

Charity number: 1177984

CHANCE CHANGING LIVES

UNAUDITED

TRUSTEES' REPORT AND FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2023

CHANCE CHANGING LIVES

CONTENTS

	Page
Reference and administrative details of the Charity, its Trustees and advisers	1
Trustees' report	2 - 12
Independent examiner's report	13 - 14
Statement of financial activities	15
Balance sheet	16
Notes to the financial statements	17 - 29

CHANCE CHANGING LIVES

REFERENCE AND ADMINISTRATIVE DETAILS OF THE CHARITY, ITS TRUSTEES AND ADVISERS FOR THE YEAR ENDED 31 MARCH 2023

Trustees	Sandra Link, Chair Richard Stakes, Treasurer Darren Evans Julie Kay Michael Roberts Lou Vasey
Charity registered number	1177984
Principal office	Community Pantry 11-13 Coronation Crescent Crewe Cheshire CW1 4EJ
Accountants	WR Partners Chartered Accountants Belmont House Shrewsbury Business Park Shrewsbury Shropshire SY2 6LG

CHANCE CHANGING LIVES

TRUSTEES' REPORT FOR THE YEAR ENDED 31 MARCH 2023

The Trustees present their annual report together with the financial statements of the Charity for the year 1 April 2022 to 31 March 2023.

CHANCE Changing Lives was registered as a charity on 17 April 2018 (charity number 1177984) and the first Board was formed in April 2018. Significant changes and developments have occurred over the last five years and because of the changes and the growth of the charity, the Board of Trustees has also evolved. The Board has always been true to its constitution and continues to meet once per month. Throughout this financial year, the Board comprises of the Trustees as described on page. 1.

In April 2022, in recognition of the growth of the charity, both in terms of the volume of service users and in the range of services that we were able to offer, the Board of Trustees considered making its second paid appointment. On 1 July 2022 the Trustees were delighted to appoint Jenny McKeown as its Administrative Officer and the second paid employee of the charity, and a much-welcomed additional resource.

Objectives and activities

a. Policies and objectives

To guide the charity's work and to keep a clear focus on activities and outcomes, the trustees have developed, and continue to operate a rolling three-year strategic plan. As part of that process, the Vision, Mission and Values are reviewed to ensure that they remain fit for purpose. These are as follows:

Our Vision is: That everyone has a safe place to call home, with food to eat and an opportunity for their voice to be heard.

Our Mission is: To reduce homelessness, social exclusion, promote dignity and enable people to grow and realise their potential.

Our values are that:

- We value and treat everyone with respect and dignity
- We appreciate and listen to our service users, volunteers and trustees
- We have integrity and act in an ethical, fair and open manner in all that we do
- We aim to stand alongside our service users, volunteers and local community
- We aim to empower our service users

In setting objectives and planning for activities, the Trustees have given due consideration to general guidance published by the Charity Commission relating to public benefit, including the guidance 'Public benefit: running a charity (PB2)'.

b. Strategies for achieving objectives

Strategic goals 2022 - 2023

- To enable people to access health, life skills education and housing
- To work collaboratively with local organisations to meet shared goals
- To ensure that volunteers and trustees are trained, ethical and accountable
- To minimise our environmental impact by reducing, reusing and keeping waste to a minimum
- To ensure our finances are managed efficiently, accountably and with transparency
- To raise funds to develop our work and provide future stability
- To obtain suitable premises to expand provision to meet greater and varied needs

CHANCE CHANGING LIVES

TRUSTEES' REPORT (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2023

Objectives and activities (continued)

Objectives

From these goals a clear set of objectives have been set for each of the successive years. Table One shows achievements against each of the objectives set.

Table 1. Objectives set for 2022-23 together with performance achieved

2022-2023 OBJECTIVES	2022-23 FULL YEAR REVIEW
Establish a pattern of regular communication with all staff and volunteers, to keep them apprised of developments and activity.	Volunteer recruitment process reviewed. Volunteer newsletter introduced. Three volunteer meetings held. HiG (How's it Going) reviews implemented.
Review the Trustee responsibility structure along with a review of General Manager position.	Trustee responsibilities reviewed. GM position reviewed and admin support appointed.
Identify partners to mentor and financially support the accommodation project.	Discussions held with potential partners. Costings considered which will inform decision making.
Review and develop the labelling and food rotation system to reduce wastage of food to zero.	Labelling system revised. Food rotation actively managed.
Ensure robust financial controls continue to meet the needs of delegated responsibilities.	Monthly reconciliation with bank statements has been tested and deemed effective.
Continuing to use survey results to improve and develop service delivery.	One survey completed with Pantry members. Specific issues raised have been resolved. Operational delivery modified to reflect views.
Increase the number of service users assisted from previous year by 10%.	Pantry members not increased but more effective engagement with members via systematic reviews each 13 weeks, and use of Pennysmart CIC budgeting, benefits and regulated debt advice services.
Raise at least £35k from community fund raising and individual donations.	Target exceeded.
Raise at least £80k from trust/business fund raising.	Target exceeded.
Review the need and potential to expand range of services offered.	Introduction of NHS services for Saturday night guests. Blood pressure training for volunteers and plans for BP checks. Podiatry services delivered to Pantry members.
Review impact of social media presence and activity.	The 'reach' of social media has increased. Also, online financial donations have increased.
Formally review the impact of our collaborative relationships.	Strong relationships with key partners have developed and joint funding arrangements have been effective. Joint delivery of complimentary services has been key to success.
Measure and review the impact of the environmental sustainability policy to review this policy.	Not progressed but experienced consultants secured 2023/24.
Increase demand and take-up of healthy food options.	30 slow cookers distributed. 50 families engaged with Meal Deal project.

Key: Green = Achieved. Amber = partially achieved.

CHANCE CHANGING LIVES

TRUSTEES' REPORT (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2023

Objectives and activities (continued)

Achievements and performance

a. Operational achievements of the Charity

Saturday Kitchen

Our Saturday Kitchen for homeless and disadvantaged adults shares a hot two course meal, 52 weeks a year at a kitchen at Jubilee House (Wishingwell Project). In addition, we offer takeaways at the kitchen door to families in urgent need. We provide instant access to additional services on the night including NHS Advanced Nurse Practitioner clinics, podiatry (Nantwich Clinic), optometry and free glasses (NHS), and wellbeing (Motherwell). Chance provides hot nutritious meals, family takeaways at the door, a food parcel for Sunday, accommodation support, advocacy and advice, signposting, clothing, socks, shoes, foil blankets, tents, bivvy bags, period products, underwear, toiletries, a warm welcome and non-judgemental approach. We have successfully worked alongside guests to encourage progression from the kitchen group to our Community Pantry, and from there to secure accommodation and employment.

Guests

The number of guests at the Saturday Kitchen can range from 35-50 people. Many have complex needs, some are street homeless, sofa surfing, have insecure tenancies, others are lonely and struggle with day-to-day living. Table.2 sets out the range and level of activities delivered.

Table.2. Saturday Kitchen Activities

Saturday Kitchen Activity	2021-22	2022-23	% Change
Attendances during year	1436	1698	18
Bundles of clothing	219	480	119
Takeaway food parcel food Sun	1022	1624	59
Bags of essential toiletries	254	663	161
Sleeping Bags	52	25	-52
Podiatry interventions	21	38	81
NHS Appointments (3 months only)	20	56	180
Optometrist appointments	-	31	N/A
Volunteer hours	1149	1701	48

Saturday Kitchen Success Stories

- A young man who we took to hospital when he had suicidal intentions, served a term of imprisonment, is now a member of our Community Pantry and he and his partner both work full time to support their lovely son.
- A man who was feeling that there was no point to his life and who was living a chaotic lifestyle, his progress thwarted by drug, drink and gambling addictions – is now volunteering with our team every week. He says he feels that he has a purpose and also volunteers at two other venues.
- We have welcomed back a woman who was lost to us for over a year. She had been trying to get back to the UK from Poland and is now settled in accommodation near her children.
- We have treated an ex-footballer through our podiatry service, and he has regained his mobility. He is delighted that he can now have a dog as a companion.

CHANCE CHANGING LIVES

TRUSTEES' REPORT (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2023

Achievements and performance (continued)

The Community Pantry

The Community Pantry was opened in October 2018 and is operated from registered premises at 11-13 Coronation Crescent, Crewe. Families and individuals are referred from agencies including: Citizens' Advice, Cheshire East Family Centres, Health Visitors, foodbanks, probation services, schools, GPs etc. Membership is prioritised for people experiencing severe financial difficulties, struggling to heat their homes and eat, and finding themselves in debt. In addition to the provision of food and essential household items, members receive debt and benefit advice, and direct, speedy referrals to counselling services. During the school holidays we provide individual packed lunches for the children of our members, the majority of whom receive free school meals in term time.

Membership

Members are registered initially for 13 weeks to see if they actively use the opportunity to repay some of their debts and obtain food at vastly reduced costs. The service enables members to shop with dignity whilst accessing services to assist their financial and social recovery. If members engage with the service and still require support, a further 13-week programme is agreed followed by reassessment. If members no longer need our service, or have decided not to attend, membership is ended, enabling additional members to join. Table 3. describes the numbers of people who have benefitted from the services of the community pantry.

Table 3: Activity at the Community Pantry

ACTIVITY	2021 - 22	2022 - 23	% Change
Number of shopper visits during the year	7488	6620	-12%
Number of people supported each week	212 Adults 144 Children	223 Adults 177 Children	+5%
Total Number of people supported each week	356	400	+12%
Total volunteer hours during the year	2213	2924	+32%

SUPPORTING CHILDREN OUT OF POVERTY

CHANCE has supported the children of our members with packed lunches throughout school holidays and at Christmas. With the support of a toy charity, the younger children were given age-appropriate wrapped Christmas gifts, advent calendars and selection boxes. Easter eggs were distributed to all. Our free fresh fruit and vegetable offer supports improved health and wellbeing. When donations allow, we share free toothpaste and toothbrushes, books and educational toys. Referrals are made on request for children to access free shoes from Sal's Shoes at St Pauls Centre, a local partner charity.

b. Fundraising activities and income generation

FUNDERS

The support of our funders has been essential to the continuation of our service and the introduction of additional activities. During this year we have enjoyed financial support as set out in Table.4. which describes how funding has been spent:

CHANCE CHANGING LIVES

TRUSTEES' REPORT (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2023

Achievements and performance (continued)

Table 4: Funding Providers

ADW Fund	AF Blakemore Foundation (SPAR)
Aldi (Nantwich)	ANSA Cheshire East
Area 51 Fitness	Area 5 Freemasons
ASDA Foundation & ASDA (Crewe)	Axis Academy Crewe
Bakkavor	Bar Six Nantwich
Baywater Packaging	Benefact Group
Berkeley Academy Primary School	Boughey Distribution
Brereton Heath Primary School	Centurion Industrial Packaging
Ceva Logistics	Chatwins Bakers (Nantwich)
Charities Trust	Cheerbrook Farm Shop
Cheshire Community Foundation	Church of the Latter day Saints
Clem's Traditional Fruit & Veg	Community Aid Foundation
CoorsTek	Crewe & Nantwich Quakers
Crewe Senior Forum	Crewe Town Council
Dance Fever Holidays	Flowers on the Cobbles (Sandbach)
Grand Masonic Charity	Guinness Partnership
Inner Wheel Nantwich	Joseph Heller Cheese
J-Mo Partnership	Julia & Hans Rausing Foundation
Kid's Planet (Haslington)	Lidl (Crewe)
Longman's Family Butchers (Crewe)	Lookers Mini
Mablin's Lane Primary School	Malbank School & VI Form
Military Arms Sandbach	Morrisons (Crewe)
MULSOL Ltd	Neighbourly
Mrs Darlington's	NEU Cheshire East
NW Caddick Construction	NWF Group PLC
One Stop (Haslington)	Owl Farm
The Pantree Café	Pathways CIC
Quick Car Credit (Haslington)	Rainbow Cheesecakes
Rainzley's Cakes	Rotary Club of Nantwich
Rotary Club of Wych Malbank	Royal Oak Worleston
Sandbach Baptist Church	Sandbach Concert Series
Sandbach High School & VI Form	Sandbrook Primary Academy
Show Business	Slimming World Crewe & Nantwich
Scroptimists of Nantwich & District	Sir William Stanier School
SSPA Events	St Martha Restaurant Nantwich
Sainsbury's (Nantwich)	Storengy UK Limited
Sunnyview Flowers	Symphony Catering
Tesco shoppers	
Tony's Chocologneley	WII Properties
Waitrose & Partners	Weston Allotment Society
Weston Primary School	Wheelock Scouts
Wistaston Swans WI	ZEDRA Trust Company

CHANCE CHANGING LIVES

TRUSTEES' REPORT (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2023

Achievements and performance (continued)

FOOD DONATIONS The stock for the Community Pantry is donated from a wide range of sources including supermarkets, churches, schools and from individual donors. Additionally, there are many shops and local businesses who have collection points in their premises for the charity and collection tins on their counters.

We remain grateful to our regular fresh food donors including Marks & Spencer Crewe and Coop stores in Sandbach, Elworth, Gateway and Remer Street Crewe. Aldi in Nantwich and later in the year Lidl Crewe joined us to fill our shelves with successful donation stations. Spar (AF Blakemore) stepped up regularly with funds and food. Local businesses raised funds and donations and we would like to thank Boughey Distribution and Centurion Packaging for their regular and valued contributions to our community.

PARTNERSHIP WORK

Chance Changing Lives partners with several local charities formally and informally.

Following our survey across the provision following lockdown, the main area of concern (outside of homelessness and poverty) was resoundingly mental health. We responded by securing funding for a mental health pilot in conjunction with the **Cheshire Wirral Partnership** and - offering free and immediate access to counselling and wellbeing for all our Pantry and Kitchen members. In addition, Motherwell Community provide counselling for parents at one other area of highest deprivation in **St Barnabas, Crewe (Underwood School)**. We funded gardening supplies and equipment as part of our successful bid - for people with additional needs. Our partners Motherwell Community are also ideally placed to work with women and men who have experienced domestic abuse. Our kitchen is hosted by supporting health from birth to old age.

Our Community Pantry receives referrals from several trusted partners including **St Paul's foodbank, Nantwich Foodbank, The Job Centre, Citizens Advice, GP surgeries, Social Services, Housing Associations, Probation Services, Schools, Mental Health Teams, Addiction Services (CGL), Family Support Workers, Salvation Army** or those who self-refer with evidence of need. We have the premises gifted for a peppercorn rent by the **Guinness Partnership** - guaranteed for the next 3 years.

We provide and host, in-house services at our Saturday Kitchen with the support of the following organisations and partners:

- Podiatry – **The Nantwich Clinic**, Thomas Fox. HCPC reg no. CH18042, BSc Hons Podiatric Medicine.
- NHS support – Advanced Clinical Practitioners led by **Zoe Ahearne RGN, MSc, BSc (Hons)**, BN, Queen's Nurse, Advanced Nurse Practitioner, Primary Care Network Lead Nurse (Grosvenor, Hungerford, Rope Green), RCN North-West Regional Board Member.
- Optometry – Phil Cooke Optometrist, BSc Hons Optometry, the NHS homeless service via **NHS England & NHS improvement**.
- Wellbeing – **Motherwell Community** - all counsellors registered with the BACP.

Funding Partners (Active Grants 2022/23)

- Bentley Motors via Cheshire Community Foundation
- Cheshire Community Foundation
- Cheshire Wirral Partnership
- Julia and Hans Rausing
- Masonic Platinum Jubilee Fund
- Roundtable
- Crewe Town Council
- Shavington Parish Council

CHANCE CHANGING LIVES

TRUSTEES' REPORT (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2023

Achievements and performance (continued)

We were delighted to be able to give our Community Pantry a refit enabling us to have a consultation room for private conversations about finances and wellbeing. The racking, flooring and lighting were replaced to add, space, light and safety. CAEM delivered their shelving products at a reduced rate enabling us to add storage space and fruit and vegetable displays worthy of any supermarket. The result is light, bright and clean, fit for purpose and a dignified shopping experience for our members. Our thanks to Cheshire Community Foundation, CWP and the Guinness Partnership for helping us to fund this transformation. Thanks to Synetiq for providing storage and transport of our valuable stock whilst the refit project was underway.

INDIVIDUAL GIVERS

The remainder of our income has been provided from collection tins that are dotted around local shops and cafes and we would like to thank those shop owners and managers for allowing us to leave a collection tin. Finally, but not least, we enjoy an active following of individual sponsors who donate generously via Facebook or directly into our bank account. We remain incredibly grateful for their essential support; it is a fact that the residents of this part of South Cheshire have given to us generously throughout the last five years. A sincere thank you to everyone – it is your support that enables our work to continue, especially during the huge cost of living crisis that everyone is encountering which has placed an unprecedented demand on our services and your cash.

c. Volunteers

The impact of Chance Changing Lives is hugely dependent on the recruitment and commitment of our talented and loyal pool of volunteers who are supported by the Trustees. The enthusiasm, determination and diverse skills of our volunteers are critical to the ongoing success and growth of the charity. During this, our fourth year, we have seen Chance diversify, adding additional services e.g. free, fresh fruit and vegetables, referrals for fuel vouchers, food vouchers and white goods. We have introduced a budget coaching service to assist our service users to manage their income and expenses in a balanced way, where this is possible. We continue to value our volunteers and invest time, effort and resources in their development, to enable them to feel confident in their roles and to continue to contribute to the success of the charity and the wider community.

Financial review

a. Financial review

The level of income and expenditure during this financial year has resulted in net income of £65,664 (2022: £73,295). The total funds at year end stood at £256,912 (2022: £191,248) of which £35,708 was restricted (2022: £21,859).

CHANCE CHANGING LIVES

TRUSTEES' REPORT (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2023

b. Reserves policy

It is the policy of the charity that unrestricted funds which have not been designated for a specific use should be maintained at a level equivalent to between three and six months expenditure, which has increased in the 2023 year to £55,600 (2022: £55,750) due to the charity employing an additional member of staff. This is held within a separate designated 'Restructuring' fund but is included within the free reserves figure below. The Trustees consider that reserves at this level will ensure that in the event of a significant drop in funding, they will be able to continue the charity's current activities while consideration is given to ways in which additional funds may be raised. This level of reserves has been maintained throughout the year.

Free reserves are made up of the unrestricted funds, less any designated funds not set aside for the purpose of free reserves and any unrestricted fixed assets. This represents the available funds that can be accessed at short notice if required. The free reserves level at the year end were £61,369 (2022: £58,734). Trustees feel that this level is appropriate to ensure continuity of service in view of variable receipts, funding levels and the uncertain times that we are operating in.

In addition to trying to maintain reserves to cover expenditure the charity is trying to increase savings to enable them to purchase a property which is more suitable in terms of them being able to operate both services under one roof, the amount currently designated for this is £125,000.

c. Going concern

After making appropriate enquiries, the Trustees have a reasonable expectation that the Charity has adequate resources to continue in operational existence for the foreseeable future. For this reason, they continue to adopt the going concern basis in preparing the financial statements.

Structure, governance and management

a. Constitution

CHANCE Changing Lives was established as a charitable incorporated organisation (CIO) and is governed by a written constitution. Board meetings take place once a month and a full set of minutes record all discussions and decisions made. The constitution has been approved by the Charity Commission and utilises the Commission's model foundation CIO governing document.

**TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2023**

Structure, governance and management (continued)

b. Methods of appointment or election of Trustees

The management of the Charity is the responsibility of the Trustees who are elected and co-opted under the terms of the Constitution.

In appointing trustees, the constitution states that:

- Apart from the first charity trustees, every trustee must be appointed for a term of three years by a resolution passed at a properly convened meeting of the charity trustees.
- In selecting individuals for appointment as charity trustees, the charity trustees must have regard to the skills, knowledge and experience needed for the effective administration of the CIO.

Retirement/Removal of Trustees

When considering the retirement or removal of trustees, the constitution requires that a trustee ceases to hold office if he or she:

- retires by notifying the CIO in writing (but only if enough charity trustees will remain in office when the notice of resignation takes effect to form a quorum for meetings);
- is absent without the permission of the charity trustees from all meetings held within a period of six months and the trustees resolve that his or her office be vacated;
- dies;
- in the written opinion, given to the charity, of a registered medical practitioner treating that person, has become physically or mentally incapable of acting as a trustee and may remain so for more than three months;
- is disqualified from acting as a charity trustee by virtue of sections 178-180 of the Charities Act 2011 (or any statutory re-enactment or modification of that provision).

Additional Terms

It is possible to serve more than one term as a trustee. The constitution makes the following provisions:

- Any person retiring as a charity trustee is eligible for reappointment.
- A charity trustee who has served for three consecutive terms may not be reappointed for a fourth consecutive term but may be reappointed after an interval of at least one year.

None of the trustees has any beneficial interest in the charity.

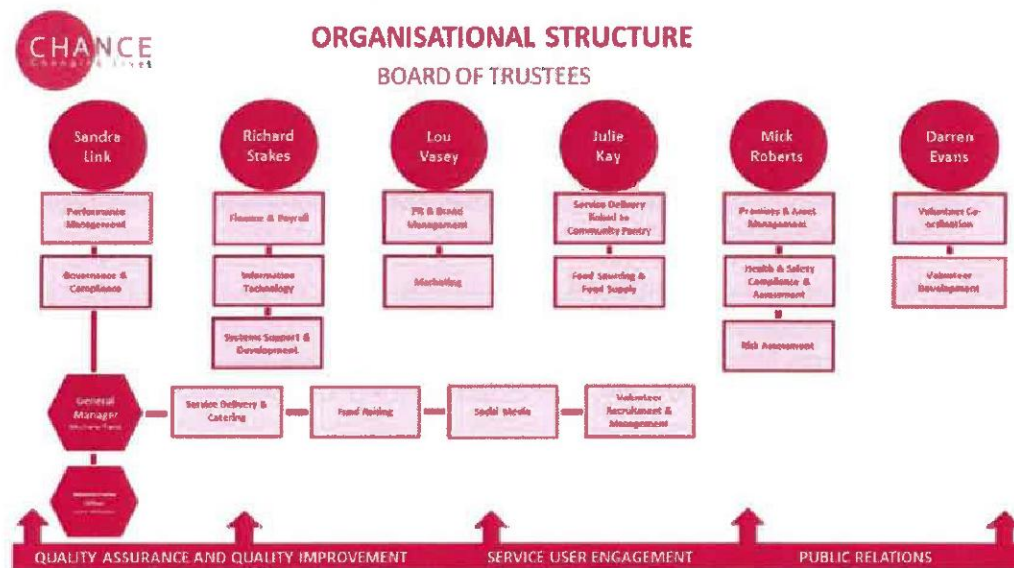
CHANCE CHANGING LIVES

TRUSTEES' REPORT (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2023

Structure, governance and management (continued)

c. Organisational structure and decision-making policies

Each member of the board has a dedicated role and is responsible for an area of expertise, thus ensuring that each board trustee has the opportunity to make a valuable and essential contribution to the activities of the charity. The trustees have developed a rolling three-year strategic plan and focus upon the delivery of the strategic objectives.



d. Policies adopted for the induction and training of Trustees

The charity had a dedicated a 'Selection and Recruitment Policy'. Where the board agrees there is a vacancy a job description and person specification are developed for the role to fill any skills gaps as deemed necessary. The available role is advertised externally and internally to current volunteers. Applicants are shortlisted, interviewed and where appropriate, two references are sought. On receipt of satisfactory references, appropriate level of DBS check is completed. The satisfactory candidate is appointed and registered with the charity commission. This is followed with an induction programme; ID is issued, and appropriate IT training and support is provided.

Plans for future periods

There current membership of the Board of Trustees is relatively newly formed in 2022 and there are no plans in the forthcoming year to increase its membership. The activities of the board will be focussed upon delivery of the strategic plan for 2023-24.

CHANCE CHANGING LIVES

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2023

Statement of Trustees' responsibilities

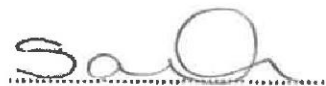
The Trustees are responsible for preparing the Trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

The law applicable to charities in England & Wales requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the Charity and of its incoming resources and application of resources, including its income and expenditure, for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles of the Charities SORP (FRS 102);
- make judgments and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards (FRS 102) have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Charity will continue in business.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the Charity's transactions and disclose with reasonable accuracy at any time the financial position of the Charity and enable them to ensure that the financial statements comply with the Charities Act 2011, the Charity (Accounts and Reports) Regulations 2008 and the provisions of the Constitution. They are also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Approved by order of the members of the board of Trustees and signed on their behalf by:



Sandra Link
(Chair of Trustees)

Date: 15 August 2023

CHANCE CHANGING LIVES

**INDEPENDENT EXAMINER'S REPORT
FOR THE YEAR ENDED 31 MARCH 2023**

Independent Examiner's Report to the Trustees of CHANCE Changing Lives ('the Charity')

I report to the charity Trustees on my examination of the accounts of the Charity for the year ended 31 March 2023.

Responsibilities and Basis of Report

As the Trustees of the Charity you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the 2011 Act').

I report in respect of my examination of the Charity's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

**INDEPENDENT EXAMINER'S REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2023**

Independent Examiner's Statement

Your attention is drawn to the fact that the Charity has prepared the accounts in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) in preference to the Accounting and Reporting by Charities: Statement of Recommended Practice issued on 1 April 2005 which is referred to in the extant regulations but has been withdrawn.

I understand that this has been done in order for the accounts to provide a true and fair view in accordance with the Generally Accepted Accounting Practice effective for reporting periods beginning on or after 1 January 2019.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

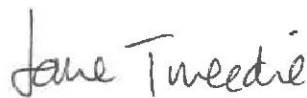
1. accounting records were not kept in respect of the Charity as required by section 130 of the 2011 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

This report is made solely to the Charity's Trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. My work has been undertaken so that I might state to the Charity's Trustees those matters I am required to state to them in an Independent examiner's report and for no other purpose. To the fullest extent permitted by law, I do not accept or assume responsibility to anyone other than the Charity and the Charity's Trustees as a body, for my work or for this report.

Signed:

SJ Tweedie



Dated:

BSc FCA DChA



WR Partners

Chartered Accountants

Belmont House

Shrewsbury Business Park

Shrewsbury

Shropshire

SY2 6LG

CHANCE CHANGING LIVES

STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 MARCH 2023

	Note	Restricted funds 2023 £	Unrestricted funds 2023 £	Total funds 2023 £	Total funds 2022 £
Income from:					
Donations and legacies	3	106,747	59,015	165,762	122,588
Other trading activities	4	-	18,163	18,163	16,965
Investments	5	-	1,631	1,631	290
Total income		106,747	78,809	185,556	139,843
Expenditure on:					
Raising funds		-	1,101	1,101	1,578
Charitable activities	6	89,796	28,995	118,791	64,970
Total expenditure		89,796	30,096	119,892	66,548
Net income		16,951	48,713	65,664	73,295
Transfers between funds	14	(3,102)	3,102	-	-
Net movement in funds		13,849	51,815	65,664	73,295
Reconciliation of funds:					
Total funds brought forward		21,859	169,389	191,248	117,953
Net movement in funds		13,849	51,815	65,664	73,295
Total funds carried forward		35,708	221,204	256,912	191,248

The Statement of Financial Activities includes all gains and losses recognised in the year.

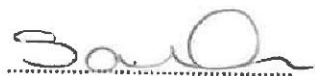
The notes on pages 17 to 29 form part of these financial statements.

CHANCE CHANGING LIVES

BALANCE SHEET AS AT 31 MARCH 2023

	Note	2023 £	2022 £
Fixed assets			
Tangible assets	11	22,085	25,475
		<u>22,085</u>	<u>25,475</u>
Current assets			
Debtors	12	-	1,421
Cash at bank and in hand		237,254	167,471
		<u>237,254</u>	<u>168,892</u>
Creditors: amounts falling due within one year	13	(2,427)	(3,119)
Net current assets		<u>234,827</u>	<u>165,773</u>
Total assets less current liabilities		<u>256,912</u>	<u>191,248</u>
Total net assets		<u>256,912</u>	<u>191,248</u>
Charity funds			
Restricted funds	14	35,708	21,859
Unrestricted funds	14	221,204	169,389
Total funds		<u>256,912</u>	<u>191,248</u>

The financial statements were approved and authorised for issue by the Trustees and signed on their behalf by:



Sandra Link
(Chair of Trustees)

Date: 15 August 2023

The notes on pages 17 to 29 form part of these financial statements.

CHANCE CHANGING LIVES

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2023

1. General information

CHANCE Changing Lives is a registered charity (number 1177984) and the first Board was formed in April 2018. The charity is based in Crewe, Cheshire and their mission is to reduce homelessness, social exclusion, promote dignity and enable people to grow and realise their potential.

2. Accounting policies

2.1 Basis of preparation of financial statements

The financial statements have been prepared in accordance with the Charities SORP (FRS 102) – Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Charities Act 2011.

CHANCE Changing Lives meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy.

2.2 Income

All income is recognised once the Charity has entitlement to the income, it is probable that the income will be received and the amount of income receivable can be measured reliably.

Grants are included in the Statement of financial activities on a receivable basis. The balance of income received for specific purposes but not expended during the period is shown in the relevant funds on the Balance sheet. Where income is received in advance of entitlement of receipt, its recognition is deferred and included in creditors as deferred income. Where entitlement occurs before income is received, the income is accrued.

2.3 Expenditure

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is classified by activity. The costs of each activity are made up of the total of direct costs and shared costs, including support costs involved in undertaking each activity. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs which contribute to more than one activity and support costs which are not attributable to a single activity are apportioned between those activities on a basis consistent with the use of resources. Central staff costs are allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use.

Expenditure on raising funds includes all expenditure incurred by the Charity to raise funds for its charitable purposes and includes costs of all fundraising activities events and non-charitable trading.

Expenditure on charitable activities is incurred on directly undertaking the activities which further the Charity's objectives, as well as any associated support costs.

All expenditure is inclusive of irrecoverable VAT.

CHANCE CHANGING LIVES

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2023

2. Accounting policies (continued)

2.4 Government grants

Government grants are recognised on receipt or entitlement, and accounted for within the Statement of Profit and Loss.

2.5 Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the Charity; this is normally upon notification of the interest paid or payable by the institution with whom the funds are deposited.

2.6 Tangible fixed assets and depreciation

Tangible fixed assets are capitalised and recognised when future economic benefits are probable and the cost or value of the asset can be measured reliably.

Tangible fixed assets are initially recognised at cost. After recognition, under the cost model, tangible fixed assets are measured at cost less accumulated depreciation and any accumulated impairment losses. All costs incurred to bring a tangible fixed asset into its intended working condition should be included in the measurement of cost.

Depreciation is charged so as to allocate the cost of tangible fixed assets less their residual value over their estimated useful lives, .

Depreciation is provided on the following basis:

Long-term leasehold improvements	-	10% straight line
Motor vehicles	-	25% reducing balance
Fixtures and fittings	-	33% straight line
Computer equipment	-	33% straight line

2.7 Debtors

Trade and other debtors are recognised at the settlement amount after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

2.8 Cash at bank and in hand

Cash at bank and in hand includes cash and short-term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

2.9 Liabilities and provisions

Liabilities are recognised when there is an obligation at the Balance sheet date as a result of a past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably.

Liabilities are recognised at the amount that the Charity anticipates it will pay to settle the debt or the amount it has received as advanced payments for the goods or services it must provide.

CHANCE CHANGING LIVES

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2023

2. Accounting policies (continued)

2.10 Financial instruments

The Charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

2.11 Pensions

The Charity operates a defined contribution pension scheme and the pension charge represents the amounts payable by the Charity to the fund in respect of the year.

2.12 Fund accounting

General funds are unrestricted funds which are available for use at the discretion of the Trustees in furtherance of the general objectives of the Charity and which have not been designated for other purposes.

Designated funds comprise unrestricted funds that have been set aside by the Trustees for particular purposes. The aim and use of each designated fund is set out in the notes to the financial statements.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the Charity for particular purposes. The costs of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the notes to the financial statements.

Investment income is allocated to the appropriate fund.

CHANCE CHANGING LIVES

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2023

3. Income from donations and legacies

	Restricted funds 2023 £	Unrestricted funds 2023 £	Total funds 2023 £	Total funds 2022 £
Government grants				
Cheshire NHS	35,604	-	35,604	-
Government Crewe Town Council	2,000	1,300	3,300	-
Government grants total	37,604	1,300	38,904	-
Donations	5,324	50,715	56,039	45,909
Grants	63,819	7,000	70,819	76,679
Subtotal	69,143	57,715	126,858	122,588
	106,747	59,015	165,762	122,588
<i>Total 2022</i>	65,672	56,916	122,588	

4. Income from other trading activities

Income from fundraising events

	Unrestricted funds 2023 £	Total funds 2023 £	Total funds 2022 £
Shop income	18,163	18,163	16,965
<i>Total 2022</i>	16,965	16,965	

CHANCE CHANGING LIVES

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2023

5. Investment income

	Unrestricted funds 2023 £	Total funds 2023 £	Total funds 2022 £
Interest receivable	1,631	1,631	290
<i>Total 2022</i>	<i>290</i>	<i>290</i>	

6. Analysis of expenditure on charitable activities

Summary by fund type

	Restricted funds 2023 £	Unrestricted funds 2023 £	Total 2023 £	Total 2022 £
Charitable activities	89,796	28,995	118,791	64,970
<i>Total 2022</i>	<i>34,323</i>	<i>30,647</i>	<i>64,970</i>	

7. Analysis of expenditure by activities

	Activities undertaken directly 2023 £	Support costs 2023 £	Total funds 2023 £	Total funds 2022 £
Charitable activities	112,978	5,813	118,791	64,970
<i>Total 2022</i>	<i>61,467</i>	<i>3,503</i>	<i>64,970</i>	

CHANCE CHANGING LIVES

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2023

7. Analysis of expenditure by activities (continued)

Analysis of direct costs

	Charitable activities 2023 £	Total funds 2023 £	Total funds 2022 £
Staff costs	33,856	33,856	19,172
Depreciation	5,948	5,948	8,271
Food and household items	20,617	20,617	14,977
Rent	2,422	2,422	3,885
Water	530	530	546
Light and heat	5,929	5,929	5,200
Insurance	304	304	522
Phone	509	509	468
Repairs and renewals	-	-	3,003
Motor expenses	2,812	2,812	1,603
Volunteer expenses	1,913	1,913	1,501
Service user costs	5,068	5,068	2,319
Service providers	33,070	33,070	-
	<u>112,978</u>	<u>112,978</u>	<u>61,467</u>
<i>Total 2022</i>	<u>61,467</u>	<u>61,467</u>	

Analysis of support costs

	Charitable activities 2023 £	Total funds 2023 £	Total funds 2022 £
Bank charges	638	638	451
Print, post and stationery	2,131	2,131	1,515
Sundry expenses	1,604	1,604	93
Independent examination costs	1,440	1,440	1,444
	<u>5,813</u>	<u>5,813</u>	<u>3,503</u>
<i>Total 2022</i>	<u>3,503</u>	<u>3,503</u>	

CHANCE CHANGING LIVES

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023

8. Independent examiner's remuneration

	2023 £	2022 £
Fees payable to the Charity's independent examiner for the independent examination of the Charity's annual accounts	1,444	1,444

9. Staff costs

	2023 £	2022 £
Wages and salaries	33,186	18,750
Contribution to defined contribution pension schemes	670	422
	33,856	19,172

The average number of persons employed by the Charity during the year was as follows:

	2023 No.	2022 No.
Employees	2	1

No employee received remuneration amounting to more than £60,000 in either year.

Total remuneration for the highest paid employee amounted to £27,108 including gross wages and employer pension contributions.

10. Trustees' remuneration and expenses

During the year, no Trustees received any remuneration or other benefits (2022 - £NIL).

During the year ended 31 March 2023, no Trustee expenses have been incurred (2022 - £NIL).

CHANCE CHANGING LIVES

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2023

11. Tangible fixed assets

	Long-term leasehold improvements £	Motor vehicles £	Fixtures and fittings £	Computer equipment £	Total £
Cost or valuation					
At 1 April 2022	17,445	8,000	19,555	319	45,319
Additions	-	-	2,558	-	2,558
Disposals	-	-	(5,686)	-	(5,686)
At 31 March 2023	17,445	8,000	16,427	319	42,191
Depreciation					
At 1 April 2022	1,744	2,000	15,994	106	19,844
Charge for the year	1,744	1,500	2,597	107	5,948
On disposals	-	-	(5,686)	-	(5,686)
At 31 March 2023	3,488	3,500	12,905	213	20,106
Net book value					
At 31 March 2023	13,957	4,500	3,522	106	22,085
At 31 March 2022	15,701	6,000	3,561	213	25,475

12. Debtors

	2023 £	2022 £
Due within one year		
Other debtors	-	150
Prepayments and accrued income	-	1,271
	-	1,421

CHANCE CHANGING LIVES

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023

13. Creditors: Amounts falling due within one year

	2023 £	2022 £
Other taxation and social security	1,076	1,666
Other creditors	151	250
Accruals and deferred income	1,200	1,203
	<u>2,427</u>	<u>3,119</u>

CHANCE CHANGING LIVES

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2023

14. Statement of funds

Statement of funds - current year

	Balance at 1 April 2022 £	Income £	Expenditure £	Transfers in/out £	Balance at 31 March 2023 £
Unrestricted funds					
Designated funds					
Restructuring	55,750	-	-	(150)	55,600
Property fund	85,000	-	-	40,000	125,000
Cyclical Maintenance fund	-	-	-	5,250	5,250
Dissolution	-	-	-	7,500	7,500
	<u>140,750</u>	<u>-</u>	<u>-</u>	<u>52,600</u>	<u>193,350</u>
General funds					
General Funds	<u>28,639</u>	<u>78,809</u>	<u>(30,096)</u>	<u>(49,498)</u>	<u>27,854</u>
Total Unrestricted funds	<u>169,389</u>	<u>78,809</u>	<u>(30,096)</u>	<u>3,102</u>	<u>221,204</u>
Restricted funds					
General Core Costs including salaries	4,500	20,000	(19,772)	(4,499)	229
General Core Costs excluding salaries	-	11,395	(3,970)	-	7,425
Pantry (Core costs)	1,098	6,110	(7,289)	81	-
Food (Both svcs)	-	23,580	(8,188)	-	15,392
Kitchen only core and food	-	5,000	(505)	-	4,495
Service User items	4,052	3,658	(6,390)	47	1,367
Mental health	-	35,604	(29,007)	-	6,597
Volunteer costs	-	1,400	(1,197)	-	203
Health & Wellbeing	12,209	-	(13,478)	1,269	-
	<u>21,859</u>	<u>106,747</u>	<u>(89,796)</u>	<u>(3,102)</u>	<u>35,708</u>
Total of funds	<u>191,248</u>	<u>185,556</u>	<u>(119,892)</u>	<u>-</u>	<u>256,912</u>

CHANCE CHANGING LIVES

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2023

14. Statement of funds (continued)

Designated funds comprise of:

Restructuring: This fund is to be used to cover essential trading/activities whilst sourcing income to a maximum of six months budgeted trading activity and will include staff salaries.

Dissolutions fund: provides for the cost of dissolution should the charity be unable to continue. It should only be used in the event of the Trustees' deciding the charity should cease to exist. It will be used to pay notice periods, redundancies.

Cyclical maintenance: fund to be used for major items of maintenance of the fabric of the buildings such as redecorating the interior and exterior

Property fund: funds set aside towards the cost of a new property when identified.

Restricted funds:

Having previously been stated by a total figure, the restricted funds have been split into different funds this year according to the purpose for which they were given, as shown in the table above.

Transfers:

A sum of £4,500 was transferred during the year from restricted funds to general funds. This relates to a restricted grant which was received in the previous year and fully spent. The expenditure was shown in error as unrestricted in the prior year.

A transfer has also been made between the general funds and the Property fund within designated fund.

CHANCE CHANGING LIVES

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2023

14. Statement of funds (continued)

Statement of funds - prior year

	<i>Balance at 1 April 2021 £</i>	<i>Income £</i>	<i>Expenditure £</i>	<i>Transfers in/out £</i>	<i>Balance at 31 March 2022 £</i>
Unrestricted funds					
Designated funds					
Designated Funds - all funds	30,000	-	-	110,750	140,750
General funds					
General Funds - all funds	82,676	74,171	(28,082)	(100,126)	28,639
Total Unrestricted funds	112,676	74,171	(28,082)	10,624	169,389
Restricted funds					
Restricted Funds - all funds	5,277	65,672	(49,339)	249	21,859
Total of funds	117,953	139,843	(77,421)	10,873	191,248

15. Analysis of net assets between funds

Analysis of net assets between funds - current year

	Restricted funds 2023 £	Unrestricted funds 2023 £	Total funds 2023 £
Tangible fixed assets	-	22,085	22,085
Current assets	35,708	201,546	237,254
Creditors due within one year	-	(2,427)	(2,427)
Total	35,708	221,204	256,912

CHANCE CHANGING LIVES

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2023

15. Analysis of net assets between funds (continued)

Analysis of net assets between funds - prior year

	<i>Restricted funds 2022 £</i>	<i>Unrestricted funds 2022 £</i>	<i>Total funds 2022 £</i>
Tangible fixed assets	-	25,475	25,475
Current assets	21,859	147,033	168,892
Creditors due within one year	-	(3,119)	(3,119)
Total	21,859	169,389	191,248

16. Pension commitments

The group operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the group in an independently administered fund. The pension cost charge represents contributions payable by the charity to the fund and amounted to £670 (2022 - £422). An amount of £151 was payable to the fund at the balance sheet date and is included in creditors (2022: £250).

17. Related party transactions

The Charity has not entered into any related party transaction during the year, nor are there any outstanding balances owing between related parties and the Charity at 31 March 2023.