

REFUGEES AT HOME

England & Wales · Charity number 1177765

Details

Status	Registered
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Legal form	Charitable company
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Company number	09911764
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Registered	2018-03-29
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Register	View on the Charity Commission register
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Contact

Address	605 Albert House 256-260 Old Street London EC1V 9DD
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Phone	0300 3654724
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Email	info@refugeesathome.org
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Website	www.refugeesathome.org
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Activities

Objects: FOR THE PUBLIC BENEFIT, THE PREVENTION OR RELIEF OF POVERTY OF REFUGEES, THOSE SEEKING ASYLUM AND THEIR DEPENDANTS IN THE UNITED KINGDOM, IN PARTICULAR BUT NOT EXCLUSIVELY BY:- FACILITATING THE PROVISION OF ACCOMMODATION BY MEMBERS OF THE PUBLIC;- THE PROVISION OF FINANCIAL ASSISTANCE; AND- THE PROVISION OF PRACTICAL ASSISTANCE.

Activities: For the public benefit the prevention or relief of poverty of refugees, those seeking asylum and their dependants in the United Kingdom, in particular but not exclusively by:- facilitating the provision of accommodation by members of the public;- the provision of financial assistance; and- the provision of practical assistance.

Classification

- **How:** Other Charitable Activities
- **What:** General Charitable Purposes, Human Rights/religious Or Racial Harmony/equality Or Diversity
- **Who:** Other Defined Groups

Geography

- Throughout England And Wales

Finances

Period end	Income	Expenditure	Assets	Employees
2024-12-31	£1,200,560	£1,086,198	£945,807	19
2023-12-31	£523,068	£834,706	£831,445	18
2022-12-31	£1,333,807	£728,902	£1,143,083	18
2021-12-31	£322,768	£233,520	-	-
2020-12-31	£407,642	£202,386	-	-

Trustees

Name	Role	Appointed
Daniel James Gerring	Chair	2018-06-21
Clare Bolton		2025-09-09
Jonathan Burdett		2026-04-15
Jonathan Osborne Hughes		2019-01-16
Magid El-Amin		2021-06-14
Matthew Blacker		2023-06-12
Oliver Bethell		2019-11-11
Rebecca Lisa Ines del Tufo		2019-01-16

REFUGEES AT HOME

England & Wales - Charity number 1177765

Accounts

Charity registration number 1177765 (England and Wales)

Company registration number 09911764

REFUGEES AT HOME LIMITED

ANNUAL REPORT AND FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 DECEMBER 2024

REFUGEES AT HOME LIMITED

LEGAL AND ADMINISTRATIVE INFORMATION

Trustees	Sara Nathan	(resigned 25 February 2025)
	Daniel Gerring (Chair)	
	Rebecca del Tufo	
	Ahmad Al-Rashid	(resigned 24 June 2024)
	Jonathan Hughes (Treasurer)	
	Oliver Bethell	
	Magid El-Amin	
	Emily Reynolds	(appointed 22 July 2024)
	Matthew Blacker	
	Luke Holmes	
Secretary	Rebecca del Tufo	
Charity number	1177765	
Company number	09911764	
Registered office	605 Albert House 256-260 Old Street London United Kingdom EC1V 9DD	
Auditor	Sedulo Audit Limited 256-260 Old Street London United Kingdom EC1V 9DD	
Bankers	Metro Bank 1 Southampton Row London United Kingdom WC1B 5HA	

REFUGEES AT HOME LIMITED

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REFUGEES AT HOME LIMITED

CHAIR'S OVERVIEW

FOR THE YEAR ENDED 31 DECEMBER 2024

2024 saw us launch our ambitious three-year strategy. This represented the culmination of significant work by our Trustee board and our staff team, with significant input from a range of stakeholders, including hosts and guests. The strategy sets out our plans to make sure we are here to support as many as possible of those - from all over the world - who find themselves without a place to live, because of their immigration status.

On an ongoing operational level, I am proud that we have continued to run what we now believe to be the largest hosting programme in the UK. This is even more so the case against an ever-changing approach to asylum and migration policy and an unusually irregular flow of asylum decisions in 2024. In an uncertain environment, the platform we provide to facilitate hosting for refugees and people seeking asylum across the UK has remained stable and strong.

A real highlight of 2024 was a successful application for a three-year grant from the National Lottery Communities Fund of £436,349. This grant is focussed on increasing our work across four specific regions, and provides critical support for our strategic objective of growing our hosting across all nations within the UK. Support on this scale from the National Lottery also underlines the established position we hold in the refugee sector and more broadly amongst UK charities.

At the same time, our generous supporters and donors have continued to provide financial support which remains crucial to ensuring we can be here for those who need us. My sincere thanks go to the many individuals and organisations who have contributed to our work this year. We have also continued to receive significant pro bono assistance, saving us considerable expenditure and helping us to ensure the highest standard in all that we do.

Our staff team continues to expand to support our strategy and operational demands – increasing to over 20 employees by the end of 2024. This included the recruitment of a dedicated Communications Manager and a Housing and Move-On Manager. We also welcomed a new Trustee this year whose primary focus will be to help us diversify our sources of funding. 2024 was also the last full year as a Trustee for our co-founder, Sara Nathan OBE, whose vision and hard work have been critical in making Refugees at Home what it is today.

At the heart of what we do are our hosts and guests, and 2024 saw a renewed focus on getting to know them better. This included a range of listening events, as well as enhanced post-placement surveys. In addition, our guest alumni group has provided us with insightful advice on how we can better involve our guests in our work.

In 2024, we created 980 placements for 1,186 guests across the UK. This means that, as at 31 December 2024, we had provided 489,107 nights of hosting, thanks to our generous hosts, opening their homes to guests.

I would like to extend my sincere thanks to all of our supporters, our hosts, trustees and other volunteers and to our awesome staff team for their tireless work.

Signed by:



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Daniel Gerring

Chair of Trustees

Date: 11 September 2025

REFUGEES AT HOME LIMITED

TRUSTEES' REPORT (INCLUDING DIRECTOR'S REPORT)

FOR THE YEAR ENDED 31 DECEMBER 2024

The trustees present their annual report and financial statements for the year ended 31 December 2024.

The financial statements have been prepared in accordance with the accounting policies set out in note 1 to the financial statements and comply with the charity's governing document, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)".

Objectives and activities

The formal **Objectives** of Refugees at Home are the prevention or relief of poverty of refugees, those seeking asylum and their dependents in the United Kingdom, for the public benefit, in particular but not exclusively by:

- facilitating the provision of accommodation by members of the public;
- the provision of financial assistance; and
- the provision of practical assistance.

Our **Mission Statement** is: We want to support a society where every refugee and person seeking asylum facing homelessness has a safe place to stay and a chance to rebuild their life.

Our **vision** is: For every refugee and every person seeking asylum to have a safe place to stay.

Our **values** are:

We are **professional**, aiming for excellence in all that we do, being careful and effective about how we make placements, reflective about our work and committed to maintaining our focus on our core expertise of hosting, to ensure consistent quality and improvement.

We are **collaborative**, building strong, lasting relationships with individuals and organisations in the course of our work, working with hosts and guests, and amplifying their voices.

We are **respectful**, respecting the worth and dignity of each individual, listening and responding to alternative points of view, respecting the choices of everyone we work with, valuing each individual for who they are and treating them with equality, and listening to and reflecting on the experiences of our hosts, guests and referrers to shape and improve our work.

We seek to **empower** those we work with, placing them at the centre of their own decision-making, and encouraging and supporting them to lead independent lives. We also have in place policies and systems which trustees, staff and volunteers to deliver our mission.

REFUGEES AT HOME LIMITED

TRUSTEES' REPORT (INCLUDING DIRECTOR'S REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2024

The context of our work

Once again, the last year has seen considerable changes to the environment in which we work, which has had an impact on who we host:

Impact of the general election: Ahead of local and general elections, the summer of 2024 saw a higher-than-normal number of decisions being made on asylum claims. This naturally led to a spike in the need for hosting. Immediately following the election, the number of decisions made decreased markedly. We then waited to see the impact of the new government's policies; these are still being introduced.

56-day eviction notice periods: The new government announced at the end of 2024 that those receiving positive asylum claim decisions would be given an increased 56 days' notice of their eviction, doubling the number of days in force up to that point. This change took effect from January 2025 and will likely have an impact on the need for hosting. This may include guests being in receipt of benefits when hosting begins, reducing reliance on our bursary, or more move-on options being available from local authorities at an earlier stage. We will learn and respond as more information develops through this trial period.

eVisa: The UK Government made a move from physical visas to storing all information online, which was due to be completed by 1 December 2024. However, delays to this process meant that refugees were initially leaving Home Office accommodation with no proof of their right to rent or work, causing increased demand for interim arrangements such as hosting until statutory support was reinstated.

Ukraine schemes: The Ukraine schemes continue to operate to bring people fleeing the war in Ukraine to the UK; however, interest in hosting has decreased. Other recognised providers of matching services to Ukrainian refugees have closed to new applicants and changes to the visa process have made it harder to match Ukrainian guests, particularly as the 'thank you' payment incentives offered by the Government have been reduced. The new Ukraine Permission Extension scheme, which will launch in early 2025, will pose further challenges for hosting schemes such as ours.

Syria: In December 2024, the UK government stopped making decisions on asylum claims from those originally in Syria, given the changes in that country. This meant that those who had their initial claim refused are left in a kind of limbo - being unable to claim support or submit their new claims. Those people with outstanding decisions generally remain in Home Office accommodation.

The broader charity landscape: The charity landscape has changed enormously in the last year, with pressure on funding forcing more charities in our sector and beyond to close or reduce their services. As a result, the number of guests we work with directly continues to grow. A number of trusts which many organisations in our sector previously relied on are either closing their grant-making activities or reducing the number of applications they will accept. In the face of this increased demand and harsher fundraising backdrop, we are working hard to diversify our funding, as well as deepening existing relationships.

REFUGEES AT HOME LIMITED

TRUSTEES' REPORT (INCLUDING DIRECTOR'S REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2024

Our activities

Refugees at Home connects hosts with a spare room with refugees and people seeking asylum who are in need of somewhere to stay.

Refugees and people seeking asylum are fleeing war or persecution in their own countries. But many who come to the UK in search of safety find themselves facing homelessness and destitution. They may be without statutory support for long periods or need some additional help to build new, successful lives in the UK.

We believe deeply that people who come to the UK for sanctuary should not end up on the streets. We recruit and support volunteer hosts who are willing to offer a temporary home and a helping hand. Our role is to carefully match each guest and host, to assess and prepare guests and hosts and check accommodation, and to provide ongoing support to hosts throughout each stay.

Potential guests are referred from several sources, and we work with the referrers to check the suitability of guests for hosting. Throughout 2024, the number of self-referred guests has continued to increase, as referral partners are either limiting or closing to taking on new casework. This has resulted in increased demands on our own team.

We do not give advice about immigration issues. All referrals of guests who do not have refugee status must be made by a case worker before we accept them for hosting.

All our hosts have a home assessment by a person with relevant professional experience; for example, social workers, health visitors, district nurses, mental health practitioners or doctors, usually General Practitioners. Home Visitors can assess people in their homes or virtually. Hosts commit to providing a bed, access to the kitchen and bathroom, and a welcoming smile. Many give additional support, such as providing food and, if the guest is eligible, help with how to secure a bank account, sign on for work or register with a GP.

Who we work with

We have worked with close to 120 referring organisations in 2024, building new relationships in locations where we have hosts but low numbers of guests and getting to understand the local landscape for support of refugees. This work will stand us in great stead ahead of our National Lottery funded work in 2025 and beyond.

We continue to be a member of the Trauma Treatment International Hosting Coalition, Together with Refugees and NACCOM, and are working more closely with Homeless Link on the landscape across the UK.

Volunteers

We are very grateful to all the volunteers who support our work and our refugee and asylum seeker guests. A particular thank you to all our hosts who so generously open their homes to our guests. We are also grateful to our volunteer home visitors who conduct the initial assessment of potential hosts.

We also extend our thanks to Travers Smith LLP who continue to offer extensive pro bono legal and other support and are a very valuable and generous corporate partner.

Public benefit

In planning the activities of the charity, the Trustees refer to the guidance issued by the Charity Commission with regard to public benefit. In particular, the Trustees consider how planned activities will contribute to the aims and objectives of the charity. The Trustees confirm that they have complied with the duty in section 17(5) of the Charities Act 2011 to have due regard to the guidance published by the Charity Commission.

The achievements and activities outlined in this report demonstrate the public benefit arising from the charity's activities.

REFUGEES AT HOME LIMITED

TRUSTEES' REPORT (INCLUDING DIRECTOR'S REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2024

Achievements and performance

Our hosts

We now have a network of over 2,000 active hosts across the UK. Whilst not all of them are available at all times, we are increasingly seeing a geographic spread in the hosts who so kindly open their doors to guests. We have adapted our hosting model to be able to support a higher caseload of self-referred guests, where our incredible Placement Team provide support and signposting throughout the placement, as referral partners continue to be overwhelmed by the need for places for homeless refugees.

We have developed more support for our hosts, through the creation of new support hubs in East London, the South Coast and Norfolk.

Our guests

We received 3,015 referrals in 2024, an increase of 9% from those we received in 2023 of 2,744. We were able to make placements for 32% of those referrals. Sometimes we offer a hosting placement, but it is no longer required as the guest's circumstances have changed, or it is not suitable for the guest. Increasingly we see hosts not having space for the larger families, including due to limits placed on who can share rooms under the Homes for Ukraine scheme. 70% of our total referrals this year were self-referrals, made by guests themselves, rather than being supported by an organisation or caseworker.

We made 980 placements in 2024 for 1,186 guests, resulting in 153,142 placement nights across the UK. Our average length of stay in 2024 was 113 days for those outside of the Ukrainian programmes, where placements are longer. We have hosted guests from 46 countries this year.

Future Plans

We are committed to continuing sustainable growth of the Charity, to ensure that every refugee and every person seeking asylum has somewhere safe to stay. We will be working to create stronger partnerships in every region and nation of the UK in the coming years, continuing our work in being a trusted and reliable provider of short-term hosting placements. We will increase the support and guidance we offer our guests and hosts through placements, providing opportunities to learn and share ideas, challenges and opportunities locally and nationally. We will be focussing on bringing more hosts to our network as the need for temporary hosting continues to grow. We will use the experience of our hosts and guests to counter the negative narrative around welcoming refugees.

Alongside our work with guests and hosts, we will be diversifying our income streams and strengthening our operating model through the use of technology and new developments.

REFUGEES AT HOME LIMITED

TRUSTEES' REPORT (INCLUDING DIRECTOR'S REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2024

Financial review

Income for the year totalled £1,200,560 (2023: £523,068) of which £305,340 (2023: £156,570) was restricted and £895,220 (2023: £366,498) was unrestricted. Expenditure totalled £1,086,198 (2023: £834,706) of which £223,086 (2023: £143,258) was restricted and £863,112 (2023: £691,448) was unrestricted.

Funds carried forward at the end of the period totalled £945,807 (2023: £831,445), of which £95,566 (2023: £13,312) was restricted and £850,241 was unrestricted (2023: £818,133).

Going concern

After making appropriate enquiries, the Trustees have a reasonable expectation that the Charity has adequate resources to continue in operational existence for the foreseeable future. For this reason they continue to adopt the going concern basis in preparing the financial statements. The Charity is continuously monitoring its expected income levels, and operational targets are set in order to ensure the charity secures sufficient funding to fulfil its ongoing obligations. Further details regarding the adoption of the going concern basis can be found in the Accounting Policies.

Reserves policy

In October 2023, the trustees changed the charity's reserves policy from holding nine months' reserves to holding six months' reserves. This level is more appropriate given the operational requirements but enables us to undertake further projects to expand the scale of the charities activities whilst retaining a prudent level of funds against a sudden drop in income.

Reserve levels are reported to the board by the Treasurer at regular trustee meetings which occur approximately every six weeks. If reserves fall below the agreed level, the Board must approve a temporary time-bound exception to the policy and approve the plan to restore reserves to the agreed level (potentially via reducing expenditure).

At the end of 2024 we held £850,241 in unrestricted reserves (2023: £818,133) which equates to twelve months operating expenditure. We plan to spend down these funds in 2025 as we continue to scale up our activities.

Investment policy

The charity has adopted an investment policy which allows any amount over and above forecasted expenditure to be held in term accounts of no longer than two years. The primary objective of such policy is to ensure that funds are held securely. To distribute the charity's funds across several financial institutions, a cash management platform provider called Flagstone is used. Interest earned on investments is included in investment income on the Statement of Financial Activities.

Structure, governance and management

Refugees at Home is a company limited by guarantee and a registered charity. It operates according to its Memorandum and Articles of Association, as amended in December 2018.

The trustees, who are also the directors for the purpose of company law, and who served during the year and up to the date of signature of the financial statements were:

Daniel Gerring (Chair)	
Ahmad Al-Rashid	(Resigned 6 June 2024)
Rebecca del Tufo	
Sara Nathan	(Resigned 27 February 2025)
Jonathan Hughes (Treasurer)	
Oliver Bethell	
Magid El-Amin	
Matthew Blacker	
Emily Reynolds	
Mr L Holmes	(Appointed 22 July 2024)

REFUGEES AT HOME LIMITED

TRUSTEES' REPORT (INCLUDING DIRECTOR'S REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2024

Recruitment and appointment of trustees

All roles are advertised publicly and a formal recruitment process is carried out. Usually 3 trustees and a member of the executive team sit on the recruitment board. References are obtained and checks are carried out prior to a Trustee being onboarded.

Organisational structure

The board of trustees focusses on strategic decision-making, as well as supporting the senior leadership team and the staff, acting where relevant as a 'critical friend'. The Operations sub-committee consists of three trustees and the Executive Director; the board delegates day-to-day decisions to the Operations sub-committee and/or the senior leadership team (as appropriate and confirmed in writing). There are also sub-committees (comprising trustees with relevant experience and the Executive Director) covering People, Comms, IT and Fundraising (this sub-committee also includes volunteers and the Fundraising Manager). Overarching decisions are brought to the board, with day-to-day decisions made by the sub-committees. The Chair calls ad hoc sub-committees as necessary. All sub-committees report back to the board.

Induction and training of trustees

New Trustees receive an induction on appointment, led by the Chair of Trustees, which is reviewed and developed based on Trustee feedback and the role the new Trustee is carrying out. An induction pack is shared with new trustees, with all relevant information easily available to them, including Charity Commission resources, and details of the constitution and policies of the Charity. New trustees are paired with a 'buddy', who is an existing trustee, available for their day-to-day questions. Training opportunities, resources and materials from sector bodies and organisations are regularly shared with all trustees.

Risk management

The trustees have a duty to identify and review the risks to which the charity is exposed, and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error. These duties are met by a regular review of our risk assessment procedures and policies, and by ongoing monitoring. One of our trustees is tasked with risk management and produces our annual risk register, which is reviewed by all trustees and the Executive Director.

Throughout 2024, the trustees were mindful of the risk inherent for a small charity operating at capacity in a changing landscape. These risks were regularly discussed by the board and small changes were made quickly, as necessary, to mitigate and appropriately balance those risks, namely:

- Operational – The risks to our refugee and asylum seeker guests if safe hosting accommodation is not available to them, mitigated by scaling up the team processing new hosts.
- The risk to our staff of burnout and stress when they are working in a difficult and stressful situation: mitigated by putting in place employee training and additional supervision in their roles.
- Safety – The risks to the charity of acting too fast or making mistakes: mitigated by scaling up when resources were in place, and by having policies and processes to deal with any hosting-related issues.
- Reputational – The risk of any errors, or indeed of acting too slowly in the face of a humanitarian crisis. Mitigated by our investment in new systems, having expertise and policies on media engagement, and dealing swiftly and efficiently with complaints.

Auditor

In accordance with the company's articles, a resolution proposing that Sedulo Audit Limited be reappointed as auditor of the company will be put at a General Meeting.

REFUGEES AT HOME LIMITED

TRUSTEES' REPORT (INCLUDING DIRECTOR'S REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2024

Disclosure of information to auditor

Each of the trustees has confirmed that there is no information of which they are aware which is relevant to the audit, but of which the auditor is unaware. They have further confirmed that they have taken appropriate steps to identify such relevant information and to establish that the auditor is aware of such information.

The trustees' report was approved by the Board of Trustees.

Signed by:



Daniel Gelling (Chair)

Trustee

11 September 2025

REFUGEES AT HOME LIMITED

STATEMENT OF TRUSTEES' RESPONSIBILITIES

FOR THE YEAR ENDED 31 DECEMBER 2024

The trustees, who are also the directors of Refugees At Home Limited for the purpose of company law, are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that year.

In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

REFUGEES AT HOME LIMITED

INDEPENDENT AUDITOR'S REPORT

TO THE TRUSTEES OF REFUGEES AT HOME LIMITED

Opinion

We have audited the financial statements of Refugees At Home Limited (the 'charity') for the year ended 31 December 2024 which comprise the statement of financial activities, the balance sheet, the statement of cash flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 December 2024 and of its incoming resources and application of resources, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the financial statements* section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

REFUGEES AT HOME LIMITED

INDEPENDENT AUDITOR'S REPORT (CONTINUED) TO THE TRUSTEES OF REFUGEES AT HOME LIMITED

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters in relation to which the Charities (Accounts and Reports) Regulations 2008 requires us to report to you if, in our opinion:

- the information given in the financial statements is inconsistent in any material respect with the trustees' report; or
- sufficient accounting records have not been kept; or
- the financial statements are not in agreement with the accounting records; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the statement of trustees' responsibilities, the trustees, who are also the directors of the charity for the purpose of company law, are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

We have been appointed as auditor under section 144 of the Charities Act 2011 and report in accordance with the Act and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The extent to which our procedures are capable of detecting irregularities, including fraud, is detailed below:

The primary responsibility for the prevention and detection of fraud rested with trustees and management, and we cannot be expected to detect non-compliance with all laws and regulations.

We identified areas of laws and regulations that could reasonably be expected to have a material effect on the financial statements from our knowledge of the organisation and sector, enquiries of trustees and management, and review of regulatory information and correspondence. We communicated identified laws and regulations throughout the audit team and remained alert to any indications of non-compliance throughout the audit.

We discussed with trustees and management the policies and procedures in place to ensure compliance with laws and regulations and otherwise prevent, deter and detect fraud.

Based on this understanding we designed our audit procedures to identify non-compliance with such laws and regulations identified as potentially having a material effect on the financial statements. Our procedures included review of financial statement information and testing of that information, enquiry of management and examination of relevant documentation, analytical procedures to identify unusual or unexpected relations that may indicate fraud, and procedures to address the risk of fraud through trustee or management override of controls.

A further description of our responsibilities is available on the Financial Reporting Council's website at: <https://www.frc.org.uk/auditorsresponsibilities>. This description forms part of our auditor's report.

REFUGEES AT HOME LIMITED

INDEPENDENT AUDITOR'S REPORT (CONTINUED) TO THE TRUSTEES OF REFUGEES AT HOME LIMITED

Use of our report

This report is made solely to the charity's trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. Our audit work has been undertaken so that we might state to the charity's trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity's trustees as a body, for our audit work, for this report, or for the opinions we have formed.

Signed by:



Katelyn Dutton (Senior Statutory Auditor)

For and on behalf of Sedulo Audit Limited, Statutory Auditor

Chartered Accountants

605 Albert House

256-260 Old Street

London

EC1V 9DD

United Kingdom

Date: 11-Sep-2025 | 7:03 PM BST

Sedulo Audit Limited is eligible for appointment as auditor of the charity by virtue of its eligibility for appointment as auditor of a company under section 1212 of the Companies Act 2006.

REFUGEES AT HOME LIMITED

STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 DECEMBER 2024

		Unrestricted funds 2024 £	Restricted funds 2024 £	Total 2024 £	Unrestricted funds 2023 £	Restricted funds 2023 £	Total 2023 £
	Notes						
Income from:							
Donations and legacies	3	839,467	305,340	1,144,807	346,151	156,570	502,721
Other trading activities	4	-	-	-	2,867	-	2,867
Investments	5	55,753	-	55,753	17,480	-	17,480
Total income		895,220	305,340	1,200,560	366,498	156,570	523,068
Expenditure on:							
Raising funds	6	34,039	-	34,039	14,625	-	14,625
Charitable activities	7	829,073	223,086	1,052,159	676,823	143,258	820,081
Total expenditure		863,112	223,086	1,086,198	691,448	143,258	834,706
Net income/(expenditure) and movement in funds		32,108	82,254	114,362	(324,950)	13,312	(311,638)
Reconciliation of funds:							
Fund balances at 1 January 2024		818,133	13,312	831,445	1,143,083	-	1,143,083
Fund balances at 31 December 2024		850,241	95,566	945,807	818,133	13,312	831,445

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

The notes on pages 16 to 28 form part of these financial statements.

REFUGEES AT HOME LIMITED

BALANCE SHEET

AS AT 31 DECEMBER 2024

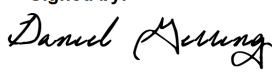
	Notes	2024		2023	
		£	£	£	£
Fixed assets					
Intangible assets	13		63,554		69,898
Tangible assets	14		16,016		-
			79,570		69,898
Current assets					
Debtors	15	39,127		31,441	
Investments	16	637,400		340,000	
Cash at bank and in hand		316,722		441,009	
		993,249		812,450	
Creditors: amounts falling due within one year	17	(127,012)		(50,903)	
Net current assets			866,237		761,547
Total assets less current liabilities			945,807		831,445
The funds of the charity					
Restricted income funds	20	95,566		13,312	
Unrestricted funds	21	850,241		818,133	
		945,807		831,445	

The notes on pages 16 to 28 form part of these financial statements.

The director acknowledges his responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of financial statements.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The financial statements were approved by the trustees on 11 September 2025

Signed by:

Daniel Gerring (Chair)
Trustee

Company registration number 09911764 (England and Wales)

REFUGEES AT HOME LIMITED

STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 31 DECEMBER 2024

	Notes	2024 £	£	2023 £	£
Cash flows from operating activities					
Cash generated from/(absorbed by) operations	26		146,394		(390,910)
Investing activities					
Purchase of intangible assets		(12,000)		(30,600)	
Purchase of tangible fixed assets		(17,034)		-	
Purchase of investments		(297,400)		(340,000)	
Investment income received		55,753		17,480	
Net cash used in investing activities			(270,681)		(353,120)
Net cash used in financing activities			-		-
Net decrease in cash and cash equivalents			(124,287)		(744,030)
Cash and cash equivalents at beginning of year			441,009		1,185,039
Cash and cash equivalents at end of year			316,722		441,009

The notes on pages 16 to 28 form part of these financial statements.

REFUGEES AT HOME LIMITED

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 DECEMBER 2024

1 Accounting policies

Charity information

Refugees At Home Limited is a private company limited by guarantee incorporated in England and Wales. The registered office is Office 605 Albert House, 256-260 Old Street, London, EC1V 9DD, England.

1.1 Accounting convention

The financial statements have been prepared in accordance with the charity's governing document, the Companies Act 2006, FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" and the Charities SORP "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)". The charity is a Public Benefit Entity as defined by FRS 102.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The financial statements have been prepared under the historical cost convention. The principal accounting policies adopted are set out below.

1.2 Going concern

At the time of approving the financial statements, the trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. Thus the trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

1.3 Charitable funds

Unrestricted funds are available for use at the discretion of the trustees in furtherance of their charitable objectives.

Restricted funds are subject to specific conditions by donors or grantors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the financial statements.

1.4 Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Donations and legacies

Donations are recognised when the charity has been notified in writing of both the amount and settlement date. In the event that a donation is subject to conditions that require a level of performance by the charity before the charity is entitled to the funds, the income is deferred and not recognised until either those conditions are fully met, or the fulfilment of those conditions is wholly within the control of the charity and it is probable that these conditions will be fulfilled in the reporting period.

Grants

Grants receivable are recognised when the charity becomes unconditionally entitled to the grant.

Deferred income

Deferred income represents amounts received for future periods and is released to incoming resources in the period for which, it has been received. Such income is only deferred when:

- The donor specifies that the grant or donation must only be used in future accounting periods; or
- The donor has imposed conditions which must be met before the charity has unconditional entitlement.

REFUGEES AT HOME LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2024

1 Accounting policies

(Continued)

Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity normally upon notification of the interest paid or payable by the bank.

1.5 Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Charitable activities

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Support and governance costs

Support costs are those that assist the work of the Charity but do not directly represent charitable activities. They are incurred directly in support of expenditure on the objects of the Charity and include project management. Where support costs cannot be directly attributed to particular headings, they have been allocated to expenditure on raising funds and expenditure on charitable activities on a basis consistent with use of the resources. Governance costs are those incurred in connection with the running of the Charity and compliance with constitutional and statutory requirements.

1.6 Intangible fixed assets other than goodwill

Intangible assets acquired separately from a business are recognised at cost and are subsequently measured at cost less accumulated amortisation and accumulated impairment losses.

Amortisation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Software Development	over 5 years
----------------------	--------------

1.7 Tangible fixed assets

Tangible fixed assets are initially measured at cost and subsequently measured at cost or valuation, net of depreciation and any impairment losses.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Computers	4 years - straight line
-----------	-------------------------

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in the statement of financial activities.

1.8 Impairment of fixed assets

At each reporting end date, the charity reviews the carrying amounts of its tangible and intangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any).

REFUGEES AT HOME LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2024

1 Accounting policies

(Continued)

1.9 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

1.10 Financial instruments

The charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the charity's balance sheet when the charity becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

Basic financial liabilities

Basic financial liabilities, including creditors and bank loans are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

Derecognition of financial liabilities

Financial liabilities are derecognised when the charity's contractual obligations expire or are discharged or cancelled.

1.11 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

1.12 Retirement benefits

Payments to defined contribution retirement benefit schemes are charged as an expense as they fall due.

REFUGEES AT HOME LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2024

2 Critical accounting estimates and judgements

In the application of the charity's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

3 Income from donations and legacies

	Unrestricted funds 2024 £	Restricted funds 2024 £	Total 2024 £	Unrestricted funds 2023 £	Restricted funds 2023 £	Total 2023 £
Donations and gifts	762,478	-	762,478	221,998	-	221,998
Gift aid	7,989	-	7,989	32,693	-	32,693
Legacies receivable	-	-	-	55,210	-	55,210
Grants	69,000	305,340	374,340	36,250	156,570	192,820
	<u>839,467</u>	<u>305,340</u>	<u>1,144,807</u>	<u>346,151</u>	<u>156,570</u>	<u>502,721</u>

4 Income from other trading activities

	Unrestricted funds 2024 £	Unrestricted funds 2023 £
Shop income	<u>-</u>	<u>2,867</u>

5 Income from investments

	Unrestricted funds 2024 £	Unrestricted funds 2023 £
Interest receivable	<u>55,753</u>	<u>17,480</u>

REFUGEES AT HOME LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2024

6 Expenditure on raising funds

	Unrestricted funds 2024 £	Unrestricted funds 2023 £
Raising funds		
Fundraising costs	33,839	14,625
Depreciation and impairment	200	-
	<u>34,039</u>	<u>14,625</u>

7 Expenditure on charitable activities

	Accommodati on & assistance 2024 £	Accommodati on & assistance 2023 £
Direct costs		
Staff costs	684,894	547,754
Depreciation and impairment	19,162	17,384
Delivery of accommodation & assistance	320,575	238,323
	<u>1,024,631</u>	<u>803,461</u>
Share of support and governance costs (see note 8)		
Governance	27,528	16,620
	<u>1,052,159</u>	<u>820,081</u>
Analysis by fund		
Unrestricted funds	829,073	676,823
Restricted funds	223,086	143,258
	<u>1,052,159</u>	<u>820,081</u>

8 Support costs allocated to activities

	2024 £	2023 £
Governance costs	<u>27,528</u>	<u>16,620</u>
Analysed between:		
Accommodation & assistance	<u>27,528</u>	<u>16,620</u>

REFUGEES AT HOME LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2024

8	Support costs allocated to activities	(Continued)	
		2024	2023
		£	£
	Governance costs comprise:		
	Audit fees	14,400	12,600
	Accountancy	5,328	4,020
	Other governance costs	7,800	-
		<u>27,528</u>	<u>16,620</u>
9	Net movement in funds	2024	2023
		£	£
	The net movement in funds is stated after charging/(crediting):		
	Fees payable for the audit of the charity's financial statements	14,400	12,600
	Fees payable to the charity's auditor:		
	- for other financial services	4,020	3,760
	Depreciation of owned tangible fixed assets	1,018	-
	Amortisation of intangible assets	18,344	17,384
		<u>18,344</u>	<u>17,384</u>
10	Trustees		
	None of the trustees (or any persons connected with them) received any remuneration or benefits from the charity during the year nor for the year ended 31 December 2023.		
	Trustees' expenses		
	There were no trustees' expenses paid for the year ended 31 December 2024 nor for the year ended 31 December 2023.		
11	Employees		
	The average monthly number of employees during the year was:		
		2024	2023
		Number	Number
	Accommodation & assistance	19	18
		<u>19</u>	<u>18</u>
	Employment costs	2024	2023
		£	£
	Wages and salaries	613,243	493,844
	Social security costs	55,698	42,736
	Other pension costs	15,953	11,174
		<u>684,894</u>	<u>547,754</u>

REFUGEES AT HOME LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2024

11 Employees (Continued)

The number of employees whose annual remuneration was more than £60,000 is as follows:

	2024 Number	2023 Number
£60,000 - £69,999	1	-

Remuneration of key management personnel

The charity considers its key management personnel to comprise the Trustees, Chief Executive Officer (formerly Executive Director) and Chief Operating Officer (formerly Deputy Director). The total employee benefits (including employer's national insurance and pensions contributions) received by Key Management Personnel in 2024 was £123,263 (2023: £106,352).

12 Taxation

The charity is exempt from taxation on its activities because all its income is applied for charitable purposes.

13 Intangible fixed assets

	Software Development £
Cost	
At 1 January 2024	90,720
Additions - separately acquired	12,000
At 31 December 2024	102,720
Amortisation and impairment	
At 1 January 2024	20,822
Amortisation charged for the year	18,344
At 31 December 2024	39,166
Carrying amount	
At 31 December 2024	63,554
At 31 December 2023	69,898

REFUGEES AT HOME LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2024

14 Tangible fixed assets

	Computers £
Cost	
Additions	17,034
At 31 December 2024	17,034
Depreciation and impairment	
Depreciation charged in the year	1,018
At 31 December 2024	1,018
Carrying amount	
At 31 December 2024	16,016

15 Debtors

	2024 £	2023 £
Amounts falling due within one year:		
Trade debtors	1,074	-
Other debtors	995	1,059
Prepayments and accrued income	37,058	30,382
	39,127	31,441

16 Current asset investments

	2024 £	2023 £
Unlisted investments	637,400	340,000

17 Creditors: amounts falling due within one year

	2024 £	2023 £
	Notes	
Other taxation and social security	16,229	11,952
Deferred income	18 85,732	20,088
Trade creditors	2,554	-
Other creditors	4,796	2,962
Accruals	17,701	15,901
	127,012	50,903

REFUGEES AT HOME LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2024

18 Deferred income

	2024	2023
	£	£
Deferred grant income	85,732	20,088

Deferred income is included in the financial statements as follows:

	2024	2023
	£	£
Deferred income is included within:		
Current liabilities	85,732	20,088
Movements in the year:		
Deferred income at 1 January 2024	20,088	66,482
Released from previous periods	(20,088)	(66,482)
Resources deferred in the year	85,732	20,088
Deferred income at 31 December 2024	85,732	20,088

19 Retirement benefit schemes

	2024	2023
	£	£
Defined contribution schemes		
Charge to profit or loss in respect of defined contribution schemes	15,953	11,174

The charity operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the charity in an independently administered fund.

REFUGEES AT HOME LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2024

20 Restricted funds

The restricted funds of the charity comprise the unexpended balances of donations and grants held on trust subject to specific conditions by donors as to how they may be used.

	At 1 January 2024	Incoming resources	Resources At 31 December expended	2024
	£	£	£	£
Choose Love - Jan-Apr 2024	-	7,880	(7,880)	-
Choose Love - Sept-Nov 2024	-	10,000	(10,000)	-
Crucible Foundation - 2024 (Hosts)	-	23,114	(13,483)	9,631
Crucible Foundation - 2024 (Placement Team)	-	48,651	(25,612)	23,039
The Emmanuel Kaye Foundation - 2024	-	30,000	(15,000)	15,000
Marie-Louise von Motesiczky Charitable Trust - 2022-25	-	40,820	(40,820)	-
Marie-Louise von Motesiczky Charitable Trust - 2024-25	-	100,000	(55,417)	44,583
NPT Transatlantic - 2024-25	-	8,000	(4,687)	3,313
The Tolkien Trust - 2023-24	13,312	-	(13,312)	-
Garfield Weston 2024	-	30,000	(30,000)	-
P&G Charitable Trust 2024	-	2,000	(2,000)	-
Alice Roughton Foundation 2024	-	4,875	(4,875)	-
	<u>13,312</u>	<u>305,340</u>	<u>(223,086)</u>	<u>95,566</u>

Previous year:	At 1 January 2023	Incoming resources	Resources At 31 December expended	2023
	£	£	£	£
Marie-Louise von Motesiczky Charitable Trust - 2022-25	-	86,570	(86,570)	-
The Emmanuel Kaye Foundation - 2023	-	50,000	(50,000)	-
The Tolkien Trust - 2023-24	-	20,000	(6,688)	13,312
	<u>-</u>	<u>156,570</u>	<u>(143,258)</u>	<u>13,312</u>

REFUGEES AT HOME LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2024

20 Restricted funds

(Continued)

Choose Love - this has funded our work to make a set number of placements across the UK.

Crucible Foundation - this has funded our work directly recruit hosts across the South Coast area (stretching from Hastings – Eastbourne).

The Emanuel Kaye Foundation - this funding has continued to support our Placement activity.

Marie-Louise von Motesiczky Charitable Trust - have supported us over a number of years, and really supported our plans to grow our offer to guests, providing direct and accurate move-on support for more permanent housing.

NPT Transatlantic - this has funded us to make 50 placements during the lifespan of the grant.

The Tolkien Trust - have supported our work with a grant for core costs.

21 Unrestricted funds

The unrestricted funds of the charity comprise the unexpended balances of donations and grants which are not subject to specific conditions by donors and grantors as to how they may be used. These include designated funds which have been set aside out of unrestricted funds by the trustees for specific purposes.

	At 1 January 2024 £	Incoming resources £	Resources expended £	At 31 December 2024 £
General funds	818,133	895,220	(863,112)	850,241
Previous year:	At 1 January 2023 £	Incoming resources £	Resources expended £	At 31 December 2023 £
General funds	1,143,083	366,498	(691,448)	818,133

22 Analysis of net assets between funds

	Unrestricted funds 2024 £	Restricted funds 2024 £	Total 2024 £
At 31 December 2024:			
Intangible fixed assets	63,554	-	63,554
Tangible assets	16,016	-	16,016
Current assets/(liabilities)	770,671	95,566	866,237
	850,241	95,566	945,807

REFUGEES AT HOME LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2024

22 Analysis of net assets between funds (Continued)

	Unrestricted funds 2023 £	Restricted funds 2023 £	Total 2023 £
At 31 December 2023:			
Intangible fixed assets	69,898	-	69,898
Current assets/(liabilities)	748,235	13,312	761,547
	<u>818,133</u>	<u>13,312</u>	<u>831,445</u>

23 Limited by guarantee

The company is a private company limited by guarantee and consequently does not have share capital. Each of the members is liable to contribute an amount not exceeding £1 towards the assets of the company in the events of liquidation. At the balance sheet date there were 8 (2023: 9) guaranteeing members.

24 Operating lease commitments

Lessee

At the reporting end date the charity had outstanding commitments for future minimum lease payments under non-cancellable operating leases, which fall due as follows:

	2024 £	2023 £
Within one year	57,047	50,773
Between two and five years	9,504	31,680
	<u>66,551</u>	<u>82,453</u>

25 Related party transactions

In the year ended 31 December 2024 the charity received unrestricted donations totalling £2,400 (2023: £3,050) from the following trustees:

- Sara Nathan: £2,400

In the year ended 31 December 2023 the charity received an interest free loan from Jonathan Hughes, a trustee, totalling £50,000. The loan was a short-term loan to provide cash pending the maturity of a fixed term deposit and was repaid in full in the year. Jonathan Hughes received no remuneration or other benefits in relation to provision of the loan. At the balance sheet date the amount outstanding in relation to the loan was £nil.

REFUGEES AT HOME LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2024

26	Cash generated from/(absorbed by) operations	2024 £	2023 £
	Surplus/(deficit) for the year	114,362	(311,638)
	Adjustments for:		
	Investment income recognised in statement of financial activities	(55,753)	(17,480)
	Depreciation and impairment of tangible fixed assets	19,362	17,384
	Movements in working capital:		
	(Increase) in debtors	(7,686)	(26,307)
	Increase/(decrease) in creditors	10,465	(6,475)
	Increase/(decrease) in deferred income	65,644	(46,394)
	Cash generated from/(absorbed by) operations	<u>146,394</u>	<u>(390,910)</u>

REFUGEES AT HOME

England & Wales - Charity number 1177765

Accounts

Charity registration number 1177765

Company registration number 09911764 (England and Wales)

REFUGEES AT HOME LIMITED
AUDITED ANNUAL REPORT AND FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 DECEMBER 2023



REFUGEES AT HOME LIMITED

LEGAL AND ADMINISTRATIVE INFORMATION

Trustees	Sara Nathan Daniel Gerring (Chair) Rebecca del Tufo Ahmad Al-Rashid Jonathan Hughes (Treasurer) Oliver Bethell Magid El-Amin Rebecca Young Emily Reynolds Matthew Blacker	(resigned 2 November 2023) (appointed 12 June 2023) (appointed 12 June 2023)
Secretary	Rebecca del Tufo	
Charity number	1177765	
Company number	09911764	
Registered office	605 Albert House 256-260 Old Street London United Kingdom EC1V 9DD	
Auditor	Sedulo Audit Limited 256-260 Old Street London United Kingdom EC1V 9DD	

REFUGEES AT HOME LIMITED

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REFUGEES AT HOME LIMITED

CHAIR'S OVERVIEW

FOR THE YEAR ENDED 31 DECEMBER 2023

In 2023 it became clear that our work has never been more needed. With the continuation of the war in Ukraine, and sweeping changes implemented by the UK Government, we faced challenges we had never seen before, as homelessness amongst newly recognised refugees grew massively in the last five months of the year.

Our organisation has had to continue to change and adapt to external factors, but our mission to provide temporary hosting opportunities across the UK has remained at the core of everything we do throughout.

This simple mission has also been reaffirmed in the work we have done in 2023 (continuing into 2024) to develop our 2024-2027 organisational strategy.

The last year has seen our voice and impact being noted across the sector and beyond, culminating in our being chosen as one of the three charities featured in The Guardian and Observer Christmas charity appeal 2023.

Support from this appeal and from many other generous donors, including individuals who are members of our Founders Circle and a number of different trusts and foundations, has allowed us to strengthen our financial position. This, in turn, allows us more confidently to plan for future growth and development.

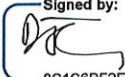
We have also continued to receive significant pro bono assistance, saving us considerable expenditure and helping us to ensure the highest standard in all that we do.

Crucially, we have continued to invest in our staff, growing to a team of 19 staff members by the end of 2023. And we plan to introduce new roles to deliver against our new strategy in 2024 including, crucially, a specialist to help our guests successfully move on from hosting to appropriate long term accommodation. With two new Trustees having joined our board in 2023, and the continued work and commitment of our team of staff, home visitors, hosts and other volunteers, we are a robust and strong organisation, ready for the continued challenges ahead.

In 2023, we created 972 placements for 1,173 guests across the UK. This means that as at 31 December 2023 we had provided 489,107 nights of hosting, thanks to our generous hosts, opening their homes to guests.

As we said in our annual report for 2022, we planned for 2023 to be a year of consolidation, focussing on stability for the staff and volunteers and developing a robust structure and good relationships with our referrers. This has been successfully reflected in our work over the year, alongside the development of our 2024-27 strategy, as noted above.

I would like to extend my sincere thanks to all of our hosts, our other volunteers, and all those who support us financially and in other ways. I would also like to recognise the tireless work of our staff team and the special contribution made as acting Executive Director by Carly Whyborn during the maternity leave of our permanent Executive Director, Lauren Scott. We are looking forward to Lauren returning as CEO in 2024 and to Carly beginning a new role as our Chief Operating Officer. At that point we will have a Senior Executive team possessing not just one MBE but two as, following Lauren being recognised in 2022, Carly was awarded the same honour in the King's most recent New Year Honours. Finally, enormous thanks to my fellow Trustees, all of whom have continued to play an important role in Refugees at Home's success.

Signed by:

8C1C8BF2EC92433...
Daniel Gerring
Chair of Trustees
28/08/2024
Date:

REFUGEES AT HOME LIMITED

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 DECEMBER 2023

The trustees present their annual report and financial statements for the year ended 31 December 2023.

The financial statements have been prepared in accordance with the accounting policies set out in note 1 to the financial statements and comply with the charity's [governing document], the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)".

Objectives and activities

The formal **Objects** of Refugees at Home are the prevention or relief of poverty of refugees, those seeking asylum and their dependents in the United Kingdom, for the public benefit, in particular but not exclusively by:

- facilitating the provision of accommodation by members of the public;
- the provision of financial assistance; and
- the provision of practical assistance.

Our **Mission Statement** is: Connecting refugees and asylum seekers in need with welcoming hosts.

This is paired with our **Vision**: A society where every refugee and asylum seeker facing homelessness has a safe place to stay and a chance to rebuild their life.

The context of our work

There were considerable changes in 2023 to programmes and external factors which influenced the way in which we work:

Changes to Home Office process: In August 2023, the Home Office drastically increased the number of decisions on asylum claims they were making in order to "clear the asylum backlog" of those who had been waiting years for a decision. Whilst this should have been a happy and relief-filled moment for so many as they were on the cusp of being able to work and start their lives anew, in reality this caused absolute panic for the majority of those we went on to host, with people initially being given only seven days to leave their asylum accommodation. The effect of this change in policy had a devastating impact on the organisations who support refugees, with demand far outstripping supply of support. The decision-making of the Home Office at this pace will continue into 2024. The demand for hosting during this period has continued to grow.

Illegal Migration Act: With Parliament passing the Illegal Migration Act 2023, our future guests currently in the asylum process are left in continued limbo and it remains unclear what will happen next for them.

War in Ukraine: With the continuation of the war in Ukraine, and uncertainty for those living there or in other parts of the world, we have continued to see a high number of requests for help under the Homes for Ukraine scheme. With other countries around the world closing their Ukraine response programmes, we have continued to receive a high number of referrals from those looking for sponsors to support their arrival in the UK. Other organisations who provide matching services for Ukrainians and UK sponsors have reported a significant decrease in the number of hosts they have available to sponsor. Public awareness of and engagement with the Ukraine programmes have significantly decreased since the programme opened in March 2022.

Our activities

Refugees at Home connects hosts with a spare room with refugees and people seeking asylum who are in need of somewhere to stay.

Refugees and people seeking asylum are fleeing war or persecution in their own countries. But many who come to the UK in search of safety find themselves facing homelessness and destitution. They may be without statutory support for long periods or need some additional help to build new lives in the UK.

We don't think people who come to the UK for sanctuary should end up on the streets. We recruit and support volunteer hosts who are willing to offer a temporary home and a helping hand. Our role is to carefully match each guest and host, to assess and prepare guests and hosts and check accommodation, and to provide ongoing support to hosts throughout each stay.

REFUGEES AT HOME LIMITED

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2023

Potential guests are referred from several sources, and we work with the referrers to check the suitability of guests for hosting. Throughout 2023, the number of self-referred guests we have received has grown as referral partners are either limiting or closing to taking on new casework.

We do not give advice about immigration issues. All referrals of guests who do not have refugee status must be made by a case worker before we accept them for hosting.

All our hosts have a home assessment by a person with professional experience; for example, social workers, health visitors, district nurses, mental health practitioners or doctors, usually General Practitioners. Home Visitors can assess people in their homes or virtually. Hosts commit to providing a bed, access to the kitchen and bathroom and a welcoming smile. Many give additional support, such as providing food and help with how to secure a bank account, sign on for work or register with a GP.

2023 saw change within the structure of our team, following our year of consolidation and as we readied ourselves for our new strategy. New layers of supervision and management were created as our team grew, to ensure that we are able to support and develop our staff team.

We had a successful year of fundraising in 2023, culminating in being chosen as one of the Guardian and Observer charities to benefit from their Christmas 2023 fundraising appeal. Our Founders Circle group of regular donors continues to go from strength to strength, with Gary Lineker joining the annual dinner in 2023. Our first ever professional fundraiser joined us in 2023, helping us improve further our ability to raise much-needed funds.

When the Home Office changed their process and increased the number of positive refugee status decisions they were making at the end of 2023, we responded quickly and effectively to increase the number of guests we could host, and shared the stories of those affected by this change through media and with partners to find solutions to respond to the need and panic there was across the sector.

Who we work with

We work with a large range of organisations of size and focus across the UK, and have invested our time and resources in expanding these relationships in 2023. We work with many local and national organisations which act as referrers to our guests who are seeking asylum or require additional support. We are proud members of the Together with Refugees Coalition, working with others across the refugee and migrant sector to bring about a warm welcome for all those seeking sanctuary. We are a founding member of the Trauma Treatment International Hosting Coalition, a group of organisations working together to ensure hosting schemes in the UK are trauma-informed.

We contribute to the iMix and NACCOM networks, sharing our experience and expertise.

Volunteers

We are very grateful to all the volunteers who support our work and our refugee and asylum seeker guests. A particular thank you to all our hosts who so generously open their homes to our guests. We are also grateful to our volunteer home visitors who conduct the initial assessment of potential hosts.

We also extend our thanks to Travers Smith LLP who continue to offer pro bono legal and other support and are very valuable and generous supporters.

Public benefit

In planning the activities of the charity, the Trustees refer to the guidance issued by the Charity Commission with regard to public benefit. In particular, the Trustees consider how planned activities will contribute to the aims and objectives of the charity. The Trustees confirm that they have complied with the duty in section 17(5) of the Charities Act 2011 to have due regard to the guidance published by the Charity Commission.

The achievements and activities outlined in this report demonstrate the public benefit arising from the charity's activities.

REFUGEES AT HOME LIMITED

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

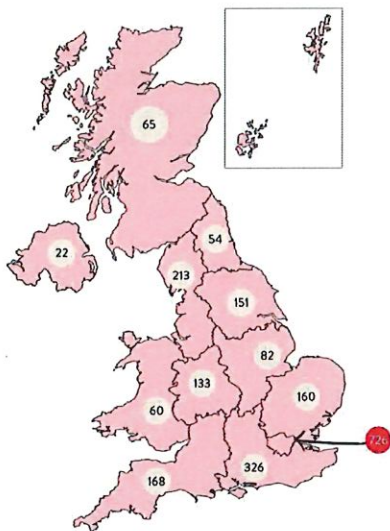
FOR THE YEAR ENDED 31 DECEMBER 2023

Achievements and performance

Our hosts

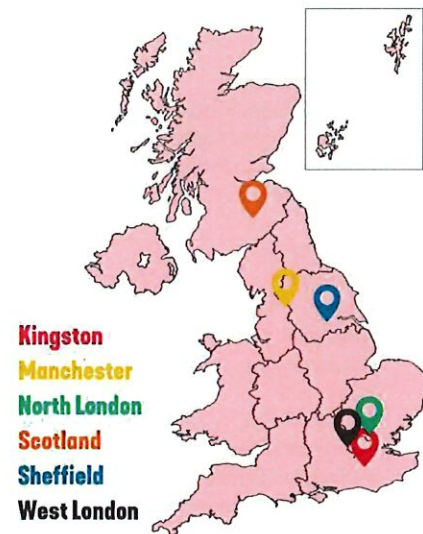
We now have a network of over 2,000 active hosts across the UK. Whilst not all of them are available at all times, we are increasingly seeing a geographic spread in the hosts who so kindly open their doors to guests. We have adapted our hosting model to be able to support a higher caseload of self-referred guests, where our incredible Placement Team provide support and signposting throughout the placement, as referral partners continue to be overwhelmed by the need for places for homeless refugees.

Where our hosts are located:



We have developed more support for our hosts, through the creation of new support hubs in Sheffield, Scotland, Manchester and Kingston. We continue to develop these hubs in 2024. We have created resources for supporting guests at Christmas and Ramadan, and guides for understanding the Homes for Ukraine scheme and the changes to asylum decisions in the UK. These resources have been distributed via our newly redesigned website.

Location of our Hubs:



REFUGEES AT HOME LIMITED

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

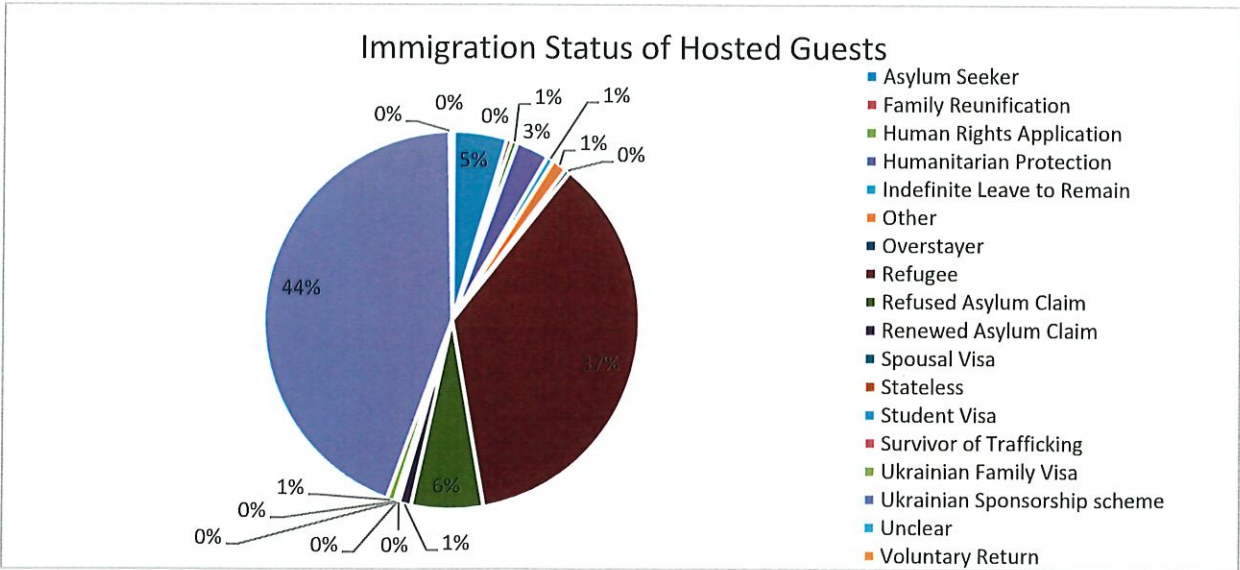
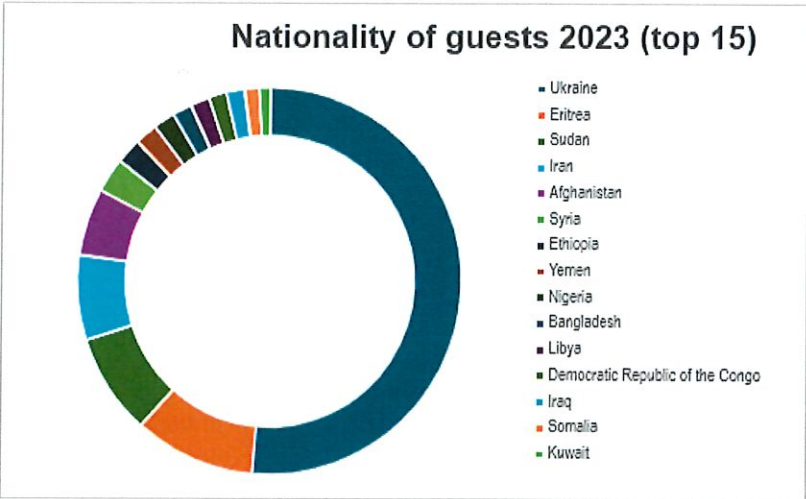
FOR THE YEAR ENDED 31 DECEMBER 2023

Our guests

We received 2,744 referrals in 2023, an increase of 10% from those we received in 2022 (2,492). We were able to make placements for 35% of those referrals. Sometimes we offer a hosting placement but it is no longer required as the guest's circumstances have changed, or it is not suitable for the guest, and increasingly we see hosts not having space for the larger families, with limits placed on who can share rooms under the Homes for Ukraine scheme. 61% of our total referrals were self-referrals, made by guests themselves, rather than being supported by an organisation or caseworker.

We made 979 placements in 2023 for 1,179 guests, resulting in 145,175 placement nights across the UK. Our average length of stay in 2023 was 94 days, a decrease from 2022, demonstrating the increase in guests from outside the Ukrainian programmes (who must be hosted for 6 months or more). We have hosted guests from 49 countries this year.

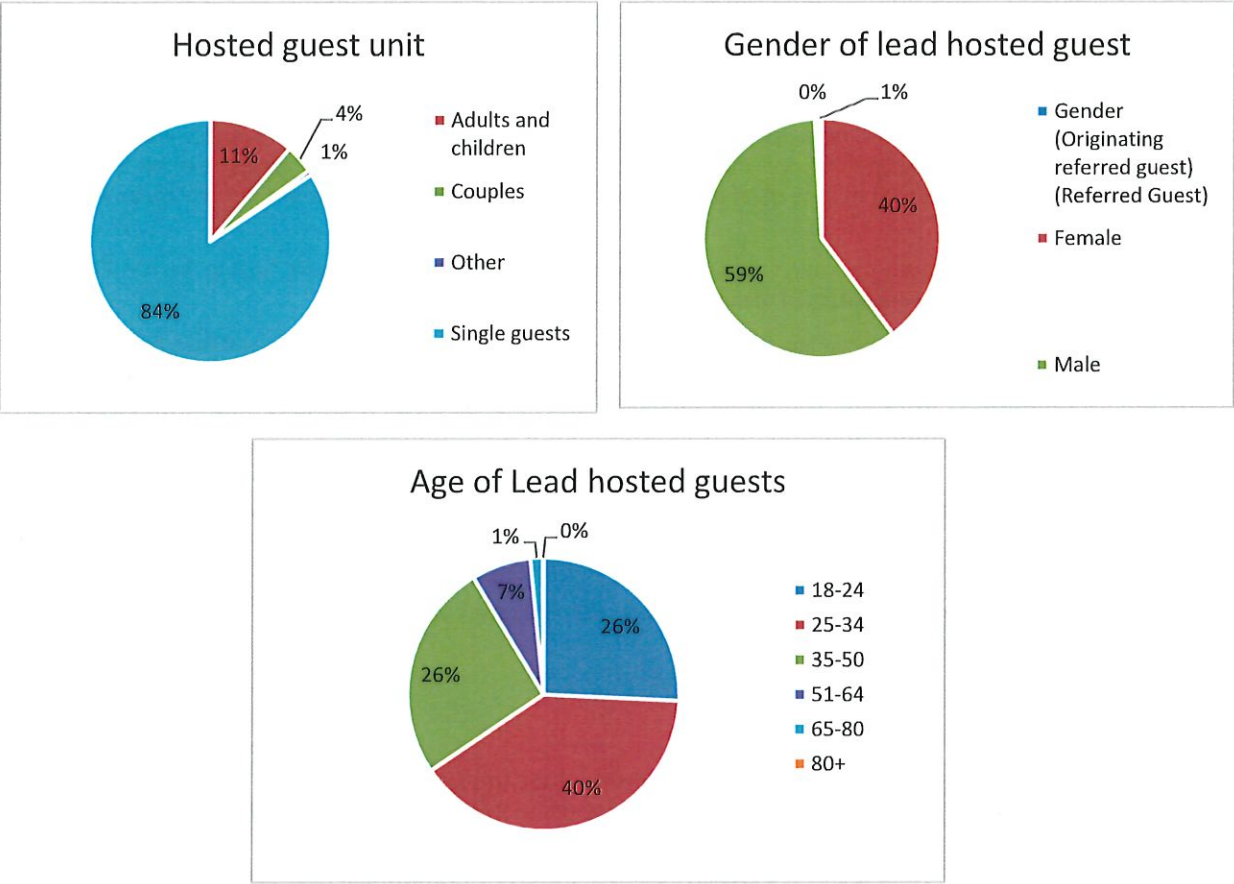
The profile and demographic of guests who are hosted saw some change through 2023. Whilst the majority of our guests continue to arrive through the Homes for Ukraine scheme, we have a far higher percentage of guests with refugee status. When we look at the guests we hosted in 2023, the majority are single people and we have returned to hosting more men than women; this is likely to be because of the increase in the number of guests who have been newly granted refugee status in the UK. We record the age of our lead guests, with the average age of a Refugees at Home guest being 32.



REFUGEES AT HOME LIMITED

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2023



Staff team

Our staff team continued to develop through 2023, with a new structure introduced where our team can develop their roles further. We continue to increase the diversity within our staff team, with over 60% of our team not being born in the UK, and many with lived experience of seeking asylum in the UK.

Our team attended a range of training in 2023, including sessions on the immigration system in the UK, housing expertise, trauma-informed working, and coaching, as well as management and supervision training.

Lauren Scott, our Executive Director, was on maternity leave from April 2023. In her absence our Deputy Director, Carly Whyborn, took on the role. We're excited for Lauren's return in mid-2024, with Lauren and Carly forming a strong Executive Team as CEO and COO respectively.

REFUGEES AT HOME LIMITED

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2023

Fundraising achieved against objectives set

In 2023, we saw a significant drop in income compared to 2022. This was anticipated as 2022 saw a huge increase in donations to support us in delivering a speedy response following the invasion of Ukraine. However, we continued to fundraise throughout the year and in Autumn 2023 appointed our first in-house fundraiser. This change in how we manage our fundraising lays the groundwork for future years and will support us to raise the funds to deliver our ambitious three-year strategy.

Our summer Crowdfunder focused on raising support for further host recruitment and was fronted by our Placement Coordinator Milad Amerifar. We were delighted to meet our fundraising target of £20,000.

We are very grateful for our continued funding from Marie Louise von Motesiczky Trust, the Emmanuel Kaye Foundation, the Tolkien Trust and the Michael and Betty Little Trust. We have received over £180,000 from Trusts and Foundations in 2023. This funding has enabled us to expand our staff team, ensuring that we are able to respond to the growing refugee homelessness we have seen in 2023.

Our generous Founders Circle came together in November for our annual dinner and were joined by Refugees at Home host, Gary Lineker, and his former guest. Once again, we were grateful for the support of Travers Smith who hosted the event so that it could, again, take place at no cost to Refugees at Home. It was a delight to see many of those who have supported us since our early days alongside new supporters, and we were heartened by the pledges of continued support.

As ever, we are grateful to all those individuals who have supported us through the year, whether through donations, events, or in-kind support.

Financial review

Financial position

Income for the year totalled £523,068 (2022: £1,333,807) of which £156,570 (2022: £102,482) was restricted and £366,498 (2022: £1,231,325) was unrestricted. Expenditure totalled £834,706 (2022: £728,902) of which £143,258 (2022: £102,482) was restricted and £691,448 (2022: £626,420) was unrestricted.

Funds carried forward at the end of the period totalled £831,445 (2022: £1,143,083), of which £13,312 was restricted and £818,133 was unrestricted (2022: all funds unrestricted).

Going concern

After making appropriate enquiries, the Trustees have a reasonable expectation that the Charity has adequate resources to continue in operational existence for the foreseeable future. For this reason they continue to adopt the going concern basis in preparing the financial statements. The Charity is continuously monitoring its expected income levels, and operational targets are set in order to ensure the charity secures sufficient funding to fulfil its ongoing obligations. Further details regarding the adoption of the going concern basis can be found in the Accounting Policies.

Reserves policy

At the end of 2023 we held £818,133 in unrestricted reserves (2022: £1,143,083). This reduction reflects a return to a more normal funding environment combined with higher expenditure on staff and rent versus 2022, from operating with a larger team for a full year.

In October 2023, the trustees changed the charity's reserves policy from holding nine months' reserves to holding six months' reserves, to enable us to undertake further projects to expand the scale of the charities activities whilst retaining a prudent level of funds against a sudden drop in income.

Principal funding sources

Our principal funders in 2023 were Marie Louise von Motesiczky Trust, the Emmanuel Kaye Foundation, the Tolkien Trust and the Michael and Betty Little Trust, as noted above in the Fundraising report. We also continue to have strong support from individuals via JustGiving, My Donate, Facebook and standing orders paid directly into our bank account, as well as from our generous Founders Circle.

REFUGEES AT HOME LIMITED

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2023

Plans for future periods

The need for hosting has never been greater, and we have been at the forefront of hosting for some years. As noted in our annual report for 2022, we planned for 2023 to be a year of consolidation, which was the focus of our work through the year.

In November 2023 we began the process to develop a three-year strategy for 2024-2026. We have developed an ambitious strategy for the next three years to enable us to respond well to the needs of refugees and people seeking asylum in a fast-changing landscape.

Our 3-year strategy focusses on:

- Growth – we want to continue to be the largest hosting organisation in the UK, and we have ambitions to be hosting 2,000 people simultaneously. We will be substantially increasing our network of hosts across the UK.
- Host experience – we will equip our hosts with the information, support and guidance they need. We will centre their experience at the heart of our work.
- Guest experience – we will listen to and learn from our guests, working alongside them to ensure the hosting we offer is as positive an experience as possible.

Underpinning all of this will be robust and effective systems, diverse funding streams and great governance, as well as demonstrably valuing the people who make up our team. We will continue to grow and improve our standing, identity and collaborative working in our sectors.

Structure, governance and management

Refugees at Home is a company limited by guarantee and a registered charity. It operates according to its Memorandum and Articles of Association, as amended in December 2018.

The trustees, who are also the directors for the purpose of company law, and who served during the year and up to the date of signature of the financial statements were:

Daniel Gerring (Chair)

Ahmad Al-Rashid

Rebecca del Tufo

Sara Nathan

Jonathan Hughes (Treasurer)

Oliver Bethell

Magid El-Amin

Rebecca Young

(Resigned 2 November 2023)

Matthew Blacker

(Appointed 12 June 2023)

Emily Reynolds

(Appointed 12 June 2023)

Recruitment and appointment of trustees

In 2023, we were delighted to be appoint two new Trustees. Emily Reynolds, a former host and home visitor for Refugees at Home, joined the Board of Trustees in the role of our Safeguarding Trustee, and Matthew Blacker brings strong operational and leadership experience in the charity sector.

Our Fundraising Trustee, Becki Young, stepped down in 2023. We are incredibly grateful to her for her work and guidance and are currently recruiting her replacement.

REFUGEES AT HOME LIMITED

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2023

Organisational structure

The board of trustees focusses on strategic decision-making, as well as supporting the senior leadership team and the staff, acting where relevant as a 'critical friend'. The Operations sub-committee consists of three trustees and the Executive Director; the board delegates day-to-day decisions to the Operations sub-committee and/or the senior leadership team (as appropriate and confirmed in writing). There are also sub-committees (comprising trustees with relevant experience and the Executive Director) covering People, Comms, IT and Fundraising (this sub-committee also includes volunteers and the Fundraising Manager). Overarching decisions are brought to the board, with day-to-day decisions made by the sub-committees. The Chair calls ad hoc sub-committees as necessary. All sub-committees report back to the board.

Remuneration policy

In 2023, we reviewed and increased the salary pay scales. We awarded cost of living increases and performance-related increases within the team. We also introduced a new benefits package.

We are very grateful to all our staff for their incredible work in 2023, under great pressure as so much change has taken place within our sector and many more people in need of help approach us. We hope to continue to support them in their work and to value them and their health as well as the work they do.

Other matters

Risk management

The trustees have a duty to identify and review the risks to which the charity is exposed, and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error. These duties are met by a regular review of our risk assessment procedures and policies, and by ongoing monitoring. One of our trustees is tasked with risk management and produces our annual risk register, which is reviewed by all trustees and the Executive Director.

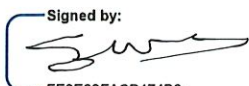
Throughout 2023, the trustees were mindful of the risk inherent for a small charity operating at capacity in a changing landscape. These risks were regularly discussed by the board and small changes were made quickly, as necessary, to mitigate and appropriately balance those risks, namely:

- Operational – The risks to our refugee and asylum seeker guests if safe hosting accommodation is not available to them, mitigated by scaling up the team processing new hosts.
- The risk to our staff of burnout and stress when they are working in a difficult and stressful situation: mitigated by putting in place employee training and additional supervision in their roles.
- Safety – The risks to the charity of acting too fast or making mistakes: mitigated by scaling up when resources were in place, and by having policies and processes to deal with any hosting-related issues.
- Reputational – The risk of any errors, or indeed of acting too slowly in the face of a humanitarian crisis. Mitigated by our investment in new systems, having expertise and policies on media engagement, and dealing swiftly and efficiently with complaints.

Auditor

In accordance with the company's articles, a resolution proposing that Sedulo Audit Limited be reappointed as auditor of the company will be put at a General Meeting.

The trustees' report was approved by the Board of Trustees.

Signed by:

 FE3E20FACD474B0..
 Jonathan Hughes (Treasurer)
 Trustee

8/28/2024

Date:

REFUGEES AT HOME LIMITED

STATEMENT OF TRUSTEES' RESPONSIBILITIES

FOR THE YEAR ENDED 31 DECEMBER 2023

The trustees, who are also the directors of Refugees At Home Limited for the purpose of company law, are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company Law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that year.

In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- *there is no relevant audit information of which the charitable company's auditors are unaware; and*
- *the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.*

REFUGEES AT HOME LIMITED

INDEPENDENT AUDITOR'S REPORT

TO THE TRUSTEES OF REFUGEES AT HOME LIMITED

Opinion

We have audited the financial statements of Refugees At Home Limited (the 'charity') for the year ended 31 December 2023 which comprise the statement of financial activities, the balance sheet, the statement of cash flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charity's affairs as at 31 December 2023 and of its incoming resources and application of resources, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Charities Act 2011.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the financial statements* section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

REFUGEES AT HOME LIMITED

INDEPENDENT AUDITOR'S REPORT (CONTINUED) TO THE TRUSTEES OF REFUGEES AT HOME LIMITED

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters in relation to which the Charities (Accounts and Reports) Regulations 2008 require us to report to you if, in our opinion:

- the information given in the financial statements is inconsistent in any material respect with the trustees' report; or
- sufficient accounting records have not been kept; or
- the financial statements are not in agreement with the accounting records; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the statement of trustees' responsibilities, the trustees, who are also the directors of the charity for the purpose of company law, are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

We have been appointed as auditor under section 145 of the Charities Act 2011 and report in accordance with the Act and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The extent to which our procedures are capable of detecting irregularities, including fraud, is detailed below:

The primary responsibility for the prevention and detection of fraud rested with trustees and management, and we cannot be expected to detect non-compliance with all laws and regulations.

We identified areas of laws and regulations that could reasonably be expected to have a material effect on the financial statements from our knowledge of the organisation and sector, enquiries of trustees and management, and review of regulatory information and correspondence. We communicated identified laws and regulations throughout the audit team and remained alert to any indications of non-compliance throughout the audit.

We discussed with trustees and management the policies and procedures in place to ensure compliance with laws and regulations and otherwise prevent, deter and detect fraud.

Based on this understanding we designed our audit procedures to identify non-compliance with such laws and regulations identified as potentially having a material effect on the financial statements. Our procedures included review of financial statement information and testing of that information, enquiry of management and examination of relevant documentation, analytical procedures to identify unusual or unexpected relations that may indicate fraud, and procedures to address the risk of fraud through trustee or management override of controls.

A further description of our responsibilities is available on the Financial Reporting Council's website at: <https://www.frc.org.uk/auditorsresponsibilities>. This description forms part of our auditor's report.

REFUGEES AT HOME LIMITED

INDEPENDENT AUDITOR'S REPORT (CONTINUED) TO THE TRUSTEES OF REFUGEES AT HOME LIMITED

Use of our report

This report is made solely to the charity's trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. Our audit work has been undertaken so that we might state to the charity's trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity's trustees as a body, for our audit work, for this report, or for the opinions we have formed.



Sedulo Audit Limited
Statutory Auditor

605 Albert House
256-260 Old Street
London
United Kingdom
EC1V 9DD

28 August 2024

Sedulo Audit Limited is eligible for appointment as auditor of the charity by virtue of its eligibility for appointment as auditor of a company under section 1212 of the Companies Act 2006.

REFUGEES AT HOME LIMITED

STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 DECEMBER 2023

		Unrestricted funds 2023 £	Restricted funds 2023 £	Total 2023 £	Unrestricted funds 2022 £	Restricted funds 2022 £	Total 2022 £
	Notes						
Income from:							
Donations and legacies	4	346,151	156,570	502,721	1,223,428	102,482	1,325,910
Other trading activities	5	2,867	-	2,867	3,072	-	3,072
Investments	6	17,480	-	17,480	4,825	-	4,825
Total income		366,498	156,570	523,068	1,231,325	102,482	1,333,807
Expenditure on:							
Raising funds	7	14,625	-	14,625	-	-	-
Charitable activities	8	676,823	143,258	820,081	626,420	102,482	728,902
Total expenditure		691,448	143,258	834,706	626,420	102,482	728,902
Net income/(expenditure) and movement in funds		(324,950)	13,312	(311,638)	604,905	-	604,905
Reconciliation of funds:							
Fund balances at 1 January 2023		1,143,083	-	1,143,083	538,178	-	538,178
Fund balances at 31 December 2023		818,133	13,312	831,445	1,143,083	-	1,143,083

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

REFUGEES AT HOME LIMITED**BALANCE SHEET****AS AT 31 DECEMBER 2023**

	Notes	2023 £	2022 £
Fixed assets			
Intangible assets	14	69,898	56,682
Current assets			
Debtors	15	31,441	5,134
Investments	16	340,000	-
Cash at bank and in hand		441,009	1,185,039
		<u>812,450</u>	<u>1,190,173</u>
Creditors: amounts falling due within one year	17	<u>(50,903)</u>	<u>(103,772)</u>
Net current assets		<u>761,547</u>	<u>1,086,401</u>
Total assets less current liabilities		<u>831,445</u>	<u>1,143,083</u>
Net assets		<u>831,445</u>	<u>1,143,083</u>
The funds of the charity			
Restricted income funds	20	13,312	-
Unrestricted funds		818,133	1,143,083
		<u>831,445</u>	<u>1,143,083</u>

The company is entitled to the exemption from the audit requirement contained in section 477 of the Companies Act 2006, for the year ended 31 December 2023, although an audit has been carried out under section 144 of the Charities Act 2011.

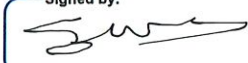
The directors acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of financial statements.

The members have not required the company to obtain an audit of its financial statements under the requirements of the Companies Act 2006, for the year in question in accordance with section 476.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

8/28/2024

The financial statements were approved by the trustees on

Signed by:


.....FE3E23FACD174B0..

Jonathan Hughes (Treasurer)

Trustee

Company registration number 09911764 (England and Wales)

REFUGEES AT HOME LIMITED**STATEMENT OF CASH FLOWS****FOR THE YEAR ENDED 31 DECEMBER 2023**

	Notes	2023 £	£	2022 £	£
Cash flows from operating activities					
Cash (absorbed by)/generated from operations	25		(390,910)		702,680
Investing activities					
Purchase of intangible assets		(30,600)		(60,120)	
Purchase of investments		(340,000)		-	
Investment income received		17,480		4,825	
Net cash used in investing activities			(353,120)		(55,295)
Net cash used in financing activities			-		-
Net (decrease)/increase in cash and cash equivalents			(744,030)		647,385
Cash and cash equivalents at beginning of year			1,185,039		537,654
Cash and cash equivalents at end of year			<u>441,009</u>		<u>1,185,039</u>

REFUGEES AT HOME LIMITED

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 DECEMBER 2023

1 Accounting policies

Charity information

Refugees At Home Limited is a private company limited by guarantee incorporated in England and Wales. The registered office is Office 605 Albert House, 256-260 Old Street, London, EC1V 9DD, England.

1.1 Accounting convention

The financial statements have been prepared in accordance with the charity's [governing document], the Companies Act 2006, FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" ("FRS 102") and the Charities SORP "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (effective 1 January 2019). The charity is a Public Benefit Entity as defined by FRS 102.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The financial statements have been prepared under the historical cost convention. The principal accounting policies adopted are set out below.

1.2 Going concern

At the time of approving the financial statements, the trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. Thus the trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

1.3 Charitable funds

Unrestricted funds are available for use at the discretion of the trustees in furtherance of their charitable objectives.

Restricted funds are subject to specific conditions by donors or grantors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the financial statements.

Endowment funds are subject to specific conditions by donors that the capital must be maintained by the charity.

1.4 Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Donations and legacies

Donations are recognised when the charity has been notified in writing of both the amount and settlement date. In the event that a donation is subject to conditions that require a level of performance by the charity before the charity is entitled to the funds, the income is deferred and not recognised until either those conditions are fully met, or the fulfilment of those conditions is wholly within the control of the charity and it is probable that these conditions will be fulfilled in the reporting period.

Grants

Grants receivable are recognised when the charity becomes unconditionally entitled to the grant.

REFUGEES AT HOME LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2023

1 Accounting policies

(Continued)

Deferred income

Deferred income represents amounts received for future periods and is released to incoming resources in the period for which, it has been received. Such income is only deferred when:

- The donor specifies that the grant or donation must only be used in future accounting periods; or
- The donor has imposed conditions which must be met before the charity has unconditional entitlement.

1.5 Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Charitable activities

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Support and governance costs

Support costs are those that assist the work of the Charity but do not directly represent charitable activities. They are incurred directly in support of expenditure on the objects of the Charity and include project management. Where support costs cannot be directly attributed to particular headings, they have been allocated to expenditure on raising funds and expenditure on charitable activities on a basis consistent with use of the resources. Governance costs are those incurred in connection with the running of the Charity and compliance with constitutional and statutory requirements.

1.6 Intangible fixed assets other than goodwill

Intangible assets acquired separately from a business are recognised at cost and are subsequently measured at cost less accumulated amortisation and accumulated impairment losses.

Amortisation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Software Development	over 5 years
----------------------	--------------

1.7 Impairment of fixed assets

At each reporting end date, the charity reviews the carrying amounts of its tangible and intangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any).

1.8 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

REFUGEES AT HOME LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2023

1 Accounting policies

(Continued)

1.9 Financial instruments

The charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the charity's balance sheet when the charity becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

Basic financial liabilities

Basic financial liabilities, including creditors and bank loans are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

Derecognition of financial liabilities

Financial liabilities are derecognised when the charity's contractual obligations expire or are discharged or cancelled.

1.10 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

1.11 Retirement benefits

Payments to defined contribution retirement benefit schemes are charged as an expense as they fall due.

2 Change in accounting policy

The trustees have reviewed the useful life of the software development and consider that reducing from 10 years to 5 years provides a more accurate reflection given the constant changes in the technology market. No adjustment is required for prior periods.

REFUGEES AT HOME LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2023

3 Critical accounting estimates and judgements

In the application of the charity's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

4 Income from donations and legacies

	Unrestricted funds 2023 £	Restricted funds 2023 £	Total 2023 £	Unrestricted funds 2022 £	Restricted funds 2022 £	Total 2022 £
Donations and gifts	221,998	-	221,998	428,429	-	428,429
Gift aid	32,693	-	32,693	40,034	-	40,034
Legacies receivable	55,210	-	55,210	5,000	-	5,000
Grants	36,250	156,570	192,820	749,965	102,482	852,447
	<u>346,151</u>	<u>156,570</u>	<u>502,721</u>	<u>1,223,428</u>	<u>102,482</u>	<u>1,325,910</u>

5 Income from other trading activities

	Unrestricted funds 2023 £	Unrestricted funds 2022 £
Shop income	<u>2,867</u>	<u>3,072</u>

6 Income from investments

	Unrestricted funds 2023 £	Unrestricted funds 2022 £
Interest receivable	<u>17,480</u>	<u>4,825</u>

REFUGEES AT HOME LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2023

7 Expenditure on raising funds

	Unrestricted funds 2023 £	Unrestricted funds 2022 £
Raising funds		
Fundraising costs	14,625	-
	<u>14,625</u>	<u>-</u>

8 Expenditure on charitable activities

	Accommodation & assistance 2023 £	Accommodation & assistance 2022 £
Direct costs		
Staff costs	547,754	488,618
Delivery of accommodation & assistance	238,323	215,086
	<u>786,077</u>	<u>703,704</u>
Share of support and governance costs (see note 9)		
Support	17,384	3,438
Governance	16,620	21,760
	<u>820,081</u>	<u>728,902</u>
Analysis by fund		
Unrestricted funds	676,823	626,420
Restricted funds	143,258	102,482
	<u>820,081</u>	<u>728,902</u>

REFUGEES AT HOME LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2023

9 Support costs allocated to activities

	2023 £	2022 £
Depreciation	17,384	3,438
Governance costs	16,620	21,760
	<u>34,004</u>	<u>25,198</u>

Analysed between:

Accommodation & assistance	34,004	25,198
	<u>34,004</u>	<u>25,198</u>

	2023 £	2022 £
Governance costs comprise:		
Audit fees	12,600	18,000
Accountancy	4,020	3,760
	<u>16,620</u>	<u>21,760</u>

10 Net movement in funds

	2023 £	2022 £
The net movement in funds is stated after charging/(crediting):		
Fees payable for the audit of the charity's financial statements	12,600	18,000
Non-audit accountancy services	4,020	3,760
Amortisation of intangible assets	17,384	3,438
	<u>34,004</u>	<u>25,198</u>

11 Trustees

None of the trustees (or any persons connected with them) received any remuneration or benefits from the charity during the year nor for the year ended 31 December 2022.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 December 2023 nor for the year ended 31 December 2022.

12 Employees

The average monthly number of employees during the year was:

	2023 Number	2022 Number
Accommodation & assistance	<u>18</u>	<u>18</u>

REFUGEES AT HOME LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2023

12	Employees	(Continued)	
	Employment costs	2023	2022
		£	£
	Wages and salaries	493,844	438,532
	Social security costs	42,736	41,468
	Other pension costs	11,174	8,618
		<u>547,754</u>	<u>488,618</u>

There were no employees whose annual remuneration was more than £60,000.

Remuneration of key management personnel

The charity considers its key management personnel to comprise the Trustees, Executive Director and Deputy Director. The total employment benefits employee benefits (including employer's national insurance and pensions contributions) received by Key Management Personnel in 2023 was £106,352 (2022: £74,955).

13 Taxation

The charity is exempt from taxation on its activities because all its income is applied for charitable purposes.

14 Intangible fixed assets

	Software Development £
Cost	
At 1 January 2023	60,120
Additions - separately acquired	30,600
	<u>90,720</u>
At 31 December 2023	
Amortisation and impairment	
At 1 January 2023	3,438
Amortisation charged for the year	17,384
	<u>20,822</u>
At 31 December 2023	
Carrying amount	
At 31 December 2023	<u>69,898</u>
At 31 December 2022	<u>56,682</u>

REFUGEES AT HOME LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2023

15	Debtors		2023	2022
			£	£
	Amounts falling due within one year:			
	Other debtors		1,059	5,134
	Prepayments and accrued income		30,382	-
			<u>31,441</u>	<u>5,134</u>
16	Current asset investments		2023	2022
			£	£
	Unlisted investments		340,000	-
			<u>340,000</u>	<u>-</u>
17	Creditors: amounts falling due within one year		2023	2022
		Notes	£	£
	Other taxation and social security		11,952	12,331
	Deferred income	18	20,088	66,482
	Other creditors		2,962	3,478
	Accrued expenses		15,901	21,481
			<u>50,903</u>	<u>103,772</u>
18	Deferred income		2023	2022
			£	£
	Deferred grant income		20,088	66,482
			<u>20,088</u>	<u>66,482</u>
	Deferred income is included in the financial statements as follows:			
			2023	2022
			£	£
	Deferred income is included within:			
	Current liabilities		20,088	66,482
			<u>20,088</u>	<u>66,482</u>
	Movements in the year:			

REFUGEES AT HOME LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2023

18 Deferred income (Continued)

Deferred income at 1 January 2023	66,482	-
Released from previous periods	(66,482)	-
Resources deferred in the year	20,088	66,482
	<u>20,088</u>	<u>66,482</u>
Deferred income at 31 December 2023	<u>20,088</u>	<u>66,482</u>

19 Retirement benefit schemes

	2023	2022
Defined contribution schemes	£	£
Charge to profit or loss in respect of defined contribution schemes	11,174	8,618
	<u>11,174</u>	<u>8,618</u>

The charity operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the charity in an independently administered fund.

20 Restricted funds

The restricted funds of the charity comprise the unexpended balances of donations and grants held on trust subject to specific conditions by donors as to how they may be used.

	At 1 January 2023	Incoming resources	Resources expended	At 31 December 2023
	£	£	£	£
Marie-Louise von Motesiczky Charitable Trust	-	86,570	(86,570)	-
Emmanuel Kaye Foundation	-	50,000	(50,000)	-
Tolkien Trust	-	20,000	(6,688)	13,312
	<u>-</u>	<u>156,570</u>	<u>(143,258)</u>	<u>13,312</u>

Previous year:

	At 1 January 2022	Incoming resources	Resources expended	At 31 December 2022
	£	£	£	£
Marie-Louise von Motesiczky Charitable Trust	-	66,482	(66,482)	-
Choose Love	-	10,000	(10,000)	-
LandAid	-	5,000	(5,000)	-
London Catalyst	-	1,000	(1,000)	-
Ross Family Charitable Trust	-	20,000	(20,000)	-
	<u>-</u>	<u>102,482</u>	<u>(102,482)</u>	<u>-</u>

REFUGEES AT HOME LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2023

21 Unrestricted funds

The unrestricted funds of the charity comprise the unexpended balances of donations and grants which are not subject to specific conditions by donors and grantors as to how they may be used. These include designated funds which have been set aside out of unrestricted funds by the trustees for specific purposes.

	At 1 January 2023	Incoming resources	Resources expended	At 31 December 2023
	£	£	£	£
General funds	1,143,083	366,498	(691,448)	818,133
	<u> </u>	<u> </u>	<u> </u>	<u> </u>
Previous year:	At 1 January 2022	Incoming resources	Resources expended	At 31 December 2022
	£	£	£	£
General funds	538,178	1,231,325	(626,420)	1,143,083
	<u> </u>	<u> </u>	<u> </u>	<u> </u>

22 Analysis of net assets between funds

	Unrestricted funds 2023	Restricted funds 2023	Total 2023
	£	£	£
At 31 December 2023:			
Intangible fixed assets	69,898	-	69,898
Current assets/(liabilities)	748,235	13,312	761,547
	<u> </u>	<u> </u>	<u> </u>
	818,133	13,312	831,445
	<u> </u>	<u> </u>	<u> </u>
	Unrestricted funds 2022	Restricted funds 2022	Total 2022
	£	£	£
At 31 December 2022:			
Intangible fixed assets	56,682	-	56,682
Current assets/(liabilities)	1,086,401	-	1,086,401
	<u> </u>	<u> </u>	<u> </u>
	1,143,083	-	1,143,083
	<u> </u>	<u> </u>	<u> </u>

23 Limited by guarantee

The company is a private company limited by guarantee and consequently does not have share capital. Each of the members is liable to contribute an amount not exceeding £1 towards the assets of the company in the events of liquidation. At the balance sheet date there were 9 (2022: 11) guaranteeing members.

REFUGEES AT HOME LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2023

24 Related party transactions

In the year ended 31 December 2023 the charity received unrestricted donations totalling £3,050 (2022: £3,800) from the following trustees:

- Sara Nathan: £3,050

In the year ended 31 December 2023 the charity received an interest free loan from Jonathan Hughes, a trustee, totalling £50,000. The loan was a short-term loan to provide cash pending the maturity of a fixed term deposit and was repaid in full in the year. Jonathan Hughes received no remuneration or other benefits in relation to provision of the loan. At the balance sheet date the amount outstanding in relation to the loan was £nil.

25 Cash generated from operations	2023 £	2022 £
(Deficit)/surplus for the year	(311,638)	604,905
Adjustments for:		
Investment income recognised in statement of financial activities	(17,480)	(4,825)
Amortisation and impairment of intangible assets	17,384	3,438
Movements in working capital:		
(Increase)/decrease in debtors	(26,307)	3,215
(Decrease)/increase in creditors	(6,475)	29,465
(Decrease)/increase in deferred income	(46,394)	66,482
Cash (absorbed by)/generated from operations	(390,910)	702,680

26 Operating lease commitments

At the reporting end date the charity had outstanding commitments for future minimum lease payments under non-cancellable operating leases, which fall due as follows:

	2023 £	2022 £
Within one year	50,773	-
Between two and five years	31,680	-
	82,453	-

REFUGEES AT HOME

England & Wales - Charity number 1177765

Accounts

REGISTERED COMPANY NUMBER: 09911764 (England and Wales)
REGISTERED CHARITY NUMBER: 1177765

REPORT OF THE TRUSTEES AND
FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2022
FOR
REFUGEES AT HOME LIMITED
(A COMPANY LIMITED BY GUARANTEE)

REFUGEES AT HOME LIMITED

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FOR THE YEAR ENDED 31 DECEMBER 2022

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REFUGEES AT HOME LIMITED

SUMMARY FOR THE YEAR FOR THE YEAR ENDED 31 DECEMBER 2022

At the beginning of 2022, we planned for a year of consolidation and stability, after the uncertainty caused by the pandemic and the increase in applications to host after the Taliban took over Afghanistan. 2022 would see the implementation of our IT project, with a new IT system for the team and a new database.

When Russia invaded Ukraine in February 2022, and the government announced Homes for Ukraine - making hosting part of public policy for the first time - we had an immediate, huge surge in applications by generous hosts offering a spare room to people fleeing the war in Ukraine. We had to upscale quickly, substantially increasing our team to respond to the outpouring of generosity.

Since then, for the rest of 2022, we have restructured our increased team, worked with additional volunteers and implemented our IT changes, with new systems and processes and a new database. We also became more involved with discussions with the Home Office and the Department for Levelling Up, Housing & Communities (DLUHC) as an important voice at the table, and we strengthened our relationships with other charities working in the sector.

The strategy was clear throughout this year of great change for the charity, that we needed to respond to the Ukraine crisis in a way which truly helped people in need, but preserved our brand, values and position, and that we remained an organisation which arranges hosting for people claiming asylum of all nationalities.

By the end of December 2022, we had hosted for over 339,931 individual person nights, which equates to over 931 years of hosting since we started in October 2015. We have hosted over 4,200 guests who have come from 90 countries, including Ukraine, Afghanistan, Syria, Eritrea and Sudan. Placements can be anything from one night to over a year. In 2022, we made 905 placements and hosted 1,323 guests for a total of 144,679 individual person nights.

REFUGEES AT HOME LIMITED

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 DECEMBER 2022

The trustees, who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 December 2022. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

OBJECTIVES AND ACTIVITIES

Objectives and aims

The formal **Objects** of Refugees at Home are the prevention or relief of poverty of refugees, those seeking asylum and their dependants in the United Kingdom, for the public benefit, in particular but not exclusively by:

- facilitating the provision of accommodation by members of the public;
- the provision of financial assistance; and
- the provision of practical assistance.

Our **Mission Statement** is:

Connecting refugees and asylum seekers in need with welcoming hosts.

This is paired with our **Vision**:

A society where every refugee and asylum seeker facing homelessness has a safe place to stay and a chance to rebuild their life.

The charity was set up by a small group of friends in 2016 in response to the Syrian refugee crisis. Since then, it has grown to become the UK's largest independent hosting charity.

The context of our work

The refugee and asylum system in the UK is unacceptably tough for those most in need of help and support. The statistics are stark:

- At the end of 2022 over 160,000 people were awaiting an initial decision on their asylum application. More than 80% of all asylum claims currently submitted are now taking longer than one year for an initial decision .
- People seeking asylum are banned from working at all for at least the first 12 months and usually for the whole duration of their wait for asylum. They may live on Home Office support equivalent to £6.42 per day. Before this support is granted, or if it is refused, asylum seekers can be wholly destitute.
- This support stops just 28 days after someone is granted refugee status. Faced with a cliff edge and no support to find new housing, open a bank account, and secure income, among other activities needed before being evicted, many new refugees are at significant risk of homelessness and destitution.

In April 2022, following the Russian invasion of Ukraine, the UK Government announced new visa routes for Ukrainians fleeing the war to arrive in the UK. The Ukrainian Family Visa and Homes for Ukraine have so far offered visas to 163,000 individuals who did not need to claim asylum before receiving permission to enter the UK.

This was a seismic change for the charity, which had previously existed to offer help to those falling outside government support of refugees and asylum seekers. However, hosting was the only pathway to protection for those fleeing the war in Ukraine.

Our activities

Refugees at Home connects hosts with a spare room with refugees and people seeking asylum who are in need of somewhere to stay.

Refugees and people seeking asylum are fleeing war or persecution in their own countries. But many who come to the UK in search of safety find themselves facing homelessness and destitution. They may be without statutory support for long periods or need some additional help to build new lives in the UK.

We don't think people who come to the UK for sanctuary should end up on the streets. We recruit and support volunteer hosts who are willing to offer a temporary home and a helping hand. Our role is to carefully match each guest and host, to assess and prepare guests and hosts and check accommodation, and to provide ongoing support to hosts throughout each stay.

Potential guests are referred from several sources, and we work with the referrers to check the suitability of guests for hosting. We expect referrers and caseworkers to have a clear plan and give ongoing support for taking the next step, e.g. gaining refugee status, applications to NASS (National Asylum Support Service) and move-on. There is no formal upper time-limit for the duration of hosting, although we try to ensure move-on within a year.

We do not give advice about immigration issues. All referrals of guests who do not have refugee status must be made by a case worker before we accept them for hosting.

All our hosts have a home assessment by a person with professional experience; for example, social workers, health visitors, district nurses, mental health practitioners or doctors, usually General Practitioners. Home visitors can assess people in their homes, or virtually. Hosts commit to provide a bed, access to the kitchen and bathroom and a welcoming smile. Many give additional support, such as providing food and help with how to secure a bank account, sign on for work or register with a GP.

At the beginning of 2022, the Board set the strategy for the year. The agreed focuses for 2022 were to grow and recover to at least pre-pandemic levels; to exploit opportunities for growth outside London; to develop staff, improve host care and better engage home visitors; and to improve efficiency of operations. We planned for a year of consolidation and stability, after the uncertainty caused by the pandemic, and the increase in applications to host after the Taliban took over Afghanistan. 2022 would see the implementation of our IT project, with a new IT system for the team, and a new database.

The war in Ukraine and its impact on our work

The war in Ukraine had an unprecedented impact on the work of Refugees at Home. Following the launch of the government's Homes for Ukraine scheme in March, our host numbers increased six-fold, and our number of placements trebled. By the end of December 2022, we had made placements for over 750 Ukrainian families. This represents over 80% of our total placements in 2022.

At the end of 2021 we had almost 2,000 hosts signed up. Following the invasion of Ukraine, a further 12,000 people came forward to open their doors to the newly arriving guests - an increase in host numbers of 600%.

The huge rise in host applications prompted by the Ukraine crisis created an urgent need for home visitors, and in early March we ran a campaign to recruit more people with experience in home visiting to undertake our essential host and home assessments. We now have over 800 volunteer home visitors. We also took on some paid Home Visitors to help us process the unprecedented number of host applications more quickly.

To manage these changes in 2022, we overhauled our operation, quadrupling our number of permanent staff and restructuring our team. We now have an Outreach team, focussing on the needs of hosts and volunteers, and a Placement team who work to find a room for refugees and asylum seekers in need. We took responsibility for host support and check-ins back to our staff team (rather than relying on home visitors for this part of our work).

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 DECEMBER 2022**

We responded to the current crisis in a way which supports to the people in need but which preserved our brand, values and position. We remain an organisation which hosts people of all nationalities who are seeking asylum or are refugees.

Our partners

Our referral partners work with guests to apply to find a host and support them during their stay. These include nationwide refugee and humanitarian agencies such as the British Red Cross, Refugee Council and Scottish Refugee Council; homeless charities including Glass Door and CentrePoint; regional or local organisations such as SHARE Knowsley and ASSIST Sheffield; and LGBTQ+ charities such as Micro Rainbow and Rainbow Migration.

We do not host unaccompanied children, but we have a strong working relationship with Together with Migrant Children, who are our partners for placements involving families with children and young people.

Many other organisations provide support and help for our guests, including The Bike Project, Barnardo's, RefuAid, Breaking Barriers, Freedom From Torture and the Helen Bamber Foundation.

Volunteers

We are very grateful to all the volunteers who support our work and our refugee and asylum seeker guests. A particular thank you to all our hosts who so generously open their homes to our guests. We are also grateful to our volunteer home visitors who conduct the initial assessment of potential hosts. We also extend our thanks to our group of volunteers who help with administration, communications, marketing and fundraising, and support the work of our paid staff and volunteer trustees.

We also extend our thanks to Travers Smith who offer pro bono legal and other support and are very valuable and generous supporters.

Public benefit

In planning the activities of the charity, the Trustees refer to the guidance issued by the Charity Commission with regard to public benefit. In particular, the Trustees consider how planned activities will contribute to the aims and objectives of the charity. The Trustees confirm that they have complied with the duty in section 17(5) of the Charities Act 2011 to have due regard to the guidance published by the Charity Commission.

The achievements and activities outlined in this report demonstrate the public benefit arising from the charity's activities.

ACHIEVEMENTS AND PERFORMANCE

In 2022 we calculated that the accommodation we provided only cost, on average, under £20 per hosted night. Our guests not only get a better and safer night's sleep, but they can practise their English, learn about British society and family life, and share their culture with a welcoming host family. Many guests and hosts become lifelong friends.

We had 2,492 referrals in 2022 through a range of charitable partners. This number is almost half the total number of referrals we have ever received, showing the impact of the Ukraine programme on our work. From these referrals, we were able to make placements for 36% of those who applied. For 62% of the referrals, no placement was made, with guests either not being appropriate for hosting or no longer in need of hosting, with some of these referrals carrying over into 2023.

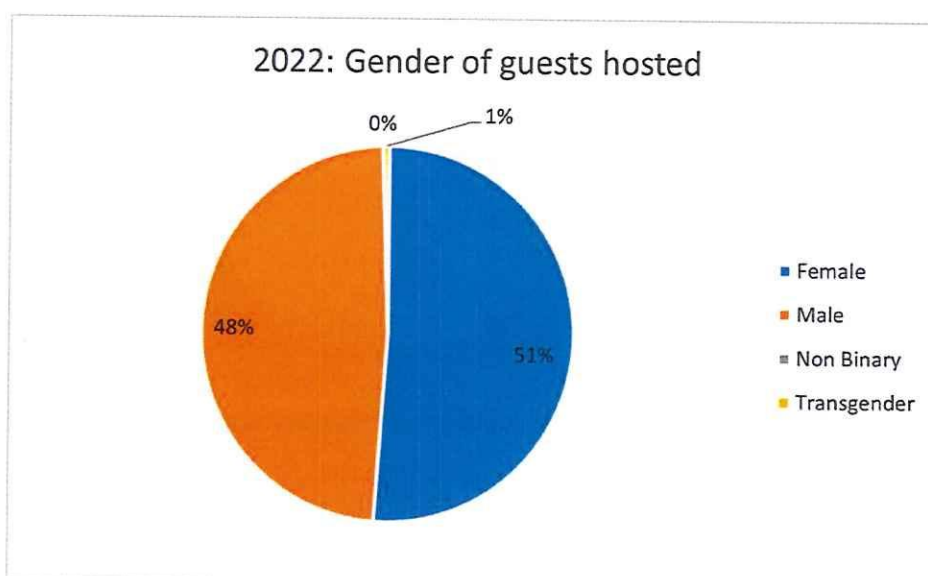
In the past, most of our guests (and all asylum seekers) have been referred to us by these partners, but with guests coming from Ukraine there was a large rise in the number of guests self-referring - almost a quarter of all the guests by the end of 2022.

REFUGEES AT HOME LIMITED

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 DECEMBER 2022

We made 906 placements in 2022 across 155,486 placement nights. While the majority were single people, since the beginning of the Ukrainian crisis we saw many more families needing accommodation and worked to find hosts with more than one spare room to accommodate them. The average length of stay in 2022 was 171 days. As many of our recent guests are part of the Homes for Ukraine scheme, which has a minimum hosting period of six months, we are seeing longer durations for many of our placements. We also host guests from some 70 other nations, all of them fleeing war, conflict or persecution in their home countries.

Another major change we have witnessed as a result of the war in Ukraine has been the huge rise in the number of female guests. In all previous years the majority of our guests have been male. This year, for the first time, women (51% of guests in 2022) outnumbered men. Most of our guests are between the ages of 17 and 35, but we have seen a much broader range of ages since the war in Ukraine, with many refugees arriving as families, often with children, grandparents and even great-grandparents. This year our guests' ages have ranged from three months to 90 years.



In 2022 we celebrated our 250,000th placement night - that is a quarter of a million nights when our guests would otherwise have been homeless.

Guests prefer to be hosted in cities, close to amenities and to their fellow nationals. In 2022 over half of our placements (482) were in London, with the north-west of England being the second most popular region for hosting with 105 placements. Although London remains the main destination city, our geographical reach has grown, and guests have found placements across the UK, in Sheffield, Belfast, Liverpool, Reading, Plymouth, Cardiff and Glasgow.

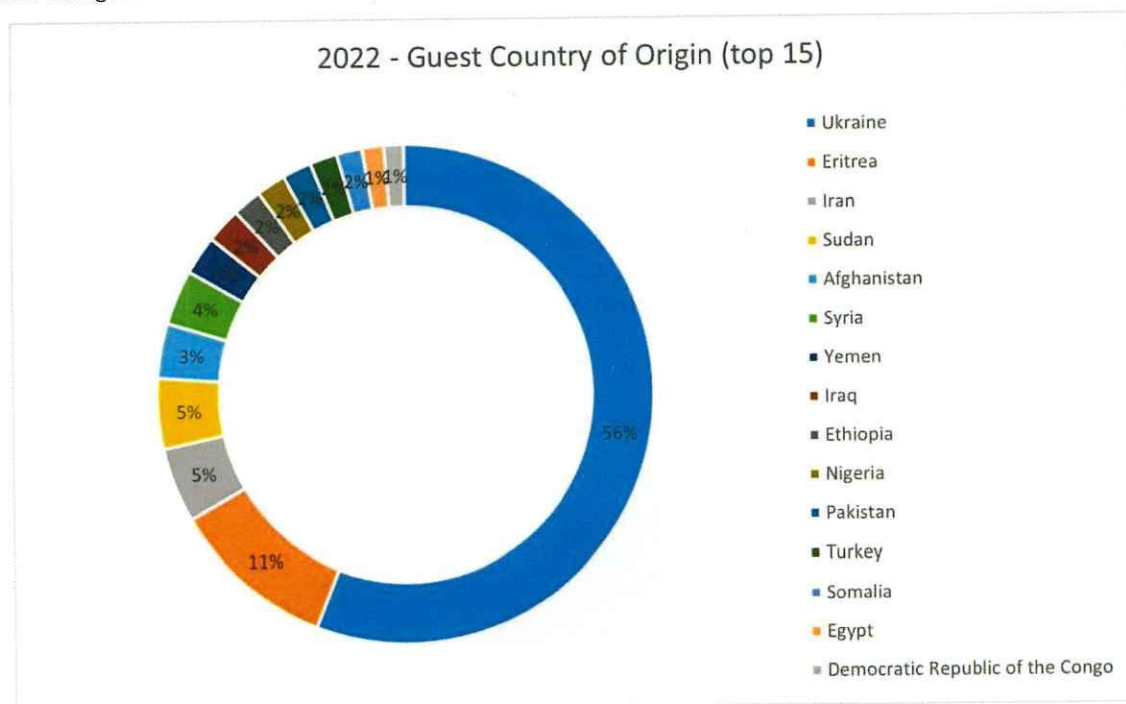
In 2022, we saw the outcomes after hosting for our guests change due to the cost-of-living crisis, and with increased challenges around privately renting property. In 2022, 29% of our self-referred guests moved into privately rented accommodation, compared to 41% in 2021. Only 4% of guests were offered housing through the local authority, with 20% of our self-referred guests requiring re-hosting at the end of their initial placement. We will continue to respond and review the impacts of hosting for our guests now and in the future to ensure that our offer is appropriate, meaningful and of use to our guests.

We continue to monitor and evaluate our work and the experience of our hosts and guests is crucial to that evaluation. For 2023 we are planning evaluation work around our Home Visitor experience, and an evaluation of our response to the Ukraine visa programmes, as well as measuring the impact of our host and guest experience.

REFUGEES AT HOME LIMITED

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 DECEMBER 2022

People from Ukraine urgently need our help. But we never lose sight of our pledge to support all those in need - from Afghanistan, Eritrea, Iran, Syria, Sudan and over 70 other countries. That core commitment remains. Policy and practice changes at the Home Office may mean the demand from other nationals increases over the next year or so.



Homes for Ukraine

We are one of the government's recognised providers for Homes for Ukraine, helping to match people coming from Ukraine with sponsors in the UK.

Due to the conditions and requirements of the Homes for Ukraine scheme, we are unable to help with rematching requests for placements not originally made through Refugees at Home.

Support for refugees

We are a proud member of various coalitions and networks, including Together with Refugees, which brings people together to stand against divisiveness and hate directed at refugees, the No Accommodation Network (NACCOM), which aims to end the destitution caused by the asylum and immigration system, IMIX, which works to improve communications capacity in the refugee sector, and the Living Wage Foundation.

Changes to the way we operate as a result of the war in Ukraine

When Russia invaded Ukraine, we were inundated with applications from hosts, as well as from those in Ukraine seeking our support. We had to scale up our operation at great speed, without losing the professionalism and individual care for which we are known and respected. We also needed to support our staff and protect them from burn-out.

We rapidly recruited volunteer and paid home visitors and admin staff to help work through all the host applications as quickly as possible. With over 700 volunteer home visitors and 15 paid home visitors now registered with us, home visits are scheduled and introductions made to potential hosts within 7 working days, which means that we can move quickly to place guests with hosts. Investing in our home visitors, through online sessions and regular updates, we have been able to keep home visitors briefed on the ongoing changes we are seeing in the sector and in the Ukraine visa programmes. Our home visitors are often the only people from R@H our hosts will meet in person, so the investment in their knowledge and connection to the core purpose of the organisation is essential. We introduced a Volunteer Specialist role in early 2023 to support this work (we will give more detail about this in next year's report).

REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 DECEMBER 2022

We worked with various local authorities and government departments, exploring the best, safest ways to support people fleeing the war in Ukraine, and those evacuated from Afghanistan, by hosting them. Some of these collaborations were more successful than others, as each local authority had a different approach. We carefully considered our response to the structures introduced by the government around the Ukraine programmes; we were able to assist guests who arrived through the Ukraine Family Visa route, who were not entitled to wrap-around integration support by the local authorities. We provided short-term hosting to those on the Ukraine work visa extension scheme before they claimed asylum in the UK. We carefully considered the role we could play in rematch (finding a new host after the initial 6 months in the UK) and, although we wanted to help, the structure and level of bureaucracy built into the rematch system meant that it would not have been good value for money for our team to be the liaison between local authorities where we could not influence decisions made. We have, however, been able to offer in-area rematches to those Ukrainians we initially placed.

Throughout the year, despite problems with visa delays, we continued to receive requests for help from Ukrainian refugees. We prioritised those most in need of hosting, namely people currently in the UK and street homeless, those in a direct conflict zone, women travelling alone or with children, and members of the LGBTQI community.

We worked with a team from **Boston Consulting Group** who advised us and gave support on a pro bono basis as we scaled up our operation. Over the course of three months, they supported the charity to build up flexible capacity by introducing efficiencies in our processes and recruiting additional staff as needed. They assisted with identifying bottle necks in our processes and supported us in implementing changes, particularly in management of data, host vetting by home visitors and matching hosts and guests, working with our staff and introducing new technological tools.

IT project

As reported in our 2021 annual report, during 2021 we started to work with **Evolve Technologies Ltd** on the replacement of our old IT systems with a new database, operational interfaces and workflows. In 2022, we continued to work with Evolve. Implementation was paused for a few weeks after the invasion of Ukraine, as the team was so stretched with processing host applications and on-boarding new staff. This only served to highlight the need for a robust data system to support our core mission.

The changes made have brought an extra effectiveness and efficiency to the work of our charity and have enabled some process automation, while still allowing for personal matches and our individual approach to each placement, and continued high standards. We migrated to the new system at the end of June 2022 and the staff team were trained on the flow of the new processes to support their day-to-day work. The migration went well, with positive feedback from staff. While there were the inevitable snagging issues, this has fundamentally improved the way our team works. The development continued throughout the second half of 2022, to ensure the system was tailored to the charity's needs and was completed in early 2023.

We are very grateful to Evolve for their support throughout this process.

The trustees have continued to review the costs of this work, which are at charitable rates, and remain confident that this investment will support the growth and increased effectiveness of our charity and reduce risk.

In late 2022, we also began to work with **Triangle Information Management** on data analytics and insight generation. We will report on this in our 2023 annual report.

It also became clear in 2022 that our **website** needed to be fully updated and refreshed. The additional traffic driven by hosts prompted to apply by the war in Ukraine made it clear that the website needed to be more accessible, with an improved user experience. This work was put out for tender in early 2023 and we will report on this in our 2023 annual report.

New offices

In June 2022, we moved into our first stable office accommodation - a big change for the team but necessary as the organisation grew - in 3Space in Brixton, and it has been very useful at a time of great activity and upheaval to have a large office space where the team can work together and support each other. We are very grateful to Travers Smith who generously kitted out our offices.

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 DECEMBER 2022**

Staff team

As noted above, our staff team quadrupled during 2022. Our work was focussed primarily on responding to the scale of applications, but during the course of the year we were able to introduce a new staffing structure, creating a strong senior team and development opportunities for the team. Our work is split into Outreach, where the team focus on engaging with our new and existing hosts, checking in on their availability and hosting preferences, and our Placement team who assess guests, find hosts and manage placements. 2022 has seen an increase to the average length of placements, and our Placement Coordinators are seeing additional support and assistance being required. In September 2022, our Executive team grew with the appointment of a Deputy Director to the team.

Salary bands were reviewed to ensure that staff are paid the living wage, and a new staff benefits package was introduced in 2023, which will be reported on in our 2023 annual report.

Fundraising achieved against objectives set

At the start of 2022, our fundraising plans were to systematise our fundraising activities, and to keep fundraising at levels to support our operations as they then were.

When the war in Ukraine began, we set up a Crowdfunder which raised £97,999.75 (including gift aid) between 18 March 2022 and 1 July 2022. We also received pledges totalling more than £600,000 from trusts, grant-givers and individuals in the first few weeks. This enabled us to recruit staff and pay for additional IT hardware and software, so that we could process host applications and start matching hosts with guests as quickly as possible. In March we put in place new procedures to carry out due diligence on all donations over £20,000, to ensure we approve the source and are aware of any potential controversies.

By the summer, with substantial donations, our strategy was to continue modest fundraising but not to seek material new grants as our reserves were very high at that point.

We participated in the Big Give Christmas challenge, raising £5,020.

We hosted our annual Founders Circle dinner, where Countdown host (and one of our hosts) Rachel Riley spoke alongside a guest from Ukraine. We are very grateful to the 24 members of the Founders Circle who offer substantial ongoing, regular core-funding support for our work.

FINANCIAL REVIEW

Financial position

Income for the year totalled £1,333,807 (2021: £322,768) of which £102,482 (2021: £nil) was restricted and £1,231,325 (2021: £322,768) was unrestricted. Expenditure totalled £728,902 (2021: £233,520) of which £102,482 (2021: £nil) was restricted and £626,420 (2021: £233,520) was unrestricted.

Funds carried forward at the end of the period totalled £1,143,083 (2021: £538,178), of which all was unrestricted (2021: £538,178).

Principal funding sources

As noted above, as a result of the war in Ukraine, we received a huge increase in donations and grants, and had to ramp up our staffing to ensure that we were able to process all the new host applications and match guests with hosts as rapidly as possible.

REFUGEES AT HOME LIMITED

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 DECEMBER 2022

Our principal funders were Mail Force, ABC Trust and the Marie Louise von Motesiczky Charitable Trust. We also continue to have strong support from individuals via JustGiving, My Donate, Facebook and standing orders paid directly into our bank account, as well as from our generous Founders Circle.

Reserves policy

At the end of the year we held £1,143,083 in reserves, a very big increase from the end of 2021 when we held £538,178.

Our target is to hold nine months' operating costs in reserve. We were clearly well in excess of this at the end of 2022 due to the exceptionally high level of donations around the time of the Ukraine crisis. However, now that donations have reverted to a more normal level and as we have increased our staff numbers to fulfil our charitable objectives, we are using up our excess reserves. We are also paying for the completion of our IT project and website overhaul which will be completed in 2023.

We are budgeting that by the end of 2023 our reserves will be in line with our policy, so we are applying for grants again to support our work.

Going concern

After making appropriate enquiries, the Trustees have a reasonable expectation that the Charity has adequate resources to continue in operational existence for the foreseeable future. For this reason they continue to adopt the going concern basis in preparing the financial statements. The Charity is continuously monitoring its expected income levels, and operational targets are set in order to ensure the charity secures sufficient funding to fulfil its ongoing obligations. Further details regarding the adoption of the going concern basis can be found in the Accounting Policies.

PLANS FOR THE FUTURE

The trustees continue to review the ever-changing landscape and continue to question and refine strategy. Key questions are how fast and far the charity should grow to meet the needs of refugees and asylum seekers in the UK, and how best to structure the charity through staffing and IT infrastructure to meet those needs.

After a very fast-changing year in 2022, the trustees plan for 2023 to be a year of consolidation. Barring a major external event, we plan to stay at about the same size as we were at the end of 2022. We continue to explore external partnerships which support our work.

Our plan for the coming year is to ensure that we retain and recruit enough active hosts to meet the needs of our guests. We will be focussing on creating new, or stronger, relationships with our referral partners, so that our guests have strong case work support, and hosts are able to offer their spare rooms to guests, particularly in areas of the UK where our hosting offer is not fully utilised.

We are developing the wrap-around support we offer our hosts and home visitors. In November 2022, we ran the first of our Home Visitor webinars and are continuing this work in 2023. We are planning to offer similar sessions for new hosts and making plans for hub expansion. We are also exploring how best to support our guests as they move on from hosting into other accommodation.

The work with Triangle will provide our operational and senior team with updated dashboards allowing them to see clear trends and patterns in our delivery. In addition to adding extra data intelligence, this work will upskill staff and allow Refugees at Home to be a more data-mature, insight-driven charity.

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 DECEMBER 2022**

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

Refugees at Home is a company limited by guarantee and a registered charity. It operates according to its Memorandum and Articles of Association, as amended in December 2018.

Recruitment and appointment of new trustees

The Board requires a minimum of three Trustee-Directors. As of the end of December 2022, there were eight people on the board, with recruitment of new trustee-directors planned for 2023 after a skills review.

The Trustees have extensive expertise in running charities, refugees and asylum seekers, fundraising, finance, media and communications, law, data protection, safeguarding, data and IT. As well as the Chair, Company Secretary and Treasurer, each trustee has a specific role and leads or contributes to a sub-committee.

In 2022 our Chair, Yvette Ball, resigned as Chair and then from the Board due to ill health. We are very grateful to her for her enormous contribution to the charity over the five years she was a trustee. We were also sorry to say goodbye to Marion Kafetz, who retired from the board, and Anne Race, who resigned for personal reasons. Marion had been involved since the early days of the charity, and led on our work with Home Visitors as well as being our Safeguarding trustee. Anne gave valuable input and lead on our host-raising work. We are grateful to all three of them for their valuable input over the years.

We are very grateful to Daniel Gerring for taking on the role of Chair of the charity at a very busy time and when he himself was on parental leave. His calm, intelligent leadership and huge involvement help us continue the work we do.

We recruit trustees using a formal advertising and interview process. A comprehensive induction is given, including a meeting with the Chair and Executive Director. We are mindful of the need to diversify the make-up of the board.

We have agreed 'back-up' roles for key board members in case of emergency.

Organisational structure

At the beginning of 2022, we employed seven paid members of staff. By the end of 2022, we employed 21 paid members of staff. During the course of 2022, this number fluctuated as we recruited people on short-term contracts to cover immediate tasks as a result of the war in Ukraine. Of particular note: in the second half of 2022, we recruited a Deputy Director, Carly Whyborn, to support the Executive Director in senior management of a growing charity and increased staff team.

Over the course of 2022, we restructured the team. As a result of the Ukraine crisis, we increased the size of our admin team to process the huge numbers of people applying to host. At the end of 2022, we restructured further and now have an outreach team, supporting hosts and home visitors, and a placement team, matching hosts and guests. Each team had a lead, with the staff reporting to that lead, with those leads and other members of staff reporting to the Deputy Director. She reports to the Executive Director who reports to the Chair of the Board.

The structure is continuing to evolve into a more settled state for 2023.

The board of trustees focuses on strategic decision-making, as well as supporting the senior leadership team and the staff. The Operations sub-committee consists of two trustees and the Executive Director; the board delegates day-to-day decisions to the Operations sub-committee and/or the senior leadership team (as appropriate and confirmed in writing). The IT sub-committee consists of two trustees and the Executive Director, supported by the treasurer. Overarching decisions and funding decisions are brought to the board, with day-to-day decisions made by the committee. The Fundraising committee consists of three trustees and five fundraising volunteers. The Chair calls ad hoc sub-committees as necessary. All sub-committees report back to the board.

REFUGEES AT HOME LIMITED

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 DECEMBER 2022

Staff salaries

Staff salaries are fixed according to our Pay Principles, which are available to the staff. In 2022 we awarded two cost of living increases as well as pay awards. We also began a benefits review, which was completed in 2023, to consider other ways to support our staff.

We are very grateful to all our staff for their incredible work in 2022, under great pressure and with emotions strongly felt as many of our staff have lived experience. We hope to continue to support them in their work and to value them and their health as well as the work they do.

Risk management

The trustees have a duty to identify and review the risks to which the charity is exposed, and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error. These duties are met by a regular review of our risk assessment procedures and policies, and by ongoing monitoring. One of our trustees is tasked with risk management and produces our annual risk register which is reviewed by all trustees and the Executive Director.

Throughout 2022, the trustees were mindful of the risk inherent for a small charity operating at capacity in a changing landscape. These risks were regularly discussed by the board and small changes were made quickly, as necessary, to mitigate and appropriately balance those risks, namely:

Operational

The risks to our refugee and asylum seeker guests if safe hosting accommodation is not available to them: mitigated by scaling up the team processing new hosts.

The risk to our staff of burn-out and stress when they were working in a difficult and stressful situation: mitigated by putting in place employee training and recruiting the Deputy Director to help with staff support.

Safety

The risks to the charity of acting too fast or making mistakes: mitigated by scaling up when resources were in place, and by having policies and processes to deal with any hosting related issues.

Reputational

The risk of any errors, or indeed of acting too slowly in the face of a humanitarian crisis. Mitigated by our investment in new systems, having expertise and policies on media engagement, and dealing swiftly and efficiently with complaints.

REFUGEES AT HOME LIMITED

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 DECEMBER 2022

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number
09911764 (England and Wales)

Registered Charity number
1177765

Registered office
21 Ballingdon Road
London
SW11 6AJ

Trustees

Yvette Ball (Chair, resigned as Chair 22 April 2022, resigned as trustee 29 June 2022)
Daniel Gerring (appointed Chair 22 April 2022)
Rebecca del Tufo (Company Secretary)
Jonathan Hughes (Treasurer)
Ahmad Al-Rashid
Oliver Bethell
Matthew Blacker (appointed 12 June 2023)
Magid El-Amin
Marion Kafetz (resigned 3 November 2022)
Sara Nathan
Anne Race (resigned 29 September 2022)
Emily Reynolds (appointed 12 June 2023)
Rebecca Young

Auditors

Sedulo Audit Limited
Statutory Auditors
605 Albert House
256-260 Old St
London
EC1V 9DD

Executive Director

Lauren Scott

Deputy Director (acting Director 2023)

Carly Whyborn

STATEMENT OF TRUSTEES' RESPONSIBILITIES

The trustees (who are also the directors of Refugees At Home Limited for the purposes of company law) are responsible for preparing the Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice) including Financial Reporting Standard 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland".

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing those financial statements, the trustees are required to:

REFUGEES AT HOME LIMITED

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 DECEMBER 2022

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditors are unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

AUDITORS

The auditors, Sedulo Audit Limited will be proposed for re-appointment at the forthcoming Annual General Meeting.

Report of the trustees, incorporating a strategic report, approved by order of the board of trustees, as the company directors, on 27 October 2023 and signed on the board's behalf by:

Jonathan Hughes

.....
J O Hughes - Trustee

REPORT OF THE INDEPENDENT AUDITORS TO THE TRUSTEES OF REFUGEES AT HOME LIMITED

Opinion

We have audited the financial statements of Refugees At Home Limited (the 'charitable company') for the year ended 31 December 2022 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'.

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 December 2022 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

REPORT OF THE INDEPENDENT AUDITORS TO THE TRUSTEES OF REFUGEES AT HOME LIMITED

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Charities (Accounts and Reports) Regulations 2008 requires us to report to you if, in our opinion:

- the information given in the Report of the Trustees is inconsistent in any material respect with the financial statements; or
- the charitable company has not kept adequate accounting records; or
- the financial statements are not in agreement with the accounting records and returns; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the Statement of Trustees' Responsibilities, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Our responsibilities for the audit of the financial statements

We have been appointed as auditors under Section 144 of the Charities Act 2011 and report in accordance with the Act and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The extent to which our procedures are capable of detecting irregularities, including fraud

The primary responsibility for the prevention and detection of fraud rests with directors and management, and we cannot be expected to detect non-compliance with all laws and regulations.

We identified areas of laws and regulations that could reasonably be expected to have a material effect on the financial statements from our knowledge of the business and sector, enquiries of directors and management, and review of regulatory information and correspondence. We communicated identified laws and regulations throughout the audit team and remained alert to any indications of non-compliance throughout the audit.

We discussed with directors and management the policies and procedures in place to ensure compliance with laws and regulations and otherwise prevent, deter and detect fraud.

Based on this understanding we designed our audit procedures to identify non-compliance with such laws and regulations identified as potentially having a material effect on the financial statements. Our procedures included review of financial statement information and testing of that information, enquiry of management and examination of relevant documentation, analytical procedures to identify unusual or unexpected relationships that may indicate fraud, and procedures to address the risk of fraud through director or management override of controls.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our Report of the Independent Auditors.

**REPORT OF THE INDEPENDENT AUDITORS TO THE TRUSTEES OF
REFUGEES AT HOME LIMITED**

Use of our report

This report is made solely to the charitable company's trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. Our audit work has been undertaken so that we might state to the charitable company's trustees those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's trustees as a body, for our audit work, for this report, or for the opinions we have formed.

Sedulo Audit Limited

Diccon Thornely (Senior Statutory Auditor)
for and on behalf of Sedulo Audit Limited
Statutory Auditors
605 Albert House
256-260 Old St
London
EC1V 9DD

Date: 27 October 2023

REFUGEES AT HOME LIMITED

STATEMENT OF FINANCIAL ACTIVITIES
(INCORPORATING AN INCOME AND EXPENDITURE ACCOUNT)
FOR THE YEAR ENDED 31 DECEMBER 2022

	Notes	Unrestricted fund £	Restricted funds £	31.12.22 Total funds £	31.12.21 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	3	1,223,428	102,482	1,325,910	321,929
Other trading activities	4	3,072	-	3,072	-
Investment income	5	<u>4,825</u>	<u>-</u>	<u>4,825</u>	<u>839</u>
Total		<u>1,231,325</u>	<u>102,482</u>	<u>1,333,807</u>	<u>322,768</u>
EXPENDITURE ON					
Charitable activities					
Accommodation and assistance	6	<u>626,420</u>	<u>102,482</u>	<u>728,902</u>	<u>233,520</u>
Total		<u>626,420</u>	<u>102,482</u>	<u>728,902</u>	<u>233,520</u>
NET INCOME		604,905	-	604,905	89,248
RECONCILIATION OF FUNDS					
Total funds brought forward		<u>538,178</u>	<u>-</u>	<u>538,178</u>	<u>448,930</u>
TOTAL FUNDS CARRIED FORWARD		<u><u>1,143,083</u></u>	<u><u>-</u></u>	<u><u>1,143,083</u></u>	<u><u>538,178</u></u>

All income and expenditure derive from continuing activities. The statement of financial activities includes all gains and losses recognised in the year.

The notes form part of these financial statements

REFUGEES AT HOME LIMITED

BALANCE SHEET
31 DECEMBER 2022

	Notes	Unrestricted fund £	Restricted funds £	31.12.22 Total funds £	31.12.21 Total funds £
FIXED ASSETS					
Intangible assets	11	56,682	-	56,682	-
CURRENT ASSETS					
Debtors	12	5,134	-	5,134	8,350
Cash at bank		<u>1,185,039</u>	<u>-</u>	<u>1,185,039</u>	<u>537,654</u>
		1,190,173	-	1,190,173	546,004
CREDITORS					
Amounts falling due within one year	13	(103,772)	-	(103,772)	(7,826)
NET CURRENT ASSETS		<u>1,086,401</u>	<u>-</u>	<u>1,086,401</u>	<u>538,178</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		<u>1,143,083</u>	<u>-</u>	<u>1,143,083</u>	<u>538,178</u>
NET ASSETS		<u>1,143,083</u>	<u>-</u>	<u>1,143,083</u>	<u>538,178</u>
FUNDS	14				
Unrestricted funds				<u>1,143,083</u>	<u>538,178</u>
TOTAL FUNDS				<u>1,143,083</u>	<u>538,178</u>

The financial statements were approved by the Board of Trustees and authorised for issue on 27 October 2023 and were signed on its behalf by:

Jonathan Hughes

.....
J O Hughes - Trustee

The notes form part of these financial statements

REFUGEES AT HOME LIMITED

CASH FLOW STATEMENT
FOR THE YEAR ENDED 31 DECEMBER 2022

	Notes	31.12.22 £	31.12.21 £
Cash flows from operating activities			
Cash generated from operations	1	<u>702,680</u>	<u>82,880</u>
Net cash provided by operating activities		<u>702,680</u>	<u>82,880</u>
Cash flows from investing activities			
Purchase of intangible fixed assets		(60,120)	-
Interest received		<u>4,825</u>	<u>839</u>
Net cash (used in)/provided by investing activities		<u>(55,295)</u>	<u>839</u>
		<u> </u>	<u> </u>
Change in cash and cash equivalents in the reporting period		647,385	83,719
Cash and cash equivalents at the beginning of the reporting period		<u>537,654</u>	<u>453,935</u>
Cash and cash equivalents at the end of the reporting period		<u><u>1,185,039</u></u>	<u><u>537,654</u></u>

The notes form part of these financial statements

NOTES TO THE CASH FLOW STATEMENT
FOR THE YEAR ENDED 31 DECEMBER 2022

1. RECONCILIATION OF NET INCOME TO NET CASH FLOW FROM OPERATING ACTIVITIES

	31.12.22	31.12.21
	£	£
Net income for the reporting period (as per the Statement of Financial Activities)	604,905	89,248
Adjustments for:		
Amortisation	3,438	-
Interest received	(4,825)	(839)
Decrease/(increase) in debtors	3,216	(7,012)
Increase in creditors	95,946	1,483
Net cash provided by operations	<u>702,680</u>	<u>82,880</u>

2. ANALYSIS OF CHANGES IN NET FUNDS

	At 1.1.22	Cash flow	At 31.12.22
	£	£	£
Net cash			
Cash at bank	<u>537,654</u>	<u>647,385</u>	<u>1,185,039</u>
Total	<u>537,654</u>	<u>647,385</u>	<u>1,185,039</u>

The notes form part of these financial statements

1. CHARITY STATUS

Refugees At Home Limited is a charitable company limited by guarantee registered in England and Wales with registered company number 09911764 and charity number 1177765. The address of the registered office is 21 Ballingdon Road, London, SW11 6AJ.

2. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

The financial statements are prepared in sterling, which is the functional currency of the company. Monetary amounts in these financial statements are rounded to the nearest £.

Going concern

We have set out in the trustees report a review of the charity's performance and general reserves position. The board believes that we have adequate financial resources and are able to manage our risks.

The board has a reasonable expectation that the charity has adequate financial resources to continue in operational existence for the foreseeable future. Accordingly, our accounts have been prepared on the basis that the charity is a going concern, as set out in the accounting policies note.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Donations and legacies

Donations are recognised when the charity has been notified in writing of both the amount and settlement date. In the event that a donation is subject to conditions that require a level of performance by the charity before the charity is entitled to the funds, the income is deferred and not recognised until either those conditions are fully met, or the fulfilment of those conditions is wholly within the control of the charity and it is probable that these conditions will be fulfilled in the reporting period.

Grants

Grants receivable are recognised when the charity becomes unconditionally entitled to the grant.

Deferred income

Deferred income represents amounts received for future periods and is released to incoming resources in the period for which, it has been received. Such income is only deferred when:

- The donor specifies that the grant or donation must only be used in future accounting periods; or
- The donor has imposed conditions which must be met before the charity has unconditional entitlement.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

2. ACCOUNTING POLICIES - continued

Charitable activities

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Support and governance costs

Support costs are those that assist the work of the Charity but do not directly represent charitable activities. They are incurred directly in support of expenditure on the objects of the Charity and include project management. Where support costs cannot be directly attributed to particular headings, they have been allocated to expenditure on raising funds and expenditure on charitable activities on a basis consistent with use of the resources. Governance costs are those incurred in connection with the running of the Charity and compliance with constitutional and statutory requirements.

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Intangible fixed assets

Intangible fixed assets are initially measured at cost and subsequently measured at cost, net of amortisation and any impairment losses.

Amortisation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Software Development - over 10 years

Debtors

Trade debtors are amounts due from customers for merchandise sold or services performed in the ordinary course of business.

Trade debtors are recognised initially at the transaction price. They are subsequently measured at amortised cost using the effective interest method, less provision for impairment. A provision for the impairment of trade debtors is established when there is objective evidence that the charity will not be able to collect all amounts due according to the original terms of the debtor.

Other debtors are recognised at the settlement amount due. Prepayments are valued at the amount prepaid.

Cash at bank and in hand

Cash at bank and cash in hand include cash and short term highly liquid investment with a maturity of three months or less from the date of acquisition or opening or a deposit or similar account.

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 DECEMBER 2022

Creditors and provisions

Creditors and provisions are recognised when the charitable company has a present obligation resulting from a past event that will probably result in the transfer in funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provision are normally recognised at the settlement amount due.

Financial instruments

The charitable company only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are wholly recognised at transaction value and subsequently measured at settlement value.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

Operating leases

Rentals under operating leases are charged to the Statement of Financial Activities on a straight-line basis over the lease term.

3. DONATIONS AND LEGACIES

	Unrestricted Funds £	Restricted Funds £	Total 2022 £	Total 2021 £
Donations	428,429	-	428,429	304,242
Gift aid	40,034	-	40,034	7,687
Legacies	5,000	-	5,000	-
Grants	749,965	102,482	852,447	10,000
	<u>1,223,428</u>	<u>102,482</u>	<u>1,325,910</u>	<u>321,929</u>

4. OTHER TRADING ACTIVITIES

	Unrestricted Funds £	Restricted Funds £	Total 2022 £	Total 2021 £
Shop income	<u>3,072</u>	<u>-</u>	<u>3,072</u>	<u>-</u>

5. INVESTMENT INCOME

	Unrestricted Funds £	Restricted Funds £	Total 2022 £	Total 2021 £
Deposit account interest	<u>4,825</u>	<u>-</u>	<u>4,825</u>	<u>839</u>

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 DECEMBER 2022

6. CHARITABLE ACTIVITIES COSTS

	Staff Costs	Direct Costs	Support Costs (see below)	Total 2022
	£	£	£	£
Accommodation and assistance	<u>488,618</u>	<u>218,524</u>	<u>21,760</u>	<u>728,902</u>

	Staff Costs	Direct Costs	Support Costs (see below)	Total 2021
	£	£	£	£
Accommodation and assistance	<u>185,856</u>	<u>45,664</u>	<u>2,000</u>	<u>233,520</u>

Support costs	31.12.22 £	31.12.21 £
Audit fees	18,000	-
Non-audit accountancy fees	<u>3,760</u>	<u>2,000</u>
	<u>21,760</u>	<u>2,000</u>

7. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	31.12.22 £	31.12.21 £
Auditors' remuneration	18,000	-
Non-audit services	3,760	2000
Other operating leases	40,263	-
Computer software amortisation	<u>3,438</u>	<u>-</u>

8. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 December 2022 nor for the year ended 31 December 2021.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 December 2022 nor for the year ended 31 December 2021.

REFUGEES AT HOME LIMITED

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 DECEMBER 2022

9. STAFF COSTS

	31.12.22	31.12.21
	£	£
Wages and salaries	438,532	165,888
Social security costs	41,468	15,239
Other pension costs	<u>8,618</u>	<u>4,729</u>
	<u>488,618</u>	<u>185,856</u>

The average monthly number of employees during the year was as follows:

	31.12.22	31.12.21
	<u>18</u>	<u>6</u>
Accommodation and assistance		

No employees received employee benefits (excluding employer pension costs) in excess of £60,000.

Key Management Personnel

The charity considers its key management personnel to comprise the Trustees, Executive Director and Deputy Director. The total employment benefits employee benefits (including employer's national insurance contributions) received by Key Management Personnel in 2022 was £74,955 (2021: £47,062).

10. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted fund £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	321,929	-	321,929
Investment income	<u>839</u>	<u>-</u>	<u>839</u>
Total	<u>322,768</u>	<u>-</u>	<u>322,768</u>
EXPENDITURE ON			
Charitable activities			
Accommodation and assistance	<u>233,520</u>	<u>-</u>	<u>233,520</u>
Total	<u>233,520</u>	<u>-</u>	<u>233,520</u>
NET INCOME	89,248	-	89,248
RECONCILIATION OF FUNDS			
Total funds brought forward	448,930	-	448,930

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 DECEMBER 2022

10. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES - continued

	Unrestricted fund £	Restricted funds £	Total funds £
	<u> </u>	<u> </u>	<u> </u>
TOTAL FUNDS CARRIED FORWARD	<u>538,178</u>	<u>-</u>	<u>538,178</u>

11. INTANGIBLE FIXED ASSETS

	Computer software £
COST	
Additions	<u>60,120</u>
AMORTISATION	
Charge for year	<u>3,438</u>
NET BOOK VALUE	
At 31 December 2022	<u>56,682</u>
At 31 December 2021	<u>-</u>

12. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.12.22 £	31.12.21 £
Other debtors	5,134	5,799
Prepayments and accrued income	<u>-</u>	<u>2,551</u>
	<u>5,134</u>	<u>8,350</u>

13. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.12.22 £	31.12.21 £
Social security and other taxes	12,331	-
Other creditors	3,478	1,961
Accruals and deferred income	<u>87,963</u>	<u>5,865</u>
	<u>103,772</u>	<u>7,826</u>

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 DECEMBER 2022

14. MOVEMENT IN FUNDS

	At 1.1.22 £	Net movement in funds £	At 31.12.22 £
Unrestricted funds			
General fund	538,178	604,905	1,143,083
	<u> </u>	<u> </u>	<u> </u>
TOTAL FUNDS	<u>538,178</u>	<u>604,905</u>	<u>1,143,083</u>

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	1,231,325	(626,420)	604,905
Restricted funds			
Marie-Louise von Motesiczky Charitable Trust	66,482	(66,482)	-
Choose Love	10,000	(10,000)	-
LandAid	5,000	(5,000)	-
London Catalyst	1,000	(1,000)	-
Ross Family Charitable Trust	20,000	(20,000)	-
	<u>102,482</u>	<u>(102,482)</u>	<u>-</u>
TOTAL FUNDS	<u>1,333,807</u>	<u>(728,902)</u>	<u>604,905</u>

Comparatives for movement in funds

	At 1.1.21 £	Net movement in funds £	At 31.12.21 £
Unrestricted funds			
General fund	448,930	89,248	538,178
	<u> </u>	<u> </u>	<u> </u>
TOTAL FUNDS	<u>448,930</u>	<u>89,248</u>	<u>538,178</u>

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 DECEMBER 2022

14. MOVEMENT IN FUNDS - continued

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	322,768	(233,520)	89,248
TOTAL FUNDS	<u>322,768</u>	<u>(233,520)</u>	<u>89,248</u>

15. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 December 2022.

16. LIMITED BY GUARANTEE

The company is a private company limited by guarantee and consequently does not have share capital. Each of the members is liable to contribute an amount not exceeding £1 towards the assets of the company in the events of liquidation. At the balance sheet date there were 11 (2021: 8) guaranteeing members.

Document Activity Report

Document Sent

Fri, 27 Oct 2023 14:01:34 GMT

Document Activity History

Document history shows most recent activity first

Date	Activity
Fri, 27 Oct 2023 17:04:44 GMT	Jonathan Hughes Approved the document
Fri, 27 Oct 2023 17:03:35 GMT	Jonathan Hughes viewed the document
Fri, 27 Oct 2023 15:51:30 GMT	Jonathan Hughes viewed the document
Fri, 27 Oct 2023 15:51:27 GMT	Jonathan Hughes viewed the document
Fri, 27 Oct 2023 14:04:42 GMT	Document Sent

REFUGEES AT HOME

England & Wales - Charity number 1177765

Accounts

REGISTERED COMPANY NUMBER: 09911764 (England and Wales)
REGISTERED CHARITY NUMBER: 1177765

**REPORT OF THE TRUSTEES AND
UNAUDITED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2021
FOR
REFUGEES AT HOME LIMITED
(A COMPANY LIMITED BY GUARANTEE)**



CONTENTS OF THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 DECEMBER 2021

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Statement of Financial Activities	9
Balance Sheet	10 to 11
Notes to the Financial Statements	12 to 16
Detailed Statement of Financial Activities	17 to 18

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 DECEMBER 2021**

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 December 2021. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

SUMMARY FOR THE YEAR

Refugees at Home had a mixed year with operations continuing to be affected by the restrictions caused by the coronavirus pandemic. We are proud that the charity, nonetheless, maintained its remit to facilitate accommodation for refugees and asylum seekers and continued to support hosts with guests. The number of referrals and placements were lower than pre-pandemic, but higher than in 2020.

By the end of December 2021, we had hosted for over 193,000 individual person nights, which equates to over 530 years of hosting since we started in October 2015. We have hosted over 2,500 guests who have come from over 70 countries including Ukraine, Afghanistan, Syria, Eritrea and Sudan. Placements can be anything from one night to over a year. In 2021, we made 282 placements and hosted guests for a total of 12,298 individual person nights.

The year was punctuated by Covid waves and changes in rules. In August 2021, when the Taliban took over Afghanistan, we received a heart-warming surge in host applications as people offered to open their homes to people fleeing the country. Unfortunately, our ability to place Afghan guests with hosts was hampered by the Home Office, as most Afghans were housed in hotels and could not leave there, for fear of losing their housing and financial support from the Home Office.

The situation is changing again dramatically as we move into 2022 with the war in Ukraine, but that will be detailed in our 2022 annual report.

OBJECTIVES AND ACTIVITIES

Objectives and aims

The formal Objects of Refugees at Home are the prevention or relief of poverty of refugees, those seeking asylum and their dependants in the United Kingdom, for the public benefit, in particular but not exclusively by:

- facilitating the provision of accommodation by members of the public;
- the provision of financial assistance; and
- the provision of practical assistance.

Our Mission Statement is:

Connecting refugees and asylum seekers in need with welcoming hosts.

This is paired with our Vision:

A society where every refugee and asylum seeker facing homelessness has a safe place to stay and a chance to rebuild their life.

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 DECEMBER 2021**

Significant activities

The refugee and asylum system in the UK is unacceptably tough for those most in need of help and support. The statistics are stark:

- At the end of 2021 over 100,000 people were awaiting an initial decision on their asylum application. More than half of all asylum claims currently submitted are now taking longer than one year for an initial decision (although they are meant to be heard within six months).
- People seeking asylum are banned from working and may live on Home Office support equivalent to £5.66 per day. Before this support is granted, or if it is refused, asylum seekers can be wholly destitute.
- This support stops just 28 days after someone is granted refugee status. Faced with a cliff edge and no support to find new housing, open a bank account, and secure income, among other activities needed before being evicted, many new refugees are at significant risk of homelessness and destitution.

We don't think people who come to the UK for sanctuary should end up on the streets. Our vision is for every refugee and asylum seeker in the UK to have a safe place to stay by connecting them to people with spare rooms. We recruit and support volunteer hosts to provide a secure and welcoming home.

In 2021 we calculated that the accommodation we provided only cost, on average, just £16.45 per hosted night and our guests not only get a better night's sleep, but they can practise their English, learn about British society and family life, and share their culture with a welcoming host family. Many guests and hosts become lifelong friends.

Potential guests are referred from several sources, and we work with the referrers to check the suitability of guests for hosting. We expect referrers and caseworkers to have a clear plan and give ongoing support for taking the next step, eg gaining refugee status, applications to NASS (National Asylum Support Service) and move-on. There is no formal upper time-limit for the duration of hosting, although we try and ensure move-on within a year.

We do not give advice about immigration issues and all referrals of guests who do not have refugee status must be made by a case worker before we accept them for hosting.

All our hosts have a home assessment by a person with professional experience which means that they are able to assess people in their homes, or virtually, for example, social workers, health visitors, district nurses, mental health practitioners or doctors, usually General Practitioners. Hosts commit to provide a bed, access to the kitchen and bathroom and a welcoming smile. Many give additional support, such as providing food and help with how to secure a bank account, sign on for work or register with a GP.

ACHIEVEMENT AND PERFORMANCE

Charitable activities

At the beginning of 2021, the Board set the strategy for the year to include an aim to get hosting numbers back up to 2019 levels, despite the ongoing pandemic, to update and enhance information to support and recruit hosts, and to consider the most effective ways for the Board to work.

We began the year slowly, as the Covid pandemic continued but the vaccine rollout began, which gave hosts more confidence to open up their homes again. We used the time to improve our administrative and organisational capacity, rewriting various toolkits for hosts, home visitors and guests. We also spent time talking to our existing and potential referrers, building those relationships for the future, including targeted referrers such as those supporting LGBTQ+ refugees and asylum seekers.

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 DECEMBER 2021**

This consolidation stood us in good stead when the Taliban took over Afghanistan and we received a very welcome and generous stream of host applications. We worked to balance hosting people as soon as possible with our careful assessment about knowing who we are housing where, and whether the host and guest are both suitable.

Most of those evacuated from Afghanistan have been housed by the Home Office in hotels. We have endeavoured to offer hosting where such accommodation was clearly not adequate, while balancing this with the need to preserve people's status with the Home Office and not lose their entitlement to ongoing and future support. These negotiations have led us to have more dialogue with the Home Office and with other non-governmental organisations in the sector, which has given us a stronger voice and means we can operate more effectively.

For much of 2021, we were ready to support refugees and asylum seekers when they were evicted from the hotel accommodation introduced as part of the government's 'Everyone In' scheme, responding to the pandemic. This timeline was never clear and we have not yet seen a huge change, but there is a steady trickle of people needing our support.

In 2021, 282 placements were made and guests were hosted for 12,298 individual nights. About a third of the hosted nights were in London but the rest were spread around the nations and regions. The majority of our guests were from Afghanistan, Eritrea, Ethiopia, Iran, Iraq, Syria and Sudan.

We have developed a strong working relationship with Together With Migrant Children who assist us with complex cases involving children, young people and families, offer casework to children, young people and families, where the provision of specialist casework is necessary, and who offer a referral pathway. This working partnership has enabled Refugees at Home to provide hosting in situations which previously would have been impossible due to the limitations of the referrer. By referring to TWMC as standard when a referral of a young person or family is received, we have created a pathway where we can host with confidence, guests can access specialist support and other referrers can learn from the expertise of TWMC.

We have also developed a positive relationship with the local authority in Liverpool which is proactively developing their welcome to asylum seekers and refugees in the city and surrounding areas. They supported Refugees at Home in facilitating an event with interested hosts in the area and with local charity partners. We have also continued to liaise over the use of hotels for Afghan refugees in Liverpool.

We have been developing a relationship with Refugee Action. Following our work with them in connection with the Home Office conversations about those who have escaped Afghanistan, they have been able to refer families to us who they were supporting in leaving Syria. The Home Office were refusing to provide accommodation for these people, so we found placements for four large families (this was not required in the end as the Home Office relented). Following this work, our relationship with Refugee Action has been strengthened and we continue to work with them on Ukraine in 2022.

Excluding the investment in our new IT system our overheads remained in 2021 at about 5% of expenditure.

Public benefit

In planning the activities of the charity, the Trustees refer to the guidance issued by the Charity Commission with regard to public benefit. In particular, the Trustees consider how planned activities will contribute to the aims and objectives of the charity. The Trustees confirm that they have complied with the duty in section 17(5) of the Charities Act 2011 to have due regard to the guidance published by the Charity Commission.

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 DECEMBER 2021**

Fundraising activities

Our fundraising in 2021 was very successful and we secured a number of substantial grants to offer stability to the employment of our placement staff, to pay for our ongoing employment of an IT analyst and to fund a new administrative role to support them. All these roles are vital both in the work we do with guests and hosts and in the background support which underpins those tasks.

We held a third Founders' Circle dinner where speeches were given (remotely) by Benedict Cumberbatch and (in person) by refugee Hassan Akkad, whose book *Hope Not Fear* was published last year. We also maintain a small fundraising shop via our website where supporters can buy badges, tea towels and canvas bags.

We are very grateful to all our donors, from the smallest amount from a cake sale or fun run to the Founders' Circle donors and grant-givers who continue to recognise and support our work.

Marketing and communications

After a slow pandemic-hit start to the year, the crisis in Afghanistan led to a lot of requests for articles and interviews. We managed appearances and discussions in a wide range of publications across a broad geographical area, and were grateful for the support of our staff, volunteers, hosts and former guests who took on this work.

Our engagement on social media rose dramatically across the year:

Social Media Platform	Followers January 2021	Followers January 2022
Instagram	4,873	7,665
Facebook	14,990	17,267
Twitter	12,748	15,546

IT project

In 2020, the Board initiated a strategic review, led by our IT trustee, Oliver Bethell, of the organisation's IT systems. The recommendation was to replace the existing systems, which have been in place since 2015 with progressive improvements, with an "enterprise grade" solution that would enable Refugees at Home to scale safely and effectively, without solely hiring more resource to do so.

Following a review of several offers to support this work, we decided to work with Garth Vladischalvich, Director of Evolve Technologies Ltd (Evolve), who generously agreed to deliver phase 1 as a pro bono exercise. Requirements for a new system were captured through a series of workshops with the Refugees at Home team, led by Garth.

The output was reviewed by Garth, alongside Refugees at Home's IT and data trustees, and in 2021 they proposed a solution to include a central database, interfaces and workflows for the core team to carry out day-to-day tasks as efficiently as possible, and portals for trustees, home visitors and hosts to see the information they require in their roles with the charity. We have engaged Evolve to build the new central management system and import data into it, alongside training and support for the team. The trustees reviewed the costs of this work, which are at charitable rates, and recognise that this investment will support the growth and increased efficiency of our charity.

Host-raising project

Spring 2021 saw the culmination of a project by our host-raising trustee, Anne Race, who sought insights from staff, volunteers and hosts (past, present and future) to understand their motivations in hosting and what might prevent them hosting or returning to hosting. This work was enlightening and very useful and fed into some of our planning. However, the need to recruit hosts was altered by the crisis in Afghanistan (as well, in 2022, as the war in Ukraine) so this work has been put on hold for now.

FINANCIAL REVIEW

Financial position

The continuing rapid evolution of the charity is reflected in our financial position. Last year we carried forward £448,930 which has increased to £538,178 at the end of 2021. This is testament to our growing support and the work of our fundraising team.

We continue to have strong support from individuals via Just Giving, My Donate, Facebook and standing orders paid directly into our bank account.

Our target of nine months' operating costs to be held in reserve has been comfortably met - with just over two year's projected costs currently held in bank accounts.

The only creditors we have are for 2021 payroll costs and year end accountancy fees.

The debtors relate to Gift Aid which is due from HMRC, prepayment of software licences and a pending donation of a speaker fee.

We are well placed to continue our work, placing and supporting refugees and asylum seekers, as well as investing in our IT systems and our staff who do such essential work.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

Refugees at Home is a company limited by guarantee and a registered charity. It operates according to its Memorandum and Articles of Association, as amended in December 2018.

Recruitment and appointment of new trustees

The Board requires a minimum of three Trustees/Directors. As of the end of December 2021, there were 11 people on the Board. The Board has extensive expertise on running charities, refugees and asylum seekers, fundraising and finance, media and communications, law, data protection, safeguarding, data and IT. As well as the Chair, Company Secretary and Treasurer, each trustee has a specific role and leads or contributes to a sub-committee. In 2021 our fundraising trustee resigned and we recruited a new one, and we appointed a new trustee responsible for data. We were sorry to lose Julia Barbosa who had given tremendous impetus to our fundraising but are delighted to welcome Becki Young to the fundraising trustee role, and Magid El-Amin as data trustee.

We recruit trustees using a formal advertising and interview process. A comprehensive induction is given including a meeting with the Chair and Executive Director. We are mindful of the need to diversify the make up of our board and we are working on this. We have agreed 'back-up' roles for key Board members in case of emergency, most notably in case the Treasurer is incapacitated.

Organisational structure

As at the end of 2021 we were employing seven paid members of staff. The Executive Director line-manages the team and she herself reports to the Chair. She is supported by the Operations sub-committee of four trustees and provides an operational report at every Board meeting. In 2021, the team included a Senior Placement Coordinator, two Placement Coordinators, a Host Coordinator and an IT Analyst. We undertook a salary review in 2021 to ensure that our salaries remain fair and competitive within the market and recognise how much we value our staff.

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 DECEMBER 2021**

STRUCTURE, GOVERNANCE AND MANAGEMENT

Our paid staff are ably supported by a team of ten volunteers who cover administrative and fundraising roles, as well as IT support and development and a mental health adviser to support the team. These roles are in addition to our volunteer hosts and home visitors who are the core of our work.

Special thanks are extended to Travers Smith for their pro bono legal advice on the broad range of issues that arise in running the charity and for their generous support of our charity.

Refugees at Home is very grateful to everyone who gives them time and energy, whether as a volunteer or a paid member of staff, to this important cause. We are proud and fortunate to have such a passionate and able team.

Risk management

The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error. These duties are met by a regular review of our risk assessment procedures, by constant monitoring and action taken where appropriate, and by Independent Examination of our annual report and accounts. Disaster recovery plans against each risk are regularly updated.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

09911764 (England and Wales)

Registered Charity number

1177765

Registered office

21 Ballingdon Road
London
SW11 6AJ

Trustees

Yvette Ball (Chair)
Rebecca del Tufo (Company Secretary)
Jonathan Hughes (Treasurer)
Ahmad Al-Rashid
Julia Barbosa (resigned 13 September 2021)
Oliver Bethell
Daniel Gerring
Marion Kafetz
Sara Nathan
Anne Race (on sabbatical from November 2021)
Magid El-Amin (appointed 14 June 2021)
Rebecca Young (appointed 15 November 2021)

REFUGEES AT HOME LIMITED

**REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 DECEMBER 2021**

REFERENCE AND ADMINISTRATIVE DETAILS

Independent Examiner

Sedulo Accountants Limited
Chartered Certified Accountants
62-66 Deansgate
Manchester
M3 2EN

Approved by order of the board of trustees on 14 June 2022 and signed on its behalf by:


.....
Yvette Ball - Trustee

**INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF
REFUGEES AT HOME LIMITED**

Independent examiner's report to the trustees of Refugees At Home Limited ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 December 2021.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

Independent examiner's statement

Since your charity's gross income exceeded £250,000 your examiner must be a member of a listed body. I can confirm that I am qualified to undertake the examination because I am a registered member of ACCA which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



David Stansfield
ACCA
Sedulo Accountants Limited
Chartered Certified Accountants
62-66 Deansgate
Manchester
M3 2EN

Date: 14 June 2022

REFUGEES AT HOME LIMITED

STATEMENT OF FINANCIAL ACTIVITIES
(INCORPORATING AN INCOME AND EXPENDITURE ACCOUNT)
FOR THE YEAR ENDED 31 DECEMBER 2021

		31.12.21 Unrestricted funds £	31.12.20 Unrestricted funds £
INCOME AND ENDOWMENTS FROM	Notes		
Donations and legacies		321,929	407,642
Investment income	2	<u>839</u>	<u>423</u>
Total		322,768	408,065
EXPENDITURE ON			
Charitable activities			
Accommodation and assistance		<u>233,520</u>	<u>202,386</u>
Total		<u>233,520</u>	<u>202,386</u>
NET INCOME		89,248	205,679
RECONCILIATION OF FUNDS			
Total funds brought forward		<u>448,930</u>	<u>243,251</u>
TOTAL FUNDS CARRIED FORWARD		<u><u>538,178</u></u>	<u><u>448,930</u></u>

The notes form part of these financial statements

REFUGEES AT HOME LIMITED**BALANCE SHEET
31 DECEMBER 2021**

		31.12.21 Total funds £	31.12.20 Total funds £
	Notes		
CURRENT ASSETS			
Debtors	5	8,259	1,338
Cash at bank		<u>537,654</u>	<u>453,935</u>
		545,913	455,273
CREDITORS			
Amounts falling due within one year	6	(7,735)	(6,343)
		<u>538,178</u>	<u>448,930</u>
NET CURRENT ASSETS			
		<u>538,178</u>	<u>448,930</u>
TOTAL ASSETS LESS CURRENT LIABILITIES			
		<u>538,178</u>	<u>448,930</u>
NET ASSETS			
		<u>538,178</u>	<u>448,930</u>
FUNDS	7		
Unrestricted funds		<u>538,178</u>	<u>448,930</u>
TOTAL FUNDS		<u>538,178</u>	<u>448,930</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 December 2021.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 December 2021 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

The notes form part of these financial statements

REFUGEES AT HOME LIMITED

BALANCE SHEET - continued
31 DECEMBER 2021

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 14 June 2022 and were signed on its behalf by:


Yvette Ball - Trustee

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 DECEMBER 2021**

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

The financial statements are prepared in sterling, which is the functional currency of the company. Monetary amounts in these financial statements are rounded to the nearest £.

Going concern

At the time of approving the financial statements and having a due regard to the impact of Covid-19, the trustees have a reasonable expectation that the charitable company has adequate resources to continue in operation existence for the foreseeable future. Therefore, the trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 DECEMBER 2021

2. INVESTMENT INCOME

	31.12.21	31.12.20
	£	£
Deposit account interest	<u>839</u>	<u>423</u>

3. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 December 2021 nor for the year ended 31 December 2020.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 December 2021 nor for the year ended 31 December 2020.

4. STAFF COSTS

	31.12.21	31.12.20
	£	£
Wages and salaries	181,127	160,363
Other pension costs	<u>4,729</u>	<u>10,345</u>
	<u>185,856</u>	<u>170,708</u>

The average monthly number of employees during the year was as follows:

31.12.21	31.12.20
<u>6</u>	<u>6</u>

No employees received emoluments in excess of £60,000.

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 DECEMBER 2021

5. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.12.21	31.12.20
	£	£
Other debtors	5,708	1,338
Prepayments and accrued income	<u>2,551</u>	<u>-</u>
	<u>8,259</u>	<u>1,338</u>

6. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.12.21	31.12.20
	£	£
Other creditors	274	-
Accruals and deferred income	<u>7,461</u>	<u>6,343</u>
	<u>7,735</u>	<u>6,343</u>

NOTES TO THE FINANCIAL STATEMENTS - continued
FOR THE YEAR ENDED 31 DECEMBER 2021

7. MOVEMENT IN FUNDS

	At 1.1.21 £	Net movement in funds £	At 31.12.21 £
Unrestricted funds			
General fund	448,930	89,248	538,178
TOTAL FUNDS	<u>448,930</u>	<u>89,248</u>	<u>538,178</u>

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	322,768	(233,520)	89,248
TOTAL FUNDS	<u>322,768</u>	<u>(233,520)</u>	<u>89,248</u>

Comparatives for movement in funds

	At 1.1.20 £	Net movement in funds £	At 31.12.20 £
Unrestricted funds			
General fund	243,251	205,679	448,930
TOTAL FUNDS	<u>243,251</u>	<u>205,679</u>	<u>448,930</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	408,065	(202,386)	205,679
TOTAL FUNDS	<u>408,065</u>	<u>(202,386)</u>	<u>205,679</u>

8. RELATED PARTY DISCLOSURES

During the year, the trustees made donations to the charity of £3,632 (2020: £4,093).

REFUGEES AT HOME LIMITED**DETAILED STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 DECEMBER 2021**

	31.12.21 £	31.12.20 £
INCOME AND ENDOWMENTS		
Donations and legacies		
Donations - trustees	3,632	4,093
Donations	300,610	403,549
Gift aid	7,687	-
Grants	<u>10,000</u>	<u>-</u>
	321,929	407,642
Investment income		
Deposit account interest	<u>839</u>	<u>423</u>
Total incoming resources	322,768	408,065
EXPENDITURE		
Charitable activities		
Just Giving charges	562	562
Support for hosts	26,726	15,302
Other costs	<u>1,056</u>	<u>-</u>
	28,344	15,864
Support costs		
Management		
Wages	181,127	160,363
Pensions	4,729	10,345
Telephone	1,895	1,602
Advertising	<u>624</u>	<u>1,380</u>
	188,375	173,690
Finance		
Bank charges	901	-
Information technology		
IT support and consumables	11,127	6,554
Other		
Insurance	756	700

This page does not form part of the statutory financial statements

REFUGEES AT HOME LIMITED

DETAILED STATEMENT OF FINANCIAL ACTIVITIES
FOR THE YEAR ENDED 31 DECEMBER 2021

	31.12.21 £	31.12.20 £
Other		
Postage and stationery	-	76
Sundries	635	200
Consultancy fees	1,190	4,800
Travel and subsistence	-	262
Subscriptions	<u>192</u>	<u>240</u>
	2,773	6,278
Governance costs		
Accountancy and legal fees	<u>2,000</u>	<u>-</u>
Total resources expended	<u>233,520</u>	<u>202,386</u>
Net income	<u><u>89,248</u></u>	<u><u>205,679</u></u>

This page does not form part of the statutory financial statements

REFUGEES AT HOME

England & Wales - Charity number 1177765

Accounts

Refugees at Home
(A company limited by guarantee)



Report and Financial Statements

Year ending 31 December 2020

Charity number: 1177765

Company number: 09911764

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Report of the trustees for the year ending 31 December 2020

The Trustees are pleased to present their annual directors' report together with the consolidated financial statements of the charity for the year ending 31 December 2020, which are also prepared to meet the requirements for a directors' report and accounts for Companies Act purposes.

The financial statements comply with the Charities Act 2011, the Companies Act 2006, the Memorandum and Articles of Association, and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015).

Directors

The following persons served as directors during the year:

Yvette Ball (Chair)
Rebecca del Tufo (Company Secretary)
Jonathan Hughes (Treasurer)
Ahmad Al-Rashid
Julia Barbosa
Oliver Bethell
Daniel Gerring
Marion Kafetz
Sara Nathan
Anne Race
Ruth Talbot (resigned 11 April 2020)

Chair's Report

Refugees at Home had a mixed year with operations affected by the restrictions caused by the coronavirus pandemic. We are proud that the charity has, nonetheless, maintained its remit to facilitate accommodation for refugees and asylum seekers and continued to support hosts with guests. The number of referrals has reduced but placements have continued, albeit at a lower level than previously.

Lockdown has been particularly difficult for our guests, with many of the pandemic stresses amplified because of their immigration status. Access to healthcare has always been a challenge for our guests, however lockdown saw the removal of many face to face therapies that some of our guests rely on. The pandemic has also added to the systemic delays in processing immigration claims meaning that our guests were waiting longer for answers to their claims and move on accommodation. Recruitment of new hosts has been successful even in the present context and guests have been matched with them, keeping Health & Safety at the forefront of operations. The Government provision for the homeless has affected referral numbers but Refugees at Home has ensured readiness for an influx on several occasions when evictions were threatened.

By the end of January 2021, we had hosted for over 179,000 individual person nights since we started in October 2015. We currently have five employees, namely an Executive Director, a Senior Placement Coordinator and one Placement Coordinator, a Host Coordinator and an IT professional, supported by a team of trained volunteers who cover admin and fundraising. We are very effective and keep our overheads at 5.5% of outgoings.

The Mission Statement is:

Connecting refugees and asylum seekers in need with welcoming hosts.

paired with our Vision:

A society where every refugee and asylum seeker facing homelessness has a safe place to stay and a chance to rebuild their life.

The Board has been fairly stable this year and meetings have been held virtually, including an annual strategy-setting event to identify the objectives for the year. We were sorry that Ruth Talbot retired from the board in April 2020. Ruth was one of the early Board members and made a huge contribution as a placement volunteer and then writing Host, Home Visitor and Operations handbooks as well as initial policies, eg on GDPR. She was the mental health consultant and a particularly supportive member of the Operations sub-committee.

Refugees at Home has maintained a strong presence on social media using Facebook and Twitter extensively and growing our Instagram presence with the 'Humans of Hosting' campaign. Several series of 'Lockdown' photos, eg doorstep photos of hosts and guests, Lockdown Lights in December and a pets theme, proved popular and well tagged. Traffic increased greatly when Gary Lineker, professional footballer and TV presenter, offered to host, inspiring other people to come forward too. The Executive Director has worked with the IT Analyst to prevent trolls and protect staff from some racist comments.

Successes include hosting a refugee with a place to study Law at the University of Buckinghamshire until she moved into student accommodation, an asylum seeker who was finally granted refugee status after four years, and many others all over the UK including in Manchester, Cardiff and Plymouth. London placements remain most in demand but we continue to seek referral partnerships and recruit hosts nation-wide. One guest wrote to his host: 'I can never forget your kindness, love and company'.

Fundraising this year has been successful with large grants from a range of trusts and foundations for general funds and specific staff appointments: Host Co-ordinator and IT Analyst. A second Founders' Circle event was held and, although this had to take place virtually, donors' generosity was undimmed. Rufus Jones, writer of the sitcom 'Home' about an asylum seeker, was the main speaker and inspired a great response from the Circle. Whilst the current ad hoc approach has brought in income greater than our expenditure, R@H recognises that, as we grow, investment in fundraising needs further consideration.

The Fundraising Group is now well established with its own terms of reference, trustee lead and personnel. Regular newsletters continue to be circulated to hosts, home visitors, donors, volunteers and supporters and, with the expansion of our social media presence

using Instagram, we successfully maintain interest and support. We sell a small amount of R@H branded merchandise and R@H 'Seasons Greetings' cards.

Our staff numbers have risen to six including a Host Coordinator and an IT Analyst who maintains the website, has helped rationalise the database and provided new analyses to show R@H's impact. The Senior Manager's post was reviewed and the Board, recognising that the role had considerably broadened and developed, upgraded the role to 'Executive Director'. A Pay Progression Policy has been adopted by the Board to incentivise and recognise good performance. We extend our appreciation of volunteer Dan Hamm, whose commitment to keeping the database afloat almost since our inception has been exceptional.

The professional team is supported by a group of dedicated, trained volunteers in line with our Volunteer Strategy and training package, including the specific recruitment of a Mental Health Adviser. His role is to support staff and/or hosts dealing with complex cases and he is proving an asset.

The team of paid staff still meet weekly with virtual contact and the odd social event, eg an outdoor picnic when lockdown was eased. This has been essential to keep the team motivated and to ensure ongoing support in an emotionally demanding role.

Our thanks to Haynes & Boone who have continued to offer meeting space, albeit this has not been able to be taken up this year. R@H's contract with 3Space for meeting premises remains in place for 4 years from October 2019 for use on 1-2 days a week. It is available for future take-up when it is safe to return, although priority is given to full-time licensees.

Special thanks are extended to Travers Smith for their pro bono legal advice on the broad range of issues that arise in running the charity.

Operations have been enhanced this year with a focus on raising hosts through a review of current hosts and a detailed project assessing the reasons people come forward, repeat hosting or stop. This has given rich information to underpin further host recruitment and ongoing host support, albeit that the application of the lessons learned has been limited during the pandemic.

We planned to create a baseline of measures to reflect the work, growth and impact of R@H and there has been good work towards this with a set of analyses as noted above. This has not been a 'standard' year and output has dropped due to the pandemic. The time has been used to review and tidy up the database, develop a set of meaningful measures and review policies. It has been recognised that the current data platform, Zoho, is no longer fit for purpose and a project to replace it is planned for 2021. A Coronavirus Policy was written and updated each time the government rules changed. The Board had in-depth discussions about the feasibility of taking asylum seekers from dire accommodation in military barracks without damaging their future support prospects and a policy agreed. A partnership agreement with 'Together with Migrant Children' has enabled some referrals to go ahead productively with their involvement. Other partnerships are planned for 2021.

An updated Data Protection Policy was recently approved by the Board and data security has been tightened this year to ensure compliance with legislation. We moved 'filing' to GoogleDrive secure data storage with variegated access according to role. The revamped website is user-friendly, up to date and provides an engaging frontispiece for R@H.

Our social media presence through Facebook, Instagram and Twitter is vital to recruit hosts and raise awareness of refugee and asylum seekers in need. This is ever-increasing with over 16,000, 5,200 and nearly 13,000 followers respectively (February 2021 figures).

Our performance and achievements are shown in the section below with thanks to Joram Antwi (under the mentorship of board member Oliver Bethell) and Lauren Scott, Executive Director. Monthly updates are given in graphical and numerical form enabling the Board to easily appreciate success or shortfalls in performance.

Financial Review

The continuing rapid evolution of the charity is reflected in our financial position. Last year we carried forward £117,483 and this increased again to £205,679. This is testament to our growing support and the work of our fundraising team.

We continue to have strong support from individuals via Just Giving, My Donate, Facebook and standing orders paid directly into our bank account.

Our target of 9 months operational costs to be held in reserve has been comfortably met – with just over two year's projected costs currently held in bank accounts.

The only creditors we have are for 2020 payroll costs and the refund of a donation that, due to a bank error, was made twice.

The debtors relate to Gift Aid which is due from HMRC.

We are well placed to continue our work, placing and supporting refugees and asylum seekers, as well as redeveloping our IT systems which are so essential to our operations.

Structure, Governance and Management

Refugees at Home is a company limited by guarantee and a registered charity. It operates according to its Memorandum and Articles of Association, as amended in December 2018.

The Board requires a minimum of three Trustees/Directors. As of the end of January 2021, there were ten people on the Board including a Chair, Company Secretary and Treasurer. Each Trustee has a specific role and leads or contributes to a sub-committee. The terms of reference for the sub-committees have been reviewed to ensure consistency. We now employ 5 people including two specialist posts of Host Coordinator and IT Analyst. The latter is a one year appointment. The Executive Director line-manages the team and she herself reports to the Chair. She is supported by the Operations sub-committee of four trustees and provides an operational report at every Board meeting.

We recruit trustees using a formal advertising and interview process. A comprehensive induction is given including a meeting with the Chair and Executive Director. The Chair has

an 'open-door' policy and holds an annual one-to-one meeting with each trustee. We have agreed 'back-up' roles for key Board members in case of emergency, most notably in case the Treasurer is incapacitated.

A comprehensive policy review was undertaken this year and we now have a systematic schedule of regular updates. The Equality, Diversity and Inclusion Policy was rationalised and new policies have been added, eg Whistleblower Policy.

Risk management

The Trustees have a duty to identify and review the risks to which the charity is exposed, and to ensure that appropriate controls are in place to provide reasonable assurance against fraud and error. These duties are met by a regular review of our risk assessment procedures, by constant monitoring and action taken where appropriate, and by Independent Examination of our annual report and accounts. Disaster recovery plans against each risk are systematically updated.

Our Objectives and Activities

The Charity's objects are the prevention or relief of poverty of refugees, those seeking asylum and their dependants in the United Kingdom in particular, but not exclusively, by:

- facilitating the provision of accommodation by members of the public;
- the provision of financial assistance; and
- the provision of practical assistance.

Significant activities

In planning the activities of the charity, the Trustees refer to the guidance issued by the Charity Commission with regard to public benefit. In particular, the Trustees consider how planned activities will contribute to the aims and objectives of the charity. The Trustees confirm that they have complied with the duty in section 17(5) of the Charities Act 2011 to have due regard to the guidance published by the Charity Commission.

Refugees at Home is a UK-based charity aiming to connect those with a spare room in their home with asylum seekers and refugees in need of accommodation.

We do this by:

- operating through a database and an email inbox;
- undertaking placement management using six full-time employees supported by the Board and a team of administrative volunteers;
- recruiting and training volunteers to keep costs to a minimum;
- using procedures and policies scrutinised by our pro bono lawyers, Travers Smith;
- working closely with referrers and actively building links with other organisations supporting asylum seekers and refugees;
- assessing all potential hosts;

- checking the suitability of guests and move-on plans;
- regularly communicating with all stakeholders;
- ongoing fundraising activities.

Potential guests are referred from several sources – the large established refugee agencies, homeless charities and immigration solicitors, smaller groups or individuals including a few self-referrals, the latter only of guests with refugee status and good English. We take up references on all self-referred guests. We ask referrers to check the suitability of guests for hosting and take particular care to explain this when we take referrals from referrers who are unfamiliar with our way of working. We specifically ask whether potential guests have mental health or substance misuse issues or any convictions and refuse anyone who we feel is unsuitable to be hosted in someone's home. We ensure hosts and guests are aware of Coronavirus restrictions and take all possible precautions to prevent infection or spread within hosting arrangements. We expect referrers/caseworkers to have a clear plan and give ongoing support for taking the next step, eg gaining refugee status, applications to NASS (National Asylum Support Service) and move-on.

There is no formal upper time-limit for the duration of hosting, although we try and ensure move-on within a year.

We do not give advice about immigration issues and all referrals of guests who do not have refugee status must have a case worker before we accept them for hosting.

All our hosts have a home assessment by a person with professional experience which means that they are able to assess people in their homes, for example, social workers, health visitors, district nurses, mental health practitioners or doctors, usually General Practitioners. Hosts commit to provide a bed, access to the kitchen and bathroom and a welcoming smile. Many give additional support, eg providing food and help with how to secure a bank account, sign on for work or register with a GP.

We have built a community comprising our guests, our hosts, the home visitors who support them, our admin team and our support teams (IT, media, fund-raising, governance etc).

Achievements and performance

By 31st December 2020, we had hosted for around 179,000 nights in over 2,300 placements since we launched. In 2020, we had 302 referrals and made 259 placements, regrettably a significant decrease on the 852 referrals and 616 placements of 2019. Adaptations have been made and, as the vaccination programme develops, our aim is to return to these levels over the next 12 months, if possible. Guests were predominantly from Eritrea, Sudan, Iran, Syria, Afghanistan and Ethiopia, although we have now hosted guests from 75 different countries. We support and encourage guests to gain refugee status, set up a bank account and register for work and/or accommodation. The majority of move-on outcomes was to accommodation through local Private Rented Schemes.

Refugees at Home Limited

The Trustees thank

Travers Smith for their generous support in giving pro bono legal advice, mentorship for the IT Analyst and printing Christmas cards.

3Space for office accommodation albeit unusable this year.

Our hosts, home visitors, volunteers and staff for their enthusiasm and commitment.

Our patrons, donors and grant-givers, who generously support R@H and enable its continuance, and we have been especially appreciative of large donations this year from faith groups, a legacy and extraordinarily generous trusts.

Directors' responsibilities

The directors are responsible for preparing the report and accounts in accordance with applicable law and regulations.

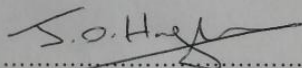
Company law requires the directors to prepare accounts for each financial year. Under that law the directors have elected to prepare the accounts in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable law). Under company law the directors must not approve the accounts unless they are satisfied that they give a true and fair view of the state of affairs of the company and of the profit or loss of the company for that period. In preparing these accounts, the directors are required to:

- select suitable accounting policies and then apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- prepare the accounts on the going concern basis unless it is appropriate to presume that the company will continue in business.

The directors are responsible for keeping adequate accounting records that are sufficient to show and explain the company's transactions and disclose with reasonable accuracy at any time the financial position of the company and enable them to ensure that the accounts comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Small company provisions

This report has been prepared in accordance with the provisions in Part 15 of the Companies Act 2006 applicable to companies subject to the small companies regime. The Company registered with the Charities Commission on 29 March 2018. The Company is limited by guarantee and does not have share capital. The liability of each member is limited to £1.



Refugees at Home Limited

Jonathan Hughes
Director

Date 17/5/2021

Refugees at Home Limited

Independent Examiner's Report to the directors of Refugees at Home Ltd

I report on the accounts of the Company for the year ended 31st December 2020, which are set out on pages 10 to 15.

Respective responsibilities of Directors and Examiner

The charity's directors are responsible for the preparation of the accounts. The charity's directors consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- follow the procedures laid down in the general Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- state whether particular matters have come to my attention.

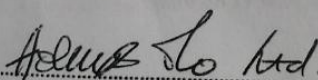
Basis of Independent Examiner's Report

My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanation from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

Independent Examiner's Statement

In connection with my examination, no matter has come to my attention:

1. which gives me reasonable cause to believe that in any material respect the requirements:
 - a. to keep accounting records in accordance with section 130 of the 2011 Act; and
 - b. to prepare accounts which accord with the accounting records and to comply with the accounting requirements of the 2011 Acthave not been met; or
2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.


Holmes & Co Ltd, Chartered Accountants
Claygate

7/6/2021
Date

Refugees at Home Limited

Balance Sheet
as at 31 December 2020

	Notes	2020 £	2019 £
Current assets			
Debtors	3	1,338	6,624
Cash at bank and in hand		<u>453,935</u>	<u>240,684</u>
		455,273	247,308
Creditors: amounts falling due within one year	4	<u>(6,343)</u>	<u>(4,057)</u>
Net current assets		<u>448,930</u>	<u>243,251</u>
The funds of the charity			
General Fund		448,930	243,251
Total charity funds		<u>448,930</u>	<u>243,251</u>

The directors are satisfied that the company is entitled to exemption from the requirement to obtain an audit under section 477 of the Companies Act 2006.

The members have not required the company to obtain an audit in accordance with section 476 of the Act.

The directors acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of accounts.

The accounts have been prepared and delivered in accordance with the special provisions applicable to companies subject to the small companies regime. The profit and loss account has not been delivered to the Registrar of Companies.

Yvette Ball

Yvette Ball
Director

Approved by the board on 17 May 2021

19/5/21

Date

**Notes to the Accounts
for the year ended 31 December 2020**

1 Accounting policies

Basis of preparation

The accounts have been prepared under the historical cost convention and in accordance with FRS 102, the financial reporting standard applicable in the UK and Republic of Ireland (as applied to small entities by section 1A of the standard).

Income

Income represents the monies donated to the Company for charitable purposes and proceeds of the sale of branded merchandise.

Creditors

Short term creditors are measured at transaction price (which is usually the invoice price). Loans and other financial liabilities are initially recognised at transaction price net of any transaction costs and subsequently measured at amortised cost determined using the effective interest method.

Pensions

Contributions to defined contribution plans are expensed in the period to which they relate.

2 Employees

	2020 Number	2019 Number
Average number of persons employed by the company	6	5

3 Debtors

	2020 £	2019 £
Other debtors	<u>1,338</u>	<u>6,624</u>

4 Creditors: amounts falling due within one year

	2020 £	2019 £
Trade creditors	6,094	2,607
Corporation tax	-	-
Other taxes and social security	<u>249</u>	<u>1,450</u>
	<u>6,343</u>	<u>4,057</u>

5 Related party transactions

Some administrative expenses incurred have been donated and given freely by the Directors.

6 Controlling party

The Directors are all members of the Company.

7 Other information

Refugees at Home Limited is a private company limited by guarantee and incorporated in England. Its registered office is:

21 Ballingdon Road, London SW11 6AJ

It is registered with the Charities Commission and HMRC as a company with charitable purpose.

**Detailed statement of Financial Activities
for the year ended 31 December 2020**

	2020	2019
	£	£
Income		
Donations - general	403,549	269,878
Donations - directors	4,093	5,774
Events	-	<u>8,677</u>
	<u>407,642</u>	<u>284,329</u>
Direct expenses		
Just Giving charges	562	535
Support for Hosts	<u>15,302</u>	<u>18,464</u>
	<u>15,864</u>	<u>18,999</u>
Operating costs		
Employee costs:		
Wages and salaries	160,363	134,057
Pensions	10,345	7,989
Staff training and welfare	200	764
Travel and subsistence	<u>262</u>	<u>203</u>
	<u>171,170</u>	<u>143,013</u>
General administrative expenses:		
Telephone and fax	1,602	1,087
Postage	76	
Subscriptions	240	254
Insurance	700	332
Equipment expensed	0	140
IT support and consumables	6,554	2,058
Consultancy fees	4,800	-
Advertising and PR	<u>1,380</u>	<u>1,174</u>
	<u>15,352</u>	<u>5,045</u>
Net incoming resources	<u>205,256</u>	<u>117,272</u>