

Who we are and what we do



ANNUAL REVIEW 2019/2020

Our purpose

Endure Mentoring is an award-winning social justice charity using expertise and real-life past experiences to empower people who are not getting the help they need. People are held back by poverty, exploited, abused, dealing with addiction or mental health problems, caught up in crime, or a combination of these issues and others.

We show people there is a way to build a better future – for themselves and those they care about – and help them create this through support, advice and training.

We help our clients move their lives forward, then train and support them to do the same for others. The people we help each year have a diverse range of needs, these cover:

- People who are struggling with mental health issues or have been in or out of prison
- People who are struggling with addiction
- People who are struggling with homelessness
- People who are struggling with employment and have been there, done that and speak the language of the criminal justice system

Community based support for people in the lived experience and expertise means that our staff work with passion and quality throughout every day.

Our objectives are

- Building a sense of safety and stability
- Building aspirations, skills, and positive futures
- Building connections to move forwards

We believe people have the power to turn their life around, regardless of their situation. Many of our employees have been in similar situations and use their lived experiences to inspire and support those living through it right now.

Our vision

We want to see a society where everybody – no matter what their background – has a positive future.

This is because when somebody turns their life around, everybody benefits – their families, their children, the community they live in and society as a whole. Those we help are facing huge challenges which have been made more acute as a result of the Covid-19 pandemic. However, we are working with our partners and local communities to do something about it.


Statement from Founder Murray Chamberlain

This has been a challenging year for all charities but one in which their contribution to society has never been more keenly felt.

Even before the pandemic, unstable employment, in-work poverty, and lack of affordable housing continued to blight the lives of many of the people we help. It has brought these issues into sharper focus and our teams are working tirelessly to mitigate the impact of this on society's most vulnerable.

We have always been an organisation which can react quickly to meet new emerging needs and our ability to do this is now vitally important. The fallout from Covid -19 will be felt most sharply by those who were already vulnerable and disadvantaged. Our teams on the frontline are already working tirelessly to mitigate this. Looking forward, Endure Mentoring is expanding its remit to embrace new areas which ensure our clients are equipped to navigate both the immediate and longer-term challenges that all of us are facing. The necessities of employment and housing will obviously remain a key feature. However, combatting social isolation, promoting wellbeing and the importance of ensuring our clients are not digitally excluded will be areas of increased focus for us in the next year.

The lockdown helped bring these issues into sharp focus. Many of our clients would have faced lockdown totally alone, with little money or food and no access to technology if we had not been there to support them. The ability to learn, volunteer, apply for work and housing and



You have brought me back
from a bad place. I feel
extremely positive about
my
future and appreciate all
that
you have done. **Thank
you.**

Covid impact

Most of the families on our caseload were already experiencing poverty before the Covid pandemic took hold. Restrictions coupled with limited budgets and no internet access meant that many were only a few meals away from facing hunger. We acted flexibly and swiftly to ensure these families received the support they needed. We teamed up with an organisation called 'The Jericho Road Project ' in order to provide an emergency food distribution service sending food parcels to clients in need and also support the wider community.; Without this help, many clients tell us them and their children would have really struggled. Alongside nutritious food, we provided digital and educational resources to families so they could stay connected and home school.

Hunger was a very real possibility for many of our clients at the start of the first lockdown. At a time when supermarket shelves were stripped bare, our clients did not have the money, transport or online access to stock up or even buy basics. We swiftly adapted to become an emergency food distribution centre offering food parcels to the most vulnerable. Throughout the first lockdown, we delivered 83,000 meals to 700 people. This service was supported by local supermarkets and the Fare Share organisation.



Specialist Services



Specialist services for women

Most of our services offer specific support for women and girls on their caseload. We also provide specialist services addressing the needs of women experiencing issues such as criminal justice system involvement, exploitation, poor mental health and substance misuse. Mental health and housing needs are the principle issues being faced by many of the women and the type of housing on offer is often inappropriate. These issues usually need addressing before the women can consider progressing towards employment. Isolation and loneliness are commonly experienced by the women so teams have established group activity days to help them build confidence and meet other women experiencing similar issues. The activities – chosen by the women themselves – have included pilates, cooking and beauty sessions

Achievement and performance

- ✚ 83,000 meals delivered to 700 vulnerable people
- ✚ 60 volunteers supported our food delivery scheme
- ✚ 150 young people mentored through the Covid-19 pandemic
- ✚ 2 new programs developed
- ✚ 14 clients secured employment, education or training
- ✚ 3 clients supported to start up businesses



CHARITY COMMISSION
FOR ENGLAND AND WALES

Charity Name	No (if any)
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Receipts and payments accounts

For the period from	Period start date	To	Period end date
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Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £
A1 Receipts				
	-	-	-	-
	-	-	-	-
	-	-	-	-
	-	-	-	-
	-	-	-	-
	-	-	-	-
	-	-	-	-
	-	-	-	-
Sub total (Gross income for AR)	-	-	-	-
A2 Asset and investment sales, (see table).				
	-	-	-	-
	-	-	-	-
Sub total	-	-	-	-
Total receipts	-	-	-	-
A3 Payments				
	-	-	-	-
	-	-	-	-
	-	-	-	-
	-	-	-	-
	-	-	-	-
	-	-	-	-
	-	-	-	-
	-	-	-	-
Sub total	-	-	-	-
A4 Asset and investment purchases, (see table)				
	-	-	-	-
	-	-	-	-
Sub total	-	-	-	-
Total payments	-	-	-	-
Net of receipts/(payments)	-	-	-	-
A5 Transfers between funds	-	-	-	-
A6 Cash funds last year end	-	-	-	-
Cash funds this year end	-	-	-	-

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £
B1 Cash funds		-	-
		-	-
		-	-
	Total cash funds	-	-
	(agree balances with receipts and payments account(s))	OK	OK
B2 Other monetary assets		-	-
		-	-
		-	-
		-	-
		-	-
		-	-
		-	-
B3 Investment assets			-
			-
			-
			-
			-
B4 Assets retained for the charity's own use			-
			-
			-
			-
			-
			-
			-
			-
			-
B5 Liabilities			-
			-
			-
			-
			-
Signed by one or two trustees on behalf of all the trustees	Signature	Print Name	

CC16a

Last year
to the nearest £

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**Endowment
funds**
to nearest £

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OK

**Endowment
funds**
to nearest £

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**Current value
(optional)**

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**Current value
(optional)**

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**When due
(optional)**

Date of
approval
