

CANINE CONCERN

England & Wales · Charity number 1177334

Details

Status Registered

Legal form CIO

Registered 2018-02-27

Register [View on the Charity Commission register](#)

Contact

Address 21 Dallaway Drive
Stone Cross
Pevensey
BN24 5FB

Phone 01323760258

Email ADMIN@CANINECONCERN.CO.UK

Website www.canineconcern.co.uk

Activities

Objects: TO RELIEVE PEOPLE WHO ARE IN NEED BY REASON OF THEIR YOUTH, AGE, DISABILITY, HEALTH OR SOCIAL CIRCUMSTANCES, PARTICULARLY BUT NOT EXCLUSIVELY BY THE PROVISION OF THERAPY DOGS TO VISIT SCHOOLS, NURSING HOMES, HOSPITALS, HOSPICES AND OTHER SIMILAR INSTITUTIONS; TO PROMOTE HUMANE BEHAVIOUR TOWARDS ANIMALS EDUCATING THE PUBLIC IN MATTERS PERTAINING TO ANIMAL WELFARE IN GENERAL AND THE PREVENTION OF CRUELTY AND SUFFERING AMONG ANIMALS.

Activities: The object of the charity is to relieve people who are in need by reason of their age, disability, health or social circumstances, particularly, but not exclusively by the provision of therapy dogs to visits schools, care homes, hospital, hospices, libraries, courts and other similar institutions.

Classification

- **How:** Provides Services
- **What:** Disability, Animals
- **Who:** Children/young People, Elderly/old People, People With Disabilities

Geography

- Throughout England And Wales

Finances

Period end	Income	Expenditure	Assets	Employees
2024-12-31	£83,776	£90,815	-	-
2023-12-31	£62,138	£92,863	-	-
2022-12-31	£68,779	£86,234	-	-
2021-12-31	£91,265	£73,951	-	-
2020-12-31	£36,259	£68,121	-	-

Trustees

Name	Role	Appointed
CHRISTOPHER LOVEGROVE	Chair	2018-10-07
Colin Scott		2018-02-27
Elizabeth Laura Permaul		2023-11-01
Steven John White		2021-08-01

CANINE CONCERN

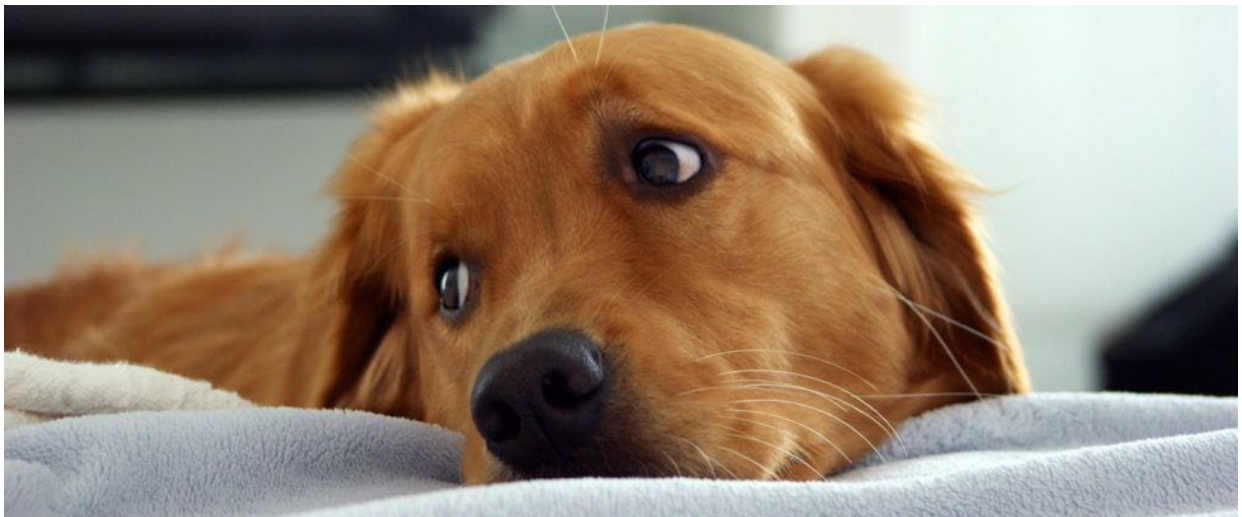
England & Wales - Charity number 1177334

Accounts

CANINE CONCERN CIO

Annual report and financial
statements Year ended
31 December 2024

Charity no 1177334 (England & Wales)



Contents

History

Legal and administrative information Trustees' annual report

Independent auditor's report Statement of financial activities

Balance sheet

Notes to the financial statements

Legal and administrative information

Charity Name	Canine Concern CIO
Charity registration no	1177334
Date of Formation	27th February 2018
Date Established (Non-CIO)	June 1988 (328237)
Founder	Eve Waring
Registered office	21 Dallaway Drive Stone Cross Pevensey East Sussex BN24 5FB
Trustees	Chris Lovegrove Colin Scott Steve White Elizabeth Permaul
CEO	Valerie Fillery <i>BSc(Hon), IHM BSYA (MT) BSYA (CMA) MCMA FIRST AID for MENTAL HEALTH (RQF), Dip Canine Massage, Cert Dog Psychology Dip Pet Bereavement, Dip Animal Assisted Therapy</i>
Accountants	O'Connor & Co Accountants Limited 13 Meads Street Eastbourne
Principal Bankers	HSBC 94 Terminus Road Eastbourne East Sussex BN21 3ND

History

Canine Concern was formed in 1988 by Eve Waring, in Wellington Somerset who had seen how important dog visits were to the elderly and lonely. Eve believed in reaching out to people through our dogs. She wanted to make the group friendly and supportive of each other as well as to the people, old and young, that we visited.



The group grew across England and Wales with local coordinators to support new members on their visits as well as friendship for the established members. We all need a friendly ear to tell our many success stories to as well as the few and far between challenging moments. There are many stories of the successes and experiences of our members. Some sad, some are happy, but all emotional and good in their own ways.

Canine Concern became a successful charity, with Eve at the helm, from 1988 to the summer of 2016 when she became poorly. As she never wanted the charity to fade away, in September 2016 one of the area coordinators, Barbara Gasson, (initial Chair) and Valerie Fillery (CEO), picked up the baton to continue the good work with Eve's blessing. The Charity offices were moved from Wellington in Somerset to its current home in Pevensey in East Sussex. Sadly, on 4th April 2017, Eve passed away but knowing that Canine Concern was continuing to flourish, and her legacy would continue. In February 2018 Canine Concern became a Charitable Incorporated Organization (CIO)

We are a Charity whose policy and belief was and always will be the organization, caring for the whole community with our care dogs. This we have continued to do now for nearly 37 years.

Trustees Annual Report

Canine Concern CIO Registered number: 1177334

Introduction

This report accompanies the Annual Report and Financial Statements of Canine Concern CIO for the financial year ending 31st December 2024. The trustees present their report together with the financial statements of the charity for the year. The statements have been prepared in accordance with the Charities Act, the applicable Statement of Recommended Practice (SORP), and relevant accounting standards.

The charity is proud of being very friendly and personally based and wishes to keep that status even though it continues to grow with new volunteers registering during the year as the demand for our service is growing.

The number of members not renewing their yearly membership remains at a rock-bottom percentage and usually relates to their dogs not being able to carry out duties, due to illness or death or the members themselves being unable to continue. Many of these volunteers return with a new dog to continue their work with the charity they love.

Objectives

Inclusivity & Accessibility: Membership fees for volunteers are intentionally kept low (around £20–£25/year), allowing people from all income levels to get involved if their dogs pass temperament and obedience assessments. We wish to stay inclusive and even have dog who are blind, deaf, 3 pawed and even one using wheels for the back legs. **A hospital we visit said: ‘Wow, that is so inspiring! I am so pleased your organisation is prepared to accommodate disabled dogs and owners. They have an equally (and sometimes more) valuable contribution to make in therapy animal visits.’**

We are most grateful for the continued support of our volunteers who gave additional donations and supported our fundraising activities throughout the year with stalls at events, Christmas gift sales and many other events. We remain today on a sound financial foundation for the years ahead, but like most similar charities we are constantly having to find funding for our day-to-day running costs in supporting our membership in the form of donations and trading invoices from our group visits.

The Trustees have agreed that membership of volunteers should be limited to 1,000 members, this is to avoid over stretching the service we provide and to becoming ungovernable with a financial drain on its assets both current and fixed.

We operate across England and Wales covering most counties with our volunteers with their lovely temperament-assessed dogs visiting a wide spectrum of establishments to support people in need due to age, disability, health or isolation by providing therapy or care-dog visits to settings such as schools, hospitals, care homes, hospices, prisons and secure units with work also extending into universities, emergency service sites, and special-needs facilities. We help the service users with loneliness and mental wellbeing, even being the only visitor to get any response from some people. The staff also benefit from a dog cuddle and chat to help with their stress and giving them time out from their often-demanding duties.

We are even working alongside ambulance trusts where we are supporting their staff to use their own dogs, if suitable, to visit on their off-duty times when there has been a stressful call out or incident. Even staff training and de-briefing sessions have benefitted from having a calm, friendly dog in the room. This has led to enquiries from other NHS and government departments for projects to use our dogs.

We look forward to many years of serving the members and public but will be seeking to increase donations and invoiced payments to the charity to stabilize our reserves to preserve and protect our future and secure long-term financial stability.

Achievements and Performance

To conclude our primary activities during the year included:

To support people who are in need by reason of their age, disability, health, or social circumstances, particularly, but not exclusively by the provision of therapy dogs.

To relieve sickness, suffering and distress and to promote good health and interactions amongst children, students, adults and elderly people, demonstrating good relationships between people and companion animals.

We highlight a few of the establishments we visit, and the benefits experienced and our achievements

Universities

We work with universities and colleges to help with fresher's weeks, before exams and any stressful deadlines, with some universities having regular weekly visits of up to nearly 100 students per session. They have to book a time slot in advance to ensure the team of dogs are not overwhelmed. One student said it was so popular that it was more difficult to book a place on a visit than to get tickets for Glastonbury. It is much more fun as well having time with dogs! Again, both the students and staff have benefited from these visits. We have been asked to just visit the staff by some colleges where they get stressed with getting the students through the deadlines and coping with the extra demands teachers and lecturers receive.

Schools

Our school support work has really become popular. We help the pupils in several ways, from encouraging them to attend the school in the morning, to gaining confidence and respect from teaching tricks, taking turns and even learning about dog behavior and body language. This should help with dog-child interactions at home and outside school, to prevent some of the nasty dog bites and attack incidents. 75% of these dog bites are to children's heads, possibly leaving physical facial scars as well as mental trauma which affect the child through to adulthood.

We have found with many special needs children spending a few minutes regularly with the calm dog just stroking and talking can bring them into a calmer zone. They learn that being calm brings rewards and makes them feel better able to cope with life. We have even seen some non verbal children 'talk'! We are also involved with the Kennel Club 'bark and read scheme', where children spend time reading to the calm, friendly and attentive dog. The dogs will 'listen' but will not correct any incorrect words, so gives the child a more enjoyable, calm experience of reading a book, leading to more confidence and willingness to read. This will help with all their studies as well as in their future lives.

Emergency Services

Canine Concern's Involvement with the Ambulance Service typically falls under its broader mission of providing emotional support through therapy dogs. While not a direct part of emergency medical care, Canine Concern works alongside services like the NHS ambulance service or other emergency response units to offer well-being support for staff.

1. Wellbeing Visits for Staff

Therapy dogs visit ambulance depots, control centres, and hospitals where paramedics are based. The goal is to provide stress relief, mental health support, and a morale boost for ambulance staff who work in high-pressure environments.

These visits are especially important during or after periods of high demand (e.g., during a pandemic or national emergencies).

2. Staff Welfare Events

Canine Concern often participates in "Wellbeing Weeks" or "Mental Health Awareness Days" organized by NHS Trusts.

Dogs and handlers are invited to engage with paramedics, control staff, and other healthcare workers.

3. Post-Traumatic Decompression

In some cases, therapy dogs are part of debriefs or welfare check-ins after traumatic callouts to help reduce psychological stress.

According to the Health & Safety Executive In 2023-2024 there were 0.776 million people suffering from work related stress, depression or anxiety, 300 thousand of these were new cases and resulted in 16.4 million days off work. Stress, depression or anxiety accounted for 46% of all work-related ill health cases.

This is only tip of iceberg as only recorded cases so anything we can do to help with our Therapy dog teams can help businesses finances and staff retention.

Care Homes

Benefits of Therapy Dogs in Care Homes:

1. Emotional Well-being

Reduces loneliness and feelings of isolation

Provides a sense of **companionship and love**

Can help residents cope with **grief, depression, or anxiety**

2. Mental Stimulation

Encourages **reminiscence and conversation**

Stimulates **cognitive functions**, especially in residents with dementia or Alzheimer's

Can **boost mood** and **reduce agitation or confusion**

3. Physical Health

Promotes **gentle physical activity** (e.g., walking or petting)

Can lower **blood pressure** and **heart rate**

Helps reduce **stress hormones** like cortisol

4. Social Interaction

Facilitates **communication** between residents, staff, and visitors

Creates **shared experiences and community bonding**

Encourages **intergenerational interaction** when visitors join in with activities

Trust Supporters

We are very grateful to receive support from the public, our members and our establishments
We would like to thank the following:

Mrs. M O Brown

Adur Lions

Barclaycard

BIMM Brighton

Penny Dent

Easy Fundraising

Purple Oaks Federation

Gerard and Christina Storek

University of Sussex

Woodside Hall Nursing Home

ALL OUR MEMBERS

Publicity

We have received some very positive media coverage from our work as well as from our volunteers' own experiences. We have several dogs who also support their owners as well as the people they visit. It is lovely to hear how our own volunteers can also benefit from their dog's support as well as getting the 'volunteer high' from getting out and helping others. So not only do we and our dogs help the community, the community also helps our volunteers. The dogs also benefit as they have a 'job' to do and it helps with more socialization.

Without our volunteers there would be no charity, so we also show our appreciation which the volunteers share with their family and friends. The media have picked up on some of these stories, as it seems more important these days to lift people's spirits through some 'good news' stories and show gratitude and thanks for people's actions.

We encourage our volunteers to post on social media about their experiences which often get these press contacts. With so much bad press about what stressed, untrained dogs can do to people, it is important to show a balance of what the right properly trained dog can do especially when approached correctly.

Risk Management

The Trustees have conducted a review of the major risks to which the charity is exposed. A risk register has been established and is updated at least annually.

Structure, Governance, and Management

The charity was registered with the Charities Commissioners (No. 1177334) and charitable status was granted on 27 February 2018 as **Canine Concern CIO** which incorporated Canine Concern Charity (No. 328237) which was originally registered in 1988. The charity was constituted under its governing document; the Constitution dated 28 February 2018. All the assets and funds of the Canine Concern Charity (No. 328237) were transferred on 28 February 2018. Canine Concern (No. 328237) was then removed from the charities register on 29 March 2018.

Canine Concern CIO is governed by a board of trustees who are responsible for the overall strategic direction and compliance. If a vacancy on the Board arose, a new member would have been co-opted by the existing trustees. Day-to-day operations are managed by staff/volunteers

Trustees meet regularly and receive updates on finance, risks, and project delivery. Training and governance reviews are undertaken periodically. Each month the CEO provides a financial overview to the Trustees including budget comparisons, profit & loss statements and any extraordinary expense required.

The Trustees have taken steps to provide a secure future for the Charity by careful investment, thus providing a platform for income to keep membership fees low and assist in the administration costs of the Charity.

During the year, the trustees have:

- Reviewed and updated key policies, including safeguarding, and financial controls.
- Conducted a strategic planning session to refresh the charity's three-year strategy.
- Monitored risk through a formal risk register, with particular focus on financial sustainability and compliance obligations.
- Ensured compliance with statutory reporting and filing requirements.

The Charity works for the benefit of the public and uses its funding accordingly.

This report was approved and authorised for issue by the Board of Trustees and signed on its behalf.

Chris Lovegrove Chairman/Treasurer

Dated: 15th October 2025

Canine Concern Independent Examiner's Report

Independent Examiner's report to the trustees of Canine Concern

I report on the accounts of the Trust for the year ended 31 December 2023, which are set out in pages 8 to 12.

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the financial statements. The charity's trustees consider that an audit is not required for this year under section 144 of the Charities Act 2011 (the Act), and that an independent examination is needed.

It is my responsibility to:

- 1) examine the accounts under section 144 of the Charities Act.
- 2) to follow the procedures laid down in the General Directions given by the Charity Commission (under section 145(5)(b) of the Charities Act, and
- 3) to state whether particular matters have come to my attention.

Basis of independent examiner's report

My examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a true and fair view and the report is limited to those matters set out in the statement below:

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

- (1) which gives me reasonable cause to believe that in any material respect the requirements:
 - to keep accounting records in accordance with section 130 of the 2011 Act and
 - to prepare accounts which accord with the accounting records and comply with the accounting requirements of the 2011 Act have not been met or
- (2) to which, in my opinion attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Mis Yvonne O'Connor o
O'Connor & Co
Chartered Certified Accountants
13 Meads Street
Eastbourne
East Sussex
BN20 7QY

15th October 2025

**Canine Concern
Statement of financial activities
for the year ended 31 December 2024**

	Notes	2024 £	2023 £
Incoming resources		83,776	62,138
Resources expended		(90,815)	(92,863)
Net income/(expenditure) for the year	2	<u>(7,039)</u>	<u>(30,725)</u>
Net movement in funds for the year		<u>(7,039)</u>	<u>(30,725)</u>

Canine Concern
Balance Sheet
as at 31 December 2024

	Notes	2024 £	2023 £
Fixed assets			
Tangible assets	3	427,469	426,952
Current assets			
Debtors	4	35,535	547
Cash at bank and in hand		<u>90,924</u>	<u>132,330</u>
		126,459	132,877
Creditors: amounts falling due within one year			
	5	(3,070)	(1,932)
Net current assets		<u>123,389</u>	<u>130,945</u>
Net assets		<u>550,858</u>	<u>557,897</u>
Funds			
Unrestricted fund	6	550,858	557,897
Total funds		<u>550,858</u>	<u>557,897</u>

The company was entitled to exemption from audit under s477 of the Companies Act 2006 relating to small companies.

The members have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006.

The directors acknowledge their responsibilities for complying with the requirements of the Companies Act with respect to accounting records and the preparation of accounts.

These accounts have been prepared in accordance with the provisions applicable to small companies subject to the small company regime and in accordance with FRS102 SORP.

Chris Lovegrove

Chair of Trustees Board
Date: 15th October 2025

**Canine Concern
Notes to the Accounts
for the year ended 31 December 2024**

1 Accounting policies

Basis of accounting

The financial statements have been prepared under the historical cost convention, and in accordance with applicable United Kingdom accounting standards and the Statement of Recommended Practice "Accounting and Reporting by Charities" (SORP 2005) and the Charities Act 2011.

Incoming resources

All incoming resources are recognised once the charity has entitlement to the resources, it is certain that the resources will be received and the monetary value of the incoming resource can be measured with sufficient reliability.

Resources expended

Liabilities are recognised as resources expended as soon as there is a legal or constructive obligation committing the charity to the expenditure.

VAT

Value added Tax is not recoverable by the charity, and as such is included in the relevant costs in the accounts.

Assets and depreciation

Assets are capitalised at cost and stated in the balance sheet at cost less depreciation. Depreciation is calculated so as to write off the cost of an asset, less its residual value, over the useful economic life of that asset as follows:

Office equipment: 20% Straight Line

2 Net resources for the year	2024	2023
	£	£
This is stated after charging:		
Depreciation of owned fixed assets	<u>917</u>	<u>802</u>

Canine Concern
Notes to the Accounts
for the year ended 31 December 2024

3 Tangible fixed assets

	Land and buildings £	Office equipment etc £	Total £
Cost			
At 1 January 2024	425,000	6,585	431,585
Additions	-	1,434	1,434
At 31 December 2024	<u>425,000</u>	<u>8,019</u>	<u>433,019</u>
Depreciation			
At 1 January 2024	-	4,633	4,633
Charge for the year	-	917	917
At 31 December 2024	<u>-</u>	<u>5,550</u>	<u>5,550</u>
Net book value			
At 31 December 2024	<u>425,000</u>	<u>2,469</u>	<u>427,469</u>
At 31 December 2023	<u>425,000</u>	<u>1,952</u>	<u>426,952</u>

4 Debtors

	2024 £	2023 £
Legacy income due	35,000	-
Other debtors	535	547
	<u>35,535</u>	<u>547</u>

5 Creditors: amounts falling due within one year

	2024 £	2023 £
Other taxes and social security costs	1,902	1,084
Other creditors	1,168	848
	<u>3,070</u>	<u>1,932</u>

6 Funds

	2024 £
Unrestricted fund	
At 1 January 2024	557,897
Loss for the year	(7,039)
At 31 December 2024	<u>550,858</u>

Canine Concern
Schedule to Statement of financial activities
for the year ended 31 December 2024

	2024	2023
	£	£
Incoming resources		
Donations & trading activities	52,314	30,426
Membership subscriptions	10,033	7,483
Bank interest receivable	2,229	4,229
Investment property income	19,200	20,000
	<u>83,776</u>	<u>62,138</u>
Resources expended		
Costs in furtherance of charitable objects		
Insurance	704	757
Merchandise costs	2,024	3,865
Website and software costs	3,810	2,878
Employer's NI	1,241	1,533
Staff training and welfare	-	60
Travel and subsistence	551	343
	<u>8,330</u>	<u>9,436</u>
Investment property costs:		
Fixtures, fittings and repairs	1,478	994
Property insurance	530	480
Property management fees	2,725	3,255
	<u>4,733</u>	<u>4,729</u>
Governance costs		
Telephone	947	1,081
Postage	1,300	950
Stationery and printing	2,197	1,204
Advertising and PR	2,495	2,209
Bank charges	129	145
Bookkeeping and administration	4,303	2,905
Employee salary	61,936	63,541
Pensions	1,005	1,005
Accountancy	1,489	1,034
Depreciation	935	803
Sundry expenses	216	223
	<u>76,952</u>	<u>75,100</u>
Legal and professional costs:		
Consultancy fees	-	2,940
Other legal and professional	800	658
	<u>800</u>	<u>3,598</u>
	<u>90,815</u>	<u>92,863</u>

CANINE CONCERN

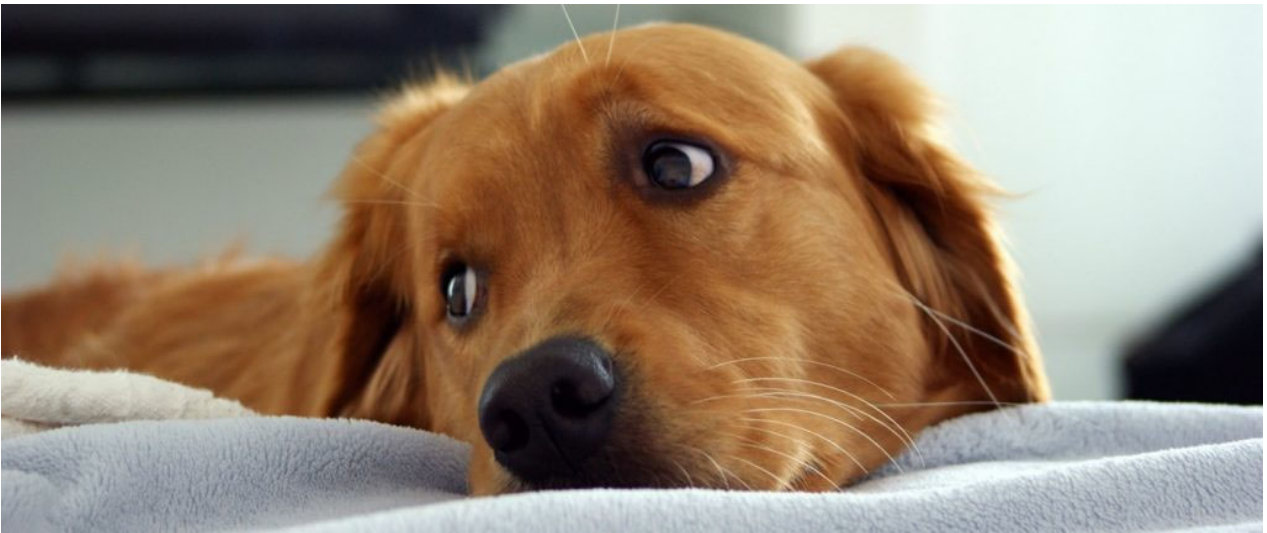
England & Wales - Charity number 1177334

Accounts

CANINE CONCERN

Annual report and financial statements
Year ended 31 December 2023

Charity no 1177334 (England & Wales)



**Canine Concern
Report and Financial Statements
Contents**

	Page
History	1
Legal and administrative information	2
Trustees annual report	3 - 6
Independent Examiner's report	7
Statement of financial activities	8
Balance sheet	9
Notes to the financial statements	10 - 12

Registered charity (England & Wales) No 1177334

Canine Concern History

Canine Concern was formed in 1988 by Eve Waring, who had seen how important dog visits were to the elderly and lonely. Eve believed in reaching out to people through their dogs. She wanted to make the group friendly and supportive of each other as well as to the people, old and young, that we visited.



The group grew across England and Wales with local coordinators to support new members on their visits as well as friendship for the established members. We all need a friendly ear to tell our many success stories to as well as the challenging moments, which are few and far between. There are many stories of the successes and experiences of our members. Some sad, some happy, but all emotional and good in their own ways

Canine Concern became a successful charity, with Eve at the helm, from 1988 to the summer of 2016 when she became poorly. As she never wanted the charity to fade away, in September 2016 one of the area coordinators, Barbara Gasson, (initial Chair) and Valerie Fillery (CEO), picked up the baton to continue the good work with Eve's blessing. The Charity offices were moved from Wellington in Somerset to its current home in Pevensey in East Sussex. Sadly, on 4th April 2017, Eve passed away but knowing that Canine Concern was continuing to flourish, and her legacy would continue. In February 2018 Canine Concern became a Charitable Incorporated Organisation (CIO)

We are a Charity whose policy and belief was and always will be the organisation, caring for the whole community with our care dogs. This we have continued to do now for nearly 37 years.

Legal and administrative information

Charity name	Canine Concern
Charity registration number	1177334
Formation date	27 th February 2018
Establishment date	(Non-CIO) June 1988
Founder	Eve Waring
Registered office	21 Dallaway Drive Stone Cross Pevensey East Sussex BN24 5FB
Trustees	Chris Lovegrove Colin Scott Steve White Amanda Morris Elizabeth Permaul
CEO	Valerie Fillery (BSc (Hon), LCSP (Phys) IHM BSYA (MT) BSYA (CMA) MCMA DIP Canine Massage, Cert in Dog Psychology Dip in Pet Bereavement Dip in Animal Assisted Therapy
Accountants	Frampton & Co (Sussex) Limited 13 Meads Street Eastbourne East Sussex BN20 7QY
Principal Bankers	HSBC Plc 94 Terminus Road Eastbourne East Sussex BN21 3ND

Canine Concern

Registered number: 1177334

Trustees Annual Report

The trustees have pleasure in presenting their report and the financial statements of the charity for the period ended 31 December 2023.

Overview

Over the past five years, we have grappled with a multitude of challenges, from the repercussions of COVID-19 to the strains of high inflation and the cost-of-living crisis. All this while trying to bring the charity up to date with the continual challenges of the changes from being a very small charity into a modern-day CIO and taking the membership for 70 doubtful members in 2016 into a current membership approaching 650.

We look forward to many years of serving the members and public but will be seeking to increase donations and invoiced payments to the charity to stabilize our reserves to preserve and protect our future and secure long-term financial stability.

We remain today on a sound financial foundation for the years ahead, but like most similar charities we are constantly having to find funding for our day-to-day running costs in supporting our membership in the form of donations and trading invoices.

We are most grateful for the continued support of our volunteers who gave additional donations and supported our fundraising activities throughout the year with sponsored walks in memory of Barbara Gasson, Christmas gift sales and many other events. We remain today on a sound financial foundation for the years ahead, but like most similar charities we are constantly having to find funding for our day-to-day running costs in supporting our membership in the form of donations and trading invoices.

The sphere of our operations has expanded and grown.

We are heavily involved with the three main services with very successful projects working with several ambulance trusts.

The work for residential homes, care homes, hospices, hospitals, mental health services and prisons continues, and we remain immensely proud of that. The staff of the places we visit have also benefitted from our visits, especially when they have had a particularly stressful experience and added stress from workload and deadlines.

Universities, colleges, special needs and mainstream schools and many more places benefit from the wellbeing provided by our charity work. Our read to dogs' programme in schools has grown and is highly rewarding and beneficial.

We embrace all, young and old.

Our membership is limited to 1,000 members/volunteers as the Trustees do not wish to over-expand the charity and seek to remain a friendly, supportive charity.

Canine Concern

Registered number: 1177334

Trustees Annual Report

Trust Supporters

We are very grateful to receive support from the public, our members and other establishments

We would like to thank the following

The Brothers Trust
National Lottery Community Trust
The James Bush Family
Mrs. M O Brown
BIMM Brighton
Barclaycard
Adur Lions
Woodside Hall Nursing Home
Purple Oaks Federation
Gerard and Christina Storek
Penny Dent
Easy Fundraising
University of Sussex

Aims and objectives

The object of the charity was:

- 1) The object of the charity was to relieve people who are in need by reason of their age, disability, health or social circumstances, particularly, but not exclusively by the provision of therapy dogs to visits schools, care homes, hospital, hospices, libraries, courts and other similar institutions.
- 2) To relieve sickness, suffering and distress and to promote good health, especially but not exclusively amongst children and elderly people demonstrating good relationships between people and companion animals

The accounts incorporate the results of Canine Concern Fund Raising which raises funds and promotes public awareness of the charity by the holding of exemption dog shows, and giving talks.

Activities

Our volunteers with their temperament-assessed dogs visit a wide spectrum of establishments, which include secure units, the three emergency services, hospitals, hospices, residential and nursing homes, and day-care centres, bringing comfort, mutual support, and beneficial care into their lives of who we meet.

We are recognized by the Kennel Club (Bark and Read sponsored dogs) with our work with children in all types of schools as well as mainstream schools through our Read-to-Dogs scheme which helps dogs to help children develop a passion for reading and alleviate the anxiety of getting words wrong.

The Charity also undertakes special work with sectors/areas of the police force, in bringing comfort and support to distressed situations and staff.

Canine Concern

Registered number: 1177334

Trustees Annual Report

Publicity and communication

Through our media consultants we are daily highlighted on various media outlets such as Facebook, Instagram, Twitter and LinkedIn with a large following.

We have been often approached by local radio and TV stations across the UK who broadcast interviews with our volunteers as well as local newspapers and magazines for articles.

Structure governance and management

The charity was registered with the Charities Commissioners (No. 1177334) and charitable status was granted on 27 February 2018 as **Canine Concern CIO** and incorporated Canine Concern Charity (No. 328237) which was registered in 1988.

The charity was constituted under its governing document, the Constitution dated 28 February 2018.

All of the assets and funds of the Canine Concern Charity (No. 328237) were transferred on 28 February 2018. Canine Concern (No. 328237) was then removed from the charities register on 29 March 2018

The charity was managed by the Board of Trustees. If a vacancy on the Board arose, a new member would have been co-opted by the existing trustees.

Trustees

The following persons served as trustees during the year:

Chris Lovegrove
Colin Scott
Steve White
Amanda Morris (Reisgned 11th November 2023)
Elizabeth Permaul (Appointed 1st November 2023)

No further Trustees were appointed during the period.

Achievements and performance

Having regard to the Charity Commission guidance on public benefit, during the period the charity has promoted its objectives by providing therapy dogs to homes, hospitals, schools, colleges, secure units, county courts and businesses.

The Charity continues to grow with new volunteers registering during the year. The demand for our service is ever growing and our Read to Dogs programme is also expanding, being recognized and supported by the Kennel Club

We have also had several newspapers and magazines featuring our members and our work.

Canine Concern

Registered number: 1177334

Trustees Annual Report

The number of members not renewing their yearly membership remains at a rock-bottom percentage and usually relates to their dogs not being able to carry out duties, due to illness or deceased or the members themselves being unable to continue.

Organization Structure

The Board of Trustees is responsible for administration of the Charity. The Board meets formally at least twice a year with other informal contacts and meetings as appropriate. The Charity's Chairman is responsible for the Charity's operational management.

Future Plans

The Trustees have agreed that membership/Volunteers should not become too high, this is to avoid over stretching the service we provide and to becoming ungovernable with a financial drain on its assets both current and fixed.

The Trustees believe that it is not the size of the membership that counts, but the service and devotion that the individual member brings to the charity.

Our membership fees remain the lowest possible, in order that it remain open to all regardless of income. Although many members have paid more to the charity, if they feel they can.

The charity is proud in being more family and personally based and wishes to keep that status.

Financial review

The Trustees are responsible for the maintenance and integrity of the financial information and observe the methods and principles in the Charities SORP.

The trustees have reviewed the level of unrestricted reserves carried by the charity other than those invested in property, and which represent nearly 3 years' expenditure.

The trustees regard this level of reserves as appropriate in the context of uncertainty over the charity's income to cover the ongoing costs of maintaining the charity's operation.

Each month the CEO. provides a financial overview to the Trustees including budget comparisons, profit & loss statements and any extraordinary require expense required.

As the majority of work that was undertaken in the course of the fulfilling the charity's objectives was undertaken by unpaid volunteers, the recurring annual costs remain low.

Net outgoing resources for the period amounted to £30,725.

Canine Concern received money from Membership Fees, Member donations and from the income from rented property. In addition, significant funding came from individual donations, including support from Sussex Caring Pets

This report was approved and authorized for issue by the Board of Trustees and signed on its behalf

Chris Lovegrove
Chair of the Board of Trustees
Date:

**Canine Concern
Independent Examiner's Report**

**Independent Examiner's report to the trustees of
Canine Concern**

I report on the accounts of the Trust for the year ended 31 December 2023, which are set out in pages 8 to 12.

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the financial statements. The charity's trustees consider that an audit is not required for this year under section 144 of the Charities Act 2011 (the Act), and that an independent examination is needed.

It is my responsibility to:

- 1) examine the accounts under section 144 of the Charities Act.
- 2) to follow the procedures laid down in the General Directions given by the Charity Commission (under section 145(5)(b) of the Charities Act, and
- 3) to state whether particular matters have come to my attention.

Basis of independent examiner's report

My examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a true and fair view and the report is limited to those matters set out in the statement below:

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

- (1) which gives me reasonable cause to believe that in any material respect the requirements:
 - to keep accounting records in accordance with section 130 of the 2011 Act and
 - to prepare accounts which accord with the accounting records and comply with the accounting requirements of the 2011 Act have not been met or
- (2) to which, in my opinion attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Mis Yvonne O'Connor
Frampton & Co (Sussex) Limited
Chartered Certified Accountants
13 Meads Street
Eastbourne
East Sussex
BN20 7QY

Canine Concern
Statement of financial activities
for the year ended 31 December 2023

	Notes	2023 £	2022 £
Incoming resources		62,138	68,779
Resources expended		(92,863)	(86,234)
Net income/(expenditure) for the year	2	<u>(30,725)</u>	<u>(17,455)</u>
Interest payable	3	<u>-</u>	<u>(1)</u>
Net movement in funds for the year		<u>(30,725)</u>	<u>(17,456)</u>

Canine Concern
Balance Sheet
as at 31 December 2023

	Notes	2023 £	2022 £
Fixed assets			
Tangible assets	4	426,952	427,382
Current assets			
Debtors	5	545	531
Cash at bank and in hand		<u>132,330</u>	<u>162,699</u>
		132,875	163,230
Creditors: amounts falling due within one year			
	6	(1,930)	(1,990)
Net current assets		<u>130,945</u>	<u>161,240</u>
Net assets		<u>557,897</u>	<u>588,622</u>
Funds			
Unrestricted fund	7	557,897	588,622
Total funds		<u>557,897</u>	<u>588,622</u>

The company was entitled to exemption from audit under s477 of the Companies Act 2006 relating to small companies.

The members have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006.

The directors acknowledge their responsibilities for complying with the requirements of the Companies Act with respect to accounting records and the preparation of accounts.

These accounts have been prepared in accordance with the provisions applicable to small companies subject to the small company regime and in accordance with FRS102 SORP.

Chris Lovegrove

Chair of Trustees Board

Date:

Canine Concern
Notes to the Accounts
for the year ended 31 December 2023

1 Accounting policies

Basis of accounting

The financial statements have been prepared under the historical cost convention, and in accordance with applicable United Kingdom accounting standards and the Statement of Recommended Practice "Accounting and Reporting by Charities" (SORP 2005) and the Charities Act 2011.

Incoming resources

All incoming resources are recognised once the charity has entitlement to the resources, it is certain that the resources will be received and the monetary value of the incoming resource can be measured with sufficient reliability.

Resources expended

Liabilities are recognised as resources expended as soon as there is a legal or constructive obligation committing the charity to the expenditure.

VAT

Value added Tax is not recoverable by the charity, and as such is included in the relevant costs in the accounts.

Assets and depreciation

Assets are capitalised at cost and stated in the balance sheet at cost less depreciation. Depreciation is calculated so as to write off the cost of an asset, less its residual value, over the useful economic life of that asset as follows:

Office equipment: 20% Straight Line

2 Net resources for the year	2023	2022
	£	£
This is stated after charging:		
Depreciation of owned fixed assets	802	1,298
3 Interest payable	2023	2022
	£	£
Interest payable	-	1

Canine Concern
Notes to the Accounts
for the year ended 31 December 2023

4 Tangible fixed assets

	Land and buildings £	Office equipment etc £	Total £
Cost			
At 1 January 2023	425,000	6,213	431,213
Additions	-	372	372
At 31 December 2023	<u>425,000</u>	<u>6,585</u>	<u>431,585</u>
Depreciation			
At 1 January 2023	-	3,831	3,831
Charge for the year	-	802	802
At 31 December 2023	<u>-</u>	<u>4,633</u>	<u>4,633</u>
Net book value			
At 31 December 2023	<u>425,000</u>	<u>1,952</u>	<u>426,952</u>
At 31 December 2022	<u>425,000</u>	<u>2,382</u>	<u>427,382</u>

5 Debtors

	2023 £	2022 £
Other debtors	<u>545</u>	<u>531</u>

6 Creditors: amounts falling due within one year

	2023 £	2022 £
Other taxes and social security costs	1,082	1,142
Other creditors	<u>848</u>	<u>848</u>
	<u>1,930</u>	<u>1,990</u>

7 Funds

	2023 £
Unrestricted fund	
At 1 January 2023	588,622
Loss for the year	(30,725)
At 31 December 2023	<u>557,897</u>

Canine Concern
Schedule to Statement of financial activities
for the year ended 31 December 2023

	2023	2022
	£	£
Incoming resources		
Donations & trading activities	30,426	46,721
Membership subscriptions	7,483	5,155
Bank interest receivable	4,229	303
Investment property income	20,000	16,600
	<u>62,138</u>	<u>68,779</u>
Resources expended		
Costs in furtherance of charitable objects		
Insurance	757	648
Merchandise costs	3,865	2,659
Website and software costs	2,878	2,489
Employer's NI	1,533	1,492
Staff training and welfare	60	-
Travel and subsistence	343	324
	<u>9,436</u>	<u>7,612</u>
Investment property costs:		
Fixtures, fittings and repairs	994	448
Property insurance	480	387
Property management fees	3,255	2,375
	<u>4,729</u>	<u>3,210</u>
Governance costs		
Telephone	1,081	1,055
Postage	950	800
Stationery and printing	1,204	1,756
Advertising and PR	2,209	2,455
Bank charges	145	151
Bookkeeping and administration	2,905	2,858
Employee salary	63,541	62,559
Pensions	1,005	1,005
Accountancy	1,034	1,133
Depreciation	803	1,239
Sundry expenses	223	216
	<u>75,100</u>	<u>75,227</u>
Legal and professional costs:		
Consultancy fees	2,940	-
Other legal and professional	658	185
	<u>3,598</u>	<u>185</u>
	<u>92,863</u>	<u>86,234</u>

CANINE CONCERN

England & Wales - Charity number 1177334

Accounts

Canine Concern

Annual report and financial statements
Year ended 31 December 2022

CANINE CONCERN CIO

Annual report and financial
statements Year ended
31 December 2022

Charity no 1177334 (England & Wales)



Canine Concern

Annual report and financial statements
Year ended 31 December 2022

Contents

History

Legal and administrative information

Trustees' annual report

Independent auditor's report

Statement of financial activities

Balance sheet

Notes to the financial statements

History

Canine Concern was formed in 1988 by Eve Waring, who had seen how important dog visits were to the elderly and lonely. Eve believed in reaching out to people through our dogs. She wanted to make the group friendly and supportive of each other as well as to the people, old and young, that we visited.



The group grew across England and Wales with local coordinators to support new members on their visits as well as friendship for the established members. We all need a friendly ear to tell our many success stories to as well as the challenging moments, which are few and far between. There are many stories of the successes and experiences of our members. Some sad, some happy, but all emotional and good in their own ways

Canine Concern became a successful charity, with Eve at the helm, from 1988 to the summer of 2016 when she became poorly, but never wanted to the charity to fade away.

In September 2016 one of the area coordinators, Barbara Gasson, (initial Chair) and Valerie Fillery (CEO), picked up the baton to continue the good work with Eve's blessing. The Charity offices were moved from Wellington in Somerset to its current home in Pevensey in East Sussex. Sadly, on 4th April 2017, Eve passed away, but knowing that Canine Concern was continuing to flourish and her legacy would continue.

In February 2018 Canine Concern became a Charitable Incorporated Organisation (CIO) That year we also celebrated 30 years of being a Charity whose policy and belief is and always will be the organisation, caring for the whole community with our care dogs. This we have continued to do now for nearly 35 years.

Canine Concern

Annual report and financial statements
Year ended 31 December 2022

Legal and administrative information

Charity Name	Canine Concern CIO
Charity registration no	1177334
Date of Formation	27th February 2018
Date of Established (Non-CIO)	June 1988
Founder	Eve Waring
Registered office	21 Dallaway Drive Stone Cross Pevensey East Sussex BN24 5FB
Trustees	Chris Lovegrove Colin Scott Steve White Amanda Morris
CEO	Valerie Fillery <i>BSc(Hon), IHM BSYA (MT) BSYA (CMA) MCMA , FIRST AID for MENTAL HEALTH (RQF), DIP Canine Massage, Cert in Dog Psychology Dip in Pet Bereavement Dip in Animal Assisted Therapy</i>
Accountants	Rowland Smith 4 Grand Parade Polegate East Sussex BN26 5HG
Principal Bankers	HSBC 94 Terminus Road Eastbourne East Sussex BN21 3ND

Canine Concern

Annual report and financial statements
Year ended 31 December 2022

Trustees Annual Report

Canine Concern CIO Registered number: 1177334

The trustees have pleasure in presenting their report and the financial statements of the charity for the period ended 31 December 2022.

Overview

We entered 2022 with fresh hope, after COVID 19, which had such a dramatic impact on all our lives throughout 2020 and 2021.

Although during 2022 the charity continued to increase its membership and national coverage, it also continued to experience ever increasing costs in operating to conform with statute and implementing our re-modelling, with decreasing revenue of donations to the charity due to the economic situation.

We are most grateful for the continued support of our volunteers who gave additional donations and supported our fundraising activities throughout the year.

We remain today on a sound financial foundation for the years ahead, but like most similar charities we are constantly having to find funding for our day-to-day running costs in supporting our membership.

The sphere of our operations has expanded and grown. Our read to dogs' programme in schools has grown and is highly rewarding and beneficial. We are heavily involved with the three main services within the Home Counties and beyond. We also are providing specialist services to the NHS and government departments.

The work for residential homes, care homes, hospices and hospitals continues and we remain immensely proud of that. The staff have also benefitted from our visits, especially when they have had a particularly stressful experience and added stress from workload and deadlines.

Universities, colleges, special needs and mainstream Schools and many more benefit from the wellbeing provided by our charity work. We embrace all, young and old.

Our membership is limited to 1,000 members/volunteers as the Trustees do not wish to over-expand the charity and seek to remain a more friendly charity.

Canine Concern

Annual report and financial statements
Year ended 31 December 2022

We look forward to many years of serving the members and public but will be seeking to increase donations to the charity to stabilise our reserves in future years and months to preserve and protect our future and secure long-term financial stability.

The Focus of our work

Our main objectives for the year continued to be the promotion of the work and its benefit to the whole community, old, young, fit or poorly. We can all benefit from a calm, friendly dog. Whilst there are so many injuries from dog attacks, we are also trying to guide children how to behave around dogs. This has been from chats and demonstrations in schools, Brownie, Guide, Cub and Scout groups. This could help in reducing attacks by dogs that are scared or hurt by unintentional harmful human interactions.

Aims and Objectives

The object of the charity is:

- 1) to relieve people who are in need by reason of their age, disability, health, or social circumstances, particularly, but not exclusively by the provision of therapy dogs to visit schools, care homes, hospitals, hospices, libraries, courts and other similar institutions.
- 2) to relieve sickness, suffering and distress and to promote good health and interactions especially but not exclusively amongst children and elderly people, demonstrating good relationships between people and companion animals.

The accounts incorporate the results of Canine Concern Fund Raising which raises funds and promotes public awareness of the charity by the holding of fun dog shows and giving talks.

Activities

Our volunteers with their temperament-assessed dogs visit a wide spectrum of establishments which include prisons, secure units, hospitals, hospices, residential/nursing homes and day-care centres and clubs, to help the residents with loneliness and mental wellbeing, even sometimes being the only visitor to get any response from some people. The staff also benefit from a dog cuddle and chat to help with their stress and giving them time out from their often-demanding duties. We are even working alongside a couple of ambulance trusts where we are supporting their staff to use their own dogs, if suitable, to visit on their off-duty times when there has been a stressful call out or incident. Even staff training and de-briefing sessions have benefitted from having a calm, friendly dog in the room. This has led to enquiries from other NHS and government departments for projects to use our dogs.

We also work with universities and colleges to help with freshers' weeks, before exams and any stressful deadlines. Again, both the students and staff have benefitted from these visits. We have been asked to just visit the staff by some colleges where they get stressed with getting the students through the deadlines and coping with the extra demands teachers are receiving.

Our school support work has really become popular. We help the pupils in several ways, from encouraging them to actually attend the school in the morning, to gaining confidence and respect from teaching tricks, taking turns and even learning about dog behavior and body language. This should help with dog-child interactions at home and outside school, to prevent some of the nasty dog bites and attack incidents. 75% of these dog bites are to children's heads, possibly leaving physical facial scars as well as mental trauma which affect the child through to adulthood.

We have found with many special needs children spending a few minutes regularly with the calm dog just stroking and talking can bring them into a calmer zone. They learn that being calm brings rewards and makes them feel better able to cope with life.

We are also involved with the Kennel Club 'bark and read scheme', where children spend time reading to the calm, friendly and attentive dog. The dogs will 'listen' but will not correct any incorrect words, so gives the child a more enjoyable, calm experience of reading a book, leading to more confidence and willingness to read. This will help with all their studies as well as in the future.

Publicity

We have received some very positive media coverage from our work as well as from our volunteers' own experiences. We have several dogs who also support their owners as well as the people they visit. It is lovely to hear how our own volunteers can also benefit from their dog's support as well as getting the 'volunteer high' from getting out and helping others. So not only do we and our dogs help the community they also help our volunteers. Without our volunteers there would be no charity, so we also show our appreciation which the volunteers share with their family and friends. The media have picked up on some of these stories, as it seems more important these days to lift people's spirits through some 'good news' stories.

We encourage our volunteers to post on social media about their experiences which often get these press contacts. With so much bad press about what stressed, untrained dogs can do to people, it is important to show a balance of what the right properly trained dog can do especially when approached correctly.

Risk Management

The Trustees have conducted a review of the major risks to which the charity is exposed. A risk register has been established and is updated at least annually.

Canine Concern

Annual report and financial statements
Year ended 31 December 2022

Structure governance and management

The charity was registered with the Charities Commissioners (No. 1177334) and charitable status

was granted on 27 February 2018 as **Canine Concern CIO** which incorporated Canine Concern Charity (No. 328237) which was registered in 1988.

The charity was constituted under its governing document, the Constitution dated 28 February 2018. All of the assets and funds of the Canine Concern Charity (No. 328237) were transferred on 28 February 2018. Canine Concern (No. 328237) was then removed from the charities register on 29 March 2018.

The charity was managed by the Board of Trustees. If a vacancy on the Board arose, a new member would have been co-opted by the existing trustees.

Trustees

The following persons served as trustees during the period:

Chris Lovegrove (Chairman)
Colin Scott
Amanda Morris
Steve White

No further Trustees were appointed during the period.

Achievements and performance

Having regard to the Charity Commission guidance on public benefit, during the period the charity has promoted its objectives by providing therapy dogs to homes, hospitals, schools, colleges, secure units, county courts and businesses.

The Charity continues to grow with new volunteers registering during the year. The demand for our service is ever growing and our Read to Dogs programme is also expanding, being recognized, and supported by the Kennel club.

We have also had several newspapers and magazines featuring our members and our work.

The number of members not renewing their yearly membership remains at a rock-bottom percentage and usually relates to their dogs not being able to carry out duties, due to illness or death or the members themselves being unable to continue.

Organization Structure

The Board of Trustees is responsible for the administration of the Charity. The Board meets formally at least twice a year with other informal contacts and meetings as appropriate. The Charity's Chairman is responsible for the Charity's operational management.

Future Plans

The Trustees have agreed that membership of volunteers should be limited to 1,000 members, this is to avoid over stretching the service we provide and to becoming unmanageable with a financial drain on its assets both current and fixed.

The Trustees believe that it is not the size of the membership that counts, but the service and devotion that the individual member brings to charity and the support and guidance from the managing staff

Our membership fees remain the lowest possible, in order that it remain open to all regardless of income. Although many members have paid more to the charity, if they feel they can, some struggle with the amount and ask if they can pay after the next payday.

The Trustees have taken steps to provide a secure future for the Charity by careful investment, thus providing a platform for income to keep membership fees low and assist in the administration costs of the Charity.

The charity is proud of being more family and personally based and wishes to keep that status.

Financial review

The Trustees are responsible for the maintenance and integrity of the financial information and observe the methods and principles in the Charities SORP.

The trustees have reviewed the level of unrestricted reserves carried by the charity other than those invested in property, and which represent nearly 3 years' expenditure.

The trustees regard this level of reserves as appropriate in the context of uncertainty over the charity's income to cover the ongoing costs of maintaining the charity's operation.

Each month the CEO provides a financial overview to the Trustees including budget comparisons, profit & loss statements and any extraordinary require expense required. As the majority of work that was undertaken in the course of the fulfilling the charity's objectives was undertaken by unpaid volunteers, the recurring annual costs remain low.

Canine Concern

Annual report and financial statements
Year ended 31 December 2022

Net outgoing resources for the period amounted to £17,456.00

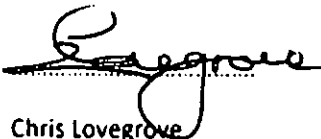
Canine Concern received money from membership fees, member, and establishment donations and from the income from rented property.

Investment Policy

Aside from retaining a prudent amount in reserves each year, most of the charity's funds are to be spent in the short term so there are few funds for long-term investment.

The Trustees are responsible for the maintenance and integrity of the financial information and observe the methods and principles in the Charities SORP.

This report was approved and authorised for issue by the Board of Trustees and signed on its behalf.



Chris Lovegrove
Chairman/Treasurer

Dated 13/10/23

Canine Concern

Annual report and financial statements
Year ended 31 December 2022

Canine Concern Independent Examiner's Report

Independent Examiner's report to the trustees of Canine Concern

I report on the accounts of the Trust for the year ended 31 December 2022, which are set out in pages 12 to 14.

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the financial statements. The charity's trustees consider that an audit is not required for this year under section 144 of the Charities Act 2011 (the Act), and that an independent examination is needed.

It is my responsibility to:

- 1) examine the accounts under section 144 of the Charities Act.
- 2) to follow the procedures laid down in the General Directions given by the Charity Commission (under section 145(5)(b) of the Charities Act, and
- 3) to state whether particular matters have come to my attention.

Basis of independent examiner's report

My examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a true and fair view and the report is limited to those matters set out in the statement below:

Canine Concern

Annual report and financial statements
Year ended 31 December 2022

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

(1) which gives me reasonable cause to believe that in any material respect the requirements:

- to keep accounting records in accordance with section 130 of the 2011 Act and
- to prepare accounts which accord with the accounting records and comply with the accounting requirements of the 2011 Act have not been met or

(2) to which, in my opinion attention should be drawn in order to enable a proper understanding of the accounts to be reached.



Mr G Trenchard, MAAT
Rowland Smith
Chartered Tax Advisers and Accountants
4 Grand Parade
Polegate
East Sussex
BN26 5HG

Canine Concern

Annual report and financial statements
Year ended 31 December 2022

Canine Concern
Statement of financial activities
for the year ended 31 December 2022

	Notes	2022 £	2021 £
Incoming resources		68,779	91,265
Resources expended		(86,234)	(73,951)
Net income/(expenditure) for the year	2	<u>(17,455)</u>	<u>17,314</u>
Exceptional items:			
Gain on the revaluation of fixed assets		-	50,000
		<u>(17,455)</u>	<u>67,314</u>
Interest payable	3	(1)	-
Net movement in funds for the year		<u>(17,456)</u>	<u>67,314</u>

**Canine Concern
Balance Sheet
as at 31 December 2022**

	Notes	2022 £	2021 £
Fixed assets			
Tangible assets	4	427,382	425,893
Current assets			
Debtors	5	529	60,505
Cash at bank and in hand		<u>162,699</u>	<u>120,526</u>
		163,228	181,031
Creditors: amounts falling due within one year	6	(1,988)	(846)
Net current assets		<u>161,240</u>	<u>180,185</u>
Net assets		<u>588,622</u>	<u>606,078</u>
Funds			
Unrestricted fund	7	588,622	606,078
Total funds		<u>588,622</u>	<u>606,078</u>

The company was entitled to exemption from audit under s477 of the Companies Act 2006 relating to small companies.

The members have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006.

The directors acknowledge their responsibilities for complying with the requirements of the Companies Act with respect to accounting records and the preparation of accounts.

These accounts have been prepared in accordance with the provisions applicable to small companies subject to the small company regime and in accordance with FRS102 SORP.



Chris Lovegrove
Chairman/Treasurer

Dated 13/10/23

Canine Concern

Annual report and financial statements
Year ended 31 December 2022

Canine Concern Notes to the Accounts for the year ended 31 December 2022

1 Accounting policies

Basis of accounting

The financial statements have been prepared under the historical cost convention, and in accordance with applicable United Kingdom accounting standards and the Statement of Recommended Practice "Accounting and Reporting by Charities" (SORP 2005) and the Charities Act 2011.

Incoming resources

All incoming resources are recognised once the charity has entitlement to the resources, it is certain that the resources will be received and the monetary value of the incoming resource can be measured with sufficient reliability.

Resources expended

Liabilities are recognised as resources expended as soon as there is a legal or constructive obligation committing the charity to the expenditure.

VAT

Value added Tax is not recoverable by the charity, and as such is included in the relevant costs in the accounts.

Assets and depreciation

Assets are capitalised at cost and stated in the balance sheet at cost less depreciation.

Depreciation is calculated so as to write off the cost of an asset, less its residual value, over the useful economic life of that asset as follows:

Office equipment: 20% Straight Line

2 Net resources for the year	2022	2021
	£	£
This is stated after charging:		
Depreciation of owned fixed assets	<u>1,239</u>	<u>693</u>

Canine Concern

Annual report and financial statements
Year ended 31 December 2022

3 Interest payable		2022	2021
		£	£
Interest payable		<u>1</u>	<u>-</u>
4 Tangible fixed assets			
	Land and buildings	Office equipment etc	Total
	£	£	£
Cost			
At 1 January 2022	425,000	3,466	428,466
Additions	<u>-</u>	<u>2,728</u>	<u>2,728</u>
At 31 December 2022	<u>425,000</u>	<u>6,194</u>	<u>431,194</u>
Depreciation			
At 1 January 2022	-	2,573	2,573
Charge for the year	<u>-</u>	<u>1,239</u>	<u>1,239</u>
At 31 December 2022	<u>-</u>	<u>3,812</u>	<u>3,812</u>
Net book value			
At 31 December 2022	<u>425,000</u>	<u>2,382</u>	<u>427,382</u>
At 31 December 2021	<u>425,000</u>	<u>893</u>	<u>425,893</u>
5 Debtors		2022	2021
		£	£
Legacy income due		-	60,000
Other debtors		<u>529</u>	<u>505</u>
		<u>529</u>	<u>60,505</u>
6 Creditors: amounts falling due within one year		2022	2021
		£	£
Other taxes and social security costs		1,140	-
Other creditors		<u>848</u>	<u>846</u>
		<u>1,988</u>	<u>846</u>

Canine Concern

Annual report and financial statements
Year ended 31 December 2022

7 Funds	2022
	£
Unrestricted fund	
At 1 January 2022	606,078
Loss for the year	(17,456)
	<hr/>
At 31 December 2022	588,622

Canine Concern

Annual report and financial statements
Year ended 31 December 2022

Canine Concern
Schedule to Statement of financial activities
for the year ended 31 December 2022

	2022	2021
	£	£
Incoming resources		
Legacies & donations	46,721	71,529
Membership subscriptions	5,155	4,616
Bank interest receivable	303	14
Fund raising events	-	306
Investment property income	16,600	14,800
	<u>68,779</u>	<u>91,265</u>
Resources expended		
Costs in furtherance of charitable objects		
Insurance	648	485
Merchandise costs	2,659	1,031
Website and software costs	2,489	2,454
Employer's NI	1,492	989
Staff training and welfare	-	17
Travel and subsistence	324	-
	<u>7,612</u>	<u>4,976</u>
Investment property costs:		
Fixtures, fittings and repairs	448	102
Property insurance	387	359
Property management fees	2,375	993
	<u>3,210</u>	<u>1,454</u>
Governance costs		
Telephone	1,055	918
Postage	800	561
Stationery and printing	1,756	756
Advertising and PR	2,455	2,898
Subscriptions	-	167
Bank charges	151	-
Bookkeeping and administration	2,858	422
Employee salary	62,559	58,794
Pensions	1,005	884
Accountancy	1,133	1,050
Depreciation	1,239	693
Sundry expenses	216	216
	<u>75,227</u>	<u>67,359</u>

Canine Concern

Annual report and financial statements
Year ended 31 December 2022

Legal and professional costs:

Other legal and professional

<u>185</u>	<u>162</u>
<u>185</u>	<u>162</u>
<u>86,234</u>	<u>73,951</u>

CANINE CONCERN

England & Wales - Charity number 1177334

Accounts

Canine Concern

Annual report and financial statements
Year ended 31 December 2021

CANINE CONCERN CIO

Annual report and financial statements
Year ended 31 December 2021

Charity no 1177334 (England & Wales)



Canine Concern

Annual report and financial statements
Year ended 31 December 2021

Contents

History

Legal and administrative information

Trustees' annual report

Independent auditor's report

Statement of financial activities

Balance sheet

Notes to the financial statements

History

Canine Concern was formed in 1988 by Eve Waring, from Wellington in Somerset, who had seen how important dog visits were to the elderly and lonely. Eve believed in reaching out to people through their dogs. She wanted to make the group friendly and supportive of each other as well as to the people, old and young, that we visited.

The group grew across England and Wales with local coordinators to support new members on their visits as well as friendship for the established members. Canine Concern became a successful charity, with Eve at the helm, from 1988 to the summer of 2016 when she became poorly and sadly passed away in April 2017.

The mantle of running the charity was generously taken up by Barbara Gasson (Previous Chair, now retired) and Valerie Fillery (CEO). The Charity offices were moved from Wellington in Somerset to its current home Pevensey, in East Sussex. The charity required some modernisation and re-structure in places which was achieved by the hard work of the Sussex administration and management team and has allowed the charity to continue to move forward and flourish, and in February 2018 became a Charitable Incorporated Organisation (CIO).

Canine Concern continues to be a charity whose policy and belief is and always will be the organisation, caring for the whole community with our care dogs.

Legal and administrative information

Charity Name	Canine Concern CIO
Charity registration no	1177334
Date of Formation	27th February 2018
Date Established (Non-CIO)	28 th February 1988 (registered charity 13 th June 1989)
Founder	Eve Waring
Registered office	21 Dallaway Drive Stone Cross Pevensey East Sussex BN24 5FB
Trustees	Chris Lovegrove Colin Scott Lyn Storey Tina Jullings Steve White Amanda Morris
CEO	Valerie Fillery <i>BSc (Hon), IHM BSYA (MT) BSYA (CMA) MCMA DIP Canine Massage, Cert in Dog Psychology Dip in Pet Bereavement Dip in Animal Assisted Therapy</i>
Accountants	Rowland Smith 4 Grand Parade Polegate East Sussex BN6 5HG
Principal Bankers	HSBC 94 Terminus Road Eastbourne East Sussex BN21 3ND

Trustees Annual Report

Canine Concern CIO Registered number: 1177334

The trustees have pleasure in presenting their report and the financial statements of the charity for the period ended 31 December 2021.

Overview

When we went into lockdown in March 2020, little did we think that COVID 19 would continue to have such a dramatic impact on all our lives throughout 2021

The last 24 months have been difficult for all Charities, and we are no exception, with ever increasing costs in running the charity to conform with the statute and completing our re-modelling, while having to cope and re-organise with the onslaught of COVID 19 and falling revenues.

Adapting to Government guidelines under the pandemic, was the charity's responsibility ensuring everyone stayed safe. Hopefully now we have come through the worst of the COVID 19 outbreak, but sadly some of those that we have visited are no longer with us and our thoughts are with them. We have also lost a few members to COVID as well as several suffering with long COVID and unable to continue visiting but remain as a supporter.

The sphere of our operations has expanded and grown, our read to dogs' programme in schools has grown and is highly rewarding, we are heavily involved with the three main services, we also are providing specialist service to the police, secure establishments, and law courts.

The work for Residential Homes, Care Homes, Hospices and Hospitals continues and we remain immensely proud of that. Universities, Colleges, Special Schools and many more benefit from our charity, we embrace all and will endeavour to help anyone in our community who requests a visit.

Volunteers made fantastic efforts to provide every possible support to their establishments with emails, newsletters, and window visits.

We are most grateful for the continued support of our volunteers who gave additional donations and supported our fundraising activities throughout these difficult times even though they were unsure of their own financial future.

We look forward to many years of serving the members and the community but will be seeking to increase donations to the charity to stabilize our reserve in future years and months to preserve and protect our future and secure long term financial stability.

Small charities, like the whole of the UK charity sector, have been hit hard by the coronavirus crisis, and face an uphill struggle to balance the increasing demands on their services with a decrease in funding and staff capacity. However, we remain today on a sound financial foundation for the years ahead, but we are constantly having to find funding for our day to day running costs in supporting our membership.

The Focus of our work

Our main objectives for the year continued to be the promotion of the wellbeing of the whole community across England and Wales even though there were challenges to the normal face to face visits, we still managed to help many with some innovative, supportive, caring members

Aims and Objectives

The object of the charity was:

- 1) To help people who are in need by reason of their age, disability, health, or social circumstances, particularly, but not exclusively by the provision of therapy dogs to visits school, colleges, care homes, hospital, hospices, libraries, courts, secure establishments, and other similar institutions.
- 2) To relieve sickness, suffering and distress and to promote good health, especially but not exclusively amongst children and elderly people demonstrating good relationships between people and companion animals

The accounts incorporate the results of Canine Concern Fund Raising which raises funds and promotes public awareness of the charity by the holding and attending fun dog shows and events and giving talks.

Activities

Our volunteers with their temperament-assessed dogs visit a wide spectrum of establishments, which include secure units, the three emergency services, hospitals, hospices, residential and nursing homes, and day-care centres, bringing comfort, mutual support, and beneficial care into their lives of who we meet.

We are recognised by the Kennel Club (Bark and Read sponsored dogs) with our work with children in all types of schools as well as mainstream schools through our Read-to-Dogs scheme which use dogs to help children develop a passion for reading and alleviate the anxiety of getting words wrong.

The Charity also undertakes special work with sectors/areas of the police, fire, and ambulance forces, in bringing comfort and support to distressed situations and staff.

Publicity and Communication

Through our media consultants we are daily highlighted on various media outlets such as Facebook, Instagram, Twitter, and LinkedIn with a large following. Many of the places we visit also 'tag' us into their posts which showed the enjoyment from our visits. These posts are increasing in number as our presence on social media increases thanks to our active members and social media consultants

We have been often approached by local radio/TV stations across the UK who broadcast interviews with our volunteers and by local newspapers and magazines for articles. We have even appeared on television with such programs as "Crime Watch"

Risk Management

The Trustees have conducted a review of the major risks to which the charity is exposed. A risk register has been established and is updated at least annually. We kept up to date with the regulation related to COVID, and kept our members informed of any changes. We also offered an online course to guide our members to the possible behavioural changes in their dog and the people they visit due to COVID. Ongoing training and guidance are considered important to ensure our visits are safe and enjoyable.

The Trustees confirm that policies & Insurances are in place where appropriate to manage this risk.

Structure Governance and Management

The charity was registered with the Charities Commissioners (No. 1177334) and charitable status was granted on 27 February 2018 as **Canine Concern CIO** which incorporated Canine Concern Charity (No. 328237) which was registered in 1989.

The charity was constituted under its governing document, the Constitution dated 28 February 2018. All of the assets and funds of the Canine Concern Charity (No. 328237) were transferred on 28 February 2018. Canine Concern (No. 328237) was then removed from the charities register on 29 March 2018

The charity was managed by the Board of Trustees. If a vacancy on the Board arose, a new member would have been co-opted by the existing trustees.

Trustees

The following persons served as trustees during the period:

Chris Lovegrove (Chairman)

Colin Scott

Lyn Storey (Resigned August 2021)

Tina Jullings (Resigned October 2021)

Amanda Morris (Appointed 22nd November 2021)

Steve White (Appointed 1st August 2021)

No further Trustees were appointed during the period

Achievements and Performance

Having regard to the Charity Commission guidance on public benefit, during the period the charity has promoted its objectives by providing therapy dogs to homes, hospitals, schools, colleges, secure units, county courts and businesses

The Charity continues to grow with new volunteers registering during the year. The demand for our service is ever growing and our Read to Dogs programme is also expanding, being recognized, and supported by the Kennel club. We do not need to advertise, word of mouth from our satisfied members and places we visit continue to increase our membership. We have also had several newspapers and magazines featuring our members and our work.

The number of members not renewing their yearly membership remains at a rock-bottom percentage and usually relates to their dogs not being able to carry out duties, due to illness or death or the members themselves being unable to continue. Over 70% of our membership renewed with many people saying once COVID regulations ease further, they will renew. With a large number of new members joining us, we have lost just 8% of our total membership since 2019.

COVID has affected enquiries and new memberships slightly, however, establishment visit requests were good with places looking at ways to manage the risk of COVID

Those members who left in 2019 were 26.66% of active members, in 2020 were 29.68% and 2021 25.94%. Considering the unprecedented years this is amazing as there is always a loss of membership due to age and health of our dogs or their owners.

Considering we are smaller than other similar charities, we maintain a strong, supportive membership, even in these challenging times.

Organisation Structure

The Board of Trustees is responsible for administration of the Charity. The Board meets formally at least twice a year with other informal contacts and meetings as appropriate. The Charity's Chairman is responsible for the Charity's operational management.

We have employed office staff of a CEO, Commercial/Financial Manager and Membership Liaison Officer as well as volunteer area coordinators and assessors.

Future Plans

The Trustees have agreed that membership of volunteers should be limited to 1,000 members, this is to avoid over stretching the service we provide and to becoming ungovernable with a financial drain on its assets both current and fixed.

The Trustees believe that it is not the size of the membership that counts, but the service and devotion that the individual member brings to the charity. Staying smaller means Head Office can remain approachable for all our members and places we visit to support and encourage all. The charity is proud in being more family and personally based and wishes to keep that status.

Our membership fees remain the lowest possible, in order that it remain open to all regardless of income, especially in these uncertain times for people. Although many members have paid more to the charity, if they feel they can.

The Trustees have taken steps to provide a secure future for the Charity by careful investment, thus providing a platform for income to keep membership fees low and assist in administration costs of the Charity.

Financial review

The Trustees are responsible for the maintenance and integrity of the financial information and observe the methods and principles in the Charities SORP.

The trustees have reviewed the level of unrestricted reserves carried by the charity other than those invested in property, and which represent nearly 3 years' expenditure.

The trustees regard this level of reserves as appropriate in the context of uncertainty over the charity's income to cover the ongoing costs of maintaining the charity's operation.

Each month the CEO. provides a financial overview to the Trustees including budget comparisons, profit & loss statements and any extraordinary require expense required.

As the majority of work that was undertaken in the course of the fulfilling the charity's objectives was undertaken by unpaid volunteers, the recurring annual costs remain low.

Net outgoing resources for the period amounted to £17,314.00

Canine Concern received money from membership fees, member, and establishment donations and from the income from rented property.

Legacy Gifts and Donations

We appreciate those who supported us during the year and those who remembered us in their wills

These gifts make a huge difference to our charity, and we would like to thank the estates and executors of the late Joan Elkins for the support

Our membership is highly supportive in raising funds and our gratitude to them.

In addition, significant funding came from individuals and businesses donations

Investment Policy

We continue to retain a prudent amount in reserves each year although a substantial amount of the charity's funds is spent in the short term. However, we do have long term investment, in our current property folio. This helps to ensure longevity of the charity.

Canine Concern

Annual report and financial statements
Year ended 31 December 2021

This report was approved and authorized for issue by the Board of Trustees and signed on its behalf


A handwritten signature in black ink, appearing to read 'Chris Lovegrove', is written over a horizontal dotted line.

Chris Lovegrove
Chairman/Treasurer

Dated

7/10/22

**Canine Concern
Independent Examiner's Report**

**Independent Examiner's report to the trustees of
Canine Concern**

I report on the accounts of the Trust for the year ended 31 December 2021, which are set out in pages 14 to 18.

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the financial statements. The charity's trustees consider that an audit is not required for this year under section 144 of the Charities Act 2011 (the Act), and that an independent examination is needed.

If it is my responsibility to:

1. examine the accounts under section 144 of the Charities Act.
2. to follow the procedures laid down in the General Directions given by the Charity Commission (under section 145(5)(b) of the Charities Act, and
3. to state whether particular matters have come to my attention.

Basis of independent examiner's report

My examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a true and fair view and the report is limited to those matters set out in the statement below:

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

1. which gives me reasonable cause to believe that in any material respect the requirements:
 - a. to keep accounting records in accordance with section 130 of the 2011 Act and
 - b. to prepare accounts which accord with the accounting records and comply with the accounting requirements of the 2011 Act have not been met or
2. to which, in my opinion attention should be drawn in order to enable a proper understanding of the accounts to be reached.



Mr G Trenchard, MAAT
Rowland Smith
Chartered Tax Advisers and Accountants
4 Grand Parade
East Sussex
BN26 5HG

Canine Concern
Statement of financial activities
for the year ended 31 December 2021

	Notes	2021 £	2020 £
Incoming resources		91,265	36,259
Resources expended		(73,951)	(68,121)
Net income/(expenditure) for the year	2	<u>17,314</u>	<u>(31,862)</u>
Exceptional items:			
Loss on the disposal of tangible fixed assets		-	(606)
Gain on the revaluation of fixed assets		<u>50,000</u>	<u>15,000</u>
		<u>50,000</u>	<u>14,394</u>
		<u>67,314</u>	<u>(17,468)</u>
Net movement in funds for the year		<u>67,314</u>	<u>(17,468)</u>

Canine Concern
Balance Sheet
as at 31 December 2021

	Notes	2021 £	2020 £
Fixed assets			
Tangible assets	3	425,893	376,586
Current assets			
Debtors	4	60,505	1,150
Cash at bank and in hand		<u>120,526</u>	<u>161,876</u>
		181,031	163,026
Creditors: amounts falling due within one year	5	(846)	(848)
Net current assets		<u>180,185</u>	<u>162,178</u>
Net assets		<u>606,078</u>	<u>538,764</u>
Funds			
Unrestricted fund	6	606,078	538,764
Total funds		<u>606,078</u>	<u>538,764</u>

The company was entitled to exemption from audit under s477 of the Companies Act 2006 relating to small companies.

The members have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006.

The directors acknowledge their responsibilities for complying with the requirements of the Companies Act with respect to accounting records and the preparation of accounts.

These accounts have been prepared in accordance with the provisions applicable to small companies subject to the small company regime and in accordance with FRS102 SORP.



Chris Lovegrove

Chair of Trustees Board

Date: 7/10/22

Canine Concern

**Notes to the Accounts
for the year ended 31 December 2021**

1 Accounting policies

Basis of accounting

The financial statements have been prepared under the historical cost convention, and in accordance with applicable United Kingdom accounting standards and the Statement of Recommended Practice "Accounting and Reporting by Charities" (SORP 2005) and the Charities Act 2011.

Incoming resources

All incoming resources are recognised once the charity has entitlement to the resources, it is certain that the resources will be received and the monetary value of the incoming resource can be measured with sufficient reliability.

Resources expended

Liabilities are recognised as resources expended as soon as there is a legal or constructive obligation committing the charity to the expenditure.

VAT

Value added Tax is not recoverable by the charity, and as such is included in the relevant costs in the accounts.

Assets and depreciation

Assets are capitalised at cost and stated in the balance sheet at cost less depreciation. Depreciation is calculated so as to write off the cost of an asset, less its residual value, over the useful economic life of that asset as follows:

Office equipment: 20% Straight Line

2 Net resources for the year	2021	2020
	£	£
This is stated after charging:		
Depreciation of owned fixed assets	693	693

3 Tangible fixed assets

	Land and buildings £	Office equipment etc £	Total £
Cost			
At 1 January 2021	375,000	3,466	378,466
Surplus on revaluation	50,000	-	50,000
At 31 December 2021	<u>425,000</u>	<u>3,466</u>	<u>428,466</u>
Depreciation			
At 1 January 2021	-	1,880	1,880
Charge for the year	-	693	693
At 31 December 2021	<u>-</u>	<u>2,573</u>	<u>2,573</u>
Net book value			
At 31 December 2021	<u>425,000</u>	<u>893</u>	<u>425,893</u>
At 31 December 2020	<u>375,000</u>	<u>1,586</u>	<u>376,586</u>

4 Debtors

	2021 £	2020 £
Legacy income due	60,000	-
Other debtors	505	1,150
	<u>60,505</u>	<u>1,150</u>

5 Creditors: amounts falling due within one year

	2021 £	2020 £
Other taxes and social security costs	-	2
Other creditors	846	846
	<u>846</u>	<u>848</u>

Canine Concern

Annual report and financial statements
Year ended 31 December 2021

6 Funds

	2021
	£
Unrestricted fund	
At 1 January 2021	538,764
Net resources for the year	67,314
	<hr/>
At 31 December 2021	<u>606,078</u>

Canine Concern
Schedule to Statement of financial activities
for the year ended 31 December 2021

	2021	2020
	£	£
Incoming resources		
Legacies & donations	71,529	15,984
Membership subscriptions	4,616	5,718
Bank interest receivable	14	157
Fund raising events	306	-
Investment property income	14,800	14,400
	<u>91,265</u>	<u>36,259</u>
Resources expended		
Costs in furtherance of charitable objects		
Insurance	485	539
Merchandise costs	1,031	849
Website and software costs	2,454	3,657
Employer's NI	989	-
Staff training and welfare	17	29
Travel and subsistence	-	218
	<u>4,976</u>	<u>5,292</u>
Investment property costs:		
Fixtures, fittings and repairs	102	407
Property insurance	359	425
Property management fees	993	3,162
	<u>1,454</u>	<u>3,994</u>
Governance costs		
Telephone	918	776
Postage	561	600
Stationery and printing	756	774
Advertising and PR	2,898	3,024
Subscriptions	167	233
Bank charges	-	3
Bookkeeping and administration	422	6,900
Employee salary	58,794	43,614
Pensions	884	586
Accountancy	1,050	1,026
Equipment expensed	-	50
Depreciation	693	693
Sundry expenses	216	366
	<u>67,359</u>	<u>58,645</u>

Canine Concern

Annual report and financial statements
Year ended 31 December 2021

Legal and professional costs:

Other legal and professional

<u>162</u>	<u>190</u>
<u>162</u>	<u>190</u>
<u>73,951</u>	<u>68,121</u>

CANINE CONCERN

England & Wales - Charity number 1177334

Accounts

CANINE CONCERN

Annual report and financial statements
Year ended 31 December 2020

Charity no 1177334 (England & Wales)



**Canine Concern
Report and Financial Statements
Contents**

	Page
History	1
Legal and administrative information	2
Trustees annual report	3-6
Independent Examiner's report	7
Statement of financial activities	8
Balance sheet	9
Notes to the financial statements	10

Registered charity (England & Wales) No 1177334

Canine Concern History

Canine Concern was formed in 1988 by Eve Waring, who had seen how important dog visits were to the elderly and lonely. Eve believed in reaching out to people through their dogs. She wanted to make the group friendly and supportive of each other as well as to the people, old and young, that we visited.



The group grew across England and Wales with local coordinators to support new members on their visits as well as friendship for the established members. We all need a friendly ear to tell our many success stories to as well as the challenging moments, which are few and far between. There are many stories of the successes and experiences of our members. Some sad, some happy, but all emotional and good in their own ways

Canine Concern became a successful charity, with Eve at the helm, from 1988 to the summer of 2016 when she became poorly, but never wanted to give up the charity. In September 2016 one of the area coordinators, Barbara Gasson, (Original Chair) and Valerie Fillery (CEO), picked up the baton to continue the good work with Eve's blessing, until unfortunately, on 4th April 2017, Eve passed away, Canine Concern continues to flourish and in February 2018 became a Charitable Incorporated Organisation (CIO)

The Charity offices were moved from Wellington Somerset to its current home in Pevensey East Sussex in September 2016. That year we also celebrated 30 years of being a Charity whose policy and belief is and always will be 'the organization, caring for the whole community with our care dogs'.

Legal and administrative information

Charity name	Canine Concern
Charity registration number	1177334
Formation date	27 th February 2018
Establishment date	(Non-CIO) June 1988
Founder	Eve Waring
Registered office	21 Dallaway Drive Stone Cross Pevensey East Sussex BN24 5FB
Trustees	Chris Lovegrove Colin Scott Lyn Storey Tina Jullings
CEO	Valerie Fillery (BSc (Hon), LCSP (Phys) IHM BSYA (MT) BSYA (CMA) MCMA DIP Canine Massage, Cert in Dog Psychology Dip in Pet Bereavement Dip in Animal Assisted Therapy
Accountants	Rowland Smith 4 Grand Parade Polegate East Sussex BN26 5HG
Principal Bankers	HSBC Plc 94 Terminus Road Eastbourne East Sussex BN21 3ND

Canine Concern
Registered number: 1177334
Trustees Annual Report

The trustees have pleasure in presenting their report and the financial statements of the charity for the period ended 31 December 2020.

Overview

This has been a difficult year for Canine Concern due to the global pandemic, in person visits to establishments with our members became impossible and subsequently suspended in March 2020. Adapting to Government guidelines under the pandemic, was the charity's responsibility ensuring everyone stayed safe.

The impact has resulted in the Charity not making its target of a financial break even at the end of 2020

Anticipating there would be a significant negative impact on income from March 2020, Canine Concern concentrated on lowering expenditure where possible and consolidating.

Volunteers made fantastic efforts to provide every possible support to their establishments with emails, newsletters, and window visits.

We are most grateful for the continued support of our volunteers who gave additional donations and supported our fundraising activities throughout these difficult times.

We look forward to many years of serving the members & public but will be seeking to increase donations to the charity to stabilize our reserve in future years and months to preserve and protect our future and secure long term financial stability.

Small charities, like the whole of the UK charity sector, have been hit hard by the coronavirus crisis, and face an uphill struggle to balance the increasing demands on their services with a decrease in funding and staff capacity.

Aims and objectives

The object of the charity was:

- 1) The object of the charity was to relieve people who are in need by reason of their age, disability, health or social circumstances, particularly, but not exclusively by the provision of therapy dogs to visits schools, care homes, hospital, hospices, libraries, courts and other similar institutions.
- 2) To relieve sickness, suffering and distress and to promote good health, especially but not exclusively amongst children and elderly people demonstrating good relationships between people and companion animals

The accounts incorporate the results of Canine Concern Fund Raising which raises funds and promotes public awareness of the charity by the holding of exemption dog shows, and giving talks.

Canine Concern

Registered number: 1177334

Trustees Annual Report

Activities

Our volunteers with their temperament-assessed dogs visit a wide spectrum of establishments, which include secure units, the three emergency services, hospitals, hospices, residential and nursing homes, and day-care centres, bringing comfort, mutual support, and beneficial care into their lives of who we meet.

We are recognized by the Kennel Club (Bark and Read sponsored dogs) with our work with children in all types of schools as well as mainstream schools through our Read-to-Dogs scheme which helps dogs to help children develop a passion for reading and alleviate the anxiety of getting words wrong.

The Charity also undertakes special work with sectors/areas of the police force, in bringing comfort and support to distressed situations and staff.

Publicity and communication

Through our media consultants we are daily highlighted on various media outlets such as Facebook, Instagram, Twitter and LinkedIn with a large following.

We have been often approached by local radio and TV stations across the UK who broadcast interviews with our volunteers as well as local newspapers and magazines for articles.

Structure governance and management

The charity was registered with the Charities Commissioners (No. 1177334) and charitable status was granted on 27 February 2018 as **Canine Concern CIO** and incorporated Canine Concern Charity (No. 328237) which was registered in 1988.

The charity was constituted under its governing document, the Constitution dated 28 February 2018.

All of the assets and funds of the Canine Concern Charity (No. 328237) were transferred on 28 February 2018. Canine Concern (No. 328237) was then removed from the charities register on 29 March 2018

The charity was managed by the Board of Trustees. If a vacancy on the Board arose, a new member would have been co-opted by the existing trustees.

Trustees

The following persons served as trustees during the year:

Chris Lovegrove
Colin Scott
Lyn Storey
Tina Jullings

No further Trustees were appointed during the period.

Canine Concern

Registered number: 1177334

Trustees Annual Report

Achievements and performance

Having regard to the Charity Commission guidance on public benefit, during the period the charity has promoted its objectives by providing therapy dogs to homes, hospitals, schools, colleges, secure units, county courts and businesses.

The Charity continues to grow with new volunteers registering during the year. The demand for our service is ever growing and our Read to Dogs programme is also expanding, being recognized and supported by the Kennel Club

We have also had several newspapers and magazines featuring our members and our work. The number of members not renewing their yearly membership remains at a rock-bottom percentage and usually relates to their dogs not being able to carry out duties, due to illness or deceased or the members themselves being unable to continue.

Organization Structure

The Board of Trustees is responsible for administration of the Charity. The Board meets formally at least twice a year with other informal contacts and meetings as appropriate. The Charity's Chairman is responsible for the Charity's operational management.

Future Plans

The Trustees have agreed that membership/Volunteers should not become too high, this is to avoid over stretching the service we provide and to becoming ungovernable with a financial drain on its assets both current and fixed.

The Trustees believe that it is not the size of the membership that counts, but the service and devotion that the individual member brings to the charity.

Our membership fees remain the lowest possible, in order that it remain open to all regardless of income. Although many members have paid more to the charity, if they feel they can.

The charity is proud in being more family and personally based and wishes to keep that status.

Financial review

The Trustees are responsible for the maintenance and integrity of the financial information and observe the methods and principles in the Charities SORP.

The trustees have reviewed the level of unrestricted reserves carried by the charity other than those invested in property, and which represent nearly 3 years' expenditure.

The trustees regard this level of reserves as appropriate in the context of uncertainty over the charity's income to cover the ongoing costs of maintaining the charity's operation.

Each month the CEO. provides a financial overview to the Trustees including budget comparisons, profit & loss statements and any extraordinary require expense required.

As the majority of work that was undertaken in the course of the fulfilling the charity's objectives was undertaken by unpaid volunteers, the recurring annual costs remain low.

Net outgoing resources for the period amounted to £31,862

Canine Concern received money from Membership Fees, Member donations and from the income from rented property. In addition, significant funding came from individual donations, including support from Sussex Caring Pets

Canine Concern

Registered number: 1177334

Trustees Annual Report

This report was approved and authorized for issue by the Board of Trustees and signed on its behalf

A handwritten signature in black ink, appearing to read "Chris Lovegrove", with a long horizontal stroke extending to the left.

Chris Lovegrove
Chair of the Board of Trustees

Date: 11/10/2021

**Canine Concern
Independent Examiner's Report**

**Independent Examiner's report to the trustees of
Canine Concern**

I report on the accounts of the Trust for the year ended 31 December 2020, which are set out in pages 5 to 9.

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the financial statements. The charity's trustees consider that an audit is not required for this year under section 144 of the Charities Act 2011 (the Act), and that an independent examination is needed.

It is my responsibility to:

- 1) examine the accounts under section 144 of the Charities Act.
- 2) to follow the procedures laid down in the General Directions given by the Charity Commission (under section 145(5)(b) of the Charities Act, and
- 3) to state whether particular matters have come to my attention.

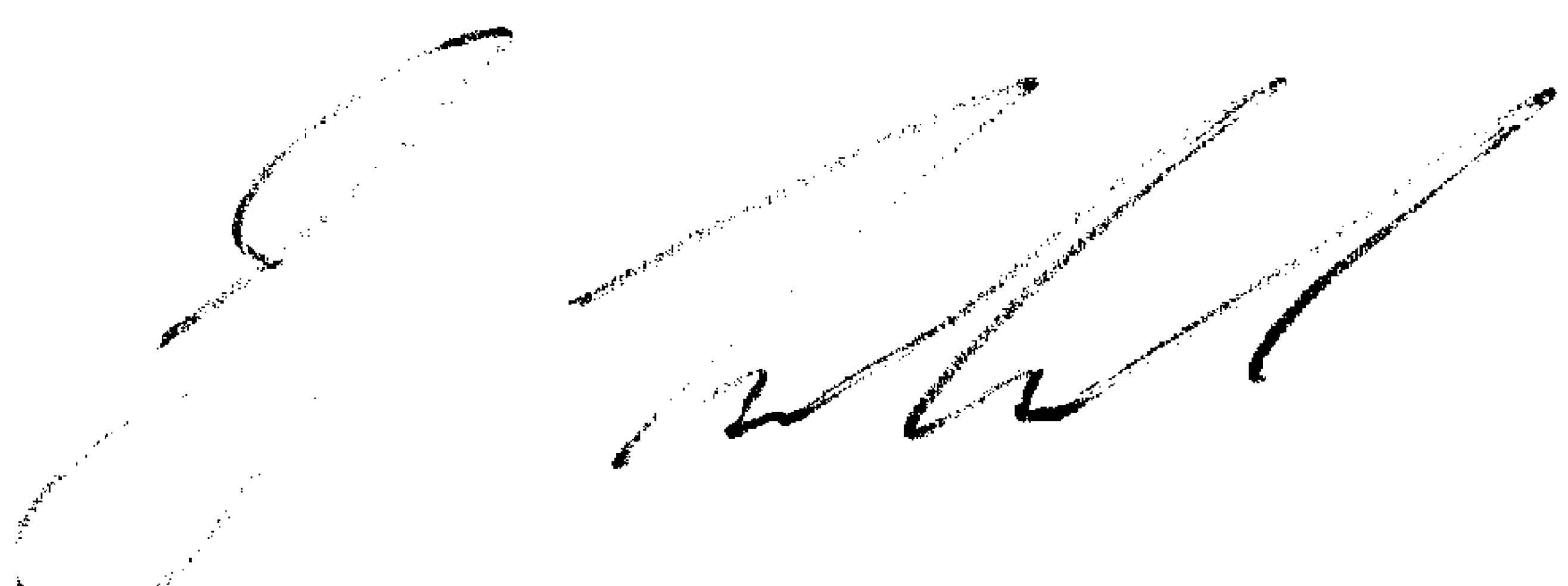
Basis of independent examiner's report

My examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a true and fair view and the report is limited to those matters set out in the statement below:

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

- (1) which gives me reasonable cause to believe that in any material respect the requirements:
 - to keep accounting records in accordance with section 130 of the 2011 Act and
 - to prepare accounts which accord with the accounting records and comply with the accounting requirements of the 2011 Act have not been met or
- (2) to which, in my opinion attention should be drawn in order to enable a proper understanding of the accounts to be reached.



Mr G Trenchard, MAAT
Rowland Smith
Chartered Tax Advisers and Accountants
4 Grand Parade
Polegate
East Sussex
BN26 5HG

20/10/21

**Canine Concern
Statement of financial activities
for the year ended 31 December 2020**

	Notes	2020 £	2019 £
Incoming resources		36,259	39,062
Resources expended		(68,121)	(74,396)
Net income/(expenditure) for the year	2	<u>(31,862)</u>	<u>(35,334)</u>
Exceptional items:			
Loss on the disposal of tangible fixed assets		(606)	-
Gain on the revaluation of fixed assets		15,000	20,218
		<u>14,394</u>	<u>20,218</u>
		<u>(17,468)</u>	<u>(15,116)</u>
Net movement in funds for the year		<u>(17,468)</u>	<u>(15,116)</u>

**Canine Concern
Balance Sheet
as at 31 December 2020**

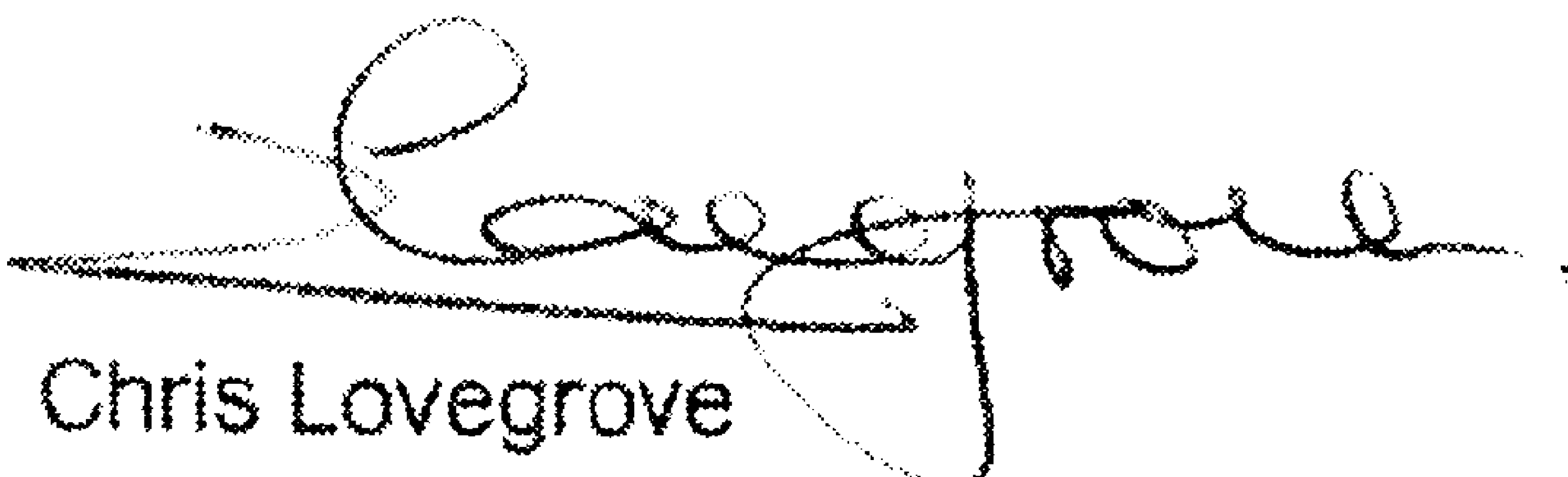
	Notes	2020 £	2019 £
Fixed assets			
Tangible assets	3	376,586	362,494
Current assets			
Debtors	4	1,148	467
Cash at bank and in hand		161,876	194,207
		<u>163,024</u>	<u>194,674</u>
Creditors: amounts falling due within one year	5	(846)	(936)
Net current assets		<u>162,178</u>	<u>193,738</u>
Net assets		<u>538,764</u>	<u>556,232</u>
Funds			
Unrestricted fund	6	538,764	556,232
Total funds		<u>538,764</u>	<u>556,232</u>

The company was entitled to exemption from audit under s477 of the Companies Act 2006 relating to small companies.

The members have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006.

The directors acknowledge their responsibilities for complying with the requirements of the Companies Act with respect to accounting records and the preparation of accounts.

These accounts have been prepared in accordance with the provisions applicable to small companies subject to the small company regime and in accordance with FRS102 SORP.


Chris Lovegrove

Chair of Trustees Board

Date:

11/10/2021

**Canine Concern
Notes to the Accounts
for the year ended 31 December 2020**

1 Accounting policies

Basis of accounting

The financial statements have been prepared under the historical cost convention, and in accordance with applicable United Kingdom accounting standards and the Statement of Recommended Practice "Accounting and Reporting by Charities" (SORP 2005) and the Charities Act 2011.

Incoming resources

All incoming resources are recognised once the charity has entitlement to the resources, it is certain that the resources will be received and the monetary value of the incoming resource can be measured with sufficient reliability.

Resources expended

Liabilities are recognised as resources expended as soon as there is a legal or constructive obligation committing the charity to the expenditure.

VAT

Value added Tax is not recoverable by the charity, and as such is included in the relevant costs in the accounts.

Assets and depreciation

Assets are capitalised at cost and stated in the balance sheet at cost less depreciation. Depreciation is calculated so as to write off the cost of an asset, less its residual value, over the useful economic life of that asset as follows:

Office equipment: 20% Straight Line

2 Net resources for the year	2020	2019
	£	£
This is stated after charging:		
Depreciation of owned fixed assets	<u>693</u>	<u>779</u>

Canine Concern
Notes to the Accounts
for the year ended 31 December 2020

3 Tangible fixed assets

	Land and buildings £	Office equipment etc £	Total £
Cost			
At 1 January 2020	360,000	3,894	363,894
Additions	-	391	391
Surplus on revaluation	15,000	-	15,000
Disposals	-	(819)	(819)
At 31 December 2020	<u>375,000</u>	<u>3,466</u>	<u>378,466</u>
Depreciation			
At 1 January 2020	-	1,400	1,400
Charge for the year	-	693	693
On disposals	-	(213)	(213)
At 31 December 2020	<u>-</u>	<u>1,880</u>	<u>1,880</u>
Net book value			
At 31 December 2020	<u>375,000</u>	<u>1,586</u>	<u>376,586</u>
At 31 December 2019	<u>360,000</u>	<u>2,494</u>	<u>362,494</u>

4 Debtors

	2020 £	2019 £
Other debtors	<u>1,148</u>	<u>467</u>

5 Creditors: amounts falling due within one year

	2020 £	2019 £
Other creditors	<u>846</u>	<u>936</u>
	<u>846</u>	<u>936</u>

6 Funds

	2020 £
Unrestricted fund	
At 1 January 2020	556,232
Loss for the year	(17,468)
At 31 December 2020	<u>538,764</u>

Canine Concern
Schedule to Statement of financial activities
for the year ended 31 December 2020

	2020	2019
	£	£
Incoming resources		
Legacies & donations	15,984	19,046
Membership subscriptions	5,718	4,464
Bank interest receivable	157	402
Fund raising events	-	750
Investment property income	14,400	14,400
	<u>36,259</u>	<u>39,062</u>
Resources expended		
Costs in furtherance of charitable objects		
Insurance	539	483
Merchandise costs	849	3,667
Website and software costs	3,657	2,570
Staff training and welfare	29	406
Travel and subsistence	218	-
	<u>5,292</u>	<u>7,126</u>
Investment property costs:		
Fixtures, fittings and repairs	407	466
Property insurance	425	334
Property management fees	3,162	1,728
Council tax	-	139
	<u>3,994</u>	<u>2,667</u>
Governance costs		
Telephone	776	246
Postage	600	897
Stationery and printing	774	978
Advertising and PR	3,024	4,857
Subscriptions	233	-
Bank charges	3	-
Bookkeeping and administration	6,900	27,709
Employee salary	43,614	25,750
Pensions	586	540
Accountancy	1,026	1,290
Equipment expensed	50	-
Depreciation	693	779
Charitable donations and gratuities	-	100
Sundry expenses	366	990
	<u>58,645</u>	<u>64,136</u>
Legal and professional costs:		
Other legal and professional	190	467
	<u>190</u>	<u>467</u>
	<u>68,121</u>	<u>74,396</u>