



GOODWILL CARAVAN
ANNUAL REPORT
2021-2022

Contents Page

03.

Legal & Administrative

04.

Message From Our Founder

05.

About Goodwill Caravan

06.

Key Achievements

08.

Charitable Objectives

10.

Approach & Strategy

13.

Our Projects

26.

Finances & Resources

29.

Risk Management

30.

Independent Examiners' Report

31.

Trustees' Annual Report for the year ended 31 March 2022

33.

Statement of Financial Activities



Legal & Administrative

TRUSTEES

Hanan Ashegh
Fauzia Abbas Dar
Steven Charles Inman
Timothy James Blackburne
Artur Shaygardanov
Else-Marie Boyd
Khatija Sacranie
Catherine Mariam Thome

REGISTERED CHARITY NUMBER

1176314

PRINCIPAL ADDRESS

Epworth House
25 City Road,
London,
EC1Y 1AA

INDEPENDENT EXAMINER –

AMS Accountants SBU Ltd
455 Whalley New Road
Blackburn
Lancashire
BB 19SP



Message from our Founder

In 2021-2022, the second full year of the global COVID-19 pandemic, Goodwill Caravan worked tirelessly to strengthen and adapt our services to meet the needs of our beneficiaries. We continue to be one of the few humanitarian organisations in Athens, Greece to have kept our doors open to those most in need, supporting thousands of vulnerable refugees and forcibly displaced families.

Vaccinations and the lifting of restrictions have brought some relief, but this has not been felt by all. Refugee camps, mostly situated in very remote locations, continue to operate under strict controls, heightening the risk of disease while hindering refugees' access to medical, legal, educational, and other essential services.

Increasingly, the different emergency relief initiatives offered out of our headquarters at our 'Sallam Centre' in central Athens have come to serve as a lifeline for vulnerable forcibly displaced communities.

This past year we were fortunate to witness a remarkable pay off from our investment in the growth and financial sustainability of our core 'Action Triangle' projects, with our Legal Aid office more than doubling the total number of beneficiaries served, and our Medical Office tripling our service capacities.

More sustainable funding also allowed us to invest in vital infrastructure and facilities, including a multi-unit building in central Athens for our Emergency Shelter Project for women and children who are at high risk of violent abuse and trafficking.

Our holistic model of support continues to gain recognition from local and global NGOs, resulting in a major increase in strategic partnerships and referrals from leading organisations such as the UNHCR, International Organisation of Migration, Lady Fatemah Trust, Peace Train, and others.

This success is a testament to the dedication and expertise of the Goodwill Caravan team and supporters, who have made our organisation into one of the most versatile and reliable providers of humanitarian relief and assistance in Greece.

We end the year on a high note as we celebrate our achievements and look forward to expanding our outreach services and scaling up new projects focused on prevention and social integration. On behalf of Goodwill Caravan, I would like to express my deep appreciation to our sponsors, donors, partners and supporters for their unwavering support of our mission.

Your generosity has helped us to provide sustainable solutions for the most vulnerable refugee families, fighting to shield them from exploitation while providing them with the free services that empower them to not only be self reliant once again, but also give back to society and chance at a better life for them and their children.

I would also like to extend my sincere thanks to the Goodwill Caravan team, who have shown resilience and commitment in the face of adversity. And to our beneficiaries, who have placed their trust in us during what can only be described as the most challenging years of their lives, it is our honour to have been a part of your stories.

Hanan Ashegh

Executive Director and Founder of Goodwill Caravan



About Goodwill Caravan

Worldwide, about 36.5 million children were been displaced as a consequence of conflict and violence as of the end of 2021 (UNICEF).

Goodwill Caravan is a non-profit humanitarian charity that covers global anti-trafficking refugee protection projects primarily in the UK and Greece. We are registered with the Charity Commission for England and Wales (registration no. 1176314).

We believe that every family, regardless of race, faith or creed, should have someone to look out for their basic human rights and safety. Every child has the right to a stable future; to live without fear for their own life or the lives of their family.

We look to support some of society's most vulnerable people: families, orphans and detained unaccompanied children who are at risk of becoming victims of illegal organ trade, human trafficking or fatal abductions if left in detention centers, camps or homeless on the streets.

We aim to work together with like-minded agencies to alleviate the multiple hardships facing asylum seekers and refugees in the UK and Europe while promoting community cohesion.

Increasingly, for many, Goodwill Caravan is one of the only holistic and ongoing sources of support in locations like Greece amidst growing crises, which see governments, UN agencies and international charities overwhelmed by the demand on their finite resources.



Key Achievements

In 2021 – 2022...



We assisted over **44,500** beneficiaries bringing the total number of beneficiaries we served to nearly **200,000** since our establishment in 2016.



Set all time fundraising records, with a **86% increase in total contributions**.



Not only were **individual donations at a record high** seeing a **41% increase** over the previous year, but our **support from foundations nearly tripled**.



We remain one of the few humanitarian organisations offering essential assistance to forcibly displaced individuals and families to have **kept our doors open throughout the COVID-19 pandemic** in Athens.



Assisted beneficiaries from more than **30 different countries of origin**.



GWC's **Legal Office saw a twofold increase in total beneficiaries assisted**, while our Medical Office, in its first full year as a separate project, saw more than a threefold increase.



We **invested in key infrastructure and facilities**, including a new multi-unit shelter building as well as a 20-seat passenger van for transporting refugees in remote camps to crucial appointments and services in Athens.

How We Responded

This past year Goodwill Caravan witnessed a significant return in our investment in the growth and sustainability of our core Action Triangle projects. This has allowed to build a versatile and robust operation out of our headquarters at the 'Sallam Centre' in central Athens capable of delivering a wide range of high-demand humanitarian emergency protection projects while maintaining the flexibility to respond to the shifting needs of our beneficiaries. Some highlights of our responses to different challenges over the past year include:

2.

The UNHCR ESTIA Cash Assistance programme closed down and was handed over to the Greek government, a change which could affect around 34,000 persons of concern.

Such periods of transition can be especially vulnerable times for refugees who can easily fall through the cracks. Our Aid Distribution Project immediately stepped up to provide food and other essential supplies to families who experienced delays in cash payments and were left unable to afford basic expenses.

1.

The rapidly deteriorating situation in Afghanistan this past fall displaced hundreds of thousands of people.

Goodwill Caravan has long been a key supporter of Afghan refugees and asylum seekers in Greece, and this support only grew during 2021-22 with close to half (41%) of all our beneficiaries coming from Afghanistan. The GWC Legal Office in particular assisted hundreds of Afghan asylum seekers in submitting new asylum requests based on the deteriorating conditions in their home country.

3.

The UNHCR housing programme ended, resulting in hundreds of families being made homeless.

In addition, fires forced thousands of refugees to rapidly flee from remote refugee camps across Greece. Our outreach teams led efforts to deliver blankets, sleeping bags, hygiene packs, baby essentials, and food & water to those most severely affected. In addition, our Emergency Shelter Project provided shelter to most vulnerable homeless families among them.



Our Charitable Objectives

- The relief and assistance of people in the United Kingdom and Europe who are the victims of war or natural disaster, trouble, or catastrophe in particular by the supply of humanitarian aid, medical supplies, legal aid, education and mental health support to such persons.
- The relief of financial hardship, sickness, suffering and distress amongst those seeking asylum in the United Kingdom and Europe or who are refugees, through the provision of financial and other support including facilitation of integration and understanding within the wider community.
- The relief of poverty among homeless people in the United Kingdom and Europe.

Structure & Management

Goodwill Caravan is comprised of Goodwill Caravan (UK), registered in England and Wales as a Charitable Incorporated Organisation and Goodwill Caravan A.M.K.E (Greece), registered in Greece as a Non-Governmental Organisation, which operates as a subsidiary of Goodwill Caravan (UK).

Goodwill Caravan (the Charitable Incorporated Organisation) works with overseas organisations, such as Goodwill Caravan AMKE, by providing grants to run our international projects.

The day-to-day management of the organisation is overseen by the Executive Director, Hanan Ashegh.

Our Mission

is to identify the most vulnerable families in danger of malnutrition, human trafficking, organ trade, abuse and those sleeping rough on the street and to work with them to develop sustainable solutions allowing them to reintegrate into society and reclaim their lives.

Our Vision

is of a world in which children affected by war or natural disaster can live safe and fulfilled lives.

Our Values

are respecting human dignity, acting with kindness and compassion and being transparent about what we do.

More than **18,000 unaccompanied child migrants** went missing in Europe between January 2018 and December 2020*

—
equivalent to nearly 17 children a day.

*MISSING CHILDREN EUROPE (2022) , "CHILDREN IN MIGRATION: FACTS AND FIGURES."



Approach & Strategy

Our Approach is panned across multiple emergency protection projects in Greece that enable us to provide a holistic support package to the most vulnerable populations where it is needed the most. We additionally carry out Advocacy and provide Refugee Integration Support in the UK.



EMERGENCY AID – BULK DISTRIBUTIONS



ACCESS TO THE JOB MARKET



EDUCATIONAL / VOCATIONAL CLASSES



ACCOMPANIMENT SERVICE



ADVOCACY

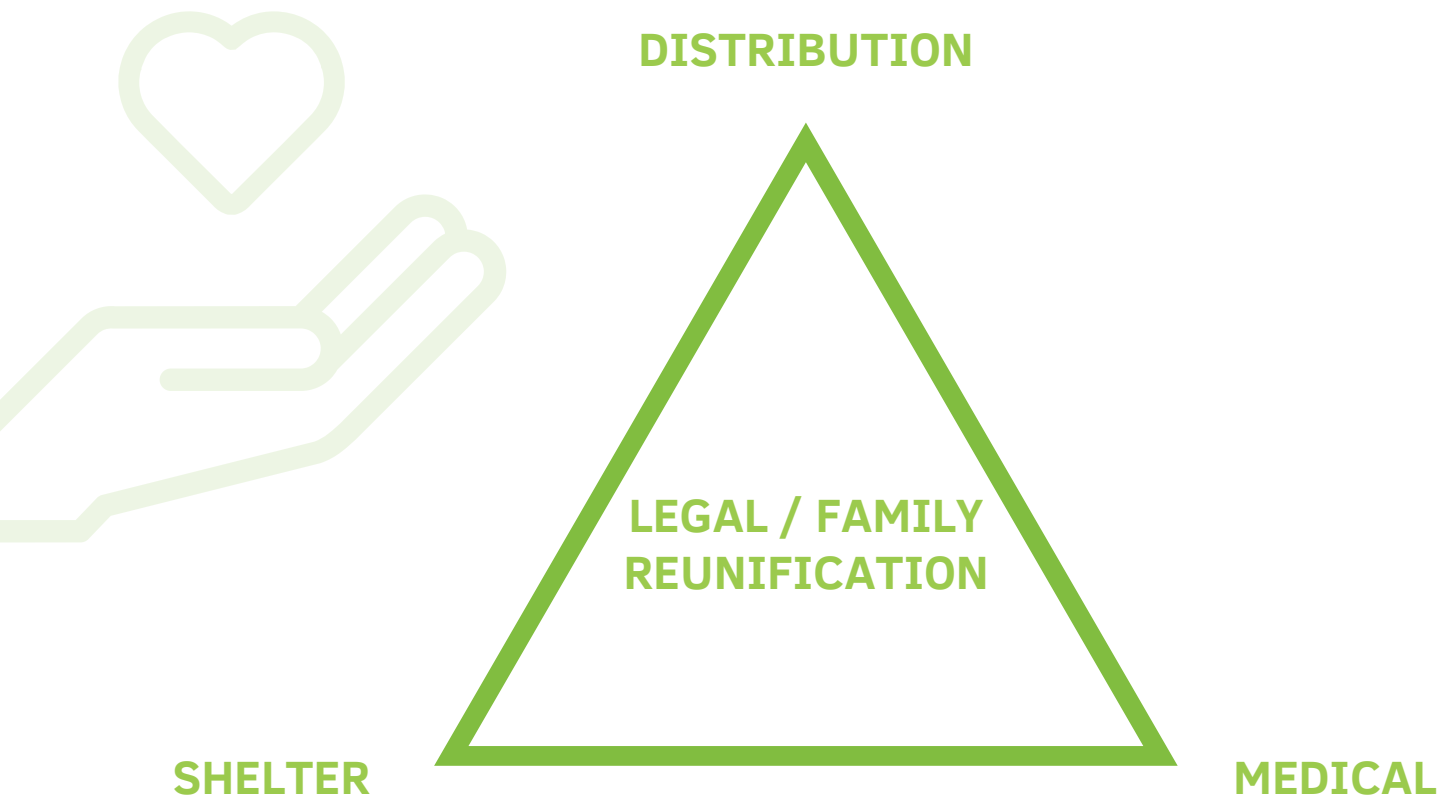


INTEGRATION



OUTREACH

GWC Action Triangle



Our core Action Triangle represents our mostly heavily demanded projects that operate collaboratively with grassroots and global NGOs to provide legal, shelter, and medical support.

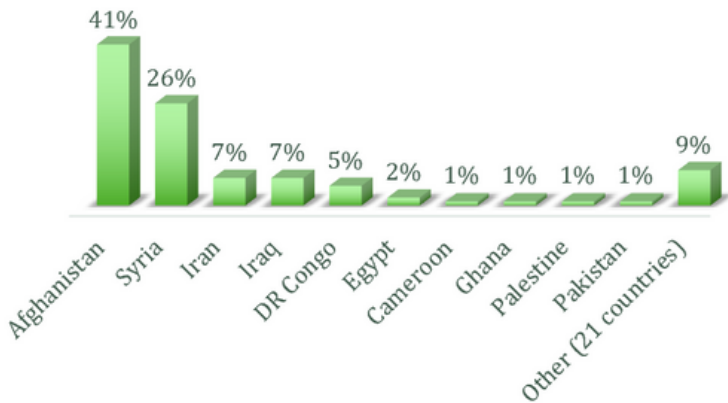
Operating these projects under one umbrella ensures that we can offer a full package of support to vulnerable beneficiaries. From the most basic life necessities to complex legal cases, our holistic approach is tailored to each individual or family.

We provide those most at risk with shelter, while our legal and medical offices ensure they have the necessary ongoing support. Our legal office handles asylum applications, detention release, and family reunification, including unaccompanied minors. More often than not, a beneficiary of the Legal Office will find that the majority of their other needs can be met by one of Goodwill Caravan's other projects, which simplifies things for both the client and our organisation.



Our Beneficiaries

Beneficiary Country of Origin



Beneficiary Age Breakdown



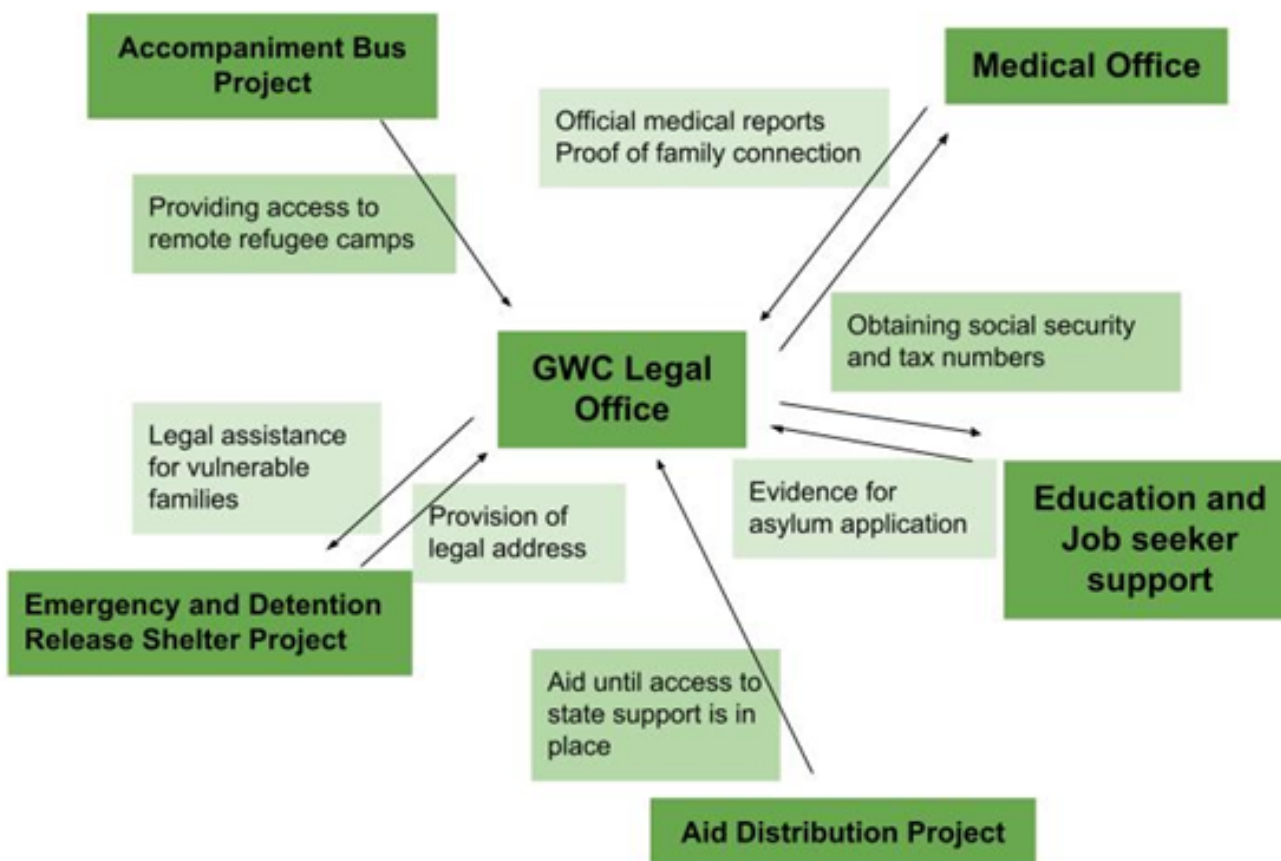
Where Our
Beneficiaries
Come From

Legal Service

Our Legal Office, one of the core projects of our Action Triangle, assists vulnerable refugees and asylum seekers in Greece with their applications for protection status and reunifications with family members left behind in their home countries or those based in other countries in Western Europe and the UK.

The office operates out of Athens and covers Mainland Greece and the islands. It is staffed by asylum lawyers, social workers, interpreters, registration officers and receptionists. This versatile team assists vulnerable refugees throughout the journey from registration as asylum seekers until they are fully integrated in Greece and have the legal right to work as persons granted full protection status.

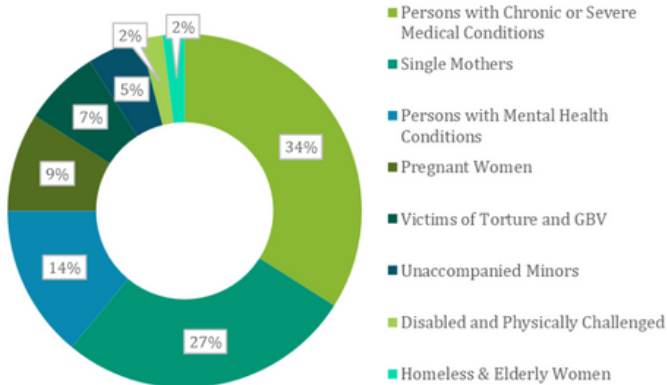
As the illustration shows, Goodwill Caravan's other projects are built around the Legal Office, and they work collaboratively to ensure our beneficiaries' needs are met as efficiently as possible. Often, beneficiaries of our Legal Office will find that the majority of their other needs can be met by one of Goodwill Caravan's other projects, which simplifies things for both them and our organisation.



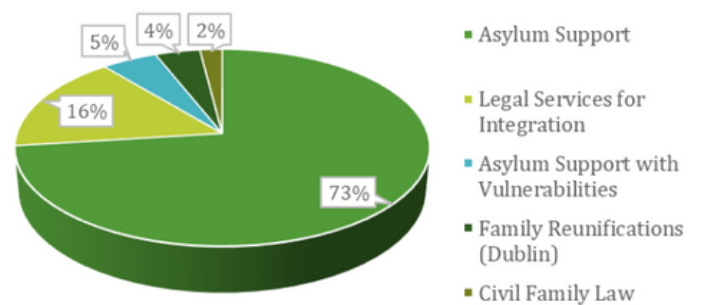
This past year the Legal Office assisted 9,495 beneficiaries, representing a twofold increase from the previous year.

This was made possible through the generosity of the Lady Fatemah Trust, Focus Aid, Al-Khair Foundation, and other donors, whose support allowed us to devote **a 81% increase in total expenditures to the Legal Office over the previous year.**

Legal Office's Vulnerable Beneficiaries



Breakdown of Legal Services Offered



Did you know: With the help of our Legal Office, the chances of a successful positive first instance asylum decision nearly doubles from the Greek national average, and the chances for a positive appeal triples.



Soha's Story

A mother reunites with her children after 4 years of forced separation

Soha, a Palestinian mother, lived with her family in a war-torn area of Gaza plagued by constant shelling, violence, and food shortages. One night a violent militia invaded their home and tried to take Soha's eldest son to fight with them. But Soha refused to let them take her child, and as a result, she was attacked and assaulted. Her husband bravely fought to defend her, but the attackers brutally overpowered him, leaving him permanently disabled.

For their safety, Soha and her eldest son escaped Gaza to Lebanon, hoping to seek medical and psychological help after this heinous attack. Their plan was for the younger children and her injured husband to follow later, but due to the escalating violence, they were unable to leave. Soha tried for months to find a way to get her children and husband to the Lebanese border but nothing worked and the fighting continued to escalate. She was advised to try family reunification from Europe.

Soha risked the refugee trail and safely made it to Greece with her son. She began the family reunification legal process but ran into complications because the rest of her family remained in an area strictly cordoned by the occupation, with no outside travel allowed. When we met them, both she and her son appeared to be deeply traumatised by the attack they suffered and the ongoing separation from their loved ones.

We offered them shelter and assistance in accessing psychosocial support. We also took over their legal case, working with global organisations to help navigate the complex family reunification process and eventually, her husband and children were able to leave Gaza and join her in Athens. Despite the trauma they had endured, the family was finally reunited and able to begin healing together.



Emergency Shelter



The second project of our Action Triangle offers shelter to vulnerable refugees and minors who are not safe on their own in camps or are living in the streets and are at risk of sexual abuse and exploitation and potential prey to organ traffickers. The project is also instrumental in securing the release of vulnerable refugees detained in detention centres.

The Shelter Project works in conjunction with the services of our Action Triangle and collaborates with several NGOs across Greece to ensure that beneficiaries receive a full package of care and that the most urgent cases are selected. The project caters to the following groups of vulnerable persons:

- Unaccompanied Minors and Orphaned Children.
- Pregnant Women.
- Single and Widowed Mothers.
- Disabled/Urgent Medical Care Cases
- Victims of Human Trafficking.
- Victims and Survivors of Domestic Violence,
- Gender Based Violence & Sexual Abuse.
- Single Females.
- Victims & Survivors of Torture

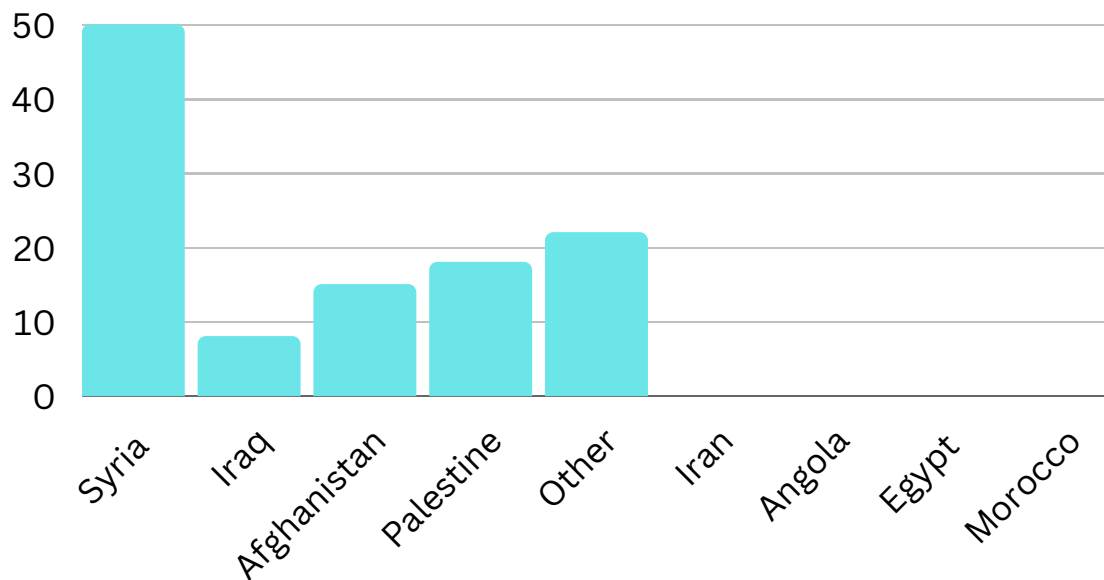
Over the past year, Goodwill Caravan's Shelter Project shifted our operations from geographically scattered apartments into a centrally located, multi-unit building near our headquarters in Athens. With its neighbouring location, the residents at the new GWC Shelter House have easy access to our full package of holistic legal, social, medical, psychological, aid distribution, and educational support. The Shelter House also prides itself on its community-based approach that encourages residents and their children to build strong, supportive relationships with other resident families, with whom they share many common experiences and challenges.

Benefiting from Goodwill Caravan's investment in infrastructure and support team, we were able to shelter over 90 beneficiaries this past year, a large majority of whom were single and widowed mothers and their children.





Breakdown of Shelter Beneficiaries by Age & Country of Origin



The average age of our beneficiary - 19 years old.

Approximate length of stay of 80 days.

Thank you to our supporters:



Zeena's Story



Zeena is a young Angolan woman who, due to her family's political affiliations, faced threats and violent attacks on different occasions. To protect herself and try to make a new life, she flew to Turkey where she met a small group of smugglers posing as 'Good Samaritans' who assured her that they would protect and guide her to Europe. After many days on the road and continued deceptions about the itinerary, she found herself still in Turkey. By this time she had no money left. The smugglers continued to assure her that she needn't worry and that they would take care of her, so she stayed with them. Not long after, one of them sexually assaulted her, leaving her pregnant. While pregnant, she finally managed to flee from the group and made a perilous trip to Athens in 2019 where she gave birth to a baby girl.

Her tragic case was brought to our attention by an independent NGO working in Greece. At the beginning of this year, Zeena was living in shared accommodation with a group of single men in Central Athens, one of whom offered to look after her daughter while she went to the shower. One day after and to her surprise, she found blood in her baby daughter's diaper. She didn't know what to make of it until the next day when she came out of the shower, only this time to find that the man was sexually abusing her baby daughter.

Shocked, angry and afraid, she leapt to her daughter's rescue while confronting the man; however instead of supporting her, her other flat mates ganged up on her and forced her to leave the flat then and there. She ended up spending the night in a public park when a caseworker from the independent NGO met her. She was taken to the hospital where her daughter was examined and once discharged, the other NGO referred her case to us. We continue to offer protection and support to Zeena and her daughter by providing them with a safe place to stay at our Shelter House and basic essentials from our Weekly Aid Distribution. Our medical team has also arranged psychiatric care to help them cope with any mental health issues they may be facing.

GWC Medical Office

The GWC Medical Office works in coordination with our other Action Triangle projects to facilitate refugees' and asylum seekers' access to the healthcare services they need. The Office is staffed by healthcare coordinators, social caseworkers, interpreters, registration officers and a reception team. Together, we assisted close to 1,850 beneficiaries last year through the following services:

- Facilitating access to the Greek Healthcare System including coordinating care for beneficiaries with complex medical needs and childhood immunisations.
- Emergency Medical Response.
- Providing interpreters and social workers to accompany and advocate for beneficiaries at their healthcare appointments.
- Coordinating medical care for minors through the Medical Office's active partnership with Agia Sofia Paediatric Hospital in Athens.
- Hosting Weekly Outreach Clinics at the GWC Sallam Centre in partnerships with Doctors Without Borders and Medical Volunteers International.
- Supporting the GWC Legal Office in accessing the Greek Healthcare System to acquire the necessary medical or psychiatric assessments and official medical reports for proof of vulnerability asylum cases.

2021-2022 was a year of significant growth for the Medical Office. **Funding for the project jumped 250%** from the previous year to over £55,000 while **total medical beneficiaries assisted increased by 325%**.

These beneficiaries gained access to a wide range of health care services. The top ten specialized medical visits included:

- Paediatricians
- Psychologists
- Gynaecologists
- Orthopaedists
- Eye Doctors
- Dermatologists
- Pathologists
- Cardiologists
- Neurologists
- Pulmonologists



Thank you to our partners:



Tarek's Story



Tarek lost his hearing 8 years ago after being detained and tortured in Afghanistan. He was left with no choice but to leave Afghanistan and make the treacherous journey to Greece in hopes of finding safety for him and his children.

Tarek and his family were struck by further terror as their boat overturned in the middle of the sea and sadly two of his daughters lost their lives and Tarek was left alone and in silence.

After a few years of living without any hearing or family, Tarek reached out to the Goodwill Caravan medical team for support in navigating medical services in the Athens area. Our medical team – after hours of trialling different hearing aids – were able to find the right match, and Tarek was given the incredible gift of hearing the voices of his last surviving daughters over the phone.

Tarek entered the hospital in silence and left being able to hear the sounds of the world around him after 8 long years.

Thank you to everyone that donated and continued to support the Goodwill Caravan Medical Office that provides life-changing medical care to the most vulnerable refugees.



AID DISTRIBUTION PROJECT

Since our inception, Goodwill Caravan has offered relief in the form of routine distributions of non-food items such as clothing, blankets, toiletries, baby essentials and school supplies. Additionally, we periodically distribute hot meals and food packs, especially in the festive seasons of Christmas, Ramadan and the two Eid's. During these seasons we also distribute toys to children as a way of offering Happiness as Aid. While our Aid Distribution Project has been active at camps and detention centers across Greece, we principally operate out of our dedicated Central Athens distribution hub.

Over the last year, we distributed aid on a weekly basis to 9,700+ families, representing approximately 34,000 beneficiaries including 20,450 children from more than 30 countries.

Thanks to the support of Penny Appeal, Lady Fatemah, and hundreds of individual contributions, our Ramadan and Qurbani appeals set all time fundraising records, together raising nearly £50,000. In addition to supporting our programmes, these appeals made it possible for Goodwill Caravan to distribute around 4,000 family food packs over the month of Ramadan, including 1,000 food packs to 4 remote refugee camps.

Over 4,000
Hot meals and
Food Packs

18,000
diapers,
10,000 packs
of wipes,
3,000 units of
baby formula

600 Kgs in
winter
clothing

5,000
sanitary pads,
4,500 dental
care packs,
4,800 soap
bars

50 strollers



The COVID-19 pandemic, along with the increasingly challenging regulatory environment faced by non-profits in Greece, has led to the closure of a number of NGOs in recent years, which in turn has increased the demand on our Aid Distribution Project. Thankfully, we continue to receive strong support from generous donors in Greece, the UK and Europe, ensuring we have had well-stocked inventory for nearly all aid categories needed over the past year.

We would like to extend our gratitude to the following partners who supported us in providing essential aid to the most vulnerable populations:



ACCOMPANIMENT TRANSPORT SERVICE PROJECT



This one-of-a-kind project complements the services of our Action Triangle by assisting refugees in need of transportation from remote camps to asylum appointments, medical visits, and other essential services in Central Athens. Available transport for these vulnerable persons is often unreliable, unsuitable, untimely, unaffordable, or unsafe, forcing many families to take lengthy trips on foot alongside busy, dangerous roadways. Missed asylum or medical appointments, can also have dire consequences, with reports of families in refugee camps needing to wait more than two years to reschedule in some cases.

Initially, the project ran as a 10-month pilot and offered transport to 650+ refugees in 2020–21 in partnership with the International Organisation of Migration and the Danish Refugee. Since completing this pilot, our focus has been on capacity building. Through the generous support of our partner Peace Train, GWC successfully acquired a 20-seat transport van, greatly enhancing the sustainability and delivery capabilities of the project in the years to come.

Beyond infrastructure investment, GWC also has worked to assure our continuing access to refugee camps and detention centres. In recent years, many non-profits in Greece have reported difficulties in accessing such facilities due to COVID-19-related restrictions as well as new difficult-to-negotiate registration requirements for NGOs. GWC is currently in the final stages of our application for NGO status in Greece, which we expect to receive in May 2022. This new status will open up many humanitarian doors and allow us the access to conduct outreach services to vulnerable populations on a larger scale.



Educational & Vocational Training

The final of our six initiatives in Greece aims to offer refugees the opportunity to invest in themselves and gain the skills they need to become fully functional members of their new societies, whether that is in Greece or further afield. Since 2019, we have offered educational and vocational training to close over 1,900 beneficiaries, including language classes and more specialised offerings in IT services, First Aid Training, Cultural Mediation, or Conflict Resolution & Communication Skills.

Partly due to the continuing impact of COVID-19 restrictions on gatherings, this project has not recovered to pre-pandemic levels of service. The classes we have held with social distancing measures and capacity limits in place have been in high demand, with close to 60 beneficiaries enrolling in English language classes held at the GWC Sallam Centre over the summer of 2021, around a quarter of whom were children. The Sallam Centre itself has first rate facilities to support a variety of Educational & Vocational programmes, and, as things return back to normal, GWC aims to secure the funding and build partnerships to meet this demand.

Our Refugee Works Programme, which we first adopted as an interim measure in 2020, has continued to see success. This Programme assists beneficiaries in obtaining relevant documents needed to join the labour force (social security and tax numbers) and hires them for 3-6 months each to be part of the GWC team, during which time we offer on the job training and professional group training sessions before placing them at jobs in other partner organisations such as the IOM and the DRC or offering them long term jobs at GWC.

Upon completion, **participants have had over an 80% success rate in achieving gainful employment, and this past year 13 beneficiaries took part in this selective programme.**



Our Projects in the UK

Our team in the UK is responsible for coordinating our fundraising efforts and ensuring strong accountability of the programmes delivered in Greece. A key additional role of the team is to support refugees who have recently arrived in the UK from Europe. This work includes:

Integration and Family Support:

We provided post-arrival support to ensure that families and unaccompanied minors are equipped with the knowledge they need to start their new lives in the UK. This includes helping them with their housing applications, advocating on their behalf with local authority governing bodies (i.e. police and schools), providing interpreters when needed, or assisting with shopping for furniture and other basic necessities. We also have coordinated private medical and psychosocial care for vulnerable persons in need.

Advocacy:

We aim to help transform policies and services for refugees and displaced populations. Through our networks and close collaborations with other organisations, we have worked tirelessly to shed light on key issues refugees and displaced populations' commonly face.



Finances and Resources

In 2021-22, Goodwill Caravan witnessed a significant return in our investment in the growth and financial sustainability of our organisation and core projects. Despite continuing challenges stemming from the COVID-19 pandemic, we exceeded our fundraising targets with an 86% increase in total funds raised over the previous year. Not only were individual donations at an all-time high with a 41% increase over the previous year, but our support from foundations increased by 190%. This is testament to how we have been able to tap new sources of funds from public sector grants to global charitable foundations while continuing to leverage our brand awareness and convert it to income through traditional sources and retail fundraising. We expect this rapid growth rate to stabilize over the next year, providing the charity with a solid foundation to scale up and sustain our core projects while maintaining stability in our administrative costs.

FINANCIAL OVERVIEW

Revenue

£624,089

2022

£335,642

2021

Expenditure

£611,462

2022

£346,931

2021

Net Assets

£11,522

Start of Year

£24,149

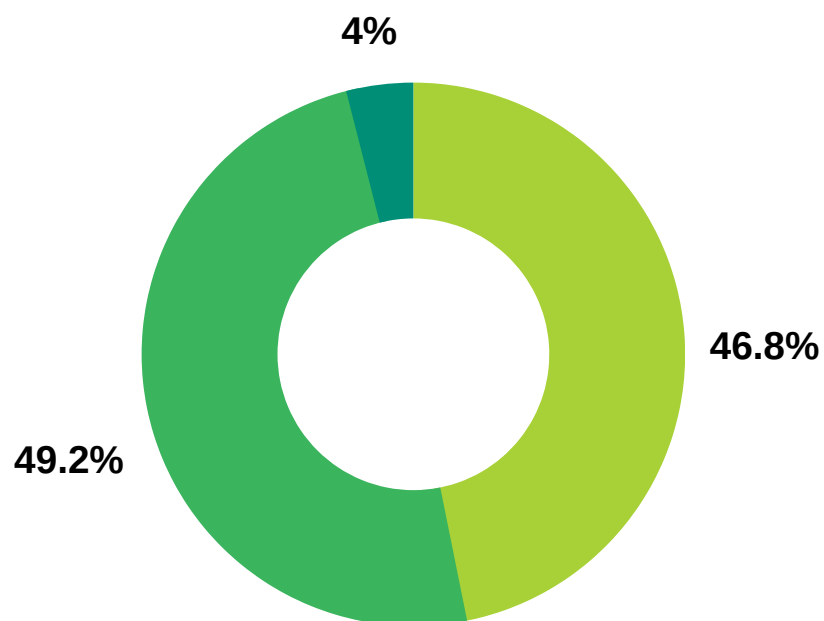
End of Year



51% Unrestricted

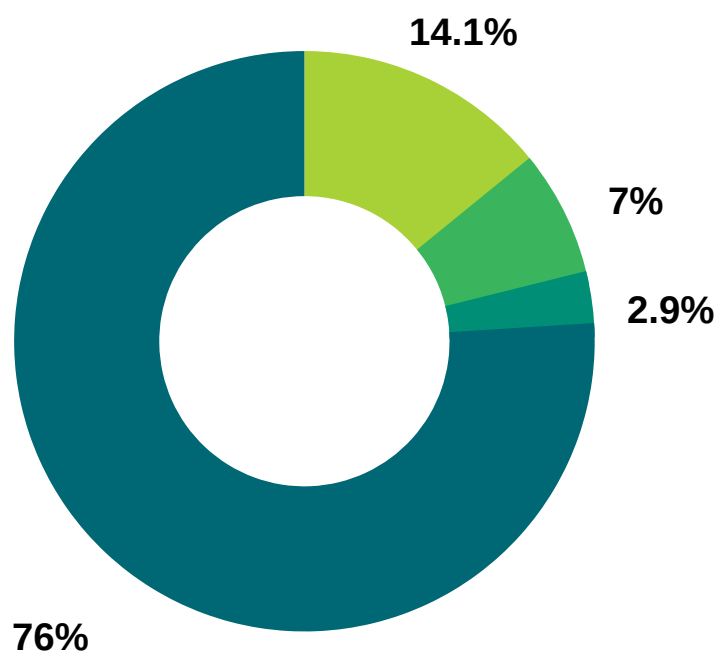
49% Restricted

Finances and Resources



Funding Sources

- Foundations & Corporations
- Individual Donors
- Government & Gift Aid



Expenditure Breakdown

- Charitable Activities
- Admin
- Fundraising
- Monitoring & Governance

Detailed Expense Breakdown

Admin & Support

£86,338.97

14.1%

£2,898.57	BANK FEES
£5,032.75	OFFICE SUPPLIES
£64,184.98	PROFESSIONAL & GOVERNANCE
£1,659.73	TRAVEL & SUBSITANCE
£12,562.94	OFFICE RENT & UTILITIES



Fundraising

£42,725.97

7%

FUNDRAISING SUPPLIES	£5,441.69
PROFESSIONAL FEES	£12,540.26
MARKET MATERIAL	£2,704.13
PLATFORM FEES	£972.40
SOCIAL MEDIA FEES	£10,567.50
TRAVEL EXPENSES	£6,907.99
VENUE HIRE	£3,592.00

Monitoring & Governance

£17,678.64

2.9%

2,841.01	ACCOMMODATION
140.12	BANK FEE
4,067.29	CAR HIRE
4,537.79	FLIGHTS
58.94	FUEL
468.99	SUBSISTENCE (FOOD)
1,865.24	TAXI/TRANSPORT
64.00	TRAIN
3,635.26	TRAVEL REQUIREMENTS

Charitable Activities

£464,784.62

76%

LEGAL PROJECT	£129,976.99
SHELTER PROJECT	£110,051.41
DISTRIBUTION PROJECT	£52,377.19
MEDICAL PROJECT	£55,006.35
ACCESS TO THE JOB MARKET	£4,108.54
EDUCATION	£4,004.25
PRAYER MAT	£594.64
RAMADAN 2021	£32,041.71
ROOFTOP	£409.54
QURBANI 2021	£7,828.43
RAMADAN 2022	£10,249.89
BUS SERVICE	£22,634.29
ADVOCACY	£26,382.25
EDUCATION	£436.36
INTEGRATION	£8,682.78



Risk Management

As the charity continue to grow as a proactive, safe pair of hands that vulnerable people can trust – so too must our governance, transparency, risk awareness, safeguarding processes and income generation to ensure we are able to be sustainable, proportionate, ethical and beneficiary centric at all times. This growth has been reflected in the change of the nature of the risks that the charity faces and that the trustees continue to identify, examine and establish risk management and control systems to manage and mitigate.

Significant areas of risk that the charity faces include:

Fundraising

As the charity grows, the priority of the trustees and the leadership is to ensure that the charity's income is sustainable and growing to meet its growth needs over the medium and long term; to this effect, the charity is tapping newer sources of funds from public sector grants to global charitable foundations while continuing to leverage its brand awareness and convert it to income through traditional sources and retail fundraising.

Safeguarding

As the charity continues to work with the most vulnerable of displaced populations, maintaining the highest safeguarding standards and implementing enhanced policies and procedures is of paramount importance to the board of trustees. The trustees continue to monitor this risk closely and actively engage with the leadership to ensure that staff, volunteers and partners are well aware of current safeguarding practices and comply with policies in place while we ensure that staff undertake relevant training on an on-going basis.

Data Protection and Security

Given that we serve thousands of beneficiaries per year, a number of whom have fled their home countries as a result of persecution and harassment, it is important that the charity maintains their confidentiality and ensures that their data is secure. To this effect we have invested in our IT infrastructure, implemented cyber security policies, while we continue staff awareness programmes that cover all aspects of data handling and safeguarding. Additionally, we have commissioned an enterprise resource planning system for the charity that is being built with data protection and security as a main pillar.

Independent Examiners' Report

Statement of Trustees Responsibilities for the year ended 31 March 2022

The trustees are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

The law applicable to charities in England and Wales requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources of the charity for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is appropriate to presume that the charity will continue in operation.

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Charities Act 2011, the Charity (Accounts and Reports) Regulations 2008 and the provisions of the trust deed. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Trustees' Annual Report for the year ended 31 March 2022

The Trustees present their report and accounts for the period ended 31 March 2022.

The accounts have been prepared in accordance with the accounting policies set out in note 1 to the accounts and comply with the Charity's governing document, the Charities Act 2011 and the Statement of Recommended Practice, financial policies, issued in March 2005.

Structure, governance and management

The charity is an unincorporated charity, governed by its Trust Deed dated 15 December 2017. The Trustees who served during the period were:

Hanan Ashegh

Steven Charles Inman

Catherine Mariam Thome

Khatija Sacranie

Fauzia Abbas Dar

Timothy James Blackburne

Arthur Shayagardanov

Else-marie Boyd

Organisational Structure

The structure of Goodwill Caravan trust consists of a management team and a Council of Management. The charity is controlled by the trustees who make up the Council of Management.

The members of the Council of Management and trustees of the charity during the year are all as set out on the charity information page.

The Council of Management meetings have a two tier approach. Full meetings are held quarterly with a full agency report. Quarterly sub meetings to consider key issues of personnel, finance and performance support for the main meetings.

Risk management

The board of trustees have given consideration to the major risks to which the charity is exposed. A review continues to be taken on an annual basis. In particular the need to ensure that appropriate funding is in place.

The management team meets on a regular basis to assess the impact of risks identified and make plans to address any issues arising. The Trustees have assessed the major risks to which the Charity is exposed, and are satisfied that systems are in place to mitigate exposure to the major risks.

Objectives & Activities

Goodwill Caravan was established in 2017 with the purpose to alleviate poverty and suffering to forcibly displaced populations, provide relief and aid to victims of disasters, to promote educational activities, to facilitate access for healthcare and legal aid and raise awareness of the refugee crisis.

The aim of the charity is to educate the members and others in the relief of the vulnerable populations and refugees by improving the quality of care. To meet these aims the charity hosts a number of events throughout the year and also raise donations from advocacy, international philanthropists and organisational/ institutional grants.

The Trustees have paid due regard to guidance issued by the Charity Commission in deciding what activities the Charity should undertake.

Achievements & performance

Details of income and expenditure during the year, and the balance sheet as at 31 March 2022 are set out on pages 36. The charity has generated donations for the year of £624,089. The net funds of the charity during the year were £12,561.


Financial Review

The board of trustees' policy is to accrue a level of reserves to ensure continual functioning of the charity through funding delays or foreseen events. The minimum amount required would need to cover general operating costs for a period of no less than three months. Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

Declaration

The Trustees declare that they have approved the trustees report above.

On behalf of the board of Goodwill Caravan



.....
Mrs Hanan Ashegh
24 January 2023

Goodwill Caravan
Statement of Financial Activities
For the year ended 31 March 2022

	<u>2022</u> <u>£</u>	<u>2021</u> <u>£</u>
Incoming resources	2	
Donations and legacies	624,089	335,642
Investment income	-	-
Total incoming resources	<u>624,089</u>	<u>335,642</u>
Resources expended	3	
Donations and Maintenance	510,924	304,339
Managing and administering the charity	67,676	38,874
Bank, credit card and other finance charges	3,293	566
Rent Rates Power	8,507	258
Telephone Fax & Office Costs	20,162	2,828
Advertising & Business Expense Costs	-	66
Total resources expended	<u>610,562</u>	<u>346,931</u>
Net movement in funds for the year	<u>13,527</u>	<u>(11,289)</u>
Total funds brought forward	11,522	22,811
Total funds carried forward	<u>25,049</u>	<u>11,522</u>

Independent Examiner's report to the Trustees of Goodwill Caravan (Charity No. 1176314)

I report on the accounts of the company for the year ended 31 March 2022, which are set out on pages 35-37.

Respective responsibilities of Trustees & Examiner

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144 of the Charities Act 2011 (the Charities Act) and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- to follow the procedures laid down in the general Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- to state whether particular matters have come to my attention.

Respective responsibilities of trustees and examiner

My examination was carried out in accordance with the general directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters.

The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair' view and the report is limited to those matters set out in the statement below.

Independent Examiner's report to the Trustees of Goodwill Caravan (Charity No. 1176314)

Independent Examiner's Statement

In connection with my examination, no matter has come to my attention:

1 which gives me reasonable cause to believe that in, any material respect, the requirements:

- to keep accounting records in accordance with section 386 of the Companies Act 2006; and
- to prepare accounts which accord with the accounting records and comply with the accounting requirements of the Charities Act have not been met; or

2 to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

AMS Accountants
Accountants and Business Advisors
4 Raleigh House
Admirals Way
Canary Wharf
London
E14 9SN
Tuesday, 24 January 2023

Goodwill Caravan
Balance Sheet as at 31 March 2022

	<u>Notes</u>	<u>2022</u> <u>£</u>	<u>2021</u> <u>£</u>
Fixed assets			
Plant and machinery	1	-	-
Other fixed assets	2	-	-
		<hr/>	<hr/>
		-	-
Current assets			
Stock and work in progress		-	-
Sundry Debtors		-	-
Bank/building society balances		-	-
Cash at bank and in hand		25,049	12,422
Bank account		-	-
		<hr/>	<hr/>
		25,049	12,422
Current liabilities			
Trade creditors		-	-
Loans and overdrawn bank accounts		-	-
Other liabilities and accruals	8	900	900
		<hr/>	<hr/>
		900	900
Net Current Assets		24,149	11,522
Loans due after more than one year		-	-
Net Assets		<hr/>	<hr/>
		24,149	11,522
Income Funds			
Funds	9	24,149	11,522
Capital introduced		-	-
Drawings		-	-
		<hr/>	<hr/>
		24,149	11,522

The accounts were approved by the Trustees on

Monday, 30 January 2023



.....
Hanan Ashgeh



.....
Fauzia Abbas-Dar

Notes to the Accountants for the year ended 31 March 2022

2 Accounting policies

1.1 Basis of preparation

The accounts have been prepared under the historical cost convention.

The Charity has taken advantage of the exemption in Financial Reporting Standard No

1. The accounts have been prepared in accordance with applicable accounting standards.

1.2 Incoming Resources

Donations, membership fees and other income are credited to income when received.

1.3 Resources expended

Restricted funds are subject to specific conditions by donors as to how they may be used. The liabilities are recognised as resources expended as soon as there is a legal or constructive governance costs represent costs associated with meeting the constitutional and statutory requirements.

1.4 Accumulated funds

The Association's funds consist of unrestricted and, from time to time, restricted amounts.

2 Incoming Resources

	2022	2021
	£	£
Donations		
Donations and gifts	354,252	297,232
Zakat	18,160	-
Grants	226,849	15,921
Sadqah	-	-
Gift aid	24,828	22,489
Interest receivable	-	-
	624,089	335,642

3 Resources Expended

	2022	2021
	£	£
Donations		
Fundraising Costs	42,726	23,604
Receivers, Books and Printing Costs	-	-
Light and heat	-	-
Rates	-	-
Grants to Greece	334,101	224,875
Grants to UK Direct Project	90,868	55,860
Cleaning	-	-
Depreciation	-	-
Farook Estate	-	-
Subscriptions	-	-
	467,695	304,339

Notes to the Accountants for the year ended 31 March 2022

			2022	2021
			£	£
4	Governance costs			
	Subscriptions		-	
	Travel & Subsistence		33,513	9,660
	Other Legal & Professional		56,902	1,009
	Consultancy Fees		4,600	11,720
	General		-	1,265
	Rent		-	4,405
	Telephone and fax		-	1,335
	Accountancy fees		15,890	9,480
			110,905	38,874
5	Rent, rates, power and insurance costs			
	Rent, Light and heat		8,507	258
			8,507	258
	Telephone, fax, stationery and other office costs			
	Telephone, Software and Office Supplies		20,162	2,737
	Other insurance costs		-	91
			20,162	2,828
6	Advertising and business entertainment costs			
	Advertising and PR		-	66
	Entertaining		-	-
			-	66
7	Bank, credit card and other finance charges			
	Bank charges		3,293	566
	Hire purchase and lease interest		-	-
			3,293	566
8	Creditors: amounts due within one year			
			2022	2021
			£	£
	Accruals		900	900
			900	900
9	Funds			
		2021	Income for	Expenses
		£	the year	for the year
	Funds	11,522	624,089	(611,462)
		11,522	624,089	(611,462)
				24,149

A reduction of £67 has been made in Transferwise account to adjust for opening balance and £90 in business account to adjust for accruals.



Thank You

We would like to take this opportunity to thank our partners, the people and organisations that make our vital work possible by generously giving their time and donations.

Particular thanks go to our partners who have made significant contributions throughout the year:

Trusts, Foundations & Strategic & Philanthropic Partners

Riana Group
Penny Appeal USA
Arzan Wealth
Unitas Communications
The Lady Fatemah Charitable Trust
The Concordia Forum
Novotel Hotel, Suites & Resorts
Al-Khair Foundation
Docufilms
Airways Aviation

Peace Train
Fundacja Lepszy Świat
The Albert Hunt Trust
Focus Humanitarian Assistance
Christian Refugee Relief
Ace Accountancy Services
Médecins Sans Frontières
Medical Volunteers international
Clowns Without Borders
La Luna De Vasilika

International Organisation of Migration
Danish Refugee Council
Wesley Gryk Solicitors
Lush
Hellenic Youth Participation
Muslims in Need
Pamperaki
Agia Sofia Children's Hospital



Goodwill Caravan