

**Report of the Trustees and
Unaudited Financial Statements for the Year Ended 31 March 2024
for
Surrey Heath Age Concern CIO**

WHITTINGTONS
Chartered Accountants
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GU2 4HP

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for the Year Ended 31 March 2024**

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**Report of the Trustees
for the Year Ended 31 March 2024**

The trustees present their report with the financial statements of the charity for the year ended 31 March 2024. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

**Report of the Trustees
for the Year Ended 31 March 2024**

ACHIEVEMENT AND PERFORMANCE

Charitable activities

Overview

Our charity is one continuous project and has one mission which is to carry on "to prevent loneliness and isolation amongst the elderly in the borough of Surrey Heath".

SHAC's 112 local volunteers are drawn from Wards across the whole borough - Chobham to Mytchett.

People usually stay in our sights till they pass away or move on to Residential Care. We are often the single most regular caring contact they have. Healthcare episodes come and go, along with the care of health professionals but SHAC's contact remains throughout!

Living longer means residents become even more lonely as friends and families succumb to time and fade away. Just at the time when they need their support people's networks have gone!

"We are the good neighbourhood friend - available across all the boroughs of Surrey Heath."

We are always looking at ways to partner with other community organisations within our borough and welcome with open-arms collaborations that will enhance our offer to the older residents of Surrey Heath. Social isolation and mental health have become even more of an issue due to Covid, and we will continue to support where we can.

SHAC is an engine for volunteering!! They are the key resource for our services, and this was recognised by winning the "Kings Award for Volunteering 2023".

Our services are vital and make a positive difference to people's lives! This is why supporting SHAC in total is so vital as it attracts and converts people into active volunteers.

Our range of activities in the local communities means we cast a wide net and draw in many lonely people, often 'early' widows come to us for company and then choose to volunteer to help with our elder less able members. Through the Rainbow Cafe and our open events people connect and reconnect and build new networks. We try not to trade on pathos or guilt we offer an upbeat environment, open access that engages the whole community - young to old - families to singletons.

Experienced Social Prescribers often recommend volunteering with us to their patients. We have 5 of these trained up as befrienders in our Visiting service and one helping with events.

Widowed Men are notoriously difficult to reach out to and befriend, even though they are often very lonely and dispirited.

We have developed pathways to engage with them and attract them into our arena.

Very elderly couples, 85 plus living independently and still supporting each other, are so vulnerable to loss can be attracted into our orbit to develop trusted relationships; so we can provide pathways to friendships and support networks when one or the other departs.

3. Performance, Reserves Policy and Services review

The Charity has worked hard to increase the awareness of its work locally to encourage a wider range of income streams from the public and local business. And has successfully partnered with local organisations to provide additional services. Grants still play a key role in the charity's funding.

Surrey Heath Age Concern CIO is one of the few local service providers that receives revenue grants to help support its work from Surrey Heath Borough Council (SHBC). The grant for the provision of services in 2023/24 was £10,000 and this was helpfully ring fenced for a second year 2024/5. The grant is actively managed through the External Partnership Committee through a reciprocal service level agreement.

Notable support from several other organisations: -

NAME	FOR
Ministries Grant	Coffee machine and running costs
Community Foundation Surrey	Visiting & Befriending
Voluntary Support Sparks	Agility
Frimley Fuel Allotments	Website
McCarthy and Stone	Christmas Party
SHBC	Core Costs
Henry Smith	Tea & Memories
Community Foundation	Operating Costs
Hedley Foundation	Tea & Memories
Churchill Foundation	Agility

Awareness and Community Fundraising programme

The Charity's web site was completely redesigned to support the campaign to raise awareness of Charity's service offers and its role in the life of the community.

We continued with several fundraising activities and promotional events to raise the profile of the charity to encourage donations and raise cash.

Activities included the following: -

Monthly evening Curry Club, Quiz nights and one-off entertainments events all have improved our profile and attract supporters and income from across the age range in the Borough.

Taking part in a range of high-profile town events and business breakfast networking with leading local business people - by supporting The Boroughs events and Camberley Business Improvement District programmes

**Report of the Trustees
for the Year Ended 31 March 2024**

Mounting a prominent sponsorship event to attract funding and appeal to a wide range of local people - 'Walk on the Wildside for Surrey Heath Age Concern'

New Digital Services

The Charity's move to a cloud-based telecoms service to improve inbound contact has proved successful.

This year's operating finances have been successfully managed using the QuickBooks online accounting package for bookkeeping and running the payroll in house. Wherever possible data and reporting is gathered by online forms.

Income Generation

Whilst service delivery continued successfully to plan the Charity started the year on the back foot financially. The impact of planned investment in Fundraising effort had been delayed by recruitment problems combined with increasingly difficult funding background across the sector. Our new Charity Manager resigned after 2 months in post, and we appointed from within the charity - combining the Management role and the fundraiser roles.

We worked hard and found savings within the operation and introduced some price changes all helping to reduce the losses. The Rainbow café operation was reviewed, and menus were restructured.

With clear targets and plan in place the new Charity manager was able to attract new grants from local source such as Frimley Fuel Allotments and Surrey Community Funds. This was helped by the additional confidence given to the charity by SHBC offer to ring fence funds for the coming year.

Funds were attracted from many new sources. We launched a Crowd funding campaign which was not successful however it had an impact on our supporters, and we found support coming from many directions but not into the online funding appeal.

We closed the year with our reserve just intact however with a much more viable pipeline of grant funding in place and an aggressive community and donor fundraising programme already active.

Reserves Policy

Note 3 to the financial statements summaries the year's movements on each fund.

The Charity Commissioners require organizations to establish reserves to cover the eventuality of the Charity ceasing to operate. The Charity has contingent liabilities in respect of employment costs and expenses upon cessation. The Trustees would like to hold sufficient free reserves to be able to cover the potential redundancy costs and up to three months' normal operation expenditure.

The Termination and Operations Reserve at 31 March 2023 is £28000. In previous years this reserve was included within the general Unrestricted Reserves figure.

Services review

New partners

SHAC has developed new relationships with local Residential care homes - Camberley Heights of the Avery group and latterly Corinna Lodge of Barchester Group and is delighted to join in with their out-reach community events. Collaborating on public well-being events with Places Leisure sports and fitness centre and the chosen Charity partner of the Omni Business Network Group for Surrey Heath.

Rainbow Café Reaching out - and being relevant

The aim of the Rainbow Café is to provide a meeting place for the elderly and all members of our community with low-cost refreshments in a warm and welcoming atmosphere. The growing number of the lonely elderly living in the immediate town has significantly increased and the Rainbow Café acts as an important opening for new residents to be welcomed into the town.

The Rainbow team offer signposting information to local residents and informal weekly one to one session has been established employing a knowledgeable volunteer.

We continue to attract families and their older relatives to such an extent that we have had to acquire highchairs for grand and great grandchildren.

The café offers a warm welcome to all and with its supportive and patient staff attracts visits by carers looking after people living with dementia and other severe difficulties.

Our volunteers range from 18 to 80 plus, women and men that freely give their time to the community and occasionally work experience teenagers. They all claim to be richer for the experience and wealth of new friends and contacts they enjoy.

Using our assets - social and fund-raising events for the lonely

The Rainbow Café doubles as our venue for the weekly 'Tea & Memories' event, a weekly Vintage tea party providing high tea at a minimal cost. This event fills the Café with up to 25 elderly people who for the most part live alone, some walk from homes in the town, others use a volunteer taxi service and or lifts from friends coming in from all over the Borough.

The Café is used for occasional events such as our Volunteer annual team meetings, partner events with other related charities. We use the Rainbow Café every month for an evening Quiz night to help raise income for the charity.

Monthly Tea and Chatter

The service continued throughout the year - providing an accompanied local trip out and fresh company for these frail people.

**Report of the Trustees
for the Year Ended 31 March 2024**

Visiting & Befriending Service

The Visiting & Befriending Service continues to provide vital support to many lonely and isolated older people in the borough, many of whom are housebound or find it difficult to get out on a regular basis. This service has continued to recover from the impact of COVID.

Information Signposting & Support Service

We had many people during the year contact the organisation for information on a wide range of topics related to older people. SHAC staff members have therefore continued to provide this service, focusing particularly on local information and signposting enquiries to specialist agencies when appropriate.

Volunteers and Staff team

SHAC pays tribute to the large number of volunteers - some 100 - who give so generously their valuable time and expertise. Without their support SHAC would not be able to offer the level of service provided. The Trustees also wish to thank the staff, Sarah Jane Croke, Angela McCulloch, Ruth Godfrey and Lisa Bennett and Claire Raines for their hard work and commitment to the work of the charity.

4.Challenges for the Future

- a. To maintain a viable financial future through a robust, wide-ranging fundraising campaign.
- b. To continue to broaden the volunteer base vital to SHAC.
- c. To expand and develop each project to reach as many older people as possible.
- d. To continue to seek partnership opportunities to strengthen the organisation.
- e. To maintain 'Tea & Chatter' groups and 'Tea & Memories' groups.
- f. To continue to develop the business case with local partners and Surrey Heath Borough Council to move to larger premises to encompass the existing café, admin office and space to deliver additional services to further help the elderly.
- g. To increase the number of men we reach with our services

5. Conclusion

Risk Assessment

We need to carefully assess the ability we will have to generate income from fundraising, donations, events and the Café against expected outgoings.

The Trustees recognise that any major risks to which SHAC is exposed need to be reviewed on a regular basis and that the systems in place should mitigate against these risks. SHAC has the relevant policies in place which are reviewed annually by the Trustees and a rolling risk register which is reviewed each Trustee Board meeting.

Statement of Trustees Responsibilities in Respect of Accounts

The Trustees prepare the accounts each financial year giving a true and fair view of the state of affairs of the charity and of the surplus or deficit of the charity for that period. They are also responsible for the safeguarding of the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

**Report of the Trustees
for the Year Ended 31 March 2024**

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The object of the Charity is to promote and enhance the welfare of older people in any way which is deemed by law to be charitable, within the Borough of Surrey Heath.

Emphasis is placed on supporting those living alone and with few family members, and SHAC endeavours to improve their quality of life and the degree of independence that they can continue to enjoy in their lives.

The Trustees' policy is to provide a variety of high-quality services within the financial resources generated by and available to the Charity.

In forming the CIO in April 2019, the Trustees agreed the overall aim of the organisation is:

'Making life better for older people in Surrey Heath' and subsequently its mission is defined as
"To prevent loneliness and isolation amongst the elderly in the borough of Surrey Heath".

During the year these aims were delivered through a range of activities detailed in section 3, wherever possible services are provided free or at cost.

The Trustees meet every quarter to review performance and develop strategy. Comprehensive performance reports are presented each quarter which enable the trustees to ensure the services provided are attracting the right level of engagement with local people. And feedback direct from volunteers and service users is reviewed. Trustees representing the board attend service events on a regular basis to gain direct feedback from the public.

During the year, these services included:

- a. Visiting & Befriending Service providing friendship, companionship, and support for isolated, lonely people, particularly those confined to their homes and who may have mobility problems.
- b. The Rainbow Cafe in Camberley Town Centre which provides low-cost refreshments and a warm and welcoming meeting place for all members of our community.
- c. 'Tea and Memories' Vintage tea parties held every week at the Rainbow Cafe. These parties are full every week and highlight the need of social interaction of many elderly people living in our community.
- d. 'Tea and Chatter' parties held on a Sunday once a month at various volunteer homes across the Surrey Heath area escorted by volunteer drivers.
- e. The provision of an 'Information Signposting and Support Service' for older people and their families and friends which provided help and guidance for hundreds of local residents during the period.
- f. The provision of drop in Agility exercise class encompassed the OTGO falls prevention programme

REFERENCE AND ADMINISTRATIVE DETAILS

SHAC (Surrey Heath Age Concern CIO), is registered with the Charity Commissioners, (Reg No. 1175933) and had its main office based at Upper Floor, 20 Salisbury Grove, Mytchett, GU16 6BP during the year in question and is managed and operated within a constitution as last amended on 1st April 2018. (The Charity Head office is now at Unit 2F Station House 1 Pembroke Broadway Camberley GU15 3XD).

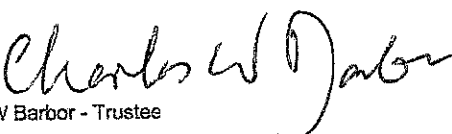
The Trustees were supported by the Charity's Manager, Nicola Astill who resigned from the post and left the Charity July 31st 2023, and Sarah Jane Croke was appointed Manager, both were supported by a small team of part-time paid staff.

Trustees who have served Surrey Heath Age Concern CIO are:

NAME POSITION

Mr. Charles Barbor Chair of Trustees
Mr. Peter Greatbatch Trustee
Mr. Douglas Price Trustee - resigned Dec 2023
Mr. David Lewis Trustee
Mr. Jonathan Lytle Trustee
Mrs. Sarah Jane Croke Trustee - resigned May 2023
Mr. Denis Fuller Trustee

Approved by order of the board of trustees on 23 January 2025 and signed on its behalf by:


C W Barbor - Trustee

**Independent Examiner's Report to the Trustees of
Surrey Heath Age Concern CIO**

Independent examiner's report to the trustees of Surrey Heath Age Concern CIO

I report to the charity trustees on my examination of the accounts of Surrey Heath Age Concern CIO (the Trust) for the year ended 31 March 2024.

Responsibilities and basis of report

As the charity trustees of the Trust you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the Trust's accounts carried out under Section 145 of the Act and in carrying out my examination I have followed all applicable Directions given by the Charity Commission under Section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the Trust as required by Section 130 of the Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Martin Joseph

WHITTINGTONS
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Surrey
GU2 4HP

23 January 2025

**Statement of Financial Activities
for the Year Ended 31 March 2024**

	Notes	Unrestricted funds £	Restricted funds £	31.3.24 Total funds £	31.3.23 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies		7,725	(1)	7,724	2,999
Charitable activities					
Surrey Heath		-	1,284	1,284	10,000
Other		17,333	23,797	41,130	6,984
Tea room - Rainbow Cafe		-	-	-	1,000
Visiting Service		-	-	-	20,000
Organisers salaries and pension contributions		-	-	-	-
Other trading activities	2	41,526	-	41,526	24,884
Investment income	3	286	-	286	145
Total		66,870	25,080	91,950	66,012
EXPENDITURE ON					
Raising funds		2,435	2,567	5,002	-
Charitable activities					
Other		195	-	195	4,745
Tea room - Rainbow Cafe		16,011	1,706	17,717	33,990
Visiting Service		732	-	732	17,130
Organisers salaries and pension contributions		46,286	22,317	68,603	21,587
Administration costs		10,995	592	11,587	13,433
Total		76,654	27,182	103,836	90,885
NET INCOME/(EXPENDITURE)		(9,784)	(2,102)	(11,886)	(24,873)
RECONCILIATION OF FUNDS					
Total funds brought forward		7,774	48,901	56,675	81,548
TOTAL FUNDS CARRIED FORWARD		(2,010)	46,799	44,789	56,675

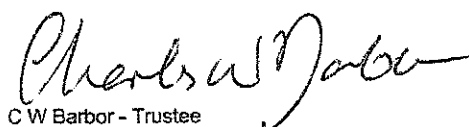
The notes form part of these financial statements

Surrey Heath Age Concern CIO

Balance Sheet
31 March 2024

	Notes	Unrestricted funds £	Restricted funds £	31.3.24 Total funds £	31.3.23 Total funds £
CURRENT ASSETS					
Cash at bank and in hand		900	46,799	47,699	58,739
CREDITORS					
Amounts falling due within one year	7	(2,910)	-	(2,910)	(2,064)
NET CURRENT ASSETS/(LIABILITIES)		<u>(2,010)</u>	<u>46,799</u>	<u>44,789</u>	<u>56,675</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		<u>(2,010)</u>	<u>46,799</u>	<u>44,789</u>	<u>56,675</u>
NET ASSETS		<u>(2,010)</u>	<u>46,799</u>	<u>44,789</u>	<u>56,675</u>
FUNDS	8				
Unrestricted funds				(2,010)	7,774
Restricted funds				<u>46,799</u>	<u>48,901</u>
TOTAL FUNDS				<u>44,789</u>	<u>56,675</u>

The financial statements were approved by the Board of Trustees and authorised for issue on 23 January 2025 and were signed on its behalf by:


C W Barbor - Trustee

**Notes to the Financial Statements
for the Year Ended 31 March 2024**

1. ACCOUNTING POLICIES**Basis of preparing the financial statements**

The financial statements of the charity, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Charities Act 2011. The financial statements have been prepared under the historical cost convention.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Taxation

The charity is exempt from tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

2. OTHER TRADING ACTIVITIES

	31.3.24	31.3.23
	£	£
Fundraising events	10,833	7,227
Tea Room - Princess Way	30,693	17,657
	<u>41,526</u>	<u>24,884</u>

3. INVESTMENT INCOME

	31.3.24	31.3.23
	£	£
Interest receivable - trading	286	145
	<u>286</u>	<u>145</u>

4. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2024 nor for the year ended 31 March 2023.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2024 nor for the year ended 31 March 2023.

Notes to the Financial Statements - continued
for the Year Ended 31 March 2024

5. STAFF CHANGES

We only ran with one month with the extra overhead of the fundraiser. We shifted Paul's salary to fund the extra hours in the Cafe during the year .. Sally took on the Fundraising role for Feb March at the lesser rate and Nicola came in just for March.

6. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted funds £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	2,999	-	2,999
Charitable activities			
Surrey Heath	10,000	-	10,000
Other	4,500	2,484	6,984
Tea room - Rainbow Cafe	-	1,000	1,000
Visiting Service	10,000	10,000	20,000
Organisers salaries and pension contributions	(2,490)	2,490	-
Other trading activities	24,884	-	24,884
Investment income	145	-	145
Total	<u>50,038</u>	<u>15,974</u>	<u>66,012</u>
EXPENDITURE ON			
Charitable activities			
Other	4,745	-	4,745
Tea room - Rainbow Cafe	33,990	-	33,990
Visiting Service	15,696	1,434	17,130
Organisers salaries and pension contributions	21,831	(244)	21,587
Administration costs	14,623	(1,190)	13,433
Total	<u>90,885</u>	<u>-</u>	<u>90,885</u>
NET INCOME/(EXPENDITURE)	(40,847)	15,974	(24,873)
RECONCILIATION OF FUNDS			
Total funds brought forward	48,621	32,927	81,548
TOTAL FUNDS CARRIED FORWARD	<u><u>7,774</u></u>	<u><u>48,901</u></u>	<u><u>56,675</u></u>

7. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.24 £	31.3.23 £
Trade creditors	1,080	595
Taxation and social security	583	389
Other creditors	1,247	1,080
	<u><u>2,910</u></u>	<u><u>2,064</u></u>

Notes to the Financial Statements - continued
for the Year Ended 31 March 2024

8. MOVEMENT IN FUNDS

	At 1.4.23 £	Net movement in funds £	At 31.3.24 £
Unrestricted funds			
General fund	7,774	(9,784)	(2,010)
Restricted funds			
Restricted	20,401	(2,102)	18,299
Contingency Fund	28,500	-	28,500
	<u>48,901</u>	<u>(2,102)</u>	<u>46,799</u>
TOTAL FUNDS	<u><u>56,675</u></u>	<u><u>(11,886)</u></u>	<u><u>44,789</u></u>

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	66,870	(76,654)	(9,784)
Restricted funds			
Restricted	25,080	(27,182)	(2,102)
	<u>91,950</u>	<u>(103,836)</u>	<u>(11,886)</u>

Comparatives for movement in funds

	At 1.4.22 £	Net movement in funds £	At 31.3.23 £
Unrestricted funds			
General fund	48,621	(40,847)	7,774
Restricted funds			
Restricted	9,927	10,474	20,401
Contingency Fund	23,000	5,500	28,500
	<u>32,927</u>	<u>15,974</u>	<u>48,901</u>
TOTAL FUNDS	<u><u>81,548</u></u>	<u><u>(24,873)</u></u>	<u><u>56,675</u></u>

Notes to the Financial Statements - continued
for the Year Ended 31 March 2024

8. MOVEMENT IN FUNDS - continued

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	50,038	(90,885)	(40,847)
Restricted funds			
Restricted	10,474	-	10,474
Contingency Fund	5,500	-	5,500
	<u>15,974</u>	<u>-</u>	<u>15,974</u>
TOTAL FUNDS	<u>66,012</u>	<u>(90,885)</u>	<u>(24,873)</u>

A current year 12 months and prior year 12 months combined position is as follows:

	At 1.4.22 £	Net movement in funds £	At 31.3.24 £
Unrestricted funds			
General fund	48,621	(50,631)	(2,010)
Restricted funds			
Restricted	9,927	8,372	18,299
Contingency Fund	23,000	5,500	28,500
	<u>32,927</u>	<u>13,872</u>	<u>46,799</u>
TOTAL FUNDS	<u>81,548</u>	<u>(36,759)</u>	<u>44,789</u>

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	116,908	(167,539)	(50,631)
Restricted funds			
Restricted	35,554	(27,182)	8,372
Contingency Fund	5,500	-	5,500
	<u>41,054</u>	<u>(27,182)</u>	<u>13,872</u>
TOTAL FUNDS	<u>157,962</u>	<u>(194,721)</u>	<u>(36,759)</u>

**Notes to the Financial Statements - continued
for the Year Ended 31 March 2024**

9. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2024.

**Detailed Statement of Financial Activities
for the Year Ended 31 March 2024**

	31.3.24 £	31.3.23 £
INCOME AND ENDOWMENTS		
Donations and legacies		
Gifts	-	(1)
Donations	7,724	2,880
Legacies	-	120
	<u>7,724</u>	<u>2,999</u>
Other trading activities		
Fundraising events	10,833	7,227
Tea Room - Princess Way	30,693	17,657
	<u>41,526</u>	<u>24,884</u>
Investment income		
Interest receivable - trading	286	145
Charitable activities		
Grants	42,414	37,984
Total incoming resources	<u>91,950</u>	<u>66,012</u>
EXPENDITURE		
Charitable activities		
Wages	68,603	59,106
Insurance	1,411	1,384
Tea room - Rainbow caft	17,717	15,532
Visiting Service	732	1,188
Advertising & marketing cost	391	-
Sundries	24	-
Office Rent	3,562	-
	<u>92,440</u>	<u>77,210</u>
Support costs		
Management		
Office fundraising and sundry expenditure	8,180	12,595
Governance costs		
Auditors' remuneration for non audit work	1,337	1,080
Professional & bookkeeping fee	1,879	-
	<u>3,216</u>	<u>1,080</u>
Total resources expended	<u>103,836</u>	<u>90,885</u>
Net expenditure	<u>(11,886)</u>	<u>(24,873)</u>