

**CRANE QUALITY COUNSELLING**  
**TRUSTEES' REPORT AND**  
**UNAUDITED FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31 MARCH 2024**

**CRANE QUALITY COUNSELLING**

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**FOR THE YEAR ENDED 31 MARCH 2024**

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**CRANE QUALITY COUNSELLING**

**REFERENCE AND ADMINISTRATIVE DETAILS**  
**FOR THE YEAR ENDED 31 MARCH 2024**

<b>TRUSTEES</b>	D Johnson (resigned 8.7.24) P M Briand (resigned 23.9.24) S Davies (resigned 23.9.24) D Dixon (resigned 02.06.25) C Mansell (resigned 02.06.25) T Tanner (resigned 31.3.24) M Haywood (appointed 3.4.23) (resigned 31.3.24)
	L Foley (appointed 14.7.25) W Sullivan (appointed 14.7.25) K Byles (appointed 14.7.25) G Johnson (appointed 14.7.25) J Eglin (appointed 14.7.25) G Goodall (appointed 14.7.25)
<b>REGISTERED OFFICE</b>	Suite B Roy Fletcher Centre Shrewsbury Shropshire SY1 1JE
<b>REGISTERED COMPANY NUMBER</b>	CE012007 (England and Wales)
<b>REGISTERED CHARITY NUMBER</b>	1175610
<b>INDEPENDENT EXAMINER</b>	Hollies Bookkeeping Services Ltd
<b>SOLICITORS</b>	Terry Jones Abbey House Abbey Foregate Shrewsbury SY2 6BH
<b>CHEIF EXECUTIVE OFFICER</b>	Mr D Johnson

**CRANE QUALITY COUNSELLING**  
**TRUSTEES' REPORT**  
**FOR THE YEAR ENDED 31 MARCH 2024**

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2024. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

**ACHIEVEMENT AND PERFORMANCE**

**Charitable Activities**

During the year, the charity has continued to develop and grow to deliver its range of counselling services. Our range of services are extended to include individuals, couples, families and young people through its 'Child Chat' and 'Teen Talk' projects. We have now been awarded a contract with Walking the Wounded to help support emotion well-being. CQC have noted that since its incorporation that far more men are now using this service which demonstrates how more open people are to discuss their mental health issues. The charity has also secured a commercial contract with a local business and hope develop this service further to support employer and their employees.

During the pandemic, we were successful in becoming a partner with Shropshire County Council in delivering a bereavement counselling service. This was funded through Government Covid 19 Pandemic funds, and this came to end in March 2023. Following on from the successful outcome of this service and our area of specialism in working with young people, Shropshire County Council awarded a further grant to work in schools with young people who had witnessed bereavement and who were suffering with anxiety and low-level mental health issues. This contract runs until end of March 25.

We have a restricted Bursary Fund and grants donated to this fund enable those clients who cannot financially contribute to the charity to continue their counselling. We have an increasing number of clients requesting support especially if they are on long waiting lists due to mental health problems. CQC is proud to provide a fast responsive service rather than clients having to wait for services when most in crisis.

The trustees are confident that the work carried out by our counsellor team has enabled our clients to move on in their lives having developed new strategies of managing their problems. We have received feedback during the year please see examples

*"Through Crane I've learned methods of dealing with troubles in a different & easier way as well as to take time for myself in order to better help my family in their times of need." Female, age 60*

*"Before I started counselling, I felt low, in a dark space and constantly anxious. After my sessions I felt uplifted and positive. I would 100% recommend counselling to others, my counsellor is incredible, and I would recommend her to anyone." Female, age 21*

*"Before my counselling I felt miserable and sad. After my sessions I feel less miserable and occasionally feel happy. I would recommend therapy to others. However, the 6 free sessions are not enough." Male, age 71*

*"Excellent and friendly counselling service. I have used Crane for child counselling, and they are caring and great at connecting to the child. Very reasonably priced." A parent of a counselled child*

The cost-of-living crisis has also impacted not only on the fundraising of CQC but also the amount that Clients are able to spend on Counselling.

**CRANE QUALITY COUNSELLING**  
**TRUSTEES' REPORT**  
**FOR THE YEAR ENDED 31 MARCH 2024**

**FINANCIAL REVIEW**

**Financial position**

During the year to 31<sup>st</sup> March 2024, the charity made a deficit of £39,215 compared to a surplus of £7,264 in the previous year.

The deficit for the year represents the challenging and difficult economic climate over the past 12 months. The Trustees have identified that the loss of central Government funding, along with rising overheads for the Charity Shops are key factors in the result for this financial year. Looking forward into 2025, the Trustees have reviewed and taken significant actions to mitigate the impact of these changes, including the closure of the Charity Shop within the Shrewsbury Town Centre.

**Reserves Policy**

The trustees are in the process of reviewing the reserves policy and the viability of the charity moving forward.

As of the 31<sup>st</sup> March 2024, the charity had unrestricted reserves of £43,659 (2023: £70,546) and no restricted reserves (2023: £12,328). The Trustees designated £32,981 (2023: £36,000) of the unrestricted funds for various planned projects as set out in the note 9 of the accounts.

The free reserves, calculated as unrestricted funds less fixed assets and designated funds, were £10,606 at the year-end (2023 £34,386).

The charity has had to increase staff due to the increased workload and now offers PT hours to 5 admin staff, CEO plus P/T fully trained counsellors & supervisors are also paid. We have found it increasingly difficult to find volunteers to support our work. However, we had help from Volunteers redesigning our website.

**Going concern**

Having had due consideration for the current economic climate, as well as the financial results to the date of this report, the Trustees consider that it is appropriate to prepare the financial statements on the going concern basis. This is based on the management accounts to date and financial forecasts in place. The Trustees have also reviewed the Charity Commission guidance around assessing insolvency risks and are continuing to monitor this. The Trustees, together with the Chief Executive and reviewing all aspects of the charity, including new opportunities and areas where current financial performance can be improved. Some cost savings decisions have already been implemented.

As a result, the Trustees consider the going concern basis to remain appropriate.

**FUTURE PLANS**

The Trustees are hoping that the future growth of services for the charity will come through a marketing scheme and through setting up contracts with the local authorities and other charitable organisations, both Shropshire and Telford & Wrekin and by developing the 'Teen Talk' project further.

**CRANE QUALITY COUNSELLING**  
**TRUSTEES' REPORT**  
**FOR THE YEAR ENDED 31 MARCH 2024**

**STRUCTURE, GOVERNANCE AND MANAGEMENT**

**Governing document**

The charity is controlled by its governing document, a deed of trust and constitutes an unincorporated charity.

The charity was registered as a Charitable Incorporated Organisation (CIO) on the 7<sup>th</sup> November 2017 and its governing document is based on the CIO Foundation Model.

**Recruitment and appointment of new trustees**

Trustees are recruited through advertising locally, particularly where a certain area of expertise is required i.e. Solicitor, School Head, Medical Advisor etc.

Applications are received, shortlisted and then applicants are invited to complete the necessary forms after the charity has received a CV, DBS check and references as to their suitability.

The applicant then attends a Trustee meeting as an observer, and they are then appointed to the board of Trustees at the next AGM and registered with the Charity Commission.

The Trustees are required to read the roles and responsibilities guidance on the Charity Commission website and attend any relevant training they may require. This is usually done through Community Resource (formerly known as Shropshire Rural Communities Charity).

**TRUSTEES' RESPONSIBILITY STATEMENT**

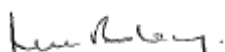
The trustees (who are also the directors of Crane Quality Counselling for the purposes of company law) are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice) including Financial Reporting Standard 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland".

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing those financial statements, the trustees are required to

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Approved by order of the board of trustees on 1<sup>st</sup> August 2025 and signed on its behalf by:



.....  
Lin Foley- Trustee

**INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF**  
**CRANE QUALITY COUNSELLING**

**Independent examiner's report to the trustees of Crane Quality Counselling ('the Company')**

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2024.

**Responsibilities and basis of report**

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under Section 145(5) (b) of the 2011 Act.

**Independent examiner's statement**

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by Section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of Section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Hollies Bookkeeping Services Ltd

Date: 1<sup>st</sup> August 2025

**CRANE QUALITY COUNSELLING**

**STATEMENT OF FINANCIAL ACTIVITIES**  
**FOR THE YEAR ENDED 31 MARCH 2024**

	Notes	Unrestricted funds £	Restricted funds £	2024 Total funds £	2023 Total funds £
<b>INCOME AND ENDOWMENTS FROM</b>					
Donations and legacies		9,091	2,000	11,091	23,729
<b>Charitable activities</b>					
General		78,296	22,500	100,796	120,904
Other trading activities	2	<u>121,522</u>	<u>-</u>	<u>121,522</u>	<u>106,088</u>
<b>Total</b>		<u>208,909</u>	<u>24,500</u>	<u>233,409</u>	<u>250,721</u>
 <b>EXPENDITURE ON</b>					
Raising funds		102,555	-	102,555	95,144
<b>Charitable activities</b>					
General		<u>133,241</u>	<u>36,828</u>	<u>170,069</u>	<u>148,313</u>
<b>Total</b>		<u>235,796</u>	<u>36,828</u>	<u>272,624</u>	<u>243,457</u>
 <b>NET INCOME/(EXPENDITURE)</b>		(26,887)	(12,328)	(39,215)	7,264
 <b>RECONCILIATION OF FUNDS</b>					
Total funds brought forward		70,546	12,328	82,874	75,610
 <b>TOTAL FUNDS CARRIED FORWARD</b>		<u>43,659</u>	<u>-</u>	<u>43,659</u>	<u>82,874</u>

**CONTINUING OPERATIONS**

All income and expenditure has arisen from continuing activities.

The notes form part of these financial statements



**CRANE QUALITY COUNSELLING**

**STATEMENT OF FINANCIAL POSITION**  
**31 MARCH 2024**

	Notes	Unrestricted funds £	Restricted funds £	2024 Total funds £	2023 Total funds £
<b>FIXED ASSETS</b>					
Tangible assets	7	72	-	72	160
<b>CURRENT ASSETS</b>					
Prepayments and accrued income		1,834	-	1,834	12,179
Cash at bank		<u>42,998</u>	<u>-</u>	<u>42,998</u>	<u>72,769</u>
		44,832	-	44,832	84,948
<b>CREDITORS</b>					
Amounts falling due within one year	8	(1,245)	-	(1,245)	(2,234)
<b>NET CURRENT ASSETS</b>		<u>43,587</u>	<u>-</u>	<u>43,587</u>	<u>82,714</u>
<b>TOTAL ASSETS LESS CURRENT LIABILITIES</b>		<u>43,659</u>	<u>-</u>	<u>43,659</u>	<u>82,874</u>
<b>NET ASSETS</b>		<u>43,659</u>	<u>-</u>	<u>43,659</u>	<u>82,874</u>
<b>FUNDS</b>	9				
Unrestricted funds				43,659	70,546
Restricted funds				<u>-</u>	<u>12,328</u>
<b>TOTAL FUNDS</b>				<u>43,659</u>	<u>82,874</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2024.

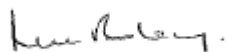
The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2024 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 1<sup>st</sup> August 2025 and were signed on its behalf by:



Lin Foley - Trustee

The notes form part of these financial statements

## **CRANE QUALITY COUNSELLING**

### **NOTES TO THE FINANCIAL STATEMENTS** **FOR THE YEAR ENDED 31 MARCH 2024**

#### **1. ACCOUNTING POLICIES**

##### **Basis of preparing the financial statements**

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

##### **Financial reporting standard 102 - reduced disclosure exemptions**

The charitable company has taken advantage of the following disclosure exemptions in preparing these financial statements, as permitted by FRS 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland':

- the requirements of Section 7 Statement of Cash Flows;
- the requirement of paragraph 3.17(d);
- the requirements of paragraphs 11.42, 11.44, 11.45, 11.47, 11.48(a)(iii), 11.48(a)(iv), 11.48(b) and 11.48(c);
- the requirements of paragraphs 12.26, 12.27, 12.29(a), 12.29(b) and 12.29A;
- the requirement of paragraph 33.7.

##### **Income**

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received, and the amount can be measured reliably.

##### **Expenditure**

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

##### **Tangible fixed assets**

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

- Computer Equipment - 33% straight line

##### **Taxation**

The charity is exempt from corporation tax on its charitable activities.

##### **Fund accounting**

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

##### **Cash at bank and in hand**

Cash at bank and in hand includes cash and short-term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

**CRANE QUALITY COUNSELLING**

**NOTES TO THE FINANCIAL STATEMENTS - continued**  
**FOR THE YEAR ENDED 31 MARCH 2024**

**1. ACCOUNTING POLICIES - continued**

**Financial instruments**

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

**Debtors**

Trade and other debtors are recognised at the settlement amount after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

**2. OTHER TRADING ACTIVITIES**

	2024	2023
	£	£
Fundraising events	8,471	4,805
Shop income	110,871	99,484
Other income	2,180	1,799
	<u>121,522</u>	<u>106,088</u>

**3. NET INCOME/(EXPENDITURE)**

Net income/(expenditure) is stated after charging/(crediting):

	2024	2023
	£	£
Depreciation - owned assets	<u>88</u>	<u>89</u>

**4. TRUSTEES' REMUNERATION AND BENEFITS**

There were no trustees' remuneration or other benefits for the year ended 31 March 2024 nor for the year ended 31 March 2023.

**Trustees' expenses**

There were no trustees' expenses paid for the year ended 31 March 2024 nor for the year ended 31 March 2023.

**5. STAFF COSTS**

The average monthly number of employees during the year was as follows:

	2024	2023
Staff employed by the Charity	<u>17</u>	<u>17</u>

No employees received emoluments in excess of £60,000.

**CRANE QUALITY COUNSELLING**

**NOTES TO THE FINANCIAL STATEMENTS - continued**  
**FOR THE YEAR ENDED 31 MARCH 2024**

**6. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES**

	Unrestricted funds £	Restricted funds £	Total funds £
<b>INCOME AND ENDOWMENTS FROM</b>			
Donations and legacies	21,729	2,000	23,729
<b>Charitable activities</b>			
General	47,682	73,222	120,904
Other trading activities	<u>106,088</u>	<u>-</u>	<u>106,088</u>
<b>Total</b>	<u>175,499</u>	<u>75,222</u>	<u>250,721</u>
 <b>EXPENDITURE ON</b>			
Raising funds	95,144	-	95,144
<b>Charitable activities</b>			
General	<u>85,419</u>	<u>62,894</u>	<u>148,313</u>
<b>Total</b>	<u>180,563</u>	<u>62,894</u>	<u>243,457</u>
 <b>NET INCOME/(EXPENDITURE)</b>	(5,064)	12,328	7,264
 <b>RECONCILIATION OF FUNDS</b>			
Total funds brought forward	75,610	-	75,610
 <b>TOTAL FUNDS CARRIED FORWARD</b>	<u>70,546</u>	<u>12,328</u>	<u>82,874</u>

**7. TANGIBLE FIXED ASSETS**

	Computer equipment £
<b>COST</b>	
At 1 April 2023 and 31 March 2024	<u>3,236</u>
<b>DEPRECIATION</b>	
At 1 April 2023	3,076
Charge for year	<u>88</u>
At 31 March 2024	<u>3,164</u>
<b>NET BOOK VALUE</b>	
At 31 March 2024	<u>72</u>
At 31 March 2023	<u>160</u>

**CRANE QUALITY COUNSELLING**

**NOTES TO THE FINANCIAL STATEMENTS - continued**  
**FOR THE YEAR ENDED 31 MARCH 2024**

**8. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR**

	2024 £	2023 £
Accruals and deferred income	<u>1,245</u>	<u>2,234</u>

**9. MOVEMENT IN FUNDS**

	At 1.4.23 £	Net movement in funds £	Transfers between funds £	At 31.3.24 £
<b>Unrestricted funds</b>				
General fund	34,546	(24,017)	-	10,529
Designated bursary fund	15,000	-	-	15,000
Designated training fund	11,000	(2,870)	(5,000)	3,130
Designated continuity fund	<u>10,000</u>	<u>-</u>	<u>5,000</u>	<u>15,000</u>
	70,546	(26,887)	-	43,659
<b>Restricted funds</b>				
Bursary Fund	1,900	(1,900)	-	-
Bereavement Fund	<u>10,428</u>	<u>(10,428)</u>	<u>-</u>	<u>-</u>
	<u>12,328</u>	<u>(12,328)</u>	<u>-</u>	<u>-</u>
<b>TOTAL FUNDS</b>	<u>82,874</u>	<u>(39,215)</u>	<u>-</u>	<u>43,659</u>

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
<b>Unrestricted funds</b>			
General fund	208,909	(232,926)	(24,017)
Designated training fund	<u>-</u>	<u>(2,870)</u>	<u>(2,870)</u>
	208,909	(235,796)	(26,887)
<b>Restricted funds</b>			
Bursary Fund	2,000	(3,900)	(1,900)
Bereavement Fund	<u>22,500</u>	<u>(32,928)</u>	<u>(10,428)</u>
	<u>24,500</u>	<u>(36,828)</u>	<u>(12,328)</u>
<b>TOTAL FUNDS</b>	<u>233,409</u>	<u>(272,624)</u>	<u>(39,215)</u>

**CRANE QUALITY COUNSELLING**

**NOTES TO THE FINANCIAL STATEMENTS - continued**  
**FOR THE YEAR ENDED 31 MARCH 2024**

**9. MOVEMENT IN FUNDS - continued**

**Comparatives for movement in funds**

	At 1.4.22 £	Net movement in funds £	At 31.3.23 £
<b>Unrestricted funds</b>			
General fund	39,610	(5,064)	34,546
Designated bursary fund	15,000	-	15,000
Designated training fund	11,000	-	11,000
Designated continuity fund	<u>10,000</u>	<u>-</u>	<u>10,000</u>
	75,610	(5,064)	70,546
<b>Restricted funds</b>			
Bursary Fund	-	1,900	1,900
Bereavement Fund	<u>-</u>	<u>10,428</u>	<u>10,428</u>
	-	12,328	12,328
<b>TOTAL FUNDS</b>	<u>75,610</u>	<u>7,264</u>	<u>82,874</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
<b>Unrestricted funds</b>			
General fund	175,499	(180,563)	(5,064)
<b>Restricted funds</b>			
Bursary Fund	2,000	(100)	1,900
Bereavement Fund	<u>73,222</u>	<u>(62,794)</u>	<u>10,428</u>
	75,222	(62,894)	12,328
<b>TOTAL FUNDS</b>	<u>250,721</u>	<u>(243,457)</u>	<u>7,264</u>

A current year 12 months and prior year 12 months combined position is as follows:

	At 1.4.22 £	Net movement in funds £	Transfers between funds £	At 31.3.24 £
<b>Unrestricted funds</b>				
General fund	39,610	(29,081)	-	10,529
Designated bursary fund	15,000	-	-	15,000
Designated training fund	11,000	(2,870)	(5,000)	3,130
Designated continuity fund	<u>10,000</u>	<u>-</u>	<u>5,000</u>	<u>15,000</u>
	75,610	(31,951)	-	43,659
<b>TOTAL FUNDS</b>	<u>75,610</u>	<u>(31,951)</u>	<u>-</u>	<u>43,659</u>

## **CRANE QUALITY COUNSELLING**

### **NOTES TO THE FINANCIAL STATEMENTS - continued** **FOR THE YEAR ENDED 31 MARCH 2024**

#### **9. MOVEMENT IN FUNDS - continued**

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
<b>Unrestricted funds</b>			
General fund	384,408	(413,489)	(29,081)
Designated training fund	-	(2,870)	(2,870)
	384,408	(416,359)	(31,951)
<b>Restricted funds</b>			
Bursary Fund	4,000	(4,000)	-
Bereavement Fund	95,722	(95,722)	-
	99,722	(99,722)	-
<b>TOTAL FUNDS</b>	<u>484,130</u>	<u>(516,081)</u>	<u>(31,951)</u>

#### **Restricted funds**

The Bursary Fund is an ongoing fund to assist those clients who are unable to contribute towards the cost of their counselling. All funds received were spent during the year.

From 2020 - March 2023 funding was received from Shropshire Council's Bereavement Covid Government Funding. This was drawn down monthly from Shropshire Council via Invoices sent to them and enabled both adults and young people to receive bereavement counselling. The final element of this funding was spent during the year.

#### **Designated funds**

The Designated Bursary fund has been set up to help support those clients who are unable to contribute towards the cost of their counselling.

The Designated Training fund has been set up to provide training for the counsellors including safeguarding, working with children and bereavement training. Some of the fund has been spent during the year and £5,000 has been re-designated to the Continuity Fund.

The Designated Continuity Fund was set up in prior years to safeguard the future operations of the charity and has been increased in the current year to cover anticipated costs should the charity close.

#### **10. EMPLOYEE BENEFIT OBLIGATIONS**

The charitable company operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the charitable company in an independently administered fund. The pension cost charge represents contributions payable by the charitable company to the fund and amounted to £1,490 (2023: £2,701). Contributions totalling £nil (2023: £nil) were payable to the fund at the balance sheet date.

**CRANE QUALITY COUNSELLING**

**NOTES TO THE FINANCIAL STATEMENTS - continued**  
**FOR THE YEAR ENDED 31 MARCH 2024**

**11. RELATED PARTY DISCLOSURES**

During the year the Trustees made payments of £25,501 (2023: £23,918) to the Key Management Personnel of the charity, to whom they delegate the day-to-day running of the charity.

During the year, payments of £7,662 (2023: £6,609) were paid to S Foley, a relation of the Chief Executive, for the supply of two fully expensed commercial vehicles used by the two Charity Shops in Shrewsbury and Northwich for collection and delivery of shop stock.



**CRANE QUALITY COUNSELLING**

**DETAILED STATEMENT OF FINANCIAL ACTIVITIES**  
**FOR THE YEAR ENDED 31 MARCH 2024**

	2024 £	2023 £
<b>INCOME AND ENDOWMENTS</b>		
<b>Donations and legacies</b>		
Donations and legacies	6,891	8,693
Grants	<u>4,200</u>	<u>15,036</u>
	11,091	23,729
<b>Other trading activities</b>		
Fundraising events	8,471	4,805
Shop income	110,871	99,484
Other income	<u>2,180</u>	<u>1,799</u>
	121,522	106,088
<b>Charitable activities</b>		
Counselling services	<u>100,796</u>	<u>120,904</u>
<b>Total incoming resources</b>	233,409	250,721
<b>EXPENDITURE</b>		
<b>Raising donations and legacies</b>		
Raising Funds	3,570	3,629
Shop costs	<u>98,985</u>	<u>91,515</u>
	102,555	95,144
<b>Charitable activities</b>		
Wages	111,110	77,345
Light and heat	-	861
Telephone	973	1,721
Postage and stationery	1,655	2,293
Sundries	3,099	2,438
Counselling	28,444	20,053
Indemnity insurance	424	199
Rent	13,753	12,169
Computer costs	1,706	2,520
Managerial charges	-	23,918
Other professional fees	6,135	887
Depreciation of tangible fixed assets	<u>88</u>	<u>89</u>
	167,387	144,493
<b>Support costs</b>		
<b>Management</b>		
Advertising	1,117	1,020
<b>Finance</b>		
Bank charges	44	298

This page does not form part of the statutory financial statements

**CRANE QUALITY COUNSELLING**

**DETAILED STATEMENT OF FINANCIAL ACTIVITIES**  
**FOR THE YEAR ENDED 31 MARCH 2024**

	2024 £	2023 £
<b>Finance</b>		
<b>Governance costs</b>		
Accountancy and legal fees	-	288
Independent Examination fee	1,416	1,134
Independent Examination fee - prior year	<u>105</u>	<u>1,080</u>
	<u>1,521</u>	<u>2,502</u>
 Total resources expended	 <u>272,624</u>	 <u>243,457</u>
 <b>Net (expenditure)/income</b>	 <u><u>(39,215)</u></u>	 <u><u>7,264</u></u>

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