

# CRANE QUALITY COUNSELLING

England & Wales · Charity number 1175610

## Details

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**Status** Registered

**Legal form** CIO

**Registered** 2017-11-07

**Register** [View on the Charity Commission register](#)

## Contact

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**Address** Suite B  
The Roy Fletcher Centre  
Cross Hill  
Shrewsbury  
SY1 1JE

**Phone** 01743240546

**Email** [admin@cranecounselling.co.uk](mailto:admin@cranecounselling.co.uk)

## Activities

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**Objects:** THE OBJECTS OF THE CIO ARE, FOR THE PUBLIC BENEFIT:1. TO EDUCATE THE PUBLIC CONCERNING THE BENEFITS OF SECURE COUPLE RELATIONSHIPS, MARRIAGE AND FAMILY LIFE IN ORDER TO IMPROVE THE EMOTIONAL, SEXUAL AND SPIRITUAL WELL-BEING OF INDIVIDUALS WHICH IS DERIVED FROM COMMITTED RELATIONSHIPS;2. TO SEEK TO ENHANCE THE GOOD HEALTH, BOTH MENTAL AND PHYSICAL, OF ADULTS AND CHILDREN BY WORKING TO PREVENT POVERTY, HARDSHIP AND DISTRESS CAUSED BY THE BREAKDOWN OF SUCH RELATIONSHIPS;3. TO PROVIDE COUNSELLING AND ADVICE TO ADULTS AND/OR CHILDREN IN RELATION TO ANY ASPECT OF DAILY LIFE OR WORK WHICH MAY PREJUDICE THEIR PHYSICAL OR MENTAL WELL-BEING; OR INFLUENCE, EITHER DIRECTLY OR INDIRECTLY, THEIR PRESENT OR FUTURE FAMILY OR COUPLE RELATIONSHIP;4. TO RELIEVE THOSE IN NEED BY REASON OF YOUTH, AGE, ILL-HEALTH, DISABILITY, FINANCIAL HARDSHIP OR OTHER DISADVANTAGE; AND5. TO PROMOTE RESEARCH INTO ALL OF THE ABOVE OBJECTS AND TO MAKE THE RESULTS AVAILABLE TO THE PUBLIC.”

**Activities:** To educate the public concerning the benefits of secure couple relationships, marriage and family life to improve the emotional, sexual and spiritual well-being of individuals which is derived from committed relationships;To enhance the good health, both mental and physical, of adults and children to prevent poverty, hardship and distress caused by the breakdown of such relationships.

## Classification

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- **How:** Provides Services
- **What:** General Charitable Purposes
- **Who:** Children/young People, People With Disabilities, The General Public/mankind

## Geography

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- Shropshire

## Finances

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Period end	Income	Expenditure	Assets	Employees
2025-03-31	£186,671	£223,115	-	-
2024-03-31	£233,409	£272,624	-	-
2023-03-31	£250,721	£243,457	-	-
2022-03-31	£188,987	£159,261	-	-
2021-03-31	£90,645	£62,699	-	-

## Trustees

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Name	Role	Appointed
Linda Foley	Chair	2025-06-02
Edward John Elgin		2025-06-02
Gillian Johnson		2025-06-02
Kevin Byles		2025-06-04
Pauline Gail Goodall		2025-06-02
Warren Sullivan		2025-06-02

**CRANE QUALITY COUNSELLING**

England & Wales - Charity number 1175610

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# Accounts

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REGISTERED COMPANY NUMBER: CE012007 (England and Wales)  
REGISTERED CHARITY NUMBER: 1175610

**CRANE QUALITY COUNSELLING**  
**TRUSTEES' REPORT AND**  
**UNAUDITED FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31 MARCH 2025**

**CRANE QUALITY COUNSELLING**

**CONTENTS OF THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31 MARCH 2025**

	<b>Page</b>
<b>Reference and Administrative Details</b>	1
<b>Trustees' Report</b>	2 to 4
<b>Independent Examiner's Report</b>	5
<b>Statement of Financial Activities</b>	6
<b>Statement of Financial Position</b>	7
<b>Notes to the Financial Statements</b>	8 to 14
<b>Detailed Statement of Financial Activities</b>	15 to 16

**CRANE QUALITY COUNSELLING**

**REFERENCE AND ADMINISTRATIVE DETAILS**  
**FOR THE YEAR ENDED 31 MARCH 2025**

<b>TRUSTEES</b>	D Johnson (resigned 8.7.24) P M Briand (resigned 23.9.24) S Davies (resigned 23.9.24) D Dixon (resigned 02.06.25) C Mansell (resigned 02.06.25)  L Foley (appointed 14.7.25) W Sullivan (appointed 14.7.25) K Byles (appointed 14.7.25) G Johnson (appointed 14.7.25) J Eglin (appointed 14.7.25) G Goodall (appointed 14.7.25) P Mayne (appointed 14.7.25)
<b>REGISTERED OFFICE</b>	Suite B Roy Fletcher Centre Shrewsbury Shropshire SY1 1JE
<b>REGISTERED COMPANY NUMBER</b>	CE012007 (England and Wales)
<b>REGISTERED CHARITY NUMBER</b>	1175610
<b>INDEPENDENT EXAMINER</b>	Hollies Bookkeeping Services Ltd
<b>SOLICITORS</b>	Terry Jones Abbey House Abbey Foregate Shrewsbury SY2 6BH
<b>CHEIF EXECUTIVE OFFICER</b>	Mr D Johnson

**CRANE QUALITY COUNSELLING**  
**TRUSTEES' REPORT**  
**FOR THE YEAR ENDED 31 MARCH 2025**

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2024. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

**ACHIEVEMENT AND PERFORMANCE**

**Charitable Activities**

During the year, the charity has continued to develop and grow to deliver its range of counselling services. Our range of services are extended to include individuals, couples, families and young people through its 'Child Chat' and 'Teen Talk' projects. We have now been awarded a contract with Walking the Wounded to help support emotion well-being. CQC have noted that since its incorporation that far more men are now using this service which demonstrates how more open people are to discuss their mental health issues. The charity has also secured a commercial contract with a local business and hope develop this service further to support employer and their employees.

During the pandemic, we were successful in becoming a partner with Shropshire County Council in delivering a bereavement counselling service. This was funded through Government Covid 19 Pandemic funds, and this came of end in March 2023. Following on from the successful outcome of this service and our area of specialism in working with young people, Shropshire County Council awarded a further grant to work in schools with young people who had witnessed bereavement and who were suffering with anxiety and low-level mental health issues. This contract runs until end of March 25.

We have a restricted Bursary Fund and grants donated to this fund to enable those clients who cannot financially contribute to the charity to continue their counselling. We have an increasing the number of clients requesting support especially if they are on long waiting lists due to mental health problems. CQC is proud to provide a fast responsive service of seeing clients within 7-14 days, rather than clients having to wait for services when most in crisis.

The trustees are confident that the work carried out by our counsellor team has enabled our clients to move on in their lives having developed new strategies of managing their problems. We have received feedback during the year please see the following examples of feedback reviews:

*"Through Crane I've learned methods of dealing with troubles in a different & easier way as well as to take time for myself in order to better help my family in their times of need." Female, age 60*

*"Before I started counselling, I felt low, in a dark space and constantly anxious. After my sessions I felt uplifted and positive. I would 100% recommend counselling to others, my counsellor is incredible, and I would recommend her to anyone." Female, age 21*

*"Before my counselling I felt miserable and sad. After my sessions I feel less miserable and occasionally feel happy. I would recommend therapy to others. However, the 6 free sessions are not enough." Male, age 71*

*"Excellent and friendly counselling service. I have used Crane for child counselling, and they are caring and great at connecting to the child. Very reasonably priced." A parent of a counselled child*

The cost-of-living crisis has also impacted not only on the fundraising of CQC but also the amount that Clients are able to spend on Counselling.

**CRANE QUALITY COUNSELLING**  
**TRUSTEES' REPORT**  
**FOR THE YEAR ENDED 31 MARCH 2025**

**FINANCIAL REVIEW**

**Financial position**

During the year to 31<sup>st</sup> March 2025, the charity made a deficit of £36,444.69 compared to a deficit of £39,215 in the previous year.

The deficit for the year represents the challenging and difficult economic climate over the past 12 months. The Trustees have identified that the loss of central Government funding, along with rising overheads for the Charity Shops are key factors in the result for this financial year. Looking forward into 2026, the Trustees have reviewed and taken significant actions to mitigate the impact of these changes.

**Reserves Policy**

The trustees are in the process of reviewing the reserves policy and the viability of the charity moving forward.

As of the 31<sup>st</sup> of March 2025, the charity had unrestricted reserves of £7,214 (2024: £43,659) and no restricted reserves.

The charity in 2024, initially had to increase staff due to the increased workload and offered PT hours to 4 admin staff, job share CEO post, plus 16 P/T fully trained counsellors & 2 supervisors were also paid. Towards the end of 2024 going into 2025, a dramatic decrease in grant funding impacted on financing 2 admin posts and in January 2025, 2 admin posts were made redundant. We have found it increasingly difficult to find volunteers to support our work. However, we had help from Volunteers redesigning and updating our website.

**Going concern**

Having had due consideration for the current economic climate, as well as the financial results to the date of this report, the Trustees consider that it is appropriate to prepare the financial statements on the going concern basis. This is based on the management accounts to date and financial forecasts in place. The Trustees have also reviewed the Charity Commission guidance around assessing insolvency risks and are continuing to monitor this. The Trustees, together with the Chief Executive and reviewing all aspects of the charity, including new opportunities and areas where current financial performance can be improved. Some cost savings decisions have already been implemented.

As a result, the Trustees consider the going concern basis to remain appropriate.

**FUTURE PLANS**

The Trustees are hoping that the future growth of services for the charity will come through a marketing scheme and through setting up contracts with the local authorities and other charitable organisations, both Shropshire and Telford & Wrekin and by developing further school and college contracts.

**CRANE QUALITY COUNSELLING**  
**TRUSTEES' REPORT**  
**FOR THE YEAR ENDED 31 MARCH 2025**

**STRUCTURE, GOVERNANCE AND MANAGEMENT**

**Governing document**

The charity is controlled by its governing document, a deed of trust and constitutes an unincorporated charity.

The charity was registered as a Charitable Incorporated Organisation (CIO) on the 7<sup>th</sup> of November 2017, and its governing document is based on the CIO Foundation Model.

**Recruitment and appointment of new trustees**

Trustees are recruited through advertising locally, particularly where a certain area of expertise is required i.e. Solicitor, School Head, Medical Advisor etc.

Applications are received, shortlisted and then applicants are invited to complete the necessary forms after the charity has received a CV, DBS check and references as to their suitability.

The applicant then attends a Trustee meeting as an observer, and they are then appointed to the board of Trustees at the next AGM and registered with the Charity Commission.

The Trustees are required to read the roles and responsibilities guidance on the Charity Commission website and attend any relevant training they may require. This is usually done through Community Resource (formerly known as Shropshire Rural Communities Charity).

**TRUSTEES' RESPONSIBILITY STATEMENT**

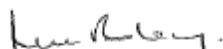
The trustees (who are also the directors of Crane Quality Counselling for the purposes of company law) are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice) including Financial Reporting Standard 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland".

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing those financial statements, the trustees are required to

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Approved by order of the board of trustees on 20<sup>th</sup> January 2026 and signed on its behalf by:



.....  
Lin Foley- Trustee

**INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF  
CRANE QUALITY COUNSELLING**

**Independent examiner's report to the trustees of Crane Quality Counselling ('the Company')**

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2025.

**Responsibilities and basis of report**

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under Section 145(5) (b) of the 2011 Act.

**Independent examiner's statement**

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by Section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of Section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Hollies Bookkeeping Services Ltd

Date: 15.1.2025

**CRANE QUALITY COUNSELLING**

**STATEMENT OF FINANCIAL ACTIVITIES**  
**FOR THE YEAR ENDED 31 MARCH 2025**

	Notes	Unrestricted funds £	Restricted funds £	2025 Total funds £	2024 Total funds £
<b>INCOME AND ENDOWMENTS FROM</b>					
Donations and legacies		11,851	0	11,851	11,091
<b>Charitable activities</b>					
General		116,801	0	116,801	100,796
Other trading activities	2	<u>58,019</u>	<u>-</u>	<u>58,019</u>	<u>121,522</u>
<b>Total</b>		<u>186,671</u>	<u>0</u>	<u>186,671</u>	<u>233,409</u>
<b>EXPENDITURE ON</b>					
Raising funds		90,767	-	90,767	102,555
<b>Charitable activities</b>					
General		<u>132,348</u>	<u>0</u>	<u>132,348</u>	<u>170,069</u>
<b>Total</b>		<u>223,115</u>	<u>0</u>	<u>223,115</u>	<u>272,624</u>
<b>NET INCOME/(EXPENDITURE)</b>		(36,444)	0	(36,444)	(39,215)
<b>RECONCILIATION OF FUNDS</b>					
Total funds brought forward		43,659	0	43,659	82,874
<b>TOTAL FUNDS CARRIED FORWARD</b>		<u>7,214</u>	<u>0</u>	<u>7,214</u>	<u>43,659</u>

**CONTINUING OPERATIONS**

All income and expenditure have arisen from continuing activities.

The notes form part of these financial statements

**CRANE QUALITY COUNSELLING**

**STATEMENT OF FINANCIAL POSITION**  
**31 MARCH 2025**

	Notes	Unrestricted funds £	Restricted funds £	2025 Total funds £	2024 Total funds £
<b>FIXED ASSETS</b>					
Tangible assets	7	36	-	36	72
<b>CURRENT ASSETS</b>					
Prepayments and accrued income		0			1,839
Cash at bank		<u>10,747</u>		<u>10,747</u>	<u>42,993</u>
		10,783	-	10,783	44,832
<b>CREDITORS</b>					
Amounts falling due within one year	8	(3,569)	-	(3,569)	(1,245)
<b>NET CURRENT ASSETS</b>		<u>7,214</u>	<u>-</u>	<u>7,214</u>	<u>43,587</u>
<b>TOTAL ASSETS LESS CURRENT LIABILITIES</b>		<u>7,214</u>	<u>-</u>	<u>7,214</u>	<u>43,659</u>
<b>NET ASSETS</b>		<u>7,214</u>	<u>-</u>	<u>7,214</u>	<u>43,659</u>
<b>FUNDS</b>	9				
Unrestricted funds				7,214	43,659
Restricted funds				<u>-</u>	<u>0</u>
<b>TOTAL FUNDS</b>				<u>7,214</u>	<u>43,659</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2025.


The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2024 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 20<sup>th</sup> January 2026 and were signed on its behalf by:



Lin Foley - Trustee

The notes form part of these financial statements

## **CRANE QUALITY COUNSELLING**

### **NOTES TO THE FINANCIAL STATEMENTS** **FOR THE YEAR ENDED 31 MARCH 2025**

#### **1. ACCOUNTING POLICIES**

##### **Basis of preparing the financial statements**

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

##### **Financial reporting standard 102 - reduced disclosure exemptions**

The charitable company has taken advantage of the following disclosure exemptions in preparing these financial statements, as permitted by FRS 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland':

- the requirements of Section 7 Statement of Cash Flows;
- the requirement of paragraph 3.17(d);
- the requirements of paragraphs 11.42, 11.44, 11.45, 11.47, 11.48(a)(iii), 11.48(a)(iv), 11.48(b) and 11.48(c);
- the requirements of paragraphs 12.26, 12.27, 12.29(a), 12.29(b) and 12.29A;
- the requirement of paragraph 33.7.

##### **Income**

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received, and the amount can be measured reliably.

##### **Expenditure**

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

##### **Tangible fixed assets**

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

- Computer Equipment - 33% straight line

##### **Taxation**

The charity is exempt from corporation tax on its charitable activities.

##### **Fund accounting**

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

##### **Cash at bank and in hand**

Cash at bank and in hand includes cash and short-term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

## CRANE QUALITY COUNSELLING

### NOTES TO THE FINANCIAL STATEMENTS - continued FOR THE YEAR ENDED 31 MARCH 2025

#### 1. ACCOUNTING POLICIES - continued

##### **Financial instruments**

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

##### **Debtors**

Trade and other debtors are recognised at the settlement amount after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

#### 2. OTHER TRADING ACTIVITIES

	2025	2024
	£	£
Fundraising events	0	8,471
Shop income	58,018	110,871
Other income	<u>0</u>	<u>2,180</u>
	<u>58,019</u>	<u>121,522</u>

#### 3. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	2025	2024
	£	£
Depreciation - owned assets	<u>36</u>	<u>88</u>

#### 4. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2025 nor for the year ended 31 March 2024.

##### **Trustees' expenses**

There were no trustees' expenses paid for the year ended 31 March 2025 nor for the year ended 31 March 2024.

#### 5. STAFF COSTS

The average monthly number of employees during the year was as follows:

	2025	2024
Staff employed by the Charity	<u>12</u>	<u>17</u>

No employees received emoluments in excess of £60,000.

**CRANE QUALITY COUNSELLING**

**NOTES TO THE FINANCIAL STATEMENTS - continued**  
**FOR THE YEAR ENDED 31 MARCH 2025**

**6. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES**

	Unrestricted funds £	Restricted funds £	Total funds £
<b>INCOME AND ENDOWMENTS FROM</b>			
Donations and legacies	11,851	0	11,851
<b>Charitable activities</b>			
General	58019	0	58,019
Other trading activities	<u>116,729</u>	<u>-</u>	<u>116,729</u>
<b>Total</b>	<u>186,671</u>	<u>0</u>	<u>186,671</u>
<b>EXPENDITURE ON</b>			
Raising funds	0	-	0
<b>Charitable activities</b>			
General	<u>223,115</u>	<u>0</u>	<u>223,115</u>
<b>Total</b>	<u>223,115</u>	<u>0</u>	<u>223,115</u>
<b>NET INCOME/(EXPENDITURE)</b>	(36,444)	0	(36,444)
<b>RECONCILIATION OF FUNDS</b>			
Total funds brought forward	43,659	-	43,569
	<u>          </u>	<u>          </u>	<u>          </u>
<b>TOTAL FUNDS CARRIED FORWARD</b>	<u>7,214</u>	<u>0</u>	<u>7,214</u>

**7. TANGIBLE FIXED ASSETS**

	Computer equipment £
<b>COST</b>	
At 1 April 2024 and 31 March 2025	<u>3,236</u>
<b>DEPRECIATION</b>	
At 1 April 2024	3,164
Charge for year	<u>36</u>
At 31 March 2025	<u>3,200</u>
<b>NET BOOK VALUE</b>	
At 31 March 2025	<u>36</u>
At 31 March 2024	<u>72</u>

## CRANE QUALITY COUNSELLING

### NOTES TO THE FINANCIAL STATEMENTS - continued FOR THE YEAR ENDED 31 MARCH 2025

#### 8. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2025 £	2024 £
Accruals and deferred income	<u>0</u>	<u>1,245</u>

#### 9. MOVEMENT IN FUNDS

	At 1.4.24 £	Net movement in funds £	Transfers between funds £	At 31.3.25 £
<b>Unrestricted funds</b>				
General fund	10,529	(1,714)	-	8,815
Designated bursary fund	15,000	(15,000)	-	0
Designated training fund	3,130	(3,130)	0	0
Designated continuity fund	<u>15,000</u>	<u>(13,033)</u>	<u>0</u>	<u>1,967</u>
	43,659	(32,877)	-	10,747
<b>Restricted funds</b>				
Bursary Fund	0	0	-	-
Bereavement Fund	<u>0</u>	<u>0</u>	<u>-</u>	<u>-</u>
	<u>0</u>	<u>0</u>	<u>-</u>	<u>-</u>
<b>TOTAL FUNDS</b>	<u>43,659</u>	<u>(32,877)</u>	<u>-</u>	<u>10,747</u>

#### 10. EMPLOYEE BENEFIT OBLIGATIONS

The charitable company operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the charitable company in an independently administered fund. The pension cost charge represents contributions payable by the charitable company to the fund and amounted to £4,157 (2024: £1,490). Contributions totalling £nil (2024: £nil) were payable to the fund at the balance sheet date.

#### 11. RELATED PARTY DISCLOSURES

During the year the Trustees made payments of £8,230 (2024: £25,501) to the Key Management Personnel of the charity, to whom they delegate the day-to-day running of the charity.

**CRANE QUALITY COUNSELLING**

**DETAILED STATEMENT OF FINANCIAL ACTIVITIES**  
**FOR THE YEAR ENDED 31 MARCH 2025**

	2025 £	2024 £
<b>INCOME AND ENDOWMENTS</b>		
<b>Donations and legacies</b>		
Donations and legacies	11,851	6,891
Grants	<u>46,083</u>	<u>4,200</u>
	57,934	11,091
<b>Other trading activities</b>		
Fundraising events	0	8,471
Shop income	58,019	110,871
Other income	<u>20,599</u>	<u>2,180</u>
	121,522	121,522
<b>Charitable activities</b>		
Counselling services	<u>50,119</u>	<u>100,796</u>
<b>Total incoming resources</b>	186,671	233,409
<b>EXPENDITURE</b>		
<b>Raising donations and legacies</b>		
Raising Funds	20	3,570
Shop costs	<u>3,135</u>	<u>98,985</u>
	3,155	102,555
<b>Charitable activities</b>		
Wages	133,130	111,110
Light and heat	4,516	0
Telephone	2,405	973
Postage and stationery	1,428	1,655
Sundries	9,824	3,099
Counselling	25,427	28,444
Indemnity insurance	1,475	4249
Rent	21,300	13,753
Computer costs	2,366	1,706
Managerial charges	8,230	0
Other professional fees	5,909	6,135
Depreciation of tangible fixed assets	<u>36</u>	<u>88</u>
	216,049	167,387
<b>Support costs</b>		
<b>Management</b>		
Advertising	1,723	1,117
<b>Finance</b>		
Bank charges	263	44

This page does not form part of the statutory financial statements

**CRANE QUALITY COUNSELLING**

**DETAILED STATEMENT OF FINANCIAL ACTIVITIES**  
**FOR THE YEAR ENDED 31 MARCH 2025**

	2025 £	2024 £
<b>Finance</b>		
<b>Governance costs</b>		
Accountancy and legal fees	-	0
Independent Examination fee	1,926	1,416
Independent Examination fee - prior year	<u>0</u>	<u>105</u>
	<u>1926</u>	<u>1,521</u>
Total resources expended	<u>223,116</u>	<u>272,624</u>
<b>Net (expenditure)/income</b>	<u>(36,445)</u>	<u>(39,215)</u>

This page does not form part of the statutory financial statements

**CRANE QUALITY COUNSELLING**

England & Wales - Charity number 1175610

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# Accounts

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**CRANE QUALITY COUNSELLING**  
**TRUSTEES' REPORT AND**  
**UNAUDITED FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31 MARCH 2024**

**CRANE QUALITY COUNSELLING**

**CONTENTS OF THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31 MARCH 2024**

	<b>Page</b>
<b>Reference and Administrative Details</b>	1
<b>Trustees' Report</b>	2 to 4
<b>Independent Examiner's Report</b>	5
<b>Statement of Financial Activities</b>	6
<b>Statement of Financial Position</b>	7
<b>Notes to the Financial Statements</b>	8 to 14
<b>Detailed Statement of Financial Activities</b>	15 to 16

**CRANE QUALITY COUNSELLING**

**REFERENCE AND ADMINISTRATIVE DETAILS**  
**FOR THE YEAR ENDED 31 MARCH 2024**

<b>TRUSTEES</b>	D Johnson (resigned 8.7.24) P M Briand (resigned 23.9.24) S Davies (resigned 23.9.24) D Dixon (resigned 02.06.25) C Mansell (resigned 02.06.25) T Tanner (resigned 31.3.24) M Haywood (appointed 3.4.23) (resigned 31.3.24)  L Foley (appointed 14.7.25) W Sullivan (appointed 14.7.25) K Byles (appointed 14.7.25) G Johnson (appointed 14.7.25) J Eglin (appointed 14.7.25) G Goodall (appointed 14.7.25)
<b>REGISTERED OFFICE</b>	Suite B Roy Fletcher Centre Shrewsbury Shropshire SY1 1JE
<b>REGISTERED COMPANY NUMBER</b>	CE012007 (England and Wales)
<b>REGISTERED CHARITY NUMBER</b>	1175610
<b>INDEPENDENT EXAMINER</b>	Hollies Bookkeeping Services Ltd
<b>SOLICITORS</b>	Terry Jones Abbey House Abbey Foregate Shrewsbury SY2 6BH
<b>CHEIF EXECUTIVE OFFICER</b>	Mr D Johnson

**CRANE QUALITY COUNSELLING**  
**TRUSTEES' REPORT**  
**FOR THE YEAR ENDED 31 MARCH 2024**

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2024. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

**ACHIEVEMENT AND PERFORMANCE**

**Charitable Activities**

During the year, the charity has continued to develop and grow to deliver its range of counselling services. Our range of services are extended to include individuals, couples, families and young people through its 'Child Chat' and 'Teen Talk' projects. We have now been awarded a contract with Walking the Wounded to help support emotion well-being. CQC have noted that since its incorporation that far more men are now using this service which demonstrates how more open people are to discuss their mental health issues. The charity has also secured a commercial contract with a local business and hope develop this service further to support employer and their employees.

During the pandemic, we were successful in becoming a partner with Shropshire County Council in delivering a bereavement counselling service. This was funded through Government Covid 19 Pandemic funds, and this came of end in March 2023. Following on from the successful outcome of this service and our area of specialism in working with young people, Shropshire County Council awarded a further grant to work in schools with young people who had witnessed bereavement and who were suffering with anxiety and low-level mental health issues. This contract runs until end of March 25.

We have a restricted Bursary Fund and grants donated to this fund enable those clients who cannot financially contribute to the charity to continue their counselling. We have an increasing the number of clients requesting support especially if they are on long waiting lists due to mental health problems. CQC is proud to provide a fast responsive service rather than clients having to wait for services when most in crisis.

The trustees are confident that the work carried out by our counsellor team has enabled our clients to move on in their lives having developed new strategies of managing their problems. We have received feedback during the year please see examples

*"Through Crane I've learned methods of dealing with troubles in a different & easier way as well as to take time for myself in order to better help my family in their times of need." Female, age 60*

*"Before I started counselling, I felt low, in a dark space and constantly anxious. After my sessions I felt uplifted and positive. I would 100% recommend counselling to others, my counsellor is incredible, and I would recommend her to anyone." Female, age 21*

*"Before my counselling I felt miserable and sad. After my sessions I feel less miserable and occasionally feel happy. I would recommend therapy to others. However, the 6 free sessions are not enough." Male, age 71*

*"Excellent and friendly counselling service. I have used Crane for child counselling, and they are caring and great at connecting to the child. Very reasonably priced." A parent of a counselled child*

The cost-of-living crisis has also impacted not only on the fundraising of CQC but also the amount that Clients are able to spend on Counselling.

**CRANE QUALITY COUNSELLING**  
**TRUSTEES' REPORT**  
**FOR THE YEAR ENDED 31 MARCH 2024**

**FINANCIAL REVIEW**

**Financial position**

During the year to 31<sup>st</sup> March 2024, the charity made a deficit of £39,215 compared to a surplus of £7,264 in the previous year.

The deficit for the year represents the challenging and difficult economic climate over the past 12 months. The Trustees have identified that the loss of central Government funding, along with rising overheads for the Charity Shops are key factors in the result for this financial year. Looking forward into 2025, the Trustees have reviewed and taken significant actions to mitigate the impact of these changes, including the closure of the Charity Shop within the Shrewsbury Town Centre.

**Reserves Policy**

The trustees are in the process of reviewing the reserves policy and the viability of the charity moving forward.

As of the 31<sup>st</sup> March 2024, the charity had unrestricted reserves of £43,659 (2023: £70,546) and no restricted reserves (2023: £12,328). The Trustees designated £32,981 (2023: £36,000) of the unrestricted funds for various planned projects as set out in the note 9 of the accounts.

The free reserves, calculated as unrestricted funds less fixed assets and designated funds, were £10,606 at the year-end (2023 £34,386).

The charity has had to increase staff due to the increased workload and now offers PT hours to 5 admin staff, CEO plus P/T fully trained counsellors & supervisors are also paid. We have found it increasingly difficult to find volunteers to support our work. However, we had help from Volunteers redesigning our website.

**Going concern**

Having had due consideration for the current economic climate, as well as the financial results to the date of this report, the Trustees consider that it is appropriate to prepare the financial statements on the going concern basis. This is based on the management accounts to date and financial forecasts in place. The Trustees have also reviewed the Charity Commission guidance around assessing insolvency risks and are continuing to monitor this. The Trustees, together with the Chief Executive and reviewing all aspects of the charity, including new opportunities and areas where current financial performance can be improved. Some cost savings decisions have already been implemented.

As a result, the Trustees consider the going concern basis to remain appropriate.

**FUTURE PLANS**

The Trustees are hoping that the future growth of services for the charity will come through a marketing scheme and through setting up contracts with the local authorities and other charitable organisations, both Shropshire and Telford & Wrekin and by developing the 'Teen Talk' project further.

**CRANE QUALITY COUNSELLING**  
**TRUSTEES' REPORT**  
**FOR THE YEAR ENDED 31 MARCH 2024**

**STRUCTURE, GOVERNANCE AND MANAGEMENT**

**Governing document**

The charity is controlled by its governing document, a deed of trust and constitutes an unincorporated charity.

The charity was registered as a Charitable Incorporated Organisation (CIO) on the 7<sup>th</sup> November 2017 and its governing document is based on the CIO Foundation Model.

**Recruitment and appointment of new trustees**

Trustees are recruited through advertising locally, particularly where a certain area of expertise is required i.e. Solicitor, School Head, Medical Advisor etc.

Applications are received, shortlisted and then applicants are invited to complete the necessary forms after the charity has received a CV, DBS check and references as to their suitability.

The applicant then attends a Trustee meeting as an observer, and they are then appointed to the board of Trustees at the next AGM and registered with the Charity Commission.

The Trustees are required to read the roles and responsibilities guidance on the Charity Commission website and attend any relevant training they may require. This is usually done through Community Resource (formerly known as Shropshire Rural Communities Charity).

**TRUSTEES' RESPONSIBILITY STATEMENT**

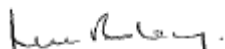
The trustees (who are also the directors of Crane Quality Counselling for the purposes of company law) are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice) including Financial Reporting Standard 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland".

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing those financial statements, the trustees are required to

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Approved by order of the board of trustees on 1<sup>st</sup> August 2025 and signed on its behalf by:



.....  
Lin Foley- Trustee

**INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF  
CRANE QUALITY COUNSELLING**

**Independent examiner's report to the trustees of Crane Quality Counselling ('the Company')**

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2024.

**Responsibilities and basis of report**

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under Section 145(5) (b) of the 2011 Act.

**Independent examiner's statement**

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by Section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of Section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Hollies Bookkeeping Services Ltd

Date: 1<sup>st</sup> August 2025

**CRANE QUALITY COUNSELLING**

**STATEMENT OF FINANCIAL ACTIVITIES**  
**FOR THE YEAR ENDED 31 MARCH 2024**

	Notes	Unrestricted funds £	Restricted funds £	2024 Total funds £	2023 Total funds £
<b>INCOME AND ENDOWMENTS FROM</b>					
Donations and legacies		9,091	2,000	11,091	23,729
<b>Charitable activities</b>					
General		78,296	22,500	100,796	120,904
Other trading activities	2	<u>121,522</u>	<u>-</u>	<u>121,522</u>	<u>106,088</u>
<b>Total</b>		<u>208,909</u>	<u>24,500</u>	<u>233,409</u>	<u>250,721</u>
<b>EXPENDITURE ON</b>					
Raising funds		102,555	-	102,555	95,144
<b>Charitable activities</b>					
General		<u>133,241</u>	<u>36,828</u>	<u>170,069</u>	<u>148,313</u>
<b>Total</b>		<u>235,796</u>	<u>36,828</u>	<u>272,624</u>	<u>243,457</u>
<b>NET INCOME/(EXPENDITURE)</b>		(26,887)	(12,328)	(39,215)	7,264
<b>RECONCILIATION OF FUNDS</b>					
Total funds brought forward		70,546	12,328	82,874	75,610
<b>TOTAL FUNDS CARRIED FORWARD</b>		<u>43,659</u>	<u>-</u>	<u>43,659</u>	<u>82,874</u>

**CONTINUING OPERATIONS**

All income and expenditure has arisen from continuing activities.

The notes form part of these financial statements

**CRANE QUALITY COUNSELLING**

**STATEMENT OF FINANCIAL POSITION**  
**31 MARCH 2024**

	Notes	Unrestricted funds £	Restricted funds £	2024 Total funds £	2023 Total funds £
<b>FIXED ASSETS</b>					
Tangible assets	7	72	-	72	160
<b>CURRENT ASSETS</b>					
Prepayments and accrued income		1,834	-	1,834	12,179
Cash at bank		<u>42,998</u>	<u>-</u>	<u>42,998</u>	<u>72,769</u>
		44,832	-	44,832	84,948
<b>CREDITORS</b>					
Amounts falling due within one year	8	(1,245)	-	(1,245)	(2,234)
<b>NET CURRENT ASSETS</b>		<u>43,587</u>	<u>-</u>	<u>43,587</u>	<u>82,714</u>
<b>TOTAL ASSETS LESS CURRENT LIABILITIES</b>		<u>43,659</u>	<u>-</u>	<u>43,659</u>	<u>82,874</u>
<b>NET ASSETS</b>		<u>43,659</u>	<u>-</u>	<u>43,659</u>	<u>82,874</u>
<b>FUNDS</b>	9				
Unrestricted funds				43,659	70,546
Restricted funds				<u>-</u>	<u>12,328</u>
<b>TOTAL FUNDS</b>				<u>43,659</u>	<u>82,874</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2024.


The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2024 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 1<sup>st</sup> August 2025 and were signed on its behalf by:



Lin Foley - Trustee

The notes form part of these financial statements

## **CRANE QUALITY COUNSELLING**

### **NOTES TO THE FINANCIAL STATEMENTS** **FOR THE YEAR ENDED 31 MARCH 2024**

#### **1. ACCOUNTING POLICIES**

##### **Basis of preparing the financial statements**

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

##### **Financial reporting standard 102 - reduced disclosure exemptions**

The charitable company has taken advantage of the following disclosure exemptions in preparing these financial statements, as permitted by FRS 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland':

- the requirements of Section 7 Statement of Cash Flows;
- the requirement of paragraph 3.17(d);
- the requirements of paragraphs 11.42, 11.44, 11.45, 11.47, 11.48(a)(iii), 11.48(a)(iv), 11.48(b) and 11.48(c);
- the requirements of paragraphs 12.26, 12.27, 12.29(a), 12.29(b) and 12.29A;
- the requirement of paragraph 33.7.

##### **Income**

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received, and the amount can be measured reliably.

##### **Expenditure**

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

##### **Tangible fixed assets**

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

- Computer Equipment - 33% straight line

##### **Taxation**

The charity is exempt from corporation tax on its charitable activities.

##### **Fund accounting**

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

##### **Cash at bank and in hand**

Cash at bank and in hand includes cash and short-term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

## CRANE QUALITY COUNSELLING

### NOTES TO THE FINANCIAL STATEMENTS - continued FOR THE YEAR ENDED 31 MARCH 2024

#### 1. ACCOUNTING POLICIES - continued

##### **Financial instruments**

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

##### **Debtors**

Trade and other debtors are recognised at the settlement amount after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

#### 2. OTHER TRADING ACTIVITIES

	2024	2023
	£	£
Fundraising events	8,471	4,805
Shop income	110,871	99,484
Other income	<u>2,180</u>	<u>1,799</u>
	<u>121,522</u>	<u>106,088</u>

#### 3. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	2024	2023
	£	£
Depreciation - owned assets	<u>88</u>	<u>89</u>

#### 4. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2024 nor for the year ended 31 March 2023.

##### **Trustees' expenses**

There were no trustees' expenses paid for the year ended 31 March 2024 nor for the year ended 31 March 2023.

#### 5. STAFF COSTS

The average monthly number of employees during the year was as follows:

	2024	2023
Staff employed by the Charity	<u>17</u>	<u>17</u>

No employees received emoluments in excess of £60,000.

**CRANE QUALITY COUNSELLING**

**NOTES TO THE FINANCIAL STATEMENTS - continued**  
**FOR THE YEAR ENDED 31 MARCH 2024**

**6. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES**

	Unrestricted funds £	Restricted funds £	Total funds £
<b>INCOME AND ENDOWMENTS FROM</b>			
Donations and legacies	21,729	2,000	23,729
<b>Charitable activities</b>			
General	47,682	73,222	120,904
Other trading activities	<u>106,088</u>	<u>-</u>	<u>106,088</u>
<b>Total</b>	<u>175,499</u>	<u>75,222</u>	<u>250,721</u>
<b>EXPENDITURE ON</b>			
Raising funds	95,144	-	95,144
<b>Charitable activities</b>			
General	<u>85,419</u>	<u>62,894</u>	<u>148,313</u>
<b>Total</b>	<u>180,563</u>	<u>62,894</u>	<u>243,457</u>
<b>NET INCOME/(EXPENDITURE)</b>	(5,064)	12,328	7,264
<b>RECONCILIATION OF FUNDS</b>			
Total funds brought forward	75,610	-	75,610
	<u>                    </u>	<u>                    </u>	<u>                    </u>
<b>TOTAL FUNDS CARRIED FORWARD</b>	<u>70,546</u>	<u>12,328</u>	<u>82,874</u>

**7. TANGIBLE FIXED ASSETS**

	Computer equipment £
<b>COST</b>	
At 1 April 2023 and 31 March 2024	<u>3,236</u>
<b>DEPRECIATION</b>	
At 1 April 2023	3,076
Charge for year	<u>88</u>
At 31 March 2024	<u>3,164</u>
<b>NET BOOK VALUE</b>	
At 31 March 2024	<u>72</u>
At 31 March 2023	<u>160</u>

**CRANE QUALITY COUNSELLING**

**NOTES TO THE FINANCIAL STATEMENTS - continued**  
**FOR THE YEAR ENDED 31 MARCH 2024**

**8. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR**

	2024 £	2023 £
Accruals and deferred income	<u>1,245</u>	<u>2,234</u>

**9. MOVEMENT IN FUNDS**

	At 1.4.23 £	Net movement in funds £	Transfers between funds £	At 31.3.24 £
<b>Unrestricted funds</b>				
General fund	34,546	(24,017)	-	10,529
Designated bursary fund	15,000	-	-	15,000
Designated training fund	11,000	(2,870)	(5,000)	3,130
Designated continuity fund	<u>10,000</u>	<u>-</u>	<u>5,000</u>	<u>15,000</u>
	70,546	(26,887)	-	43,659
<b>Restricted funds</b>				
Bursary Fund	1,900	(1,900)	-	-
Bereavement Fund	<u>10,428</u>	<u>(10,428)</u>	<u>-</u>	<u>-</u>
	<u>12,328</u>	<u>(12,328)</u>	<u>-</u>	<u>-</u>
<b>TOTAL FUNDS</b>	<u>82,874</u>	<u>(39,215)</u>	<u>-</u>	<u>43,659</u>

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
<b>Unrestricted funds</b>			
General fund	208,909	(232,926)	(24,017)
Designated training fund	<u>-</u>	<u>(2,870)</u>	<u>(2,870)</u>
	208,909	(235,796)	(26,887)
<b>Restricted funds</b>			
Bursary Fund	2,000	(3,900)	(1,900)
Bereavement Fund	<u>22,500</u>	<u>(32,928)</u>	<u>(10,428)</u>
	<u>24,500</u>	<u>(36,828)</u>	<u>(12,328)</u>
<b>TOTAL FUNDS</b>	<u>233,409</u>	<u>(272,624)</u>	<u>(39,215)</u>

**CRANE QUALITY COUNSELLING**

**NOTES TO THE FINANCIAL STATEMENTS - continued**  
**FOR THE YEAR ENDED 31 MARCH 2024**

**9. MOVEMENT IN FUNDS - continued**

**Comparatives for movement in funds**

	At 1.4.22 £	Net movement in funds £	At 31.3.23 £
<b>Unrestricted funds</b>			
General fund	39,610	(5,064)	34,546
Designated bursary fund	15,000	-	15,000
Designated training fund	11,000	-	11,000
Designated continuity fund	<u>10,000</u>	<u>-</u>	<u>10,000</u>
	75,610	(5,064)	70,546
<b>Restricted funds</b>			
Bursary Fund	-	1,900	1,900
Bereavement Fund	<u>-</u>	<u>10,428</u>	<u>10,428</u>
	<u>-</u>	<u>12,328</u>	<u>12,328</u>
<b>TOTAL FUNDS</b>	<u>75,610</u>	<u>7,264</u>	<u>82,874</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
<b>Unrestricted funds</b>			
General fund	175,499	(180,563)	(5,064)
<b>Restricted funds</b>			
Bursary Fund	2,000	(100)	1,900
Bereavement Fund	<u>73,222</u>	<u>(62,794)</u>	<u>10,428</u>
	<u>75,222</u>	<u>(62,894)</u>	<u>12,328</u>
<b>TOTAL FUNDS</b>	<u>250,721</u>	<u>(243,457)</u>	<u>7,264</u>

A current year 12 months and prior year 12 months combined position is as follows:

	At 1.4.22 £	Net movement in funds £	Transfers between funds £	At 31.3.24 £
<b>Unrestricted funds</b>				
General fund	39,610	(29,081)	-	10,529
Designated bursary fund	15,000	-	-	15,000
Designated training fund	11,000	(2,870)	(5,000)	3,130
Designated continuity fund	<u>10,000</u>	<u>-</u>	<u>5,000</u>	<u>15,000</u>
	<u>75,610</u>	<u>(31,951)</u>	<u>-</u>	<u>43,659</u>
<b>TOTAL FUNDS</b>	<u>75,610</u>	<u>(31,951)</u>	<u>-</u>	<u>43,659</u>

## CRANE QUALITY COUNSELLING

### NOTES TO THE FINANCIAL STATEMENTS - continued FOR THE YEAR ENDED 31 MARCH 2024

#### 9. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
<b>Unrestricted funds</b>			
General fund	384,408	(413,489)	(29,081)
Designated training fund	-	(2,870)	(2,870)
	384,408	(416,359)	(31,951)
<b>Restricted funds</b>			
Bursary Fund	4,000	(4,000)	-
Bereavement Fund	95,722	(95,722)	-
	99,722	(99,722)	-
<b>TOTAL FUNDS</b>	<u>484,130</u>	<u>(516,081)</u>	<u>(31,951)</u>

#### **Restricted funds**

The Bursary Fund is an ongoing fund to assist those clients who are unable to contribute towards the cost of their counselling. All funds received were spent during the year.

From 2020 - March 2023 funding was received from Shropshire Council's Bereavement Covid Government Funding. This was drawn down monthly from Shropshire Council via Invoices sent to them and enabled both adults and young people to receive bereavement counselling. The final element of this funding was spent during the year.

#### **Designated funds**

The Designated Bursary fund has been set up to help support those clients who are unable to contribute towards the cost of their counselling.

The Designated Training fund has been set up to provide training for the counsellors including safeguarding, working with children and bereavement training. Some of the fund has been spent during the year and £5,000 has been re-designated to the Continuity Fund.

The Designated Continuity Fund was set up in prior years to safeguard the future operations of the charity and has been increased in the current year to cover anticipated costs should the charity close.

#### 10. EMPLOYEE BENEFIT OBLIGATIONS

The charitable company operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the charitable company in an independently administered fund. The pension cost charge represents contributions payable by the charitable company to the fund and amounted to £1,490 (2023: £2,701). Contributions totalling £nil (2023: £nil) were payable to the fund at the balance sheet date.

**CRANE QUALITY COUNSELLING**

**NOTES TO THE FINANCIAL STATEMENTS - continued**  
**FOR THE YEAR ENDED 31 MARCH 2024**

**11. RELATED PARTY DISCLOSURES**

During the year the Trustees made payments of £25,501 (2023: £23,918) to the Key Management Personnel of the charity, to whom they delegate the day-to-day running of the charity.

During the year, payments of £7,662 (2023: £6,609) were paid to S Foley, a relation of the Chief Executive, for the supply of two fully expensed commercial vehicles used by the two Charity Shops in Shrewsbury and Northwich for collection and delivery of shop stock.

**CRANE QUALITY COUNSELLING**

**DETAILED STATEMENT OF FINANCIAL ACTIVITIES**  
**FOR THE YEAR ENDED 31 MARCH 2024**

	2024 £	2023 £
<b>INCOME AND ENDOWMENTS</b>		
<b>Donations and legacies</b>		
Donations and legacies	6,891	8,693
Grants	<u>4,200</u>	<u>15,036</u>
	11,091	23,729
<b>Other trading activities</b>		
Fundraising events	8,471	4,805
Shop income	110,871	99,484
Other income	<u>2,180</u>	<u>1,799</u>
	121,522	106,088
<b>Charitable activities</b>		
Counselling services	<u>100,796</u>	<u>120,904</u>
<b>Total incoming resources</b>	233,409	250,721
<b>EXPENDITURE</b>		
<b>Raising donations and legacies</b>		
Raising Funds	3,570	3,629
Shop costs	<u>98,985</u>	<u>91,515</u>
	102,555	95,144
<b>Charitable activities</b>		
Wages	111,110	77,345
Light and heat	-	861
Telephone	973	1,721
Postage and stationery	1,655	2,293
Sundries	3,099	2,438
Counselling	28,444	20,053
Indemnity insurance	424	199
Rent	13,753	12,169
Computer costs	1,706	2,520
Managerial charges	-	23,918
Other professional fees	6,135	887
Depreciation of tangible fixed assets	<u>88</u>	<u>89</u>
	167,387	144,493
<b>Support costs</b>		
<b>Management</b>		
Advertising	1,117	1,020
<b>Finance</b>		
Bank charges	44	298

This page does not form part of the statutory financial statements

**CRANE QUALITY COUNSELLING**

**DETAILED STATEMENT OF FINANCIAL ACTIVITIES**  
**FOR THE YEAR ENDED 31 MARCH 2024**

	2024 £	2023 £
<b>Finance</b>		
<b>Governance costs</b>		
Accountancy and legal fees	-	288
Independent Examination fee	1,416	1,134
Independent Examination fee - prior year	<u>105</u>	<u>1,080</u>
	<u>1,521</u>	<u>2,502</u>
Total resources expended	<u>272,624</u>	<u>243,457</u>
<b>Net (expenditure)/income</b>	<u>(39,215)</u>	<u>7,264</u>

This page does not form part of the statutory financial statements

**CRANE QUALITY COUNSELLING**

England & Wales - Charity number 1175610

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# Accounts

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**CRANE QUALITY COUNSELLING**  
**TRUSTEES' REPORT AND**  
**UNAUDITED FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31 MARCH 2023**

**CRANE QUALITY COUNSELLING**

**CONTENTS OF THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31 MARCH 2023**

	<b>Page</b>
<b>Reference and Administrative Details</b>	1
<b>Trustees' Report</b>	2 to 4
<b>Independent Examiner's Report</b>	5
<b>Statement of Financial Activities</b>	6
<b>Statement of Financial Position</b>	7
<b>Notes to the Financial Statements</b>	8 to 13

**CRANE QUALITY COUNSELLING**

**REFERENCE AND ADMINISTRATIVE DETAILS**  
**FOR THE YEAR ENDED 31 MARCH 2023**

<b>TRUSTEES</b>	D Johnson - Chair P M Briand B Crump (resigned 25.5.22) S Davies D Dixon T Hewson (resigned 31.3.23) C Mansell T Tanner M Haywood (appointed 3.4.23)
<b>PRINCIPAL ADDRESS</b>	Suite B Roy Fletcher Centre Cross Hill Shrewsbury Shropshire SY1 1JE
<b>REGISTERED CHARITY NUMBER</b>	1175610
<b>INDEPENDENT EXAMINER</b>	TCA (Shrewsbury) LLP Third Floor 21 St Mary's Street Shrewsbury Shropshire SY1 1ED
<b>SOLICITORS</b>	Terry Jones Abbey House Abbey Foregate Shrewsbury SY2 6BH
<b>CHIEF EXECUTIVE OFFICER</b>	Mrs L Foley

**CRANE QUALITY COUNSELLING**  
**TRUSTEES' REPORT**  
**FOR THE YEAR ENDED 31 MARCH 2023**

The trustees present their report with the financial statements of the charity for the year ended 31 March 2023. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

**OBJECTIVES AND ACTIVITIES**

**Background**

Crane Quality Counselling was established by a group of people in Shrewsbury following the closure of a similar national relationship counselling service which closed its doors in October 2016. Crane Quality Counselling opened its doors to the public, based in the Roy Fletcher Centre, in October 2018.

**Charity Objectives**

The objectives of the charity are, for the public benefit:

- (1) To educate the public concerning the benefits of secure couple relationships, marriage and family life in order to improve the emotional, sexual and spiritual well-being of individuals which is derived from committed relationships;
- (2) To seek to enhance the good health, both mental and physical, of adults and children by working to prevent poverty, hardship and distress caused by the breakdown of such relationships;
- (3) To provide counselling and advice to adults and/or children in relation to any aspect of daily life or work which may prejudice their physical or mental wellbeing; or influence, either directly or indirectly, their present or future family or couple relationship;
- (4) To relieve those in need by reason of youth, age, ill-health, disability , financial hardship or other disadvantage; and
- (5) To promote research into all of the above objects and to make the results available to the public.

**Public benefit**

In setting objectives and planning for activities, the Trustees have given due consideration to general guidance published by the Charity Commission relating to public benefit and in particular to its supplementary public benefit guidance.

**CRANE QUALITY COUNSELLING**  
**TRUSTEES' REPORT**  
**FOR THE YEAR ENDED 31 MARCH 2023**

**ACHIEVEMENT AND PERFORMANCE**

**Charitable activities**

During the year, the charity has continued to develop and grow in order to deliver its range of counselling services. Our range of services are extended to include individuals, couples, families and young people through its 'Child Chat' and 'Teen Talk' projects. This is now available to young people in both school settings or at the charity's premises and we also have services in three Secondary schools and are planning to develop this service further.

During the pandemic, we were successful in becoming a partner with Shropshire County Council in delivering a bereavement counselling service, to both families and young people across the county of Shropshire, who had to cope with loss of family and friends. This was funded through Government COVID 19 Pandemic funds. Initially, the funding was for bereaved adults only but was extended to young people, as demands for help were high.

Our bursary is still set up and funded by various trust grants donating to this fund to enable those clients who cannot financially contribute to the charity for their counselling. We have now entered into a new area of grant funding from the Shropshire Freemasons. Our bursary is totally reliant on our day-to-day income generation to cover these costs. During the year, many of our clients made donations to our Bursary fund in gratitude of the service they had received from Crane Quality Counselling.

Through social media, we have increased the number of clients requesting support especially if they are on long waiting lists due to mental health problems.

The trustees are confident that the work carried out by our counsellor team has enabled our clients to move on in their lives having developed new strategies of managing their problems.

**COVID 19**

We are pleased to report that we are now back to our normal opening hours at the Roy Fletcher Centre, which also includes two late evenings. However, we do still offer limited remote and telephone appointments services for those living remotely across Shropshire.

We have also now developed a service based in Northwich, which is starting to develop.

**FINANCIAL REVIEW**

**Financial position**

During the year to 31st March 2023, the charity made a surplus of £7,264 compared to £29,726 in the previous year.

**Reserves policy**

The charity has, during 2022/23, increased the staff due to the increased workload and now offers part time paid hours to 5 admin staff plus fully trained counsellors are also paid. There are still a number of staff working as volunteers.

As at 31 March 2023 the charity has unrestricted reserves of £70,546 (2022: £75,610) and restricted reserves of £12,328 (2022: £nil). The Trustees designated £36,000 (2022: £36,000) of the unrestricted funds for various planned projects as set out in the notes to the accounts.

The free reserves, calculated as unrestricted funds less fixed assets and designated funds, were £34,366 at the year end (2022: £39,577).

**Going concern**

After making appropriate enquires, the Trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. For this reason they continue to adopt the going concern basis in preparing the financial statements.

**CRANE QUALITY COUNSELLING**  
**TRUSTEES' REPORT**  
**FOR THE YEAR ENDED 31 MARCH 2023**

**FUTURE PLANS**

The trustees are planning the future growth of services for the charity through a marketing scheme, hoping to setup contracts with the local authorities and other charitable organisations, both Shropshire and Telford & Wrekin and develop the 'Teen Talk' project further.

There will also be future growth in developing further charity shops, increasing marketing and events.

**STRUCTURE, GOVERNANCE AND MANAGEMENT**

**Governing document**

The charity is controlled by its governing document, a deed of trust and constitutes an unincorporated charity.

The charity was registered as a Charitable Incorporated Organisation (CIO) on the 7th November 2017 and its governing document is based on the CIO Foundation Model.

**Recruitment and appointment of new trustees**

Trustees are recruited through advertising locally - particularly a certain area of expertise is required i.e. Solicitor, School Head, Medical Advisor, other outstanding members of the community.

Applications are received, shortlisted - the application(s) are invited to complete the necessary forms after the charity has received a CV, DBS check and references as to their suitability.

The applicant then attends a Trustee meeting as an observer and they are then appointed to the board of Trustees at the next AGM and registered with the Charity Commission.

The Trustees are required to read the role and responsibilities on the charity commission website and attend any relevant training they may require. This is usually done through Shropshire Rural Communities Charity (SRCC).

**TRUSTEES' RESPONSIBILITY STATEMENT**

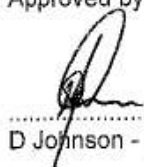
The trustees are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice) including Financial Reporting Standard 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland".

The law applicable to charities in England and Wales, the Charities Act 2011, Charity (Accounts and Reports) Regulations 2008 and the provisions of the trust deed requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources, including the income and expenditure, of the charity for that period. In preparing those financial statements, the trustees are required to

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charity and to enable them to ensure that the financial statements comply with the Charities Act 2011, the Charity (Accounts and Reports) Regulations 2008 and the provisions of the trust deed. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Approved by order of the board of trustees on *Monday 22nd June 2023* and signed on its behalf by:

  
.....  
D Johnson - Trustee

**INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF  
CRANE QUALITY COUNSELLING**

**Independent examiner's report to the trustees of Crane Quality Counselling**

I report to the charity trustees on my examination of the accounts of Crane Quality Counselling (the Trust) for the year ended 31 March 2023.

**Responsibilities and basis of report**

As the charity trustees of the Trust you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the Trust's accounts carried out under Section 145 of the Act and in carrying out my examination I have followed all applicable Directions given by the Charity Commission under Section 145(5)(b) of the Act.

**Independent examiner's statement**

Since your charity's gross income exceeded £250,000 your examiner must be a member of a listed body. I can confirm that I am qualified to undertake the examination because I am a member of the Institute of Chartered Accountants in England and Wales, which is one of the listed bodies.

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the Trust as required by Section 130 of the Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

*C Moelwyn-Williams*

C Moelwyn-Williams BSc FCA

TCA (Shrewsbury) LLP  
Third Floor  
21 St Mary's Street  
Shrewsbury  
Shropshire  
SY1 1ED

Date: 23rd January 2024

**CRANE QUALITY COUNSELLING**

**STATEMENT OF FINANCIAL ACTIVITIES**  
**FOR THE YEAR ENDED 31 MARCH 2023**

	Notes	Unrestricted funds £	Restricted funds £	2023 Total funds £	2022 Total funds £
<b>INCOME AND ENDOWMENTS FROM</b>					
Donations and legacies		21,729	2,000	23,729	11,808
<b>Charitable activities</b>					
General	3	47,682	73,222	120,904	87,088
Other trading activities	2	<u>106,088</u>	<u>-</u>	<u>106,088</u>	<u>90,091</u>
<b>Total</b>		<u>175,499</u>	<u>75,222</u>	<u>250,721</u>	<u>188,987</u>
<b>EXPENDITURE ON</b>					
Raising funds		95,144	-	95,144	77,018
<b>Charitable activities</b>					
General	4	85,121	62,894	148,015	81,661
Other		<u>298</u>	<u>-</u>	<u>298</u>	<u>582</u>
<b>Total</b>		<u>180,563</u>	<u>62,894</u>	<u>243,457</u>	<u>159,261</u>
<b>NET INCOME/(EXPENDITURE)</b>		(5,064)	12,328	7,264	29,726
<b>RECONCILIATION OF FUNDS</b>					
Total funds brought forward		75,610	-	75,610	45,884
<b>TOTAL FUNDS CARRIED FORWARD</b>		<u>70,546</u>	<u>12,328</u>	<u>82,874</u>	<u>75,610</u>

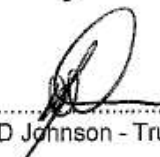
**CONTINUING OPERATIONS**

All income and expenditure has arisen from continuing activities.

**CRANE QUALITY COUNSELLING**  
**STATEMENT OF FINANCIAL POSITION**  
**31 MARCH 2023**

	Notes	Unrestricted funds £	Restricted funds £	2023 Total funds £	2022 Total funds £
<b>FIXED ASSETS</b>					
Tangible assets	7	160	-	160	33
<b>CURRENT ASSETS</b>					
Prepayments and accrued income		12,179	-	12,179	-
Cash at bank		<u>60,441</u>	<u>12,328</u>	<u>72,769</u>	<u>75,577</u>
		72,620	12,328	84,948	75,577
<b>CREDITORS</b>					
Amounts falling due within one year	8	<u>(2,234)</u>	-	<u>(2,234)</u>	-
<b>NET CURRENT ASSETS</b>		<u>70,386</u>	<u>12,328</u>	<u>82,714</u>	<u>75,577</u>
<b>TOTAL ASSETS LESS CURRENT LIABILITIES</b>		<u>70,546</u>	<u>12,328</u>	<u>82,874</u>	<u>75,610</u>
<b>NET ASSETS</b>		<u>70,546</u>	<u>12,328</u>	<u>82,874</u>	<u>75,610</u>
<b>FUNDS</b>	9				
Unrestricted funds				70,546	75,610
Restricted funds				<u>12,328</u>	-
<b>TOTAL FUNDS</b>				<u>82,874</u>	<u>75,610</u>

The financial statements were approved by the Board of Trustees and authorised for issue on *Monday 22<sup>nd</sup> January 2024* and were signed on its behalf by:

  
 .....  
 D Johnson - Trustee

The notes form part of these financial statements

## **CRANE QUALITY COUNSELLING**

### **NOTES TO THE FINANCIAL STATEMENTS** **FOR THE YEAR ENDED 31 MARCH 2023**

#### **1. ACCOUNTING POLICIES**

##### **Basis of preparing the financial statements**

The financial statements of the charity, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Charities Act 2011. The financial statements have been prepared under the historical cost convention.

##### **Financial reporting standard 102 - reduced disclosure exemptions**

The charity has taken advantage of the following disclosure exemptions in preparing these financial statements, as permitted by FRS 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland':

- the requirements of Section 7 Statement of Cash Flows;
- the requirement of paragraph 3.17(d);
- the requirements of paragraphs 11.42, 11.44, 11.45, 11.47, 11.48(a)(iii), 11.48(a)(iv), 11.48(b) and 11.48(c);
- the requirements of paragraphs 12.26, 12.27, 12.29(a), 12.29(b) and 12.29A;
- the requirement of paragraph 33.7.

##### **Income**

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

##### **Expenditure**

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

##### **Tangible fixed assets**

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

- 33% straight line

##### **Taxation**

The charity is exempt from tax on its charitable activities.

##### **Fund accounting**

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

##### **Pension costs and other post-retirement benefits**

The charity operates a defined contribution pension scheme. Contributions payable to the charity's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

## CRANE QUALITY COUNSELLING

### NOTES TO THE FINANCIAL STATEMENTS - continued FOR THE YEAR ENDED 31 MARCH 2023

#### 1. ACCOUNTING POLICIES - continued

##### **Cash at bank and in hand**

Cash at bank and in hand includes cash and short-term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

##### **Financial instruments**

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

##### **Debtors**

Trade and other debtors are recognised at the settlement amount after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

#### 2. OTHER TRADING ACTIVITIES

	2023	2022
	£	£
Fundraising events	4,805	575
Shop income	99,484	88,824
Other Income	<u>1,799</u>	<u>692</u>
	<u>106,088</u>	<u>90,091</u>

#### 3. INCOME FROM CHARITABLE ACTIVITIES

	2023	2022
	£	£
Counselling services	<u>120,904</u>	<u>87,088</u>

#### 4. CHARITABLE ACTIVITIES COSTS

	Direct Costs	Support costs	Totals
	£	£	£
General	<u>145,513</u>	<u>2,502</u>	<u>148,015</u>

#### 5. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2023 nor for the year ended 31 March 2022.

##### **Trustees' expenses**

There were no trustees' expenses paid for the year ended 31 March 2023 nor for the year ended 31 March 2022.

**CRANE QUALITY COUNSELLING**

**NOTES TO THE FINANCIAL STATEMENTS - continued**  
**FOR THE YEAR ENDED 31 MARCH 2023**

**6. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES**

	Unrestricted funds £	Restricted funds £	Total funds £
<b>INCOME AND ENDOWMENTS FROM</b>			
Donations and legacies	9,308	2,500	11,808
<b>Charitable activities</b>			
General	87,088	-	87,088
Other trading activities	<u>90,091</u>	<u>-</u>	<u>90,091</u>
<b>Total</b>	<u>186,487</u>	<u>2,500</u>	<u>188,987</u>
<b>EXPENDITURE ON</b>			
Raising funds	77,018	-	77,018
<b>Charitable activities</b>			
General	75,126	6,535	81,661
Other	<u>582</u>	<u>-</u>	<u>582</u>
<b>Total</b>	<u>152,726</u>	<u>6,535</u>	<u>159,261</u>
<b>NET INCOME/(EXPENDITURE)</b>	33,761	(4,035)	29,726
Transfers between funds	<u>(4,035)</u>	<u>4,035</u>	<u>-</u>
<b>Net movement in funds</b>	29,726	-	29,726
<b>RECONCILIATION OF FUNDS</b>			
Total funds brought forward	45,884	-	45,884
	<u>                    </u>	<u>                    </u>	<u>                    </u>
<b>TOTAL FUNDS CARRIED FORWARD</b>	<u>75,610</u>	<u>-</u>	<u>75,610</u>

**7. TANGIBLE FIXED ASSETS**

	Computer equipment £
<b>COST</b>	
At 1 April 2022	3,020
Additions	<u>216</u>
At 31 March 2023	<u>3,236</u>
<b>DEPRECIATION</b>	
At 1 April 2022	2,987
Charge for year	<u>89</u>
At 31 March 2023	<u>3,076</u>
<b>NET BOOK VALUE</b>	
At 31 March 2023	<u>160</u>
At 31 March 2022	<u>33</u>

**CRANE QUALITY COUNSELLING**

**NOTES TO THE FINANCIAL STATEMENTS - continued**  
**FOR THE YEAR ENDED 31 MARCH 2023**

**8. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR**

	2023 £	2022 £
Other creditors	<u>2,234</u>	<u>-</u>

**9. MOVEMENT IN FUNDS**

	At 1.4.22 £	Net movement in funds £	At 31.3.23 £
<b>Unrestricted funds</b>			
General fund	39,610	(5,064)	34,546
Designated bursary fund	15,000	-	15,000
Designated training fund	11,000	-	11,000
Designated continuity fund	10,000	-	10,000
	<u>75,610</u>	<u>(5,064)</u>	<u>70,546</u>
<b>Restricted funds</b>			
Bursary Fund	-	1,900	1,900
Bereavement Fund	-	<u>10,428</u>	<u>10,428</u>
	<u>-</u>	<u>12,328</u>	<u>12,328</u>
<b>TOTAL FUNDS</b>	<u>75,610</u>	<u>7,264</u>	<u>82,874</u>

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
<b>Unrestricted funds</b>			
General fund	175,499	(180,563)	(5,064)
<b>Restricted funds</b>			
Bursary Fund	2,000	(100)	1,900
Bereavement Fund	<u>73,222</u>	<u>(62,794)</u>	<u>10,428</u>
	<u>75,222</u>	<u>(62,894)</u>	<u>12,328</u>
<b>TOTAL FUNDS</b>	<u>250,721</u>	<u>(243,457)</u>	<u>7,264</u>

**CRANE QUALITY COUNSELLING**

**NOTES TO THE FINANCIAL STATEMENTS - continued**  
**FOR THE YEAR ENDED 31 MARCH 2023**

**9. MOVEMENT IN FUNDS - continued**

**Comparatives for movement in funds**

	At 1.4.21 £	Net movement in funds £	Transfers between funds £	At 31.3.22 £
<b>Unrestricted funds</b>				
General fund	23,884	34,001	(18,275)	39,610
Designated bursary fund	15,000	-	-	15,000
Designated training fund	5,000	(240)	6,240	11,000
Designated continuity fund	2,000	-	8,000	10,000
	<hr/>	<hr/>	<hr/>	<hr/>
	45,884	33,761	(4,035)	75,610
<b>Restricted funds</b>				
Bursary Fund	-	(4,035)	4,035	-
	<hr/>	<hr/>	<hr/>	<hr/>
<b>TOTAL FUNDS</b>	<u>45,884</u>	<u>29,726</u>	<u>-</u>	<u>75,610</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
<b>Unrestricted funds</b>			
General fund	186,487	(152,486)	34,001
Designated training fund	-	(240)	(240)
	<hr/>	<hr/>	<hr/>
	186,487	(152,726)	33,761
<b>Restricted funds</b>			
Bursary Fund	2,500	(6,535)	(4,035)
	<hr/>	<hr/>	<hr/>
<b>TOTAL FUNDS</b>	<u>188,987</u>	<u>(159,261)</u>	<u>29,726</u>

**Restricted funds**

The Bursary Fund is an ongoing fund to assist those clients who are unable to contribute towards the cost of their counselling.

From 2020 - March 2023 funding was received from Shropshire Council's Bereavement Covid Government Funding. This was drawn down monthly from Shropshire Council via Invoices sent to them and enabled both adults and young people to receive bereavement counselling.

**Designated funds**

The Designated Bursary fund has been set up to help support those clients who are unable to contribute towards the cost of their counselling.

## **CRANE QUALITY COUNSELLING**

### **NOTES TO THE FINANCIAL STATEMENTS - continued** **FOR THE YEAR ENDED 31 MARCH 2023**

#### **9. MOVEMENT IN FUNDS - continued**

The Designated Training fund has been set up to provide training for the counsellors including safeguarding, working with children and bereavement training.

The Designated Continuity Fund was set up in the prior year to safeguard the future operations of the charity and has been increased in the current year to include six months running costs should the charity close.

#### **10. EMPLOYEE BENEFIT OBLIGATIONS**

The charitable company operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the charitable company in an independently administered fund. The pension cost charge represents contributions payable by the charitable company to the fund and amounted to £2,701 (2022: £240). Contributions totalling £nil (2022: £nil) were payable to the fund at the balance sheet date.

#### **11. RELATED PARTY DISCLOSURES**

During the year the Trustees made payments of £23,918 (2022: £23,498) to the Key Management Personnel of the charity, to whom they delegate the day-to-day running of the charity.

During the year, payments of £6,609 (2022: £7,998) were paid to S Foley, a relation of the Chief Executive, for the supply of two fully expensed commercial vehicles used by the two Charity Shops in Shrewsbury and Northwich for collection and delivery of shop stock.

**CRANE QUALITY COUNSELLING**

England & Wales - Charity number 1175610

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# Accounts

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REGISTERED CHARITY NUMBER: 1175610

**CRANE QUALITY COUNSELLING**  
**TRUSTEES' REPORT AND**  
**UNAUDITED FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31 MARCH 2022**

**CRANE QUALITY COUNSELLING**

**CONTENTS OF THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31 MARCH 2022**

	<b>Page</b>
<b>Reference and Administrative Details</b>	1
<b>Trustees' Report</b>	2 to 4
<b>Independent Examiner's Report</b>	5
<b>Statement of Financial Activities</b>	6
<b>Statement of Financial Position</b>	7
<b>Notes to the Financial Statements</b>	8 to 13
<b>Detailed Statement of Financial Activities</b>	14 to 15

**CRANE QUALITY COUNSELLING**  
**REFERENCE AND ADMINISTRATIVE DETAILS**  
**FOR THE YEAR ENDED 31 MARCH 2022**

<b>TRUSTEES</b>	D Johnson - Chair P M Briand (appointed 8.11.21) B Crump (resigned 25.5.22) S Davies D Dixon T Hewson C Mansell T Tanner
<b>PRINCIPAL ADDRESS</b>	Suite B Roy Fletcher Centre Cross Hill Shrewsbury Shropshire SY1 1JE
<b>REGISTERED CHARITY NUMBER</b>	1175610
<b>INDEPENDENT EXAMINER</b>	TCA (Shrewsbury) LLP Third Floor 21 St Mary's Street Shrewsbury Shropshire SY1 1ED
<b>SOLICITORS</b>	Terry Jones Abbey House Abbey Foregate Shrewsbury SY2 6BH
<b>CHIEF EXECUTIVE OFFICER</b>	Mrs L Foley

**INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF  
CRANE QUALITY COUNSELLING**

**Independent examiner's report to the trustees of Crane Quality Counselling**

I report to the charity trustees on my examination of the accounts of Crane Quality Counselling (the Trust) for the year ended 31 March 2022.

**Responsibilities and basis of report**

As the charity trustees of the Trust you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the Trust's accounts carried out under section 145 of the Act and in carrying out my examination I have followed all applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

**Independent examiner's statement**

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the Trust as required by section 130 of the Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

*C Moelwyn-Williams*

C Moelwyn-Williams  
BSc FCA  
TCA (Shrewsbury) LLP  
Third Floor  
21 St Mary's Street  
Shrewsbury  
Shropshire  
SY1 1ED

Date: .....19th October.....2022

**CRANE QUALITY COUNSELLING**  
**TRUSTEES' REPORT**  
**FOR THE YEAR ENDED 31 MARCH 2022**

**ACHIEVEMENT AND PERFORMANCE**

**Charitable activities**

During the year the charity has continued to develop and grow in order to deliver its range of counselling services. Our range of services are extended to include individuals, couples, families and young people through its 'child chat' and 'teen talk' projects. This is now available to young people in both school settings or at the charities premises and we also have services in three Secondary schools and are planning to develop this service further.

During the pandemic, we were successful in becoming a partner with SCC in delivering a bereavement counselling service, to both families and young people across the county of Shropshire, who had to cope with loss of family and friends. This was funded through Government Covid 19 Pandemic funds.

Our bursary is still set up and funded by various trust grants donating to this fund to enable those clients who cannot financially contribute to the charity for their counselling. Unfortunately, during the pandemic, we have not received any donations to our bursary and are therefore totally reliant on our day-to-day income generation to cover these costs.

The trustees are confident that the work carried out by our counsellor team has enabled our clients to move on in their lives having developed new strategies of managing their problems.

**COVID 19**

We are pleased to report that we returned to our Crane premises in April 2021 and were able to start seeing some clients face to face again as well as continuing our remote and telephone appointments.

**FINANCIAL REVIEW**

**Financial position**

During the year to 31st March 2022, the charity made a surplus of £29,726 compared to £27,946 in the previous year.

**Reserves policy**

The trustees are in the process of confirming the reserves policy and feel confident that the charity is moving forward developing its services and increasing its income.

The charity has during 2020/2021 increased the staff due to the increased workload and now offers part time paid hours to four staff plus fully trained counsellors are also paid. There are still a number of staff working as volunteers.

As the 31 March 2022 the charity has unrestricted reserves of £75,610 (2021: £45,884) and no restricted reserves (2021: £nil). The Trustees designated £36,000 (2021: £22,000) of the unrestricted funds for various planned projects as set out in the notes to the accounts.

The free reserves, calculated as unrestricted funds less fixed assets and designated funds, were £39,577 at the year end (2021: £22,894).

**Going concern**

After making appropriate enquires, the Trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. For this reason they continue to adopt the going concern basis in preparing the financial statements.

**FUTURE PLANS**

The Trustees are planning the future growth of services for the charity through a marketing scheme, hoping to setup contracts with the local authorities and other charitable organisations, both Shropshire and Telford & Wrekin and develop the 'teen talk' project.

There will also be future growth in developing further charity shops, increasing marketing and events.

**CRANE QUALITY COUNSELLING**  
**TRUSTEES' REPORT**  
**FOR THE YEAR ENDED 31 MARCH 2022**

**STRUCTURE, GOVERNANCE AND MANAGEMENT**

**Governing document**

The charity is controlled by its governing document, a deed of trust and constitutes an unincorporated charity.

The charity was registered as a Charitable Incorporated Organisation (CIO) on the 7th November 2017 and its governing document is based on the CIO Foundation Model.

**Recruitment and appointment of new trustees**

Trustees are recruited through advertising locally - particularly if a certain area of expertise is required ie Solicitor, School Head, Medical Advisor, Social Worker, other outstanding members of the community.

Applications are received, shortlisted- the applicant(s) are invited to complete the necessary forms after the charity has received a CV, DBS check and references as to their suitability.

The applicant then attends a Trustee meeting as an observer and they are then appointed to the board of Trustees at the next AGM and registered with the Charity Commission.

The Trustees are required to read the roles and responsibilities on the charity commission website and attend any relevant training they may require. This is usually done locally through the Shropshire Rural Communities Charity (SRCC).

**TRUSTEES' RESPONSIBILITY STATEMENT**

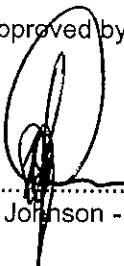
The trustees are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice) including Financial Reporting Standard 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland"

The law applicable to charities in England and Wales, the Charities Act 2011, Charity (Accounts and Reports) Regulations 2008 and the provisions of the trust deed requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources, including the income and expenditure, of the charity for that period. In preparing those financial statements, the trustees are required to

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charity and to enable them to ensure that the financial statements comply with the Charities Act 2011, the Charity (Accounts and Reports) Regulations 2008 and the provisions of the trust deed. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Approved by order of the board of trustees on .....*4<sup>th</sup> September 2022*..... and signed on its behalf by:

  
.....  
D Johnson - Trustee

**CRANE QUALITY COUNSELLING**  
**TRUSTEES' REPORT**  
**FOR THE YEAR ENDED 31 MARCH 2022**

The trustees present their report with the financial statements of the charity for the year ended 31 March 2022. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

**OBJECTIVES AND ACTIVITIES**

**Background**

Crane Quality Counselling was established by a group of people in Shrewsbury following the closure of a similar national relationship counselling service which closed its doors in October 2016. Crane Quality Counselling opened its doors to the public, based in the Roy Fletcher Centre, in October 2018.

**Charity Objectives**

The objectives of the charity are, for the public benefit:

- (1) To educate the public concerning the benefits of secure couple relationships, marriage and family life in order to improve the emotional, sexual and spiritual well-being of individuals which is derived from committed relationships;
- (2) To seek to enhance the good health, both mental and physical, of adults and children by working to prevent poverty, hardship and distress caused by the breakdown of such relationships;
- (3) To provide counselling and advice to adults and/or children in relation to any aspect of daily life or work which may prejudice their physical or mental wellbeing; or influence, either directly or indirectly, their present or future family or couple relationship;
- (4) To relieve those in need by reason of youth, age, ill-health, disability, financial hardship or other disadvantage; and
- (5) To promote research into all of the above objects and to make the results available to the public.

**Public benefit**

In setting objectives and planning for activities, the Trustees have given due consideration to general guidance published by the Charity Commission relating to public benefit and in particular to its supplementary public benefit guidance.

**CRANE QUALITY COUNSELLING**

**STATEMENT OF FINANCIAL ACTIVITIES**  
**FOR THE YEAR ENDED 31 MARCH 2022**

	Notes	Unrestricted funds £	Restricted funds £	2022 Total funds £	2021 Total funds £
<b>INCOME AND ENDOWMENTS FROM</b>					
Donations and legacies		9,308	2,500	11,808	28,199
<b>Charitable activities</b>					
General		87,088	-	87,088	20,869
Other trading activities	2	<u>90,091</u>	<u>-</u>	<u>90,091</u>	<u>41,577</u>
<b>Total</b>		<u>186,487</u>	<u>2,500</u>	<u>188,987</u>	<u>90,645</u>
<b>EXPENDITURE ON</b>					
Raising funds		77,018	-	77,018	33,916
<b>Charitable activities</b>					
General	4	75,126	6,535	81,661	28,448
Other		<u>582</u>	<u>-</u>	<u>582</u>	<u>335</u>
<b>Total</b>		<u>152,726</u>	<u>6,535</u>	<u>159,261</u>	<u>62,699</u>
<b>NET INCOME/(EXPENDITURE)</b>					
		33,761	(4,035)	29,726	27,946
Transfers between funds	9	<u>(4,035)</u>	<u>4,035</u>	<u>-</u>	<u>-</u>
Net movement in funds		29,726	-	29,726	27,946
<b>RECONCILIATION OF FUNDS</b>					
Total funds brought forward		45,884	-	45,884	17,938
<b>TOTAL FUNDS CARRIED FORWARD</b>		<u>75,610</u>	<u>-</u>	<u>75,610</u>	<u>45,884</u>

**CONTINUING OPERATIONS**

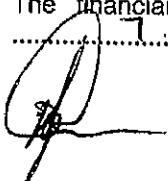
All income and expenditure has arisen from continuing activities.

**CRANE QUALITY COUNSELLING**

**STATEMENT OF FINANCIAL POSITION**  
**31 MARCH 2022**

	Notes	Unrestricted funds £	Restricted funds £	2022 Total funds £	2021 Total funds £
<b>FIXED ASSETS</b>					
Tangible assets	7	33	-	33	990
<b>CURRENT ASSETS</b>					
Cash at bank		75,577	-	75,577	47,394
<b>CREDITORS</b>					
Amounts falling due within one year	8	-	-	-	(2,500)
<b>NET CURRENT ASSETS</b>		<u>75,577</u>	<u>-</u>	<u>75,577</u>	<u>44,894</u>
<b>TOTAL ASSETS LESS CURRENT LIABILITIES</b>		<u>75,610</u>	<u>-</u>	<u>75,610</u>	<u>45,884</u>
<b>NET ASSETS</b>		<u>75,610</u>	<u>-</u>	<u>75,610</u>	<u>45,884</u>
<b>FUNDS</b>					
Unrestricted funds	9			<u>75,610</u>	<u>45,884</u>
<b>TOTAL FUNDS</b>				<u>75,610</u>	<u>45,884</u>

The financial statements were approved by the Board of Trustees and authorised for issue on ~~19.2.2022~~ and were signed on its behalf by:



.....  
D Johnson - Trustee

## CRANE QUALITY COUNSELLING

### NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2022

#### 1. ACCOUNTING POLICIES

##### **Basis of preparing the financial statements**

The financial statements of the charity, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Charities Act 2011. The financial statements have been prepared under the historical cost convention.

##### **Financial reporting standard 102 - reduced disclosure exemptions**

The charity has taken advantage of the following disclosure exemptions in preparing these financial statements, as permitted by FRS 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland':

- the requirements of Section 7 Statement of Cash Flows;
- the requirement of paragraph 3.17(d);
- the requirements of paragraphs 11.42, 11.44, 11.45, 11.47, 11.48(a)(iii), 11.48(a)(iv), 11.48(b) and 11.48(c);
- the requirements of paragraphs 12.26, 12.27, 12.29(a), 12.29(b) and 12.29A;
- the requirement of paragraph 33.7.

##### **Income**

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

##### **Expenditure**

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

##### **Taxation**

The charity is exempt from tax on its charitable activities.

##### **Fund accounting**

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

**CRANE QUALITY COUNSELLING**

**NOTES TO THE FINANCIAL STATEMENTS - continued**  
**FOR THE YEAR ENDED 31 MARCH 2022**

**2. OTHER TRADING ACTIVITIES**

	2022 £	2021 £
Fundraising events	575	-
Shop income	88,824	41,577
Other income	<u>692</u>	<u>-</u>
	<u>90,091</u>	<u>41,577</u>

**3. INCOME FROM CHARITABLE ACTIVITIES**

	2022 £	2021 £
Counselling services	<u>87,088</u>	<u>20,869</u>

**4. CHARITABLE ACTIVITIES COSTS**

	Direct Costs £	Support costs £	Totals £
General	<u>79,897</u>	<u>1,764</u>	<u>81,661</u>

**5. TRUSTEES' REMUNERATION AND BENEFITS**

There were no trustees' remuneration or other benefits for the year ended 31 March 2022 nor for the year ended 31 March 2021.

**Trustees' expenses**

There were no trustees' expenses paid for the year ended 31 March 2022 nor for the year ended 31 March 2021.

**6. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES**

	Unrestricted funds £	Restricted funds £	Total funds £
<b>INCOME AND ENDOWMENTS FROM</b>			
Donations and legacies	28,199	-	28,199
<b>Charitable activities</b>			
General	20,869	-	20,869
Other trading activities	<u>41,577</u>	<u>-</u>	<u>41,577</u>
<b>Total</b>	<u>90,645</u>	<u>-</u>	<u>90,645</u>
<b>EXPENDITURE ON</b>			
Raising funds	33,916	-	33,916
<b>Charitable activities</b>			
General	28,448	-	28,448
Other	<u>335</u>	<u>-</u>	<u>335</u>
<b>Total</b>	<u>62,699</u>	<u>-</u>	<u>62,699</u>
<b>NET INCOME</b>	27,946	-	27,946

**CRANE QUALITY COUNSELLING**

**NOTES TO THE FINANCIAL STATEMENTS - continued**  
**FOR THE YEAR ENDED 31 MARCH 2022**

<b>6. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES - continued</b>	Unrestricted funds £	Restricted funds £	Total funds £
Transfers between funds	<u>1,653</u>	<u>(1,653)</u>	<u>-</u>
Net movement in funds	29,599	(1,653)	27,946
<b>RECONCILIATION OF FUNDS</b>			
Total funds brought forward	16,285	1,653	17,938
<b>TOTAL FUNDS CARRIED FORWARD</b>	<u><u>45,884</u></u>	<u><u>-</u></u>	<u><u>45,884</u></u>

<b>7. TANGIBLE FIXED ASSETS</b>	Computer equipment £
<b>COST</b>	
At 1 April 2021	2,970
Additions	<u>50</u>
At 31 March 2022	<u>3,020</u>
<b>DEPRECIATION</b>	
At 1 April 2021	1,980
Charge for year	<u>1,007</u>
At 31 March 2022	<u>2,987</u>
<b>NET BOOK VALUE</b>	
At 31 March 2022	<u><u>33</u></u>
At 31 March 2021	<u><u>990</u></u>

<b>8. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR</b>	2022 £	2021 £
Other creditors	<u><u>-</u></u>	<u><u>2,500</u></u>

**CRANE QUALITY COUNSELLING**

**NOTES TO THE FINANCIAL STATEMENTS - continued**  
**FOR THE YEAR ENDED 31 MARCH 2022**

**9. MOVEMENT IN FUNDS**

	At 1.4.21 £	Net movement in funds £	Transfers between funds £	At 31.3.22 £
<b>Unrestricted funds</b>				
General fund	23,884	34,001	(18,275)	39,610
Designated bursary fund	15,000	-	-	15,000
Designated training fund	5,000	(240)	6,240	11,000
Designated continuity fund	2,000	-	8,000	10,000
	<hr/>	<hr/>	<hr/>	<hr/>
<b>Restricted funds</b>	45,884	33,761	(4,035)	75,610
Bursary Fund	-	(4,035)	4,035	-
	<hr/>	<hr/>	<hr/>	<hr/>
<b>TOTAL FUNDS</b>	<u>45,884</u>	<u>29,726</u>	<u>-</u>	<u>75,610</u>

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
<b>Unrestricted funds</b>			
General fund	186,487	(152,486)	34,001
Designated training fund	-	(240)	(240)
	<hr/>	<hr/>	<hr/>
<b>Restricted funds</b>	186,487	(152,726)	33,761
Bursary Fund	2,500	(6,535)	(4,035)
	<hr/>	<hr/>	<hr/>
<b>TOTAL FUNDS</b>	<u>188,987</u>	<u>(159,261)</u>	<u>29,726</u>

**CRANE QUALITY COUNSELLING**

**NOTES TO THE FINANCIAL STATEMENTS - continued**  
**FOR THE YEAR ENDED 31 MARCH 2022**

**9. MOVEMENT IN FUNDS - continued**

**Comparatives for movement in funds**

	At 1.4.20 £	Net movement in funds £	Transfers between funds £	At 31.3.21 £
<b>Unrestricted funds</b>				
General fund	16,285	27,946	(20,347)	23,884
Designated bursary fund	-	-	15,000	15,000
Designated training fund	-	-	5,000	5,000
Designated continuity fund	-	-	2,000	2,000
	<u>16,285</u>	<u>27,946</u>	<u>1,653</u>	<u>45,884</u>
<b>Restricted funds</b>				
Bursary Fund	1,653	-	(1,653)	-
	<u>1,653</u>	<u>-</u>	<u>(1,653)</u>	<u>-</u>
<b>TOTAL FUNDS</b>	<u>17,938</u>	<u>27,946</u>	<u>-</u>	<u>45,884</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
<b>Unrestricted funds</b>			
General fund	90,645	(62,699)	27,946
	<u>90,645</u>	<u>(62,699)</u>	<u>27,946</u>
<b>TOTAL FUNDS</b>	<u>90,645</u>	<u>(62,699)</u>	<u>27,946</u>

**Restricted funds**

The Bursary Fund is an ongoing fund to assist those clients who are unable to contribute towards the cost of their counselling.

**Designated funds**

The Designated Bursary fund has been set up to help support those clients who are unable to contribute towards the cost of their counselling.

The Designated Training fund has been set up to provide training for the counsellors including safeguarding, working with children and bereavement training.

The Designated Continuity Fund was set up in the prior year to safeguard the future operations of the charity and has been increased in the current year to include six months running costs should the charity close.

**CRANE QUALITY COUNSELLING**

**NOTES TO THE FINANCIAL STATEMENTS - continued**  
**FOR THE YEAR ENDED 31 MARCH 2022**

**10. RELATED PARTY DISCLOSURES**

During the year the Trustees made payments of £23,498 (2021: £6,993) to the Key Management Personnel of the charity, to whom they delegate the day-to-day running of the charity.

**CRANE QUALITY COUNSELLING**

England & Wales - Charity number 1175610

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# Accounts

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REGISTERED CHARITY NUMBER: 1175610

CRANE QUALITY COUNSELLING  
TRUSTEES' REPORT AND  
UNAUDITED FINANCIAL STATEMENTS  
FOR THE YEAR ENDED 31 MARCH 2021

**CRANE QUALITY COUNSELLING**

**CONTENTS OF THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31 MARCH 2021**

	<b>Page</b>
<b>Reference and Administrative Details</b>	1
<b>Trustees' Report</b>	2 to 5
<b>Independent Examiner's Report</b>	6
<b>Statement of Financial Activities</b>	7
<b>Statement of Financial Position</b>	8
<b>Notes to the Financial Statements</b>	9 to 13
<b>Detailed Statement of Financial Activities</b>	14 to 15

**CRANE QUALITY COUNSELLING**

**REFERENCE AND ADMINISTRATIVE DETAILS**  
**FOR THE YEAR ENDED 31 MARCH 2021**

<b>TRUSTEES</b>	D Johnson - Chair S Davies D Dixon (appointed 29.6.20) T Hewson C Mansell (appointed 5.10.20) T Tanner (appointed 29.6.20) D McGowan (resigned 10.8.20) M Owen (resigned 29.6.20) A Thompson (resigned 29.6.20) B Crump (appointed 8.3.21)
<b>PRINCIPAL ADDRESS</b>	Suite B Roy Fletcher Centre Cross Hill Shrewsbury Shropshire SY1 1JE
<b>REGISTERED CHARITY NUMBER</b>	1175610
<b>INDEPENDENT EXAMINER</b>	TCA (Shrewsbury) LLP 4 Claremont Bank Shrewsbury Shropshire SY1 1RW
<b>SOLICITORS</b>	Terry Jones Abbey House Abbey Foregate Shrewsbury SY2 6BH
<b>CHIEF EXECUTIVE OFFICER</b>	Mrs L Foley

## **CRANE QUALITY COUNSELLING**

### **TRUSTEES' REPORT** **FOR THE YEAR ENDED 31 MARCH 2021**

The trustees present their report with the financial statements of the charity for the year ended 31 March 2021. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

#### **OBJECTIVES AND ACTIVITIES**

##### **Background**

Crane Quality Counselling was established by a group of people in Shrewsbury following the closure of a similar national relationship counselling service which closed its doors in October 2016. Crane Quality Counselling opened its doors to the public, based in the Roy Fletcher Centre, in October 2018.

##### **Charity Objectives**

The objectives of the charity are, for the public benefit:

- (1) To educate the public concerning the benefits of secure couple relationships, marriage and family life in order to improve the emotional, sexual and spiritual well-being of individuals which is derived from committed relationships;
- (2) To seek to enhance the good health, both mental and physical, of adults and children by working to prevent poverty, hardship and distress caused by the breakdown of such relationships;
- (3) To provide counselling and advice to adults and/or children in relation to any aspect of daily life or work which may prejudice their physical or mental wellbeing; or influence, either directly or indirectly, their present or future family or couple relationship;
- (4) To relieve those in need by reason of youth, age, ill-health, disability, financial hardship or other disadvantage; and
- (5) To promote research into all of the above objects and to make the results available to the public.

##### **Public benefit**

In setting objectives and planning for activities, the Trustees have given due consideration to general guidance published by the Charity Commission relating to public benefit and in particular to its supplementary public benefit guidance.

# CRANE QUALITY COUNSELLING

## TRUSTEES' REPORT FOR THE YEAR ENDED 31 MARCH 2021

### **ACHIEVEMENT AND PERFORMANCE**

#### **Charitable activities**

During the year the charity has continued to develop and deliver its range of counselling services to individuals, couples, families and young people through its "teen talk" project, this is now available to young people in both individual settings at the charities premises and we have also have services in two of Shropshire's secondary schools and are planning to develop this service further.

During the pandemic, we were successful in becoming a partner with SCC and delivering a bereavement counselling service, to both families and young people across the county of Shropshire. Who had to cope with loss of family and friends.

Our bursary is still set up and funded by various trust grants donating to this fund to enable those clients who cannot donate to the charity for their counselling. Unfortunately during the pandemic we have not received any donations to our bursary and are therefore totally reliant on our day-to-day income generation to cover these costs.

The charity has now opened its second charity shop and has arranged fundraising events to boost its funding structure.

We have received during the year referrals from some employers concerned about the mental health of their employees and from the health authority across Shropshire.

The trustees are confident that the work carried out by our counsellor team has enabled our clients to move on in their lives having developed new strategies of managing their problems.

### **COVID 19**

Covid has both positive and negative impact on the charity.

The negative is lockdown with the loss of income from our shop together with the working from home policy.

We have to continue to pay rent and other overhead costs, with a small amount of grants made available. Coupled with minimal income coming in from our shops or fundraising events for a whole year now.

On a positive we are experiencing a much higher volume of clients needing counselling help and have been successful in obtaining counselling contracts with SSC working with clients who are having to cope with loss and bereavement during the pandemic - This work is busy and creating some financial support to the charity during these difficult times.

### **FINANCIAL REVIEW**

#### **Financial position**

During the year to 31st March 2021, the charity made a surplus of £27,946 compared to £11,931 in the previous year.

The increase in income this year came through grant funding and the first full year of our Shrewsbury charity shop being in operation plus the start of our second charity shop in Sept 2020 and the Covid 19 bereavement contract.

## CRANE QUALITY COUNSELLING

### TRUSTEES' REPORT FOR THE YEAR ENDED 31 MARCH 2021

#### **FINANCIAL REVIEW**

##### **Reserves policy**

The trustees are in the process of confirming the reserves policy and feel confident that the charity is moving forward developing its services and increasing its income.

Many of the staff working within the charity are unpaid and are still working as volunteers at present.

At the 31 March 2021 the charity had unrestricted reserves of £45,884 (2020: £16,285) and restricted reserves of £nil (2020: £1,653). The Trustees designated £22,000 of the unrestricted funds for various planned projects as set out in the notes to the accounts.

The free reserves, calculated as the unrestricted reserves less fixed assets and designated funds, were £22,894 (2020: £14,295). Whilst the free reserves have increased the Board are planning to invest some of the increase in creating more paid roles within the charity as well as reviewing pay levels for Counsellors.

##### **Going concern**

After making appropriate enquiries, the Trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. For this reason they continue to adopt the going concern basis in preparing the financial statements.

##### **FUTURE PLANS**

The Trustees are planning the future growth of services for the charity through a marketing scheme, hoping to setup contracts with the local authorities both Shropshire and Telford & Wrekin and develop the "teentalk" project.

There will also be future growth in developing further charity shops, increasing marketing and events.

#### **STRUCTURE, GOVERNANCE AND MANAGEMENT**

##### **Governing document**

The charity is controlled by its governing document, a deed of trust and constitutes an unincorporated charity.

The charity was registered as a Charitable Incorporated Organisation (CIO) on the 7th November 2017 and its governing document is based on the CIO Foundation Model.

##### **Recruitment and appointment of new trustees**

Trustees are recruited through advertising locally - particularly if a certain area of expertise is required, i.e. Solicitor, School Head, Medical Adviser.

Applications are received, shortlisted- the applicant(s) are invited to complete the necessary forms after the charity has received a CV, DRB check and references as to their suitability.

The applicant then attends a Trustee meeting as an observer and they are then appointed to the board of Trustees at the next AGM and registered with the Charity Commission.

The Trustees are required to read the roles and responsibilities on the charity commission website and attend any relevant training they may require. This is usually done locally through the Shropshire Rural Communities Charity (SRCC).

##### **TRUSTEES' RESPONSIBILITY STATEMENT**

The trustees are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice) including Financial Reporting Standard 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland"

**CRANE QUALITY COUNSELLING**

**TRUSTEES' REPORT**  
**FOR THE YEAR ENDED 31 MARCH 2021**

**TRUSTEES' RESPONSIBILITY STATEMENT - continued**

The law applicable to charities in England and Wales, the Charities Act 2011, Charity (Accounts and Reports) Regulations 2008 and the provisions of the trust deed requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources, including the income and expenditure, of the charity for that period. In preparing those financial statements, the trustees are required to

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charity and to enable them to ensure that the financial statements comply with the Charities Act 2011, the Charity (Accounts and Reports) Regulations 2008 and the provisions of the trust deed. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Approved by order of the board of trustees on 6 September 2021 and signed on its behalf by:



D Johnson - Trustee

**INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF  
CRANE QUALITY COUNSELLING**

**Independent examiner's report to the trustees of Crane Quality Counselling**

I report to the charity trustees on my examination of the accounts of Crane Quality Counselling (the Trust) for the year ended 31 March 2021.

**Responsibilities and basis of report**

As the charity trustees of the Trust you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the Trust's accounts carried out under section 145 of the Act and in carrying out my examination I have followed all applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

**Independent examiner's statement**

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the Trust as required by section 130 of the Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

*C Moelwyn-Williams*

C Moelwyn-Williams  
BSc FCA  
TCA (Shrewsbury) LLP  
4 Claremont Bank  
Shrewsbury  
Shropshire  
SY1 1RW

Date: 11th October 2021

**CRANE QUALITY COUNSELLING**

**STATEMENT OF FINANCIAL ACTIVITIES**  
**FOR THE YEAR ENDED 31 MARCH 2021**

	Notes	Unrestricted funds £	Restricted funds £	2021 Total funds £	2020 Total funds £
<b>INCOME AND ENDOWMENTS FROM</b>					
Donations and legacies		28,199	-	28,199	13,393
<b>Charitable activities</b>					
General	3	20,869	-	20,869	3,133
Other trading activities	2	<u>41,577</u>	-	<u>41,577</u>	<u>35,702</u>
<b>Total</b>		90,645	-	90,645	52,228
<b>EXPENDITURE ON</b>					
Raising funds		33,916	-	33,916	21,129
<b>Charitable activities</b>					
General	4	28,448	-	28,448	18,540
Other		<u>335</u>	-	<u>335</u>	<u>628</u>
<b>Total</b>		62,699	-	62,699	40,297
<b>NET INCOME</b>					
		27,946	-	27,946	11,931
Transfers between funds	9	<u>1,653</u>	<u>(1,653)</u>	-	-
Net movement in funds		29,599	(1,653)	27,946	11,931
<b>RECONCILIATION OF FUNDS</b>					
Total funds brought forward		16,285	1,653	17,938	6,007
<b>TOTAL FUNDS CARRIED FORWARD</b>		<u>45,884</u>	-	<u>45,884</u>	<u>17,938</u>

**CONTINUING OPERATIONS**

All income and expenditure has arisen from continuing activities.

**CRANE QUALITY COUNSELLING**

**STATEMENT OF FINANCIAL POSITION**  
**31 MARCH 2021**

	Notes	Unrestricted funds £	Restricted funds £	2021 Total funds £	2020 Total funds £
<b>FIXED ASSETS</b>					
Tangible assets	7	990	-	990	1,990
<b>CURRENT ASSETS</b>					
Cash at bank		47,394	-	47,394	16,881
<b>CREDITORS</b>					
Amounts falling due within one year	8	(2,500)	-	(2,500)	(933)
<b>NET CURRENT ASSETS</b>		<u>44,894</u>	<u>-</u>	<u>44,894</u>	<u>15,948</u>
<b>TOTAL ASSETS LESS CURRENT LIABILITIES</b>		<u>45,884</u>	<u>-</u>	<u>45,884</u>	<u>17,938</u>
<b>NET ASSETS</b>		<u>45,884</u>	<u>-</u>	<u>45,884</u>	<u>17,938</u>
<b>FUNDS</b>					
Unrestricted funds	9			45,884	16,285
Restricted funds				-	1,653
<b>TOTAL FUNDS</b>				<u>45,884</u>	<u>17,938</u>

The financial statements were approved by the Board of Trustees and authorised for issue on 6 September 2021 and were signed on its behalf by:



D Johnson - Trustee

The notes form part of these financial statements

## CRANE QUALITY COUNSELLING

### NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021

#### 1. ACCOUNTING POLICIES

##### **Basis of preparing the financial statements**

The financial statements of the charity, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Charities Act 2011. The financial statements have been prepared under the historical cost convention.

##### **Financial reporting standard 102 - reduced disclosure exemptions**

The charity has taken advantage of the following disclosure exemptions in preparing these financial statements, as permitted by FRS 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland':

- the requirements of Section 7 Statement of Cash Flows;
- the requirement of paragraph 3.17(d);
- the requirements of paragraphs 11.42, 11.44, 11.45, 11.47, 11.48(a)(iii), 11.48(a)(iv), 11.48(b) and 11.48(c);
- the requirements of paragraphs 12.26, 12.27, 12.29(a), 12.29(b) and 12.29A;
- the requirement of paragraph 33.7.

##### **Income**

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

##### **Expenditure**

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

##### **Taxation**

The charity is exempt from tax on its charitable activities.

##### **Fund accounting**

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

##### **Pension costs and other post-retirement benefits**

The charity operates a defined contribution pension scheme. Contributions payable to the charity's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

**CRANE QUALITY COUNSELLING**

**NOTES TO THE FINANCIAL STATEMENTS - continued**  
**FOR THE YEAR ENDED 31 MARCH 2021**

**2. OTHER TRADING ACTIVITIES**

	2021	2020
	£	£
Fundraising events	-	11,068
Shop income	<u>41,577</u>	<u>24,634</u>
	<u>41,577</u>	<u>35,702</u>

**3. INCOME FROM CHARITABLE ACTIVITIES**

	2021	2020
	£	£
Counselling services	<u>20,869</u>	<u>3,133</u>

**4. CHARITABLE ACTIVITIES COSTS**

	Direct Costs £
General	<u>28,448</u>

**5. TRUSTEES' REMUNERATION AND BENEFITS**

There were no trustees' remuneration or other benefits for the year ended 31 March 2021 nor for the year ended 31 March 2020.

**Trustees' expenses**

There were no trustees' expenses paid for the year ended 31 March 2021 nor for the year ended 31 March 2020.

**6. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES**

	Unrestricted funds £	Restricted funds £	Total funds £
<b>INCOME AND ENDOWMENTS FROM</b>			
Donations and legacies	4,825	8,568	13,393
<b>Charitable activities</b>			
General	3,133	-	3,133
Other trading activities	<u>35,702</u>	<u>-</u>	<u>35,702</u>
<b>Total</b>	43,660	8,568	52,228
<b>EXPENDITURE ON</b>			
Raising funds	21,129	-	21,129
<b>Charitable activities</b>			
General	13,472	5,068	18,540
Other	<u>628</u>	<u>-</u>	<u>628</u>
<b>Total</b>	<u>35,229</u>	<u>5,068</u>	<u>40,297</u>
<b>NET INCOME</b>	8,431	3,500	11,931

**CRANE QUALITY COUNSELLING**

**NOTES TO THE FINANCIAL STATEMENTS - continued**  
**FOR THE YEAR ENDED 31 MARCH 2021**

<b>6. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES - continued</b>	Unrestricted funds £	Restricted funds £	Total funds £
Transfers between funds	<u>4,442</u>	<u>(4,442)</u>	<u>-</u>
Net movement in funds	12,873	(942)	11,931
<b>RECONCILIATION OF FUNDS</b>			
Total funds brought forward	<u>3,412</u>	<u>2,595</u>	<u>6,007</u>
<b>TOTAL FUNDS CARRIED FORWARD</b>	<u><u>16,285</u></u>	<u><u>1,653</u></u>	<u><u>17,938</u></u>

**7. TANGIBLE FIXED ASSETS**

	Computer equipment £
<b>COST</b>	
At 1 April 2020 and 31 March 2021	<u>2,970</u>
<b>DEPRECIATION</b>	
At 1 April 2020	980
Charge for year	<u>1,000</u>
At 31 March 2021	<u>1,980</u>
<b>NET BOOK VALUE</b>	
At 31 March 2021	<u>990</u>
At 31 March 2020	<u>1,990</u>

**8. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR**

	2021 £	2020 £
Trade creditors	-	933
Other creditors	<u>2,500</u>	<u>-</u>
	<u>2,500</u>	<u>933</u>

**CRANE QUALITY COUNSELLING**

**NOTES TO THE FINANCIAL STATEMENTS - continued**  
**FOR THE YEAR ENDED 31 MARCH 2021**

**9. MOVEMENT IN FUNDS**

	At 1.4.20 £	Net movement in funds £	Transfers between funds £	At 31.3.21 £
<b>Unrestricted funds</b>				
General fund	16,285	27,946	(20,347)	23,884
Designated bursary fund	-	-	15,000	15,000
Designated training fund	-	-	5,000	5,000
Designated continuity fund	-	-	2,000	2,000
	<hr/>	<hr/>	<hr/>	<hr/>
<b>Restricted funds</b>	16,285	27,946	1,653	45,884
Bursary Fund	1,653	-	(1,653)	-
	<hr/>	<hr/>	<hr/>	<hr/>
<b>TOTAL FUNDS</b>	<u>17,938</u>	<u>27,946</u>	<u>-</u>	<u>45,884</u>

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
<b>Unrestricted funds</b>			
General fund	90,645	(62,699)	27,946
	<hr/>	<hr/>	<hr/>
<b>TOTAL FUNDS</b>	<u>90,645</u>	<u>(62,699)</u>	<u>27,946</u>

**Comparatives for movement in funds**

	At 1.4.19 £	Net movement in funds £	Transfers between funds £	At 31.3.20 £
<b>Unrestricted funds</b>				
General fund	3,412	8,431	4,442	16,285
<b>Restricted funds</b>				
Bursary Fund	2,595	3,500	(4,442)	1,653
	<hr/>	<hr/>	<hr/>	<hr/>
<b>TOTAL FUNDS</b>	<u>6,007</u>	<u>11,931</u>	<u>-</u>	<u>17,938</u>

## CRANE QUALITY COUNSELLING

### NOTES TO THE FINANCIAL STATEMENTS - continued FOR THE YEAR ENDED 31 MARCH 2021

#### 9. MOVEMENT IN FUNDS - continued

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
<b>Unrestricted funds</b>			
General fund	43,660	(35,229)	8,431
<b>Restricted funds</b>			
Restricted fund	5,068	(5,068)	-
Bursary Fund	<u>3,500</u>	<u>-</u>	<u>3,500</u>
	<u>8,568</u>	<u>(5,068)</u>	<u>3,500</u>
<b>TOTAL FUNDS</b>	<u>52,228</u>	<u>(40,297)</u>	<u>11,931</u>

#### **Restricted funds**

The Bursary Fund is an ongoing fund to assist those clients who are unable to contribute towards the cost of their counselling.

#### **Designated funds**

The Designated Bursary fund has been set up to help support those clients who are unable to contribute towards the cost of their counselling. As there have been no donations to this fund during the year the Trustees feel this is necessary in order to support those clients who need assistance.

The Designated Training fund has been set up to provide training for the counsellors including safeguarding, working with children and bereavement training.

The Designated Continuity fund has been set up to establish a potential redundancy provision to safeguard the future operations of the charity.

#### 10. RELATED PARTY DISCLOSURES

During the year the Trustees made payments of £6,993 to the Key Management Personnel of the charity, to whom they delegate the day-to-day running of the charity.

**CRANE QUALITY COUNSELLING**

**DETAILED STATEMENT OF FINANCIAL ACTIVITIES**  
**FOR THE YEAR ENDED 31 MARCH 2021**

	2021	2020
	£	£
<b>INCOME AND ENDOWMENTS</b>		
<b>Donations and legacies</b>		
Donations	2,535	1,242
Gift aid	-	83
Grants	<u>25,664</u>	<u>12,068</u>
<b>Other trading activities</b>	28,199	13,393
Fundraising events	-	11,068
Shop income	<u>41,577</u>	<u>24,634</u>
<b>Charitable activities</b>	41,577	35,702
Counselling services	<u>20,869</u>	<u>3,133</u>
<b>Total incoming resources</b>	90,645	52,228
<b>EXPENDITURE</b>		
<b>Raising donations and legacies</b>		
Raising Funds	-	4,295
Shop costs	14,514	16,834
Fashion costs	8,826	-
Furniture costs	<u>10,576</u>	<u>-</u>
<b>Charitable activities</b>	33,916	21,129
Social security	175	-
Pensions	62	-
Rates and water	331	-
Light and heat	107	-
Telephone	1,360	1,210
Postage and stationery	996	491
Advertising	204	1,294
Sundries	544	830
Website maintenance	247	215
Counselling	6,777	4,267
Data protection	40	63
Indemnity insurance	349	880
Admin expenses	313	402
Rent	6,947	7,619
Computer costs	185	126
Entertainment	22	118
Hire of room	-	45
Bookkeeping	470	-
Carried forward	19,129	17,560

This page does not form part of the statutory financial statements

**CRANE QUALITY COUNSELLING**

**DETAILED STATEMENT OF FINANCIAL ACTIVITIES**  
**FOR THE YEAR ENDED 31 MARCH 2021**

	2021 £	2020 £
<b>Charitable activities</b>		
Brought forward	19,129	17,560
Managerial charges	6,993	-
Other professional fees	1,326	-
Computer equipment	<u>1,000</u>	<u>980</u>
	28,448	18,540
<b>Other</b>		
Bank interest	<u>335</u>	<u>628</u>
Total resources expended	<u>62,699</u>	<u>40,297</u>
<b>Net Income</b>	<u>27,946</u>	<u>11,931</u>

This page does not form part of the statutory financial statements