

Annual Report to Trustees June 2023-May 2024

With prior notice, Family 2's rent was increased again to £2100 in January 2024. ERW agreed to continue the top up support to them at the rate of £100 per month until the end of March 2024, when Housing Benefit levels were uprated for the first time in 4 years.

One of Family 2's children is receiving Maths tuition, the oldest is having English tuition and the father is receiving support with conversational English from 2 of our volunteers.

ERW paid for a replacement front door lock to the property which Family 3 occupy in July 2023. Family 3 were given a notice to quit by their landlord at the end of their tenancy in November 2023. Extensive attempts were made to find an alternative property for the family, without success. This family of 5 children require a minimum of a 3 bed property. Through the courts, the landlord was granted possession of the property in May 2024. An application for eviction by Bailiffs has been lodged at the Court. The family have been registered with Enfield Homeless Persons Unit. They will not act to assist them, until an eviction date is known. The family have been given an indication by Enfield Housing that they are likely to be rehoused in the North or North West of England, where property prices are cheaper.

Family 3 are very traditional in the way that they function, with responsibility for the care of the youngest child (3) falling almost entirely on the mother. She has not had the opportunity to develop her spoken English

Comment: when ERW was established, it was not envisaged that we would be in a position of having to support a family through an eviction process, nor expecting a landlord, who offered her property out of good will, to follow a court process to secure the return of her property. I recommend that we cover the landlord's court costs, which are currently in the region of £1000. This has not been discussed with other members of the group.

Family 4 have settled well. They are very independent and manage their lives well. Their 3 daughters are happy in school. The eldest daughter is having English tuition. Both parents are highly motivated to strengthen their job prospects and are making good progress with ESOL classes. Father does some occasional work with the BBC Persian Service. The family have the benefit of a long-term, secure tenancy through a Origin Housing Association. This makes a real difference as it gives them long-term security in terms of suitable accommodation at an affordable rent.

Financial position:

We have received 2 sizeable one-off donations during the financial year of £740 (Winchmore Hill Quakers) and £500 (Palmers Green URC), in addition to a generous regular monthly donation of £100. The most significant expenditure which Trustees should be aware of was £2100 in respect of rent top up payments. When the charity was established, it was not anticipated that such payments would be required and we have not made this explicit in our fundraising. I would argue that although

unplanned, this has made the difference between ensuring continuity and stability for Family 2 and putting them in a position of major instability and disruption.

Future direction:

ERW was able to attract and hold the interest of a few new volunteers, prior to and after the arrival of Family 4, as there were a number of tasks to assist with. The new volunteers helped with the tasks at hand but have now moved on to other things. The family are independent and capable and now do not require much from us..

The group has met to discuss future direction. The consensus is that we should focus on supporting our existing families for as long as needed, rather than fundraise to apply to welcome a new family. Origin Housing, who provided the accommodation for Family 4, are not able to provide us with another house. In the current, grossly inflated rental market in London, finding affordable accommodation is nigh on impossible. Even if something suitable did come up, there remains the prospect of having to move out of London to a more affordable area at the end of their 12 or 18 month tenancy.

An alternative initiative which could be considered in parallel to our existing work, or as an entirely new direction, is to respond to individual requests for support from refugees living in Enfield, which fall outside of statutory provision. This option has not been fully discussed with our volunteers.

Some examples are set out below, based on requests we have received;

- supporting individuals or families to furnish their accommodation.
- supporting families to obtain children's clothing.
- helping refugee families in need to access appropriate advice.
- advocacy work.

Forthcoming personnel changes:

Alison Phillips wishes to step down as Chair of Trustees.

Tony Carroll wishes to step down as Coordinator, as he has moved to the South Coast and can no longer fulfil the commitments of the Coordinator role. However, Tony is willing to remain a Trustee, if Trustees agree. Fortunately, Denise Sheen has agreed to take on the Coordinator role.

Report compiled by Tony Carroll (6/09/24)

Date	Description	Paid out	Paid in	Balance	
6/1/2022	Balance brought forward			8673.53	
6/9/2022	Donation WHQ		166.19	8839.71	
6/14/2022	Donation D.S.		100	8939.71	
6/15/2022	HMRC gift aid		300	9239.71	
6/17/2022	D/D Talk T	20		9219.71	
6/21/2022	Bank charg	5		9214.71	
7/14/2022	Donation D.S.		100	9314.71	
7/19/2022	D/D Talk T	20		9294.71	
7/21/2022	Bank charg	5		9289.71	
8/15/2022	Donation D.S.		100	9389.71	
8/19/2022	D/D Talk T	20		9369.71	
8/21/2022	Bank charg	5		9364.71	
8/25/2022	Home Office reimburs		1468.84	10833.55	Attachment 1
9/14/2022	Donation D.S.		100	10933.55	
9/20/2022	D/D Talk T	20		10913.55	
9/21/2022	Bank charg	5		10908.55	
10/14/2022	Donation D.S.		100	11008.55	
10/19/2022	D/D Talk T	20		10988.55	
10/20/2022	O2 set up	50		10938.55	
10/21/2022	Bank charg	5		10933.55	
10/25/2022	Donation from WHQ		50	10983.55	
11/3/2022	Plumbing F	276			Attachment 2
11/3/2022	Plumbing F	96		10611.55	Attachment 2
11/8/2022	Contributic	1200		9411.55	Attachment 3
11/14/2022	Donation D.S.		100	9511.55	
11/18/2022	D/D Talk T	20		9491.55	
11/21/2022	Bank charg	5		9486.55	
11/24/2022	Bal of cont	1680		7806.55	
11/30/2022	Donation PG URC		500	8306.55	
12/14/2022	Donation D.S.		100	8406.55	
12/19/2022	D/D Talk T	20		8386.55	
12/21/2022	Bank charg	5		8381.55	
1/16/2023	Donation D.S.		100	8481.55	
1/16/2023	Reimburse	299		8182.55	
1/19/2023	D/D Talk T	20		8162.55	
1/21/2023	Bank charg	5		8157.55	
2/9/2023	TV Licence	159			
2/9/2023	TV Licence	159		7839.55	
2/14/2023	Donation D	100		7939.55	
2/17/2023	D/D Talk T	20		7919.55	
2/21/2023	Bank charg	5		7914.55	
2/28/2023	Contributic	403		7511.55	
3/10/2023	Rent to up	600		6911.55	
3/14/2023	Donation D.S.		100	7011.55	
3/17/2023	D/D Talk T	20		6991.55	
3/21/2023		5		6986.55	
3/28/2023	Indemnity	165.48		6821.07	
4/4/2023	Reimburse t	544			Attachment 4
	Reimburse	135			Attachment 4

Reimburse	103.59	6038.48 Attachment 4
4/6/2023 Reimburse	210	5828.48 Attachment 4
4/8/2023 Reimburse	373.4	5455.08 Attachment 4
4/10/2023 Reimburse	376.43	5078.65 Attachment 4
4/12/2023 Reimburse	300.75	4777.9 Attachment 4
4/14/2023 Donation		100 4877.9
4/17/2023 Reimburse	730	Attachment 4
4/17/2023 Reimburse	135	Attachment 4
4/17/2023 Reimburse	95.02	Attachment 4
4/17/2023 Reimburse	100	3817.88 Attachment 4
4/19/2023 D/D Talk T	22.84	3795.04
4/21/2023 Bank charg	5	3790.04
4/25/2023 Reimburse	45	3745.04 Attachment 4
4/25/2023 Reimburse	324	3421.04 Attachment 4
4/29/2023 Reimburse	38.1	Attachment 4
Reimburse	36.15	Attachment 4
Rent top up	200	
Initial set	300	2846.79
5/2/2023 Reimburse	28.49	2818.3 Attachment 5
5/4/2023 Initial set	300	2518.3
5/12/2023 Initial set	300	2218.3
5/15/2023 Donation	100	2318.3
5/19/2023 D/D Talk T	22.84	
5/19/2023 Reimburse	159	2136.46 Attachment 5
5/21/2023 Charges	5	2131.46
5/21/2023 Initial set	58	2073.46
5/31/2023 Bal b/f		2073.46

Date	Description	Paid out	Paid in	Balance
6/1/2023	Balance b/f			2073.46
6/14/2023	Donation DS		100	2173.46
6/16/2023	Talk Talk F	22.84		2150.62
6/20/2023	Shell Broa	33.86		2116.76
6/21/2023	Charges	5		2111.76
7/14/2023	Donation D.S.		100	2211.76
7/21/2023	Shell B'bar	17.99		
7/21/2023	Charges	5		2188.77
7/25/2023	Rent top u	600		1588.77
7/31/2023	Lock repla	258		1330.77
8/14/2023	Donation		100	1430.77
8/21/2024	Shell B'bar	17.99		
8/21/2024	Charges	5		1407.78
9/4/2023	Bal of initi	79.96		
9/4/2023	Rent top u	600		727.82
9/11/2023	Donation WHQ		100	827.82
9/14/2023	Donation D.S.		100	927.82
9/21/2023	Charges	5		922.82
9/22/2023	Shell B'bar	17.99		904.83
10/3/2023	Reimburse	214		690.83
10/16/2023	Donation DS		100	790.83
10/21/2023	Charges	5		785.83
10/23/2023	Shell B'bar	17.99		767.84
11/14/2023	Donation D.S.		100	867.84
11/20/2023	Shell B'bar	17.99		849.85
11/21/2023	Charges	5		844.85
12/13/2023	Rent top u	600		244.85
12/14/2023	Donation D.S.		100	
12/14/2023	Donation WHQ		740	1084.85
12/20/2023	Donation PG URC		500	1584.85
12/21/2023	Charges	5		1579.85
12/21/2023	Wash macl	70		1509.85
12/27/2023	Shell B'bar	17.99		1491.86
1/9/2024	Rent top u	100		1391.86
1/11/2024	Donation WHQ		100	1491.86
1/15/2024	Donation DS		100	1591.86
1/21/2024	Charges	5		1586.86
1/22/2024	Shell B'bar	17.99		1568.87
2/5/2024	Rent top u	100		1468.87
2/10/2024	Donation		20	1488.87
2/14/2024	Donation		100	1588.87
2/19/2024	Shell B'bar	17.99		1580.88
2/21/2024	Charges	5		1575.88
3/11/2024	Rent top u	100		1475.88
3/14/2024	Donation DS		100	1575.88
3/20/2024	Liability Ins	165.48		1410.4
3/21/2024	Charges	5		1405.4
3/22/2024	Shell B'bar	17.99		1387.41
4/15/2024	Donation DS		100	1487.41

4/21/2024 Charges	5		1482.41
4/22/2024 Shell B'bar	17.99		1464.42
5/5/2024 Passport F	57.5		1406.92
5/14/2024 Donation		100	1506.92
5/20/2024 Shell B'bar	19.6		1487.32
5/21/2024 Charges	5		1482.32
5/31/2024 Bal b/f			1482.32