



A charitable trust

[Serving the community](#)

Trustees' Annual Report and Financial Statement for the year ended 31st December 2023

Charity number: 1175277

Kendall & Wall Charitable Trust

42 Thornfield Crescent,
Burntwood
Staffordshire
WS7 2JB

Tel: 01543 897131

Email: enquiries@kendallandwall.org

Chairman's Statement

Welcome to our Charitable Trusts Annual Report. This is our eleventh year operating and our seventh year as a registered charity, prior to this we were a CIC. We are very proud of what we have achieved. In an environment where rising prices have dogged everything we do. That's not to say we are not self-critical, there are improvements we can make to the way we operate and we strive to make them as and when they are identified.

Our Trust was set up to prevent loneliness and social isolation amongst elderly and disabled people by organising outings in our wheelchair-accessible minibuses. To do this we provide a door-to-door service to our clients based in Lichfield, Burntwood, Cannock and surrounding villages, Tamworth and Sutton Coldfield. We also help care homes from time to time.

The Trust has made a serious effort to limit the hours that volunteers have been expected to put into outings by introducing more trips to local places of interest and our clients appreciate spending less time aboard our buses. This hasn't affected the quality or diversity of the range of outings. Our clients still enjoy a good day out. This has been our loyal and hardworking volunteer's reward.

Our clients continue to be incredibly supportive and their enthusiasm for our outings helps to keep us going. So too do their donations for which we are always most grateful. Our 'Fun Fund', set up with the help of a generous donor who wishes to remain anonymous, has been dipped into to help some clients who have not been able to meet the cost of our trips.

The Trust is still enjoying the support that the National Lottery Community Fund who supported us by funding our two newer minibuses and we are also very grateful to Support Staffordshire who continue to be very supportive.

The accounts in this report cover the period 1st January 2023 to December 31st 2023 inclusive.

A handwritten signature in black ink that reads "Stephen Sanders". The script is cursive and fluid, with the first letters of each word being capitalized and prominent.

Stephen Sanders
Chairman of the Trustees

Who we are and what we do

Background

Kendall & Wall Charitable Trust is a registered charity (registered number 1175277).

The organisation was first set up in 2012 as a not-for-profit limited company by Mike Wall and Paul Kendall. They knew how difficult it was for elderly or disabled people to get out and socialise. They organised outings initially through a local coach company. The following year they purchased a small (7-seater) minibus with wheelchair access, recruited a few friends as volunteers and organised a few outings, recruiting clients mainly from the Lichfield and Tamworth areas.

Since that time the organisation has grown. We now have more than 20 active volunteers and currently 3 minibuses. Our very first minibus, the 9 nine-seater Renault, reached the end of its road and retired to the great celestial car park during this year. In spite of this the number and range of outings has increased and we are providing about seven outings a month. The organisation has always operated on a 'not for profit' basis.

What we aim to achieve

Our charity's sole purpose is to organise and provide wheelchair-accessible outings to help prevent people from becoming socially excluded, relieving the needs of those people who are socially excluded and assisting them to integrate into society. We provide this service to elderly and/or disabled people living within a 20 mile radius of Lichfield. We have an established 'corporate outings' scheme running for care homes, housing associations and local voluntary groups. The Trustees of the charity also want to help other local charities and not-for-profit groups. To that end we have spoken to a large number of charitable groups in Lichfield, Tamworth and Sutton Coldfield to tell them about our work and to offer them our support.

We now have clients in many areas: Lichfield, Burntwood, Tamworth, Sutton Coldfield, Cannock, Great Wyrley and Essington. Trustees are aware that this is a very heavy workload for our volunteers and steps have been taken to rationalise some aspects of our operation.

How we are organised

Our registered office is at 42 Thornfield Crescent, Burntwood Staffordshire WS7 2JB Tel:01543 897131. The charity is governed by a team of 7 Trustees, including one client. They are responsible for setting the direction of the organisation and agreeing policy. Day-to-day management is carried out by the Chief Operating Officer, assisted by a management team who are responsible for liaising with clients to arrange pick-up times etc.

Active Trustees during 2023

- Stephen Sanders (Chairman)
- Tony O'Leary (Vice Chairman)
- Elizabeth Kendall
- Lynn Crisp (Minutes secretary)
- Tessa Dudley (Client Trustee) / Margaret Barratt *
- Richard Henshaw
- Julie Paylor (Fundraising Coordinator)
- John Brown (Client Trustee)

* Margaret took over from Tessa during the year

Volunteers

We have a group of fantastic volunteers who drive minibuses, push wheelchairs and look after clients. Unseen and often unrecognised they also do admin work, training and fundraising. At the moment seven of the volunteers drive the minibuses. Some do office work such as data entry, telephoning clients or organising fundraising. They also contribute to our newsletter – In Touch. The volunteers are not paid for their work but can receive travel expenses for their travel from home to our registered office. If the outing involves eating out the volunteers are entitled to a free lunch up to the value of £7.

Active Volunteers during 2023

Annette Palmer, Brendan Masterson, Carol McCabe, Claire Craddock, Cliff Bennett, David Harwood, Eileen O'Leary, Jane Bartram, Jane Hartley, Janet Hickman, Jonathan Firth, Kiko Wall, Liam Craddock, Liz Kendall, Lorna Lanspeary, Lynn Crisp, Lynne Tims, Margaret Barratt, Martin Jay, Mick Dunkley, Mike Wall, Neil Briand, Paul Evans, Paul Kendall, Rachel Martin, Rehana Firth, Stephen Sanders, Teresa McCullagh, Tony Joyce, Tony O'Leary and Wendy Evans.

Governance

The Trustees meet every 3 months to monitor and give direction to the organisation. They ensure that the charity has a clear strategy, and that its work and goals are in line with its vision. They make sure that all decisions put the needs of our clients first. They safeguard the charity's assets – both physical assets and intangible ones, such as its reputation. They make sure these are used well and that the charity is run sustainably.

Central to this work is a series of key indicators which are considered by the Trustees at every meeting. They include:

- Details of each outing
- Number of clients on each outing
- Satisfaction scores for outings
- Look into any complaints received
- Details of any accidents or incidents
- Feedback from volunteers for each outing
- Numbers of new clients registered
- Income
- Expenditure
- Performance against budget

An important part of the Trustee's work is to agree clear, written policies and procedures to guide our volunteers. We have the following policies in place:

- Accident/incident policy and procedure
- Complaints procedure
- Confidentiality policy
- Data protection policy
- Environmental & sustainability
- Financial management & controls policy
- Health & Safety policy
- Impaired mobility policy
- Non-discriminatory practice policy
- Service user abuse policy & procedure
- Untoward incident policy
- Wheelchair policy
- Whistleblowing policy & procedure

Risk management

There are many risks associated with running the charity. Some of these are related to the outings we organise and focus mainly on risks to Clients and/or volunteers. We deal with these risks by carrying out risk assessments and providing details of risks and mitigating actions for every outing. Other risks may be classified as 'business risks'. They include:

- Financial risks
- Reputational risks
- Risks from competitors

We have a risk register to help Trustees manage these risks

How our activities deliver public benefit

Our Trustees have referred to the Charity Commission's guidance on public benefit and they regularly review our activity to ensure that our service continues to deliver on our stated objectives of reducing loneliness and preventing social isolation. Early in 2018 we introduced a questionnaire which we issued to all clients who had been on outings in the previous 3 months. The questionnaire asked about the level of satisfaction with our service and whether our clients were lonely. It was gratifying to find that the overwhelming majority of our clients not only rated the outings as 'good' or 'very good' but just as importantly they also said that they felt less lonely since they started coming out with Kendall & Wall. This has now been revamped and still provides valuable feedback.

After the trials and tribulations covid caused our volunteers have shown incredible resilience and Kendall and Wall Charitable Trust is still on the road with all of the vigour that we had before the pandemic. As you can see in the following accounts another profitable year, see the accounts for more details. A full set of accounts are detailed in Appendix A.

What we have achieved

During 2023 we put on 69 outings booked by 83 unique clients totalling 613 bookings supported by 31 active volunteers. There were 66 outings for our 8 corporate clients.

In 2023 we raised £5,035 from grants, donations and fundraising activities. We are grateful to the organisations and various individuals, too numerous to mention, who have donated to us this year. Our thanks to them all.

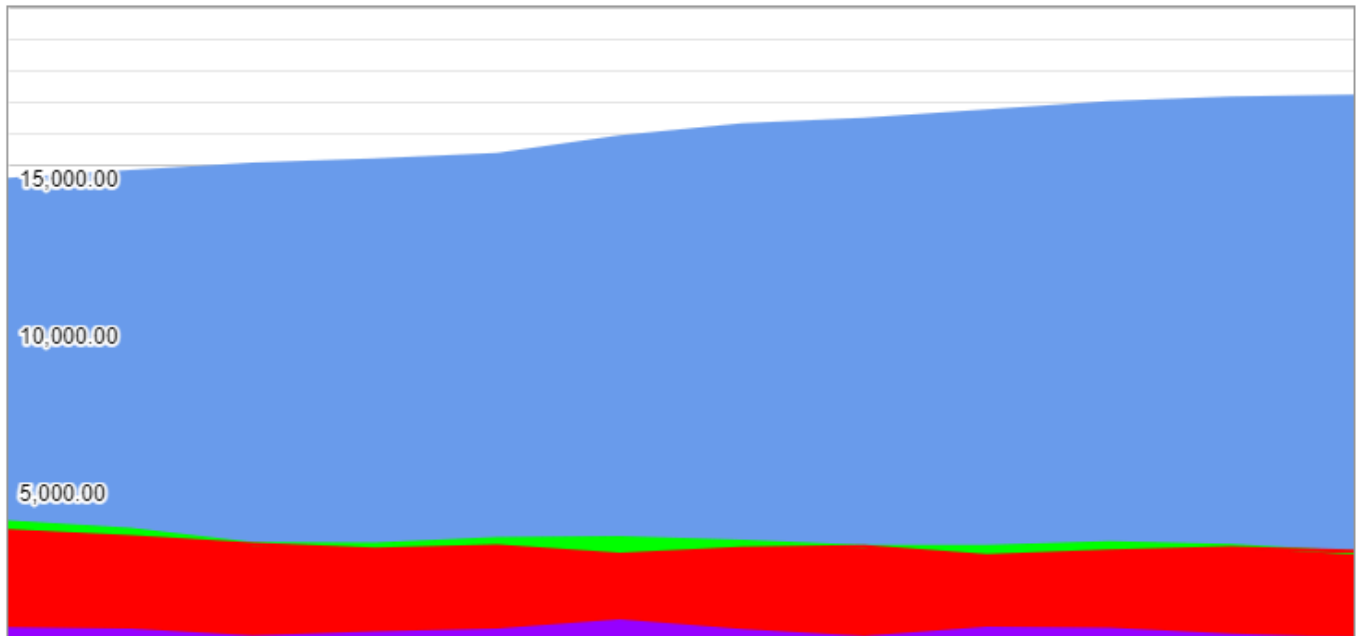
Our monthly magazine, In Touch, was launched in the spring of 2020 to help us keep in contact with our clients whilst our service was suspended due to covid. The magazine has proved extremely popular and the readership has expanded to over 200. Because of its popularity we took the decision to continue with the magazine even when our normal service resumed in June 2021. Several clients have contributed articles to the newsletter. The newsletter has now done what it was set up to do and is currently under review.

Our Fundraising, headed by volunteer Julie Paylor, has had another successful year. Towards the end of the year Julie retired and we have formed a funding committee to undertake this vital part of our operation.

Our volunteers' hard work over the period has been recognised by Tamworth and Lichfield nominating our Trust for Star Awards from the Staffordshire Volunteers Support.

Financial review

We take the analysis of our report very seriously, it is an invaluable aid to what we do. The graph below very clearly shows just how tight our margins are and we are actively seeking ways to improve the financial cushion we need to ensure that we remain a viable and thriving organisation.



BLUE: Lowest Combined Balance of both our bank accounts
GREEN: Income RED: Expenses PURPLE: Profit

This is why our chairman has sleepless nights!

We are grateful to Jonathan Firth who produced these accounts and Goff Eland who has independently scrutinised the accounts.

Analysis for 2023 figures explained

The year 2023 has shown a drop in our value principally because of the fall in value through the 20% depreciation of our buses. It has also been a shorter accounting period than the previous accounting year.

We have also trimmed the number of outings to lighten the workload we were imposing on our volunteers. We have also seen a slight fall in the number of clients joining our trips. This was mostly due to illness but the advancing age of some of our long standing clients has taken its toll.

It is worth noting that in fact, our buses have retained more of their value than anticipated, this is because of a shortage of such vehicles in the market. It is the bank balances, income and expenses that actually gauge our sustainability.

Appendix A

Kendall & Wall Charitable Trust

Registered Charity Number
1175277

Unaudited Financial Statement
for the year ended 31st December 2023

Kendall & Wall Charitable Trust

Trustees' Annual Report for the year ended 31st December 2023

The Trustees present their report and the unaudited financial statement for the year ended 31st December 2023.

Approved by the Trustees on 5th June 2024 and signed on their behalf by:

A handwritten signature in black ink that reads "Stephen Sanders". The script is cursive and fluid, with the first letters of each word being capitalized and prominent.

Stephen Sanders
Chairman of the Trustees

Kendall & Wall Charitable Trust Financial Statement

12 month period ending 31st December 2023	15 month period ending 31st December 2022	12 month period ending 30th September 2021
Current period	Previous period	

Charity Commission overview

	£	£	£
Total gross income	32,388	125,234	65,684
Total expenditure	33,142	121,478	38,932
Income from government contracts	N/A	N/A	N/A
Income from government grants	2,000	2,250	2,600

Profit and Loss Account

	£	£	£
Turnover	28,679.93	35,816.57	10,726.32
Cost of sales	-8,241.38	-15,435.30	-6,055.45
Gross Profit	20,438.55	20,381.27	4,670.87
Motoring running costs	-14,389.03	-20,208.60	-7,647.23
Admin costs	-10,211.65	-15,857.26	-4,797.41
Depreciation	-23,969.35	-20,034.64	-8,715.94
Non-operating income (reserve account interest)	34.13	0.26	
Non-operating income (sale of minibus)	0.00	0.00	2,000.00
Loss to assets on sale of minibus	0.00	0.00	-916.67
Adjustment for previous cash in hand and debtors	-396.62		
Profit/Loss before donations	-28,493.97	-35,718.97	-15,406.38
Grants	2,000.00	76,202.61	45,642.00
Donations	2,508.72	7,966.38	6,063.66
50:50 subscriptions	100.00	3,036.00	2,757.00
50:50 payout	-1,115.00	-2,900.00	-800.00
Other fundraising events	427.22	5,434.84	495.45
Profit/Loss after grants/donations & fundraising	-24,573.03	54,020.86	38,751.73

12 month period ending 31st December 2023	15 month period ending 31st December 2022	12 month period ending 30th September 2021
Current period	Previous period	

Balance Sheet

	£	£	£
Assets			
Inventory (fixed assets)	66,425.67	90,395.02	40,582.66
Regular bank account balance	16,375.02	19,128.92	15,242.81
Reserve bank account balance	2,440.86	106.59	106.33
Cash in hand	125.32	74.49	48.75
Debtors	87.25	322.13	92.99
Total current assets	85,454.12	110,027.15	56,073.54
Liabilities			
Creditors	0.00	0.00	-67.25
Total liabilities	0.00	0.00	-67.25
Total net assets/liabilities	85,454.12	110,027.15	56,006.29
Capital and Reserves			
Capital & reserves at end of last reporting period	110,027.15	56,006.29	17,254.56
Profit/loss for the year	-24,573.03	54,020.86	38,751.73
Total Equity	85,454.12	110,027.15	56,006.29

Basis of preparation

The financial statements have been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) issued on 16 July 2014 and with the Charities Act 2011

* Turnover

Turnover represents amounts chargeable in respect of the sale of goods and services to customers. This includes unpaid invoices and payments that have yet to clear (these are included on the balance sheet as debtors)

** Cost of sales

This represents the cost of outings (admission to venues, hire of canal boats, cost of food) paid during this period for trips in any period. Includes payments made that have not cleared yet or been paid yet (included on the balance sheet as creditors)

*** Depreciation

Depreciation is provided on tangible fixed assets so as to write off the cost or valuation, less any estimated residual value, over their expected useful economic life as follows:

Depreciation method and rate for all asset classes is 20% reducing balance basis



CHARITY COMMISSION
FOR ENGLAND AND WALES

Independent examiner's report
on the accounts

Section A

Independent Examiner's Report

Report to the trustees

Kendall and Wall Charitable Trust

On accounts for the year
ended

31st December 2023

Charity No
(if any)

1175277

Set out on pages

1

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 31 / 12 / 2023.

Responsibilities and basis
of report

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's
statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signed

Date

12/5/2024

Name

GODFREY ELAND.

Relevant professional
qualification(s) or body
(if any)

CHARTERED PUBLIC FINANCE
ACCOUNTANTS