

# KENDALL & WALL CHARITABLE TRUST

England & Wales · Charity number 1175277

## Details

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**Status** Registered

**Legal form** CIO

**Registered** 2017-10-20

**Register** [View on the Charity Commission register](#)

## Contact

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**Address** 42 Thornfield Crescent  
Burntwood  
Staffordshire  
WS7 2JB

**Phone** 01543897131

**Email** [enquiries@kendallandwall.org](mailto:enquiries@kendallandwall.org)

**Website** [www.kendallandwall.org](http://www.kendallandwall.org)

## Activities

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**Objects:** THE PROMOTION OF SOCIAL INCLUSION FOR THE PUBLIC BENEFIT BY ORGANISING AND PROVIDING WHEELCHAIR-ACCESSIBLE OUTINGS TO HELP PREVENT PEOPLE FROM BECOMING SOCIALLY EXCLUDED, RELIEVING THE NEEDS OF THOSE PEOPLE WHO ARE SOCIALLY EXCLUDED AND ASSISTING THEM TO INTEGRATE INTO SOCIETY.FOR THE PURPOSE OF THIS CLAUSE 'SOCIALLY EXCLUDED' MEANS BEING EXCLUDED FROM SOCIETY, OR PARTS OF SOCIETY, AS A RESULT OF OLD AGE/AND OR DISABILITY.

**Activities:** We organise and provide wheelchair-accessible outings for elderly & disabled people to help prevent people from becoming socially excluded

## Classification

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- **How:** Provides Services
- **What:** General Charitable Purposes
- **Who:** Elderly/old People, People With Disabilities

## Geography

- Birmingham City
- Staffordshire
- Walsall
- Wolverhampton

## Finances

Period end	Income	Expenditure	Assets	Employees
2024-12-31	£38,313	£34,609	-	-
2023-12-31	£32,388	£33,142	-	-
2022-12-31	£125,234	£121,478	-	-
2021-09-30	£65,684	£38,932	-	-
2020-09-30	£30,052	£27,299	-	-

## Trustees

Name	Role	Appointed
<b>Diana Chambers</b>	Chair	2025-05-25
Dr Richard Henshaw		2017-11-23
EILEEN PATRICIA O'LEARY		2023-01-17
Elizabeth Kendall		2025-05-25
Lynette Crisp		2019-02-22
Margaret Whitley		2025-05-25
Stephen Sanders		2017-10-20
WILLIAM ANTHONY O'LEARY		2022-02-08

**KENDALL & WALL CHARITABLE TRUST**

England & Wales - Charity number 1175277

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# Accounts

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Contact details:

**Kendall & Wall Charitable Trust**

42 Thornfield Crescent,

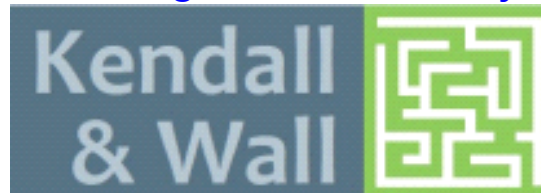
Burntwood

Staffordshire WS7 2JB

Tel: 01543 897131

Email: [enquiries@kendallandwall.org](mailto:enquiries@kendallandwall.org)

A charitable trust  
*Serving the community*



## **Trustees' Annual Report and Financial Statement for the year ended 31st December 2024**

**Charity number: 1175277**

**Kendall & Wall Charitable Trust**

42 Thornfield Crescent,

Burntwood

Staffordshire  
WS7 2JB

Tel: 01543 897131

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**Chairman's Statement  
Appendix A**

**Kendall & Wall  
Charitable Trust**

Registered Charity Number  
1175277

Unaudited Financial Statement  
for the year ended 31st December 2024

**Kendall & Wall  
Charitable Trust**

**Trustees' Annual Report for the year ended 31st December 2024**

The Trustees present their report and the unaudited financial statement for the year ended 31st December 2024.

## Chairman's Statement

Welcome to Kendall & Wall Charitable Trust's Annual Report and Statement of Accounts.

We were established to help people who, for whatever reason, are at risk loneliness. We are very proud of what we have achieved. This has all been done by unpaid volunteers. Our management team and our board of trustees are all volunteers. Over the years there have been changes to the roles that some of our volunteers undertake, new volunteers join us, older volunteers retire and some seek new adventures. As our Trust grows, so it evolves.

As the retiring chairman of our organization, I can now say, in deed I must say, that what we have achieved has been very much the product of our founders vision, my colleague's heroic efforts and their unstinting commitment. This has known no limits. Serving them and what we do has been a great honor.

We have always been self-critical, when there are improvements that we can make to the way we operate a we strive to make them as and when they are identified. This has never been as important as it is now in an environment where rising prices have dogged everything we do. And, of course, covid19 proved to be a serious challenge. But a challenge we rose to meet.

Our Trust was set up to prevent loneliness and social isolation amongst elderly and disabled people by organising outings in our wheelchair-accessible minibuses. We still do this when we provide a door-to-door service to our clients based in Lichfield, Burntwood, Cannock, Tamworth and Sutton Coldfield and surrounding villages. We also help care homes from time to time and we have been very pleased to support the City of Sanctuary, helping them to help refugees.

The Trust has made a serious effort to limit the hours that volunteers have been expected to put into outings. We have introduced more trips to local places of interest. Our volunteers have reported that clients appreciate spending less time aboard our buses. We acknowledge that we're still on a learning curve in this. Happily, this hasn't detracted from the quality or diversity of the range of outings. We have even resorted taking the train! But it does induce headaches amongst the programme authors! Our clients still enjoy a good day out. This is still our loyal and hardworking volunteer's only reward.

Our clients continue to be incredibly supportive and their enthusiasm for our outings helps to keep us going. So too do their donations for which we are always most grateful. Our 'Fun Fund', set up with the help of a generous and anonymous donor, has continued to be dipped into to help some clients who have not been able to meet the cost of our trips.

The Trust is still enjoying the support that the National Lottery Community Fund who supported us by funding our two newer minibuses and we are also very grateful to Support Staffordshire who continue to be very supportive. We have now identified the need to buy another vehicle and finding the money for another mini bus is concentrating our best brains.

We are very aware that buses are our only material asset and, as is the way with material assets, depreciating in value every minute of the day. With this in mind we have started to seek funding for another mini bus. Happily, although our long serving fund raiser Julie Paylor has retired, Chris Thornton has stepped up to continue the great work that Julie has put in over the years. We owe Julie a very big thank you. It almost goes without saying, and good luck to Chris!

The accounts in this report cover the period 1st January 2024 to December 31st 2024 inclusive. During this period our original chairman has handed the reigns of power to Diana Chambers, please welcome our new chairman. It is time for a new leadership to take Kendall & Wall into the future.

Stephen Sanders chairman of the trustees

## **Who we are and what we do.**

### **Background**

Kendall & Wall Charitable Trust is a registered charity (registered number 1175277).

The organisation was first set up in 2012 as a not-for-profit limited company by Mike Wall and Paul Kendall. They knew how difficult it was for elderly or disabled people to get out and socialise. They organised outings initially through a local coach company. The following year they purchased a small (9-seater) minibus with wheelchair access, recruited a few friends as volunteers and organised a few outings, recruiting clients mainly from the Lichfield and Tamworth areas.

Since that time the organisation has grown. We now have more than 20 active volunteers and currently 3 minibuses. Our very first minibus, the 9 nine-seater Renault, reached the end of its road and retired to the great celestial car park during this years. In spite of this the number and range of outings has increased and we are providing about seven outings a month. The organisation has always operated on a 'not for profit' basis.

## **What we aim to achieve**

Our charity's sole purpose is to organise and provide wheelchair-accessible outings to help prevent people from becoming socially excluded, relieving the needs of those people who are socially excluded and assisting them to integrate into society. We provide this service to elderly and/or disabled people living within a 20 mile radius of Lichfield. We have an established 'corporate outings' scheme running for care homes, housing associations and local voluntary groups. The Trustees of the charity also want to help other local charities and not-for-profit groups. To that end we have spoken to a large number of charitable groups in Lichfield, Tamworth and Sutton Coldfield to tell them about our work and to offer them our support.

We now have clients in many areas – Lichfield, Burntwood, Tamworth, Sutton Coldfield, Cannock, Great Wyrley and Essington. Trustees are aware that this is a very heavy workload for our volunteers and steps have been taken to rationalise some aspects of our operation.

## **Volunteers**

We have a group fantastic volunteers who drive minibuses, push wheelchairs and look after clients. Unseen and often unrecognised they also do admin work, training and fundraising. At the moment seven of the volunteers drive the minibuses. Some do office work such as data entry, telephoning clients or organising fundraising. They also contribute to our newsletter – In Touch. The volunteers are not paid for their work but can receive travel expenses for their travel from home to our registered office. If the outing involves eating out the volunteers are entitled to a free lunch up to the value of £8.

## **How we are organised**

Our registered office is at 42 Thornfield Crescent, Burntwood Staffordshire WS7 2JB Tel: 01543 897131. The charity is governed by a team of 7 Trustees, including one client. They are responsible for setting the direction of the organisation and agreeing policy. Day-to-day management is carried out by the Chief Operating Officer, assisted by a management team who are responsible for liaising with clients to arrange pick-up times etc.

### **Active Trustees during 2024:**

● Stephen Sanders (Chairman), ● Elizabeth Kendall, ● Lynn Crisp (Minutes secretary), ● Vacancy (Client Trustee), ● Richard Henshaw, ● Julie Paylor (Fundraising Coordinator) to retire at end of year.

## **Governance**

The Trustees meet every 3 months to monitor and give direction to the organisation. They ensure that the charity has a clear strategy, and that its work and goals are in line with its vision. They make sure that all decisions put the needs of our clients first. They safeguard the charity's assets – both physical assets and intangible ones, such as its reputation. They make sure these are used well and that the charity is run sustainably.

Central to this work is a series of key indicators which are considered by the Trustees at every meeting. They include:

- Details of each outing
- Number of clients on each outing
- Satisfaction scores for outings
- Look into any complaints received
- Details of any accidents or incidents
- Feedback from volunteers for each outing

- Numbers of new clients registered
- Income
- Expenditure
- Performance against budget

An important part of the Trustee's work is to agree clear written policies and procedures to guide our volunteers. We have the following policies in place:

- Accident/incident policy and procedure
- Complaints procedure
- Confidentiality policy
- Data protection policy
- Financial management & controls policy
- Health & Safety policy
- Impaired mobility policy
- Non-discriminatory practice policy
- Service user abuse policy & procedure
- Untoward incident policy
- Wheelchair policy
- Whistleblowing policy & procedure
- Environmental & sustainability

### **Risk management**

There are many risks associated with running the charity. Some of these are related to the outings we organize and focus mainly on risks to Clients and/or volunteers. We deal with these risks by carrying out risk assessments and providing details of risks and mitigating actions for every outing. Other risks may be classified as 'business risks'. They include:

- Financial risks
- Reputational risks
- Risks from competitors

We have a risk register to help Trustees manage these risks.

### **Active volunteers during 2023:**

Annette Palmer, Brendan Masterson, Carol McCabe, Claire Craddock, Cliff Bennett, Eileen O'Leary, Jane Bartram, Jane Hartley, Janet Hickman, Jonathan Firth, Kiko Wall, Liam Craddock, Liz Kendall, Lynn Crisp, Lynne Tims, Margaret Barratt, Martin Jay, Mick Dunkley, Mike Wall, Neil Briand, Paul Evans, Paul Kendall, Rachel Martin, Rehana Firth, Stephen Sanders, Teresa McCullagh, Tony Joyce, Tony O'Leary and Wendy Evans.

During 2024 we put on 98 outings booked by 115 unique clients totalling 7,130 bookings supported by 31 active volunteers.

There were 36 outings for our 10 corporate clients.

In 2024 we raised £6,000.71 from grants, donations and fundraising activities.

We are grateful to the organisations and various individuals, too numerous to mention, who have donated to us this year. Our thanks to them all.

Our monthly magazine, In Touch, was launched in the spring of 2020 to help us keep in contact with our clients whilst our service was suspended due to covid. The magazine has proved extremely popular and the readership has expanded to over 200. Because of its popularity we took the decision to continue with the magazine even when our normal service resumed in June 2021. Several clients have contributed articles to the newsletter. The newsletter has now done what it was set up to do and is currently under review. The format may change in future.

Our Fundraising, headed by volunteer Julie Paylor, has had another successful year. Towards the end of the year Julie retired and we have formed a funding committee to undertake this vital part of our operation. This will be led by Chris Thornton.

Our volunteers hard work over the period has been widely recognised.

#### **How our activities deliver public benefit**

Our Trustees have referred to the Charity Commission's guidance on public benefit and they regularly review our activity to ensure that our service continues to deliver on our stated objectives of reducing loneliness and preventing social isolation

After the trials and tribulations covid caused our volunteers have shown incredible resilience and Kendall and Wall Charitable Trust is still on the road with all of the vigour that we had before the pandemic. As you can see in the following accounts another profitable year, see the accounts for more details, A full set of accounts are detailed in Appendix A.

#### **K&W Trend Analysis for 2024**

We take the analysis of our report very seriously, it is an invaluable aid to what we do. The financial statement below very clearly shows just how tight our margins are and we are actively seeking ways to improve the financial cushion we need to ensure that we remain a viable and thriving organisation.

Your former chairman is confident that his successor will lead Kendall & Wall forward and will contribute new ideas keeping the principals our charity was founded on.

Approved by the Trustees on 12<sup>th</sup> October 2025 and signed on their behalf by:



Stephen Sanders  
Chairman of the Trustees

## Kendall & Wall Charitable Trust Financial Statement

	12 month period ending 31st December 2024	12 month period ending 31st December 2023	15 month period ending 31st December 2022	
	<b>Current period</b>	<b>Previous period</b>		
<b>Charity Commission overview</b>	<b>£</b>	<b>£</b>	<b>£</b>	
Total gross income	38,313	32,388	125,234	
Total expenditure	34,609	33,142	121,478	
Income from government contracts	N/A	N/A	N/A	
Income from government grants	4,900	2,000	2,250	
<b>Profit and Loss Account</b>		<b>£</b>	<b>£</b>	
Turnover	29,219.39	28,679.93	35,816.57	*
Cost of sales	-7,011.15	-8,241.38	-15,435.30	**
<b>Gross Profit</b>	<b>22,208.24</b>	<b>20,438.55</b>	<b>20,381.27</b>	
Motoring running costs	-15,965.87	-14,389.03	-20,208.60	
Admin costs	-7,956.16	-10,211.65	-15,857.26	
Depreciation	-23,662.77	-23,969.35	-20,034.64	***
Non-operating income (reserve account interest)	35.39	34.13	0.26	
Adjustment for previous cash in hand and debtors	-212.57	-396.62		
<b>Profit/Loss before donations</b>	<b>-25,553.74</b>	<b>-28,493.97</b>	<b>-35,718.97</b>	
Grants	4,900.00	2,000.00	76,202.61	
Donations	821.69	2,508.72	7,966.38	
50:50 subscriptions		100.00	3,036.00	
50:50 payout		-1,115.00	-2,900.00	
Other fundraising events	279.02	427.22	5,434.84	
<b>Profit/Loss after grants/donations &amp; fundraising</b>	<b>-19,553.03</b>	<b>-24,573.03</b>	<b>54,020.86</b>	

<b>Balance Sheet</b>		£	£
<b>Assets</b>			
Inventory (fixed assets)	42,762.90	66,425.67	90,395.02
Regular bank account balance	20,074.04	16,375.02	19,128.92
Reserve bank account balance	2,469.25	2,440.86	106.59
Cash in hand	525.65	125.32	74.49
Debtors	69.25	87.25	322.13
<b>Total current assets</b>	<b>65,901.09</b>	<b>85,454.12</b>	<b>110,027.15</b>
<b>Liabilities</b>			
Creditors	0.00	0.00	0.00
<b>Total liabilities</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>
<b>Total net assets/liabilities</b>	<b>65,901.09</b>	<b>85,454.12</b>	<b>110,027.15</b>
<b>Capital and Reserves</b>			
Capital & reserves at end of last reporting period	85,454.12	110,027.15	56,006.29
Profit/loss for the year	-19,553.03	-24,573.03	54,020.86
<b>Total Equity</b>	<b>65,901.09</b>	<b>85,454.12</b>	<b>110,027.15</b>

<b>Basis of preparation</b>			
The financial statements have been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) issued on 16 July 2014 and with the Charities Act 2011			
<b>* Turnover</b>			
Turnover represents amounts chargeable in respect of the sale of goods and services to customers. This includes unpaid invoices and payments that have yet to clear (these are included on the balance sheet as debtors)			
<b>** Cost of sales</b>			
This represents the cost of outings (admission to venues, hire of canal boats, cost of food) paid during this period for trips in any period. Includes payments made that have not cleared yet or been paid yet (included on the balance sheet as creditors)			
<b>*** Depreciation</b>			
Depreciation is provided on tangible fixed assets so as to write off the cost or valuation, less any estimated residual value, over their expected useful economic life as follows: Depreciation method and rate for all asset classes is 20% reducing balance basis			

Dear Commissioners

This will be the last report that you will receive over my signature. After being in the chair of our Trust almost since its foundation, it was time for a change. I am very happy to be able to hand the charity's reins to my successor, Diana Chambers. I am, and more importantly, our trustees are confident that Diana is a worthy and able leader. Our aims remain unchanged.

Sadly, our accountant has died. We are looking for a new accountant to sign off our accounts, we hope to be able to appoint a qualified practitioner in the near future.

Yours faithfully Stephen Sanders

**KENDALL & WALL CHARITABLE TRUST**

England & Wales - Charity number 1175277

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# Accounts

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A charitable trust

[Serving the community](#)

## **Trustees' Annual Report and Financial Statement for the year ended 31st December 2023**

**Charity number: 1175277**

**Kendall & Wall Charitable Trust**

42 Thornfield Crescent,  
Burntwood  
Staffordshire  
WS7 2JB

Tel: 01543 897131

Email: [enquiries@kendallandwall.org](mailto:enquiries@kendallandwall.org)

## Chairman's Statement

Welcome to our Charitable Trusts Annual Report. This is our eleventh year operating and our seventh year as a registered charity, prior to this we were a CIC. We are very proud of what we have achieved. In an environment where rising prices have dogged everything we do. That's not to say we are not self-critical, there are improvements we can make to the way we operate and we strive to make them as and when they are identified.

Our Trust was set up to prevent loneliness and social isolation amongst elderly and disabled people by organising outings in our wheelchair-accessible minibuses. To do this we provide a door-to-door service to our clients based in Lichfield, Burntwood, Cannock and surrounding villages, Tamworth and Sutton Coldfield. We also help care homes from time to time.

The Trust has made a serious effort to limit the hours that volunteers have been expected to put into outings by introducing more trips to local places of interest and our clients appreciate spending less time aboard our buses. This hasn't affected the quality or diversity of the range of outings. Our clients still enjoy a good day out. This has been our loyal and hardworking volunteer's reward.

Our clients continue to be incredibly supportive and their enthusiasm for our outings helps to keep us going. So too do their donations for which we are always most grateful. Our 'Fun Fund', set up with the help of a generous donor who wishes to remain anonymous, has been dipped into to help some clients who have not been able to meet the cost of our trips.

The Trust is still enjoying the support that the National Lottery Community Fund who supported us by funding our two newer minibuses and we are also very grateful to Support Staffordshire who continue to be very supportive.

The accounts in this report cover the period 1st January 2023 to December 31st 2023 inclusive.



Stephen Sanders  
Chairman of the Trustees

# **Who we are and what we do**

## **Background**

Kendall & Wall Charitable Trust is a registered charity (registered number 1175277).

The organisation was first set up in 2012 as a not-for-profit limited company by Mike Wall and Paul Kendall. They knew how difficult it was for elderly or disabled people to get out and socialise. They organised outings initially through a local coach company. The following year they purchased a small (7-seater) minibus with wheelchair access, recruited a few friends as volunteers and organised a few outings, recruiting clients mainly from the Lichfield and Tamworth areas.

Since that time the organisation has grown. We now have more than 20 active volunteers and currently 3 minibuses. Our very first minibus, the 9 nine-seater Renault, reached the end of its road and retired to the great celestial car park during this year. In spite of this the number and range of outings has increased and we are providing about seven outings a month. The organisation has always operated on a 'not for profit' basis.

## **What we aim to achieve**

Our charity's sole purpose is to organise and provide wheelchair-accessible outings to help prevent people from becoming socially excluded, relieving the needs of those people who are socially excluded and assisting them to integrate into society. We provide this service to elderly and/or disabled people living within a 20 mile radius of Lichfield. We have an established 'corporate outings' scheme running for care homes, housing associations and local voluntary groups. The Trustees of the charity also want to help other local charities and not-for-profit groups. To that end we have spoken to a large number of charitable groups in Lichfield, Tamworth and Sutton Coldfield to tell them about our work and to offer them our support.

We now have clients in many areas: Lichfield, Burntwood, Tamworth, Sutton Coldfield, Cannock, Great Wyrley and Essington. Trustees are aware that this is a very heavy workload for our volunteers and steps have been taken to rationalise some aspects of our operation.

## **How we are organised**

Our registered office is at 42 Thornfield Crescent, Burntwood Staffordshire WS7 2JB Tel:01543 897131. The charity is governed by a team of 7 Trustees, including one client. They are responsible for setting the direction of the organisation and agreeing policy. Day-to-day management is carried out by the Chief Operating Officer, assisted by a management team who are responsible for liaising with clients to arrange pick-up times etc.

### **Active Trustees during 2023**

- Stephen Sanders (Chairman)
- Tony O'Leary (Vice Chairman)
- Elizabeth Kendall
- Lynn Crisp (Minutes secretary)
- Tessa Dudley (Client Trustee) / Margaret Barratt \*
- Richard Henshaw
- Julie Paylor (Fundraising Coordinator)
- John Brown (Client Trustee)

\* Margaret took over from Tessa during the year

## **Volunteers**

We have a group of fantastic volunteers who drive minibuses, push wheelchairs and look after clients. Unseen and often unrecognised they also do admin work, training and fundraising. At the moment seven of the volunteers drive the minibuses. Some do office work such as data entry, telephoning clients or organising fundraising. They also contribute to our newsletter – In Touch. The volunteers are not paid for their work but can receive travel expenses for their travel from home to our registered office. If the outing involves eating out the volunteers are entitled to a free lunch up to the value of £7.

### **Active Volunteers during 2023**

Annette Palmer, Brendan Masterson, Carol McCabe, Claire Craddock, Cliff Bennett, David Harwood, Eileen O'Leary, Jane Bartram, Jane Hartley, Janet Hickman, Jonathan Firth, Kiko Wall, Liam Craddock, Liz Kendall, Lorna Lanspeary, Lynn Crisp, Lynne Tims, Margaret Barratt, Martin Jay, Mick Dunkley, Mike Wall, Neil Briand, Paul Evans, Paul Kendall, Rachel Martin, Rehana Firth, Stephen Sanders, Teresa McCullagh, Tony Joyce, Tony O'Leary and Wendy Evans.

## Governance

The Trustees meet every 3 months to monitor and give direction to the organisation. They ensure that the charity has a clear strategy, and that its work and goals are in line with its vision. They make sure that all decisions put the needs of our clients first. They safeguard the charity's assets – both physical assets and intangible ones, such as its reputation. They make sure these are used well and that the charity is run sustainably.

Central to this work is a series of key indicators which are considered by the Trustees at every meeting. They include:

- Details of each outing
- Number of clients on each outing
- Satisfaction scores for outings
- Look into any complaints received
- Details of any accidents or incidents
- Feedback from volunteers for each outing
- Numbers of new clients registered
- Income
- Expenditure
- Performance against budget

An important part of the Trustee's work is to agree clear, written policies and procedures to guide our volunteers. We have the following policies in place:

- Accident/incident policy and procedure
- Complaints procedure
- Confidentiality policy
- Data protection policy
- Environmental & sustainability
- Financial management & controls policy
- Health & Safety policy
- Impaired mobility policy
- Non-discriminatory practice policy
- Service user abuse policy & procedure
- Untoward incident policy
- Wheelchair policy
- Whistleblowing policy & procedure

## **Risk management**

There are many risks associated with running the charity. Some of these are related to the outings we organise and focus mainly on risks to Clients and/or volunteers. We deal with these risks by carrying out risk assessments and providing details of risks and mitigating actions for every outing. Other risks may be classified as 'business risks'. They include:

- Financial risks
- Reputational risks
- Risks from competitors

We have a risk register to help Trustees manage these risks

## **How our activities deliver public benefit**

Our Trustees have referred to the Charity Commission's guidance on public benefit and they regularly review our activity to ensure that our service continues to deliver on our stated objectives of reducing loneliness and preventing social isolation. Early in 2018 we introduced a questionnaire which we issued to all clients who had been on outings in the previous 3 months. The questionnaire asked about the level of satisfaction with our service and whether our clients were lonely. It was gratifying to find that the overwhelming majority of our clients not only rated the outings as 'good' or 'very good' but just as importantly they also said that they felt less lonely since they started coming out with Kendall & Wall. This has now been revamped and still provides valuable feedback.

After the trials and tribulations covid caused our volunteers have shown incredible resilience and Kendall and Wall Charitable Trust is still on the road with all of the vigour that we had before the pandemic. As you can see in the following accounts another profitable year, see the accounts for more details. A full set of accounts are detailed in Appendix A.

## **What we have achieved**

During 2023 we put on 69 outings booked by 83 unique clients totalling 613 bookings supported by 31 active volunteers. There were 66 outings for our 8 corporate clients.

In 2023 we raised £5,035 from grants, donations and fundraising activities. We are grateful to the organisations and various individuals, too numerous to mention, who have donated to us this year. Our thanks to them all.

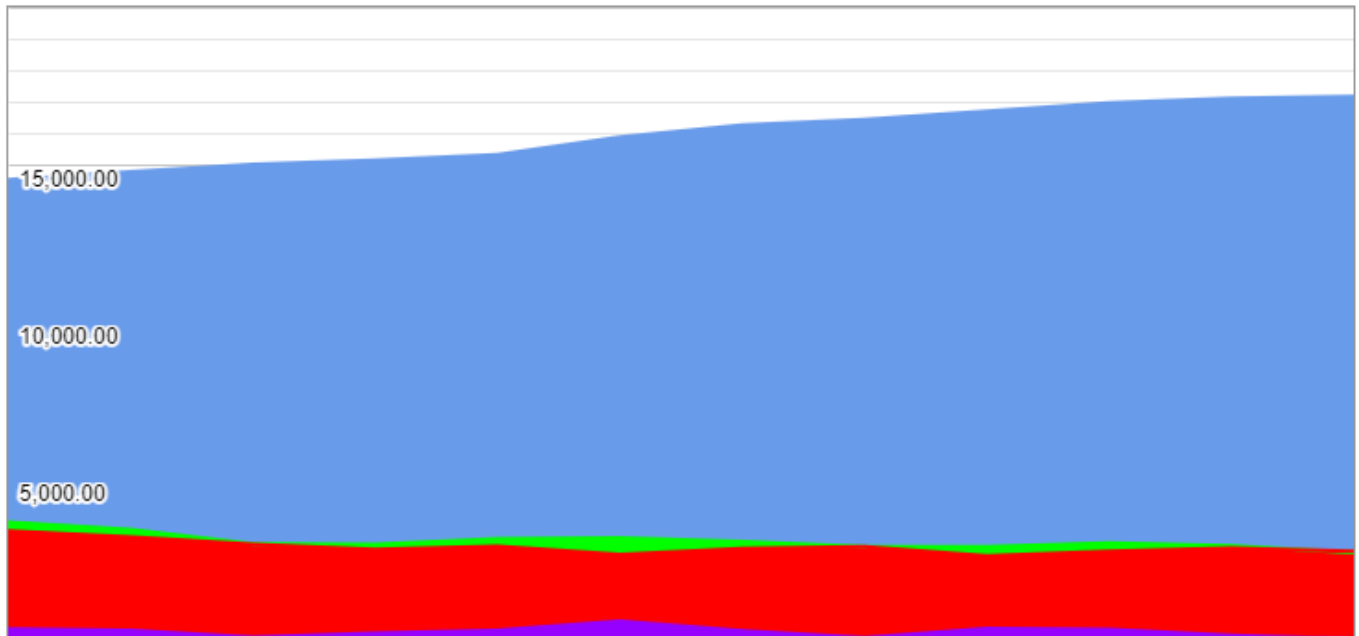
Our monthly magazine, In Touch, was launched in the spring of 2020 to help us keep in contact with our clients whilst our service was suspended due to covid. The magazine has proved extremely popular and the readership has expanded to over 200. Because of its popularity we took the decision to continue with the magazine even when our normal service resumed in June 2021. Several clients have contributed articles to the newsletter. The newsletter has now done what it was set up to do and is currently under review.

Our Fundraising, headed by volunteer Julie Paylor, has had another successful year. Towards the end of the year Julie retired and we have formed a funding committee to undertake this vital part of our operation.

Our volunteers' hard work over the period has been recognised by Tamworth and Lichfield nominating our Trust for Star Awards from the Staffordshire Volunteers Support.

## Financial review

We take the analysis of our report very seriously, it is an invaluable aid to what we do. The graph below very clearly shows just how tight our margins are and we are actively seeking ways to improve the financial cushion we need to ensure that we remain a viable and thriving organisation.



BLUE: Lowest Combined Balance of both our bank accounts  
GREEN: Income RED: Expenses PURPLE: Profit

This is why our chairman has sleepless nights!

We are grateful to Jonathan Firth who produced these accounts and Goff Eland who has independently scrutinised the accounts.

### Analysis for 2023 figures explained

The year 2023 has shown a drop in our value principally because of the fall in value through the 20% depreciation of our buses. It has also been a shorter accounting period than the previous accounting year.

We have also trimmed the number of outings to lighten the workload we were imposing on our volunteers. We have also seen a slight fall in the number of clients joining our trips. This was mostly due to illness but the advancing age of some of our long standing clients has taken its toll.

It is worth noting that in fact, our buses have retained more of their value than anticipated, this is because of a shortage of such vehicles in the market. It is the bank balances, income and expenses that actually gauge our sustainability.

# **Appendix A**

## **Kendall & Wall Charitable Trust**

Registered Charity Number  
1175277

Unaudited Financial Statement  
for the year ended 31st December 2023

# Kendall & Wall Charitable Trust

## Trustees' Annual Report for the year ended 31st December 2023

The Trustees present their report and the unaudited financial statement for the year ended 31st December 2023.

Approved by the Trustees on 5th June 2024 and signed on their behalf by:

A handwritten signature in black ink that reads "Stephen Sanders". The signature is written in a cursive, slightly slanted style.

Stephen Sanders  
Chairman of the Trustees

## Kendall & Wall Charitable Trust Financial Statement

12 month period ending 31st December 2023	15 month period ending 31st December 2022	12 month period ending 30th September 2021
<b>Current period</b>	<b>Previous period</b>	

### Charity Commission overview

	£	£	£
Total gross income	32,388	125,234	65,684
Total expenditure	33,142	121,478	38,932
Income from government contracts	N/A	N/A	N/A
Income from government grants	2,000	2,250	2,600

### Profit and Loss Account

	£	£	£
Turnover	28,679.93	35,816.57	10,726.32
Cost of sales	-8,241.38	-15,435.30	-6,055.45
<b>Gross Profit</b>	<b>20,438.55</b>	<b>20,381.27</b>	<b>4,670.87</b>
Motoring running costs	-14,389.03	-20,208.60	-7,647.23
Admin costs	-10,211.65	-15,857.26	-4,797.41
Depreciation	-23,969.35	-20,034.64	-8,715.94
Non-operating income (reserve account interest)	34.13	0.26	
Non-operating income (sale of minibus)	0.00	0.00	2,000.00
Loss to assets on sale of minibus	0.00	0.00	-916.67
Adjustment for previous cash in hand and debtors	-396.62		
<b>Profit/Loss before donations</b>	<b>-28,493.97</b>	<b>-35,718.97</b>	<b>-15,406.38</b>
Grants	2,000.00	76,202.61	45,642.00
Donations	2,508.72	7,966.38	6,063.66
50:50 subscriptions	100.00	3,036.00	2,757.00
50:50 payout	-1,115.00	-2,900.00	-800.00
Other fundraising events	427.22	5,434.84	495.45
<b>Profit/Loss after grants/donations &amp; fundraising</b>	<b>-24,573.03</b>	<b>54,020.86</b>	<b>38,751.73</b>

12 month period ending 31st December 2023	15 month period ending 31st December 2022	12 month period ending 30th September 2021
<b>Current period</b>	<b>Previous period</b>	

## Balance Sheet

	£	£	£
<b>Assets</b>			
Inventory (fixed assets)	66,425.67	90,395.02	40,582.66
Regular bank account balance	16,375.02	19,128.92	15,242.81
Reserve bank account balance	2,440.86	106.59	106.33
Cash in hand	125.32	74.49	48.75
Debtors	87.25	322.13	92.99
<b>Total current assets</b>	<b>85,454.12</b>	<b>110,027.15</b>	<b>56,073.54</b>
<b>Liabilities</b>			
Creditors	0.00	0.00	-67.25
<b>Total liabilities</b>	<b>0.00</b>	<b>0.00</b>	<b>-67.25</b>
<b>Total net assets/liabilities</b>	<b>85,454.12</b>	<b>110,027.15</b>	<b>56,006.29</b>
<b>Capital and Reserves</b>			
Capital & reserves at end of last reporting period	110,027.15	56,006.29	17,254.56
Profit/loss for the year	-24,573.03	54,020.86	38,751.73
<b>Total Equity</b>	<b>85,454.12</b>	<b>110,027.15</b>	<b>56,006.29</b>

### Basis of preparation

The financial statements have been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) issued on 16 July 2014 and with the Charities Act 2011

### \* Turnover

Turnover represents amounts chargeable in respect of the sale of goods and services to customers. This includes unpaid invoices and payments that have yet to clear (these are included on the balance sheet as debtors)

### \*\* Cost of sales

This represents the cost of outings (admission to venues, hire of canal boats, cost of food) paid during this period for trips in any period. Includes payments made that have not cleared yet or been paid yet (included on the balance sheet as creditors)

### \*\*\* Depreciation

Depreciation is provided on tangible fixed assets so as to write off the cost or valuation, less any estimated residual value, over their expected useful economic life as follows:

Depreciation method and rate for all asset classes is 20% reducing balance basis



Section A

Independent Examiner's Report

Report to the trustees

Kendall and Wall Charitable Trust

On accounts for the year ended

31st December 2023

Charity No  
(if any)

1175277

Set out on pages

1

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 31 / 12 / 2023.

Responsibilities and basis of report

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signed

Date

12/5/2024

Name

GODFREY ELAND.

Relevant professional qualification(s) or body (if any)

CHARTERED PUBLIC FINANCE  
ACCOUNTANTS

**KENDALL & WALL CHARITABLE TRUST**

England & Wales - Charity number 1175277

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# Accounts

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A charitable trust

*Serving the community*

**Trustees' Annual Report and Financial Statement  
for the year ended 31st December 2022**

**Charity number: 1175277**

## Chairman's Statement

Once again, welcome to our Charitable Trust's Annual Report. This is our tenth year and a very proud year for us. Our Trust was set up to prevent loneliness and social isolation amongst elderly and disabled people by organising outings in our wheelchair-accessible minibuses. We provide a door-to-door service to clients based in Lichfield, Burntwood, Cannock and surrounding villages, Tamworth, Sutton Coldfield and, up until now, Burton on Trent.

The past fifteen months have been our first 'year' of being back to normal after the covid pandemic and we have been able to offer our clients a full programme of outings again. After what have been two difficult years for everyone, our clients have been tremendously supportive. This has been our loyal and hardworking volunteers' reward. Clients and volunteers have enjoyed a varied and interesting year of trips and outings.

Our clients continue to be incredibly supportive and their enthusiasm for our outings helps to keep us going. So too do their donations for which we are incredibly grateful. Indeed, we recognise that not all of our clients may be able to afford some of our trips, so with help from an anonymous donor, we have set up a 'Fun Fund' to help to pay for outings for some of our less-well-off client's outings with us.

The Trust is still enjoying the support of the National Lottery Community Fund and with their help we have added a fourteen-seater Mercedes minibus to our fleet. We are also very grateful to Support Staffordshire who continue to be very supportive.



Stephen Sanders  
Chairman

## **Who we are and what we do**

### **Background**

Kendall & Wall Charitable Trust is a registered charity (number 1175277).

The organisation was first set up in 2012 as a not-for-profit limited company by Mike Wall and Paul Kendall. They knew how difficult it was for elderly or disabled people to get out and socialise. They organised outings initially through a local coach company. The following year they purchased a small (7-seater) minibus with wheelchair access, recruited a few friends as volunteers and organised a few outings, recruiting clients mainly from the Lichfield and Tamworth areas.

Since that time the organisation has grown. We now have more than 20 active volunteers and currently 4 minibuses. The number and range of outings has also increased. The organisation has always operated on a 'not for profit' basis and in October 2017 we formally became a charity.

### **What we aim to achieve**

Our charity's sole purpose is to organise and provide wheelchair-accessible outings to help prevent people from becoming socially excluded, relieving the needs of those people who are socially excluded and assisting them to integrate into society. We provide this service to elderly and/or disabled people living within a 20 mile radius of Lichfield. We have an established 'corporate outings' scheme running for care homes, housing associations and local voluntary groups. The Trustees of the charity also want to help other local charities and not-for-profit groups. To that end we have spoken to a large number of charitable groups in Lichfield, Tamworth and Sutton Coldfield to tell them about our work and to offer them our support. In September 2021 we helped the Lichfield & Tamworth Rotary Clubs by providing 'sweeper vehicles' for the Cathedral to Castle run.

We now have clients in many areas – Lichfield, Burntwood, Tamworth, Sutton Coldfield, Burton on Trent, Cannock, Great Wyrley and Essington. Trustees are aware that this is a very heavy workload for our volunteers and steps are being taken to rationalise some aspects of our operation.

## **Volunteers**

We have 30 fantastic volunteers who drive minibuses, push wheelchairs and look after clients. They also do admin work and fundraising. Seven of the volunteers drive the minibuses. Some do office work such as data entry, telephoning clients or organising fundraising. They also contribute to our newsletter – In Touch. The volunteers are not paid for their work but can receive travel expenses for their travel from home to our registered office. If the outing involves eating out the volunteers are entitled to a food allowance.

Anne Wedge, Annette Palmer, Brendan Masterson, Carol McCabe, Claire Craddock, David Harwood, Eileen O'Leary, Jane Bartram, Jane Hartley, Janet Hickman, Jonathan Firth, Julie Paylor, Kiko Wall, Libby Lewis, Linda Kyte, Liz Kendall, Lorna Lanspeary, Lynn Crisp, Margaret Barratt, Mark Kyte, Martin Jay, Michael Dunkley, Michael Wall, Mike White, Neil Briand, Rehana Firth, Richard Henshaw, Stephen Sanders, Tony O'Leary, Wendy Evans

## **How we are organised**

Our registered office is at 42 Thornfield Crescent, Burntwood  
Staffordshire WS7 2JB

The charity is governed by a team of 9 Trustees, including two client Trustees. They are responsible for setting the direction of the organisation and agreeing policy.

## **Trustees**

- Stephen Sanders (Chairman)
- Tony O’Leary (Vice Chairman)
- Michael Wall (Chief Operating Officer)
- Kikuko Wall
- Richard Henshaw
- Julie Paylor (Fundraising Coordinator)
- Lynn Crisp (Minutes secretary)
- Tessa Dudley (Client Trustee)
- John Brown (Client Trustee)

## **Governance**

The Trustees meet every 3 months to monitor and give direction to the organisation. They ensure that the charity has a clear strategy, and that its work and goals are in line with its vision. They make sure that all decisions put the needs of our clients first. They safeguard the charity’s assets – both physical assets and intangible ones, such as its reputation. They make sure these are used well and that the charity is run sustainably.

Central to this work is a series of key indicators which are considered by the Trustees at every meeting. They include:

- Details of each outing
- Number of clients on each outing
- Satisfaction scores for outings
- Look into any complaints received
- Details of any accidents or incidents
- Feedback from volunteers for each outing
- Numbers of new clients registered
- Income
- Expenditure
- Performance against budget

An important part of the Trustees' work is to agree clear, written policies and procedures to guide our volunteers. We have the following policies in place:

- Accident/incident policy and procedure
- Complaints procedure
- Confidentiality policy
- Data protection policy
- Financial management & controls policy
- Health & Safety policy
- Impaired mobility policy
- Non-discriminatory practice policy
- Service user abuse policy & procedure
- Untoward incident policy
- Wheelchair policy
- Whistleblowing policy & procedure
- Environmental & sustainability

## **Risk management**

There are many risks associated with running the charity. Some of these are related to the outings we organise and focus mainly on risks to Clients and/or volunteers. We deal with these risks by carrying out risk assessments and providing details of risks and mitigating actions for every outing. Other risks may be classified as 'business risks'. They include:

- Financial risks
- Reputational risks
- Risks from competitors

We plan to set up a risk register to help Trustees manage these risks.

## **What we have achieved**

In last year's report we had to consider the immediate impact of coronavirus, we had to suspend our normal service for most of the year and were only able to restart our programme of outings from June 2021. Between then and the end of September 2021 we put on 42 outings involving 329 client journeys and 165 volunteer journeys. In addition, we provided 6 corporate outings for a local charity. We continued to expand our client base with 59 new clients and 4 new volunteers joining us during the year.

This reporting period we have put on 91 outings, 167 client journeys which represents 1,156 bookings supported by 37 volunteers. We have some new volunteers. There have been 68 outings for our 10 corporate clients. Our client base has grown with some new clients but we lost some too. There have been some changes with our volunteers during this time.

Our monthly magazine, In Touch, was launched in the spring of 2020 to help us keep in contact with our clients whilst our service was suspended due to covid. The magazine has proved extremely popular and the readership has expanded to over 200. Because of its popularity we took the decision to continue with the magazine even when our normal service resumed in June 2021. Several clients have contributed articles to the newsletter.

Our Fundraising Committee, headed by volunteer Julie Paylor, has had another successful year.

In June 2022 a 15-seater Mercedes, the second of our 2 new minibuses funded by the National Lottery was delivered. We ran a competition in our In Touch newsletter asking clients and volunteers to suggest names for the new bus. Eventually we decided to call the bus Mercury. We are very grateful for the support the Community Fund of the National Lottery gave us to help buy these assets.

Our volunteers' hard work over the period has been recognised by Tamworth and Lichfield nominating our Trust for Star Awards from the Staffordshire Volunteers Support.

## **How our activities deliver public benefit**

Our Trustees have referred to the Charity Commission's guidance on public benefit and they regularly review our activity to ensure that our service continues to deliver on our stated objectives of reducing loneliness and preventing social isolation. Early in 2018 we introduced a questionnaire which we issued to all clients who had been on outings in the previous 3 months. The questionnaire asked about the level of satisfaction with our service and whether our clients were lonely. It was gratifying to find that the overwhelming majority of our clients not only rated the outings as 'good' or 'very good' but just as importantly they also said that they felt less lonely since they started coming out with Kendall & Wall.

We plan to redesign the questionnaire so that we can get feedback on our performance and our monthly newsletter In Touch.

## **Financial review**

The accounts statement in this report covers the 15 month period from 1st October 2021 to 31st December 2022.

After the trials and tribulations covid caused our volunteers have shown incredible resilience and Kendall and Wall Charitable Trust has been back on the road with all of the vigour that we had before the pandemic. As you can see in the following accounts we had another profitable year.

We are grateful to the following organisations who have generously given grants during this period:

- National Lottery Funding
- The Community CLF
- Lichfield Conduit Lands
- Central England Coop
- Lichfield District Council
- Baron Davenports Charity

Various individuals, too numerous to mention, have also donated. Our thanks to them all.

A detailed financial statement is provided in Appendix A.

We are grateful to Jonathan Firth who produced this statement and Godfrey Eland who has independently examined our accounts.

## **Contact details:**

### **Kendall & Wall Charitable Trust**

42 Thornfield Crescent,  
Burntwood  
Staffordshire  
WS7 2JB

Tel: 01543 897131

Email: [enquiries@kendallandwall.org](mailto:enquiries@kendallandwall.org)

## **Appendix A**

### **Kendall & Wall Charitable Trust**

Registered Charity Number  
1175277

Unaudited Financial Statement  
for the year ended 31st December 2022

# **Kendall & Wall Charitable Trust**

## **Trustees' Annual Report for the year ended 31st December 2022**

The Trustees present their report and the unaudited financial statement for the year ended 31st December 2022.

Approved by the Trustees on 26th October 2023 and signed on their behalf by:

A handwritten signature in black ink that reads "Stephen Sanders". The signature is written in a cursive, slightly slanted style.

Stephen Sanders  
Chairman

## Kendall & Wall Charitable Trust Financial Statement

12 month period ending 30th September 2021	15 month period ending 31st December 2022
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### Charity Commission overview

	£	£
Total gross income	65,684	125,234
Total expenditure	38,932	121,478
Income from government contracts	N/A	N/A
Income from government grants	2,600	2,250

### Profit and Loss Account

	£	£
Turnover	10,726.32	35,816.57 *
Cost of sales	-6,055.45	-15,435.30 **
<b>Gross Profit</b>	<b>4,670.87</b>	<b>20,381.28</b>
Motoring running costs	-7,647.23	-20,208.60
Admin costs	-4,797.41	-15,857.26
Depreciation	-8,715.94	-20,034.64 **
Non-operating income (reserve account interest)		0.26 *
Non-operating income (sale of minibus)	2,000.00	0.00
Loss to assets on sale of minibus	-916.67	0.00
<b>Profit/Loss before donations</b>	<b>-15,406.38</b>	<b>-35,718.97</b>
Grants	45,642.00	76,202.61
Donations	6,063.66	7,966.38
50:50 subscriptions	2,757.00	3,036.00
50:50 payout	-800.00	-2,900.00
Other fundraising events	495.45	5,434.83
<b>Profit/Loss after grants/donations &amp; fundraising</b>	<b>38,751.73</b>	<b>54,020.86</b>

## Balance Sheet

	£	£
<b>Assets</b>		
Inventory (fixed assets)	40,582.66	90,395.02
Regular bank account balance	15,242.81	19,128.92
Reserve bank account balance	106.33	106.59
Cash in hand	48.75	74.49
Debtors	92.99	322.13
<b>Total current assets</b>	<b>56,073.54</b>	<b>110,027.15</b>
<b>Liabilities</b>		
Creditors	-67.25	0.00
<b>Total liabilities</b>	<b>-67.25</b>	<b>0.00</b>
<b>Total net assets/liabilities</b>	<b>56,006.29</b>	<b>110,027.15</b>
<b>Capital and Reserves</b>		
Capital & reserves at end of last reporting period	17,254.56	56,006.29
Profit/loss for the year	38,751.73	54,020.86
<b>Total Equity</b>	<b>56,006.29</b>	<b>110,027.15</b>

### Basis of preparation

The financial statements have been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) issued on 16 July 2014 and with the Charities Act 2011

### \* Turnover

Turnover represents amounts chargeable in respect of the sale of goods and services to customers. This includes unpaid invoices and payments that have yet to clear (these are included on the balance sheet as debtors)

### \*\* Cost of sales

This represents the cost of outings (admission to venues, hire of canal boats, cost of food) paid during this period for trips in any period. Includes payments made that have not cleared yet or been paid yet (included on the balance sheet as creditors)

### \*\*\* Depreciation

Depreciation is provided on tangible fixed assets so as to write off the cost or valuation, less any estimated residual value, over their expected useful economic life as follows:  
Depreciation method and rate for all asset classes is 20% reducing balance basis



Section A

Independent Examiner's Report

Report to the trustees

Kendall and Wall Charitable Trust

On accounts for the year ended

31st December 2022

Charity No  
(if any)

1175277

Set out on pages

1, 2

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 31 / 12 / 2022.

Responsibilities and basis of report

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signed

Date

25/10/2023

Name

GODFREY ELAND

Relevant professional qualification(s) or body (if any)

CHARTERED INSTITUTE OF PUBLIC FINANCE AND ACCOUNTANCY.

**KENDALL & WALL CHARITABLE TRUST**

England & Wales - Charity number 1175277

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# Accounts

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A charitable trust  
*Serving the community*

**Trustees' annual report  
and Financial Statements  
for the year ended  
30<sup>th</sup> September 2021**

**Charity number: 1175277**



## Chairman's statement

Welcome to our fourth annual report.

Kendall & Wall Charitable Trust was set up to prevent loneliness and social isolation amongst elderly and disabled people by organising outings in our wheelchair-accessible minibuses. We provide a door-to-door service to clients based in Lichfield, Burntwood, Cannock and surrounding villages, Tamworth, Sutton Coldfield and Burton on Trent.

Unfortunately, because of the covid pandemic the number of outings we have been able to put on has been severely limited. Despite this we have been able to keep in touch with our clients through our monthly newsletter and have managed to increase the number of clients and volunteers in these difficult times.

Our clients are incredibly supportive and their enthusiasm for our outings helps to keep us going. So too do their donations for which we are incredibly grateful. We recognise that not all of our clients may be able to afford some of our trips so we have set up a 'Fun Fund' to pay for outings for some of our less-well-off clients.

Without our fantastic volunteers we would not exist. I am delighted that their dedication has been recognised by Support Staffordshire which presented us with the Star Award Volunteer Team of the Year trophy in June 2021. I would like to add my own thanks and say "Well done!"

Finally, I must say "Thank you" to the National Lottery who gave us a grant which has allowed us to purchase a new 12-seater Fiat Ducato wheelchair-accessible minibus.

A handwritten signature in black ink that reads "Stephen Sanders". The script is cursive and fluid, with the first letters of each word being capitalized and larger than the rest of the letters.

Stephen Sanders

# **Who we are and what we do**

## **Background**

Kendall & Wall Charitable Trust is a registered charity (registered number 1175277).

The organisation was first set up in 2012 as a not-for-profit limited company by Mike Wall and Paul Kendall. They knew how difficult it was for elderly or disabled people to get out and socialise. They organised outings initially through a local coach company. The following year they purchased a small (7-seater) minibus with wheelchair access, recruited a few friends as volunteers and organised a few outings, recruiting clients mainly from the Lichfield and Tamworth areas.

Since then the organisation has grown. We now have more than 20 active volunteers and 3 minibuses. The number and range of outings has also increased.

The organisation has always operated on a 'not for profit' basis and in October 2017 we formally became a charity.

## **What we aim to do**

Our charity's sole purpose is to organise and provide wheelchair-accessible outings to help prevent people from becoming socially excluded, relieving the needs of those people who are socially excluded and assisting them to integrate into society. We provide this service to elderly and/or disabled people living within a 20 mile radius of Lichfield.

We have also started to provide 'corporate outings' for care homes, housing associations and local voluntary groups. We now have clients in many areas - Lichfield, Burntwood, Tamworth, Sutton Coldfield, Burton on Trent, Cannock, Great Wyrley and Essington

The Trustees of the charity also want to help other local charities and other not-for-profit groups. To that end we have spoken to a large number of charitable groups in Lichfield, Tamworth and Sutton Coldfield to tell them about our work and to offer them our support. In September 2021 we helped the Lichfield & Tamworth Rotary Clubs by providing 'sweeper vehicles' for the Cathedral to Castle run.

## **Volunteers**

We have 25 fantastic volunteers who drive minibuses, push wheelchairs and look after clients. They also do admin work and fundraising. Eight of the volunteers drive the minibuses. Some do office work such as data entry, telephoning clients or organising fundraising. They also contribute to our newsletter - ***In Touch***. The volunteers are not paid for their work but can receive travel expenses for their travel from home to our registered office. If the outing involves eating out the volunteers are entitled to a free lunch up to the value of £6.50

- Mike Wall
- Kiko Wall
- Liz Kendall
- Stephen Sanders
- Libby Lewis
- Richard Henshaw
- Jane Hartley
- Martin Jay
- Julie Paylor
- John McCullagh
- Teresa McCullagh
- Lynn Crisp
- Wendy Evans
- Neil Briand
- Michael Dunkley
- Jonathan Firth
- Rehana Firth
- Carol Wedge
- Henrietta Evans
- Claire Craddock
- George Waddell
- Annette Palmer
- Tony O'Leary
- Eileen O'Leary
- Eri Campbell

## **How we are organised**

Our registered office is at 121 Walsall Road, Lichfield WS13 8AD

The charity is governed by a team of 10 Trustees, including one client Trustee. They are responsible for setting the direction of the organisation and agreeing policy. Day-to-day management is carried out by the Chief Operating Officer, assisted by a volunteer, Libby Lewis, who is responsible for liaising with clients to arrange pick-up times etc.

## **Trustees**

Stephen Sanders                      Chairman

Michael Wall	Chief Operating Officer
Kikuko Wall	
Paul Kendall	Vice Chairman
Elizabeth Kendall	
Lynn Crisp	Minutes secretary
Tessa Dudley	Client Trustee
Richard Henshaw	
Julie Paylor	Fundraising Coordinator
Jonathan Firth	

## **Governance**

The Trustees meet every 3 months to monitor and give direction to the organisation. They ensure that the charity has a clear strategy, and that its work and goals are in line with its vision. They make sure that all decisions put the needs of our clients first. They safeguard the charity's assets - both physical assets and intangible ones, such as its reputation. They make sure these are used well and that the charity is run sustainably.

Central to this work is a series of key indicators which are considered by the Trustees at every meeting. They include:

- Details of each outing
- Number of clients on each outing
- Satisfaction scores for outings
- No. of complaints received
- Details of any accidents or incidents
- Feedback from volunteers for each outing
- No. of new clients registered
- Income
- Expenditure
- Performance against budget
- 

An important part of the Trustee's work is to agree clear written policies and procedures to guide our volunteers. We have the following policies in place:

- Accident/incident policy and procedure
- Complaints procedure
- Confidentiality policy
- Data protection policy
- Financial management & controls policy
- Health & Safety policy
- Impaired mobility policy

- Non-discriminatory practice policy
- Service user abuse policy & procedure
- Untoward incident policy
- Wheelchair policy
- Whistleblowing policy & procedure
- Environmental & sustainability

## **Risk management**

There are many risks associated with running the charity. Some of these are related to the outings we organize and focus mainly on risks to clients and/or volunteers. We deal with these risks by carrying out risk assessments and providing details of risks and mitigating actions for every outing.

Other risks may be classified as 'business risks'. They include:

- Financial risks
- Reputational risks
- Risks from competitors

We plan to set up a risk register to help Trustees manage these risks

## **What we have achieved**

Because of coronavirus we had to suspend our normal service for most of the year and were only able to restart our programme of outings from June 2021. Between then and the end of September 2021 we put on 42 outings involving 329 client journeys and 165 volunteer journeys. In addition we provided 6 corporate outings for a local charity.

We continued to expand our client base with 59 new clients and 4 new volunteers joining us during the year.

Our monthly magazine, ***In Touch***, was launched in the spring of 2020 to help us keep in contact with our clients whilst our service was suspended due to covid. The magazine has proved extremely popular and the readership has expanded to over 200. Because of its popularity we took the decision to continue with the magazine even when our normal service resumed in June 2021. Several clients have contributed articles to the newsletter.

Our Fundraising Committee, headed by volunteer Julie Paylor, has had another successful year (*get details from Julie- include 50:50 income*)

In January 2021 a 12-seater Fiat Ducato, the first of our 2 new minibuses funded by the National Lottery was delivered. We ran a competition in our

***In Touch*** newsletter asking clients and volunteers to suggest names for the new bus. Eventually we decided to call the bus 'Jupiter'

In September 2021 we helped the Lichfield & Tamworth Rotary Clubs by providing 'sweeper vehicles' for the Cathedral to Castle run.

In June 2020 we were delighted to be given the Support Staffordshire Volunteer Team of the Year Award.

### **How our activities deliver public benefit**

Our Trustees have referred to the Charity Commission's guidance on public benefit and they regularly review our activity to ensure that our service continues to deliver on our stated objectives of reducing loneliness and preventing social isolation. Early in 2018 we introduced a questionnaire which we issued to all clients who had been on outings in the previous 3 months. The questionnaire asked about the level of satisfaction with our service and whether our clients were lonely. It was gratifying to find that the overwhelming majority of our clients not only rated the outings as 'good' or 'very good' but just as importantly they also said that they felt less lonely since they started coming out with Kendall & Wall.

We plan to redesign the questionnaire so that we can get feedback on our performance and our monthly newsletter ***In Touch***.

## Financial review

The accounts in this report cover the period October 1<sup>st</sup> 2020 to September 30<sup>th</sup> 2021

It has been a very difficult year – mainly because we had to suspend our service for several months because of covid. Our turnover for the year was just over £8,300 though we were only providing a service for 4 months. Although the minibuses were not operating for most of the year they still needed to be serviced and insured. Our spend on fuel and garage bills was just over £7,600. We did manage to cut down on our administration costs (telephone, stationery, computers etc.) which were under £5,000.

We finished the year with a significant increase in funds/assets of £38,751. This was entirely due to our success in obtaining donations and grants – especially from the National Lottery

.

### Principal funding sources

Normally our main income source is from the sale of outings to our clients. However, because of covid we were only able to provide this service for a few months. When we take into account the overheads associated with maintaining and running the three buses, our office costs, and the significant cost of depreciation (especially of the new minibus) we made a loss of £17,746. In order to keep the prices of our outings down we have to seek other sources of funding. In 2020/21 we raised more than £57,298 from grants, donations and fundraising activities such as our monthly lottery (the **50:50** scheme), raffles and craftwork sales.

We are grateful to the following organisations who have generously given grants in 2020:

- Staffordshire County Council
- Magic Little Grants
- Coronavirus community support Fund
- National Lottery Local Connections Fund

Various individuals, too numerous to mention, have also donated. Our thanks to them all.

A full set of accounts are detailed in Appendix A.

We are grateful to Roy Catmur FCIS who has independently scrutinised the accounts



Contact details:

Kendall & Wall Charitable Trust  
121 Walsall Road  
Lichfield  
Staffordshire WS13 8AD  
Tel: 01543 897131  
Email: [enquiries@kendallandwall.org](mailto:enquiries@kendallandwall.org)

Appendix A

**Kendall & Wall  
Charitable Trust**

Registered Charity Number  
1175277

Unaudited Financial Statements  
for the year ended 30<sup>th</sup> September 2021

**Kendall & Wall  
Charitable Trust**

**Trustees Financial Report for the Year Ended 30<sup>th</sup>  
September 2021**

The Trustees present their report and the unaudited financial statements for the year ended 30<sup>th</sup> September 2021.

Approved by the Trustees on 26<sup>th</sup> July 2021 and signed on its behalf by:

*Stephen Sanders*

.....

Stephen Sanders,  
Chairman

**Kendall & Wall**  
**Charitable Trust**

**Profit and Loss Account<sup>1</sup> for the Year Ended 30<sup>th</sup> September 2021**

	<b>Note</b>	<b>£</b>
Turnover	2	10,726.32
Cost of sales	3	-6,055.45
<b>Gross Profit</b>		<b>4,670.87</b>
Admin costs motoring	4	-7,647.23
Admin costs other	5	-4,797.41
Admin costs Depreciation	6	-8,715.94
Non-operating income (sale of minibus)	7	2,000.00
Loss to assets on sale of minibus	8	-916.67
Profit/Loss before grants/donations & fundraising		-15,406.38
Grants		45,642.00
Donations		6,063.66
Fundraising events:		
50:50 subscriptions		2,757.00
50:50 payout		-800.00
Other fundraising events		495.45
<b>Profit/Loss after grants/donations &amp; fundraising, interest and overflow</b>		<b>38,751.73</b>

**Charitable Trust**  
**Balance Sheet as at 30<sup>th</sup> September 2021**

	£
<b>Assets</b>	
Inventory(fixed assets)	40,582.66
Regular bank account balance	15,242.81
Reserve bank account balance	106.33
Cash in hand	48.75
Debtors	92.99
<b>Total current assets</b>	<b>56,073.54</b>
<b>Liabilities</b>	
Creditors	67.25
<b>Total liabilities</b>	<b>-67.25</b>
<b>Total net assets/liabilities</b>	<b>56,006.29</b>
<b>Capital and Reserves</b>	
Capital & reserves at 30 <sup>th</sup> September 2020	17,254.56
Profit/loss for the year	38,751.73
<b>Total Equity</b>	<b>56,006.29</b>

## Financial Statements for the Year Ended 30<sup>th</sup> September 2021

<b>1</b>	<p><b>Basis of preparation</b> The financial statements have been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) issued on 16 July 2014 and with the Charities Act 2011</p>
<b>2</b>	<p><b>Turnover</b> Turnover represents amounts chargeable in respect of the sale of goods and services to customers. This includes unpaid invoices and payments that have yet to clear (these are included on the balance sheet as debtors)</p>
<b>3</b>	<p><b>Cost of sales</b> This represents the cost of outings (admission to venues, hire of canal boat, cost of food) paid during this period for trips in any period. Includes payments made that have not cleared yet or been paid yet (included on the balance sheet as creditors)</p>
<b>4</b>	<p><b>Admin costs motoring</b> This represents the costs associated with insuring, servicing and running the minibuses. (Purchasing and sales of vehicles are dealt with in the assets section)</p>
<b>5</b>	<p><b>Admin costs other</b> This represents all other expenditure i.e Total expenditure - grants/donation/fundraising - cost of motoring -cost of sales.</p>
<b>6</b>	<p><b>Depreciation</b> Depreciation is provided on tangible fixed assets so as to write off the cost or valuation, less any estimated residual value, over their expected useful economic life as follows: Asset class Depreciation method and rate</p> <ul style="list-style-type: none"> <li>• Plant and machinery 20% reducing balance basis</li> <li>• Fixtures and fittings 20% reducing balance basis</li> <li>• Motor vehicles 20% reducing balance basis</li> <li>• Office equipment 20% reducing balance basis</li> </ul>
<b>7</b>	<p><b>Non-operating income</b> Income from non-core activities eg sale of assets</p>
<b>8</b>	<p><b>Loss to assets on sale of minibus</b> The difference between the book value of the asset and the actual amount realised on its sale</p>





CHARITY COMMISSION  
FOR ENGLAND AND WALES

## Independent examiner's report on the accounts

### Section A Independent Examiner's Report


Report to the trustees/ members of	Charity Name Kendall & Wall Charitable Trust		
	On accounts for the year ended	September 30 <sup>th</sup> 2021	Charity no (if any)
Set out on pages	1,2 <small>1,2(remember to include the page numbers of additional sheets)</small>		

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 30<sup>th</sup> September 2021

**Responsibilities and basis of report**  
As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

**Independent examiner's statement**  
I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination.

Signed:  Date: 20/07/22

Name: ROY CARTER

Relevant professional qualification(s) or body (if any): FELLOW OF CHARTERED INSTITUTE OF SECRETARIES

Address: 19 CHERRY AVENUE LICHFIELD WS13 6PP  
WARWICKSHIRE  
MIDLANDS

**KENDALL & WALL CHARITABLE TRUST**

England & Wales - Charity number 1175277

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# Accounts

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A charitable trust  
*Serving the community*

**Trustees' annual report  
and Financial Statements  
for the year ended  
30<sup>th</sup> September 2020**

**Charity number: 1175277**



## **Chairman's statement**

Welcome to our third annual report. The following pages will give you a very detailed overview of what the Kendall & Wall Charitable Trust has achieved under what must be the most trying times any of us have lived through.

Covid has had an impact on us all and perhaps brought the best out of our volunteers, they have kept in touch with our regular clients by drawing up a telephone rota, helping clients with hospital and vaccination appointments and even producing In Touch our own newsletter that is distributed to our clients, friends and supporters and our volunteers. Some of our volunteers stepped in to helping the wider community by driving delivery vans for the district council.

We are very grateful for the acknowledgement our team received from the Lord Lieutenant of Staffordshire for all the help they willingly gave to support the community.

The National Lottery has provided the funding for two new minibuses. These are made to meet the access needs of our clients, one has been delivered and is already in service and the other is on order. The National Lottery Community Fund is helping Kendall & Wall to continue meeting our commitment to preventing loneliness amongst a too often neglected part of our society.

None of what Kendall & Wall has achieved would be possible without the generous and unstinting help of our volunteers. As the chairman of the Trust I must thank all our volunteers.

A handwritten signature in black ink that reads "Stephen Sanders". The script is cursive and fluid, with the first letters of each word being capitalized and prominent.

Stephen Sanders

# Who we are and what we do

## Background

Kendall & Wall Charitable Trust is a registered charity (registered number 1175277).

The organisation was first set up in 2012 as a not-for-profit limited company by Mike Wall and Paul Kendall. They knew how difficult it was for elderly or disabled people to get out and socialise. They organised outings initially through a local coach company. The following year they purchased a small (7-seater) minibus with wheelchair access. In 2015 they purchased a second (17-seater) minibus and the company was formally registered as a Community Interest Company. We became a charity in October 2017 but did not 'go live' until January 2018 when our new bank account was established. A third minibus (17 seater) was purchased in October 2019.

## What we aim to do

Our charity's sole purpose is to organise and provide wheelchair-accessible outings to help prevent people from becoming socially excluded, relieving the needs of those people who are socially excluded and assisting them to integrate into society. We provide this service to elderly and/or disabled people living within a 20 mile radius of Lichfield.

Because of the covid outbreak we had to suspend outings between February and July 2020. We then managed to put on 9 outings between July and early September before suspending again. This had a major impact on the number of outings that we were able to put on during the year.

Between October 1<sup>st</sup> 2019 and September 30<sup>th</sup> 2020 we organised 101 outings, involving 346 volunteer journeys and 663 client journeys.

We have 31 fantastic volunteers who look after our clients, push wheelchairs and generally help out. Eight of the volunteers drive the minibuses. Some do office work such as data entry, telephoning clients or organising fundraising. The volunteers are not paid for their work but can receive travel expenses for their travel from home to our registered office. If the outing involves eating out the volunteers are entitled to a free lunch up to the value of £6.50

## Volunteers

- Michael Wall
- Elizabeth Kendall
- Neil Briand
- Kikuko Wall
- Paul Kendall
- Elaine Moore
- Stephen Sanders
- Martin Jay
- Rehana Firth
- Libby Lewis
- Carol Sanders
- Jonathan Firth
- Richard Henshaw
- Julie Paylor
- Henrietta Evans

- Pauline Hindley
- Lynnette Crisp
- Jane Hartley
- Wendy Evans
- Carol Wedge
- John McCullagh
- Sarah Bennett
- Michael Dunkley
- Henrietta Evans
- Andrew Stiles
- Rhiannon Godley
- Karen Arthur
- Annette Palmer
- Tony O’Leary
- Lucy Clevely
- Jane Hartley

## How we are organised

Our registered office is at 121 Walsall Road, Lichfield WS13 8AD

The charity is governed by a team of 10 Trustees, including one client Trustee. They are responsible for setting the direction of the organisation and agreeing policy. Day-to-day management is carried out by the Chief Operating Officer, assisted by a volunteer, Libby Lewis, who is responsible for liaising with clients to arrange pick-up times etc.

## Trustees

Stephen Sanders	Chairman
Michael Wall	Chief Operating Officer
Kikuko Wall	
Paul Kendall	Vice Chairman
Elizabeth Kendall	
Lynn Crisp	Minutes secretary
Tessa Dudley	Client Trustee
Richard Henshaw	
Julie Paylor	Fundraising Coordinator
Jonathan Firth	

## Governance

The Trustees meet every 3 months to monitor and give direction to the organisation. They ensure that the charity has a clear strategy, and that its work and goals are in line with its vision. They make sure that all decisions put the needs of our clients first. They safeguard the charity’s assets – both physical assets and intangible ones, such as its reputation. They make sure these are used well and that the charity is run sustainably.

Central to this work is a series of key indicators which are considered by the Trustees at every meeting. They include:

- Details of each outing
- Number of clients on each outing
- Satisfaction scores for outings
- No. of complaints received

- Details of any accidents or incidents
- Feedback from volunteers for each outing
- No. of new clients registered
- Income
- Expenditure
- Performance against budget

An important part of the Trustee’s work is to agree clear written policies and procedures to guide our volunteers. We have the following policies in place:

- Accident/incident policy and procedure
- Complaints procedure
- Confidentiality policy
- Data protection policy
- Financial management & controls policy
- Health & Safety policy
- Impaired mobility policy
- Non-discriminatory practice policy
- Service user abuse policy & procedure
- Untoward incident policy
- Wheelchair policy
- Whistleblowing policy & procedure
- Environmental & sustainability

We also have regular training sessions for our Trustees and volunteers. In the last year we have organised training on:

- First aid
- Moving & handling
- Wheelchair training
- Coronavirus training

### **Organisational assessment**

In February 2020 a number of Trustees took part in a review session where we used an ‘organisational dial’ covering 8 aspects of the organisation to give a picture of the strengths and weaknesses of the charity. The session was chaired and mediated by Claire Ferris from Support Staffordshire.

The main findings of the review were:

Creating impact	Mostly good practice. Organisation is achieving its purpose. Need to involve clients more meaningfully. Good progress with going paperless
-----------------	--

Income	Approximately one third of income comes from grants but we are reliant on same funders. Biggest expenditure is on maintenance of vehicles.
Strategy	Good progress with 5 year plan. Still need an experienced Treasurer. Need more action on succession planning. Need to make contact and work with social prescribing link workers
Learning	Good training programme in place but could use Support Staffordshire more.
Leadership & governance	Good communication between Trustees. System of Key Performance Indicators is helpful. Need to use website and Facebook more
People	Trustees and volunteers happy and motivated. Plan to consider a Volunteer recognition scheme
Managing resources	Good financial management in place but urgently need a Treasurer. Use of social media needs further development
Communication	Most new clients come through word of mouth recommendation. Need to make better use of Social Media streams and website

We plan to repeat the exercise in the future. Many thanks to Claire Ferris for her help and support.

### **Risk management**

There are many risks associated with running the charity. Some of these are related to the outings we organize and focus mainly on risks to clients and/or volunteers. We deal with these risks by carrying out risk assessments and providing details of risks and mitigating actions for every outing.

Other risks may be classified as 'business risks'. They include:

- Financial risks
- Reputational risks
- Risks from competitors

We plan to set up a risk register to help Trustees manage these risks

### **What we have achieved**

Despite coronavirus we managed to organise 101 outings, involving 346 volunteer journeys and 663 client journeys between October 1<sup>st</sup> 2019 and September 30<sup>th</sup> 2020.

We continued to expand our client base with 47 new clients joining us during the year. Sadly, we lost several of our old clients to covid or other diseases. They include:

Margaret Trickett, Ann Cosford, Shirley Burton, Beverly Hardy, Audrey Weston, Wenda Borley, Pat Burbridge, Charles Goodwin, Barbara Hackett, Hedley Trivett. We miss them all.

We also extended the number of corporate clients (Care Homes, Housing Associations and clubs or charities) that we provide services for. In 2019-20 we provided 15 outings for 174 people from 7 corporate clients.

During the year we recruited 6 new volunteers but we also provided short-term work experience for a number of younger people including teenagers. We continue to welcome young people as volunteers.

While our programme of outings was suspended because of covid we felt it important to keep in touch with our clients so we organised a rota of volunteers to telephone clients once or twice a week and to offer help, if required. We also set up a monthly magazine, ***In Touch***, to entertain and inform clients, volunteers and other interested parties about what we were doing. Stephen Sanders is the editor and typesetter-in-chief. Several clients have contributed articles to the newsletter.

During lockdown several of our volunteers kept themselves busy by helping Lichfield District Council deliver food parcels to isolated, at risk people. We also helped out a number of clients by taking them to hospital appointments.

The database that we use to record details of our clients, to book outings and to keep track of our finances was developed originally by Mike Wall but it was only accessible from the office computer. We realised that we needed to be able to access the database from several computers and Jonathan Firth very kindly agreed to redesign it. He has done a fantastic job and the database can now be accessed by volunteers wherever they are.

We try to be environmentally conscious and have introduced a new 'Environmental and sustainability policy' which will help us to reduce the amount of paper that we are using. Although we are not yet completely 'paper free' we have made a start.

In 2018 we produced a 5 year business plan which set out our short- and long-term goals. One of the issues that we identified was that our organisation was heavily dependent on its Chief Officer, Mike Wall, to run day-to-day operations. In order to make us more resilient we asked some of our volunteers to take on extra responsibilities. Lynn Crisp, our minutes secretary, has taken on the responsibility for much of the office work and is now in effect the Office Manager. Several volunteers have also joined our Fundraising Committee which is headed by Julie Paylor.

The Fundraising Committee has been extremely successful and has raised more than £12,000 in donations, grants and other fundraising events such as craft work sales.

In July 2020 a father and daughter team, Stephan & Chloe Couture from Warwickshire, took part in a gruelling triathlon to raise money for Kendall & Wall. The doughty duo raised £637. We are very grateful to them both for their effort and support.

Our monthly lottery scheme, 50:50, was launched in July 2020. Membership of the scheme is limited to 100 people who each pay £4 per month. Every month we hold the draw and award cash prizes - £100 for first prize, £50 for second prize, £30 for third prize and £20 for the fourth prize.

In January 2020 we approached the National Lottery to bid for money to buy two new minibuses and to set up a new branch of Kendall & Wall to cover the Burton on Trent and South Derbyshire area. The project, codenamed 'Operation Extend our Reach' was received sympathetically by the National Lottery and by March 2020 we had received an offer letter awarding us £106,000 over 2 years. We are most grateful to Jane Green, the National Lottery's Funding Officer for the Midlands. Jane has been incredibly supportive and has guided us through the bidding process.

### **How our activities deliver public benefit**

Our Trustees have referred to the Charity Commission's guidance on public benefit and they regularly review our activity to ensure that our service continues to deliver on our stated objectives of reducing loneliness and preventing social isolation. Early in 2018 we introduced a questionnaire which we issued to all clients who had been on outings in the previous 3 months. The questionnaire asked about the level of satisfaction with our service and whether our clients were lonely. It was gratifying to find that the overwhelming majority of our clients not only rated the outings as 'good' or 'very good' but just as importantly they also said that they felt less lonely since they started coming out with Kendall & Wall.

## Financial review

The accounts in this report cover the period October 1<sup>st</sup> 2019 to September 30<sup>th</sup> 2020

It has been a very difficult year – mainly because we had to suspend our service for several months because of covid. Our turnover for the year was just shy of £17,000 (in a ‘normal’ year we would have expected double this figure). Although the minibuses were not operating for half the year they still needed to be serviced and insured. Our spend on fuel and garage bills was just over £12,000. We did manage to cut down on our administration costs (telephone, stationery, computers etc.) which were under £5,000.

We finished the year with a net increase in funds of £924. This was mainly due to our success in obtaining grants and donations.

### Principal funding sources

Our main income source is from the sale of outings to our clients. However, when we take into account the overheads associated with maintaining and running the two buses, our office costs, and the cost of depreciation we made a loss of £12,156. In order to keep the prices of our outings down we have to seek other sources of funding. In 2019/20 we raised more than £12,900 from grants, donations and fundraising activities such as our monthly lottery (the **50:50** scheme), raffles and craftwork sales.

We are grateful to the following organisations who have generously given grants in 2020:

- Baron Davenport’s Charity
- We Love Lichfield
- The Methodist Church, Falcon Lodge
- Queen’s Head Pub, Lichfield
- Tamworth Lions
- Waitrose
- Lichfield City Council
- National Lottery
- The Community Foundation
- Lichfield Conduit Lands Trust

Various individuals, too numerous to mention, have also donated. Our thanks to them all.

A full set of accounts are detailed in Appendix A.

We are grateful to Roy Catmur FCIS who has independently scrutinised the accounts

## **Plans for the future**

Our 5 year business plan set out a number of long term goals which we will continue to pursue. They include

- Recruit more young volunteers- perhaps by linking in to schemes such as the Duke of Edinburgh's Award or Queen's Scout Badge
- Establish another branch (possibly in Cannock, Wolverhampton or Burton)
- Move our headquarters from Mike's house to a more permanent base, preferably with garaging facilities for the minibuses.
- Continue year on year 10% increase in income from outings
- More outings for Housing Associations and Care Homes

Finally, we also plan to increase our presence on social media.

Contact details:

Kendall & Wall Charitable Trust  
121 Walsall Road  
Lichfield  
Staffordshire WS13 8AD  
Tel: 01543 897131  
Email: [enquiries@kendallandwall.org](mailto:enquiries@kendallandwall.org)

Appendix A

**Kendall & Wall  
Charitable Trust**

Registered Charity Number  
1175277

Unaudited Financial Statements  
for the year ended 30<sup>th</sup> September 2020

**Kendall & Wall  
Charitable Trust**

**Trustees Financial Report for the Year Ended 30<sup>th</sup>  
September 2020**

The Trustees present their report and the unaudited financial statements for the year ended 30<sup>th</sup> September 2020.

Approved by the Trustees on 26<sup>th</sup> July 2020 and signed on its behalf by:

*Stephen Sanders*

.....

Stephen Sanders,  
Chairman

# Kendall & Wall Charitable Trust

## Profit and Loss Account<sup>1</sup> for the Year Ended 30<sup>th</sup> September 2020

	Not e	£
Turnover	2	16,974. 62
Cost of sales	3	- 8,159.4 6
Gross Profit		<b>8,815.1 6</b>
Admin costs motoring	4	- 12,403. 13
Admin costs other	5	- 4,896.6 2
Admin costs Depreciation	6	- 3,672.2 1
Profit/Loss before grants/donations & fundraising		- <b>12,156. 80</b>
Grants		4,000
Donations		4,419.9 9
Fundraising events		4,484.2 1
Cash overflow	7	175.72

Interest	8	0.9
<b>Profit/Loss after grants/donations &amp; fundraising and overflow</b>		<b>924.02</b>
Asset sales	9	0.00
Asset purchases	10	10,000

**Kendall & Wall**  
**Charitable Trust**

**Balance Sheet as at 30<sup>th</sup> September 2020**

		£
<b>Assets</b>		
Inventory(fixed assets)		13,035.34
Regular bank account balance		4,599.22
Reserve bank account balance		106.33
Cash in hand		25.96
Debtors	11	76.98
<b>Total current assets</b>		<b>17,843.83</b>
<b>Liabilities</b>		
Creditors	12	-589.27
<b>Total liabilities</b>		<b>-589.27</b>
<b>Total net assets/liabilities</b>		<b>17,254.56</b>
<b>Capital and Reserves</b>		
Capital & reserves at 30 <sup>th</sup> September 2019		16,330.54
Profit/loss for the year		924.02
<b>Total Equity</b>		<b>17,254.56</b>

## Financial Statements for the Year Ended 30<sup>th</sup> September 2020

<b>1</b>	<p><b>Basis of preparation</b> The financial statements have been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) issued on 16 July 2014 and with the Charities Act 2011</p>
<b>2</b>	<p><b>Turnover</b> Turnover represents amounts chargeable in respect of the sale of goods and services to customers. This includes unpaid invoices and payments that have yet to clear (these are included on the balance sheet as debtors)</p>
<b>3</b>	<p><b>Cost of sales</b> This represents the cost of outings (admission to venues, hire of canal boat, cost of food) paid during this period for trips in any period. Includes payments made that have not cleared yet or been paid yet (included on the balance sheet as creditors)</p>
<b>4</b>	<p><b>Admin costs motoring</b> This represents the costs associated with insuring, servicing and running the minibuses. (Purchasing and sales of vehicles are dealt with in the assets section)</p>
<b>5</b>	<p><b>Admin costs other</b> This represents all other expenditure i.e Total expenditure - grants/donation/fundraising - cost of motoring -cost of sales.</p>
<b>6</b>	<p><b>Depreciation</b> Depreciation is provided on tangible fixed assets so as to write off the cost or valuation, less any estimated residual value, over their expected useful economic life as follows: Asset class Depreciation method and rate</p> <ul style="list-style-type: none"> <li>• Plant and machinery 20% reducing balance basis</li> <li>• Fixtures and fittings 20% reducing balance basis</li> <li>• Motor vehicles 20% reducing balance basis</li> <li>• Office equipment 20% reducing balance basis</li> </ul>
<b>7</b>	<p><b>Cash overflow</b> Unlogged cash income. The difference between final cash in hand total and calculated cash in hand total based on logged cash transactions. Most likely unreported donations</p>
<b>8</b>	<p><b>Interest</b> Bank interest received from savings account</p>
<b>9</b>	<p><b>Asset sales</b> Income from sale of assets</p>
<b>10</b>	<p><b>Asset purchases</b> Expenditure used to buy assets (minibuses, office equipment etc.)</p>
<b>11</b>	<p><b>Debtors</b> Includes cheques in hand, unpaid and uncleared items (invoices, donations, expenditure refunds)</p>
<b>12</b>	<p><b>Creditors</b> Includes unpaid and uncleared items</p>







Section A Independent Examiner's Report

Report to the trustees/ members of Charity Name: KENJAU & WAN CHARITABLE TRUST

On accounts for the year ended 30th SEPTEMBER 2020 Charity no (if any) 1175277

Set out on pages (member to include the page numbers of additional sheets)

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended

Responsibilities and basis of report As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination (other than that disclosed below \*) which gives me cause to believe that in, any material respect:
- the accounting records were not kept in accordance with section 130 of the Charities Act; or
- the accounts did not accord with the accounting records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

\* Please delete the words in the brackets if they do not apply.

Signed: [Signature] Date: 20/07/21

Name: ROY CATMUR

Relevant professional qualification(s) or body (if any): FELLOW OF CHARTERED INSTITUTE OF SECRETARIES

Address: 19, FRIARY WENDE LICHFIELD WS 13 6DD