

Wolverhampton Samaritans
REPORTS AND FINANCIAL STATEMENTS
For the year ended 31 March 2023
(Registered Charity No. 1174632)

Muras Baker Jones Limited
Chartered Accountants
Wolverhampton

Wolverhampton Samaritans

CONTENTS

Year ended 31 March 2023

| | Page |
|--|---------|
| REFERENCE AND ADMINISTRATIVE INFORMATION | 1 |
| REPORT OF THE TRUSTEES | 2 to 5 |
| REPORT OF THE INDEPENDENT EXAMINER | 6 |
| STATEMENT OF FINANCIAL ACTIVITIES | 7 |
| BALANCE SHEET | 8 |
| NOTES TO THE FINANCIAL STATEMENTS | 9 to 12 |

Wolverhampton Samaritans

REFERENCE AND ADMINISTRATIVE INFORMATION

Year ended 31 March 2023

Charity Name: Wolverhampton Samaritans

Charity Registration Number: 1174632

Registered Office and
Operational address: 54 Newhampton Road West
Wolverhampton
West Midlands
WV6 0RU

TRUSTEES:

D Marsh
G Griffiths (appointed 15 August 2022)
E Priest (appointed 8 August 2022)
A Talbot-May (appointed 31 July 2022)
V Griffin

Independent Examiner:

Mr M O Ross FCA
Muras Baker Jones Limited
Regent House
Bath Avenue
Wolverhampton
WV1 4EG

Bankers:

Barclays Bank PLC
Leicester
LE87 2BB

Wolverhampton Samaritans

REPORT OF THE TRUSTEES

For the year ended 31 March 2023

INTRODUCTION

Wolverhampton Samaritans are an affiliated charity (branch) to the main Samaritans Charity which is located at The Upper Mill, Kingston Road, Elwell, Surrey, KT17 2AF. The Organisation is a CIO (Charitable Incorporated Organisation) which adheres to all applicable constitutional rules.

EXECUTIVE SUMMARY

The charity had a change in directorship during 2022 and appointed two Directors from within the charity who work in close partnership as Co-Directors. The charities leadership team are responsible for the operation of the charity and are governed by a board of trustees who fulfil their obligations within the Charity Commission regulations and guidelines to make decisions regarding strategy, governance and investment as well as reviewing the charities operational performance.

The charities leadership team currently has six Deputy Directors who manage the day-to-day operations of the charity and ensure that we deliver a high quality and consistent service to our callers. Deputy Directors currently have responsibility for areas such as fundraising, publicity, the prison listening service, volunteer support and rota management. There are however, a number of critical vacancies on the leadership team in the areas of property, training and recruitment and it is a key priority of trustees and directors to appoint volunteers into these key roles so that we can adequately cover all of operational areas and place the charity on a sustainable footing.

Wolverhampton Samaritans has had a presence in Wolverhampton since 1980, and we have been at our current headquarters since 1984. In two years' time we will celebrate 40 years at our premises on 54 Newhampton Road West, Wolverhampton, and one of our key priorities over this financial year (and the upcoming financial year) has been to invest in our aging premises and facilities, to ensure they main fit-for-purpose and provide our volunteers with the right environment and tools, as well as providing the best volunteering experience possible.

At the end of the year the charity had 60 volunteers a drop of 31% vs 21/22 as a result we handled fewer calls, during the year we answered 6,736 vs 8,490 in 21/22.

As of November 2022, the charity stopped supporting callers via email as this is now managed by a centralised email hub that is managed by the central charity. The use of web-chat continues to grow and we expect to expand our service provision to callers via webchat during the next financial year.

STRUCTURE, GOVERNANCE AND MANAGEMENT OF THE CHARITY

Leadership Team

There have been significant changes in the charities Leadership Team during the year with the appointment of two new Co-Directors and three new Trustees. The Leadership team would like to acknowledge the hard work and contribution made by the outgoing director.

There are a number critical Deputy Director vacancies on the leadership team, in the areas of recruitment, training and property management, these roles are currently being covered by the co-directors – filling these positions is a key priority and essential to get the charity into a sustainable position.

Wolverhampton Samaritans

REPORT OF THE TRUSTEES (Cont'd)

For the year ended 31 March 2023

TRUSTEES REPORT

Our last AGM was held in September 2022 and was well attended by 27 volunteers from the charity people as well as our vice-regional director. This year's AGM will be held in September 2023. Our Listening Volunteers continue to provide our core service which is to respond to contact from people who are in emotional despair or distress. This can be due to relationship breakdown, debt, addiction, loneliness, self-harm, mental health issues and the added pressures of cost-of-living crisis and aftereffects of COVID. Callers may also be experiencing suicidal thoughts. A key objective of the charity is that fewer people die by suicide. Samaritans believe that giving emotional support to our callers by listening and empathising with them can reduce feelings of emotional distress and suicide. Callers contact us by phone or our On-Line Chat facility. Our volunteers work in a shift pattern and will attend shifts spread across the day and night. Many of our volunteers have full time jobs and carry out their duties in their free time. Our volunteers are supported by Shift Leaders who they debrief to at the end of a shift. Our Deputy Directors for volunteer support also support volunteers through regular well-being meetings. Our Safeguarding Policy is continually reviewed and updated, and all our volunteers are aware of their responsibilities when dealing with vulnerable people. The central Samaritans Charity, with which Wolverhampton Samaritans is affiliated has developed a call quality monitoring team to ensure that our callers receive the best response possible service when they contact us in emotional distress. We have moved away from individual Samaritans branches responding to emails and the central charity has set up of a centralised hub to respond to emails from callers. This hub is resourced by experienced volunteers with highly developed competencies in responding to caller emails and is designed to ensure quality, consistent responses to those individuals who prefer to contact Samaritans using this channel.

VOLUNTEERS

Our volunteers are our most vital asset and the Board would like to thank them for giving their time freely in roles ranging from listening volunteers, to deputy directors, and supporting activities such as management and administration, recruitment, training, mentoring, shift leadership, fundraising, prison support and outreach. It is through their time and commitment that we are able to be here for anyone struggling to cope.

During the year we suffered a higher level of attrition in volunteers than we normally experience, this coupled with a lack of capacity on our recruitment and training teams has meant that our volunteer numbers have reduced by 31% vs 21/22 – from 87 to 60 volunteers.

The leadership team have plans to increase volunteer numbers during 23/24 by rebuilding our internal training and recruitment capability and leveraging training resources from our regional and national teams and working in partnership with other branches to deliver training to new cohorts of volunteers. The board are committed to making volunteering at Wolverhampton Samaritans a rewarding experience, during the year we increased our focus on equity, diversity and inclusion – particularly by addressing accessibility issues within the premises as part of our refurbishment programme and ensuring all vacant roles are advertised and open to all of our volunteers, we are actively encouraging more diversity in our leadership team. The board is committed to the wellbeing of our volunteers and has recently introduced regular volunteer wellbeing calls too.

We are investing in our premises and technology to ensure our volunteers have access to the facilities they need to be there to support our callers. We have also introduced more flexibility in the way volunteers give their time by moving to a points-based rota system. We are committed to recognising the contributions made by our volunteers and have introduced recognition for long service and an annual volunteer thankyou event that coincides with volunteer week.

Wolverhampton Samaritans

REPORT OF THE TRUSTEES (Cont'd)

For the year ended 31 March 2023

TRAINING

In 2022 we were unable to recruit and train any new volunteers due to the absence of a Deputy Director for Training and other key resources on our internal training team. However, looking forward to 2023 we will look to leverage external support to train two new cohorts of Samaritans for the charity. The Training Team has also been busy with Ongoing Training and helping to implement the new Safeguarding policy successfully. Continuous training is important for all existing volunteers and there is a range of on-line training modules which they can access as they seek to develop their own skills. There is an expectation that each volunteer will undertake, within each twelve-month period, five hours of On-Going Training. There may be occasions when On-Going Training modules may be mandated by the central Samaritans Charity.

At Wolverhampton Samaritans we are very fortunate to own dedicated premises, which we moved to in 1984. The Trustees recognise that they are the current custodians of the building and have a responsibility and obligation to maintain and refurbish appropriately to ensure that it provides a safe environment for our volunteers and remains fit for purpose for the years to come. There is in place a rolling twelve-month property schedule to ensure that we especially meet all health and safety obligations and necessary statutory services test dates. In doing so it ensures that our most valuable resource, our volunteers, are provided with the best possible environment in which to support some of the most vulnerable individuals in society with the gift of being listened to. We made significant progress on the refurbishment of our premises during the financial year, having completed an upgrade of the upstairs floor – which includes improving accessibility, new training and meeting facilities – including hybrid meeting technology that will allow us to provide more flexibility around the way our volunteers meet and learn. Planning is underway to complete a major refurbishment of the ground floor including our operations centre in 2023.

The trustees would like to acknowledge donations made to support the refurbishment of the upstairs floor – from – the family and friend of Neil Andrew Taylor, Peter Richardson and the Severn Trent Community Fund.

FUNDRAISING AND OUTREACH

Fundraising and Outreach Work had been curtailed by COVID restrictions, but they are slowly being reintroduced and we are increasingly able to reach out and give support again to local vulnerable groups when needed. External fundraising events have also been impacted by COVID and are slowly being re-introduced. The Fundraising Team have been successful in applying for a number of Grants to support the premises refurbishment programme and to support our operating expenditure. The Board of trustees would like to take this opportunity to thank all of our supporters. Our generous supporters include individuals, local community groups, trusts and public bodies and without their generous financial support we would be unable to be there 24/7, 365 days a year for anyone struggling to cope.

PRISONS

The central charity has secured a grant with HMPPS (His Majesty's Prison and Probation Service) to help to continue to run our prison listener scheme. Wolverhampton Samaritans currently supports two prisons – HMP Brinsford and HMP Featherstone and receives a proportion of the grant allocated to the national charity to contribute to the charities (Wolverhampton Samaritans) running costs. This grant helps to ensure that we can continue to train and support more listeners at HMP Brinsford and Featherstone – enabling them to provide peer-to-peer emotional support for people in custody.

Wolverhampton Samaritans

REPORT OF THE TRUSTEES (Cont'd)

For the year ended 31 March 2023

FINANCE REPORT 1st April 2022 – 31st March 2023

As an affiliated charity to the Central Samaritans charity, we are responsible for our own finances including having the responsibility for raising funds to cover the costs of running the charity. This money is raised by the fundraising team, grant applications and the receipt of regular donations. During the year the charity received a total of £34,984 in grants and donations, of which £13,000 was restricted income specifically donated to for the purposes of refurbishing the premises. Expenditure was significantly higher at £40,407, this is due to increased fixed costs – largely driven by external factors such as the war in Ukraine and higher inflation, but also a significant investment in property maintenance and refurbishment, furniture and IT equipment – where we invested over £24,000 in repairs, maintenance and refurbishment of our premises, and on the purchase of new office and IT equipment. The increased expenditure resulted in a deficit of (£5,423) for the financial year. Despite the increased expenditure the charity maintains very healthy reserves of £64,729 which could meet up to 28 months of our operating costs.

STRATEGIC OBJECTIVES FOR THE CHARITY

The main objectives over the next 12 months are grouped under the four pillars below:

Creating a Sense of Belonging:

- Creating a more diverse and inclusive environment for our volunteers by responding the Samaritans Central Charities national strategy on Equity, Diversity and Inclusion.
- Creating a sense of pride, belonging and community for all of our volunteers.
- Improving volunteer engagement by improving communication and organising more social events for volunteers.
- Improving volunteer retention by responding to findings from a newly launch exit interview and looking for ways to improve our volunteering offer and providing more flexibility in the ways that volunteers can give their time.

Engaging with the National Strategy:

- Engage with Samaritans Central Office strategy on equality, diversity, and inclusion.
- Engage with Samaritans Central Office strategy on access, reach, impact, capacity, and sustainability.

Meeting Commitments:

- Reduce the number of shift closures.
- Improving our 'hours of need' coverage.

Investing in our Future:

- Recruiting and retaining more volunteers with a more flexible volunteer offer.
- Investing in our existing volunteers through mentoring, training, and progression opportunities.

Investing in our premises and technology to ensure they are clean, safe, fit for purpose and provide our volunteers with the right environment and tools with which to support our callers.

APPROVED BY THE TRUSTEES ON 25TH SEPTEMBER 2023
AND SIGNED ON THEIR BEHALF BY:



TRUSTEE

Wolverhampton Samaritans

INDEPENDENT EXAMINERS' REPORT TO THE TRUSTEES OF WOLVERHAMPTON SAMARITANS

I report on the accounts of the charity for the year ended 31 March 2023 which are set out on pages 7 to 12.

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this period under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- follow the procedures laid down in the general Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- state whether particular matters have come to my attention.

Basis of independent examiner's report

My examination was carried out in accordance with general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

- 1 which gives me reasonable cause to believe that, in any material respect, the requirements:
 - to keep accounting records in accordance with section 130 of the 2011 Act; and
 - to prepare accounts which accord with the accounting records and comply with the accounting requirements of the 2011 Acthave not been met; or
- 2 to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Mr M O Ross FCA
Muras Baker Jones Limited
Chartered Accountants
Regent House
Bath Avenue
Wolverhampton, WV1 4EG

25TH SEPTEMBER 2023

Wolverhampton Samaritans

STATEMENT OF FINANCIAL ACTIVITIES

Year ended 31 March 2023

| | Note | Unrestricted Funds £ | Restricted Funds £ | Total Funds 2023 £ | 2022 £ |
|--|------|----------------------------|--------------------------|--------------------------|-----------|
| Income | | | | | |
| Income from: | | | | | |
| Voluntary Income: | | | | | |
| Bequests and donations | 2 | 20,834 | 13,000 | 33,834 | 31,435 |
| Grants | | | | | |
| Covid support grant | | - | - | - | - |
| Samaritans central office | | - | - | - | - |
| Activities to generate funds: | | | | | |
| Fundraising | | 1,150 | - | 1,150 | 2,240 |
| Investment income | | - | - | - | - |
| TOTAL INCOME | | 21,984 | 13,000 | 34,984 | 33,675 |
| EXPENDITURE ON | | | | | |
| Charitable activities | | | | | |
| Cost of fundraising | | 191 | | 191 | - |
| Water rates | | 524 | | 524 | 402 |
| Insurance | | 794 | | 794 | 767 |
| Light and heat | | 3,637 | | 3,637 | 3,622 |
| Cleaning | | 2,217 | | 2,217 | 2,378 |
| Repairs & maintenance | | 3,460 | 13,000 | 16,460 | 5,434 |
| Kitchen and cleaning supplies | | 325 | | 325 | 272 |
| Printing and stationery | | 200 | | 200 | 118 |
| Advertising | | 634 | | 634 | 617 |
| Telephone and postage | | 1,832 | | 1,832 | 1,942 |
| Conference, training and travel expenses | | 1,842 | | 1,842 | 45 |
| Income branch contribution | | 2,739 | | 2,739 | 7,128 |
| General expenses | | 416 | | 416 | - |
| Depreciation | | 3,112 | | 3,112 | 4,716 |
| Loss on disposal | | 3,564 | | 3,564 | - |
| Bank Charges | | 26 | | 26 | - |
| Governance costs | 3 | 1,894 | | 1,894 | 1,591 |
| TOTAL EXPENDITURE | | 27,407 | 13,000 | 40,407 | 29,032 |
| NET INCOME FOR THE YEAR | | (5,423) | 0 | (5,423) | 4,643 |
| Reconciliation of funds | | | | | |
| Fund balance brought forward | | 128,245 | 1 | 128,246 | 123,603 |
| Fund balance carried forward | | 122,822 | 1 | 122,823 | 128,246 |

Wolverhampton Samaritans

BALANCE SHEET

Year ended 31 March 2023

| | Note | 2023 £ | 2022 £ |
|---|------|-----------|-----------|
| FIXED ASSETS: | | | |
| Tangible assets | 6 | 58,088 | 57,310 |
| Debtors | 7 | 4,280 | 3,771 |
| Cash at bank and in hand | | 70,306 | 75,678 |
| | | 74,586 | 79,449 |
| LIABILITIES: Amounts falling due within one year | 9 | (9,852) | (8,513) |
| NET CURRENT ASSETS | | 64,734 | 70,936 |
| NET ASSETS | 9 | 122,823 | 128,246 |
| Unrestricted | | 122,822 | 128,245 |
| Restricted | | 1 | 1 |
| TOTAL FUNDS | 10 | 122,823 | 128,246 |

APPROVED BY THE TRUSTEES ON
AND SIGNED ON THEIR BEHALF BY:



TRUSTEE

Wolverhampton Samaritans

NOTES TO THE FINANCIAL STATEMENTS

Year ended 31 March 2023

1. STATEMENT OF ACCOUNTING POLICIES

A summary of the principal accounting policies adopted (which have been applied consistently, except where noted),

(a) BASIS OF FINANCIAL STATEMENTS

The Financial Statements have been prepared under the historical cost convention, as modified by the inclusion of fixed asset investments at market value. In preparing the accounts the Charity follows the recommendations in Accounting in accordance with the Financial Reporting Standard FRS102 and the Charities Act 2011 (the 2011 Act).

The Charity has taken advantage of the exemption in FRS102 from the requirement to produce a cash flow statement on the grounds that the income does not exceed £500,000.

(b) FUND ACCOUNTING

Unrestricted funds comprise grants and other incoming resources receivable or generated for the objects of charity, without specified purpose and are available as general funds.

Restricted funds are to be used for specific purposes as laid down by the donor. Expenditure which meets this criteria is charged to the fund.

(c) INCOME

Income is recognised in the year in which the charity is entitled to receipt. Income is only deferred when the charity has to fulfil conditions before becoming entitled to it or when the donor has specified that the income is to be expended in a future year.

No amounts are included in the financial statements for services donated by volunteers.

(d) GRANTS

Grants, including grants for the purchase of fixed assets, are recognised in full in the Statement of Financial Activities in the year in which they are receivable.

(e) EXPENDITURE

Resources expended are recognised in the year in which they are incurred and include attributable VAT, which cannot be recovered.

Expenditure is allocated across the funds on the basis of the number of volunteers utilised in each particular fund.

(f) DEPRECIATION POLICY

Depreciation is provided at rates calculated to write off the cost less residual value of each asset over its expected useful life, as follows:

| | | |
|-------------------------------|---|------------------------------|
| Fixtures & Fittings | - | 33 1/3 % / 20% Straight line |
| Disabled Access | - | 10 % Straight line |
| Freehold Property renovations | - | 10 % Straight line |

Depreciation is not provided on the freehold property as the trustees' consider that it is maintained in a continual state of repair and that its life is so long and its residual value based on prices prevailing at the time of acquisition is so high, that its depreciation is insignificant.

Wolverhampton Samaritans

NOTES TO THE FINANCIAL STATEMENTS

Year ended 31 March 2023

| | Unrestricted Funds £ | Restricted Funds £ | 2023 £ | Total Funds 2022 £ |
|----------------------------------|----------------------------|--------------------------|---------------|--------------------------|
| 2. BEQUESTS AND DONATIONS | | | | |
| General donations | 20,834 | | 20,834 | 27,457 |
| Central office - Prison Grant | - | | - | 3,978 |
| Severn Trent Water | | 10,000 | 10,000 | - |
| Michael Marsh Charitable Trust | | 3,000 | 3,000 | - |
| | <u>20,834</u> | <u>13,000</u> | <u>33,834</u> | <u>31,435</u> |
| 3. GOVERNANCE COSTS | | | | |
| Accountancy fees | 1,894 | | 1,894 | 1,591 |
| | <u>1,894</u> | <u>-</u> | <u>1,894</u> | <u>1,591</u> |

4. TRUSTEES' REMUNERATION AND EXPENSES

No remuneration directly or indirectly out of the funds of the charity was paid or payable for the year to any trustee (who are also considered to be the key management personnel of the charity) or to any person or persons known to be connected with any of them. No expenses were paid to the trustees during the year.

5. TAXATION

Wolverhampton Samaritans are not liable to pay tax on their income because of their charitable status.

6. TANGIBLE FIXED ASSETS

| | Freehold property unrestricted £ | Freehold property restricted £ | Fixtures & fittings unrestricted £ | Fixtures & fittings restricted £ | Total £ |
|-----------------------|---|---|---|---|----------------|
| COST | | | | | |
| At 1 April 2022 | 69,830 | 29,185 | 25,715 | 2,950 | 127,680 |
| Additions | 1,596 | - | 5,857 | - | 7,453 |
| Disposals | - | - | (4,752) | - | (4,752) |
| At 31 March 2023 | <u>71,426</u> | <u>29,185</u> | <u>26,820</u> | <u>2,950</u> | <u>130,381</u> |
| DEPRECIATION | | | | | |
| At 1 April 2022 | 17,292 | 29,185 | 20,944 | 2,949 | 70,370 |
| Charge for the year | 1,979 | - | 1,132 | - | 3,111 |
| On disposal | | | (1,188) | | (1,188) |
| At 31 March 2023 | <u>19,271</u> | <u>29,185</u> | <u>20,888</u> | <u>2,949</u> | <u>72,293</u> |
| NET BOOK VALUE | | | | | |
| At 1 April 2022 | 52,538 | - | 4,771 | 1 | 57,310 |
| At 31 March 2023 | <u>52,155</u> | <u>-</u> | <u>5,932</u> | <u>1</u> | <u>58,088</u> |

Wolverhampton Samaritans

NOTES TO THE FINANCIAL STATEMENTS

Year ended 31 March 2023

7. DEBTORS

| | 2023 £ | 2022 £ |
|-------------------------------|--------------|--------------|
| Other debtors and prepayments | <u>4,280</u> | <u>3,771</u> |

8. CREDITORS : AMOUNTS FALLING DUE WITHIN ONE YEAR

| | 2023 £ | 2022 £ |
|-----------------|--------------|--------------|
| Accruals | 4,648 | 8,123 |
| Trade Creditors | 5,204 | 390 |
| | <u>9,852</u> | <u>8,513</u> |

9. ANALYSIS OF NET ASSETS BY FUND

| | Unrestricted Fund £ | Restricted Fund £ | Total £ |
|-----------------------------|---------------------------|-------------------------|----------------|
| Tangible fixed assets | 58,088 | 1 | 58,089 |
| Current assets | 74,586 | - | 74,586 |
| Current liabilities | (9,852) | - | (9,852) |
| Net assets at 31 March 2023 | <u>122,822</u> | <u>1</u> | <u>122,823</u> |

ANALYSIS OF NET ASSETS BETWEEN FUNDS - PRIOR PERIOD

| | Unrestricted Fund £ | Restricted Fund £ | Total £ |
|-----------------------------|---------------------------|-------------------------|----------------|
| Tangible fixed assets | 57,309 | 1 | 57,310 |
| Current assets | 79,478 | - | 79,478 |
| Current liabilities | (8,542) | - | (8,542) |
| Net assets at 31 March 2022 | <u>128,245</u> | <u>1</u> | <u>128,246</u> |

WOLVERHAMPTON SAMARITANS

NOTES TO THE FINANCIAL STATEMENTS

Year ended 31 March 2023

10. MOVEMENT IN FUNDS

| | Balance Brought Forward 01.04.22 £ | Movement in Funds | | Balance Carried Forward 31.03.23 £ |
|--------------------------------|--|-------------------|------------------|--|
| | | Income £ | Expenditure £ | |
| RESTRICTED FUNDS: | | | | |
| Michael Marsh Charitable Trust | | 13,000 | 13,000 | - |
| | 1 | 13,000 | 13,000 | 1 |
| UNRESTRICTED FUNDS | | | | |
| General funds | 128,245 | 21,984 | 27,407 | 122,822 |
| Total Funds | 128,246 | 34,984 | 40,407 | 122,823 |

MOVEMENT IN FUNDS- PRIOR PERIOD

| | Balance Brought Forward 01.04.21 £ | Movement in Funds | | Balance Carried Forward 31.03.22 £ |
|---|--|-------------------|------------------|--|
| | | Income £ | Expenditure £ | |
| RESTRICTED FUNDS: | | | | |
| Prison listening service | 8,676 | - | - | 8,676 |
| Screwfix Funds- Damp Issues | - | 1,838 | 1,838 | |
| Screwfix Funds- Firewall | - | 1,362 | 1,362 | |
| Disabled access | (50) | - | - | (50) |
| Donated services and facilities- others | 6,334 | - | 417 | 5,917 |
| Transfer between funds | | | | (14,542) |
| | 14,960 | 3,200 | 3,617 | 1 |
| UNRESTRICTED FUNDS | | | | |
| General funds | 108,643 | 30,475 | 25,415 | 113,703 |
| Transfer between funds | | | | 14,542 |
| Total Funds | 123,603 | 33,675 | 29,032 | 128,246 |

PURPOSES OF RESTRICTED FUNDS

Prison listening service

The listening services continue at Featherstone and Brinsford.

Disabled access

Donations have been made to fund branch building improvements needed to enable access for disabled visitors and volunteers, and are funding the depreciation costs of the disabled access.

11 ULTIMATE CONTROL,

The charity is controlled by the Trustees, who are also members of the charity.