



CHARITY COMMISSION
FOR ENGLAND AND WALES

Trustees' Annual Report for the period

From 1st April 2020 To 31st March 2021

Charity name: Wolverhampton Samaritans

Charity registration number: 1174632

Objectives and Activities

	SORP reference	
Summary of the purposes of the charity as set out in its governing document	Para 1.17	1) To enable persons in Wolverhampton and the surrounding area as well as elsewhere who are experiencing feelings of distress or despair, including those who may be at risk of suicide, to receive confidential emotional support at any time of the day or night in order to improve their emotional health and to reduce the incidence of suicide 2) To promote a better understanding in society of suicide, suicidal behaviour and the value of expressing feelings which may otherwise lead to suicide or impaired emotional health. 3) To collaborate with and support Samaritans Central Charity and its affiliated branches in fulfilling these Objects.
Summary of the main activities in relation to those purposes for the public benefit, in particular, the activities, projects or services identified in the accounts.	Para 1.17 and 1.19	Wolverhampton Samaritans provide a listening service to callers who need emotional support, are in distress and/or in suicidal crisis. They undertake outreach programmes, partnering with local schools and universities, and at railway stations, raising awareness of their services and if required, providing face to face emotional support. There is also a prison listening scheme at Featherstone and Brinsford Prisons in Wolverhampton.
Statement confirming whether the trustees have had regard to the guidance issued by the Charity Commission on public benefit	Para 1.18	All trustees of Wolverhampton Samaritans have considered the Charity Commission's guidance on public benefit.

Additional information (optional)

You may choose to include further statements where relevant about:

	SORP reference	
Policy on grant making	Para 1.38	Grant fundraising is used to generate larger donations for the Wolverhampton Samaritans and are used for a specific purpose in line with our charitable objectives. Recent grants have been used to improve the building and the technology.
Policy on social investment including program related investment	Para 1.38	N/A
Contribution made by volunteers	Para 1.38	N/A
Other		N/A

Achievements and Performance

	SORP reference	
Summary of the main achievements of the charity, identifying the difference the charity's work has made to the circumstances of its beneficiaries and any wider benefits to society as a whole.	Para 1.20	<p>During the period, Wolverhampton Samaritans recorded circa. 13,000 contacts (92% via telephone and 8% via email and webchat). Support was maintained for the Listener's Scheme at both Brinsford and Featherstone Prisons, by providing training to in-prison listeners.</p> <p>The Wolverhampton Samaritans branch membership was circa. 100 volunteers with an average of 70 active volunteers throughout the period.</p> <p>Wolverhampton Samaritans continued to support the local Suicide Prevention Charity Group by providing regular representation and subject matter expertise.</p>

Financial Review

Review of the charity's financial position at the end of the period	Para 1.21	The reserves for the charity are at a very prudent level and trustees have invested in deposit accounts that yield a minimum required amount of interest.
Statement explaining the policy for holding reserves stating why they are held	Para 1.22	Due to the unpredictable nature of its income, reserves have been accumulated over time and there is a policy with regards to unrestricted funds not committed or invested in tangible fixed assets. Wolverhampton Samaritans will maintain a reserves at an amount that approximates to 18 months expenditure.
Amount of reserves held	Para 1.22	£51,787
Reasons for holding zero reserves	Para 1.22	N/A
Details of fund materially in deficit	Para 1.24	N/A
Explanation of any uncertainties about the charity continuing as a going concern	Para 1.23	There are no uncertainties.

Structure, Governance and Management

Description of charity's trusts:		
Type of governing document (trust deed , royal charter)	Para 1.25	CIO Constitution, and used in line with a branch agreement and operating agreement.
How is the charity constituted? (e.g unincorporated association , CIO)	Para 1.25	Wolverhampton Samaritans is a charity incorporated organisation.
Trustee selection methods including details of any constitutional provisions e.g. election to post or name of any person or body entitled to appoint one or more trustees	Para 1.25	The branch director of Wolverhampton Samaritans is selected for the role of chair of trustees following a selection and approval process by members. The branch director will serve a three year term. Additional trustees are nominated and appointed at the AGM. Trustees may serve for up to six years.

Reference and Administrative details

Charity name	Wolverhampton Samaritans
Other name the charity uses	N/A
Registered charity number	1174632
Charity's principal address	54 Newhampton Road West, Wolverhampton, West Midlands, WV6 0RU

Names of the charity trustees who manage the charity

	Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
1	Donna Cleaton	Branch Director	From June 2021	
2	Lorenzo Visentin	Secretary	From June 2021	
3	David Marsh	Treasurer	From September 2020	
4	David Carver		From September 2019	
5	Vivienne Griffin		From September 2020	
6	Patricia Stratton		From September 2020	
7				
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17				
18				
19				
20				

Corporate trustees – names of the directors at the date the report was approved

Director name		

Name of trustees holding title to property belonging to the charity

Trustee name	Dates acted if not for whole year	
None		

Funds held as custodian trustees on behalf of others

Description of the assets held in this capacity	None
Name and objects of the charity on whose behalf the assets are held and how this falls within the custodian charity's objects	N/A
Details of arrangements for safe custody and segregation of such assets from the charity's own assets	N/A

Exemptions from disclosure

Reason for non-disclosure of key personnel details

N/A

Declarations

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)	<i>Lorenzo Visentin</i>	
Full name(s)	Lorenzo Visentin	
Position (eg Secretary, Chair, etc)	Trustee (Secretary)	
Date	21 January 2022	

SIGNED COPY

Wolverhampton Samaritans
REPORTS AND FINANCIAL STATEMENTS
For the year ended 31 March 2021
(Registered Charity No. 1174632)

Muras Baker Jones Limited
Chartered Accountants
Wolverhampton

Wolverhampton Samaritans

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Wolverhampton Samaritans

REFERENCE AND ADMINISTRATIVE INFORMATION

Year ended 31 March 2021

Charity Name: Wolverhampton Samaritans

Charity Registration Number: 1174632

Registered Office and
Operational address: 54 Newhampton Road West
Wolverhampton
West Midlands
WV6 0RU

TRUSTEES:

P Stratton
C Tranter (resigned 21 June 2021)
V Griffin (appointed 29 September 2020)
D Cleaton (appointed 21 June 2021)
L Visentin (appointed 21 June 2021)
P Rutter (resigned 21 June 2021)
M Woodall (resigned)
D Carver
D Marsh (appointed 20 April 2020)

Independent Examiner: Mr M O Ross FCA
Muras Baker Jones Limited
Regent House
Bath Avenue
Wolverhampton
WV1 4EG

Bankers: Barclays Bank PLC
Leicester
LE87 2BB

Wolverhampton Samaritans

REPORT OF THE TRUSTEES

For the year ended 31 March 2021

Structure, Governance and Management

Wolverhampton Samaritans is a Charitable Incorporated Organisation constituted by Deed of Trust and is a registered charity number 1174632. It is affiliated to the national charity.

All activities of the charity are governed by a constitution, approved by the Charity Commissioners.

The trustees are the Charity's Management Committee and are appointed with a majority elected by the Charity's members at the Annual General Meeting.

Objectives and activities

The aim of Wolverhampton Samaritans is to provide immediate emotional support and befriending to people in Wolverhampton and the surrounding area, who are suicidal, despairing or in distress.

Samaritans are available by telephone 24 hours of the day, everyday of the year. They can also be contacted by letter, email or by visiting the centre in Newhampton Road West. Callers do not need to identify themselves and the confidential service is free of charge.

In planning our activities for the year we kept in mind the Charity Commission's guidance on public benefit at our trustee meetings.

Review of Progress and Achievement

During the year the Branch had 13,000 contacts comprising 12,000 by telephone and 1,000 by email. By way of background information, face to face contacts are currently suspended due to Covid 19 and the email service is moving to a central hub, so emails are slowly winding down. As a consequence of Covid 19 we have also had volunteers shielding and isolating.

The Branch has continued to maintain support for the Listeners' Scheme in Featherstone and Brinsford Prisons.

The Branch membership was approximately 100, however there are only currently 90 active and approximately 70 who are on a rota. The use of local advertising continues to play a significant part in the successful recruitment of additional volunteers.

Financial Review

The reserves are at a very prudent level and the current trustees have invested in deposit accounts that yield a minimum required amount of interest as set by the trustees.

As ever we have been helped by the generosity of the individuals and organisations who have made donations to us this period.

Reserves Policy

The trustees have established a policy with regards to the unrestricted funds not committed or invested in tangible fixed assets (the free reserves) that are held by the charity. Due to the unpredictable nature of its income, these reserves have been accumulated over time and at present amount to £51,787. Based on the resources expended in the current year, this will enable the charity to continue at its current level of activities for the next thirty four months in the event of a significant drop in funding. However the trustees need to ensure that reserves in future remain at a prudent level and will continue to consider ways in which additional funds can be raised in order to maintain reserves at an amount that approximates to eighteen months expenditure at current activity levels.

Wolverhampton Samaritans

REPORT OF THE TRUSTEES - CONTINUED

For the year ended 31 March 2021

Risk Review

The trustees have conducted their own review of the major risks to which the charity is exposed and systems have been established to mitigate those risks. External risks to funding are considered by the charity's commitment to increase its generation of income. Internal risks are reduced by the implementation of procedures for authorisation of all transactions. These procedures are periodically reviewed to ensure that they continue to satisfy the needs of the charity.

Statement of the Trustees' responsibilities

The trustees are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice) and in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102).

The law applicable to charities in England & Wales requires the trustees to prepare financial statements for each financial period which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources of the charity for the period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The trustees are responsible for keeping accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Charities Act 2011, the Charity (Accounts Reports) Regulations 2008 and the provisions of the trust deed. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

APPROVED BY THE TRUSTEES ON 22 SEPTEMBER 2021
AND SIGNED ON THEIR BEHALF BY:



TRUSTEE

Wolverhampton Samaritans

INDEPENDENT EXAMINERS' REPORT TO THE TRUSTEES OF WOLVERHAMPTON SAMARITANS

I report on the accounts of the charity for the year ended 31 March 2021 which are set out on pages 5 to 10.

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this period under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- follow the procedures laid down in the general Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- state whether particular matters have come to my attention.

Basis of independent examiner's report

My examination was carried out in accordance with general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

- 1 which gives me reasonable cause to believe that, in any material respect, the requirements:
 - to keep accounting records in accordance with section 130 of the 2011 Act; and
 - to prepare accounts which accord with the accounting records and comply with the accounting requirements of the 2011 Acthave not been met; or
- 2 to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.



Mr M O Ross FCA
Muras Baker Jones Limited
Chartered Accountants
Regent House
Bath Avenue
Wolverhampton, WV1 4EG

22 SEPTEMBER 2021

Wolverhampton Samaritans

STATEMENT OF FINANCIAL ACTIVITIES

For the year ended 31 March 2021

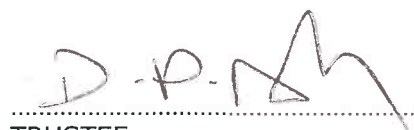
	Note	Unrestricted funds £	Restricted funds £	Total funds 2021 £	Total funds 2020 £
INCOME					
Income from:					
Voluntary Income:					
Bequests and donations	2	25,642	4,013	29,655	18,266
Legacies					
Grants:					
Covid support grant		2,500		2,500	-
Samaritans central office		2,355		2,355	-
Activities to generate funds:					
Fundraising		716	-	716	5,282
Investment income		109	-	109	1
TOTAL INCOME		31,322	4,013	35,335	23,549
EXPENDITURE ON					
Raising funds:					
Cost of fundraising		-	-	-	21
Charitable activities					
Water rates		270	40	310	427
Insurance		813	120	933	451
Light and heat		2,740	404	3,144	2,403
Cleaning		1,176	173	1,349	1,420
Repairs and maintenance		3,512	518	4,030	1,975
Kitchen and cleaning supplies		866	128	994	609
Printing and stationery		828	122	950	819
Advertising		411	-	411	719
Telephone and postage		425	(56)	369	974
Conference, training and travel expenses		1,170	33	1,203	3,729
Income branch contribution		1,017	150	1,167	725
General expenses		352	52	404	340
Depreciation		3,416	417	3,833	4,445
Governance costs	3	1,204	178	1,382	1,700
TOTAL EXPENDITURE		18,200	2,279	20,479	20,757
NET INCOME FOR THE YEAR		13,122	1,734	14,856	2,792
Reconciliation of funds					
Fund balance brought forward		95,521	13,226	108,747	105,955
Fund balance carried forward	10	108,643	14,960	123,603	108,747

Wolverhampton Samaritans**BALANCE SHEET**

As at 31 March 2021

	Note	2021 £	£	2020 £	£
FIXED ASSETS					
Tangible fixed assets	6		57,273		58,300
CURRENT ASSETS					
Debtors	7	3,535		3,228	
Cash at bank and in hand		68,029		52,535	
		<u>71,564</u>		<u>55,763</u>	
CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR	8	<u>5,234</u>		<u>5,316</u>	
NET CURRENT ASSETS			66,330		50,447
NET ASSETS	9		<u>123,603</u>		<u>108,747</u>
UNRESTRICTED FUNDS			108,643		95,521
RESTRICTED FUNDS			<u>14,960</u>		<u>13,226</u>
TOTAL FUNDS	10		<u>123,603</u>		<u>108,747</u>

APPROVED BY THE TRUSTEES ON 22 SEPTEMBER 2021
AND SIGNED ON THEIR BEHALF BY:


.....
TRUSTEE

Wolverhampton Samaritans

NOTES TO THE FINANCIAL STATEMENTS

For the year ended 31 March 2021

1. STATEMENT OF ACCOUNTING POLICIES

A summary of the principal accounting policies adopted (which have been applied consistently, except where noted),

(a) BASIS OF FINANCIAL STATEMENTS

The Financial Statements have been prepared under the historical cost convention, as modified by the inclusion of fixed asset investments at market value. In preparing the accounts the Charity follows the recommendations in Accounting in accordance with the Financial Reporting Standard FRS102 and the Charities Act 2011 (the 2011 Act).

The Charity has taken advantage of the exemption in FRS102 from the requirement to produce a cash flow statement on the grounds that the income does not exceed £500,000.

(b) FUND ACCOUNTING

- Unrestricted funds comprise grants and other incoming resources receivable or generated for the objects of charity, without specified purpose and are available as general funds.
- Restricted funds are to be used for specific purposes as laid down by the donor. Expenditure which meets this criteria is charged to the fund.

(c) INCOME

Income is recognised in the year in which the charity is entitled to receipt. Income is only deferred when the charity has to fulfil conditions before becoming entitled to it or when the donor has specified that the income is to be expended in a future year.

No amounts are included in the financial statements for services donated by volunteers.

(d) GRANTS

Grants, including grants for the purchase of fixed assets, are recognised in full in the Statement of Financial Activities in the year in which they are receivable.

(e) EXPENDITURE

Resources expended are recognised in the year in which they are incurred and include attributable VAT, which cannot be recovered.

Expenditure is allocated across the funds on the basis of the number of volunteers utilised in each particular fund.

(f) DEPRECIATION POLICY

Depreciation is provided at rates calculated to write off the cost less residual value of each asset over its expected useful life, as follows:

Fixtures & Fittings	-	33 1/3 % / 20% Straight line
Disabled Access	-	10 % Straight line
Freehold Property renovations	-	10 % Straight line

Depreciation is not provided on the freehold property as the trustees' consider that it is maintained in a continual state of repair and that its life is so long and its residual value based on prices prevailing at the time of acquisition is so high, that its depreciation is insignificant.

Wolverhampton Samaritans

NOTES TO THE FINANCIAL STATEMENTS

For the year ended 31 March 2021

2. BEQUESTS AND DONATIONS

	Unrestricted funds £	Restricted funds £	2021 Total £	2020 Total £
General donations	25,642	-	25,642	12,430
Central office – Prison grant	-	4,013	4,013	5,836
	<u>25,642</u>	<u>4,013</u>	<u>29,655</u>	<u>18,266</u>

3. GOVERNANCE COSTS

	Unrestricted Funds £	Restricted Funds £	2021 Total £	2020 Total £
Accountancy fees	1,204	178	1,382	1,700
	<u>1,204</u>	<u>178</u>	<u>1,382</u>	<u>1,700</u>

4. TRUSTEES' REMUNERATION AND EXPENSES

No remuneration directly or indirectly out of the funds of the charity was paid or payable for the year to any trustee (who are also considered to be the key management personnel of the charity) or to any person or persons known to be connected with any of them. During the year expenses totaling £947 were paid to trustees and volunteers.

5. TAXATION

Wolverhampton Samaritans are not liable to pay tax on their income because of their charitable status.

6. TANGIBLE FIXED ASSETS

	Freehold property unrestricted £	Freehold property restricted £	Fixtures & fittings unrestricted £	Fixtures & fittings restricted £	Total £
COST					
At 1 April 2020	69,830	29,185	18,156	2,950	120,121
Additions	-	-	2,807	-	2,807
	<u>69,830</u>	<u>29,185</u>	<u>20,963</u>	<u>2,950</u>	<u>122,928</u>
At 31 March 2021	69,830	29,185	20,963	2,950	122,928
DEPRECIATION					
At 1 April 2020	12,875	29,185	17,646	2,115	61,821
Charge for the year	2,332	-	1,084	417	3,833
	<u>15,207</u>	<u>29,185</u>	<u>18,730</u>	<u>2,532</u>	<u>65,654</u>
At 31 March 2021	15,207	29,185	18,730	2,532	65,654
NET BOOK VALUE					
At 31 March 2020	56,955	-	510	835	58,300
At 31 March 2021	54,623	-	2,232	418	57,273

Wolverhampton Samaritans

NOTES TO THE FINANCIAL STATEMENTS

For the year ended 31 March 2021

7. DEBTORS

	2021	2020 £
Other debtors and prepayments	3,535	3,228
	<hr/>	<hr/>

8. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2021	2020 £
Accruals	5,234	5,316
	<hr/>	<hr/>

9. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	Unrestricted funds	Restricted funds £	Total funds £
Tangible fixed assets	56,856	417	57,273
Current assets	56,788	14,776	71,564
Current liabilities	(5,001)	(233)	(5,234)
	<hr/>	<hr/>	<hr/>
Net assets at 31 March 2021	108,643	14,960	123,603
	<hr/>	<hr/>	<hr/>

ANALYSIS OF NET ASSETS BETWEEN FUNDS – PRIOR PERIOD

	Unrestricted funds	Restricted funds £	Total funds £
Tangible fixed assets	57,465	835	58,300
Current assets	43,139	12,624	55,763
Current liabilities	(5,083)	(233)	(5,316)
	<hr/>	<hr/>	<hr/>
Net assets at 31 March 2020	95,521	13,226	108,747
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Wolverhampton Samaritans

NOTES TO THE FINANCIAL STATEMENTS

For the year ended 31 March 2021

10. MOVEMENT IN FUNDS

	At 1 April 2020 £	Incoming Resources £	Outgoing Resources £	At 31 March 2021 £
RESTRICTED FUNDS:				
Prison listening service	6,525	4,013	1,862	8,676
Disabled access	(50)	-	-	(50)
Donated services and facilities- others	6,751	-	417	6,334
	<u>13,226</u>	<u>4,013</u>	<u>2,279</u>	<u>14,960</u>
UNRESTRICTED FUNDS:				
General funds	95,521	31,322	18,200	108,643
Total Funds	<u>108,747</u>	<u>35,335</u>	<u>20,479</u>	<u>123,603</u>

MOVEMENT IN FUNDS – PRIOR PERIOD

	At 1 April 2019 £	Incoming Resources £	Outgoing Resources £	At 31 March 2020 £
RESTRICTED FUNDS:				
Prison listening service	2,305	5,836	1,616	6,525
Disabled access	63	-	63	(50)
Donated services and facilities- others	7,168	-	467	6,701
	<u>9,536</u>	<u>5,836</u>	<u>2,146</u>	<u>13,226</u>
UNRESTRICTED FUNDS:				
General funds	96,419	17,713	18,611	95,521
Total Funds	<u>105,955</u>	<u>23,549</u>	<u>20,757</u>	<u>108,747</u>

PURPOSES OF RESTRICTED FUNDS

Prison listening service
The listening services continue at Featherstone and Brinsford.

Disabled access
Donations have been made to fund branch building improvements needed to enable access for disabled visitors and volunteers, and are funding the depreciation costs of the disabled access.

Wolverhampton Samaritans

NOTES TO THE FINANCIAL STATEMENTS

For the year ended 31 March 2021

11. ULTIMATE CONTROL,

The charity is controlled by the Trustees, who are also members of the charity.