REFUGE4PETS

England & Wales · Charity number 1174331

Details

Status	Registered
Legal form	CIO
Registered	2017-08-22
Register	View on the Charity Commission register

Contact

Address	PO Box 160 Liskeard Cornwall PL14 9DR
Phone	03004000121
Email	info@refuge4pets.org.uk
Website	www.refuge4pets.org.uk

Activities

Objects: TO RELIEVE THE NEEDS OF VICTIMS/SURVIVORS OF DOMESTIC VIOLENCE AND ABUSE IN THE SOUTH WEST OF ENGLAND BY PROVIDING A PET FOSTERING SERVICE SO THAT INDIVIDUALS AND FAMILIES CAN ACCESS REFUGE AND START TO REBUILD THEIR LIVES.

Activities: We offer victims-survivors of domestic abuse an animal fostering service to remove a significant barrier which prevents victims-survivors from leaving. We empower victims-survivors to access the vital safety and support they need before being reunited with their much-loved animals. We contribute to research, policy development and education around the link between domestic abuse and animal abuse.

Classification

- **How:** Provides Services
- **What:** Education/training, The Advancement Of Health Or Saving Of Lives, Animals, Other Charitable Purposes
- **Who:** The General Public/mankind

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Geography

- Cornwall
- Devon
- Plymouth City
- Torbay

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£255,178	£282,224	-	-
2024-03-31	£291,405	£273,918	-	-
2023-03-31	£323,428	£256,885	-	-
2022-03-31	£141,142	£195,342	-	-
2021-03-31	£244,265	£165,387	-	-

Trustees

Name	Role	Appointed
DINA HELEN HOLDER	Chair	2017-08-22
Caroline Harding		2024-01-25
Dr Harriet Lawrence		2025-04-24
LAURA SMIT CHESTERFIELD		2017-08-22
Lesley Leahy		2022-08-22
Mark Randell		2024-08-02

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REFUGE4PETS

England & Wales - Charity number 1174331

Accounts

Our impact during the year

Trustees Annual Report & Accounts

April 2024 - March 2025

Registered Charity No. 1174331



“Without Refuge4Pets help I would never have been able to leave”

Victim-survivor



“We are helping animals and people when they are at their lowest point”
Volunteer Animal Foster Carer

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Please note: We take the confidentiality of our victim-survivors (people and animals) very seriously. All the images of people and animals you see in this document (and in all our print, digital and social marketing materials) are from stock image libraries. We will never publish images of our service users or animals in our care.



Legendary broadcaster, Dame Jenni Murray is best known as the presenter of Woman's Hour on BBC Radio 4. She was also a presenter and reporter on Newsnight and a presenter on the Today programme in the 1980s. After meeting our CEO, Mary Wakeham at the People's Pet Awards in 2022, where the charity won a Special Recognition Award, we were delighted that Dame Jenni Murray agreed to become our Patron...

Message from the charity's Patron **Dame Jenni Murray**

"After some thirty years as the Woman's Hour presenter, I thought I was fairly well informed about domestic abuse and had worked hard throughout my career to give women information about the law and the best means of escape for them and their children.

I was wrong. Until I met our amazing chief executive, Mary Wakeham, it had never occurred to me that animals, beloved family pets, were also in terrible danger.

I have two dogs and a cat, Minnie, Maggie and Suu, and I know how impossible I would find it to leave home without them if they were at risk of abuse. It's thanks to Mary and the wonderful charity she founded that pets can be offered Refuge in the care of loving foster carers until such time as they can be returned safely to the family who long to have them back.

Over the years hundreds of families have been supported by this wonderful charity. The need is great, and Refuge4Pets works day in day out to fill that need with care and compassion.

I've often been asked to become an ambassador for various charities and have willingly supported Breast Cancer Now, the Family Planning Association and Parkinson's UK but none has felt as important to me as Refuge4Pets. Our pets are not 'just animals' as some people have argued. They are loyal, devoted, loving members of our families who need our love and our protection."

Dame Jenni Murray
Refuge4Pets Patron

Refuge4Pets objectives & activities

Our vision

We are working to achieve freedom from domestic abuse for people and animals.

Our mission

We offer victim-survivors of domestic abuse a specialist animal fostering service to remove a significant barrier that prevents many victim-survivors from leaving. We empower victim-survivors to access the vital safety and support they need before being reunited with their much-loved animals.

We believe that animals are an essential part of victim-survivors' coping strategies and that the reciprocal bond between victim-survivors and animals aids recovery from trauma.

We contribute to research, policy development and education around the link between domestic abuse and animal abuse to increase the safety and wellbeing of all victim-survivors, both people and animals.

Achievements & performance

Throughout this report you will read about our key achievements and performance during the 2024/25 financial year, as well as our priorities for 2025/26.

Refuge4Pets was founded in August 2017. We are a registered charity in England and Wales and our Registered Charity Number is 1174331. Our vision and mission are taken from our official objects, which can be found on the Charity Commission website.

Registered with FUNDRAISING REGULATOR

Links Group Accredited Specialist Domestic Abuse Animal Fostering Service

We are a Living Wage Employer

women's aid member federation of england



Introduction from our Chair

Domestic abuse is one of the biggest health concerns that we experience across our communities. Sadly, the abuse of victim-survivors' animals by perpetrators of domestic abuse is inextricably linked to the abuse that they also experience. At the heart of this abusive behaviour is the coercive control exercised by the abuser. To understand this further please attend one of our highly regarded training events.

What you will learn may shock you but be assured that the work of Refuge4Pets as detailed in this report is shown to reduce the harm to human victim-survivors and animals, enabling both to be safe, recover from trauma and to start to rebuild their lives.

We are indebted not only to our skilled and committed staff team, our trustees and the generosity of our funders, but also to our community-based volunteer foster carers. Without our volunteers, our life-changing work would not be possible. They enable victim-survivors and their families to leave the abuser and start the process of becoming independent and, once secure, the joy of being reunited with their animals. This process is a virtuous circle with victim-survivors (people and animals) finally being empowered and in control of their lives.

As Michelle Obama said
"Volunteering is the lifeblood of our communities. It's not just about giving back; it's about giving forward and creating a better world for all of us."

Although based in Devon and Cornwall, our reach is far broader. We contribute to research, policy development and education to increase the safety and wellbeing of all victim-survivors. I am delighted to announce that once again we are at the forefront of pioneering new research in collaboration with the University of Bristol. This new research explores the use and abuse of animals by perpetrators in domestic abuse-related deaths. The overall aim of this research is to reduce harm to people and animals, and domestic abuse-related deaths where there are animals involved. This study has been funded by DEFRA as part of the UK Government's commitment to reducing violence against women and children. We will keep you updated with emerging findings.

Keep Being the Change ❤

Best Wishes
Dina



Dina Holder
Refuge4Pets Chair of the Board of Trustees

Dina has recently retired from The Women's Centre Cornwall, where she led innovative work on inclusion, diversity and equality by developing their Community Engagement projects. Dina is a qualified social worker and, before joining The Women's Centre, worked in the probation and youth offending teams, as well as developing and establishing services in Cornwall that provide vital support to survivors of domestic abuse. Dina is now offering a consultancy service to local organisations working to end Violence Against Women and Children. Dina has always had horses, dogs and other pets, and Refuge4Pets brings together these two areas of her life that she is passionate about - tackling domestic and sexual abuse and promoting animal welfare.

Message from our CEO

It's been another busy year for our small team. Over the last 12 months, we have supported 93 individuals and families to escape domestic abuse by fostering 141 animals. The best part of our job is reuniting animals with their families and this year we have had the pleasure of reuniting 59 animals with their loved ones.

We foster all animals (from hamsters to horses) and people are often surprised by how much work happens behind the scenes. Many of the animals in our care have also been abused by the perpetrator and are traumatised by their experience of domestic abuse. It's our role to rehabilitate these animals and care for them until they can be reunited with their families.

Our small team is trained and experienced in animal welfare, but we are also highly trained in domestic abuse and safeguarding. We are an animal welfare service and a domestic abuse service. There are several factors to consider when placing animals in foster care, including ensuring they will be safe and determining what kind of home they need. I want to take this opportunity to thank all our volunteer foster carers who give their hearts and homes to provide the best possible care to animals while they are away from their families.

This year we have participated in some excellent collaborations focused on raising awareness about how perpetrators use animals to coerce and control victim-survivors and how to safeguard people and animals. We are proud to have worked alongside our Links Group colleagues, Barnardos, Age UK, Samantha Beckinsale, Hourglass, the University of Bristol, and Naturewatch to train 902 professionals this year. We have spoken at numerous conferences both nationally and internationally, including the International Association of Veterinary Social Work Conference in Ohio, the 3rd International Anthrozoology Conference in Hungary, and the All-Party Parliamentary Dog Advisory Welfare Group in Parliament.

We held our first-ever Refuge4Pets conference this year and we were delighted to be joined by colleagues from various services across Devon and Cornwall, as well as from further afield, to learn more about our work.

Like many charities, this has been our most challenging year financially. That being said, we have a strong financial diversification strategy and plan in place and we are optimistic about the future. We are committed to enabling freedom from domestic abuse and will make sure we are here for victim-survivors, both people and animals, when they need us.

We have a strong leadership team and have expanded our Trustee team this year, welcoming Dr Harriet Lawrence, CEO of Langford Vets, and Sarah Moffat, Finance Systems Implementation Manager at Age UK. Thank you to the Trustees for leading Refuge4Pets with such integrity.

Thank you to the Refuge4Pets team for all their hard work, and of course, thank you to everyone for your ongoing support - it is truly appreciated.

Best Wishes
Mary



Dr Mary Wakeham BA (Hons), MA, MRes, PhD
Refuge4Pets Founder and Chief Executive Officer

Mary has over 15 years of experience working in the domestic abuse sector. She founded Refuge4Pets in 2017, driven by her lived experience and passion to enable freedom from domestic abuse for all victim-survivors, both people and animals. Mary is also a Senior Research Associate at the University of Bristol with a specialism in the dynamics and implications of the use and abuse of animals in the context of domestic abuse, particularly animal abuse as a strategy of coercive control. Mary is currently researching 'the use and abuse of animals and domestic abuse-related homicide and suicide', a study hosted at the University of Bristol and funded by Defra.

Meet the team

Alongside our CEO, Mary Wakeham, we have our wonderful staff team: Vicki, Kelly and Rhiannon. They may be a small team but together they achieve a great deal. The team has considerable expertise in the areas of domestic abuse, animal care and welfare and safeguarding.

"You provide the most incredible, much needed service"

Colleague in Domestic Abuse Professional Services



Our board of trustees

Alongside our Chair, Dina Holder, we have six further trustees. Each trustee gives up their time throughout the year to oversee the governance of the charity, provide support and guidance to the CEO and ensure Refuge4Pets is focused on achieving our objectives.



"You always go over and above to support victim-survivors we work with"

Colleague in Domestic Abuse Professional Services



Caroline Harding
Trustee (Secretary)

Caroline comes from a business and marketing background and for the last 17 years has run a branding and graphic design agency with her husband. Back in 2019, she was looking for a new challenge outside of work that was related to helping animals and people and saw an article about Refuge4Pets in Cornwall Life magazine. She approached us to become a fundraising volunteer and has been helping at our events ever since, even completing a 15,000ft skydive in 2022 to raise money for the charity! Joining as a trustee in January 2024, Caroline brings her business skills to our board and continues to help at our events.



Dr Harriet Lawrence
Trustee

Hattie is an equine vet by background and spent nearly 30 years in clinical practice and running a variety of veterinary businesses. She is now the CEO of Langford Vets, the clinical teaching platform of the University of Bristol Veterinary School. Hattie has seen first-hand in veterinary practice the link between animal abuse and domestic abuse and is committed to help widen understanding of this widespread issue, especially within veterinary teams. She brings to the team veterinary expertise and extensive leadership experience and business acumen. When not working Hattie loves to be out in the beautiful countryside of the southwest, running or walking with her little lurcher Piper.



Lesley Leahy
Trustee

Lesley spent her career in Housing, working as Area Housing Manager for the London Borough of Ealing, Housing Services Manager at Herefordshire and as a housing consultant. Lesley is well versed in working in fast paced organisations working with people at crisis point. She is experienced in business planning and management, governance, strategic planning and public relations. Now happily retired Lesley has volunteered for Refuge4Pets since 2019, fostering dogs, fundraising, working as a peer mentor and she joined the trustee team in 2022.



Sarah Moffat
Trustee (Treasurer)

Sarah is currently the Finance Systems Implementation Manager at Age UK and has previously been the Head of Finance for a local social enterprise, managing a large team in an organisation with circa. £40m turnover. Sarah has worked in finance roles for many years and qualified as a Chartered Management Accountant in 2022. All of her career has been in not-for-profit organisations, and she is passionate about working for organisations with strong values, like Refuge4Pets. Sarah joined as the Treasurer in April 2025 and is looking forward to using her experience and knowledge to assist with the management of the charity's finances.



Mark Randell
Trustee

Mark is a retired senior detective who now trains police officers, prosecutors and politicians globally on the importance of taking animal welfare seriously within relationships and communities. His policing background focused on understanding criminal and abuser motivation within serious crime and terrorism, then working collaboratively to protect communities. His passion has always been animals, and he uses his international policing skills to persuade others why keeping pets safe keeps people safer too.



Laura Smit-Chesterfield
Trustee

Laura worked as an Independent Domestic Abuse Advocate in Cornwall and was the founding team leader of the one-stop-shop for anyone experiencing domestic abuse. After the arrival of her second child, Laura decided to go on to explore other passions. She now spends her days surrounded by animals and plants at the Lost Gardens of Heligan where she has worked as the Executive Director and Head of Garden Experience, and is now the Managing Director. Laura's love of animals and dedication to providing support to victim-survivors of domestic abuse is what inspires her to work as part of the Board of Trustees at Refuge4Pets.

Our volunteer animal foster carers

We have 171 volunteer animal foster carers across Devon and Cornwall. We could not provide our service without this remarkable team of volunteers who open their homes (and their hearts) to the animals that come into our care. Thank you all for everything you do.



“It makes me feel good that I can provide care to a dog who has come from difficult circumstances”

Volunteer Animal Foster Carer

Our supporters

During our 2024/25 financial year, in addition to donations from individuals, we were also supported with grants and donations from various organisations. Thank you to everyone who made a donation, and to the following organisations...

Animal Friends
ATASS Foundation
Devon County Council
Devon and Cornwall Police (Proceeds of Crime)
Jean Sainsburys Animal Welfare Trust
National Lottery
Norman Family Trust
Petplan
Pets Foundation
ShareGift
The Arnold Clark Community Fund
The Beryl Evetts and Robert Luff Animal Welfare Trust
The IVO Trust
The Truemark Trust



Timeline of the year

April 2024
Staff and volunteers enjoyed meeting so many generous supporters at Liskeard Pets at Home for the Easter fundraising appeal. We are very grateful to Liskeard Pets at Home for having us as their charity partner.

May 2024
We were awarded the Living Wage Employer Accreditation.

June 2024
We were part of the team of experts delivering training to social workers to raise awareness about the importance of safeguarding the whole family.



July 2024
We attended the Liskeard Show with our Refuge4Pets stand. Mary (CEO) and Trustees Caroline and Lesley had a great day meeting visitors to this brilliant country show. We had a teddy tombola, received donations and spoke to lots of people about the services we offer.

August 2024
We shared our long-term goal of opening our own Refuge4Pets Sanctuary and started a fundraising appeal.

September 2024
The team had the pleasure of visiting The Cinnamon Trust's Sanctuary in Devon to make connections and share best practice.

October 2024
We held our first ever Refuge4Pets conference this month bringing together professionals and supporters to celebrate our achievements and raise awareness about how to safeguard all victim-survivors of domestic abuse (people and animals).

November 2024
November saw the start of 16 days of activism against gender-based violence and a training collaboration between Barnardo's, Age UK, Samantha Beckinsale, University of Bristol, Cats Protection Lifeline and Refuge4Pets to raise awareness about the dynamics and impact of coercive control. We had a record-breaking 191 delegates from across the UK attending this event and we were proud to be a part of it.



December 2024
Another very successful 'Extra Bowl' at Christmas campaign thanks to our wonderful supporters. This was also our busiest period, 38 animals came into our care between October - December (16 dogs, 20 cats, one exotic and one rabbit).

January 2025
We were delighted to receive a further three-year grant from the National Lottery Community Fund which funds a member of our team and transport costs.

February 2025
We launched our 'Sponsor an Animal' scheme, which is helping us to cover the cost of veterinary treatment, food and items animals need while in our care.



March 2025
Our CEO, Dr Mary Wakeham, published a peer reviewed journal article in the Journal of Gender-Based Violence titled 'Animal abuse as a strategy of coercive control'. This month, we also attended the All-Party Parliamentary Group for Animal Welfare at the Houses of Parliament to speak about animal abuse, domestic abuse and the importance of our service.

Our impact in numbers

People and animals
we helped in 2024/2025

Families directly supported

93

Families indirectly supported

425

Animals fostered

141

Professionals trained

902

Animals reunited

59

Please note: Direct support is where families accessed our fostering service and indirect support is where we have provided information about animal fostering services in other areas of the UK or advice.

People and animals
we've helped to date

Families indirectly supported

1171

Animals reunited

520

Animals fostered

725

Families directly supported

389

Professionals trained

8243

What people say about us

Our service users
(victim-survivors)

100%
of service users rated our service as excellent

"Had I known this service was available I think I would have left the relationship earlier. I have left on a couple of occasions before but returned because I had nowhere to go that would accept a dog. Knowing that my pet was being cared for has enabled me and given me the determination to leave, and not go back."

- **75%** of victim-survivors said that Refuge4Pets meant that they could leave an abusive relationship
- **67%** of victim-survivors said that Refuge4Pets enabled them to access safety and support
- **75%** of victim-survivors told us that knowing their animals were so well cared for stopped them returning to the abusive relationship
- **91%** of victim-survivors said knowing that they would be reunited with their animal(s) helped increase their mental health and wellbeing
- **91%** of victim-survivors said that regular updates about animal(s) helped to increase mental health and wellbeing
- **67%** of victim-survivors said that Refuge4Pets enabled them to form a positive support network
- **85%** of victim-survivors said being united with their animal(s) will help them to recover from the trauma they had experienced
- **68%** of victim-survivors said being reunited with animal(s) will help their children to recover from the trauma that they have experienced



"Knowing our dog was safe and cared for so I could remove us from the abusive environment was key for us."

Victim-survivor

Our volunteers
(animal foster carers)

100%
of volunteers rated the service as excellent

"I am not in a position to have my own dog, fostering brings me so much joy and just being able to get out and walk a dog each day has also helped me to make friends."

"It's hard to say goodbye to any pet you have fostered, but it is wonderful knowing they are going back to their family who are now safe and happy."

- **86%** of volunteers said knowing that they have helped people and animals has increased their wellbeing
- **62%** of volunteers said that having a foster animal provided them with companionship
- **52%** of volunteers said having a foster animal helped to reduce loneliness and isolation
- **86%** of volunteers said having a foster animal increased their health and wellbeing
- **67%** of volunteers said volunteering enabled them to feel part of a positive support network



"Fostering is helping with grieving for my previous cat"

Volunteer Animal Foster Carer

Our colleagues
(domestic abuse-related professional services)

100%
of our colleagues rated our service as excellent

We work closely with our colleagues in human and animal health and welfare services including domestic abuse services, police, housing, social care, mental health, veterinary teams and so on. We are proud of the work we have done to raise awareness of the link between animal abuse and domestic abuse and the support we offer our colleagues when helping people and animals to escape domestic abuse.

Through our anonymous feedback survey, we found that 100% of our colleagues rated our service as excellent.

Here is a small selection of the comments we received from our colleagues as part of this survey...

"Your service is invaluable as when I came in to post we discovered 7 out of 10 women cited the fact that they had pets as a reason to stay."

"The service can make all the difference in whether a victim leaves an abusive relationship knowing that their pets are being well cared for until they are ready to have them back. Invaluable service."

"Refuge4Pets has made a huge difference in my role. For all our clients, Refuge4Pets is an essential lifeline and gives the client the opportunity to flee a potentially dangerous situation but still be assured their animals are safe and cared for."

"Many victims will not flee due to having to leave their animals. They are often the only support and comfort they have and become their lifeline. As an animal lover and pet owner I personally would not leave my animal regardless of risk to myself. knowing that a victim can remove that barrier and concentrate on their own safety is absolutely saving lives!"

"Refuge4Pets means that people can be assured that they have a kind, therapeutic organisation to support their pet. The staff are knowledgeable and super quick acting which helps stabilise risk more thoroughly and quickly."

"Refuge4Pets support has been crucial in helping one of my clients to care for and keep their pet dog. This has supported their mental health and well-being."

"When dealing with high-risk situations, Refuge4Pets have been quick to respond and have enabled us to make sure that our victim-survivors know that their pets are safe whilst they seek support. We are very fortunate to have Refuge4Pets involved in our MARAC process. Thank you."



Training professionals

During 2024/25 we provided training sessions to 902 people. The training and resources we provide are based on our domestic abuse practice and academic research expertise. We offer training to a wide range of professionals who are in touch with victim-survivors of domestic abuse including: domestic abuse advocates, police, social workers, housing, health, veterinary, animal welfare, prison and probation teams, and more.

All the training that we provide is designed to raise awareness about:

- The use and abuse of animals by perpetrators as a strategy of coercive control.
- The implications for all victim-survivors - adults, children and animals.
- The importance of asking about animals, identifying animal-related risks and effectively taking steps to reduce these risks in safety plans.

Much of the training we provide is co-facilitated with our Links Group colleagues and in collaboration with a broad range of experts in the field as well as those with lived experience.

"Hearing the survivors' stories about the types of cruelty carried out by perpetrators has really made me think about considerations I will be making in the future when I'm responding to animal welfare complaints. Part of my investigations will now look at whether domestic abuse is a factor in the household."

Training Session Attendee



Case studies

The names of our service users and the animals we fostered for them have been changed, but their stories are true.

Kate, Maggie and Star

Kate had endured severe abuse at the hands of her partner when services reached out to us for our help. Kate has two children, a cat named Maggie, and a dog named Star. Star had also suffered abuse from the perpetrator. When we met them, both Kate and Star were visibly scared. It was clear how much our help was needed. We quickly arranged loving foster homes for both Maggie and Star, which meant that the family could escape the abuse and begin rebuilding their lives in safety.

It took time for Maggie and Star to feel secure and begin to trust again, but they gradually settled into their foster homes. Kate and the children took great comfort in receiving regular photo updates, knowing their beloved pets were safe and well cared for. A few months later, we were able to reunite Maggie and Star with their family.

Mary and Pixie

We met Mary at the local domestic abuse office, where we collected Pixie. Mary was so upset about handing over her dog, mentioning that they had never been separated before and that Pixie was her world. Pixie was visibly shaking during the collection and was nervous around anyone who wasn't her Mum. Pixie showed noticeable signs of trauma from the abuse she had witnessed.

To help Pixie feel more comfortable and to support her in building a connection and trusting someone new, she was placed in a quiet, single-person foster home. The team maintained regular contact with Pixie and her foster carer, checking in often through phone calls and in-person visits, and offering support and advice whenever needed. We also worked to advocate for Mary to be placed into temporary accommodation that allows dogs, so that a reunion could happen as quickly as possible.

Caroline, Cindy and Barbs

We received a referral from a local domestic abuse service following Caroline's hospital admission. We took further details from Caroline whilst in hospital and she was so grateful to hear her cats, Cindy and Barbs, would be safe and taken care of. The perpetrator had previously thrown the cats down the stairs and stepped on their paws, which required veterinary visits to treat the swelling. We were able to collect the cats from the property and make sure they received the necessary veterinary treatment.

Both cats were quite nervous, especially around sudden movements or when someone passed by. They were placed with an experienced foster carer who provided them with time to settle and gradually build trust.
We maintained regular communication with Caroline, providing updates on the cats' progress, and eventually shared videos of both cats relaxed and purring.

Sally, Simba, Jester and Frank

Sally was referred to us by her GP. The abuse escalated throughout her pregnancy and following the birth of her baby. She went to stay at a family member's house with her baby, but unfortunately, she couldn't bring her three cats along (Simba, Jester and Frank).

We arranged to collect the cats and placed them in loving foster homes, keeping Sally updated with monthly reports on their wellbeing. After ten months, we were delighted to reunite the cats with Sally once she had found a safe and secure place to live.



"Thank you so much, you have changed my life"

Victim-survivor

Main priorities 2025/26

As we move into the next financial year, our main priorities and expected outcomes for 2025/26 are:

Priority 1

Increasing the safety and wellbeing of people and animals

Outcome:

We are reaching victim-survivors of domestic abuse across Devon and Cornwall who need our support.

Priority 2

Influencing change

Outcome:

More people and animals are safeguarded because of our contribution to research, education, policy and practice change in relation to the link between domestic abuse and animal abuse.

Priority 3

Increasing community involvement

Outcome:

Greater community ownership and awareness about the link between domestic abuse and animal abuse to build a bystander community.

Priority 4

Long term impact for sustained change

Outcome:

We are developing and delivering innovative solutions that enhance our reach and impact in terms of maximising the safety of victim-survivors of domestic abuse, both people and animals.

Our values

Refuge4Pets determination in achieving our main priorities are derived from our five core values:

Empathy

We understand what people and animals have been through and work in an empathetic and non-judgemental way.

Equity

We believe that everyone is equal and has the right to live free of violence and abuse.

Empowerment

We empower victim-survivors to regain control of their lives.

Effectiveness

We work efficiently and effectively to achieve our vision.

Integrity

We are honest and have strong moral principles.



Refuge4Pets Trustees Annual Report

Reference and Administrative Details

Charity Name	Refuge4Pets
Charity Registration Number	1174331
Company Registration Number	CE010822
Registered office	PO Box 160 Liskeard Cornwall PL14 9DR

Directors and Trustees

The Directors of the charitable company are its Trustees for the purposes of charity law. The following Directors and Trustees served during the year and up to the date of signing this report.

Caroline Harding
Dina Holder (Chair)
Helen Hoskin (Resigned 24th April 2024)
Dr Harriet Lawrence (Appointed 24th April 2025)
Lesley Leahy
Sarah Moffat (Appointed 24th April 2025)
Mark Randell (Appointed 2nd August 2024)
Laura Smit-Chesterfield
Kerry Whincup (Resigned 18th July 2025)

Key Management Personnel	Mary Wakeham (CEO)
Bankers	Lloyds Bank The Parade Liskeard Cornwall PL14 6AW
Independent Examiner	Andrew Harry (CGMA) Cornwall Community Accountancy Service The Elms 61 Green Lane Redruth TR15 1LS

Financial review

Incoming resources for the period are £255,178 (2024: £291,405) and resources expended are £282,224 (2024: £273,918) leaving an overall deficit for the year of £27,046 (2024: £17,487 Surplus). Total unrestricted funds carried forward at the end of the year of £102,991 (2024: £75,440) with £11,953 (2024: £15,174) within the total of unrestricted funds, assigned to designated funds. In addition there remains £55,528 (2024: £110,125) of restricted funds carried forward.

Reserves policy

Refuge4Pets' reserves policy is to maintain its level of unrestricted funds and maintain funds at a position where the minimum level of free reserves (i.e. unrestricted funds less designated funds) will cover 3 months of core running costs plus any potential liabilities in the event of Refuge4Pets having to cease its activities. Though meeting this policy requirement, our aspiration is to increase our level of free reserves to from 3 months to 6 months core running costs, plus any potential closure liabilities.

Structure, governance & management

The charity was registered with the Charity Commission on 22nd August 2017 as a Charitable Incorporation Organisation (CIO).

Governing document

The governing document is based on the Charity Commission model constitution for association CIO's i.e. those with voting members other than its trustees. The governing document came into force on the date of registration and was amended on 4 December 2024

Recruitment & induction of trustees

Trustees are appointed for a term of three years by a resolution passed at a properly convened meeting of the charity trustees. In selecting individuals for appointment the trustees consider the skills, knowledge and experience needed for the effective administration of Refuge4Pets. Induction includes familiarisation of all trustees with our objectives, policies and procedures, operating methods and financial reporting.

Risk management

The trustees regularly review the risks to the Charity from both external factors and its operations. The trustees consider that they have taken appropriate steps to reduce such risks.

Good practice is to keep a risk register, that identifies all risks and steps to reduce risks, which the charity has in place.

Trustees Responsibilities

The Trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charity and to enable them to ensure that the financial statements comply with the Charities Act 2011, the Companies Act 2006 and the applicable Statement of Recommended Practice. The Trustees are also responsible for safeguarding the assets of the charity and hence taking reasonable steps for the prevention and detection of fraud and other irregularities.

This report has been prepared in accordance with the small companies regime under the Companies Act 2006 and in accordance with the Charity SORP (FRS 102).

Approved by the Board on 23rd December 2025 and signed on its behalf by:

Dina H Holder

Dina Holder
Chair of the Board of Trustees

Independent Examiner's Report

I report on the accounts of the company for the year ended 31 March 2025 which are set out on pages 27 to 37.

Respective responsibilities of trustees and examiner

The trustees (who are also the directors of the company for the purposes of company law) are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the 2011 Act"). The trustees consider that an audit is not required for this year under section 144(2) of the 2011 Act and that an independent examination is needed.

Having satisfied myself that the charity is not subject to audit under company law and is eligible for independent examination, it is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- follow the procedures laid down in the General Directions given by the Charity Commission under section 145 (5) (b) of the 2011 Act;
- and state whether particular matters have come to my attention.

Basis of independent examiner's report

My examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

1) which gives me reasonable cause to believe that in any material respect the requirements: to keep accounting records in accordance with section 386 of the Companies Act 2006 and section 130 of the 2011 Act; and to prepare accounts which accord with the accounting records, comply with the accounting requirements of section 396 of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities have not been met;

2) or to which, in my opinion, attention should be drawn in order to enable a proper understanding



Andrew Harry, Chartered Global Management Accountant
Cornwall Community Accountancy Service
The Elms, 61 Green Lane,
Redruth, Cornwall TR15 1LS

Date: 23rd December 2025

for the year ended 31 March 2025

	Note	Unrestricted funds 2025 £	Restricted income funds 2025 £	Total funds 2025 £	Prior year funds 2024 £
Income and endowments from:					
Donations and legacies	4	26,473	-	26,473	54,563
Charitable activities	5	106,373	112,712	219,085	236,842
Other Income	6	9,620	-	9,620	-
Total		142,466	112,712	255,178	291,405
Expenditure on:					
Charitable activities	7	139,566	142,658	282,224	273,918
Total		139,566	142,658	282,224	273,918
Net income/(expenditure)		2,900	(29,946)	(27,046)	17,487
Transfers between funds		24,651	(24,651)	-	-
Other gains/(losses)		-	-	-	-
Net movement in funds		27,551	(54,597)	(27,046)	17,487
Reconciliation of funds:					
Total funds brought forward		75,440	110,125	185,565	168,078
Total funds carried forward		102,991	55,528	158,519	185,565

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities

Balance Sheet

As at 31 March 2025

	Note	2025 £	2025 £	2024 £	2024 £
Fixed Assets					
Tangible Assets	11		11,953		14,567
			11,953		14,567
Current Assets					
Debtors	12	3,795		4,158	
Cash at bank and in hand		145,217		170,530	
		149,012		174,688	
Creditors: Amounts falling due within one year	13	(2,446)		(3,690)	
Net current assets			146,566		170,998
Total assets less current liabilities			158,519		185,565
Creditors: Amounts falling due after more than one year	14		-		-
Net assets			158,519		185,565
The funds of the charity:					
Restricted funds	14		55,528		110,125
Unrestricted funds	14				
Designated funds		11,953		15,174	
Unrestricted income funds		91,038		60,266	
Total unrestricted funds			102,991		75,440
Total charity funds			158,519		185,565

These accounts have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

For the year ended 31 March 2025 the company was entitled to exemption under section 477 of the Companies Act 2006 relating to small companies.
The members have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006.

The directors acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of accounts.

Approved by the Board on 23rd December 2025 and signed on its behalf by:

Dina H Holder

.....

Dina Holder
Chair of the Board of Trustees

Notes to the Accounts

1 Accounting policies

1.1 Basis of accounting

The accounts have been prepared under the historical cost convention and in accordance with:
- Accounting and Reporting by Charities Statement of Recommended Practice, applicable to charities preparing their accounts in accordance with the Financial Reporting Standard, applicable in the UK and Republic of Ireland (FRS102) second edition - October 2019 (effective 1 January 2019);
- the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102);
- the Companies Act 2006 and
- the Charities Act 2011.

The financial statements are prepared in sterling which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The charity constitutes a public benefit entity as defined by FRS102

1.2 Change in basis of accounting or to previous accounts

There has been no change to the accounting policies (valuation rules and method of accounting) since last year and no changes have been made to accounts for previous years.

1.3 Fund accounting policy

Unrestricted income funds are general funds that are available for use at the trustees' discretion in furtherance of the objectives of the charity.

Designated funds are amounts that are allocated for specific purposes by the charity itself.

Restricted funds are those donated for use in a particular area or for specific purposes, the use of which is restricted to that area or purpose.

Revaluation funds are unrestricted funds which include a revaluation reserve representing the restatement of investment assets at their market value.

1.4 Income

There has been no offsetting of assets and liabilities, or income and expenses, unless required or permitted by the FRS102 SORP or FRS102.

Items of income are recognised and included in the accounts when all of the following criteria are met:
- the charity has entitlement to the funds;
- any performance conditions attached to the item(s) of income have been met or are fully within the control of the charity;
- there is sufficient certainty that receipt of the income is considered probable; and
- the amount can be measured reliably.

Donations and legacies are voluntary income received by way of donations and gifts. It is included within the accounts when receivable and only when the charity has unconditional entitlement to the income.

Tax reclaims on donations and gifts are included in the accounts at the same time as the gift/donation to which it relates

Donated goods and services are only included in income (with an equivalent amount in expenditure) where the benefit to the Charity is reasonably quantifiable, measurable and material.

The value of services provided by volunteers is not included within the accounts.

1.5 Resources expended

Liabilities are recognised where there is a legal or constructive obligation committing the charity to the expenditure. All expenditure is accounted for on an accruals basis and includes the attributable value added tax which cannot be recovered.

Grants payable are charged in the year when the offer is conveyed to the recipient except in those cases where the offer is conditional, such grants being recognised as expenditure when the conditions attaching are fulfilled. Grants offered subject to conditions which have not been met at the year-end are noted as a commitment, but not accrued as expenditure.

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Support costs are the those costs required to support the charity in carrying out its activities and meeting its objects.

Governance costs include costs associated with meeting the constitutional and statutory requirements of the Charity, including the preparation and examination of the statutory accounts, the costs of trustee meetings and other costs linked to the strategic management of the Charity including the cost of any legal advice to trustees on governance or constitutional matters.

1.6 Tangible fixed assets and depreciation

All assets costing more than £100 are capitalised.

Tangible fixed assets are stated at cost less depreciation.

Depreciation is provided on all tangible fixed assets at rates calculated to write off the cost less estimated residual value of each asset over its expected useful life, which is reviewed annually. The rates used are as follows:-

Motor Vehicles - 25% reducing balance
Office equipment - 25% reducing balance

1.7 Taxation

The charity is exempt from corporation tax on its charitable activities.

1.8 Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

1.9 Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

1.10 Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

1.11 Pension costs

The charity operates a defined contribution pension scheme. Contributions are charged in the statement of financial activities as they become payable in accordance with the rules of the scheme.

1.12 Leases

The charity recognises right-of-use assets and lease liabilities for all leases with terms longer than 12 months, measured at the present value of future lease payments, in accordance with the updated SORP lease guidance.

1.13 Statement of cash flows

The charity is exempt from preparing a statement of cash flows on the grounds that it is a small charity

2 Company Status

The charity is a charitable incorporated organisation and has no share capital.
The charity is incorporated in England.
In the event of the charity being wound up, the liability in respect of the guarantee is limited to £nil per member of the charity.
The members of the charity are the trustees named on page 24.

3 Statement of Financial Activities - prior year

	Unrestricted funds 2024 £	Restricted income funds 2024 £	Total funds 2024 £
Income			
Income and endowments from:			
Donations and legacies	47,495	-	47,495
Charitable activities	42,665	201,245	243,910
Total	90,160	201,245	291,405
Expenditure			
Expenditure on:			
Charitable activities	96,965	176,953	273,918
Total	96,965	176,953	273,918
Net income/(expenditure) before investment gains/(losses)	(6,805)	24,292	17,487
Net income/(expenditure)	(6,805)	24,292	17,487
Net movement in funds	(6,805)	24,292	17,487
Reconciliation of funds:			
Total funds brought forward	82,245	85,833	168,078
Total funds carried forward	75,440	110,125	185,565

4 Donations and Legacies

	Unrestricted funds	Restricted income funds	Total funds 2025	Prior year funds 2024
	£	£	£	£
Legacies and bequests	930	-	930	10,030
Donations Received	24,017	-	24,017	41,934
Gift Aid tax reclaimed	1,526	-	1,526	2,599
	26,473	-	26,473	54,563

5 Incoming resources from charitable activities

	Unrestricted funds 2025 £	Restricted income funds 2025 £	Total funds 2025 £	Prior year funds 2024 £
Grant Income:				
Animal Friends	10,000	-	10,000	-
Arnold Clark	1,000	-	1,000	-
ATAS Foundation	2,275	-	2,275	-
David Gibbons Trust	-	-	-	1,200
Devon County Council	-	13,468	13,468	13,468
IVO Trust	25,000	-	25,000	-
Jean Sainsbury's	-	3,000	3,000	-
Kennel Club	-	-	-	25,000
Beryl Evett & Robert Luff	3,500	-	3,500	-
Manola Blahnik	46,000	-	46,000	36,000
National Lottery Community	-	57,257	57,257	75,176
Norman Family Trust	-	1,500	1,500	2,500
Oak Foundation	-	-	-	30,000
Pets at Home Foundation	-	28,487	28,487	27,901
Pet Plan	-	7,000	7,000	-
Betty Phillips	-	-	-	10,000
POCA	-	2,000	2,000	-
Richer Sounds	-	-	-	10,000
Sharegift	5,000	-	5,000	-
South West Water	-	-	-	2,000
Souter	-	-	-	2,000
Truemark	10,000	-	10,000	-
Primary Purpose Trading:				
Training Income	-	-	-	450
Income from Events	283	-	283	1,147
Corporate Partnerships	3,315	-	3,315	-
	106,373	112,712	219,085	236,842

6 Other Income

	Unrestricted funds	Restricted income funds	Total funds 2025	Prior year funds 2024
	£	£	£	£
Other income	-	-	-	-
Sale of Leased Motor Vehicle	9,620	-	9,620	-
	9,620	-	9,620	-

7 Expenditure on charitable activities

	Unrestricted 2025 £	Restricted 2025 £	Total 2025 £	Prior year 2024 £
Direct costs				
Pet Food	2,324	-	2,324	2,409
Fostering Expenses	1,771	-	1,771	2,789
Kennel Fees	11,196	203	11,399	10,488
Vet Fees	6,840	14,248	21,088	31,283
Event Costs	2,214	1,492	3,706	2,076
Volunteer Expenses	122	-	122	130
Purchase of Motor Vehicle	9,619	-	9,619	-
	34,086	15,943	50,029	49,175
Support costs				
Wages and salaries	68,709	91,287	159,996	154,312
Staff NIC (Employers)	3,827	4,600	8,427	8,445
Pensions	794	2,672	3,466	3,106
Staff training	30	2,985	3,015	4,134
Staff Welfare	-	-	-	1,018
Rent and rates	2,016	-	2,016	2,016
Insurance	1,805	4,575	6,380	3,497
Telephone and fax	3,672	12	3,684	4,023
IT Services	1,968	79	2,047	3,184
Printing, postage and stationery	2,181	342	2,523	1,443
Subscriptions	583	537	1,120	833
Sundry expenses	3,182	28	3,210	2,251
Owned vehicle expenses	6,205	8,315	14,520	20,156
Travel and subsistence	939	3,133	4,072	-
Advertising & Marketing	314	-	314	1,212
Consultancy fees	4,969	5,979	10,948	6,627
Bank charges	310	-	310	299
Depreciation	3,633	-	3,633	4,842
Total Support Costs	105,137	124,544	229,681	221,398
Governance Costs				
Accountancy fees	343	1,021	1,364	2,195
The audit or independent examination of the charity's accounts	-	1,150	1,150	1,150
Total Governance Costs	343	2,171	2,514	3,345
Total Charitable Expenditure	139,566	142,658	282,224	273,918

8 Net income/ expenditure

This is stated after charging:

	2025 £	2024 £
Auditors' / Independent Examiners' remuneration	1,150	1,150
Depreciation of tangible fixed assets	3,633	4,842

9 Staff costs

The average monthly number of employees during the year was as follows:

	2025 Number	2024 Number
Staff in charitable activities	7	7
Volunteers (nos of people involved excluding Trustees)	161	145

The aggregate payroll costs of these persons were as follows:

	2025 £	2024 £
Wages and salaries	159,996	154,312
Social security	8,427	8,445
Pensions	3,466	3,106
	171,889	165,863
Total employee benefits received by key management personnel	50,201	46,620

No employee received emoluments in excess of £60,000 in either the current or the prior year.

The charity operates a defined contributions scheme with NEST. The pension cost shown represents the contributions payable by the charity to the scheme for the period.

10 Trustees' remuneration and expenses

Trustees received no remuneration, benefits in kind or expenses during the current or prior year.

11 Tangible fixed assets

	Motor Vehicles	Equipment	Total
	£	£	£
Cost			
As at 1 April 2024	19,833	9,667	29,500
Additions	9,619	1,019	10,638
Disposals	(9,619)	-	(9,619)
As at 31 March 2025	19,833	10,686	30,519
Depreciation			
As at 1 April 2024	9,374	5,559	14,933
Charge for the year	2,614	1,019	3,633
As at 31 March 2025	11,988	6,578	18,566
Net Book Value			
As at 31 March 2025	7,845	4,108	11,953
As at 31 March 2024	10,459	4,108	14,567

12 Debtors

	2025	2024
	£	£
Prepayments	3,795	4,158
	3,795	4,158

13 Creditors: Amounts falling due within one year

	2025	2024
	£	£
Trade creditors	1,296	2,540
Accruals and deferred income	1,150	1,150
	2,446	3,690

14 Movement of funds

	As at 1 April 2024	Incoming Resources	Resources Expended	Transfers	As at 31 March 2025
	£	£	£	£	£
Restricted Funds					
Jean Sainsbury	10,595	3,000	-	-	13,595
Norman Family Trust	-	1,500	-	-	1,500
Pets at Home Foundation	20,341	28,487	(27,086)	-	21,742
National Lottery Community Fu	29,649	57,257	(76,116)	-	10,790
Pet Plan	434	7,000	(7,434)	-	-
The Fore	1,008	-	-	-	1,008
Devon County Council	5,387	13,468	(15,207)	-	3,648
Manola Blahnik	24,651	-	-	(24,651)	-
Betty Phillips	8,060	-	(6,815)	-	1,245
Richer Sounds	10,000	-	(10,000)	-	-
POCA	-	2,000	-	-	2,000
Steven Frewer	-	-	-	-	-
	110,125	112,712	(142,658)	(24,651)	55,528
General Funds					
Unrestricted funds	60,266	142,466	(135,326)	23,632	91,038
Designated funds					
Capital Expenditure - Designated Fund 1	14,567	-	(3,633)	1,019	11,953
Oak Foundation - Designated Fund 2	607	-	(607)	-	-
Total Unrestricted funds	75,440	142,466	(139,566)	24,651	102,991
Total funds	185,565	255,178	(282,224)	-	158,519

15 Net assets by fund

	Unrestricted funds	Restricted income funds	Total funds	Prior year funds
Tangible assets	11,953	-	11,953	14,567
Current assets	93,484	55,528	149,012	174,688
Creditors: Amounts falling due within one year	(2,446)	-	(2,446)	(3,690)
Net Assets	102,991	55,528	158,519	185,565

16 Related Party Disclosures

Controlling Party

The Charity is managed by the Trustees; thus no single party controls the Organisation.



Correspondence Address

Refuge4Pets PO Box 160, Liskeard, Cornwall PL14 9DR
T 0300 4000 121 **E** info@refuge4pets.org.uk **www.refuge4pets.org.uk**

Refuge4Pets is a registered charity in England and Wales. Charity No. 1174331

REFUGE4PETS

England & Wales - Charity number 1174331

Accounts

Our impact during the year

Refuge 4 Pets

Trustees Annual Report & Accounts

April 2023 - March 2024

Registered Charity No. 1174331



"We are helping animals and people, when they are at their lowest point"

Volunteer Animal Foster Carer



“I wouldn’t have left if it wasn’t for Refuge4Pets”

Victim-survivor

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Please note: We take the confidentiality of our victim-survivors (people and animals) very seriously. All the images of people and animals you see in this document (and in all our print, digital and social marketing materials) are from stock image libraries. We will never publish images of our service users or animals in our care.



“Refuge4Pets helped keep my family together”

Victim-survivor

Refuge4Pets objectives & activities

Our vision

We are working to achieve freedom from domestic abuse for people and animals.

Our mission

We offer victim-survivors of domestic abuse a specialist animal fostering service to remove a significant barrier which prevents many victim-survivors from leaving. We empower victim-survivors to access the vital safety and support they need before being reunited with their much-loved animals.

We believe that animals are an important part of victim-survivors’ coping strategies and that the reciprocal bond between victim-survivors and animals aids recovery from trauma.

We contribute to research, policy development and education around the link between domestic abuse and animal abuse to increase the safety and wellbeing of all victim-survivors, both people and animals.

Achievements & performance

Throughout this report you will read about our key achievements and performance during the 2023/24 financial year, as well as our priorities for 2024/25.

Refuge4Pets was founded in August 2017. We are a registered charity in England and Wales and our Registered Charity Number is 1174331.

women’s aid member federation of england

TRUSTED CHARITY MARK NCVO

Registered with FUNDRAISING REGULATOR



Introduction from our Chair

As a founder trustee I am incredibly proud of the high-quality service we deliver to keep victim-survivors and their pets free from abuse. As a trustee who has managed domestic abuse services I know the real need for our service.

Before Refuge4Pets started, my staff regularly struggled to keep victim-survivors safe because they would not leave an abusive situation without their pets. The emotional bond was too high and the trauma just too much to face. My staff were left feeling distressed and anxious because they had no practical solution to offer victim-survivors in this situation. These real-life experiences coupled with the research available motivated us to develop a service that could change this situation.

Reading this annual report, I am impressed by the amount and breadth of the service we deliver. The numbers speak for themselves but even more so, I am moved by the experiences shared by victim-survivors and by volunteers. It is a service which is changing lives on so many levels and, on some occasions, it is saving lives.

Of course, at the heart of our service is the amazing network of passionate and committed volunteers. It is heartwarming to see the great comfort they experience from the support that they give. Opening their homes and their hearts.

In conclusion, I want to say a huge **THANK YOU** to all trustees, to our inspirational CEO Mary, to our brilliant staff team, to our volunteers and to all our supporters.

Finally, a few words from Margaret Mead (cultural anthropologist) who I feel captures the essence of our charity:

"**Never doubt that a small group of thoughtful, committed citizens can change the world, indeed, it's the only thing that ever has."**

Keep Being the Change ❤

Best Wishes
Dina



Dina Holder
Refuge4Pets Chair of the Board of Trustees

Dina spearheaded The Women Centre Cornwall's work on inclusion, diversity and equality through leading the development of their Community Engagement projects. Dina supports women with learning disabilities and/or neurodivergence to become Peer Educators for their DIVAS project. Dina is a qualified social worker and prior to joining the Women's Centre, worked in the probation and youth offending teams, as well as developing and establishing a number of services in Cornwall that provide vital support to survivors of domestic abuse. Dina is a committed animal keeper and Refuge4Pets brings together two areas of her life that she is passionate about - tackling domestic and sexual abuse and promoting animal welfare.

Message from our CEO

When I started the charity in 2017 with our founding trustees, I don't think any of us were fully prepared for the journey that lay ahead. It just goes to show what commitment, determination, resilience and a huge amount of support from all of you can do.

The last 12 months have presented many challenges for us, most markedly continuing to meet demand for the service. Domestic abuse presents the highest overall risk to communities across Devon and Cornwall due to the scale of the problem and the devastating impact it has on lives, including the tragic loss of lives through homicide and domestic abuse related suicide.
Family pets are often victims of domestic abuse too. Perpetrators/people that harm will exploit the bond that victim-survivors have with animals to coerce, control and entrap them in the abusive relationship. Animals experience physical, sexual and emotional abuse, are neglected, denied veterinary treatment and murdered. Animals are a big barrier for families trying to escape domestic abuse, which is where we come in. At least 66% of victim-survivors will not leave if they can't take their animals with them (Wakeham, 2021).

There are animals in just over half (51%) of all households in the UK (PDSA, 2024). It is estimated that there are 10.6 million dogs and 10.8 million cats in UK homes as well as many other species of animal. As a service, we provide temporary care to all animals. While it is mostly dogs and cats, we have also seen exotics, ducks, rabbits, rats, hamsters and even horses come into foster care.

Looking ahead, we have some exciting plans which include opening our own Refuge4Pets Sanctuary. This is now a key priority for us so that we can respond to the increase in emergency, same day referrals, as well as providing rehabilitation to the many animals we see who are deeply traumatised by their experience of domestic abuse.

I would like to take this opportunity to thank our trustees, staff team and volunteers for their commitment to enabling freedom from domestic abuse for people and animals. I am immensely proud to be part of such a wonderful team.

Best Wishes
Mary



Dr Mary Wakeham BA (Hons), MA, MRes, PhD
Refuge4Pets Founder and Chief Executive Officer

Mary has over 15 years experience working in the domestic abuse sector, including founding Refuge4Pets in 2017, driven by her passion to enable freedom from domestic abuse for all victim-survivors, both people and animals. She is also an academic researcher with her specialism being the dynamics and implications of animal abuse in the context of domestic abuse. In 2021 Mary completed her PhD in the Centre for Gender and Violence Research at the University of Bristol. It was titled *Animal Abuse as a Strategy of Coercive Control* and was the first in-depth study to explore this issue in the UK.

References

Wakeham (2021) Animal Abuse as a Strategy of Coercive Control. Available at: https://research-information.bris.ac.uk/en/studentTheses/animal-abuse-as-a-strategy-of-coercive-control (Accessed on: 15 August 2024).
PDSA (2024) PDSA Animal Wellbeing (PAW) Report. Available at: https://www.pdsa.org.uk/media/14944/pdsa_paw-report-2024.pdf (Accessed: 14 August 2024).

Meet the team

Alongside our CEO, Mary Wakeham, we also have our wonderful staff team: Anne-Marie, Kelly, Rhiannon, Tami, Terri and Vicki. They may be a small team but together they achieve a great deal. The team has considerable expertise in the areas of domestic abuse, animal care and welfare, safeguarding, communications, marketing and fundraising.



Our board of trustees

Alongside our Chair, Dina Holder, we have six further trustees. Each trustee gives up their time throughout the year to oversee the governance of the charity, provide support and guidance to the CEO and ensure Refuge4Pets is focused on achieving our objectives.



"Please keep doing what you do - you are amazing"

Colleague in Domestic Abuse Professional Services



Caroline Harding
Trustee (Secretary)

Caroline comes from a business and marketing background and for the last 17 years has run a branding and graphic design agency with her husband. Back in 2019, she was looking for a new challenge outside of work that was related to helping animals and people and saw an article about Refuge4Pets in Cornwall Life magazine. She approached us to become a fundraising volunteer and has been helping at our events ever since, even completing a 15,000ft skydive in 2022 to raise money for the charity! Joining as a trustee in January 2024, Caroline brings her business skills to our board meetings and continues to help at our events.



Helen Hoskin
Trustee (Treasurer)

Helen works as the Finance Manager at the Devon and Plymouth Chamber of Commerce. Prior to this she worked at Citizens Advice Cornwall where she was part of their senior management team. Helen is experienced at managing budgets in excess of £1 million and multiple complex funding streams. She is a qualified accounting technician and has worked in finance for over 20 years. Helen joined Refuge4Pets as a trustee in late 2022 having been drawn to the charity due to its values and ethos, and with a desire to contribute to the work we do.



Lesley Leahy
Trustee

Lesley spent her career in Housing, working as Area Housing Manager for the London Borough of Ealing, Housing Services Manager at Herefordshire and as a housing consultant. Lesley is well versed in working in fast paced organisations working with people at crisis point. She is experienced in business planning and management, governance, strategic planning and public relations. Now happily retired Lesley has volunteered for Refuge4Pets since 2019, fostering dogs, fundraising, working as a peer mentor and she joined the trustee team in 2022.



Mark Randell
Trustee

Mark is a retired senior detective who now trains police officers, prosecutors and politicians globally on the importance of taking animal welfare seriously within relationships and communities. His policing background focused on understanding criminal and abuser motivation within serious crime and terrorism, then working collaboratively to protect communities. His passion has always been animals, and he uses his international policing skills to persuade others why keeping pets safe keeps people safer too.



Laura Smit-Chesterfield
Trustee

Laura worked as an Independent Domestic Abuse Advocate in Cornwall and was the founding team leader of the one stop shop for anyone experiencing domestic abuse. After the arrival of her second child, Laura decided to go on to explore other passions. She now spends her days surrounded by animals and plants at the Lost Gardens of Heligan where she has worked as the Executive Director and Head of Garden Experience, and is now the Managing Director. Laura's love of animals and dedication to providing support to victim-survivors of domestic abuse is what inspires her to work as part of the Board of Trustees at Refuge4Pets.

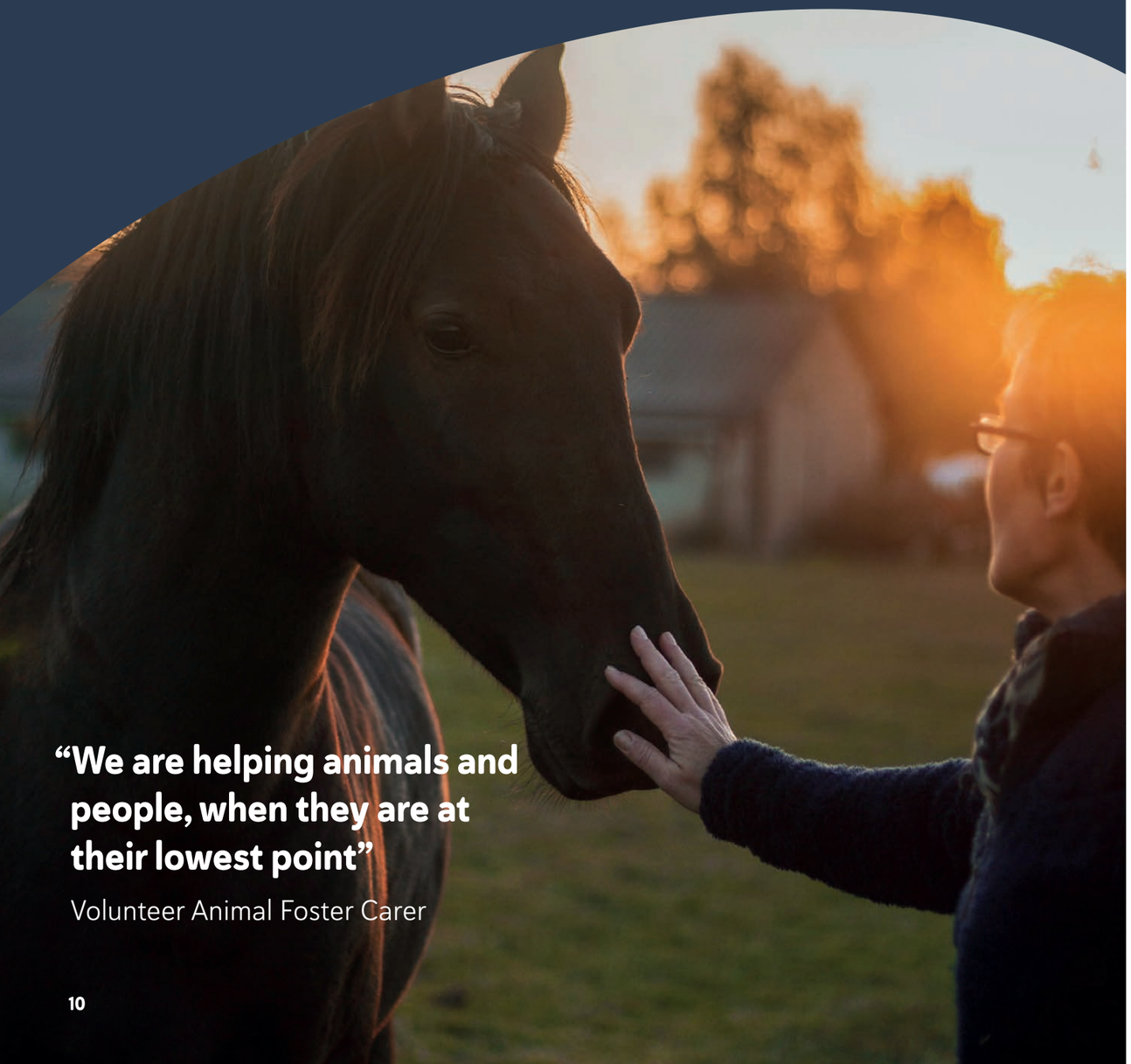


Kerry Whincup
Trustee

Kerry brings her extensive experience of domestic abuse to the role of trustee. Kerry currently works for Cornwall Council as their Domestic Abuse and Sexual Violence Coordinator and is the current Multi-Agency Risk Assessment Conference (MARAC) Chair for Cornwall. MARAC brings professionals together to focus on safeguarding victim-survivors. Kerry believes being a Refuge4Pets trustee combines her two passions: domestic abuse and the welfare of animals. She is enjoying being able to give something back as well as learn new skills.

Our volunteer animal foster carers

We have 145 volunteer animal foster carers across Devon and Cornwall. We could not provide our service without this remarkable team of volunteers who open their homes (and their hearts) to the animals that come into our care. Thank you all for everything you do.



“We are helping animals and people, when they are at their lowest point”

Volunteer Animal Foster Carer

Our supporters

During our 2023/24 financial year, in addition to donations from hundreds of individuals, we were also supported with grants and donations from various organisations. Thank you to everyone who made a donation, and to the following organisations...

Animal Friends

Betty Phillips Charitable Trust

Chelsea and Mr French Animal Welfare Fund

Chrissie’s Sunshine Appeal

David Gibbons Family Trust

Devon County Council

Jean Sainsburys Animal Welfare Trust

Livewell Foundation

Micheal and Shirley Hunt Charitable Trust

National Lottery

Norman Family Trust

Oak Foundation

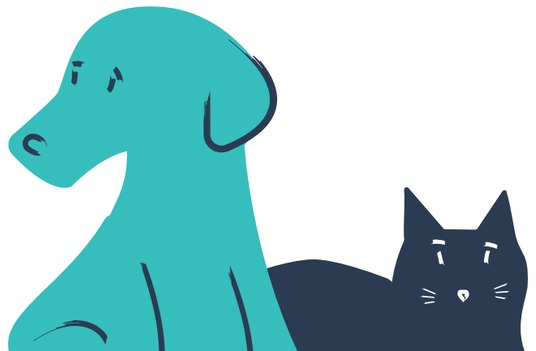
Pets Foundation

Richer Sounds

Royal Mail 300 Club

South West Water

The Ripple Effect



Timeline of the year

April 2023
New team structure went live with the introduction of new roles to help us meet increasing demand for the service.

May 2023
In addition to attending Cornwall Multi-Agency Risk Assessment Conferences (MARAC's) we started attending Rural South Devon, Plymouth and Torbay MARACs to promote building animals into the safety plans for families impacted by domestic abuse.

June 2023
Rhi joined the team as a full-time project worker following the successful funding for this role from Pets Foundation



July 2023
We spoke at The Link II Conference in Lisbon to raise awareness about Animal Abuse as a Strategy of Coercive Control on a global platform.



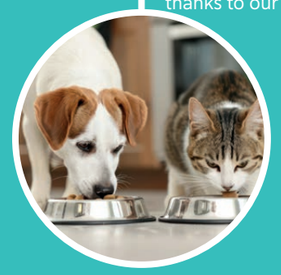
August 2023
We refreshed our monthly FREE training webinar content, 'Animal Abuse as a Strategy of Coercive Control: Safeguarding People and Animals' and co-delivered the first revised session with our Links Group colleagues.

September 2023
Our work with Safelives started. We are working together to amend all MARAC administration templates and guidance to include animals as well as developing training for MARAC partners.

October 2023
We completed a full review of our operational policies and procedures with support from external experts.

November 2023
We started attending North Devon Multi-Agency Risk Assessment Conference.

December 2023
Our Christmas donations appeal 'Extra Bowl at Christmas' was a huge success thanks to our supporters.



January 2024
We started attending Exeter and Mid and East Devon MARACs. Caroline Harding joined the team as a Trustee.

February 2024
This month we reached a record number of animals in our care at one time. During February we had a total of 67 animals in our care (30 dogs, 34 cats, 2 snakes, 1 rabbit), which is the most we've ever had at one time, since the charity began in 2017.

March 2024
Another record - we reunited a record number of 13 animals with their families during this month. The team worked tirelessly to ensure this happened. Seeing families reunited with their beloved animals is incredible and it's why we do what we do.



Our impact in numbers

People and animals
we helped in 2023/2024

Families directly supported

54

Families indirectly supported

327

Animals fostered

87

Professionals trained

3273

Animals reunited

82

Please note: Direct support is where families accessed our fostering service and indirect support is where we have provided information about animal fostering services in other areas of the UK or advice.

People and animals
we've helped to date

Families indirectly supported

746

Animals reunited

461

Animals fostered

629

Families directly supported

326

Professionals trained

7341

What people say about us

Our service users
(victim-survivors)

100%
of service users rated our service as excellent

"Refuge4Pets supported us to move away from domestic abuse and gave us the reassurance that our pets would be well cared for until we could have them back."

"I would have been lost without the support from Refuge4Pets. Knowing the foster family was taking such good care of our cats put my mind at rest and allowed me to find a good home for us all."

60% of victim-survivors said that Refuge4Pets meant that they could leave an abusive relationship

64% of survivors said that Refuge4Pets enabled them to access safety and support

48% of victim-survivors told us that knowing their animals were so well cared for stopped them returning to the abusive relationship

88% of victim-survivors said knowing that they would be reunited with their animal(s) helped increase their mental health and wellbeing

84% of victim-survivors said that regular updates about animal(s) helped to increase mental health and wellbeing

68% of victim-survivors said that Refuge4Pets enabled them to form a positive support network

92% of victim-survivors said being united with their animal(s) will help them to recover from the trauma they had experienced

68% of victim-survivors said being reunited with animal(s) will help their children to recover from the trauma that they have experienced

"I will be forever grateful because my cat is everything to me and the kids. We have lost so much of what we knew, so to have him kept safe while we start to rebuild our lives has been a blessing."



Our volunteers
(animal foster carers)

97%
of volunteers rated the service as excellent

"I am not in a position to have my own dog, fostering brings me so much joy and just being able to get out and walk a dog each day has also helped me to make friends."

"It's hard to say goodbye to any pet you have fostered, but it is wonderful knowing they are going back to their family who are now safe and happy."

81% of volunteers said knowing that they have helped people and animals has increased their wellbeing

47% of volunteers said that having a foster animal provided them with companionship

34% of volunteers said having a foster animal helped to reduce loneliness and isolation

47% of volunteers said having a foster animal increased their health and wellbeing

94% of volunteers said volunteering enabled them to feel part of a positive support network



"It's the best thing I'm doing right now. It gives me purpose. I feel like I am doing something tangible for another human."

Our colleagues
(domestic abuse-related professional services)

100%
of our colleagues rated our service as excellent

We work closely with our colleagues in domestic abuse-related professional services including Devon & Cornwall Police, local authority services and charities. We are proud of the work we have done to raise awareness of the link between animal abuse and domestic abuse and the support we offer our colleagues when helping people and animals to escape domestic abuse.

Through our anonymous feedback survey, we found that 100% of our colleagues rated our service as excellent.

Here is a small selection of the comments we received from our colleagues as part of this survey...

"It enables women to find a way. To know that their pet is safe gives them the green light to leave an abusive relationship knowing they will be reunited with them when they have secured safe accommodation. This brings hope, confidence and relief to the victim-survivors we work with. You help to give them back the life they deserve."

"I have had numerous victims who have used this service, some on a temporary basis and some longer term. The team are always available on the phone. They are always helpful and happy to offer advice, even out of hours."

"It gives people the chance to restart their lives. Accessing safe accommodation is often the scariest and most unnerving thing that people have had to experience and survive, knowing that their pet is safe and happy is vital in being able to support people."

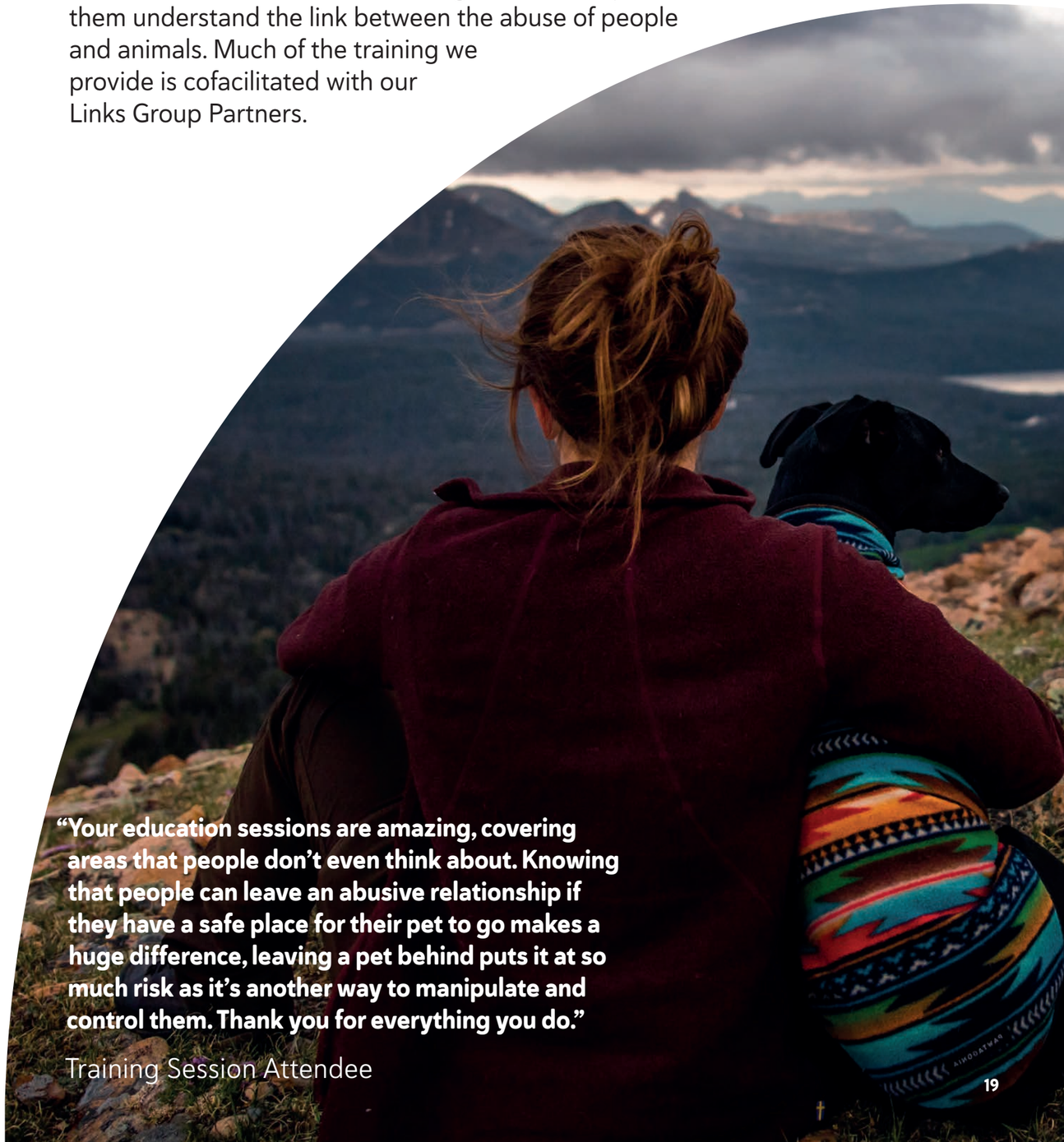
"You have helped so many of our women to take that final step and leave an abusive relationship. As you know, pets are the sticking point for many of them and they stay and endure further abuse as they cannot bear to be parted from their pet. Housing is a terrible worry and barrier for them as temporary housing will not accept their pets. You have enabled several of our women and animals to escape from these situations and to find peace and safety. One dog had to have several operations when he arrived with you in a state that still haunts me. He is now safe and extremely well and happy. That simply would not have happened without the support of Refuge4Pets. Thank you. The women we have been able to support, with your help, have gone on to college, work and even into new, healthy relationships. "

"It means that people can be assured that they have a kind, therapeutic organisation to support their pet, the staff are knowledgeable and super quick-acting, which helps stabilise risk more thoroughly and quickly."



Training professionals

During 2023/24 we provided training sessions to 3273 people. The training and resources we provide are based on our domestic abuse practice and academic research expertise. We offer training to a wide range of professionals. These service providers are in touch with victim-survivors of domestic abuse and our new and innovative training is vital to help them understand the link between the abuse of people and animals. Much of the training we provide is cofacilitated with our Links Group Partners.



"Your education sessions are amazing, covering areas that people don't even think about. Knowing that people can leave an abusive relationship if they have a safe place for their pet to go makes a huge difference, leaving a pet behind puts it at so much risk as it's another way to manipulate and control them. Thank you for everything you do."

Training Session Attendee

Case studies

The names of our service users and the animals we fostered for them have been changed, but their stories are true.

Diane and Angel

Diane had been hospitalised for nearly three months due to the injuries she sustained, following a violent attack by her partner. While in hospital Diane disclosed the extent of abuse that she had experienced over decades. We were able to bring Angel into our care so that Diane could escape to refuge safely following her discharge from hospital.

When we first met Angel she was in very poor condition. She was extremely underweight and had broken teeth and ear/eye infections due to neglect by the perpetrator. We took her straight to the vet and she received the treatment she needed. Angel is doing well in foster care and is now in much better health.

We provide Diane with regular updates, pictures and videos of Angel which she finds really comforting. We look forward to reuniting Angel with Diane when she is in permanent, safe accommodation.

Shelly and Tilly

Shelly, her two children and dog (Tilly) had experienced extensive abuse. The perpetrator is a prolific domestic abuse offender. He threatened Shelly at knife point in front of the children and there have been numerous physical attacks and threats made to her. The children were so scared that they told their social worker to call the Police as he is a 'bad man and is going to kill Mummy'.

We were able to work quickly alongside the Police and domestic abuse team to get Tilly into foster care so that the family could escape to safety.

Shelly had told Police that the perpetrator also abused Tilly, and she gave a statement about this abuse. After six months in foster care, we had the pleasure of reuniting Tilly with her family to carry on their lives together in safety.

Vicki and Frank

Vicki loves her dog Frank and would not leave without him. When the Police called out of hours following an incident, we knew this was our opportunity to help get them both to safety.

Prior to Vicki and Frank escaping, professionals had visited the property and observed how nervous Frank had been. Since coming into foster care Frank has come out of his shell. He has formed a close bond with his carer and has even started to play!

We keep Vicki updated regularly, which provides her with great reassurance.

Simon and Cally

Simon's friend contacted initially to find out more about our service. Simon had been violently attacked by a family member and needed to get to a place of safety. He has a dog called Cally who means the absolute world to him. We were pleased when Simon called us directly and, after taking all the information about Cally, we found a wonderful foster home for her, and Simon went to a refuge.

Cally stayed in foster care for six months with the same family and their own dog. Pictures and updates were really important to Simon during the fostering process as a reminder that the day would come when they were back together. When that day came it was so wonderful to see Cally clap eyes on her Dad with her endless wiggles of joy.



"Refuge4Pets got me through some very traumatic months. Regular contact by phone and photos of my dog were the only joy I had in my life."

Victim-survivor

Main priorities 2024/25

As we move into the next financial year, our main priorities and expected outcomes for 2024/25 are:

Priority 1

Increasing the safety and wellbeing of people and animals

Outcome:

We are reaching victim-survivors of domestic abuse across Devon and Cornwall who need our support.

Priority 2

Influencing change

Outcome:

More people and animals are safeguarded because of our contribution to research, education, policy and practice change in relation to the link between domestic abuse and animal abuse.

Priority 3

Increasing community involvement

Outcome:

Greater community ownership and awareness about the link between domestic abuse and animal abuse to build a bystander community.

Priority 4

Long term impact for sustained change

Outcome:

We are developing and delivering innovative solutions that enhance our reach and impact in terms of maximising the safety of victim-survivors of domestic abuse, both people and animals.

Our values

Refuge4Pets determination in achieving our main priorities are derived from our five core values:

Empathy

We understand what people and animals have been through and work in an empathetic and non-judgemental way.

Equity

We believe that everyone is equal and has the right to live free of violence and abuse.

Empowerment

We empower victim-survivors to regain control of their lives.

Effectiveness

We work efficiently and effectively to achieve our vision.

Integrity

We are honest and have strong moral principles.



Refuge4Pets Trustees Annual Report

Reference and Administrative Details

Charity Name	Refuge4Pets
Charity Registration Number	1174331
Company Registration Number	CE010822
Registered office	PO Box 160 Liskeard Cornwall PL14 9DR

Directors and Trustees

The Directors of the charitable company are its Trustees for the purposes of charity law. The following Directors and Trustees served during the year and up to the date of signing this report.

Caroline Harding (Appointed 25th January 2024)
Dina Holder (Chair)
Helen Hoskin
Lesley Leahy
Mark Randell (Appointed 2nd August 2024)
Laura Smit-Chesterfield
Kerry Whincup (Appointed 9th May 2024)

Key Management Personnel	Mary Wakeham (CEO)
Bankers	Lloyds Bank The Parade Liskeard Cornwall PL14 6AW
Independent Examiner	Debbie Risborough (FCCA) Cornwall Community Accountancy Service The Elms 61 Green Lane Redruth TR15 1LS

Financial review

Incoming resources for the period are £291,405 (2023: £323,428) and resources expended are £273,918 (2023: £256,885) leaving an overall surplus for the year of £17,487 (2023: £66,543). Total unrestricted funds carried forward at the end of the year are £75,440 (2023: £82,245) with £15,174 (2023: £18,041) of this in designated funds. In addition, there remains £110,125 of restricted funds carried forward (2023: £85,833).

Reserves policy

Refuge4Pets' reserves policy is to maintain its level of unrestricted funds and maintain funds at a position where the minimum level of free reserves that Refuge4Pets will hold in unrestricted funds, excluding fixed assets, will cover three months of core running costs plus any potential liabilities in the event of Refuge4Pets having to cease its activities. Our aspiration is to increase our level of free reserves held in unrestricted funds from three months to six months of core running costs and any liabilities.

Structure, governance & management

The charity was registered with the Charity's Commission on 22nd August 2017 as a CIO. The charity is governed by its governing document dated 15th August 2017.

Recruitment & induction of trustees

Apart from the first charity trustees, every trustee must be appointed for a term of three years by a resolution passed at a properly convened meeting of the charity trustees. In selecting individuals for appointment as charity trustees, the current trustees consider the skills, knowledge and experience needed for the effective administration of Refuge4Pets. Induction includes familiarisation of all trustees with our objectives, policies and procedures, operating methods and financial reporting.

Risk management

The trustees regularly review the risks to the charity from both external factors and its operations. The trustees consider that they have taken appropriate steps to reduce such risks.

Good practice is to keep a risk register that identifies all risks and steps to reduce risks which the charity has in place.

Trustees Responsibilities

The Trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charity and to enable them to ensure that the financial statements comply with the Charities Act 2011, the Companies Act 2006 and the applicable Statement of Recommended Practice. The Trustees are also responsible for safeguarding the assets of the charity and hence taking reasonable steps for the prevention and detection of fraud and other irregularities.

This report has been prepared in accordance with the provisions applicable to companies subject to the small companies regime as set out in Part 15 of the Companies Act 2006 and in accordance with the Charities SORP (FRS 102).

Approved by the Board on 19th September 2024 and signed on its behalf by:

Dina H Holder

Dina Holder
Chair of the Board of Trustees

Independent Examiner's Report

I report on the accounts of the company for the year ended 31 March 2024 which are set out on pages 27 to 38.

Respective responsibilities of trustees and examiner

The trustees (who are also the directors of the company for the purposes of company law) are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ("the 2006 Act") and the Charities Act 2011 (“the 2011 Act”). The trustees consider that an audit is not required for this year under Part 16 of the 2006 Act and section 144(2) of the 2011 Act and that an independent examination is needed.

The charity's gross income exceeded £250,000 and I am qualified to undertake the examination by being a qualified member of the Association of Chartered Certified Accountants.

Having satisfied myself that the charity is not subject to audit under company law and is eligible for independent examination, it is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- follow the procedures laid down in the General Directions given by the Charity Commission under section 145 (5) (b) of the 2011 Act;
- and state whether particular matters have come to my attention.

Basis of independent examiner's report

My examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

1) which gives me reasonable cause to believe that in any material respect the requirements:
   - to keep accounting records in accordance with section 386 of the Companies Act 2006 and section 130 of the 2011 Act; and
   - to prepare accounts which accord with the accounting records, comply with the accounting requirements of section 396 of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities have not been met;

2) or to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Debbie Risborough

19/9/24

.....

Debbie Risborough, Chartered Certified Accountant
Cornwall Community Accountancy Service
The Elms, 61 Green Lane,
Redruth, Cornwall TR15 1LS

Date:

STATEMENT OF FINANCIAL ACTIVITIES

for the year ended 31 March 2024

		Unrestricted funds 2024 £	Restricted income funds 2024 £	Total funds 2024 £	Prior year funds 2023 £
Income and endowments from:					
Donations and legacies	4	47,495	-	47,495	73,342
Charitable activities	5	42,665	201,245	243,910	250,086
Total		90,160	201,245	291,405	323,428
Expenditure on:					
Charitable activities	6	96,965	176,953	273,918	256,885
Total		96,965	176,953	273,918	256,885
Net income/(expenditure)		(6,805)	24,292	17,487	66,543
Net income/(expenditure) before investment gains/(losses)		(6,805)	24,292	17,487	66,543
Other gains and losses:					
Net movement in funds		(6,805)	24,292	17,487	66,543
Reconciliation of funds:					
Total funds brought forward		82,245	85,833	168,078	101,535
Total funds carried forward		75,440	110,125	185,565	168,078

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities

Balance Sheet

As at 31 March 2024

	Note	2024 £	2024 £	2023 £	2023 £
Fixed Assets					
Tangible Assets	10		14,567		18,041
			14,567		18,041
Current Assets					
Debtors	11	4,158		19,395	
Cash at bank and in hand		170,530		136,384	
		174,688		155,779	
Creditors: Amounts falling due within one year	12	(3,690)		(5,742)	
Net current assets			170,998		150,037
Total assets less current liabilities			185,565		168,078
Net assets			185,565		168,078
The funds of the charity:					
Restricted funds	13		110,125		85,833
Unrestricted funds					
General funds	13	60,266		64,204	
Designated funds		15,174		18,041	
Total unrestricted funds			75,440		82,245
Total charity funds			185,565		168,078

These accounts have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

For the year ended 31 March 2024 the company was entitled to exemption under section 477 of the Companies Act 2006 relating to small companies.

The members have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006.

The directors acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of accounts.

Approved by the Board on 19th September 24 and signed on its behalf by:

Dina Holder
Trustee

Notes to the Accounts

1 Accounting policies

1.1 Basis of accounting

The accounts have been prepared under the historical cost convention and in accordance with:
- Accounting and Reporting by Charities Statement of Recommended Practice, applicable to charities preparing their accounts in accordance with the Financial Reporting Standard, applicable in the UK and Republic of Ireland (FRS102) second edition - October 2019 (effective 1 January 2019);
- the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102);
- the Companies Act 2006 and
- the Charities Act 2011.

The financial statements are prepared in sterling which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The charity constitutes a public benefit entity as defined by FRS102

1.2 Change in basis of accounting or to previous accounts

There has been no change to the accounting policies (valuation rules and method of accounting) since last year and no changes have been made to accounts for previous years.

1.3 Fund accounting policy

Unrestricted income funds are general funds that are available for use at the trustees' discretion in furtherance of the objectives of the charity.

Designated funds are amounts that are allocated for specific purposes by the charity itself.

Restricted funds are those donated for use in a particular area or for specific purposes, the use of which is restricted to that area or purpose.

Revaluation funds are unrestricted funds which include a revaluation reserve representing the restatement of investment assets at their market value.

1.4 Income

There has been no offsetting of assets and liabilities, or income and expenses, unless required or permitted by the FRS102 SORP or FRS102.
Items of income are recognised and included in the accounts when all of the following criteria are met:
- the charity has entitlement to the funds;
- any performance conditions attached to the item(s) of income have been met or are fully within the control of the charity;
- there is sufficient certainty that receipt of the income is considered probable; and the amount can be measured reliably.

Donations and legacies are voluntary income received by way of donations and gifts. It is included within the accounts when receivable and only when the charity has unconditional entitlement to the income.

Tax reclaims on donations and gifts are included in the accounts at the same time as the gift/donation to which it relates

Donated goods and services are only included in income (with an equivalent amount in expenditure) where the benefit to the Charity is reasonably quantifiable, measurable and material.

The value of services provided by volunteers is not included within the accounts.

1.5 Resources expended

Liabilities are recognised where there is a legal or constructive obligation committing the charity to the expenditure. All expenditure is accounted for on an accruals basis and includes the attributable value added tax which cannot be recovered.

Grants payable are charged in the year when the offer is conveyed to the recipient except in those cases where the offer is conditional, such grants being recognised as expenditure when the conditions attaching are fulfilled. Grants offered subject to conditions which have not been met at the year-end are noted as a commitment, but not accrued as expenditure.

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Support costs are the those costs required to support the charity in carrying out its activities and meeting its objects.

Governance costs include costs associated with meeting the constitutional and statutory requirements of the Charity, including the preparation and examination of the statutory accounts, the costs of trustee meetings and other costs linked to the strategic management of the Charity including the cost of any legal advice to trustees on governance or constitutional matters.

1.6 Tangible fixed assets and depreciation

All assets costing more than £100 are capitalised.

Tangible fixed assets are stated at cost less depreciation.

Depreciation is provided on all tangible fixed assets at rates calculated to write off the cost less estimated residual value of each asset over its expected useful life, which is reviewed annually. The rates used are as follows:-

Motor vehicles - 25% reducing balance
Office equipment - 25% reducing balance

1.7 Taxation

The charity is exempt from corporation tax on its charitable activities.

1.8 Stocks

Stock is included at the lower of cost or net realisable value. Donated items of stock are recognised at fair value which is the amount the charity would have been willing to pay for the items on the open market.

1.9 Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

1.10 Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

1.11 Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

1.12 Pension costs

The charity operates a defined contribution pension scheme. Contributions are charged in the statement of financial activities as they become payable in accordance with the rules of the scheme.

1.13 Leases

Rentals under operating leases are charged to the statement of financial activities on a straight-line basis over the lease term.

1.14 Statement of cash flows

The charity is exempt from preparing a statement of cash flows on the grounds that it is a small charity

2 Company Status

The charity is a charitable incorporated organisation and has no share capital.
The charity is incorporated in England.
In the event of the charity being wound up, the liability in respect of the guarantee is limited to £nil per member of the charity.
The members of the charity are the trustees named on page 24.

3 Statement of Financial Activities - prior year

		Unrestricted funds 2023 £	Restricted income funds 2023 £	Total funds 2023 £
Income				
Income and endowments from:				
Donations and legacies	4	62,494	10,848	73,342
Charitable activities	5	14,023	236,063	250,086
Total		76,517	246,911	323,428
Expenditure				
Expenditure on:				
Charitable activities	6	41,553	215,332	256,885
Total		41,553	215,332	256,885
Net income/(expenditure) before investment gains/(losses)		34,964	31,579	66,543
Net income/(expenditure)		34,964	31,579	66,543
Other recognised gains/(losses):				
Net movement in funds		34,964	31,579	66,543
Reconciliation of funds:				
Total funds brought forward		47,281	54,254	101,535
Total funds carried forward		82,245	85,833	168,078

4 Donations and Legacies

	Unrestricted funds	Restricted income funds	Total funds 2024	Prior year funds 2023
	£	£	£	£
Legacies	10,030	-	10,030	-
Appeals and donations	34,826	-	34,826	68,649
Gift Aid	2,599	-	2,599	4,638
Dog Sponsorship	40	-	40	55
	47,495	-	47,495	73,342

5 Incoming resources from charitable activities

	Unrestricted funds	Restricted income funds	Total funds 2024	Prior year funds 2023
	£	£	£	£
Grant Income:				
Jean Sainsburys	-	-	-	5,000
Norman Family Trust	-	2,500	2,500	500
Pets At Home Foundation	-	27,901	27,901	22,000
Lottery Awards	-	-	-	9,046
Lush	-	-	-	3,500
National Lottery Community Fund	-	75,176	75,176	106,017
Pet Plan	-	-	-	20,000
Kennel Club	-	25,000	25,000	30,000
The Fore	-	-	-	30,000
Livewell Foundation	-	-	-	10,000
David Gibbons Trust	-	1,200	1,200	-
Devon County Council	-	13,468	13,468	-
Oak foundation	30,000	-	30,000	-
Manola Blahnik	-	36,000	36,000	-
Betty Phillips	-	10,000	10,000	-
Richer Sounds	-	10,000	10,000	-
South West Water	2,000	-	2,000	-
Souter	2,000	-	2,000	-
Primary Purpose Trading:				
Training Income	450	-	450	3,000
Income from Events	1,147	-	1,147	3,624
Online Shop	7,068	-	7,068	7,399
	42,665	201,245	243,910	250,086

6 Expenditure on charitable activities

	Unrestricted	Restricted	Total	Prior year
			2024	2023
	£	£	£	£
Direct costs				
Pet food	1,328	1,081	2,409	4,031
Fostering expenses	1,867	922	2,789	2,632
Kennel fees	5,545	4,943	10,488	6,034
Vet fees	(200)	31,483	31,283	32,166
Online shop merchandise	-	-	-	2,063
Events	767	1,309	2,076	545
Volunteer training and DBS	112	18	130	110
	9,419	39,756	49,175	47,581
Support costs				
Wages and salaries	58,491	95,821	154,312	134,585
Staff NIC (Employers)	-	8,445	8,445	5,618
Pensions	1,127	1,979	3,106	2,765
Staff training	2,393	1,741	4,134	2,401
Staff Welfare	-	1,018	1,018	506
Rent and rates	1,512	504	2,016	8,717
Insurance	1,769	1,728	3,497	2,979
IT expenses	2,943	241	3,184	2,865
Telephone and fax	3,135	888	4,023	4,031
Printing, postage and stationery	1,269	174	1,443	2,370
Subscriptions	737	96	833	886
Sundry expenses	1,699	552	2,251	1,343
Motor expenses	144	20,012	20,156	22,206
Advertising & Marketing	1,212	-	1,212	4,826
Legal and professional fees	4,767	1,860	6,627	3,540
Bank charges	299	-	299	205
Depreciation	4,842	-	4,842	5,954
Total Support Costs	86,339	135,059	221,398	205,797
Governance Costs				
Accountancy fees	57	2,138	2,195	2,532
The audit or independent examination of the charity's accounts	1,150	-	1,150	975
Total Governance Costs	1,207	2,138	3,345	3,507
Total Charitable Expenditure	96,965	176,953	273,918	256,885

7 Net income/ expenditure

This is stated after charging:

	2024	2023
	£	£
Auditors' / Examiners' remuneration	1,150	975
Depreciation of tangible fixed assets	4,842	5,954

8 Staff costs

The aggregate payroll costs of these persons were as follows:

	2024	2023
	£	£
Wages and salaries	154,312	134,585
Social security	8,445	5,618
Pensions	3,106	2,765
	165,863	142,968

No employee received emoluments in excess of £60,000 in either the current or the prior year.

Total employee benefits received by key management personnel	46,620	35,863

The average monthly number of employees during the year was as follows:

	2024	2023
	Number	Number
Staff in charitable activities	7	6
Volunteers (nos of people involved excluding Trustees)	145	151

9 Trustees' remuneration and expenses

Trustees received no remuneration, benefits in kind or expenses during the current or prior year.

10 Tangible fixed assets

	Motor Vehicles	Equipment	Total
	£	£	£
Cost			
As at 1 April 2023	19,833	8,299	28,132
Additions	-	1,368	1,368
As at 31 March 2024	19,833	9,667	29,500
Depreciation			
As at 1 April 2023	(5,888)	(4,203)	(10,091)
Charge for the year	(3,486)	(1,356)	(4,842)
As at 31 March 2024	(9,374)	(5,559)	(14,933)
Net Book Value			
As at 31 March 2024	10,459	4,108	14,567
As at 31 March 2023	13,945	4,096	18,041

11 Debtors

	2024 £	2023 £
Prepayments	4,158	-
Other debtors	-	19,395
	4,158	19,395

12 Creditors: Amounts falling due within one year

	2024 £	2023 £
Trade creditors	2,540	193
Taxation and social security	-	4,133
Accruals and deferred income	1,150	975
Other creditors	-	441
	3,690	5,742

13 Movement in funds

	As at 1 April 2023 £	Incoming Resources £	Resources Expended £	Transfers £	As at 31 March 2024 £
Restricted Funds					
National lottery 1st Reaching Communities	23,226	75,176	(68,753)	-	29,649
Pets At Home Foundation	3,877	27,901	(11,437)	-	20,341
Jean Sainsburys	15,595	-	(5,000)	-	10,595
Norman Family Trust	-	2,500	(2,500)	-	-
Kennel Club	5,097	25,000	(30,097)	-	-
Betty Phillips	-	10,000	(1,940)	-	8,060
David Gibbons	-	1,200	(1,200)	-	-
Devon County Council	-	13,468	(8,081)	-	5,387
Monolo Blahnik	-	36,000	(11,349)	-	24,651
Richer Sounds	-	10,000	-	-	10,000
Pet Plan 2	20,000	-	(19,566)	-	434
The Fore	8,038	-	(7,030)	-	1,008
Livewell Foundation	10,000	-	(10,000)	-	-
	85,833	201,245	(176,953)	-	110,125
General Funds					
Unrestricted funds	64,204	60,160	(62,730)	(1,368)	60,266
Designated funds					
Capital Expenditure	18,041	-	(4,842)	1,368	14,567
Oak Foundation	-	30,000	(29,393)	-	607
Total Unrestricted funds	82,245	90,160	(96,965)	-	75,440
Total funds	168,078	291,405	(273,918)	-	185,565

Notes to the Accounts

14 Analysis of net assets between funds

	Unrestricted funds	Restricted income funds	Total funds	Prior year funds
Tangible assets	14,567	-	14,567	18,041
Current assets	64,563	110,125	174,688	155,779
Creditors: Amounts falling due within one year	(3,690)	-	(3,690)	(5,742)
Net Assets	75,440	110,125	185,565	168,078

15 Related party disclosures

Controlling party

The charity is managed by the trustees; thus no single party controls the company.



Correspondence Address

Refuge4Pets PO Box 160, Liskeard, Cornwall PL14 9DR
T 0300 4000 121 **E** info@refuge4pets.org.uk **www.refuge4pets.org.uk**

Refuge4Pets is a registered charity in England and Wales. Charity No. 1174331

REFUGE4PETS

England & Wales - Charity number 1174331

Accounts

Refuge4pets

A Charitable Incorporated Organisation

Charity No. 1174331

Company No. CE010822

Trustees' Report and Unaudited but Independently Examined Accounts

31 March 2023

Cornwall Community Accountancy Service
The Elms,
61 Green Lane
Redruth
Cornwall
TR15 1LS

Refuge4pets
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REFERENCE AND ADMINISTRATIVE DETAILS

Company No. CE010822

Charity No. 1174331

Registered Office

PO Box 160
Liskeard
Cornwall
PL14 9DR

Directors and Trustees

The Directors of the charitable company are its Trustees for the purposes of charity law.
The following Directors and Trustees served during the year:

Dina Holder	
Emily Bowen	(Resigned 14 July 2023)
Glyn Chambers	(Resigned 14 July 2023)
Helen Hoskin	
Laura Chesterfield	
Lesley Leahy	
Natalie Wilkerson	(Resigned 14 July 2023)
Richard Clack	(Passed away 14 June 2022)
Sarah Daniels-Day	(Resigned 16 June 2023)

Accountants

Cornwall Community Accountancy Service
The Elms, 61 Green Lane
Redruth
Cornwall
TR15 1LS

Bankers

Lloyds Bank
The Parade
Liskeard
Cornwall
PL14 6AW

Refuge4pets
TRUSTEES ANNUAL REPORT

The Trustees, who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the unaudited financial statements of the charity for the year ended 31 March 2023.

OBJECTIVES AND ACTIVITIES

The purpose of the organisation is as follows:

To enable freedom from domestic abuse for people and animals.

Vision
We offer victims-survivors of domestic abuse an animal fostering service to remove a significant barrier which prevents many victims-survivors from leaving. We empower victims-survivors to access the vital safety and support they need before being reunited with their much-loved animals. We believe that animals are an important part of victims-survivors' coping strategies and that the reciprocal bond between victim-survivors and animals aids recovery from trauma. We contribute to research, policy development and education around the link between domestic abuse and animal abuse to increase the safety and wellbeing of all victim-survivors – people and animals

Our main priorities are:

Priority 1
To reach victims-survivors who need our support to escape domestic abuse
Priority 2
To contribute to research, policy development and education around the link between domestic abuse and animal abuse in increase the safety and wellbeing of all victim-survivors.
Priority 3
To develop and support volunteers to increase their health and wellbeing and reach their personal goals
Priority 4
To ensure our financial sustainability so that we can continue to deliver and develop our service

Values

Refuge4Pets determination in achieving its objectives are derived from its values of:

Empathy – We understand what people and animals have been through and how they feel;
Equality – We believe that everyone is equal and has the right to live free of violence and abuse;
Empowerment – We empower victim/survivors to regain control of their lives and access vital safety and support;
Effectiveness – We work efficiently and effectively to achieve our vision;
Integrity - We are honest and have strong moral principles.

ACHIEVEMENTS AND PERFORMANCE

We are a pioneering young CIO that enables freedom from domestic abuse for victim-survivors in Devon and Cornwall by providing a specialist fostering service for their animals. The charity is removing a significant barrier which prevents many victim-survivors from leaving. Practice and academic research provides evidence that at least 66 per cent of victim-survivors will not leave if they cannot take their animals with them.

Dr Mary Wakeham founded the charity in 2017 with three founding Trustees after her own experience of domestic abuse and role as an independent domestic abuse advocate in Cornwall. She has also conducted academic research on gender-based violence establishing how animals are used as tools of coercive control and the importance of animals for victim-survivors during abuse and in their recovery from trauma. Refuge4Pets is now the national voice on this issue and has provided training to over 5,000 professionals.

Our services are in high demand due to the scale of domestic abuse, increase in awareness of our services and being the only provider in Devon and Cornwall. It is estimated that 2.4 million adults aged 16-74 years experienced domestic abuse in the last 12 months and 2 women are murdered each week by the perpetrator (ONS, 2022). Since 2017 the charity has supported over 350 families to escape domestic abuse by fostering nearly 600 animals.

Key achievements during this period include:

Continuing to establish Refuge4Pets as a key service in the coordinated community response to tackling domestic abuse. We are now attending 3 of the 7 Multi-Agency Risk Assessment Conferences (MARACs) across Devon and Cornwall. At these meetings families at risk of homicide due to domestic abuse are discussed and we are really contributing to the safeguarding of these families by supporting them to escape to safety with their animals at the earliest opportunity. We plan to attend all MARACs within the next 12 months to really embed animals in the MARAC process. We are also working with Safelives to update MARAC protocols and produce guidance for professionals.

We have developed an accredited training course and have trained approx. 1000 additional professionals this year from domestic and sexual violence services, animal welfare organisations, social care, police, health, vets and more to raise awareness about animal abuse in the context of domestic abuse.

We have spoken at conferences including The Link Two In Lisbon and The Animal Advocacy Conference at the University of Kent. This is great recognition of our expertise around the link between domestic abuse and animal abuse.

We have a new team structure in place and have expanded to become a team of six (5.7 FTE) to help us meet demand for our service and achieve our very exciting future plans.

We developed key communications to show the impact of our service.

We set ourselves stretching income generation targets which we reached. This has been one of our strongest financial years to date.

We provide the only specialist animal fostering service for victim-survivors of domestic abuse across Devon and Cornwall. The research that we have published and the feedback from Refuge4Pets service users highlights that victim-survivors of domestic abuse who have animals often do not escape the abuse if they are unable to take their much-loved animals with them:

Lucy: 'I remember calling a domestic abuse helpline and they offered to take me into a refuge with the children. And I said about the animals and they said, "You just have to leave them. You have to get out and you have to leave them." I couldn't do that, my dog is part of the family'.

One way that we measure the impact that this service has on the lives of victim-survivors of domestic abuse is through service evaluation forms which are completed when families are reunited. Service evaluations evidence that our specialist animal fostering service enables survivors to leave abusive relationships and helps to increase survivors' mental health and wellbeing as a result of knowing that they will be reunited with their animals. Survivors also feel that being reunited with their animals helps them and their children to recover from the trauma of abuse. Here are some direct quotes from service users:

'Refuge4Pets has allowed me to be safe and rebuild my life without losing my best friends'.

'Refuge4Pets supported us to move away from domestic abuse and gave us the reassurance that our pets would be well cared for until we could have them back. Refuge4Pets kept our family together.'

'Without the service we may have lost our dog and that would have destroyed our family.'

Volunteers

Aside from the positive outcomes that we support survivors of domestic abuse to achieve there are many positive outcomes that we also support volunteers to achieve. We now have 151 volunteers many of whom have lived experience of domestic abuse or who are marginalised in society for a number of reasons. For example, volunteers in older age ranges, individuals with disabilities, people experiencing poverty who cannot financially commit to animal ownership. Service evaluations with volunteers show that fostering can increase volunteers' health and wellbeing through animal companionship and being part of a supportive team. Here are some quotes from volunteers:

'Felt amazing we could help victims move to their next stage and had a beautiful cat in our family''

'Felt good helping his Mum. Love having a dog, enjoy walks and cuddles and interacting with the dog and playing'

'It's the best thing I'm doing right now. It gives me purpose. I feel like I am doing something tangible for another human'.

In Summary

It has been another busy year and a transformational year for our service. We have grown the team and our skills and have had our strongest financial year on record in terms of generating income. However, it has also been a challenging year in terms of meeting demand for our service and rising costs. Our focus remains on the sustainability of our service longer term and as ever we remain committed and determined to keep doing what we do – enabling freedom from domestic abuse for all victim-survivors – people and animals.

FINANCIAL REVIEW

Incoming resources for the period are £323,428 (2022: £141,142) and resources expended are £256,885 (2022: £195,342) leaving an overall surplus for the year of £66,543 (2022: £54,200 deficit). Total unrestricted funds carried forward at the end of the year are £82,245 (2022: £47,281) with £18,041 (2022: £23,646) of this in designated funds. In addition there remains £85,833 of restricted funds carried forward (2022: £54,254).

Reserves policy:

Refuge4Pet's reserves policy is to increase its level of unrestricted funds and maintain funds at a position where the minimum level of free reserves that Refuge4Pets will hold in unrestricted funds, excluding fixed assets, will cover six months of core running costs plus any potential liabilities in the event of Refuge4Pets having to cease its activities. This will require Refuge4Pets to maintain a minimum amount of £96,676(£86,676 in running costs and £10,000 in liabilities) in unrestricted funds. As at 31st March 2023, the level of Refuge4Pet's unrestricted and undesignated funds stands at £64.204 (2023; £23,635) Refuge4Pets has an income diversification strategy in place to increase its reserves held in unrestricted funds in order to comply with its reserves policy. The reserves policy will be reviewed annually by R4P Trustees.

STRUCTURE, GOVERNANCE AND MANAGEMENT

The charity was registered with the Charity's Commission on 22 August 2017 as a CIO. The charity is governed by its governing document dated 15 August 2017.

Recruitment and induction of trustees:
Apart from the first charity trustees, every trustee must be appointed for a term of 3 years by a resolution passed at a properly convened meeting of the charity trustees.
In selecting individuals for appointment as charity trustees, the current trustees consider the skills, knowledge and experience needed for the effective administration of Refuge4Pets.
Induction includes familiarization of all trustees with our objectives, policies and procedures, operating methods and financial reporting.

Risk management:
The trustees regularly review the risks to the Charity from both external factors and its operations. The trustees consider that they have taken appropriate steps to reduce such risks.
NB good practice is to keep a risk register that identifies risks and what you will do to reduce them.

TRUSTEES' RESPONSIBILITIES

The Trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charity and to enable them to ensure that the financial statements comply with the Companies Act 2006. The Trustees are also responsible for safeguarding the assets of the charity and hence taking reasonable steps for the prevention and detection of fraud and other irregularities.

The above report has been prepared in accordance with the provisions applicable to companies subject to the small companies regime as set out in Part 15 of the Companies Act 2006 and in accordance with the Charities SORP (FRS 102).

Signed on behalf of the board



Laura Chesterfield
Trustee
04 December 2023

Independent Examiner's Report to the trustees of Refuge4pets

I report to the charity trustees on my examination of the accounts of Refuge4pets for the year ended 31 March 2023 which comprise the Statement of Financial Activities, the Summary Income and Expenditure Account, the Balance Sheet and the related notes.

Responsibilities and basis of report

As the trustees of the charity (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act.

Having satisfied myself that the accounts of the charity are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

As the charity's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of Association of Chartered Certified Accountants.

I have completed my examination. I can confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that:

- accounting records were not kept in accordance with section 386 of the 2006 Act ; or
- the accounts do not accord with those records; or
- the accounts do not comply with the accounting requirements under section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination; or
- the accounts have not been prepared in accordance with the Charities SORP (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Debbie Risborough
Association of Chartered Certified Accountants
Cornwall Community Accountancy Service
The Elms, 61 Green Lane
Redruth
Cornwall
TR15 1LS
04 December 2023

Refuge4pets
STATEMENT OF FINANCIAL ACTIVITIES

for the year ended 31 March 2023

	Notes	Unrestricted funds 2023 £	Restricted funds 2023 £	Total funds 2023 £	Total funds 2022 £
Income and endowments from:					
Donations and legacies	4	62,494	10,848	73,342	34,264
Charitable activities	5	14,023	236,063	250,086	106,878
Total		76,517	246,911	323,428	141,142
Expenditure on:					
Charitable activities	6	41,553	215,332	256,885	195,342
Total		41,553	215,332	256,885	195,342
Net gains on investments		-	-	-	-
Net income/(expenditure)	7	34,964	31,579	66,543	(54,200)
Net income/(expenditure) before other gains/(losses)		34,964	31,579	66,543	(54,200)
Other gains and losses:					
Net movement in funds		34,964	31,579	66,543	(54,200)
Reconciliation of funds:					
Total funds brought forward		47,281	54,254	101,535	155,735
Total funds carried forward		82,245	85,833	168,078	101,535

The statement of financial activities includes all gains and losses recognised in the year.
All income and expenditure derive from continuing activities.

Refuge4pets
BALANCE SHEET

at 31 March 2023

Company No. CE010822	Notes	2023 £	2022 £
Fixed assets			
Tangible assets	10	18,041	23,646
		18,041	23,646
Current assets			
Stocks	11	-	703
Debtors	12	19,395	4,070
Cash at bank and in hand		136,384	77,691
		155,779	82,464
Creditors: Amount falling due within one year	13	(5,742)	(4,574)
Net current assets		150,037	77,890
Total assets less current liabilities		168,078	101,536
Net assets excluding pension asset or liability		168,078	101,536
The funds of the charity			
Restricted funds	14		
Restricted income funds		85,833	54,254
		85,833	54,254
Unrestricted funds	14		
General funds		64,204	23,635
Designated funds		18,041	23,646
		82,245	47,281
Total funds		168,078	101,535

These accounts have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

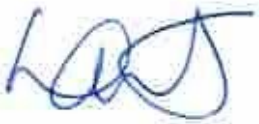
For the year ended 31 March 2023 the company was entitled to exemption under section 477 of the Companies Act 2006 relating to small companies.

The members have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006.

The directors acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of accounts.

Approved by the board on 04 December 2023

And signed on its behalf by:



Laura Chesterfield
Trustee
04 December 2023

Refuge4pets
STATEMENT OF CASH FLOWS

for the year ended 31 March 2023

	2023 £	2022 £
Cash flows from operating activities		
Net income/(expenditure) per Statement of Financial Activities	66,543	(54,200)
Adjustments for:		
Depreciation of property, plant and equipment	5,954	2,821
Other gains/losses	-	-
Decrease in stocks	703	44
(Increase)/Decrease in trade and other receivables	(15,325)	49,746
Increase in trade and other payables	1,168	174
Net cash provided by/(used in) operating activities	59,043	(1,415)
Cash flows from investing activities		
Purchases of property, plant and equipment	(349)	(21,068)
Net cash used in investing activities	(349)	(18,115)
Net cash from financing activities	-	-
Net increase/(decrease) in cash and cash equivalents	58,694	(19,530)
Cash and cash equivalents at the beginning of the year	77,691	97,221
Cash and cash equivalents at the end of the year	136,385	77,691
Components of cash and cash equivalents		
Cash and bank balances	136,384	77,691
	136,384	77,691

for the year ended 31 March 2023

1 Accounting policies

Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The charity constitutes a public benefit entity as defined by FRS102.

Change in basis of accounting or to previous accounts

There has been no change to the accounting policies (valuation rules and method of accounting) since last year and no changes have been made to accounts for previous years.

Fund accounting

Unrestricted funds	These are available for use at the discretion of the trustees in furtherance of the general objects of the charity.
Designated funds	These are unrestricted funds earmarked by the trustees for particular purposes.
Revaluation funds	These are unrestricted funds which include a revaluation reserve representing the restatement of investment assets at their market values.
Restricted funds	These are available for use subject to restrictions imposed by the donor or through terms of an appeal.

Income

Recognition of income	Income is included in the Statement of Financial Activities (SoFA) when the charity becomes entitled to, and virtually certain to receive, the income and the amount of the income can be measured with sufficient reliability.
Income with related expenditure	Where income has related expenditure the income and related expenditure is reported gross in the SoFA.
Donations and legacies	Voluntary income received by way of grants, donations and gifts is included in the the SoFA when receivable and only when the Charity has unconditional entitlement to the income.
Tax reclaims on donations and gifts	Income from tax reclaims is included in the SoFA at the same time as the gift/donation to which it relates.
Donated services and facilities	These are only included in income (with an equivalent amount in expenditure) where the benefit to the Charity is reasonably quantifiable, measurable and material.
Volunteer help	The value of any volunteer help received is not included in the accounts.
Investment income	This is included in the accounts when receivable.
Gains/(losses) on revaluation of fixed assets	This includes any gain or loss resulting from revaluing investments to market value at the end of the year.
Gains/(losses) on investment assets	This includes any gain or loss on the sale of investments.

Expenditure

Recognition of expenditure	Expenditure is recognised on an accruals basis. Expenditure includes any VAT which cannot be fully recovered, and is reported as part of the expenditure to which it relates.
Expenditure on raising funds	These comprise the costs associated with attracting voluntary income, fundraising trading costs and investment management costs.
Expenditure on charitable activities	These comprise the costs incurred by the Charity in the delivery of its activities and services in the furtherance of its objects, including the making of grants and governance costs.
Grants payable	All grant expenditure is accounted for on an actual paid basis plus an accrual for grants that have been approved by the trustees at the end of the year but not yet paid.
Governance costs	These include those costs associated with meeting the constitutional and statutory requirements of the Charity, including any audit/independent examination fees, costs linked to the strategic management of the Charity, together with a share of other administration costs.
Other expenditure	These are support costs not allocated to a particular activity.

Taxation

The charity is exempt from corporation tax on its charitable activities.

Tangible fixed assets and depreciation

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life:

Motor vehicles	25% reducing balance
Equipment	25% reducing balance

Stocks

Stock is included at the lower of cost or net realisable value. Donated items of stock are recognised at fair value which is the amount the charity would have been willing to pay for the items on the open market.

Trade and other debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

Cash and cash equivalents

Cash and cash equivalents comprise cash at bank and on hand, demand deposits with banks and other short-term highly liquid investments with original maturities of three months or less and bank overdrafts. In the statement of financial position, bank overdrafts are shown within borrowings or current liabilities. In the Statement of Cash Flows, cash and cash equivalents are shown net of bank overdrafts that are repayable on demand and form an integral part of the company's cash management.

Trade and other creditors

Short term creditors are measured at the transaction price. Other creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

Leased assets

Where the charity enters into a lease which entails taking substantially all the risks and rewards of ownership of an asset, the lease is treated as a finance lease.
Leases which do not transfer substantially all the risks and rewards of ownership to charity are classified as operating leases.
Assets held under finance leases are initially recognised as assets of the charity at their fair value at the inception of the lease or, if lower, at the present value of the minimum lease payments. The corresponding liability to the lessor is included in the balance sheet date as a finance lease obligation. Lease payments are apportioned between finance expenses and reduction of the lease obligation so as to achieve a constant rate of interest on the remaining balance of the liability. Finance expenses are recognised immediately, unless they are directly attributable to qualifying assets, in which case they are capitalised in accordance with the charity's policy on borrowing costs.
Assets held under finance leases are depreciated in the same way as owned assets.

Operating lease payments are recognised as an expense on a straight-line basis over the lease term.
In the event that lease incentives are received to enter into operating leases, such incentives are recognised as a liability. The aggregate benefit of incentives is recognised as a reduction of rental expense on a straight-line basis.

Pension costs

The charity operates a defined contribution plan for its employees. A defined contribution plan is a pension plan under which the company pays fixed contributions into a separate entity. Once the contributions have been paid the company has no further payments obligations. The contributions are recognised as expenses when they fall due. Amounts not paid are shown in accruals in the balance sheet. The assets of the plan are held separately from the company in independently administered funds.

Statement of cash flows

The charity is exempt from preparing a statement of cash flows on the grounds that it is a small charity

2 Company status

The charity is a charitable incorporated organisation and has no share capital. In the event of the charity being wound up the liability of members towards the assets of the charity is limited to £nil. The members of the charity are the trustees named on page 2.

3 Statement of Financial Activities - prior year

	Unrestricted funds 2022	Restricted funds 2022	Total funds 2022
	£	£	£
Income and endowments from:			
Donations and legacies	32,764	1,500	34,264
Charitable activities	11,897	94,981	106,878
Total	44,661	96,481	141,142
Expenditure on:			
Charitable activities	57,196	138,146	195,342
Total	57,196	138,146	195,342
Net income	(12,535)	(41,665)	(54,200)
Transfers between funds	1,797	(1,797)	
Net income before other gains/(losses)	(10,738)	(43,462)	(54,200)
Other gains and losses:			
Net movement in funds	(10,738)	(43,462)	(54,200)
Reconciliation of funds:			
Total funds brought forward	58,019	97,716	155,735
Total funds carried forward	47,281	54,254	101,535

4 Income from donations and legacies

	Unrestricted	Restricted	Total 2023	Total 2022
	£	£	£	£
Appeals and donations	57,801	10,848	68,649	32,537
Gift Aid	4,638	-	4,638	1,527
Legacies	-	-	-	200
Dog Sponsorship	55	-	55	-
	62,494	10,848	73,342	34,264

5 Income from charitable activities

	Unrestricted	Restricted	Total 2023	Total 2022
	£	£	£	£
Grant Income				
Cornwall Community Foundation	-	-	-	5,000
Jean Sainsburys	-	5,000	5,000	5,000
Norman Family Trust	-	500	500	11,000
Pets At Home Foundation	-	22,000	22,000	15,000
Spark	-	-	-	5,000
Lottery Awards	-	9,046	9,046	-
Lush	-	3,500	3,500	-
National Lottery Community	-	106,017	106,017	53,981
Pet Plan	-	20,000	20,000	-
Kennel Club	-	30,000	30,000	-
The Fore	-	30,000	30,000	-
Livewell Foundation	-	10,000	10,000	-
Primary Purpose Trading				
Training	3,000	-	3,000	-
Events	3,624	-	3,624	5,681
Online shop	7,399	-	7,399	6,216
	14,023	236,063	250,086	106,878

6 Expenditure on charitable activities

	Unrestricted	Restricted	Total 2023	Total 2022
	£	£	£	£
Direct expenditure on charitable activities				
Pet food	3,490	541	4,031	1,418
Fostering expenses	2,632	-	2,632	754
Kennel fees	6,034	-	6,034	5,252
Vet fees	65	32,101	32,166	19,049
Online shop merchandise	2,063	-	2,063	3,891
Events	545	-	545	2,194
Volunteer training and DBS	92	18	110	52
Support Costs				
Wages	0	134,585	134,585	105,458
Staff NIC (Employers)	-	5,618	5,618	3,739
Pensions	-	2,765	2,765	2,122
Staff training	9	2,392	2,401	3,143
Staff welfare	89	417	506	599
Rent & rates	6,295	2,422	8,717	10,746
Insurance	1,236	1,743	2,979	2,469
Telephone and fax	4,031	-	4,031	2,605
IT expenses	1,192	1,673	2,865	1,441
Motor Expenses	511	21,695	22,206	20,217
Printing, postage and stationary	2,343	27	2,370	2,478
Subscriptions	862	24	886	177
Sundry expenses	759	584	1,343	2,101
Marketing and promotion	504	4,322	4,826	1,060
Consultancy fees	1,068	2,472	3,540	-
Legal and professional fees	-	-	-	2,381
Bank charges	205	-	205	132
Profit on disposal of tangible fixed assets	-	-	-	(2,747)
Depreciation	5,954	-	5,954	2,821
Governance costs				
Accountancy fees	597	1,935	2,532	815
Independent examination of the charity's accounts	975	-	975	975
	41,553	215,332	256,885	195,342

7 Net income/(expenditure) before transfers

This is stated after charging:	2023 £	2022 £
Depreciation of owned fixed assets	5,954	2,821

8 Trustee remuneration and expenses

	2023 Number	2022 Number
The nature of the reimbursed expenses	Nil remuneration or expenses paid to trustees in the current or prior year.	

9 Staff costs

Salaries and wages	134,585	105,458
Social security costs	5,618	3,739
Pension costs	2,765	2,122
	142,968	111,319

No employee received emoluments in excess of £60,000.

Total employee benefits received by key management personnel	35,863	35,683

The average monthly number of employees during the year was as follows:

	2023 Number	2022 Number
Charitable activities full time	1	1
Charitable activities part time	6	5
	7	6

10 **Tangible fixed assets**

	Motor vehicles	Equipment	Total
	£	£	£
Cost or revaluation			
At 1 April 2022	19,833	7,950	27,783
Additions	-	349	349
At 31 March 2023	19,833	8,299	28,132
Depreciation and impairment			
At 1 April 2022	1,240	2,897	4,137
Depreciation charge for the year	4,648	1,306	5,954
At 31 March 2023	5,888	4,203	10,091
Net book values			
At 31 March 2023	13,945	4,096	18,041
At 31 March 2022	18,593	5,053	23,646

11 **Stocks**

	2023	2022
	£	£
Finished goods	-	703
	-	703

12 **Debtors**

	2023	2022
	£	£
Other debtors	19,395	1,521
Prepayments and accrued income	-	2,549
	19,395	4,070

13 **Creditors:**
amounts falling due within one year

	2023	2022
	£	£
Trade creditors	193	1,738
Other taxes and social security	4,134	1,862
Other creditors	441	-
Accruals and deferred income	974	974
	5,742	4,574

14 **Movement in funds**

	At 1 April 2022	Incoming resources (including other gains/losses)	Resources expended	Gross transfers	At 31 March 2023
	£	£	£	£	£
Restricted funds:					
Restricted income funds:					
National Lottery 1st Reaching Communities	26,397	106,017	(109,188)	-	23,226
Awards for All	4,576	9,046	(13,622)	-	-
Pets At Home Foundation	6,855	22,000	(24,978)	-	3,877
Lush 3	-	3,500	(3,500)	-	-
Jean Sainsburys & Crowdfunder	191	15,598	(194)	-	15,595
Norman Family Trust	9,129	500	(9,629)	-	-
Kennel Club	-	30,000	(24,903)	-	5,097
Spark	5,000	-	(5,000)	-	-
Restricted individual donations	426	250	(676)	-	-
Pet Plan 2	-	20,000	-	-	20,000
The Fore	-	30,000	(21,962)	-	8,038
Livewell Foundation	-	10,000	-	-	10,000
Cornwall Community Foundation	1,680	-	(1,680)	-	-
Total	54,254	246,911	(215,332)	-	85,833
Unrestricted funds:					
General funds	23,635	76,517	(35,599)	(349)	64,204
Designated funds:					
Capital Expenditure funded by Grants	23,646	-	(5,954)	349	18,041
Total	23,646	-	(5,954)	349	18,041
Revaluation Reserves:					
Total funds	101,535	323,428	(256,885)	-	168,078

15 **Analysis of net assets between funds**

	Unrestricted funds	Restricted funds	Total
	£	£	£
Fixed assets	18,041	-	18,041
Net current assets	84,803	65,234	150,037
	102,844	65,234	168,078

16 **Commitments**

Operating lease commitments

Annual commitments under non-cancellable operating leases are as follows:

	2023 Land and buildings	2023 Other	2022 Land and buildings	2022 Other
	£	£	£	£
Operating leases with expiry date:				
In the second to fifth years inclusive	-	-	-	22,493
	-	-	-	22,493

17 **Related party disclosures**

Controlling party

The charity is managed by the trustees; thus no single party controls the company.

REFUGE4PETS

England & Wales - Charity number 1174331

Accounts

Refuge4pets

A Charitable Incorporated Organisation

Charity No. 1174331

Company No. CE010822

Trustees' Report and Unaudited but Independently Examined Accounts

31 March 2022

Cornwall Community Accountancy Service
The Elms,
61 Green Lane
Redruth
Cornwall
TR15 1LS

Refuge4pets
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REFERENCE AND ADMINISTRATIVE DETAILS

Company No. CE010822

Charity No. 1174331

Registered Office

PO Box 160
Liskeard
Cornwall
PL14 9DR

Directors and Trustees
The Directors of the charitable company are its Trustees for the purposes of charity law.
The following Directors and Trustees served during the year:

Dina Holder	
Emily Bowen	
Glyn Chambers	
Laura Chesterfield	
Natalie Wilkerson	
Rebekah Harrington	(Resigned 24 April 2021)
Richard Clack	(Passed away 14 June 2022)
Sarah Daniels-Day	

Accountants

Cornwall Community Accountancy Service
The Elms, 61 Green Lane
Redruth
Cornwall
TR15 1LS

Bankers
Lloyds Bank
The Parade
Liskeard
Cornwall
PL14 6AW

Refuge4pets
TRUSTEES ANNUAL REPORT

The Trustees, who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the unaudited financial statements of the charity for the year ended 31 March 2022.

OBJECTIVES AND ACTIVITIES

The purpose of the organisation is as follows:

‘to relieve the needs of victims/survivors of domestic violence and abuse in the South West of England by providing a pet fostering service so that individuals and families can access refuge and start to rebuild their lives.'

The Trustee Team have agreed Refuge4Pet’s strategy and current key priorities as:

Purpose
To enable freedom from domestic violence and abuse for people and animals.

Vision
We offer victims/survivors of domestic violence and abuse a pet fostering service to remove a significant barrier which prevents many victims/survivors from leaving. We empower victims/survivors to access the vital safety and support they need before being reunited with their much-loved pets. We believe that animals are an important part of victims/survivors’ coping strategies. We are working to reduce loneliness and isolation by enabling people to recover from trauma with the help of animal companionship and the therapeutic benefits this brings to people.

Our main priorities are:

Priority 1
To reach victims/survivors who need our support to escape domestic violence and abuse

Priority 2
To support victims/survivors of domestic violence and abuse across the communities that we work by bringing people together to form positive support networks

Priority 3
To develop and support volunteers to increase their health and wellbeing and reach their personal goals

Priority 4
To ensure our financial sustainability so that we can continue to deliver and develop our service

Values
Refuge4Pets determination in achieving its objectives are derived from its values of:

Empathy – We understand what people and animals have been through and how they feel;

Equality – We believe that everyone is equal and has the right to live free of violence and abuse;

Empowerment – We empower victim/survivors to regain control of their lives and access vital safety and support;

Effectiveness – We work efficiently and effectively to achieve our vision;

Integrity - We are honest and have strong moral principles.

The trustees kept in mind the Charity Commissions guidance on public benefit when reviewing the Charity's aims and objectives and overseeing the day to day operations undertaken by the Charity.

ACHIEVEMENTS AND PERFORMANCE

We are a pioneering young CIO that enables freedom from domestic abuse for victim-survivors in Devon and Cornwall by providing a specialist fostering service for their animals and resettlement outreach services to aid mental and physical recovery from abuse. The charity is removing a significant barrier which prevents many victim-survivors from leaving. Practice and academic research provides evidence that at least 66 per cent of victim-survivors will not leave if they cannot take their animals with them.
Dr Mary Wakeham founded the charity in 2017 after her own experience of domestic abuse and role as an independent domestic abuse advocate in Cornwall. She has also conducted academic research on gender-based violence establishing how animals are used as tools of coercive control and the importance of animals for victim-survivors during abuse and in their recovery from trauma. Refuge4Pets is now the national voice on this issue and has provided training to nearly 4,000 professionals.

Our services are in high demand due to the scale of domestic abuse, increase in awareness of our services and being the only provider in Devon and Cornwall. It is estimated that 2.3 million adults aged 16-74 years experienced domestic abuse in the last 12 months and 2 women are murdered each week by the perpetrator (ONS, 2021). Since 2017 the charity has supported 350 families to escape domestic abuse by fostering nearly 500 animals and its outreach programme has supported 85 victim-survivors transitioning from refuge to permanent accommodation with 1-2-1 support, group work and peer support.

One of our key achievements this year was being awarded the National Council for Voluntary Organisations (NCVO) Trusted Charity Standard which included a rigorous external assessment of the organisation. The independent assessor provided the following quote in the outcome report which we are very proud of:

'Refuge4Pets has an experienced, knowledgeable and supportive Board of Trustees, who along with the CEO, provide strong and constructive leadership to the staff and volunteers. Everyone in the organisation puts its users (both animals and people) at the heart of what they do. The organisation has developed clear and efficient systems and protocols to achieve its objectives and ensures that it has robust monitoring and evaluation systems to demonstrate its impact. It has also developed strong partnership links with other agencies. It was a pleasure to interview such committed and motivated people'.

Over the last four years our Trustee team has grown from a team of three founding Trustees to a team of nine Trustees. Following a capability review of the organisation it was important for our development to recruit additional Trustees particularly with expertise in strategic planning, financial planning and management and human resources. The expertise within the Trustee team now reflects the skills, knowledge and experience Refuge4Pets' needs to realise our strategy, priorities and operational plan.

The charity has recently received largescale recognition for its work winning a Special Recognition award at the 2022 People's Pet Awards in London and being shortlisted as one of 17 finalists out of 1,300 National Lottery Projects in the Project of the Year award. We are also a nominee for the 2022 Emma Humphreys Memorial Prize and we are delighted with the news that Dame Jenni Murray will be joining us as our Patron.

Specialist domestic abuse animal fostering service

We provide the only specialist animal fostering service for victim-survivors of domestic abuse across Devon and Cornwall. The research that we have published and the feedback from Refuge4Pets service users highlights that victim-survivors of domestic abuse who have animals often do not escape the abuse if they are unable to take their much-loved animals with them:

Lucy: 'I remember calling a domestic abuse helpline and they offered to take me into a refuge with the children. And I said about the animals and they said, "You just have to leave them. You have to get out and you have to leave them." I couldn't do that, my dog is part of the family'.

One way that we measure the impact that this service has on the lives of victim-survivors of domestic abuse is through service evaluation forms which are completed when families are reunited. Service evaluations evidence that our specialist animal fostering service enables survivors to leave abusive relationships and helps to increase survivors' mental health and wellbeing as a result of knowing that they will be reunited with their animals. Survivors also feel that being reunited with their animals helps them and their children to recover from the trauma of abuse. Here are some direct quotes from service users:

'Thank you, if it wasn't for you I wouldn't have got out alive'

'I can't thank everyone enough for the help I've been given, it's been a traumatic time, but to know (anonymised), was safe and being so well looked after gave me and my daughter peace of mind'.

'Without Refuge4Pets I would not have been able to leave the dangerous situation I was in. It helped me get through some very traumatic days, weeks and months knowing my dog was being so well looked after and that I would be reunited with her one day. Regular contact by phone and photos was some days the only joy I had in my life at that point.'

One family's experience of our animal fostering service

We had been really lookingforwardto the day thatwe got toreunitea family with their two dogs. This day recentlycame round...

The teammember, who hasworked in thefield of domestic abuse for over a decade, shed a tear when shelooked in herrear-view mirror as she drove away, having collected the two dogs from Mum and her children over Christmas. At the time wedidn'tknow the extent of the abuse that the family had experienced,but that day, our team memberwho collected the dogs, got a sense of the deep trauma that this family had experienced.

The family had just fled and were in emergency accommodation. Thanks to our team of incredible volunteers wewereable to drop the two dogs off to a wonderful foster home the same day and they have been there for ten months.

During this time we have been able to have the dogs neutered, kept up with grooming which was vital given their breeds, provide vaccinations, flea and worm treatment and make sure that they had everything they needed in terms of supplies. The foster family have provided all the love, care and patience the dogs have needed to recover from the trauma that they have experienced – animals are victim-survivors of domestic abuse too.

We knew there would betears of sadness and joy on reunite day… The foster carers who hadprovided the best possible care for these dogs weresad to see them go - itis often hard to say goodbye. However, the family wereoverjoyed to be reunited with their dogs and there weremany tears of happiness! Being reunited is so important for the recovery of the whole family – people and animals. This is the best bit about our work.The family had these words to say:

'The support and services offered have been invaluable. We have experienced so much trauma and loss, not losing our dogs has been so important for my children and myself.'

Volunteers

Aside from the positive outcomes that we support survivors of domestic abuse to achieve there are many positive outcomes that we also support volunteers to achieve. We now have 155 volunteers many of whom have lived experience of domestic abuse or who are marginalised in society for a number of reasons. For example, volunteers in older age ranges, individuals with disabilities, people experiencing poverty who cannot financially commit to animal ownership. Service evaluations with volunteers show that fostering can increase volunteers' health and wellbeing through animal companionship and being part of a supportive team. Here are some quotes from volunteers:

'Good to help someone who needs it, cats are great company'

'Felt good helping his Mum. Love having a dog, enjoy walks and cuddles and interacting with the dog and playing'

Outreach Service

We also provide an outreach resettlement service across Devon and Cornwall which is focused on providing victim-survivors of domestic abuse who have used our animal fostering service with a holistic package of support to aid their recovery from abuse and improve their quality of life. This project was developed in response to consultations with victim-survivors and local partner organisations to bridge a gap in service provision. Survivors explained how they felt particularly isolatedandlonelywhen theylefttemporaryaccommodation to settle in permanent accommodation in communities which impacted their mental health and wellbeing.

Julia: 'Last Christmas I was in a caravan with the children, and I had social care, a support worker from the refuge, housing and the school. I had so much support then all of a sudden no one is there. We are in our house, but I have no one to talk to, I feel lonely, lost and am back on medication'.

Recovery from domestic abuse can take years and ongoing support when it is needed most. We have developed our understanding about the challenges that survivors face through our years of practice and academic experience where we have listened to the voices, experiences, tragedies, hopes and wishes of hundreds of victim-survivors. Our outreach coordinator and volunteer peer mentors support victim-survivors of domestic abuse to:

- Increase their safety in the community
- Increase confidence, self-esteem, and resilience
- Build positive support networks in the community to reduce loneliness and isolation
- Increase victim-survivors' mental health and wellbeing

We use the Empowerment Star tool to measure the impact of the outreach service and 100 per cent of service users completing more than one empowerment star reported increases in scores across the eight empowerment star outcome areas which are:

- Maintaining accommodation and help with housing issues
- Feeling empowered and building self-esteem
- Developing positive support networks in the community
- Accessing financial entitlements and support with budgeting
- Dealing with ongoing legal issues relating to the abuse
- Increase in personal safety
- Support with children
- Access to work and learning

In the last twelve months 100% of outreach service users have rated our service as excellent.

Here's what some of the people accessing our outreach service had to say about the support that they received:

'The groupwork sessions have helped me realise how happy and beautiful I am. I don't feel lonely or worthless anymore'.

'The support helped me to move forward with my life. It was amazing, it was very regular which was so helpful and just what I needed. I now have a job but try to do as much as I can in the community to help others'.

'I have been able to get away from my previous existence. Without Refuge4Pets' support, I would still be there'.

'I feel better about setting boundaries, feeling comfortable with my rights and asserting them. I feel more confident. I felt listened to and was given time - a big thing'.

'The service helped me obtain more suitable accommodation and was very helpful just by being there and listening. I honestly feel that without this help I would have gone down a very dark road and my mental health would have suffered a lot more'.

In Summary
It has been an exceptionally busy year; we have more animals in foster care than ever before and we receive referrals to our service daily. As always, we are extremely grateful to our wonderful volunteers without whom we could not offer this life saving and life changing service. Our team has grown to meet demand for the service, we have ambitious plans and have received national recognition for our work. But our long-term financial sustainability is one of our greatest challenges, particularly against the current economic backdrop. This said, the team – trustees, staff and volunteers remain committed to ensuring the future of our service to victim-survivors of domestic abuse.

FINANCIAL REVIEW

Incoming resources for the period are £141,142 (2021: £244,265) and resources expended are £195,342 (2021: £165,387) leaving an overall deficit for the year of £54,200 (2021: £78,878 surplus). Total unrestricted funds carried forward at the end of the year are £46,087 (2021: £58,019) with £23,646 (2021: £8,352) of this in designated funds. In addition there remains £55,448 of restricted funds carried forward (2020: £97,716).

Reserves policy:

Refuge4Pet's reserves policy is to increase its level of unrestricted funds in order to ensure the underlying financial resilience of the charity and to provide designated funds for specific projects. The minimum level of free reserves that Refuge4Pets will hold in unrestricted funds, excluding fixed assets, will cover six months of core running costs plus any potential liabilities in the event of Refuge4Pets having to cease its activities. This will require Refuge4Pets to maintain a minimum amount of £66,252 in unrestricted funds which it will invest in interest bearing accounts. As at 31st March 2022, the level of Refuge4Pet's unrestricted and undesignated funds stands at £22,441 (2021; £49,667) Refuge4Pets has an income diversification strategy in place to increase its reserves held in unrestricted funds in order to comply with its reserves policy. The reserves policy will be reviewed annually by R4P Trustees.

PLANS FOR FUTURE PERIODS

Growing our unrestricted funds and financial sustainability remains a priority for us going forward. We are addressing this through the development of our financial diversification strategy and more robust financial planning.

We would like to develop our service to work more holistically with victim/survivors of domestic violence and abuse and we have started to consult with service users and colleagues to shape this work and secure funding.

We are developing a more structured volunteer programme that is engaging for volunteers and supports people to meet their personal goals.

As a small, young charity we are continually reviewing our policies and procedures to make sure that we are compliant, efficient and provide a great service.

STRUCTURE, GOVERNANCE AND MANAGEMENT

The charity was registered with the Charity's Commission on 22 August 2017 as a CIO. The charity is governed by its governing document dated 15 August 2017.

Recruitment and induction of trustees:
Apart from the first charity trustees, every trustee must be appointed for a term of 3 years by a resolution passed at a properly convened meeting of the charity trustees.
In selecting individuals for appointment as charity trustees, the current trustees consider the skills, knowledge and experience needed for the effective administration of Refuge4Pets.
Induction includes familiarization of all trustees with our objectives, policies and procedures, operating methods and financial reporting.

Risk management:
The trustees regularly review the risks to the Charity from both external factors and its operations. The trustees consider that they have taken appropriate steps to reduce such risks.
NB good practice is to keep a risk register that identifies risks and what you will do to reduce them.

TRUSTEES RESPONSIBILITIES

The Trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charity and to enable them to ensure that the financial statements comply with the Companies Act 2006. The Trustees are also responsible for safeguarding the assets of the charity and hence taking reasonable steps for the prevention and detection of fraud and other irregularities.

The above report has been prepared in accordance with the provisions applicable to companies subject to the small companies regime as set out in Part 15 of the Companies Act 2006 and in accordance with the Charities SORP (FRS 102).

Signed on behalf of the board

Glyn Chambers
Trustee
23 November 2022

Independent Examiner's Report to the trustees of Refuge4pets

I report to the charity trustees on my examination of the accounts of Refuge4pets for the year ended 31 March 2022 which comprise the Statement of Financial Activities, the Summary Income and Expenditure Account, the Balance Sheet and the related notes.

Responsibilities and basis of report

As the trustees of the charity (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act.

Having satisfied myself that the accounts of the charity are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

I have completed my examination. I can confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that:

- accounting records were not kept in accordance with section 386 of the 2006 Act ; or
- the accounts do not accord with those records; or
- the accounts do not comply with the accounting requirements under section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination; or
- the accounts have not been prepared in accordance with the Charities SORP (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Debbie Risborough
Association of Chartered Certified Accountants
Cornwall Community Accountancy Service
The Elms, 61 Green Lane
Redruth
Cornwall
TR15 1LS
23 November 2022

Refuge4pets
STATEMENT OF FINANCIAL ACTIVITIES

for the year ended 31 March 2022

	Notes	Unrestricted funds 2022 £	Restricted funds 2022 £	Total funds 2022 £	Total funds 2021 £
Income and endowments from:					
Donations and legacies	4	32,764	1,500	34,264	34,361
Charitable activities	5	11,897	94,981	106,878	209,904
Total		44,661	96,481	141,142	244,265
Expenditure on:					
Charitable activities	6	57,196	138,146	195,342	165,387
Total		57,196	138,146	195,342	165,387
Net gains on investments		-	-	-	-
Net (expenditure)/income	7	(12,535)	(41,665)	(54,200)	78,878
Transfers between funds		1,797	(1,797)	-	-
Net (expenditure)/income before other gains/(losses)		(10,738)	(43,462)	(54,200)	78,878
Other gains and losses:					
Net movement in funds		(10,738)	(43,462)	(54,200)	78,878
Reconciliation of funds:					
Total funds brought forward		58,019	97,716	155,735	76,857
Total funds carried forward		47,281	54,254	101,535	155,735

The statement of financial activities includes all gains and losses recognised in the year.
All income and expenditure derive from continuing activities.

Refuge4pets
BALANCE SHEET

at 31 March 2022

Company No. CE010822	**Notes**	**2022**	**2021**
		£	**£**
Fixed assets			
Tangible assets	10	23,646	8,352
		23,646	8,352
Current assets			
Stocks	11	703	747
Debtors	12	4,070	53,816
Cash at bank and in hand		77,691	97,221
		82,464	151,784
Creditors: Amount falling due within one year	13	(4,575)	(4,401)
Net current assets		77,889	147,383
Total assets less current liabilities		101,535	155,735
Net assets excluding pension asset or liability		101,535	155,735
Total net assets		101,535	155,735
The funds of the charity			
Restricted funds	14		
Restricted income funds		54,254	97,716
		54,254	97,716
Unrestricted funds	14		
General funds		23,635	49,667
Designated funds		23,646	8,352
		47,281	58,019
Reserves	14		
Total funds		101,535	155,735

These accounts have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

For the year ended 31 March 2022 the company was entitled to exemption under section 477 of the Companies Act 2006 relating to small companies.

The members have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006.

The directors acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of accounts.

Approved by the board on 23 November 2022

And signed on its behalf by:

Glyn Chambers
Trustee
23 November 2022

for the year ended 31 March 2022

1 Accounting policies

Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The charity constitutes a public benefit entity as defined by FRS102.

Change in basis of accounting or to previous accounts

There has been no change to the accounting policies (valuation rules and method of accounting) since last year and no changes have been made to accounts for previous years.

Fund accounting

Unrestricted funds	These are available for use at the discretion of the trustees in furtherance of the general objects of the charity.
Designated funds	These are unrestricted funds earmarked by the trustees for particular purposes.
Revaluation funds	These are unrestricted funds which include a revaluation reserve representing the restatement of investment assets at their market values.
Restricted funds	These are available for use subject to restrictions imposed by the donor or through terms of an appeal.

Income

Recognition of income	Income is included in the Statement of Financial Activities (SoFA) when the charity becomes entitled to, and virtually certain to receive, the income and the amount of the income can be measured with sufficient reliability.
Income with related expenditure	Where income has related expenditure the income and related expenditure is reported gross in the SoFA.
Donations and legacies	Voluntary income received by way of grants, donations and gifts is included in the the SoFA when receivable and only when the Charity has unconditional entitlement to the income.
Tax reclaims on donations and gifts	Income from tax reclaims is included in the SoFA at the same time as the gift/donation to which it relates.
Donated services and facilities	These are only included in income (with an equivalent amount in expenditure) where the benefit to the Charity is reasonably quantifiable, measurable and material.
Volunteer help	The value of any volunteer help received is not included in the accounts.
Investment income	This is included in the accounts when receivable.
Gains/(losses) on revaluation of fixed assets	This includes any gain or loss resulting from revaluing investments to market value at the end of the year.
Gains/(losses) on investment assets	This includes any gain or loss on the sale of investments.

Expenditure

Recognition of expenditure	Expenditure is recognised on an accruals basis. Expenditure includes any VAT which cannot be fully recovered, and is reported as part of the expenditure to which it relates.
Expenditure on raising funds	These comprise the costs associated with attracting voluntary income, fundraising trading costs and investment management costs.
Expenditure on charitable activities	These comprise the costs incurred by the Charity in the delivery of its activities and services in the furtherance of its objects, including the making of grants and governance costs.
Grants payable	All grant expenditure is accounted for on an actual paid basis plus an accrual for grants that have been approved by the trustees at the end of the year but not yet paid.
Governance costs	These include those costs associated with meeting the constitutional and statutory requirements of the Charity, including any audit/independent examination fees, costs linked to the strategic management of the Charity, together with a share of other administration costs.
Other expenditure	These are support costs not allocated to a particular activity.

Taxation

The charity is exempt from corporation tax on its charitable activities.

Tangible fixed assets and depreciation

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life:

Motor vehicles	25% reducing balance
Equipment	25% reducing balance

Freehold investment property

Investment properties are measured initially at cost and subsequently at fair value at each balance sheet date and are not depreciated. All gains or losses are taken to the Statement of Financial Activities as they arise.

Intangible fixed assets and amortisation

Intangible fixed assets (including purchased goodwill, patents and trademarks) are carried at cost less accumulated amortisation and impairment losses.

Stocks

Stock is included at the lower of cost or net realisable value. Donated items of stock are recognised at fair value which is the amount the charity would have been willing to pay for the items on the open market.

Trade and other debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

Cash and cash equivalents

Cash and cash equivalents comprise cash at bank and on hand, demand deposits with banks and other short-term highly liquid investments with original maturities of three months or less and bank overdrafts. In the statement of financial position, bank overdrafts are shown within borrowings or current liabilities. In the Statement of Cash Flows, cash and cash equivalents are shown net of bank overdrafts that are repayable on demand and form an integral part of the company's cash management.

Trade and other creditors

Short term creditors are measured at the transaction price. Other creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

Research and development

Expenditure on research and development is written off in the year in which it is incurred.

Foreign currencies

Monetary assets and liabilities denominated in currencies other than the functional currency of the charity are translated at the rates of exchange prevailing at the end of the reporting period. Transactions in currencies other than the functional currency of the charity are recorded at the rate of exchange on the date that the transaction occurred.
All exchange differences are are taken into account in arriving at net income/expenditure.

Leased assets

Where the charity enters into a lease which entails taking substantially all the risks and rewards of ownership of an asset, the lease is treated as a finance lease.
Leases which do not transfer substantially all the risks and rewards of ownership to charity are classified as operating leases.
Assets held under finance leases are initially recognised as assets of the charity at their fair value at the inception of the lease or, if lower, at the present value of the minimum lease payments. The corresponding liability to the lessor is included in the balance sheet date as a finance lease obligation. Lease payments are apportioned between finance expenses and reduction of the lease obligation so as to achieve a constant rate of interest on the remaining balance of the liability. Finance expenses are recognised immediately, unless they are directly attributable to qualifying assets, in which case they are capitalised in accordance with the charity's policy on borrowing costs.
Assets held under finance leases are depreciated in the same way as owned assets.

Operating lease payments are recognised as an expense on a straight-line basis over the lease term.
In the event that lease incentives are received to enter into operating leases, such incentives are recognised as a liability. The aggregate benefit of incentives is recognised as a reduction of rental expense on a straight-line basis.

Pension costs

The charity operates a defined contribution plan for its employees. A defined contribution plan is a pension plan under which the company pays fixed contributions into a separate entity. Once the contributions have been paid the company has no further payments obligations. The contributions are recognised as expenses when they fall due. Amounts not paid are shown in accruals in the balance sheet. The assets of the plan are held separately from the company in independently administered funds.

Statement of cash flows

The charity is exempt from preparing a statement of cash flows on the grounds that it is a small charity

2 **Company status**

The charity is a charitable incorporated organisation and has no share capital. In the event of the charity being wound up the liability of members towards the assets of the charity is limited to £nil. The members of the charity are the trustees named on page 1.

3 **Statement of Financial Activities - prior year**

	Unrestricted funds 2021	Restricted funds 2021	Total funds 2021
	£	£	£
Income and endowments from:			
Donations and legacies	34,361	-	34,361
Charitable activities	64,904	145,000	209,904
Total	99,265	145,000	244,265
Expenditure on:			
Charitable activities	54,432	110,955	165,387
Total	54,432	110,955	165,387
Net income	44,833	34,045	78,878
Net income before other gains/(losses)	44,833	34,045	78,878
Other gains and losses:			
Net movement in funds	44,833	34,045	78,878
Reconciliation of funds:			
Total funds brought forward	13,186	63,671	76,857
Total funds carried forward	58,019	97,716	155,735

4 **Income from donations and legacies**

	Unrestricted	Restricted	Total 2022	Total 2021
	£	£	£	£
Appeals and donations	31,037	1,500	32,537	32,422
Gift Aid	1,527	-	1,527	1,939
Legacies	200	-	200	-
	32,764	1,500	34,264	34,361

5 **Income from charitable activities**

	Unrestricted	Restricted	Total 2022	Total 2021
	£	£	£	£
Grant Income:				
Awards for All	-	-	-	10,000
National Lottery 1st Reaching Communities	-	-	-	60,500
Support Adoption for Pets	-	-	-	2,500
Charities Aid Foundation Covid	-	-	-	8,000
National Lottery Community	-	53,981	53,981	78,966
People Postcode Lottery	-	-	-	20,000
Kennel Club	-	-	-	5,000
Cornwall Community Foundation	-	5,000	5,000	-
Jean Sainsburys	-	5,000	5,000	-
Norman Family Trust	-	11,000	11,000	-
Pets At Home Foundation	-	15,000	15,000	-
Spark	-	5,000	5,000	-
Primary Purpose Trading:				
Events	5,681	-	5,681	253
Online shop	6,216	-	6,216	24,685
	11,897	94,981	106,878	209,904

6 Expenditure on charitable activities

	Unrestricted	Restricted	Total 2022	Total 2021
	£	£	£	£
Direct expenditure on charitable activities				
Pet food	1,418	-	1,418	474
Fostering expenses	754	-	754	1,611
Kennel fees	5,252	-	5,252	1,717
Vet fees	6,096	12,953	19,049	14,836
Online shop merchandise	3,891	-	3,891	15,197
Events	2,194	-	2,194	94
Volunteer training and DBS	-	52	52	212
Support Costs				
Wages	13,320	92,138	105,458	73,852
Staff NIC (Employers)	3,739	-	3,739	-
Pensions	267	1,855	2,122	1,301
Staff training	0	3,143	3,143	1,460
Staff welfare	0	599	599	-
Rent & rates	9,894	852	10,746	10,951
Insurance	896	1,573	2,469	2,274
Repairs & renewals	-	-	-	13
Telephone and fax	2,411	194	2,605	2,354
IT expenses	1,390	51	1,441	1,530
Motor Expenses	0	20,217	20,217	19,656
Printing, postage and stationary	2,478	-	2,478	7,713
Subscriptions	177	-	177	294
Sundry expenses	1,027	1,074	2,101	1,440
Marketing and promotion	540	520	1,060	911
Legal and professional fees	0	2,381	2,381	3,625
Bank charges	132	-	132	4
Profit on disposal of tangible fixed assets	(2,747)	-	(2,747)	-
Depreciation	2,821	-	2,821	1,878
Governance costs				
Accountancy fees	270	545	815	1,015
Independent examination of the charity's accounts	975	-	975	975
	57,196	138,146	195,342	165,387

7 Net (expenditure)/income before transfers

	2022	2021
This is stated after charging:	£	£
Depreciation of owned fixed assets	2,821	1,878
Independent Examiner's fee	975	975
Other fees paid to the auditor or independent examiner	815	756

8 Trustee remuneration and expenses

	2022	2021
	Number	Number
The nature of the reimbursed expenses	Nil remuneration or expenses paid to trustees in the current or prior year.	

9 Staff costs

Salaries and wages	105,458	73,852
Social security costs	3,739	-
Pension costs	2,122	1,301
	111,319	75,153

No employee received emoluments in excess of £60,000.

Total employee benefits received by key management personnel	35,683	26,245

The average monthly number of full time equivalent employees during the year was as follows:

	2022	2021
	Number	Number
Charitable activities full time	1	1
Charitable activities part time	5	4
	6	5

10 **Tangible fixed assets**

	Motor vehicles	Equipment	Total
	£	£	£
Cost or revaluation			
At 1 April 2021	7,000	6,715	13,715
Additions	19,833	1,235	21,068
Disposals	(7,000)	-	(7,000)
At 31 March 2022	19,833	7,950	27,783
Depreciation and impairment			
At 1 April 2021	4,047	1,316	5,363
Depreciation charge for the year	1,240	1,581	2,821
Disposals	(4,047)	-	(4,047)
At 31 March 2022	1,240	2,897	4,137
Net book values			
At 31 March 2022	18,593	5,053	23,646
At 31 March 2021	2,953	5,399	8,352

11 **Stocks**

	2022	2021
	£	£
Finished goods	703	747
	703	747

12 **Debtors**

	2022	2021
	£	£
Other debtors	1,521	18,264
Prepayments and accrued income	2,549	35,552
	4,070	53,816

13 **Creditors:**
amounts falling due within one year

	2022	2021
	£	£
Trade creditors	1,738	653
Other taxes and social security	1,862	2,773
Accruals and deferred income	975	975
	4,575	4,401

14 **Movement in funds**

	At 1 April 2021	Incoming resources (including other gains/losses)	Resources expended	Gross transfers	At 31 March 2022
	£		£	£	£
Restricted funds:					
Restricted income funds:					
National Lottery 1st Reaching Communities	67,163	53,981	(93,312)	(1,436)	26,396
Awards for All	11,960	-	(6,973)	(411)	4,576
Support Adoption for Pets	154	-	-	(154)	-
Peoples' Postcode Lottery	18,439	-	(18,643)	204	0
Cornwall Community Foundation	-	5000	(3,320)	-	1,680
Jean Sainsburys	-	5000	(4809)	-	191
Norman Family Trust	-	11000	(1871)	-	9129
Pets At Home Foundation	-	15000	(8145)	-	6855
Spark	-	5000	-	-	5000
Steven Frewer	-	1500	(1074)	-	426
Total	97,716	96,481	(138,146)	(1,797)	54,254
Unrestricted funds:					
General funds	49,667	44,661	(57,196)	(13,497)	23,635
Designated funds:					
Capital Expenditure funded by Grants	8,352	-	-	15,294	23,646
Total	8,352	-	-	15,294	23,646
Revaluation Reserves:					
Total funds	155,735	141,142	(195,342)	-	101,535

Purposes and restrictions in relation to the funds:

Restricted funds:

National Lottery 1st Reaching Communities	A 3 year project which aims to enable freedom from domestic violence and abuse by removing a significant barrier which prevents many victims from leaving. Empower and support victims to access vital advice and safety.
Awards for All	Support for core costs, rent, insurance, IT and telephony

Support Adoption for Pets	Support for vet fees
Peoples' Postcode Lottery	Outreach project
Cornwall Community Foundation	Resettlement project
Jean Sainsburys	Support for vet fees
Norman Family Trust	Support for additional costs in relation to the Covid pandemic
Pets At Home Foundation	Support for vet fees
Spark	Outreach project
Steven Frewer	Support for children whose pets are supported by us.
Designated funds: Capital Expenditure funded by Grants	As per SORP requirements capital paid for by restricted funds is transferred to a designated fund to match depreciation.

15 Analysis of net assets between funds

	Unrestricted funds	Restricted funds	Total
	£	£	£
Fixed assets	23,646	-	23,646
Net current assets	23,635	54,254	77,889
	47,281	54,254	101,535

16 Commitments

Operating lease commitments

Annual commitments under non-cancellable operating leases are as follows:

	2022 Land and buildings	2022 Other	2021 Land and buildings	2021 Other
	£	£	£	£
Operating leases with expiry date:				
In the second to fifth years inclusive	-	22,493	-	27,621
	-	22,493	-	27,621

17 Related party disclosures

Controlling party

The charity is managed by the trustees; thus no single party controls the company.

REFUGE4PETS

England & Wales - Charity number 1174331

Accounts

Refuge4pets

A Charitable Incorporated Organisation

Charity No. 1174331

Company No. CE010822

Trustees' Report and Unaudited but Independently Examined Accounts

31 March 2021

Cornwall Community Accountancy Service
The Elms,
61 Green Lane
Redruth
Cornwall
TR15 1LS

Refuge4pets
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REFERENCE AND ADMINISTRATIVE DETAILS

Company No. CE010822

Charity No. 1174331

Registered Office

PO Box 160
Liskeard
Cornwall
PL14 9DR

Directors and Trustees

The Directors of the charitable company are its Trustees for the purposes of charity law. The following Directors and Trustees served during the year:

Dina Holder
Glyn Chambers
Laura Chesterfield
Natalie Wilkerson
Rebekah Harrington
Richard Clack
Shirley Westaway (Resigned 4 February 2021)

Accountants

Cornwall Community Accountancy Service
The Elms, 61 Green Lane
Redruth
Cornwall
TR15 1LS

Bankers

Lloyds Bank
The Parade
Liskeard
Cornwall
PL14 6AW

Refuge4pets
TRUSTEES ANNUAL REPORT

The Trustees, who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the unaudited financial statements of the charity for the year ended 31 March 2021.

OBJECTIVES AND ACTIVITIES

The purpose of the organisation is as follows:

'to relieve the needs of victims/survivors of domestic violence and abuse in the South West of England by providing a pet fostering service so that individuals and families can access refuge and start to rebuild their lives.'

The Trustee Team have agreed Refuge4Pet's strategy and current key priorities as:

Purpose
To enable freedom from domestic violence and abuse for people and animals.

Vision
We offer victims/survivors of domestic violence and abuse a pet fostering service to remove a significant barrier which prevents many victims/survivors from leaving. We empower victims/survivors to access the vital safety and support they need before being reunited with their much-loved pets. We believe that animals are an important part of victims/survivors' coping strategies. We are working to reduce loneliness and isolation by enabling people to recover from trauma with the help of animal companionship and the therapeutic benefits this brings to people.

Our main priorities are:

Priority 1
To reach victims/survivors who need our support to escape domestic violence and abuse

Priority 2
To support victims/survivors of domestic violence and abuse across the communities that we work by bringing people together to form positive support networks

Priority 3
To develop and support volunteers to increase their health and wellbeing and reach their personal goals

Priority 4
To ensure our financial sustainability so that we can continue to deliver and develop our service

Values
Refuge4Pets determination in achieving its objectives are derived from its values of:

Empathy – We understand what people and animals have been through and how they feel;

Equality – We believe that everyone is equal and has the right to live free of violence and abuse;

Empowerment – We empower victim/survivors to regain control of their lives and access vital safety and support;

Effectiveness – We work efficiently and effectively to achieve our vision;

Integrity - We are honest and have strong moral principles.

The trustees kept in mind the Charity Commissions guidance on public benefit when reviewing the Charity's aims and objectives and overseeing the day to day operations undertaken by the Charity.

ACHIEVEMENTS AND PERFORMANCE

Our core purpose is to enable freedom from domestic abuse for all victim-survivors (humans and animals). We do this by offering survivors of domestic abuse an animal fostering service to remove a significant barrier which prevents many survivors from leaving. We empower victim-survivors to access the vital safety and support they need before being reunited with much-loved animals. We know that animals are an important part of survivors' coping strategies and that the bond that survivors have with animals aids their recovery from trauma. We also work to reduce loneliness and isolation and improve the wellbeing of survivors and volunteers in the community. Since Refuge4Pets began in August 2017 we have supported 213 individuals/families to escape domestic abuse by fostering 372 animals.

Animals are often abused by perpetrators to coerce, control and entrap human victim-survivors (adults and children). For many survivors animals are their only source of comfort, companionship and love. The strong human animal bond makes animals an attractive target for abuse by the perpetrator because of the psychological and emotional damage done to human victims through the abuse of animals. Threats and exposure to the actual abuse of animals has a devastating impact on adult and child victim-survivors. For many victim-survivors of domestic abuse the reality is that concerns for their animal's safety and welfare and the strong human animal bond prevents people from leaving, delays them from leaving or means that they return. Escaping domestic abuse is extremely difficult and dangerous. But, leaving with animals who are considered 'family members' is almost impossible given that many refuges and emergency accommodation providers will not accept animals.

> Rosemary: I had left twice. And it was like an instant thing… a message threatening to kill my dog. And it was like as soon as I got that message, I knew I had to go back. I turned down a refuge space because I couldn't take my dog and he had isolated me from my friends and family, so I had no option other than to go back.

Research that we have conducted with survivors of domestic abuse across the UK highlighted that 66 per cent of participants delayed leaving, stayed or returned to an abusive relationship because they had nowhere for their animals to go when they escaped. Our own service evaluations indicate that all 213 adult survivors who have accessed our service stated that without our support they would not have been able to escape. Families that we have supported through our animal fostering service have also told us that the service stopped them returning to abusive relationships, increased their mental health and wellbeing through regular updates about animals and that being reunited with animals has helped them to recover from the trauma that they experienced.

> Jeni: Without Refuge4Pets I would not have been able to leave the dangerous situation I was in. It helped me get through some very traumatic days, weeks and months knowing my dog was being so well looked after and that I would be reunited with her one day. Regular contact by phone and photos was some days the only joy I had in my life at that point.

Our New Outreach Project

We have learnt through listening to the experiences of survivors that transitioning from refuge to permanent accommodation in unfamiliar communities can be extremely difficult. This is why we are so passionate about providing longer term settlement work with survivors through our outreach project as recovery from domestic abuse can take years and ongoing support when it is needed most. In addition to our animal fostering service we also now provide survivors with holistic support through our outreach service. This project was developed in response to consultations with survivors and local partner organisations to bridge a gap in service provision. Survivors explained how they felt particularly isolated and lonely when they left temporary accommodation to settle in permanent accommodation in communities which impacted their mental health and wellbeing.

> Julia: Last Christmas I was in a caravan with the children, and I had social care, a support worker from the refuge, housing, the school and you guys. I had so much support then all of a sudden no one is there. We are in our house, but I have no one to talk to, I feel lonely, lost and am back on medication.

Early evaluation work of the outreach project is providing evidence that this ongoing support to survivors is helping individuals making positive changes in their lives in relation to safety, accommodation, support networks, legal issues, health and wellbeing, money, children, working and learning and empowerment and self-esteem.

Our Volunteers

Both service users and volunteers are at the heart of our organisation. We now have 155 volunteers across Devon and Cornwall. Through service evaluations volunteers have told us that volunteering increases their own wellbeing through the satisfaction of helping others and feeling part of a positive support network. Volunteers also told us that animal companionship helped to reduce their own loneliness and isolation and increase their mental health and wellbeing.

> Jon: Felt amazing we could help victims move to their next stage and had a beautiful cat in our family.

Our volunteers have a raft of experience and skills which have been key to the success of our charity. Many have been touched by domestic abuse personally through their own experiences, the experiences of those close to them, or professionally. We also have volunteers who have been service users of Refuge4Pets and volunteering has been an important part of their recovery.

We have volunteers who are animal behaviourists and volunteers who have very specific experience with certain types of animals, or breeds. All of our volunteers have a great deal of empathy, huge hearts, and a genuine passion for helping people and animals.

The Links Group
We are an active member of the Links Group, a national multi-agency organisation who work to raise awareness about the link between the abuse of people and animals through support, training and inter-agency working. In late 2020 we secured an Accelerating Business Collaboration grant from the Economic and Social Research Council to produce basic domestic abuse training to veterinary practice staff in the UK. We delivered live training at the European Veterinary Congress in February 2021 and more recently the British Small Animal Veterinary Association Congress. We have produced a number of resources for veterinary practice staff to help them spot the signs of domestic abuse and support victim-survivors. These resources have gone out to 4,000 vet practices across the UK and include posters and a guidance document.

We have worked with the Domestic Abuse Intervention Project in Duluth, America to adapt the Duluth Power and Control Wheel to include animal abuse as a strategy of coercive control. The Duluth Power and Control Wheel is a tool widely used in UK practice to raise awareness about the dynamics and implications of domestic abuse.

Impact of COVID-19 On Monday 23 March 2020, the Government in the UK issued a series of announcements asking the public to stay at home during the coronavirus pandemic. For victim-survivors of domestic abuse home was far from a safe place during periods of coronavirus lockdown/isolation. There was a rise in reports of domestic abuse across the UK, and globally since the first COVID-19 lockdowns. Women's Aid (England) reported that demand for their services increased by 41 per cent since the first lockdown was imposed in 2020. Tragically during the pandemic in the UK there has been a large increase in cases of women, children and animals being murdered by perpetrators of domestic abuse.?Coronavirus did not cause domestic abuse, but it did escalate the risk for?many victims-survivors who became more isolated than ever before.?During the coronavirus restrictions we saw an increase in the risk and severity of abuse survivors accessing our service were exposed to by the perpetrator. Referrals to our service more frequently occurred when Police were called following an incident and we found that we often had to move more quickly than in usual times and meet survivors to collect animals on the day the referral was received due to heightened risk levels. We extended our service opening hours to be there when survivors needed us most. Another implication of the pandemic has been that victim-survivors have found it even more challenging to secure safe accommodation. Victim-survivors are spending longer periods of time in refuge or emergency accommodation largely due to the impact of the pandemic and the housing crisis we are experiencing in the Southwest of England. This has meant that animals are staying longer in foster care which combined with the demand for our service has meant that we have been particularly busy as a small team at times.

Throughout the COVIV-19 pandemic we have been quick to change and adapt. At an operational level we have continued to support victim-survivors of domestic abuse. We followed Government guidance and adapted our operational policies accordingly. During periods of lockdown we increased contact with service users and volunteers to help address an increase in loneliness and isolation for these individuals.

'Wendy and Charlies' Experience
Wendy and her dog Charlie were referred to our service by Devon and Cornwall Police. They were at serious risk from the perpetrator, Wendy's ex-partner, who had controlled all aspects of her life for many years as well as psychologically, emotionally, physically and sexually abusing her. When we met Wendy, her ex-partner had violently assaulted her, smashed up her home and threatened to harm Charlie. We met Wendy and Charlie in a supermarket car park, the abuse that they had endured was clearly visible and we all shared tears and hugs (pre lockdown). Charlie is Wendy's best friend, he offers unconditional love, companionship and a sense of purpose to his Mum. Charlie is his Mum's world. Tami, who is a project worker with Refuge4Pets took Charlie to his foster home where he was greeted with open arms and big hearts. During Charlie's time in foster care, he received the vet treatment that he needed and enjoyed lots of lovely walks and time with his foster family. Wendy was determined to find somewhere safe for her and Charlie to live and she managed to find private rented accommodation for them, which is often hard with animals. When the time came for Charlie's foster family to say goodbye, they were sad, but took great comfort knowing they had helped Charlie and his Mum at such a difficult point in their lives. When Tami met Wendy with Charlie there were more tears, but this time tears of happiness. Charlie was so excited to see Mum and Wendy was just so grateful to the wonderful foster carers who provided such amazing care to Charlie.

Wendy: I dread to think where I would be if Charlie had not been fostered. I was in such a low place and didn't see a way out. I could not handle another beating. Charlie was the only reason I could not leave, but knowing how safe and looked after he was, it motivated me to leave him and sort my life out. We are now so happy and safe forever.

Our charity has captured the hearts and minds of so many supporters in the communities that we work. One of our key strengths is the number of committed volunteers that we have. We now have a real opportunity to develop the volunteering roles to further enhance the service that we provide across communities and make us more sustainable for the future. By leading the way with academic research, we have identified the need to provide further training to professionals in the communities that we work around the coexistence of animal abuse and domestic abuse and how to identify abuse and respond effectively to survivors as there continue to be many missed opportunities to safeguard victim-survivors (people and animals). We have developed strong connections across communities with services supporting survivors of domestic abuse who view us as a key organisation in terms of the coordinated community response to tackling domestic abuse. We have a clear strategy, policies and procedures in place that have been developed in consultation with and by people with lived experience of domestic abuse and experts in the field.

Our greatest challenge as a small and young charity remains securing our longer term financial sustainability. We remain committed and passionate about our cause and would like to thank all those who continue to support our work.

FINANCIAL REVIEW

Incoming resources for the period are £244,265 (2020: £166,242) and resources expended are £165,387 (2020: £123,111) leaving an overall surplus for the year of £78,878 (2020: £43,131).

Total unrestricted funds carried forward at the end of the year are £58,019 (2020: £13,186) with £8,352 (2020: £3,938) of this in designated funds. In addition there remains £97,716 of restricted funds carried forward (2020: £63,671).

Reserves policy:

Refuge4Pet's reserves policy is to increase its level of unrestricted funds in order to ensure the underlying financial resilience of the charity and to provide designated funds for specific projects. The minimum level of free reserves that Refuge4Pets will hold in unrestricted funds, excluding fixed assets, will cover six months of core running costs plus any potential liabilities in the event of Refuge4Pets having to cease its activities. This will require Refuge4Pets to maintain a minimum amount of £66,252 in unrestricted funds which it will invest in interest bearing accounts. As at 31st March 2021, the level of Refuge4Pet's unrestricted and undesignated funds stands at £49,667 (2020; £9,248) Refuge4Pets has an income diversification strategy in place to increase its reserves held in unrestricted funds in order to comply with its reserves policy. The reserves policy will be reviewed annually by R4P Trustees.

PLANS FOR FUTURE PERIODS

Growing our unrestricted funds and financial sustainability remains a priority for us going forward. We are addressing this through the development of our financial diversification strategy and more robust financial planning.

We would like to develop our service to work more holistically with victim/survivors of domestic violence and abuse and we have started to consult with service users and colleagues to shape this work and secure funding.

We are developing a more structured volunteer programme that is engaging for volunteers and supports people to meet their personal goals.

As a small, young charity we are continually reviewing our policies and procedures to make sure that we are compliant, efficient and provide a great service.

STRUCTURE, GOVERNANCE AND MANAGEMENT

The charity was registered with the Charity's Commission on 22 August 2017 as a CIO. The charity is governed by its governing document dated 15 August 2017.

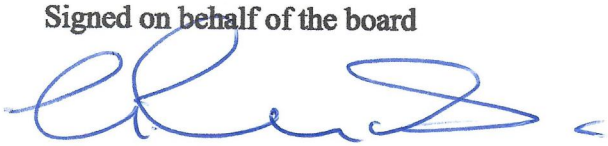
Recruitment and induction of trustees:
Apart from the first charity trustees, every trustee must be appointed for a term of 3 years by a resolution passed at a properly convened meeting of the charity trustees.
In selecting individuals for appointment as charity trustees, the current trustees consider the skills, knowledge and experience needed for the effective administration of Refuge4Pets.
Induction includes familiarization of all trustees with our objectives, policies and procedures, operating methods and financial reporting.

Risk management:
The trustees regularly review the risks to the Charity from both external factors and its operations. The trustees consider that they have taken appropriate steps to reduce such risks. NB good practice is to keep a risk register that identifies risks and what you will do to reduce them.

The Trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charity and to enable them to ensure that the financial statements comply with the Companies Act 2006. The Trustees are also responsible for safeguarding the assets of the charity and hence taking reasonable steps for the prevention and detection of fraud and other irregularities.

The above report has been prepared in accordance with the provisions applicable to companies subject to the small companies regime as set out in Part 15 of the Companies Act 2006 and in accordance with the Charities SORP (FRS 102).

Signed on behalf of the board



Glyn Chambers
Trustee
24 November 2021

Refuge4pets
INDEPENDENT EXAMINERS
REPORT

Independent Examiner's Report to the trustees of Refuge4pets

I report to the charity trustees on my examination of the accounts of Refuge4pets for the year ended 31 March 2021 which comprise the Statement of Financial Activities, the Summary Income and Expenditure Account, the Balance Sheet and the related notes.

Responsibilities and basis of report

As the trustees of the charity (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act.

Having satisfied myself that the accounts of the charity are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

I have completed my examination. I can confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that:

- accounting records were not kept in accordance with section 386 of the 2006 Act ; or
- the accounts do not accord with those records; or
- the accounts do not comply with the accounting requirements under section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination; or
- the accounts have not been prepared in accordance with the Charities SORP (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Debbie Risborough
Association of Chartered Certified Accountants
Cornwall Community Accountancy Service
The Elms, 61 Green Lane
Redruth
Cornwall

TR15 1LS
24 November 2021

Refuge4pets
STATEMENT OF FINANCIAL ACTIVITIES

for the year ended 31 March 2021

	Notes	Unrestricted funds 2021 £	Restricted funds 2021 £	Total funds 2021 £	Total funds 2020 £
Income and endowments from:					
Donations and legacies	4	34,361	-	34,361	20,348
Charitable activities	5	64,904	145,000	209,904	145,894
Total		99,265	145,000	244,265	166,242
Expenditure on:					
Charitable activities	6	54,432	110,955	165,387	123,111
Total		54,432	110,955	165,387	123,111
Net gains on investments		-	-	-	-
Net income	7	44,833	34,045	78,878	43,131
Net income before other gains/(losses)		44,833	34,045	78,878	43,131
Other gains and losses:					
Net movement in funds		44,833	34,045	78,878	43,131
Reconciliation of funds:					
Total funds brought forward		13,186	63,671	76,857	33,726
Total funds carried forward		58,019	97,716	155,735	76,857

The statement of financial activities includes all gains and losses recognised in the year.
All income and expenditure derive from continuing activities.

Refuge4pets
BALANCE SHEET

at 31 March 2021

Company No. CE010822	**Notes**	**2021**	**2020**
		£	**£**
Fixed assets			
Tangible assets	10	8,352	7,303
		8,352	7,303
Current assets			
Stocks	11	747	2,829
Debtors	12	53,816	35,362
Cash at bank and in hand		97,221	35,807
		151,784	73,998
Creditors: Amount falling due within one year	13	(4,401)	(4,444)
Net current assets		147,383	69,554
Total assets less current liabilities		155,735	76,857
Net assets excluding pension asset or liability		155,735	76,857
Total net assets		155,735	76,857
The funds of the charity			
Restricted funds	14		
Restricted income funds		97,716	63,671
		97,716	63,671
Unrestricted funds	14		
General funds		49,667	9,248
Designated funds		8,352	3,938
		58,019	13,186
Total funds		155,735	76,857

Approved by the board on 24 November 2021

And signed on its behalf by:

Glyn Chambers
Trustee
24 November 2021

for the year ended 31 March 2021

1 Accounting policies

Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The charity constitutes a public benefit entity as defined by FRS102.

Change in basis of accounting or to previous accounts

There has been no change to the accounting policies (valuation rules and method of accounting) since last year and no changes have been made to accounts for previous years.

Fund accounting

Unrestricted funds	These are available for use at the discretion of the trustees in furtherance of the general objects of the charity.
Designated funds	These are unrestricted funds earmarked by the trustees for particular purposes.
Revaluation funds	These are unrestricted funds which include a revaluation reserve representing the restatement of investment assets at their market values.
Restricted funds	These are available for use subject to restrictions imposed by the donor or through terms of an appeal.

Income

Recognition of income	Income is included in the Statement of Financial Activities (SoFA) when the charity becomes entitled to, and virtually certain to receive, the income and the amount of the income can be measured with sufficient reliability.
Income with related expenditure	Where income has related expenditure the income and related expenditure is reported gross in the SoFA.
Donations and legacies	Voluntary income received by way of grants, donations and gifts is included in the the SoFA when receivable and only when the Charity has unconditional entitlement to the income.
Tax reclaims on donations and gifts	Income from tax reclaims is included in the SoFA at the same time as the gift/donation to which it relates.
Donated services and facilities	These are only included in income (with an equivalent amount in expenditure) where the benefit to the Charity is reasonably quantifiable, measurable and material.
Volunteer help	The value of any volunteer help received is not included in the accounts.
Investment income	This is included in the accounts when receivable.
Gains/(losses) on revaluation of fixed assets	This includes any gain or loss resulting from revaluing investments to market value at the end of the year.
Gains/(losses) on investment assets	This includes any gain or loss on the sale of investments.

Expenditure

Recognition of expenditure	Expenditure is recognised on an accruals basis. Expenditure includes any VAT which cannot be fully recovered, and is reported as part of the expenditure to which it relates.
Expenditure on raising funds	These comprise the costs associated with attracting voluntary income, fundraising trading costs and investment management costs.
Expenditure on charitable activities	These comprise the costs incurred by the Charity in the delivery of its activities and services in the furtherance of its objects, including the making of grants and governance costs.
Grants payable	All grant expenditure is accounted for on an actual paid basis plus an accrual for grants that have been approved by the trustees at the end of the year but not yet paid.
Governance costs	These include those costs associated with meeting the constitutional and statutory requirements of the Charity, including any audit/independent examination fees, costs linked to the strategic management of the Charity, together with a share of other administration costs.
Other expenditure	These are support costs not allocated to a particular activity.

Taxation

The charity is exempt from corporation tax on its charitable activities.

Tangible fixed assets and depreciation

Individual fixed assets costing £100 or more are initially recorded at cost. Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life:

Motor vehicles	25% reducing balance
Equipment	25% reducing balance

Stocks

Stock is included at the lower of cost or net realisable value. Donated items of stock are recognised at fair value which is the amount the charity would have been willing to pay for the items on the open market.

Trade and other debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

Cash and cash equivalents

Cash and cash equivalents comprise cash at bank and on hand, demand deposits with banks and other short-term highly liquid investments with original maturities of three months or less and bank overdrafts. In the statement of financial position, bank overdrafts are shown within borrowings or current liabilities. In the Statement of Cash Flows, cash and cash equivalents are shown net of bank overdrafts that are repayable on demand and form an integral part of the company's cash management.

Trade and other creditors

Short term creditors are measured at the transaction price. Other creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

Leased assets

Where the charity enters into a lease which entails taking substantially all the risks and rewards of ownership of an asset, the lease is treated as a finance lease.
Leases which do not transfer substantially all the risks and rewards of ownership to charity are classified as operating leases.
Assets held under finance leases are initially recognised as assets of the charity at their fair value at the inception of the lease or, if lower, at the present value of the minimum lease payments. The corresponding liability to the lessor is included in the balance sheet date as a finance lease obligation. Lease payments are apportioned between finance expenses and reduction of the lease obligation so as to achieve a constant rate of interest on the remaining balance of the liability. Finance expenses are recognised immediately, unless they are directly attributable to qualifying assets, in which case they are capitalised in accordance with the charity's policy on borrowing costs.
Assets held under finance leases are depreciated in the same way as owned assets.

Operating lease payments are recognised as an expense on a straight-line basis over the lease term.
In the event that lease incentives are received to enter into operating leases, such incentives are recognised as a liability. The aggregate benefit of incentives is recognised as a reduction of rental expense on a straight-line basis.

Pension costs

The charity operates a defined contribution plan for its employees. A defined contribution plan is a pension plan under which the company pays fixed contributions into a separate entity. Once the contributions have been paid the company has no further payments obligations. The contributions are recognised as expenses when they fall due. Amounts not paid are shown in accruals in the balance sheet. The assets of the plan are held separately from the company in independently administered funds.

Statement of cash flows

The charity is exempt from preparing a statement of cash flows on the grounds that it is a small charity

2 Company status

The charity is a charitable incorporated organisation and has no share capital. In the event of the charity being wound up the liability of members towards the assets of the charity is limited to £nil. The members of the charity are the trustees named on page 1.

3 Statement of Financial Activities - prior year

	Unrestricted funds 2020	Restricted funds 2020	Total funds 2020
	£	£	£
Income and endowments from:			
Donations and legacies	20,348	-	20,348
Charitable activities	20,394	125,500	145,894
Total	40,742	125,500	166,242
Expenditure on:			
Charitable activities	37,109	86,002	123,111
Total	37,109	86,002	123,111
Net income	3,633	39,498	43,131
Net income before other gains/(losses)	3,633	39,498	43,131
Other gains and losses:			
Net movement in funds	3,633	39,498	43,131
Reconciliation of funds:			
Total funds brought forward	9,553	24,173	33,726
Total funds carried forward	13,186	63,671	76,857

4 Income from donations and legacies

	Unrestricted	Total 2021	Total 2020
	£	£	£
Appeals and donations	32,422	32,422	13,863
Gift Aid	1,939	1,939	4,203
Donations from organisations	-	-	2,282
	34,361	34,361	20,348

5 Income from charitable activities

	Unrestricted	Restricted	Total 2021	Total 2020
	£	£	£	£
Grant Income				
Grants received under £1,000	-	-	-	500
Awards for All	-	10,000	10,000	10,000
National Lottery 1st Reaching Communities	-	60,500	60,500	106,500
Support Adoption for Pets	-	2,500	2,500	-
Lush	-	-	-	4,000
Pet Plan	-	-	-	5,000
Charities Aid Foundation Covid Emergency	-	8,000	8,000	-
National Lottery Community Fund - Emergency Covid funding	39,966	39,000	78,966	-
Peoples Postcode Lottery	-	20,000	20,000	-
Kennel Club	-	5,000	5,000	-
Primary Purpose Trading:				
Events	253	-	253	12,000
Online shop	24,685	-	24,685	7,644
Sponsorship	-	-	-	250
	64,904	145,000	209,904	145,894

6 Expenditure on charitable activities

	Unrestricted	Restricted	Total 2021	Total 2020
	£	£	£	£
Direct expenditure on charitable activities				
Pet food	474	-	474	670
Fostering expenses	1,611	-	1,611	2,305
Kennel fees	612	1,105	1,717	4,400
Vet fees	8,441	6,395	14,836	11,031
Online shop merchandise	15,197	-	15,197	6,950
Events	94	-	94	7,720
Volunteer training and DBS	-	212	212	142
Support Costs				
Wages	5,345	68,507	73,852	47,670
Pensions	-	1,301	1,301	2,037
Staff training	48	1,412	1,460	1,707
Staff welfare	-	-	-	508
Rent & rates	6,180	4,771	10,951	7,891
Insurance	(214)	2,488	2,274	2,453
Repairs & renewals	13	-	13	-
Telephone and fax	1,415	939	2,354	1,634
IT expenses	1,530	-	1,530	1,075
Licences	23	19,633	19,656	15,673
Printing, postage and stationary	7,713	-	7,713	2,705
Subscriptions	90	204	294	88
sundry expenses	1,440	-	1,440	193
Marketing and promotion	911	-	911	165
Legal and professional fees	-	3,625	3,625	1,825
Bank charges	4	-	4	507
Depreciation	1,878	-	1,878	1,549
Governance costs				
Accountancy fees	652	363	1,015	1,338
Independent examination of the charity's accounts	975	-	975	875
	54,432	110,955	165,387	123,111

7 Net income before transfers

This is stated after charging:	2021 £	2020 £
Depreciation of owned fixed assets	1,878	1,549
Independent Examiner's fee	975	875
Other fees paid to the auditor or independent examiner	756	495

8 Trustee remuneration and expenses

	2021 Number	2020 Number
The nature of the reimbursed expenses	Nil remuneration or expenses paid to trustees in the current or prior year.	

9 Staff costs

Salaries and wages	73,852	47,670
Pension costs	1,301	2,037
	75,153	49,707

No employee received emoluments in excess of £60,000.

Total employee benefits received by key management personnel	26,245	24,536

The average monthly number of full time equivalent employees during the year was as follows:

	2021 Number	2020 Number
Charitable activities full time	1	1
Charitable activities part time	4	3
	5	4

10 **Tangible fixed assets**

	Motor vehicles	Equipment	Total
	£	£	£
Cost or revaluation			
At 1 April 2020	7,000	4,009	11,009
Additions	-	2,926	2,926
Disposals	-	(220)	(220)
At 31 March 2021	7,000	6,715	13,715
Depreciation and impairment			
At 1 April 2020	3,063	643	3,706
Depreciation charge for the year	984	824	1,808
Disposals	-	(151)	(151)
At 31 March 2021	4,047	1,316	5,363
Net book values			
At 31 March 2021	2,953	5,399	8,352
At 31 March 2020	3,937	3,366	7,303

11 **Stocks**

	2021	2020
	£	£
Finished goods	747	2,829
	747	2,829

12 **Debtors**

	2021	2020
	£	£
Other debtors	18,264	-
Prepayments and accrued income	35,552	35,362
	53,816	35,362

13 **Creditors:**
amounts falling due within one year

	2021	2020
	£	£
Trade creditors	653	-
Other taxes and social security	2,773	1,951
Accruals and deferred income	975	2,493
	4,401	4,444

14 Movement in funds

	At 1 April 2020	Incoming resources (including other gains/losses)	Resources expended	Gross transfers	At 31 March 2021
	£	£	£	£	£
Restricted funds:					
Restricted income funds:					
National Lottery 1st Reaching Communities	54,765	60,500	(48,102)	-	67,163
Awards for All	8,752	10,000	(6,792)	-	11,960
Support Adoption for Pets	154	2,500	(2,500)	-	154
National Lottery Community Fund - Emergency Covid funding	-	39,000	(39,000)	-	0
Peoples' Postcode Lottery	-	20,000	(1,561)	-	18,439
Charities Aid Foundation Covid Emergency	-	8,000	(8,000)	-	-
Kennel Club	-	5,000	(5,000)	-	-
Total	63,671	145,000	(110,955)	-	97,716
Unrestricted funds:					
General funds	9,248	99,265	(54,432)	(4,414)	49,667
Designated funds:					
Capital Expenditure funded by Grants	3,938	-	-	4,414	8,352
Total	3,938	-	-	4,414	8,352
Revaluation Reserves:					
Total funds	76,857	244,265	(165,387)	-	155,735

Purposes and restrictions in relation to the funds:

Restricted funds:

National Lottery 1st Reaching Communities	A 3 year project which aims to enable freedom from domestic violence and abuse by removing a significant barrier which prevents many victims from leaving. Empower and support victims to access vital advice and safety.
Awards for All	Support for core costs, rent, insurance, IT and telephony
Support Adoption for Pets	Support for vet fees

National Lottery Community Fund - Emergency Covid funding	Support for additional costs in relation to the Covid pandemic
Peoples' Postcode Lottery	
Charities Aid Foundation Covid Emergency	Support for additional costs in relation to the Covid pandemic
Kennel Club	Support for vet fees
Designated funds: Capital Expenditure funded by Grants	As per SORP requirements capital paid for by restricted funds is transferred to a designated fund to match depreciation.

15 Analysis of net assets between funds

	Unrestricted funds	Restricted funds	Total
	£	£	£
Fixed assets	8,352	-	8,352
Net current assets	49,667	97,716	147,383
	58,019	97,716	155,735

16 Commitments

Operating lease commitments

Annual commitments under non-cancellable operating leases are as follows:

	2021 Land and buildings	2021 Other	2020 Land and buildings	2020 Other
	£	£	£	£
Operating leases with expiry date:				
Within one year	-	-	169	4,678
In the second to fifth years inclusive	-	27,621	-	11,445
	-	27,621	169	16,123

17 Related party disclosures

Controlling party

The charity is managed by the trustees; thus no single party controls the company.