



# Birmingham Child Contact Centre

Website: [birmccc.org.uk](http://birmccc.org.uk) Email: [info@birmccc.org.uk](mailto:info@birmccc.org.uk)  
Charity No: 1174279, NACCC Registration No: 1702/2,

## ANNUAL REPORT 2023 (Jan 2023 to Dec 2023)

### 2023 – Maintaining BCCC's Momentum

2022, BCCC's first full year of operation due largely to the pandemic, showed how vital a service BCCC was providing. 2023 built on that momentum with increases in sessions, referral numbers and children who were supported. BCCC couldn't support all referrals (some required a Supervised Contact Centre) but assisted in other ways.

Using current resources BCCC created a digital newspaper & bus marketing campaign plus advertising media designs. Whilst the newspaper campaign did not work so well, alternative campaigns will run in 2024. BCCC also took an opportunity to rebrand itself, changing logo's, utilising colour, providing Sweatshirts with new logo and volunteer's name, creating a sense of teamwork.

Our ICT Coordinator managed and supported the migration of data to cloud storage, migration from GSuite to Microsoft and assisted with plans for a new website due in 2024, amongst other valued tasks.

Joining our Management Team, two younger members (university students) brought alternative ways of thinking and a richness of ideas adding to BCCC's tapestry of knowledge and expertise. Becoming session Team Leaders is part of their training.

Senior leadership, all volunteers, continue to perform outstandingly, including a successful bid to fully fund BCCC for the next three years.

**TO ALL OUR VOLUNTEERS AND GRANTHOLDERS,  
ON BEHALF OF OUR CHILDREN AND FAMILIES,**

**THANK YOU!**

### Our Finances

Current Funds -

£14,694

(Restricted £11,452),

following

expenditure of

£5,600 on

Room Hire £2,066,

IT /GDPR £1,019,

Insurance £374,

Subs. & Training

£329, Volunteers

### Highlights and achievements

- 61 Referrals for 99 Children's places
- 48 weekly sessions provided,
- New Grant Received – 3-year duration,
- ICT – Cloud storage created,
- New website at planning stage,
- Volunteer numbers maintained,
- Rebranding exercise completed

### Our Volunteers

Alex, Charlotte, Dan,  
Emmy, Jean, Kitty,  
Kshamika, Molly,  
Muntasir, Myles, Phil,  
Rosie, Robert, Sarish,  
Yaren, Yasmin,

### Our Grantholders & Supporters



SUPPORTED BY  
**BBC**  
**CHILDREN**  
**IN NEED**



Microsoft



**WESLEYAN**  
we are all about you



**MDRT**  
The Premier Association  
of Financial Professionals®





Birmingham Child Contact Centre

1174279

CC16a

## Receipts and Payments accounts

For the period  
from

Period start date  
01-Jan-23

To

Period end date  
31st December 2023

### Section A Receipts and Payments (natural category)

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
<b>A1 Receipts</b>					
Donations & Fundraising Activities	49	-	-	49	23
Grants Received	-	4,400	-	4,400	13,420
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
<b>Sub total (Gross income for AR)</b>	<b>49</b>	<b>4,400</b>	<b>-</b>	<b>4,449</b>	<b>13,443</b>
<b>A2 Asset and investment sales, (see table).</b>					
	-	-	-	-	-
	-	-	-	-	-
<b>Sub total</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Total receipts</b>	<b>49</b>	<b>4,400</b>	<b>-</b>	<b>4,449</b>	<b>13,443</b>
<b>A3 Payments</b>					
Room Hire - Session, Training & Mtgs	-	2,066	-	2,066	1,670
Volunteer Costs	-	689	-	689	20
Insurance	-	374	-	374	345
Nat Assn of Child Contact Centres Subs, Trng	-	329	-	329	841
Toys / Activities	-	332	-	332	355
IT & GDPR	-	1,019	-	1,019	4,383
Mobile Phones (x2)	-	283	-	283	1,757
Misc Expenses	-	508	-	508	49
Advertising	-	-	-	-	1,460
<b>Sub total</b>	<b>-</b>	<b>5,600</b>	<b>-</b>	<b>5,600</b>	<b>10,880</b>
<b>A4 Asset and investment purchases, (see table)</b>					
	-	-	-	-	-
	-	-	-	-	-
<b>Sub total</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Total payments</b>	<b>-</b>	<b>5,600</b>	<b>-</b>	<b>5,600</b>	<b>10,880</b>
<b>Net of receipts/(payments)</b>	<b>49</b>	<b>- 1,200</b>	<b>-</b>	<b>- 1,151</b>	<b>2,517</b>
<b>A5 Transfers between funds</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>A6 Cash funds last year end</b>	<b>3,193</b>	<b>12,652</b>	<b>-</b>	<b>15,845</b>	
<b>Cash funds this year end</b>	<b>3,242</b>	<b>11,452</b>	<b>-</b>	<b>14,694</b>	<b>15,845</b>



# Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	Business Account	3,242	11,452	-
				-
		-	-	-
	<b>Total cash funds</b>	3,242	11,452	-
	(agree balances with receipts and payments account(s))	OK	OK	OK

	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-

	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B3 Investment assets			-	-
			-	-
			-	-
			-	-
			-	-

	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B4 Assets retained for the charity's own use			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-

	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
B5 Liabilities	Room Rent	Rent	225	
			-	
			-	
			-	

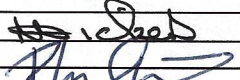
## CIO (General) Regulations 2012

- Particulars of any Guarentees
- Particulars of any Debts

No Guarentees exist  
No Debts exist

Signed by two trustees on behalf of all trustees

Signature



Print Name

R. Vickers  
P. Ward

Date of approval

20/4/2024  
27/4/2024