

NEWPORT AND GWENT SAMARITANS

England & Wales · Charity number 1174186

Details

Status Registered

Legal form CIO

Registered 2017-08-09

Register [View on the Charity Commission register](#)

Contact

Address 1-3 Waters Lane
Newport
Gwent
NP20 1LA

Phone 01495248702

Email newport.director@samaritans.org

Website <http://www.samaritans.org/branches/newport-and-gwent-samaritans>

Activities

Objects: TO WORK FOR THE ASSISTANCE OF PERSONS WHO ARE SUICIDAL, DESPAIRING OR IN DISTRESS. FOR FURTHER DETAILS SEE CLAUSE 2 OF THE CONSTITUTION.

Activities: To provide emotional support for people in distress or despair or who are suicidal.

Classification

- **How:** Provides Services, Provides Advocacy/advice/information
- **What:** Education/training, The Advancement Of Health Or Saving Of Lives
- **Who:** The General Public/mankind

Geography

- Blaenau Gwent
- Newport City

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£39,523	£26,906	-	-
2024-03-31	£67,229	£68,024	-	-
2023-03-31	£222,996	£266,889	-	-
2022-03-31	£19,098	£18,432	-	-
2021-03-31	£15,903	£13,142	-	-

Trustees

Name	Role	Appointed
Angela Jane Marshall		2024-09-24
Jeffrey Gwilym Mitchell		2023-09-26
Julie Lynne Griffiths		2026-02-08
Samantha Harries		2025-11-07
Sarah Mary Frances Symondson		2018-01-03
Sharon Penny Beckett		2025-11-07
Susan Elizabeth Hard		2025-06-01

Linked charities

- NEWPORT AND GWENT SAMARITANS (1174186-1)

NEWPORT AND GWENT SAMARITANS

England & Wales - Charity number 1174186

Accounts

NEWPORT & GWENT SAMARITANS

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31st MARCH 2025

The Trustees present their report together with the financial statements of the charity for the year ended 31st March 2025. The financial statements have been prepared in accordance with the accounting policies set out in Note 1 and comply with the Charity's trust deed and applicable law.

Legal and administrative information

Charity registration number 1174186

Address

1 -3 Waters Lane
Newport, South Wales
NP20 1LA

Trustees

Sharon Beckett	resigned September 2024
Anita Clements	appointed September 2024, resigned January 2025
Janine Cox	appointed September 2024, resigned December 2024
Peter Edmunds	
Susan Hard	resigned September 2024
Linette Haines MBE	Director - appointed September 2024
Jane Lewis	appointed September 2024, resigned January 2025
Angela Marshall	appointed September 2024
Jeff Mitchell	
Cynthia Plant	resigned September 2024
David Rodrick	resigned June 2024
Chris Stewart	resigned June 2025
Sarah Symondson	Treasurer
Annette Ware MBE	
Richard Williams	resigned January 2025

Independent Examiner

Caroline Davies FCA
24 Blenheim Avenue
Magor
Monmouthshire
NP26 3NB

Bankers

HSBC
1 Bridge Street
Newport
South Wales
NP20 4UT

NEWPORT & GWENT SAMARITANS

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31st MARCH 2025 - continued

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing Document

The charity was registered on 26th February 1968 under charity registration number 255044. On 9th August 2017 the Charity was re-registered as a Charitable Incorporated Organisation (CIO) with the new number of 1174186. A new constitution was created and lodged with the Charity Commission. At the time of this change, the Charity became an affiliated branch of the main Samaritans Charity (reg. 219432) which is the co-ordinating body for the separate Samaritan charities in the UK and Ireland.

Recruitment and appointment of new trustees

All persons wishing to become Trustees are given a trustee role description, a trustee person description and a trustee code of conduct. They are required to undergo the Trustees Training module provided by Samaritans head office. Every trustee must be appointed by a resolution passed at a properly convened meeting of the existing charity trustees. New trustees are also required to undertake induction training during which (s)he will be given (and receive help in understanding) copies of:

- the governing document
- the annual report and accounts
- the current budget
- internal policy statements

Organisational Structure

The Director (D1) is responsible for the day to day service provision by the branch, all contact with our service users and the deployment and welfare of all volunteers. The director is also a Trustee. Various roles within the branch are delegated to deputy directors, who need not necessarily also be trustees. These roles include the training of new volunteers, the ongoing training of existing volunteers, leaders, volunteer care and recruitment.

Responsibility for all practical aspects of managing premises, finance and fundraising is also undertaken by the Director (under what is known as 'branch single leadership') and is delegated to other trustees or deputy directors as appropriate. The Trustees met at regular intervals during the year.

Risk Management

The trustees operate a rolling programme of identifying and addressing major risks to the charity at their regular meetings.

OBJECTIVES AND ACTIVITIES

Purpose and aims

Samaritans aims to provide confidential, non-judgemental, emotional support for people who are experiencing feelings of distress and despair, including those which may lead to suicide.

It is our vision that fewer people die by suicide.

Samaritans, as a nationwide organisation, aims to provide this support every hour of every day of the year to those who need it. Newport branch operates seven days a week and covers as many hours as possible depending on volunteer numbers.

NEWPORT & GWENT SAMARITANS

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31st MARCH 2025 - continued

Activities undertaken for the public benefit

In all their decisions the trustees have complied with their duty to have due regard to the Charity Commission's public benefit guidance when exercising any powers or duties to which the guidance is relevant.

ACHIEVEMENTS AND PERFORMANCE

In February 2022 we sold our premises located at Stow Hill in Newport. In order to be able to continue to provide our core listening service without interruption, we moved to temporary rented premises in Bailey Street in Newport. New premises in Waters Lane in Newport were identified and then purchased in August 2022. The renovations had progressed to the extent that we were able to transfer the whole operation to the new premises in August 2023 and give up the rented premises. Renovations at Waters Lane continued in 2024/25 to a lesser degree. These have now been put on hold while the Samaritans Central Charity considers the future proofing of the organisation as a whole.

The Trustees are extremely grateful to those who have driven this project forward and given a huge amount of time and expertise to it.

In the last twelve months, the Newport branch of the Samaritans was able to support those in emotional distress in the following ways: telephone conversations, email contacts, on-line chat and outreach.

Volunteer numbers in the branch at any one time varied from between 70 and 85. Everybody who provides our service is a volunteer and there are no paid employees. All volunteers, including trustees, are reimbursed for any expenses they incur on behalf of the branch. The trustees extend our thanks to everyone in the branch who has so generously given their time.

Our partnership with the National Offender Management Service where volunteers give training and support to prisoners who act as 'Listeners' to other prisoners in two of our local prisons continues very successfully.

In order to provide our service, we rely on the generosity of individuals and organisations, and on our volunteers, to raise the funds which the branch needs to operate. The fund raising deputy director and team are very hardworking. There will be need for renewed fund raising in the coming year. The trustees would like to thank the team and everybody who helped in both large and small ways to raise the funds which are necessary to fund our ongoing service.

A list of those individuals and organisations who have donated money to us in the past year can be found in Note 1 to the financial statements; donations in memoriam in note 2 and the fund raising events and grants received in note 3. The Trustees wish to thank all who have given both time and money so generously to enable us to renovate our premises and maintain our service. We are also more than grateful to the Monmouthshire Masonic Trust who extended a loan of £20,000 to the Branch in order to renovate our premises, which is being repaid over 5 years, and additionally promised to donate £10,000 to Newport Samaritans over a period. They will complete this pledge in November 2025.

NEWPORT & GWENT SAMARITANS

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31st MARCH 2025 - continued

Future developments

2025/26 will see a period of steady service to those in distress or despair but will also see a period of reflection and consultation in the wider UK Samaritans movement to future proof our service.

FINANCIAL REVIEW

The surplus for the twelve months to 31st March 2025 was £12,617, (31st March 2024: deficit £795)

The charity's principal sources of funding during the last financial period were as follows:

26% given by individuals, organisations and in memory (2024: 8%)

64% from grants and fundraising activities (2024: 79%)

10% from the National Offender Management Service partnership (2024: 13%)

General Unrestricted funds amounted to £17,315, (2024: £2,476), and Restricted funds for building renovations amounted to £2,231, (2024: £4,453).

Reserves Policy

The trustees believe that sufficient reserves should be maintained in order that if any of our major sources of income are lost, we will have enough resources to maintain our core service until replacement sources of funding can be established. The Trustees have agreed to adopt a reserves policy, in this respect, of eighteen months of normal expenditure.

Approved by the Trustees and signed on their behalf by :

.....
Linette Haines MBE

Director

7th November 2025

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF NEWPORT & GWENT SAMARITANS

I report on the accounts for the year to 31st March 2025 set out on pages 6 to 9.

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for the period (under Section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is required.

It is my responsibility to:

- examine the accounts under Section 145 of the 2011 Act
- to follow the procedures laid down in the general Directions given by the Charity Commission (under Section 145(5)(b) of the 2011 Act) and
- to state whether particular matters have come to my attention.

Basis of independent examiner's report

My examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts and in seeking explanations from you as trustees concerning such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present 'a true and fair view' and the report is limited to those matters set out in the statements below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

- 1 which gives me reasonable cause to believe that, in any material respect, the requirements:
 - to keep accounting records in accordance with section 130 of the 2011 Act;
and
 - to prepare accounts which accord with the accounting records and
comply with the accounting requirements of the 2011 Act;
have not been met; or
- 2 to which, in my opinion, attention should be drawn in order to enable a proper
understanding of the accounts to be reached.

.....
Caroline Davies FCA
24 Blenheim Avenue, Magor,
Monmouthshire. NP26 3NB

Dated: 7th November 2025

Newport & Gwent Samaritans

Year to 31st March 2025

Statement of Financial Activities		31/03/2025			31/03/2024
		Note	Restricted	Unrestricted	Total
Income					
Donations	1	-	10,244	10,244	5,521
Donations in Memory	2	-	-	-	40
Fundraising & grants	3	12,000	13,200	25,200	52,810
Samaritans prison support		-	4,079	4,079	8,858
		12,000	27,523	39,523	67,229
Expenditure					
Fund raising costs	4	-	965	965	419
Outreach		-	235	235	1,377
Telephone costs		-	-	-	1,783
Rent & rent deposit		-	-	-	1,467
Insurance		-	1,217	1,217	1,840
Rates & water		-	1,992	1,992	1,320
Heat & Light		-	1,832	1,832	4,841
Repairs & housekeeping		-	722	722	910
Travelling expenses	5	-	4,295	4,295	2,956
Conference & training expenses		-	409	409	177
Internet services, IT & office costs		-	377	377	291
Data protection registration		-	70	70	70
Bank charges		-	112	112	164
Central office levy		-	458	458	1,337
Miscellaneous expenses		-	-	-	662
Refurbishment 1-3 Waters Lane	6	14,222	-	14,222	48,410
		14,222	12,684	26,906	68,024
Surplus/ (deficit) for year		(2,222)	14,839	12,617	(795)
Balance as at 1st April 2024 b/f		4,453	2,476	6,929	7,724
Balance as at 31st March 2025		2,231	17,315	19,546	6,929
Represented by:					
HSBC current account CIO				31,446	22,829
HSBC current account oldCo				100	100
Loan from Monmouthshire Masonic Trust Fund				(12,000)	(16,000)
				19,546	6,929
Other assets - Unrestricted Funds					
1-3 Waters Lane, Newport. See note 6				294,254	280,032

Newport & Gwent Samaritans

Year to 31st March 2025

Notes	31/03/2025	31/03/2024
1. Donations		
Lisa Matthews	500	532
Anon/CAF	115	-
Margaret Ford	40	-
Croesyceiliog & Llanyravon CC	150	-
Julie Morgan	50	50
Cath 138 & family	75	40
Glascoed Village	130	35
Freemasons	4,000	4,000
Probus	-	80
Anon	2,252	205
Denise 331	-	210
Anon	300	-
BNI	145	-
Langstone Crematorium	1,500	-
Angela 61	120	-
C James	50	-
Susan 179	7	-
Freemasons Artwork Fund	500	-
Anita 54	10	-
Zion Baptist Chapel	100	-
Della 130	-	100
TR&JM Lewis	-	50
N Byrne Community Council	200	200
Bex 151	-	19
	10,244	5,521

	31/03/2025	31/03/2024
2. Donations In Memory		
	-	40
	-	40

Newport & Gwent Samaritans

Year to 31st March 2025

Notes

3. Fundraising and grants	Restricted	Unrestricted	Total	31/03/2024
Books	-	17	17	54
Cards/Christmas cards/merchandise	-	134	134	288
Plants	-	17	17	19
Christmas party, quiz & raffles	-	96	96	305
Moondance Foundation grant	12,000	-	12,000	20,000
Postcode Community grant	-	-	-	23,000
Everest Expedition	-	3,680	3,680	-
Carol singing	-	234	234	-
Community Foundation Wales	-	2,000	2,000	-
100 Club	-	192	192	270
Easy Fundraising	-	36	36	58
Amazon/PayPal	-	97	97	73
Walk	-	-	-	898
Cwmbran Trust	-	1,000	1,000	-
POBL grant	-	-	-	1,000
Enthuse	-	370	370	1,264
R Jones	-	350	350	-
Calendars	-	969	969	-
Sarah Millican collection	-	963	963	-
Wreath making	-	480	480	-
Matthew Harvey event	-	-	-	841
Fashion Show	-	769	769	994
Ponthir Music Night/BBQ	-	-	-	500
Talks	-	35	35	-
Small collections	-	261	261	161
GWR	-	-	-	1,500
Welsh Government	-	1,500	1,500	1,500
Boules event	-	-	-	85
	12,000	13,200	25,200	52,810

	31/03/2025	31/03/2024
4. Fund raising costs		
Cards & merchandise	348	-
100 Club Prizes	56	119
Calendars	428	-
Fashion Show	133	300
	965	419

Newport & Gwent Samaritans

Year to 31st March 2025

Notes

5. Travel expenses

	31/03/2025	31/03/2024
prison	995	1,563
claimed and donated	2,217	-
shifts	993	1,393
general	90	-
	<u>4,295</u>	<u>2,956</u>

6. Freehold property

1-3 Waters Lane, Newport		
Purchase	187,947	187,947
Renovations 2022/23	43,675	43,675
Renovations 2023/24	48,410	48,410
Renovations 2024/25	14,222	-
Total cost as at 31st March 2025	<u>294,254</u>	<u>280,032</u>

NEWPORT AND GWENT SAMARITANS

England & Wales - Charity number 1174186

Accounts

NEWPORT & GWENT SAMARITANS

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31st MARCH 2024

The Trustees present their report together with the financial statements of the charity for the year ended 31st March 2024. The financial statements have been prepared in accordance with the accounting policies set out in Note 1 and comply with the Charity's trust deed and applicable law.

Legal and administrative information

Charity registration number 1174186

Address

1 -3 Waters Lane
Newport, South Wales
NP20 1LA

Trustees

Sharon Beckett	Director
Peter Edmunds	
Susan Hard	
Jeff Mitchell	appointed September 2023
Cynthia Plant	
David Rodrick	resigned June 2024
Chris Stewart	
Sarah Symondson	Treasurer
Annette Ware	
Richard Williams	

Independent Examiner

David L Evans ACA
Twr Melyn
Monmouth Road
Raglan
Monmouthshire

Bankers

HSBC
1 Bridge Street
Newport
South Wales
NP20 4UT

NEWPORT & GWENT SAMARITANS

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31st MARCH 2024 - continued

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing Document

The charity was registered on 26th February 1968 under charity registration number 255044. On 9th August 2017 the Charity was reregistered as a Charitable Incorporated Organisation (CIO) with the new number of 1174186. A new constitution was created and lodged with the Charity Commission. At the time of this change, the Charity became an affiliated branch of the main Samaritans Charity (reg. 219432) which is the co-ordinating body for the separate Samaritan charities in the UK and Ireland.

Recruitment and appointment of new trustees

All persons wishing to become Trustees are given a trustee role description, a trustee person description and a trustee code of conduct. They are required to undergo the Trustees Training module provided by Samaritans head office. Every trustee must be appointed by a resolution passed at a properly convened meeting of the existing charity trustees. New trustees are also required to undertake induction training during which (s)he will be given (and receive help in understanding) copies of:

- the governing document
- the annual report and accounts
- the current budget
- internal policy statements

Organisational Structure

The Director (D1) is responsible for the day to day service provision by the branch, all contact with our service users and the deployment and welfare of all volunteers. The director is also a Trustee. Various roles within the branch are delegated to deputy directors, who need not necessarily also be trustees. These roles include the training of new volunteers, the ongoing training of existing volunteers, leaders, caller care, volunteer care and recruitment.

Responsibility for all practical aspects of managing premises, finance and fundraising is also undertaken by the Director (under what is known as 'branch single leadership') and is delegated to other trustees or members of the branch as appropriate. The Trustees met at regular intervals during the year, usually at six week intervals as part of the 'Branch Leadership Team' regular meetings.

Risk Management

The trustees operate a rolling programme of identifying and addressing major risks to the charity at their regular meetings.

OBJECTIVES AND ACTIVITIES

Purpose and aims

Samaritans aims to provide confidential, non-judgemental, emotional support for people who are experiencing feelings of distress and despair, including those which may lead to suicide.

It is our vision that fewer people die by suicide.

Samaritans, as a nationwide organisation, aims to provide this support every hour of every day of the year to those who need it. Newport branch operates six days a week and covers as many hours as possible depending on volunteer numbers.

NEWPORT & GWENT SAMARITANS

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31st MARCH 2024 - continued

Activities undertaken for the public benefit

In all their decisions the trustees have complied with their duty to have due regard to the Charity Commission's public benefit guidance when exercising any powers or duties to which the guidance is relevant.

ACHIEVEMENTS AND PERFORMANCE

In February 2022 we sold our premises located at Stow Hill in Newport. In order to be able to continue to provide our core listening service without interruption, we moved to temporary rented premises in Bailey Street in Newport. New premises in Waters Lane in Newport were identified and then purchased in August 2022. The renovations had progressed to the extent that we were able to transfer the whole operation to the new premises in August 2023 and give up the rented premises. Renovations at Waters Lane continued and will continue into 2024/25. These have now been concentrated into making the first floor into usable space.

The Trustees are extremely grateful to those who have driven this project forward and given a huge amount of time and expertise to it.

In the last twelve months, the Newport branch of the Samaritans was able to support those in emotional distress in the following ways: telephone conversations; email contacts; webchats; outreach and supporting our police custody suites.

Face to face conversations with those who come into the branch premises had to be suspended due to Covid-19 restrictions and have not yet been reinstated, partly due to lack of facilities at the rented premises. There is a dedicated room in the new premises and this service will be resumed as soon as practicable.

Volunteer numbers in the branch at any one time varied from between 70 and 85. Everybody who provides our service is a volunteer and there are no paid employees. All volunteers, including trustees, are reimbursed for any expenses they incur on behalf of the branch. The trustees extend our thanks to everyone in the branch who has so generously given their time.

Our partnership with the National Offender Management Service where volunteers give training and support to prisoners who act as 'Listeners' to other prisoners in two of our local prisons continues very successfully.

In order to provide our service, we rely on the generosity of individuals and organisations, and on our volunteers, to raise the funds which the branch needs to operate. The fund raising deputy director and team are very hardworking. There will be need for renewed fund raising in the coming year. The trustees would like to thank the team and everybody who helped in both large and small ways to raise the funds which are necessary to fund our ongoing service.

A list of those individuals and organisations who have donated money to us in the past year can be found in Note 1 to the financial statements; donations in memoriam in note 2 and the fund raising events and grants received in note 3. The Trustees wish to thank all who have given both time and money so generously to enable us to renovate our premises and maintain our service. We are also very grateful to the Monmouthshire Masonic Trust who extended a loan of £20,000 to the Branch in order that we should not be prevented from completing the premises renovations in a timely manner. The loan is being repaid over 5 years.

NEWPORT & GWENT SAMARITANS

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31st MARCH 2024 - continued

Future developments

2024/25 will see us complete the renovations to Waters Lane and will see some further changes and developments to the ways in which we deliver our service.

FINANCIAL REVIEW

The deficit for the twelve months to 31st March 2024 was £795, (31st March 2023: deficit £43,893 due to the planned use of previous reserves to buy and renovate new premises).

The charity's principal sources of funding during the last financial period were as follows:

8% given by individuals, organisations and in memory (2023: 39%)

79% from grants and fundraising activities (2023: 51%)

13% from the National Offender Management Service partnership (2023: 10%)

General Unrestricted funds amounted to £2,476, (2023: £361), and Restricted funds amounted to £4,453, (2023: £7,363). The balance of Restricted funds are for premises renovations.

Reserves Policy

The trustees believe that sufficient reserves should be maintained in order that if any of our major sources of income are lost, we will have enough resources to maintain our core service until replacement sources of funding can be established. The Trustees have agreed to adopt a reserves policy, in this respect, of eighteen months of normal expenditure.

As soon as the building renovation is complete, every effort will be made to replace and maintain reserves at the appropriate level as soon as possible.

Approved by the Trustees and signed on their behalf by :

.....
Sharon Beckett
Director

24th September 2024

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF NEWPORT & GWENT SAMARITANS

I report on the accounts for the year to 31st March 2024 set out on pages 6 to 9.

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for the period (under Section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is required.

It is my responsibility to:

- examine the accounts under Section 145 of the 2011 Act
- to follow the procedures laid down in the general Directions given by the Charity Commission (under Section 145(5)(b) of the 2011 Act) and
- to state whether particular matters have come to my attention.

Basis of independent examiner's report

My examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts and in seeking explanations from you as trustees concerning such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present 'a true and fair view' and the report is limited to those matters set out in the statements below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

- 1 which gives me reasonable cause to believe that, in any material respect, the requirements:
 - to keep accounting records in accordance with section 130 of the 2011 Act; and
 - to prepare accounts which accord with the accounting records and comply with the accounting requirements of the 2011 Act;have not been met; or
- 2 to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

.....
David Evans ACA
Twr Melyn, Monmouth Road
Raglan, Monmouthshire.

Dated: 24th September 2024

Newport & Gwent Samaritans

Year to 31st March 2024

Statement of Financial Activities		31/03/2024			31/03/2023
		Note	Restricted	Unrestricted	Total
Income					
Donations	1	-	5,521	5,521	20,919
Donations in Memory	2	-	40	40	138
Fundraising & grants	3	47,000	5,810	52,810	27,484
Samaritans prison support		-	8,858	8,858	5,515
Sale proceeds 43 Stow Hill		-	-	-	168,940
		47,000	20,229	67,229	222,996
Expenditure					
Fund raising costs	4	-	419	419	925
Outreach		-	1,377	1,377	648
Telephone costs		-	1,783	1,783	1,702
Rent & rent deposit		-	1,467	1,467	13,611
Insurance		-	1,840	1,840	958
Rates & water		-	1,320	1,320	708
Heat & Light		-	4,841	4,841	1,110
Repairs & housekeeping	5	400	510	910	489
Travelling expenses	6	223	2,733	2,956	11,693
Conference & training expenses		177	-	177	977
Internet services, IT & office costs		200	91	291	1,504
Data protection registration		-	70	70	70
Bank charges		-	164	164	118
Central office levy		-	1,337	1,337	683
Miscellaneous expenses	7	500	162	662	71
Purchase 1-3 Waters Lane	8	-	-	-	187,947
Refurbishment 1-3 Waters Lane	8	48,410	-	48,410	43,675
		49,910	18,114	68,024	266,889
Surplus/ (deficit) for year		(2,910)	2,115	(795)	(43,893)
Balance as at 1st April 2023 b/f		7,363	361	7,724	51,617
Balance as at 31st March 2024		4,453	2,476	6,929	7,724
Represented by:					
HSBC current account CIO				22,829	7,624
HSBC current account oldCo				100	100
Loan from Monmouthshire Masonic Trust Fund				(16,000)	-
				6,929	7,724
Other assets - Unrestricted Funds					
1-3 Waters Lane, Newport. See note 8				280,032	231,622

Newport & Gwent Samaritans

Year to 31st March 2024

Notes	31/03/2024	31/03/2023
1. Grants & general donations		
Lisa 279	532	358
Anon/CAF	-	49
Margaret Ford	-	20
Croesyceiliog & Llanyravon CC	-	150
Julie Morgan	50	50
Cath 138	40	20
Glascoed Village	35	20
Freemasons	4,000	3,000
Probus	80	-
Anon	205	10,120
Redwick CC	-	50
Annett Brimble	-	10
Samaritans Christmas Campaign	-	3
D R Podmore	-	60
Admiral	-	6,333
Gilwern WI	-	35
Evans & Clarke collection	-	6
RE Stone	-	50
A Matthews	-	50
Denise 331	210	100
K Tovey	-	50
Karen 46	-	25
Toby 329	-	60
Glascoed Baptist Chapel	-	100
Ponthir Baptist Church	-	200
Della 130	100	-
TR&JM Lewis	50	-
N Byrne Community Council	200	-
Bex 151	19	-
	5,521	20,919

	31/03/2024	31/03/2023
2. Donations In Memory		
Stuart Davies	40	
	40	138

Newport & Gwent Samaritans

Year to 31st March 2024

Notes

3. Fundraising and grants	Restricted	Unrestricted	Total	31/03/2023
Books		54	54	29
Cards/Christmas cards/merchandise		288	288	287
Plants		19	19	-
Christmas party, quiz & raffles		305	305	587
Moondance Foundation grant	20,000	-	20,000	-
Postcode Community grant	23,000	-	23,000	-
Talks	-	-	-	34
Local Giving grant	-	-	-	500
Samarathon	-	-	-	5
100 Club	-	270	270	408
Easy Fundraising	-	58	58	49
Amazon/Paypal	-	73	73	228
Walk	-	898	898	699
Anna 272 sale of paintings	-	-	-	451
POBL grant	1,000	-	1,000	-
Enthuse	-	1,264	1,264	141
Cardiff YMCA 1910	-	-	-	4,990
Lottery grant	-	-	-	9,200
Sarah Millican collection	-	-	-	1,009
Quiz night	-	-	-	25
Matthew Harvey event	-	841	841	680
Fashion Show	-	994	994	1,283
Ponthir Music Night/BBQ	-	500	500	2,584
GAVO	-	-	-	4,000
Donr Ltd	-	-	-	101
Small collections	-	161	161	194
GWR	1,500	-	1,500	-
Welsh Government	1,500	-	1,500	-
Boules event	-	85	85	-
	47,000	5,810	52,810	27,484

	31/03/2024	31/03/2023
4. Fund raising costs		
Cards & merchandise	-	264
100 Club Prizes	119	75
Christmas party	-	-
Quiz night	-	-
Ponthir Music Night	-	336
Fashion Show	300	250
	419	925

Newport & Gwent Samaritans

Year to 31st March 2024

Notes

5. Repairs & housekeeping

	31/03/2024	31/03/2023
Housekeeping, small repairs, refreshments	910	489
	<u>910</u>	<u>489</u>

6. Travel expenses

	31/03/2024	31/03/2023
prison	1,563	1,252
claimed and donated	-	9,941
shifts	1,393	500
	<u>2,956</u>	<u>11,693</u>

7. Miscellaneous

Volunteer care	662	71
	<u>662</u>	<u>71</u>

8. Freehold property

1-3 Waters Lane, Newport		
Purchase	187,947	187,947
Renovations 2022/23	43,675	43,675
Renovations 2023/24	48,410	-
Total cost as at 31st March 2024	<u>280,032</u>	<u>231,622</u>

NEWPORT AND GWENT SAMARITANS

England & Wales - Charity number 1174186

Accounts

REGISTERED CHARITY NUMBER 1174186

NEWPORT & GWENT SAMARITANS

TRUSTEES' ANNUAL REPORT

INCORPORATING FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31st MARCH 2023

NEWPORT & GWENT SAMARITANS

YEAR ENDED 31st MARCH 2023

INDEX TO THE ANNUAL REPORT

INCORPORATING FINANCIAL STATEMENTS

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NEWPORT & GWENT SAMARITANS

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31st MARCH 2023

The Trustees present their report together with the financial statements of the charity for the year ended 31st March 2023. The financial statements have been prepared in accordance with the accounting policies set out in Note 1 and comply with the Charity's trust deed and applicable law.

Legal and administrative information

Charity registration number 1174186

Address

1 -3 Waters Lane
Newport, South Wales
NP20 1LA

Trustees

Sharon Beckett	Director
Peter Edmunds	
Susan Hard	
Jeff Mitchell	resigned
Cynthia Plant	
David Rodrick	
Chris Stewart	
Sarah Symondson	Treasurer
Annette Ware	
Richard Williams	

Independent Examiner

David L Evans ACA
Twr Melyn
Monmouth Road
Raglan
Monmouthshire

Bankers

HSBC
1 Bridge Street
Newport
South Wales
NP20 4UT

NEWPORT & GWENT SAMARITANS

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31st MARCH 2023 - continued

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing Document

The charity was registered on 26th February 1968 under charity registration number 255044. On 9th August 2017 the Charity was reregistered as a Charitable Incorporated Organisation (CIO) with the new number of 1174186. A new constitution was created and lodged with the Charity Commission. At the time of this change, the Charity became an affiliated branch of the main Samaritans Charity (reg. 219432) which is the co-ordinating body for the separate Samaritan charities in the UK and Ireland.

Recruitment and appointment of new trustees

All persons wishing to become Trustees are given a trustee role description, a trustee person description and a trustee code of conduct. They are required to undergo the Trustees Training module provided by Samaritans head office. Every trustee must be appointed by a resolution passed at a properly convened meeting of the existing charity trustees. New trustees are also required to undertake induction training during which (s)he will be given (and receive help in understanding) copies of:

- the governing document
- the annual report and accounts
- the current budget
- internal policy statements

Organisational Structure

The Director (D1) is responsible for the day to day service provision by the branch, all contact with our service users and the deployment and welfare of all volunteers. The director is also a Trustee. Various roles within the branch are delegated to deputy directors, who need not necessarily also be trustees. These roles include the training of new volunteers, the ongoing training of existing volunteers, leaders, caller care, volunteer care and recruitment.

Responsibility for all practical aspects of managing premises, finance and fundraising is also undertaken by the Director (under what is known as 'branch single leadership') and is delegated to other trustees or members of the branch as appropriate. The Trustees met at regular intervals during the year, usually at six week intervals as part of the 'Branch Leadership Team' regular meetings.

Risk Management

The trustees operate a rolling programme of identifying and addressing major risks to the charity at their regular meetings.

OBJECTIVES AND ACTIVITIES

Purpose and aims

Samaritans aims to provide confidential, non-judgemental, emotional support for people who are experiencing feelings of distress and despair, including those which may lead to suicide.

It is our vision that fewer people die by suicide.

Samaritans, as a nationwide organisation, aims to provide this support every hour of every day of the year to those who need it. Newport branch operates seven days a week and covers as many hours as possible depending on volunteer numbers.

NEWPORT & GWENT SAMARITANS

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31st MARCH 2023 - continued

Activities undertaken for the public benefit

In all their decisions the trustees have complied with their duty to have due regard to the Charity Commission's public benefit guidance when exercising any powers or duties to which the guidance is relevant.

ACHIEVEMENTS AND PERFORMANCE

In February 2022 we sold our premises located at Stow Hill in Newport. In order to be able to continue to provide our core listening service without interruption, we moved to temporary rented premises in Bailey Street in Newport. New premises in Waters Lane in Newport were identified and then purchased in August 2022. The Trustees wish to thank those volunteers who expended a great deal of time and energy into making this happen. Throughout this year we continued to occupy the rented premises in Bailey Street while the necessary renovations to the new property were in progress. These have continued into 2023/24. The work is proceeding as quickly as possible as it is important to be able to leave our rented premises at the earliest opportunity in order to save the costs involved. The Trustees are extremely grateful to those who have driven this project forward and given a huge amount of time and expertise to it.

In the last twelve months, the Newport branch of the Samaritans was able to support those in emotional distress in the following ways: telephone conversations; email contacts; webchats; outreach and supporting our police custody suites.

Face to face conversations with those who come into the branch premises had to be suspended due to Covid-19 restrictions and have not yet been reinstated, partly due to lack of facilities at the rented premises. There is a dedicated room in the new premises and this service will be resumed as soon as practicable.

Volunteer numbers in the branch at any one time varied from between 75 and 90. Everybody who provides our service is a volunteer and there are no paid employees. All volunteers, including trustees, are reimbursed for any expenses they incur on behalf of the branch. The trustees extend our thanks to everyone in the branch who has so generously given their time.

Our partnership with the National Offender Management Service where volunteers give training and support to prisoners who act as 'Listeners' to other prisoners in two of our local prisons is now fully operational.

In order to provide our service, we rely on the generosity of individuals and organisations, and on our volunteers, to raise the funds which the branch needs to operate. The fund raising deputy director and team are very hardworking. There will be need for renewed fund raising in the coming year. The trustees would like to thank the team and everybody who helped in both large and small ways to raise the funds which are necessary to fund our ongoing service.

A list of those individuals and organisations who have donated in the past year can be found in Note 1 to the financial statements; donations in memoriam in note 2 and the fund raising events and grants received in note 3. The Trustees wish to thank all who have given both time and money so generously to enable us to maintain our service.

Future developments

2023/24 will see us occupy our new premises in Waters Lane and deliver our service from there. Renovating the property will be an ongoing project for some months after that.

NEWPORT & GWENT SAMARITANS

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31st MARCH 2023 - continued

FINANCIAL REVIEW

The overall deficit for the twelve months to 31st March 2023 was £43,893, (31st March 2022: surplus £666). This reflects the planned use of our previous reserves to buy and renovate new premises.

Excluding the sale of property, the charity's principal sources of funding during the last financial period were as follows:

- 39% given by individuals, organisations and in memory (2022: 55%)
- 51% from grants and fundraising activities (2022: 29%)
- 10% from the National Offender Management Service partnership (2022: 16%)

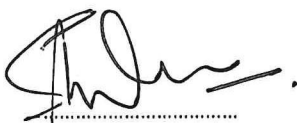
General Unrestricted funds amounted to £361 (2022: £49,467) and Restricted funds amounted to £7,363 (2022: £2,150). All the Restricted funds at the end of the year are in respect of the building renovation and will be spent in 2023/24.

Reserves Policy

The trustees believe that sufficient reserves should be maintained in order that if any of our major sources of income are lost, we will have enough resources to maintain our core service until replacement sources of funding can be established. The Trustees have agreed to adopt a reserves policy, in this respect, of eighteen months of normal expenditure.

As soon as the building renovation is complete, every effort will be made to replace and maintain reserves at the appropriate level as soon as possible.

Approved by the Trustees and signed on their behalf by :



Sharon Beckett
Director

26th September 2023

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF NEWPORT & GWENT SAMARITANS

I report on the accounts for the year to 31st March 2023 set out on pages 6 to 9.

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for the period (under Section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is required.

It is my responsibility to:

- examine the accounts under Section 145 of the 2011 Act
- to follow the procedures laid down in the general Directions given by the Charity Commission (under Section 145(5)(b) of the 2011 Act) and
- to state whether particular matters have come to my attention.

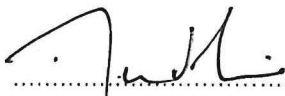
Basis of independent examiner's report

My examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts and in seeking explanations from you as trustees concerning such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present 'a true and fair view' and the report is limited to those matters set out in the statements below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

- 1 which gives me reasonable cause to believe that, in any material respect, the requirements:
 - to keep accounting records in accordance with section 130 of the 2011 Act; and
 - to prepare accounts which accord with the accounting records and comply with the accounting requirements of the 2011 Act;have not been met; or
- 2 to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.



David Evans ACA
Twr Melyn, Monmouth Road
Raglan, Monmouthshire.

21/9/23

Newport & Gwent Samaritans

Year to 31st March 2023

	Note	Restricted Funds	General Funds	31/03/2023 Total	31/03/2022 Total
				£	£
Income					
Donations	1	-	20,919	20,919	10,232
GWR grant - restricted fund		-	-	-	2,150
Donations in Memory	2	-	138	138	177
Fundraising & grants	3	14,190	13,294	27,484	3,448
NOMS prison support		-	5,515	5,515	3,091
Sale proceeds 43 Stow Hill		-	168,940	168,940	
		14,190	208,806	222,996	19,098
Expenditure					
Fund raising costs	4	-	925	925	625
Outreach		648	-	648	152
Telephone caller line		-	1,474	1,474	1,833
Office telephone costs		-	228	228	812
Rent & rent deposit		-	13,611	13,611	1,689
Insurance		-	958	958	714
Rates & water		-	708	708	1,108
Heat & light		-	1,110	1,110	1,598
Repairs & housekeeping	5	-	489	489	2,466
Travelling expenses	6	525	11,168	11,693	966
Conference & training expenses		977	-	977	-
Printing, stationery & office costs		-	275	275	811
Internet services & IT costs		-	1,229	1,229	528
Data protection registration		-	70	70	70
Licences		-	-	-	20
Professional fees	7	-	-	-	800
Bank charges		-	118	118	38
Central office levy		-	683	683	2,610
Miscellaneous expenses	8	-	71	71	1,592
Purchase 1-3 Waters Lane	9	-	187,947	187,947	-
Renovations 1-3 Waters Lane	9	6,827	36,848	43,675	-
		8,977	257,912	266,889	18,432
Surplus/ (deficit) for year		5,213	(49,106)	(43,893)	666
Balance as at 1st April 2022 b/f		2,150	49,467	51,617	50,951
Balance as at 31st March 2023		7,363	361	7,724	51,617
Bank accounts as at 31st March 2023					
HSBC current account CIO		7,363	261	7,624	51,517
HSBC current account oldCo		-	100	100	100
		7,363	361	7,724	51,617
General Unrestricted Funds				361	49,467
Restricted Funds				7,363	2,150
				7,724	51,617
Other assets - Unrestricted Funds					
1-3 Waters Lane, Newport. See note 9				231,622	

Newport & Gwent Samaritans

Year to 31st March 2023

Notes	31/03/2023	31/03/2022
	£	£
1. Donations		
Annette 150	-	56
Lisa 279	358	38
Llanwern CC	-	100
Anon/CAF	49	20
Sheila Smith	-	10
Alun Williams	-	10
Margaret Ford	20	10
Graig CC	-	100
M Rees	-	5
Pears Foundation	-	3,869
Alun Griffiths Ltd	-	50
Jo 216	-	3
Croesyceiliog & Llanyravon CC	150	150
Julie Morgan	50	100
St Joseph's RC School	-	41
Cath 138	20	20
Bernie 63	-	60
E Beckett	-	30
Mount Zion Baptist Church	-	100
Mrs J Taylor	-	10
Glascoed Village	20	12
Bella 130	-	5
Freemasons	3,000	1,000
Magor Knit & Natter	-	50
Mrs E J Williams	-	3,000
Duckpool Road Baptist Church	-	250
St John Baptist Church, Newport	-	100
Sarah 93	-	100
Peter 105	-	96
Anon	-	184
PayPal	-	440
Anon	10,120	113
Llanwern CC	-	100
Redwick CC	50	-
Annett Brimble	10	-
Samaritans Christmas Campaign	3	-
D R Podmore	60	-
Admiral	6,333	-
Gilwern WI	35	-
Evans & Clarke collection	6	-
RE Stone	50	-
A Matthews	50	-
Denise 331	100	-
K Tovey	50	-
Karen 46	25	-
Toby 329	60	-
Glascoed Baptist Chapel	100	-
Ponthir Baptist Church	200	-
	20,919	10,232

Newport & Gwent Samaritans

Year to 31st March 2023

Notes - continued

31/03/2023 31/03/2022

2. Donations in memory

	£	£
Jocelyn Jones	88	
Joyce (Lane)	50	
	<u>138</u>	

	Restricted Funds	General Funds	Total	
3. Fundraising and grants				
Books	-	29	29	29
Cards/Christmas cards/merchandise	-	287	287	73
Honesty sale	-	-	-	42
Christmas party raffle & auction	-	587	587	151
Asda Green Tokens	-	-	-	200
Langstone Crematorium	-	-	-	1,500
Talks	-	34	34	60
Local Giving grant	-	500	500	500
Samarathon	-	5	5	193
100 Club	-	408	408	193
Easy Fundraising	-	49	49	17
Amazon/PayPal	-	228	228	82
Bridge walk	-	699	699	-
Anna 272 sale of paintings	-	451	451	-
Amber Energy	-	-	-	100
Enthuse	-	141	141	-
Cardiff YMCA 1910	4,990	-	4,990	-
Lottery grant	9,200	-	9,200	-
Sarah Millican collection	-	1,009	1,009	-
Quiz night	-	25	25	308
Matthew's Army	-	680	680	-
Fashion Show	-	1,283	1,283	-
Ponthir Music Night	-	2,584	2,584	-
GAVO	-	4,000	4,000	-
Donr Ltd	-	101	101	-
Rodney Parade collection	-	194	194	-
	<u>14,190</u>	<u>13,294</u>	<u>27,484</u>	<u>3,448</u>

4. Fund raising costs

Cards & merchandise	264	54
100 Club Prizes	75	68
Christmas party	-	280
Quiz night	-	223
Ponthir music night	336	-
Fashion show	250	-
	<u>925</u>	<u>625</u>

Newport & Gwent Samaritans

Year to 31st March 2023

Notes - cont

	31/03/2023	31/03/2022
5. Repairs & housekeeping		
Housekeeping, small repairs, refreshments	489	502
Gas safety certificate	-	78
replacement outdoor signs	-	137
Chairs	-	587
Energy performance certificate	-	55
Vacuum cleaner	-	179
Waste disposal	-	397
Pigeon holes, notice boards, treasurer's box	-	232
Table for Bailey St	-	83
window repair	-	216
	489	2,466
6. Travel expenses		
prison	1,252	674
general - claimed and donated	9,941	-
shifts	500	292
	11,693	966
7. Professional fees		
Lease preparation	-	300
Legal fees re sale Stow Hill	-	200
Surveyor report for Charity Commission	-	300
	-	800
8. Miscellaneous		
Volunteer care	-	221
Headsets	-	1,183
Listeners' 30th Anniversary	-	149
Presents AGM speaker/solicitor	-	39
Prison listeners	71	-
	71	1,592
9. Freehold property		
1-3 Waters Lane, Newport		
Purchase	187,947	
Renovations 2022/23	43,675	
Total cost as at 31st March 2023	231,622	

The previous freehold property at 43 Stow Hill, Newport was sold for £168,940. These proceeds and accumulated general funds were used to purchase the new property. Renovations were begun in this year and will continue in 2023/24.

NEWPORT AND GWENT SAMARITANS

England & Wales - Charity number 1174186

Accounts

NEWPORT & GWENT SAMARITANS

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31st MARCH 2022

The Trustees present their report together with the financial statements of the charity for the year ended 31st March 2022. The financial statements have been prepared in accordance with the accounting policies set out in Note 1 and comply with the Charity's trust deed and applicable law.

Legal and administrative information

Charity registration number 1174186

Address

1 Bailey Street
Newport, South Wales
NP20 4DJ

Trustees

Sharon Beckett	Director
Peter Edmunds	
Susan Hard	
Jeff Mitchell	
Cynthia Plant	
David Rodrick	
Chris Stewart	
Sarah Symondson	Treasurer
Annette Ware	
Richard Williams	

Independent Examiner

David L Evans ACA
Twr Melyn
Monmouth Road
Raglan
Monmouthshire

Bankers

HSBC
1 Bridge Street
Newport
South Wales
NP20 4UT

NEWPORT & GWENT SAMARITANS

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31st MARCH 2022 - continued

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing Document

The charity was registered on 26th February 1968 under charity registration number 255044. On 9th August 2017 the Charity was reregistered as a Charitable Incorporated Organisation (CIO) with the new number of 1174186. A new constitution was created and lodged with the Charity Commission. At the time of this change, the Charity became an affiliated branch of the main Samaritans Charity (reg. 219432) which is the co-ordinating body for the separate Samaritan charities in the UK and Ireland.

Recruitment and appointment of new trustees

All persons wishing to become Trustees are given a trustee role description, a trustee person description and a trustee code of conduct. They are required to undergo the Trustees Training module provided by Samaritans head office. Every trustee must be appointed by a resolution passed at a properly convened meeting of the existing charity trustees. New trustees are also required to undertake induction training during which (s)he will be given (and receive help in understanding) copies of:

- the governing document
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- the current budget
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Organisational Structure

The Director (D1) is responsible for the day to day service provision by the branch, all contact with our service users and the deployment and welfare of all volunteers. The director is also a Trustee. Various roles within the branch are delegated to deputy directors, who need not necessarily also be trustees. These roles include the training of new volunteers, the ongoing training of existing volunteers, leaders, caller care, volunteer care and recruitment.

Responsibility for all practical aspects of managing premises, finance and fundraising is also undertaken by the Director (under what is known as 'branch single leadership') and is delegated to other trustees or members of the branch as appropriate. The Trustees met at regular intervals during the year, usually at six week intervals as part of the 'Branch Leadership Team' regular meetings.

Risk Management

The trustees operate a rolling programme of identifying and addressing major risks to the charity at their regular meetings.

OBJECTIVES AND ACTIVITIES

Purpose and aims

Samaritans aim to provide confidential, non-judgemental, emotional support for people who are experiencing feelings of distress and despair, including those which may lead to suicide.

It is our mission that fewer people die by suicide.

Samaritans, as a nationwide organisation, aims to provide this support every hour of every day of the year to those who need it. Newport branch operates six days a week and covers as many hours as possible depending on volunteer numbers.

NEWPORT & GWENT SAMARITANS

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31st MARCH 2022 - continued

Activities undertaken for the public benefit

In all their decisions the trustees have complied with their duty to have due regard to the Charity Commission's public benefit guidance when exercising any powers or duties to which the guidance is relevant.

ACHIEVEMENTS AND PERFORMANCE

In February 2022 we sold our premises located at Stow Hill in Newport. In order to be able to continue to provide our core listening service without interruption, we moved to temporary rented premises in Bailey Street in Newport and continued the search for suitable permanent premises to purchase. The Trustees wish to thank those volunteers who expended a great deal of time and energy into making this happen.

Much of this year has been low-key. This was partly because the Covid-19 pandemic was still restricting activities at the beginning of the year and partly because there was a period of uncertainty and hiatus while our premises at Stow Hill were on the market and suitable rented premises were being located.

In the last twelve months, the Newport branch of the Samaritans was able to support those in emotional distress in the following ways:

- telephone conversations
- email contacts
- on-line chat

Face to face conversations with those who come into the branch premises had to be suspended due to Covid-19 restrictions and precautions and have not yet been reinstated.

Volunteer numbers in the branch at any one time varied from between 75 and 90. Everybody who provides our service is a volunteer and there are no paid employees. All volunteers, including trustees, are reimbursed for any expenses they incur on behalf of the branch. The trustees extend our thanks to everyone in the branch who has so generously given their time.

Our partnership with the National Offender Management Service where volunteers give training and support to prisoners who act as 'Listeners' to other prisoners in two of our local prisons, had to be suspended for some months due to Covid-19 restrictions but is now fully restored.

In order to provide our service, we rely on the generosity of individuals and organisations, and on our volunteers, to raise the funds which the branch needs to operate.

The fund raising deputy director and team are very hardworking. There will be need for renewed fund raising in the coming year. The trustees would like to thank the team and everybody who helped in both large and small ways to raise the funds which are necessary to fund our ongoing service.

A list of those individuals and organisations who have donated in the past year can be found in Note 1 to the financial statements; donations in memoriam in note 2 and the fund raising events and grants received in note 3. The Trustees wish to thank all who have given both time and money so generously to enable us to maintain our service.

Future developments

We have been fortunate to purchase premises in the heart of Newport which will become our permanent location for the foreseeable future. The building has all the attributes that we need in order to provide our services and to provide the best experience and opportunities for our volunteers. The premises require serious renovations and we hope and expect that the work can be completed by the middle of 2023. Until that time we will continue to operate from our rented premises in Bailey Street.

NEWPORT & GWENT SAMARITANS

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31st MARCH 2022 - continued

FINANCIAL REVIEW

The surplus for the twelve months to 31st March 2022 was £666, (31st March 2021: surplus £2,761).

The charity's principal sources of funding during the last financial period were as follows:

55% given by individuals, organisations and in memory (2021: 52%)

29% from grants and fundraising activities (2021: 35%)

16% from the National Offender Management Service partnership (2021: 13%)

We received one restricted grant in the year for which we are grateful. It will be spent in 2022/23.

Reserves Policy

The trustees believe that sufficient reserves should be maintained in order that if any of our major sources of income are lost, we will have enough resources to maintain our core service until replacement sources of funding can be established. It may take twelve to eighteen months to establish another reliable regular income stream. The Trustees have agreed to adopt a reserves policy, in this respect, of eighteen months of normal expenditure.

The trustees also consider that sufficient reserves should be maintained in order to meet unforeseen urgent and necessary repairs and maintenance to the building for which Newport & Gwent Samaritans is responsible.

Approved by the Trustees and signed on their behalf by :

.....

Sharon Beckett

Director

26th September 2022

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF NEWPORT & GWENT SAMARITANS

I report on the accounts for the year to 31st March 2022 set out on pages 6 to 9.

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for the period (under Section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is required.

It is my responsibility to:

- examine the accounts under Section 145 of the 2011 Act
- to follow the procedures laid down in the general Directions given by the Charity Commission (under Section 145(5)(b) of the 2011 Act) and
- to state whether particular matters have come to my attention.

Basis of independent examiner's report

My examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts and in seeking explanations from you as trustees concerning such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present 'a true and fair view' and the report is limited to those matters set out in the statements below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

- 1 which gives me reasonable cause to believe that, in any material respect, the requirements:
 - to keep accounting records in accordance with section 130 of the 2011 Act; and
 - to prepare accounts which accord with the accounting records and comply with the accounting requirements of the 2011 Act;have not been met; or
- 2 to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

.....
David Evans ACA
Twr Melyn, Monmouth Road
Raglan, Monmouthshire.

2022

Newport & Gwent Samaritans

Year to 31st March 2022

	Note	31/03/2022	31/03/2021
Income		£	£
Grants & general donations	1	10,232	8,106
GWR grant - restricted fund		2,150	-
Donations in Memory	2	177	245
Fundraising & grants	3	3,448	5,536
NOMS prison claim/Samaritans Central Office		3,091	2,016
		19,098	15,903
Expenditure			
Fund raising costs	4	625	252
Outreach		152	-
Telephone caller line		1,833	537
Office telephone costs		812	1,248
Rent & rent deposit		1,689	-
Insurance		714	664
Water rates		116	238
Business rates & levy		992	992
Gas & electricity		1,598	1,270
Repairs & housekeeping	5	2,466	3,483
Travelling expenses	6	966	827
Conference & training expenses		-	124
Printing, stationery & office costs		811	373
Internet services & IT costs		528	486
Data protection registration		70	70
Licences		20	362
Professional fees	7	800	-
Bank charges		38	-
Central office levy		2,610	2,066
Miscellaneous expenses	8	1,592	150
		18,432	13,142
Surplus/ (deficit) for year		666	2,761
Balance as at 1st April 2021 b/f		50,951	48,190
Balance as at 31st March 2022		51,617	50,951
Bank accounts as at 31st March 2022			
HSBC current account CIO		51,517	50,851
HSBC current account oldCo		100	100
		51,617	50,951
General Funds		49,467	50,951
Restricted Fund		2,150	-
		51,617	50,951
Other assets			
Monies held by solicitor in respect of sale of 43 Stow Hill, Newport NP20 1JH		168,940	

Newport & Gwent Samaritans

Year to 31st March 2022

Notes	31/03/2022 £
1. Grants & general donations	
Annette 150	56
Lisa 279	38
Llanwern CC	100
Anon	20
Sheila Smith	10
Alun Williams	10
Margaret Ford	10
Graig CC	100
M Rees	5
Pears Foundation	3,869
Alun Griffiths Ltd	50
Jo 216	3
Croesyceiliog & Llanyravon CC	150
Julie Morgan	100
St Joseph's RC School	41
Cath 138	20
Bernie 63	60
E Beckett	30
Mount Zion Baptist Church	100
Mrs J Taylor	10
Glascoed Village	12
Bella 130	5
Monmouthshire Freemasons	1,000
Magor Knit & Natter	50
Mrs E J Williams	3,000
Duckpool Road Baptist Church	250
St John Baptist Church, Newport	100
Sarah 93	100
Peter 105	96
Anon	184
PayPal	440
Sharon D1	113
Llanwern CC	100
	<hr/>
	10,232
2. Donations In Memory	
Liz Graham-Wright	50
Joyce 111	75
Mrs MP Mitchell	52
	<hr/>
	177

Newport & Gwent Samaritans

Year to 31st March 2022

Notes	31/03/2022 £	31/03/2021 £
3. Fundraising		
Books	29	8
Cards/Christmas cards/Xmas decorations	73	156
Honesty sale	42	-
Christmas party raffle & auction	151	-
Asda Green Tokens	200	-
Langstone Crematorium	1,500	3,105
Talks	60	-
Local Giving grant	500	-
Samarathon/Virgin Money Giving	193	1,212
100 Club	193	371
Easy Fundraising	17	18
Amazon	82	45
Paypal	-	430
Raffle	-	191
Amber Energy	100	-
Quiz night	308	-
	3,448	5,536
4. Fund raising costs		
Christmas cards	54	132
100 Club Prizes	68	120
Christmas party	280	-
Quiz night	223	-
	625	252
5. Repairs & housekeeping		
Thermometer	-	90
Housekeeping, small repairs, refreshments	502	271
Gas safety certificate	78	100
phone handsets/new phone/headsets	-	32
locksmith - kitchen door	-	119
replacement outdoor signs	137	-
Chairs	587	-
Energy performance certificate	55	-
Vacuum cleaner	179	-
Waste disposal	397	-
Pigeon holes, notice boards, treasurer's box	232	-
Table for Bailey St	83	-
downpipes etc	-	2,800
fire alarm repairs	-	71
window repair	216	-
	2,466	3,483

Year to 31st March 2022

Notes	31/03/2022	31/03/2021
	£	£
6. Travel expenses		
prison (reclaimed)	674	716
general	287	-
shifts	5	111
	<u>966</u>	<u>827</u>
7. Professional fees		
Lease preparation	300	-
Legal fees re sale Stow Hill	200	-
Surveyor report for Charity Commission	300	-
	<u>800</u>	<u>-</u>
8. Miscellaneous		
Volunteer care	221	104
Headsets	1,183	-
Listeners' 30th Anniversary	149	-
Presents AGM speaker/solicitor	39	-
presents for prison listeners	-	46
	<u>1,592</u>	<u>150</u>

NEWPORT AND GWENT SAMARITANS

England & Wales - Charity number 1174186

Accounts

NEWPORT & GWENT SAMARITANS

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31st MARCH 2021

The Trustees present their report together with the financial statements of the charity for the year ended 31st March 2021. The financial statements have been prepared in accordance with the accounting policies set out in Note 1 and comply with the Charity's trust deed and applicable law.

Legal and administrative information

Charity registration number 1174186

Address

43 Stow Hill
Newport, South Wales
NP20 1JH

Trustees

Sharon Beckett	Director	appointed September 2021
Peter Edmunds		
Susan Hard		
Cynthia Plant	Director	resigned September 2021
Sarah Symondson	Treasurer	
Annette Ware		
Jeff Mitchell		appointed November 2020

Independent Examiner

David L Evans ACA
Twr Melyn
Monmouth Road
Raglan
Monmouthshire

Bankers

HSBC
1 Bridge Street
Newport
South Wales
NP20 4UT

NEWPORT & GWENT SAMARITANS

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31st MARCH 2021 - continued

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing Document

The charity was registered on 26th February 1968 under charity registration number 255044. On 9th August 2017 the Charity was reregistered as a Charitable Incorporated Organisation (CIO) with the new number of 1174186. A new constitution was created and lodged with the Charity Commission. At the time of this change, the Charity became an affiliated branch of the main Samaritans Charity (reg. 219432) which is the co-ordinating body for the separate Samaritan charities in the UK and Ireland.

Recruitment and appointment of new trustees

All persons wishing to become Trustees are given a trustee role description, a trustee person description and a trustee code of conduct. They are required to undergo the Trustees Training module provided by Samaritans head office. Every trustee must be appointed by a resolution passed at a properly convened meeting of the existing charity trustees. New trustees are also required to undertake induction training during which (s)he will be given (and receive help in understanding) copies of:

- the governing document
- the annual report and accounts
- the current budget
- internal policy statements

Organisational Structure

The Director (D1) is responsible for the day to day service provision by the branch, all contact with our service users and the deployment and welfare of all volunteers. The director is also a Trustee. Various roles within the branch are delegated to deputy directors, who need not necessarily also be trustees. These roles include the training of new volunteers, the ongoing training of existing volunteers, leaders, caller care, volunteer care and recruitment.

Responsibility for all practical aspects of managing premises, finance and fundraising is also undertaken by the Director (under what is known as 'branch single leadership') and is delegated to other trustees or members of the branch as appropriate. The Trustees met at regular intervals during the year, usually at six week intervals as part of the 'Branch Leadership Team' regular meetings.

Risk Management

The trustees operate a rolling programme of identifying and addressing major risks to the charity at their regular meetings.

OBJECTIVES AND ACTIVITIES

Purpose and aims

Samaritans aim to provide confidential, non-judgemental, emotional support for people who are experiencing feelings of distress and despair, including those which may lead to suicide.

It is our mission that fewer people die by suicide.

Samaritans, as a nationwide organisation, aims to provide this support every hour of every day of the year to those who need it. Newport branch operates six days a week and covers as many hours as possible depending on volunteer numbers.

NEWPORT & GWENT SAMARITANS

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31st MARCH 2021 - continued

Activities undertaken for the public benefit

In all their decisions the trustees have complied with their duty to have due regard to the Charity Commission's public benefit guidance when exercising any powers or duties to which the guidance is relevant.

ACHIEVEMENTS AND PERFORMANCE

In the last twelve months, the Newport branch of the Samaritans was able to support those in emotional distress in the following ways:

telephone conversations

email contacts

on-line chat

Face to face conversations with those who come into the branch premises have had to be suspended due to Covid-19 restrictions and precautions.

Volunteer numbers in the branch at any one time varied from between 80 and 100. Everybody who provides our service is a volunteer and there are no paid employees. All volunteers, including trustees, are reimbursed for any expenses they incur on behalf of the branch. The trustees extend our thanks to everyone in the branch who has so generously given their time.

Our partnership with the National Offender Management Service where volunteers give training and support to prisoners who act as 'Listeners' to other prisoners in two of our local prisons, had to be suspended for some months due to Covid-19 restrictions. It has been possible to resume these now.

In order to provide our service, we rely on the generosity of individuals and organisations and on the funds which the branch can raise.

The fund raising deputy director and team have again been very hardworking but the running of fund raising events has necessarily been curtailed because of the pandemic. The trustees would like to thank the team and everybody who helped in both large and small ways to raise the funds which are necessary to fund our ongoing service.

A list of those individuals and organisations who have donated in the past year can be found in Note 1 to the financial statements; donations in memoriam in note 2 and the fund raising events and grants received in note 3. The Trustees wish to thank all who have given both time and money so generously to enable us to maintain our service.

The effects of the Covid-19 pandemic have had a marked effect on the service we have been able to offer after March 2020 and our ability to raise funds. For four weeks the Branch was closed as it was considered that our building was not suitable for social distancing and therefore the safety of volunteers could not be guaranteed. Since then we have reorganised the operations room and instituted procedures to allow shifts to resume. This happened slowly at first, but we are now back to a normal number of shifts being opened.

Future developments

Additional telephone lines have been installed to enable us to expand our capacity to answer emails.

It has been apparent for some little time that our building is no longer adequate to house a modern Samaritans operation. Several options have been discussed at length. The decision was made to sell our property with the long term aim of purchasing new more suitable premises. In order to minimise disruption to our operations, it has been decided to move to temporary rented accommodation while we locate suitable premises to purchase. We hope the move to rented premises will take place in 2021.

NEWPORT & GWENT SAMARITANS

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31st MARCH 2021 - continued

FINANCIAL REVIEW

The surplus for the twelve months to 31st March 2021 is £2,761, (31st March 2020: deficit £895).

The charity's principal sources of funding during the last financial period were as follows:

52% given by individuals, organisations and in memory (2020: 14%)

35% from grants and fundraising activities (2020: 73%)

13% from the National Offender Management Service partnership (2020: 13%)

All funds are held as general unrestricted funds.

Reserves Policy

The trustees believe that sufficient reserves should be maintained in order that if any of our major sources of income are lost, we will have enough resources to maintain our core service until replacement sources of funding can be established. It may take twelve to eighteen months to establish another reliable regular income stream. The Trustees have agreed to adopt a reserves policy, in this respect, of eighteen months of normal expenditure.

The trustees also consider that sufficient reserves should be maintained in order to meet unforeseen urgent and necessary repairs and maintenance to the building for which Newport & Gwent Samaritans is responsible.

The trustees are also mindful that our premises are no longer adequate to maintain our service in a modern setting, and they provide no access for disabled people, either as volunteers or service users. This has to be addressed in the future, as mentioned above, and will necessitate considerable expenditure and use of reserves.

Approved by the Trustees and signed on their behalf by :

.....
Sharon Beckett
Director

15th November 2021

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF NEWPORT & GWENT SAMARITANS

I report on the accounts for the year to 31st March 2021 set out on pages 6 to 9.

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for the period (under Section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is required.

It is my responsibility to:

- examine the accounts under Section 145 of the 2011 Act
- to follow the procedures laid down in the general Directions given by the Charity Commission (under Section 145(5)(b) of the 2011 Act) and
- to state whether particular matters have come to my attention.

Basis of independent examiner's report

My examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts and in seeking explanations from you as trustees concerning such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present 'a true and fair view' and the report is limited to those matters set out in the statements below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

- 1 which gives me reasonable cause to believe that, in any material respect, the requirements:
 - to keep accounting records in accordance with section 130 of the 2011 Act; and
 - to prepare accounts which accord with the accounting records and comply with the accounting requirements of the 2011 Act;
 have not been met; or
- 2 to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

.....
 David Evans ACA
 Twr Melyn, Monmouth Road
 Raglan, Monmouthshire.

16th November 2021

Newport & Gwent Samaritans

Year to 31st March 2021

	Note	31/03/2021 £	31/03/2020 £
Income			
General donations	1	8,106	647
Donations in Memory	2	245	1,416
Fundraising & grants	3	5,536	10,458
NOMS prison claim		2,016	1,914
		<u>15,903</u>	<u>14,435</u>
Expenditure			
Fund raising costs	4	252	178
Telephone caller line		537	500
Printing, stationery & office costs		373	232
Water rates		238	227
Insurance		664	685
Office telephone costs		1,248	1,892
Conference & training expenses		124	221
Gas & electricity		1,270	1,638
Travelling expenses	5	827	2,403
Repairs & housekeeping	6	3,483	1,849
Central office levy		2,066	2,982
Business rates & levy		992	894
Internet services & IT costs		486	762
Data protection registration		70	70
Licences		362	20
Miscellaneous expenses	7	150	777
		<u>13,142</u>	<u>15,330</u>
Surplus/ (deficit) for year		<u>2,761</u>	<u>(895)</u>
Balance as at 1st April 2020 b/f		48,190	49,085
Balance as at 31st March 2021		<u>50,951</u>	<u>48,190</u>

STATEMENT OF ASSETS & LIABILITIES

Bank accounts	£	£
	<u>50,951</u>	<u>48,190</u>
Fixed asset	£	£
43 Stow Hill, Newport NP20 1JH at cost	<u>20,487</u>	<u>20,487</u>

Newport & Gwent Samaritans

Year to 31st March 2021

Notes	31/03/2021	31/03/2020
1. General donations	£	£
Chepstow Townswomen's Guild	45	
Mount Zion Baptist Church	100	
Cwmbran Inner Wheel	500	
Ann Powys	50	
Magor Knit & Natter Group	100	
Waterloo Foundation	2,222	
David 65	20	
Mrs DR Podmore	50	
Pauline Faraday	5	
Margaret Smith	5	
Freemasons of Monmouthshire	2,000	
Masonic Charitable Foundation	2,000	
Carly 106	180	
JH Patterson	100	
Annette 150	26	
Mrs J Taylor	10	
Pontypool Rotary	50	
Mrs Margaret Ford	20	
100 Club prizes donated	43	
C Shaw	20	
Usk TC	500	
Llanover CC	50	
Val 26	10	
	<u>8,106</u>	<u>647</u>
	31/03/2021	31/03/2020
	£	£
2. Donations In Memory		
Lawrie 149	-	926
Anne Aitken	-	490
Jessie McRoberts	125	-
Bex's Grandmother	120	-
	<u>245</u>	<u>1,416</u>

Newport & Gwent Samaritans

Year to 31st March 2021

Notes	31/03/2021 £	31/03/2020 £
3. Fundraising and grants		
Book sales	8	25
Cards/Christmas cards sales	156	109
Swop shop/sale of novelty lamps	-	5
Fashion show	-	869
Croesyceiliog & Llanyravon CC	-	150
Langstone Crematorium	3,105	-
Grant Torfaen CBC	-	300
Sky jump	-	451
Talks	-	125
Community Grant	-	5,000
Cwmbran Theatre collecting tin	-	53
Open Garden	-	820
Nelson cake sale	-	72
Samarathon/Virgin Money Giving	1,212	230
The Cwmbran Trust	-	1,500
100 Club	371	441
Pub quiz	-	83
Easy Fundraising	18	15
NHS Christmas jumper day (Emma 44)	-	94
Crown Commercial Services bake sale (Jo 216)	-	62
Brew Monday collection Newport Railway Station	-	47
Amazon	45	7
PayPal	430	-
Raffle	191	-
	<u>5,536</u>	<u>10,458</u>

	31/03/2021 £	31/03/2020 £
4. Fund raising costs		
Christmas cards	132	51
100 Club Prizes	120	127
	<u>252</u>	<u>178</u>

Newport & Gwent Samaritans

Year to 31st March 2021

Notes

5. Travelling expenses	31/03/2021	31/03/2020
	£	£
Prison (reclaimed)	716	1,494
General	-	149
Caller support	-	144
Prison support	-	-
Volunteer shifts	111	616
	<u>827</u>	<u>2,403</u>

6. Repairs & housekeeping	31/03/2021	31/03/2020
	£	£
Thermometer	90	-
Boiler maintenance	-	112
Housekeeping, small repairs, refreshments	271	264
Fire risk assessment	-	300
Gas safety certificate	100	-
Phone handsets/new phone/headsets	32	226
Locksmith - kitchen door	119	-
Full electrical inspection	-	916
Prison meeting catering (reclaimable)	-	31
External downpipe etc replacements	2,800	-
Fire alarm repairs	71	-
	<u>3,483</u>	<u>1,849</u>

7. Miscellaneous expenses	31/03/2021	31/03/2020
	£	£
Volunteer care	104	55
Visitors accommodation & expenses	-	691
Donation to prison (sewing machine parts)	-	31
Presents for prison listeners (reclaimable)	46	-
	<u>150</u>	<u>777</u>