

SAMARITANS OF DERBY AND DISTRICT

FINANCIAL STATEMENTS

- Year ended -

31 MARCH 2024

Samaritans of Derby and District

Annual report for the year ended 31 March 2024

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Samaritans of Derby and District

Leadership Team Members and Professional Advisors

MEMBERS/TRUSTEES

Matt Byrne	Treasurer (from Sept 23)
Cate Hollinshead	Branch Director
Manjit Mann	Deputy Director
Philip Jones	Deputy Director
Julie Stone	External
Jenny Swatton	Deputy Director /Secretary
Ellie Eaton	Deputy Director
Kim Mason	Retired (Sept 2023)

REGISTERED CHARITY NUMBER 1174130

REGISTERED ADDRESS 110 Burton Road
DERBY
DE1 1TG

ACCOUNTANTS PKF Smith Cooper
Chartered Accountants
DERBY

BANKERS National Westminster Bank plc
7 Market Place
DERBY

Samaritans of Derby and District

Trustees Report for the year ended 31 March 2024

Structure, Governance & Management

The Derby and District Branch was formed in 1961 and it operates as a Charitable Incorporated Organisation (CIO) registered under the Charities Act, and as an independent Branch of Samaritans, using an agreed model constitution. The branch became an Affiliated Branch in October 2017. Responsibility for the management of the Branch and its financial affairs rests with the Branch Leadership Team/Board of Trustees, comprising a number of volunteers who act as Trustees for the Branch and are elected or co-opted for a three-year period. The Leadership Team, after extensive consultation with all the Branch volunteers, nominates one of them for appointment as Director. The Director, together with his/her deputies, is then responsible for managing the service provided to callers and outreach activities.

Trustees have the opportunity, and are encouraged, to attend day schools run by the regional divisions of Samaritans.

Risk management is undertaken by a group of the trustees who constantly monitor and review the management of risks on a regular basis.

Objectives of Samaritans of Derby and District

The Samaritans Vision is that fewer people die by suicide.

Samaritans provide emotional support 24 hours a day by telephone, face to face, email, on-line chat and letter; at festivals and outside our centres in prisons; in hospitals, schools and workplaces and with the homeless through a network of 201 branches in the UK and Republic of Ireland. In most situations and for most people a confidential service is provided. However there are important exceptions where, in order to safeguard callers, we may talk to someone else on a caller's behalf e.g. by calling an ambulance or when we need to consider safeguarding for children or vulnerable adults.

<https://www.samaritans.org/about-samaritans/our-organisation/our-safeguarding-policy/>

Public benefit

In planning our activities for the year, we kept in mind the Charity Commission guidance on public benefit at our trustee meetings.

The Objects of the Charity are:

- To enable persons in Derby and District and the surrounding areas as well as elsewhere who are experiencing feelings of distress or despair, including those who may be at risk of suicide, to receive confidential emotional support at any time of the day or night in order to improve their emotional health and to reduce the incidence of suicide.
- To promote a better understanding in society of suicide, suicidal behaviour and the value of expressing feelings which may otherwise lead to suicide or impaired emotional health.

Samaritans of Derby and District

- To collaborate with and support Samaritans Central Charity and its affiliated branches in fulfilling these Objects.

Further information on Samaritans Central Charity can be found on

<https://www.samaritans.org/>

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Trustees Report for the year ended 31 March 2024 (continued)

Branch Director's Report

At the beginning of March 2023, we agreed an action plan with our Quality Reviewers which covered much of the priorities that we would concentrate on during 2023/24. With the support of the Deputy Directors and key members of the Branch, we have been very successful in completing this work and moving most of the activities to business as usual now. Two key areas of work remain which are to appoint a lead for Outreach activities and a lead for Equity, Diversity and Inclusion. Our Regional Quality Officer has monitored our progress regularly and remains pleased with what we have achieved.

The September 2023 AGM enabled our Treasurer Kim to stand down as she had come to the end of her 6-year tenure as a Trustee. However she has been very generous and has remained looking after the day-to-day financial operations for the Branch which she does very effectively. Her role as Treasurer has been taken up by Matt Byrne who joined the team as Trustee. Matt is a previous Listening volunteer, so understands the nature of our work as well as being a business owner and accountant. We are very grateful to both Kim and Matt.

The Trustees and the Deputy Directors have again been a huge support to myself and the Branch. I am very grateful for all their input and the time they devote to delivering our service to our callers and looking after the volunteers that do all the real work in the Branch. I have also been able to encourage 2 members of the Directorate team to take up the role of Vice directors so that we can further share the leadership and responsibilities within the Branch. Dennis and Philip are able to take leads in some of the large-scale projects that we will be undertaking this year as key systems and processes change across all Samaritan Branches.

This year we have seen a number of Branch members become directly involved in fundraising for us. We had a wonderful couple of events held in both November and December which were held at Chevin Golf Club. We are very grateful for the support of the Golf Club at these events. Although both were incredibly hard work for the volunteers, we also learnt new skills such as electronic ticketing for the events! One of our Trustees was also incredibly successful in running an event, the profits of which she very kindly donated to the Branch. There was also success in our bid writing and benefitting from sponsorship from both the Ladies and Mens' Captains at Chevin Golf Club as well as Derby Concert Orchestra. We were very sad to hear of the unexpected death of David Vincent, Men's Captain at Chevin. Our thanks and heartfelt sympathies go out to his family.

The property we occupy was historically gifted to the branch and is a late 18th century building which is listed under the Planning (Listed Buildings and Conservation Areas) Act 1990 as amended, due to its special architectural or historic interest. Last year was a bit wet! It is probably no surprise that repairs, maintenance and the creation of an alternative drainage system at roof level was required. Thankfully this has been successful in rerouting any further rain damage for the moment. It has brought forward the need for decoration and this is one of the planned areas of work for next year.

The year has been busy as can be seen from the reports below. I've come to the end of my second year as Director and I can barely believe so much time has passed. It has been another great year. There has still been much to learn and it has been quite an adventure. I hope we managed to take most of the Branch with us on that adventure. As always the volunteers contribute so much of their time and energy to supporting the callers and each other. We ask so much of them. They are the critical component of enabling the Branch to exist and flourish. I am incredibly proud of them all and truly thankful I can play a small part in such a great branch.

Samaritans of Derby and District

Trustees Report for the year ended 31 March 2024 (continued)

Treasurer's Report

2023 / 24 has been a better year financially; we received a higher number of one-off donations and our new fundraising lead has helped us to submit some successful bids for funding.

We are now in our second year of our financial statements being prepared on the accruals basis.

During the year, our total income was £31,806 with £20,462 coming from donations.

Operating expenditure during the year amounted to £18,608. Following ongoing problems with the roof and due to the age of the building we continue to invest in long-overdue repairs, and we expect to spend the bulk of our Building accrual during the coming year.

Overall, the branch made a surplus for the year of £13,198.

The cash balance is £84,130, of which £60,000 is in the Mansfield Building Society with the remainder held in a current account as working capital. We will need to draw down on the Building Society investment in order to fund the building works.

The Trustees review the reserves policy annually and at the end of the financial year, reserves totalled £60,000 which the Trustees consider to be satisfactory. It is important to understand why our reserves are at this level. The property we occupy was historically gifted to the branch and is a late 18th century building which is listed under the Planning (Listed Buildings and Conservation Areas) Act 1990 as amended, due to its special architectural or historic interest. It is in a poor state of repair which, coupled with its Listed Building status, means that we have to provide a higher level of reserves provision for when remedial work is required.

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Trustees Report for the year ended 31 March 2024 (Continued)

Activities, achievements & performance in the year

Caller Support

Providing emotional support for people who need us is our primary objective. During 2023/24 we provided around 18246 contacts supporting 13972 callers through the phone service, 3612 callers by email and 662 callers through the Webchat facility. This reflected 5,673 hours of contact time during the year. This was a 5% reduction in total contacts made in the previous year. This was a 5% reduction in total contacts made and a 3% reduction in contact time compared to 2022/23. Whilst this may be due to a reduction in volunteer time within the Branch and subsequent increased closures, it could also reflect more complex contacts, needing greater time to support the callers. We will be monitoring this during 24/25.

Samaritans national charity have compiled information which shows that responsiveness to callers varies according to time of day. Callers wait longest for their calls to be answered at night, during the 'Twilight' hours (10pm to 2am) and 'Overnight' (2am to 6am).

Derby branch responded to this by focussing on how we can improve our availability in these 'hours of need' working with volunteers to look at availability at these times and by trialling new rota patterns. This helped us to respond better in these hours. During 2023/24 information about hours on the phone was collected and showed that Derby phone hours split to 60% Day, 33% Twilight and 7% Overnight. Whilst very proud that 40% of our hours are from 10 pm, we would like to increase the Night hours to 10%.

Derby branch has continued to provide email support throughout the year and is expecting that this will remain a core part of the branch offering, whilst looking forward to an updated email system to support volunteers in this!

During the year we continued with our Webchat provision which is predominately used by younger callers, many of whom often express suicidal thoughts and feelings. This has resulted in us needing to be even more aware of how we recognise, respond and report Safeguarding concerns. Volunteers who want to be involved in this service provision, need to undertake additional training. A new updated training module has been introduced this year which all volunteers currently delivering the Webchat service had to successfully complete.

The central Caller Support and Safeguarding Hub has become embedded during the year. Although Caller support is no longer an individual branch led provision, each Branch has appointed a Branch Hub Liaison role to be the conduit between the Hub and volunteers locally. This will help ensure appropriate and timely communications so that concerns about individual callers and their needs for additional support can be shared and acted upon.

Prisoners are one of the highest groups at risk of suicide. We support two local prisons. HMP Foston Hall, a closed female estate of over three hundred women. Listeners in Foston Hall are trained by members of Derby Branch Prison team. HMP Sudbury, is a male open prison housing just over six hundred men. Listeners typically arrive here fully trained and experienced from other prisons. Members of the Derby Branch Prison team will provide continuing development for this group of Listeners.

2023/24 has been a particularly difficult year for Foston Hall as there has been a number of different challenges for the Listener Team and individual Listeners. This has had an impact on our Prison Team, potential callers from Foston Hall and Foston Hall Prison staff. Foston Hall had a death in custody during July 2023 which is always a very sad and traumatic event.

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The PostVention programme was utilised as planned and generally worked well. Listeners and Samaritans worked together with the Prison Staff to support prisoners who needed to speak about how the death had impacted on them.

There was a training programme undertaken in June/July 23 which boosted the number of Listeners to the expected ratio for the number of prisoners in Foston. However this did not provide long term stability in the team. The Listener's Scheme was unfortunately suspended from late December 23 until March 24.

Two training programmes have been undertaken in both December 23 and February/ March 24, however despite the hard work of Foston Hall Prison staff recruiting potential Listeners, and the Branch Prison Team in running and supporting the training programmes, the result has been 3 trained Listeners. The scheme has been re-instated in March 24 and although there is lot of determination from all to try and make this an effective, stable scheme, it remains fragile at this time. Huge thanks goes to the Branch Prison Team and the Branch Prison Support Officer for the considerable time and effort they have put into getting the Scheme to this stage. Lots of on-going support will be needed for the foreseeable future.

HMP Sudbury Listeners Scheme has had different challenges which reflect the more mobile population in an Open Prison especially when many of the inmates are undertaking employment external to the prison. Accessibility to Listeners is provided in a much less formal way and the Listeners themselves can often find it difficult to attend regular support meetings. The Branch Prison Team meet with the Listeners once a month and although enthusiasm is generally high, there are also frustrations in moving things forward. The prison staff in Sudbury are almost always very supportive.

Recruitment and Selection

We continue to have a healthy waiting list of potential volunteers, which is now being managed even in advance of Information Events, with an email introducing them to the Branch and asking them to confirm their interest. The re-introduction of Information Events enables prospective volunteers to hear from members of the branch leadership team as well as recent recruits. There is now an open, informal, two-way communication about the commitment required, both in terms of training and as a full Samaritan and the rewards of being a listening volunteer. We have noticed over the year that there is a much better form of self-selection, and those who don't feel they can commit to training or expected shifts, do not pursue the selection process which gives us a more manageable level of applicants going forward for the available training places.

We continue to offer interviews in branch and on zoom which allows for those without quiet space at home, or without internet connectivity, the option to attend an interview, and also allows flexibility for our interviewers. We have welcomed a few new recruits to the recruitment team and are looking to expand that further in 2024.

During 2023 and for the January 2024 training intake, we interviewed 40+ potential volunteers, and during March/ April 24, we are embarking on the Information Event and interviews for our May 24 training intake.

Over the coming few weeks we will be again undertaking an exercise to review data held in the Branch Management Tool, and removing any records no longer required.

Samaritans of Derby and District

Core Development

We continue to train new Samaritans three times a year. There is a new lead role within the Core training team, Emily who is ably assisted by Melanie.

Around a third of the branch have been participating in skills practice, which is fantastic and new members of this team were welcomed during 23/24. There can now be as many role plays running simultaneously as we have role players and observers available, with role players 'working' from home. This maximises the amount of skills practice time we can give our trainees. Preparing the next generation of volunteers is resource intensive and we are very grateful for all those who generously give even more of their time to do this.

There continues to be a need for some candidates to occasionally zoom into our face-to-face group training session. We are looking to invest in some technology that will mean this is easily set up and operated by any trainer or meeting lead.

Having cleared the previous Covid related backlog of interest, we are able to reduce the time between selection and starting the training programmes. Training groups are now at a much more manageable and effective size. In the last 12 months, 23 people started Core Training with 19 participants completing. This is a very good retention rate and much improved on previous cohorts.

Embedded Development

The course consists of monthly sessions over the new volunteers first 6 months of duties. The course is built around 'Learning & Coaching' sessions where the new Samaritans present the challenges they have faced, for their peers to explore, and together come up with new ideas to try in the next, similar calls.

Over the previous year, 13 New Samaritans have completed this stage of their development and have become full members of our branch.

We have made contact with the Central Training School who are very helpful and positive about booking any of our new Samaritans who cannot make one of the Branch face-to-face sessions, into one of their Zoom sessions. This will provide us with additional flexibility and support individuals to complete their training.

Continuous Development

During 2023/24 our volunteers continued to develop their skills by completing a number of development programmes including on line digital modules and face to face training which has been held 'in branch'.

These programmes included; Best Practice for Emails digital; Outreach digital; Keeping Data Safe digital; Becoming a Shift Leader digital; Applying Our Key Policies face to face; Mentoring Training face to face; Recruitment and Selection face to face. In total our volunteers completed approximately 250 individual training assignments.

Our centrally held training plan is up to date and ensures that our volunteers remain in line with the standards required to keep our callers safe.

Samaritans of Derby and District

Mentoring

Mentoring is an essential part of a new volunteer's development, and it is vital that we recruit and train sufficient mentors with the necessary skills and experience. We have a great team of 18 Mentors who have delivered wonderful support to our New Samaritans in 2023/4. During the previous 12 months we have trained a further 3 new Mentors to ensure we have sufficient support for both our new and existing volunteers.

On Going Mentoring

The Ongoing Mentoring Programme is now embedded in our normal activities, ensuring that each of our established volunteers receive a minimum of 1 Ongoing Mentoring shift per annum.

Samaritans of Derby and District

Volunteer Support

The Volunteer Support Team is a critical part of ensuring that volunteers, at all stages of their volunteer journey, are cared for. Volunteers should expect to have support available to them throughout their time with us, and they are encouraged to make use of this as a norm within the branch. Within the team itself, there are 4 volunteers providing support and 1 also undertaking exit interviews. With 2 members also being Duty Leaders, they can proactively check volunteer's wellbeing and encourage them to speak to the Volunteer Support Team when needed.

The Team has received much positive feedback from volunteers on leave and returning from leave and this support has made it easier to return to duties following a period of absence. Unfortunately, for some volunteers the right decision is to resign from the Branch. It is always sad to see a volunteer leave us, however changing personal circumstances often drives their need to no longer volunteer. We hope that if circumstances change again, volunteers will feel they will be welcomed back into the Branch in either a Listening or support role. Exit interviews are undertaken and shared with the Branch Director to ensure our service can be improved. To date, no common themes have been identified.

During Core Training and in the early stage of new Samaritans undertaking their operational duties, they are additionally supported by 2 members of the team. This hopefully provides a continuity of care, alongside their mentors, in what can be a challenging transition to becoming full Samaritans.

Equally important, are any volunteers transferring in from other branches who will need support to settle into the Branch. They will always be offered a mentor/buddy approach for their first few shifts.

The Volunteer Support Team formally meets quarterly with updates shared in between meetings. This team has done a great job in supporting the Branch and each other over periods of difficult times and is fundamental to underpinning the culture of care throughout the Branch.

Outreach

With the lifting of Covid restrictions, there were more opportunities to become involved in a wider number of Outreach activities. We were able to provide a presence at both Belper and Derby Pride events. This allowed us to predominately raise awareness as well as raise funds. The plan will be to be involved again with both these events in 2024.

Our partnership with Network Rail remains in place and we have been able to attend awareness raising sessions at Derby Station for both Brew Monday and Small Talk Saves Lives events.

We have also undertaken 2 information events at local Rotary Clubs in both Burton and Church Wilne which were very enjoyable.

Lastly, but by no means least, we were able to attend a Sarah Millican event at Derby Arena where we were invited to fund raise at the end of the show. It is quite fast and furious as everyone is leaving but this was a very worthwhile event and one that we shall be repeating in November 2024.

Samaritans of Derby and District

Communications

Following last year's review of communications, we have seen our Twitter account generate 1000 followers, which is a great improvement. Regular Tweets which have been more locally focussed, has encouraged followers and consequent retweeting/liking tweets. We have been able to engage in wider Samaritan campaigns and establish a presence both locally and nationally.

Previous work to update and refresh our website provided a very effective framework and this needs to now be further reviewed and built on in line with our increasing aspirations to have a wider community presence as well as support fundraising and awareness.

Our longer-term aim would be to plan a PR campaign for local press, online and broadcast media which supports and drives Twitter and website content around for example our information evenings, local events that the Branch is involved with, fundraising events, new local partnerships, recent outreach work, volunteers and branch news.

Samaritans of Derby and District

Statement of trustees' responsibilities

The Trustees (the Branch Leadership Team members) are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

The law applicable to charities in England & Wales requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources of the charity for that year. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP 2015 (FRS 102);
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The Trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Charities Act 2011, the Charity (Accounts and Reports) Regulations 2008 and the provisions of the trust deed. They are also responsible for safeguarding the assets of the charity and hence for taking steps for the prevention and detection of fraud and other irregularities.

Approved by the Branch Leadership Team and signed on its behalf by:

C Hollinshead – Branch Director and Trustee

M Byrne – Treasurer

17 September 2024

The Samaritans of Derby and District
110 Burton Road
DERBY

Samaritans of Derby and District

Statement of financial activities for the year ended 31 March 2024

	Note	2024 Unrestricted funds £	2024 Restricted funds £	2024 Total funds £	2023 Total funds £
Receipts					
Donations		20,462	-	20,462	10,767
Grant income		-	-	-	-
Gift Aid		2,187	-	2,187	777
Income from prisons		7,819	-	7,819	2,964
Fundraising income	3	-	-	-	-
Bank interest receivable		1,338	-	1,338	-
Total Receipts		31,806	-	31,806	14,508
Payments					
Operating expenses	4	18,608	-	18,146	54,409
Total Payments		18,608	-	18,608	54,409
Net Income		13,198	-	13,198	(39,901)
Cash funds last year end		191,869	162	192,031	231,932
Cash Funds This Year End		205,067	162	205,229	192,031

Samaritans of Derby and District

Statement of assets & liabilities as at 31 March 2024

	Note	2024 Unrestricted funds £	2024 Restricted funds £	2024 Total funds £	2023 Total funds £
Fixed Assets					
Freehold property		150,000	-	150,000	150,000
Current Assets					
Prepayments	6	-	-	-	1,517
Cash at bank and in hand		84,130	-	84,130	74,263
Accrued income	8	1,376		1,376	-
Current Liabilities					
Accruals	7	(30,277)	-	(30,277)	(33,749)
Net Assets		205,229		205,229	192,031

Signed on behalf of the Branch Leadership Team on 17 September 2024.

M Byrne - Treasurer

C Hollinshead – Branch Director and Trustee

Samaritans of Derby and District

Notes to the accounts for the year ended 31 March 2024

1. GENERAL INFORMATION

On 4 August 2017 Samaritans of Derby and District CIO was formed and on 1 October 2017 the transfer of the unincorporated charity Samaritans of Derby and District took place. These accounts incorporate the figures for both of these linked charities.

2. ACCOUNTING POLICIES

a) Basis of preparation

We are now in our second year of preparing accounts on the accruals basis.

b) Investment and Covenanted Income

Income is brought to credit on a cash received basis and no credit is taken for dividends and interest accrued and tax recoverable.

c) Legacies and Bequests

Legacies and bequests received are credited directly to the income and expenditure account.

d) Taxation

No provision for taxation is included in the accounts as the charity is entitled to exemption from tax because its income is used for charitable purposes only.

e) Tangible fixed assets

The freehold property situated at 110 Burton Road, Derby was donated to the branch on 17 August 1981 but at that time it was not included in the Statement of Assets and Liabilities. When the branch became an affiliated branch and a CIO, title to the property was changed to reflect the Derby branch as owner. The property has therefore been included in these accounts as being an asset of the branch.

No depreciation has been charged on the property as the Trustees consider that its estimated realisable value is the same as its carrying value and therefore any charge for depreciation would be negligible. The property is an unrestricted reserve as there were no restrictions on its use stipulated when it was originally donated to the Samaritans

f) Fund accounting

Unrestricted funds are available for use at the discretion of the trustees in furtherance of the general objectives of the Charity.

Restricted funds are subject to restrictions on their expenditure by the donor.

g) Grant income

Government grants are recognised at the fair value of the asset received or receivable when there is reasonable assurance that the grant conditions will be met and the grants will be received.

Government grants relating to turnover are recognised as income over the periods when the related costs are incurred. Grant relating to an asset are recognised in income systematically over the asset's expected useful life. If part of such a grant is deferred it is recognised as deferred income rather than being deducted from the asset's carrying amount.

Samaritans of Derby and District

Notes to the accounts for the year ended 31 March 2024 (Cont.)

2. ACCOUNTING POLICIES (continued)

h) Going concern

The trustees have considered the financial resources available to the organisation and are confident that there are adequate funds available to enable them to meet the liabilities as they fall due and continue operations for a period of at least twelve months from the signing of the Independent Examiners Report.

3. FUNDRAISING INCOME

Gross income from fundraising is held for the general purposes of Samaritans of Derby and District unless it is allocated by the donors for specific purposes to specific branches. During the year there was no restricted fundraising income.

4. OPERATING EXPENSES

Note	2024 Unrestricted funds £	2024 Restricted funds £	2024 Total funds £	2023 Total funds £
Printing	493	-	493	527
Telephone	1,870	-	1,870	1,044
Conference and training	50	-	50	-
Stationery and postage	434	-	434	234
Maintenance and equipment	744	-	744	34,486
Computer/IT	642	-	642	699
Gas, water and electricity	3,223	-	3,223	3,506
Cleaning and refuse	1,837	-	1,837	1,885
Insurance	1,517	-	1,517	1,474
Legal fees	-	-	-	-
Travel	3,341	-	3,341	3,180
Support and refreshments	93	-	93	209
Central office	462	-	462	3,952
Miscellaneous	1,918	-	1,918	949
Publicity and recruitment	445	-	445	586
Prison visiting expenses	1,539	-	1,539	1,678
	18,608	-	18,607	54,409

Samaritans of Derby and District

Notes to the accounts for the year ended 31 March 2024 (Cont.)

5. BRANCH LEADERSHIP TEAM MEMBERS' REMUNERATION AND EXPENSES

No Branch Leadership Team Members receive remuneration for their services.

During the year travel expenses were paid to Branch Leadership Team Members for costs incurred whilst carrying out charitable activities, including prison visiting.

Other purchase costs incurred by Branch Leadership Team members on the charity's behalf were also reimbursed.

6. PREPAYMENTS

	2024	2023
	£	£
Insurance – PIB	-	1,517
	-	1,517

7. ACCRUALS

	2024	2023
	£	£
SSE Gas	-	142
SSE Electricity	269	138
Photocopier	54	109
Building	29,492	33,360
Central Office Costs	462	-
	30,277	33,749

Samaritans of Derby and District

Notes to the accounts for the year ended 31 March 2024 (Cont.)

8. ACCRUED INCOME

	2024	2023
	£	£
Gift Aid	1,376	-
	<hr/>	<hr/>
	1,376	-
	<hr/>	<hr/>

Samaritans of Derby and District

Independent Examiner's Report to the Branch Leadership Team Members of Samaritans of Derby and District

I report to the charity trustees on my examination of the accounts of the charity for the year ended 31 March 2024 which are set out on pages 11 to 16.

Responsibilities and basis of report

As the charity's trustees you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the charity's accounts carried out under section 145 of the Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the charity as required by section 130 of the Act; or
2. the accounts do not accord with those records;

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Martin Gadsby
Chartered Accountant
PKF Smith Cooper Limited

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Pride Park
Derby
DE24 8HG

17 September 2024