



Registered charity 1174004

www.malvernwelcomes.org

Malvern Welcomes Management Team

Report to Trustees for AGM 2025

Each year sees an increase in the numbers of families and individuals being supported by Malvern Welcomes. In total over the last few years, four families have been resettled in Malvern under the UK Home Office Community Sponsorship scheme, with a further eight families arriving via the County Council or other authorities. One of these moved away to join their extended family elsewhere in the UK, while another is fully independent; this leaves 10 families which continue to be given some level of support at some level. In addition to these families there are a few individuals who have been referred to us by other organisations or have contacted us directly, meaning that we have supported around 50 individuals over the past year.

Three of the established families have now achieved British Citizenship, and are becoming increasingly independent. Three young people are now at university, Malvern Welcomes having assisted in their applications and obtaining student finance; four adults have been on vocational courses, and four young people are at college, one now seeking an apprenticeship. Increasing numbers are passing their driving tests, and are gaining employment and voluntary posts.

The 4th community sponsorship family was welcomed over 18 months ago. There was much to celebrate at the annual Home Office review, with the two eldest daughters at university, and the youngest now successfully placed, and thriving at a Special Needs school where her complex needs are well catered for.

Worcester University is working towards becoming a University of Sanctuary, and offers additional support in academic writing for students for whom English is a secondary language.

An employment support group is established, recognising employment as the most significant barrier for families. The group has offered help to many individuals in CV writing and job applications, and continues to consider how we can best reach out to local employers and businesses to provide mentorship and career opportunities.

Sharon Baker continues to lead a team of ESOL tutors. Most language tuition has been given on a one-to-one basis, tailored to the widely different needs of individuals. This is then

supplemented by classes at Heart of Worcestershire College and the Eden Centre. The Eden Centre has been hugely beneficial to our local community, providing not only ESOL tuition, but also a community social hub which has made everyone welcome. Sadly, this will be discontinuing after this summer, and we would like to express our deep gratitude to Jan Watts for all she has done in starting this initiative and for her ongoing support to the Malvern Welcomes team.

Numbers attending Conversation Café have declined, which is a sign of success, since this is due to family members gaining employment or being at college. The cafe group now meets monthly, and is able to function as a trouble-shooting surgery as well as a social event, where all can feel welcome and practice conversation. Over the last few weeks, we have had more contacts from individuals finding themselves in Malvern requesting support. Some are referred by other agencies such as the Citizens Advice Bureau, while others have made direct contact. If this continues, then the frequency of the Conversation Cafe may be increased again to manage this greater demand for help and support.

The 'Looking Forward' day in May was attended by 17 Malvern Welcomes volunteers, Trustees and supporters. We welcomed two external speakers – Rahaf Alshami, City of Sanctuary ambassador based in Worcester, and Hannah Sansom from RESET, who has been part of the very supportive team assisting with Community Sponsorship applications and ongoing training and support. Their presentations were warmly received, and a very positive practical discussion followed, addressing the challenges which we currently face. There was much discussion as to how, as an organization, we might need to adjust the work which we do in response to the changing and uncertain political climate. Our work has, so far, been resource-led but we are seeing the possibility of a shift to it being demand-led.

Malvern Welcomes continues to facilitate the regular annual events which have become a social focus for the families and individuals we support. These include the annual seaside trip and picnic. Both these events include 'bring and share' food which is popular with all participants. Yoga classes have started as a new well-being initiative for women within the MW community, which have proved popular.

This year, we have been invited by Malvern Civic Society and Community Action to be part of their Midsummer Celebration on June 22nd in Priory Park. This falls in Refugee Week, and is hoped will provide an ideal opportunity to reach out to local people, raising awareness, and maybe engaging with potential employers or new volunteers. In particular, we would welcome new volunteers prepared to act as family leads, ESOL tutors, social media management and employment mentoring.



CHARITY COMMISSION
FOR ENGLAND AND WALES

Malvern Welcomes

Charity Number

1174004

Receipts and payments accounts

CC16a

For the period
from

Period start date
4/1/2024

To

Period end date
3/31/2025

Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
Grants	-	-	-	-	-
Legacies	-	-	-	-	-
Donations and memberships:					
Donations and Fund Raising	2,588	-	-	2,588	5,089
Membership	1,069	-	-	1,069	949
Appeals (10K Appeal)	-	-	-	-	-
Gift Aid Tax Recovery	722	-	-	722	706
New Family payments (Home Office)	3,400	-	-	3,400	2,617
Reimbursement of various expenses	990	-	-	990	485
Rebate from new family of council tax/rent	1,167	-	-	1,167	-
Returnable house deposit returned	-	-	-	-	-
	-	-	-	-	-
Sub total (Gross income for AR)	9,936	-	-	9,936	9,845
A2 Asset and investment sales, (see table).					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	9,936	-	-	9,936	9,845
A3 Payments					
Language Support and Translation		-	-	-	
English Language (ESOL)	897			897	226
Translation	125			125	58
				-	
Family Support		-	-	-	
IT	-			-	34
Equipment	132			132	798
Health	277			277	-
Activities	1,374			1,374	1,027
Travel	2,594			2,594	2,813
Volunteer Support	-	-	-	-	-
New CS/ WCC Families Resettlement	177			177	14,936
Publications & Administration	1,157	-	-	1,157	2,320
Grants - for special one-off support	5,297	-	-	5,297	1,690
Sub total	12,030	-	-	12,030	23,902
A4 Asset and investment purchases, (see table)					
	-	-	-	-	
	-	-	-	-	
Sub total	-	-	-	-	-
Total payments	12,030	-	-	12,030	23,902
Net of receipts/(payments)	- 2,094	-	-	- 2,094	- 14,057
A5 Transfers between funds	-	-	-	-	-
A6 Cash funds last year end	25,291	-	-	25,291	39,348
Cash funds this year end	23,197	-	-	23,197	25,291

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	General Fund	23,197	-	-
		-	-	-
		-	-	-
	Total cash funds	23,197	-	-
	(agree balances with receipts and payments account(s))	OK	OK	OK

Signed by one or two trustees on behalf of all the trustees

Signature	Print Name	Date of approval