

# LISTEN-HEAR!

England & Wales · Charity number 1173906

## Details

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**Status** Registered

**Legal form** CIO

**Registered** 2017-07-24

**Register** [View on the Charity Commission register](#)

## Contact

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**Address** C/O Beacon Community College  
North Beeches Road  
Crowborough  
East Sussex  
TN6 2AS

**Phone** 01892 603020

**Email** [info@listen-hear.org.uk](mailto:info@listen-hear.org.uk)

**Website** <http://listen-hear.org.uk/>

## Activities

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**Objects:** (1) TO ACT AS A RESOURCE FOR YOUNG PEOPLE AND FAMILIES LIVING IN WEALDEN BY PROVIDING THROUGH PROVISION OF A 'ONE STOP SERVICE' ADVICE AND ASSISTANCE AND ORGANISING PROGRAMMES OF EDUCATIONAL AND OTHER ACTIVITIES AS A MEANS OF:(A) ADVANCING LIFE AND HELPING YOUNG PEOPLE BY DEVELOPING THEIR SKILLS, CAPACITIES AND CAPABILITIES TO ENABLE THEM TO PARTICIPATE IN SOCIETY AS INDEPENDENT, MATURE AND RESPONSIBLE INDIVIDUALS;(B) PROVIDING RECREATIONAL AND LEISURE TIME ACTIVITIES IN THE INTEREST OF SOCIAL WELFARE FOR YOUNG PEOPLE AND PARENTS LIVING IN WEALDEN WHO HAVE NEED BY REASON OF THEIR YOUTH, AGE, STATUS, DISABILITY OR SOCIAL AND ECONOMIC CIRCUMSTANCES WITH A VIEW TO IMPROVING THE CONDITIONS OF LIFE FOR SUCH PERSONS; (C) ADVANCING EDUCATION(2) THE PROMOTION OF SOCIAL INCLUSION AMONG PARENTS AND THEIR CHILDREN SOCIALLY EXCLUDED FROM SOCIETY (OR PART OF IT) AS A RESULT OF ONE OR MORE OF THE FOLLOWING FACTORS:UNEMPLOYMENT; FINANCIAL HARDSHIP; RACE; GENDER; POOR EDUCATIONAL SKILLS OR ATTAINMENT; DISABILITY; ETHNIC ORIGIN; SEXUALITY; OR WHO ARE WITHIN OR HAVE EXPERIENCED THE PUBLIC CARE OR PENAL SYSTEM BY MEANS OF:(A) PROVIDING EDUCATION AND INFORMATION TO SUPPORT PARENTS TO MAXIMISE EDUCATIONAL OPPORTUNITIES FOR THEIR CHILDREN:(B) PROVIDING WORKSHOPS, FORUMS, ADVOCACY AND GENERAL SUPPORT(C) BY RAISING PUBLIC AWARENESS OF THE ISSUES THAT CAN LEAD TO SOCIAL EXCLUSION(3) TO RELIEVE THE MENTAL AND PHYSICAL SICKNESS/PAIN OF YOUNG PEOPLE AND PARENTS RESIDENT IN WEALDEN SUFFERING FROM MENTAL HEALTH ISSUES BY PROVISION OF COUNSELLING AND SUPPORT FOR SUCH PERSONS;(4) TO EDUCATE YOUNG PEOPLE (AND PARENTS) IN MATTERS OF SEXUAL HEALTH AND DEVELOP AMONGST THEM A SENSE OF RESPONSIBILITY WITH REGARD TO SEXUAL BEHAVIOUR AND PERSONAL RELATIONSHIPS, WITH THE AIM OF REDUCING UNWANTED PREGNANCIES AND THE SPREAD OF SEXUALLY TRANSMITTED INFECTIONS BY PROVISION OF TARGETED DROP IN'S AND PARTNERSHIP WORKING WITH LOCAL SCHOOLS AND AGENCIES;

**Activities:** Provide advice and guidance to parents, young people and services working with families and young people. Provide 1:1 support in schools for targeted groups Provide 1:1 support in schools for pupils Provide training/workshops for young people, parents and schools Advocacy support for young people and parents Provide drop in services for young people and parents

## Classification

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- **How:** Provides Services, Provides Advocacy/advice/information
- **What:** General Charitable Purposes, Education/training, The Advancement Of Health Or Saving Of Lives, Disability, Human Rights/religious Or Racial Harmony/equality Or Diversity
- **Who:** Children/young People, Other Defined Groups

## Geography

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- East Sussex

## Finances

Period end	Income	Expenditure	Assets	Employees
2024-07-31	£125,507	£117,049	-	-
2023-09-01	£86,092	£84,179	-	-
2022-07-30	£72,330	£89,295	-	-
2021-01-30	£24,782	£26,705	-	-
2019-08-30	£24,554	£22,741	-	-

## Trustees

Name	Role	Appointed
MISS R JONES		2017-07-21
MRS S ANDREW		2017-07-21
STEVEN CURTIS		2017-07-21

**LISTEN-HEAR!**

England & Wales - Charity number 1173906

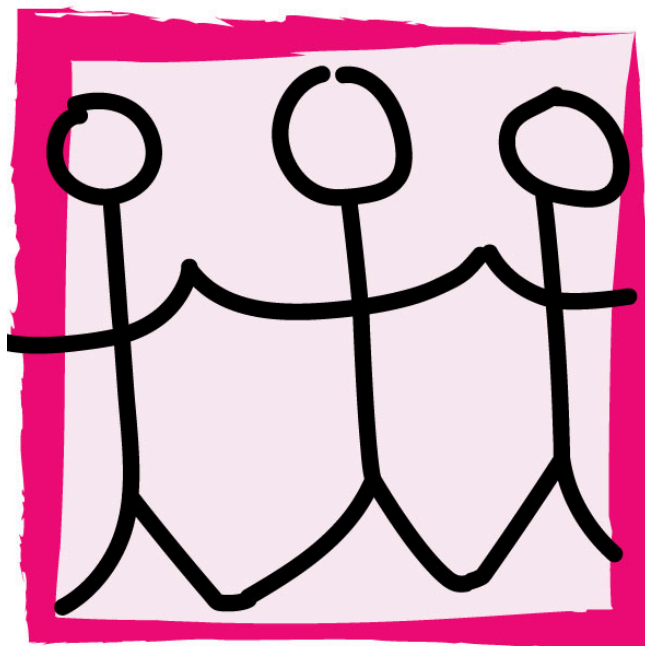
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# Accounts

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**Annual Report  
Year End 2024  
(02/09/23-31/07/24)**



Listen-Hear!

Registered Charity Number: 1173906

Registered Address:

c/o Beacon Academy, North Beeches Lane, Crowborough, TN6 2AS

Trustees:

Sandra Andrew

Steven Curtis

Rosemary Jones

Project Manager/Executive Director:

Angela Kirby

## **Project Manager Comment**

Another busy year comes to a close.

This year's focus has been on young people's mental health and well-being. The team has gone 'over and above' to offer engaging, bespoke intervention for the young people in our area. They have further developed 'community education' opportunities, which have seen some of the most disengaged young people able to achieve success and learn essential life skills.

Our intergenerational volunteers have been integral to the differing tiers of support available, and have offered invaluable opportunities/interventions to our youngsters. All of the team have worked voluntarily, outside of their contracted hours, to provide seamless support to the young people, parents/carers, and agencies we work with. We continue to collaborate with community partners and are grateful for their continued support, which helps support our work.

I continue to be amazed and extremely proud of how the project goes from strength to strength each year and how it evolves each year.

The young people, families, organisations, professionals, and volunteers we work alongside make the project what it is; they are key to the success and evolution of the project.

Budgets have continued to be cut, and costs continue to soar, but somehow, we are still here, still growing, still delivering services from a project like no other.

Huge thanks to everyone who supports us.

Ange Kirby

Project Manger/Executive Director

## **Trustees Comments**

As ever, the trustees would like to thank the team of staff and volunteers who have worked tirelessly with the young people, families, and organisations they support.

This year has seen budgets squeezed and costs increased. Listen-Hear has massively subsidised essential support to Schools and, where possible, has provided services free of charge.

The team has further developed off-site activities for young people who struggle to access a School curriculum, giving them opportunities for success and raising self-esteem.

Mental health, social media, and school attendance have continued to be a presenting issue and is something the team are working closely with community partners to address.

Listen-Hear continues to try to be financially self-sufficient. This enables the team to prioritise need and allocate resources without the issue of money being ring-fenced. As a project, we generally only apply for small pockets of grant funding to help support our work. This year, we have not made any grant bids.

We are grateful for the initial financial and in-person support from Rag 'n' Bone Man.

The team is focused on next year and providing bespoke support where required. The alternate provisions that have been piloted have been successful and will be offered to more young people and Schools next year.

The trustees would like to thank the team for their continued efforts to make the service relevant to the ever-changing needs of young people, parents, and organisations within the community.

The Trustees

Listen-Hear is a CIO founded in July 2017 and is governed by a constitution.

### **Summary of Objects (as set out in the governing document)**

- To act as a resource for young people and families living in Wealden
- The promotion of social inclusion among parents and their children socially excluded from society
- To relieve the mental and physical sickness/pain of young people and parents resident in Wealden suffering from mental health issues by the provision of counselling and support for such persons

## **2023-2024 Project breakdown**

### **Project Overview**

- Focus on young people's mental health and well-being
- Provision of bespoke interventions for local young people
- Development of community education opportunities for disengaged youth
- Intergenerational volunteer support programme
- Team working beyond contracted hours to provide seamless support
- Continued collaboration with community partners
- Project evolution despite budget cuts and rising costs

### **Service Delivery**

- Support services to four secondary schools in the area
- One-to-one drop-in sessions addressing:
  - Mental health and well-being
  - Substance misuse
  - Sexual health
  - Self-harm
  - Family breakdown
  - Sexuality
  - Depression
  - Education
  - Behaviour
  - Fostering issues
  - Social skills
  - Anxiety
  - Budgeting
  - Social media misuse
  - Grooming
  - Safeguarding

### **Key Statistics**

- 45-50 young people referred termly
- Wrap-around 52-week provision for many families
- Over 2,000 interventions during the reporting period
- Approximately 60 families supported with over 200 interventions
- Bespoke one-to-one alternate provision for approximately 20 young people

### **New Developments**

- Outdoor alternate provision rolled out following successful pilot
- Increased advocacy support for parents in formal settings
- Enhanced support for parents struggling with their child's mental health and anxiety

### **Achievements**

- Successful engagement with previously disengaged young people
- Development of essential life skills among participants
- Continued growth and evolution of the project
- Maintained service delivery despite financial challenges

### **Challenges**

- Continued budget cuts
- Rising operational costs
- Increased demand for support with child mental health
- Lack of available statutory services with capacity

### **Financial Statement**

(Reserve prior to gaining charitable status £10,000 on loan/gift basis, with a further £20,000 on loan basis over 3 years (unpaid) and not accounted for in income & Expenditure.)

Income: £ 125,507

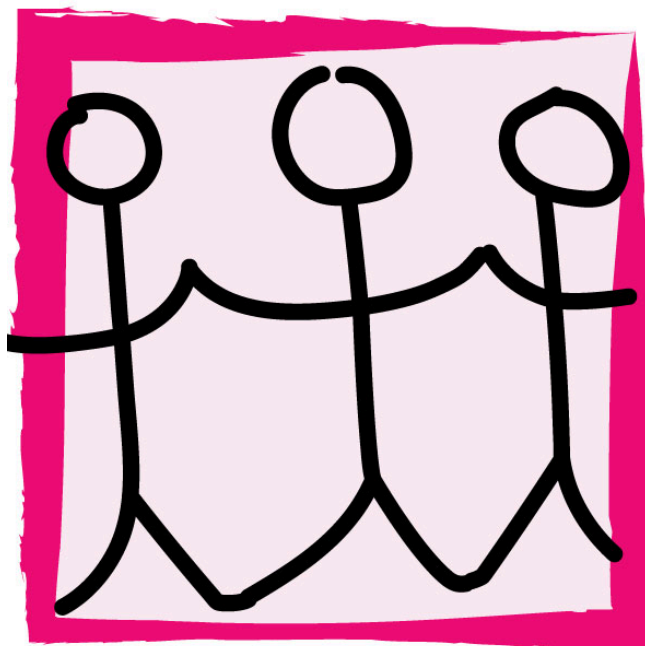
Expenditure: £117,049

The accounts and annual report were approved at the Trustees Meeting 01/09/24





**Annual Report  
Year End 2024  
(02/09/23-31/07/24)**



Listen-Hear!

Registered Charity Number: 1173906

Registered Address:

c/o Beacon Academy, North Beeches Lane, Crowborough, TN6 2AS

Trustees:

Sandra Andrew

Steven Curtis

Rosemary Jones

Project Manager/Executive Director:

Angela Kirby

## **Project Manager Comment**

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I continue to be amazed and extremely proud of how the project goes from strength to strength each year and how it evolves each year.

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Budgets have continued to be cut, and costs continue to soar, but somehow, we are still here, still growing, still delivering services from a project like no other.

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Project Manger/Executive Director

## **Trustees Comments**

As ever, the trustees would like to thank the team of staff and volunteers who have worked tirelessly with the young people, families, and organisations they support.

This year has seen budgets squeezed and costs increased. Listen-Hear has massively subsidised essential support to Schools and, where possible, has provided services free of charge.

The team has further developed off-site activities for young people who struggle to access a School curriculum, giving them opportunities for success and raising self-esteem.

Mental health, social media, and school attendance have continued to be a presenting issue and is something the team are working closely with community partners to address.

Listen-Hear continues to try to be financially self-sufficient. This enables the team to prioritise need and allocate resources without the issue of money being ring-fenced. As a project, we generally only apply for small pockets of grant funding to help support our work. This year, we have not made any grant bids.

We are grateful for the initial financial and in-person support from Rag 'n' Bone Man.

The team is focused on next year and providing bespoke support where required. The alternate provisions that have been piloted have been successful and will be offered to more young people and Schools next year.

The trustees would like to thank the team for their continued efforts to make the service relevant to the ever-changing needs of young people, parents, and organisations within the community.

The Trustees

Listen-Hear is a CIO founded in July 2017 and is governed by a constitution.

### **Summary of Objects (as set out in the governing document)**

- To act as a resource for young people and families living in Wealden
- The promotion of social inclusion among parents and their children socially excluded from society
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### **Key Statistics**

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- Maintained service delivery despite financial challenges

### **Challenges**

- Continued budget cuts
- Rising operational costs
- Increased demand for support with child mental health
- Lack of available statutory services with capacity

### **Financial Statement**

(Reserve prior to gaining charitable status £10,000 on loan/gift basis, with a further £20,000 on loan basis over 3 years (unpaid) and not accounted for in income & Expenditure.)

Income: £ 125,507

Expenditure: £117,049

Assets: £ 0

The accounts and annual report were approved at the Trustees Meeting 01/09/24





Section A

Independent Examiner's Report

Report to the trustees

Charity Name Listen-Hear!

On accounts for the year ended

02/09/2023 - 31/07/2024 Charity no (if any) 1173906

Set out on pages

as below (remember to include the page numbers of additional sheets)

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 31 / 07 / 2024.

Responsibilities and basis of report

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

~~[The charity's gross income exceeded £250,000 and I am qualified to undertake the examination by being a qualified member of [insert name of applicable listed body]]. Delete [ ] if not applicable.~~

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination (other than that disclosed below \*) which gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Charities Act; or
- the accounts did not accord with the accounting records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

\* Please delete the words in the brackets if they do not apply.

Signed: [Signature]

Date: 30th May 2025

Name: Michaela Spies

Relevant professional qualification(s) or body

Advanced Diploma in Financial Planning | Certified Fintech Practitioner Finance Governor Chartered Insurance Institute

(if any):

Address: 47 Keld Avenue

Uckfield

TN22 5BW

**Section B Disclosure**

Only complete if the examiner needs to highlight material matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

Give here brief details of any items that the examiner wishes to disclose.

I recommend developing a more detailed breakdown of expenditures, with additional categorised groups to enhance clarity.

**LISTEN-HEAR!**

England & Wales - Charity number 1173906

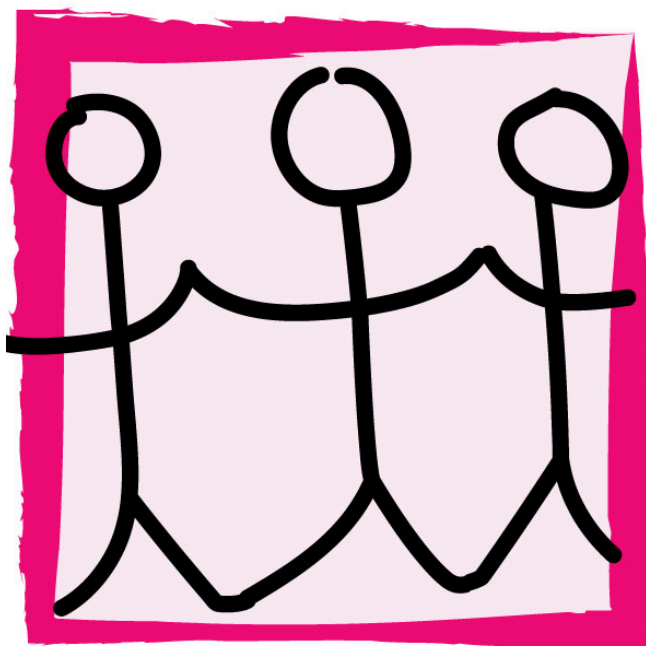
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# Accounts

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**Annual Report  
Year End 2023  
(31.07.22-01.09.23)**



Listen-Hear!

Registered Charity Number: 1173906

Registered Address:

c/o Beacon Academy, North Beeches Lane, Crowborough, TN6 2AS

Trustees:

Sandra Andrew

Steven Curtis

Rosemary Jones

Project Manager:

Angela Kirby

## **Project Manager Comment**

Wow! What a year.....

With the world still reeling from Covid, and the new social norms, this year has seen a colossal increase in young people's anxiety (and adult's anxiety).

The last 2 years seem to have had a profound effect on the emotional and social development of the youngsters we have seen.

Schools have been desperate for support services, and alternate options for the students that they are desperately trying to support.

Attendance has taken a massive hit, with Emotional Based School Refusal becoming a 'hot potato'.

We have been busy working with Schools, parents and local authorities trying to look at how to best meet the varying needs of the young people within the community.

Demand for support has far outweighed the supply on offer. We are busy looking at arising needs and how we can collaborate with community partners to offer meaningful support to those young people we work with.

This year has seen some great alternate provisions piloted and a lot of thinking 'outside the box'

Huge thanks to our community partners and sponsors.

Ange Kirby

## **Trustees Comments**

As ever, the trustees would like to thank the team of staff and volunteers who have worked tirelessly with the young people and families they work with.

The year has brought many challenges to light with so many young people. The overriding reason for referrals has been anxiety/mental health. Our team have been busy working with Schools, parents, and young people in assessing needs and trying to offer bespoke support for those in need.

Schools have been keen to purchase buy-in services to support the increasing demand for their students.

The team has trialed off-site activities for some cohorts to offer alternate activities and an opportunity for more young people to be successful in their day to day lives.

The project continues to try and be autonomous, and to this end continues to try and be self-sufficient, with only small amounts of funding/grant bids.

We have been grateful to receive funding this financial year from Chalk Cliff Trust.  
We are grateful to still be benefitting from the initial support received from Rag 'n' Bone Man

The team is busy making plans for next year and looking at further developing alternate provisions for students who struggle to access a mainstream curriculum. The next year looks very exciting....challenging but exciting.

We, as always would like to thank the team for their continued efforts to make the service relevant to the ever-changing needs of young people, parents and organisations within the community.

Steven, Rose & Sandra

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### **Summary of Objects (as set out in governing document)**

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### **Main Activities this year**

- Support services to schools. 1:1 drop-in sessions for students  
Issues addressed have included; mental health and wellbeing, substance misuse, sexual health, self harm, family breakdown, sexuality, depression, education, behaviour, fostering, social skills, sexual health, anxiety, Covid related issues and budgeting
- Approximately 45 young people have been referred termly, with many families/young people being supported with wrap-around, 52-week provision. There have been over 2800 interventions during the reporting period
- The team delivered services to 3 Secondary Schools, the community locality and 2 Local Authorities
- Outdoor alternate provision piloted

- Bespoke 1:1 alternate provision carried out with KCC
- Forest School/Outdoor provision agreed to be piloted in collaboration with Two Muddy Boots
- A second people carrier purchased to support alternate activities for young people struggling with mainstream school

- Parent support
- Advocacy support for parents in formal settings such as school meetings. 1:1 support sessions, parenting support work, signposting to services.

Approximately 30 families have been supported with over 100 interventions

- This year has seen an increase in parents struggling with their child's mental health/anxiety. The team has responded to over 200 emails/texts/calls from parents/carers about their child's mental health. It has been noted that self-harm has become a more regular concern with parents/carers as has concerns around suicidal thoughts. The team are looking at resources for parents around mental health and wellbeing education

## **Financial Statement**

(Reserve prior to gaining charitable status £10,000 on loan/gift basis, with a further £20,000 on loan basis over 3 years (unpaid) and not accounted for in income & Expenditure.)

Income: £ 86,092

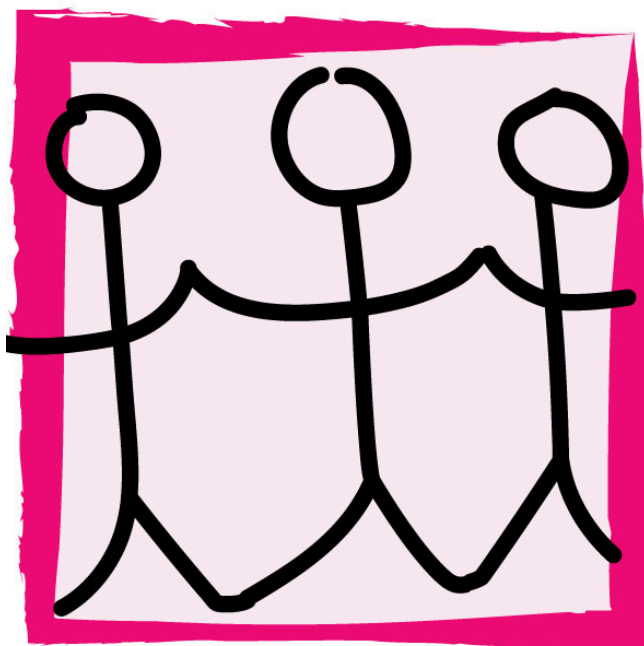
Expenditure: £84,189

Accounts and annual report were approved at the Trustees Meeting 1st May 2024





**Annual Report  
Year End 2023  
(31.07.22-01.09.23)**



Listen-Hear!

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Income: £ 86,092

Expenditure: £84,189

Accounts and annual report were approved at the Trustees Meeting 1st May 2024





Section A Independent Examiner's Report

Report to the trustees/ members of

Charity Name LISTEN - HEAR!

On accounts for the year ended

31/07/2022 - 01/09/2023

Charity no (if any)

1173906

Set out on pages

(remember to include the page numbers of additional sheets)

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended DD/MM/YYYY.

Responsibilities and basis of report

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention (other than that disclosed below \*) in connection with the examination which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Act or
• the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

\* Please delete the words in the brackets if they do not apply.

Signed:

[Signature]

Date:

10/04/2024

Name:

MICHAELA SAES.

Relevant professional qualification(s) or body (if any):

ADVANCED APICOLA FINANCIAL PLANNING CERTIFIED FINTECH PRACTITIONER FINANCE GOVERNOR CHARTERED INSURANCE INSTITUTE.

Address:

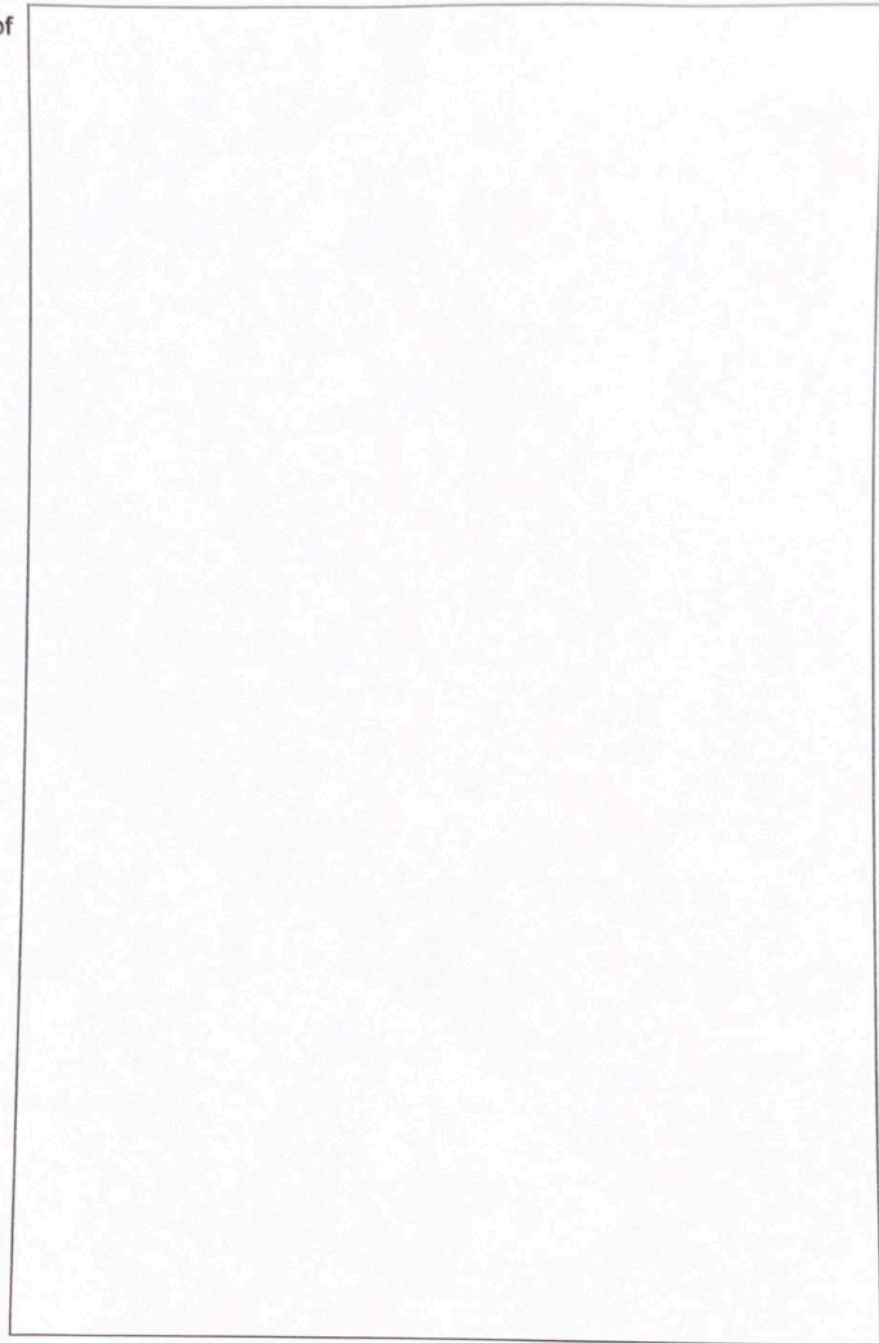
GLENDHURST FARM COTTAGE ROWLEY LADE HIGH HURSTWOOD TR22 4BG

**Section B**

**Disclosure**

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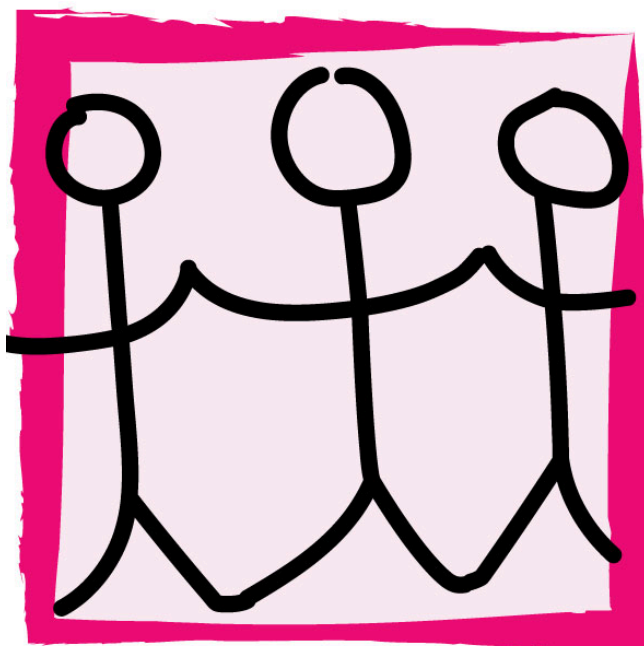
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# Accounts

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**Annual Report  
Year End 2022  
(31.01.21-30.07.22)**



Listen-Hear!

Registered Charity Number: 1173906

Registered Address:

c/o Beacon Academy, North Beeches Lane, Crowborough, TN6 2AS

Trustees:

Sandra Andrew

Steven Curtis

Rosemary Jones

Project Manager:

Angela Kirby

## **Project Manager Comment**

This year has been another difficult one, as the UK and the rest of the world continued to cope with Covid, lockdowns and new social norms.

We continued to remain at the forefront of supporting our local community.

During lockdown we became involved with the local community hub and staff/volunteers were involved in delivering food parcels, and prescriptions to vulnerable community members.

We continued to support the young people and families who were previously working with us by way of text and email support until face-to-face sessions were able to take place.

It is clear that the world we live in is now different and the challenges our young people faced before Covid are also different. We are looking at ways to support the young people, parents and organisations we work with to cope with the challenges that Covid will leave as it's legacy.

I would personally like to thank our community partners and funders for this year; Beacon Academy, Sussex Community Foundation, Chalk Cliff Trust, Arnold Clarke & thanks to the ongoing benefits of previous support from Rag 'n' Bone Man.

Ange Kirby

## **Trustees Comments**

The trustees would like to thank the team of staff and volunteers who have worked tirelessly with the young people and families they work with.

This year has also seen the team continue to support the local community due to the challenges brought on by Covid.

The project continues to try and be autonomous, and to this end continues to try and be self-sufficient, with only small amounts of funding/grant bids.

We have been grateful to receive funding this financial year from Chalk Cliff Trust, Sussex Community Foundation and Arnold Clarke.

We are grateful to still be benefitting from the initial support received from Rag 'n' Bone Man

We all continue to be proud to be part of this organisation.

There have been many discussions and plans about moving forward Post Covid and how to meet the needs of young people following these significant changes to our society.

We would like to thank the team for their continued efforts to make the service relevant to the ever-changing needs of young people, parents and organisations within the community.

Steven, Rose & Sandra

Listen-Hear is a CIO founded in July 2017 and is governed by a constitution.

### **Summary of Objects (as set out in governing document)**

- To act as a resource for young people and families living in Wealden
- The promotion of social inclusion among parents and their children socially excluded from society
- To relieve the mental and physical sickness/pain of young people and parents resident in Wealden suffering from mental health issues by provision of counselling and support for such persons
- To educate young people (and parents) in matters of sexual health and develop amongst them a sense of responsibility with regard to sexual behaviour and personal relationships

### **Main Activities this year**

- Support services to schools. 1:1 drop-in sessions for students  
Issues addressed have included; mental health and wellbeing, substance misuse, sexual health, family breakdown, sexuality, depression, education, behaviour, fostering, social skills, sexual health, anxiety, and budgeting
- Approximately 45/60 young people have been referred termly, with many families/young people being supported as wrap-around, 52-week provision. There have been over 2000 interventions during the reporting period
- The team delivered services to 2 Secondary Schools, the community locality and 2 Local Authorities
- Anxiety/Social Skills Workshops delivered to KS3 students
- People carrier purchased to support alternate activities for young people struggling with mainstream school

- Parent support (in-person and virtual)

Advocacy support for parents in formal settings such as school meetings. 1:1 support sessions, parenting support work, signposting to services.

Approximately 45 families have been supported with over 200 interventions. Families supported with foodbank vouchers and hardship help

- This year has also seen the team continue to work with community hubs to help with the pandemic in the local community. We have provided support, food parcels, medicine delivery and general companionship to those in need/isolated during the pandemic

## **Financial Statement**

(Reserve prior to gaining charitable status £10,000 on loan/gift basis, with a further £20,000 on loan basis over 3 years (unpaid) and not accounted for in income & Expenditure.)

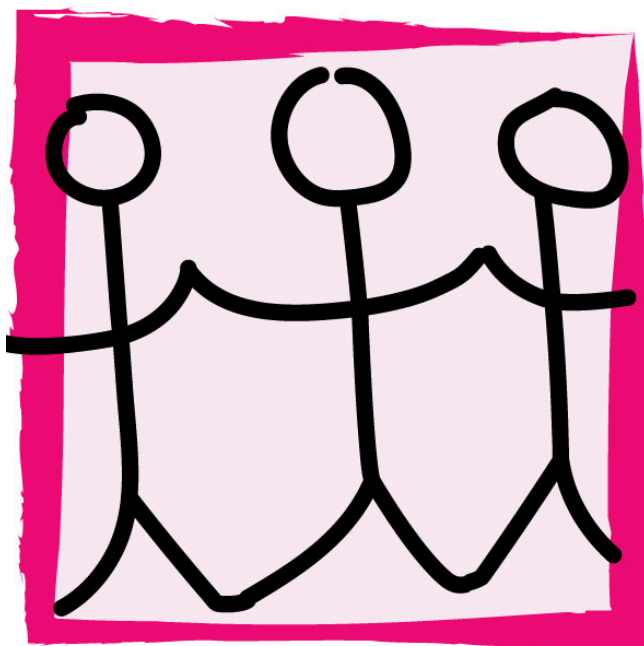
Income: £ 72,330

Expenditure: £89,295

Accounts and annual report were approved at the Trustees Meeting 1st July 2023 (overdue)



**Annual Report  
Year End 2022  
(31.01.21-30.07.22)**



Listen-Hear!

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c/o Beacon Academy, North Beeches Lane, Crowborough, TN6 2AS

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It is clear that the world we live in is now different and the challenges our young people faced before Covid are also different. We are looking at ways to support the young people, parents and organisations we work with to cope with the challenges that Covid will leave as it's legacy.

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Ange Kirby

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- This year has also seen the team continue to work with community hubs to help with the pandemic in the local community. We have provided support, food parcels, medicine delivery and general companionship to those in need/isolated during the pandemic

## **Financial Statement**

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Expenditure: £89,295

Accounts and annual report were approved at the Trustees Meeting 1st July 2023 (overdue)



Section A Independent Examiner's Report

Report to the trustees/ members of

Charity Name LISTEN - HEAR!

On accounts for the year ended

31/01/21 - 30/07/22

Charity no (if any)

1173906

Set out on pages

(remember to include the page numbers of additional sheets)

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended DD / MM / YYYY.

Responsibilities and basis of report

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

Independent examiner's statement

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

I have completed my examination. I confirm that no material matters have come to my attention (other than that disclosed below \*) in connection with the examination which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Act or
• the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

\* Please delete the words in the brackets if they do not apply.

Signed:

[Signature]

Date:

27/05/2023

Name:

MICHAELA SPIES

Relevant professional qualification(s) or body (if any):

DIPLOMA - FINANCIAL PLANNING
CERTIFIED FUTURE PRACTITIONER
FINANCE GOVERNOR
CHARTERED INSURANCE INSTITUTE

Address:

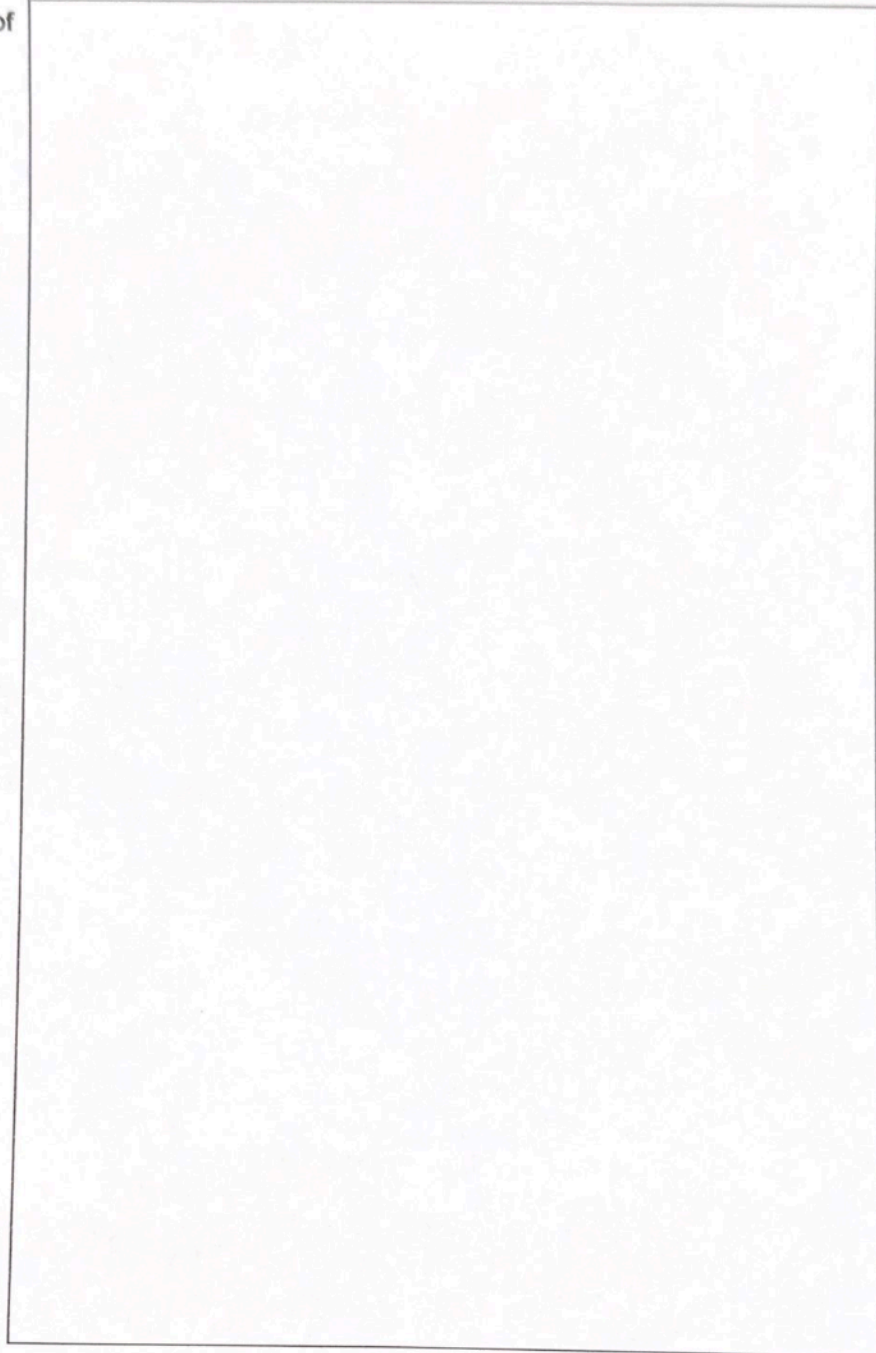
GREENHURST FARM COTTAGE
FOWLEY LANE
HIGH HURSTWOOD TR22 4BG

**Section B**

**Disclosure**

Only complete if the examiner needs to highlight matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

Give here brief details of any items that the examiner wishes to disclose.



**LISTEN-HEAR!**

England & Wales - Charity number 1173906

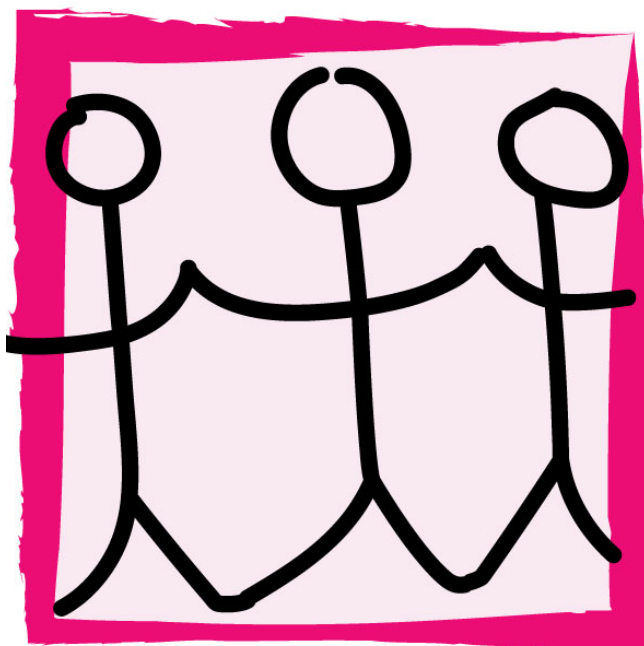
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# Accounts

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**Annual Report  
Year End 2021  
(31.08.19-30.01.21)**



Listen-Hear!

Registered Charity Number: 1173906

Registered Address:

c/o Beacon Academy, North Beeches Lane, Crowborough, TN6 2AS

Trustees:

Sandra Andrew

Steven Curtis

Rosemary Jones

Project Manager:

Angela Kirby

## **Project Manager Comment**

This financial year has been a difficult one, as the UK and the rest of the world coped with Covid. We remained at the forefront of supporting our local community and deployed some funds in order to do this.

We continued, where possible to support the young people that were previously working with us by way of text and email support during the day.

We also had volunteers, and staff delivering food parcels, medicines and essentials to those in need, in an effort to support statutory services that were at breaking point.

We have spent time building what hopes to be a new support service for the schools we are partnered with as Covid comes to end.

I would personally like to thank our community partners and funders for this year; Beacon Academy & Heathfield Community College. Sussex Police & Crime Commissioner, Sussex Community Foundation, Chalk Cliff Trust & Rag 'n' Bone Man.

I look forward to what the next year has to bring, hopefully more stability for all of our young people affected by the crisis the whole world has encountered.

Ange Kirby

## **Trustees Comments**

We as trustees have been, like everyone in the country, struck by the difficulties emerging from the pandemic that has swept the world.

The team of staff and volunteers have worked tirelessly to try and offer some continuity to the young people and families they work with. This year has also seen the team try and support the local community further afield as Angela mentions in her report. The team have delivered essential items to vulnerable members of the community as part of the local community hub working with organisations within the area to best help those in need.

The project continues to try and be autonomous, to this end is trying to be self-sufficient, with only small amounts of funding/grant bids.

That said we have received funding from PCC Sussex, Chalk Cliff Trust & Sussex Community Foundation. We are lucky to have the ongoing support of Rag 'n' Bone Man and are grateful for his help this year.

We all continue to be proud to be part of this, still sibling organisation that has big ambitions for the young people, families and schools they work with.

We hope that the forthcoming plans for the support of young people comes to fruition as we hopefully come out of the pandemic and the stresses, losses and difficulties that has brought so many.

We would like to thank Angela for her spirit and passion in all she does for the project and also the other volunteers, staff, partners and supporters of the project for their efforts this year.

Steven, Rose & Sandra

Listen-Hear is a CIO founded in July 2017 and is governed by constitution.

### **Summary of Objects (as set out in governing document)**

- To act as a resource for young people and families living in Wealden
- The promotion of social inclusion among parents and their children socially excluded from society
- To relieve the mental and physical sickness/pain of young people and parents resident in Wealden suffering from mental health issues by provision of counselling and support for such persons
- To educate young people (and parents) in matters of sexual health and develop amongst them a sense of responsibility with regard to sexual behaviour and personal relationships

### **Main Activities this year**

- Support services to schools. 1:1 drop in sessions for students  
Issues addressed have included; mental health and wellbeing, substance misuse, sexual health, family breakdown, sexuality, depression, education, behaviour, fostering, social skills, sexual health, anxiety, and budgeting.  
Approximately 100 young people have been referred (in varying tiers).  
There have been over 1000 1:1 (virtual and in person) sessions carried out during the year.

The team delivered services across 3 Secondary Schools and the local community

- Parent support services (in person and virtual)

Advocacy support for parents in formal settings such as school meetings, education for parents around all of the issues above, 1:1 support sessions, parenting support work, signposting to services.

Approximately 40 families have been supported with over 100 sessions carried out (virtual and in person). Families have also been supported with foodbank vouchers and hardship help

- This year has also seen the team work with community hubs to help with the pandemic in the local community. We have provided support, food parcels, medicine delivery and general companionship to those in need/isolated during the pandemic

## **Financial Statement**

(Reserve prior to gaining charitable status £10,000 on loan/gift basis, with further £20,000 on loan basis over 3 years (unaid) and not accounted for in income & Expenditure.)

Income: £24,782

Expenditure: £26,705

Accounts and annual report were approved at Trustees Meeting 1st July 2022 (overdue)

**LISTEN-HEAR!**

England & Wales - Charity number 1173906

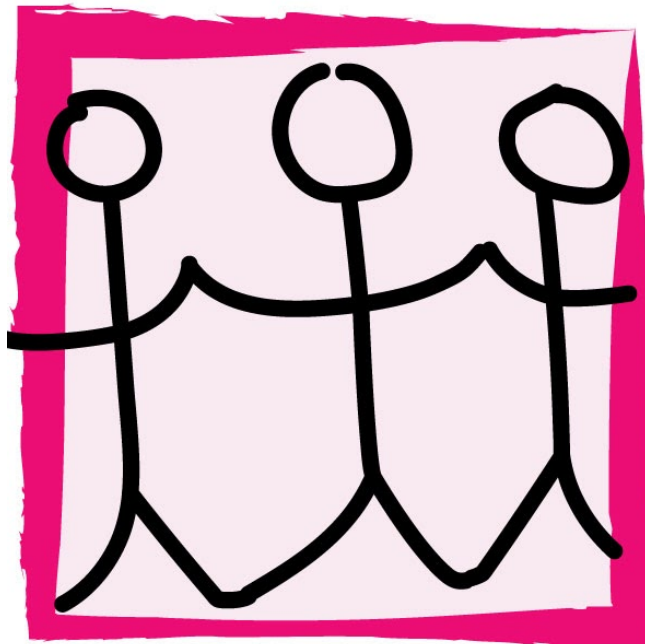
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# Accounts

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**Annual Report  
Year End 2019  
(31.08.19-31.08.19)**



Listen-Hear!

Registered Charity Number: 1173906

Registered Address:

c/o Beacon Academy, North Beeches Lane, Crowborough, TN6 2AS

Trustees:

Sandra Andrew

Steven Curtis

Rosemary Jones

Director:

Angela Kirby

## **Project Director Comment**

Listen-Hear! was founded in July 2017. This year has been a busy one, working with schools to set up support services for students. The support option has been successful and has seen a number of students/families supported and also signposted to other appropriate services. We have worked closely with other agencies and forged good working relationships.

I would personally like to thank our supporters for this year Rag'N'Bone Man, & Chalk Cliff Trust. I would also like to thank our community partners, Beacon Academy, Heathfield Community College, Uplands Community College, Cranstoun Drug Services, By The Bridge and East Sussex County Council ISEND.

I look forward to what the next year has to bring.

Ange Kirby

## **Trustees Comments**

We as trustees continue to be educated!

This year has seen the project grow and embed itself with local organisations, in particular with schools.

The work of the team has been relentless, especially as things seem to change constantly and the needs of young people and families are so varied.

The project is trying hard to be autonomous and to this end is trying to be self-sufficient, with only small amounts of funding/grant bids.

We all continue to be proud to be associated with the organisation and are looking forward to the coming year and what it may bring.....including our further education!

We would also like to join Ange and thank the supporters of the project for their efforts this year.

Steven, Rose & Sandra

Listen-Hear is a CIO founded in July 2017 and is governed by constitution.

### **Summary of Objects (as set out in governing document)**

- To act as a resource for young people and families living in Wealden
- The promotion of social inclusion among parents and their children socially excluded from society
- To relieve the mental and physical sickness/pain of young people and parents resident in Wealden suffering from mental health issues by provision of counselling and support for such persons
- To educate young people (and parents) in matters of sexual health and develop amongst them a sense of responsibility with regard to sexual behaviour and personal relationships

### **Main Activities this year**

- Support services to schools. 1:1 drop in sessions for students

Issues addressed have included; mental health and wellbeing, substance misuse, sexual health, family breakdown, sexuality, depression, education, behaviour, fostering, social skills, sexual health, anxiety, and budgeting.

Approximately 100 young people have been referred (in varying tiers).

There have been over 1000 1:1 sessions carried out during the year.

The team delivered services across 4 Secondary Schools and 3 Primaries

Two workshops were run and completed by 10 young people. The first was on anxiety the second a social skills workshop. Feedback was positive from both the school and students.

- Parent support services

Advocacy support for parents in formal settings such as school meetings, education for parents around all of the issues above, 1:1 support sessions, parenting support work, signposting to services.

Approximately 25 families have been supported with over 70 sessions carried out. Families have also been supported with foodbank vouchers and hardship help

## **Financial Statement**

(Reserve prior to gaining charitable status £10,000 on loan basis, with further £20,000 on loan basis and not accounted for in income & Expenditure.)

Income: £24, 554

Expenditure: £22, 741

Accounts and annual report were approved at Trustees Meeting 25 January 2020