

CHILTERN SAMARITANS

England & Wales · Charity number 1173838

Details

Status Registered

Legal form CIO

Registered 2017-07-17

Register [View on the Charity Commission register](#)

Contact

Address 152 Station Road
Amersham
Buckinghamshire
HP6 5DW

Phone 01494 432000

Email Amersham.Director@samaritans.org

Website <http://www.samaritans.org/branches/chiltern-samaritans>

Activities

Objects: TO ENABLE PERSONS IN AMERSHAM, HIGH WYCOMBE AND THE SURROUNDING AREA AS WELL AS ELSEWHERE WHO ARE EXPERIENCING FEELINGS OF DISTRESS OR DESPAIR, INCLUDING THOSE WHO MAY BE AT RISK OF SUICIDE, TO RECEIVE CONFIDENTIAL EMOTIONAL SUPPORT AT ANY TIME OF THE DAY OR NIGHT IN ORDER TO IMPROVE THEIR EMOTIONAL HEALTH AND TO REDUCE THE INCIDENCE OF SUICIDE; TO PROMOTE A BETTER UNDERSTANDING IN SOCIETY OF SUICIDE, SUICIDAL BEHAVIOUR AND THE VALUE OF EXPRESSING FEELINGS WHICH MAY OTHERWISE LEAD TO SUICIDE OR IMPAIRED EMOTIONAL HEALTH; AND TO COLLABORATE WITH AND SUPPORT SAMARITANS CENTRAL CHARITY AND ITS AFFILIATED BRANCHES IN FULFILLING THESE OBJECTS.

Activities: Chiltern Samaritans is affiliated to the national Samaritans organisation and provides support to people in distress

Classification

- **How:** Provides Services, Provides Advocacy/advice/information
- **What:** Education/training, The Advancement Of Health Or Saving Of Lives
- **Who:** The General Public/mankind

Geography

- Buckinghamshire

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£645,758	£350,339	£2,153,237	0
2024-03-31	£1,073,436	£279,772	£1,857,158	0
2023-03-31	£129,795	£14,181	-	-
2022-03-31	£113,531	£77,742	-	-
2021-03-31	£74,170	£44,670	-	-

Trustees

Name	Role	Appointed
Amanda Louise Weaver	Chair	2021-06-26
Annette Middlebrook		2024-09-28
Paul Vincent Creed		2026-04-14
Roberta Claire Davis		2020-07-17
Sally Naomi Fiona Ward		2025-09-27
Sian Dowden		2025-09-27
Stephen Rae Weir		2024-09-28
William Keith Bradford		2020-07-17

Linked charities

- THE SAMARITANS OF THE CHILTERNS (1173838-1)

Accounts

Charity number: 1173838

Chiltern Samaritans

Report of the Trustees and Unaudited Financial Statements

For the year ended 31 March 2025

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Chiltern Samaritans Report of the Trustees For the year ended 31 March 2025

The Trustees have pleasure in presenting their report and the financial statements for the charity for the year ended 31 March 2025. The Trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and the Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

Chiltern Samaritans is an affiliate of Samaritans (Charity Number 219432) and an independent charity registered with the Charity Commission. Chiltern Samaritans was founded in 1967. The branch was registered as the Samaritans of the Chilterns in April 1969 and was registered as CIO-Association under the current name in July 2017.

Objectives and aims

The charitable objectives are to enable persons in Amersham, High Wycombe and the surrounding areas as well as elsewhere who are experiencing feelings of distress or despair, including those who may be at risk of suicide, to receive confidential emotional support at any time of day or night in order to improve their emotional health and to reduce the incidence of suicide; to promote a better understanding in society of suicide, suicidal behaviour and the value of expressing feelings which may otherwise lead to suicide or impaired emotional health; and to collaborate with and support Samaritans Central Charity and its affiliated branches on fulfilling these objects.

These are currently delivered by 123 Listening Volunteers and 12 Support Volunteers who provide emotional support by telephone, by e-mail, and by online chat, from premises in Amersham. The volunteers also provide emotional support outside the branch including to local schools and at railway stations in the area.

The Trustees have agreed a vision and set of actions for Chiltern Samaritans: To achieve Samaritans' vision of fewer people dying by suicide we will support our callers on all channels, grow sustainably, engage with our local community and nurture a strong branch culture. Complete the branch move to new, larger premises. Plan and implement a strategy for increasing volunteer numbers covering: recruitment, rota shape, volunteer retention, training and day leader resourcing. Develop an outreach strategy which delivers the best impact possible for the resources we have and engages with the local community. Plan for using legacies to deliver outcomes for Samaritans centrally and the branch. Conduct a feasibility study into setting up a satellite branch in Aylesbury or High Wycombe.

Statement on public benefit

The trustees have considered the Charity Commission's guidance on public benefit, including the guidance 'public benefit: running a charity (PB2)'.

Chiltern Samaritans exists to achieve Samaritans' vision of fewer people dying by suicide. We do this by providing emotional support to anyone in distress, struggling to cope, or at risk of suicide. Our services are available to people of all backgrounds, ages, and walks of life.

Through our telephone helpline, e-mail support, online chat, we aim to reduce feelings of isolation and despair. By offering a non-judgmental listening ear, we aim to help people to explore their feelings and, if appropriate, seek solutions in their own time. In 2024/2025 our Listening Volunteers spent 6,809 hours providing emotional support to callers.

We also work to increase public awareness about mental health and suicide prevention by engaging with local schools, workplaces, and community groups. This includes secondary schools, railway stations - including providing post-vention support where there has been a suicide - local groups who support those who may be struggling with their mental health, and participating in the Buckinghamshire Multi-Agency Suicide Prevention Group. We also provide training and support to the Samaritans Listener scheme at HMP Aylesbury.

Chiltern Samaritans provides support to children and adults with safeguarding procedures in place for children (under 18) and vulnerable adults. Our Listening Volunteers are provided with extensive training to deliver our services and this is reinforced with ongoing mentoring and continuous development. Our system of shift leaders ensures that our Listening Volunteers are always supported in their duties and have a space to download their experiences from their duties.

Chiltern Samaritans
Report of the Trustees Continued
For the year ended 31 March 2025

ACHIEVEMENTS AND PERFORMANCE

Significant activities

Outreach: We have been able to make significant advances in our Outreach team and activities:-

- Developed an Outreach strategy which has been approved by the Branch Leadership team
- Increased the number of school talks from 2 to 6, reaching almost 1,000 6th form pupils
- Increased the number of trained school presenters from 3 to 7
- Increased the number of Outreach trained volunteers from 25 to 36
- Run workshops at a wide range of establishments, including for teachers at a SEN school, staff at Druglink, the Dove Café, the MOD and Re-engage who support old and lonely people
- Run stands at mental health awareness events
- Helped set up and run a workshop to help professionals to learn from the experiences of people bereaved by suicide who had not always had the support they needed.

We visited Aylesbury, Beaconsfield, Great Missenden and High Wycombe stations on Brew Monday in January, with two members of the public taking the trouble to contact Samaritans Head Office with very positive and complimentary remarks about the impact it had had on them. We were also at Tesco Amersham and Helen 1364 had a stand at her MOD workplace. We had a stand at Tesco on World Suicide Prevention Day, and visited Berkhamsted and High Wycombe stations in support of the Small Talk Saves Lives campaign.

Prisons: Our local prison in Aylesbury has now become a Category C training prison. Aprisonult of this change, we receive Listeners trained in other prisons, e.g. Belmarsh, Gartree, Long Lartin, who have bolstered our Listener numbers as our own men have progressed to Category D prisons e.g. Springhill and Ford. This has enabled us to keep a good supply of trained Listeners able to support those in need.

Our Regional Prison Support Officer, who looks after ten prisons in Samaritan's southern region, has been on hand to support all the branch prison teams by email and telephone and has visited all the prisons during the last 12 months, including those on the Isle of Wight and the Channel Islands.

Fundraising: The 2025 Cycling Sportive welcomed over 400 riders and it was, as usual, thoroughly enjoyed by all the participants. We raised more than £19,000. Some riders raised sponsorship money, including one small group whose efforts were generously match funded by The Economist.

The 100 Club continues to make a healthy contribution to funds. We are grateful to Judy 1121 who organises regular fundraising activities including quizzes and seasonal raffles. These are always well supported by our volunteers.

In future, we need to look for other ways to fund our running costs and hopefully a gig planned for late September 2025 will generate some new ideas.

We'd like to express our thanks to all those who have contributed to Chiltern Samaritans during the past 12 months.

Businesses/Organisations: The Entertainer, SHJ Medical Gas Specialists, O'Shea Builders, The Economist, Lock 67.

In addition, we give our special thanks to the numerous individual donors, and those who have given a donation.

Reserves

Reserves Policy: Total reserves at the year end were £2,153,237, all of which were unrestricted. The reserves policy of Chiltern Samaritans aims to ensure the charity remains financially stable and can continue to achieve its objectives even in times of uncertainty or unexpected financial pressures. Reserves are maintained to: Provide a financial cushion to protect against unforeseen costs or losses of income. Ensure the charity can meet its commitments and continue operations in the short term if income fluctuates. Support planned future activities, projects, or investment needs. Reserves are that part of the charity's unrestricted funds that are freely available for its general purposes. This excludes: Restricted funds: Funds received for specific purposes, which must be spent in accordance with donor intentions. Designated funds are funds set aside by the Trustees for a specific purpose. Fixed assets: Tangible or intangible assets are used for operational purposes.

Financial Contribution to Samaritans Central Charity. As an Affiliate Branch of Samaritans Central Charity, Chiltern Samaritans is required to pay an annual contribution to support the provision of Samaritans services. This year the accounts include provision to be paid to the Central Charity in the sum of £244,551.

Going concern

No material uncertainties exist about the ability of the Charity to continue as a going concern for the foreseeable future. Our cashflow forecasts and budgets do not suggest that there is any reason for concern. The trustees have no areas of concern.

Chiltern Samaritans
Report of the Trustees Continued
For the year ended 31 March 2025

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

Chiltern Samaritans is an affiliate of Samaritans (Charity Number 219432) and an independent charity registered with the Charity Commission. Chiltern Samaritans was founded in 1967. The branch was registered as the Samaritans of the Chilterns in April 1969 and was registered as CIO-Association under the current name in July 2017.

The Trustees are all unpaid. Our values guide the Charity's decision-making and place the well-being of our volunteers and our callers first. The Trustees operate in line with the Branch Constitution and the Operating Agreement with Samaritans Central Charity (SCC).

Trustee Induction and Training: Once a trustee is elected by the branch membership, they are required to complete a comprehensive induction process. This is overseen by the Branch Governance Officer, and follows the guidance provided by Samaritans Central Charity (SCC). 1. Completion of a Declaration of Interests form which is added to the Chiltern Samaritans Trustees' Register of Interests. 2. Provision of their personal details to the Governance Officer who updates the Branch entry on the Charity Commission website. 3. They complete the Trustee online training provided by SCC. 4. They are provided with several essential documents which they must confirm they have read. 5. Trustee role description which outlines their duties. 6. The Essential Trustee (from the Charity Commission). 7. Chiltern Branch Code of Conduct for Trustees. 8. Chiltern Branch Conflict of Interest Policy. 9. Financial Controls. 10. Most recent Annual Report and Accounts. 11. Branch Constitution. 12. Branch Operating Agreement. 13. Branch Risk Register. 14. Data Protection Policy.

They must ensure they are up to date in the online safeguarding training provided by SCC. (This is especially important if a trustee is not a listening volunteer. Trustees who are Listening Volunteers will have already completed this as it is mandatory for them.)

They are also encouraged to read minutes of the most recent Trustees' meetings, and access the Governance section of our database on 3Rings which contains all relevant branch governance policies.

They are provided with links to the relevant web pages of the Charity Commission.

The Board of Trustees: The Board administers the Charity and fulfils the Trustees' legal duty by ensuring that funds are spent in accordance with the objects of the Charity. The board meets at least four times a year and is responsible for approving strategic plans, the annual budget and the Trustees' report. The annual accounts are approved at the Annual General Meeting.

At each meeting the Trustees receive reports on financial results and activity levels, and the progress made against the annual budget to ensure that they can exercise their fiduciary responsibilities. The Trustees are encouraged to attend relevant training courses where appropriate.

Leadership Structure: The operational activities of Chiltern Samaritans are managed by a volunteer leadership team led by the Branch Director who is also Chair of the Trustees. The leadership team comprises the following roles: recruitment of new Samaritans, training of new Samaritans, management of a team of shift leaders who support the volunteers on duty, service delivery and management of the volunteering rota, volunteer care, fundraising and outreach. The Treasurer is also a member of the leadership team.

Branch Directors are appointed for a three-year term. Amanda Weaver has been the Branch Director since December 2023.

Objectives and Activities: In line with our objectives, Chiltern Samaritans provides emotional support by telephone, e-mail, online chat to callers experiencing distress and despair. The branch is open 7 days a week from 07.00 am - 03.30 am. There are also occasional shifts to cover the hours between 03.30 and 07.00. There are a minimum of two volunteers per shift with occasional duties having three or four volunteers.

Strategic Update: During 2024/25 Chiltern Samaritans sold its premises at 149 Station Road, Amersham and, following period in temporary rented accommodation, moved to 152 Station Road, Amersham in March 2025. This has been made possible by several generous legacies. The new premises are larger and the Branch is looking to grow its volunteering base and will deliver three training course a year of up to 12 trainees on each course. The move to new premises will also be used to strengthen the Branch's interaction with the local community.

The Branch supports Outreach in the community including schools and railway stations. It also supports a Listener programme in HMP Aylesbury.

The essential role of the volunteers: The activities of Chiltern Samaritans are totally delivered by volunteers. Our Listening Volunteers commit to spending 2-2.75 hours a week on shift supporting our callers. Many volunteers, Listening and Support, also contribute considerable additional time to roles including branch leadership, governance, and technical and

Chiltern Samaritans
Report of the Trustees Continued
For the year ended 31 March 2025

maintenance support.

The charity does not employ the services of a professional fundraiser and is, therefore, not registered with the Fundraising Regulator. No complaints have been raised during the year.

REFERENCE AND ADMINISTRATIVE INFORMATION

Name of Charity	Chiltern Samaritans
Charity registration number	1173838
Principal address	152 Station Road Amersham Bucks HP6 5DW

Trustees

The trustees and officers serving during the year and since the year end were as follows:

A L Weaver
(Appointed: 26 June 2021)
S R Weir
(Appointed: 28 September 2024)
A Middlebrook
(Appointed: 28 September 2024)
W K Bradford
(Appointed: 17 July 2020)
R C Davis
(Appointed: 17 July 2020)
L D E Rawlinson
(Appointed: 10 October 2019)
P A Cooper
(Appointed: 10 July 2018)

Secretary	M Roach
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Independent examiner	Fergal Davern FCA Hardy House Northbridge House Berkhamsted Herts HP4 1EF
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Bankers	CAF Bank Online 25 Kings Hill Avenue West Malling Kent ME19 4TA
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Solicitors	Taylor Walton 28-44 Alma Street Luton LU1 2PL
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Chiltern Samaritans
Report of the Trustees Continued
For the year ended 31 March 2025

Approved by the Board of Trustees and signed on its behalf by

27 September 2025

A.L. Weaver.....

Chiltern Samaritans
Independent Examiners Report to the Trustees
For the year ended 31 March 2025

I report to the trustees on my examination of the accounts of the charity for the year ended 31 March 2025.

Responsibilities and basis of report

As the charity trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the 2011 Act').

I report in respect of my examination of the charity's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiners statement

Since the Charity's gross income exceeded £250,000, your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination by virtue of my membership of Institute of Chartered Accountants in England and Wales, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the Charity as required by section 130 of the 2011 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Fergal Davern FCA

Hardy House
Northbridge House
Berkhamsted
Herts
HP4 1EF

27 September 2025

Chiltern Samaritans
Statement of Financial Activities
For the year ended 31 March 2025

	Notes	Unrestricted funds £	2024 £
Income and endowments from:			
Donations and legacies	2	645,758	1,073,437
Total		645,758	1,073,437
Expenditure on:			
Raising funds	3	(6,965)	(7,605)
Charitable activities		(343,374)	(264,534)
Total		(350,339)	(272,139)
Net gains/(losses) on investments		660	-
Other recognised gains/losses			
Net movement in funds		296,079	801,298
Reconciliation of funds			
Total funds brought forward		1,018,081	216,783
Transfer from revaluation reserve		839,077	-
Total funds carried forward		2,153,237	1,018,081

Chiltern Samaritans
Statement of Financial Position
As at 31 March 2025

	Notes	2025 £	2024 £
Fixed assets			
Tangible assets	10	1,398,864	850,000
Investments	11/12	61,347	60,687
		1,460,211	910,687
Current assets			
Debtors	13	5,366	1,950
Cash at bank and in hand		935,456	1,036,015
		940,822	1,037,965
Creditors: amounts falling due within one year	14	(247,796)	(91,494)
Net current assets		693,026	946,471
Total assets less current liabilities		2,153,237	1,857,158
Net assets		2,153,237	1,857,158
The funds of the charity			
Unrestricted income funds		2,153,237	1,018,081
Revaluation reserve		-	839,077
Total funds		2,153,237	1,857,158

The financial statements were approved and authorised for issue by the Board and signed on its behalf by:

.....
A L Weaver
Trustee

27 September 2025

Chiltern Samaritans
Notes to the Financial Statements
For the year ended 31 March 2025

1. Accounting Policies

Basis of accounting

The financial statements have been prepared under the historical cost convention, except for investments which are included at market value and the revaluation of certain fixed assets and in accordance with the Charities SORP (FRS 102) Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019), Financial Reporting Standard 102 the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102), and the Charities Act 2011.

Chiltern Samaritans meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note(s).

Going concern

No material uncertainties exist about the ability of the Charity to continue as a going concern for the foreseeable future. Our cashflow forecasts and budgets do not suggest that there is any reason for concern. The trustees have no areas of concern.

Statement of cash flows

The Trustees have taken advantage of the exemption in SORP FRS 102 from including a cash flow statement in the financial statements on the grounds that the charity is small.

Funds

General funds are unrestricted fund which are available for use at the discretion of the Trustees in furtherance of the general objectives of the Charity and which have not been designated for other purposes.

Designated funds would comprise unrestricted funds that have been set aside by the Trustees for particular purposes.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the Charity for particular purpose.

Incoming resources

Whilst all income is recognised once the company has entitlement to the income, it is probable that the income will be received, and the amount of income receivable can be measured reliably.

For legacies, entitlement is taken as the earlier of the date on which either; the company is aware that probate has been granted, the estate has been finalised and notification has been made by the executor(s) to the Charity that distribution will be made, or when a distribution is received from the estate. Receipt of a legacy, in whole or in part, is only considered probable when the amount can be measured reliably and the Charity has been notified of the executor's intention to make a distribution. Where legacies have been notified to the Charity, or the Charity is aware of the granting of probate, and the criteria for income recognition have not been met, then the legacy is treated as a contingent asset and disclosed if material.

Resources expended

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measure reliably.

Taxation

The Charity is not liable to corporation tax on its charitable income or capital gains by virtue of its charitable status.

Tangible fixed assets

Tangible fixed assets, other than freehold land, are stated at cost or valuation less depreciation and any provision for impairment. Depreciation is provided at rates calculated to write off the cost or valuation of fixed assets, less their estimated residual value, over their expected useful lives on the following basis:

Land and Buildings	2% (on buildings) Straight line
Plant and Machinery	20% Straight line
Improvement to Property	10% Straight line

Chiltern Samaritans
Notes to the Financial Statements Continued
For the year ended 31 March 2025

Debtors

Trade and other debtors are recognised at the settlement amount after any trad discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

Liabilities and Provisions

Liabilities are recognised when there is an obligation at the Balance Sheet date as a result of past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably. Liabilities are recognised at the amount that the company anticipates it will pay to settle the debt or the amount it has received as advanced payments for goods or services it must provide. Provisions are measured at the best estimate of the amounts required to settle the obligation.

2. Income from donations and legacies

	2025	2024
	£	£
Unrestricted funds		
Donations received	71,997	65,638
Legacies received	573,761	1,007,799
	<u>645,758</u>	<u>1,073,437</u>

3. Expenditure on generating donations and legacies

	2025	2024
	£	£
Unrestricted funds		
Donations	6,965	7,605
	<u>6,965</u>	<u>7,605</u>

4. Transfers between funds

During the year £839,077 was transferred from the revaluation reserve to the unrestricted income fund as it represents the realised profit on the disposal of 149 Station Road, Amersham, HP6 5DJ on 30 September 2024.

5. Analysis of support costs

	2025	2024
	£	£
Governance costs	8,101	1,800

Chiltern Samaritans
Notes to the Financial Statements Continued
For the year ended 31 March 2025

6. Net income/(expenditure) for the year

This is stated after charging/(crediting):

	2025	2024
	£	£
Depreciation of owned fixed assets	46,599	-
Accountancy fees	1,850	1,800

7. Staff costs and emoluments

The Charity does not employ staff and relies on the goodwill of volunteers.

	2025	2024
Number of Trustees in the year	7	7
	<u>7</u>	<u>7</u>

8. Trustee remuneration and related party transactions

During the year no trustee received remuneration nor entered in to related party transactions with the Charity.

9. Comparative for the Statement of Financial Activities

The comparative year values on the Statement of Financial Activities are for unrestricted funds.

Chiltern Samaritans
Notes to the Financial Statements Continued
For the year ended 31 March 2025

10. Tangible fixed assets

Cost or valuation	Land and Buildings £	Plant and Machinery £	Improvement to Property £	Total £
At 01 April 2024	860,563	-	-	860,563
Additions	1,108,106	17,001	320,355	1,445,462
Disposals	(860,563)	-	-	(860,563)
At 31 March 2025	1,108,106	17,001	320,355	1,445,462
Depreciation				
At 01 April 2024	10,563	-	-	10,563
Disposals	(10,563)	-	-	(10,563)
Charge for year	11,162	3,400	32,036	46,598
At 31 March 2025	11,162	3,400	32,036	46,598
Net book values				
At 31 March 2025	1,096,944	13,601	288,319	1,398,864
At 31 March 2024	850,000	-	-	850,000

The cost of the land is assumed to be £550,000 of the total cost of £1,108,106.

Investments

11. Analysis of movement of commercial investments

	Listed investments £
Market value at 01 April 2024	60,687
Net gain/(loss) on revaluation	660
Market value at 31 March 2025	61,347

12. Analysis of investments between funds as at year ended 31 March 2025

	2025 £	2024 £
Unrestricted funds		
Listed investments	61,347	60,687
	61,347	60,687

Chiltern Samaritans
Notes to the Financial Statements Continued
For the year ended 31 March 2025

13. Debtors

	2025	2024
	£	£
Amounts due within one year:		
Prepayments and accrued income	4,466	1,950
Other debtors	900	-
	<u>5,366</u>	<u>1,950</u>

14. Creditors: amounts falling due within one year

	2025	2024
	£	£
Other creditors	245,946	86,779
Accruals and deferred income	1,850	4,715
	<u>247,796</u>	<u>91,494</u>

15. Movement in funds

Purpose of unrestricted Funds

General

The purpose of the fund is to fulfill the objects of the Charity.

General funds are unrestricted fund which are available for use at the discretion of the Trustees in furtherance of the general objectives of the Charity and which have not been designated for other purposes.

16. Analysis of net assets between funds

	Tangible fixed assets	Investments	Net current assets / (liabilities)	Net Assets
	£	£	£	£
Unrestricted funds				
General				
General	1,398,864	61,347	693,026	2,153,237
	<u>1,398,864</u>	<u>61,347</u>	<u>693,026</u>	<u>2,153,237</u>

Chiltern Samaritans
Notes to the Financial Statements Continued
For the year ended 31 March 2025

Previous year

	Tangible fixed assets	Investments	Net current assets / (liabilities)	Net Assets
	£	£	£	£
Unrestricted funds				
<i>General</i>				
General	850,000	60,687	946,471	1,857,158
	850,000	60,687	946,471	1,857,158

CHILTERN SAMARITANS

England & Wales - Charity number 1173838

Accounts

Charity number: 1173838

Chiltern Samaritans

Report of the Trustees and Unaudited Financial Statements

For the year ended 31 March 2024

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Chiltern Samaritans Report of the Trustees For the year ended 31 March 2024

The Trustees have pleasure in presenting their report and the financial statements for the charity for the year ended 31 March 2024. The Trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and the Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

Chiltern Samaritans is an affiliate of Samaritans (Charity Number 219432) and an independent charity registered with the Charity Commission. Chiltern Samaritans was founded in 1967. The branch was registered as the Samaritans of the Chilterns in April 1969 and was registered as CIO-Association under the current name in July 2017.

Objectives and aims

The charitable objectives are to enable persons in Amersham, High Wycombe and the surrounding areas as well as elsewhere who are experiencing feelings of distress or despair, including those who may be at risk of suicide, to receive confidential emotional support at any time of day or night in order to improve their emotional health and to reduce the incidence of suicide; to promote a better understanding in society of suicide, suicidal behaviour and the value of expressing feelings which may otherwise lead to suicide or impaired emotional health; and to collaborate with and support Samaritans Central Charity and its affiliated branches on fulfilling these objects.

These are currently delivered by 120 Listening Volunteers and 12 Support Volunteers who provide emotional support by telephone, by e-mail, by online chat, and by face-to-face meetings from premises in Amersham. The volunteers also provide emotional support outside the branch including to local schools and at railway stations in the area.

The Trustees have agreed a vision and set of actions for Chiltern Samaritans: To achieve Samaritans' vision of fewer people dying by suicide we will support our callers on all channels, grow sustainably, engage with our local community and nurture a strong branch culture. Complete the branch move to new, larger premises. Plan and implement a strategy for increasing volunteer numbers covering: recruitment, rota shape, volunteer retention, training and day leader resourcing. Develop an outreach strategy which delivers the best impact possible for the resources we have and engages with the local community. Plan for using legacies to deliver outcomes for Samaritans centrally and the branch. Conduct a feasibility study into setting up a satellite branch in Aylesbury or High Wycombe.

Statement on public benefit

The trustees have considered the Charity Commission's guidance on public benefit, including the guidance 'public benefit: running a charity (PB2)'.

Chiltern Samaritans exists to achieve Samaritans' vision of fewer people dying by suicide. We do this by providing emotional support to anyone in distress, struggling to cope, or at risk of suicide. Our services are available to people of all backgrounds, ages, and walks of life.

Through our telephone helpline, e-mail support, online chat, face-to-face support, we aim to reduce feelings of isolation and despair. By offering a non-judgmental listening ear, we aim to help people to explore their feelings and, if appropriate, seek solutions in their own time. In 2023/2024 our Listening Volunteers spent 3,514 hours providing emotional support to callers.

We also work to increase public awareness about mental health and suicide prevention by engaging with local schools, workplaces, and community groups. This includes secondary schools, railway stations - including providing post-vention support where there has been a suicide - local groups who support those who may be struggling with their mental health, and participating in the Buckinghamshire Multi-Agency Suicide Prevention Group. We also provide training and support to the Samaritans Listener scheme at HMP Aylesbury.

Chiltern Samaritans provides support to children and adults with safeguarding procedures in place for children (under 18) and vulnerable adults. Our Listening Volunteers are provided with extensive training to deliver our services and this is reinforced with ongoing mentoring and continuous development. Our system of shift leaders ensures that our Listening Volunteers are always supported in their duties and have a space to download their experiences from their duties.

Chiltern Samaritans
Report of the Trustees Continued
For the year ended 31 March 2024

ACHIEVEMENTS AND PERFORMANCE

Significant activities

Outreach:

We now have 27 volunteers trained to give emotional support outside the branch, so we have been able to visit Haddenham station (after a suicide), and Amersham, Beaconsfield, Aylesbury, Little Chalfont, Tring and High Wycombe stations, either for Brew Monday or in support of the Small Talk Saves Lives campaign, or on World Suicide Prevention Day.

We have been represented at an increasing number of community events such as the Amersham Christmas Festival, Chalfont St Peter Feast Day, Chesham Health Awareness Day, Chesham Literary Society prize-giving (the theme was mental health) and Chesham Peace in the Park: unfortunately, adverse weather conditions made it unsafe to attend the Aylesbury Live in the Park event. This year we have given school talks at John Colet and Dr Challoner's Grammar schools, and a major aim for next year is to add other schools, with the help of our new Support Volunteer Chris.

Prisons:

Our local prison in Aylesbury has now become an adult male prison, Category C, having been a Young Offenders Institution for the last 20 years. As a result of this change, we have received quite a few Listeners trained in other prisons, e.g. Wandsworth, Woodhill and Elmley, who have bolstered our Listener numbers as our own men have progressed to Category D prisons. This has enabled us to keep a good supply of trained Listeners able to support those in need. Listener numbers have been as high as 20 but with the early release scheme about to take effect, we are expecting to have to train a new cohort in late 2024.

Our Regional Prison Support Officer, who looks after ten prisons in Samaritan's southern region, has been on hand to support all the branch prison teams by email and telephone and has visited all the prisons during the last 12 months, including those on the Isle of Wight and the Channel Islands.

Fundraising:

The 2024 Cycling Sportive welcomed over 400 riders and though it had quite a damp start, the skies improved and everyone who took part enjoyed their rides. The event raised a magnificent £22,000, thanks to some larger sums from riders who were sponsored. The largest of these attended on the day, having just completed an off-road Lands End to John O'Groats ride.

We also raised money by shaking tins - real and electronic - at several local events, including over £800 after a Sarah Millican show in High Wycombe. She's a great supporter of Samaritans.

We'd like to express our thanks to all those who have contributed to Chiltern Samaritans during the past 12 months.

Businesses/Organisations:

The Entertainer, SHJ Medical Gas Specialists, Chesham Graphics Design, CJ O'Shea & Co, RH Amar, St Michael's Church Amersham.

In addition, we give our special thanks to the numerous individual donors, and those who have given a donation.

Chiltern Samaritans
Report of the Trustees Continued
For the year ended 31 March 2024

Reserves

Reserves Policy: Total reserves at the year end were £1,857,158, all of which were unrestricted. The reserves policy of Chiltern Samaritans aims to ensure the charity remains financially stable and can continue to achieve its objectives even in times of uncertainty or unexpected financial pressures. Reserves are maintained to: Provide a financial cushion to protect against unforeseen costs or losses of income. Ensure the charity can meet its commitments and continue operations in the short term if income fluctuates. Support planned future activities, projects, or investment needs. Reserves are that part of the charity's unrestricted funds that are freely available for its general purposes. This excludes: Restricted funds: Funds received for specific purposes, which must be spent in accordance with donor intentions.

Designated funds: Funds set aside by the Trustees for a specific purpose. **Fixed assets:** Tangible or intangible assets used for operational purposes. The Trustees have agreed that the appropriate level of reserves for Chiltern Samaritans is equivalent to 3 years of operational expenditure. Based on an annual expenditure of approximately £40,000, this equates to reserves of £120,00 to £150,000. This level is considered sufficient to: Cover essential costs in case of a significant reduction in income; Allow for orderly wind-down of operations, if necessary; Provide flexibility for unexpected costs or opportunities.

Financial Contribution to Samaritans Central Charity. As an Affiliate Branch of Samaritans Central Charity, Chiltern Samaritans is required to pay an annual contribution to support the provision of Samaritans services. This comprises a charge on total branch income of 4%. Deduction is allowed for fundraising costs incurred, restricted income and grants received from SCC. There is also a contribution based on sliding scale of reserves held in excess of 18 months of total annual unrestricted revenue expenditure as follows: Reserves in the range: Percentage applied to each segment 18 months to 2 years - 5%; 2-3 years - 10%; 3-4 years - 20%; 4-5 years - 30%; In excess of 5 years - 40%.

Going concern

No material uncertainties exist about the ability of the Charity to continue as a going concern for the foreseeable future. Our cashflow forecasts and budgets do not suggest that there is any reason for concern. The trustees have no areas of concern.

Chiltern Samaritans
Report of the Trustees Continued
For the year ended 31 March 2024

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

Chiltern Samaritans is an affiliate of Samaritans (Charity Number 219432) and an independent charity registered with the Charity Commission. Chiltern Samaritans was founded in 1967. The branch was registered as the Samaritans of the Chilterns in April 1969 and was registered as CIO-Association under the current name in July 2017.

The Trustees are all unpaid. Our values guide the Charity's decision making and place the well-being of our volunteers and our callers first. The Trustees operate in line with the Branch Constitution and the Operating Agreement with Samaritans Central Charity (SCC).

Trustee Induction and Training: Once a trustee is elected by the branch membership, they are required to complete a comprehensive induction process. This is overseen by the Branch Governance Officer, and follows the guidance provided by Samaritans Central Charity (SCC). 1. Completion of a Declaration of Interests form which is added to the Chiltern Samaritans Trustees' Register of Interests. 2. Provision of their personal details to the Governance Officer who updates the Branch entry on the Charity Commission website. 3. They complete the Trustee online training provided by SCC. 4. They are provided with several essential documents which they must confirm they have read. 5. Trustee role description which outlines their duties. 6. The Essential Trustee (from the Charity Commission). 7. Chiltern Branch Code of Conduct for Trustees. 8. Chiltern Branch Conflict of Interest Policy. 9. Financial Controls. 10. Most recent Annual Report and Accounts. 11. Branch Constitution. 12. Branch Operating Agreement. 13. Branch Risk Register. 14. Data Protection Policy.

They must ensure they are up to date in the online safeguarding training provided by SCC. (This is especially important if a trustee is not a listening volunteer. Trustees who are Listening Volunteers will have already completed this as it is mandatory for them.)

They are also encouraged to read minutes of the most recent Trustees' meetings, and access the Governance section of our database on 3Rings which contains all relevant branch governance policies.

They are provided with links to the relevant web pages of the Charity Commission.

The Board of Trustees: The Board administers the Charity and fulfills the Trustees' legal duty by ensuring that funds are spent in accordance with the objects of the Charity. The board meets at least four times a year and is responsible for approving strategic plans, the annual budget and the Trustees' report. The annual accounts are approved at the Annual General Meeting.

At each meeting the Trustees receive reports on financial results and activity levels, and the progress made against the annual budget to ensure that they can exercise their fiduciary responsibilities. The Trustees are encouraged to attend relevant training courses where appropriate.

Leadership Structure: The operational activities of Chiltern Samaritans are managed by a volunteer leadership team led by the Branch Director who is also Chair of the Trustees. The leadership team comprises the following roles: recruitment of new Samaritans, training of new Samaritans, management of a team of shift leaders who support the volunteers on duty, service delivery and management of the volunteering rota, volunteer care, fundraising and outreach. The Treasurer is also a member of the leadership team.

Branch Directors are appointed for a three-year term. In December 2023 Stephen Weir's term as Director ended and Amanda Weaver became the new Director.

Objectives and Activities: In line with our objectives, Chiltern Samaritans provides emotional support by telephone, e-mail, online chat and face-to-face meetings to callers experiencing distress and despair. The branch is open 7 days a week from 00.70 am 03.30 am (face to face support is only provided from 09.00-18.00). There are also occasional shifts to cover the hours between 03.00 and 07.00. There are a minimum of two volunteers per shift with occasional duties having three or four volunteers.

Strategic Update: During 2024/25 Chiltern Samaritans have sold their premises at 149 Station Road Amersham and, following period in temporary rented accommodation, will move to 152 Station Road, Amersham in March 2025. This has been made possible by several generous legacies. The new premises are larger and the Branch is looking to grow its volunteering base and will deliver three training course a year of up to 12 trainees on each course. The move to new premises will also be used to strengthen the Branch's interaction with the local community.

The Branch supports Outreach in the community including schools and railway stations. It also support a Listener programme in HMP Aylesbury.

The essential role of the volunteers: The activities of Chiltern Samaritans are totally delivered by volunteers. Our Listening

**Chiltern Samaritans
Report of the Trustees Continued
For the year ended 31 March 2024**

Volunteers commit to spending 2-2.75 hours a week on shift supporting our callers. Many volunteers, Listening and Support, also contribute considerable additional time to roles including branch leadership, governance, and technical and maintenance support.

The charity does not employ the services of professional fundraiser and is, therefore, not registered with the Fundraising Regulator. No complaints have been raised during the year.

REFERENCE AND ADMINISTRATIVE INFORMATION

Name of Charity	Chiltern Samaritans
Charity registration number	1173838
Principal address	Units 24-25, Chiltern Business Centre 63-65 Woodside Road Amersham Bucks HP6 6AA

Trustees

The trustees and officers serving during the year and since the year end were as follows:

A L Weaver
(Appointed: 26 June 2021)
S R Weir
(Appointed: 28 September 2024)
A Middlebrook
(Appointed: 28 September 2024)
W K Bradford
(Appointed: 17 July 2020)
R C Davis
(Appointed: 17 July 2020)
L D E Rawlinson
(Appointed: 10 October 2019)
P A Cooper
(Appointed: 10 July 2018)

Secretary	M Roach
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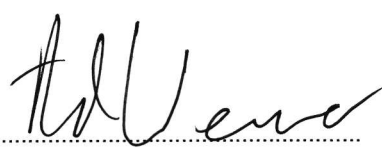
Independent examiner	Fergal Davern FCA Hardy House Northbridge House Berkhamsted Herts HP4 1EF
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Bankers	CAF Bank Online 25 Kings Hill Avenue West Malling Kent ME19 4TA
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Solicitors	Taylor Walton 28-44 Alma Street Luton LU1 2PL
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Chiltern Samaritans
Report of the Trustees Continued
For the year ended 31 March 2024

Approved by the Board of Trustees and signed on its behalf by

  
A.L. Weaver.....

Chiltern Samaritans
Independent Examiners Report to the Trustees
For the year ended 31 March 2024

I report to the trustees on my examination of the accounts of the charity for the year ended 31 March 2024.

Responsibilities and basis of report

As the charity trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the 2011 Act').

I report in respect of my examination of the charity's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiners statement

Since the Charity's gross income exceeded £250,000, your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination by virtue of my membership of Institute of Chartered Accountants in England and Wales, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the Charity as required by section 130 of the 2011 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination.

On 25 September 2024 the Charity Commission granted an audit dispensation to the Charity under regulation 34(3)(b) of the Charities (Accounts and Reports) Regulations 2008. Therefore, no audit has been undertaken by the Trustees but an Independent Examination has taken place instead of an audit (Regulation 31(f)). This dispensation is for the year ended 31 March 2024 and allows for an Independent Examination in place of an Audit.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Fergal Davern FCA
Hardy House
Northbridge House
Berkhamsted
Herts
HP4 1EF

22 January 2025

Chiltern Samaritans
Statement of Financial Activities
For the year ended 31 March 2024

	Notes	Unrestricted funds £	2023 £
Income and endowments from:			
Donations and legacies	2	1,073,437	129,794
Total		1,073,437	129,794
Expenditure on:			
Raising funds	3	(7,605)	(6,285)
Charitable activities		(264,534)	(70,900)
Total		(272,139)	(77,185)
Net gains/(losses) on investments		-	(2,452)
Other recognised gains/losses			
Gains/(losses) on revaluation of fixed assets		-	10,563
Net movement in funds		801,298	60,720
Reconciliation of funds			
Total funds brought forward		216,783	156,063
Total funds carried forward		1,018,081	216,783

Chiltern Samaritans
Statement of Financial Position
As at 31 March 2024

	Notes	2024 £	2023 £
Fixed assets			
Tangible assets	8	850,000	10,562
Investments	9	60,687	61,048
		910,687	71,610
Current assets			
Debtors		1,950	-
Cash at bank and in hand		1,036,015	200,188
		1,037,965	200,188
Creditors: amounts falling due within one year	10	(91,494)	(55,015)
Net current assets		946,471	145,173
Total assets less current liabilities		1,857,158	216,783
Net assets		1,857,158	216,783
The funds of the charity			
Unrestricted income funds		1,018,081	216,783
Revaluation reserve		839,077	-
Total funds		1,857,158	216,783

The financial statements were approved and authorised for issue by the Board and signed on its behalf by:

A L Weaver
Trustee

Chiltern Samaritans
Notes to the Financial Statements
For the year ended 31 March 2024

1. Accounting Policies

Basis of accounting

The financial statements have been prepared under the historical cost convention, except for investments which are included at market value and the revaluation of certain fixed assets and in accordance with the Charities SORP (FRS 102) Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102), and the Charities Act 2011.

Chiltern Samaritans meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note(s).

Going concern

No material uncertainties exist about the ability of the Charity to continue as a going concern for the foreseeable future. Our cashflow forecasts and budgets do not suggest that there is any reason for concern. The trustees have no areas of concern.

Statement of cash flows

The Trustees have taken advantage of the exemption in SORP FRS 102 from including a cash flow statement in the financial statements on the grounds that the charity is small.

Funds

General funds are unrestricted fund which are available for use at the discretion of the Trustees in furtherance of the general objectives of the Charity and which have not been designated for other purposes.

Designated funds would comprise unrestricted funds that have been set aside by the Trustees for particular purposes.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the Charity for particular purpose.

Incoming resources

Whilst all income is recognised once the company has entitlement to the income, it is probable that the income will be received, and the amount of income receivable can be measured reliably.

For legacies, entitlement is taken as the earlier of the date on which either; the company is aware that probate has been granted, the estate has been finalised and notification has been made by the executor(s) to the Charity that distribution will be made, or when a distribution is received from the estate. Receipt of a legacy, in whole or in part, is only considered probable when the amount can be measured reliably and the Charity has been notified of the executor's intention to make a distribution. Where legacies have been notified to the Charity, or the Charity is aware of the granting of probate, and the criteria for income recognition have not been met, then the legacy is treated as a contingent asset and disclosed if material.

Resources expended

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measure reliably.

Taxation

The Charity is not liable to corporation tax on its charitable income or capital gains by virtue of its charitable status.

Tangible fixed assets

Tangible fixed assets, other than freehold land, are stated at cost or valuation less depreciation and any provision for impairment. Depreciation is provided at rates calculated to write off the cost or valuation of fixed assets, less their estimated residual value, over their expected useful lives on the following basis:

Land and Buildings

2% Straight line

Debtors

Trade and other debtors are recognised at the settlement amount after any trad discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

Chiltern Samaritans
Notes to the Financial Statements Continued
For the year ended 31 March 2024

Liabilities and Provisions

Liabilities are recognised when there is an obligation at the Balance Sheet date as a result of past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably. Liabilities are recognised at the amount that the company anticipates it will pay to settle the debt or the amount it has received as advanced payments for goods or services it must provide. Provisions are measured at the best estimate of the amounts required to settle the obligation.

2. Income from donations and legacies

	2024	2023
	£	£
Unrestricted funds		
Donations received	65,638	56,388
Legacies received	1,007,799	73,406
	<u>1,073,437</u>	<u>129,794</u>

3. Expenditure on generating donations and legacies

	2024	2023
	£	£
Unrestricted funds		
Donations	7,605	6,285
	<u>7,605</u>	<u>6,285</u>

4. Prior year adjustments

Reserves as previously stated at 31 March 2023: £208,672 have been adjusted as follows:

Revaluation of tangible assets £10,563.

Write down of Investments (£2,452)

Revised reserves carried forward at 31 March 2023: £216,783.

5. Staff costs and emoluments

The Charity does not employ staff and relies on the goodwill of volunteers.

	2024	2023
Trustees	7	6
	<u>7</u>	<u>6</u>

Chiltern Samaritans
Notes to the Financial Statements Continued
For the year ended 31 March 2024

6. Trustee remuneration and related party transactions

The trustees do not receive any remuneration but can be re-imbursed for reasonable expenses in line the Charity's expenses policy.

There is no De Minimis limit under the SORP 2019 in respect of related party transactions. L Rawlinson donated £60 during the year.

7. Comparative for the Statement of Financial Activities

The comparative year values on the Statement of Financial Activities are for unrestricted funds.

8. Tangible fixed assets

Cost or valuation	Land and Buildings £
At 01 April 2023	21,125
Revaluations	839,438
At 31 March 2024	860,563
Depreciation	
At 01 April 2023	10,563
At 31 March 2024	10,563
Net book values	
At 31 March 2024	850,000
At 31 March 2023	10,562

At the balance sheet date the Land and Buildings were revalued to £850,000 in line with the post balance sheet disposal proceeds received on 30 September 2024 in respect of 149 Station Road, Amersham, Bucks (please see note 11).

Chiltern Samaritans
Notes to the Financial Statements Continued
For the year ended 31 March 2024

Investments

9. Analysis of movement of commercial investments

	Listed investments
	£
Market value at 01 April 2023	61,048
Net gain/(loss) on revaluation	(361)
Market value at 31 March 2024	<u><u>60,687</u></u>

The Charity holds investments in M&G Charibond.

10. Creditors: amounts falling due within one year

	2024	2023
	£	£
Other creditors	86,779	55,015
Accruals and deferred income	4,715	-
	<u><u>91,494</u></u>	<u><u>55,015</u></u>

11. Movement in funds

Purpose of unrestricted Funds

General

The purpose of the fund is to fulfill the objects of the Charity.

General funds are unrestricted fund which are available for use at the discretion of the Trustees in furtherance of the general objectives of the Charity and which have not been designated for other purposes.

12. Post balance sheet events

On the 30 September 2024 the Charity sold 149 Station Road, Amersham, Bucks, for £850,000 and on the same day purchased a property 152 Station Road, Amersham, Bucks, for £1,100,000.

Chiltern Samaritans
Detailed Statement of Financial Activities
For the year ended 31 March 2024

	2024 £	2023 £
INCOME AND ENDOWMENT		
Donations and legacies		
Donations	1,501	2,421
Local Organisations & Business	4,470	6,380
Grants & Prisons	4,526	427
Fund Raising - Branch & Local Activity	40,760	43,842
Interest From Assets	14,338	3,318
Other Income	43	-
Legacies	1,007,799	73,406
	1,073,437	129,794
Total incoming resources	1,073,437	129,794
EXPENDITURE		
Raising donations and legacies		
Fundraising - Branch And Local Activities	(7,605)	(6,285)
	(7,605)	(6,285)

Chiltern Samaritans
Detailed Statement of Financial Activities Continued
For the year ended 31 March 2024

Charitable activities

Administration	(2,232)	(1,961)
Annual Contribution To Samaritans	(86,779)	(39,910)
Branch Furniture & Equipment	(947)	(1,748)
Caller Support	(586)	(160)
Fuel And Power	(1,868)	(3,027)
Fundraising - Branch And Local Activities	(29)	-
Housekeeping	(3,870)	(3,203)
Marketing	(602)	(483)
Outreach	(576)	(24)
Professional Fees	(9,503)	(1,144)
Prisons	(1,644)	(374)
Property And Public Liability Insurance	(1,361)	(1,347)
Property And Water Rates	(1,494)	(1,394)
Property Maintenance	(3,436)	(9,267)
Telephones	(3,683)	(1,992)
Voice Over Internet Project	(140,000)	-
Volunteer Duties Expenses	(3,171)	(3,099)
Volunteer Recruitment & Training.	(953)	(1,767)
	(262,734)	(70,900)

SUPPORT COSTS

Governance costs

Accountancy Fees	(1,800)	-
	(1,800)	-

Total resources expended

(272,139) (77,185)

NET INCOME BEFORE GAINS AND LOSSES

Other recognised gains and losses

Gains/(Loss) On Revaluation Of Tangible Fixed Assets For Charity'S Own Use	-	10,563
Gains/(Loss) On Revaluation Of Investments	-	(2,452)
	-	8,111

Net income before gains and losses

- 8,111

Net Income

801,298 60,720

Charity number: 1173838

Chiltern Samaritans

Report of the Trustees and Unaudited Financial Statements

For the year ended 31 March 2024

Chiltern Samaritans
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For the year ended 31 March 2024

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Independent Examiner's Report to the Trustees	7
Statement of Financial Activities	8
Statement of Financial Position	9
Notes to the Financial Statements	10 to 13
Detailed Statement of Financial Activities	14 to 15

Chiltern Samaritans Report of the Trustees For the year ended 31 March 2024

The Trustees have pleasure in presenting their report and the financial statements for the charity for the year ended 31 March 2024. The Trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and the Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

Chiltern Samaritans is an affiliate of Samaritans (Charity Number 219432) and an independent charity registered with the Charity Commission. Chiltern Samaritans was founded in 1967. The branch was registered as the Samaritans of the Chilterns in April 1969 and was registered as CIO-Association under the current name in July 2017.

Objectives and aims

The charitable objectives are to enable persons in Amersham, High Wycombe and the surrounding areas as well as elsewhere who are experiencing feelings of distress or despair, including those who may be at risk of suicide, to receive confidential emotional support at any time of day or night in order to improve their emotional health and to reduce the incidence of suicide; to promote a better understanding in society of suicide, suicidal behaviour and the value of expressing feelings which may otherwise lead to suicide or impaired emotional health; and to collaborate with and support Samaritans Central Charity and its affiliated branches on fulfilling these objects.

These are currently delivered by 120 Listening Volunteers and 12 Support Volunteers who provide emotional support by telephone, by e-mail, by online chat, and by face-to-face meetings from premises in Amersham. The volunteers also provide emotional support outside the branch including to local schools and at railway stations in the area.

The Trustees have agreed a vision and set of actions for Chiltern Samaritans: To achieve Samaritans' vision of fewer people dying by suicide we will support our callers on all channels, grow sustainably, engage with our local community and nurture a strong branch culture. Complete the branch move to new, larger premises. Plan and implement a strategy for increasing volunteer numbers covering: recruitment, rota shape, volunteer retention, training and day leader resourcing. Develop an outreach strategy which delivers the best impact possible for the resources we have and engages with the local community. Plan for using legacies to deliver outcomes for Samaritans centrally and the branch. Conduct a feasibility study into setting up a satellite branch in Aylesbury or High Wycombe.

Statement on public benefit

The trustees have considered the Charity Commission's guidance on public benefit, including the guidance 'public benefit: running a charity (PB2)'.

Chiltern Samaritans exists to achieve Samaritans' vision of fewer people dying by suicide. We do this by providing emotional support to anyone in distress, struggling to cope, or at risk of suicide. Our services are available to people of all backgrounds, ages, and walks of life.

Through our telephone helpline, e-mail support, online chat, face-to-face support, we aim to reduce feelings of isolation and despair. By offering a non-judgmental listening ear, we aim to help people to explore their feelings and, if appropriate, seek solutions in their own time. In 2023/2024 our Listening Volunteers spent 3,514 hours providing emotional support to callers.

We also work to increase public awareness about mental health and suicide prevention by engaging with local schools, workplaces, and community groups. This includes secondary schools, railway stations - including providing post-vention support where there has been a suicide - local groups who support those who may be struggling with their mental health, and participating in the Buckinghamshire Multi-Agency Suicide Prevention Group. We also provide training and support to the Samaritans Listener scheme at HMP Aylesbury.

Chiltern Samaritans provides support to children and adults with safeguarding procedures in place for children (under 18) and vulnerable adults. Our Listening Volunteers are provided with extensive training to deliver our services and this is reinforced with ongoing mentoring and continuous development. Our system of shift leaders ensures that our Listening Volunteers are always supported in their duties and have a space to download their experiences from their duties.

Chiltern Samaritans
Report of the Trustees Continued
For the year ended 31 March 2024

ACHIEVEMENTS AND PERFORMANCE

Significant activities

Outreach:

We now have 27 volunteers trained to give emotional support outside the branch, so we have been able to visit Haddenham station (after a suicide), and Amersham, Beaconsfield, Aylesbury, Little Chalfont, Tring and High Wycombe stations, either for Brew Monday or in support of the Small Talk Saves Lives campaign, or on World Suicide Prevention Day.

We have been represented at an increasing number of community events such as the Amersham Christmas Festival, Chalfont St Peter Feast Day, Chesham Health Awareness Day, Chesham Literary Society prize-giving (the theme was mental health) and Chesham Peace in the Park: unfortunately, adverse weather conditions made it unsafe to attend the Aylesbury Live in the Park event. This year we have given school talks at John Colet and Dr Challoner's Grammar schools, and a major aim for next year is to add other schools, with the help of our new Support Volunteer Chris.

Prisons:

Our local prison in Aylesbury has now become an adult male prison, Category C, having been a Young Offenders Institution for the last 20 years. As a result of this change, we have received quite a few Listeners trained in other prisons, e.g. Wandsworth, Woodhill and Elmley, who have bolstered our Listener numbers as our own men have progressed to Category D prisons. This has enabled us to keep a good supply of trained Listeners able to support those in need. Listener numbers have been as high as 20 but with the early release scheme about to take effect, we are expecting to have to train a new cohort in late 2024.

Our Regional Prison Support Officer, who looks after ten prisons in Samaritan's southern region, has been on hand to support all the branch prison teams by email and telephone and has visited all the prisons during the last 12 months, including those on the Isle of Wight and the Channel Islands.

Fundraising:

The 2024 Cycling Sportive welcomed over 400 riders and though it had quite a damp start, the skies improved and everyone who took part enjoyed their rides. The event raised a magnificent £22,000, thanks to some larger sums from riders who were sponsored. The largest of these attended on the day, having just completed an off-road Lands End to John O'Groats ride.

We also raised money by shaking tins - real and electronic - at several local events, including over £800 after a Sarah Millican show in High Wycombe. She's a great supporter of Samaritans.

We'd like to express our thanks to all those who have contributed to Chiltern Samaritans during the past 12 months.

Businesses/Organisations:

The Entertainer, SHJ Medical Gas Specialists, Chesham Graphics Design, CJ O'Shea & Co, RH Amar, St Michael's Church Amersham.

In addition, we give our special thanks to the numerous individual donors, and those who have given a donation.

Chiltern Samaritans
Report of the Trustees Continued
For the year ended 31 March 2024

Reserves

Reserves Policy: Total reserves at the year end were £1,857,158, all of which were unrestricted. The reserves policy of Chiltern Samaritans aims to ensure the charity remains financially stable and can continue to achieve its objectives even in times of uncertainty or unexpected financial pressures. Reserves are maintained to: Provide a financial cushion to protect against unforeseen costs or losses of income. Ensure the charity can meet its commitments and continue operations in the short term if income fluctuates. Support planned future activities, projects, or investment needs. Reserves are that part of the charity's unrestricted funds that are freely available for its general purposes. This excludes: Restricted funds: Funds received for specific purposes, which must be spent in accordance with donor intentions.

Designated funds: Funds set aside by the Trustees for a specific purpose. **Fixed assets:** Tangible or intangible assets used for operational purposes. The Trustees have agreed that the appropriate level of reserves for Chiltern Samaritans is equivalent to 3 years of operational expenditure. Based on an annual expenditure of approximately £40,000, this equates to reserves of £120,00 to £150,000. This level is considered sufficient to: Cover essential costs in case of a significant reduction in income; Allow for orderly wind-down of operations, if necessary; Provide flexibility for unexpected costs or opportunities.

Financial Contribution to Samaritans Central Charity. As an Affiliate Branch of Samaritans Central Charity, Chiltern Samaritans is required to pay an annual contribution to support the provision of Samaritans services. This comprises a charge on total branch income of 4%. Deduction is allowed for fundraising costs incurred, restricted income and grants received from SCC. There is also a contribution based on sliding scale of reserves held in excess of 18 months of total annual unrestricted revenue expenditure as follows: Reserves in the range: Percentage applied to each segment 18 months to 2 years - 5%; 2-3 years - 10%; 3-4 years - 20%; 4-5 years - 30%; In excess of 5 years - 40%.

Going concern

No material uncertainties exist about the ability of the Charity to continue as a going concern for the foreseeable future. Our cashflow forecasts and budgets do not suggest that there is any reason for concern. The trustees have no areas of concern.

Chiltern Samaritans
Report of the Trustees Continued
For the year ended 31 March 2024

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

Chiltern Samaritans is an affiliate of Samaritans (Charity Number 219432) and an independent charity registered with the Charity Commission. Chiltern Samaritans was founded in 1967. The branch was registered as the Samaritans of the Chilterns in April 1969 and was registered as CIO-Association under the current name in July 2017.

The Trustees are all unpaid. Our values guide the Charity's decision making and place the well-being of our volunteers and our callers first. The Trustees operate in line with the Branch Constitution and the Operating Agreement with Samaritans Central Charity (SCC).

Trustee Induction and Training: Once a trustee is elected by the branch membership, they are required to complete a comprehensive induction process. This is overseen by the Branch Governance Officer, and follows the guidance provided by Samaritans Central Charity (SCC). 1. Completion of a Declaration of Interests form which is added to the Chiltern Samaritans Trustees' Register of Interests. 2. Provision of their personal details to the Governance Officer who updates the Branch entry on the Charity Commission website. 3. They complete the Trustee online training provided by SCC. 4. They are provided with several essential documents which they must confirm they have read. 5. Trustee role description which outlines their duties. 6. The Essential Trustee (from the Charity Commission). 7. Chiltern Branch Code of Conduct for Trustees. 8. Chiltern Branch Conflict of Interest Policy. 9. Financial Controls. 10. Most recent Annual Report and Accounts. 11. Branch Constitution. 12. Branch Operating Agreement. 13. Branch Risk Register. 14. Data Protection Policy.

They must ensure they are up to date in the online safeguarding training provided by SCC. (This is especially important if a trustee is not a listening volunteer. Trustees who are Listening Volunteers will have already completed this as it is mandatory for them.)

They are also encouraged to read minutes of the most recent Trustees' meetings, and access the Governance section of our database on 3Rings which contains all relevant branch governance policies.

They are provided with links to the relevant web pages of the Charity Commission.

The Board of Trustees: The Board administers the Charity and fulfills the Trustees' legal duty by ensuring that funds are spent in accordance with the objects of the Charity. The board meets at least four times a year and is responsible for approving strategic plans, the annual budget and the Trustees' report. The annual accounts are approved at the Annual General Meeting.

At each meeting the Trustees receive reports on financial results and activity levels, and the progress made against the annual budget to ensure that they can exercise their fiduciary responsibilities. The Trustees are encouraged to attend relevant training courses where appropriate.

Leadership Structure: The operational activities of Chiltern Samaritans are managed by a volunteer leadership team led by the Branch Director who is also Chair of the Trustees. The leadership team comprises the following roles: recruitment of new Samaritans, training of new Samaritans, management of a team of shift leaders who support the volunteers on duty, service delivery and management of the volunteering rota, volunteer care, fundraising and outreach. The Treasurer is also a member of the leadership team.

Branch Directors are appointed for a three-year term. In December 2023 Stephen Weir's term as Director ended and Amanda Weaver became the new Director.

Objectives and Activities: In line with our objectives, Chiltern Samaritans provides emotional support by telephone, e-mail, online chat and face-to-face meetings to callers experiencing distress and despair. The branch is open 7 days a week from 00.70 am 03.30 am (face to face support is only provided from 09.00-18.00). There are also occasional shifts to cover the hours between 03.00 and 07.00. There are a minimum of two volunteers per shift with occasional duties having three or four volunteers.

Strategic Update: During 2024/25 Chiltern Samaritans have sold their premises at 149 Station Road Amersham and, following period in temporary rented accommodation, will move to 152 Station Road, Amersham in March 2025. This has been made possible by several generous legacies. The new premises are larger and the Branch is looking to grow its volunteering base and will deliver three training course a year of up to 12 trainees on each course. The move to new premises will also be used to strengthen the Branch's interaction with the local community.

The Branch supports Outreach in the community including schools and railway stations. It also support a Listener programme in HMP Aylesbury.

The essential role of the volunteers: The activities of Chiltern Samaritans are totally delivered by volunteers. Our Listening

**Chiltern Samaritans
Report of the Trustees Continued
For the year ended 31 March 2024**

Volunteers commit to spending 2-2.75 hours a week on shift supporting our callers. Many volunteers, Listening and Support, also contribute considerable additional time to roles including branch leadership, governance, and technical and maintenance support.

The charity does not employ the services of professional fundraiser and is, therefore, not registered with the Fundraising Regulator. No complaints have been raised during the year.

REFERENCE AND ADMINISTRATIVE INFORMATION

Name of Charity	Chiltern Samaritans
Charity registration number	1173838
Principal address	Units 24-25, Chiltern Business Centre 63-65 Woodside Road Amersham Bucks HP6 6AA

Trustees

The trustees and officers serving during the year and since the year end were as follows:

A L Weaver
(Appointed: 26 June 2021)
S R Weir
(Appointed: 28 September 2024)
A Middlebrook
(Appointed: 28 September 2024)
W K Bradford
(Appointed: 17 July 2020)
R C Davis
(Appointed: 17 July 2020)
L D E Rawlinson
(Appointed: 10 October 2019)
P A Cooper
(Appointed: 10 July 2018)

Secretary	M Roach
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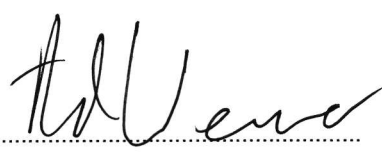
Independent examiner	Fergal Davern FCA Hardy House Northbridge House Berkhamsted Herts HP4 1EF
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Bankers	CAF Bank Online 25 Kings Hill Avenue West Malling Kent ME19 4TA
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Solicitors	Taylor Walton 28-44 Alma Street Luton LU1 2PL
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Chiltern Samaritans
Report of the Trustees Continued
For the year ended 31 March 2024

Approved by the Board of Trustees and signed on its behalf by

  
A.L. Weaver.....

Chiltern Samaritans
Independent Examiners Report to the Trustees
For the year ended 31 March 2024

I report to the trustees on my examination of the accounts of the charity for the year ended 31 March 2024.

Responsibilities and basis of report

As the charity trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the 2011 Act').

I report in respect of my examination of the charity's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiners statement

Since the Charity's gross income exceeded £250,000, your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination by virtue of my membership of Institute of Chartered Accountants in England and Wales, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the Charity as required by section 130 of the 2011 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination.

On 25 September 2024 the Charity Commission granted an audit dispensation to the Charity under regulation 34(3)(b) of the Charities (Accounts and Reports) Regulations 2008. Therefore, no audit has been undertaken by the Trustees but an Independent Examination has taken place instead of an audit (Regulation 31(f)). This dispensation is for the year ended 31 March 2024 and allows for an Independent Examination in place of an Audit.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Fergal Davern FCA
Hardy House
Northbridge House
Berkhamsted
Herts
HP4 1EF

22 January 2025

Chiltern Samaritans
Statement of Financial Activities
For the year ended 31 March 2024

	Notes	Unrestricted funds £	2023 £
Income and endowments from:			
Donations and legacies	2	1,073,437	129,794
Total		1,073,437	129,794
Expenditure on:			
Raising funds	3	(7,605)	(6,285)
Charitable activities		(264,534)	(70,900)
Total		(272,139)	(77,185)
Net gains/(losses) on investments		-	(2,452)
Other recognised gains/losses			
Gains/(losses) on revaluation of fixed assets		-	10,563
Net movement in funds		801,298	60,720
Reconciliation of funds			
Total funds brought forward		216,783	156,063
Total funds carried forward		1,018,081	216,783

Chiltern Samaritans
Statement of Financial Position
As at 31 March 2024

	Notes	2024 £	2023 £
Fixed assets			
Tangible assets	8	850,000	10,562
Investments	9	60,687	61,048
		910,687	71,610
Current assets			
Debtors		1,950	-
Cash at bank and in hand		1,036,015	200,188
		1,037,965	200,188
Creditors: amounts falling due within one year	10	(91,494)	(55,015)
Net current assets		946,471	145,173
Total assets less current liabilities		1,857,158	216,783
Net assets		1,857,158	216,783
The funds of the charity			
Unrestricted income funds		1,018,081	216,783
Revaluation reserve		839,077	-
Total funds		1,857,158	216,783

The financial statements were approved and authorised for issue by the Board and signed on its behalf by:

A L Weaver
Trustee

Chiltern Samaritans
Notes to the Financial Statements
For the year ended 31 March 2024

1. Accounting Policies

Basis of accounting

The financial statements have been prepared under the historical cost convention, except for investments which are included at market value and the revaluation of certain fixed assets and in accordance with the Charities SORP (FRS 102) Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102), and the Charities Act 2011.

Chiltern Samaritans meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note(s).

Going concern

No material uncertainties exist about the ability of the Charity to continue as a going concern for the foreseeable future. Our cashflow forecasts and budgets do not suggest that there is any reason for concern. The trustees have no areas of concern.

Statement of cash flows

The Trustees have taken advantage of the exemption in SORP FRS 102 from including a cash flow statement in the financial statements on the grounds that the charity is small.

Funds

General funds are unrestricted fund which are available for use at the discretion of the Trustees in furtherance of the general objectives of the Charity and which have not been designated for other purposes.

Designated funds would comprise unrestricted funds that have been set aside by the Trustees for particular purposes.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the Charity for particular purpose.

Incoming resources

Whilst all income is recognised once the company has entitlement to the income, it is probable that the income will be received, and the amount of income receivable can be measured reliably.

For legacies, entitlement is taken as the earlier of the date on which either; the company is aware that probate has been granted, the estate has been finalised and notification has been made by the executor(s) to the Charity that distribution will be made, or when a distribution is received from the estate. Receipt of a legacy, in whole or in part, is only considered probable when the amount can be measured reliably and the Charity has been notified of the executor's intention to make a distribution. Where legacies have been notified to the Charity, or the Charity is aware of the granting of probate, and the criteria for income recognition have not been met, then the legacy is treated as a contingent asset and disclosed if material.

Resources expended

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measure reliably.

Taxation

The Charity is not liable to corporation tax on its charitable income or capital gains by virtue of its charitable status.

Tangible fixed assets

Tangible fixed assets, other than freehold land, are stated at cost or valuation less depreciation and any provision for impairment. Depreciation is provided at rates calculated to write off the cost or valuation of fixed assets, less their estimated residual value, over their expected useful lives on the following basis:

Land and Buildings

2% Straight line

Debtors

Trade and other debtors are recognised at the settlement amount after any trad discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

Chiltern Samaritans
Notes to the Financial Statements Continued
For the year ended 31 March 2024

Liabilities and Provisions

Liabilities are recognised when there is an obligation at the Balance Sheet date as a result of past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably. Liabilities are recognised at the amount that the company anticipates it will pay to settle the debt or the amount it has received as advanced payments for goods or services it must provide. Provisions are measured at the best estimate of the amounts required to settle the obligation.

2. Income from donations and legacies

	2024	2023
	£	£
Unrestricted funds		
Donations received	65,638	56,388
Legacies received	1,007,799	73,406
	<u>1,073,437</u>	<u>129,794</u>

3. Expenditure on generating donations and legacies

	2024	2023
	£	£
Unrestricted funds		
Donations	7,605	6,285
	<u>7,605</u>	<u>6,285</u>

4. Prior year adjustments

Reserves as previously stated at 31 March 2023: £208,672 have been adjusted as follows:

Revaluation of tangible assets £10,563.

Write down of Investments (£2,452)

Revised reserves carried forward at 31 March 2023: £216,783.

5. Staff costs and emoluments

The Charity does not employ staff and relies on the goodwill of volunteers.

	2024	2023
Trustees	7	6
	<u>7</u>	<u>6</u>

Chiltern Samaritans
Notes to the Financial Statements Continued
For the year ended 31 March 2024

6. Trustee remuneration and related party transactions

The trustees do not receive any remuneration but can be re-imbursed for reasonable expenses in line the Charity's expenses policy.

There is no De Minimis limit under the SORP 2019 in respect of related party transactions. L Rawlinson donated £60 during the year.

7. Comparative for the Statement of Financial Activities

The comparative year values on the Statement of Financial Activities are for unrestricted funds.

8. Tangible fixed assets

Cost or valuation	Land and Buildings £
At 01 April 2023	21,125
Revaluations	839,438
At 31 March 2024	860,563
Depreciation	
At 01 April 2023	10,563
At 31 March 2024	10,563
Net book values	
At 31 March 2024	850,000
At 31 March 2023	10,562

At the balance sheet date the Land and Buildings were revalued to £850,000 in line with the post balance sheet disposal proceeds received on 30 September 2024 in respect of 149 Station Road, Amersham, Bucks (please see note 11).

Chiltern Samaritans
Notes to the Financial Statements Continued
For the year ended 31 March 2024

Investments

9. Analysis of movement of commercial investments

	Listed investments
	£
Market value at 01 April 2023	61,048
Net gain/(loss) on revaluation	(361)
Market value at 31 March 2024	<u><u>60,687</u></u>

The Charity holds investments in M&G Charibond.

10. Creditors: amounts falling due within one year

	2024	2023
	£	£
Other creditors	86,779	55,015
Accruals and deferred income	4,715	-
	<u><u>91,494</u></u>	<u><u>55,015</u></u>

11. Movement in funds

Purpose of unrestricted Funds

General

The purpose of the fund is to fulfill the objects of the Charity.

General funds are unrestricted fund which are available for use at the discretion of the Trustees in furtherance of the general objectives of the Charity and which have not been designated for other purposes.

12. Post balance sheet events

On the 30 September 2024 the Charity sold 149 Station Road, Amersham, Bucks, for £850,000 and on the same day purchased a property 152 Station Road, Amersham, Bucks, for £1,100,000.

Chiltern Samaritans
Detailed Statement of Financial Activities
For the year ended 31 March 2024

	2024 £	2023 £
INCOME AND ENDOWMENT		
Donations and legacies		
Donations	1,501	2,421
Local Organisations & Business	4,470	6,380
Grants & Prisons	4,526	427
Fund Raising - Branch & Local Activity	40,760	43,842
Interest From Assets	14,338	3,318
Other Income	43	-
Legacies	1,007,799	73,406
	1,073,437	129,794
Total incoming resources	1,073,437	129,794
EXPENDITURE		
Raising donations and legacies		
Fundraising - Branch And Local Activities	(7,605)	(6,285)
	(7,605)	(6,285)

Chiltern Samaritans
Detailed Statement of Financial Activities Continued
For the year ended 31 March 2024

Charitable activities

Administration	(2,232)	(1,961)
Annual Contribution To Samaritans	(86,779)	(39,910)
Branch Furniture & Equipment	(947)	(1,748)
Caller Support	(586)	(160)
Fuel And Power	(1,868)	(3,027)
Fundraising - Branch And Local Activities	(29)	-
Housekeeping	(3,870)	(3,203)
Marketing	(602)	(483)
Outreach	(576)	(24)
Professional Fees	(9,503)	(1,144)
Prisons	(1,644)	(374)
Property And Public Liability Insurance	(1,361)	(1,347)
Property And Water Rates	(1,494)	(1,394)
Property Maintenance	(3,436)	(9,267)
Telephones	(3,683)	(1,992)
Voice Over Internet Project	(140,000)	-
Volunteer Duties Expenses	(3,171)	(3,099)
Volunteer Recruitment & Training.	(953)	(1,767)
	(262,734)	(70,900)

SUPPORT COSTS

Governance costs

Accountancy Fees	(1,800)	-
	(1,800)	-

Total resources expended

(272,139) (77,185)

NET INCOME BEFORE GAINS AND LOSSES

Other recognised gains and losses

Gains/(Loss) On Revaluation Of Tangible Fixed Assets For Charity'S Own Use	-	10,563
Gains/(Loss) On Revaluation Of Investments	-	(2,452)
	-	8,111

Net income before gains and losses

- 8,111

Net Income

801,298 60,720



CHARITY COMMISSION
FOR ENGLAND AND WALES

Our ref: C-133576-P6G2

Date: 25th September 2024

Dear Amanda Weaver,

Thank you for your application for dispensation from the accounts scrutiny requirements of section 144(2) of the Charities Act 2011.

An audit dispensation is granted for CHILTERN SAMARITANS: 1173838 under Regulation 34(3)(b) of the Charities (Accounts and Reports) Regulations 2008.

This dispensation is for the financial year ended 31st March 2024 only, and allows an independent examination in place of an audit for this year.

The dispensation is given based upon the information provided by the trustees that:

- the exceptional circumstances outlined mean that an audit would be disproportionate;
- there are no constitutional or other requirements on the charity which require an audit; and
- the charity is not incorporated under company law.

The independent examiner's report must disclose that the examination has taken place instead of an audit (Regulation 31(f)), and state the date of this dispensation.

The trustees must send the Commission the report and accounts of the charity for the financial year to which this dispensation applies.

Yours sincerely,

Laura Dalby

Regulatory Authority Casework

On track to meet your deadline?

Visit www.gov.uk/charity-commission for help on filing your annual return and accounts

t: 0300 066 9197 (General enquiries)
0300 066 9219 (Textphone)

w: www.gov.uk/charity-commission

Follow us on Twitter ChtyCommission

CHILTERN SAMARITANS

England & Wales - Charity number 1173838

Accounts



Annual Report 2022/23



Introduction

In my third and final directors report I'm going to avoid using the 'P' word that has been a big factor in my previous reports. The last year has finally been the year that things are largely back to 'normal' and in the branch that feeling of normality has returned. We're seeing the branch buzzing with energy again, and the occasions when we're finding larger groups of volunteers in the branch at the same time are becoming more frequent.

At the time of writing the number of active listening volunteers stands at 112 with 5 new Samaritans shortly joining the rota. I feel very pleased that we have already achieved the target I set in 2021 to recover our number of active listening volunteers to 110 by the end of 2023. We are starting to see the impact of higher active volunteer numbers on the rota with the branch now not having to close as many shifts as we were this time last year. The table below illustrates how far we've come in the last year and is down to the tremendous efforts of everyone in the branch and I'd like to thank everyone who has volunteered for the branch over the last year and had a hand in allowing us to support so many callers:

	Number of Volunteers Supporting Callers	Hours on the Phone	Phone Calls Answered	Emails Replied To	Web Chats	Shift Opening Percentage
August 2022	94	278	1,049	404	58	81%
August 2023	107	350	1,208	470	58	93%

Training

The Training Team has had a period of relative stability after a lot of changes in the last 3 years. The 2 Deputy Directors (DDs) jointly running Training have brought in more volunteers into the team to help deliver sessions and very importantly help with skills practice for the new Samaritans. The Team have once again had to accommodate further changes to the Core Development training material, but there is now a more structured way of changes being made at limited times and with plenty of notice so the impact of such changes should be reduced in future.

Whilst the training is now delivered face-to-face there are an increasing number of on-line modules for new Samaritans to get to grips with and they are definitely well prepared for their listening duties when they have completed their training and mentored duties. For the future, the financial position resulting from the legacies the branch has received will give us the option to provide more space for training in the future.

Recruitment

The Recruitment Team has had a period of relative stability to get the selection through interview process working smoothly. Recently there have been changes in the team with a new Recruitment Deputy Director and a new Support Volunteer to take on the extensive admin tasks that underpin the recruitment process. Due to the backlog of candidates that built up during 2022 and early 2023 a recruitment freeze was introduced during the spring/summer of this year to ensure we weren't interviewing candidates that we couldn't train within a year. That freeze has now been lifted and the team are looking to fill places on the Core Development courses running in January and May 2024.

In an analysis of recruitment during 2022/23 it was identified that there are a number of potential volunteers who get selected at interview who then never train. Some of these are changes in personal circumstances and they let us know but some just seem to disappear. More investigation will be carried out to try and resolve this.

Outreach

Outreach has restarted slowly and has been hampered by another change of Outreach DD due to a resignation. The Outreach DD role is now shared between 2 volunteers and Outreach is slowly getting going again. The focus of Outreach currently is getting back into the pattern of doing more talks in schools to raise awareness of Samaritans amongst young people, and to get involved in community events in our target areas of Aylesbury, Chesham and High Wycombe. The branch recently had a stand in the Community Involvement Area at the Aylesbury Party in the Park

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Another key requirement is to create more space for Training as the current space is inadequate with training groups being squashed into the current training room and breakout sessions happening in far from ideal places. There is also a long list of other requirements including replacing the roof (which is now 100 years old), installing solar panels to help reduce future energy bills, improving the car park layout and surface. A number of alternative plans have been produced and reviewed, with the nature of the plot and the current layout of the building adding complexity to the process.

The Trustees and BLT will be reviewing the options and the estimated costings to arrive at an agreed approach for the long-term future of the branch premises. There is a balance to be struck to ensure the funds spent on improvements to the branch premises will result in clear benefits to branch volunteers and our callers. This is a complex thing to work through and will take time to get right. The branch is very fortunate to be in this position and also to have both a strong BLT and Board of Trustees to work together to arrive at a plan that satisfies both the operational needs of the branch whilst making most effective use of the fund available. This will then allow excess funds to be passed to Central Charity to help fund further initiatives to benefit our callers.

Best wishes,

Stephen

Director



Chiltern Samaritans Trustees from April 2023

Stephen Weir Director Ex-Officio from Jan 2021

Peter Cooper Treasurer Ex-Officio from June 2018

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In addition, we give our special thanks to the numerous individual donors, and those who have given a donation.

ANNUAL FINANCIAL STATEMENT 2022/2023**Income & Expenditure Account****31-Mar-23**

	Year to Date	Prior Year to date
Revenue		
Gift Aid & Personal Donations	2,421	12,911
In Memoriam/Legacies	73,406	64,811
Local Organisations & Business	6,380	8,820
Grants & Prisons	427	50
Local Council & Churches	0	788
Fund Raising - Branch & Local Activity	43,842	23,877
Interest from Assets	3,318	2,260
Other Income	0	14
	129,795	113,530
Direct Expenses		
Marketing	483	280
Telephones	1,991	2,383
Outreach	24	(79)
Prisons	374	71
Volunteer Recruitment & Training	1,767	1,651
Caller Support	160	66
Fundraising - Branch and Local Activities	6,285	3,406
Volunteer Duties Expenses	3,099	2,674
	14,184	10,451
Gross Profit/(Loss):	115,611	103,079
Overheads		
Administration Expenses	1,961	1,972
Housekeeping	3,203	2,907
Property Maintenance	9,267	7,291
Branch Furniture & Equipment	1,748	1,130
Professional fees	1,144	236
Fuel And Power	3,027	(257)
Property & Water Rates	1,395	1,411
Property & Public Liability Insurance	1,347	1,067
Annual Contribution to Samaritans	39,910	51,533
	63,002	67,290
Excess of Income over Expenditure	52,609	35,789

BALANCE SHEET 31st March 2023

Fixed Assets

Investments	63,500
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Current Assets

Sundry Debtors/Prepayments	(577)	
Reserve Account	180,643	
Bank Account - No 1	11,532	
Bank Account - No 3	8,012	
		199,610

Current Liabilities

Sundry Creditors	0	
Samaritans' Contribution	50,615	
Buckinghamshire Crisis Fund	3,823	
		54,438

Current Assets less Current Liabilities:	145,172
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Total Assets less Current Liabilities:	<u>208,672</u>
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Capital & Reserves

Funds Brought Forward	156,063	
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Monetary Fixed Assets

The Samaritans' centre is a freehold tenure and was purchased at a historical cost of £21,899

Reserve Policy

We have no guaranteed source of income. Our reserves policy states that unrestricted reserves will be kept in the region of 125-150% of the average annual running costs of the previous three years. This policy is being reviewed annually in the first quarter of the new financial year.

On behalf of the Trustees.



Stephen Weir (Branch Director)



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In connection with my examination, no matter has come to my attention which gives me reasonable cause to believe that in any material respect the requirement:

- a) to keep accounting records in accordance with section 130 of the 2011 Act, and
- b) to prepare accounts which accord with the accounting requirements of the 2011 Act have not been met.

Vince Parry, Independent Examiner, Amersham



Annual Report 2022/23



Introduction

In my third and final directors report I'm going to avoid using the 'P' word that has been a big factor in my previous reports. The last year has finally been the year that things are largely back to 'normal' and in the branch that feeling of normality has returned. We're seeing the branch buzzing with energy again, and the occasions when we're finding larger groups of volunteers in the branch at the same time are becoming more frequent.

At the time of writing the number of active listening volunteers stands at 112 with 5 new Samaritans shortly joining the rota. I feel very pleased that we have already achieved the target I set in 2021 to recover our number of active listening volunteers to 110 by the end of 2023. We are starting to see the impact of higher active volunteer numbers on the rota with the branch now not having to close as many shifts as we were this time last year. The table below illustrates how far we've come in the last year and is down to the tremendous efforts of everyone in the branch and I'd like to thank everyone who has volunteered for the branch over the last year and had a hand in allowing us to support so many callers:

	Number of Volunteers Supporting Callers	Hours on the Phone	Phone Calls Answered	Emails Replied To	Web Chats	Shift Opening Percentage
August 2022	94	278	1,049	404	58	81%
August 2023	107	350	1,208	470	58	93%

Training

The Training Team has had a period of relative stability after a lot of changes in the last 3 years. The 2 Deputy Directors (DDs) jointly running Training have brought in more volunteers into the team to help deliver sessions and very importantly help with skills practice for the new Samaritans. The Team have once again had to accommodate further changes to the Core Development training material, but there is now a more structured way of changes being made at limited times and with plenty of notice so the impact of such changes should be reduced in future.

Whilst the training is now delivered face-to-face there are an increasing number of on-line modules for new Samaritans to get to grips with and they are definitely well prepared for their listening duties when they have completed their training and mentored duties. For the future, the financial position resulting from the legacies the branch has received will give us the option to provide more space for training in the future.

Recruitment

The Recruitment Team has had a period of relative stability to get the selection through interview process working smoothly. Recently there have been changes in the team with a new Recruitment Deputy Director and a new Support Volunteer to take on the extensive admin tasks that underpin the recruitment process. Due to the backlog of candidates that built up during 2022 and early 2023 a recruitment freeze was introduced during the spring/summer of this year to ensure we weren't interviewing candidates that we couldn't train within a year. That freeze has now been lifted and the team are looking to fill places on the Core Development courses running in January and May 2024.

In an analysis of recruitment during 2022/23 it was identified that there are a number of potential volunteers who get selected at interview who then never train. Some of these are changes in personal circumstances and they let us know but some just seem to disappear. More investigation will be carried out to try and resolve this.

Outreach

Outreach has restarted slowly and has been hampered by another change of Outreach DD due to a resignation. The Outreach DD role is now shared between 2 volunteers and Outreach is slowly getting going again. The focus of Outreach currently is getting back into the pattern of doing more talks in schools to raise awareness of Samaritans amongst young people, and to get involved in community events in our target areas of Aylesbury, Chesham and High Wycombe. The branch recently had a stand in the Community Involvement Area at the Aylesbury Party in the Park

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CHILTERN SAMARITANS

England & Wales - Charity number 1173838

Accounts



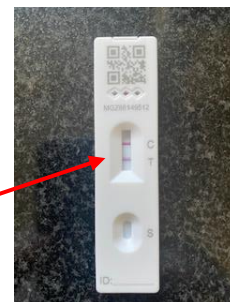
Annual Report 2021/22



Introduction

The Directors report last year started with saying what an unusual year it had been since the last AGM, and I'm feeling a sense of déjà vu as I write this report. Whilst the pandemic seems to be largely behind us, other unpleasant things have now reared their heads, in particular a war in Europe and very challenging economic times.

As a branch we've weathered the pandemic and have come out of it with less active volunteers than we had at the start of 2020. Last year I made it clear that the branch strategy in the period following the pandemic was one of consolidation and returning the number of volunteers to pre-pandemic levels. The pandemic has gone on for longer than expected, and so this is still the key element of our current strategy so that we have less closed shifts and can be there more for our callers. We certainly want to see less of these in future and be able to move on from the pandemic!



At the time of writing the number of active listening volunteers stands at 98, and with 4 volunteers going through mentored duties and the next core training group of 9 due to start in September we should be finishing the year with over 100 active listening volunteers. The branch target is to get back to over 110 active listening volunteers by the end of next year, which in turn will enable us to get back to over 95% of shifts being open.

Training

There have been many changes to the Training Team during the last year, and the leadership of the team is shared between 2 Deputy Directors (DDs). This shared leadership approach is something that Central Charity are now encouraging as it more sustainable and places less of a load on individual volunteers. The Training Team have had to accommodate further changes to the training material, and are hoping it will now remain stable for a while.

The Training has also returned to face-to-face training, which as well as being so much better at allowing the new volunteers to get to know each other, also allows larger training groups than could be achieved using Zoom.

The next training course will be at Missenden Abbey due to space constraints at the branch as there are still some pandemic restrictions in place. Longer term the financial position resulting from the legacies will give us the option to 'future proof' the branch and create more space for training.

Recruitment

The Recruitment Team has been using the new recruitment process for around a year now, and it is working well. Around half of Potential Volunteers (PVs) are being accepted following interview. The volume of new applications is running at a healthy level (there were 16 applicants during June, and there are around 24 PVs on the waiting list for interviews). As well as the upcoming training course this Autumn being filled, 7 places on the provisional January 2023 training have been filled.

The Team is planning to give successful PV's who are waiting for 2023 training an opportunity come into the branch to meet some of the team and give us an opportunity to tell them more about being a Listener as well as 'keeping them warm.' It would also avoid them feeling forgotten as they move from Recruitment into Training.

Outreach

The easing of lockdown restrictions has allowed Outreach to restart. The constraint imposed by lower volunteer numbers means this is a slow process, but it is gathering momentum. The main focus has been on visits to schools and talks. There have also been some local events where we have had a stand including an event at High Wycombe in conjunction with Network Rail, and most notably at the recent Aylesbury Parklife festival where around a dozen volunteers were present to raise our profile in the Aylesbury area, which is an area where previously we've struggled to establish a very high profile.

The Branch has resumed the training of listeners in the Aylesbury Young Offenders Institution. The first group of listeners completed their training in August and had a presentation and celebration event for the listeners on 26th August.

Service Delivery

The removal of Caller Support from the branch requires more communication with the Caller Support and Safeguarding Hub, and this is proving to be an ongoing challenge due to lack of resources in the hub. It's something that has been flagged with Central Charity and they're increasing the numbers in the hub.

OGD has been on-line as a result of the pandemic, and in the last year volunteers in the branch have completed on-line safeguarding and applying Samaritans key policies modules. There is further on-line training on replying to caller emails which will be completed by the end of year by all volunteers who do emails.

Webchat has been continuing in the evenings alongside regular listening shifts. In the 12 months to July 2022 the branch spent over 400 hours completing over 680 webchats. Central Charity are trying to increase the number of webchat slots as we move into 2023.

Volunteer Support

There has been a change in leadership in Volunteer Support, with the leadership being shared between 2 DDs. The last year has been a very busy time with the number of resignations and Leave of Absences (LOAs) running higher than previous years. This is most likely an impact of the pandemic, and the Volunteer Support Team have responded magnificently and provided support to all volunteers who have needed to go on LOA.

Dayleaders

The use of the screensaver to provide information to on-shift volunteers and the ability to update it remotely has helped in communication and information sharing.

As at July 2022 the branch had around 20 active Dayleaders (DLs), with a few taking a one to two cycle break per SCO's recommendation. But we still have 25 duties to fill each week, so more DLs are needed and the DD for Dayleading is always looking to ask listening volunteers to take on DL duties.

The folders in the booths have been updated to make them clearer for on-shift volunteers, and in particular to bring follow-up calls and third party forms up to date. The Written Word hints and tips in the booths has been updated, and a similar hints and tips is being prepared for webchat.

External Relations

The annual cycling event was at last able to go ahead this year and generated about £13-14k nett of expenses with three sources still to be agreed. Despite reduced numbers after a 3-year gap, we benefitted from some very generous sponsorship and donations. We'll run it again next year with hopes of revived numbers.

In addition to the large legacy from the late Doreen Bateman that will shortly be received, and the legacy from the late Phyllis Skinner, the branch has benefitted from some generous donations including £4,200 from RH Amar, over £5,000 in memory of a volunteer's brother, and £2,000 from a volunteer running 12 marathons.

Regional Roles

A volunteer in the branch has taken on the role as Regional Prison Support Officer which had been unfilled for a number of months. In addition to Aylesbury Young Offenders Institute, there are several prisons covered by branches in our region and the need for a coordinated approach to running listening schemes will be invaluable.

The Future

I'd like to thank everyone who has supported the branch during the last 12 months. We are all volunteers and without the huge support we receive we wouldn't be able to carry on being there for our callers.

The branches financial position is already very strong, and will be significantly boosted by a very substantial legacy that will be received shortly. This gives the opportunity for us to look at longer term and bigger plans for our branch than is normally the case for a Samaritans branch.

In the recent tidy up of the branch unearthed annual reports going back to the founding of the branch on 15th January 1968. Reading some of these early reports it struck me how different things were nearly 55 years ago, to how they are today. For example, in 1968 the branch took 158 calls and had nearly 100 volunteers by the end of the year. The first annual report showed a surplus of £98 10 6 (i.e. in pounds, shillings and pence)!

Whilst we don't know what lies ahead for the Samaritans service in the future, looking at the changes we've seen over the last 50 years means it's safe to say that there will be many changes over the next 50 years, both in terms of the nature of our service, the needs of our callers, and the operation of the branch. Even without knowing the details of specific changes, we can take steps to invest in our branch and to future proof the premises as much as possible.

Making sure our branch is well set for the future will mean we can ensure we will be there to support our callers whatever future forms of service delivery emerge and look at how we can expand across our presence across the area we cover in the Chilterns. These are exciting times that lie ahead for our branch.

Best wishes,

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Individuals

Estate of Rahul Patel (deceased), Estate of Nick Thurlow (deceased), Melanie Lilley-Edwards wedding guests, Tony Hubbard, Rashila Wanninayake,

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ANNUAL FINANCIAL STATEMENT 2021/2022

Income & Expenditure Account

	<u>Year to 31st March 2022</u>	<u>Year to 31st March 2021</u>
Sales		
Gift Aid & Personal Donations	12,911	3,400
In Memoriam/Legacies	64,811	25,750
Local Organisations & Business	8,820	9,210
Grants & Prisons	50	1,445
Local Council & Churches	788	35
Fund Raising - Branch & Local Activity	23,877	27,128
Interest from Assets	2,260	2,202
Other Incomes	14	0
	<u>113,531</u>	<u>69,170</u>
Direct Expenses		
Marketing	280	802
Telephones	2,383	1,604
Outreach	(79)	102
Prisons	71	137
Volunteer Recruitment	1,651	1,372
Caller Support	66	32
Fundraising - Branch and Local Activities	3,406	3,549
Volunteer Retention Project	0	(5,000)
Volunteer Duties Expenses	2,674	2,170
	<u>10,451</u>	<u>4,767</u>
Gross Profit/(Loss):	<u>103,079</u>	<u>64,403</u>
Overheads		
Administration Expenses	1,972	224
Housekeeping	2,907	3,827
Property Maintenance	7,291	7,348
Branch Furniture & Equipment	1,130	981
Professional fees	236	35
Fuel And Power	(257)	4,843
Property & Water Rates	1,411	1,358
Property & Public Liability Insurance	1,067	958
Annual Contribution to Samaritans	51,533	15,329
	<u>67,290</u>	<u>34,903</u>
Net Profit/(Loss):	<u>35,789</u>	<u>29,500</u>

BALANCE SHEET 31st March 2022

Fixed Assets

Investments	63,500.00	
		63,500.00

Current Assets

Sundry Debtors/Prepayments	105.50	
Reserve Account	30,007.05	
Bank Account	125,056.26	
		155,168.81

Current Liabilities

Sundry Creditors	0.00	
Samaritans' Contribution	59,070.00	
Deferred Income	3,535.37	
		62,605.37

Current Assets less Current Liabilities:

92,563.44

Total Assets less Current Liabilities:

£156,063.44

Capital & Reserves

Funds	120,274.39	
P & L Account	35,789.05	
		<u>£156,063.44</u>

Monetary Fixed Assets

The Samaritans' centre is a freehold tenure and was purchased at a historical cost of £21,899

Reserve Policy

We have no guaranteed source of income. Our reserves policy states that unrestricted reserves will be kept in the region of 125-150% of the average annual running costs of the previous three years. This policy is being reviewed annually in the first quarter of the new financial year.

On behalf of the Trustees.



Stephen Weir
Branch Director



Peter Cooper
Treasurer

Independent Examiners Report

To the Trustees of Chiltern Samaritans on accounts for the period ending 31st March 2022 set out above.

In connection with my examination, no matter has come to my attention which gives me reasonable cause to believe that in any material respect the requirement:

- a) to keep accounting records in accordance with section 130 of the 2011 Act, and
- b) to prepare accounts which accord with the accounting requirements of the 2011 Act have not been met.

Vince Parry, Independent Examiner, Amersham

CHILTERN SAMARITANS

Balance Sheet

31-Mar-22

Fixed Assets

Investments	63,500.00	
		63,500.00

Current Assets

Sundry Debtors/Prepayments	105.50	
Reserve Account	30,007.05	
Bank Account	125,056.26	
		155,168.81

Current Liabilities

Sundry Creditors	0.00	
Samaritans' Contribution	59,070.00	
Deferred Income	3,535.37	
		62,605.37

Current Assets less Current Liabilities:

92,563.44

Total Assets less Current Liabilities:

£156,063.44

Capital & Reserves

Funds	120,274.39	
P & L Account	35,789.05	
		<u>£156,063.44</u>

CHILTERN SAMARITANS

Income & Expenditure Account

31-Mar-22

	<u>Year to 31st March 2022</u>	<u>Prior Year to date</u>
Sales		
Gift Aid & Personal Donations	12,911.49	3,399.80
In Memoriam/Legacies	64,811.44	25,750.00
Local Organisations & Business	8,819.55	9,210.48
Grants & Prisons	50.40	1,444.68
Local Council & Churches	787.55	35.00
Fund Raising - Branch & Local Activity	23,876.57	27,127.88
Interest from Assets	2,259.71	2,202.19
Other Incomes	13.86	0.00
	113,530.57	69,170.03
Direct Expenses		
Marketing	279.94	801.97
Telephones	2,382.76	1,603.58
Outreach	(79.04)	101.52
Prisons	70.84	136.80
Volunteer Recruitment	1,650.50	1,372.18
Caller Support	66.29	31.94
Fundraising - Branch and Local Activities	3,405.89	3,548.98
Volunteer Retention Project	0.00	(5,000.00)
Volunteer Duties Expenses	2,674.25	2,170.15
	10,451.43	4,767.12
Gross Profit/(Loss):	103,079.14	64,402.91
Overheads		
Administration Expenses	1,971.88	224.40
Housekeeping	2,907.44	3,826.51
Property Maintenance	7,291.38	7,348.16
Branch Furniture & Equipment	1,129.55	981.20
Professional fees	235.68	35.00
Fuel And Power	(257.23)	4,842.60
Property & Water Rates	1,411.27	1,358.35
Property & Public Liability Insurance	1,067.12	957.82
Annual Contribution to Samaritans	51,533.00	15,329.00
	67,290.09	34,903.04
Net Profit/(Loss):	35,789.05	29,499.87

CHILTERN SAMARITANS

Income & Expenditure Account

31-Mar-22

	<u>Year to 31st March 2022</u>	<u>Prior Year to date</u>	
Sales			
Gift Aid & Personal Donations	12,911	3,400	
In Memoriam/Legacies	64,811	25,750	
Local Organisations & Business	8,820	9,210	
Grants & Prisons	50	1,445	
Local Council & Churches	788	35	
Fund Raising - Branch & Local Activity	23,877	27,128	
Interest from Assets	2,260	2,202	
Other Incomes	14	0	
	113,531		69,170
Direct Expenses			
Marketing	280	802	
Telephones	2,383	1,604	
Outreach	(79)	102	
Prisons	71	137	
Volunteer Recruitment	1,651	1,372	
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Volunteer Duties Expenses	2,674	2,170	
	10,451		4,767
Gross Profit/(Loss):	103,079		64,403
Overheads			
Administration Expenses	1,972	224	
Housekeeping	2,907	3,827	
Property Maintenance	7,291	7,348	
Branch Furniture & Equipment	1,130	981	
Professional fees	236	35	
Fuel And Power	(257)	4,843	
Property & Water Rates	1,411	1,358	
Property & Public Liability Insurance	1,067	958	
Annual Contribution to Samaritans	51,533	15,329	
	67,290		34,903
Net Profit/(Loss):	35,789		29,500

From: Vince Parry <vparry@tigateen.com>
Sent: 02 September 2022 15:51
To: Stephen Weir
Cc: coops45@hotmail.co.uk
Subject: RE: Re: Fw: Independent Review of Accounts year to 31 March 2022

Hi Stephen

For some reason my tablet is not showing the attachments from you although they have come through on my phone and laptop.

All information is fine now and I will attend the Zoom AGM tomorrow at 10am.

Best wishes

Vince

Sent from Mail for Windows

From: Stephen Weir
Sent: 01 September 2022 20:46
To: Vince Parry
Cc: coops45@hotmail.co.uk
Subject: Re: Re: Fw: Independent Review of Accounts year to 31 March 2022

Hi Vince,

The attachment of the report shows in my sent items as a Word document, but I've reattached it again and as a PDF in case the Word document is being stripped out by virus protection.

With regards to the other points, please see my comments in red against each point:

1 I would like assurance that expenses are not paid unless fully supported with receipts. I need to be provided with this when I am asked to check the accounts. I can confirm this is the case, and we will make sure this confirmation is explicitly stated in future.

2 I would like to have sight of the missing Support for P010 and P012. For P010 the claim was for some refurbished office chairs that a volunteer paid for themself and submitted an expense claim. They had supplied the quote to me (see attached email) and the claim was paid on the

basis of the quote (and the 4 new chairs that were in the centre). For P012 I have attached the original invoice and also a chase up statement we subsequently received as there had been a delay in payment due to uncertainty as to whether it should have been taken from a grant we received during the pandemic.

3 Pete has explained that some gift aid has been received after the year end from HMRC, which goes some way to explaining the disconnect between the income and tax receipts. In future, I think this should be reconciled in more detail to show Samaritans receive their full entitlement. I will ask Pete to ensure this reconciliation is done in future.

I hope this clarified the outstanding points, please let me know if you need any more information.

Best wishes

Stephen

Stephen Weir
Amersham Branch Director
Mobile: 07879 688 995
Email: Stephen.Weir@Samaritans.org

From: Vince Parry <vparry@tigateen.com>
Sent: 01 September 2022 20:11
To: Stephen Weir <Stephen.Weir@samaritans.org>
Cc: coops45@hotmail.co.uk <coops45@hotmail.co.uk>
Subject: Re: Re: Fw: Independent Review of Accounts year to 31 March 2022

Hi Stephen

There have been no changes to requirements of independent examiners report so last years format is fine.

Copy of your report not attached and I also need to see accounts that are being presented and response to items 1-3 below.

Best wishes

Vince

On 31 Aug 2022 20:42, Stephen Weir <Stephen.Weir@samaritans.org> wrote:

Hi Vince

Thank you for the confirmation, and the comments for future improvements which I have noted. As an example of this I have just circulated the agenda for the next Branch Leadership Team Meeting next week and I have included an explicit agenda item for us to review the financial position, and this will be carried over for all future agendas.

I have also noted the point on proper notice of the accounts, and recognise that I can't change that now, but that planning for the next AGM will be more orderly.

Many thanks for all your hard work on the review of the accounts. I have included the same statement regarding the independent review of accounts in my annual report (copy attached). Please let me know if you would like any modifications to this statement.

Best wishes

Stephen

Stephen Weir
Amersham Branch Director
Mobile: 07879 688 995
Email: Stephen.Weir@Samaritans.org

From: Vince Parry <vparry@tigateen.com>
Sent: 31 August 2022 17:33
To: Stephen Weir <Stephen.Weir@samaritans.org>
Cc: coops45@hotmail.co.uk <coops45@hotmail.co.uk>
Subject: Re: Re: Fw: Independent Review of Accounts year to 31 March 2022

Hi Stephen

Pete and I have exchanged emails and the current situation from my

perspective is as follows.

I have not been given a copy of the accounts which are to be presented at the AGM, although, I understand these are very close to the figures I have reviewed. The 'audited' accounts should have been sent out with the notice of the AGM, so strictly speaking, proper notice has not been given.

We are 3 months behind last year reviewing the accounts compared to 2022. We need to agree expectations regarding information and timings prior to the next year end.

1 I would like assurance that expenses are not paid unless fully supported with receipts. I need to be provided with this when I am asked to check the accounts.

2 I would like to have sight of the missing Support for P010 and P012.

3 Pete has explained that some gift aid has been received after the year end from HMRC, which goes some way to explaining the disconnect between the income and tax receipts. In future, I think this should be reconciled in more detail to show Samaritans receive their full entitlement.

4 &5 Done

The £96,602 figure was simply misadvised and can be ignored.

Administration expense is mainly Hospitality/Entertainment and would be better if description could reflect this, but I'm not over-fussed.

You have given me assurance that financial matters discussed at future committee meetings will be properly minuted to help demonstrate the involvement and shared responsibility of Trustees.

Apart from above, I'm OK with accounts.

Best regards

Vince

On 30 Aug 2022 21:14, Stephen Weir <Stephen.Weir@samaritans.org> wrote:

Hi Vince,

Has Pete got back to you on this? I want to make sure the branch accounts are all in order before the AGM?

Best wishes

Stephen

Stephen Weir
Amersham Branch Director
Mobile: 07879 688 995
Email: Stephen.Weir@Samaritans.org

From: Vince Parry <vparry@tigateen.com>
Sent: 22 August 2022 18:50
To: peter cooper <coops45@hotmail.co.uk>
Cc: Stephen Weir <Stephen.Weir@samaritans.org>
Subject: RE: Re: Fw: Independent Review of Accounts year to 31 March 2022

Hi Peter

Thank you for your response to my questions.

I need to be give the excel files at the outset of the examination of your accounts.

What version of Sage are you using as I struggle to understand how any accounting system cannot provide a nominal ledger breakdown without you or I going to great effort. I had to create a nominal summary last year and this year from the detailed transaction listing (audit trail) using Excel formulas. This is complicated by the inclusion of void and deleted transactions plus some pre-financial year entries.

Regarding your answers to my questions:

1 I think with the backing of your Leadership Team people can be asked to sign their expenses claim.

2 The records I'm given to check need to be supported with proper receipts and back-up.

3 The amount received from HMRC £98.75 is out of sync with the amount shown as Gift Aid Income £2,018.68 and I cannot ascertain that it has been fully accounted for. Also,

does online giving include gift aid and how is this validated, if applicable?

4 To be reallocated.

5 Noted

I am reporting on the accounts that get presented to the members, so yes, I need to see exactly what is given to them. These should have been included in the notice of the meeting, which also should be sent to me.

The excess of income over expenditure on the files I have is £35,789 not £96,602 you mention below?

Administration Expenses of £1,972 includes £1,500 Hospitality, so maybe the description needs to be amended?

I will be happy for my report to be included once the above items are addressed.

Best wishes

Vince

Sent from Mail for Windows

From: peter cooper

Sent: 17 August 2022 09:46

To: Vince Parry

Subject: Re: Re: Fw: Independent Review of Accounts year to 31 March 2021

Hi Vince,

Thanks for your email. I thought the files I sent through were the same as last year namely, Trial Balance, Audit Report, Profit & Loss Account and Balance Sheet.

Glad you managed to follow my breakdowns of the various expense headings but sorry Sage Accounts does not supply full details and I have to go through expense payments looking for relevant account code which is a real inconvenience.

Your comments to Stephen are noted and agreed.

With regard to the comments & questions:

1. I continue to try to get expense claims signed by the recipient but it's a long process. I could withhold payment but this is a bit excessive given the recipients are all

volunteers.

2. If receipts P010 and P012 are not in the payments folder then these were probably paid in response to an email from the payees.

3. Gift Aid recoveries from HMRC are checked by me but quite often the first I know of general donations are when they appear on the bank statements or in a collection box.

4. R015 was treated as a general branch activity but if cycling event was mentioned it should have gone to 4610.

5. Large swings in relation to Gift Aid and Personal Donations relates to two legacies received during the year from the Estates of deceased volunteers. An even bigger

bequest is expected in the current year. Fund raising activities were impacted by the COVID epidemic and property maintenance is incurred when required. Yes, the electricity saga was a real pain and the suppliers lost their contract. I switched to Scottish Power.

I will ensure you get a copy of the accounts sent out with the AGM notice but there have

been no changes to the accounts I sent you.

Final excess of Income over Expenditure was £96,602.

Can I ask Stephen to include your Independent Review note as per last year?

Happy to collect the files since I have to call into the office fairly regularly.

Kind regards

Peter

From: Vince Parry <vparry@tigateen.com>

Sent: 16 August 2022 21:50

To: peter cooper <coops45@hotmail.co.uk>

Subject: RE: Re: Fw: Independent Review of Accounts year to 31 March 2021

Hi Peter

I don't know what's going wrong with files and messages? Do you still have the message and attachments that you sent me in 2021, which is all that I was after?

I've managed to analyse the detailed transactions and link via TB through to accounts so that's fine but long-winded as I am no longer a spreadsheet jockey! PDF files are no good and it would be better if this could come directly from the system. Is there a built-in auditing utility as I can't be the only

person with this issue.

I spoke with Stephen about the AGM and said I would be completed in time for the AGM. I pointed out that audited accounts and agenda should be sent out with notice of AGM and we need to get our planning straightened out.

Anyway, only a few comments & questions this year.

- 1 I think expenses should be signed by person claiming
- 2 Some missing receipts P010 office chairs, P011 Paula expenses
- 3 How do you know all Gift Aid has been received
- 4 R015 Is Provident Fin Grp Match Funds for 2021 cycle challenge in 4023 Branch Activities correctly allocated?
- 5 Can you explain large swings between 2021 and 2022 of following:
Gift Aid & Personal Donations
Fund Raising – Branch & Local Activity Income & Expense
Property Maintenance

I saw the saga with the electricity bills which must have been a pain to sort out.

Can I have copies of the accounts that get sent out for the AGM when they are final together with details of any changes if there are any.

The files are ready to collect when you are ready or I can drop off at the Amersham office.

Best wishes

Vince

Sent from Mail for Windows

From: peter cooper
Sent: 31 July 2022 09:52
To: vparry@tigateen.com
Subject: Re: Re: Fw: Independent Review of Accounts year to 31 March 2021

Hi Vince,

Didn't get your last message below.

Could not get report you wanted from Sage but I have attached the trial balance @ 31 March 2022 with details of all the figures in the accounts which you can see by going to the figure concerned and reading the composition of cell addresses. Hope it makes sense

Regards
Peter

From: vparry@tigateen.com <vparry@tigateen.com>
Sent: 31 July 2022 08:10
To: peter cooper <coops45@hotmail.co.uk>
Subject: Re: Re: Fw: Independent Review of Accounts year to 31 March 2021

Hi Peter
Did you get my last message?
Vince

Sent from my Huawei Mobile

----- Original Message -----

Subject: Fwd: Re: Fw: Independent Review of Accounts year to 31 March 2021
From: - -
To: peter cooper
CC:
Hi Peter

These are the files from last year I am after from you.
You've sent me the audit trail twice, what I need are xl files for the trial balance and P&L so I can link through the transactions from the detailed audit report.

Best wishes
Vince

----- Original Message -----

From: peter cooper <coops45@hotmail.co.uk>
To: "vparry@tigateen.com" <vparry@tigateen.com>
Date: 21/04/2021 15:23
Subject: Re: Fw: Independent Review of Accounts year to 31 March 2021

Hi Vince,

Please find attached spreadsheets for Income & Expenditure account, Balance Sheet, Trial Balance and Audit Report.

Stephen Weir has agreed to forward the Governance Folder and various Minutes.

I am attending Amersham Hospital on Friday midday so will drop off the files after the appointment if convenient.

Best wishes

Pete

From: vparry@tigateen.com <vparry@tigateen.com>
Sent: 19 April 2021 15:11
To: peter cooper <coops45@hotmail.co.uk>
Subject: Re: Fw: Independent Review of Accounts

Hi Peter

I hope you're well and was wondering when I'd hear from you!

Can you send what you can electronically to me or put on a USB stick and maybe you can drop off the files when you can.

Could you also send me the organisation's governing documents, any statutory records, directors and committee meetings minutes etc.

My address is
Tigateen
Hervines Road
Amersham
HP6 5HS

We are the second house on the right, opposite flats, Garden Court.

Best times this week would be Tuesday, Wednesday or Friday early afternoons or evenings.

Best wishes

Vince

07773 454418

On 19 Apr 2021 14:13, peter cooper <coops45@hotmail.co.uk> wrote:

Hi Vince,

Annual report ready for your review. Have

excel spreadsheets for Balance Sheet, Income & Expenditure Account, Trial Balance and Audit Report.

When is convenient to send these reports and hand over files containing Receipts, Payments and Bank Statements.

Best wishes
Pete
Treasurer
Chiltern Samaritans

From: peter cooper <coops45@hotmail.co.uk>
Sent: 19 February 2021 14:17
To: vparry@tidgeen.com <vparry@tidgeen.com>
Cc: Erik Jan Scholten <scholtenej@gmail.com>;
Stephen Weir <Stephen.Weir@samaritans.org>
Subject: Re: Independent Review of Accounts

Hi Vince,

Apologies for the delay in responding to your email.

I attach a copy of the accounts for the year ended 31 March 2020.

Target date for the accounts is the AGM scheduled for 30 June 2021. Accounts will need to be signed and printed for circulation prior to this meeting.

Accounts, books and records will be available just after mid-April 2021.

As you will see from the attachment, the Annual Report also includes photographs chosen by the Branch Director.

Erik Jan can advise timescale for printing and rationale behind choice of photographs.

The previous independent financial examiner was Yingying Scopes whose contact details are on 3 Rings and her address is on the accounts.

Look forward to meeting you in due course

Regards

Pete

From: vparry@tidgeen.com <vparry@tidgeen.com>

Sent: 12 January 2021 20:29
To: Amersham Director
<Amersham.Director@samaritans.org>
Cc: coops45@hotmail.co.uk
<coops45@hotmail.co.uk>; Stephen Weir
<stephen.weir567@gmail.com>
Subject: Re: Independent Review of Accounts

Hi Erik Jan

Happy New Year

Thank you for getting in touch and providing an update on the Branch Director handover and Chiltern Samaritans activities. All is well here thank you, and I'm looking forward to conducting the Independent Review of Accounts when the time comes.

It would be helpful if I could be advised of basic timeframes, i. e. target date for when accounts, books and records will be available for review and the deadline for my report.

Could I also be sent a copy of the formal annual report and accounts for last year and the contact details for the previous Independent Financial Examiner who I would like to speak to.

Best wishes

Vince
01494 722898

Sent from my Huawei Mobile

----- Original Message -----
Subject: Re: Independent Review of Accounts
From: Amersham Director
To: vparry@tigateen.com
CC: Stephen Weir , "coops45@hotmail.co.uk "
Dear Vince,

First of all I hope you had a good start of 2021 and we wish you a happy 2021.

It has been some time since we last spoke, I hope you have kept well

and safe during this strange period. In the last year Chiltern Samaritans had its challenges but we have come through and I believe we are the stronger for it. From a service point of view we managed to be there for our callers practically all the time, despite a lower number of active volunteers because of self-isolation and whilst we had to cancel our major fundraising event last summer, we managed to partially compensate that lost opportunity with other more virtual fundraising activities and remained cash flow positive throughout.

I am also writing to you to introduce Peter Cooper, our Treasury, who will be in contact in due course after our year end in March to go through the financials with you. I am also introducing my successor, Stephen Weir, to you. The Branch Director term is fixed for three years and as I started December 2017 I have come to the end of my tenure and Stephen will take over the steward and leadership of the branch from 11 January.

I want to thank you for accepting the role of Independent Financial Examiner of our charity and hope you will enjoy the interaction with Stephen and Pete and

the branch in the coming period. I will stay on as volunteer so if you need/want to contact me at any time, my email address is scholtenej@gmail.com and mobile is 07702 888747.

Kindest regards,

Erik Jan.

Erik Jan Scholten
Amersham.Director@samaritans.org
07702 888 747
01494 757 139

From: Amersham Director
<Amersham.Director@samaritans.org>
Sent: 28 May 2020 09:42
To: vparry@tigateen.com
<vparry@tigateen.com>
Subject: Re: Independent Review of Accounts

Hi Vince,

Very good to speak with you earlier and thank you for taking on the role of independent examiner as of 20 June (to be confirmed at the AGM on that day).

I attach the constitution and the end of year financials 2019-2020.

Let me know if you have any further questions or comments. I'll be in touch again after the AGM.

Very best regards, Erik Jan.

Erik Jan Scholten

Amersham.Director@samaritans.org
07702 888 747
01494 757 139

From: Amersham Director
<Amersham.Director@samaritans.org>
Sent: 27 May 2020 10:59
To: vparry@tigateen.com
<vparry@tigateen.com>
Subject: Re: Independent
Review of Accounts

Hi Vince,

Thanks for getting back to me. What about tomorrow, Thursday 28 May at 10:00 am. We can call but below is an invitation to Zoom. In normal circumstances I would have bought you a coffee so this is the closest we can get to that at the moment.

Erik Jan Scholten is inviting you to a scheduled Zoom meeting.

Topic: Vince Parry and Erik Jan Scholten
Time: May 28, 2020
10:00 AM London

Join Zoom Meeting
<https://us02web.zoom.us/j/89993939714?pwd=UY3emx0ZlVmN0hKNG5PUS81NFZldz09>

However, if you are 'zoomed out' let me know and we talk by phone.

Hope tomorrow still works for you.

Have a good day and speak tomorrow at 10:00

unless I hear from you
otherwise.

Best regards, Erik Jan

Erik Jan Scholten
Amersham.Director@samaritans.org
07702 888 747
01494 757 139

From: vparry@tidgeen.com
<vparry@tidgeen.com>
Sent: 26 May 2020 16:00
To: Amersham Director
<Amersham.Director@samaritans.org>
Subject: Re: Independent
Review of Accounts

Dear Erik Jan

Sorry for not getting back
to you earlier, my reply has
been sitting in my drafts
folder.

Thank you for making
contact.

I can't say that I have much
knowledge of Samaritans
except through Simon,
however, I do have relevant
audit experience and have
acted as a charity trustee.

I'm happy to have an
introductory call when you
are available. The best
times this week are
Wednesday after 11am,
Thursday morning or most
of Friday.

Best wishes

Vince

Sent from my Huawei
Mobile

----- Original Message -----

Subject: Re: Independent
Review of Accounts

From: Amersham Director

To: Simon Rubin ,Vince
Parry

CC:

Thank
you
Simon
for
that
-
col
ou
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l -
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Hi
Vince,

Looking
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sat
ion
an
d it
wil
l
be
gre
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ca
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Erik Jan Scholten
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CHILTERN SAMARITANS

England & Wales - Charity number 1173838

Accounts

Annual Report 2021





Director's report 2020-21

It's been a very unusual year since the last AGM, with lockdown and restrictions easing before they were fully applied at the end of 2020. Now we're still waiting for the remaining lockdown measures to be eased and hence this is another AGM on Zoom. After such a long pandemic, and so many different categories of lockdown and uncertainty it has been a hard time to plan things and launch new initiatives.

I must pay tribute to the dedication and flexibility that has been shown by so many volunteers during the pandemic to keep the vast majority of shifts open. Volunteers have adapted to a new cleaning regime for keyboards and phones, additional ventilation leading to some chilly shifts in winter months, and stepping in at short notice to cover shifts for self-isolating volunteers.

The strategy for the branch during the pandemic and in the period shortly afterwards is one of consolidation. To return the number of volunteers at the branch to pre-pandemic levels. A number of longer serving volunteers stepped down during the pandemic after long periods of self-isolation and the Recruitment and Training Teams were unable to recruit and train as many new volunteers as usual due to the lockdown restrictions. This has resulted in volunteer numbers falling from 158 on 1 June 2020 down to 145 on 1 June 2021.

To keep in touch with the volunteers who stepped down and with other former volunteers, Friends of Chiltern Samaritans has been launched and when lockdown eases will allow events to take place with former volunteers and to keep them abreast of things happening in the branch.

In 2020 the Training Team were only able to get 12 volunteers completing Core Training, with 8 of those completing their Core Training immediately prior to the start of the pandemic. Contrast that to 2021 where 5 volunteers have already completed Core Training and 16 volunteers are booked on 2 Core Training courses that are scheduled this year, one in June and one in the Autumn. This means 9 more volunteers will complete Core Training in 2021 than could in 2020. This is due to the tremendous efforts of the Training Team in re-structuring the on-line training course to allow more volunteers to be trained on each course without compromising on the quality of training provided.

After a pause in Recruitment due to the pandemic and a change in the Recruitment & Selection Process directed by Central Office, Recruitment & Selection has now restarted. There is a new process in place with volunteer selection taking place as part of a more involved interview with there being no separate selection events. The Recruitment Team have done a fabulous job to move to on-line recruitment during the pandemic whilst also implementing a whole new recruitment process. The next stage of this is to get more of the Recruitment Team trained in the new interview process and comfortable at being judgmental when conducting interviews of potential volunteers.

The branch finances remain strong. Despite our very successful the annual cycling event not being able to be held in 2021, there have been some very creative alternatives, the highlight being a Silent Auction which raised over £10,000 for the branch in the spring.

The fabric of the building has required some attention, and all of the upstairs windows in the branch were replaced, which has allowed much better ventilation of the Operations Room which is an important factor in the pandemic which I hope gives reassurance to volunteers that their safety comes first. The chairs in the Operations room have also been replaced to ensure that volunteers are comfortable on their shifts.

There has been much less activity in the way of Outreach due to the pandemic, but some activity has continued. The branch received a grant from the High Wycombe Community Board during 2020 to help reduce the incidence of suicides in the town and raise awareness of mental health support. We were also involved in the 1st Bucks Free Press Health & Social Care Awards where at a virtual awards ceremony the branch presented the Care Home Worker Award.

I'd like to thank everyone who has supported the branch during the last 12 months. We are all volunteers and without the huge support we receive we wouldn't be able to carry on being there for our callers.

Best wishes,

Stephen
Director

Chiltern Samaritans Trustees from April 2020

Stephen Weir	Director	Ex-Officio from Jan 2021
Peter Cooper	Treasurer	Ex-Officio from June 2018
Simon Rubin		Elected from July 2018
Linda Rawlinson		Elected from July 2019
Buff Davis		Elected from June 2020
Keith Bradford		Elected from June 2020

We'd like to express our thanks to all those who have contributed to Chiltern Samaritans during the past 12 months.

Businesses/Organisations: Malt the Brewery, The Entertainer, Rowan Garden Centre, Orvis – Amersham, Mountain Warehouse – Amersham, The Nags Head, Pepper's Ghost, The Shanly Foundation.

In addition we give our special thanks to the numerous individual donors, and those who have given a donation.

	Y/E 31 March 2021	Prior Year to date	
Sales			
Gift Aid & Personal Donations	3,400	2,732	
In Memoriam/Legacies	25,750	750	
Local Organisations & Business	9,210	4,417	
Grants & Prisons	1,445	410	
Local Councils & Churches	35	3,287	
Fund Raising - Branch & Local Activity	27,128	43,833	
Volunteer Retention Project	5,000	0	
Interest from Assets	2,202	2,581	
	74,170	58,009	
Direct Expenses			
Marketing	802	302	
Telephones	1,604	1959	
Outreach	102	266	
Caller Support	32	613	
Prisons	137	128	
Volunteer Recruitment & Training	1,372	2289	
Fundraising - Branch and Local Activities	3,549	10,590	
Volunteer Duties Expenses	2,170	4,153	
	9,767	20,299	
Overheads			
Administration Expenses	224	1,713	
Housekeeping	3,827	2,884	
Property Maintenance	7,348	13,832	
Branch Furniture & Equipment	981	1,313	
Fuel And Power	4,843	2,208	
Property & Water Rates	1,358	1295	
Property & Public Liability Insurance	958	947	
Professional Fees	35	572	
Annual Contribution to Samaritans	15,329	2061	
	34,903	26,825	
Excess of Income over Expenditure	29,500	10,885	

To the Trustees of Chiltern Samaritans on accounts for the period ending 31st March 2021 set out above.

In connection with my examination, no matter has come to my attention which gives me reasonable cause to believe that any material respect the requirement:

- to keep accounting records in accordance with section 130 of the 2011 Act, and
- to prepare accounts which accord with the accounting requirements of the 2011 Act have not been met.

Vince Parry, Independent Examiner
Amersham

BALANCE SHEET 31 st MARCH 2021			
Fixed Assets			
Investments			63,500
Current Assets			
Sundry Debtors/Prepayments	420		
Reserve Account	30,002		
Bank Account - No 1	47,505		
Bank Account - No 3	3,600		
		81,527	
Current Liabilities			
Sundry Creditors	4,724		
Samaritans' Contribution	15,329		
Bucks Crisis Fund	4,699		
		24,752	
Total Current Assets less Current Liabilities			56,774
Total Assets less Liabilities			120,274
Capital & Reserves			
Funds brought Forward		90,775	
Excess of Income over Expenditure		29,500	
			120,274

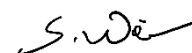
Note to Accounts for the year ended 31st March 2021

Income and Expenditure are accounted for in full, in one unrestricted fund. The value of investments at the 31st March 2021 was £64,457.

Reserve Policy

We have no guaranteed source of income. Our reserves policy states that unrestricted reserves will be kept in the region of 125-150% of the average annual running costs of the previous three years. This policy is reviewed annually in the first quarter of the new financial year.

On behalf of the Trustees:



Stephen Weir
Branch Director



Peter Cooper
Treasurer