

Charity Registration No. 1173726
Charitable Incorporated Organisation CE011251

WORCESTER SAMARITANS
ANNUAL REPORT AND UNAUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022

WORCESTER SAMARITANS

LEGAL AND ADMINISTRATIVE INFORMATION

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| Trustees | Pauline Saunders Peter Harrington Pinky Jain Jacci Hunt Meg Richards Roy Blendell | (Appointed 30 September 2020) (Appointed 30 September 2020) (Appointed 30 September 2020) (Appointed 30 September 2020) (Appointed 30 September 2020) (Appointed 9 February 2022) |
| Charity number | 1173726 | |
| Charitable Incorporated Organisation Number | CEO11251 | |
| Principal office | 10 Sansome Place Worcester Worcestershire WR1 1UA | |
| Independent examiner | Kendall Wadley LLP Merevale House 27 Sansome Walk Worcester WR1 1NU | |
| Bankers | CAF Bank Ltd 25 Kings Hill Avenue West Malling Kent ME19 4JQ | |

WORCESTER SAMARITANS

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WORCESTER SAMARITANS

TRUSTEES' REPORT

FOR THE YEAR ENDED 31 MARCH 2022

The trustees present their report and financial statements for the year ended 31 March 2022.

This Charitable Incorporated Organisation was formed in accordance with Central Office requirements to conduct the activities previously undertaken by The Samaritans (Worcester Branch), charity number 244826, and on 1 October 2017 all assets, liabilities and activities were transferred to this entity.

The financial statements have been prepared in accordance with the accounting policies set out in note 1 to the financial statements and comply with the charity's governing document, the Charities Act 2011 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)".

Objectives and activities

History

Samaritans was founded in November 1953 to offer sympathetic, caring and confidential support at any time to anyone feeling suicidal or in despair. It was the first 24 hour helpline to be set up in the United Kingdom. There are 201 branches across the United Kingdom, the Channel Islands, the Isle of Man and the Republic of Ireland. These branches are maintained and run by over 20,000 volunteers. Worcester branch opened on 3 October 1963 in the Tything. The branch moved to 9 Sansome Place in 1976 and moved again to 10 Sansome Place in 2013 when the branch celebrated its 50th anniversary on 5 October 2013.

Until 2016 most branches were financially independent and raised funds for their running costs and managed reserves. From 2016 branches had the option to remain independent or affiliate with a central charity. Worcester Samaritans volunteers voted to remain independent, which led to the incorporation of the new charity on the 7 July 2017, registered number 1173726.

Samaritans, vision, mission and values

Samaritans' vision is that fewer people die by suicide. We work to achieve this vision by making it our mission to alleviate emotional distress and reduce the incidence of suicidal feelings and suicidal behaviour. We are committed to the following values: -

- Listening
- Confidentiality
- Being non-judgmental
- Human contact
- People making their own decisions

The objectives

1. To be available 24 hours a day
2. To provide a public benefit which gives confidential emotional support for people in despair

The activities

1. To provide confidential emotional support for people who are experiencing feelings of distress or despair, including those which may lead to suicide
2. To advance education by providing society with a better understanding of suicide, suicidal behaviour and the value of expressing feelings that may lead to suicide.

The trustees have paid due regard to guidance issued by the Charity Commission in deciding what activities they should undertake.

WORCESTER SAMARITANS

TRUSTEES' REPORT (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022

Achievements and performance

This has been another exceptionally challenging year for our branch in view of the pandemic. In line with Samaritans Central Office (SCO) policy, we have had to restrict services to protect our volunteers and the users of our services. This has meant that we have been unable to provide face to face support for callers and our outreach work has been severely curtailed. However, we have continued to provide support by telephone.

The pandemic has had a continuing significant impact on our volunteers, many of whom have naturally felt concerned about coming into branch despite our vigilance with cleaning and social distancing. This has meant that a number of volunteers stayed away from the branch.

Samaritans Central Office has been keen to monitor how the pandemic has impacted the nature of the calls we receive. In line with all branches across the network, we observed just how much Covid has affected our callers. For those with mental health issues, they found services closed and the usual support they relied on was unavailable or restricted. Those facing family or relationship problems found that the pandemic exacerbated the challenges they faced and those with physical health problems felt more anxious and vulnerable. At the height of the pandemic, Covid was raised in around 75% of our calls.

Our charity relies on our ability to attract new volunteers and the pandemic continued to have a significant impact on our ability to recruit and train. However during the course of this year, we continued to use online systems to recruit and train. Having found these systems so effective we moved more meetings online.

Worcester branch is responsible for the running of the prison listeners scheme at HMP Hewell. This continued to be impacted by the pandemic. However, our team with the support of the Governor of Hewell, we continued to train and support whenever circumstances allowed this.

Outreach and fundraising a mainstay of our branch continued to be impacted. As a result of a number of generous grants and donations — some of which were made available to charities in view of the pandemic, our finances have been healthy but this is also partly due to a suspension of many services which has meant our outgoings have been less over this period.

Financial review

During the year the charity received unrestricted income of £18,080 (2021 - £45,719). The income is significantly down on 2021 as 2021 included £15,000 grants re Covid 19 and various generous donations.

Expenditure from unrestricted (including designated) funds amounted to £32,082 (2021 - £34,251). After a revaluation loss of £4,799 (2021 - £930), this left net outgoing resources of £18,801 (2021 incoming - £10,538).

This gives unrestricted funds of £224,122 of which £132,590 is designated by the trustees in connection with the freehold property and improvements thereto. This leaves £91,532 (2021 - £106,588) available as free reserves to fund charitable activities.

In addition restricted funds of £4,404 (2021 - £3,007) are held in connection with prison work.

The Trustees have reviewed the reserves policy of the Charity and have determined that the Charity maintain unrestricted funds not committed or invested in tangible fixed assets, the free reserves of the charity, at a level of £60,000, this to provide sufficient funds to cover the Charity's running costs for approximately one and half years.

The charity is dependent upon donations from the public and Grant Making Trusts to generate the income required to keep the branch open every day of the year for those who need it.

The Trustees have considered the most appropriate policy for investing funds and has found that the COIF Charities Fixed Interest Fund meets their requirements regarding income and capital maintenance. They consider the return on investments to be satisfactory.

WORCESTER SAMARITANS

TRUSTEES' REPORT (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022

Future plans

Our strategy for the next five years will see us continuing to improve the quality and consistency of the service we offer, achieving greater access to our services, having stronger connections with our partners and developing ways to provide evidence of the difference we make. The charity is now well-placed to deliver its objectives for the foreseeable future.

Structure, governance and management

Worcester Samaritans is a Charitable Incorporated Organisation. Worcester Samaritans is an affiliated branch registered as an individual charity, number 1173726. Its governing documents include the branch constitution, branch agreement and operating agreement.

The Branch Leadership Team is comprised of the Branch Trustees (including the Branch Director) and the Deputy Directors. Trustees are elected by members of the Worcester branch at the AGM and hold office for a maximum period of six years. Prior to selection, prospective trustees are seen by the Branch Director who explains an outline of their duties. Once they have been appointed they complete mandatory online training offered by the Central Charity. Currently there are deputies covering selection and recruitment, training, outreach, caller support, volunteers support and the prison listening scheme.

The trustees who served during the year and up to the date of signature of the financial statements were:

| | |
|------------------|---------------------------------|
| Pauline Saunders | (Reappointed 30 September 2020) |
| Peter Harrington | (Reappointed 30 September 2020) |
| Pinky Jain | (Reappointed 30 September 2020) |
| Kerry Graham | (Resigned 28 February 2022) |
| Jacci Hunt | (Reappointed 30 September 2020) |
| Roy Blendell | (Appointed 9 February 2022) |
| Meg Richards | (Reappointed 30 September 2020) |

Recruitment and appointment of new trustees

The minimum number of trustees shall be three and the maximum number of trustees shall be thirteen. The trustees of the charity shall comprise: - Branch Director - A trustee selected by the Members following a process approved by Samaritans Central Charity, with the role of secretary and treasurer being elected and up to eight additional trustees elected by the Members; and - up to two co-opted trustees appointed by the trustees, so long as the total number of trustees does not exceed thirteen.

As a means of induction new trustees are provided with an information pack and are required to complete on-line training to cover their role as trustee. Information provided includes the Charities Commission publication CC3(a) describing the responsibilities of charity trustees, and details of the constitution and governance required, which is specific to their branch. The on-line training package is readily available and has been designed specifically by the Samaritans Central Office with all needs of trustees in mind.

Organisation of the Worcester Branch

Worcester Branch operates from a building that it owns at, 10 Sansome Place, Worcester. Calls are taken on the telephone. Days are divided into shifts, each shift having a shift leader. Phone calls are made to the National number, 116 123 for free. Calls are automatically directed to a branch which has a phone line available at that time.

Teams of prisoner listeners have been trained at HMP Hewell, which are managed by Volunteers from the branch. Worcester Samaritans is a financially self-supporting Charity.

Remuneration policy

All the activities are performed by volunteers only, there are no employees. As a consequence no remuneration is being paid and there is no policy on this matter.

WORCESTER SAMARITANS

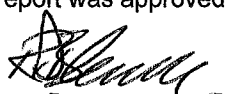
TRUSTEES' REPORT (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022

Risk management

In accordance with the Statement of Recommended Practice 2000, the trustees recognise the risks to which a charity may be exposed. The trustees have carried out a review of such risks in order to identify risks that may be applicable to Worcester Samaritans, and to initiate systems in order to mitigate those risks.

The trustees' report was approved by the Board of Trustees.



R Blendell

Trustee

Dated: 22 August 2022

WORCESTER SAMARITANS

TRUSTEES' REPORT (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022

Director's Report

I have always had great passion and enthusiasm for the work and services provided by the Worcester Samaritans since joining the branch in July 2021. However, it was a great surprise to me, and no doubt to many others, to find myself in the director's role in February this year after having been a listening volunteer for only seven months. Without doubt there are many other volunteers who are more experienced and knowledgeable who could fulfil the responsibilities of this role in a highly effective and proficient manner. Nonetheless, I have embraced the opportunity presented to me along with all aspects of the role, and therefore continue to work very hard to discharge my responsibilities and obligations willingly and humbly in service to the branch and our contacts.

Without doubt the world around us is changing fast, and we as a branch and as a wider organisation, must keep pace with such changes. We are not only being challenged by new legislation aimed at ensuring the safety of everyone who comes into contact with the organisation, but also the socio-political demands of a society that is becoming increasingly diverse and multi-cultural. The next three years will certainly bring about a continued realignment of our core policies and procedures to meet these challenges.

I therefore look forward with enthusiasm and determination to the challenges and rewards of the coming two years as director of Worcester Samaritans. My overarching aim is to make the Worcester Samaritans a safe, friendly and welcoming branch for people volunteer their time in service to those in need of emotional support and the warmth of human kindness. However, I can only achieve this aim with the continued cooperation and support of the branch membership whom I thank with all my heart for their contribution to help make this world a little kinder.

Roy 1047
Director, Worcester Samaritans

Treasurer

The year began with a very uncertain outlook for funding as the pandemic continued to restrict the usual fundraising activities from the many outreach events in which volunteers normally engage.

Thankfully, the contributions from regular supporters and the general public continued, although, as with many charities nationally, to a lesser degree. As a result – and without last year's Covid 19 grants – our overall income for the year dropped to £23,684 from £49,055. The charity therefore remains dependent on support from the prison services (to refund volunteers' travel expenses and catering) and fundraising and miscellaneous donations.

The trustees would like to thank everyone involved in the charity's activities during the year. The aim of the board of trustees is to ensure that the charity remains financially self-sustaining and resilient to unplanned economic shocks in order to continue to deliver and improve upon our services in ways that best meet the varying needs of society.

Looking forward, the trustees consider that in 2022/23 the charity can meet its liabilities as and when they fall due. The Branch Leadership Team also works very hard to prioritise maintaining the branch's current assets whilst responding appropriately to both volunteer's and caller's suggestions and needs.

Peter 013
Treasurer

WORCESTER SAMARITANS

TRUSTEES' REPORT (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022

Prison Team Report

Covid continued to rule the world and generally made life very difficult for the Listeners, the prison team volunteers and the Hewell Staff and Governors. Covid lockdowns came and went, and then came again, and it is only really since the start of 2022 that a semblance of normality re the prison daily regime has started to return, and that the prison team has been able to regularly support Listener meetings face to face.

When we could not go in we discovered that the Email a Prisoner Scheme was a highly effective way of keeping in touch with the Listener team. This was much appreciated by the men – they told us so in their replies. For part of the year, our new Safer Custody contact, Emma, and her Safer Custody team, were proactive in supporting phone calls between the prison team and Listeners so we could maintain that vital contact.

We even managed to train some new Listeners on 2021, though covid lockdowns continually interrupted the planning and execution and meant it took us 5 months to complete one lot of training. Listener training is normally finished within a 3-week timescale. Some of our trainees ended up repeating Day 1 twice but I don't think they minded too much as they were, of course, receiving, 'The Best Training in the World from the Best Trainers in the World'!

During those lockdowns Worcester Samaritans and the prison team managed to provide much welcomed support to the Chaplaincy and the Children and Families teams in the shape of reading glasses, paper, crayons and so forth – all items that could be used to provide distraction to prisoners, many of whom who were spending up to 22.5 hours a day locked in cells.

Other things worthy of note in 2021 include:

All staff and volunteers now have to enter the prison via a walk-through metal detector. Trust me any metal sets them off and you will then be 'patted down'. Us female prison volunteers know precisely what item of clothing is likely to get the bleeper going....!

In May 2021 the prison team supported a Mental Health Awareness event run by Hewell. Our message was that Samaritans are there for everyone, and that Listeners can help staff by providing that confidential emotional support that could take the pressure off other prison services.

Photos of the mural completed by prisoners that has gone into the Visits room were supplied. Worcester Samaritans supported this and have been credited as such. Well done us!

The number of calls and the number of Misuse of Service calls from prisoners became a hugely significant organisational issue. The growth in in-cell phones, and the limited capability of Listeners to be out and about when lock-downs were enforced have been contributing factors. While more formal SCO training sessions on making calls with prisoners better became available, I still sensed some Samaritans often felt a little lost at how to handle calls with prisoners. To help, the prison team supplied a list of suggested questions and topics which were put in the duty handbooks. (They are still there as of June 2022.) We also updated the glossary of prison terms – see the duty handbooks.

It was hard work and needed a lot of effort in 2021, but was worth it as I truly believe the Listeners save lives. Some of the calls they take are harrowing, yet they continue to do the work. Like us they are volunteers, but they work in a much tougher environment than us 'ordinary' Samaritans. I also truly believe that we have a really good working relationship with many staff across the prison, and we on the prison team and the Listeners could not do what we do without them. Thank you Hewell!

Heartfelt thanks to the Listeners, my fellow prison team members for everything that you consistently and willingly do for the Listeners at Hewell, and also to my fellow Branch volunteers who enable us to do this work.

If you think prison volunteering might be for you please get in touch. We can always arrange a no-obligation 'taster' session. Come and find out what happens at a Listener support meeting. It might give you a new perspective when you next pick up a call at the Branch from a prisoner.

Marjorie 861 BPSO HMP HEWELL

WORCESTER SAMARITANS

TRUSTEES' REPORT (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022

Training Report

Pinky 892 and her team of skills-practice helpers have provided two Samaritans Core Training courses, one in Autumn 2021 and one in Spring 2022 - consisting of trainer-led sessions via Zoom, and complemented by the required digital eLearning modules.

Of our Autumn 2021 cohort, twelve trainees completed the Core training and eleven went on to join their mentors and become our New Samaritan 'NS3s', and have continued their journey towards becoming full Samaritans.

Due to a recruitment hiatus, while the vacant post of Recruitment Deputy waited to be filled, we had a smaller cohort of trainees for our Spring 2022 trainees. So we had six participants this time round, all of whom completed their training and have stayed with us: our present 'NS1's'.

(While we would habitually would have had a recent Summer 2022 cohort of trainees, this was put on hold, while the vacant of post of Recruitment Deputy was filled.)

Mentors are crucial to the next stage of a New Samaritans training journey after Core – and new additions to this team are always welcome! We have been lucky to had 20 or so mentors giving their time to this vital role in the past 12 months. (A useful piece of eLearning on 'Mentoring at Samaritans' has recently been made available to us, as a piece of blended learning to complement the already existing face to face training material.)

After their mentored shifts, 'Embedding Development(ED)' is the training that completes our New Samaritans' journey towards becoming a full Samaritan, and consists of a mixture of face to face and digital modules. Huge thanks go to Dave 1046 and Debbie 1040, who between them delivered the required topics for our NS3's via Zoom; and then again to Debbie who has recently delivered the required ED to our NS1's, in face to face sessions in the Branch. These ED sessions give our NS's the valuable opportunity to meet together to bring forward for discussion, issues and experiences arising from their shifts, and queries arising from their required eLearning.

'Continuous Development' (previously termed Ongoing Training) necessary for all of us as full Samaritans, is available via our very large selection of Samaritans Home Intranet digital modules, which cover new and 'refresher' topics such as 'Refreshing Core Skills', 'Understanding Self Harm', 'Making Prison Calls Better', 'Mental Health – Supporting our Callers', 'Armed Forces Awareness' etc. Our mandatory modules during this past year have been the various 'Safeguarding Updates' and the 'Understanding our Key Policies' eLearning. This 'Understanding our Key Policies' mandatory digital module has recently been complemented by a mandatory face to face session for us all to complete this Autumn/Winter, thus providing a 'blended learning' approach to this topic.

Other training opportunities have been taken up by Branch members, provided remotely by the Regional Training Team. These include Leader Training, Emotional Support in other Settings(ESOS), and Training for Trainers. (Our Leaders Deputy, Sandra 925, has also delivered 'in-house' Leader Training.) The provision of this training has enabled volunteers to take on additional key roles in the Branch, for which the Branch is extremely grateful.

Pauline 805

WORCESTER SAMARITANS

TRUSTEES' REPORT (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022

Volunteer Care Report

It was good to see returning volunteers after a challenging few years. The wellbeing of our volunteers is the priority, without them we would not be able to provide the service we do to members of the public who find themselves in distress and despair.

Our amazing Volunteer Care Team: Nigel 893, Maggie 922, Robin 722, Evelyn 292 and Anne 770 have continued to offer support by a friendly email or phone call. This year the team has been joined by Meg 917. I would like to thank them for all for the support they have given.

Jacci 955 DD for Volunteer Care

Recruitment and Selection

Recruitment and Selection has been an 'online' process throughout 2021/22, a necessity as the pandemic continued to have a huge effect on personal interactions throughout the whole population.

However, it is a pleasure to be able to say that the process has been successful, led and supported through the year by one of former Samaritans, Charlotte 980 as Deputy Director for this area. We have during the year recruited and trained three cohorts of new volunteers, the majority of whom completed their training and have now established themselves as valuable members of the branch.

As we move forward to 2022/23, we have recently appointed a new Deputy Director for Recruitment and Selection, Maggie 922, Maggie is hoping that more face to face meetings and training will be possible. The BLT are aware of how important and valued the 'in person' contact is. But that at the moment that remains rather a 'wait and see' situation.

The current R&S team now comprises 11 Sams.

Maggie 922 DD for Recruitment and Selection, Roy 1047 Director

Rota Management

This is a new area of responsibility, created with Roy's approval on his becoming Branch Director.

The remit covers ensuring that the rota is as full as Covid and volunteer availability allow, in addition to working with directorate colleagues to make returning to, or beginning, regular duties easier and well supported.

I look forward to presenting a full report for next year's AGM.

Evelyn 292 DD for Rota Management

WORCESTER SAMARITANS

TRUSTEES' REPORT (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022

Information and governance

As an affiliated Branch, Worcester Samaritans is set up as an individual charity with governing documents based on Samaritans templates and with specific agreements with the central charity.

This arrangement allows the branch to:

- Preserve the diversity, local understanding and innovation of our branch, whilst building a greater level of cohesion and improving the ability to operate together as a united body
- Build on and strengthen our existing regional and national infrastructure to make sure that all parts can contribute to the delivery of an excellent service
- Implement robust agreements with our branch to guarantee the quality and consistency of our services

Assessing and improving the Branch services is essential if we are able to offer the best possible support to our callers. The branch director works with our Regional Director and Regional officers to maintain and improve quality in line with the strategy set out by Samaritans Central office (SCO). There is a rigorous quality regime set out by SCO that we engage in as a branch.

Roy 1047

WORCESTER SAMARITANS

INDEPENDENT EXAMINER'S REPORT

TO THE TRUSTEES OF WORCESTER SAMARITANS

I report to the trustees on my examination of the financial statements of Worcester Samaritans (the charity) for the year ended 31 March 2022.

Responsibilities and basis of report

As the trustees of the charity you are responsible for the preparation of the financial statements in accordance with the requirements of the Charities Act 2011 (the 2011 Act).

I report in respect of my examination of the charity's financial statements carried out under section 145 of the 2011 Act. In carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

Your attention is drawn to the fact that the charity has prepared financial statements in accordance with Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) in preference to the Accounting and Reporting by Charities: Statement of Recommended Practice issued on 1 April 2005 which is referred to in the extant regulations but has now been withdrawn.

I understand that this has been done in order for financial statements to provide a true and fair view in accordance with Generally Accepted Accounting Practice effective for reporting periods beginning on or after 1 January 2015.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

- 1 accounting records were not kept in respect of the charity as required by section 130 of the 2011 Act; or
- 2 the financial statements do not accord with those records; or
- 3 the financial statements do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the financial statements to be reached.



Sarah J. Morley BA(Hons) ACA
Kendall Wadley LLP

Merevale House
27 Sansome Walk
Worcester
WR1 1NU

Dated: 22 August 2022

WORCESTER SAMARITANS

STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2022

| | Notes | Unrestricted funds 2022 £ | Restricted funds 2022 £ | Total 2022 £ | Unrestricted funds 2021 £ | Restricted funds 2021 £ | Total 2021 £ |
|---|-------|------------------------------------|----------------------------------|--------------------|------------------------------------|----------------------------------|--------------------|
| Income from: | | | | | | | |
| Donations and legacies | 3 | 15,554 | - | 15,554 | 38,970 | - | 38,970 |
| Charitable activities | 4 | - | 5,604 | 5,604 | - | 3,336 | 3,336 |
| Other trading activities | 5 | 818 | - | 818 | 4,505 | - | 4,505 |
| Investments | 6 | 1,708 | - | 1,708 | 2,244 | - | 2,244 |
| Total income | | 18,080 | 5,604 | 23,684 | 45,719 | 3,336 | 49,055 |
| Expenditure on: | | | | | | | |
| Raising funds | 7 | 1,056 | - | 1,056 | 1,375 | - | 1,375 |
| Charitable activities | 8 | 31,026 | 4,207 | 35,233 | 32,876 | 2,113 | 34,989 |
| Total resources expended | | 32,082 | 4,207 | 36,289 | 34,251 | 2,113 | 36,364 |
| Net (losses)/gains on investments | 12 | (4,799) | - | (4,799) | (930) | - | (930) |
| Net movement in funds | | (18,801) | 1,397 | (17,404) | 10,538 | 1,223 | 11,761 |
| Fund balances at 1 April 2021 | | 242,923 | 3,007 | 245,930 | 232,385 | 1,784 | 234,169 |
| Fund balances at 31 March 2022 | | 224,122 | 4,404 | 228,526 | 242,923 | 3,007 | 245,930 |

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

WORCESTER SAMARITANS

BALANCE SHEET

AS AT 31 MARCH 2022

| | Notes | 2022 £ | £ | 2021 £ | £ |
|---|-------|----------------|----------------|----------------|----------------|
| Fixed assets | | | | | |
| Tangible assets | 13 | | 118,856 | | 119,657 |
| Investments | 15 | | 62,631 | | 67,430 |
| | | | <u>181,487</u> | | <u>187,087</u> |
| Current assets | | | | | |
| Debtors | 16 | 2,546 | | 3,955 | |
| Cash at bank and in hand | | 46,696 | | 57,452 | |
| | | <u>49,242</u> | | <u>61,407</u> | |
| Creditors: amounts falling due within one year | 17 | (2,203) | | (2,564) | |
| Net current assets | | | 47,039 | | 58,843 |
| Total assets less current liabilities | | | <u>228,526</u> | | <u>245,930</u> |
| Income funds | | | | | |
| Restricted funds | 18 | | 4,404 | | 3,007 |
| <u>Unrestricted funds</u> | | | | | |
| Designated funds | 19 | 132,590 | | 136,335 | |
| General unrestricted funds | | 91,532 | | 106,588 | |
| | | <u>224,122</u> | | <u>242,923</u> | |
| | | | <u>228,526</u> | | <u>245,930</u> |

The financial statements were approved by the Trustees on 22 August 2022 and signed on their behalf:



R Blendell
Chair of Trustees

WORCESTER SAMARITANS

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2022

1 Accounting policies

Charity information

Worcester Samaritans is a Charitable Incorporated Organisation. The principal address is 10 Sansome Place, Worcester, WR1 1UA.

1.1 Accounting convention

The financial statements have been prepared in accordance with the charity's [governing document], the Charities Act 2011 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)". The charity is a Public Benefit Entity as defined by FRS 102.

The charity has taken advantage of the provisions in the SORP for charities applying FRS 102 Update Bulletin 1 not to prepare a Statement of Cash Flows.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The financial statements have been prepared under the historical cost convention, modified to include the revaluation certain financial instruments at fair value. The principal accounting policies adopted are set out below.

1.2 Going concern

At the time of approving the financial statements, the trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. Thus the trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

1.3 Charitable funds

Unrestricted funds are available for use at the discretion of the trustees in furtherance of their charitable objectives.

Restricted funds are subject to specific conditions by donors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the financial statements.

1.4 Income

Income is recognised when the charity is legally entitled to it after any performance conditions have been met, the amounts can be measured reliably, and it is probable that income will be received.

Cash donations are recognised on receipt. Other donations are recognised once the charity has been notified of the donation, unless performance conditions require deferral of the amount. Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

Legacies are recognised on receipt or otherwise if the charity has been notified of an impending distribution, the amount is known, and receipt is expected. If the amount is not known, the legacy is treated as a contingent asset.

1.5 Expenditure

Liabilities are accounted for at the point at which a contractual obligation has been fulfilled and a liability vests on the charity.

WORCESTER SAMARITANS

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2022

1 Accounting policies (Continued)

1.6 Tangible fixed assets

Tangible fixed assets are initially measured at cost and subsequently measured at cost or valuation, net of depreciation and any impairment losses.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

| | |
|-----------------------------|---|
| Freehold land and buildings | 2% on cost for buildings, land is not depreciated |
| Fixtures and fittings | 20% on cost |

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in the statement of financial activities.

1.7 Fixed asset investments

Fixed asset investments are initially measured at transaction price excluding transaction costs, and are subsequently measured at fair value at each reporting date. Changes in fair value are recognised in net income/(expenditure) for the year. Transaction costs are expensed as incurred.

1.8 Impairment of fixed assets

At each reporting end date, the charity reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any).

1.9 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, and other short-term liquid investments with original maturities of three months or less.

1.10 Financial instruments

The charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the charity's balance sheet when the charity becomes party to the contractual provisions of the instrument.

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest. Financial assets classified as receivable within one year are not amortised.

Basic financial liabilities

Basic financial liabilities, including creditors are initially recognised at transaction. Financial liabilities classified as payable within one year are not amortised.

Derecognition of financial liabilities

Financial liabilities are derecognised when the charity's contractual obligations expire or are discharged or cancelled.

WORCESTER SAMARITANS

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2022

2 Critical accounting estimates and judgements

In the application of the charity's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

3 Donations and legacies

| | 2022 | 2021 |
|---|---------------|---------------|
| | £ | £ |
| Donations and gifts | 9,250 | 4,272 |
| Grants | - | 20,000 |
| Other | 6,304 | 14,698 |
| | <u>15,554</u> | <u>38,970</u> |
| Donations, gifts and specific grants | | |
| Restricted | | |
| Unrestricted | | |
| The Hawthorne Charitable Trust | 3,750 | 3,000 |
| Waitrose Community Matters | 300 | 333 |
| S Pennifold | 900 | - |
| Parishes of Colwall | 100 | 300 |
| Worcester Rotary Club | - | 99 |
| St John Baptist Church | 200 | - |
| Dumbreck Society | 1,000 | 500 |
| Edward Cadbury Charitable Trust | - | 5,000 |
| The Robert & Douglas Turner Charitable Trust | 3,000 | - |
| The Samaritans | - | 40 |
| Worcestershire Community Foundation - Covid-19 relief | - | 5,000 |
| National Lottery Covid-19 Relief Fund | - | 10,000 |
| | <u>9,250</u> | <u>24,272</u> |

WORCESTER SAMARITANS

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2022

4 Charitable activities

| | Prison services | Prison services |
|-------------------------------------|--------------------|--------------------|
| | 2022 | 2021 |
| | £ | £ |
| Prison services - restricted income | 5,604 | 3,336 |

5 Other trading activities

| | 2022 | 2021 |
|--------------------|------|-------|
| | £ | £ |
| Fundraising events | 818 | 4,505 |

6 Investments

| | 2022 | 2021 |
|--------------------------------|-------|-------|
| | £ | £ |
| Income from listed investments | 1,696 | 2,222 |
| Interest receivable | 12 | 22 |
| | 1,708 | 2,244 |

7 Raising funds

| | Unrestricted funds | Unrestricted funds |
|----------------------------------|-----------------------|-----------------------|
| | 2022 | 2021 |
| | £ | £ |
| <u>Fundraising and publicity</u> | | |
| Advertising | 831 | 1,375 |
| Other fundraising costs | 225 | - |
| Fundraising and publicity | 1,056 | 1,375 |
| | 1,056 | 1,375 |

WORCESTER SAMARITANS

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2022

8 Charitable activities

| | Branch Running costs £ | Prison services £ | Total £ | Total 2021 £ |
|---|---------------------------------|-------------------------|---------------|--------------------|
| Depreciation and impairment | 3,987 | - | 3,987 | 5,700 |
| Premises repairs and renewals | 4,660 | - | 4,660 | 7,332 |
| Printing, postage and stationery | 397 | - | 397 | 892 |
| Telephone | 1,675 | - | 1,675 | 1,864 |
| Heat, light, water and insurance | 2,835 | - | 2,835 | 3,183 |
| Housekeeping | 2,599 | - | 2,599 | 3,372 |
| Volunteers expenses | 824 | 4,207 | 5,031 | 2,766 |
| Training and conferences | 94 | - | 94 | - |
| Parking | 1,080 | - | 1,080 | 1,110 |
| Sundry expenses | 186 | - | 186 | 35 |
| Bank charges | 97 | - | 97 | 69 |
| | <u>18,434</u> | <u>4,207</u> | <u>22,641</u> | <u>26,323</u> |
| Share of governance costs (see note 10) | <u>12,592</u> | <u>-</u> | <u>12,592</u> | <u>8,666</u> |
| | <u>31,026</u> | <u>4,207</u> | <u>35,233</u> | <u>34,989</u> |
| Analysis by fund | | | | |
| Unrestricted funds | 31,026 | - | 31,026 | 32,876 |
| Restricted funds | - | 4,207 | 4,207 | 2,113 |
| | <u>31,026</u> | <u>4,207</u> | <u>35,233</u> | <u>34,989</u> |
| For the year ended 31 March 2021 | | | | |
| Unrestricted funds | 32,876 | - | | 32,876 |
| Restricted funds | - | 2,113 | | 2,113 |
| | <u>32,876</u> | <u>2,113</u> | | <u>34,989</u> |

9 Trustees

It is the policy of the Charity to reimburse in full, all expenses properly incurred by its volunteers in connection with its charitable activities. The Charity's Trustees, those who serve on the Management Committee, are reimbursed expenses in accordance with that policy in common with all other volunteers, the total amount included in volunteers' and director's expenses which relates to 2 (2021 - 2) trustees being reimbursed is £610 (2021- £630) for mileage, postage, stationery, telephone, property repairs and sundry expenses. Where personal circumstances permit expenses are gift aided back to the charity and included in donations.

The Samaritans has centrally effected professional indemnity insurance to protect employees, Trustees, Directors and other volunteer members of all Samaritan branches.

WORCESTER SAMARITANS

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2022

10 Support costs

| | Support costs £ | Governance costs £ | 2022 £ | 2021 £ | Basis of allocation |
|--|--------------------|-----------------------|---------------|--------------|--------------------------|
| Independent examination | - | 1,440 | 1,440 | 1,260 | Governance Governance |
| Contribution to Samaritans G.O. | - | 11,152 | 11,152 | 7,406 | |
| | <u>-</u> | <u>12,592</u> | <u>12,592</u> | <u>8,666</u> | |
| Analysed between Charitable activities | - | 12,592 | 12,592 | 8,666 | |
| | <u>-</u> | <u>12,592</u> | <u>12,592</u> | <u>8,666</u> | |

Governance costs includes payments to the accountants of £1,440 (2021 - £1,260) for the conduct of the independent examination.

11 Employees

There were no employees during the year.

12 Net (losses)/gains on investments

| | 2022 £ | 2021 £ |
|----------------------------|----------------|--------------|
| Revaluation of investments | <u>(4,799)</u> | <u>(930)</u> |

WORCESTER SAMARITANS

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2022

13 Tangible fixed assets

| | Freehold land and buildings £ | Fixtures and fittings £ | Total £ |
|------------------------------------|-------------------------------------|-------------------------------|------------|
| Cost | | | |
| At 1 April 2021 | 129,037 | 48,016 | 177,053 |
| Additions | - | 3,186 | 3,186 |
| At 31 March 2022 | 129,037 | 51,202 | 180,239 |
| Depreciation and impairment | | | |
| At 1 April 2021 | 13,117 | 44,279 | 57,396 |
| Depreciation charged in the year | 1,875 | 2,112 | 3,987 |
| At 31 March 2022 | 14,992 | 46,391 | 61,383 |
| Carrying amount | | | |
| At 31 March 2022 | 114,045 | 4,811 | 118,856 |
| At 31 March 2021 | 115,920 | 3,737 | 119,657 |

14 Financial instruments

| | 2022 £ | 2021 £ |
|---|-----------|-----------|
| Carrying amount of financial assets | | |
| Instruments measured at fair value through profit or loss | 62,631 | 67,430 |

15 Fixed asset investments

| | Listed investments £ |
|--------------------------|----------------------------|
| Cost or valuation | |
| At 1 April 2021 | 67,430 |
| Valuation changes | (4,799) |
| At 31 March 2022 | 62,631 |
| Carrying amount | |
| At 31 March 2022 | 62,631 |
| At 31 March 2021 | 67,430 |

16 Debtors

| | 2022 £ | 2021 £ |
|---|-----------|-----------|
| Amounts falling due within one year: | | |
| Prepayments and accrued income | 2,546 | 3,955 |

WORCESTER SAMARITANS

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2022

17 Creditors: amounts falling due within one year

| | 2022 £ | 2021 £ |
|------------------------------|-----------|-----------|
| Accruals and deferred income | 2,203 | 2,564 |

18 Restricted funds

The income funds of the charity include restricted funds comprising the following unexpended balances of donations and grants held on trust for specific purposes:

| | Movement in funds | | | Movement in funds | | | |
|--------------|---------------------------------|----------------------------|----------------------------|---------------------------------|----------------------------|----------------------------|----------------------------------|
| | Balance at 1 April 2020 £ | Incoming resources £ | Resources expended £ | Balance at 1 April 2021 £ | Incoming resources £ | Resources expended £ | Balance at 31 March 2022 £ |
| Prison Grant | 1,784 | 3,336 | (2,113) | 3,007 | 5,604 | (4,207) | 4,404 |

The prison grant represents funds received from Samaritans General Office to cover costs incurred in running the 'Listener scheme' in local prisons.

19 Designated funds

The income funds of the charity include the following designated funds which have been set aside out of unrestricted funds by the trustees for specific purposes:

| | Balance at 1 April 2020 £ | Resources expended £ | Balance at 1 April 2021 £ | Resources expended £ | Balance at 31 March 2022 £ |
|-----------------------------------|---------------------------------|----------------------------|---------------------------------|----------------------------|----------------------------------|
| Land and Buildings | 117,795 | (1,875) | 115,920 | (1,875) | 114,045 |
| Property Improvement and Training | 21,649 | (1,234) | 20,415 | (1,870) | 18,545 |
| | 139,444 | (3,109) | 136,335 | (3,745) | 132,590 |

The Charity assigns the freehold land and buildings held to a designated fund. This is done to ensure that the Charity will have a suitable level of reserves to meet future depreciation costs relating to these tangible fixed assets and to recognise the fact that future depreciation charges will not directly affect the net operating capital of the Charity. Additional sums are also set aside for future improvements and for the furtherance of training programmes.

WORCESTER SAMARITANS

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2022

20 Analysis of net assets between funds

| | Unrestricted funds 2022 | Designated funds 2022 | Restricted funds 2022 | 2022 Total | Unrestricted funds 2021 | Designated funds 2021 | Restricted funds 2021 | 2021 Total |
|---|-------------------------------|--------------------------|--------------------------|----------------|-------------------------------|--------------------------|--------------------------|----------------|
| | £ | £ | £ | £ | £ | £ | £ | £ |
| Fund balances at 31 March 2022 are represented by: | | | | | | | | |
| Tangible assets | 4,811 | 114,045 | - | 118,856 | 1,862 | 117,795 | - | 119,657 |
| Investments | 62,631 | - | - | 62,631 | 67,430 | - | - | 67,430 |
| Current assets/(liabilities) | 24,090 | 18,545 | 4,404 | 47,039 | 37,295 | 18,541 | 3,007 | 58,843 |
| | <u>91,532</u> | <u>132,590</u> | <u>4,404</u> | <u>228,526</u> | <u>106,587</u> | <u>136,336</u> | <u>3,007</u> | <u>245,930</u> |

WORCESTER SAMARITANS

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) ***FOR THE YEAR ENDED 31 MARCH 2022***

21 Related party transactions

There were no disclosable related party transactions during the year (2021 - none) other than those as shown in note 9.