

HERTS AND ESSEX (WARE) SAMARITANS

England & Wales - Charity number 1173717

Details

Status Registered

Legal form CIO

Registered 2017-07-07

Register [View on the Charity Commission register](#)

Contact

Address c/o 1 Cross Street
Ware
SG12 7AH

Phone 07518264420

Email ware@samaritans.org

Website <http://www.samaritans.org/branches/herts-and-essex-ware-samaritans>

Activities

Objects: TO ENABLE PERSONS IN EAST HERTFORDSHIRE AND WEST ESSEX AND THE SURROUNDING AREA AS WELL AS ELSEWHERE WHO ARE EXPERIENCING FEELINGS OF DISTRESS OR DESPAIR, INCLUDING THOSE WHO MAY BE AT RISK OF SUICIDE, TO RECEIVE CONFIDENTIAL EMOTIONAL SUPPORT AT ANY TIME OF THE DAY OR NIGHT IN ORDER TO IMPROVE THEIR EMOTIONAL HEALTH AND TO REDUCE THE INCIDENCE OF SUICIDE; TO PROMOTE A BETTER UNDERSTANDING IN SOCIETY OF SUICIDE, SUICIDAL BEHAVIOUR AND THE VALUE OF EXPRESSING FEELINGS WHICH MAY OTHERWISE LEAD TO SUICIDE OR IMPAIRED EMOTIONAL HEALTH; AND TO COLLABORATE WITH AND SUPPORT SAMARITANS CENTRAL CHARITY AND ITS AFFILIATED BRANCHES IN FULFILLING THESE OBJECTS.

Activities: We enable persons in East Hertfordshire and West Essex and the surrounding area as well as elsewhere who are experiencing feelings of distress or despair, including those who may be at risk of suicide, to receive confidential emotional support at any time of the day or night in order to improve their emotional health and reduce the incidence of suicide.

Classification

- **How:** Provides Services, Provides Advocacy/advice/information
- **What:** Education/training, The Advancement Of Health Or Saving Of Lives
- **Who:** The General Public/mankind

Geography

- Essex
- Hertfordshire

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£120,017	£99,133	-	-
2024-03-31	£52,985	£56,819	-	-
2023-03-31	£41,234	£125,696	-	-
2022-03-31	£130,333	£55,238	-	-
2021-03-31	£99,412	£32,298	-	-

Trustees

Name	Role	Appointed
Amanda Weeden		2024-05-16
Ayesha Camp		2024-11-09
Ian Warren Slater		2023-11-09
Karen Thomson		2024-11-09
Michael Houlihan		2024-11-09
Michael Tarpey		2026-04-01
Zoe Frances North		2025-05-12

Linked charities

- HERTS AND ESSEX (WARE) SAMARITANS (1173717-1)

HERTS AND ESSEX (WARE) SAMARITANS

England & Wales - Charity number 1173717

Accounts



HERTS AND ESSEX (WARE) SAMARITANS

TRUSTEES ANNUAL REPORT YEAR TO 31 MARCH 2025

BRANCH ACTIVITIES AND FINANCE REPORT

Herts and Essex (Ware) Samaritans is an independent charity affiliated with Samaritans, a National organization whose vision is that no one dies by suicide. Our mission is to make sure there's someone there for anyone who needs someone, to give people ways to cope and the skills to be there for others, and to campaign to make suicide prevention a national and local priority.

Our branch is based in Ware, in Hertfordshire and as well as assisting with the National helpline on the phone and via chatlines, we also reach out to our local communities in East Hertfordshire and West Essex. As a small charity we have regard to the Charity Commission guidance on public benefit and consider that our activities are for the public benefit.

We are entirely voluntarily funded by a mixture of donations, legacies, grants, and fundraising activities.

FINANCE REPORT

Our income for 2024/25 was £120,017, from donations, legacies, investment income, charitable activities and grant income. We are grateful to all donees for their essential financial support. We remain grateful to Herts County Council for their continued support who awarded us a grant of £10,000. We received an extremely generous donation of £65,000 from another charity that has supported us in the past, the Michael Game charity.

We wish to thank all our volunteer fundraisers for their ongoing commitment and efforts, especially the Friends of Ware Samaritans, led by Joyce and Brian (recently deceased) and the 300 Club managed by Vivien which ensure we can continue to raise much needed funds for the branch. Together they were responsible for raising over £19,000 for the branch which is over 32% of our regular operating costs.

Our operating costs for the year were £99,133, which included additional donations to SCO, the Regional teams and two regional branches totalling £40,000. We also spent funds on redecorating the exterior of the branch.

We paid a Branch Contribution to Samaritans Central Office during the year of £16,464 as an affiliated branch as stated in note c to the Accounts. This was based on a formula related to our income, expenses, and reserves for 2023/24.

The Net surplus for the year on the General Fund was £20,884. The General fund also benefited from a transfer from designated funds of £7,020 and an increase in the value of our investments of £2,388. The net surplus across all funds was £23,272.

We have a part time administrative assistant to assist our Directors and Branch Secretary and also have a cleaner to keep our property up to the standard that our volunteers deserve. Apart from this we have no paid staff and are very grateful to our volunteers for their time freely given. It has been estimated that the employment cost of our volunteers would exceed £980,000.

As at 31 March 2025, we hold cash reserves of £64,175 to cover future short-term commitments. £60,040 of these funds are held in bank deposit accounts generating investment income.

Our investments are managed by Sarasin and Partners Investment Managers in a Sarasin's Endowment Fund. The funds at 31 March 2025 had a market value of £160,159 (2024 £187,869) due in the main to a withdrawal of £20,000 to fund a contribution to SCO. This fund meets the key objectives of our investment policy.

The trustees regularly monitor the level of reserves to ensure that in this current economic climate, we have sufficient funds to continue if income levels were to fall, but also to consider future investments in our branch and our services.

GOVERNANCE AND TRUSTEES

Herts and Essex (Ware) Samaritans is registered with the Charity Commission under registered number 1173717, and its registered office is at 1 Cross Street, Ware, SG12 7AH and is governed by its Constitution alongside a Branch Agreement with Samaritans Central Office.

The Branch Directors are appointed trustees of the charity. Other trustees are appointed by the members at the Annual General Meeting and they are appointed until the next Annual General Meeting when they resign. The Branch Secretary and the Treasurer must be trustees appointed by the members.

The charity has a maximum of 13 trustees.

The trustees that were in place in 2024/25 and since that date are as follows:

Branch Director:

Jill Milner

Morisha Christy

Treasurer:

Karen Thomson (appointed 9 November 2024)

Carol Tittensor (resigned 9 November 2024)

Branch Secretary:

Zoe North (appointed 12 May 2025)

Ian Slater (resigned as Branch secretary 16 May 2024, remaining as a trustee)

Other trustees:

Jenny Barnes (resigned 9 November 2024)

Guya Persaud

Mike Tarpey (resigned 18 July 2024)

Amanda Weedon (appointed 16 May 2024)

Jodie Wheatley (resigned 9 November 2024)

Nayan Chauhan (appointed 9 November 2024)

Richard Lane (appointed 9 November 2024)

Ayesha Camp (appointed 9 November 2024)

Michael Houlihan (appointed 9 November 2024)

INVESTMENT POLICY

The key objectives of our investment policy are as follows: 'To achieve long-term capital and income growth and to provide sufficient income to support today's beneficiaries whilst still seeking 'real' growth in capital to meet the future needs of the charity.'

This is achieved with a broadly diversified global portfolio covering the world's principal stock, bond and currency markets, together with investments in "alternative" assets such as property and hedge funds. As at 31 March 2025, the asset allocation was Fixed Income 9.7%, Equities 68.2%, Property 3.8% and other 18.3% including liquid assets. The geographic allocation is 24.2% UK, 49.5% North America, Europe 12.4% and 13.9% being the Rest of the World.

The Trustees review this investment policy annually and to ensure that it remains fit for purpose by reviewing the quarterly reports of our Investment Managers, attending their annual Spring Seminar and the annual Autumn Review of the fund to gain insight into their market perspectives and seeking additional advice if required.

AUDITOR

The Accounts were independently examined by Sylvia Jenkins. The Examiners report to the Trustees, dated 9 June 2025, is available from the Secretary.

A resolution for the reappointment of Sylvia Jenkins will be proposed at the next Annual General Meeting. We are very grateful for Sylvia's continued support.

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustee on 18 June 2025

Jill Milner
Chair

Morisha Christy
Co Branch Director

THE SAMARITANS, HERTS AND ESSEX (WARE) BRANCH
INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES

I report on the accounts for the year ended 31 March 2025, which are set out on the two pages attached hereto.

Respective responsibilities of trustees and examiner

As the charity's trustees you are responsible for the preparation of the accounts; you consider that the audit requirement of section 43(2) of the Charities Act 1993 (the Act) does not apply. It is my responsibility to state, on the basis of the procedures specified in the General Directions given by the Charity Commissions under section 43(7)(b) of the Act, whether particular matters have come to my attention.

Basis of the independent examiner's report

My examination was carried out in accordance with the General Directions given by the Charity Commissioners. An examination includes a review of the accounting records. It also includes consideration of any unusual items or disclosures in the account, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently I do not express an audit opinion on the view given by the accounts.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

1. which gives reasonable cause to believe that in any material respect the requirements:
to keep accounting records in accordance with section 41 of the Act, and to prepare accounts which accord with the accounting records and to comply with the accounting requirements of the Act

have not been met, or

2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.



Sylvia A Jenkins,
Mimram House
Tewin Water
Welwyn
HERTS
AL6 0AB

9 June 2025

HERTS ESSEX (WARE) SAMARITANS
Statement of Assets and Liabilities as at 31st March 2025

	Note	2025 £	2024 £
FIXED ASSETS (at Cost)			
Freehold Property - 1 Cross Street, Ware		270,529	270,529
Capitalised Development Costs		<u>258,269</u>	<u>258,269</u>
		528,798	528,798
Van		10,000	10,000
Less: Depreciation at 20%		<u>(2,000)</u>	<u>0</u>
		8,000	10,000
INVESTMENTS (Market Value)			
Sarasin & Partners CIF for Endowments b/f		187,869	178,675
Dividends and interest received		4,902	5,322
Gain in Year		2,388	13,872
(Withdrawals) in Year		<u>(35,000)</u>	<u>(10,000)</u>
		160,159	187,869
CURRENT ASSETS			
Bank Balances			
Lloyds Bank plc - Current Account		2,957	10,147
Lloyds Bank deposit account		60,040	0
Barclays - Friends account		858	1,000
Barclays - 300 Club account		320	46
Petty Cash		<u>0</u>	<u>0</u>
		64,175	11,193
TOTAL NET ASSETS		<u>761,132</u>	<u>737,860</u>
THE FUNDS OF THE CHARITY:			
THE FUNDS OF THE CHARITY:			
Restricted funds (after expenses)	e	5,387	12,407
Designated Reserves			
Freehold Property on acquisition - 1 Cross St		270,529	270,529
Development cost to date		<u>258,269</u>	<u>258,269</u>
Total Fixed Asset reserve		528,798	528,798
Major Property maintenance Fund	e	<u>48,975</u>	<u>48,975</u>
General Fund		<u>177,972</u>	<u>147,680</u>
Total unrestricted funds	e	755,745	725,453
TOTAL CHARITY FUNDS		<u>761,132</u>	<u>737,860</u>

Approved by the Trustees and signed on their behalf:

Morisha Christy.....

Jill Milner.....

HERTS ESSEX (WARE) SAMARITANS
Receipts and Payments for the year ending 31st March 2025

Note

		General fund £	Designated funds £	Restricted funds £	2024/25 Total £	2023/24 Total £
RECEIPTS	b					
Donations		84,544			84,544	18,190
Legacies		1,500			1,500	7,520
Dividends and Interest received		4,942			4,942	5,522
Charitable activities:						
Friends of Samaritans		16,857			16,857	9,671
Grants Income		10,000			10,000	15,500
Branch events		0			0	0
Other trading activities	300 Club	2,174			2,174	1,904
TOTAL RECEIPTS		120,017	0	0	120,017	58,307
PAYMENTS	b					
Emergency Telephones		0			0	175
Volunteers Training & Support		6,626			6,626	4,777
Publicity & Outreach		677			677	2,543
Stationery & Postage		798			798	1,208
Water, Light & Heat		3,864			3,864	4,319
Household Expenses		2,888			2,888	3,112
Repairs, Renewals & Servicing		5,222			5,222	4,274
Equipment Purchase & Hire		5,474			5,474	3,074
Office telephone		0			0	694
Governance Costs		848			848	1,079
Insurance & Legal		1,198			1,198	1,135
Salary costs		10,806			10,806	9,360
Van running expenses		1,358			1,358	1,120
Depreciation of van	d	2,000			2,000	0
Cross Street maintenance		910			910	12,361
SCO Listening project contribution	c	20,000			20,000	0
Contribution to regional branches	c	20,000			20,000	0
Contribution to SCO	c	16,464			16,464	7,589
TOTAL PAYMENTS		99,133	0	0	99,133	56,819
NET INCOME SURPLUS for the Year		20,884			20,884	1,488
Gains on Investment assets		2,388			2,388	13,872
Transfer between funds		7,020		(7,020)		0
MOVEMENT IN FUNDS		30,292		(7,020)	23,272	15,360
RESERVE BALANCES at start of Year		147,680	577,773	12,407	737,860	722,500
RESERVE BALANCES at end of Year		177,972	577,773	5,387	761,132	737,860

HERTS AND ESSEX (WARE) SAMARITANS

Notes to the Accounts for the year ending 31 March 2025

- a) Accounting policies - the financial statements have been prepared in accordance with accounting policies set out in the notes below and comply with the charity's governing document, the Charities Act 2011 and follow the guidelines issued by the Charities Commission in 2016 (Charity reporting and accounting CC15d). The charity is not required to prepare accruals accounts, so the Trustees have chosen to prepare receipts and payments accounts.
- b) Receipts and Payments – summarise the movement of cash into and out of the charity during the financial year. The closing cash balance is the cash balance plus any money received before the end of the year but only banked in the following year less any cheques written before the end of the year but not cleared through the bank until the following year.
- c) The Contribution to SCO is utilised towards ongoing running costs of the service provided such as phone lines and IT connectivity and support, training materials, ongoing compliance and monitoring, research and influence.

In addition the Trustees approved a voluntary contribution to SCO to represent our share of the cost of the Listening Centre project which saw the digitalisation of all phone lines and change in the platform through which we take calls. We also made donations to other branches in the East Region and to the Regional budget, all to assist in allowing our service to develop and to support Samaritans Vision that fewer people die by suicide.

Payment for our Contribution to SCO for 2024-25 will be made after the year end and is not included in the accounts.

- d) Depreciation has been provided on the van cost on a straight line basis over 5 years.
- e) Fund accounting

Restricted funds represent restricted donations and grants, after deducting expenditure attributable thereto.

Unrestricted funds are spent or applied at the discretion of the Trustees to further the charity's objectives.

The **Major Property Maintenance Fund** represents the balance of a very generous donation from a private donor which will enable us to fund the ongoing improvements and maintenance of our property in future years.

THE SAMARITANS, HERTS AND ESSEX (WARE) BRANCH
INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES

I report on the accounts for the year ended 31 March 2025, which are set out on the two pages attached hereto.

Respective responsibilities of trustees and examiner

As the charity's trustees you are responsible for the preparation of the accounts; you consider that the audit requirement of section 43(2) of the Charities Act 1993 (the Act) does not apply. It is my responsibility to state, on the basis of the procedures specified in the General Directions given by the Charity Commissions under section 43(7)(b) of the Act, whether particular matters have come to my attention.

Basis of the independent examiner's report

My examination was carried out in accordance with the General Directions given by the Charity Commissioners. An examination includes a review of the accounting records. It also includes consideration of any unusual items or disclosures in the account, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently I do not express an audit opinion on the view given by the accounts.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

1. which gives reasonable cause to believe that in any material respect the requirements:
to keep accounting records in accordance with section 41 of the Act, and to prepare accounts which accord with the accounting records and to comply with the accounting requirements of the Act

have not been met, or

2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.



Sylvia A Jenkins,
Mimram House
Tewin Water
Welwyn
HERTS
AL6 0AB

9 June 2025

HERTS AND ESSEX (WARE) SAMARITANS

England & Wales - Charity number 1173717

Accounts

THE SAMARITANS, HERTS AND ESSEX (WARE) BRANCH
INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES

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2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.



Sylvia A Jenkins,
Mimram House
Tewin Water
Welwyn
HERTS
AL6 0AB

9 July 2024

HERTS ESSEX (WARE) SAMARITANS
Statement of Assets and Liabilities as at 31st March 2024

	Note	2024 £	2023 £
FIXED ASSETS (at Cost)			
Freehold Property - 1 Cross Street, Ware		270,529	270,529
Capitalised Development Costs		258,269	258,269
		528,798	528,798
 Van		 10,000	 0
INVESTMENTS (Market Value)			
Sarasin & Partners CIF for Endowments b/f		178,675	216,125
Gain/ (Loss) in Year		19,194	(7,450)
(Withdrawals) in Year		(10,000)	(30,000)
		187,869	178,675
CURRENT ASSETS			
Bank Balances			
Lloyds Bank plc - Current Account		10,147	13,356
Barclays - Friends account		1,000	1,329
Barclays - 300 Club account		46	342
Petty Cash		0	0
		11,193	15,027
 TOTAL NET ASSETS		737,860	722,500
 THE FUNDS OF THE CHARITY:			
 THE FUNDS OF THE CHARITY:			
Restricted funds (after expenses)	d	12,407	38,898
 Designated Reserves			
Freehold Property on acquisition - 1 Cross St		270,529	270,529
Development cost to date		258,269	258,269
Total Fixed Asset reserve		528,798	528,798
 Major Property maintenance Fund	e	48,975	48,975
 General Fund		147,680	105,829
Total unrestricted funds	f	725,453	683,602
 TOTAL CHARITY FUNDS		737,860	722,500

Approved by the Trustees and signed on their behalf:

Morisha Christy.....


Carol Tittensor.....


HERTS ESSEX (WARE) SAMARITANS
Receipts and Payments for the year ending 31st March 2024

Note

		General fund £	Designated funds £	Restricted funds £	2023/24 Total £	2022/23 Total £
RECEIPTS	b					
Donations		18,190			18,190	20,109
Legacies		500		7,020	7,520	1,000
Charitable activities:						
Friends of Samaritans		9,671			9,671	10,475
Grants Income		15,500			15,500	7,500
Other income (Xmas card sales)		200			200	0
Branch events		0			0	0
Other trading activities:						
300 Club		1,904			1,904	2,150
TOTAL RECEIPTS		45,965	0	7,020	52,985	41,234
PAYMENTS	b					
Emergency Telephones		175			175	717
Volunteers Training & Support		4,776			4,776	9,161
Publicity & Outreach		1,693			1,693	2,373
Stationery & Postage		1,208			1,208	1,413
Water, Light & Heat		4,319			4,319	3,445
Household Expenses		3,112			3,112	3,289
Repairs, Renewals & Servicing		4,274			4,274	4,272
Equipment Purchase & Hire		3,924			3,924	5,782
Office telephone		694			694	839
Governance Costs		1,163			1,163	1,755
Insurance & Legal		1,135			1,135	1,094
Salary costs		9,276			9,276	8,701
Van running expenses		1,120			1,120	0
COVID 19 specific costs		0			0	559
Cross Street maintenance		12,361			12,361	10,025
Gypsy, Romany, Traveller project		0			0	15,000
Contribution to VOIP project		0			0	40,000
Contribution to SCO	c	7,589			7,589	17,271
TOTAL PAYMENTS		56,819	0	0	56,819	125,696
NET INCOME SURPLUS / (DEFICIT) for the Year		(10,854)		7,020	(3,834)	(84,461)
Transfer from Covid reserve		33,511		(33,511)		
Gains / (Loss) on Investment assets		19,194			19,194	(7,450)
MOVEMENT IN FUNDS		41,851		(26,491)	15,360	(91,911)
RESERVE BALANCES at start of Year		105,829	577,773	38,898	722,500	814,411
RESERVE BALANCES at end of Year		147,680	577,773	12,407	737,860	722,500

HERTS AND ESSEX (WARE) SAMARITANS

Notes to the Accounts for the year ending 31 March 2024

- a) Accounting policies - the financial statements have been prepared in accordance with accounting policies set out in the notes below and comply with the charity's governing document, the Charities Act 2011 and follow the guidelines issued by the Charities Commission in 2016 (Charity reporting and accounting CC15d). The charity is not required to prepare accruals accounts, so the Trustees have chosen to prepare receipts and payments accounts.
- b) Receipts and Payments – summarise the movement of cash into and out of the charity during the financial year. The closing cash balance is the cash balance plus any money received before the end of the year but only banked in the following year less any cheques written before the end of the year but not cleared through the bank until the following year.
- c) The Contribution to SCO is utilised towards ongoing running costs of the service provided such as phone lines and IT connectivity and support, training materials, ongoing compliance and monitoring, research and influence. It also includes specific initiatives and projects such as:
- Equity, Diversity and Inclusion (EDI) - "*an organisation-wide review of how we're representing and responding to the needs of minoritized communities across the UK and Ireland*",
 - Digital Transformation programme –Future proofing our listening service,
 - Ongoing rollout of "Online Chat" function,
 - Extension of our email service.
- As a branch we are delighted to be able to contribute to projects that allow the service we provide to continue to develop and to support our vision that fewer people die by suicide. Payment for 2023-24 will be made after the year end and is not included in the accounts.
- d) Fund accounting – Restricted funds represent restricted donations and grants, after deducting expenditure attributable thereto.
- e) The Major Property Maintenance Fund represents the balance of a a very generous donation from a private donor which will enable us to fund the ongoing improvements and maintenance of our property in future years.
- f) Fund accounting – Unrestricted funds are spent or applied at the discretion of the Trustees to further the charity's objectives.

HERTS AND ESSEX (WARE) SAMARITANS

England & Wales - Charity number 1173717

Accounts



HERTS AND ESSEX (WARE) SAMARITANS

TRUSTEES ANNUAL REPORT YEAR TO 31 MARCH 2023

BRANCH ACTIVITIES AND FINANCE REPORT

Herts and Essex (Ware) Samaritans is an independent charity affiliated with Samaritans, a National organization whose vision is that no one dies by suicide. Our mission is to make sure there's someone there for anyone who needs someone, to give people ways to cope and the skills to be there for others, and to campaign to make suicide prevention a national and local priority.

Our branch is based in Ware, in Hertfordshire and as well as assisting with the National helpline on the phone and via chatlines, we also reach out to our local communities in East Hertfordshire and West Essex. As a small charity we have regard to the Charity Commission guidance on public benefit and consider that our activities are for the public benefit.

We are entirely voluntarily funded by a mixture of donations, legacies, grants, and fundraising activities.

FINANCE REPORT

Our total income for 2022/23 was £41,324, from donations, legacies, charitable activities and grant income. We thank all contributors for their essential financial support which enables the branch to operate and support our communities. We remain grateful to Herts County Council and PohWer for their continued annual support. The trustees recognise that the main risks faced by the charity, are in terms of receiving ongoing funding

We wish to thank all our volunteer fundraisers for their ongoing commitment and efforts, especially the Friends of Ware Samaritans, led by Joyce 249 and Brian 77, and the 300 Club managed by Vivien 22 which ensure we can continue to raise much needed funds for the branch.

Our regular operating costs for the year were £39,075 which are back at pre Covid levels with the exception of additional salary costs paid to our part time employee and our cleaner. We recruited a part time administrative assistant in March 2022, to assist our Director and Branch Leadership team and have also recruited a cleaner to keep our property up to the standard that our volunteers deserve. Apart from this we have no paid staff and are very grateful to our volunteers for their time freely given. It has been estimated that the employment cost of our volunteers would exceed £835,000.

We were also in a position, based on surplus income from previous years to contribute to specific projects including building alterations costing £10,025 to allow us to have an additional duty room for chat duties, a one off contribution to a Central Office VOIP project of £40,000 (see below) and the cost of £15,000 for financing the Gypsy, Romany, Traveller project (see below).

We have paid a Branch Contribution to Samaritans Central Office during the year of £17,271 as an affiliated branch, as stated in note c to the Accounts. This was based on a formula related to our income, expenses, and reserves for 2021/22 and contributes to phone lines, marketing, governance and ongoing support.

The Voice Over Internet Protocol (VOIP) project is a necessary project headed by SCO recognizing that by 2025 traditional copper landlines are being phased out and all calls will be taken over the internet. As you will appreciate, the cost of changing the phone lines for the entire organization is huge, and we were very happy to be able to offer ourselves as a pilot branch, so that most of our phone lines have been transferred over, and also to contribute to the cost of this project.

Full details of the Gypsy, Romany, Traveller project were detailed in the Annual report for 2021/22. The branch was in a fortunate position to be able to fund two short videos, one depicting a scripted telephone conversation by a male individual, played by an actor, who lived within one of the communities and a Samaritans volunteer; and the other detailing a conversation between one of our volunteers, Alister 220 and Claire Rice, the project manager at GATE Herts, who also spoke at our 2022 AGM, in which they discussed the relevant concerns within the community and how we could try and reach out and bridge the gap. The videos were launched in March 2023 and have currently had over 30,000 views on YouTube. Susannah 178, our ex Branch Director, was invited to speak in the Houses of Parliament, representing Samaritans, in September 2023, to discuss our involvement in the project in line with two All Party Parliamentary Groups - APPG on Suicide and Self-Harm Prevention together with the APPG for Gypsies, Travellers and Roma. We continue to work closely with GATE Herts and Samaritans Central Office to try to extend our reach.

The net effect of the above income and costs resulted in a net deficit for the year of £84,461, as a result of a mismatch in timing between receiving donations and spending funds. However, during the tenure of this 3 year Branch Directorship under Susannah 178's successful steer, the branch was able to add over £70,000 to its reserves, even taking into account the contributions to exceptional projects, due to the generosity of our donors and grants obtained, in particular during Covid. This leaves the branch in a very good position, now that we are fully functioning post Covid, to be able to reach out to the community, maintain our branch to a good standard, and to support our volunteers enabling them to ultimately support our callers and local communities.

As at 31 March 2023 we held cash reserves of £15,027 to cover future short-term commitments.

Surplus funds, not needed to meet our immediate needs, are invested in a Common Investment Fund (CIF) for Endowments managed by Sarasin and Partners Investment Managers. The invested and reinvested funds at 31 March 2023 had a market value of £178,675. We made a withdrawal from our investment of £30,000 to enable us to make a contribution to Samaritans Central Office towards the VOIP project. The investments did fall in value during the year due to the current financial crisis. We are aware that our future income is exposed to the threat of the ongoing economic situation and may impact all our donors and other sources of income.

The trustees consider that the liquid reserves held of £193,702 are sufficient to enable us to continue with our mission both nationally and locally, and to enable us to maintain our premises to a good standard.

GOVERNANCE AND TRUSTEES

Herts and Essex (Ware) Samaritans is registered with the Charity Commission under registered number 1173717, and its registered office is at 1 Cross Street, Ware, SG12 7AH and is governed by its Constitution alongside a Branch Agreement with Samaritans Central Office.

The Branch Directors are appointed trustees of the charity. Other trustees are appointed by the members at the Annual General Meeting and they are appointed until the next Annual General Meeting when they resign. The Branch Secretary and the Treasurer must be trustees appointed by the members.

The charity has a maximum of 13 trustees.

The trustees that were in place in 2022/23 and since that date are as follows:

Branch Director:

Susannah Fenton (resigned 31 March 2023)

Jill Milner (appointed 1 April 2023)

Morisha Christy*

Treasurer:

Carol Tittensor

Branch Secretary:

Vicky Jordan (resigned 31 March 2023)

Liz Doughty (appointed 1 April 2023, resigned 9 September 2023)

Other trustees:

Jenny Barnes (appointed 21 September 2022)

George Goldspink

Emma Harrison

Guya Persaud

Mike Tarpey

Jodie Wheatley

*currently acting as Branch secretary

INVESTMENT POLICY

Our approach to investment risk requires a diversified portfolio for our investments with the asset allocation as at 31 March 2023 being Fixed Income 14.5%, Equities 64.6%, Property 4.3% and other 16.6% including liquid assets. The geographic allocation is 42.1% UK, 31.3% North America, Europe 9.4% and 17.2% being the Rest of the World. Our CIF for

Endowments is specifically for charities and stocks are selected using ethical criteria by qualified investment managers.

The Trustees review this investment policy annually and to ensure that it remains fit for purpose by reviewing the quarterly reports of our Investment Managers, attending their annual Spring Seminar and the annual Autumn Review of the CIF fund to gain insight into their market perspectives and seeking additional advice if required.

INDEPENDENT EXAMINER

The Accounts were independently examined by Sylvia Jenkins. The Examiners report to the Trustees, dated 25 September 2023, is available from the Secretary.

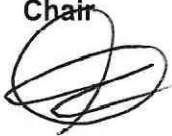
A resolution for the reappointment of Sylvia Jenkins will be proposed at the next Annual General Meeting. We are very grateful for Sylvia's continued support.

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees on 23 October 2023



Jill Milner
Chair



Morisha Christy
Co Branch Director

HERTS ESSEX (WARE) SAMARITANS
Statement of Assets and Liabilities as at 31st March 2023

	Note	2023	2022
		£	£
FIXED ASSETS (at Cost)			
Freehold Property - 1 Cross Street, Ware		270,529	270,529
Capitalised Development Costs		<u>258,269</u>	<u>258,269</u>
		528,798	528,798
INVESTMENTS (Market Value)			
Sarasin & Partners CIF for Endowments b/f		216,125	111,996
(Loss)/Gain in Year		(7,450)	4,129
(Sold)/Invested in Year		<u>(30,000)</u>	<u>100,000</u>
		178,675	216,125
CURRENT ASSETS			
Bank Balances			
Lloyds Bank plc - Current Account		13,356	68,142
Barclays - Friends account		1,329	854
Barclays - 300 Club account		342	492
Petty Cash		<u>0</u>	<u>0</u>
		15,027	69,488
TOTAL NET ASSETS		<u><u>722,500</u></u>	<u><u>814,411</u></u>
THE FUNDS OF THE CHARITY:			
THE FUNDS OF THE CHARITY:			
Restricted funds (after expenses)	d	38,898	54,457
Designated Reserves			
Freehold Property on acquisition - 1 Cross St		270,529	270,529
Development cost to date		<u>258,269</u>	<u>258,269</u>
Total Fixed Asset reserve		528,798	528,798
Major Property maintenance Fund	e	<u>48,975</u>	<u>59,000</u>
General Fund		<u>105,829</u>	<u>172,156</u>
Total unrestricted funds	f	683,602	759,954
TOTAL CHARITY FUNDS		<u><u>722,500</u></u>	<u><u>814,411</u></u>

Approved by the Trustees and signed on their behalf:

Morisha Christy.....

Carol Tittensor.....

HERTS ESSEX (WARE) SAMARITANS
Receipts and Payments for the year ending 31st March 2023

Note

	General fund £	Designated funds £	Restricted funds £	2022/23 Total £	2021/22 Total £
RECEIPTS	b				
Donations	16,343	3,766		20,109	105,385
Legacies	1,000			1,000	500
Restricted Funds	0			0	0
Charitable activities:					
Friends of Samaritans	10,475			10,475	10,326
Grants Income	7,500			7,500	8,000
Other income (Vodafone refund)	0			0	3,980
Branch events				0	0
Other trading activities:					
300 Club	2,150			2,150	2,142
TOTAL RECEIPTS	37,468	3,766	0	41,234	130,333
PAYMENTS	b				
Emergency Telephones	717			717	802
Volunteers Training & Support	5,395	3,766		9,161	4,376
Publicity & Outreach	2,373			2,373	3,029
Stationery & Postage	1,413			1,413	344
Water, Light & Heat	3,445			3,445	2,346
Household Expenses	3,289			3,289	1,791
Repairs, Renewals & Servicing	4,272			4,272	2,756
Equipment Purchase & Hire	5,782			5,782	3,337
Office telephone	839			839	768
Governance Costs	1,755			1,755	421
Insurance & Legal	1,094			1,094	1,009
Salary costs	8,701			8,701	520
COVID 19 specific costs			559	559	2,561
Cross Street alterations		10,025		10,025	0
Gypsy, Romany, Traveller project			15,000	15,000	0
Contribution to VOIP project	40,000			40,000	0
Contribution to SCO	17,271			17,271	31,178
TOTAL PAYMENTS	96,346	13,791	15,559	125,696	55,238
NET INCOME SURPLUS / (DEFICIT) for the Year	(58,877)	(10,025)	(15,559)	(84,461)	75,095
Gains / (Loss) on Investment assets	(7,450)			(7,450)	4,129
MOVEMENT IN FUNDS	(66,327)	(10,025)	(15,559)	(91,911)	79,224
RESERVE BALANCES at start of Year	172,156	587,798	54,457	814,411	735,187
RESERVE BALANCES at end of Year	105,829	577,773	38,898	722,500	814,411

THE SAMARITANS, HERTS AND ESSEX (WARE) BRANCH
INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES

I report on the accounts for the year ended 31 March 2023, which are set out on the two pages attached hereto.

Respective responsibilities of trustees and examiner

As the charity's trustees you are responsible for the preparation of the accounts; you consider that the audit requirement of section 43(2) of the Charities Act 1993 (the Act) does not apply. It is my responsibility to state, on the basis of the procedures specified in the General Directions given by the Charity Commissions under section 43(7)(b) of the Act, whether particular matters have come to my attention.

Basis of the independent examiner's report

My examination was carried out in accordance with the General Directions given by the Charity Commissioners. An examination includes a review of the accounting records. It also includes consideration of any unusual items or disclosures in the account, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently I do not express an audit opinion on the view given by the accounts.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

1. which gives reasonable cause to believe that in any material respect the requirements:
to keep accounting records in accordance with section 41 of the Act, and to prepare accounts which accord with the accounting records and to comply with the accounting requirements of the Act

have not been met, or

2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.



Sylvia A Jenkins,
Mimram House
Tewin Water
Welwyn
HERTS
AL6 0AB

25 September 2023

HERTS AND ESSEX (WARE) SAMARITANS

England & Wales - Charity number 1173717

Accounts

HERTS AND ESSEX (WARE) SAMARITANS

FINANCE REPORT FOR ANNUAL REPORT 2021/22

FINANCIAL REVIEW

Our income for 2021/22 was £130,333, from donations, charitable activities and grants income. We thank all for their essential financial support. We remain grateful to Herts County Council and PohWer for their continued annual support. In particular we are most grateful to the Hertford Yarnbombers who selected us as their charity of the year, the Mayor of Broxbourne charity appeal and a most generous private donor who gave us funds to meet our future property needs.

We wish to thank all our volunteer fundraisers for their ongoing commitment and efforts, especially the Friends of Ware Samaritans, led by Joyce and Brian and the 300 Club managed by Vivien which ensure we can continue to raise much needed funds for the branch, under difficult circumstances.

Our operating costs for the year were £24,060. These included several equipment purchases and improvements to the branch, to specifically enable us to continue to offer our services in a Covid compliant manner. We have been particularly frugal with spending because of the continuing uncertainty around Covid 19 and our inability to undertake in particular our Outreach activity and the selection, recruitment and training of volunteers at our centre.

We have paid a Branch Contribution to the Samaritans Central Office during the year of £31,178 as an affiliated branch as stated in note c to the Accounts. This was based on a formula related to our income, expenses, and reserves for 2020/21. The Net Surplus for the year was £75,095.

We recruited a part time administrative assistant in March 2022, to assist our Director and Branch Secretary. Apart from this we have no paid staff and are very grateful to our volunteers for their time freely given. It has been estimated that the employment cost of our volunteers would exceed £800,000.

We have a perpetual and ever-growing demand on our service. Covid and its consequences, including bereavements, long-covid, the change in working habits and the loss of education for young people imposes another level of demand on us, as will the economic climate we know we face due to, among other issues, the war in Ukraine. Having served our community for over 50 years we are determined to ensure this will continue.

We hold cash reserves of £69,488 to cover future short-term commitments and the demands on our service which we expect to continue as a consequence of the pandemic.

Our investments are managed by Sarasin and Partners Investment Managers in a Common Investment Fund (CIF) for Endowments. The invested and reinvested funds at 31 March 2022 had a market value of £216,125. We made a further investment of £100,000 into our investments in 2021/22 and we have seen an improvement in the value of our investment during the year of £4,129. We are aware that our future income is exposed to the threat of the current economic scenario that is developing and will impact all our donors and in particular some of our most reliable sources of income.

This approach to managing our financial affairs has served us well in the recent past. Over the last 18 years we have moved in stages from a 2-bedroom terraced house with 80/90 volunteers to a fully functional Samaritans' centre with 170 volunteers and the potential for more.

INVESTMENT POLICY

Our approach to investment risk requires a diversified portfolio for our investments with the asset allocation being Fixed Income 6.95%, Equities 69.11%, Property 5.53% and other 18.41% including liquid assets. The geographic allocation is 39.7% UK, 35.3% North America, Europe 9.3% and 15.7% being the Rest of the World. Our CIF for Endowments is specifically for charities and stocks are selected using ethical criteria.

The Trustees review this investment policy annually and to ensure that it remains fit for purpose by reviewing the quarterly reports of our Investment Managers, attending their annual Spring Seminar and the annual Autumn Review of the CIF fund to gain insight into their market perspectives and seeking additional advice if required.

AUDITOR

The Accounts were independently examined by Sylvia Jenkins. The Examiners report to the Trustees, dated 30 July 2022, is available from the Secretary.

A resolution for the reappointment of Sylvia Jenkins will be proposed at the next Annual General Meeting. We are very grateful for Sylvia's continued support.

HERTS ESSEX (WARE) SAMARITANS
Statement of Assets and Liabilities as at 31st March 2022

	Note	2022	2021
		£	£
FIXED ASSETS (at Cost)			
Freehold Property - 1 Cross Street, Ware		270,529	270,529
Capitalised Development Costs		258,269	258,269
		528,798	528,798
INVESTMENTS (Market Value)			
Sarasin & Partners CIF for Endowments b/f		111,996	74,307
Gain/(Loss) in Year		4,129	17,689
Invested/(Sold) in Year		100,000	20,000
		216,125	111,996
CURRENT ASSETS			
Bank Balances			
Lloyds Bank plc - Current Account		68,142	90,556
Barclays - Friends account		854	3,028
Barclays - 300 Club account		492	750
Petty Cash		0	59
		69,488	94,393
TOTAL NET ASSETS		814,411	735,187
 THE FUNDS OF THE CHARITY:			
RESTRICTED FUND (after expenses)	d	54,457	36,631
 UNRESTRICTED FUNDS			
Designated Reserves			
Freehold Property on acquisition - 1 Cross St		270,529	270,529
Development cost to date		258,269	258,269
Total Fixed Asset reserve		528,798	528,798
Major Property Maintenance fund	e	59,000	-
General fund			
Balance b/f		169,758	121,586
Movement In Year		79,224	84,803
Transfer to restricted reserve		(17,826)	(36,631)
Transfer to major property maintenance fund		(59,000)	
Balance c/f		172,156	169,758
Total Unrestricted funds	f	759,954	698,556
TOTAL CHARITY FUNDS		814,411	735,187

Approved by the Trustees and signed on their behalf:

Susannah Fenton

Carol Tittensor.....

HERTS ESSEX (WARE) SAMARITANS
Receipts and Payments for the year ending 31st March 2022

	Note	2021/22	2020/21
		Total	Total
		£	£
RECEIPTS	b		
Donations		84,998	39,204
Legacies		500	0
Restricted Funds			
Yarnbombers donations		20,387	0
Outreach support		0	2,000
COVID 19 relief support		0	43,353
Charitable activities:			
Friends of Samaritans		10,326	4,285
Grants Income		8,000	7,500
Other income (Vodafone refund)		3,980	0
Branch events		0	70
Other trading activities:			
300 Club		2,142	3,000
TOTAL RECEIPTS		130,333	99,412
PAYMENTS	b		
Emergency Telephones		802	741
Volunteers Training & Support		4,376	1,229
Publicity & Advertising		3,029	600
Stationery & Postage		344	334
Water, Light & Heat		2,346	2,060
Household Expenses		1,791	466
Repairs, Renewals & Servicing		2,756	1,393
Equipment Purchase & Hire		3,337	415
Office telephone		768	1,260
Governance Costs		421	618
Insurance & Legal		1,009	922
Salary costs		520	
COVID 19 specific costs		2,561	8,398
Operating Costs		24,060	18,436
Contribution to SCO	c	31,178	13,862
TOTAL PAYMENTS		55,238	32,298
NET INCOME SURPLUS / (DEFICIT) for the Year		75,095	67,114
Gains / (Loss) on Investment assets		4,129	17,689
MOVEMENT IN FUNDS		79,224	84,803
RESERVE BALANCES at start of Year		735,187	650,384
RESERVE BALANCES at end of Year		814,411	735,187

THE SAMARITANS, HERTS AND ESSEX (WARE) BRANCH
INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES

I report on the accounts for the year ended 31 March 2022, which are set out on the two pages attached hereto.

Respective responsibilities of trustees and examiner

As the charity's trustees you are responsible for the preparation of the accounts; you consider that the audit requirement of section 43(2) of the Charities Act 1993 (the Act) does not apply. It is my responsibility to state, on the basis of the procedures specified in the General Directions given by the Charity Commissions under section 43(7)(b) of the Act, whether particular matters have come to my attention.

Basis of the independent examiner's report

My examination was carried out in accordance with the General Directions given by the Charity Commissioners. An examination includes a review of the accounting records. It also includes consideration of any unusual items or disclosures in the account, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently I do not express an audit opinion on the view given by the accounts.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

1. which gives reasonable cause to believe that in any material respect the requirements:
to keep accounting records in accordance with section 41 of the Act, and to prepare accounts which accord with the accounting records and to comply with the accounting requirements of the Act

have not been met, or

2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.



Sylvia A Jenkins,
Mimram House
Tewin Water
Welwyn
HERTS
AL6 0AB

30 July 2022

HERTS AND ESSEX (WARE) SAMARITANS

England & Wales - Charity number 1173717

Accounts

HERTS AND ESSEX (WARE) SAMARITANS

FINANCE REPORT FOR ANNUAL REPORT 2020/21

FINANCIAL REVIEW

Our income for 2020/21 was £99,412, from donations, charitable activities and grants income. We thank all for their essential financial support. This year we are particularly appreciative of those who stepped up to support us cope with Covid 19 during the year, and moreover for the expected continued demand on our service due to typically, long covid, bereavements and the economic position of the most vulnerable. These included Hertfordshire Community Fund, the National Lottery Community Fund, Howmet Ltd, East Herts DC, Ware Town Hall, the Locality Funds of our Councillors, and significant gifts from private donors. We also have a commitment of support from the Mayor of Hertford when he has completed his 2 year term. We remain grateful to Herts County Council and PohWer for their continued annual support.

We wish to thank all our volunteer fundraisers for their ongoing commitment and efforts, especially the Friends of Ware Samaritans, led by Joyce and Brian and the 300 Club managed by Vivien which continue to raise much needed funds for the branch, under difficult circumstances.

Our operating costs for the year were £32,298. These included several equipment purchases and improvements to the branch, to specifically enable us to continue to offer our services in a Covid compliant manner. We have been particularly frugal with spending because of the uncertainty around Covid 19 and our inability to undertake in particular our Outreach activity and the selection, recruitment and training of volunteers at our centre.

We have paid a Branch Contribution to the Samaritans Central Charity during the year of £13,862 as an affiliated branch. This was based on a formula related to our income, expenses, and reserves for 2019/20. The Net Surplus for the year was £67,114.

We have no paid staff and are very grateful to our volunteers for their time freely given. It has been estimated that the employment cost of our volunteers would exceed £800,000.

We have an Income Generating Reserves of £111,996 which will in due course cover the future loss of what has been a very reliable low risk income source. We also currently hold cash reserves of £94,393 to cover future short-term commitments and the demands on our service which we expect, as a consequence of the pandemic. We have served our community for over 50 years and are determined to ensure this will continue given the growing demand we face.

Our investments are managed by Sarasin and Partners Investment Managers in a Common Investment Fund (CIF) for Endowments. The invested and reinvested funds at 31 March 2021 had a market value of £111,996. We made a further investment of £20,000 into our investments in 2020/21 and we have seen an improvement in the value of our investment during the year of £17,689.

In summary, we are conscious of the continuing impact that the Covid-19 pandemic may have on our finances in the current year but feel that we have sufficient reserves to meet our running costs for the foreseeable future. Since the impact of COVID 19 was evident we have been actively fund raising for grants and donations from such sources that are able to support us. We have been determined to maintain our full service and support the vulnerable in our community, but the ability of our Friends of Samaritans to hold community fundraising events has been substantially impaired by the lockdown and caution of the public. Moreover, we are aware that the recession that follows this pandemic will have a significant impact on the well-being of people as was evident in the previous financial recession. This will lead to an increased demand on our service for some years. We will maintain that active fundraising and are quietly confident that community sources will support our service to the community.

This approach to managing our financial affairs has served us well in the recent past. Over the last 18 years we have moved in stages from a 2-bedroom terraced house with 80/90 volunteers to a fully functional Samaritans' centre with 160/170 volunteers and the potential for more.

INVESTMENT AND RESERVES POLICY

Our short-term policy is to hold cash in our current account at Lloyds Bank Plc, the amount of which is shown as part of our Unrestricted Funds (See Assets and Liabilities as at 31 March 2021). As noted above, we are holding sufficient cash to cover our future operational costs.

Our approach to investment risk requires a diversified portfolio for our investments with the asset allocation being Fixed Income 11.2%, Equities 72.1%, Property 2.4% and other 14.3% including liquid assets. The geographic allocation is 38.5% UK, 35.1% North America, Europe 11% and 15.4% being the Rest of the World. Our CIF for Endowments is specifically for charities and stocks are selected using ethical criteria.

The Trustees review this investment policy annually and pro-actively ensure that it remains fit for purpose by reviewing the quarterly reports of our Investment Managers, attending their annual Spring Seminar and the annual Autumn Review of the CIF fund to gain insight into their market perspectives and seeking additional advice if required.

AUDITOR


The Accounts were independently examined by Sylvia Jenkins. The Examiners report to the Trustees, dated 5 August 2021, is available from the Secretary.

A resolution for the reappointment of Sylvia Jenkins will be proposed at the next Annual General Meeting. We are very grateful for Sylvia's continued support.

HERTS ESSEX (WARE) SAMARITANS
Statement of Assets and Liabilities as at 31st March 2021

	Note	2021	2020
		£	£
FIXED ASSETS (at Cost)			
Freehold Property - 1 Cross Street, Ware		270,529	270,529
Capitalised Development Costs		258,269	258,269
		528,798	528,798
INVESTMENTS (Market Value)			
Sarasin & Partners CIF for Endowments b/f		74,307	75,331
Gain/(Loss) in Year		17,689	(1,024)
Invested/(Sold) in Year		20,000	0
		111,996	74,307
CURRENT ASSETS			
Bank Balances			
Lloyds Bank plc - Current Account		90,556	45,715
Barclays - Friends account		3,028	1,242
Barclays - 300 Club account		750	250
Petty Cash		59	72
		94,393	47,279
TOTAL NET ASSETS		735,187	650,384
 THE FUNDS OF THE CHARITY:			
 THE FUNDS OF THE CHARITY:			
Designated Reserves			
Freehold Property on acquisition - 1 Cross St		270,529	270,529
Development cost to date		258,269	258,269
Total Fixed Asset reserve		528,798	528,798
Restricted income after expenses		36,631	0
Income Generating Reserve		111,996	74,307
		677,425	603,105
Unrestricted Fund			
Balance b/f		47,279	36,771
Movement In Year		67,114	10,508
Transfer to restricted reserve		(36,631)	0
Transfer to income generation reserve		(20,000)	0
Total unrestricted funds	d	57,762	47,279
TOTAL CHARITY FUNDS		735,187	650,384

Approved by the Trustees and signed on their behalf:

Susannah Fenton 

Carol Tittensor 

HERTS ESSEX (WARE) SAMARITANS
Receipts and Payments for the year ending 31st March 2021

	Note	2020/21	2019/20
		Total	Total
		£	£
RECEIPTS	b		
Donations		39,204	28,436
Restricted Funds	Outreach support	2,000	0
	COVID 19 relief support	43,353	0
Charitable activities:	Friends of Samaritans	4,285	11,885
	Grants Income	7,500	4,500
	Branch events	70	713
Other trading activities:	300 Club	3,000	2,497
TOTAL RECEIPTS		<u>99,412</u>	<u>48,031</u>
PAYMENTS	b		
Emergency Telephones		741	915
Volunteers Training & Support		1,229	2,991
Publicity & Advertising		600	2,384
Stationery & Postage		334	740
Water, Light & Heat		2,060	2,805
Household Expenses		466	2,052
Repairs, Renewals & Servicing		1,393	3,824
Equipment Purchase & Hire		415	7,125
Office telephone		1,260	1,966
Motor Vehicle Expenses		0	(279)
Governance Costs		618	711
Insurance & Legal		922	885
COVID 19 specific costs		8,398	0
		<u>18,436</u>	<u>26,119</u>
NBC contribution to SCC for 2019/20	c	13,862	11,404
TOTAL PAYMENTS		<u>32,298</u>	<u>37,523</u>
NET INCOME SURPLUS / (DEFICIT) for the Year		67,114	10,508
Gains / (Loss) on Investment assets		17,689	(1,024)
MOVEMENT IN FUNDS		<u>84,803</u>	<u>9,484</u>
RESERVE BALANCES at start of Year		650,384	640,900
RESERVE BALANCES at end of Year		<u><u>735,187</u></u>	<u><u>650,384</u></u>

THE SAMARITANS, HERTS AND ESSEX (WARE) BRANCH
INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES

I report on the accounts for the year ended 31 March 2021, which are set out on the two pages attached hereto.

Respective responsibilities of trustees and examiner

As the charity's trustees you are responsible for the preparation of the accounts; you consider that the audit requirement of section 43(2) of the Charities Act 1993 (the Act) does not apply. It is my responsibility to state, on the basis of the procedures specified in the General Directions given by the Charity Commissions under section 43(7)(b) of the Act, whether particular matters have come to my attention.

Basis of the independent examiner's report

My examination was carried out in accordance with the General Directions given by the Charity Commissioners. An examination includes a review of the accounting records. It also includes consideration of any unusual items or disclosures in the account, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently I do not express an audit opinion on the view given by the accounts.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

1. which gives reasonable cause to believe that in any material respect the requirements:
to keep accounting records in accordance with section 41 of the Act, and to prepare accounts which accord with the accounting records and to comply with the accounting requirements of the Act

have not been met, or

2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.



S A Jenkins, BSc
Mimram House
Tewin Water
Welwyn
HERTS
AL6 0AB

5 August 2021