



**CHARITY COMMISSION
FOR ENGLAND AND WALES**

Trustees' Annual Report for the period

From 1st April 2023 to 31st March 2024

Charity name: Age Concern Voluntary Association for the Elderly Merstham, Redhill and Reigate

Charity registration number: 1173649

Objectives and Activities

	SORP reference	
Summary of the purposes of the charity as set out in its governing document	Para 1.17	To promote the relief of elderly people in any manner which now is or hereafter may be deemed by law to be charitable in and around Merstham, Redhill and Reigate within the County of Surrey ("the area of benefit")
Summary of the main activities in relation to those purposes for the public benefit, in particular, the activities, projects or services identified in the accounts.	Para 1.17 and 1.19	The primary activities undertaken by the charity are the provision of a day centre for older people living in area of benefit. The day centre provides a variety of activities, designed for mental and physical stimulation, as well as ancillary services to support well-being e.g. hairdresser, podiatrist, and hearing aid maintenance. The charity owns two minibuses which are used to transport people to the centre, and a cook is employed to provide a hot meal or snack option. There is a Men's Shed in the garden of the centre for older men who would be at risk of social isolation. A Befriending Service available for older people who are less mobile and unable to attend the day centre. The charity has recently introduced a be-spoke 'charity shop' for the benefit of members and the wider community. The charity signposts information and advice where appropriate and is a reference point for older people and their carers in benefit.
Statement confirming whether the trustees have had regard to the guidance issued by the Charity Commission on public benefit	Para 1.18	Any decision relating to the overall business development of the charity, including but not limited to service delivery, fundraising and external events, is made with full consideration of all relevant factors. The Trustees will consider how any decision will fit within the core mission and purpose of the charity, whilst taking into consideration the Charity Commission guidance on public benefit.

Additional information (optional)

You may choose to include further statements where relevant about:

	SORP reference	
Contribution made by volunteers.	Para 1.38	<p>The charity relies heavily on the contribution of volunteers in all areas of service delivery, administration, and Governance, and many of the services simply would not happen without their input. Volunteers help in the day centre, with activities, refreshments, cleaning, driving and escorting members on the minibus. The Befriending service comprises of a team of volunteers carefully matched with a lonely older person, the coordinator ensures people with similar interests and personalities are matched and we often see genuine, long-lasting friendships develop.</p> <p>We have noticed an increase in corporate volunteering and have benefitted from individual team members using their Corporate Social Responsibility (CSR) days to help with bespoke projects as well as corporate teams helping with major projects. It is a real bonus to be nominated as the recognised charity of choice for corporate organisations and apart from the financial benefits incurred the charity can benefit in many other ways from the intellectual property the corporate organisation can offer.</p>

Achievements and Performance

	SORP reference	
Summary of the main achievements of the charity, identifying the difference the charity's work has made to the circumstances of its beneficiaries and any wider benefits to society as a whole.	Para 1.20	<p>The main purpose of the charity is to help prevent loneliness and social isolation amongst older people living in the catchment area. This is achieved through all areas of service delivery by bringing people together, cultivating friendships and helping people to remain living independently in their own homes for as long as is practical and they so wish.</p> <p>The trustees are responsible for reacting to the changing needs of the community and ensuring any new services offered meet the demand whilst maintaining the integrity and core values of the charity. An example of this is the Men's Shed which was established to offer an alternative to the growing number of socially isolated older men who were desperate for company but reluctant to attend a traditional day centre.</p>

Financial Review

Review of the charity's financial position at the end of the period	Para 1.21	The charity had a deficit for the year of £25,596. At the end of the year the charity had total reserves of £220,295. This includes: £153,546 of tangible fixed assets £41,183 of free reserves and £20,000 of designated reserves
Statement explaining the policy for holding reserves stating why they are held	Para 1.22	In the trustees' view, the reserves should provide the charity with adequate financial stability and the means for it to meet its charitable objectives for the foreseeable future. The charity's reserves are sufficient to meet at least six months' operational expenditure. The trustees have introduced 'designated reserves' to cover the cost of major repairs that may be required at short notice. The Treasurer compiles monthly management accounts, and the Trustees review the amount of reserves that are required at their finance and general-purpose committee meetings.
Amount of reserves held	Para 1.22	£41,183 Free Reserves £20,000 Designated Reserves
Reasons for holding zero reserves	Para 1.22	N/A
Details of fund materially in deficit	Para 1.24	N/A
Explanation of any uncertainties about the charity continuing as a going concern	Para 1.23	Coronavirus remains to have had a devastating effect on the charity sector, with more charities than ever before applying to Charitable Trusts and Foundations to supplement their income. This makes it very difficult to achieve a successful outcome, and the charity must use more time and resources applying for the additional funding required every year to break even.

Structure, Governance and Management

Description of charity's trusts:		
Type of governing document (trust deed, royal charter)	Para 1.25	Constitution
How is the charity constituted? (e.g. unincorporated association, CIO)	Para 1.25	Association CIO
Trustee selection methods including details of any constitutional provisions e.g. election to post or name of any person or body entitled to appoint one or more trustees	Para 1.25	The members or the charity trustees may at any time decide to appoint a new charity trustee, whether in place of a charity trustee who has retired or been removed in accordance with clause 15 of the Constitution (Retirement and removal of charity trustees), or as an additional charity

		trustee, provided that the limit specified in clause 12 (3) (of the Constitution) on the number of charity trustees would not as a result be exceeded.
--	--	--

Additional information (optional)

You may choose to include further statements where relevant about:

Relationship with any related parties	Para 1.51	The charity receives core funding and is a commissioned service partner with the Borough of Reigate and Banstead Council
---------------------------------------	-----------	--

Reference and Administrative details

Charity name	Age Concern Voluntary Association for the Elderly Merstham, Redhill and Reigate
Other name the charity uses	Age Concern Merstham, Redhill and Reigate (MRR)
Registered charity number	1173649
Charity's principal address	The Merstham Centre Weldon Way Merstham Surrey RH1 3QB

Names of the charity trustees who manage the charity

	Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
1	Alison Louise Dadswell	Chair		
2	Garry Brooks		Resigned May 2023	
3	Angela Fraser DL	Patron		
4	Melissa Dunn			
5	Emma Stockdale			
6	Anand Gulati LLB	President		
7	Claire Pidgeon	Treasurer		
8	John Bryant			
9				
10				
11				
12				
13				
14				
15				
16				
17				
18				
19				
20				

Corporate trustees – names of the directors at the date the report was approved.

Director name		

Name of trustees holding title to property belonging to the charity

Trustee name	Dates acted if not for whole year	

Funds held as custodian trustees on behalf of others.

Description of the assets held in this capacity.	N/A
Name and objects of the charity on whose behalf the assets are held and how this falls within the custodian charity's objects	N/A
Details of arrangements for safe custody and segregation of such assets from the charity's own assets	N/A

Additional information (optional)

Names and addresses of advisers (Optional information)

Type of adviser	Name	Address

Name of chief executive or names of senior staff members (Optional information)

Janet McCarten

Exemptions from disclosure

Reason for non-disclosure of key personnel details


N/A

Other optional information

Declarations

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)		
Full name(s)	ALISON DADSMEIL	
Position (e.g. Secretary, Chair, etc)	Chair	
Date	25/10/2024	



Age Concern MRR – Registered Charity No. 1173649 - Annual Report 2023-24

Age Concern Voluntary Association for the Elderly

Merstham, Redhill and Reigate

Reference and administrative information

Constitution and objectives

Age Concern Voluntary Association for the Elderly Merstham, Redhill and Reigate is a Charitable Incorporated Organisation (CIO) governed by rules set out in its constitution. Its objectives are established in its constitution as being the pursuit of any charitable activity for the benefit of the aged, particularly in or near Merstham, Redhill and Reigate.

The Trustees have had regard to the Charity Commission's guidance on public benefit in establishing the aims and activities of the Charity and are satisfied that the aims and activities described in their Annual Report meet the expectations of that guidance. All the Charity's services are provided free of charge or at a cost which is affordable to substantially all potential beneficiaries, or otherwise funded by public and private donors at no cost to the beneficiaries. Eligibility to access services is not restricted in any way other than appropriate age and proximity to the Charity's area of operation. Whilst many of the activities benefit the broader community of the Borough and beyond, these benefits are additional and incidental to the Charity's aims. The Trustees are the General Committee set out at the beginning of the report. The General Committee delegates day to day decision making to the Finance and General Purposes Committee, consisting of the Officers.

Principal office

The Merstham Centre
Weldon Way
Merstham
Surrey
RH1 3QB

Independent examiner

Judita Rogers
2 Sunstone Grove
Merstham
Surrey
RH1 3PR

Bankers

Charities Aid Foundation (CAF) Bank
25 Kings Hill Avenue
Kings Hill
West Malling
Kent
ME19 4TA

Skipton Building Society
43 Church St
Reigate
Surrey
RH2 0AE

**Age Concern Voluntary Association for the Elderly
Merstham, Redhill and Reigate
Balance Sheet
for the year ended 31 March 2024**

	Note	31 March 2024 £	31 March 2024 £	31 March 2023 £	31 March 2023 £
Fixed Assets					
Tangible fixed assets	4		153,546		165,798
Current Assets					
Accrued Income	5	2,292		1,772	
Prepayments	5	217		1,172	
Cash at bank and in hand		68,126		79,966	
		70,635		82,910	
Creditors: amounts falling due					
within one year	6	(3,886)		(2,817)	
Net Current Assets			66,749		80,093
Net Assets			220,295		245,891
Represented By					
Restricted funds	7		5,566		266
Unrestricted funds	8		214,729		245,625
Designated funds:					
Tangible fixed assets		153,546		165,798	
Free reserves		41,183		59,827	
Designated reserves		20,000		20,000	
Total Funds			220,295		245,891

The notes on pages 7 to 12 form part of these financial statements.

The financial statements were approved by the General Committee on

Signed on behalf of the General Committee

Alison Dadswell
31/3/24

Alison Dadswell

**Age Concern Voluntary Association for the Elderly
Merstham, Redhill and Reigate**

Notes to the financial statements for the year ended 31 March 2024 (continued)

Note 2 - Income

	Unrestricted	Restricted	Total income Y/E 31.3.24	Total income Y/E 31.3.23
	£	£	£	£
Donations, Fundraising, Grants & Lettings				
General Donations Received	13,419		13,419	8,021
Legacies & Bequests	1,000		1,000	12,887
Foundations and Other Companies Grants			20,000	24,500
- Community Foundation for Surrey	5,000			
- Local Giving - Magic Little Grants	500			
- Sir Edward Lewis Foundation	2,000			
- National Lottery	10,000			
- Sky Community Fund	2,500			
Local Authorities & Governments Applications			11,250	0
- Reigate & Banstead Borough Council (commissioned funding)	11,250			
Lettings Income	14,831		14,831	9,876
Fundraising	22,639		22,639	20,639
Day Centre & Clubs				
Day Centre lunches & Clubs activities	23,799		23,799	18,692
Membership	1,516		1,516	1,221
Transportation				
Minibus fares Income	7,789		7,789	6,041
Outings & Holidays Income	-		-	-
Men's Shed				
Shed Products Sales	286		286	137
Other Projects				
Specific Grants/Donations			14,125	4,050
- Reigate & Banstead Borough Council (Household Support Fund)		5,625		
- VARB Sparks Community Small Grants Fund		2,000		
- WG Edwards Charitable Foundation		1,500		
- Raven Housing		5,000		
Other	1,259		1,259	282
	117,789	14,125	131,914	106,346

Age Concern MRR – Registered Charity No. 1173649 - Annual Report 2023-24

Age Concern Voluntary Association for the Elderly

Merstham, Redhill and Reigate

Notes to the financial statements for the year ended 31 March 2024 (continued)

Note 4 - Fixed Assets

Freehold land and buildings £	Improvements to Property £	Motor vehicles £	Other equipment £	Total £
--	-------------------------------------	------------------------	-------------------------	------------

Cost or valuation

At the beginning of the year	133,324	95,379	59,112	16,568	304,383
Additions	-	-	-	-	-
Disposals	-	-	-	-	-
At the end of the year	133,324	95,379	59,112	16,568	304,383

Depreciation

At the beginning of the year	-	87,397	36,448	14,741	138,585
Charge for the year	-	2,430	8,445	1,378	12,252
Disposals	-	-	-	-	-
At the end of the year	-	89,826	44,892	16,119	150,838

Net book value

At 31 March 2024	133,324	5,553	14,220	450	153,546
------------------	----------------	--------------	---------------	------------	----------------

At 31 March 2023	133,324	7,982	22,664	1,828	165,798
-------------------------	----------------	--------------	---------------	--------------	----------------

Age Concern Voluntary Association for the Elderly**Merstham, Redhill and Reigate****Notes to the financial statements for the year ended 31 March 2024 (continued)****Note 7 - Restricted Funds**

Description	1 April 2023 £	Incoming Resources £	Resources Expended £	Restricted/Unrestricted Transfers £	31 March 2024 £
Free Meals	-	5,625	(5,730)	105	(0)
Befriending Service	-	5,000	(840)	-	4,160
Monday Club	-	2,000	(2,000)	-	0
Entertaining	-	1,500	(125)	-	1,375
Shop Fittings	266	-	(235)	-	31
Total Restricted Funds	266	14,125	(8,929)	105	5,566

Note 8 - Unrestricted Funds

Description	1 April 2023 £	Incoming Resources £	Resources Expended £	Restricted/Unrestricted Transfers £	31 March 2024 £
Tangible fixed assets	165,798	-	(12,252)	-	153,546
Free reserves	59,827	117,789	(136,328)	(105)	41,183
Designated Reserves	20,000	-	-	-	20,000
Total Unrestricted Funds	245,625	117,789	(148,580)	(105)	214,729

Age Concern Voluntary Association for the Elderly
Merstham, Redhill and Reigate

**Independent examiner's report to the Trustees of the Age Concern Voluntary Association for the Elderly
Merstham, Redhill and Reigate**

I report on the accounts for the Charity for the year ended 31 March 2024, which are set out on pages 4 to 12.

Respective responsibilities of Trustees and examiner

The Charity's Trustees are responsible for the preparation of the accounts. The Charity's Trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

It is my responsibility to:

- * examine the accounts under section 145 of the 2011 Act;
- * to follow the procedures laid down in the general Directions given by the Charity Commission under section 145(b) of the 2011 Act; and
- * to state whether particular matters have come to my attention.

Basis of independent examiner's report

My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as Trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

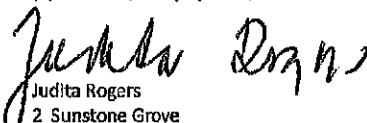
Independent examiner's statement

In connection with my examination, no matter has come to my attention:

(1) which gives me reasonable cause to believe that in any material respect the requirements:

- * to keep accounting records in accordance with section 130 of the 2011 Act; and
 - * to prepare accounts which accord with the accounting records and comply with the accounting requirements of the 2011 Act
- have not been met; or

(2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.


Judith Rogers
2 Sunstone Grove
Merstham
Surrey
RH1 3PR

Date: 11.09.2024