

SAMARITANS OF GRANTHAM

England & Wales · Charity number 1173633

Details

Status Registered

Legal form CIO

Registered 2017-06-30

Register [View on the Charity Commission register](#)

Contact

Address Autumn Park Business Centre
Dysart Road
Grantham
Lincolnshire
NG31 7EU

Phone 01476855235

Email granthamsamaritans@hotmail.co.uk

Website <https://www.samaritans.org/branches/grantham/>

Activities

Objects: TO ENABLE PERSONS IN GRANTHAM AND THE SURROUNDING AREA AS WELL AS ELSEWHERE WHO ARE EXPERIENCING FEELINGS OF DISTRESS OR DESPAIR, INCLUDING THOSE WHO MAY BE AT RISK OF SUICIDE, TO RECEIVE CONFIDENTIAL EMOTIONAL SUPPORT AT ANY TIME OF THE DAY OR NIGHT IN ORDER TO IMPROVE THEIR EMOTIONAL HEALTH AND TO REDUCE THE INCIDENCE OF SUICIDE; TO PROMOTE A BETTER UNDERSTANDING IN SOCIETY OF SUICIDE, SUICIDAL BEHAVIOUR AND THE VALUE OF EXPRESSING FEELINGS WHICH MAY OTHERWISE LEAD TO SUICIDE OR IMPAIRED EMOTIONAL HEALTH; AND TO COLLABORATE WITH AND SUPPORT SAMARITANS CENTRAL CHARITY AND ITS AFFILIATED BRANCHES IN FULFILLING THESE OBJECTS.

Activities: Providing listening support to persons in distress

Classification

- **How:** Provides Services, Provides Advocacy/advice/information
- **What:** Education/training, The Advancement Of Health Or Saving Of Lives
- **Who:** The General Public/mankind

Geography

- Ireland
- Isle Of Man
- Northern Ireland
- Scotland
- Throughout England And Wales

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£43,636	£26,124	-	-
2024-03-31	£19,934	£33,057	-	-
2023-03-31	£35,968	£29,381	-	-
2022-03-31	£21,932	£19,507	-	-
2021-03-31	£39,734	£38,650	-	-

Trustees

Name	Role	Appointed
Anne Jacobs		2025-09-10
Carole Martin		2025-07-12
Elizabeth Anne McDonnell		2021-07-31
Gordon Kay		2025-07-12
Jane Anne Fletcher		2023-06-24
Lynn Ferguson		2023-06-24
Mandy Connor		2025-07-12
Martin Ian Radford		2024-10-10
Mavis Ursula Streeter		2021-07-31
Thomas Stanton		2025-07-12

Linked charities

- THE SAMARITANS OF GRANTHAM (1173633-1)

SAMARITANS OF GRANTHAM

England & Wales - Charity number 1173633

Accounts

The Samaritans - Grantham

Income and Expenditure Account for the year ended 31 March 2025

INCOME

Donations, covenants and tax recovery
Sundries
Efforts
Grants
Bank interest

EXPENDITURE

Office equipment
Telephone
Volunteers' expenses
Training expenses
Outreach expenses
Printing, stationery and postage
Rent, rates, light and heat
Insurance
HQ levy
Centre Sundry
Independent Examiner fee
Sundries

NET INCOME FOR YEAR

RECONCILIATION OF FUNDS

Balance brought forward at 1 April 2024
Transfer unrestricted funds
Net Income for year
Balance carried forward at 31 March 2025

Split of funds
General Fund
Restricted Fund

Represented by:
Lloyds Bank:

Melton Mowbray Building Society

The Trustees confirm, in accordance with the Charitable Incorporated Organisations (General) Regulations 2012, that at t

Jeremy A D Mumby FCA
Wellingore Hall
Lincoln LN5 0HX

Date:

	2025	
◆	◆	◆
Unrestricted	Restricted	TOTAL
35445		35445
2892		2892
-		-
4079		4079
1220		1220
43636	-	43636
968		
-		
6277		
-		
824		
871		
13115		
752		
1298		
-		
600		
1418		
26124	-	-
17512	-	43636
52968		52968
-		-
17512		17512
70480	-	70480
70480		
-		
70480		
19077		
51403		
-		
70480		

Current Savings

	2024	
◆ Unrestricted	◆ Restricted	◆ TOTAL
5618		5618
1218		1218
1227		1227
11478	3100	14578
393		393
19934	3100	23034
1694		1694
-		-
4910		4910
374		374
3278	3100	6378
906		906
12280		12280
1610		1610
5745		5745
841		841
540		540
878		878
33056	3100	36156
-13122	-	-13122
66090		66090
-		-
-13122		-13122
52968	-	52968
52968		
-		
52968		
12785		
40183		
-		
52968		

SAMARITANS OF GRANTHAM

England & Wales - Charity number 1173633

Accounts



Samaritans of Grantham - Directors Report – AGM – 13th July 2024

Firstly, I'd like to thank you all for the support you give to me as your Director. This is my final AGM and we'll be commencing the selection of our new Branch Director in the next few months. It's absolutely flown past and the commitment and passion you all show for Samaritans and our branch in particular is truly amazing and it's a privilege to have held this role.

The updates I'll share with you today will cover the period since our last AGM. Whilst you may have heard some of this information previously, it's always good to pause and reflect on just how much we have achieved as a branch in the past 12 months.

Starting with Recruitment, Jane⁴ became our Deputy Director for Recruitment & Selection around this time last year. In Jane's own words, she's worked with a great group of Samaritans who are excellent at the job of interviewing - thoughtful and enthusiastic - and also make the process really fun. Several more volunteers have joined the pool of interviewers and have brought fresh perspectives and skills.

The team have experimented with holding interviews on weekday evenings as well as at weekends. This has proved successful with the slots being fully booked and all candidates turning up for their interview. All this has resulted in 24 people being interviewed as potential listening volunteers and 22 being deemed suitable to go forward for training. There continues to be a steady stream of applicants and we will be interviewing again over the summer ready for the next training session which starts in September.

We would like to see more diversity in the people applying to become Listeners and hope that the work of the Outreach team will be influential in encouraging applications from a wider section of the population.

If you'd like to help with Selection, please get in touch with Jane. Interview days are also an opportunity for a social get together of fellow Sams and are always an enjoyable event.

Turning to Training and since Jess's departure at the end of 2023 to become Mum to Eira, we've split the training responsibilities. I've taken the lead on CORE, Richard⁵ on Embedding and Ros with Ongoing Mentoring. This split has worked well and since our last AGM there have been three more rounds of CORE training. As a result of that training, we have welcomed into the Branch the following listening volunteers; Lorraine, Phoebe, Heather³, Claire, Jude, Cath⁷, Rachel⁵, Rebecca, Lauren,

Brendan, Em, Howard², Paul, Rachel⁶, Shirley, Gemma, Deborah, Darren, Frankie and Juliet.

Richard⁵ has taken two groups through Embedding and kicked off a further course at the start of July. Huge thanks go out to him and everyone involved in training new volunteers. That's trainers, skills practitioners, mentors and everyone in the branch who helps new volunteers to find their feet which can be a daunting experience.

Ros took over our ongoing mentoring programme last summer, and with everyone (that has been in the Branch for a certain length of time) experiencing the benefits of a mentored shift. Thank you to Ros for taking this on and for the mentors for their time in supporting this important programme.

We've also run some ongoing training. In April, 15 volunteers went through Outreach training in preparation for a busy calendar of events. A further 4 volunteers have completed the digital topic and there will be a follow up face to face session as soon as diaries permit.

Mentor training was held with Jane⁵, Michael, Mick and Pauline all joining the team of mentors and currently each supporting a volunteer through their probation.

Coming up next will be Online Chat training. We support Online Chat on Mondays and Thursdays currently (the red shifts on Three Rings). It's open to callers from 6pm to 10pm Monday to Thursday and has now been extended to Fridays. Also on a Sunday from 6pm – 8pm. If you'd like to support callers who contact us via Online Chat, please let me know directly. There's a digital topic to complete and also a couple of skills practice sessions.

Anyone interested in helping with any elements of training should get in touch with me directly and thanks to those of you who have already registered their interest.

Whilst we're here to support our callers, we're also here to support each other. Lynn¹ holds the important role as DD for Volunteer Care. In terms of the team, Alan and Pauline both stepped back during the year and my thanks to them for their contributions. Rebecca³, Mick and Steve have kindly joined Fran, Ellyn and Mavis who, along with Lynn, are there to keep in touch and support all our volunteers. The team endeavour to contact all our Volunteers periodically for a chat when we hope that you will feel free to raise any concerns good or bad you may have. We would also welcome any suggestions you may have on how we can build a stronger camaraderie within the Branch. Thank you to everyone for putting your trust in the Volunteer Support Team.

As a branch, I know we can't function and be there for our callers without the consistent support of all our volunteers. I mention this regularly, but it is really important that we understand when life gets in the way of your volunteering. Everyone has periods when other matters have to take priority. All I ask is that you talk to someone – either me or the Volunteer Support Team – so we understand what's going on and can make whatever adjustments are needed.

The Equity, Diversity and Inclusion (EDI) Strategy continues to be a priority for Samaritans. The role of EDI Lead for our branch has been vacant for a little while

now since Tam was posted to High Wycombe. However, I'm delighted to announce that Jo had kindly come forward to take on this role and help to bring EDI to life in our branch. Good luck to Jo and please share any ideas or thoughts on EDI with Jo directly.

Looking outside the branch now and our work with Prisons continues to be busy. We're lucky to have such an experienced and enthusiastic Branch Prison Support Officer (BPSO) in Gordon¹ and grateful thanks to Gordon for everything he and the team have achieved this year. The prison team, which consists of Lynn, Carol¹6 Ken 1 Alan 2 and Paula 1, as well as Gordon, have supported the Listener schemes at HMP Stocken and HMP Morton Hall.

Team members have attended (in pairs or more), the regular, fortnightly Listeners meeting at the prisons. These meetings are when the Listeners debrief to us about the calls they have had. The meetings give the Listeners a chance to meet with the rest of their team and with us, to talk confidentially about the calls and any issues with the scheme or any other matters requiring our support.

We began the year with the scheme at Morton Hall technically shared between Grantham and Lincoln Branches. However, the Lincoln Branch has had to withdraw from the arrangement, so it is now the responsibility of the Grantham branch. HMP Morton Hall has presented particular challenges for the team as it deals with foreign nationals who may be deported. For example, we trained 5 Listeners at the beginning of the year and 4 the previous year, however only one remains in the prison, the others having been moved on.

The scheme at HMP Stocken has been more stable with between 9 and 11 Listeners throughout the year. Listener debrief /support meetings are very positive and the Listener team is strong. The men have good relationships with the Safer Custody Governor, staff, each other and with us. Visits are a very positive experience.

During the year, there was a self-inflicted death in custody at each of the prisons we work with. In each case, we gave the prison the appropriate support according to recently devised Postvention practices agreed between Samaritans and the Prison Service. We were able to support the Listeners who in turn were deployed to the wings and places of work associated with the person who took their own life. We also offered support to staff, including those first on the scene of the suicide. Samaritan support was well received.

Underpinning this work is the very committed group of volunteers from our branch who make up the Prison Team. Gordon and I would like to thank you for the work you do, the time you give up to ensure the schemes function and the support you give to Gordon as our BPSO.

Fundraising is a vital function for our branch and we've continued to run without a DD for Fundraising since Andy⁴ stepped down from that role at the start of the year. My thanks to Andy for all his efforts and hard work during his time in post. That said, we continue to be fortunate in having two large donors whose support make a huge difference to our finances. We have also had fantastic volunteer support from members of the branch, in particular Fi and Deborah with their singing group, and

many others. Whilst we must always be conscious that we rely on funding our branch ourselves, we remain in a healthy financial position, as detailed in Andy3's report.

Outreach is an important priority for our branch, raising awareness of Samaritans in our communities. Joyce became DD for Outreach in April and has been busy with an exciting calendar of events underway. During the last year we have supported Grantham, Newark and Sleaford railway stations with campaigns including Brew Monday & Small Talk Saves Lives. We are mindful of an increase of incidents in the Newark area and, with support from our central team, we are looking for ways to increase our visibility in this area. We will be attending the Heckington show later this month where we hope to engage with the farming community, another area of concern for Samaritans.

Many of the events we attend also provide an opportunity for fundraising which is vital for our branch. Swimathon continues to be a great success, with Lynn 1 at the helm, and £1,000 raised following this year's event. We were delighted to collect donations following the Sarah Millican concert. The smaller events always continue to amaze with contributions from the general public despite the restraints on finances.

In December we put Christmas Trees in the Festivals at both St Wulfrums Church in Grantham and St Marys in Newark. This is an easy way of raising awareness of Samaritans at a time of year when people are often at their most vulnerable. We also went Carol Singing at Belton Garden Centre where we were made very welcome (including Monty) and it proved to be a real fun afternoon. We're planning a repeat this year – more details to follow after the summer holidays.

Outreach events also lead to additional openings to promote Samaritans. I gave an interview to Grantham Journal about our 50th anniversary, as did Mavis celebrating her own anniversary with Sams. I also featured in the June edition of Lincolnshire Life. I did an interview with local radio station 103 The Eye on their Community feature after our visit to the recruitment fair in Melton Mowbray. And I recorded a discussion with Sharon Wyatt at Grantham station which was included in a podcast to all LNER staff on mental health and wellbeing.

On Filestore you will find a list of events to which we have committed to for the remainder of the year however, we can always fit in a few more for a worthy cause.

Turning to X, formerly Twitter, Joyce reports that our account @GranthamSams continues to grow and we now have 408 followers, an increase of 57 from last year. The largest number of impressions on our account continues to be our partnership with the railway network. Each impression gives us the opportunity to share the work of Samaritans. Locally, we share our involvement in the community with posts including Swimathon, Christmas carols at the garden centre and the Christmas tree festival events. On a lighter note however, your pet pictures, proved popular during National Pet Month, resulting in an offer of courtship for Anne17's tortoise Oscar who was feeling lonely! Suggestions for features on X are always welcome.

One of my priorities when I took over as Director was to see how we could increase our contribution to the Samaritans service. The move to the new Op's Room was a big help. However, there's still more we can do. Carole4, in her role of Branch

Capacity Improvement Officer reports that since our last AGM, the number of volunteers who have actively engaged in shifts has risen during the period from 55 volunteers to 63 volunteers per month, and the number of hours spent on the phone has matched this improvement, from 257 hours to 301 hours per month.

It is very satisfactory to note that in this same period, Grantham branch has almost doubled the number of hours spent on twilight shifts from 34 hours per month to 61 hours per month. This demonstrates a more engaged effort on a month-by-month basis from our volunteers to respond and to be there for our callers at the times when they need us most.

Building on the work of the shift survey team, which provided some interesting insight into the needs of our volunteers regarding twilight and night shifts, we've now created four teams of listening volunteers within the branch who will undertake to fill night shifts on a rolling four-month basis. Structured on a loosely geographical basis, each of these night owls will undertake a night shift three times per year, working within their team on Thursday mornings from Wednesday midnight to 5am. There is a lot of flexibility within this structure, and it represents a real opportunity for us all to make a significant contribution at the times of most need. We've started this from 8 July and please let myself or Carole know any thoughts or suggestions. Those volunteers who have already undertaken a night owl shift have found it to be an extremely rewarding experience, with the chance to make a real difference to our callers.

What else? Well, we've celebrated our 50th anniversary and a massive thank you to Lynn and the team for all the work that went into the event. Also an extra thank you to Tom who very quietly behind the scenes helped with the labelling on all the display boards that were created for the Event. We've got the boards here today so do take time to have a look.

Please speak to any of the team if you've ideas on get togethers. We are endeavouring to arrange a Samaritan Autumn Walk when dogs will be welcome. This would give us an opportunity to meet and chat in a way that isn't possible when we are in the Ops Room. We envisage beginning the walk with a Breakfast/Coffee when those not wanting to walk can join us and then the walkers can move on leaving more time for chat for the others.

Mavis continues to organise lunches for past and present volunteers, please look out for her emails. This is a good opportunity to hear about the old days and plan for the new. If you would like come along but due to work commitments are unable to meet on Friday lunch times, please speak to Mavis and maybe we could plan either an evening drink or weekend brunch – over to you.

We also enjoyed a lovely 'cruise' along the Grantham Canal last Summer, it was a beautiful day and a very leisurely afternoon. All the better for having our past Director John 22 at the helm of the boat.

We are planning a 'Picnic in the Garden' on September 21st at 74, Barrowby Road, Grantham NG31 8AF. Bring your picnic and any alcoholic drink you would like and

we will provide the chairs, glasses, soft drinks, tea and coffee plus live music by 'Ain't What You Do' – whom some of you will have heard at Saltby earlier in the Year. We also have some games available so we can keep children of all ages happy. This is a family event, not just for Branch members.

Then looking into 2025, please pop 1st March into your diaries. My spell of being your Director comes to an end around about the same time as a milestone birthday for me so I'd like to invite you and your partner to come along to a "Combination Celebration" so I can say thank you for all your support and good humour whilst I've been Director. Invites will follow nearer the time.

I'm proud of what we've achieved in the past 12 months and since becoming Director in January 2022. My aspirations to increase our capacity, refocus our efforts in Outreach and working with our community and, most importantly, ensuring our branch provides a positive and rewarding volunteering experience are unchanged.

Thank you for your support, willingness to get involved, enthusiasm and just your passion for being a Samaritan. Please know that I'm always here if there's anything you want to suggest, comment on or raise a concern. We've plenty to look forward to in the next 12 months and I suspect my successor's update at this time in 2025 will be just as full and busy with our achievements.

Fiona Bonser
Director

THE SAMARITANS - GRANTHAM BRANCH

**INDEPENDENT EXAMINERS REPORT TO THE TRUSTEES OF
THE SAMARITANS - GRANTHAM BRANCH**

I report on the accounts of the Charity for the year ended 31 March 2024 which are set out on page 2.

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed:

It is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- follow the procedures laid down in the general Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- state whether particular matters have come to my attention.

Basis of independent examiner's statement

My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination included a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In the course of my examination, no matter has come to my attention:

- (1) which gives me reasonable cause to believe that, in any material respect, the requirements: - to keep proper accounting records are kept in accordance with section 130 of the 2011 Act; and
- to prepare accounts which accord with the accounting records and comply with the accounting requirements of the 2011 Act have not been met; or
- (2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.




RACHEL RUDKIN FCCA
Duncan & Toplis Limited
Chartered Accountants
14 London Road
Newark
Nottinghamshire
NG24 1TW

Dated: 25/09/2024

Grantham Samaritans IEA

Income	YEAR ENDED			YEAR ENDED		
	2024			2023		
	£	£	£	£	£	£
	Restricted	Unrestricted		Restricted	Unrestricted	
Donations, Covenants and Tax Recovery	5,617.88	-	5,617.88	33,870.39	10,000.00	23,870.39
Sundries	1,218.25	-	1,218.25	917.66	-	917.66
Efforts	1,227.28	-	1,227.28	551.35	-	551.35
Grants	11,477.61	3,100.00	8,377.61	504.22	452.97	51.25
Bank Interest	393.18	-	393.18	124.34	-	124.34
	<u>19,934.20</u>	<u>3,100.00</u>	<u>16,834.20</u>	<u>35,967.96</u>	<u>10,452.97</u>	<u>25,514.99</u>
Expenditure						
Office Equipment	1,694.03	-	1,694.03	4,061.48	1,296.00	2,765.48
Telephone	-	-	-	985.81	-	985.81
Volunteers' Expenses	4,910.11	-	4,910.11	2,776.91	625.74	2,151.17
Training Expenses	373.66	-	373.66	32.20	-	32.20
Outreach Expenses	3,278.11	3,100.00	178.11	-	-	-
Printing, Stationery and Postage	906.06	-	906.06	478.13	478.13	-
Rent, Rates, Light & Heat	12,280.00	-	12,280.00	11,047.89	2,765.47	8,282.42
Insurance	1,609.68	-	1,609.68	766.80	-	766.80
HQ Levy	5,745.00	-	5,745.00	2,516.00	-	2,516.00
Centre Sundry	841.07	-	841.07	204.27	204.27	-
Independent examiners fees	540.00	-	540.00	420.00	-	420.00
Sundries	879.27	-	879.27	6,091.13	5,083.36	1,007.77
	<u>33,056.99</u>	<u>3,100.00</u>	<u>29,956.99</u>	<u>29,380.62</u>	<u>10,452.97</u>	<u>18,927.65</u>
Net Income for the year	- 13,122.79	- -	13,122.79	6,587.34	-	6,587.34
Reconciliation of funds:						
Balance brought forward 1st April 2023	66,089.50	-	66,089.50	59,502.16	5,594.31	53,907.85
Transfer unrestricted funds	-	-	-	-	5,594.31	5,594.31
Net Income for the year	- 13,122.79	- -	13,122.79	6,587.34	-	6,587.34
Balance carried forward 31st March 2024	<u>52,967.71</u>	-	<u>52,967.71</u>	<u>66,089.50</u>	-	<u>66,089.50</u>
Split of Funds:						
General Fund	52,967.71	-	52,967.71	66,089.50	-	66,089.50
Restricted Fund	-	-	-	-	-	-
	<u>52,967.71</u>	-	<u>52,967.71</u>	<u>66,089.50</u>	-	<u>66,089.50</u>
Represented by:						
Lloyds TSB Bank : Samaritans of Grantham	12,784.96			15,090.50		
Lloyds TSB Bank : Samaritans of Grantham Savings account	40,182.75			-		
Melton Mowbray Building Society Account	-			51,000.00		
	<u>52,967.71</u>			<u>66,089.50</u>		

The Trustees confirm, in accordance with the Charitable Incorporated Organisations (General) Regulations 2012, that at the year end the CIO did not have any outstanding guarantees to thirds parties nor any debts secured on assets of the CIO.


 Signed by: **A.J. Beedans**
 Dated: 25/09/2024

On behalf of Trustees

SAMARITANS OF GRANTHAM

England & Wales - Charity number 1173633

Accounts

Directors Annual Report – AGM – 24th June 2023

Firstly, I'd like to thank you all for the support you give to me as your Director. As I've gone into my second year, the commitment and passion you all show for Samaritans and our branch in particular is truly amazing and it's a privilege to hold this role.

The updates I'll share with you today will cover the period since our last AGM. Whilst you may have heard some of this information previously, it's always good to pause and reflect on just how much we have achieved as a branch in the past 12 months.

At last year's AGM, we were in the middle of our Branch Review and we were given a very positive report on our branch and our collective enthusiasm for Samaritans. We'd just moved into our new Op's Rooms in Autumn Park and the increase in duty stations from 2 to 5 has been a big improvement in being able to accommodate more volunteers on shift. This in turn has increased our availability for our callers and our contribution to the service overall.

We have continued to grow in volunteer numbers. Maureen and the Recruitment & Selection teams have conducted three recruitment and selection sessions and 22 potential applicants have been successfully selected, of which 2 are support volunteers. The Branch Management Tool continues to assist us with the selection process, and this helps both the potential volunteers journey and the administration side of recruitment. Grateful thanks must go to the selection team who give their experience, expertise and non judgemental approach to all interviews. Without them, the selection process would not work as well and demonstrates to all potential volunteers the essential need to be non judgemental in our approach to others.

Maureen is now stepping down as our DD for Recruitment & Selection and I'm hugely grateful to Maureen for her time and hard work over the past 3 years. Also to Mandy as Maureen's deputy. Jane4 is taking on this important role, ready for the next round of interviews which are scheduled at the end of September.

If you'd like to help with Selection, please get in touch with Jane. Selection days are also an opportunity for a social get together of fellow Sams and are always an enjoyable event.

Once Maureen and team have brought volunteers through the door, then it's over to Jess as the DD for Training.

Since our last AGM there have been three more rounds of CORE training. As a result of that training, we have welcomed into the Branch the following listening volunteers; Jane 5, Matt, Nige, Alistair, Caz 2, Ian 5, Jo, Michael 3, Mick, Richard 6, Shanah, Si, Watsy, Heidi 2, Marina, Michelle, Paul 2, and Ruth 4. These last five have very recently finished their training so will be with their mentors over the next couple of months.

Richard 5 has got another two groups through Embedding in that time, and huge thanks goes out to him and all the mentors for their hard work here.

Martyn launched our Ongoing mentoring programme last summer, and by the end of July we hope that everyone (that has been in the Branch for a certain length of time) will have experienced the benefits of a mentored shift. Thank you to Martyn for getting this key element of branch training up and running – we couldn't have done it without him.

We've also run the first set of group training sessions for mandatory Continuous Development – Applying our Key Policies. It was great to get the whole branch talking about the nitty gritty of self-determination, safeguarding and confidentiality. Feedback from the Branch has been good and Jess & I would like to thank everyone for approaching it with such openness and positivity.

There were some more updates to Core training in January this year, especially regarding the new classification of our misuse of service calls.

It goes without saying that there are a team of people behind all these efforts and a huge thank you goes out to all the trainers, mentors and skills practice volunteers. The trainees are very fortunate to have such a committed and welcoming bunch to help them in this crucial part of their Samaritans journey.

Next round of Core development is scheduled for October this year. Anyone interested in helping with any elements of training should get in touch with Jess 1 –extra helpers are most welcome.

We continue to refresh the training library in the Branch. Thank you to Jess for the excellent selection of books and to everyone that showed their appreciation for the books.

Whilst we're here to support our callers, we're also here to support each other. Lynn 1 took over the important role as DD for Volunteer Care at the start of the year. The team of Lynn, Mavis, Fran, Alan, Pauline and Elyn are there to keep in touch and support all our volunteers. Several volunteers have had support after their operations, illnesses, family and personal matters. Thank you to everyone for putting your trust in the Volunteer Support Team.

As a branch, I know we can't function and be there for our callers without the consistent support of all our volunteers. I mention this regularly, but it is really important that we understand when life gets in the way of your volunteering. Everyone has periods when other matters have to take priority. All I ask is that you talk to someone – either me or the Volunteer Support Team – so we understand what's going on and can make whatever adjustments are needed.

The Equity, Diversity and Inclusion (EDI) Strategy has taken shape in the past year and we've been grateful to Tam 1 as our EDI lead for bringing this to life in our branch. Samaritans have developed a two year foundation plan on EDI and Tam has done a great job in raising awareness in the Op's Room and also arranging an event with a Trans lived experience speaker, Emily, who gave us incredible insight into some of the things she's faced over time. Unfortunately, we're losing Tam 1, not from Samaritans but from our branch, as she's being posted to High Wycombe, so we'll be looking for someone to take over from Tam in the next few weeks.

Looking outside the branch now and our work with Prisons continues to be busy. We're lucky to have such an experienced and enthusiastic Branch Prison Support Officer (BPSO) in Gordon 1 and grateful thanks to Gordon for everything he and the team have

achieved this year. We now support two prisons – HMP Stocken and HMP Morton Hall. During the last year the prison team has been working hard to revitalise the Listener Scheme at HMP Stocken. We have trained new listeners and acquired some who have moved from other prisons with the result that we now have 16 Listeners which is something near the required number for a prison of 1,100 men. Alongside this we have worked to implement the HMPPS and Samaritan Postvention strategy for Stocken which was one of the significant tasks we had to accomplish by the beginning of the year. Sadly it had to be put into practice in March when one of the men took their own life. The processes we had planned and the training given to the Listeners worked well and both our team (Volunteers and Listeners) and the Safer Custody staff were complimented by the Group Safety Lead for Stocken for an impressive response.

At the same time as development at Stocken, a sub group of the team have been working to establish a Listener Scheme at HMP Morton Hall. Morton Hall presents a different range of difficulties including language barriers as the majority of the men are all foreign nationals. The scheme was to be set up with Grantham as the lead branch and Lincoln as supporting the scheme. So far, Lincoln branch have found it impossible to contribute as they have significant challenges with the scheme they are responsible for at Lincoln Prison. Despite this, we trained Listeners in the autumn but only 4 came through and then weren't retained. We have since March, been reviving the scheme with a new group of men being trained. We now have 9 Listeners in total which is plenty for a prison of 380 men. The staff and Governor are very enthusiastic about the scheme and really want it to work well. Gordon1 was invited to make a presentation to the full staff meeting and felt there was very broad support from all sections of the staff. We have also completed the staff training for Postvention at that prison as well and once the Listeners go through that module of training, Morton Hall can be signed off by HMPPS and Samaritans.

Dealing with two prisons is at once "very invigorating and exhausting" (according to Gordon!). Communication is difficult and staff changes, which are frequent, do not make life easier. None of the things mentioned would be possible however without the constant and enthusiastic support of the Branch Team. So thanks to Carol16, Lynn1, Paula1, Steve3, Ken1 and also Alan2 who hopes to join in with the work at Morton Hall.

For the future, the word consolidation seems to describe our work for the coming year. Of course, there is always an invitation for other volunteers to join the team. The more the merrier. Whilst not for everyone, it is a very rewarding part of Samaritan outreach work.

Fundraising is a vital function for our branch and we're extremely grateful to Andy4 and Joyce2 for their efforts and to everyone who contributes. We continue to be fortunate in having two large donors whose support make a huge difference to our finances. That aside, we have had fantastic volunteer support from members of the branch, in particular Fi1 with her singing group, and many others. We have successfully secured a LNER bid and whilst we must always be conscious that we rely on funding our branch ourselves, we remain in a healthy financial position, as detailed in Andy3's report.

Outreach has progressed well since our last AGM with Nikki1 taking on the role as Deputy Director for Outreach at the start of the year. We've been to Newark Northgate and Grantham stations a couple of times, raising awareness with rail commuters. We participated in Payplan's Wellbeing Day and Payplan continue to be an important

local partner for our branch. We had a presence at Caythorpe Gala last September and will be off to the Heckington Show at the end of July this year.

We've recently supported a school in Lincoln following the suicide of one of their students. This was under the Step by Step scheme run by Samaritans which offers emotional support to staff at schools affected by suicide. Again, the outreach team responded willingly and swiftly to the request and thanks to Annie18, Rae1, Carole4 and Mavis1 for their support.

The aim of outreach events is always to raise awareness of Samaritans and our local branch. We also use Twitter for publicity and whilst it's not for everyone, it's a great medium for getting out timely messages. My thanks to Joyce2 who is our official "tweeter" and she's kindly provided me with a brief overview of Twitter to share with you today.

Our followers slowly continue to grow; we now have 351 followers, an increase of 64 from last year. If you aren't following us you'll find us at @GranthamSams. Reviewing our tweets in the last year, the highest numbers of impressions (number of people who have seen our tweet) are usually from our posts relating to visits to Grantham or Newark railway stations. This year was no exception with 1,312 impressions recorded from our visit to Grantham in July 2022 and 1,052 impressions from our visit to Newark in April 2023.

However, we did have two other popular tweets this year, the visit of Julie Bentley to the branch 1,158 impressions and 856 for the Coronation. I did report that Railway posts usually receive the highest number of impressions but this year we have our own huge success story! During Volunteers Week we profile the amazing service given to Samaritans by our volunteers, one of which was Mavis who has been a Samaritan for an incredible 44 years. (Longer than some Sam's here today have been alive!). The tweet was picked up by the Grantham Journal which resulted in a lovely interview, and was sent to all branch members. Samaritans Central Office also ran the story which was published in the recent Samaritans newsletter. Many other organisations and individuals responded with an amazing 4,284 impressions. Congratulations Mavis.

Each impression gives us the opportunity to share the work of Samaritans. Locally we can share our involvement in the community with posts about Samarathon, Swimathon and the Christmas tree event etc.

Finally, we would welcome any ideas for our Twitter account; all we need is a couple of sentences and a picture if possible (with permission from any people featured). We hope to continue to grow our followers and spread the word about the varied and valuable work of Grantham branch.

One of my priorities when I took over as Director was to see how we could increase our contribution to the Samaritans service. The move to the new Op's Room was a big help. However, there's still more we can do. Weekends in particular are really busy. I was on shift last Saturday and the queue rarely dropped below 50 callers. Rolf1, on his regular Sunday shifts, will tell you that it's a similar picture then. But that doesn't tell the full story. The queue only goes up to 50 plus any high risk phone numbers so there may well be more callers wanting to speak to someone but hearing the engaged tone. We've also got the overnight shifts that we have been filling but not consistently.

Looking ahead, we do need to find ways to support the peak demands of callers whilst also balancing the needs and availability of our volunteers. Carole4, in her role of Branch Capacity Improvement Officer, along with the Branch Leadership Team, will be considering different ways of achieving this and all ideas welcomed.

I'm proud of what we've achieved in the past 12 months. My aspirations to increase our capacity, refocus our efforts in Outreach and working with our community and, most importantly, ensuring our branch provides a positive and rewarding volunteering experience are unchanged.

Thank you for your support, willingness to get involved, enthusiasm and just your passion for being a Samaritan. Please know that I'm always here if there's anything you want to suggest, comment on or raise a concern. We've plenty to look forward to in the next 12 months and I suspect my update at this time in 2024 will be just as full and busy with our achievements.

THE SAMARITANS - GRANTHAM BRANCH

**INDEPENDENT EXAMINERS REPORT TO THE TRUSTEES OF
THE SAMARITANS - GRANTHAM BRANCH**

I report on the accounts of the Charity for the year ended 31 March 2023 which are set out on page 2.

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed:

It is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- follow the procedures laid down in the general Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- state whether particular matters have come to my attention.

Basis of independent examiner's statement

My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination included a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In the course of my examination, no matter has come to my attention:

- (1) which gives me reasonable cause to believe that, in any material respect, the requirements: - to keep proper accounting records are kept in accordance with section 130 of the 2011 Act; and
 - to prepare accounts which accord with the accounting records and comply with the accounting requirements of the 2011 Act have not been met; or
- (2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.



RACHEL RUDKIN FCCA
Duncan & Toplis Limited
Chartered Accountants
14 London Road
Newark
Nottinghamshire
NG24 1TW

Dated: 26th June 2023

Grantham Samaritans IEA

Income	YEAR ENDED 2023			YEAR ENDED 2022		
	£	£ Restricted	£ Unrestricted	£	£ Restricted	£ Unrestricted
Donations, Covenants and Tax Recovery	33,870.39	10,000.00	23,870.39	16,088.35	-	16,088.35
Sundries	917.66	-	917.66	189.38	-	189.38
Efforts	551.35	-	551.35	13.00	-	13.00
Grants	504.22	452.97	51.25	5,641.47	5,600.56	40.91
Bank Interest	124.34	-	124.34	-	-	-
	<u>35,967.96</u>	<u>10,452.97</u>	<u>25,514.99</u>	<u>21,932.20</u>	<u>5,600.56</u>	<u>16,331.64</u>
Expenditure						
Office Equipment	4,061.48	1,296.00	2,765.48	6,959.85	6,028.30	931.55
Telephone	985.81	-	985.81	1,949.28	-	1,949.28
Volunteers' Expenses	2,776.91	625.74	2,151.17	1,169.49	698.49	471.00
Training Expenses	32.20	-	32.20	109.41	-	109.41
Advertising and Publicity	-	-	-	70.00	-	70.00
Printing, Stationery and Postage	478.13	478.13	-	595.75	-	595.75
Rent, Rates, Light & Heat	11,047.89	2,765.47	8,282.42	6,450.00	-	6,450.00
Insurance	766.80	-	766.80	561.61	-	561.61
HQ Levy	2,516.00	-	2,516.00	-	-	-
Centre Sundry	204.27	204.27	-	378.12	-	378.12
Independent examiners fees	420.00	-	420.00	600.00	-	600.00
Sundries	6,091.13	5,083.36	1,007.77	663.34	-	663.34
	<u>29,380.62</u>	<u>10,452.97</u>	<u>18,927.65</u>	<u>19,506.85</u>	<u>6,726.79</u>	<u>12,780.06</u>
Net Income for the year	<u>6,587.34</u>	<u>-</u>	<u>6,587.34</u>	<u>2,425.35</u>	<u>-</u>	<u>3,551.58</u>
Reconciliation of funds:						
Balance brought forward 1st April 2022	59,502.16	5,594.31	53,907.85	57,076.81	6,720.54	50,356.27
Transfer unrestricted funds	-	5,594.31	5,594.31	-	-	-
Net Income for the year	6,587.34	-	6,587.34	2,425.35	1,126.23	3,551.58
Balance carried forward 31st March 2023	<u>66,089.50</u>	<u>-</u>	<u>66,089.50</u>	<u>59,502.16</u>	<u>5,594.31</u>	<u>53,907.85</u>
Split of Funds:						
General Fund	66,089.50	-	66,089.50	53,907.85	-	53,907.85
Restricted Fund	-	-	-	5,594.31	5,594.31	-
	<u>66,089.50</u>	<u>-</u>	<u>66,089.50</u>	<u>59,502.16</u>	<u>5,594.31</u>	<u>53,907.85</u>
Represented by:						
Lloyds TSB Bank : Samaritans of Grantham	15,090.50			19,103.76		
Lloyds TSB Bank : Grantham Samaritans	-			-		
Melton Mowbray Building Society Account	51,000.00			40,398.40		
	<u>66,089.50</u>			<u>59,502.16</u>		

The Trustees confirm, in accordance with the Charitable Incorporated Organisations (General) Regulations 2012, that at the year end the CIO did not have any outstanding guarantees to third parties nor any debts secured on assets of the CIO.

Andy Beddows

Signed by:

Dated: 26th June 2023

On behalf of Trustees

THE SAMARITANS - GRANTHAM BRANCH

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- (1) which gives me reasonable cause to believe that, in any material respect, the requirements: - to keep proper accounting records are kept in accordance with section 130 of the 2011 Act; and
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The Trustees confirm, in accordance with the Charitable Incorporated Organisations (General) Regulations 2012, that at the year end the CIO did not have any outstanding guarantees to third parties nor any debts secured on assets of the CIO.

Andy Beddows

Signed by:

Dated: 26th June 2023

On behalf of Trustees

SAMARITANS OF GRANTHAM

England & Wales - Charity number 1173633

Accounts

Directors Report – AGM

Firstly, I'd like to thank you all for giving me the opportunity to be your Director. It's such a privilege and I've been hugely grateful for the support you've shown since I took over the role in January of this year.

As my predecessor, John did a truly amazing job through quite unprecedented times, keeping the branch going and all the volunteers safe through numerous challenges, including Covid. I'd again, like to thank John for all his efforts. Great to see him here today and back on listening shifts after taking a well-deserved break from Samaritans.

The updates I'll share with you today will cover the period since our last AGM. Whilst you may have heard some of this information previously, it's always good to pause and reflect on just how much we have achieved as a branch in the past 12 months.

We have continued to grow in volunteer numbers. Maureen and the Recruitment & Selection teams have conducted three recruitment and selection sessions and 21 potential applicants have been successfully selected. All of our selection interviews are now conducted face to face which gives both the applicant and the interviewing panel a better perspective. However, information sessions are conducted by Zoom and they have proved to be very successful with the potential volunteers stating that the sessions give them an informed insight into what is involved in being a Samaritan. Maureen intends to continue with these events in the future and with three selection sessions each year.

Unlike a number of branches, we don't have a backlog of potential volunteers. Whilst interest in becoming a Samaritan at our branch has declined over the past year, we are still receiving a steady healthy flow / stream of people coming forward.

Thanks as always must go to the interviewing panels who give of their time, expertise and experience in the selection process - it cannot happen without them and selection days are an enjoyable experience with a number of Sams together having a catch up, as well as ample tea, biscuits, cakes and chocolate.

The Branch Management Tool is working extremely well and has streamlined the process for the recruitment side and has enabled the role of recruitment coordinator and DD of selection to be combined. Maureen continues to do a great job – super organised and efficient, giving potential volunteers an excellent first impression of Samaritans.

Once Maureen and team have brought volunteers through the door, then it's over to Jess as the DD for Training.

In the past 12 months, there have been three more rounds of Core development training, one online and two groups back in Autumn Park for (predominantly) face-to-face training. As a result of those sessions we have welcomed into the Branch Debbie 12, Nikki, Sarah 5, Jess 3, Mandy 3, Tom 1, Alan, Ellyn, Ian 4, Fizz, Tom 2, Dave 19, Laura and Tam.

Most recently, our newest recruits, who finished Core development on 29th June and are now coming into the new Ops Room with their mentors. They are: Marie 2, Marie 3, Sarah 7, Faith, Julia 4, Paula 2, Pauline, Chris 21 and Ash.

All of this is only possible because of a fantastic team of willing volunteers as trainers, skills practitioners and mentors. Training wouldn't run if it wasn't for all those who give extra time to help the new volunteers along their training journey. They're a generous bunch and the trainees are lucky to have such a supportive team of Sams behind them. Huge thank you to everyone that has helped out this year.

In that time two full Embedding Development sessions have also been completed (thank you to Richard 5 for all his hard work here), alongside more mentoring training, more shift leader

training and some ESOB/ESOS training thanks to Carole 4.

We are in the process of relaunching Continuous Development and under the direction of Martyn, the first stage of that programme, Ongoing Mentoring, is currently being rolled out. Using a team of trained mentors, we will now be carrying out mentored shifts every year for all members of the Branch. There will be more continuous development training and group discussion opportunities to follow as well. More information will be coming out on this soon. The whole core development programme went through an update via central office in January 2022. The new materials are great and we've seen some positive improvements to the quality of training as a result. I would encourage everyone to remain familiar with the Samaritans Learning site – there are some useful resources on there to help keep you up to speed with what's going on in training and Samaritans as a whole. The most recent mandatory training "Applying our key policies" was well received and is going to be the springboard for further training later this year.

We've also seen the addition of a new training library in the Branch this year – thank you to Jess for the excellent selection of books and to everyone that showed their appreciation for the books.

We are hoping to run another round of core development in the Autumn. Anyone interested in helping with any elements of training should get in touch with Jess 1 –extra helpers are most welcome.

Whilst we're here to support our callers, we're also here to support each other. Mavis, Lynn & Fran as our Volunteer Care team have had a very busy year. Several volunteers have had support after their operations, illnesses, family and personal matters, not to mention Covid rearing its head many times. Mavis and her willing helpers ring each volunteer periodically for a general chat and at least 2 text messages are sent to those who they've not managed to speak to. Fran sends out the Birthday cards, Lynn keeps up to date with news of volunteers. Thank you to everyone for putting your trust in the Volunteer Support Team.

I've mentioned this a few times, but it is really important that we understand when life gets in the way of your volunteering. Everyone has periods when other matters have to take priority. All I ask is that you talk to someone – either me or the Volunteer Support Team – so we understand what's going on and can make whatever adjustments are needed.

Looking outside the branch now and our work with Prisons is expanding. During the year we returned to fortnightly visits to HMP Stocken after having to use conference calls during Covid. Gordon continues to do an excellent job as Branch Prison Support Officer (BPSO) and the Prison team has grown from 5 to 8 volunteers. The number of Listeners at HMP Stocken has been steady at 9 / 10. Despite losing some to D Cat prison or release, we've gained trained Listeners from other prisons which keeps the numbers up. Selection of current prisoners interested in becoming Listeners is scheduled for July. There is also planning underway with Safer Custody at Stocken to implement the Postvention strategy (which is in Tranche 2), beginning in September.

We have been liaising with Lincoln branch to set up a Listener scheme at the recently opened prison, HMP Morton Hall. Aspects of the running of the scheme have been agreed and selection of 8 prisoners for training accomplished in June. Although we're working with Lincoln, Grantham is taking on the BPSO role for this prison so we will, in effect, be supporting 2 prisons moving forward.

Fundraising is a vital function for our branch and we're extremely grateful to Andy4 and Joyce1 for their efforts. Over the past 12 months, we have raised approximately £16,000 from large and small donors alike. We are fortunate to have one regular large donor who contributes

£10,000 p.a. and this has continued. Interestingly, we have been unsuccessful in securing funding from some sources, as we have been considered a 'well off charity' by having 3 years funding in reserve. We were winners of the Asda Green Token event, raising £500. We have had fantastic volunteer support with individuals raising over £800 in sponsored events. We have been selected by the Lincolnshire Coop to be a community champion in the Autumn and are likely to receive over £1,000 in funding. The recent fundraising at Asda Grantham raised over £230; we were at Grantham Station yesterday and will be at Newark Northgate some time in August, strike dates permitting.

We currently have a joint bid to the National Lottery with Lincoln and Boston, and are considering a LNER funding bid later this month.

These events aren't just about fundraising – the aim is also to raise awareness and the team continue to work on opportunities within our community. A number of enquiries came out of the day at Asda so please think about your own contacts and how you can get involved in publicity and fundraising ideas.

One of our publicity channels is Twitter. Whilst it's not for everyone, it's a great medium for getting out timely messages and my thanks to Joyce1 for becoming our official "tweeter". Joyce has kindly provided me with a brief overview of Twitter to share with you today as it is possibly the lesser used form of communication by everyone.

Our Twitter account is used to send information about our brand – "Samaritans" and our local identity @Granthamsamaritans, creating a reputable profile. We follow a calendar which identifies Samaritans campaigns throughout the year, interspersed with local stories. Twitter allows us to send short, quick messages or tweets, to our followers. If we provide knowledgeable information, followers will return to our site thus establishing stronger relationships. Our content should be brief, engaging and eye catching, so we use graphics from Samaritans brand centre or pictures featuring our volunteers e.g., Swimarathon, Asda fundraising etc.

We are also able to "tag" individuals or Companies to ensure they view our tweet. This is particularly important, for example, if we wish to thank our sponsors. Our most popular (liked) tweet so far in 2022 has been the post on "Thanking day" in which we tagged David Horne @ LNER, the Community Champion @Asda Grantham and other fantastic companies or individuals who supported us over the last year.

In 2021 the most popular tweet was the visit to Newark railway station, raising awareness of Samaritans and suicide prevention.

If our followers re-tweet our message, this allows us to reach a different audience who in turn may choose to follow us. We are slowly increasing the number of followers– currently stands at 287. The most wonderful endorsement we recently received was a re-tweet in response to our #Talktous campaign "Please, please just talk. These guys (Grantham Samaritans) are amazing please give them a call, you are not alone."

So there's been plenty of activity from the various teams in the past 12 months. We are looking to do more Outreach activity, now that Covid restrictions have eased considerably. If you'd like to get involved in taking Samaritans out to our community and raising awareness, then please do let me know directly as this will be a key area for us in the next 12 months. My thanks to Rae for holding the post as Outreach DD for a large part of this year. Although Rae has had to step down from that role due to other commitments, I'm delighted that she's keen to remain involved in this area.

The other change during the year has been the introduction of the various Hubs. Caller Support is no longer branch based and my thanks to Jane, Eunice and Julie for all their efforts. We supported one caller for quite some time, and she was hugely grateful to all our volunteers for our time.

Callers who need additional support are now flagged to the Hub by completing the Caller of Concern form on the eLog. This is then co-ordinated centrally which means callers are getting help more quickly and avoids duplication from multiple branches. I've been a Leader and a listening volunteer in this Hub since the start back in October and it's really interesting. I wasn't sure I'd be able to support callers from home but the technology works well and it's a pleasure to work with volunteers from across the country. There was a useful video in the recent fortnightly "Sams News" – you might recognise a familiar face so do take a look if you've not seen it already.

The email Hub is supporting some of our most prolific email callers and a number of us heard more about the Quality Hub and the listening in when we attended Zoom calls organised by the Region.

There are opportunities to volunteer for all three Hubs, in addition to your volunteering in our branch. If you want to find out more information, there's lots on Sams Home or come and talk to me directly.

One of my priorities when I took over as Director was to see how we could increase our contribution to the Samaritans service. There are times when callers simply cannot get through to us and whilst increasing our volunteer numbers is a massive step in the right direction, we also needed to see how we can have more volunteers on shift at key times. We've therefore successfully made the move to Rooms 3 & 4 at Autumn Park, increasing our Duty Stations from 2 to 5. This move would not have been possible without the incredible work of Andy 3 along with the great support of Carole 4. There's been a lot of measuring, planning, replanning, etc. and I'm hearing very positive comments about the new set up. Thank you to Andy, Carole, Ash and others who made the relocation possible.

Next steps over the coming weeks will be to review our rota and shifts and you'll start to see some changes which will hopefully allow more of you to sign up to a shift of your choice whilst also increasing our contribution overall.

Key hotspots – you may hear these referred to as "hours of need" - are 10pm due to the volume of callers and 3am due to very few volunteers on duty at that time. We currently don't support any night shifts (from 2am to 6am), though we have successfully done a couple of ad hoc (very) early morning shifts which have gone well.

As you're aware, Carole 4 is leading a small working party to understand everyone's preferences and is also engaging with other branches to see what works for them. More to follow on this.

Continuing to look ahead, Samaritans launched their new 5-year strategy from 2022-27. There's lots of comprehensive information on Sams Home, but in summary, there are five priority areas:

1. Access: We'll make sure anyone who needs us can access our support in a way that works for them.
2. Reach: We'll reach more people, in a diverse range of communities so they see us, trust us and know we're here for them.
3. Impact: We'll push harder to make our voice heard at national, regional and local level

for maximum impact across the UK and Ireland, working with governments, public services and businesses to make change that saves lives.

4. Capacity: We'll increase our capacity to meet demand for our services, enabling a wider range of people to volunteer and work for Samaritans as one team of valued, diverse,

skilled people, giving them the best support to stay with us longer, and work effectively together.

5. Sustainability: We'll build meaningful relationships with the people and organisations who support us, creating ways for them to add their energy, resources and experience to our work, to ensure our sustainability.

Our aspirations to increase our capacity and refocus our efforts in Outreach and working with our community is aligned with these priorities.

More immediately, we are in the midst of our Branch Review. Thanks again to everyone who came along to the open meeting last Monday and collectively gave Maggie & Olga such a positive overview of our branch. I'm looking forward to the meetings this week with the BLT and Trustees and agreeing our plan.

In summary, I am truly proud of our fabulous branch and everything we're doing. Thank you for your support, willingness to get involved, enthusiasm and just your passion for being a Samaritan. Please know that I'm always here if there's anything you want to suggest, comment on or raise a concern. We've plenty to look forward to in the next 12 months and I suspect my update at this time in 2023 will be just as full and busy with our achievements.

Fiona Bonser
16 July 2022

THE SAMARITANS - GRANTHAM BRANCH

**INDEPENDENT EXAMINERS REPORT TO THE TRUSTEES OF
THE SAMARITANS - GRANTHAM BRANCH**

I report on the accounts of the Charity for the year ended 31 March 2022 which are set out on page 2.

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed:

It is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- follow the procedures laid down in the general Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- state whether particular matters have come to my attention.

Basis of independent examiner's statement

My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination included a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In the course of my examination, no matter has come to my attention:

(1) which gives me reasonable cause to believe that, in any material respect, the requirements:

- to keep proper accounting records are kept in accordance with section 130 of the 2011 Act; and
- to prepare accounts which accord with the accounting records and comply with the accounting requirements of the 2011 Act

have not been met; or

(2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached



IAN PHILLIPS FCA
Duncan & Toplis Limited
Chartered Accountants
14 London Road
Newark
Nottinghamshire
NG24 1TW

Dated: 12 July 2022

SAMARITANS OF GRANTHAM

STATEMENT OF ACCOUNTS - FOR THE YEAR ENDED 31 MARCH 2022

INCOME & EXPENDITURE ACCOUNT

	YEAR ENDED 2022			YEAR ENDED 2021			YEAR ENDED 2020		
	£	£	£	£	£	£	£	£	
Income	Restricted		Unrestricted	Restricted		Unrestricted			
Donations, Covenants and Tax Recovery	16,088	-	16,088	15,954	-	15,954	15,533		
Sundries	189	-	189	31	-	31	517		
Efforts	13	-	13	2,996	-	2,996	2,729		
Grants	5,641	5,601	41	20,485	19,959	526	1,535		
Bank and Building Society Interest				267		267	234		
	<u>21,932</u>	<u>5,601</u>	<u>16,332</u>	<u>39,734</u>	<u>19,959</u>	<u>19,775</u>		20,548	
Expenditure									
Office Equipment	6,960	6,028	932	20,941	12,589	8,351	2,302		
Telephone	1,949	-	1,949	1,558	-	1,558	1,425		
Volunteers' Expenses	1,169	698	471	1,083	649	434	1,248		
Training Expenses	109	-	109	122	-	122	254		
Advertising and Publicity	70	-	70	-	-	-	77		
Printing, Stationery and Postage	596	-	596	200	-	200	526		
Rent, Rates, Light & Heat	6,450	-	6,450	8,030	-	8,030	6,277		
Insurance	562	-	562	229	-	229	-		
HQ Levy	-	-	-	4,941	-	4,941	3,621		
Centre Sundry	378	-	378	941	-	941	572		
Independent examiners fees	600	-	600	-	-	-	360		
Sundries	663	-	663	606	-	606	974		
	<u>19,507</u>	<u>6,727</u>	<u>12,780</u>	<u>38,650</u>	<u>13,239</u>	<u>25,411</u>		17,636	
Net Income for the year	<u>2,425</u>	<u>-</u>	<u>1,126</u>	<u>3,552</u>	<u>1,085</u>	<u>6,721</u>	<u>-</u>	<u>5,636</u>	<u>2,912</u>
Reconciliation of funds:									
Balance brought forward 1st April 2021	57,077	6,721	50,356	55,992	-	55,992		53,080	
Net Income for the year	2,425	-	1,126	3,552	1,085	6,721	-	5,636	2,912
	<u>59,502</u>	<u>5,594</u>	<u>53,908</u>	<u>57,077</u>	<u>6,721</u>	<u>50,356</u>		<u>55,992</u>	
Split of Funds:									
General Fund	53,908	-	53,908	50,356	-	50,356		55,992	
Restricted Fund	5,594	5,594	-	6,721	6,721	-		-	
	<u>59,502</u>	<u>5,594</u>	<u>53,908</u>	<u>57,077</u>	<u>6,721</u>	<u>50,356</u>		<u>55,992</u>	
Represented by:									
Lloyds TSB Bank : Samaritans of Grantham	19,105			18,772				15,862	
Lloyds TSB Bank : Grantham Samaritans	-			-				2,092	
Melton Mowbray Building Society Account	40,398			38,305				38,038	
	<u>59,502</u>			<u>57,077</u>				<u>55,992</u>	

The Trustees confirm, in accordance with the Charitable Incorporated Organisations (General) Regulations 2012, that at the year end the CIO did not have any outstanding guarantees to third parties nor any debts secured on assets of the CIO.

Andy Beddows

Signed by: Andy Beddows
Dated: 12 Jul 22

On behalf of Trustees

SAMARITANS OF GRANTHAM

England & Wales - Charity number 1173633

Accounts

Samaritans of Grantham

Annual General Meeting 31st July 2021

DIRECTORS REPORT

You will remember that on 11th July 2020, due Covid, we held this AGM on Zoom which in the event proved successful with 29 vols attending.

So, it is so pleasing to be in your actual company this time especially as you have probably worked out by now that this is my last AGM. How can this be!!

I think we all thought that in July last year we would be coming out of lockdown and all would be well. But of course, November 20 to April 21 was another lockdown and our lives were still curtailed.

The Branch, though, continued on regardless. Many of you kind souls returned to listening duties and the rota never looked in danger of collapsing. Thanks so much to you all.

Let us be sure that all that we do at the Branch from being here at the AGM to cleaning the office is about our callers. We exist because of them and their overwhelming needs.

Its pertinent at the AGM to personally thank our New Trustees who are in post for 12 months and to the Branch Leadership Team who will soldier on in style until at least January 13th 2022!!

I am now going to talk about all our teams that are running the Branch.

The first I would like to mention is that of **TREASURER**. Money is so important for the Branch to function and to have the many aspects well organised is a dream for a Director. Andy 3 has been in post about a year now and has put the Branch into the Digital Age and the accounts are now expertly managed with the help of Xero accounting software. I know this is one of the things that tends to run in the background but believe me it is such an important thing.

Thank you, Andy.

FUNDRAISING ably lead by Martyn 2 goes hand in hand with the Treasurer. Through Martyn's good offices we have been very successful in gaining funds before and during this Covid era. This is laid out in the accounts that have been approved this morning.

Thank you MartynThe right man in the right job at the right time !!

Martyn is stepping down from Fundraising Lead from today and Andy 4 is to take on this role. I am sure you will support Andy as we move forward.

The following are in no particular order:

Volunteer Care

Mavis and her small but dedicated team have looked after us all....including me.... during this Covid era. It has always been such a relief to know that volunteers have had someone to turn to in their hour of need. Private conversations, stress relieving discussion and verbal hugs dispensed with care.

Thank you Mavis and Team

Recruitment and Selection

Maureen has been a tower of strength as we have been negotiating the virus.

Face to Face interviewing ceased in Lockdown but Maureen and her Zoom team came to our rescue

Organising of Information Days and Interviews on Zoom is no mean feat. Thanks so much to all the interviewing team. Doing it all on Zoom is, I know, an acquired art!!

The new Branch Management Tool is now live. Given a little time this is an online application that will track our Interview, Application and Training information in one digital space hopefully giving all an easier time, particularly less admin work.

Thank you, Maureen and Team.

Training and Mentoring

In February 2021 Carole 4 stepped down as DD for Training. I record here my many thanks to her for the excellent job that she did. I worked with Carole when I was DD for Training and I think we made a great team during that time.

Since then, Jessica 1 and Steve 3 have taken up the reigns with amazing thoroughness and expertise.

Through the Training Team's good works we have just welcome 9 new faces to our Branch some of whom are among us today.

You will know that Jess wrote a piece in the June issue of the Branch Newsletter which I reproduce here:

"A very warm welcome to all our new volunteers, who finished their ten weeks of core development training at the end of May. Please make Petra, Tyler, Heather 2, Lisa, Donna, Emily, Jen, Joyce and Rob feel very welcome when you see them in the Branch. They've been an absolutely fantastic group to train and I suspect that we're going to be feeling very lucky indeed, as a Branch, to have so many wonderful new Sams joining us. A HUGE thank you also needs to go to those who helped with this first round of online training. Special thanks to the trainers (Andy 4, Genevra, Gordon, Richard 3, Ros, Fiona and Sarah) for all the effort they put in to making this run smoothly. The new Ps are very lucky to have had such a fabulous team helping them through. And I also just wanted to say a very big thank you to all the skills practitioners - they turned up, always with big smiles on their faces, brought their best acting skills to the table and left our trainees feeling reassured and well supported. It's been a pleasure to work with you all."

Mentoring has grown successfully and 14 of you are now trained Mentors. Fiona 2 organised the Training. So well done!! Thank you so much.

Another 12 new PVs started training online last Wednesday 28th July. The Branch will then have 76 volunteers. This I think is partly due to Covid making people aware of what we do.

Thank you Jess, Steve and Team including all our Mentors and Skills Practice Vols

Prisons

You will know that for quite a few years now we have been supporting HMP Stocken through the Samaritans Listener scheme.

Gordon is our BPSO.... Branch Prison Support Officer.

Covid has made this job extremely difficult. During much of 2020 no access to the Prison for our Prison Support team was allowed.

Gordon and Carol 16 then devised a scheme that allowed them to phone the Listeners on some Tuesdays. I believe the Listeners in Prison appreciated this.

Now the team has resumed visits to Stocken and the Stocken Safer Custody Governor is very supportive of our team's efforts.

The whole can be a complicated and sometimes frustrating area of our work.

A special thank you to Gordon, Carol 16 and their team of Lynn, Frances and Ken.

Caller Support Team

You will know that Caller Support considers callers who are going through a particularly difficult time and require a short period of assigned support. Particularly suitable when a caller is working through or towards a life changing event and repeating their circumstances is unhelpful

So our Caller support Team is involved in many ways to help support our more vulnerable callers.

You will know that we are supporting 2 callers at the moment.

Recently Jane 4 has taken on the mantle of leading this team with Eunice and Julie 4. Fiona 2 is always there to give support.

There will shortly be a new national CS Hub. This will change things a little in Branch but I hope all will support these new moves.

Thank you to Jane 4 and the team

Outreach

This is the team that has maybe suffered most at the hands of Covid and only a small amount of work has been achieved. But these have been exceptional times. Sam and Maureen did a talk to the The Inner Wheel in November 2020 and they donated £105. Similarly, Lynn and Jessica delivered a talk to Payplan which generously donated £3000. The audiences are always really interested in what we do.

Network Rail/LNER work is about to get going again under the CO leadership of a wonderful Yorkshire lady named Aimee Maguet. This promises to be a big piece of work linking in all the branches that are on the East Coast Mainline. We have two stations Grantham and Newark Northgate.

Sam has been pursuing the erecting of large Samaritans posters at strategic points in Grantham.

Thank you to Sam2 and his team who have achieved lots under difficult circumstances. Sam is stepping back from this work atm for personal reasons. A new team is being forged as I speak

There are many other Teams to thank too

Duty Managers.

When I first took up the reigns as Director Grantham Branch, I was aware that we did not have a day-to-day manager to field the issues and queries that inevitably crop up. I talked to other branches, many of which had always had such a post and it was Covid that helped Duty Managers to come into being in Oct 20. I have

now found it such a relief that I am not doing it all on my own. This was particularly the case in the dark days of Lockdown.

Thank you to our 6 Duty Managers. They are Mavis, Joan, Andy 3, Carole4, Maureen 1 and Rachel 3. I depend on you a lot. We could do with more DMs if you feel like giving it a go!

Rota Secretaries

For a long time, the Rota had been run by everybody in the Branch. 2 of us would take on the role of Rotas Secretary for a month to try and make sure the Rota shifts were filled. This to a lesser or greater degree worked but as is the nature of humans, volunteers approached this task in different ways. I learnt that some other branches had permanent Rotas Secs and when I asked you guys about whether you would like to do it, 6 of you said yes. So, our Permanent Rota Secs were borne. The Rota is now managed by vols that do it regularly and know the issues well. Before you might only do the job once a year and you forgot how to do it. Please support and be in contact with them if you need to. It is all noted on Three Rings

Anne17, Mavis 1, Jonathan, **Rolf**, Frances 1 and Eunice. Thank you so much to Jess who stepped down recently and to Eunice who stepped up !!

Shift Leaders

You know that our callers are supported by 3 volunteers on every shift. One of these is the leader who is at home to support the co-sams who are on shift. 15 of us are Leaders and I consider them to be the glue that holds our shifts together.

Thank you to Debbie for recently leading the Leaders. For a few months I will be leading the Leaders as Debbie is indisposed.

Other Changes

Ops room refurb. This was essentially driven by Covid concerns. After the initial concerns about change I think this has been successful. Martyn secured the funds through CO and the Pears Foundation and Andy 3 managed the whole thing from start to finish. Team work at its best.

Added to this, and borne out of a need to upgrade our Information presentation to you all, is a new BRANCH HANDBOOK which brings together the many facets of Information that the Branch needs. All essential particularly for PVs. Andy 3's own work carried out with aplomb!!

Webchat

Not all Branches in the Region are doing webchat. Thanks again to Fiona we started Webchat on Thursday 27th May 21 and now have 2 shifts the other being on Mondays. Big thank you to the 14 of you who signed up for Webchat training. It is telling how many young people are using this service.

Fiona also keeps our Twitter account on the go. It's a good publicity vector. Thank you again

Three Rings

Jenny Shaw ably manages Three Rings behind the scenes. Putting red shifts on for Webchat is not done by magic. Jenny does it. She also edits and publishes "The Branch" newsletter. **I have always felt that we can expand the way we use this newsletter and what material is in it. Please talk to Jenny or me if you have ideas.**

If I have missed Anything or Anybody out who deserves a mention, I apologise.... it is not intentional.

You will have picked up no doubt that Teams and Team work is mentioned a lot. I feel sure this is the way forward. More cooperation between us and working together.

So this is my last AGM. My 3 years leading Grantham Branch... that's you!!!... has not panned out as I had expected.

We have all had plans changed since March 2020. The plans I had in February 2020 have not happened or been late in coming to fruition. But I have had enormous support from many of you. Can I take this opportunity to thank those that have listened to me in dark times, cheered me up and been there when I needed you most. You know who you are. I could not have done this job without you.

Finally thank you all for what you do for the Branch

John 22 Director Samaritans of Grantham 31st July 2021


SAMARITANS OF GRANTHAM

STATEMENT OF ACCOUNTS - FOR THE YEAR ENDED 31 MARCH 2021

INCOME & EXPENDITURE ACCOUNT

	YEAR ENDED Mar-21			YEAR ENDED Mar-20		YEAR ENDED Mar-19	
	£	£ Restricted	£ Unrestricted	£	£	£	£
Income							
Donations, Covenants and Tax Recovery	15,954	-	15,954	15,533		13,522	
Sundries	31	-	31	517		672	
Efforts	2,996	-	2,996	2,729		4,534	
Grants	20,485	19,959	526	1,535		-	
Bank and Building Society Interest	267	-	267	234		139	
	<u>39,734</u>	<u>19,959</u>	<u>19,775</u>		<u>20,548</u>		<u>18,867</u>
Expenditure							
Office Equipment	20,941	12,589	8,351	2,302		962	
Telephone	1,558	-	1,558	1,425		1,535	
Volunteers' Expenses	1,083	649	434	1,248		1,657	
Training Expenses	122	-	122	254		1,697	
Advertising and Publicity	-	-	-	77		376	
Printing, Stationery and Postage	200	-	200	526		781	
Rent, Rates, Light & Heat	8,030	-	8,030	6,277		6,780	
Insurance	229	-	229	-		229	
HQ Levy	4,941	-	4,941	3,621		2,248	
Centre Sundry	941	-	941	572		332	
Professional fees	-	-	-	-		144	
Independent examiners fees	-	-	-	360		216	
Sundries	606	-	606	974		762	
	<u>38,650</u>	<u>13,239</u>	<u>25,411</u>		<u>17,636</u>		<u>17,719</u>
Net income for the year	<u>1,085</u>	<u>6,721</u>	<u>(5,636)</u>		<u>2,912</u>		<u>1,148</u>
Reconciliation of funds:							
Balance brought forward 1st April 2020	55,992	-	55,992	53,080		51,932	
Net income for the year	1,085	6,721	(5,636)	2,912		1,148	
Balance carried forward 31st March 2021	<u>57,077</u>	<u>6,721</u>	<u>50,356</u>	<u>55,992</u>		<u>53,080</u>	
Split of Funds:							
General Fund	50,356	-	50,356	55,992		53,080	
Restricted Fund	6,721	6,721	-	-		-	
	<u>57,077</u>	<u>6,721</u>	<u>50,356</u>	<u>55,992</u>		<u>53,080</u>	
Represented by:							
Lloyds TSB Bank : Samaritans of Grantham	18,772			15,862		38,183	
Lloyds TSB Bank : Grantham Samaritans	-			2,092		2,092	
Melton Mowbray Building Society Account	38,305			38,038		12,805	
	<u>57,077</u>			<u>55,992</u>		<u>53,080</u>	

The Trustees confirm, in accordance with the Charitable Incorporated Organisations (General) Regulations 2012, that at the year end the CIO did not have any outstanding guarantees to thirds parties nor any debts secured on assets of the CIO.


 Signed by: **A J BEDDOWS** TREASURER
 Dated: **10 JUL 2021**
 On behalf of Trustees

THE SAMARITANS - GRANTHAM BRANCH

**INDEPENDENT EXAMINERS REPORT TO THE TRUSTEES OF
THE SAMARITANS - GRANTHAM BRANCH**

I report on the accounts of the Charity for the year ended 31 March 2021 which are set out on page 2.

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed:

It is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- follow the procedures laid down in the general Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- state whether particular matters have come to my attention.

Basis of independent examiner's statement

My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination included a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In the course of my examination, no matter has come to my attention:

- (1) which gives me reasonable cause to believe that, in any material respect, the requirements:
 - to keep proper accounting records are kept in accordance with section 130 of the 2011 Act; and
 - to prepare accounts which accord with the accounting records and comply with the accounting requirements of the 2011 Acthave not been met; or
- (2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

IAN PHILLIPS FCA
Duncan & Toplis Limited
Chartered Accountants
14 London Road
Newark
Nottinghamshire
NG24 1TW

Dated: 2 July 2021


SAMARITANS OF GRANTHAM

STATEMENT OF ACCOUNTS - FOR THE YEAR ENDED 31 MARCH 2021

INCOME & EXPENDITURE ACCOUNT

	YEAR ENDED Mar-21			YEAR ENDED Mar-20		YEAR ENDED Mar-19	
	£	£ Restricted	£ Unrestricted	£	£	£	£
Income							
Donations, Covenants and Tax Recovery	15,954	-	15,954	15,533		13,522	
Sundries	31	-	31	517		672	
Efforts	2,996	-	2,996	2,729		4,534	
Grants	20,485	19,959	526	1,535		-	
Bank and Building Society Interest	267	-	267	234		139	
	<u>39,734</u>	<u>19,959</u>	<u>19,775</u>		<u>20,548</u>		<u>18,867</u>
Expenditure							
Office Equipment	20,941	12,589	8,351	2,302		962	
Telephone	1,558	-	1,558	1,425		1,535	
Volunteers' Expenses	1,083	649	434	1,248		1,657	
Training Expenses	122	-	122	254		1,697	
Advertising and Publicity	-	-	-	77		376	
Printing, Stationery and Postage	200	-	200	526		781	
Rent, Rates, Light & Heat	8,030	-	8,030	6,277		6,780	
Insurance	229	-	229	-		229	
HQ Levy	4,941	-	4,941	3,621		2,248	
Centre Sundry	941	-	941	572		332	
Professional fees	-	-	-	-		144	
Independent examiners fees	-	-	-	360		216	
Sundries	606	-	606	974		762	
	<u>38,650</u>	<u>13,239</u>	<u>25,411</u>		<u>17,636</u>		<u>17,719</u>
Net income for the year	<u>1,085</u>	<u>6,721</u>	<u>(5,636)</u>		<u>2,912</u>		<u>1,148</u>
Reconciliation of funds:							
Balance brought forward 1st April 2020	55,992	-	55,992	53,080		51,932	
Net income for the year	1,085	6,721	(5,636)	2,912		1,148	
Balance carried forward 31st March 2021	<u>57,077</u>	<u>6,721</u>	<u>50,356</u>	<u>55,992</u>		<u>53,080</u>	
Split of Funds:							
General Fund	50,356	-	50,356	55,992		53,080	
Restricted Fund	6,721	6,721	-	-		-	
	<u>57,077</u>	<u>6,721</u>	<u>50,356</u>	<u>55,992</u>		<u>53,080</u>	
Represented by:							
Lloyds TSB Bank : Samaritans of Grantham	18,772			15,862		38,183	
Lloyds TSB Bank : Grantham Samaritans	-			2,092		2,092	
Melton Mowbray Building Society Account	38,305			38,038		12,805	
	<u>57,077</u>			<u>55,992</u>		<u>53,080</u>	

The Trustees confirm, in accordance with the Charitable Incorporated Organisations (General) Regulations 2012, that at the year end the CIO did not have any outstanding guarantees to thirds parties nor any debts secured on assets of the CIO.


 Signed by: **A J BEDDOWS** TREASURER
 Dated: **10 JUL 2021**
 On behalf of Trustees

THE SAMARITANS - GRANTHAM BRANCH

**INDEPENDENT EXAMINERS REPORT TO THE TRUSTEES OF
THE SAMARITANS - GRANTHAM BRANCH**

I report on the accounts of the Charity for the year ended 31 March 2021 which are set out on page 2.

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed:

It is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- follow the procedures laid down in the general Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- state whether particular matters have come to my attention.

Basis of independent examiner's statement

My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination included a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In the course of my examination, no matter has come to my attention:

- (1) which gives me reasonable cause to believe that, in any material respect, the requirements:
 - to keep proper accounting records are kept in accordance with section 130 of the 2011 Act; and
 - to prepare accounts which accord with the accounting records and comply with the accounting requirements of the 2011 Acthave not been met; or
- (2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

IAN PHILLIPS FCA
Duncan & Toplis Limited
Chartered Accountants
14 London Road
Newark
Nottinghamshire
NG24 1TW

Dated: 2 July 2021