

Registered Charity number 1173175

Report of the Trustees of Greyhound Lifeline (CIO) and financial statements for the year 01/04/2024 to 31/03/2025

Trustees: Miss Lucy Quarendon

Mrs Marie Harris

Miss Marina Timms

Mr Chris Baker

Principal Address: Greyhound Lifeline

49 Coxford Road

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Web site: www.greyhoundlifeline.co.uk

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Registered Charity Number: 1173175

Independent Examiner: S C Cooper. MAAT

KSL Accountants & Business Advisors

8 Spur Road, Cosham, Portsmouth, PO6 3EB

Bankers: Lloyds Bank PLC

Aldershot Branch

Sort Code 30-90-09

Report of the Trustees for the year Ended 31.03.2025

Structure, Governance and Management

The Charity is controlled by its Constitutional Document and it constitutes a Charitable Unincorporated Organisation (CIO) operating in England and Wales. Greyhound Lifeline achieved independent charity status on 25th May 2017 being issued with the number 1173175.

Greyhound Lifeline retain a board of four Trustees with a requirement of between 3 and 5 Trustees at any one time. The Trustees remain the original four and they are permanent Trustees with no need to step down and be replaced unless any terms under sections 12 or 28 of the Constitution are invoked in which case recruitment of replacement Trustee(s) would become necessary.

The charity is confident that it acts at all times within its Charitable Objective which is stated below:

“The objects of Greyhound Lifeline are to promote humane behaviour towards greyhounds by providing appropriate care, protection, treatment and security for greyhounds which are in need of care and attention by reason of sickness, maltreatment, poor circumstances or ill usage and to educate the public in matters pertaining to greyhound welfare in general and the prevention of cruelty and suffering among greyhounds.”

The Charity is administered and managed by the Trustees. The day to day responsibility falls with one of the Trustees Lucy Quarendon who has sole responsibility for Operations and Volunteers. Lucy can be assisted by Marie who was co-manager with Lucy in previous years, if needed. Lucy is also ably assisted by Marina and Chris both of whom have backgrounds in accountancy and dog training and both are well qualified in these dual and diverse fields.

Decisions which may impact the Charity as a whole, its reputation or legal compliance are discussed and decided upon prior to the event at the regular Trustee Meetings (or earlier in

the case of any urgent issues that may need resolution before a scheduled Trustee meeting).
Notes to be read in conjunction with the Receipts and Payments account:

1. Greyhound Lifeline have incurred zero cost for wages, salaries, National Insurance or Pensions. This is because the Charity is entirely “staffed” and managed by a team of unpaid volunteers.
2. Greyhound Lifeline have incurred zero costs for telephone and/or internet costs as one of the Charity Trustees donate these services from their own finances.
3. Zero bank charges have been deducted by Lloyds Bank for either of the two accounts held.
4. £1,123.36 of gross credit interest was earned on the Charity’s savings account during the tax year ended 31.03.2025.
5. During the Tax year 01.04.2024 – 31.03.2025 the total value of Gift Aid claimed and paid by HMRC was £3,435.05.
6. At the year end no money or services was owed to the Charity by any individual, company, or organisation.
7. There were no Trustee remunerations paid, claimed, or expected.
8. £1,970.61 was paid out in respect of fuel expenses claimed by volunteers acting on authorised business for Greyhound Lifeline.
9. Total spending outside of England and Wales was £1,414.05
10. The balance of Greyhound Lifeline’s PayPal account as at 31.03.2025 was £0
11. Greyhound Lifeline received from The GBGB (Greyhound Board of Great Britain) Bond Scheme £19,860. There was a short fall of £600 which needed to be paid to the GBGB, for three greyhound to access the scheme. As a charity we paid this and in return the scheme entitled us to the £400 bond, which then was increased by £20 in January of this year, per greyhound. The remaining £27,096.32 of donations received were donated through other sources and were unrelated to the GBGB.
12. Stray Dog Sanctuary during the year donated £2,000 to Greyhound Lifeline.
13. Animal Friends who are a pet insurance company, kindly donated £3,000 towards the care of our greyhounds.

Serious Incidents

The Trustees declare that there were no serious incidents or other matters that Trustees should have reported to the Charities Commission but have not done so.

Other Incidents

There were no bank fraud attempts on the Charity’s Current Account, during this financial year.

Policy on Reserves

Greyhound Lifeline Trustees have continued to leave the Charity's financial assets in easy access bank accounts in case of unexpected/planned veterinary treatment.

We are still intending, to buy local land that we can use as an exercise area, not only for the greyhounds to use for off lead exercise but also as a safe area that we can train them in. Safe space will be especially useful for those greyhounds who need a slower introduction to the 'outside' world.

This year we planned and carried out a sponsored walk to start fundraising for this land purchase, the target to reach was £4,000. The team are also continuing to develop the outside area at our kennels to continue enriching the greyhounds through a variety of enriching activities that they can use independently as well as with a human friend.

Organisational Structure, Staffing and Volunteers

The daily running of the kennel site is undertaken by one volunteer. Since moving to our new site, we now have fifty key volunteers who all have a different role to play within the charity.

Our greyhounds have purpose built modular kennels where they sleep at night. The kennels have raised beds, heating, lighting, and fans for those hotter days. Each kennel has several windows which allows natural light in. The kennels in addition to this have a stable opening door, hatch and their own covered run. All the kennels are doubles however we prefer to use them as singles, this allows us to provide enrichment activities for those few, overnight, alone hours.

Our new setting works very differently to that of our old and most other kennels. We house between 6 – 8 greyhounds at any one time. Having less dogs on site enables us to better equip them for home life. Our kennel greyhounds spend most of their day either within the home environment; familiarising themselves with different noises - TV's, washing machines, hoovers etc, continuing to develop their social skills by being around other dogs, learning about routines and home training including toileting. As the greyhounds become more familiar with home living and more tolerant of those 'everyday noises', they will spend more time within the home environment.

The garden has also been set up to enrich all the greyhounds by using a range of surfaces for the dogs to get used to walking over, a digging area (sand pit) and a plunge pool. The other seasonal toys are rotated to enable the greyhounds to be enriched each day and we have 'play' volunteers to initiate the play between humans and dogs. The greyhounds are also enriched with brain stimulating toys/puzzles, they are very much intrigued and explore these toys with great excitement. The garden also provides many areas for the greyhounds to use their senses, in particular their sense of smell with a range of 'safe' sensory plants that we can hide treats and toys around, giving them a fully enriched day.

All the greyhounds are taken off site for their exercise each day, a range of volunteers meet the kennel dogs at different locations and each volunteer is allocated a suitable dog. The more challenging dogs and/or dogs with a strong chase instinct are walked by the manager or a suitable volunteer who can control and correct any negative behaviour effectively and promptly. Each week the greyhounds go to parks, beaches, New Forest walks and most importantly street walks, which gives them exposure to traffic and day to day home life experiences.

Our daily walks provide an opportunity for the kennel greyhounds to walk with a range of people, socialise with other greyhounds and meet a range of other breeds too. This has greatly improved the social skills of all our greyhounds finding their new homes than we could provide, in our previous kennels setup. They are more confident when they attend viewings and especially when they find their new homes, enabling them to settle at a faster pace.

We are very pleased to report that at the year end we had no "long stay" greyhounds. Our 'harder' to home dogs are now finding their appropriate homes at a faster pace. The retraining and assessment process which is fully completed by Lucy has proved to work very well. Our greyhounds are very much placed in homes which are best suited to their needs. These greyhounds are walked and trained by the manager, who can read and understand each one. Building trust enables her to effectively train and rehome them with those important social skills already developed. Each walk can be done on a 1:1 basis, correcting negative behaviour and rewarding the positive especially around other breeds of dog. There are of course always going to be occasional adoptions which fail. The reasons this occurs are many and varied, but most often we are pleased to say that it is through no fault of the greyhound.

Our volunteer base includes fundraisers, greyhound play buddies, home checkers, event organisers, jewellery makers, street collection volunteers, cake makers, children who have made gifts for the dogs or who have raised funds through selling something or even by donating their pocket money. We are very grateful to every one of our unpaid volunteers no matter how small or large of their service, gift or gesture they give to Greyhound Lifeline.

Since our move we have developed a working relationship with Parklife Café, St James Park in Southampton. This community café has given us a base for viewings and homings, the environment is ideal in showing the public what greyhounds are like around other people, children and other dogs. We also use this facility as a training ground, it gives us the opportunity to train our dogs around other breeds, children, widen their social skills and allow them to see a variety of day-to-day activities whilst learning about the 'outside of kennels environment'.

Achievement and Performance

During the period 01.04.2024 to 31.03.2025 fifty seven greyhounds were received into our care and fifty five greyhounds were adopted into carefully vetted homes.

Veterinary costs remain a very large outgoing for the Charity totalling £27,105.40. A further £4,523.63 was spent on greyhound medical care not sourced directly from a veterinary practice. Anti-parasite drugs, wound dressings and food supplements are some examples of these medical costs for the year ending 31.03.2025.

We are now registered with two local vets; one is our main vet, the other we use as a backup. Both practices can provide the services we require which are in high demand however wait times for neutering at our main practice can be several weeks and at our back up practice several months. Using both and careful planning allows us to get our hounds ready to leave us in the shortest time possible.

Public Benefit

Greyhound Lifeline receives donated dog food from a variety of sources, some food is not suitable for the greyhounds in our care, due to their delicate stomachs. We donate this food to Parklife Café who can support families who need the most help, caring for their own dogs.

Parklife Café in St James Park, is a community café, their main focus is to work and help the local community, by providing a variety of services including room hire to local community groups, events, discounted food and clothing and food parcels to those that need it most.

We continue to attend the 'Happy Café' which is held on a Friday morning, at Parklife Café with a carefully vetted group of our greyhounds; some kennel and homed. The greyhounds give the people who come along some calming therapy time which is very popular within the community. Lucy attends these sessions with the dogs; our regular attendees help exercise the greyhounds before the session starts. We provide brushes and treats and the therapeutic time is very valuable to the people who attend. A range of people attend these sessions including toddlers, vulnerable people and some will bring their careers, elderly who may live alone, people who may not be able to have their own pet or those that just enjoy the atmosphere with friendly people and happy dogs.

During this financial year we have sponsored several events aimed at the community and in particular the disadvantaged families, living around the Parklife Café area.

An Easter Craft morning in the Spring and then a Bubble Day and outside games during the summer, both were very successful, the volunteers and the public enjoyed sharing together. It was an opportunity for families to come together and enjoy 'free' activities whilst making new friends within the community.

December 2024, we sponsored another 'Christmas Wrapping' event for disadvantaged local children, at Parklife Café, who may not have had the opportunity to buy their parents a present for Christmas.

This event was very popular; all presents were either donated items or things that we had purchased. The children had the opportunity to choose, wrap and design their own Christmas cards. All the children took home a small present for themselves too. The feedback was very positive, and some adults were so thrilled that tears of joy were seen on the day.

We continue to support the NHS Ex offenders group with some of our suitable dogs, in particular one resident with his carer who has gained a volunteering opportunity at the café for one morning a week. During his session at the café he receives some 1:1 therapeutic time with the greyhounds. This resident also volunteers with some of our other events; Summer & Christmas Fair, helping to run stalls with one of our volunteers and his carer. This gives him the confidence and experience working with other people and around the animals that he loves. This is a huge achievement for this resident and gives him a lot to feel proud of.

This year this resident and one other have started to volunteer with their carer(s) at our kennels. A schedule has been designed suitable to their needs where they work 1:1 with some of our kennel residents. They spend one afternoon a week with us, learning new skills & practising new ones. The residents learn how to groom and care for the dogs; including cleaning their kennels, learning how to feed them and spending 1:1 therapeutic time with them too. Both residents have become more independent within themselves and have transferred these skills back to their communal home which has been noticed by several staff members.

Our charity was asked to attend a WI group in North Baddersley and give a presentation to their members about Greyhound Lifeline and the work we do with the community as well as the greyhounds. Our manager Lucy attended with two of our dedicated volunteers, the team took five greyhounds who were all very well behaved and loved all the attention. The members were all very complimentary of the work we carry out and they all learnt new facts about greyhounds and how rehoming charities work.

We arranged a 'volunteer day' with a local business 'One Savings Bank', who very kindly came to our kennels and laid the new artificial grass for the greyhounds to enjoy in their garden area. It was a huge task, but they completed it in one day and it has made cleaning a lot more effective for the team.

Our manager this year, found a care home that were interested in having our greyhounds attend and visit their residents. A couple of volunteers visited weekly with carefully vetted greyhounds and were able to bring happiness to many residents who had either had to leave their own pets when they began their stay at the home or were bedbound or simply loved being around animals. The greyhounds are very good at standing next to a chair or a bed and enjoy their strokes and occasional treats. This visit was a firm favourite with the attending volunteers who loved seeing the residents faces light up whilst they cuddled a greyhound.

The Charity held 33 greyhound awareness and fundraising events this year comprising of 17 street collections, Easter walk, one Summer Fair, our BIG WALK (our sponsored 40 mile walk), Christmas fair and a Boxing Day Walk. These events were and continue to be a great opportunity to raise awareness amongst the public about the breed and greyhounds making great pets. It is also a social and therapeutic opportunity for our various volunteers to meet each other and socialise in a relaxed and friendly atmosphere amongst like-minded people. The charity also attended 9 events that were organised by other organisations, with our own stall and greyhounds in attendance again raising awareness of greyhounds as pets with the public.

One of our income streams comes from selling donated goods. Dedicated fundraisers Adrian and Penny hold regular car boot sale events throughout the year, and these make up the bulk of income from donated goods. They raised the remarkable sum of £2,450 for

Greyhound Lifeline last year. A smaller sum of £229.48 was raised through direct selling of donated items from our kennel shop or through eBay and/or Facebook Marketplace.

Lucy, one of the Charity Trustees and Kennel Manager is adept at greyhound nail clipping and corn removal. She has raised a considerable income for Greyhound Lifeline this year through these treatments. These sessions happen monthly in both Fleet and in Southampton. Previous adopters and people who have not adopted from us as well have bought their greyhounds along for various foot treatments by Lucy. Lucy does not sell the nail and corn services it is a non-chargeable service. The majority of happy owners are grateful however and financially generous in response to their greyhound's nail trim and/or corn treatment.

The Greyhound Shop in Bournemouth has continued to support us this financial year by sending in various donations which have totalled £3,500. The Greyhound Shop raises money for various greyhound rescue centres by selling donated items in their shop. We are very grateful to be supported by The Greyhound Shop and its volunteer staff and donors.

Greyhound Lifeline has continued to work with a volunteer who is trained in Galen Myotherapy, this service has been offered to the charity for 'free' and is a massage therapy that promotes health and treats chronic muscular pain in dogs through unique massage techniques and exercise management. Any greyhounds whom enter our kennels and is in need of some treatment, will be vetted by our manager and our veterinary practice first before receiving this treatment. We have already seen the benefit of this treatment with many of our kennel greyhounds.

Receipts and Payments Accounts for the Period from 01.04.24 to 31.03.2025

RECEIPTS

<u>Receipts</u>	<u>Last year to the nearest £</u>	<u>Funds to the nearest £</u>
Monetary donations	£58,848.97	£57,947.87
Donated Items Sold	£1,102	£2,679.48
Fundraising Events	£12,183.12	£11,881.17
Sale of Goods	£10,245.41	£12,870.18
Commission	£3,256.84	£3,439.63
Credit Interest Earned	£952.88	£1,142.26
Gift Aid Receipts	£0	£3,435.05
<u>TOTAL Receipts</u>	<u>£86,589.22</u>	<u>£93,395.64</u>

PAYMENTS

<u>Payments</u>	<u>Last year to the nearest £</u>	<u>Funds to the nearest £</u>
Insurance	£1,103.82	£894.59
Operating Costs	£27,426.56	£15,057.93
Veterinary and Medical	£17,617.58	£31,629.03
Stock Purchased	£14,377.23	£15,030.16
Professional Costs	£480	£610.80
Utilities, repairs and maintenance	£1,094.79	£4,549.99
Advertising, Postage, Publicity and Printing	£346.38	£1,240.21
Event Outlay	£1,469.84	£1,723.98
Purchase of Assets	£0	£0
<u>TOTAL payments</u>	<u>£63,916.20</u>	<u>£70,736.69</u>

Total Receipts 01.04.2024 – 31.03.2025	£93,395.64
Less Total Payments 01.04.2024 – 31.03.2025	£70,736.69
Total net receipts/payments for this period	£22,658.95
Net receipts from tax year 01.04.2023 – 31.03.2024	
Cash in hand	£953.29
Cash in bank	£116,770.89
Cash in Paypal account	£0
TOTAL CASH FUNDS FOR YEAR ENDING 31.03.2025	£124,259.32
Other assets –	£0
TOTAL MONETARY ASSETS	£124,259.32

<u>LIABILITIES</u>	
As at 31.03.2025 liabilities totalled	£0

Please note that the totals above comprise unrestricted funds. No restricted funds or endowments were received, held or spent during the whole of this accounting period. All figures have been rounded to the nearest pound sterling.

Signed by two of the Trustees on behalf of all of the Trustees of Greyhound Lifeline.

A handwritten signature in black ink, appearing to read 'L. Quarendon'.

L Quarendon

A handwritten signature in blue ink, appearing to read 'M. Harris'.

M Harris



Section A

Independent Examiner's Report

Report to the trustees/
members of

GREYHOUND LIFELINE

On accounts for the year
ended

31 MARCH 2025

Charity no
(if any)

1173175

Set out on pages

1-2

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended

Responsibilities and
basis of report

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent
examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention (other than that disclosed below *) in connection with the examination which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Act or
- the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

* Please delete the words in the brackets if they do not apply.

Signed:

Date:

04/12/2025

Name:

KATHERINE MITCHELL

Relevant professional
qualification(s) or body
(if any):

FCCA 2008371

Address:

KSL ACCOUNTANTS & BUSINESS ADVISORS

8 SPUR ROAD, COSHAM, PORTSMOUTH, HAMPSHIRE.

PO6 3EB

Only complete if the examiner needs to highlight matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

Give here brief details of any items that the examiner wishes to disclose.