

Registered Charity number 1173175

**Report of the Trustees of Greyhound Lifeline (CIO) and financial
statements for the year 01/04/2022 to 31/03/2023**

Trustees: Miss Lucy Quarendon

Mrs Marie Harris

Miss Marina Timms

Mr Chris Baker

Principal Address: Greyhound Lifeline

49 Coxford Road

Southampton

SO16 5FG

Web site: www.greyhoundlifeline.co.uk

Email: enquiries@greyhoundlifeline.co.uk

Registered Charity Number: 1173175

Independent Examiner: S C Cooper, MAAT

KSL Accountants & Business Advisors

8 Spur Road

Cosham, Portsmouth

PO6 3EB

Bankers: Lloyds Bank PLC

Aldershot Branch

Sort Code 30-90-09

Report of the Trustees for the year Ended 31.03.2023

Structure, Governance and Management

The Charity is controlled by its Constitutional Document and it constitutes a Charitable Unincorporated Organisation (CIO) operating in England and Wales. Greyhound Lifeline achieved independent charity status on 25th May 2017 being issued with the number 1173175.

Greyhound Lifeline retain a board of four Trustees with a requirement of between 3 and 5 Trustees at any one time. The Trustees remain the original four and they are permanent Trustees with no need to step down and be replaced unless any terms under sections 12 or 28 of the Constitution are invoked in which case recruitment of replacement Trustee(s) would become necessary.

The charity is confident that it acts at all times within its Charitable Objective which is stated below:

"The objects of Greyhound Lifeline are to promote humane behaviour towards greyhounds by providing appropriate care, protection, treatment and security for greyhounds which are in need of care and attention by reason of sickness, maltreatment, poor circumstances or ill usage and to educate the public in matters pertaining to greyhound welfare in general and the prevention of cruelty and suffering among greyhounds."

The Charity is administered and managed by the Trustees. The day to day responsibility falls with one of the Trustees Lucy Quarendon who has sole responsibility for Operations and Volunteers. Lucy can be assisted by Marie who was co-manager with Lucy in previous years, if needed. Lucy is also ably assisted by Marina and Chris both of whom have backgrounds in accountancy and dog training and both are well qualified in these dual and diverse fields.

Decisions which may impact the Charity as a whole, its reputation of legal compliance are discussed and decided upon prior to the event at the regular Trustee Meetings (or earlier in the case of any urgent issues that may need resolution before a scheduled Trustee meeting.

Notes to be read in conjunction with the Receipts and Payments account:

1. Greyhound Lifeline have incurred zero cost for wages, salaries, National Insurance or Pensions. This is because the Charity is entirely "staffed" and managed by a team of unpaid volunteers.
2. Greyhound Lifeline have incurred zero cost for telephone and/or internet costs as two of the charity Trustees donate these services from their own finances.
3. Zero bank charges have been deducted by Lloyds Bank for either of the two accounts held.

4. £145.20 of gross credit interest was earned on the Charity's savings account during the tax year ended 31.03.2023.
5. During the Tax year 01.04.2022 – 31.03.2023 the total value of Gift Aid claimed and paid by HMRC was £2,556.08.
6. At the year end no money or services was owed to the Charity by any individual, company, or organisation.
7. There were no Trustee remunerations paid, claimed, or expected.
8. £1,202.02 was paid out in respect of fuel expenses claimed by volunteers acting on authorised business for Greyhound Lifeline.
9. Total spending outside of England and Wales was nil.
10. The balance of Greyhound Lifeline's PayPal account as at 31.03.2023 was £0
11. Greyhound Lifeline received from The GBGB (Greyhound Board of Great Britain) Bond Scheme £10,000. There was a short fall of £150 which needed to be paid to the GBGB, for one greyhound to access the scheme. As a charity we paid this and in return the scheme entitled us to the £400 bond. The remaining £30,162.15 of donations received were donated through other sources and were unrelated to the GBGB.
12. The removal of the larger equipment, from our old kennels to our new setting, before our lease ran out, needed us to hire a van. One of our volunteers took out the van hire in his own name which we fully compensated him for, and we have the receipt for the van hire, however although we paid him for the fuel we never received this receipt.
13. This was the first year of us using a card reader, our chosen company was Sumup. In our early transactions on our accounts, we recorded the whole amount and then deducted the fee, however we have now changed our recordings of this information and all Sum-up monthly statements can be seen with our bank statements. Each Sumup transaction is shown in our accounts and the fee that was deducted is clearly visible.

Serious Incidents

The Trustees declare that there were no serious incidents or other matters that Trustees should have reported to the Charities Commission but have not done so.

Other Incidents

There was one attempt at bank fraud on the Charity's Current Account, during this financial year totalling of £46.39. The attempted fraud was seen and reported to Lloyds Bank on the day of deduction and the money was refunded to us in full; under the Direct Debit Guarantee Scheme.

This attempted fraud did not result in any loss of funds for the Charity therefore no notification of the attempt to the Charities Commission was made. The fact that this

attempt was discovered quickly and acted upon promptly reassures the Trustees that our financial controls are working well.

Policy on Reserves

The Charity's home future has been in question for a few years, as our old site was sold and new owners now developing the farm, without any current tenants. In February 2022 the trustees were able to find a suitable site for Greyhound Lifeline's new location. This was not made public until paperwork was completed late May 2022.

We moved to the new area with one current kennel greyhound, the other greyhounds we rehomed before moving. Whilst the kennels were being built, we only accepted emergency greyhounds into our new environment.

Greyhound Lifeline Trustees have continued to leave the Charity's financial assets in easy access bank accounts to enable building work to commence and build the kennel facility that we have wanted. The kennel build and greyhound enrichment area were finished early December 2022.

The next phase of building work, we are hoping to achieve in the next financial year will provide us with an office space and a large greyhound playroom, where we can enrich the greyhounds with everyday sounds and household items. A small section of the building will have a quieter area where individual greyhounds can rest if recovering from an operation but still in a homely setting.

We are still intending, in the future, on buying local land that we can use as an exercise area, not only for the greyhounds to use for off lead exercise but a safe area that we can train them in and for those greyhounds who need a slower introduction to the 'outside' world.

Staffing, Volunteers and Organisational Structure

The daily running of the kennel site is undertaken by one volunteer. Since moving to our new site, we now have thirty key volunteers who all have a different role to play within the charity.

Our greyhounds have purpose built modular kennels where they sleep at night. The kennels have raised beds, heating, lighting, and fans for those hotter days. Each kennel has several windows which allows natural light in. The kennels in addition to this have a stable opening door, hatch and their own covered run. All the kennels are doubles however we prefer to use them as singles, this allows us to provide enrichment activities for those few, overnight, alone hours.

Our new setting works very differently to that of our old and most other kennels. We house between 6 – 8 greyhounds at any one time. By having less dogs on site enables us to better equip them for home life. Our kennel greyhounds spend most of their day either within the home environment; familiarising themselves with different noises - TV's, washing machines, hoovers etc, continuing to develop their social skills by being around other dogs, learning about routines and home training including toileting.

The garden has also been set up to enrich all the greyhounds by using a range of sensory, dog safe plants. The area has a range of surfaces for the dogs to get used to walking over, a digging area (sand pit) and a plunge pool. The other seasonal toys are rotated to enable the greyhounds to be enriched each day and we have 'play' volunteers to initiate the play between humans and dogs. The greyhounds are also enriched with brain stimulating toys/puzzles, they are very much intrigued and explore these toys with great excitement.

All the greyhounds are taken off site for their exercise each day, a range of volunteers meet the kennel dogs at different locations and each volunteer is allocated a suitable dog. The more intense or strong chased instinct dogs are walked by the manager or a suitable volunteer who can control and correct any negative behaviour. Each week the greyhounds go to parks, beaches, New Forest walks and most importantly street walks, which gives them exposure to traffic and day to day home life experiences.

Our daily walks provide an opportunity for the kennel greyhounds to walk with a range of people, socialise with other greyhounds and meet a range of other breeds too. This has greatly improved all our greyhounds finding their new homes than we could provide, in our previous kennels setup. They are more confident when they attend viewings and especially when they find their new homes, enabling them to settle at a faster pace.

This new team of volunteers have a wide range of backgrounds, some are novices but are very keen to learn, others have their own greyhound(s) as a pet and would like to offer their services. A few have worked at a range of greyhound kennels in the past, know the breed well and are able to support the manager with kennel shifts and/or walks. Although the manager is mostly on-site a few key volunteers will help if needed for sickness or holiday cover.

We now have a larger fundraising team both in the Southampton, Eastleigh, Fareham and Dorset area as well as Fleet. This team stand at around twenty key volunteers who support at these events, although this number is increasing. We have advertised with Southampton and Eastleigh Volunteer Sector.

We are very pleased to report that at the yearend we had no "long stay" greyhounds. Our 'harder' to home dogs are now finding their appropriate homes at a faster pace. The re-training and assessment process which is fully completed by Lucy has proved to work very well. Our greyhounds are very much placed in homes which are best suited to their needs. These greyhounds are walked and trained by the manager, who can read and understand

each one. Building trust enables her to effectively train and rehome them with those important social skills already developed. Each walk can be done on a 1:1 basis, correcting negative behaviour and rewarding the positive especially around other breeds of dog. There are of course always going to be occasional adoptions which fail. The reasons this occurs are many and varied, but most often we are pleased to say that it is through no fault of the greyhound.

Our volunteer base includes fundraisers, home checkers, event organisers, jewellery makers, street collection volunteers, cake makers, children who have made gifts for the dogs or who have raised funds through selling something or even by donating their pocket money. We are very grateful to every one of our unpaid volunteers no matter how small or large of their service, gift or gesture they give to Greyhound Lifeline.

Since our move we have developed a working relationship with Parklife Café, St James Park in Southampton. This community café has given us a base for viewings and homings, the environment is ideal in showing the public what greyhounds are like around other people, children and other dogs. We also use this facility as a training ground, it gives us the opportunity to train our dogs around other breeds, children, widen their social skills and allow them to see a variety of day-to-day activities whilst learning about the 'outside of kennels environment'.

Achievement and Performance

During the period 01.04.2022 to 31.03.2023 twenty seven greyhounds were received into our care and twenty seven greyhounds were adopted into carefully vetted homes.

Veterinary costs remain a very large outgoing for the Charity totalling £10,528.37. A further £1,459.74 was spent on greyhound medical care not sourced directly from a veterinary practice. Anti-parasite drugs, wound dressings and food supplements are some examples of these medical costs for the year ending 31.03.2023.

Moving to a new area has meant finding appropriate veterinary care, due to COVID and the increasing amount of 'puppies' that were purchased and the shortage of vets, a lot of veterinary practises are still not taking on new clients. It has been very difficult to find a practise that can cope with our demand in veterinary health checks and routine operations.

We are now registered with two local vets, one has a shortfall in vets and appointments so cannot offer us the appointments that we need on a regular basis, this has not improved since we moved into the area. Our new veterinary practice can provide the services that we require in a higher demand. We are very pleased with the service and the care that both practices give to our hounds.

Public Benefit

Parklife Café in St James Park, is a community café, their main focus is to work and help the local community, by providing a variety of services including room hire to local community groups, events, discounted food and clothing and food parcels to those that need it most.

Greyhound Lifeline receive generous amounts of donated dog food, some not suitable for the greyhounds in our care, due to their delicate stomachs. We donate this food to Parklife Café who can support families who need the most help, caring for their own dogs.

We attend the 'Happy Café' which is held on a Friday morning, at Parklife Café with a carefully vetted group of our greyhounds; some kennel and homed. The greyhounds give the people who come along some calming therapy time which is very popular within the community. Lucy attends these sessions with the dogs, our regular attendees help exercise the greyhounds before the session starts. We provide brushes and treats and the therapeutic time is very valuable to the people who attend. A range of people attend these sessions including toddlers, vulnerable people and some will bring their carers, elderly who may live alone, people who may not be able to have their own pet or those that just enjoy the atmosphere with friendly people and happy dogs.

One attendee who had recently lost his dog, has now adopted one of our greyhounds. Since the loss of his dog, he was reluctant to leave the house. Having a greyhound has given him back his independence and given him compassion towards his new companion. The staff at Parklife Café were thrilled that he was looking at life more positively and personally thanked Greyhound Lifeline for this. He attends the Happy Café with his greyhound; continued support is always provided once a greyhound gets rehomed.

December 2022, we sponsored a 'Christmas Wrapping' event for disadvantaged local children who may not have had the opportunity to buy their parents a present for Christmas. This event was held at Parklife Café in their community room. Volunteers helped to run this session, including some calm greyhounds who wanted to help too!

This event was very popular, all presents were either donated items or things that we had purchased. The children had the opportunity to choose, wrap and design their own Christmas cards. All the children took home a small presents for themselves too. The feedback was very positive, and some adults were so thrilled that tears of joy were seen on the day.

Working alongside Parklife we provided local families, for Christmas 2022, a 'Christmas Happy Café Session'. Parklife Café provided free hot drinks, Greyhound Lifeline donated mince pies and also treats for the greyhounds. This indoor event provided an opportunity to support the local 'dog community', bringing people together who may not be able to attend a Christmas event otherwise. The session was well attended, and positive feedback

was given. All known local, dog families were given a present for their dogs to have over the Christmas period which Greyhound Lifeline donated, in addition to this session.

Whilst working with Parklife Café we have also had the opportunity to work with several other groups. One group, who hire their community room, asked if we could support. We gave some therapeutic time to the NHS ex-offenders group with some of our suitable dogs. The participants often attend with their carers. The dogs have given the participants responsibility and ownership by taking care of the dogs whilst in the group setting. The smiles that these people get from being around the greyhounds is very rewarding for everyone involved. Since being introduced to this group some of these participants attend the Happy Café on a Friday with their carers to continue this responsibility and enjoyment.

One of our longest supporters won a competition run by 'Nourish Every Dog'. The prize was four pallets of Butchers Tinned Food, which was kindly donated to Greyhound Lifeline. Each pallet consists of 4,000 meals. Donations like this mean that our funds can be spent on other important elements, that we need as a charity.

The Charity held 10 greyhound awareness and fundraising events this year comprising of 6 street collections, one Christmas fair and a Boxing Day Walk. These events were and continue to be a great opportunity to raise awareness amongst the public about the breed and greyhounds making great pets. It is also a social and therapeutic opportunity for our various volunteers to meet each other and socialise in a relaxed and friendly atmosphere amongst like-minded people.

Regular car boot sale events took place throughout the year organised by our two dedicated fundraisers Adrian and Penny. Unfortunately, ill-health prevented weekly sales for some time, but we remain very grateful for their support as and when their health permits. Adrian and Penny still managed however to raise the remarkable sum of £2,371 for Greyhound Lifeline. Adrian and Penny's car boot sales form our largest income source from selling a variety of donated items received. A smaller sum of £47.52 was raised through direct selling of donated items from our kennel shop or through ebay and/or Facebook Marketplace.

Lucy, one of the Charity Trustees and Kennel Manager is adept at greyhound nail clipping and corn removal. She has raised a considerable income for Greyhound Lifeline this year through these treatments. Previous adopters and people who have not adopted from us as well have bought their greyhounds along for various foot treatments by Lucy. Lucy does not sell the nail and corn services it is a non-chargeable service. The majority of happy owners are grateful however and financially generous in response to their greyhound's nail trim and/or corn treatment.

The Greyhound Shop in Bournemouth has continued to support us this financial year by sending in various donations which have totalled £4,000. The Greyhound Shop raises money for various greyhound rescue centres by selling donated items in their shop. We are very grateful to be supported by The Greyhound Shop and its volunteer staff and donors.

Greyhound Lifeline continue to benefit from the voluntary services of a dedicated McTimoney animal chiropractor, despite us moving to a different area of the country. The chiropractor will treat any of the resident greyhounds that we feel would be able to benefit from her services. This treatment is of great value to us, and we see visible improvements in the comfort and mobility of our residents as a result.

Receipts and Payments Accounts for the Period from 01.04.21 to 31.03.2022

RECEIPTS

<u>Receipts</u>	<u>Last year to the nearest £</u>	<u>Funds to the nearest £</u>
Monetary Donations	£46,667	£33,108
Donated Items Sold	£4,686	£2,324
Fundraising Events	£3,550	£4,731
Sale of Goods	£12,659	£8,381
Commission	£2,585	£3,017
Credit Interest Earned	£11	£145
Gift Aid Receipts	£3,168	£2,556
TOTAL Receipts	£73,326	£54,262

Please note Monetary Donations includes the sale of an asset for £5,300

PAYMENTS

<u>Payments</u>	<u>Last year to the nearest £</u>	<u>Funds to the nearest £</u>
Insurance	£1,271	£742
Operating Costs	£12,580	£19,147
Veterinary and Medical	£20,927	£11,988
Stock Purchased	£8,395	£7,642
Professional Costs	£35	£224
Utilities, repairs and maintenance	£0	£119
Advertising, Postage, Publicity and Printing	£25	£225
Event Outlay	£229	£1,775
New Kennels and Facilities	£0	£60,094
TOTAL payments	£43,462	£101,956

Total Receipts 01.04.2022 – 31.03.2023	£54,262
Less Total Payments 01.04.2022 – 31.03.2023	£(101,956)
Total net receipts/payments for this period	£(47,694)
<i>Net receipts from tax year 01.04.2021 – 31.03.2022</i>	<i>£29,864</i>
Cash in hand	£239
Cash in bank	£76,915
Cash in Paypal account	£0
TOTAL CASH FUNDS FOR YEAR ENDING 31.03.2023	£77,154
Other assets – GBGB refund due	£200
TOTAL MONETARY ASSETS	£77,354

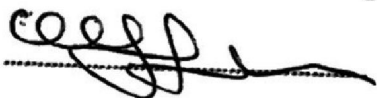
<u>LIABILITIES</u>	
As at 31.03.2023 liabilities totalled	£0

Please note that the totals above comprise unrestricted funds. No restricted funds or endowments were received, held or spent during the whole of this accounting period. All figures have been rounded to the nearest pound sterling.

Signed by two of the Trustees on behalf of all of the Trustees of Greyhound Lifeline.



L Quarendon



M Harris



**CHARITY COMMISSION
FOR ENGLAND AND WALES**

**Independent examiner's
report on the accounts**

Section A

Independent Examiner's Report

Report to the trustees/
members of

Charity Name
GREYHOUND LIFELINE

On accounts for the year
ended

31 MARCH 2023

Charity no
(if any)

1173175

Set out on pages

1 - 2

(remember to include the page numbers of additional sheets)

I report to the trustees on my examination of the accounts of the above
charity ("the Trust") for the year ended **31 03 2023**

Responsibilities and
basis of report

As the charity trustees of the Trust, you are responsible for the preparation
of the accounts in accordance with the requirements of the Charities Act
2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out
under section 145 of the 2011 Act and in carrying out my examination, I
have followed the applicable Directions given by the Charity Commission
under section 145(5)(b) of the Act.

Independent
examiner's statement

I have completed my examination. I confirm that no material matters have
come to my attention (~~other than that disclosed below~~*) in connection with
the examination which gives me cause to believe that in, any material
respect:

- accounting records were not kept in accordance with section 130 of
the Act or
- the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection
with the examination to which attention should be drawn in order to enable a
proper understanding of the accounts to be reached.

* Please delete the words in the brackets if they do not apply.

Signed:

Date:

18/10/2023

Name:

S C COOPER

Relevant professional
qualification(s) or body
(if any):

MAAT

Address:

KSL

ACCOUNTANTS &

BUSINESS ADVISORS

8 SPUR ROAD

COSHAM, PORTSMOUTH

HAMPSHIRE PO6 3EB

Section B**Disclosure**

Only complete if the examiner needs to highlight matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

Give here brief details of any items that the examiner wishes to disclose.