

# GREYHOUND LIFELINE

England & Wales - Charity number 1173175

## Details

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**Status** Registered

**Legal form** CIO

**Registered** 2017-05-25

**Register** [View on the Charity Commission register](#)

## Contact

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**Address** 49 Coxford Road  
Southampton  
SO16 5FG

**Phone** 07828138378

**Email** [enquiries@greyhoundlifeline.co.uk](mailto:enquiries@greyhoundlifeline.co.uk)

**Website** [www.greyhoundlifeline.co.uk](http://www.greyhoundlifeline.co.uk)

## Activities

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**Objects:** TO PROMOTE HUMANE BEHAVIOUR TOWARDS GREYHOUNDS BY PROVIDING APPROPRIATE CARE, PROTECTION, TREATMENT AND SECURITY FOR GREYHOUNDS WHICH ARE IN NEED OF CARE AND ATTENTION BY REASON OF SICKNESS, MALTREATMENT, POOR CIRCUMSTANCES OR ILL USAGE AND TO EDUCATE THE PUBLIC IN MATTERS PERTAINING TO GREYHOUND WELFARE IN GENERAL AND THE PREVENTION OF CRUELTY AND SUFFERING AMONG GREYHOUNDS.

**Activities:** To promote humane behaviour toward greyhounds by accepting them into our care, rehabilitating & finding homes for greyhounds. We educate the public in matters pertaining to greyhound welfare & raise awareness through events, the internet & fundraising activities that greyhounds make ideal pets. We support local community groups & charities through offering education & therapeutic activities.

## Classification

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- **How:** Provides Advocacy/advice/information
- **What:** General Charitable Purposes, Education/training, Animals
- **Who:** The General Public/mankind

## Geography

- Throughout England And Wales

## Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£93,396	£70,737	-	-
2024-03-31	£86,589	£63,436	-	-
2023-03-31	£54,262	£101,956	-	-
2022-03-31	£73,326	£43,462	-	-
2021-03-31	£72,538	£50,132	-	-

## Trustees

Name	Role	Appointed
LUCY ANNETTE QUARENDON	Chair	2017-02-17
MARIE HELEN HARRIS		2017-02-17
MARINA TIMMS		2017-02-17
MR CHRIS BAKER		2017-02-17

**GREYHOUND LIFELINE**

England & Wales - Charity number 1173175

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# Accounts

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**Registered Charity number 1173175**

**Report of the Trustees of Greyhound Lifeline (CIO) and financial statements for the year 01/04/2024 to 31/03/2025**

Trustees: Miss Lucy Quarendon

Mrs Marie Harris

Miss Marina Timms

Mr Chris Baker

Principal Address: Greyhound Lifeline

49 Coxford Road

Southampton

SO16 5FG

Web site: [www.greyhoundlifeline.co.uk](http://www.greyhoundlifeline.co.uk)

Email: [enquiries@greyhoundlifeline.co.uk](mailto:enquiries@greyhoundlifeline.co.uk)

Registered Charity Number: 1173175

Independent Examiner: S C Cooper. MAAT

KSL Accountants & Business Advisors

8 Spur Road, Cosham, Portsmouth, PO6 3EB

Bankers: Lloyds Bank PLC

Aldershot Branch

Sort Code 30-90-09

## **Report of the Trustees for the year Ended 31.03.2025**

### **Structure, Governance and Management**

The Charity is controlled by its Constitutional Document and it constitutes a Charitable Unincorporated Organisation (CIO) operating in England and Wales. Greyhound Lifeline achieved independent charity status on 25<sup>th</sup> May 2017 being issued with the number 1173175.

Greyhound Lifeline retain a board of four Trustees with a requirement of between 3 and 5 Trustees at any one time. The Trustees remain the original four and they are permanent Trustees with no need to step down and be replaced unless any terms under sections 12 or 28 of the Constitution are invoked in which case recruitment of replacement Trustee(s) would become necessary.

The charity is confident that it acts at all times within its Charitable Objective which is stated below:

“The objects of Greyhound Lifeline are to promote humane behaviour towards greyhounds by providing appropriate care, protection, treatment and security for greyhounds which are in need of care and attention by reason of sickness, maltreatment, poor circumstances or ill usage and to educate the public in matters pertaining to greyhound welfare in general and the prevention of cruelty and suffering among greyhounds.”

The Charity is administered and managed by the Trustees. The day to day responsibility falls with one of the Trustees Lucy Quarendon who has sole responsibility for Operations and Volunteers. Lucy can be assisted by Marie who was co-manager with Lucy in previous years, if needed. Lucy is also ably assisted by Marina and Chris both of whom have backgrounds in accountancy and dog training and both are well qualified in these dual and diverse fields.

Decisions which may impact the Charity as a whole, its reputation or legal compliance are discussed and decided upon prior to the event at the regular Trustee Meetings (or earlier in

the case of any urgent issues that may need resolution before a scheduled Trustee meeting).  
Notes to be read in conjunction with the Receipts and Payments account:

1. Greyhound Lifeline have incurred zero cost for wages, salaries, National Insurance or Pensions. This is because the Charity is entirely “staffed” and managed by a team of unpaid volunteers.
2. Greyhound Lifeline have incurred zero costs for telephone and/or internet costs as one of the Charity Trustees donate these services from their own finances.
3. Zero bank charges have been deducted by Lloyds Bank for either of the two accounts held.
4. £1,123.36 of gross credit interest was earned on the Charity’s savings account during the tax year ended 31.03.2025.
5. During the Tax year 01.04.2024 – 31.03.2025 the total value of Gift Aid claimed and paid by HMRC was £3,435.05.
6. At the year end no money or services was owed to the Charity by any individual, company, or organisation.
7. There were no Trustee remunerations paid, claimed, or expected.
8. £1,970.61 was paid out in respect of fuel expenses claimed by volunteers acting on authorised business for Greyhound Lifeline.
9. Total spending outside of England and Wales was £1,414.05
10. The balance of Greyhound Lifeline’s PayPal account as at 31.03.2025 was £0
11. Greyhound Lifeline received from The GBGB (Greyhound Board of Great Britain) Bond Scheme £19,860. There was a short fall of £600 which needed to be paid to the GBGB, for three greyhound to access the scheme. As a charity we paid this and in return the scheme entitled us to the £400 bond, which then was increased by £20 in January of this year, per greyhound. The remaining £27,096.32 of donations received were donated through other sources and were unrelated to the GBGB.
12. Stray Dog Sanctuary during the year donated £2,000 to Greyhound Lifeline.
13. Animal Friends who are a pet insurance company, kindly donated £3,000 towards the care of our greyhounds.

### **Serious Incidents**

The Trustees declare that there were no serious incidents or other matters that Trustees should have reported to the Charities Commission but have not done so.

### **Other Incidents**

There were no bank fraud attempts on the Charity’s Current Account, during this financial year.

## **Policy on Reserves**

Greyhound Lifeline Trustees have continued to leave the Charity's financial assets in easy access bank accounts in case of unexpected/planned veterinary treatment.

We are still intending, to buy local land that we can use as an exercise area, not only for the greyhounds to use for off lead exercise but also as a safe area that we can train them in. Safe space will be especially useful for those greyhounds who need a slower introduction to the 'outside' world.

This year we planned and carried out a sponsored walk to start fundraising for this land purchase, the target to reach was £4,000. The team are also continuing to develop the outside area at our kennels to continue enriching the greyhounds through a variety of enriching activities that they can use independently as well as with a human friend.

## **Organisational Structure, Staffing and Volunteers**

The daily running of the kennel site is undertaken by one volunteer. Since moving to our new site, we now have fifty key volunteers who all have a different role to play within the charity.

Our greyhounds have purpose built modular kennels where they sleep at night. The kennels have raised beds, heating, lighting, and fans for those hotter days. Each kennel has several windows which allows natural light in. The kennels in addition to this have a stable opening door, hatch and their own covered run. All the kennels are doubles however we prefer to use them as singles, this allows us to provide enrichment activities for those few, overnight, alone hours.

Our new setting works very differently to that of our old and most other kennels. We house between 6 – 8 greyhounds at any one time. Having less dogs on site enables us to better equip them for home life. Our kennel greyhounds spend most of their day either within the home environment; familiarising themselves with different noises - TV's, washing machines, hoovers etc, continuing to develop their social skills by being around other dogs, learning about routines and home training including toileting. As the greyhounds become more familiar with home living and more tolerant of those 'everyday noises', they will spend more time within the home environment.

The garden has also been set up to enrich all the greyhounds by using a range of surfaces for the dogs to get used to walking over, a digging area (sand pit) and a plunge pool. The other seasonal toys are rotated to enable the greyhounds to be enriched each day and we have 'play' volunteers to initiate the play between humans and dogs. The greyhounds are also enriched with brain stimulating toys/puzzles, they are very much intrigued and explore these toys with great excitement. The garden also provides many areas for the greyhounds to use their senses, in particular their sense of smell with a range of 'safe' sensory plants that we can hide treats and toys around, giving them a fully enriched day.

All the greyhounds are taken off site for their exercise each day, a range of volunteers meet the kennel dogs at different locations and each volunteer is allocated a suitable dog. The more challenging dogs and/or dogs with a strong chase instinct are walked by the manager or a suitable volunteer who can control and correct any negative behaviour effectively and promptly. Each week the greyhounds go to parks, beaches, New Forest walks and most importantly street walks, which gives them exposure to traffic and day to day home life experiences.

Our daily walks provide an opportunity for the kennel greyhounds to walk with a range of people, socialise with other greyhounds and meet a range of other breeds too. This has greatly improved the social skills of all our greyhounds finding their new homes than we could provide, in our previous kennels setup. They are more confident when they attend viewings and especially when they find their new homes, enabling them to settle at a faster pace.

We are very pleased to report that at the year end we had no "long stay" greyhounds. Our 'harder' to home dogs are now finding their appropriate homes at a faster pace. The retraining and assessment process which is fully completed by Lucy has proved to work very well. Our greyhounds are very much placed in homes which are best suited to their needs. These greyhounds are walked and trained by the manager, who can read and understand each one. Building trust enables her to effectively train and rehome them with those important social skills already developed. Each walk can be done on a 1:1 basis, correcting negative behaviour and rewarding the positive especially around other breeds of dog. There are of course always going to be occasional adoptions which fail. The reasons this occurs are many and varied, but most often we are pleased to say that it is through no fault of the greyhound.

Our volunteer base includes fundraisers, greyhound play buddies, home checkers, event organisers, jewellery makers, street collection volunteers, cake makers, children who have made gifts for the dogs or who have raised funds through selling something or even by donating their pocket money. We are very grateful to every one of our unpaid volunteers no matter how small or large of their service, gift or gesture they give to Greyhound Lifeline.

Since our move we have developed a working relationship with Parklife Café, St James Park in Southampton. This community café has given us a base for viewings and homings, the environment is ideal in showing the public what greyhounds are like around other people, children and other dogs. We also use this facility as a training ground, it gives us the opportunity to train our dogs around other breeds, children, widen their social skills and allow them to see a variety of day-to-day activities whilst learning about the 'outside of kennels environment'.

### **Achievement and Performance**

During the period 01.04.2024 to 31.03.2025 fifty seven greyhounds were received into our care and fifty five greyhounds were adopted into carefully vetted homes.

Veterinary costs remain a very large outgoing for the Charity totalling £27,105.40. A further £4,523.63 was spent on greyhound medical care not sourced directly from a veterinary practice. Anti-parasite drugs, wound dressings and food supplements are some examples of these medical costs for the year ending 31.03.2025.

We are now registered with two local vets; one is our main vet, the other we use as a backup. Both practices can provide the services we require which are in high demand however wait times for neutering at our main practice can be several weeks and at our backup practice several months. Using both and careful planning allows us to get our hounds ready to leave us in the shortest time possible.

### **Public Benefit**

Greyhound Lifeline receives donated dog food from a variety of sources, some food is not suitable for the greyhounds in our care, due to their delicate stomachs. We donate this food to Parklife Café who can support families who need the most help, caring for their own dogs.

Parklife Café in St James Park, is a community café, their main focus is to work and help the local community, by providing a variety of services including room hire to local community groups, events, discounted food and clothing and food parcels to those that need it most.

We continue to attend the 'Happy Café' which is held on a Friday morning, at Parklife Café with a carefully vetted group of our greyhounds; some kennel and homed. The greyhounds give the people who come along some calming therapy time which is very popular within the community. Lucy attends these sessions with the dogs; our regular attendees help exercise the greyhounds before the session starts. We provide brushes and treats and the therapeutic time is very valuable to the people who attend. A range of people attend these sessions including toddlers, vulnerable people and some will bring their careers, elderly who may live alone, people who may not be able to have their own pet or those that just enjoy the atmosphere with friendly people and happy dogs.

During this financial year we have sponsored several events aimed at the community and in particular the disadvantaged families, living around the Parklife Café area.

An Easter Craft morning in the Spring and then a Bubble Day and outside games during the summer, both were very successful, the volunteers and the public enjoyed sharing together. It was an opportunity for families to come together and enjoy 'free' activities whilst making new friends within the community.

December 2024, we sponsored another 'Christmas Wrapping' event for disadvantaged local children, at Parklife Café, who may not have had the opportunity to buy their parents a present for Christmas.

This event was very popular; all presents were either donated items or things that we had purchased. The children had the opportunity to choose, wrap and design their own Christmas cards. All the children took home a small present for themselves too. The feedback was very positive, and some adults were so thrilled that tears of joy were seen on the day.

We continue to support the NHS Ex offenders group with some of our suitable dogs, in particular one resident with his carer who has gained a volunteering opportunity at the café for one morning a week. During his session at the café he receives some 1:1 therapeutic time with the greyhounds. This resident also volunteers with some of our other events; Summer & Christmas Fair, helping to run stalls with one of our volunteers and his carer. This gives him the confidence and experience working with other people and around the animals that he loves. This is a huge achievement for this resident and gives him a lot to feel proud of.

This year this resident and one other have started to volunteer with their carer(s) at our kennels. A schedule has been designed suitable to their needs where they work 1:1 with some of our kennel residents. They spend one afternoon a week with us, learning new skills & practising new ones. The residents learn how to groom and care for the dogs; including cleaning their kennels, learning how to feed them and spending 1:1 therapeutic time with them too. Both residents have become more independent within themselves and have transferred these skills back to their communal home which has been noticed by several staff members.

Our charity was asked to attend a WI group in North Baddersley and give a presentation to their members about Greyhound Lifeline and the work we do with the community as well as the greyhounds. Our manager Lucy attended with two of our dedicated volunteers, the team took five greyhounds who were all very well behaved and loved all the attention. The members were all very complimentary of the work we carry out and they all learnt new facts about greyhounds and how rehoming charities work.

We arranged a 'volunteer day' with a local business 'One Savings Bank', who very kindly came to our kennels and laid the new artificial grass for the greyhounds to enjoy in their garden area. It was a huge task, but they completed it in one day and it has made cleaning a lot more effective for the team.

Our manager this year, found a care home that were interested in having our greyhounds attend and visit their residents. A couple of volunteers visited weekly with carefully vetted greyhounds and were able to bring happiness to many residents who had either had to leave their own pets when they began their stay at the home or were bedbound or simply loved being around animals. The greyhounds are very good at standing next to a chair or a bed and enjoy their strokes and occasional treats. This visit was a firm favourite with the attending volunteers who loved seeing the residents faces light up whilst they cuddled a greyhound.

The Charity held 33 greyhound awareness and fundraising events this year comprising of 17 street collections, Easter walk, one Summer Fair, our BIG WALK (our sponsored 40 mile walk), Christmas fair and a Boxing Day Walk. These events were and continue to be a great opportunity to raise awareness amongst the public about the breed and greyhounds making great pets. It is also a social and therapeutic opportunity for our various volunteers to meet each other and socialise in a relaxed and friendly atmosphere amongst like-minded people. The charity also attended 9 events that were organised by other organisations, with our own stall and greyhounds in attendance again raising awareness of greyhounds as pets with the public.

One of our income streams comes from selling donated goods. Dedicated fundraisers Adrian and Penny hold regular car boot sale events throughout the year, and these make up the bulk of income from donated goods. They raised the remarkable sum of £2,450 for

Greyhound Lifeline last year. A smaller sum of £229.48 was raised through direct selling of donated items from our kennel shop or through eBay and/or Facebook Marketplace.

Lucy, one of the Charity Trustees and Kennel Manager is adept at greyhound nail clipping and corn removal. She has raised a considerable income for Greyhound Lifeline this year through these treatments. These sessions happen monthly in both Fleet and in Southampton. Previous adopters and people who have not adopted from us as well have bought their greyhounds along for various foot treatments by Lucy. Lucy does not sell the nail and corn services it is a non-chargeable service. The majority of happy owners are grateful however and financially generous in response to their greyhound's nail trim and/or corn treatment.

The Greyhound Shop in Bournemouth has continued to support us this financial year by sending in various donations which have totalled £3,500. The Greyhound Shop raises money for various greyhound rescue centres by selling donated items in their shop. We are very grateful to be supported by The Greyhound Shop and its volunteer staff and donors.

Greyhound Lifeline has continued to work with a volunteer who is trained in Galen Myotherapy, this service has been offered to the charity for 'free' and is a massage therapy that promotes health and treats chronic muscular pain in dogs through unique massage techniques and exercise management. Any greyhounds whom enter our kennels and is in need of some treatment, will be vetted by our manager and our veterinary practice first before receiving this treatment. We have already seen the benefit of this treatment with many of our kennel greyhounds.

## Receipts and Payments Accounts for the Period from 01.04.24 to 31.03.2025

### RECEIPTS

<u>Receipts</u>	<u>Last year to the nearest £</u>	<u>Funds to the nearest £</u>
Monetary donations	£58,848.97	£57,947.87
Donated Items Sold	£1,102	£2,679.48
Fundraising Events	£12,183.12	£11,881.17
Sale of Goods	£10,245.41	£12,870.18
Commission	£3,256.84	£3,439.63
Credit Interest Earned	£952.88	£1,142.26
Gift Aid Receipts	£0	£3,435.05
<b><u>TOTAL Receipts</u></b>	<b>£86,589.22</b>	<b>£93,395.64</b>

### PAYMENTS

<u>Payments</u>	<u>Last year to the nearest £</u>	<u>Funds to the nearest £</u>
Insurance	£1,103.82	£894.59
Operating Costs	£27,426.56	£15,057.93
Veterinary and Medical	£17,617.58	£31,629.03
Stock Purchased	£14,377.23	£15,030.16
Professional Costs	£480	£610.80
Utilities, repairs and maintenance	£1,094.79	£4,549.99
Advertising, Postage, Publicity and Printing	£346.38	£1,240.21
Event Outlay	£1,469.84	£1,723.98
Purchase of Assets	£0	£0
<b><u>TOTAL payments</u></b>	<b>£63,916.20</b>	<b>£70,736.69</b>

Total Receipts 01.04.2024 – 31.03.2025	£93,395.64
Less Total Payments 01.04.2024 – 31.03.2025	£70,736.69
Total net receipts/payments for this period	£22,658.95
Net receipts from tax year 01.04.2023 – 31.03.2024	
Cash in hand	£953.29
Cash in bank	£116,770.89
Cash in Paypal account	£0
<b>TOTAL CASH FUNDS FOR YEAR ENDING 31.03.2025</b>	<b>£124,259.32</b>
Other assets –	£0
<b>TOTAL MONETARY ASSETS</b>	<b>£124,259.32</b>

<b><u>LIABILITIES</u></b>	
As at 31.03.2025 liabilities totalled	£0

Please note that the totals above comprise unrestricted funds. No restricted funds or endowments were received, held or spent during the whole of this accounting period. All figures have been rounded to the nearest pound sterling.

Signed by two of the Trustees on behalf of all of the Trustees of Greyhound Lifeline.



L Quarendon



M Harris



**Section A Independent Examiner's Report**

**Report to the trustees/  
members of**

**On accounts for the year  
ended**  **Charity no  
(if any)**

**Set out on pages**

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended

**Responsibilities and  
basis of report** As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

**Independent  
examiner's statement** I have completed my examination. I confirm that no material matters have come to my attention (other than that disclosed below \*) in connection with the examination which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Act or
- the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

*\* Please delete the words in the brackets if they do not apply.*

**Signed:**  **Date:**

**Name:**

**Relevant professional  
qualification(s) or body  
(if any):**

**Address:**

Only complete if the examiner needs to highlight matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

Give here brief details of any items that the examiner wishes to disclose.

**GREYHOUND LIFELINE**

England & Wales - Charity number 1173175

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# Accounts

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**Registered Charity number 1173175**

**Report of the Trustees of Greyhound Lifeline (CIO) and financial statements for the year 01/04/2023 to 31/03/2024**

Trustees: Miss Lucy Quarendon  
Mrs Marie Harris  
Miss Marina Timms  
Mr Chris Baker

Principal Address: Greyhound Lifeline  
49 Cxford Road  
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SO16 5FG

Web site: [www.greyhoundlifeline.co.uk](http://www.greyhoundlifeline.co.uk)

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Registered Charity Number: 1173175

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KSL Accountants & Business Advisors  
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Bankers: Lloyds Bank PLC  
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## Report of the Trustees for the year Ended 31.03.2024

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The charity is confident that it acts at all times within its Charitable Objective which is stated below:

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Decisions which may impact the Charity as a whole, its reputation of legal compliance are discussed and decided upon prior to the event at the regular Trustee Meetings (or earlier in the case of any urgent issues that may need resolution before a scheduled Trustee meeting). Notes to be read in conjunction with the Receipts and Payments account:

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2. Greyhound Lifeline have incurred zero costs for telephone and/or internet costs as two of the charity Trustees donate these services from their own finances.
3. Zero bank charges have been deducted by Lloyds Bank for either of the two accounts held.
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5. During the Tax year 01.04.2023 – 31.03.2024 the total value of Gift Aid claimed and paid by HMRC was £0.

6. At the year end no money or services was owed to the Charity by any individual, company, or organisation.
7. There were no Trustee remunerations paid, claimed, or expected.
8. £1,773 was paid out in respect of fuel expenses claimed by volunteers acting on authorised business for Greyhound Lifeline.
9. Total spending outside of England and Wales was £3,785.75
10. The balance of Greyhound Lifeline's PayPal account as at 31.03.2024 was £0
11. Greyhound Lifeline received from The GBGB (Greyhound Board of Great Britain) Bond Scheme £15,200. There was a short fall of £700 which needed to be paid to the GBGB, for five greyhound to access the scheme. As a charity we paid this and in return the scheme entitled us to the £400 bond, per greyhound. The remaining £35,766.07 of donations received were donated through other sources and were unrelated to the GBGB.
12. Kong Company donated £3,231 to Greyhound Lifeline as one of their chosen charity's for 2023.
13. Stray Dog Sanctuary during the year donated £2,000 to Greyhound Lifeline.
14. The Baker Book Awards donated £1,000 to our cause, with Head Judge Peter Egan being one of our supporters.

### **Serious Incidents**

The Trustees declare that there were no serious incidents or other matters that Trustees should have reported to the Charities Commission but have not done so.

### **Other Incidents**

There were no bank fraud attempts on the Charity's Current Account, during this financial year.

### **Policy on Reserves**

Greyhound Lifeline Trustees have continued to leave the Charity's financial assets in easy access bank accounts to enable building work to continue and enable us to build a kennel office and dog rehabilitation room. This building work was completed by December 2023.

This latest part of the building work has provided us with an office space and a large greyhound playroom, where we can enrich the greyhounds with everyday sounds and household items. A small section of the building has a quieter space where individual greyhounds can rest if recovering from an operation but still be within a homely setting.

We are still intending, in the future, to buy local land that we can use as an exercise area, not only for the greyhounds to use for off lead exercise but also as a safe area that we can train

them in. Safe space will be especially useful for those greyhounds who need a slower introduction to the 'outside' world.

A sponsored walk is being organised and will take place during the next financial year to start fundraising for this land purchase. The team are also continuing to develop the outside area at our kennels and the next phase will be to make the 'enrichment area' an all-weather area.

### **Organisational Structure, Staffing and Volunteers**

The daily running of the kennel site is undertaken by one volunteer. Since moving to our new site, we now have thirty key volunteers who all have a different role to play within the charity.

Our greyhounds have purpose built modular kennels where they sleep at night. The kennels have raised beds, heating, lighting, and fans for those hotter days. Each kennel has several windows which allows natural light in. The kennels in addition to this have a stable opening door, hatch and their own covered run. All the kennels are doubles however we prefer to use them as singles, this allows us to provide enrichment activities for those few, overnight, alone hours.

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The Greyhound Shop in Bournemouth has continued to support us this financial year by sending in various donations which have totalled £1,500. The Greyhound Shop raises money for various greyhound rescue centres by selling donated items in their shop. We are very grateful to be supported by The Greyhound Shop and its volunteer staff and donors.

Greyhound Lifeline has started to work with a volunteer who is trained in Galen Myotherapy, this service has been offered to the charity for 'free' and is a massage therapy that promotes health and treats chronic muscular pain in dogs through unique massage techniques and exercise management. Any greyhounds whom enter our kennels and is in need of some treatment, will be vetted by our manager and our veterinary practise first before receiving this treatment. We have already seen the benefit of this treatment with many of our kennel greyhounds.

## Receipts and Payments Accounts for the Period from 01.04.23 to 31.03.2024

### **RECEIPTS**

<u>Receipts</u>	<u>Last year to the nearest £</u>	<u>Funds to the nearest £</u>
Monetary donations	£33,108	£58,848.97
Donated Items Sold	£2,323	£1,102
Fundraising Events	£4,731	£12,183.12
Sale of Goods	£8,381	£10,245.41
Commission	£3,017	£3,256.84
Credit Interest Earned	£145	£952.88
Gift Aid Receipts	£2,556	£0
<b><u>TOTAL Receipts</u></b>	<b><u>£54,261</u></b>	<b><u>£86,589.22</u></b>

### **PAYMENTS**

<u>Payments</u>	<u>Last year to the nearest £</u>	<u>Funds to the nearest £</u>
Insurance	£742	£623.82
Operating Costs	£77,288	£27,426.56
Veterinary and Medical	£11,988	£17,617.58
Stock Purchased	£8,185	£14,377.23
Professional Costs	£143	£480.00
Utilities, repairs and maintenance	£19	£1,094.79
Advertising, Postage, Publicity and Printing	£235	£346.38
Event Outlay	£1,697	£1,469.84
Purchase of Assets	£100	£0
<b><u>TOTAL payments</u></b>	<b><u>£100,398</u></b>	<b><u>£63,436.20</u></b>

Total Receipts 01.04.2023 – 31.03.2024	£86,589.22
Less Total Payments 01.04.2023 – 31.03.2024	(£63,436.20)
Total net receipts/(payments) for this period	£23,153.02
Net payments from tax year 01.04.2022 – 31.03.2023	(£47,694.00)
Cash in hand	£1,203.51
Cash in bank	£100,396.86
Cash in Paypal account	£0
<b>TOTAL CASH FUNDS FOR YEAR ENDING 31.03.2024</b>	<b>£101,600.37</b>
Other assets –	£0

TOTAL MONETARY ASSETS	£101,600.37
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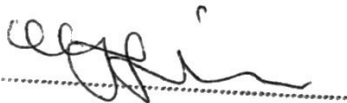
<b>LIABILITIES</b>	
As at 31.03.2024 liabilities totalled	£0

Please note that the totals above comprise unrestricted funds. No restricted funds or endowments were received, held or spent during the whole of this accounting period. All figures have been rounded to the nearest pound sterling.

Signed by two of the Trustees on behalf of all of the Trustees of Greyhound Lifeline.



L Quarendon



M Harris

**Registered Charity number 1173175**

**Report of the Trustees of Greyhound Lifeline (CIO) and financial statements for the year 01/04/2023 to 31/03/2024**

Trustees: Miss Lucy Quarendon  
Mrs Marie Harris  
Miss Marina Timms  
Mr Chris Baker

Principal Address: Greyhound Lifeline  
49 Cxford Road  
Southampton  
SO16 5FG

Web site: [www.greyhoundlifeline.co.uk](http://www.greyhoundlifeline.co.uk)

Email: [enquiries@greyhoundlifeline.co.uk](mailto:enquiries@greyhoundlifeline.co.uk)

Registered Charity Number: 1173175

Independent Examiner: S C Cooper. MAAT

KSL Accountants & Business Advisors  
8 Spur Road, Cosham, Portsmouth, PO6 3EB

Bankers: Lloyds Bank PLC  
Aldershot Branch  
Sort Code 30-90-09

## Report of the Trustees for the year Ended 31.03.2024

### Structure, Governance and Management

The Charity is controlled by its Constitutional Document and it constitutes a Charitable Unincorporated Organisation (CIO) operating in England and Wales. Greyhound Lifeline achieved independent charity status on 25<sup>th</sup> May 2017 being issued with the number 1173175.

Greyhound Lifeline retain a board of four Trustees with a requirement of between 3 and 5 Trustees at any one time. The Trustees remain the original four and they are permanent Trustees with no need to step down and be replaced unless any terms under sections 12 or 28 of the Constitution are invoked in which case recruitment of replacement Trustee(s) would become necessary.

The charity is confident that it acts at all times within its Charitable Objective which is stated below:

“The objects of Greyhound Lifeline are to promote humane behaviour towards greyhounds by providing appropriate care, protection, treatment and security for greyhounds which are in need of care and attention by reason of sickness, maltreatment, poor circumstances or ill usage and to educate the public in matters pertaining to greyhound welfare in general and the prevention of cruelty and suffering among greyhounds.”

The Charity is administered and managed by the Trustees. The day to day responsibility falls with one of the Trustees Lucy Quarendon who has sole responsibility for Operations and Volunteers. Lucy can be assisted by Marie who was co-manager with Lucy in previous years, if needed. Lucy is also ably assisted by Marina and Chris both of whom have backgrounds in accountancy and dog training and both are well qualified in these dual and diverse fields.

Decisions which may impact the Charity as a whole, its reputation of legal compliance are discussed and decided upon prior to the event at the regular Trustee Meetings (or earlier in the case of any urgent issues that may need resolution before a scheduled Trustee meeting). Notes to be read in conjunction with the Receipts and Payments account:

1. Greyhound Lifeline have incurred zero cost for wages, salaries, National Insurance or Pensions. This is because the Charity is entirely “staffed” and managed by a team of unpaid volunteers.
2. Greyhound Lifeline have incurred zero costs for telephone and/or internet costs as two of the charity Trustees donate these services from their own finances.
3. Zero bank charges have been deducted by Lloyds Bank for either of the two accounts held.
4. £952.88 of gross credit interest was earned on the Charity’s savings account during the tax year ended 31.03.2024.
5. During the Tax year 01.04.2023 – 31.03.2024 the total value of Gift Aid claimed and paid by HMRC was £0.

6. At the year end no money or services was owed to the Charity by any individual, company, or organisation.
7. There were no Trustee remunerations paid, claimed, or expected.
8. £1,773 was paid out in respect of fuel expenses claimed by volunteers acting on authorised business for Greyhound Lifeline.
9. Total spending outside of England and Wales was £3,785.75
10. The balance of Greyhound Lifeline's PayPal account as at 31.03.2024 was £0
11. Greyhound Lifeline received from The GBGB (Greyhound Board of Great Britain) Bond Scheme £15,200. There was a short fall of £700 which needed to be paid to the GBGB, for five greyhound to access the scheme. As a charity we paid this and in return the scheme entitled us to the £400 bond, per greyhound. The remaining £35,766.07 of donations received were donated through other sources and were unrelated to the GBGB.
12. Kong Company donated £3,231 to Greyhound Lifeline as one of their chosen charity's for 2023.
13. Stray Dog Sanctuary during the year donated £2,000 to Greyhound Lifeline.
14. The Baker Book Awards donated £1,000 to our cause, with Head Judge Peter Egan being one of our supporters.

### **Serious Incidents**

The Trustees declare that there were no serious incidents or other matters that Trustees should have reported to the Charities Commission but have not done so.

### **Other Incidents**

There were no bank fraud attempts on the Charity's Current Account, during this financial year.

### **Policy on Reserves**

Greyhound Lifeline Trustees have continued to leave the Charity's financial assets in easy access bank accounts to enable building work to continue and enable us to build a kennel office and dog rehabilitation room. This building work was completed by December 2023.

This latest part of the building work has provided us with an office space and a large greyhound playroom, where we can enrich the greyhounds with everyday sounds and household items. A small section of the building has a quieter space where individual greyhounds can rest if recovering from an operation but still be within a homely setting.

We are still intending, in the future, to buy local land that we can use as an exercise area, not only for the greyhounds to use for off lead exercise but also as a safe area that we can train

them in. Safe space will be especially useful for those greyhounds who need a slower introduction to the 'outside' world.

A sponsored walk is being organised and will take place during the next financial year to start fundraising for this land purchase. The team are also continuing to develop the outside area at our kennels and the next phase will be to make the 'enrichment area' an all-weather area.

### **Organisational Structure, Staffing and Volunteers**

The daily running of the kennel site is undertaken by one volunteer. Since moving to our new site, we now have thirty key volunteers who all have a different role to play within the charity.

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One of our income streams comes from selling donated goods. Dedicated fundraisers Adrian and Penny hold regular car boot sale events throughout the year and these make up the bulk of income from donated goods. They raised the remarkable sum of £960 for Greyhound Lifeline last year. A smaller sum of £142 was raised through direct selling of donated items from our kennel shop or through eBay and/or Facebook Marketplace.

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The Greyhound Shop in Bournemouth has continued to support us this financial year by sending in various donations which have totalled £1,500. The Greyhound Shop raises money for various greyhound rescue centres by selling donated items in their shop. We are very grateful to be supported by The Greyhound Shop and its volunteer staff and donors.

Greyhound Lifeline has started to work with a volunteer who is trained in Galen Myotherapy, this service has been offered to the charity for 'free' and is a massage therapy that promotes health and treats chronic muscular pain in dogs through unique massage techniques and exercise management. Any greyhounds whom enter our kennels and is in need of some treatment, will be vetted by our manager and our veterinary practise first before receiving this treatment. We have already seen the benefit of this treatment with many of our kennel greyhounds.

## Receipts and Payments Accounts for the Period from 01.04.23 to 31.03.2024

### **RECEIPTS**

<u>Receipts</u>	<u>Last year to the nearest £</u>	<u>Funds to the nearest £</u>
Monetary donations	£33,108	£58,848.97
Donated Items Sold	£2,323	£1,102
Fundraising Events	£4,731	£12,183.12
Sale of Goods	£8,381	£10,245.41
Commission	£3,017	£3,256.84
Credit Interest Earned	£145	£952.88
Gift Aid Receipts	£2,556	£0
<b><u>TOTAL Receipts</u></b>	<b><u>£54,261</u></b>	<b><u>£86,589.22</u></b>

### **PAYMENTS**

<u>Payments</u>	<u>Last year to the nearest £</u>	<u>Funds to the nearest £</u>
Insurance	£742	£623.82
Operating Costs	£77,288	£27,426.56
Veterinary and Medical	£11,988	£17,617.58
Stock Purchased	£8,185	£14,377.23
Professional Costs	£143	£480.00
Utilities, repairs and maintenance	£19	£1,094.79
Advertising, Postage, Publicity and Printing	£235	£346.38
Event Outlay	£1,697	£1,469.84
Purchase of Assets	£100	£0
<b><u>TOTAL payments</u></b>	<b><u>£100,398</u></b>	<b><u>£63,436.20</u></b>

Total Receipts 01.04.2023 – 31.03.2024	£86,589.22
Less Total Payments 01.04.2023 – 31.03.2024	(£63,436.20)
Total net receipts/(payments) for this period	£23,153.02
Net payments from tax year 01.04.2022 – 31.03.2023	(£47,694.00)
Cash in hand	£1,203.51
Cash in bank	£100,396.86
Cash in Paypal account	£0
<b>TOTAL CASH FUNDS FOR YEAR ENDING 31.03.2024</b>	<b>£101,600.37</b>
Other assets –	£0

TOTAL MONETARY ASSETS	£101,600.37
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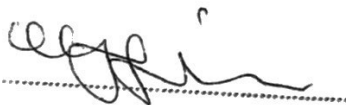
<b>LIABILITIES</b>	
As at 31.03.2024 liabilities totalled	£0

Please note that the totals above comprise unrestricted funds. No restricted funds or endowments were received, held or spent during the whole of this accounting period. All figures have been rounded to the nearest pound sterling.

Signed by two of the Trustees on behalf of all of the Trustees of Greyhound Lifeline.



L Quarendon



M Harris



Section A

Independent Examiner's Report

Report to the trustees

GREYHOUND LIFELINE

On accounts for the year ended

31 MARCH 2023

Charity no (if any)

1173175

Set out on pages

1-2

Remember to include the page numbers of additional pages

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 31 03 2024

Responsibilities and basis of report

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

~~The charity's gross income exceeded £250,000 and I am qualified to undertake the examination by being a qualified member of [insert name of applicable listed body]]. Delete [ ] if not applicable.~~

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination (other than that disclosed below\*) which gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Charities Act; or
- the accounts did not accord with the accounting records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

\* Please delete the words in the brackets if they do not apply.

Signed:

[Signature]

Date:

10/10/2024

Name:

S C COOPER

Relevant professional qualification(s) or body

MAAT

(if any):  KSL  
Address:  ACCOUNTANTS &  
 BUSINESS ADVISORS  
 8 SPUR ROAD  
 COSHAM, PORTSMOUTH  
 HAMPSHIRE PO6 3EB

**Section B**

**Disclosure**

Only complete if the examiner needs to highlight material matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

Give here brief details of any items that the examiner wishes to disclose.

**GREYHOUND LIFELINE**

England & Wales - Charity number 1173175

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# Accounts

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**Registered Charity number 1173175**

**Report of the Trustees of Greyhound Lifeline (CIO) and financial statements for the year 01/04/2022 to 31/03/2023**

Trustees: Miss Lucy Quarendon  
Mrs Marie Harris  
Miss Marina Timms  
Mr Chris Baker

Principal Address: Greyhound Lifeline  
49 Coxford Road  
Southampton  
SO16 5FG

Web site: [www.greyhoundlifeline.co.uk](http://www.greyhoundlifeline.co.uk)

Email: [enquiries@greyhoundlifeline.co.uk](mailto:enquiries@greyhoundlifeline.co.uk)

Registered Charity Number: 1173175

Independent Examiner: S C Cooper, MAAT  
KSL Accountants & Business Advisors  
8 Spur Road  
Cosham, Portsmouth  
PO6 3EB

Bankers: Lloyds Bank PLC  
Aldershot Branch  
Sort Code 30-90-09

## **Report of the Trustees for the year Ended 31.03.2023**

### **Structure, Governance and Management**

The Charity is controlled by its Constitutional Document and it constitutes a Charitable Unincorporated Organisation (CIO) operating in England and Wales. Greyhound Lifeline achieved independent charity status on 25<sup>th</sup> May 2017 being issued with the number 1173175.

Greyhound Lifeline retain a board of four Trustees with a requirement of between 3 and 5 Trustees at any one time. The Trustees remain the original four and they are permanent Trustees with no need to step down and be replaced unless any terms under sections 12 or 28 of the Constitution are invoked in which case recruitment of replacement Trustee(s) would become necessary.

The charity is confident that it acts at all times within its Charitable Objective which is stated below:

“The objects of Greyhound Lifeline are to promote humane behaviour towards greyhounds by providing appropriate care, protection, treatment and security for greyhounds which are in need of care and attention by reason of sickness, maltreatment, poor circumstances or ill usage and to educate the public in matters pertaining to greyhound welfare in general and the prevention of cruelty and suffering among greyhounds.”

The Charity is administered and managed by the Trustees. The day to day responsibility falls with one of the Trustees Lucy Quarendon who has sole responsibility for Operations and Volunteers. Lucy can be assisted by Marie who was co-manager with Lucy in previous years, if needed. Lucy is also ably assisted by Marina and Chris both of whom have backgrounds in accountancy and dog training and both are well qualified in these dual and diverse fields.

Decisions which may impact the Charity as a whole, its reputation of legal compliance are discussed and decided upon prior to the event at the regular Trustee Meetings (or earlier in the case of any urgent issues that may need resolution before a scheduled Trustee meeting.

Notes to be read in conjunction with the Receipts and Payments account:

1. Greyhound Lifeline have incurred zero cost for wages, salaries, National Insurance or Pensions. This is because the Charity is entirely “staffed” and managed by a team of unpaid volunteers.
2. Greyhound Lifeline have incurred zero cost for telephone and/or internet costs as two of the charity Trustees donate these services from their own finances.
3. Zero bank charges have been deducted by Lloyds Bank for either of the two accounts held.

4. £145.20 of gross credit interest was earned on the Charity's savings account during the tax year ended 31.03.2023.
5. During the Tax year 01.04.2022 – 31.03.2023 the total value of Gift Aid claimed and paid by HMRC was £2,556.08.
6. At the year end no money or services was owed to the Charity by any individual, company, or organisation.
7. There were no Trustee remunerations paid, claimed, or expected.
8. £1,202.02 was paid out in respect of fuel expenses claimed by volunteers acting on authorised business for Greyhound Lifeline.
9. Total spending outside of England and Wales was nil.
10. The balance of Greyhound Lifeline's PayPal account as at 31.03.2023 was £0
11. Greyhound Lifeline received from The GBGB (Greyhound Board of Great Britain) Bond Scheme £10,000. There was a short fall of £150 which needed to be paid to the GBGB, for one greyhound to access the scheme. As a charity we paid this and in return the scheme entitled us to the £400 bond. The remaining £30,162.15 of donations received were donated through other sources and were unrelated to the GBGB.
12. The removal of the larger equipment, from our old kennels to our new setting, before our lease ran out, needed us to hire a van. One of our volunteers took out the van hire in his own name which we fully compensated him for, and we have the receipt for the van hire, however although we paid him for the fuel we never received this receipt.
13. This was the first year of us using a card reader, our chosen company was Sumup. In our early transactions on our accounts, we recorded the whole amount and then deducted the fee, however we have now changed our recordings of this information and all Sum-up monthly statements can be seen with our bank statements. Each Sumup transaction is shown in our accounts and the fee that was deducted is clearly visible.

### **Serious Incidents**

The Trustees declare that there were no serious incidents or other matters that Trustees should have reported to the Charities Commission but have not done so.

### **Other Incidents**

There was one attempt at bank fraud on the Charity's Current Account, during this financial year totalling of £46.39. The attempted fraud was seen and reported to Lloyds Bank on the day of deduction and the money was refunded to us in full; under the Direct Debit Guarantee Scheme.

This attempted fraud did not result in any loss of funds for the Charity therefore no notification of the attempt to the Charities Commission was made. The fact that this

attempt was discovered quickly and acted upon promptly reassures the Trustees that our financial controls are working well.

### **Policy on Reserves**

The Charity's home future has been in question for a few years, as our old site was sold and new owners now developing the farm, without any current tenants. In February 2022 the trustees were able to find a suitable site for Greyhound Lifeline's new location. This was not made public until paperwork was completed late May 2022.

We moved to the new area with one current kennel greyhound, the other greyhounds we rehomed before moving. Whilst the kennels were being built, we only accepted emergency greyhounds into our new environment.

Greyhound Lifeline Trustees have continued to leave the Charity's financial assets in easy access bank accounts to enable building work to commence and build the kennel facility that we have wanted. The kennel build and greyhound enrichment area were finished early December 2022.

The next phase of building work, we are hoping to achieve in the next financial year will provide us with an office space and a large greyhound playroom, where we can enrich the greyhounds with everyday sounds and household items. A small section of the building will have a quieter area where individual greyhounds can rest if recovering from an operation but still in a homely setting.

We are still intending, in the future, on buying local land that we can use as an exercise area, not only for the greyhounds to use for off lead exercise but a safe area that we can train them in and for those greyhounds who need a slower introduction to the 'outside' world.

### **Staffing, Volunteers and Organisational Structure**

The daily running of the kennel site is undertaken by one volunteer. Since moving to our new site, we now have thirty key volunteers who all have a different role to play within the charity.

Our greyhounds have purpose built modular kennels where they sleep at night. The kennels have raised beds, heating, lighting, and fans for those hotter days. Each kennel has several windows which allows natural light in. The kennels in addition to this have a stable opening door, hatch and their own covered run. All the kennels are doubles however we prefer to use them as singles, this allows us to provide enrichment activities for those few, overnight, alone hours.

Our new setting works very differently to that of our old and most other kennels. We house between 6 – 8 greyhounds at any one time. By having less dogs on site enables us to better equip them for home life. Our kennel greyhounds spend most of their day either within the home environment; familiarising themselves with different noises - TV's, washing machines, hoovers etc, continuing to develop their social skills by being around other dogs, learning about routines and home training including toileting.

The garden has also been set up to enrich all the greyhounds by using a range of sensory, dog safe plants. The area has a range of surfaces for the dogs to get used to walking over, a digging area (sand pit) and a plunge pool. The other seasonal toys are rotated to enable the greyhounds to be enriched each day and we have 'play' volunteers to initiate the play between humans and dogs. The greyhounds are also enriched with brain stimulating toys/puzzles, they are very much intrigued and explore these toys with great excitement.

All the greyhounds are taken off site for their exercise each day, a range of volunteers meet the kennel dogs at different locations and each volunteer is allocated a suitable dog. The more intense or strong chased instinct dogs are walked by the manager or a suitable volunteer who can control and correct any negative behaviour. Each week the greyhounds go to parks, beaches, New Forest walks and most importantly street walks, which gives them exposure to traffic and day to day home life experiences.

Our daily walks provide an opportunity for the kennel greyhounds to walk with a range of people, socialise with other greyhounds and meet a range of other breeds too. This has greatly improved all our greyhounds finding their new homes than we could provide, in our previous kennels setup. They are more confident when they attend viewings and especially when they find their new homes, enabling them to settle at a faster pace.

This new team of volunteers have a wide range of backgrounds, some are novices but are very keen to learn, others have their own greyhound(s) as a pet and would like to offer their services. A few have worked at a range of greyhound kennels in the past, know the breed well and are able to support the manager with kennel shifts and/or walks. Although the manager is mostly on-site a few key volunteers will help if needed for sickness or holiday cover.

We now have a larger fundraising team both in the Southampton, Eastleigh, Fareham and Dorset area as well as Fleet. This team stand at around twenty key volunteers who support at these events, although this number is increasing. We have advertised with Southampton and Eastleigh Volunteer Sector.

We are very pleased to report that at the yearend we had no "long stay" greyhounds. Our 'harder' to home dogs are now finding their appropriate homes at a faster pace. The re-training and assessment process which is fully completed by Lucy has proved to work very well. Our greyhounds are very much placed in homes which are best suited to their needs. These greyhounds are walked and trained by the manager, who can read and understand

each one. Building trust enables her to effectively train and rehome them with those important social skills already developed. Each walk can be done on a 1:1 basis, correcting negative behaviour and rewarding the positive especially around other breeds of dog. There are of course always going to be occasional adoptions which fail. The reasons this occurs are many and varied, but most often we are pleased to say that it is through no fault of the greyhound.

Our volunteer base includes fundraisers, home checkers, event organisers, jewellery makers, street collection volunteers, cake makers, children who have made gifts for the dogs or who have raised funds through selling something or even by donating their pocket money. We are very grateful to every one of our unpaid volunteers no matter how small or large of their service, gift or gesture they give to Greyhound Lifeline.

Since our move we have developed a working relationship with Parklife Café, St James Park in Southampton. This community café has given us a base for viewings and homings, the environment is ideal in showing the public what greyhounds are like around other people, children and other dogs. We also use this facility as a training ground, it gives us the opportunity to train our dogs around other breeds, children, widen their social skills and allow them to see a variety of day-to-day activities whilst learning about the 'outside of kennels environment'.

### **Achievement and Performance**

During the period 01.04.2022 to 31.03.2023 twenty seven greyhounds were received into our care and twenty seven greyhounds were adopted into carefully vetted homes.

Veterinary costs remain a very large outgoing for the Charity totalling £10,528.37. A further £1,459.74 was spent on greyhound medical care not sourced directly from a veterinary practice. Anti-parasite drugs, wound dressings and food supplements are some examples of these medical costs for the year ending 31.03.2023.

Moving to a new area has meant finding appropriate veterinary care, due to COVID and the increasing amount of 'puppies' that were purchased and the shortage of vets, a lot of veterinary practises are still not taking on new clients. It has been very difficult to find a practise that can cope with our demand in veterinary health checks and routine operations.

We are now registered with two local vets, one has a shortfall in vets and appointments so cannot offer us the appointments that we need on a regular basis, this has not improved since we moved into the area. Our new veterinary practice can provide the services that we require in a higher demand. We are very pleased with the service and the care that both practices give to our hounds.

## **Public Benefit**

Parklife Café in St James Park, is a community café, their main focus is to work and help the local community, by providing a variety of services including room hire to local community groups, events, discounted food and clothing and food parcels to those that need it most.

Greyhound Lifeline receive generous amounts of donated dog food, some not suitable for the greyhounds in our care, due to their delicate stomachs. We donate this food to Parklife Café who can support families who need the most help, caring for their own dogs.

We attend the 'Happy Café' which is held on a Friday morning, at Parklife Café with a carefully vetted group of our greyhounds; some kennel and homed. The greyhounds give the people who come along some calming therapy time which is very popular within the community. Lucy attends these sessions with the dogs, our regular attendees help exercise the greyhounds before the session starts. We provide brushes and treats and the therapeutic time is very valuable to the people who attend. A range of people attend these sessions including toddlers, vulnerable people and some will bring their carers, elderly who may live alone, people who may not be able to have their own pet or those that just enjoy the atmosphere with friendly people and happy dogs.

One attendee who had recently lost his dog, has now adopted one of our greyhounds. Since the loss of his dog, he was reluctant to leave the house. Having a greyhound has given him back his independence and given him compassion towards his new companion. The staff at Parklife Café were thrilled that he was looking at life more positively and personally thanked Greyhound Lifeline for this. He attends the Happy Café with his greyhound; continued support is always provided once a greyhound gets rehomed.

December 2022, we sponsored a 'Christmas Wrapping' event for disadvantaged local children who may not have had the opportunity to buy their parents a present for Christmas. This event was held at Parklife Café in their community room. Volunteers helped to run this session, including some calm greyhounds who wanted to help too!

This event was very popular, all presents were either donated items or things that we had purchased. The children had the opportunity to choose, wrap and design their own Christmas cards. All the children took home a small presents for themselves too. The feedback was very positive, and some adults were so thrilled that tears of joy were seen on the day.

Working alongside Parklife we provided local families, for Christmas 2022, a 'Christmas Happy Café Session'. Parklife Café provided free hot drinks, Greyhound Lifeline donated mince pies and also treats for the greyhounds. This indoor event provided an opportunity to support the local 'dog community', bringing people together who may not be able to attend a Christmas event otherwise. The session was well attended, and positive feedback

was given. All known local, dog families were given a present for their dogs to have over the Christmas period which Greyhound Lifeline donated, in addition to this session.

Whilst working with Parklife Café we have also had the opportunity to work with several other groups. One group, who hire their community room, asked if we could support. We gave some therapeutic time to the NHS ex-offenders group with some of our suitable dogs. The participants often attend with their carers. The dogs have given the participants responsibility and ownership by taking care of the dogs whilst in the group setting. The smiles that these people get from being around the greyhounds is very rewarding for everyone involved. Since being introduced to this group some of these participants attend the Happy Café on a Friday with their carers to continue this responsibility and enjoyment.

One of our longest supporters won a competition run by 'Nourish Every Dog'. The prize was four pallets of Butchers Tinned Food, which was kindly donated to Greyhound Lifeline. Each pallet consists of 4,000 meals. Donations like this mean that our funds can be spent on other important elements, that we need as a charity.

The Charity held 10 greyhound awareness and fundraising events this year comprising of 6 street collections, one Christmas fair and a Boxing Day Walk. These events were and continue to be a great opportunity to raise awareness amongst the public about the breed and greyhounds making great pets. It is also a social and therapeutic opportunity for our various volunteers to meet each other and socialise in a relaxed and friendly atmosphere amongst like-minded people.

Regular car boot sale events took place throughout the year organised by our two dedicated fundraisers Adrian and Penny. Unfortunately, ill-health prevented weekly sales for some time, but we remain very grateful for their support as and when their health permits. Adrian and Penny still managed however to raise the remarkable sum of £2,371 for Greyhound Lifeline. Adrian and Penny's car boot sales form our largest income source from selling a variety of donated items received. A smaller sum of £47.52 was raised through direct selling of donated items from our kennel shop or through ebay and/or Facebook Marketplace.

Lucy, one of the Charity Trustees and Kennel Manager is adept at greyhound nail clipping and corn removal. She has raised a considerable income for Greyhound Lifeline this year through these treatments. Previous adopters and people who have not adopted from us as well have bought their greyhounds along for various foot treatments by Lucy. Lucy does not sell the nail and corn services it is a non-chargeable service. The majority of happy owners are grateful however and financially generous in response to their greyhound's nail trim and/or corn treatment.

The Greyhound Shop in Bournemouth has continued to support us this financial year by sending in various donations which have totalled £4,000. The Greyhound Shop raises money for various greyhound rescue centres by selling donated items in their shop. We are very grateful to be supported by The Greyhound Shop and its volunteer staff and donors.

**Greyhound Lifeline continue to benefit from the voluntary services of a dedicated McTimoney animal chiropractor, despite us moving to a different area of the country. The chiropractor will treat any of the resident greyhounds that we feel would be able to benefit from her services. This treatment is of great value to us, and we see visible improvements in the comfort and mobility of our residents as a result.**

**Receipts and Payments Accounts for the Period from 01.04.21 to 31.03.2022**

**RECEIPTS**

<u>Receipts</u>	<u>Last year to the nearest £</u>	<u>Funds to the nearest £</u>
Monetary Donations	£46,667	£33,108
Donated Items Sold	£4,686	£2,324
Fundraising Events	£3,550	£4,731
Sale of Goods	£12,659	£8,381
Commission	£2,585	£3,017
Credit Interest Earned	£11	£145
Gift Aid Receipts	£3,168	£2,556
<b>TOTAL Receipts</b>	<b>£73,326</b>	<b>£54,262</b>

Please note Monetary Donations includes the sale of an asset for £5,300

**PAYMENTS**

<u>Payments</u>	<u>Last year to the nearest £</u>	<u>Funds to the nearest £</u>
Insurance	£1,271	£742
Operating Costs	£12,580	£19,147
Veterinary and Medical	£20,927	£11,988
Stock Purchased	£8,395	£7,642
Professional Costs	£35	£224
Utilities, repairs and maintenance	£0	£119
Advertising, Postage, Publicity and Printing	£25	£225
Event Outlay	£229	£1,775
New Kennels and Facilities	£0	£60,094
<b>TOTAL payments</b>	<b>£43,462</b>	<b>£101,956</b>

Total Receipts 01.04.2022 – 31.03.2023	£54,262
Less Total Payments 01.04.2022 – 31.03.2023	£(101,956)
Total net receipts/payments for this period	£(47,694)
<i>Net receipts from tax year 01.04.2021 – 31.03.2022</i>	<i>£29,864</i>
Cash in hand	£239
Cash in bank	£76,915
Cash in Paypal account	£0
<b>TOTAL CASH FUNDS FOR YEAR ENDING 31.03.2023</b>	<b>£77,154</b>
Other assets – GBGB refund due	£200
<b>TOTAL MONETARY ASSETS</b>	<b>£77,354</b>

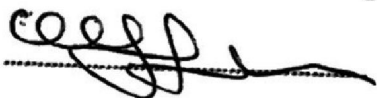
<b><u>LIABILITIES</u></b>	
As at 31.03.2023 liabilities totalled	£0

Please note that the totals above comprise unrestricted funds. No restricted funds or endowments were received, held or spent during the whole of this accounting period. All figures have been rounded to the nearest pound sterling.

Signed by two of the Trustees on behalf of all of the Trustees of Greyhound Lifeline.



L Quarendon



M Harris



Section A

Independent Examiner's Report

Report to the trustees/ members of

Charity Name: GREYHOUND LIFELINE

On accounts for the year ended

31 MARCH 2023

Charity no (if any)

1173175

Set out on pages

1 - 2

(remember to include the page numbers of additional sheets)

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 31 03 2023

Responsibilities and basis of report

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention (~~other than that disclosed below~~\*) in connection with the examination which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Act or
- the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

\* Please delete the words in the brackets if they do not apply.

Signed:

[Signature]

Date:

18/10/2023

Name:

S C COOPER

Relevant professional qualification(s) or body (if any):

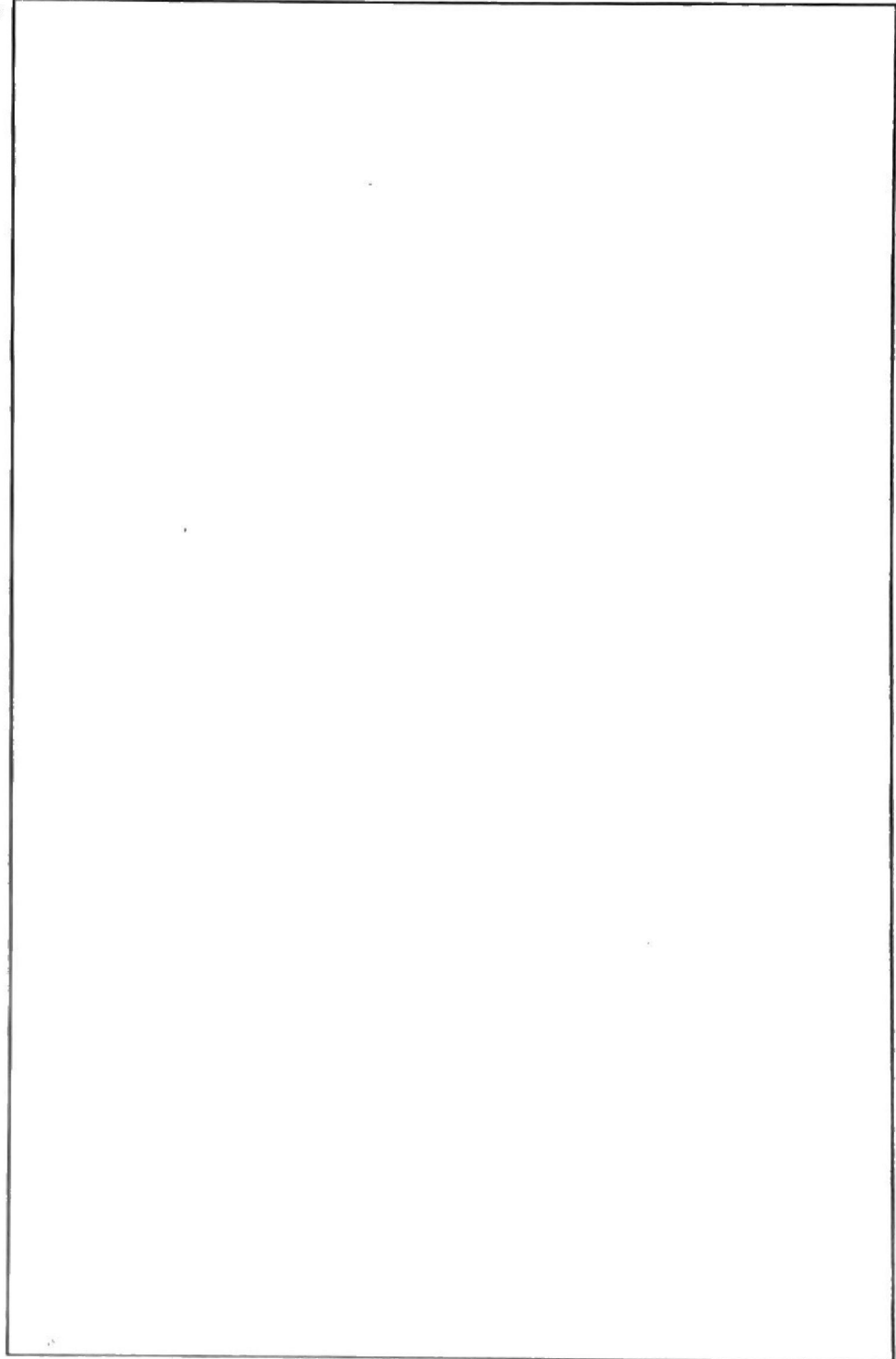
MAAT

Address:

K&L ACCOUNTANTS & BUSINESS ADVISORS 6 SPUR ROAD COSHAM, PORTSMOUTH HAMPSHIRE PO6 3EB

Only complete if the examiner needs to highlight matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

**Give here brief details of any items that the examiner wishes to disclose.**



**GREYHOUND LIFELINE**

England & Wales - Charity number 1173175

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# Accounts

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**Registered Charity number 1173175**

**Report of the Trustees of Greyhound Lifeline (CIO) and financial statements for the year 01/04/2021 to 31/03/2022**

Trustees: Miss Lucy Quarendon  
Mrs Marie Harris  
Miss Marina Timms  
Mr Chris Baker

Principal Address: Greyhound Lifeline  
105 Crookham Road  
Church Crookham  
Fleet  
Hampshire, UK  
GU51 5NP

Web site: [www.greyhoundlifeline.co.uk](http://www.greyhoundlifeline.co.uk)

Email: [enquiries@greyhoundlifeline.co.uk](mailto:enquiries@greyhoundlifeline.co.uk)

Registered Charity Number: 1173175

Independent Examiner: Mr Robert Arthey B.A. A.C.M.A.  
6 Fullerton Close  
Fleet  
Hampshire, GU51 1BJ

Bankers: Lloyds Bank PLC  
Aldershot Branch  
Sort Code 30-90-09

## **Report of the Trustees for the year Ended 31.03.2022**

### **Structure, Governance and Management**

The Charity is controlled by its Constitutional Document and it constitutes a Charitable Unincorporated Organisation (CIO) operating in England and Wales. Greyhound Lifeline achieved independent charity status on 25<sup>th</sup> May 2017 being issued with the number 1173175.

Greyhound Lifeline retain a board of four Trustees with a requirement of between 3 and 5 Trustees at any one time. The Trustees remain the original four and they are permanent Trustees with no need to step down and be replaced unless any terms under sections 12 or 28 of the Constitution are invoked in which case recruitment of replacement Trustee(s) would become necessary.

The charity is confident that it acts at all times within its Charitable Objective which is stated below:

“The objects of Greyhound Lifeline are to promote humane behaviour towards greyhounds by providing appropriate care, protection, treatment and security for greyhounds which are in need of care and attention by reason of sickness, maltreatment, poor circumstances or ill usage and to educate the public in matters pertaining to greyhound welfare in general and the prevention of cruelty and suffering among greyhounds.”

The Charity is administered and managed by the Trustees. The day to day responsibility falls with two of the Trustees, namely Lucy Quarendon and Marie Harris both of whom have joint and several responsibility for Operations and Volunteers. Lucy and Marie are ably assisted by Marina and Chris both of whom have backgrounds in accountancy and dog training and both are well qualified in these dual and diverse fields.

Decisions which may impact the Charity as a whole, its reputation of legal compliance are discussed and decided upon prior to the event at the regular Trustee Meetings (or earlier in the case of any urgent issues that may need resolution before a scheduled Trustee meeting.

Notes to be read in conjunction with the Receipts and Payments account:

1. Greyhound Lifeline have incurred zero cost for wages, salaries, National Insurance or Pensions. This is because the Charity is entirely “staffed” and managed by a team of unpaid volunteers.
2. Greyhound Lifeline have incurred zero cost for telephone and/or internet costs as two of the charity Trustees donate these services from their own finances.
3. Zero bank charges have been deducted by Lloyds Bank for either of the two accounts held.
4. £10.63 of gross credit interest was earned on the Charity’s savings account during the tax year ended 31.03.2022.

5. During the Tax year 01.04.2021 – 31.03.2022 the total value of Gift Aid claimed and paid by HMRC was £3,168.47.
6. At the year end no money or services was owed to the Charity by any individual, company, or organisation.
7. There were no Trustee remunerations paid, claimed, or expected.
8. £915.27 was paid out in respect of fuel expenses claimed by volunteers acting on authorised business for Greyhound Lifeline.
9. Total spending outside of England and Wales was nil.
10. The balance of Greyhound Lifeline's PayPal account as at 31.03.2022 was £0
11. The GBGB (Greyhound Board of Great Britain) Bond Scheme donated £1,400 to Greyhound Lifeline for taking in 8 retired greyhounds that needed veterinary treatment which their race owners could not fund. This £1,400 formed part of the £6,000 total received from the GBGB Bond scheme this financial year. The remaining £40,929 of donations received were donated through other sources and were unrelated to the GBGB .
12. Donation income shows a negative figure of £901. This relates to partial return of Legacy funds received. The deceased's solicitor erroneously overpaid beneficiaries. A partial refund of the legacy received was made to correct the deceased's final estate. Evidence to verify this unusual occurrence is held.

### **Serious Incidents**

The Trustees declare that there were no serious incidents or other matters that Trustees should have reported to the Charities Commission but have not done so.

### **Other Incidents**

There were 5 separate attempted bank frauds on the Charity's Current Account during this financial year totalling £269.49. On each occasion the attempted frauds were seen and reported to Lloyds bank on the day of deduction and in all cases the money was refunded to us in full; mostly under the Direct Debit Guarantee Scheme.

These attempted frauds did not result in any loss of funds for the Charity therefore no notification of the attempts to the Charities Commission was made. The fact that these attempts were discovered quickly and acted upon promptly reassures the Trustees that our financial controls are working well.

### **Policy on Reserves**

Due to the current uncertainty surrounding the length of time Greyhound Lifeline can remain at our current kennel site (the landowner has given us notice to quit); the Greyhound Lifeline Trustees have continued to leave the Charity's financial assets in easy access bank accounts.

The charity's future kennel facility cannot be the full facility with a dedicated homing centre, kennelling, training and educational facilities which have been saved for since our inception due to insufficient funding and lack of suitable land on which to base it.

Sufficient funds are however available to house and care for current and future greyhounds from an unknown new site in the not-too-distant future. There are also sufficient funds to build a small scale kennels facility if land could be leased or purchased on which to do so.

The length of our remaining lease is not set. The landowner has given us notice, but remains agreeable to extending the notice period by mutual agreement in order to allow Greyhound Lifeline sufficient time to be able to set up again elsewhere. We are very grateful to the landowner for the charitable spirit shown to us which has enable us to continue with our charitable purpose throughout this difficult period.

### **Staffing, Volunteers and Organisational Structure**

The daily running of the kennel site is undertaken by a team of volunteers over two shifts per day every day of the year. The duty volunteers are all very capable and have been trained to deal with situations that may occur. They can however call upon either of the two kennel managers for on-site immediate assistance if an unprecedented situation, accident, or illness occurs to a person or a greyhound.

Since the Covid Pandemic Greyhound Lifeline have reduced volunteer numbers to the minimum which still allows the Greyhounds' care to not be compromised. Volunteer dog walking has mostly been phased out to reduce Covid transmission risk among our team of volunteer kennel hands and the small team of remaining dog walkers. This smaller group of volunteers are all committed to good hygiene practices and social distancing which keeps them as safe as is possible in these circumstances and thus means the risk of staffing shortages through ill-health and subsequent difficulty of greyhound care remains minimal.

We are very pleased to report that at the year end there were no "long stay" greyhounds with us. The re-training and assessment process which is almost fully completed by Lucy Quarendon has proved to work very well. Our greyhounds are very much placed in homes which are best suited to their needs.

There are of course always going to be occasional adoptions which fails. The reasons this occurs are many and varied, but most often we are pleased to say that it is through no fault of the greyhound.

Volunteers for Greyhound Lifeline are not only found among our kennel hands (who every day of the year turn up and work hard, irrespective of weather conditions to ensure that exemplary care and time is given to each of the resident greyhounds). We are privileged to have many other volunteers working with us as well. The volunteer base includes fundraisers, home checkers, event organisers, jewellery makers, Covid mask makers, street

collection volunteers, cake makers, children who have made gifts for the dogs or who have raised funds through selling something or even by donating their pocket money. We are very grateful to every one of our unpaid volunteers no matter how small or large the service, gift or gesture they give to Greyhound Lifeline.

Dog training on site along with taking the greyhounds that needed additional training support off site and out in the “real world” proved very successful and has had the wonderful outcome of Greyhound Lifeline having no long stay dogs (i.e., no dogs waiting more than 3 months to be adopted). Some greyhounds did however require more extensive retraining experiences than others before being successfully adopted as pets.

### **Achievement and Performance**

During the period 01.04.2021 to 31.03.2022 seventy one greyhounds were received into our care and sixty six greyhounds were adopted into carefully vetted homes.

Veterinary costs remain a very large outgoing for the Charity totalling £17,549.92. A further £3,377.08 was spent on greyhound medical care not sourced directly from a veterinary practice. Anti-parasite drugs, wound dressings and food supplements are some examples of these medical costs for the year ending 31.03.2022.

The Covid Pandemic has been blamed by the media for a dramatic increase in pet ownership. Whilst we have not noticed any “half hearted” or “on a whim” adoption applications we have noticed that making veterinary appointments for any non-emergency situation has become significantly more difficult. The boom in pet ownership and the lack of veterinary surgeons and veterinary nurses has had the knock-on effect of delaying many routine operations, vaccinations and other non-emergency treatment which in turn has delayed the homing of some reserved greyhounds.

We have one greyhound who was adopted under a supported adoption deal due to that greyhound being diagnosed with epilepsy whilst in our care. The cost to support that dog’s veterinary care for the uninsurable pre-existing condition of epilepsy was this financial year £629.18.

### **Public Benefit**

Whilst Covid curtailed Greyhound Lifeline’s therapeutic care home visits we managed to find a different way to successfully work for public benefit. We commenced working with Andover Mind at their Farnborough centre. Greyhound Lifeline representatives helped support people suffering with a range of mental health conditions through fortnightly visits with selected greyhounds to provide animal therapy and wellbeing sessions for the service users in a safe and non-threatening environment. Attendees were given the opportunity to groom, stroke, give treats to and play with the dogs or simply sit and talk to the dogs. The service users chose which activities best suited their needs and comfort levels.

Some of the Andover Mind's service users who were intimidated by large group environments additionally chose to join one of our volunteers out walking the dogs. This provided a 1:1 opportunity to know and spend therapeutic time with various greyhounds under the unthreatening but watchful eye of our volunteer.

The Charity held 7 greyhound awareness and fundraising events this year comprising 5 street collections, one summer fair and one Christmas fair. These events were and continue to be a great opportunity to raise awareness amongst the public that greyhounds make great pets. It is also a social and therapeutic opportunity for our various volunteers to meet each other and socialise in a relaxed and friendly atmosphere amongst like-minded people.

Regular car boot sale events took place throughout the year organised by our two dedicated fundraisers Adrian and Penny. Unfortunately, ill-health prevented weekly sales for some time, but we remain very grateful for their support as and when their health permits. Adrian and Penny still managed however to raise the remarkable sum of £2,846 for Greyhound Lifeline. Adrian and Penny's car boot sales form our largest income source from selling a variety of donated items received. A smaller sum of £831 was raised through direct selling of donated items from our kennel shop or through ebay and/or Facebook Marketplace.

Pet Plan Insurance donated a Christmas Bonus to us of £1,000. This was an unexpected, but very welcome surprise.

Lucy, one of the Charity Trustees and kennel manager is adept at greyhound nail clipping and corn removal. She has raised a considerable income for Greyhound Lifeline this year through these treatments. Previous adopters and people who have not adopted from us as well have bought their greyhounds along for various foot treatments by Lucy. Lucy does not sell the nail and corn services it is a non-chargeable service. The majority of happy owners are grateful however and financially generous in response to their greyhound's nail trim and/or corn treatment.

The Greyhound Shop in Bournemouth has continued to support us this financial year by sending in various donations which have totalled £5,000. The Greyhound Shop raises money for various greyhound rescue centres by selling donated items in their shop. We are very grateful to be supported by The Greyhound Shop and its volunteer staff and donors.

Greyhound Lifeline continue to benefit from the voluntary services of a dedicated McTimoney animal chiropractor. The service was re-started once the Covid restrictions were eased allowing kennel visits to take place again. The chiropractor will treat any of the resident greyhounds that we feel would be able to benefit from her services. This treatment is of great value to us, and we see visible improvements in the comfort and mobility of our residents as a result.

At this time the end date for occupying the current kennel facility is fluid and although some plans are formed to create the future site, we are not yet in a position to make an announcement about location, size or volunteering opportunities.

Negotiations remain ongoing and until contracts are signed and agreed the new kennel build cannot commence. We very much appreciate that this is an unsettling time for our team of volunteers and indeed our supporters generally. It is however no less so for the Trustees who have the weight of full responsibility on them.

Greyhound Lifeline will unfortunately have to scale back our homing efforts for some months due to the upcoming period when we will have no kennel accommodation.

The future of Greyhound Lifeline however remains assured. The Trustees are committed to Greyhound Lifeline moving “onward and upwards”. The “no kennels” period will be disappointing indeed, but it will allow the Trustees to concentrate on the important task of planning for the future.

For any previously adopted greyhounds where the adoption breaks down during this “no kennels” period foster home placements are on standby. At no point will Greyhound Lifeline jeopardise the welfare of a dog or dogs we have previously homed.

Those greyhound trainers whom we generally work with have been informed of the intake delay and all understand the situation. They look forward to working with us again once the new facility is complete.

## Receipts and Payments Accounts for the Period from 01.04.21 to 31.03.2022

### RECEIPTS

<u>Receipts</u>	<u>Funds to the nearest £</u>	<u>Last year to the nearest £</u>
Monetary donations	£46,667	£50,135
Donated Items Sold	£4,686	£7,717
Fundraising Events	£3,550	£25
Sale of Goods	£12,659	£13,269
Commission	£2,585	£1,374
Credit Interest Earned	£11	£18
Gift Aid Receipts	£3,168	£0
<b>TOTAL Receipts</b>	<b>£73,326</b>	<b>£72,538</b>

### PAYMENTS

<u>Payments</u>	<u>Funds to the nearest £</u>	<u>Last year to the nearest £</u>
Insurance	£1,271	£848
Operating Costs	£12,580	£9,623
Veterinary and Medical	£20,927	£18,908
Stock Purchased	£8,395	£15,140
Professional Costs	£35	£50
Utilities, repairs and maintenance	£0	£0
Advertising, Postage, Publicity and Printing	£25	£266
Event Outlay	£229	£0
Purchase of Assets	£0	£4,792
<b>TOTAL payments</b>	<b>£43,462</b>	<b>£50,132</b>


Total Receipts 01.04.2021 – 31.03.2022	£73,326
Less Total Payments 01.04.2021 – 31.03.2022	(£43,462)
Total net receipts/payments for this period	£29,864
Net receipts from tax year 01.04.2020 – 31.03.2021	£22,406
Cash in hand	£240
Cash in bank	£124,808
Cash in Paypal account	£0
<b>TOTAL CASH FUNDS FOR YEAR ENDING 31.03.2022</b>	<b>£125,048</b>
Other assets – Caravan (zero depreciation has been deducted this year because used caravans have increased in value rather than depreciated in value this financial year – current actual value not known – purchases cost entered.	£4,792
<b>TOTAL MONETARY ASSETS</b>	<b>£129,840</b>

<u>LIABILITIES</u>	
As at 31.03.2022 liabilities totalled	£0



Please note that the totals above comprise unrestricted funds. No restricted funds or endowments were received, held or spent during the whole of this accounting period. All figures have been rounded to the nearest pound sterling.

Signed by two of the Trustees on behalf of all of the Trustees of Greyhound Lifeline.



.....

L Quarendon



.....

M Harris



**Section A**

**Independent Examiner's Report**

**Report to the trustees/directors/members of**

GREYHOUND LIFELINE

**On accounts for the year ended**

31/03/2022

**Charity no.:**

1173175

**Company no.:**

**Set out on pages**

1-2

(remember to include the page numbers of additional sheets)

I report to the charity trustees on my examination of the accounts of the Company for the year ended DD / MM / YYYY.

**Responsibilities and basis of report**

As the charity's trustees of the Company (who are also the directors of the company for the purposes of company law), you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ("the 2006 Act").

Having satisfied myself that the accounts of the Company are not required to be audited for this year under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ("the 2011 Act"). In carrying out my examination, I have followed the Directions given by the Charity Commission (under section 145(5)(b) of the 2011 Act.

**Independent examiner's statement**

[The company's gross income exceeded £250,000 and I am qualified to undertake the examination by being a qualified member of [insert name of applicable listed body]]. Delete [ ] if not applicable.

I have completed my examination. I confirm that no material matters have come to my attention (other than that disclosed below \*) which gives me cause to believe that:

- accounting records were not kept in accordance with section 386 of the Companies Act 2006; or
- the accounts do not accord with such records; or
- the accounts do not comply with relevant accounting requirements under section 396 of the Companies Act 2006 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination; or
- the accounts have not been prepared in accordance with the Charities SORP (FRS102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

\* Please delete the words in the brackets if they do not apply.

Signed:  Date:

Name:

Relevant professional qualification(s) or body (if any):

Address:

**Section B Disclosure**

Only complete if the examiner needs to highlight material matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

Give here brief details of any items that the examiner wishes to disclose.

**GREYHOUND LIFELINE**

England & Wales - Charity number 1173175

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# Accounts

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## **Registered Charity number 1173175**

### **Report of the Trustees of Greyhound Lifeline (CIO) and Financial Statements for the year 01/04/2020 to 31/03/2021**

Trustees: Miss Lucy Quarendon  
Mrs Marie Harris  
Miss Marina Timms  
Mr Chris Baker

Principal Address: Greyhound Lifeline  
105 Crookham Road  
Church Crookham  
Fleet  
Hampshire, UK  
GU51 5NP

Web site: [www.greyhoundlifeline.co.uk](http://www.greyhoundlifeline.co.uk)  
Email: [enquiries@greyhoundlifeline.co.uk](mailto:enquiries@greyhoundlifeline.co.uk)

Registered Charity number: 1173175

Independent Examiner: Mr Robert Arthey B.A. A.C.M.A.  
6 Fullerton Close,  
Fleet,  
Hampshire, GU51 1BJ  
Bankers: Lloyds Bank PLC,  
Aldershot branch,  
Sort Code 30-90-09

#### **Report of the Trustees for the year ended 31-03-2021**

##### **Structure, Governance and Management**

The Charity is controlled by its Constitutional Document and it constitutes a Charitable Unincorporated Organisation (CIO) operating in England and Wales. Greyhound Lifeline achieved independent Charity Status on 25<sup>th</sup> May 2017 being issued the Charity number 1173175.

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The charity is confident that it acts at all times within its Charitable Objective which is stated below:

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The Charity is administered and managed by the Trustees. The Day to day responsibility falls with two of the Trustees, namely Lucy Quarendon and Marie Harris both of whom have joint and several responsibility for Operations and Volunteers. Lucy and Marie are ably assisted by Marina Timms and Chris Baker. Marina and Chris both have backgrounds in accountancy and dog training and both are well qualified in these dual and diverse fields.

Decisions which may impact on the Charity as a whole, its reputation or its legal compliance are discussed and decided upon prior to the event at the regular Trustee Meetings (or earlier in the case of any urgent issues that may need resolution before a scheduled Trustee meeting).

#### **Notes to be read in conjunction with the Receipts and Payments account:**

1. Greyhound Lifeline have incurred zero cost for wages, salaries, National Insurance or Pensions. This is because the Charity is entirely “staffed” and managed by a team of unpaid volunteers.
2. Greyhound Lifeline have incurred zero charges for telephone or internet costs as two of the charity Trustees donate these services from their own finances.
3. Zero charges have been made by Lloyds Bank for the two accounts Greyhound Lifeline hold.
4. £18.26 of gross credit interest was earned on the Charity’s savings account during the tax year ending 31.03.21.
5. During the tax year 01.04.2020 to 31.03.2021 the total value of Gift Aid claimed and paid by HMRC was nil. No claim was made during this financial year, the claim will show on next year’s financial report.
6. At year end no money or services were owed to the charity by any individual, company or organisation.
7. There were no Trustees’ remunerations paid, claimed for or expected.
8. £485.10 was paid out in respect of fuel expenses claimed by volunteers acting on authorised business for Greyhound Lifeline.
9. Total spending outside of England and Wales was £5711.97.
10. The balance of Greyhound Lifeline’s Paypal account as at 31.03.21 was nil.
11. The charity spent £4,700 purchasing a caravan. This was extremely useful during the worst of the COVID lockdown periods and it has an ongoing purpose as a volunteer tea room, stock room as well as a presentable area for advertising.

## **Serious Incidents**

The Trustees declare that there were no serious incidents or other matters that Trustees should have reported to the Commission, but have not done so.

## **Other Incidents**

There was one attempted bank fraud on the Charity's Current Account during this accounting period for the sum of £43.33. The attempt was reported to Lloyds Bank and Greyhound Lifeline's account was refunded in full the same day under the Direct Debit Guarantee Scheme. No further fraud attempt has occurred to date.

This attempted fraud involved no financial loss to the Charity and was therefore not deemed to be a "Serious Incident" under Charity Commission guidance.

## **Policy on Reserves**

Greyhound Lifeline retain the future plan of creating a purpose built, dedicated greyhound homing and educational centre. In order to achieve this aim, a large amount of long term saving will be required. The Charity is however still relatively new and as such the Trustees continue to believe that having liquid assets to pay for any unforeseen expenses and to ensure funding for at least the next six months of kenneling expenses is critical to support Greyhound Lifeline's fundamental journey into the future. The Charity has seen a healthy increase in its financial assets over this 12 month period. This makes our target of one day having a bespoke kennel and training centre facility much closer to fruition than at this time last year.

The Trustees continue to believe that for the foreseeable future the Charities financial reserves still need to remain easily accessible. As such funds continue to be held in accessible bank accounts.

## **Staffing, Volunteers and Organisational Structure**

The daily running of the kennel site is undertaken by a team of volunteers over two shifts a day, every day of the year. The duty volunteers are under the guidance of the kennel managers and Trustees. The Trustees believe that all the duty volunteers have had sufficient training and are therefore able to run their shifts without the direct supervision of the kennel managers.

In the event of an incident or emergency during a shift or out of hours the duty volunteers and/or the land owner know to contact either of the two kennel managers for support, advice or attendance in person at any time. Having a job share of the management role ensure the maximisation of support (i.e. sharing the duties between two people increases the chance of at least one of the managers being immediately available to assist) to our kennel hands.

Due to the Covid 19 pandemic the day to day running of the Greyhound Lifeline kennels has necessarily been adapted in order to comply with Government regulations and to keep our team and any potential visitors/donors safe from infection.

We now run on a "skeleton" team of kennel hands; most of whom work alone (or in

family units) to manage their shifts. Telephone or in person support however is always available from the managers in the event of any human or animal emergency.

The kennel hand team this year has been reduced from around 20 people to around 12 people all of whom report directly to Lucy Quarendon and/or Marie Harris as their line managers. Each kennel shift is staffed by a person or persons who are capable of dealing with routine duties and visitors without direct management/Trustee support.

In order that our resident greyhounds do not suffer any lack of attention through the forced lack of interaction with previously welcomed volunteer dog walkers the numbers of resident greyhounds has been reduced. This allows a manageable number of residents for one duty kennel hand to look after in line with our normal, high standards and every greyhound to be able to be exercised appropriately as well.

Our initial response to the Covid crisis was to close the kennels and place all residents into known foster homes. This route to function at a time of uncertainty was of huge benefit to the individual dogs concerned. The majority soon ended up reserved and then adopted by their foster families.

There was a negative aspect to fostering all of our available greyhounds out. It soon became apparent that foster home spaces were no longer available for any new arrivals because foster family spaces had been filled by the ex-foster hounds who are now family pets.

The re-opening of the kennel site, to facilitate greyhounds in kennel residence again was discussed by the Trustees and it was subsequently agreed to re-open the kennel facility. This supported our regular trainers who had developed an excess of greyhounds needing a homing place. We re-opened as soon as an acceptable risk assessment, PPE, sanitisers and signage could be available to protect our kennel hands, customers, visitors, donors and adopters as much as possible from Covid infection.

Grooming, playtime, feeding and medication routines have remained uninterrupted throughout the year.

After a brief pause to re-evaluate our risk assessment and to allow for adaptations for Covid compliance our resident greyhounds have also enjoyed socialisation and “all breeds” dog training by a manager “in the real world”.

Our consistently reduced number of residents has additionally meant that individual dogs which need re-training prior to adoption are prioritised and they receive an increased number of experiences and guidance through introduction, correction and reward based training.

Greyhound Lifeline currently have no “long stay” dogs remaining for adoption, this is an unusual and wonderful situation to be in.

The Greyhound Lifeline team this past year comprised an average number of around twelve key personnel/key holders all of whom work their unpaid kennel shifts on a rota basis.

These key volunteers are supplemented by a team of additional volunteers holding other crucial voluntary roles. The Covid 19 Pandemic has forced many of our volunteers to become temporarily “dormant” whilst the UK remains in partial lockdown. The trustees are aware that several volunteers are keen to return to their previous roles. We hope to be able to welcome them again before too long.

The Trustees are truly grateful to each and every volunteer on the team. Not only have this voluntary team physically run a homing kennel 7 days a week, 365 days a year which incorporates caring for, protecting and seeing to the general well-being of the dogs both physically and through mental stimulation they also help to educate the public about greyhounds and what constitutes humane behaviour. All the volunteers play a huge part in preventing suffering or cruelty toward greyhounds by publicising the breed’s relatively simple needs and their suitability as pets through their own avid interest and enthusiasm for the breed.

### **Achievement and Performance:**

The work of Greyhound Lifeline continues to a high standard where all the greyhounds in the care of the Charity are looked after daily to an exemplary standard by the team of volunteers.

The Original Trustees all remain as Trustees and no changes to the Board of Trustees are expected in the foreseeable future.

During the period 01.04.20 to 31.03.21 73 greyhounds were received into the care of the Charity. 71 greyhounds were adopted during this period into carefully vetted homes.

Veterinary costs more than doubled this year due to the significant increase in greyhound numbers admitted into our care.

The Charity held 3 greyhound awareness and fundraising collections during the year. This allowed them to not only collect financial donations, but to educate the general public in respect of the welfare and care of greyhounds generally. These event, although severely limited by Covid restrictions were very well received by the public who were keen to learn about the breed and the work we do as a Charity.

A Covid specific risk assessment was completed for each event. A limited number of volunteers and greyhounds were present and correct social distancing was maintained throughout.

In all cases where events were held on Public land the Charity were granted appropriate permits to collect by the respective Councils prior to the event occurring. Where events were held on private land the Owner of the land provided us with detailed written consent to collect.

Two volunteers regularly raised funds for the Charity by selling various donated items at a local car boot sale. They managed to raise £2,886 during the financial year. This figure forms a large part of the total raised through donated items being sold. The remaining £831 in this category was raised through our kennel based shop sales, or through sales of donated merchandise on ebay and Facebook Marketplace. £4,000 was raised by The

Greyhound shop Bournemouth.

Greyhound Lifeline continue to benefit from the voluntary and unpaid services of a dedicated McTimoney animal chiropractor who although unable to attend to all residents through Covid restrictions has once again begun the routine treatment of any kennel resident who presents with a need to be seen and treated. We are greatly appreciative of such a normally cost prohibitive therapy being offered to all our home seeking greyhounds free of charge. This is especially valuable when such positive visible improvements are seen in the comfort and mobility of the dogs in our care as a result.

### **Public benefit:**

This financial year has been very restrictive in the form of what we can do as a Charity to benefit the public. The Covid pandemic caused an abrupt stop to our very successful and hugely rewarding care home visits which grew exponentially last financial year. These visits remain “on hold” until Covid 19 infection risks are sufficiently reduced to allow us access with carefully selected greyhounds into care homes once again. We look forward to being able to brighten the days of elderly and/or infirm residents once again.

Greyhound Lifeline’s “Guide on Safe Handling of Dogs” which was written by two of the Charity’s qualified dog behaviour expert Trustees has been reviewed. It still forms a vital educational tool in Greyhound Lifeline’s Volunteer Kennel Hand Training Program and team refresher sessions.

Volunteer Dog walking at Greyhound Lifeline which up until this year had been an “open to the public” daily event has necessarily been stopped until further notice. This is to minimise Covid infection risks to our team and the public in general.

Covid transmission risks were risk assessed as being too high to continue this popular and public benefit activity due to multiple people handling the animals, their associated equipment and indeed the timber gates and buildings we work with. All of these items are very difficult, if not impossible to sanitise before or after each use.

Reduced numbers of greyhounds on site would also make welcoming daily walkers currently very difficult since many people arriving would be disappointed by not having a dog available for them to walk.

Volunteer dog walking remains under review. Greyhound Lifeline have utilized just one regular adult, work experience, person as an assistant to our kennel hand team throughout the year. This volunteer particularly benefits from the one to one support and mentoring we’ve been able to offer.

Greyhound Lifeline are actively seeking ways in which we can re-establish the public benefit aspects of being a charity whilst minimising infection risks. We hope to be able to report on the success of these possibilities in next year’s report.



# Greyhound Lifeline 1173175

Receipts and Payments Accounts for the Period from 01.04.2020 to 31.03.2021

RECEIPTS:	Funds to the nearest £	Last year to the nearest £
Monetary Donations	£50,135	£31,305
Donated Items Sold	£7,717	£5,291
Fundraising Events	£25	£3,385
Sale of Goods	£13,269	£10,972
Pet Plan Commission	£1,374	£874
Credit Interest Earned	£18	£28
Gift Aid Receipts	£0	£1,106
<b>TOTAL RECEIPTS</b>	<b>£72,538</b>	<b>£52,961</b>

PAYMENTS:	Funds to the nearest £	Last year to the nearest £
Utilities, Repairs and Maintenance	£0	£0
Insurance	£848	£987
Kennelling and Adoption Costs	£9,623	£8,190
Veterinary and Medical	£18,908	£8,871
Stock Purchased	£15,140	£9,443
Professional Costs	£50	£255
Consumables and Expenses	£505	£23
Advertising, Postage, Publicity and Printing	£266	£211
Event Outlay	£0	£442
Purchase of Assets	£4,792	£0
<b>TOTAL PAYMENTS</b>	<b>£50,132</b>	<b>£28,422</b>

Total Receipts 1.4.20 to 31.3.21	£72,538
Total payments 1.4.20 to 31.3.21	(£50,132)
Total net receipts/(payments) for this period	£22,406
Net Receipts from Tax Year ending 31.03.20	£24,611
Cash in hand	£286
Cash in bank	£95,054
Cash in Paypal account	£0
TOTAL CASH FUNDS FOR YEAR ENDING 31.03.21	£91,353
TOTAL MONETARY ASSETS	£95,340


LIABILITIES:

As at 31.03.21 Liabilities Totalled £0

Please note that all the amounts above comprise unrestricted funds. Zero restricted funds or endowments were received, held or spent during the whole of the accounting period. All figures have been rounded to the nearest pound.

Signed by two of the Trustees on behalf of all of the Trustees

  
.....L Quarendon

  
.....M Harris

# Independent examiner's report on the accounts

Section A

## Independent Examiner's Report

Report to the trustees/  
members of

Greyhound Lifeline

On accounts for the year  
ended

31/03/2021

Charity no  
(if any) 1173175

Set out on pages

1-2

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 31/03/2021.

Responsibilities and basis  
of report

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act")

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

**Independent examiner's  
statement**

[The charity's gross income exceeded £250,000 and I am qualified to undertake the examination by being a qualified member of [insert name of applicable listed body]]. Delete [ ] if not applicable.

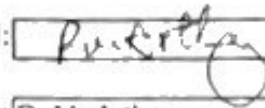
I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination (other than that disclosed below \*) which gives me cause to believe that in any material respect:

- the accounting records were not kept in accordance with section 130 of the Charities Act, or
- the accounts did not accord with the accounting records, or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached

\* Please delete the words in the brackets if they do not apply.

Signed:



Date 20/09/2021

Name: R. M. Arthey

Relevant professional qualification(s) or body (if any): BA  
ACMA

Address: 6 Fullerton Close, Fleet, Hampshire, GU51 1BJ

**Section B**

**Disclosure**

Only complete if the examiner needs to highlight material matters of concern (see CC32, Independent examination of charity accounts directions and guidance for examiners).

Give here brief details of any items that the examiner wishes to disclose.