

HEALTHWATCH ISLINGTON

England & Wales · Charity number 1173157

Details

Status Registered

Legal form Charitable company

Company number [08407852](#)

Registered 2017-05-24

Register [View on the Charity Commission register](#)

Contact

Address Claremont Project
24-27 White Lion Street
London
N1 9PD

Phone 07984 445 668

Email info@healthwatchislington.co.uk

Website www.healthwatchislington.co.uk

Activities

Objects: 3.1THE OBJECTS OF THE CHARITY (THE "OBJECTS") ARE:-3.1.1 THE ADVANCEMENT OF HEALTH AND THE RELIEF OF THOSE IN NEED BY REASON OF YOUTH, AGE, ILL-HEALTH, DISABILITY OR FINANCIAL HARDSHIP BY:(A) PROVIDING INFORMATION AND ADVICE TO THE GENERAL PUBLIC ABOUT LOCAL HEALTH AND SOCIAL CARE SERVICES;(B) MAKING THE VIEWS AND EXPERIENCES OF MEMBERS OF THE GENERAL PUBLIC KNOWN TO HEALTH AND SOCIAL CARE PROVIDERS; (C) ENABLING LOCAL PEOPLE TO HAVE A VOICE IN THE DEVELOPMENT, DELIVERY AND EQUALITY OF ACCESS TO LOCAL HEALTH AND CARE SERVICES AND FACILITIES; AND(D) PROVIDING TRAINING THE DEVELOPMENT OF SKILLS FOR VOLUNTEERS AND THE WIDER COMMUNITY IN UNDERSTANDING, SCRUTINIZING, REVIEWING AND MONITORING LOCAL HEALTH AND CARE SERVICES AND FACILITIES.

Activities: Gathering residents experiences of services and using this to shape commissioning.

Classification

- **How:** Provides Advocacy/advice/information
- **What:** The Advancement Of Health Or Saving Of Lives
- **Who:** Children/young People, Elderly/old People, People With Disabilities, The General Public/mankind

Geography

- Barnet
- Camden
- Enfield
- Haringey
- Islington

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£695,222	£571,486	£471,990	6
2024-03-31	£604,074	£472,632	£339,421	11
2023-03-31	£498,012	£424,703	-	-
2022-03-31	£265,062	£239,037	-	-
2021-03-31	£293,428	£276,298	-	-

Trustees

Name	Role	Appointed
Charlotte Thaadsaayini Sivanathan		2022-09-27
Chloe Alleyne Wright		2022-03-22
Ewan MacLeod		2022-03-22
Gary Duncan		2024-09-10
Kate Komala Overall		2022-03-22
Nathan Allcott-Watson		2023-01-31
Paul O'Donnell		2025-03-20
Ralph Hughes		2019-09-17
Stephen Amartey Adjaidoo		2023-09-13

HEALTHWATCH ISLINGTON

England & Wales - Charity number 1173157

Accounts

**HEALTHWATCH ISLINGTON
DIRECTORS' REPORT AND
UNAUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025**

Healthwatch Islington Contents

	Page
Company Information	1
Directors' Report	2
Accountant's Report	3
Income and Expenditure Account	4
Balance Sheet	5
Notes to the Financial Statements	6–7
The following pages do not form part of the statutory accounts:	
Detailed Income and Expenditure Account	8

**Healthwatch Islington
Company Information
For The Year Ended 31 March 2025**

Directors	Mr Ralph Hughes Mr Ewan MacLeod Ms Chloe Wright Miss Charlotte Sivanathan Mr Nathan Allcott-Watson Mr Stephen Adjaidoo Mr Gary Duncan Mr Paul O'Donnell
Secretary	Ms Laura Saksena
Company Number	08407852
Registered Office	6-9 Manor Gardens London N7 6LA
Accountants	D S Burge and Co Ltd Chartered Accountants c/o D S Burge and Co Ltd The Courtyard, 7 Francis Grove London SW19 4DW

Healthwatch Islington
Company No. 08407852
Directors' Report For The Year Ended 31 March 2025

The directors present their report and the financial statements for the year ended 31 March 2025.

Directors

The directors who held office during the year were as follows:

Mr Ralph Hughes
Mr Ewan MacLeod
Ms Kate Overall Resigned 01/03/2025
Ms Chloe Wright
Mr Owen O'Sullivan Resigned 30/07/2024
Miss Charlotte Sivanathan
Mr Nathan Allcott-Watson
Mr Stephen Adjaidoo
Mr Gary Duncan Appointed 01/08/2024
Mr Paul O'Donnell Appointed 20/03/2025

Statement of Directors' Responsibilities

The directors are responsible for preparing the Directors' Report and the financial statements in accordance with applicable law and regulations.

Company law requires the directors to prepare financial statements for each financial year. Under that law the directors have elected to prepare the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable law). Under company law the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the company and of the surplus or deficit of the company for that period. In preparing the financial statements the directors are required to:

- select suitable accounting policies and then apply them consistently;
- make judgments and accounting estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in business.

The directors are responsible for keeping adequate accounting records that are sufficient to show and explain the company's transactions and disclose with reasonable accuracy at any time the financial position of the company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The directors are responsible for the maintenance and integrity of the corporate and financial information included on the company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Small Company Rules

This report has been prepared in accordance with the special provisions relating to companies subject to the small companies regime within Part 15 of the Companies Act 2006.

On behalf of the board

Mr Ewan MacLeod

Director
18/07/2025

**Healthwatch Islington
Accountant's Report
For The Year Ended 31 March 2025**

Chartered Accountant's report to the directors on the preparation of the unaudited statutory accounts of Healthwatch Islington for the year ended 31 March 2025

In order to assist you to fulfil your duties under the Companies Act 2006, I have prepared for your approval the accounts of Healthwatch Islington for the year ended 31 March 2025 which comprise the Income and Expenditure Account, the Balance Sheet and the related notes from the company's accounting records and from information and explanations you have given to us.

As a practising member of the Institute of Chartered Accountants in England and Wales (ICAEW), we are subject to its ethical and other professional requirements which are detailed at <http://www.icaew.com/en/membership/regulations-standards-and-guidance>.

This report is made solely to the directors of Healthwatch Islington, as a body, in accordance with the terms of our engagement letter dated . Our work has been undertaken solely to prepare for your approval the accounts of Healthwatch Islington and state those matters that we have agreed to state to the directors of Healthwatch Islington, as a body, in this report in accordance with ICAEW Technical Release 07/16 AAF. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than Healthwatch Islington and its directors, as a body, for our work or for this report.

It is your duty to ensure that Healthwatch Islington has kept adequate accounting records and to prepare statutory accounts that give a true and fair view of the assets, liabilities, financial position and profit or loss of Healthwatch Islington. You consider that Healthwatch Islington is exempt from the statutory audit requirement for the year.

We have not been instructed to carry out an audit of the accounts of Healthwatch Islington. For this reason, we have not verified the accuracy or completeness of the accounting records or information and explanations you have given to us and we do not, therefore, express any opinion on the financial statements.

Signed

18/07/2025

D S Burge and Co Ltd
Chartered Accountants
c/o D S Burge and Co Ltd
The Courtyard, 7 Francis Grove
London
SW19 4DW

**Healthwatch Islington
Income and Expenditure Account
For The Year Ended 31 March 2025**

	Notes	2025	2024
		£	£
TURNOVER		695,222	604,074
Cost of sales		<u>(114,711)</u>	<u>(93,793)</u>
GROSS SURPLUS		580,511	510,281
Administrative expenses		<u>(456,775)</u>	<u>(381,356)</u>
OPERATING SURPLUS		123,736	128,925
Other interest receivable and similar income		<u>8,833</u>	<u>2,517</u>
SURPLUS FOR THE FINANCIAL YEAR		<u><u>132,569</u></u>	<u><u>131,442</u></u>

The notes on pages 6 to 7 form part of these financial statements.

**Healthwatch Islington
Balance Sheet
As At 31 March 2025**

		2025		2024	
	Notes	£	£	£	£
FIXED ASSETS					
Tangible Assets	4		7,542		7,540
			7,542		7,540
CURRENT ASSETS					
Debtors	5	38,830		138,100	
Cash at bank and in hand		445,397		402,388	
		484,227		540,488	
Creditors: Amounts Falling Due Within One Year	6		(19,779)		(208,607)
NET CURRENT ASSETS (LIABILITIES)			464,448		331,881
TOTAL ASSETS LESS CURRENT LIABILITIES			471,990		339,421
NET ASSETS			471,990		339,421
Income and Expenditure Account			471,990		339,421
MEMBERS' FUNDS			471,990		339,421

For the year ending 31 March 2025 the company was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies.

The members have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006.

The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

On behalf of the board

Mr Ewan MacLeod

Director
18/07/2025

The notes on pages 6 to 7 form part of these financial statements.

Healthwatch Islington

Notes to the Financial Statements

For The Year Ended 31 March 2025

1. General Information

Healthwatch Islington is a private company, limited by guarantee, incorporated in England & Wales, registered number 08407852. The registered office is 6-9 Manor Gardens, London, N7 6LA.

2. Accounting Policies

2.1. Basis of Preparation of Financial Statements

The financial statements have been prepared under the historical cost convention and in accordance with Financial Reporting Standard 102 section 1A Small Entities "The Financial Reporting Standard applicable in the UK and Republic of Ireland" and the Companies Act 2006.

2.2. Turnover

Turnover is measured at the fair value of the consideration received or receivable, net of discounts and value added taxes. Turnover includes revenue earned from the sale of goods and from the rendering of services. Turnover is reduced for estimated customer returns, rebates and other similar allowances.

Sale of goods

Turnover from the sale of goods is recognised when the significant risks and rewards of ownership of the goods has transferred to the buyer. This is usually at the point that the customer has signed for the delivery of the goods.

Rendering of services

Turnover from the rendering of services is recognised by reference to the stage of completion of the contract. The stage of completion of a contract is measured by comparing the costs incurred for work performed to date to the total estimated contract costs. Turnover is only recognised to the extent of recoverable expenses when the outcome of a contract cannot be estimated reliably.

2.3. Tangible Fixed Assets and Depreciation

Tangible fixed assets are measured at cost less accumulated depreciation and any accumulated impairment losses. Depreciation is provided at rates calculated to write off the cost of the fixed assets, less their estimated residual value, over their expected useful lives on the following bases:

Fixtures & Fittings	4 Years
Computer Equipment	4 Years

3. Average Number of Employees

Average number of employees, including directors, during the year was: 11 (2024: 12)

4. Tangible Assets

	Fixtures & Fittings	Computer Equipment	Total
	£	£	£
Cost			
As at 1 April 2024	5,929	10,226	16,155
Additions	3,208	633	3,841
As at 31 March 2025	9,137	10,859	19,996
Depreciation			
As at 1 April 2024	2,454	6,161	8,615
Provided during the period	2,140	1,699	3,839
As at 31 March 2025	4,594	7,860	12,454
Net Book Value			
As at 31 March 2025	4,543	2,999	7,542
As at 1 April 2024	3,475	4,065	7,540

Healthwatch Islington
Notes to the Financial Statements (continued)
For The Year Ended 31 March 2025

5. Debtors

	2025	2024
	£	£
Due within one year		
Trade debtors	27,580	115,600
Prepayments and accrued income	11,250	22,500
	38,830	138,100
	38,830	138,100

6. Creditors: Amounts Falling Due Within One Year

	2025	2024
	£	£
Other taxes and social security	1,462	1,286
Net wages	-	36
Other creditors	5,410	5,341
Accruals and deferred income	12,907	201,944
	19,779	208,607
	19,779	208,607

7. Company limited by guarantee

The company is limited by guarantee and has no share capital.

Every member of the company undertakes to contribute to the assets of the company, in the event of a winding up, such an amount as may be required not exceeding £1.

Healthwatch Islington
Detailed Income and Expenditure Account
For The Year Ended 31 March 2025

	2025		2024	
	£	£	£	£
TURNOVER				
Sales		695,222		598,627
Other trading income		-		5,447
		<u>695,222</u>		<u>604,074</u>
COST OF SALES				
Purchases	-		197	
Subcontractor costs	108,935		85,785	
Other direct costs	5,776		7,811	
		<u>(114,711)</u>		<u>(93,793)</u>
GROSS SURPLUS				
		580,511		510,281
Administrative Expenses				
Wages and salaries	333,636		290,682	
Employers NI	27,628		22,062	
Employers pensions - defined contributions scheme	15,068		13,334	
Recruitment costs	3,018		3,707	
Volunteer training and expenses	549		477	
Staff training	2,968		3,928	
Staff welfare	30		-	
Travel and subsistence expenses	350		339	
Volunteer recognition	48		300	
Rent	29,510		19,533	
Rates	1,717		334	
Cleaning	10		-	
Computer software, consumables and maintenance	3,359		3,961	
Insurance	2,468		2,571	
Printing, postage and stationery	1,973		203	
Advertising and marketing costs	7,925		6,360	
Telecommunications and data costs	5,785		3,437	
Accountancy fees	7,159		5,328	
Legal fees	1,397		845	
Subscriptions	1,337		-	
Bookkeeping fees	4,320		-	
Bank charges	244		184	
Depreciation	3,838		3,068	
Sundry expenses	2,438		703	
		<u>(456,775)</u>		<u>(381,356)</u>
OPERATING SURPLUS				
		123,736		128,925
Other interest receivable and similar income				
Bank interest receivable	8,833		2,517	
		<u>8,833</u>		<u>2,517</u>
SURPLUS FOR THE FINANCIAL YEAR				
		<u><u>132,569</u></u>		<u><u>131,442</u></u>

**HEALTHWATCH ISLINGTON
DIRECTORS' REPORT AND
UNAUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025**

Healthwatch Islington Contents

	Page
Company Information	1
Directors' Report	2
Accountant's Report	3
Income and Expenditure Account	4
Balance Sheet	5
Notes to the Financial Statements	6–7
The following pages do not form part of the statutory accounts:	
Detailed Income and Expenditure Account	8

**Healthwatch Islington
Company Information
For The Year Ended 31 March 2025**

Directors	Mr Ralph Hughes Mr Ewan MacLeod Ms Chloe Wright Miss Charlotte Sivanathan Mr Nathan Allcott-Watson Mr Stephen Adjaidoo Mr Gary Duncan Mr Paul O'Donnell
Secretary	Ms Laura Saksena
Company Number	08407852
Registered Office	6-9 Manor Gardens London N7 6LA
Accountants	D S Burge and Co Ltd Chartered Accountants c/o D S Burge and Co Ltd The Courtyard, 7 Francis Grove London SW19 4DW

Healthwatch Islington
Company No. 08407852
Directors' Report For The Year Ended 31 March 2025

The directors present their report and the financial statements for the year ended 31 March 2025.

Directors

The directors who held office during the year were as follows:

Mr Ralph Hughes
Mr Ewan MacLeod
Ms Kate Overall Resigned 01/03/2025
Ms Chloe Wright
Mr Owen O'Sullivan Resigned 30/07/2024
Miss Charlotte Sivanathan
Mr Nathan Allcott-Watson
Mr Stephen Adjaidoo
Mr Gary Duncan Appointed 01/08/2024
Mr Paul O'Donnell Appointed 20/03/2025

Statement of Directors' Responsibilities

The directors are responsible for preparing the Directors' Report and the financial statements in accordance with applicable law and regulations.

Company law requires the directors to prepare financial statements for each financial year. Under that law the directors have elected to prepare the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable law). Under company law the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the company and of the surplus or deficit of the company for that period. In preparing the financial statements the directors are required to:

- select suitable accounting policies and then apply them consistently;
- make judgments and accounting estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in business.

The directors are responsible for keeping adequate accounting records that are sufficient to show and explain the company's transactions and disclose with reasonable accuracy at any time the financial position of the company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The directors are responsible for the maintenance and integrity of the corporate and financial information included on the company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Small Company Rules

This report has been prepared in accordance with the special provisions relating to companies subject to the small companies regime within Part 15 of the Companies Act 2006.

On behalf of the board

Mr Ewan MacLeod

Director
18/07/2025

**Healthwatch Islington
Accountant's Report
For The Year Ended 31 March 2025**

Chartered Accountant's report to the directors on the preparation of the unaudited statutory accounts of Healthwatch Islington for the year ended 31 March 2025

In order to assist you to fulfil your duties under the Companies Act 2006, I have prepared for your approval the accounts of Healthwatch Islington for the year ended 31 March 2025 which comprise the Income and Expenditure Account, the Balance Sheet and the related notes from the company's accounting records and from information and explanations you have given to us.

As a practising member of the Institute of Chartered Accountants in England and Wales (ICAEW), we are subject to its ethical and other professional requirements which are detailed at <http://www.icaew.com/en/membership/regulations-standards-and-guidance>.

This report is made solely to the directors of Healthwatch Islington, as a body, in accordance with the terms of our engagement letter dated . Our work has been undertaken solely to prepare for your approval the accounts of Healthwatch Islington and state those matters that we have agreed to state to the directors of Healthwatch Islington, as a body, in this report in accordance with ICAEW Technical Release 07/16 AAF. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than Healthwatch Islington and its directors, as a body, for our work or for this report.

It is your duty to ensure that Healthwatch Islington has kept adequate accounting records and to prepare statutory accounts that give a true and fair view of the assets, liabilities, financial position and profit or loss of Healthwatch Islington. You consider that Healthwatch Islington is exempt from the statutory audit requirement for the year.

We have not been instructed to carry out an audit of the accounts of Healthwatch Islington. For this reason, we have not verified the accuracy or completeness of the accounting records or information and explanations you have given to us and we do not, therefore, express any opinion on the financial statements.

Signed

18/07/2025

D S Burge and Co Ltd
Chartered Accountants
c/o D S Burge and Co Ltd
The Courtyard, 7 Francis Grove
London
SW19 4DW

**Healthwatch Islington
Income and Expenditure Account
For The Year Ended 31 March 2025**

	Notes	2025	2024
		£	£
TURNOVER		695,222	604,074
Cost of sales		<u>(114,711)</u>	<u>(93,793)</u>
GROSS SURPLUS		580,511	510,281
Administrative expenses		<u>(456,775)</u>	<u>(381,356)</u>
OPERATING SURPLUS		123,736	128,925
Other interest receivable and similar income		<u>8,833</u>	<u>2,517</u>
SURPLUS FOR THE FINANCIAL YEAR		<u><u>132,569</u></u>	<u><u>131,442</u></u>

The notes on pages 6 to 7 form part of these financial statements.

**Healthwatch Islington
Balance Sheet
As At 31 March 2025**

		2025		2024	
	Notes	£	£	£	£
FIXED ASSETS					
Tangible Assets	4		7,542		7,540
			7,542		7,540
CURRENT ASSETS					
Debtors	5	38,830		138,100	
Cash at bank and in hand		445,397		402,388	
		484,227		540,488	
Creditors: Amounts Falling Due Within One Year	6		(19,779)		(208,607)
NET CURRENT ASSETS (LIABILITIES)			464,448		331,881
TOTAL ASSETS LESS CURRENT LIABILITIES			471,990		339,421
NET ASSETS			471,990		339,421
Income and Expenditure Account			471,990		339,421
MEMBERS' FUNDS			471,990		339,421

For the year ending 31 March 2025 the company was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies.

The members have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006.

The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

On behalf of the board

Mr Ewan MacLeod

Director
18/07/2025

The notes on pages 6 to 7 form part of these financial statements.

Healthwatch Islington

Notes to the Financial Statements

For The Year Ended 31 March 2025

1. General Information

Healthwatch Islington is a private company, limited by guarantee, incorporated in England & Wales, registered number 08407852. The registered office is 6-9 Manor Gardens, London, N7 6LA.

2. Accounting Policies

2.1. Basis of Preparation of Financial Statements

The financial statements have been prepared under the historical cost convention and in accordance with Financial Reporting Standard 102 section 1A Small Entities "The Financial Reporting Standard applicable in the UK and Republic of Ireland" and the Companies Act 2006.

2.2. Turnover

Turnover is measured at the fair value of the consideration received or receivable, net of discounts and value added taxes. Turnover includes revenue earned from the sale of goods and from the rendering of services. Turnover is reduced for estimated customer returns, rebates and other similar allowances.

Sale of goods

Turnover from the sale of goods is recognised when the significant risks and rewards of ownership of the goods has transferred to the buyer. This is usually at the point that the customer has signed for the delivery of the goods.

Rendering of services

Turnover from the rendering of services is recognised by reference to the stage of completion of the contract. The stage of completion of a contract is measured by comparing the costs incurred for work performed to date to the total estimated contract costs. Turnover is only recognised to the extent of recoverable expenses when the outcome of a contract cannot be estimated reliably.

2.3. Tangible Fixed Assets and Depreciation

Tangible fixed assets are measured at cost less accumulated depreciation and any accumulated impairment losses. Depreciation is provided at rates calculated to write off the cost of the fixed assets, less their estimated residual value, over their expected useful lives on the following bases:

Fixtures & Fittings	4 Years
Computer Equipment	4 Years

3. Average Number of Employees

Average number of employees, including directors, during the year was: 11 (2024: 12)

4. Tangible Assets

	Fixtures & Fittings	Computer Equipment	Total
	£	£	£
Cost			
As at 1 April 2024	5,929	10,226	16,155
Additions	3,208	633	3,841
As at 31 March 2025	9,137	10,859	19,996
Depreciation			
As at 1 April 2024	2,454	6,161	8,615
Provided during the period	2,140	1,699	3,839
As at 31 March 2025	4,594	7,860	12,454
Net Book Value			
As at 31 March 2025	4,543	2,999	7,542
As at 1 April 2024	3,475	4,065	7,540

Healthwatch Islington
Notes to the Financial Statements (continued)
For The Year Ended 31 March 2025

5. Debtors

	2025	2024
	£	£
Due within one year		
Trade debtors	27,580	115,600
Prepayments and accrued income	11,250	22,500
	38,830	138,100
	38,830	138,100

6. Creditors: Amounts Falling Due Within One Year

	2025	2024
	£	£
Other taxes and social security	1,462	1,286
Net wages	-	36
Other creditors	5,410	5,341
Accruals and deferred income	12,907	201,944
	19,779	208,607
	19,779	208,607

7. Company limited by guarantee

The company is limited by guarantee and has no share capital.

Every member of the company undertakes to contribute to the assets of the company, in the event of a winding up, such an amount as may be required not exceeding £1.

Healthwatch Islington
Detailed Income and Expenditure Account
For The Year Ended 31 March 2025

	2025		2024	
	£	£	£	£
TURNOVER				
Sales		695,222		598,627
Other trading income		-		5,447
		<u>695,222</u>		<u>604,074</u>
COST OF SALES				
Purchases	-		197	
Subcontractor costs	108,935		85,785	
Other direct costs	5,776		7,811	
		<u>(114,711)</u>		<u>(93,793)</u>
GROSS SURPLUS		580,511		510,281
Administrative Expenses				
Wages and salaries	333,636		290,682	
Employers NI	27,628		22,062	
Employers pensions - defined contributions scheme	15,068		13,334	
Recruitment costs	3,018		3,707	
Volunteer training and expenses	549		477	
Staff training	2,968		3,928	
Staff welfare	30		-	
Travel and subsistence expenses	350		339	
Volunteer recognition	48		300	
Rent	29,510		19,533	
Rates	1,717		334	
Cleaning	10		-	
Computer software, consumables and maintenance	3,359		3,961	
Insurance	2,468		2,571	
Printing, postage and stationery	1,973		203	
Advertising and marketing costs	7,925		6,360	
Telecommunications and data costs	5,785		3,437	
Accountancy fees	7,159		5,328	
Legal fees	1,397		845	
Subscriptions	1,337		-	
Bookkeeping fees	4,320		-	
Bank charges	244		184	
Depreciation	3,838		3,068	
Sundry expenses	2,438		703	
		<u>(456,775)</u>		<u>(381,356)</u>
OPERATING SURPLUS		123,736		128,925
Other interest receivable and similar income				
Bank interest receivable	8,833		2,517	
		<u>8,833</u>		<u>2,517</u>
SURPLUS FOR THE FINANCIAL YEAR		<u><u>132,569</u></u>		<u><u>131,442</u></u>

**INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF
HEALTHWATCH ISLINGTON**

Independent examiner's report to the trustees of Healthwatch Islington ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2025.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

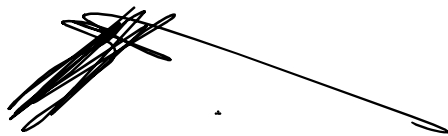
Independent examiner's statement

Since your charity's gross income exceeded £250,000 your examiner must be a member of a listed body. I can confirm that I am qualified to undertake the examination because I am a registered member of The Association of Certified Chartered Accountants which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities [applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)].

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Sophie Jones FCCA
The Association of Certified Chartered Accountants
Price Jones Partnership Limited
Alders Farm, Ivy Lane
Great Brickhill
Buckinghamshire
MK17 9AH

Date: 20th January 2025

HEALTHWATCH ISLINGTON

England & Wales - Charity number 1173157

Accounts

**HEALTHWATCH ISLINGTON
DIRECTORS' REPORT AND
UNAUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024**

Healthwatch Islington
Directors' Report and Unaudited Financial Statements
For The Year Ended 31 March 2024

Contents

	Page
Company Information	1
Directors' Report	2
Accountant's Report	3
Income and Expenditure Account	4
Balance Sheet	5
Notes to the Financial Statements	6–7
The following pages do not form part of the statutory accounts:	
Detailed Income and Expenditure Account	8

**Healthwatch Islington
Company Information
For The Year Ended 31 March 2024**

Directors	Mr Ralph Hughes Mr Ewan MacLeod Ms Kate Overall Ms Chloe Wright Mr Owen O'Sullivan Miss Charlotte Sivanathan Mr Nathan Allcott-Watson Mr Stephen Adjaidoo
Secretary	Ms Emma Whitby
Company Number	08407852
Registered Office	6-9 Manor Gardens London N7 6LA
Accountants	D S Burge and Co Ltd Chartered Accountants 23 Chiltern Drive Surbiton Surrey KT5 8LP

Healthwatch Islington
Company No. 08407852
Directors' Report For The Year Ended 31 March 2024

The directors present their report and the financial statements for the year ended 31 March 2024.

Directors

The directors who held office during the year were as follows:

Mr Ralph Hughes

Mr Ewan MacLeod

Ms Kate Overall

Ms Chloe Wright

Mr Owen O'Sullivan

Miss Charlotte Sivanathan

Mr Nathan Allcott-Watson

Mr Stephen Adjaidoo Appointed 13/09/2023

Statement of Directors' Responsibilities

The directors are responsible for preparing the Directors' Report and the financial statements in accordance with applicable law and regulations.

Company law requires the directors to prepare financial statements for each financial year. Under that law the directors have elected to prepare the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable law). Under company law the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the company and of the surplus or deficit of the company for that period. In preparing the financial statements the directors are required to:

- select suitable accounting policies and then apply them consistently;
- make judgments and accounting estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in business.

The directors are responsible for keeping adequate accounting records that are sufficient to show and explain the company's transactions and disclose with reasonable accuracy at any time the financial position of the company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The directors are responsible for the maintenance and integrity of the corporate and financial information included on the company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Small Company Rules

This report has been prepared in accordance with the special provisions relating to companies subject to the small companies regime within Part 15 of the Companies Act 2006.

On behalf of the board

Mr Ewan MacLeod

Director

17/12/2024

**Healthwatch Islington
Accountant's Report
For The Year Ended 31 March 2024**

Chartered Accountant's report to the directors on the preparation of the unaudited statutory accounts of Healthwatch Islington for the year ended 31 March 2024

In order to assist you to fulfil your duties under the Companies Act 2006, I have prepared for your approval the accounts of Healthwatch Islington for the year ended 31 March 2024 which comprise the Income and Expenditure Account, the Balance Sheet and the related notes from the company's accounting records and from information and explanations you have given to us.

As a practising member of the Institute of Chartered Accountants in England and Wales (ICAEW), we are subject to its ethical and other professional requirements which are detailed at <http://www.icaew.com/en/membership/regulations-standards-and-guidance>.

This report is made solely to the directors of Healthwatch Islington, as a body, in accordance with the terms of our engagement letter dated . Our work has been undertaken solely to prepare for your approval the accounts of Healthwatch Islington and state those matters that we have agreed to state to the directors of Healthwatch Islington, as a body, in this report in accordance with ICAEW Technical Release 07/16 AAF. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than Healthwatch Islington and its directors, as a body, for our work or for this report.

It is your duty to ensure that Healthwatch Islington has kept adequate accounting records and to prepare statutory accounts that give a true and fair view of the assets, liabilities, financial position and profit or loss of Healthwatch Islington. You consider that Healthwatch Islington is exempt from the statutory audit requirement for the year.

We have not been instructed to carry out an audit of the accounts of Healthwatch Islington. For this reason, we have not verified the accuracy or completeness of the accounting records or information and explanations you have given to us and we do not, therefore, express any opinion on the financial statements.

Signed

26/04/2024

D S Burge and Co Ltd
Chartered Accountants
23 Chiltern Drive
Surbiton
Surrey
KT5 8LP

**Healthwatch Islington
Income and Expenditure Account
For The Year Ended 31 March 2024**

	Notes	2024	2023
		£	£
TURNOVER		604,074	497,243
Cost of sales		(93,793)	(157,946)
		<hr/>	<hr/>
GROSS SURPLUS		510,281	339,297
Administrative expenses		(381,356)	(266,757)
		<hr/>	<hr/>
OPERATING SURPLUS		128,925	72,540
Other interest receivable and similar income		2,517	769
		<hr/>	<hr/>
SURPLUS FOR THE FINANCIAL YEAR		<u>131,442</u>	<u>73,309</u>

The notes on pages 6 to 7 form part of these financial statements.

**Healthwatch Islington
Balance Sheet
As At 31 March 2024**

		2024		2023	
	Notes	£	£	£	£
FIXED ASSETS					
Tangible Assets	4		7,540		3,059
			7,540		3,059
CURRENT ASSETS					
Debtors	5	138,100		11,974	
Cash at bank and in hand		402,388		206,613	
		540,488		218,587	
Creditors: Amounts Falling Due Within One Year	6			(13,667)	
			331,881		204,920
NET CURRENT ASSETS (LIABILITIES)					
TOTAL ASSETS LESS CURRENT LIABILITIES			339,421		207,979
NET ASSETS			339,421		207,979
Income and Expenditure Account			339,421		207,979
MEMBERS' FUNDS			339,421		207,979

For the year ending 31 March 2024 the company was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies.

The members have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006.

The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

On behalf of the board

Mr Ewan MacLeod

Director

17/12/2024

The notes on pages 6 to 7 form part of these financial statements.

Healthwatch Islington

Notes to the Financial Statements

For The Year Ended 31 March 2024

1. General Information

Healthwatch Islington is a private company, limited by guarantee, incorporated in England & Wales, registered number 08407852. The registered office is 6-9 Manor Gardens, London, N7 6LA.

2. Accounting Policies

2.1. Basis of Preparation of Financial Statements

The financial statements have been prepared under the historical cost convention and in accordance with Financial Reporting Standard 102 section 1A Small Entities "The Financial Reporting Standard applicable in the UK and Republic of Ireland" and the Companies Act 2006.

2.2. Turnover

Turnover is measured at the fair value of the consideration received or receivable, net of discounts and value added taxes. Turnover includes revenue earned from the sale of goods and from the rendering of services. Turnover is reduced for estimated customer returns, rebates and other similar allowances.

Sale of goods

Turnover from the sale of goods is recognised when the significant risks and rewards of ownership of the goods has transferred to the buyer. This is usually at the point that the customer has signed for the delivery of the goods.

Rendering of services

Turnover from the rendering of services is recognised by reference to the stage of completion of the contract. The stage of completion of a contract is measured by comparing the costs incurred for work performed to date to the total estimated contract costs. Turnover is only recognised to the extent of recoverable expenses when the outcome of a contract cannot be estimated reliably.

2.3. Tangible Fixed Assets and Depreciation

Tangible fixed assets are measured at cost less accumulated depreciation and any accumulated impairment losses. Depreciation is provided at rates calculated to write off the cost of the fixed assets, less their estimated residual value, over their expected useful lives on the following bases:

Fixtures & Fittings	4 Years
Computer Equipment	4 Years

3. Average Number of Employees

Average number of employees, including directors, during the year was: 12 (2023: 7)

4. Tangible Assets

	Fixtures & Fittings	Computer Equipment	Total
	£	£	£
Cost			
As at 1 April 2023	2,319	6,287	8,606
Additions	3,610	3,939	7,549
As at 31 March 2024	5,929	10,226	16,155
Depreciation			
As at 1 April 2023	926	4,621	5,547
Provided during the period	1,528	1,540	3,068
As at 31 March 2024	2,454	6,161	8,615
Net Book Value			
As at 31 March 2024	3,475	4,065	7,540
As at 1 April 2023	1,393	1,666	3,059

Healthwatch Islington
Notes to the Financial Statements (continued)
For The Year Ended 31 March 2024

5. Debtors

	2024	2023
	£	£
Due within one year		
Trade debtors	115,600	-
Prepayments and accrued income	22,500	11,855
Net wages	-	119
	138,100	11,974
	138,100	11,974

6. Creditors: Amounts Falling Due Within One Year

	2024	2023
	£	£
Other taxes and social security	1,286	1,529
Net wages	36	-
Other creditors	5,341	7,251
Accruals and deferred income	201,944	4,887
	208,607	13,667
	208,607	13,667

7. Company limited by guarantee

The company is limited by guarantee and has no share capital.

Every member of the company undertakes to contribute to the assets of the company, in the event of a winding up, such an amount as may be required not exceeding £1.

Healthwatch Islington
Detailed Income and Expenditure Account
For The Year Ended 31 March 2024

	2024		2023	
	£	£	£	£
TURNOVER				
Sales		598,627		497,243
Other trading income		5,447		-
		<u>604,074</u>		<u>497,243</u>
COST OF SALES				
Purchases	197		-	
Subcontractor costs	85,785		155,786	
Other direct costs	7,811		2,160	
		<u>(93,793)</u>		<u>(157,946)</u>
GROSS SURPLUS		510,281		339,297
Administrative Expenses				
Wages and salaries	290,682		210,555	
Employers NI	22,062		16,131	
Employers pensions - defined contributions scheme	13,334		10,458	
Recruitment costs	3,707		359	
Volunteer training and expenses	477		678	
Staff training	3,928		634	
Travel and subsistence expenses	339		168	
Volunteer recognition	300		1,002	
Rent	19,533		6,763	
Rates	334		-	
Cleaning	-		162	
Computer software, consumables and maintenance	3,961		3,596	
Insurance	2,571		1,590	
Printing, postage and stationery	203		549	
Advertising and marketing costs	6,360		3,789	
Telecommunications and data costs	3,437		3,037	
Accountancy fees	5,328		3,576	
Legal fees	845		335	
Consultancy fees	-		2,050	
Bank charges	184		153	
Depreciation	3,068		1,090	
Sundry expenses	703		82	
		<u>(381,356)</u>		<u>(266,757)</u>
OPERATING SURPLUS		128,925		72,540
Other interest receivable and similar income				
Bank interest receivable	2,517		769	
		<u>2,517</u>		<u>769</u>
SURPLUS FOR THE FINANCIAL YEAR		<u><u>131,442</u></u>		<u><u>73,309</u></u>

HEALTHWATCH ISLINGTON

England & Wales - Charity number 1173157

Accounts

**HEALTHWATCH ISLINGTON
DIRECTORS' REPORT AND
UNAUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023**

Healthwatch Islington
Directors' Report and Unaudited Financial Statements
For The Year Ended 31 March 2023

Contents

	Page
Company Information	1
Directors' Report	2
Accountant's Report	3
Income and Expenditure Account	4
Balance Sheet	5
Notes to the Financial Statements	6–7
The following pages do not form part of the statutory accounts:	
Detailed Income and Expenditure Account	8

**Healthwatch Islington
Company Information
For The Year Ended 31 March 2023**

Directors	Mr Ralph Hughes Mr Ewan MacLeod Ms Kate Overall Ms Chloe Wright Mr Owen O'Sullivan Miss Charlotte Sivanathan Mr Nathan Allcott-Watson Mr Stephen Adjaidoo
Secretary	Ms Emma Whitby
Company Number	08407852
Registered Office	6-9 Manor Gardens London N7 6LA
Accountants	D S Burge & Co Ltd Chartered Accountants 23 Chiltern Drive Surbiton Surrey KT5 8LP

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF
HEALTHWATCH ISLINGTON

Independent examiner's report to the trustees of Healthwatch Islington ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2023.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

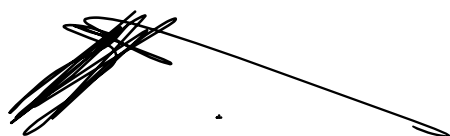
Independent examiner's statement

Since your charity's gross income exceeded £250,000 your examiner must be a member of a listed body. I can confirm that I am qualified to undertake the examination because I am a registered member of The Association of Certified Chartered Accountants which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities [applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)].

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Sophie Jones FCCA
The Association of Certified Chartered Accountants
Robert A. Price F. C. C. A.
39 Etchingam Park Road
Finchley
London
N3 2DU

Date: 4th September 2023

Healthwatch Islington

Trustee's report

For The Year Ended 31 March 2023

It's been a great year of growth for Healthwatch Islington. This year, we've worked with Healthwatch across North Central London to promote the importance of a healthy lifestyle. Talking to residents about the risks of high blood pressure (which affects as many as one in five of us in Islington and can lead to stroke and heart attack), we reached around 800 residents through stalls at Chapel Market, events with local community partners and targeted work with our Diverse Communities Health Voice (DCHV) partners. We worked with these same partners and with Mind to promote Motivational Interviewing (a form of counselling that helps people to make positive behaviour change).

In addition, through our Mental Health Partnerships Coordinator, we linked DCHV partners with Population Health Nurses to offer health checks to 100 residents in local community settings. This developed into more focussed mental health themed workshops covering topics including sleeplessness, drug use and depression. These sessions have been very much welcomed by residents. Together with statutory partners (Camden and Islington NHS Foundation Trust, Whittington Health, our local GP lead for mental health, and Islington Council) and voluntary sector colleagues (Diverse Communities Health Voice partners, Maya Centre, Nafsiyat and Mind) we have produced a guide to promoting diversity and inclusion. Commissioners are asking potential providers of local services to reference this guide when bidding to deliver services in the borough.

We've extended our digital inclusion work, to include supporting four organisations to support residents in a wider range of languages, and we've secured £17,000 worth of free or subsidised equipment to support residents for whom finances are one of the barriers. We also piloted a scheme to support 50 residents in North 1 Primary Care Network to get online. We continued our community engagement raising around £150,000 to diversify our reach by sub-contracting community partners. We investigated primary care access, awareness of cancer screening and lung disease in a range of ethnic minority communities and experiences of residents who identify as LGBTQI+. We'll be following up on the findings in the coming year.

Finally, two of our trustees moved on from Healthwatch Islington. Jana Witt had been with Healthwatch since it started and made a wonderful contribution to our culture and achievements. Angelica Larkin joined us in the pandemic, only meeting colleagues in person two years into her term, but she showed a real passion for supporting our staff team. We wish them both all the best. It is an honour to step into the Chair at Healthwatch Islington, and I'll be supported by Vice Chair Chloe Wright and our committed and knowledgeable Board

Financially, overall income for the year increased considerably. This was mainly due to additional contracts for partnership work through the Integrated Care Board, including work on hypertension with our North Central London Healthwatch colleagues, engagement on cancer screening, GP access and experiences of LGBTQI+ residents with our long-standing Diverse Communities Health Voice partners and new partners Voluntary Action Islington and Mind Islington.

This increase in income is reflected in an increase in partnership contracting and staffing costs. However, we are now reviewing the existing staffing structure to ensure that we have sufficient capacity to meet demand. We've worked hard to minimise all other costs despite inflation. However, we need to review our office space as the current office space doesn't accommodate our post-pandemic working practice, and hasn't grown to meet the demands of our increasing staff team.

For more information, see our Annual Report to the Secretary of State for Health:

[HWI annual report 2022-23.pdf \(healthwatchislington.co.uk\)](https://www.healthwatchislington.co.uk/annual-report-2022-23)

Risk and Reserves policy

Board members regularly review our risk register and take a proactive approach to risk management. A risk assessment is carried out for all new work, this includes consideration of safeguarding implications, and data impact assessments.

We aim to use the resources available to us in the most effective ways possible and Healthwatch Islington holds reserves as part of its responsible approach to finance. The Board decides what should be held and why and reviews this on a regular basis. The Board may agree to draw down on reserves where emergencies or unforeseen circumstances arise. At year end March 23 our unrestricted, undesignated reserves stood at £181,725. Full reserves stood at £202,725 including £21,000 of carried forward restricted reserves and £60,000 of designated reserves to cover costs including potential legal costs and potential redundancy liability.

Our Board are all acting in a voluntary capacity, and although we cover reasonable out-of-pocket expenses, we have not made any payments to trustees.

Healthwatch Islington
Company No. 08407852
Directors' Report For The Year Ended 31 March 2023

The directors present their report and the financial statements for the year ended 31 March 2023.

Statement of Directors' Responsibilities

The directors are responsible for preparing the Directors' Report and the financial statements in accordance with applicable law and regulations.

Company law requires the directors to prepare financial statements for each financial year. Under that law the directors have elected to prepare the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable law). Under company law the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the company and of the surplus or deficit of the company for that period. In preparing the financial statements the directors are required to:

- select suitable accounting policies and then apply them consistently;
- make judgments and accounting estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in business.

The directors are responsible for keeping adequate accounting records that are sufficient to show and explain the company's transactions and disclose with reasonable accuracy at any time the financial position of the company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Directors

The directors who held office during the year were as follows:

Dr Jana Witt	Resigned	01/04/2023
Mr Ralph Hughes		
Mrs Angelica Larkin	Resigned	01/04/2023
Mr Ewan MacLeod		
Ms Kate Overall		
Ms Chloe Wright		
Mr Owen O'Sullivan	Appointed	26/07/2022
Miss Charlotte Sivanathan	Appointed	27/09/2022
Mr Nathan Allcott-Watson	Appointed	31/01/2023
Mr Stephen Adjaidoo	Appointed	13/09/2023

Small Company Rules

This report has been prepared in accordance with the special provisions relating to companies subject to the small companies regime within Part 15 of the Companies Act 2006.

On behalf of the board

Mr Ralph Hughes

Director

19/09/2023

**Healthwatch Islington
Accountant's Report
For The Year Ended 31 March 2023**

Chartered Accountant's report to the directors on the preparation of the unaudited statutory accounts of Healthwatch Islington for the year ended 31 March 2023

In order to assist you to fulfil your duties under the Companies Act 2006, I have prepared for your approval the accounts of Healthwatch Islington for the year ended 31 March 2023 which comprise the Income and Expenditure Account, the Balance Sheet and the related notes from the company's accounting records and from information and explanations you have given to us.

As a practising member of the Institute of Chartered Accountants in England and Wales (ICAEW), we are subject to its ethical and other professional requirements which are detailed at <http://www.icaew.com/en/membership/regulations-standards-and-guidance>.

This report is made solely to the directors of Healthwatch Islington, as a body, in accordance with the terms of our engagement letter dated . Our work has been undertaken solely to prepare for your approval the accounts of Healthwatch Islington and state those matters that we have agreed to state to the directors of Healthwatch Islington, as a body, in this report in accordance with ICAEW Technical Release 07/16 AAF. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than Healthwatch Islington and its directors, as a body, for our work or for this report.

It is your duty to ensure that Healthwatch Islington has kept adequate accounting records and to prepare statutory accounts that give a true and fair view of the assets, liabilities, financial position and profit or loss of Healthwatch Islington. You consider that Healthwatch Islington is exempt from the statutory audit requirement for the year.

We have not been instructed to carry out an audit of the accounts of Healthwatch Islington. For this reason, we have not verified the accuracy or completeness of the accounting records or information and explanations you have given to us and we do not, therefore, express any opinion on the financial statements.

Signed

D S Burge & Co

12/09/2023

D S Burge & Co Ltd
Chartered Accountants
23 Chiltern Drive
Surbiton
Surrey
KT5 8LP

**Healthwatch Islington
Income and Expenditure Account
For The Year Ended 31 March 2023**

	Notes	2023	2022
		£	£
TURNOVER		497,243	265,062
Cost of sales		(157,946)	(33,188)
		<hr/>	<hr/>
GROSS SURPLUS		339,297	231,874
Administrative expenses		(266,757)	(205,849)
		<hr/>	<hr/>
OPERATING SURPLUS		72,540	26,025
Other interest receivable and similar income		769	30
		<hr/>	<hr/>
SURPLUS FOR THE FINANCIAL YEAR		<u>73,309</u>	<u>26,055</u>

The notes on pages 6 to 7 form part of these financial statements.

**Healthwatch Islington
Balance Sheet
As At 31 March 2023**

		2023		2022	
	Notes	£	£	£	£
FIXED ASSETS					
Tangible Assets	3		3,059		597
			3,059		597
CURRENT ASSETS					
Debtors	4	11,974		47,569	
Cash at bank and in hand		206,613		171,955	
		218,587		219,524	
Creditors: Amounts Falling Due Within One Year	5		(13,667)		(85,451)
NET CURRENT ASSETS (LIABILITIES)			204,920		134,073
TOTAL ASSETS LESS CURRENT LIABILITIES			207,979		134,670
NET ASSETS			207,979		134,670
Income and Expenditure Account			207,979		134,670
MEMBERS' FUNDS			207,979		134,670

For the year ending 31 March 2023 the company was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies.

The members have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006.

The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime.

On behalf of the board

Mr Ralph Hughes

Director

19/09/2023

The notes on pages 6 to 7 form part of these financial statements.

Healthwatch Islington
Notes to the Financial Statements
For The Year Ended 31 March 2023

1. Accounting Policies

1.1. Basis of Preparation of Financial Statements

The financial statements have been prepared under the historical cost convention and in accordance with Financial Reporting Standard 102 section 1A Small Entities "The Financial Reporting Standard applicable in the UK and Republic of Ireland" and the Companies Act 2006.

1.2. Turnover

Turnover is measured at the fair value of the consideration received or receivable, net of discounts and value added taxes. Turnover includes revenue earned from the sale of goods and from the rendering of services. Turnover is reduced for estimated customer returns, rebates and other similar allowances.

Sale of goods

Turnover from the sale of goods is recognised when the significant risks and rewards of ownership of the goods has transferred to the buyer. This is usually at the point that the customer has signed for the delivery of the goods.

Rendering of services

Turnover from the rendering of services is recognised by reference to the stage of completion of the contract. The stage of completion of a contract is measured by comparing the costs incurred for work performed to date to the total estimated contract costs. Turnover is only recognised to the extent of recoverable expenses when the outcome of a contract cannot be estimated reliably.

1.3. Tangible Fixed Assets and Depreciation

Tangible fixed assets are measured at cost less accumulated depreciation and any accumulated impairment losses. Depreciation is provided at rates calculated to write off the cost of the fixed assets, less their estimated residual value, over their expected useful lives on the following bases:

Fixtures & Fittings	4 years
Computer Equipment	4 years

2. Average Number of Employees

Average number of employees, including directors, during the year was as follows: 7 (2022: 5)

3. Tangible Assets

	Fixtures & Fittings	Computer Equipment	Total
	£	£	£
Cost			
As at 1 April 2022	989	4,066	5,055
Additions	1,330	2,221	3,551
As at 31 March 2023	2,319	6,287	8,606
Depreciation			
As at 1 April 2022	392	4,066	4,458
Provided during the period	534	555	1,089
As at 31 March 2023	926	4,621	5,547
Net Book Value			
As at 31 March 2023	1,393	1,666	3,059
As at 1 April 2022	597	-	597

Healthwatch Islington
Notes to the Financial Statements (continued)
For The Year Ended 31 March 2023

4. Debtors

	2023	2022
	£	£
Due within one year		
Prepayments and accrued income	11,855	47,353
Net wages	119	216
	11,974	47,569
	11,974	47,569

5. Creditors: Amounts Falling Due Within One Year

	2023	2022
	£	£
Trade creditors	-	849
Other taxes and social security	1,529	1,320
Other creditors	7,251	2,897
Accruals and deferred income	4,887	80,385
	13,667	85,451
	13,667	85,451

6. Company limited by guarantee

The company is limited by guarantee and has no share capital.

Every member of the company undertakes to contribute to the assets of the company, in the event of a winding up, such an amount as may be required not exceeding £1.

7. General Information

Healthwatch Islington is a private company, limited by guarantee, incorporated in England & Wales, registered number 08407852. The registered office is 6-9 Manor Gardens, London, N7 6LA.

The company's charity number with the Charity Commission is 1173157.

Healthwatch Islington
Detailed Income and Expenditure Account
For The Year Ended 31 March 2023

	2023		2022	
	£	£	£	£
TURNOVER				
Sales		497,243		265,062
COST OF SALES				
Subcontractor costs	155,786		30,970	
Other direct costs	2,160		2,218	
		(157,946)		(33,188)
GROSS SURPLUS		339,297		231,874
Administrative Expenses				
Wages and salaries	210,555		162,107	
Employers NI	16,131		11,832	
Employers pensions - defined contributions scheme	10,458		8,058	
Recruitment costs	359		-	
Volunteer training and expenses	678		388	
Staff training	634		280	
Travel and subsistence expenses	168		5	
Volunteer recognition	1,002		160	
Rent	6,763		5,016	
Cleaning	162		-	
Computer software, consumables and maintenance	3,596		2,316	
Insurance	1,590		1,406	
Printing, postage and stationery	549		708	
Advertising and marketing costs	3,789		2,242	
Telecommunications and data costs	3,037		3,607	
Accountancy fees	3,576		3,480	
Legal fees	335		371	
Consultancy fees	2,050		2,255	
Subscriptions	-		163	
Bank charges	153		143	
Depreciation	1,090		1,264	
Sundry expenses	82		48	
		(266,757)		(205,849)
OPERATING SURPLUS		72,540		26,025
Other interest receivable and similar income				
Bank interest receivable	769		30	
		769		30
SURPLUS FOR THE FINANCIAL YEAR		73,309		26,055

HEALTHWATCH ISLINGTON

England & Wales - Charity number 1173157

Accounts

**HEALTHWATCH ISLINGTON
DIRECTORS' REPORT AND
UNAUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022**

**Healthwatch Islington
Company Information
For The Year Ended 31 March 2022**

Directors

Dr Jana Witt
Mr Ralph Hughes
Mrs Angelica Larkin
Mr Ewan MacLeod
Ms Kate Overall
Ms Chloe Wright

Secretary

Ms Emma Whitby

Company Number

08407852

Registered Office

6-9 Manor Gardens
London
N7 6LA

Accountants

D S Burge & Co Ltd
Chartered Accountants
23 Chiltern Drive
Surbiton
KT5 8LP

**INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF
HEALTHWATCH ISLINGTON**

Independent examiner's report to the trustees of Healthwatch Islington ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2022.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

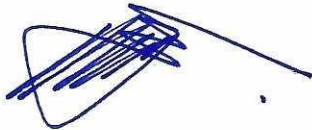
Independent examiner's statement

Since your charity's gross income exceeded £250,000 your examiner must be a member of a listed body. I can confirm that I am qualified to undertake the examination because I am a registered member of The Association of Certified Chartered Accountants which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities [applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)].

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Sophie Jones FCCA
The Association of Certified Chartered Accountants
Robert A. Price F. C. C. A.
39 Etchingham Park Road
Finchley
London
N3 2DU

Date: 31st August 2022

Healthwatch Islington
Company No. 08407852
Trustees' Report For The Year Ended 31 March 2022

Directors Report

Healthwatch Islington is a Charitable Company Limited by Guarantee, set up in February 2013. It is led by a Board of Trustees, has a staff team made up of five people and a volunteer team of around 20. We are here to influence health and care commissioning in and around Islington and to provide local residents with information about local services and their rights to access those.

We are part of a network of Healthwatch organisations across England. We are working for the best health and social care for local people. We aim to:

- collect knowledge that reflects the diversity of needs and experiences within the borough and encourage people to feedback their honest views on services,
- use the evidence we gather to influence service delivery, provision and commissioning for the benefit of local people to improve their experience,
- reach out to and empower our local community to be informed about and involved in local services and exercise choice in taking up services, including supporting them to get on-line to do this
- support the independent assessment and audit of local services.

2021-22 Activities and Achievements

We know many people are experiencing very difficult times with the ongoing impact of the pandemic, increasing inequality, and now the cost of living crisis. Many of the residents we have heard from this year have expressed concern about rising costs for gas and electricity. Working together with our community partners, we have supported these residents to access the Seasonal Health Intervention Network for the help they need with their energy bills. Concerns about access to dentistry remained high throughout the year as dentists struggle to meet demand for NHS services. Our signposting team helped many Islington residents find NHS dentists. We sent some to dentists outside the borough, and liaised with specialist organisations in cases of severe need. We also continued to hear concerns about non-emergency patient transport services. This seems to have settled down again but we have been sharing our concerns with other Healthwatch across the country and with national partner, Healthwatch England, to ensure that NHS England policy better reflects resident needs.

During 2021-22 we continued to talk to residents in virtual meetings, over the phone and to support small numbers of residents face-to-face. Overall, we engaged with over 2,200 residents. We gathered views on accessing health and care, experiences of Long Covid, and the impact of the pandemic.

Our Winter Wellness campaign, funded by North Central London Clinical Commissioning Group, helped us to reach 587 residents to share information about vaccinations for flu and Covid, tips for staying well during cold weather, and signposting to financial support. We continued to highlight the potential benefits of vaccination to local residents, reaching 150 people through a hyperlocal project funded by Islington Council, and delivering workshops to 100 students including unaccompanied

minors from Somalia, Eritrea and Afghanistan at City and Islington College with colleagues from public health, Islington Somali Community and Eritrean Community in the UK.

We continued to advocate for more inclusive services in general, and more inclusive mental health services in particular, through our positions within local commissioning structures. We co-designed a guide for local providers and commissioners, sharing top tips from across sectors for making mental health services more welcoming and inclusive to people from all backgrounds.

We are incredibly proud that this year, our volunteers received national recognition when Healthwatch Islington won the 'Celebrating our volunteer team' category in the Healthwatch Awards 2021, which were run by Healthwatch England. It's the second time we have won this award and we feel both lucky and grateful to have volunteers of such high calibre. Responding to the emerging crisis in dentistry, our volunteers contacted all local dental practices to see which practices were taking NHS patients. They also visited local pharmacies to see how accessible they are for disabled people, including those with sensory impairments. And our Team of Digital Champion volunteers supported 178 residents to access digital support on topics including online safety, using e-consult to access a GP, and NHS vaccine passports.

We're concerned about how difficult it is to navigate many NHS websites, and the huge number of apps available. We're keen for local providers to test their online tools with residents who are less digitally confident so that services can be more inclusive, and we continue to advocate for the digitally excluded. It is not acceptable for public services not to offer alternatives to digital access. We thank everyone who has been in touch with us this year and kept us all going through this challenging time. We also thank our funders, and particular thanks again to Healthwatch Islington's volunteer team, and our dedicated staff.

The coming years are likely to be very difficult for local residents and for service providers, with increasing numbers of people experiencing poverty, and demand for services outstripping supply. Islington already has extremely high rates of child and pensioner poverty and this will continue to exacerbate health inequalities in our borough. We will continue to strive to reach more residents and work with local providers to be increasingly inclusive. We were really thrilled to be awarded a new contract to continue to deliver Healthwatch in Islington. Our priorities for 2022-23 include raising awareness of the impacts of high blood pressure, improving inclusivity in local services and expanding our digital inclusion work.

For more information, see our Annual Report to the Secretary of State for Health:

<https://www.healthwatchislington.co.uk/report/2022-06-30/our-annual-report-2021-2022>

Risk and Reserves policy

Board members regular review our risk register and take a proactive approach to risk management. A risk assessment is carried out for all new work, this includes consideration of safeguarding implications, and will continue to include considerations for social distancing and infection control. Our aim is to use the resources available to us in the most effective way possible, Healthwatch Islington holds reserves as part of its responsible approach to finance. The Board decides what should be held and why and review this on a regular basis. The Board may agree to draw down on reserves where emergencies or unforeseen circumstances arise. and at year end our unrestricted, undesignated reserves stood at £97,115 (four months). Full reserves stood at £214,561 including

£78,946 of carried forward restricted reserves and £38,500 of designated reserves to cover costs including potential redundancy.

Finally, we'd like to thank those Board members who stepped down at the end of March 2022, Rosalyn Davies, Judi Byrne, Elena Miranda and Annie Pannelay. Annie remains in touch and in 2022 has helped us set up our first corporate volunteering event. Our Board are all acting in a voluntary capacity, and although we cover expenses, we have not made any payments to trustees.

Healthwatch Islington
Company No. 08407852
Directors' Report For The Year Ended 31 March 2022

The directors present their report and the financial statements for the year ended 31 March 2022.

Statement of Directors' Responsibilities

The directors are responsible for preparing the Directors' Report and the financial statements in accordance with applicable law and regulations.

Company law requires the directors to prepare financial statements for each financial year. Under that law the directors have elected to prepare the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable law). Under company law the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the company and of the surplus or deficit of the company for that period. In preparing the financial statements the directors are required to:

- select suitable accounting policies and then apply them consistently;
- make judgments and accounting estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in business.

The directors are responsible for keeping adequate accounting records that are sufficient to show and explain the company's transactions and disclose with reasonable accuracy at any time the financial position of the company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Directors

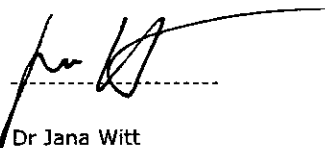
The directors who held office during the year were as follows:

Ms Rosalyn Davies	RESIGNED	27/07/2021
Dr Annie Pannelay	RESIGNED	05/10/2021
Dr Jana Witt		
Mr Ralph Hughes		
Dr Elena Miranda	RESIGNED	22/03/2022
Mrs Angelica Larkin		
Mrs Judith Byrne	RESIGNED	22/03/2022
Mr Ewan MacLeod	APPOINTED	22/03/2022
Ms Kate Overall	APPOINTED	22/03/2022
Ms Chloe Wright	APPOINTED	22/03/2022

Small Company Rules

This report has been prepared in accordance with the special provisions relating to companies subject to the small companies regime within Part 15 of the Companies Act 2006.

On behalf of the board



Dr Jana Witt

Director

31/05/2022

**Healthwatch Islington
Accountant's Report
For The Year Ended 31 March 2022**

Chartered Accountant's report to the directors on the preparation of the unaudited statutory accounts of Healthwatch Islington for the year ended 31 March 2022

In order to assist you to fulfil your duties under the Companies Act 2006, I have prepared for your approval the accounts of Healthwatch Islington for the year ended 31 March 2022 which comprise the Income and Expenditure Account, the Balance Sheet and the related notes from the company's accounting records and from information and explanations you have given to us.

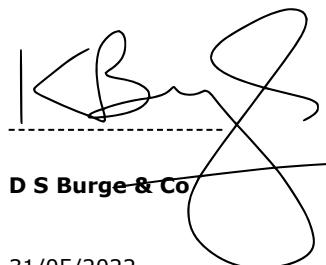
As a practising member of the Institute of Chartered Accountants in England and Wales (ICAEW), we are subject to its ethical and other professional requirements which are detailed at <http://www.icaew.com/en/membership/regulations-standards-and-guidance>.

This report is made solely to the directors of Healthwatch Islington, as a body, in accordance with the terms of our engagement letter dated . Our work has been undertaken solely to prepare for your approval the accounts of Healthwatch Islington and state those matters that we have agreed to state to the directors of Healthwatch Islington, as a body, in this report in accordance with ICAEW Technical Release 07/16 AAF. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than Healthwatch Islington and its directors, as a body, for our work or for this report.

It is your duty to ensure that Healthwatch Islington has kept adequate accounting records and to prepare statutory accounts that give a true and fair view of the assets, liabilities, financial position and profit or loss of Healthwatch Islington. You consider that Healthwatch Islington is exempt from the statutory audit requirement for the year.

We have not been instructed to carry out an audit of the accounts of Healthwatch Islington. For this reason, we have not verified the accuracy or completeness of the accounting records or information and explanations you have given to us and we do not, therefore, express any opinion on the financial statements.

Signed



A handwritten signature in black ink, appearing to read 'D S Burge & Co', is written over a horizontal dashed line. The signature is stylized and extends below the line.

31/05/2022

D S Burge & Co Ltd
Chartered Accountants
23 Chiltern Drive
Surbiton
KT5 8LP

**Healthwatch Islington
Income and Expenditure Account
For The Year Ended 31 March 2022**

	Notes	2022	2021
		£	£
TURNOVER		265,062	293,428
Cost of sales		(33,188)	(78,232)
		231,874	215,196
GROSS SURPLUS			
Administrative expenses		(205,849)	(198,115)
		26,025	17,081
OPERATING SURPLUS			
Other interest receivable and similar income		30	49
		26,055	17,130
SURPLUS FOR THE FINANCIAL YEAR		26,055	17,130

The notes on pages 7 to 8 form part of these financial statements.

**Healthwatch Islington
Balance Sheet
As at 31 March 2022**

	Notes	2022		2021	
		£	£	£	£
FIXED ASSETS					
Tangible Assets	3		597		1,282
			597		1,282
CURRENT ASSETS					
Debtors	4	47,569		840	
Cash at bank and in hand		171,955		128,441	
		219,524		129,281	
Creditors: Amounts Falling Due Within One Year	5	(85,451)		(21,948)	
NET CURRENT ASSETS (LIABILITIES)			134,073		107,333
TOTAL ASSETS LESS CURRENT LIABILITIES			134,670		108,615
NET ASSETS			134,670		108,615
Income and Expenditure Account			134,670		108,615
MEMBERS' FUNDS			134,670		108,615

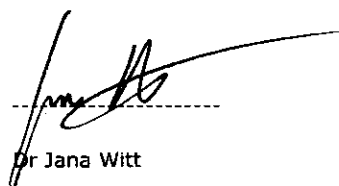
For the year ending 31 March 2022 the company was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies.

The members have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006.

The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime.

On behalf of the board



Dr Jana Witt
Director

31/05/2022

The notes on pages 7 to 8 form part of these financial statements.

**Healthwatch Islington
Statement of Changes in Equity
For The Year Ended 31 March 2022**

	Income and Expenditure Account
	£
As at 1 April 2020	91,485
Profit for the year and total comprehensive income	17,130
As at 31 March 2021 and 1 April 2021	<u>108,615</u>
Profit for the year and total comprehensive income	26,055
As at 31 March 2022	<u>134,670</u>

Healthwatch Islington
Notes to the Financial Statements
For The Year Ended 31 March 2022

1. Accounting Policies

1.1. Basis of Preparation of Financial Statements

The financial statements are prepared under the historical cost convention and in accordance with the FRS 102 Section 1A Small Entities - The Financial Reporting Standard applicable in the UK and Republic of Ireland and the Companies Act 2006.

1.2. Turnover

Turnover is measured at the fair value of the consideration received or receivable, net of discounts and value added taxes. Turnover includes revenue earned from the sale of goods and from the rendering of services. Turnover is reduced for estimated customer returns, rebates and other similar allowances.

Sale of goods

Turnover from the sale of goods is recognised when the significant risks and rewards of ownership of the goods has transferred to the buyer. This is usually at the point that the customer has signed for the delivery of the goods.

Rendering of services

Turnover from the rendering of services is recognised by reference to the stage of completion of the contract. The stage of completion of a contract is measured by comparing the costs incurred for work performed to date to the total estimated contract costs. Turnover is only recognised to the extent of recoverable expenses when the outcome of a contract cannot be estimated reliably.

1.3. Tangible Fixed Assets and Depreciation

Tangible fixed assets are measured at cost less accumulated depreciation and any accumulated impairment losses. Depreciation is provided at rates calculated to write off the cost of the fixed assets, less their estimated residual value, over their expected useful lives on the following bases:

Fixtures & Fittings	4 years
Computer Equipment	4 years

2. Average Number of Employees

Average number of employees, including directors, during the year was as follows: 5 (2021: 5)

3. Tangible Assets

	Fixtures & Fittings	Computer Equipment	Total
	£	£	£
Cost			
As at 1 April 2021	411	4,066	4,477
Additions	578	-	578
As at 31 March 2022	989	4,066	5,055
Depreciation			
As at 1 April 2021	145	3,050	3,195
Provided during the period	247	1,016	1,263
As at 31 March 2022	392	4,066	4,458
Net Book Value			
As at 31 March 2022	597	-	597
As at 1 April 2021	266	1,016	1,282

Healthwatch Islington
Notes to the Financial Statements (continued)
For The Year Ended 31 March 2022

4. Debtors

	2022	2021
	£	£
Due within one year		
Prepayments and accrued income	47,353	840
Net wages	216	-
	47,569	840
	47,569	840

5. Creditors: Amounts Falling Due Within One Year

	2022	2021
	£	£
Trade creditors	849	3,576
Other taxes and social security	1,320	1,105
Other creditors	2,897	3,493
Accruals and deferred income	80,385	13,774
	85,451	21,948
	85,451	21,948

6. Company limited by guarantee

The company is limited by guarantee and has no share capital.

Every member of the company undertakes to contribute to the assets of the company, in the event of a winding up, such an amount as may be required not exceeding £1.

7. General Information

Healthwatch Islington is a private company, limited by guarantee, incorporated in England & Wales, registered number 08407852. The registered office is 6-9 Manor Gardens, London, N7 6LA.

The company's charity number with the Charity Commission is 1173157.

Healthwatch Islington
Detailed Income and Expenditure Account
For The Year Ended 31 March 2022

	2022		2021	
	£	£	£	£
TURNOVER				
Sales		265,062		293,428
COST OF SALES				
Subcontractor costs	30,970		77,740	
Other direct costs	2,218		492	
		<u>(33,188)</u>		<u>(78,232)</u>
GROSS SURPLUS		231,874		215,196
Administrative Expenses				
Wages and salaries	162,107		154,842	
Employers NI	11,832		11,307	
Employers pensions - defined contributions scheme	8,058		7,290	
Volunteer training and expenses	388		31	
Staff training	280		-	
Travel and subsistence expenses	5		-	
Volunteer recognition	160		268	
Rent	5,016		7,424	
Computer software, consumables and maintenance	2,316		4,906	
Insurance	1,406		1,297	
Printing, postage and stationery	708		108	
Advertising and marketing costs	2,242		685	
Telecommunications and data costs	3,607		1,626	
Accountancy fees	3,480		3,480	
Legal fees	371		35	
Consultancy fees	2,255		2,717	
Subscriptions	163		159	
Bank charges	143		146	
Depreciation	1,264		1,107	
Sundry expenses	48		687	
		<u>(205,849)</u>		<u>(198,115)</u>
OPERATING SURPLUS		26,025		17,081
Other interest receivable and similar income				
Bank interest receivable	30		49	
		<u>30</u>		<u>49</u>
SURPLUS FOR THE FINANCIAL YEAR		<u><u>26,055</u></u>		<u><u>17,130</u></u>

HEALTHWATCH ISLINGTON

England & Wales - Charity number 1173157

Accounts

**HEALTHWATCH ISLINGTON
DIRECTORS' REPORT AND
UNAUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021**

Healthwatch Islington
Directors' Report and Unaudited Financial Statements
For The Year Ended 31 March 2021

Contents

	Page
Company Information	1
Directors' Report	2
Accountant's Report	3
Income and Expenditure Account	4
Balance Sheet	5
Notes to the Financial Statements	6–7
The following pages do not form part of the statutory accounts:	
Detailed Income and Expenditure Account	8

**Healthwatch Islington
Company Information
For The Year Ended 31 March 2021**

Directors	Ms Rosalyn Davies Dr Annie Pannelay Dr Jana Witt Mr Ralph Hughes Dr Elena Miranda Mrs Angelica Larkin Mrs Judith Byrne
Secretary	Ms Emma Whitby
Company Number	08407852
Registered Office	6-9 Manor Gardens London N7 6LA
Accountants	D S Burge & Co Ltd Chartered Accountants 23 Chiltern Drive Surbiton Surrey KT5 8LP

Healthwatch Islington
Company No. 08407852
Directors' Report For The Year Ended 31 March 2021

The directors present their report and the financial statements for the year ended 31 March 2021.

Statement of Directors' Responsibilities

The directors are responsible for preparing the Directors' Report and the financial statements in accordance with applicable law and regulations.

Company law requires the directors to prepare financial statements for each financial year. Under that law the directors have elected to prepare the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable law). Under company law the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the company and of the surplus or deficit of the company for that period. In preparing the financial statements the directors are required to:

- select suitable accounting policies and then apply them consistently;
- make judgments and accounting estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in business.

The directors are responsible for keeping adequate accounting records that are sufficient to show and explain the company's transactions and disclose with reasonable accuracy at any time the financial position of the company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Directors

The directors who held office during the year were as follows:

Ms Rosalyn Davies	
Dr Annie Pannelay	
Dr Jana Witt	
Mr Ralph Hughes	
Dr Elena Miranda	
Mrs Angelica Larkin	APPOINTED 26/05/2020
Mrs Judith Byrne	APPOINTED 26/05/2020

Small Company Rules

This report has been prepared in accordance with the special provisions relating to companies subject to the small companies regime within Part 15 of the Companies Act 2006.

On behalf of the board



Dr Jana Witt

Director

03/06/2021

**Healthwatch Islington
Accountant's Report
For The Year Ended 31 March 2021**

In accordance with the engagement letter dated , and in order to assist you to fulfil your duties under the Companies Act 2006, we have compiled the financial statements of the company from the accounting records and information and explanations you have given to us.

This report is made to the directors in accordance with the terms of our engagement. Our work has been undertaken to prepare for approval by the directors the financial statements that we have been engaged to compile, to report to the directors that we have done so, and to state those matters that we have agreed to state to them in this report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Company and the Company's directors for our work or for this report.

You have acknowledged on the balance sheet as at year ended 31 March 2021 your duty to ensure that the company has kept proper accounting records and to prepare financial statements that give a true and fair view under the Companies Act 2006. You consider that the company is exempt from the statutory requirement for an audit for the year.

We have not been instructed to carry out an audit of the financial statements. For this reason, we have not verified the accuracy or completeness of the accounting records or information and explanations you have given to us and we do not, therefore, express any opinion on the financial statements.

D S Burge & Co

03/06/2021

D S Burge & Co Ltd
Chartered Accountants

23 Chiltern Drive
Surbiton
Surrey
KT5 8LP

Healthwatch Islington

Year ended 31 March 2021

Directors Report

Healthwatch Islington is a Charitable Company Limited by Guarantee, set up in February 2013. It is led by a Board of Trustees, has a staff team made up of five people and a volunteer team of around 20. We are here to influence health and care commissioning in and around Islington and to provide local residents with information about local services and their rights to access those. We are part of a network of Healthwatch organisations across England.

We are working for the best health and social care for local people

We aim to:

- collect knowledge that reflects the diversity of needs and experiences within the borough and encourage people to feedback their honest views on services,
- use the evidence we gather to influence service delivery, provision and commissioning for the benefit of local people to improve their experience,
- reach out to and empower our local community to be informed about and involved in local services and exercise choice in taking up services, including supporting them to get on-line to do this
- support the independent assessment and audit of local services.

2020-21 Activities and Achievements

During the pandemic we've adapted how we work and supported our partners to do the same. We are committed to engaging our residents using new ways, and old ways, to safely hear your views and help you access services.

We know many residents continue to experience very difficult times during the current crisis and that inequalities have exacerbated the impacts. We have focused on providing residents with good quality information about Coronavirus, access to services, and vaccinations. We've hosted a range of events attended by over 450 residents and voluntary sector partners. We're looking at the data on who attended so we know who we missed and who we need to work harder to reach out to. We've offered phone-based signposting advice and information support to over 240 residents. In addition, we worked with our Diverse Communities Health Voice partners to provide reliable information about the pandemic to 680 residents from communities whose first language is not English.

We've adapted our digital inclusion support, offering one-to-one and group sessions remotely to over 130 people. We continue to work with our partners to ensure this work has reach. We also ran several workshops for voluntary sector colleagues to help them to move services online and support residents to access them. Our safeguarding framework for remote digital support has received recognition from Digital Unite and Good Things Foundation, and our Digital Champion volunteer David Mallory won Islington Volunteer of the Year.

Whilst we recognise that digital is not for everyone, we are keen to work with borough partners to ensure that help is made available to those who are interested but need support to get online. We've been researching the barriers to getting online. Many residents lack skills and confidence and we are supporting them to access well-being tools, understand internet safety, and to attend our virtual health information workshops. We have worked with Healthwatch colleagues in Brighton, Healthwatch England and the Consultation Institute to develop engagement tools for working with residents who are not online.

We're taking a leading role in tackling inequity and discrimination co-chairing the Challenging Inequality workstreams of the borough's Fairer Together Partnership Board and All Age Mental Health Partnership Board. We also represent North Central London Healthwatch and the Clinical Commissioning Groups Patient, Public Engagement and Equality committee.

We are committed to bringing resources in to our Diverse Communities Health Voices partnership to ensure that residents supported by grass-roots organisations get access to services through these partners. This year we raised over £70,000 for our partners. See more about our partners here: <https://www.healthwatchislington.co.uk/our-partners>

We've also evaluated Maya Centre's remote therapy services, gathering and analysing feedback from staff and service users on their experiences of virtual counselling during the pandemic. We focused on their person-centred approach to evolving their offer. If your organisation would like to commission our evaluation service, contact our Chief Executive.

Our year in numbers

- 781 people shared the health and social care story with us
- 922 people accessed the Healthwatch advice and information service with questions about local support
- 15,000+ visits to Covid-related information on our website
- We published 5 reports about local people's experiences of services and the improvements they would like to see.

For more information, see our Annual Report to the Secretary of State for Health:

<https://www.healthwatchislington.co.uk/sites/healthwatchislington.co.uk/files/Healthwatch%20Islington%20Annual%20Report%202020-21.pdf>

Risk and Reserves policy

Board members regular review our risk register and take a proactive approach to risk management. A risk assessment is carried out for all new work, this includes consideration of safeguarding implications, and from now on will include considerations for social distancing and infection control. Our aim is to use the resources available to us in the most effective way possible, Healthwatch Islington holds reserves as part of its responsible approach to finance. The Board decides what should be held and why and review this on a regular basis. The Board may agree to draw down on reserves where emergencies or unforeseen circumstances arise. A

**INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF
HEALTHWATCH ISLINGTON**

Independent examiner's report to the trustees of Healthwatch Islington ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2021.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

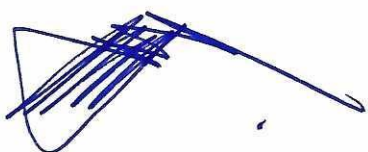
Independent examiner's statement

Since your charity's gross income exceeded £250,000 your examiner must be a member of a listed body. I can confirm that I am qualified to undertake the examination because I am a registered member of The Association of Certified Chartered Accountants which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities [applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)].

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Sophie Jones FCCA
The Association of Certified Chartered Accountants
Robert A. Price F. C. C. A.
39 Etchingham Park Road
Finchley
London
N3 2DU

Date: 2nd September 2021

**Healthwatch Islington
Income and Expenditure Account
For The Year Ended 31 March 2021**

	Notes	2021 £	2020 £
TURNOVER		293,428	257,118
Cost of sales		<u>(78,232)</u>	<u>(71,540)</u>
GROSS SURPLUS		215,196	185,578
Administrative expenses		<u>(198,115)</u>	<u>(202,513)</u>
OPERATING SURPLUS/(DEFICIT)		17,081	(16,935)
Other interest receivable and similar income		<u>49</u>	<u>196</u>
SURPLUS/(DEFICIT) FOR THE FINANCIAL YEAR		<u><u>17,130</u></u>	<u><u>(16,739)</u></u>

The notes on pages 6 to 7 form part of these financial statements.

**Healthwatch Islington
Balance Sheet
As at 31 March 2021**

	Notes	2021		2020	
		£	£	£	£
FIXED ASSETS					
Tangible Assets	3		1,282		2,035
			1,282		2,035
CURRENT ASSETS					
Debtors	4	840		3,118	
Cash at bank and in hand		128,441		103,542	
		129,281		106,660	
Creditors: Amounts Falling Due Within One Year	5	(21,948)		(17,210)	
NET CURRENT ASSETS (LIABILITIES)			107,333		89,450
TOTAL ASSETS LESS CURRENT LIABILITIES			108,615		91,485
NET ASSETS			108,615		91,485
Income and Expenditure Account			108,615		91,485
ORGANISATION'S FUNDS			108,615		91,485

For the year ending 31 March 2021 the company was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies.

Directors' responsibilities:

- The members have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006.
- The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.
- These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime.

On behalf of the board



Dr Jana Witt

Director

03/06/2021

The notes on pages 6 to 7 form part of these financial statements.

Healthwatch Islington
Notes to the Financial Statements
For The Year Ended 31 March 2021

1. Accounting Policies

1.1. Basis of Preparation of Financial Statements

The financial statements are prepared under the historical cost convention and in accordance with the FRS 102 Section 1A Small Entities - The Financial Reporting Standard applicable in the UK and Republic of Ireland and the Companies Act 2006.

1.2. Turnover

Turnover is measured at the fair value of the consideration received or receivable, net of discounts and value added taxes. Turnover includes revenue earned from the sale of goods and from the rendering of services. Turnover is reduced for estimated customer returns, rebates and other similar allowances.

Sale of goods

Turnover from the sale of goods is recognised when the significant risks and rewards of ownership of the goods has transferred to the buyer. This is usually at the point that the customer has signed for the delivery of the goods.

Rendering of services

Turnover from the rendering of services is recognised by reference to the stage of completion of the contract. The stage of completion of a contract is measured by comparing the costs incurred for work performed to date to the total estimated contract costs. Turnover is only recognised to the extent of recoverable expenses when the outcome of a contract cannot be estimated reliably.

1.3. Tangible Fixed Assets and Depreciation

Tangible fixed assets are measured at cost less accumulated depreciation and any accumulated impairment losses. Depreciation is provided at rates calculated to write off the cost of the fixed assets, less their estimated residual value, over their expected useful lives on the following bases:

Fixtures & Fittings	4 years
Computer Equipment	4 years

2. Average Number of Employees

Average number of employees, including directors, during the year was as follows: 5 (2020: 6)

3. Tangible Assets

	Fixtures & Fittings	Computer Equipment	Total
	£	£	£
Cost			
As at 1 April 2020	56	4,066	4,122
Additions	355	-	355
As at 31 March 2021	<u>411</u>	<u>4,066</u>	<u>4,477</u>
Depreciation			
As at 1 April 2020	54	2,033	2,087
Provided during the period	91	1,017	1,108
As at 31 March 2021	<u>145</u>	<u>3,050</u>	<u>3,195</u>
Net Book Value			
As at 31 March 2021	<u>266</u>	<u>1,016</u>	<u>1,282</u>
As at 1 April 2020	<u>2</u>	<u>2,033</u>	<u>2,035</u>

Healthwatch Islington
Notes to the Financial Statements (continued)
For The Year Ended 31 March 2021

4. Debtors

	2021	2020
	£	£
Due within one year		
Prepayments and accrued income	840	3,118
	840	3,118
	840	3,118

5. Creditors: Amounts Falling Due Within One Year

	2021	2020
	£	£
Trade creditors	3,576	13,397
Other taxes and social security	1,105	320
Other creditors	3,493	3,493
Accruals and deferred income	13,774	-
	21,948	17,210
	21,948	17,210

6. Company limited by guarantee

The company is limited by guarantee and has no share capital.

Every member of the company undertakes to contribute to the assets of the company, in the event of a winding up, such an amount as may be required not exceeding £1.

7. General Information

Healthwatch Islington is a private company, limited by guarantee, incorporated in England & Wales, registered number 08407852. The registered office is 6-9 Manor Gardens, London, N7 6LA.

The company's charity number with the Charity Commission is 1173157.

Healthwatch Islington
Detailed Income and Expenditure Account
For The Year Ended 31 March 2021

	2021		2020	
	£	£	£	£
TURNOVER				
Sales		293,428		257,118
COST OF SALES				
Purchases	-		71,540	
Subcontractor costs	77,740		-	
Other direct costs	492		-	
		(78,232)		(71,540)
GROSS SURPLUS		215,196		185,578
Administrative Expenses				
Wages and salaries	154,842		135,558	
Employers NI	11,307		10,326	
Employers pensions - defined contributions scheme	7,290		5,533	
Volunteer training and expenses	31		519	
Staff training	-		917	
Travel and subsistence expenses	-		474	
Volunteer recognition	268		460	
Rent	7,424		15,430	
Computer software, consumables and maintenance	4,906		7,536	
Insurance	1,297		1,322	
Printing, postage and stationery	108		1,818	
Advertising and marketing costs	685		1,952	
Telecommunications and data costs	1,626		1,019	
Accountancy fees	3,480		3,467	
Legal fees	35		35	
Consultancy fees	2,717		14,733	
Subscriptions	159		159	
Bank charges	146		137	
Depreciation	1,107		1,071	
Sundry expenses	687		47	
		(198,115)		(202,513)
OPERATING SURPLUS/(DEFICIT)		17,081		(16,935)
Other interest receivable and similar income				
Bank interest receivable	49		196	
		49		196
SURPLUS/(DEFICIT) FOR THE FINANCIAL YEAR		17,130		(16,739)