

# Trustees' Annual Report for the period

From    Period start date 06/04/2024 To Period end date 05/04/2025

Charity name: CONNECTED HOMELESS

Charity registration number: 1172896

## Objectives and Activities

	SORP reference	
Summary of the purposes of the charity as set out in its governing document	Para 1.17	<p>Connected Homeless is a charitable incorporated organisation established to relieve the needs of people who are homeless or at risk of homelessness in the United Kingdom and internationally, by connecting them with food, shelter, employment, healthcare and digital tools that help them rebuild their lives.</p> <p>Key objectives include: providing direct material assistance and signposting to people sleeping rough; developing and operating digital platforms that connect rough sleepers and people in temporary accommodation with the support services, donors and volunteers most relevant to their situation; raising public awareness of the causes and consequences of homelessness; and partnering with other</p>

		charities, public bodies and businesses to deliver more effective, dignified support.
Summary of the main activities in relation to those purposes for the public benefit, in particular, the activities, projects or services identified in the accounts.	Para 1.17 and 1.19	<p>During the period, Connected Homeless continued to operate as a small, volunteer-led CIO focused on the design, build and pilot operation of a connection platform between rough sleepers and frontline support services. The charity used donor funds and a small number of restricted grants to cover the core technology, communications and outreach costs needed to keep the platform running and to test new features with people with lived experience of homelessness.</p> <p>Activities in the year included: maintaining the charity's mobile applications infrastructure, website, contact channels and online giving infrastructure; carrying out small-scale outreach and street-based engagement in the UK.</p>

## Achievements and Performance

	SORP reference	
Summary of the main achievements of the charity, identifying the difference the charity's work has made to the circumstances of its beneficiaries and any wider benefits to society as a whole.	Para 1.20	<p>The 2024-25 financial year was a transitional year for Connected Homeless.</p> <p>The main achievements of this year were advancing our technical capabilities and increasing our resilience to support even more homeless users.</p>

		<p>We expanded the feature sets of our applications to provide even more support for homeless users. And also created open repositories that anyone can access without having to be an onboarded Connected Homeless client. This massively increased the number of people we're able to deal with as a small charity.</p> <p>We've leaned into the power of AI to accelerate our development cycle, whilst maintaining a core focus on privacy and security.</p> <p>This sets us up for a very exciting future, where we can deploy new features at speed to reach thousands of people across the country in a hyper-personalized manner.</p>
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### Transaction Listing: 06/04/2024 to 05/04/2025

Source: Royal Bank of Scotland Statement (35 transactions)

Date	Counter Party	Reference	Type	Amount	Balance	Category
15/04/2024	O2	D15930343	DIRECT DEBIT	-13.86	-14.14	PHONE_AND_I NTER
15/05/2024	O2	D15930343	DIRECT DEBIT	-13.86	-28.00	PHONE_AND_I NTER
20/05/2024	From A/C 64687872	MOHAMMED SA	ONLINE PAYMENT	29.00	1.00	REVENUE

17/06/2024	O2	D15930343	DIRECT DEBIT	-13.86	-12.86	PHONE_AND_INTER
28/06/2024	02JUN A/C 26844761		INTEREST	-0.29	-13.15	ADMIN
28/06/2024	PAID REFERRAL FEE	31MAY A/C 26844761	CHARGES	-20.00	-33.15	ADMIN
15/07/2024	O2	D15930343	DIRECT DEBIT	-13.86	-47.01	PHONE_AND_INTER
27/08/2024	ROCKROSE UKCS4	RRE UKCS4	AUTOMATED CREDIT	5000.00	4952.99	REVENUE
30/08/2024	QUICK TO ACT MONZO TRANSFER	VIA MOBILE - PYMT	ONLINE PAYMENT	-4500.00	452.99	TRANSFERS
02/09/2024	To A/C 64687872	MOHAMMED SA	ONLINE PAYMENT	-450.00	2.99	TRANSFERS
16/09/2024	O2	D15930343	DIRECT DEBIT	-13.86	-10.87	PHONE_AND_INTER
30/09/2024	01SEP A/C 26844761		INTEREST	-0.63	-11.50	ADMIN
30/09/2024	PAID REFERRAL FEE	30AUG A/C 26844761	CHARGES	-20.00	-31.50	ADMIN
30/09/2024	UNPAID ITEM FEE	30AUG A/C 26844761	CHARGES	-12.00	-43.50	ADMIN
25/11/2024	PAYPAL	PPWDL4CAJ22222 G4W6	AUTOMATED CREDIT	164.30	120.80	REVENUE
25/11/2024	SAL CHASE TRANSFER	VIA MOBILE - PYMT	ONLINE PAYMENT	-100.00	20.80	TRANSFERS
25/11/2024	SAL CHASE TRANSFER	VIA MOBILE - PYMT	ONLINE PAYMENT	-20.00	0.80	TRANSFERS
29/11/2024	From A/C	MOHAMMED SA	ONLINE PAYMENT	250.00	250.80	REVENUE

	64687880					
29/11/2024	SAL CHASE TRANSFER	VIA MOBILE - PYMT	ONLINE PAYMENT	- 250.00	0.80	TRANSFERS
10/12/2024	From A/C 64687880	MOHAMMED SA	ONLINE PAYMENT	30.00	30.80	REVENUE
10/12/2024	SAL REVOLUT	SAL	ONLINE PAYMENT	-30.00	0.80	TRANSFERS
19/12/2024	ROCKROSE UKCS4	RRE UKCS4	AUTOMATED CREDIT	3000.00	3000.80	REVENUE
20/12/2024	QUICK TO ACT MONZO TRANSFER	VIA MOBILE - PYMT	ONLINE PAYMENT	- 2000.00	1000.80	TRANSFERS
23/12/2024	SAL REVOLUT	SAL	ONLINE PAYMENT	- 1000.00	0.80	TRANSFERS
30/12/2024	STRIPE PAYMENTS UK	STRIPE	AUTOMATED CREDIT	237.68	238.48	REVENUE
31/12/2024	01DEC A/C 26844761		INTEREST	-0.33	238.15	ADMIN
31/12/2024	UNPAID ITEM FEE	29NOV A/C 26844761	CHARGES	-24.00	214.15	ADMIN
13/01/2025	MY O2 BILL PAYMENT	READING GB	CARD TRANSACTION	-33.72	180.43	PHONE_AND_INTER
16/01/2025	From A/C 64687880	MOHAMMED SA	ONLINE PAYMENT	100.00	280.43	REVENUE
20/01/2025	LEMLIST	PARIS FR	CARD TRANSACTION	-99.00	181.43	PROFESSIONAL_SE

22/01/2025	QUICK TO ACT MONZO TRANSFER	VIA MOBILE - PYMT	ONLINE PAYMENT	- 150.00	31.43	TRANSFERS
23/01/2025	SAL MONZO	MONZO	ONLINE PAYMENT	-30.00	1.43	TRANSFERS
03/02/2025	From A/C 64687880	MOHAMMED SA	ONLINE PAYMENT	250.00	251.43	REVENUE
03/02/2025	SAL REVOLUT	SAL	ONLINE PAYMENT	- 250.00	1.43	TRANSFERS
31/03/2025	UNPAID ITEM FEE	28FEB A/C 26844761	CHARGES	-24.00	-22.57	ADMIN