

DEVIZES OPENDOORS

England & Wales - Charity number 1171841

Details

Status Registered

Legal form CIO

Registered 2017-03-01

Register [View on the Charity Commission register](#)

Contact

Address Southbroom Centre
Victoria Road
Devizes
Wiltshire
SN10 1HG

Phone 01380819909

Email admin@devizesopendoors.org.uk

Website <http://devizesopendoors.org.uk>

Activities

Objects: TO PROMOTE SOCIAL INCLUSION FOR THE PUBLIC BENEFIT BY PREVENTING PEOPLE IN THE DEVIZES COMMUNITY AREA FROM BECOMING SOCIALLY EXCLUDED, RELIEVING THE NEEDS OF THOSE PEOPLE WHO ARE SOCIALLY EXCLUDED AND ASSISTING THEM TO INTEGRATE INTO SOCIETY.FOR THE PURPOSE OF THIS CLAUSE 'SOCIALLY EXCLUDED' MEANS BEING EXCLUDED FROM SOCIETY, AS A RESULT OF ONE OF MORE OF THE FOLLOWING FACTORS: UNEMPLOYMENT; FINANCIAL HARDSHIP; ILL HEALTH (PHYSICAL OR MENTAL); SUBSTANCE ABUSE OR DEPENDENCY INCLUDING ALCOHOL AND DRUGS; POOR EDUCATIONAL OR SKILLS ATTAINMENT; RELATIONSHIP AND FAMILY BREAKDOWN; CRIME (EITHER AS A VICTIM OF CRIME OR AS AN OFFENDER REHABILITATING INTO SOCIETY) AND PARTICULARLY HOMELESSNESS.

Activities: Three cooked meals per week for homeless people and those at risk of becoming homeless. Sign posting to various agencies that can help with issues such as drug dependence, mental illness and rent arrears. Leasing a property to run activities and deliver a befriending service. Intending to acquire emergency single accommodation units.

Classification

- **How:** Provides Human Resources, Provides Buildings/facilities/open Space, Provides Services, Provides Advocacy/advice/information
- **What:** The Prevention Or Relief Of Poverty
- **Who:** Other Defined Groups

Geography

- Wiltshire

Finances

Period end	Income	Expenditure	Assets	Employees
2025-10-31	£52,079	£61,491	-	-
2024-10-31	£86,690	£61,175	-	-
2023-10-31	£89,726	£73,172	-	-
2022-10-31	£72,275	£62,879	-	-
2021-10-31	£59,812	£52,117	-	-

Trustees

Name	Role	Appointed
Jonathan Douglass Hunter	Chair	2020-10-15
ALISON JANE RADEVSKY		2024-11-30
Anthony Foster		2023-09-05
Joanna Cameron Kitching		2025-07-21
Paul Tweedle		2025-10-16
RICHARD SCOTT OLIVER OBE		2017-08-29
Timothy Andrew Peter Woodard		2025-12-08

DEVIZES OPENDOORS

England & Wales - Charity number 1171841

Accounts

DEVIZES OPENDOORS
(a Charitable Incorporated Organisation)
TRUSTEES' REPORT AND ACCOUNTS
FOR THE YEAR ENDED 31 OCTOBER 2024

Charity Number:- 1171841



The Alanbrookes Group Ltd
T/A JS Weeks & Co
Accountants
Devizes

DEVIZES OPENDOORS

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DEVIZES OPENDOORS
FOR THE YEAR ENDED 31 OCTOBER 2024

Charity Information

Organisation Type	Charitable Incorporated Organisation
Charity Number	1171841
Trustees	Karin Cardiff - Chair to 20 September 2024 Rachel Ross – Chair from 23 September 2024 Richard Oliver - Treasurer Iain Wallis Noel Woolrych Susan Buxton – to December 2023 Alexandra Thomas Jonathan Hunter Anthony Foster
Charity Office	The Southbroom Centre Victoria Road Devizes Wiltshire SN10 1HG
Accountants	The Alanbrookes Group Ltd - T/A JS Weeks & Co 10 Market Place Devizes Wiltshire SN10 1HT

DEVIZES OPENDOORS

TRUSTEES' REPORT

FOR THE YEAR ENDED 31 OCTOBER 2024

The Trustees present their report and the accounts for the year ended 31 October 2024.

Reference and Administration Details

The charity information and list of trustees who have served during the period are detailed on page 1.

Structure, Governance and Management

The appointment of trustees is governed by the Constitution of the charity. The Board of Trustees is authorised to fill vacancies arising through the resignation or death of an existing trustee or to strengthen the committee.

The Charitable Incorporated Organisation was registered at the Charities Commission on 1 March 2017 and commenced financial operations on 27 September 2017.



Annual Report

November 2023 – October 2024

Devizes Opendoors supports homeless and vulnerable adults towards safe and settled homes.

Introduction and general overview

It has been another busy year at Opendoors as our 50 volunteers supported over 190 guests at our 4 weekly sessions between January and to December 2024, culminating in our popular Christmas meal celebrations. Of our guests, 35 were rough sleeping.

Our specialist support provided by our staff and supported by our volunteers works alongside guests as they address acute issues such as having no place to sleep, no access to benefits, and long term health, medical, drug and alcohol problems.

Trust and safety are key to creating an environment where long standing issues can be addressed to achieve significant changes. We have strong working relationships with 12 specialist agencies including the Rough Sleeper Team (RST), Turning Point, Nelsons Trust, council housing, probation, debts agency, Foodbank, Nationwide and the NHS.

DEVIZES OPENDOORS

TRUSTEES' REPORT

FOR THE YEAR ENDED 31 OCTOBER 2024

.....Continued

We are often the “connection” in a multi-agency approach for guests with multiple issues/needs. Turning Point send a Connect van and two outreach workers to the centre weekly and we have outreach workers from RST for emergency accommodation, Nelsons Trust, as well as Housing First, to secure permanent housing for guest and an outreach worker from Nelsons Trust for vulnerable female guests.

Royal Bath Hospital sends a mobile unit on a regular basis for liver screening and general health checks. We attend RST meetings on both a practical weekly level, together with the police and similar organisations and a more strategic leader forum quarterly. We also attend the fortnightly HOPE Public Health meetings involving RST, housing, police, Turning Point, NHS, Nelsons Trust and Wiltshire homeless services like ourselves.

There are other services that we access to meet specific needs e.g. The Dog’s Trust HOPE programme offering free vet access for animal companions (including micro chipping and neutering.)

Developments 2024

Following a PCC award of £5k, we have invested in a bespoke version of Inform, the industry gold standard of case management for homeless and/or complex need individuals. This means we are able to gather high quality reliable data, enable us to mediate and track multiple agency interventions to benefit all parties involved, and provide better data gathering for reports for fundraising, and networking with stakeholders.

The Inform system has been a major change for us and staff and volunteers have put in great efforts to make this work. Using the new system, our hub manager is now able to produce monthly reports for Trustees and includes anonymized case studies which provide detailed accounts of progress.

We have started offering some new services through new partnerships eg the anti Smoking initiative which has proved popular and helps guests rebuild a sense of control and self confidence. We have put effort into building new working relationships and have met with various agencies as well as with the housing and wellbeing specialists at Wiltshire Council.

Volunteers continue to receive onboarding training and support from staff and experienced volunteers and we have started an enhanced debrief process at the end of each session to support volunteers with issues that arise. Our Christmas volunteer party was wonderfully well attended and kindly hosted by the Bear in Devizes.

We have had a major review of all of our policies and have updated many in particular our safeguarding and lone working policies. Staff receive support via an external specialist counselling support and we are looking to develop ongoing supervision support, as well as more mental health provision which remains hard to access and a gap in external provision.

The Operations and Training and Development Committee meets several times a year and is well supported by volunteers and staff.

DEVIZES OPENDOORS

TRUSTEES' REPORT

FOR THE YEAR ENDED 31 OCTOBER 2024

Future plans

The Fundraising Committee has recently relaunched and has been very successful in the past two years or so in applying for larger multi-year grants as well as more local and small to medium sized grants. We have fantastic support from the local community through donations of all sizes – every donation whatever the size is most valued and appreciated. We have recently submitted a new application for a multi-year grant to Lloyds Banking Foundation – we await the outcome in May 25 with fingers very much crossed!

The Trustee group has a new Chair and has been successful in appointing another new member. Several Trustees will be coming to the end of their tenure next year so we will be continuing to look out for new members.

Financial update

We had a very positive year in terms of financial performance, largely thanks to the generosity of our local community. Income was 24% ahead of budget; and expenditure was more than 10% below budget, so that we were able to generate a surplus of more than £25k, as compared with the £2k we had anticipated. It can be noted though that our single largest grantor generously granted us £25k, so the margin between surplus and deficit continues to be somewhat precarious!

We have strengthened our Reserves Policy to cover all contractual commitments plus six months of operating costs and for the year to October 2024 this measure was comfortably met.

Rachel Ross, January 2025

Financial Reserves Policy

The Trustees have resolved to build and then maintain a financial reserve equivalent to six months' operating expenses

Approval

This report was approved by the trustees on 26 February 2025 and signed on their behalf by:

.....
Rachel Ross
Chair

.....
Richard Oliver
Treasurer

DEVIZES OPENDOORS

Report of the Independent Examiner To The Trustees of Devizes Opendoors

I report on the accounts of the charity for the year ended 31 October 2024, which are set out on pages 5 to 10.

Respective Responsibilities of Trustees and Examiner

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year (under section 144(2) of the Charities Act 2011 (the 2011 Act)) and that an independent examination is needed.

It is my responsibility to:-

- examine the accounts (under section 145 of the 2011 Act);
- to follow the procedures laid down in the General Directions given by the Charity Commissioners (under section 145(5)(b) of the 2011 Act); and
- to state whether any particular matters have come to my attention.

Basis of Independent Examiner's Report

My examination was carried out in accordance with the General Directions given by the Charity Commissioners. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all of the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

Independent Examiner's Statement

In connection with my explanation, no matter has come to my attention:

1. which gives me reasonable cause to believe that in any material respect the requirements:
 - to keep accounting records in accordance with section 130 of the 2011 Act, and
 - to prepare accounts which accord with the accounting records and comply with the accounting requirements of the 2011 Act,have not been met; or
2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

.....
Mrs A M Cross FCCA
The Alanbrookes Group Ltd – T/A JS Weeks & Co
41 St John's Street
Devizes
Wiltshire
12 February 2025

DEVIZES OPENDOORS

STATEMENT OF FINANCIAL ACTIVITIES

FOR THE YEAR ENDED 31 OCTOBER 2024

		Unrestricted Funds 2024 £	Restricted Funds 2024 £	Total Funds 2024 £	Total Funds 2023 £
	Notes				
Incoming Resources					
Incoming Resources from Generated Funds:-					
<i>Voluntary Income:</i>					
Donations, Grants and Gifts	2	75,053	9,482	84,535	84,251
<i>Activities for Generating Funds:</i>					
Investment Income		2,020	-	2,020	-
Fundraising Events		135	-	135	5,475
Total Incoming Resources		77,208	9,482	86,690	89,726
Resources Expended:-					
Charitable Activities	3	(41,556)	(19,319)	(60,875)	(72,872)
Governance Costs	3	(300)	-	(300)	(300)
Total Resources Expended		(41,856)	(19,319)	(61,175)	(73,172)
Net Incoming/(Outgoing) Resources		35,352	(9,837)	25,515	16,554
Reconciliation of Funds					
Total Funds Brought Forward		57,915	9,837	67,752	51,198
Funds transferred		-	-	-	-
Total Funds Carried Forward		93,267	-	93,267	67,752

The notes on pages 8 to 11 form an integral part of the accounts

DEVIZES OPENDOORS
BALANCE SHEET
AS AT 31 OCTOBER 2024

	Notes	2024 £	2024 £	2023 £
Fixed Assets				
Furniture and Equipment	5		-	1,119
Current Assets				
Cash at Bank and in Hand		93,567		66,933
		<u> </u>		<u> </u>
Creditors: Amounts Falling Due Within One Year	6	(300)		(300)
		<u> </u>		<u> </u>
Net Current Assets			93,267	66,633
			<u> </u>	<u> </u>
Net Assets			<u>93,267</u>	<u>67,752</u>
			<u> </u>	<u> </u>
Represented by:-				
Unrestricted Income Funds:-				
General Fund			93,267	57,915
Restricted Income Funds				
Refurbishment Fund			-	9,837
			<u> </u>	<u> </u>
Total Funds	7		<u>93,267</u>	<u>67,752</u>
			<u> </u>	<u> </u>

The accounts were approved by the Trustees on 26 February 2025 and signed on their behalf by:

.....
Karin Cardiff
Chair

.....
Richard Oliver
Treasurer

The notes on pages 8 to 11 form an integral part of the accounts

DEVIZES OPENDOORS
NOTES TO THE ACCOUNTS
FOR THE YEAR ENDED 31 OCTOBER 2024

1. Accounting Policies

The principal accounting policies are summarised below. The accounting policies have been applied consistently throughout the year and in the preceding year.

1.1. Basis of Accounting

The financial statements have been prepared under the historical cost convention and in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities issued in March 2005.

1.2. Fund Accounting

Unrestricted funds are available for use at the discretion of the trustees in furtherance of the general objectives of the charity. Designated funds are unrestricted funds earmarked by the Trustees for particular purposes.

Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity.

1.3. Incoming Resources

All incoming resources are included in the statement of financial activities when the charity is entitled to the income and the amount can be quantified with reasonable accuracy. The following specific policies are applied to particular categories of income:

- Voluntary income is received by way of grants, donations and gifts and is included in full in the Statement of Financial Activities when receivable.
- Investment income is included when receivable.

1.4. Resources Expended

Expenditure is recognised on an accrual basis as a liability is incurred. Expenditure includes any VAT which cannot be fully recovered, and is reported as part of the expenditure to which it relates:

- Costs of generating funds comprise the costs associated with attracting voluntary income.
- Governance costs include those costs associated with meeting the constitutional and statutory requirements of the charity and include the costs linked to the strategic management of the charity.
- All costs are allocated between the expenditure categories of the SoFA on a basis designed to reflect the use of the resource. Costs relating to a particular activity are allocated directly, others are apportioned on an appropriate basis.

1.5. Fixed Assets

Fixed assets are stated at cost less accumulated depreciation/ Depreciation is provided at rates calculated to write off the cost less residual value of each asset over its useful economic life, as follows:

Furniture and equipment - 15% reducing balance basis

DEVIZES OPENDOORS
NOTES TO THE ACCOUNTS
FOR THE YEAR ENDED 31 OCTOBER 2024

.....Continued

2. Donations and Gifts

	2024	2023
	£	£
Grants and donations	84,535	84,251
	84,535	84,251
	84,535	84,251

3. Total Resources Expended

	Charitable Activities	Governance	Total 2024	Total 2023
	£	£	£	£
Costs Directly Allocated To Activities				
Food and consumables	5,687	-	5,687	3,675
Wages and employee pension	29,569	-	29,569	26,663
Rent and premises costs	10,828	-	10,828	10,292
Support Costs Allocated to Activities				
Laundry	1,702	-	1,702	1,722
Repairs and renewals property and equipment	5,201	-	5,201	16,873
Refuse collection	1,016	-	1,016	1,313
Professional fees	540	-	540	-
Training	794	-	794	264
Telephone and communication charges	972	-	972	1,142
Insurance	425	-	425	414
Computer software and consumables	1,730	-	1,730	7,436
Postage, stationery and sundries	1,232	-	1,232	2,819
Bank charges	60	-	60	61
Depreciation	1,119	-	1,119	198
Accountancy	-	300	300	300
	60,875	300	61,175	73,172
	60,875	300	61,175	73,172

4. Staff Costs and Numbers

	2024	2023
	£	£
Staff costs were as follows:		
Wages and pensions	29,569	26,663
	29,569	26,663
	29,569	26,663

The average number of employees during the period was two.

DEVIZES OPENDOORS
NOTES TO THE ACCOUNTS
FOR THE YEAR ENDED 31 OCTOBER 2024

.....Continued

5. Fixed Assets

	Furniture & Equipment	£
Cost or Valuation		
As at 1 November 2023	2,352	
Additions	-	
	<hr style="width: 100%;"/>	
As at 31 October 2024	2,352	
	<hr style="width: 100%;"/>	
Depreciation		
As at 1 November 2023	1,233	
Charge for the year	1,119	
	<hr style="width: 100%;"/>	
As at 31 October 2024	2,352	
	<hr style="width: 100%;"/>	
Net Book Value:		
As at 31 October 2024	-	
	<hr style="width: 100%;"/>	
As at 31 October 2023	1,119	
	<hr style="width: 100%;"/>	

6. Creditors: Amounts Falling Due Within One Year

	2024	2023
	£	£
Accountancy	300	300
	<hr style="width: 100%;"/>	<hr style="width: 100%;"/>
	300	300
	<hr style="width: 100%;"/>	<hr style="width: 100%;"/>

DEVIZES OPENDOORS
NOTES TO THE ACCOUNTS
FOR THE YEAR ENDED 31 OCTOBER 2024

.....Continued

7. Movement in Funds

	Balance at 01.11.2023 £	Incoming Resources £	Resources Expended £	Transfers £	Balance at 31.10.2024
Unrestricted Funds:-					
General Fund	57,915	77,208	(41,856)	-	93,267
Restricted Funds:-					
Refurbishment Fund	9,837	9,482	(19,319)	-	-
Total Funds	<u>67,752</u>	<u>86,690</u>	<u>(61,175)</u>	<u>-</u>	<u>93,267</u>

8. Analysis of Net Assets between Funds

	General Fund £	Restricted Funds £	Total £
Fixed Assets	-	-	-
Current Assets	93,567	-	93,567
Current Liabilities	(300)	-	(300)
	<u>93,267</u>	<u>-</u>	<u>93,267</u>

9. Trustee Remuneration and Related Party Transactions

None of the trustees received any remuneration during the year.

No trustee or other person related to the charity had any personal interest in any contract or transaction entered into by the charity during the year.

DEVIZES OPENDOORS

England & Wales - Charity number 1171841

Accounts

'JS Weeks'

DEVIZES OPENDOORS
(a Charitable Incorporated Organisation)
TRUSTEES' REPORT AND ACCOUNTS
FOR THE YEAR ENDED 31 OCTOBER 2023

Charity Number:- 1171841



The Alanbrookes Group Ltd
T/A JS Weeks & Co
Accountants
Devizes

DEVIZES OPENDOORS

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DEVIZES OPENDOORS
FOR THE YEAR ENDED 31 OCTOBER 2023

Charity Information

Organisation Type	Charitable Incorporated Organisation
Charity Number	1171841
Trustees	John Saunders – Chair to 1 February 2023 Karin Cardiff - Chair from 1 February 2023 Richard Oliver - Treasurer Iain Wallis Noel Woolrych Rachael Ross Elizabeth Evans - to 21 July 2023 Susan Buxton Alexandra Thomas Jonathan Hunter Karin Cardiff Anthony Foster - from 5 September 2023
Charity Office	The Southbroom Centre Victoria Road Devizes Wiltshire SN10 1HG
Accountants	The Alanbrookes Group Ltd - T/A JS Weeks & Co 10 Market Place Devizes Wiltshire SN10 1HT

DEVIZES OPENDOORS

TRUSTEES' REPORT

FOR THE YEAR ENDED 31 OCTOBER 2023

The Trustees present their report and the accounts for the year ended 31 October 2023.

Reference and Administration Details

The charity information and list of trustees who have served during the period are detailed on page 1.

Structure, Governance and Management

The appointment of trustees is governed by the Constitution of the charity. The Board of Trustees is authorised to fill vacancies arising through the resignation or death of an existing trustee or to strengthen the committee.

The Charitable Incorporated Organisation was registered at the Charities Commission on 1 March 2017 and commenced financial operations on 27 September 2017.



Annual Report

November 2022 – October 2023

Devizes Opendoors supports homeless and vulnerable adults towards safe and settled homes.

Introduction

At our 4 weekly sessions we offered practical support including hot meals, clothing, showers, bedding, food parcels, PC, internet and phone access, bus fares to appointments and laundry vouchers. Jan to Dec 2023 we had 250 guests, served 3,923 meals, distributed 1005 items of clothing and provided 195 showers. For comparison, in 2022 we had 183 guests.

Enhanced support helps guests address acute issues such as having no place to sleep; no access to benefits; medical, drug and alcohol problems; criminal court proceedings or probation appointments as well as long term issues. Trust and safety are key to creating an environment where long standing issues can be addressed to achieve significant change in a person's life. Because of the geographical isolation and very poor transport links, guests stay with us for approximately two years, giving us a good window of opportunity to help guests address long term issues. We have strong reciprocal referral relationships with 12 specialist agencies including the Rough Sleeper Team (RST), Turning Point, Nelsons Trust, council housing, probation, debts agency, Foodbank, Nationwide and NHS among others, contacting them 674 times in 2023. We offer one night emergency accommodation for in extremis need.

DEVIZES OPENDOORS

TRUSTEES' REPORT

FOR THE YEAR ENDED 31 OCTOBER 2023

.....Continued

Guests

We have on average 75 guests per month, (average 51 guests per month in 2022) 78% are on benefits and 44% report poor or very poor health involving mobility issues and 90% have been homeless within the last 5 years (on average 46% of our guests are currently homeless). We are often the lynch pin that ties a multi agency approach together for a complex individual with multiple issues/needs. Turning Point send a Connect van and two outreach workers to the centre weekly and we have outreach workers from RST for emergency accommodation, Nelsons Trust, as well as Housing First, to secure permanent housing for guest and an outreach worker from Nelsons Trust for vulnerable female guests. Royal Bath Hospital sends a mobile unit on a regular basis for liver screening and general health checks. We attend RST meetings on both a practical weekly level, together with the police and similar organisations and a more strategic leader forum quarterly. We also attend the fortnightly HOPE Public Health meetings involving RST, housing, police, Turning Point, NHS, Nelsons Trust and Wiltshire homeless services like ourselves.

There are other services that we access to meet specific needs e.g. The Dog's Trust HOPE programme offering free vet access for animal companions (including micro chipping and neutering), and Criminal Justice Service referral service for people of no fixed abode to enable communications with probation and the courts and avoid a custodial demand as a result of being homeless - this last is a unique pilot within England organised by our Chair and involving a similar organisation in Chippenham (Doorway) when she became aware that homeless people are adversely impacted by their circumstances within the CJS. In response to a noticeable uptick in Domestic Abuse ("DA") guests and realising Fearless, who hold the council contract for DA in Wiltshire had no representation in Devizes we contacted them. We organised Domestic Abuse Ambassador training with SWA and DASH referral training through Fearless to enable direct DA referrals to services. Working with the PCC, we intend to develop a more meaningful presence within Devizes for DA.

Over the past year we have seen that guests' accommodation needs are often just one factor in a range of issues they are struggling with that can also include poor educational attainment, family/relationship breakdown, job loss, substance misuse, debt, falling foul of the criminal justice system, domestic abuse and/or physical health issues. The over-arching problem is acute mental health issues, often long term, which, without the proper support, are also the key factor that is holding them back from accessing and engaging with the help they need from agencies to address their issues and achieve long term positive outcomes. In these cases, we are seeing a number of people stay in the stabilisation stage of support.

We have seen a steady increase in demand for our services, not just in absolute numbers, with 53% of our guests homeless in June versus 34% in January (likely SWRP affected) and 46% in February. Session numbers remain steady, average 22, but issues are more complex and/or acute. Turning Point now send a connect van and two outreach workers to the centre but this is for stabilisation work rather than intervention or therapy. Royal Bath hospital sends a regular liver screening and general health mobile unit, which last attend on 15 Nov for flu vaccines, but again this is focused on physical health and prevention with no focus on mental health issues. We have outreach workers from Housing First and the Rough Sleeping team that focus on crisis cases rather than resolution of long term non accommodated and the reasons why. There is little provision for professional mental health workers in the local area.

DEVIZES OPENDOORS

TRUSTEES' REPORT

FOR THE YEAR ENDED 31 OCTOBER 2023

.....Continued

We are seeing an increase in demand for immediate services, with 270 meals served in January, 357 in June and 324 in October, with 57 items of clothing in January increasing to 100 in June and 71 in October. We are seeing an increase in substance misuse and acute overdose anecdotal evidence, disorderly behaviour and contact with the Criminal Justice System. We have seen an influx of DA victims from the local refuge. There is definitely a clash between mental health driven behaviour ie poor anger management, decision making of people and the standards of behaviour demanded by agencies prior to assistance being provided that we are increasingly have to mediate and navigate on behalf of both parties - this includes all agencies ie probation, turning point, RST and others. Perhaps as a result of us having our own premises, we are seeing a shift in people's perception who attend the centre that they feel Opendoors is their home which, while it is positive that they trust and feel safe with us, raises questions of dependency.

Often guests present with suspicion and negativity as they have longstanding experience of support services that for one reason or another have failed to make a material difference to their lives. They often have experience of multiple agency intervention and have developed strategies to play one agency off the other as they rarely communicate together. Sometimes, guests just need to talk with someone who will not judge but listen thoughtfully. We often hear guests say that they are not being listened to and that they are being set up to fail. Without a sense of trust and safety it is nearly impossible for people to engage with agency help.

Agency help often has conditions that makes people feel they are being set up to fail, whether physical e.g. a homeless person having to attend Swindon police station as part of a court order (18 miles) at 7pm when there is no return bus available meaning he will be stranded for the night or for counselling or therapy purposes e.g. a single mother who self-soothes with alcohol to manage her travel anxiety induced by the fact of having to travel to Chippenham on the bus in order to attend substance misuse therapy and is summarily refused entry.

Lastly, the increasing digitisation of services access is also impacting already vulnerable and marginalised people, pushing them further to the boundaries of society e.g a homeless guest whose only access to a mobile phone is us and who writes everything on scraps of paper, is really struggling to engage with probation and the requirement for Teams meetings.

Service Development

During 2023 we made good progress in strengthening our services as well as both expanding services to suit guest need and responding to new services on offer.

Following PCC award of £5k, we have invested in a bespoke version of Inform, the industry gold standard of case management for homeless and/or complex need individuals. This will enable us to provide more robust, consistent support for guest, enable us to mediate and track multiple agency interventions to benefit all parties involved, provide better data gathering for reports for fundraising, networking with stakeholders and lobbying through community activism.

Adult learning - Made contact with Wiltshire Council Adult learning department who offered to send a tutor to run free guest single sessions at Opendoors on Discovering Confidence, Managing worries proactively, balancing your budget and online safety. This was funded by government centrally and came through networking with Doorway.

DEVIZES OPENDOORS

TRUSTEES' REPORT

FOR THE YEAR ENDED 31 OCTOBER 2023

.....Continued

The tutor had significant experience with our guest profile and the courses could handle ADHD, dyslexia and other learning difficulties. Whilst guest interest was strong, attendance was poor and this initiative will be revisited in 2024 following more foundation work among guests.

Domestic Abuse - following our Domestic Abuse Ambassador training that Doorway also attended, we completed the Fearless DASH referral training and are now able to make direct referrals for both victim, perpetrator and family DA counselling. The only refuge in Devizes closed 14 September with no other provision present. There is no other referral in Devizes and we are now a key partner for Fearless who hold the county contract on this. This represents a new service and potentially new guest group and will require some development. Because of the coercive, controlling factor of DA, face to face contact in a discreet location absolutely key to addressing this. In the future, if sufficient numbers are present, Fearless will run counselling at Opendoors. We recently won funding from National Benevolent to develop this service and intend to do so in 2024.

Probation Pilot - Together with Doorway, we approached the Probation service to offer postal address, phone number and email facilitation as the tendency to remand no fixed address offenders in custody when their offence will not incur a custodial sentence is prevalent and is unfair justice. We have been successful, have already hosted a remote pre sentence report. Structure of pilot needed firming up before wider use.

Staff Support

Our two members of staff are vocationally motivated to work within the sector and we look to provide the structure and support to enable them to work to the best of their ability. The adoption of the BSHF programme offering mental health services is a considerable commitment on our part to support them. In addition, we applied for HR expert support as part of the Lloyds Foundation grant relationship. With the arrival of our new (and first) Operations Manager, as well as a change in Trustee responsibilities for HR, we focused firstly on updating our employment contracts for staff. Our first use of our new contract has been successful and landed well with the staff member. We want to expand this to ensure consistency with other staff members.

In addition, we plan to use the remaining budget of time in updating staff policies. This will focus on a few key policies, and we will use it as a stimulus to updating the way we brief and train staff and volunteers on policy changes.

DEVIZES OPENDOORS

TRUSTEES' REPORT

FOR THE YEAR ENDED 31 OCTOBER 2023

.....Continued

Premises Development

Following a successful bid to Screwfix, we are building a weatherproof shelter around the picnic table area that will also provide an additional confidential space for guest/supporter interaction. This format will be particularly useful for guests who do not like coming indoors or close proximity to others.

We were successful in our bid to National Lottery to replace the temperamental 35 year old range, the similarly aged dishwasher, extractor and £1k towards our increased food bill. Higos Insurance, a local business, also donated £300 to enable us to replace the standing fridge freezer that was beginning to show signs of failure and would likely mean we would fail a future health and safety inspection.

Strategic Development

Through additional successful applications to Lloyds Community Foundation we developed a strategic plan development with an external supplier utilising theory of change. We then activated an additional 6 days with Locality to start part 1 one of its implementation - ie local research to produce evidence of need in community. Key findings though are that Devizes has higher than average:

- Disorderly conduct incidents including assaults and sexual offences
- Domestic Abuse
- Poor health (together with Chippenham is a hotspot for poor longevity related to health)
- Debt / Money issues
- Accommodation concerns
- Low employment prospects

We are in the process of expanding this work with Locality to include the development of a single sheet 1 - 5 strategy summary i.e. balanced score card and an activities/impact measurement tool i.e. chain outcome.

We have shared the report with the Foodbank in return for being involved in their commissioned large sample (approximately 250) door to door research project which will include questions on Local Housing Allowance, money concerns and accommodation concerns.

In respect of key outcomes of our strategy plan we have achieved the following:

- Evidence based need for service expansion
- Higher than average DA in Devizes vs Wiltshire generally and no DA agency presence. Our work with the women's refuge and Fearless.
- Money issues - collaboration with St James resulting in one day a week one to one access for our guests to citizens advice bureau.

DEVIZES OPENDOORS

TRUSTEES' REPORT

FOR THE YEAR ENDED 31 OCTOBER 2023

.....Continued

Networking

Homeless Link. Attended focus group for general election lobbying on theme of homelessness.

Nationwide. Presented Opendoors to staff. They are now hosting a bookcase offering secondhand books in premises as well as our leaflets. Likely to send team to sleepout event.

Bank of England Monetary Policy Committee - attended round table discussion hosted by WCF identifying areas of need - highlighted dangers of cashless society and digital banking for marginalised, vulnerable people.

Foodbank. Met with Community activist funded by Foodbank to discuss campaign to address the mandatory removal of curtains and carpets of social housing.

Future Plans

We expect to see the pressure of the cost of living crisis to continue which will be reflected in both an increased number of people coming to the centre to access support and also increasing complexity of need.

We expect to see an increase in mental health service support that needs to be provided locally in order to achieve long term positive outcomes. We expect resistance from agencies and their commissioner ie local government, as much of this is centrally located and focused on cost efficiencies rather than individual user outcomes. Currently accessing any substance misuse, DA, probation (anger management, decision making) or DA counselling is either a bus journey away or only accessible via 'smart' technology ie teams.

Following on from above, we expect to see the increasing digitalisation of services to continue to exacerbate already marginalised vulnerable adults positioned on the fringes of society, as many are either do not have digital access or struggle to access services in this way.

We are seeing a decline in volunteer recruitment and retention, likely due to a combination of post Covid compassion fatigue and the impact of the cost of living crisis.

Whilst we have been very lucky in securing funding and have spent significant time reviewing all potential funding streams i.e. local, corporate, foundations, government we expect this to be challenge in the new year as the squeeze from the cost of living crisis puts increased pressure on charities and in turn funding available to them. This will potentially impact not only our ability to support our guests but is also likely to affect our ability to respond to new needs or expand into new areas as more time will be spent finding the 'bare essentials' funding needed to fund basic operations.

DEVIZES OPENDOORS

TRUSTEES' REPORT

FOR THE YEAR ENDED 31 OCTOBER 2023

.....Continued

Financial Update

We had budgeted for a £1,200 deficit but now expect to make a £16,400 surplus. This is largely attributable to us being awarded more grants than we had anticipated, so £48k rather than £29k budgeted. That said, events income was also ahead of forecast by £2,500 and regular giving was about a third up on budget at £7,900 following a strong push on this to enable us to be more structurally self-sufficient. We let out our premises where possible, more than doubling budgeted income from £1k to £2.6k. We have also enhanced our JustGiving platform during the year which is enabling better analysis and better recovery of Gift Aid. The award of the Lloyds Community Foundation Grant for 2023/24 of £25k is a vital contribution to next year's budget. Other significant grants came from PCC, National Benevolent and the National Lottery.

Our charity holds more than six month's forecast expenditure in cash, as per our Reserves Policy which forms part of our Finance Policy.

On the Expenditure side, wages came in around 10% below budget largely due to changes in staffing in the Summer of 2023. The additional grants enabled us to invest in our Data project and we are rolling out InForm over the next few months which will replace a multiplicity of paper records and standalone PC records, which will greatly improve the quality of our actionable data and make our processes more efficient. We also made much-needed repairs to the structure of our premises. Expenditure on core activities – eg food - was somewhat ahead of forecast but reflective of the overall growth in demand for our services. Laundry, utilities, cleaning and other basic expenditure was on budget and target. We expect a smaller surplus next year given a tightening grants environment but we have built financial resilience and would expect to break even or score a low surplus, as we maintain cost controls.

In Conclusion

We will continue to operate as we are and look closely at what services are needed when considering expanding our services as we plan to do with DA in 2024, for which we have secured funding. We will continue to work closely with agencies and guests, mediating and lobbying on their behalf to ensure they are able to access the services they need, providing the communications and IT facilities if needed. Academic research and our own data show that people engage best face to face within a safe space i.e. their local community and with the presence of peers or practitioners they trust. We need to lobby decision makers in order to bring services face-to-face to Devizes so that people have the best chance of engagement and completion of counselling/therapy to achieve resolution of issues and long term positive outcomes. Our experience with the relatively low risk probation pilot took a year to get approved and is still not running properly, which indicates the enormity of this goal.

We are seeing demand from guests to become volunteers at the centre and 'give back'. This is likely a reflection of their emotional attachment to the centre, the fact many of them are local and resident in the area for the majority of their lives and also a mark of the success of the addressing of their issues to achieve long term positive outcomes. Their needs are different to other volunteers and we intend to put together a strategy and policy to enable guests to transition to volunteers.

DEVIZES OPENDOORS

TRUSTEES' REPORT

FOR THE YEAR ENDED 31 OCTOBER 2023

.....Continued

All these aims are only made possible by our volunteers and staff and the enormous well of goodwill and affection they hold for Opendoors and its guests, that extends into the community as a whole. We are very thankful and lucky to be in this position and need to work to maintain it. We will continue to run appropriate training to ensure our volunteers are effective and safe within the Opendoors environment and enable them to engage and participate in Opendoors operations through representation on committees e.g. the Operations Committee and various What's Apps groups as well as organise social events twice a year. We will continue to inform the local community of our activities and needs through social media channels and newsletter.

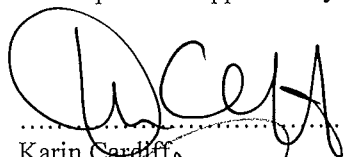
Karin Cardiff, January 2024

Financial Reserves Policy

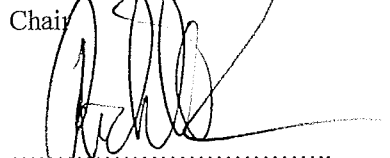
The Trustees have resolved to build and then maintain a financial reserve equivalent to six months' operating expenses

Approval

This report was approved by the trustees on 28 February 2024 and signed on their behalf by:



.....
Karin Cardiff
Chair



.....
Richard Oliver
Treasurer

DEVIZES OPENDOORS

Report of the Independent Examiner To The Trustees of Devizes Opendoors

I report on the accounts of the charity for the year ended 31 October 2023, which are set out on pages 5 to 10.

Respective Responsibilities of Trustees and Examiner

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year (under section 144(2) of the Charities Act 2011 (the 2011 Act)) and that an independent examination is needed.

It is my responsibility to:-

- examine the accounts (under section 145 of the 2011 Act);
- to follow the procedures laid down in the General Directions given by the Charity Commissioners (under section 145(5)(b) of the 2011 Act); and
- to state whether any particular matters have come to my attention.

Basis of Independent Examiner's Report

My examination was carried out in accordance with the General Directions given by the Charity Commissioners. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all of the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

Independent Examiner's Statement

In connection with my explanation, no matter has come to my attention:

1. which gives me reasonable cause to believe that in any material respect the requirements:
 - to keep accounting records in accordance with section 130 of the 2011 Act, and
 - to prepare accounts which accord with the accounting records and comply with the accounting requirements of the 2011 Act,have not been met; or
2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.



.....
Mrs A M Cross FCCA
The Alanbrookes Group Ltd – T/A JS Weeks & Co
41 St John's Street
Devizes
Wiltshire
20 February 2024

DEVIZES OPENDOORS

STATEMENT OF FINANCIAL ACTIVITIES

FOR THE YEAR ENDED 31 OCTOBER 2023

	Notes	Unrestricted Funds 2023 £	Restricted Funds 2023 £	Total Funds 2023 £	Total Funds 2022 £
Incoming Resources					
Incoming Resources from Generated Funds:-					
<i>Voluntary Income:</i>					
Donations, Grants and Gifts	2	79,456	4,795	84,251	70,775
<i>Activities for Generating Funds:</i>					
Fundraising Events		5,475	-	5,475	1,500
Total Incoming Resources		<u>84,931</u>	<u>4,795</u>	<u>89,726</u>	<u>72,275</u>
Resources Expended:-					
Charitable Activities	3	(58,240)	(14,632)	(72,872)	(62,639)
Governance Costs	3	(300)	-	(300)	(240)
Total Resources Expended		<u>(58,540)</u>	<u>(14,632)</u>	<u>(73,172)</u>	<u>(62,879)</u>
Net Incoming/(Outgoing) Resources		26,391	(9,837)	16,554	9,396
Reconciliation of Funds					
Total Funds Brought Forward		41,361	9,837	51,198	41,802
Funds transferred		-	-	-	-
Total Funds Carried Forward		<u><u>67,752</u></u>	<u><u>-</u></u>	<u><u>67,752</u></u>	<u><u>51,198</u></u>

The notes on pages 10 to 13 form an integral part of the accounts

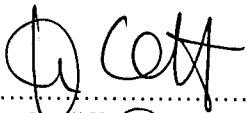
DEVIZES OPENDOORS

BALANCE SHEET

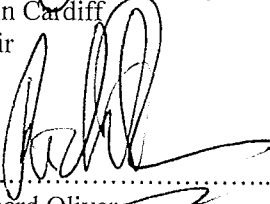
AS AT 31 OCTOBER 2023

	Notes	2023 £	2023 £	2022 £
Fixed Assets				
Furniture and Equipment	5		1,119	1,317
Current Assets				
Cash at Bank and in Hand		66,933		50,121
Creditors: Amounts Falling Due Within One Year	6	(300)		(240)
Net Current Assets			66,633	49,881
Net Assets			67,752	51,198
Represented by:-				
Unrestricted Income Funds:-				
General Fund			57,915	41,361
Restricted Income Funds				
Refurbishment Fund			9,837	9,837
Total Funds	7		67,752	51,198

The accounts were approved by the Trustees on 28 February 2024 and signed on their behalf by:



.....
Karin Cardiff
Chair



.....
Richard Oliver
Treasurer

The notes on pages 10 to 13 form an integral part of the accounts

DEVIZES OPENDOORS

NOTES TO THE ACCOUNTS

FOR THE YEAR ENDED 31 OCTOBER 2023

1. Accounting Policies

The principal accounting policies are summarised below. The accounting policies have been applied consistently throughout the year and in the preceding year.

1.1. Basis of Accounting

The financial statements have been prepared under the historical cost convention and in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities issued in March 2005.

1.2. Fund Accounting

Unrestricted funds are available for use at the discretion of the trustees in furtherance of the general objectives of the charity. Designated funds are unrestricted funds earmarked by the Trustees for particular purposes.

Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity.

1.3. Incoming Resources

All incoming resources are included in the statement of financial activities when the charity is entitled to the income and the amount can be quantified with reasonable accuracy. The following specific policies are applied to particular categories of income:

- Voluntary income is received by way of grants, donations and gifts and is included in full in the Statement of Financial Activities when receivable.
- Investment income is included when receivable.

1.4. Resources Expended

Expenditure is recognised on an accrual basis as a liability is incurred. Expenditure includes any VAT which cannot be fully recovered, and is reported as part of the expenditure to which it relates:

- Costs of generating funds comprise the costs associated with attracting voluntary income.
- Governance costs include those costs associated with meeting the constitutional and statutory requirements of the charity and include the costs linked to the strategic management of the charity.
- All costs are allocated between the expenditure categories of the SoFA on a basis designed to reflect the use of the resource. Costs relating to a particular activity are allocated directly, others are apportioned on an appropriate basis.

1.5. Fixed Assets

Fixed assets are stated at cost less accumulated depreciation/ Depreciation is provided at rates calculated to write off the cost less residual value of each asset over its useful economic life, as follows:

Furniture and equipment - 15% reducing balance basis

DEVIZES OPENDOORS
NOTES TO THE ACCOUNTS
FOR THE YEAR ENDED 31 OCTOBER 2023

.....Continued

2. Donations and Gifts

	2023	2022
	£	£
Grants and donations	89,726	72,275
	89,726	72,275
	89,726	72,275

3. Total Resources Expended

	Charitable Activities £	Governance £	Total 2023 £	Total 2022 £
Costs Directly Allocated To Activities				
Food and consumables	3,675	-	3,675	2,190
Wages and employee pension	26,663	-	26,663	25,915
Rent and premises costs	10,292	-	10,292	27,806
Support Costs Allocated to Activities				
Laundry	1,722	-	1,722	689
Repairs and renewals property and equipment	16,873	-	16,873	684
Refuse collection	1,313	-	1,313	903
Training	264	-	264	213
Telephone and communication charges	1,142	-	1,142	1,179
Insurance	414	-	414	392
Computer software	7,436	-	7,436	-
Postage, stationery and sundries	2,819	-	2,819	2,385
Bank charges	61	-	61	50
Depreciation	198	-	198	233
Accountancy	-	300	300	240
	72,872	300	73,172	62,879
	72,872	300	73,172	62,879

4. Staff Costs and Numbers

Staff costs were as follows:	2023	2022
	£	£
Wages and pensions	26,663	25,915
	26,663	25,915
	26,663	25,915

The average number of employees during the period was three.

DEVIZES OPENDOORS

NOTES TO THE ACCOUNTS

FOR THE YEAR ENDED 31 OCTOBER 2023

.....Continued

5. Fixed Assets

**Furniture &
Equipment
£**

Cost or Valuation

As at 1 November 2022

2,352

Additions

-

As at 31 October 2023

2,352

Depreciation

As at 1 November 2022

1,035

Charge for the year

198

As at 31 October 2023

1,233

Net Book Value:

As at 31 October 2023

1,119

As at 31 October 2022

1,317

6. Creditors: Amounts Falling Due Within One Year

2023

2022

£

£

Accountancy

300

240

300

240

DEVIZES OPENDOORS
NOTES TO THE ACCOUNTS
FOR THE YEAR ENDED 31 OCTOBER 2023

.....Continued

7. Movement in Funds

	Balance at 01.11.2022 £	Incoming Resources £	Resources Expended £	Transfers £	Balance at 31.10.2023
Unrestricted Funds:-					
General Fund	41,361	84,931	(58,540)	-	67,752
Restricted Funds:-					
Refurbishment Fund	9,837	4,795	(14,632)	-	-
Total Funds	<u>51,198</u>	<u>89,726</u>	<u>(73,172)</u>	<u>-</u>	<u>67,752</u>

8. Analysis of Net Assets between Funds

	General Fund £	Restricted Funds £	Total £
Fixed Assets	1,119	-	1,119
Current Assets	66,933	-	66,933
Current Liabilities	(300)	-	(300)
	<u>67,752</u>	<u>-</u>	<u>67,752</u>

9. Trustee Remuneration and Related Party Transactions

None of the trustees received any remuneration during the year.

No trustee or other person related to the charity had any personal interest in any contract or transaction entered into by the charity during the year.

DEVIZES OPENDOORS

England & Wales - Charity number 1171841

Accounts

DEVIZES OPENDOORS
(a Charitable Incorporated Organisation)
TRUSTEES' REPORT AND ACCOUNTS
FOR THE YEAR ENDED 31 OCTOBER 2022

Charity Number:- 1171841



The Alanbrookes Group Ltd
T/A JS Weeks & Co
Accountants
Devizes

DEVIZES OPENDOORS

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Statement of Financial Activities	8
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DEVIZES OPENDOORS

FOR THE YEAR ENDED 31 OCTOBER 2022

Charity Information

Organisation Type	Charitable Incorporated Organisation
Charity Number	1171841
Trustees	John Saunders – Chairman Richard Oliver - Treasurer Iain Wallis Noel Woolrych Rachael Ross Elizabeth Evans Susan Buxton Alexandra Thomas Jonathan Hunter Karin Cardiff
Charity Office	The Southbroom Centre Victoria Road Devizes Wiltshire SN10 1HG
Accountants	The Alanbrookes Group Ltd - T/A JS Weeks & Co 10 Market Place Devizes Wiltshire SN10 1HT

DEVIZES OPENDOORS

TRUSTEES' REPORT

FOR THE YEAR ENDED 31 OCTOBER 2022

The Trustees present their report and the accounts for the year ended 31 October 2022.

Reference and Administration Details

The charity information and list of trustees who have served during the period are detailed on page 1.

Structure, Governance and Management

The appointment of trustees is governed by the Constitution of the charity. The Board of Trustees is authorised to fill vacancies arising through the resignation or death of an existing trustee or to strengthen the committee.

The Charitable Incorporated Organisation was registered at the Charities Commission on 1 March 2017 and commenced financial operations on 27 September 2017.



Annual Report

November 2021 – October 2022

Devizes Opendoors supports homeless and vulnerable adults towards safe and settled homes.

Introduction

During the last year, Opendoors regularly provided four weekly Drop In sessions and it is what happened during those sessions that really matters. All the behind the scenes planning and preparation that has been going on has been towards providing useful and enjoyable sessions. It is the affirming support offered to local homeless and vulnerable adults that has always been central. People facing a crisis or struggling with depression should never have to face these things alone. And, the flip side of this is equally important, all guests, volunteers and staff should have the chance to contribute to the wellbeing of others.

DEVIZES OPENDOORS

TRUSTEES' REPORT

FOR THE YEAR ENDED 31 OCTOBER 2022

.....Continued

Guests

180 people have been guests at Opendoors sessions this year. Some have only come once or twice, others have become regulars, whilst many come just for the time it takes to get help sorting something out. Over the year 2,700 meals have been served, 1,500 bags of surplus supermarket food and 670 bags of clothing have been collected. The shower has been used 160 times and 70 laundry tickets have been issued.

All of this has been accompanied by friendly chatter, making the social aspect of Opendoors almost as important as the meeting of the basic needs. The volunteer-to-guest interactions have helped create a lot of great camaraderie, but a fly on the wall will also have seen that the guest-to-guest conversations have been just as important.

There have of course been tensions and disagreements. Given the difficulties many guests have been facing, this is not surprising. Many have been overwhelmed by drastic changes in their lives. Others have felt swamped by depression. It is the wholesome relationships permeating Drop In sessions which have helped people to cope. Positive conversations have led to willing collaboration, which in turn have helped to restore self-belief and the confidence to keep moving.

During the year 38 people claiming to be rough sleeping came to Opendoors sessions. We found out very little about 20 of them and then they had gone. Of the remaining 18, 5 continued as self-reliant rough sleepers. With the help of the County Rough Sleeper Team, 4 went on to hostels and 3 into B&Bs. 2 left the county, 1 returned to sofa surfing, we lost track of 2 and 1 (just 1) is now housed in Devizes.

Tracking the actions taken, the setbacks and the progress, has become more important to us as the year has progressed. We now make regular Supporters' Diary entries so that steps taken can be followed up more systematically. Uncertainties will remain, but there is now greater clarity concerning each supported guest. This is also helping to show the extent of our charitable activities, now summed up in monthly reports.

This year a start has been made in arranging group activities. For example, guests have had a chance to take part in artwork, have their hair cut and take part in a sponsored bike ride.

Volunteers

There are currently over 60 volunteers (this includes the 10 trustees, several of whom have been involved in the week-to-week activities). Several volunteers have left during the year, but 12 new ones have joined.

The volunteers have come in weekly, fortnightly or monthly to drop-in sessions and have helped in the kitchen or the hall. Those in the kitchen have done a great job preparing and serving a variety of cooked meals (main and sweet) four times a week.

DEVIZES OPENDOORS

TRUSTEES' REPORT

FOR THE YEAR ENDED 31 OCTOBER 2022

.....Continued

Some volunteers in the hall have meet people's basic needs ('level one' support). One is stationed at the reception desk where guests have signed in, requested laundry tickets, collected post and booked a shower. Others have served drinks and overseen the surplus food and clothing tables. Between sessions volunteers have picked up surplus supermarket provisions and have met guests at bus stops in order to pay their fares to appointments in neighbouring towns.

Some volunteers have provided 'level two' support. This has involved talking things through with guests, making phone calls, filling in forms, sending emails and sometimes accompanying guests to meetings. About half of all guests have benefitted from level two support this year.

There are now at least seven WhatsApp groups that help volunteers know what is going on and what is needed. The Cooks WhatsApp group has been particularly active!

Besides the monthly Trustees Meetings, volunteers have also contributed to five other planning groups this year – the Operations Group, the Staff & Volunteer Development Group, the Fundraising Group, the Supporters and Befrienders Group and the Emergency Shelter Group.

Staff

A new Coordinator started work in January 2022. She manages the small team of part-time staff as well as the volunteers. and has played an important part helping things run smoothly; recruiting, inducting and managing staff and volunteers; and implementing rotas and procedures for the general running of the centre. She has also helped update several policies, produced a volunteer handbook and developed the health and safety protocols. Since January, the team have added a fortnightly Women's Group alongside the usual drop-in sessions.

A new post of Centre Administrator was created in November 2021 and the post holder has been doing a great job organising provisions, premises bookings, data input, repairs and maintenance.

Our long serving Deputy Coordinator has again this year supported guests who have a wide range of needs. She has also guided the team of 'support volunteers.' Together they have helped guests get in touch or re-connect with many different agencies and assisted several guests to move into alternative accommodation and acquire furniture.

The fourth part-timer is our Cleaner. She started work in May and has been providing a valuable service.

DEVIZES OPENDOORS

TRUSTEES' REPORT

FOR THE YEAR ENDED 31 OCTOBER 2022

.....Continued

Premises

For those who love to see 'home improvements' there has been a lot to delight in during this past year.

- ☺ In January 2022 the new outside storeroom, facing the front doors, was constructed.
- ☺ In April storm-damaged fencing was repaired.
- ☺ In July a new small cycle park was created.
- ☺ In September the front doors were replaced.
- ☺ In October steel lockers were put by the cycle park.
- ☺ Five vehicle and pedestrian signs were also erected in October, pointing to the Centre.
- ☺ In November a long picnic table was installed under the trees and a robust side gate built.
- ☺ And then, in November the long-awaited replacement of the Hall and Entrance floors took place.

For all the above, we thank the various contractors, but we are also particularly grateful to the volunteer who constructed the picnic table and to the one or two volunteers who have been the backbone of the Maintenance Group and have done so much to move things forward.

Financial Support

Throughout the year donations of food, clothing and bedding have continued to come in. This has often been targeted to meet the needs that Opendoors has shared on Facebook. Our guests have been incredibly grateful.

Devizes people have also been very generous financially. Many groups and individuals have made one off donations, totalling £11,700.

We also have 30 people who give monthly by direct debit resulting in £6,200 in donations.

There have been a few fund-raising events this year, including a sponsored bike ride and clothing sales in the Shambles, resulting in £1,500 being added to funds.

Last but not least, Opendoors has successfully applied for several grants this year and is grateful to the following:

- ☺ Lloyds Bank Foundation (£25,000),
- ☺ The National Benevolent Fund (£8,900),
- ☺ The Lottery (£8,600)
- ☺ Wiltshire Community Foundation (£5,000)
- ☺ Devizes Area Board (£3,400).

DEVIZES OPENDOORS

TRUSTEES' REPORT

FOR THE YEAR ENDED 31 OCTOBER 2022

.....Continued

In Conclusion

After five years as Chair of Opendoors I am now stepping down from the Trustees, happy to hand over responsibilities to a team of very competent and caring people. I would like to continue to be a volunteer, helping plan developments as well as contribute to drop-in sessions.

I suspect most of us have found the past twelve months quite troubling, what with the war in Ukraine and the cost-of-living crisis, not to mention any personal or family health issues there may have been. But despite all these, I hope that those involved in Opendoors this year have felt that, at least there, we have been caught up in a caring community that has been vibrant and life-giving. One which we have all had a chance to contribute to ... and all have benefitted from.

John Saunders January 2023

Financial Reserves Policy

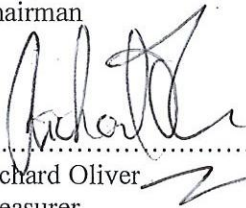
The Trustees have resolved to build and then maintain a financial reserve equivalent to three months' operating expenses

Approval

This report was approved by the trustees on 25 January 2023 and signed on their behalf by:



.....
John Saunders
Chairman



.....
Richard Oliver
Treasurer

DEVIZES OPENDOORS

Report of the Independent Examiner To The Trustees of Devizes Opendoors

I report on the accounts of the charity for the year ended 31 October 2022, which are set out on pages 5 to 10.

Respective Responsibilities of Trustees and Examiner

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year (under section 144(2) of the Charities Act 2011 (the 2011 Act)) and that an independent examination is needed.

It is my responsibility to:-

- examine the accounts (under section 145 of the 2011 Act);
- to follow the procedures laid down in the General Directions given by the Charity Commissioners (under section 145(5)(b) of the 2011 Act); and
- to state whether any particular matters have come to my attention.

Basis of Independent Examiner's Report

My examination was carried out in accordance with the General Directions given by the Charity Commissioners. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all of the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

Independent Examiner's Statement

In connection with my explanation, no matter has come to my attention:

1. which gives me reasonable cause to believe that in any material respect the requirements:
 - to keep accounting records in accordance with section 130 of the 2011 Act, and
 - to prepare accounts which accord with the accounting records and comply with the accounting requirements of the 2011 Act,have not been met; or
2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.



Mrs A M Cross FCCA
The Alanbrookes Group Ltd – T/A JS Weeks & Co
41 St John's Street
Devizes
Wiltshire
5 January 2023

DEVIZES OPENDOORS

STATEMENT OF FINANCIAL ACTIVITIES

FOR THE YEAR ENDED 31 OCTOBER 2022

		Unrestricted Funds 2022 £	Restricted Funds 2022 £	Total Funds 2022 £	Total Funds 2021 £
	Notes				
Incoming Resources					
Incoming Resources from Generated Funds:-					
<i>Voluntary Income:</i>					
Donations, Grants and Gifts	2	60,938	9,837	70,775	59,812
<i>Activities for Generating Funds:</i>					
Fundraising Events		1,500	-	1,500	-
Total Incoming Resources		<u>62,438</u>	<u>9,837</u>	<u>72,275</u>	<u>59,812</u>
Resources Expended:-					
Charitable Activities	3	(62,639)	-	(62,639)	(51,877)
Governance Costs	3	(240)	-	(240)	(240)
Total Resources Expended		<u>(62,879)</u>	<u>-</u>	<u>(62,879)</u>	<u>(52,117)</u>
Net Incoming/(Outgoing) Resources		(441)	9,837	9,396	7,695
Reconciliation of Funds					
Total Funds Brought Forward		41,802	-	41,802	34,107
Funds transferred		-	-	-	-
Total Funds Carried Forward		<u>41,361</u>	<u>9,837</u>	<u>51,198</u>	<u>41,802</u>

The notes on pages 10 to 13 form an integral part of the accounts

DEVIZES OPENDOORS

BALANCE SHEET

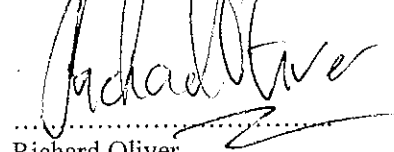
AS AT 31 OCTOBER 2022

	Notes	2022 £	2022 £	2021 £
Fixed Assets				
Furniture and Equipment	5		1,317	1,550
Current Assets				
Cash at Bank and in Hand		50,121		40,492
Creditors: Amounts Falling Due Within One Year	6	(240)		(240)
Net Current Assets			49,881	40,252
Net Assets			51,198	41,802
Represented by:-				
Unrestricted Income Funds:-				
General Fund			41,361	41,802
Restricted Income Funds				
Refurbishment Fund			9,837	-
Total Funds	7		51,198	41,802

The accounts were approved by the Trustees on 25 January 2023 and signed on their behalf by:



John Saunders
Chairman



Richard Oliver
Treasurer

The notes on pages 10 to 13 form an integral part of the accounts

DEVIZES OPENDOORS

NOTES TO THE ACCOUNTS

FOR THE YEAR ENDED 31 OCTOBER 2022

1. Accounting Policies

The principal accounting policies are summarised below. The accounting policies have been applied consistently throughout the year and in the preceding year.

1.1. Basis of Accounting

The financial statements have been prepared under the historical cost convention and in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities issued in March 2005.

1.2. Fund Accounting

Unrestricted funds are available for use at the discretion of the trustees in furtherance of the general objectives of the charity. Designated funds are unrestricted funds earmarked by the Trustees for particular purposes.

Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity.

1.3. Incoming Resources

All incoming resources are included in the statement of financial activities when the charity is entitled to the income and the amount can be quantified with reasonable accuracy. The following specific policies are applied to particular categories of income:

- Voluntary income is received by way of grants, donations and gifts and is included in full in the Statement of Financial Activities when receivable.
- Investment income is included when receivable.

1.4. Resources Expended

Expenditure is recognised on an accrual basis as a liability is incurred. Expenditure includes any VAT which cannot be fully recovered, and is reported as part of the expenditure to which it relates:

- Costs of generating funds comprise the costs associated with attracting voluntary income.
- Governance costs include those costs associated with meeting the constitutional and statutory requirements of the charity and include the costs linked to the strategic management of the charity.
- All costs are allocated between the expenditure categories of the SoFA on a basis designed to reflect the use of the resource. Costs relating to a particular activity are allocated directly, others are apportioned on an appropriate basis.

1.5. Fixed Assets

Fixed assets are stated at cost less accumulated depreciation/ Depreciation is provided at rates calculated to write off the cost less residual value of each asset over its useful economic life, as follows:

Furniture and equipment - 15% reducing balance basis

DEVIZES OPENDOORS

NOTES TO THE ACCOUNTS

FOR THE YEAR ENDED 31 OCTOBER 2022

.....Continued

2.	Donations and Gifts		2022	2021
			£	£
	Grants and donations		72,275	59,812
			<u>72,275</u>	<u>59,812</u>
3.	Total Resources Expended			
		Charitable		
		Activities	Governance	Total
		£	£	2022
				Total
				2021
				£
	Costs Directly			
	Allocated To Activities			
	Food and consumables	2,190	-	2,190
	Wages	25,915	-	25,915
	Rent and premises costs	27,806	-	27,806
	Support Costs			
	Allocated to Activities			
	Laundry	689	-	689
	Repairs and renewals to equipment	684	-	684
	Refuse collection	903	-	903
	Training	213	-	213
	Telephone and communication charges	1,179	-	1,179
	Insurance	392	-	392
	Postage, stationery and sundries	2,385	-	2,385
	Legal and professional fees	-	-	-
	Bank charges	50	-	50
	Depreciation	233	-	233
	Accountancy	-	240	240
		<u>62639</u>	<u>240</u>	<u>62,879</u>
				<u>52,117</u>
4.	Staff Costs and Numbers			
	Staff costs were as follows:		2022	2021
			£	£
	Wages		25,915	20,037
			<u>25,915</u>	<u>20,037</u>

The average number of employees during the period was four.

DEVIZES OPENDOORS
NOTES TO THE ACCOUNTS
FOR THE YEAR ENDED 31 OCTOBER 2022

.....Continued

5. Fixed Assets

	Furniture & Equipment £
Cost or Valuation	
As at 1 November 2021	2,352
Additions	-
	<hr style="width: 100%;"/>
As at 31 October 2022	<u>2,352</u>
 Depreciation	
As at 1 November 2021	802
Charge for the year	233
	<hr style="width: 100%;"/>
As at 31 October 2022	<u>1,035</u>
 Net Book Value:	
As at 31 October 2022	<u>1,317</u>
As at 31 October 2021	<u>1,550</u>

6. Creditors: Amounts Falling Due Within One Year

	2022 £	2021 £
Trade Creditors	-	-
Accountancy	240	240
	<hr style="width: 100%;"/>	<hr style="width: 100%;"/>
	<u>240</u>	<u>240</u>

DEVIZES OPENDOORS

NOTES TO THE ACCOUNTS

FOR THE YEAR ENDED 31 OCTOBER 2022

.....Continued

7. Movement in Funds

	Balance at 01.11.2021 £	Incoming Resources £	Resources Expended £	Transfers £	Balance at 31.10.2022 £
Unrestricted Funds:-					
General Fund	41,802	62,438	(62,879)	-	41,361
Restricted Funds:-					
Refurbishment Fund	-	9,837	-	-	9,837
Total Funds	<u>41,802</u>	<u>72,275</u>	<u>(62,879)</u>	<u>-</u>	<u>51,198</u>

8. Analysis of Net Assets between Funds

	General Fund £	Restricted Funds £	Total £
Fixed Assets	1,317	-	1,317
Current Assets	40,284	9,837	50,121
Current Liabilities	(240)	-	(240)
	<u>41,361</u>	<u>9,837</u>	<u>51,198</u>

9. Trustee Remuneration and Related Party Transactions

None of the trustees received any remuneration during the year.

No trustee or other person related to the charity had any personal interest in any contract or transaction entered into by the charity during the year.

DEVIZES OPENDOORS

England & Wales - Charity number 1171841

Accounts

DEVIZES OPENDOORS
(a Charitable Incorporated Organisation)
TRUSTEES' REPORT AND ACCOUNTS
FOR THE YEAR ENDED 31 OCTOBER 2021

Charity Number:- 1171841



The Alanbrookes Group Ltd
T/A JS Weeks & Co
Accountants
Devizes

DEVIZES OPENDOORS

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Statement of Financial Activities	8
Balance Sheet	9
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DEVIZES OPENDOORS
FOR THE YEAR ENDED 31 OCTOBER 2021

Charity Information

Organisation Type	Charitable Incorporated Organisation
Charity Number	1171841
Trustees	John Saunders – Chairman Richard Oliver - Treasurer Iain Wallis Noel Woolrych Rachael Ross Elizabeth Evans Susan Buxton Alexandra Thomas Jonathan Hunter Karin Cardiff – from 25 January 2021
Charity Office	The Southbroom Centre Victoria Road Devizes Wiltshire SN10 1HG
Accountants	The Alanbrookes Group Ltd - T/A JS Weeks & Co 10 Market Place Devizes Wiltshire SN10 1HT

DEVIZES OPENDOORS

TRUSTEES' REPORT

FOR THE YEAR ENDED 31 OCTOBER 2020

The Trustees present their report and the accounts for the year ended 31 October 2021.

Reference and Administration Details

The charity information and list of trustees who have served during the period are detailed on page 1.

Structure, Governance and Management

The appointment of trustees is governed by the Constitution of the charity. The Board of Trustees is authorised to fill vacancies arising through the resignation or death of an existing trustee or to strengthen the committee.

The Charitable Incorporated Organisation was registered at the Charities Commission on 1 March 2017 and commenced financial operations on 27 September 2017.



Annual Report

November 2020 – October 2021

Devizes Opendoors supports homeless and vulnerable adults towards safe and settled homes.

Introduction

For all organisations, big and small, to have survived during the last twelve months, they will have had to change significantly. That is easier said than done! It was actually from March 2020 that we had had to start to learn how to adapt to the challenges of Covid and then for many months operated in the open air. From October 2020 onwards, when we moved our activities indoors, we still could not revert to our 'normal' ways. We had to set up a new way of doing things indoors that was Covid-safe. From April 2021 onwards, more changes were needed as the country started to come out of lockdown.

So, over the last eighteen months a lot of new thinking has gone on. Now, going back to our 'old ways' was not an option, however appealing those seemed. Good decisions about new ways had to be made and for that to happen, we had to do the research, listen to different points of view, reach agreement, inform the team and of course, implement each new plan. This has been challenging, it has tested some relationships and strengthened many. We have all changed!

DEVIZES OPENDOORS

TRUSTEES' REPORT

FOR THE YEAR ENDED 31 OCTOBER 2021

.....Continued

Guests

From October 2020 guests were allowed back inside St. John's Parish Rooms but only to pass through, get support for one issue or another and collect food and clothing. The average weekly total number was 17 people then (3 rough sleepers, 1 sofa surfer, 4 from hostels, 2 sleeping in a vehicle and 7 with a home to go to). By February 2021 that total had dropped to 12 per week. A year later and the numbers have come back up again. In October 2021 the average weekly total was 27 (6 rough sleepers, 2 sofa surfers, 2 from hostels, 4 sleeping in vehicles and 13 with homes to go to). Also in this month, in addition to meeting basic needs like food and warm clothing, 12 guests have also received help with other matters. The cost of transport to hospital, court, probation and drug support services have been met. Forms and telephone conversations to do with housing costs, personal independence payments and bank accounts have also been worked through.

Progress is often slow and hampered by self-doubt and low motivation. However, getting positive vibes from Opendoors volunteers and staff and being offered reasons to be hopeful makes a lot of difference and helps many guests to re-engage in the struggle to improve their circumstances.

Volunteers

Well before February 2021 at least half of our volunteers had had to self-isolate and just 20 were on the rota that month. Since then, many volunteers have returned but 10 have now actually retired. We thank them for the contributions they have made, in some cases, over many years. We particularly would like to thank Clive for his work as Chair of the Operations Committee.

17 new volunteers have joined us this year and our numbers are now back up to 45. In October 2021 we re-started the Thursday afternoon sessions, and, with the Monday, Wednesday and Friday sessions, volunteers have provided guests with surplus supermarket and other donated food, clothing, bedding and of course cooked meals three times a week.

In October a total of 160 meals were served, 98 bags of surplus supermarket items were given out, 10 showers were taken, 24 lots of clothing were chosen, along with 10 toiletries and 2 items of bedding. The phone was borrowed 9 times. Several guests have also had one-to-one sessions with County rough sleeper outreach workers as well as with one volunteer or another. A few were helped to get to appointments in neighbouring towns and some were issued with Food Bank vouchers.

Volunteers have also been organising craft activities, providing drinks and of course, talking a great deal with guests. They have helped everyone feel at home. On average 56 volunteer hours have been carried out each week. Despite Covid, over the last year or so about 20 of the regular guests have built up significant relationships with volunteers and often express their appreciation for the support they have received.

Between April – June 2021 10 volunteers attended 8 zoomed training sessions and another 9 attended in person the sessions between October – December 2021. The topics covered have included Safeguarding, Confidentiality, Boundaries, Listening skills, Motivation, Substance abuse and Housing.

DEVIZES OPENDOORS

TRUSTEES' REPORT

FOR THE YEAR ENDED 31 OCTOBER 2021

.....Continued

Staff

We have three part-time staff, or rather, we thought we had!

Hilary left us in November 2020. She had done a great job as Coordinator steering through waves of Covid challenges. However, she had another part-time job and found that she just didn't have the hours to do all that really needed doing for us and this was not easy to live with.

Heather had joined us in October 2020 as Befriender Coordinator but found herself covering Hilary's absence and not really being able to make much progress developing a team of volunteer befrienders. She declined the offer of extending her one-year contract and left us at the end of Sept 2021.

Rosina started work in February 2021 as Hilary's replacement. She did not really find the Coordinator role suited her and, besides that, was actually off sick for several months. In September 2021 she also resigned.

Angie, our longest serving member of staff, has had an exceptionally good attendance record over her seven years with us. However, by the end of September 2021, various health issues combined together to force her to take sick leave. As we approach the end of 2021, we have reasons to hope that her health has improved enough for her to be able to return to work.

In October 2021 **Becky** was appointed Centre Administrator and started work on 8th November. She is setting up new systems and improving existing ones so as to ensure that what we do at our new premises is safe, well run and well publicised.

We are very grateful to Liz for helping to steer all of these changes through.

Premises

For the last ten years we have been hiring St. John's Parish Centre on an hourly basis and run three of our weekly Drop In sessions there. A fourth session, introduced in January 2019, took place upstairs at the back of St. Andrew's Church. Then in September 2020 we started to talk about getting a place of our own. Somewhere the staff could have a base and the problems of storing food, clothing and bedding could be solved. We also wanted to hold new sessions at any time and have a room suitable for private conversations.

A working party reported in December 2020 and by February a meeting with St. James Church leaders had agreed in principle to the idea of the Church leasing Southbroom Parish Centre to Opendoors. We thank Richard for playing a pivotal role in getting the lease drawn up and agreed. We started leasing the building on 1st September and contracted a builder to carry out repairs and alterations. These included creating a couple of offices, installing a shower and constructing large clothing and food stores.

A task group of volunteers moved into action in the second half of September, painting, putting up shelves, assembling work tops, installing freezers and so on. The remnants of this group continue to meet most Tuesday mornings to see to ongoing maintenance. Our thanks go to them and to those who have made a great start in bringing the surrounding garden areas up to scratch. Thanks also go to Noel for setting up things like the landline phone and internet connection, besides being Works Manager, overseeing all the work that has been going on. Thanks also to Dave for submitting the successful funding application to the Area Board.

DEVIZES OPENDOORS

TRUSTEES' REPORT

FOR THE YEAR ENDED 31 OCTOBER 2021

.....Continued

Financial Support

Of course, none of the above would have been possible without the financial support of individuals, local groups and national grant- making trusts.

Donations:

- a. We are very grateful to all the local groups, businesses and individuals who have given surplus clothing, bedding and food for us to include in our cooking and to distribute to our guests. The guests thank us but really the thanks goes to those who donated the items to Opendoors. Our particular thanks go to Sue and Alan who bring food donations from a Marlborough group every Monday.
- b. We appreciate the generosity of those groups who make one-off financial donations. In the current financial year (November 2020 – October 2021) 9 local groups and businesses have donated more than £4 600 altogether.
- c. Individuals have also been very generous and their combined total comes to £4490, with an additional £1,400 Gift Aided.
- d. Our thanks also go to the 29 supporters who have maintained monthly standing orders. This year, their total combined giving comes to £5,740.

Fund Raising Events: Perhaps not surprisingly, there have been no Fund Raising events this year.

Grants: We are very grateful to the following grant-making bodies for their support this last year:

- a. Wiltshire Community Foundation £5,000
- b. Lloyd's Bank Foundation £25,000
- c. The Government DCMS grant £13,466

Purpose and Priorities

“What is the point of Opendoors?” For several months leading up to December 2020 a lot of thought had gone into this question. A working party had considered the views of many volunteers. In December they produced a clear statement on our Core Values that trustees adopted. They also reiterated the central object of our Constitution that stresses the importance of ‘promoting social inclusion’. Above everything else this means helping all guests to feel valued for who they are. This means upholding an atmosphere of acceptance and promoting a non-judgemental attitude.

To further this central aim the group produced a list of fourteen recommendations. These are helping us to remain focussed on what our distinctive role in our community should be. We have made a good start and the top four points on that list have already been acted on.

DEVIZES OPENDOORS

TRUSTEES' REPORT

FOR THE YEAR ENDED 31 OCTOBER 2021

.....Continued

In January 2021 the first instalment of the Lloyd's Bank Foundation grant of £25,000 a year for two years arrived. With it came the offer of supportive development worker. Graeme has played a useful part over the last year. He facilitated our trustees Review Day in June 2021. We now have four clearly stated priorities to work on:

1. Use a data management tool to track and promote guest progress.
2. Collaborate with county-wide decision makers, particularly in regard to our aim to provide emergency shelter to the homeless.
3. Involve more guests in running and planning our activities.
4. Encourage more volunteers to take on additional responsibilities so they will be ready to step into the shoes of those currently in leadership positions.

A start has been made. Let's hope that the year ahead is relatively unhindered by Covid. Let's also hope that we, not only stick to our primary aim, but also achieve real success in addressing our four priorities.

John Saunders, Chair of Opendoors trustees
December 2021

Financial Reserves Policy

The Trustees have resolved to build and then maintain a financial reserve equivalent to three months' operating expenses

Approval

This report was approved by the trustees on 19 January 2022 and signed on their behalf by:

.....
John Saunders
Chairman

.....
Richard Oliver
Treasurer

DEVIZES OPENDOORS

Report of the Independent Examiner To The Trustees of Devizes Opendoors

I report on the accounts of the charity for the year ended 31 October 2021, which are set out on pages 5 to 10.

Respective Responsibilities of Trustees and Examiner

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year (under section 144(2) of the Charities Act 2011 (the 2011 Act)) and that an independent examination is needed.

It is my responsibility to:-

- examine the accounts (under section 145 of the 2011 Act);
- to follow the procedures laid down in the General Directions given by the Charity Commissioners (under section 145(5)(b) of the 2011 Act); and
- to state whether any particular matters have come to my attention.

Basis of Independent Examiner's Report

My examination was carried out in accordance with the General Directions given by the Charity Commissioners. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all of the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

Independent Examiner's Statement

In connection with my explanation, no matter has come to my attention:

1. which gives me reasonable cause to believe that in any material respect the requirements:
 - to keep accounting records in accordance with section 130 of the 2011 Act, and
 - to prepare accounts which accord with the accounting records and comply with the accounting requirements of the 2011 Act,have not been met; or
2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

.....
Mrs A M Cross FCCA
The Alanbrookes Group Ltd – T/A JS Weeks & Co
41 St John's Street
Devizes
Wiltshire
6 January 2022

DEVIZES OPENDOORS

STATEMENT OF FINANCIAL ACTIVITIES

FOR THE YEAR ENDED 31 OCTOBER 2021

		Unrestricted Funds 2021 £	Restricted Funds 2021 £	Total Funds 2021 £	Total Funds 2020 £
	Notes				
Incoming Resources					
Incoming Resources from Generated Funds:-					
<i>Voluntary Income:</i>					
Donations and Gifts	2	46,346	13,466	59,812	36,623
<i>Activities for Generating Funds:</i>					
Fundraising Events		-	-	-	3,266
Total Incoming Resources		<u>46,346</u>	<u>13,466</u>	<u>59,812</u>	<u>39,889</u>
Resources Expended:-					
Charitable Activities	3	(38,411)	(13,466)	(51,877)	(22,776)
Governance Costs	3	(240)	-	(240)	(240)
Total Resources Expended		<u>(38,651)</u>	<u>(13,466)</u>	<u>(52,117)</u>	<u>(23,016)</u>
Net Incoming/(Outgoing) Resources		7,695	-	7,695	16,873
Reconciliation of Funds					
Total Funds Brought Forward		34,107	-	34,107	17,234
Funds transferred		-	-	-	-
Total Funds Carried Forward		<u><u>41,802</u></u>	<u><u>-</u></u>	<u><u>41,802</u></u>	<u><u>34,107</u></u>

The notes on pages 10 to 13 form an integral part of the accounts

DEVIZES OPENDOORS

BALANCE SHEET

AS AT 31 OCTOBER 2021

	Notes	2021 £	2021 £	2020 £
Fixed Assets				
Furniture and Equipment	5		1,550	1,825
Current Assets				
Cash at Bank and in Hand		40,492		32,522
Creditors: Amounts Falling Due Within One Year	6	(240)		(240)
Net Current Assets			40,252	32,282
Net Assets			41,802	34,107
Represented by:-				
Unrestricted Income Funds:-				
General Fund			41,802	34,107
Restricted Income Funds			-	-
Total Funds	7		41,802	34,107

The accounts were approved by the Trustees on 19 January 2022 and signed on their behalf by:

.....
John Saunders
Chairman

.....
Richard Oliver
Treasurer

The notes on pages 10 to 13 form an integral part of the accounts

DEVIZES OPENDOORS
NOTES TO THE ACCOUNTS
FOR THE YEAR ENDED 31 OCTOBER 2021

1. Accounting Policies

The principal accounting policies are summarised below. The accounting policies have been applied consistently throughout the year and in the preceding year.

1.1. Basis of Accounting

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All incoming resources are included in the statement of financial activities when the charity is entitled to the income and the amount can be quantified with reasonable accuracy. The following specific policies are applied to particular categories of income:

- Voluntary income is received by way of grants, donations and gifts and is included in full in the Statement of Financial Activities when receivable.
- Investment income is included when receivable.

1.4. Resources Expended

Expenditure is recognised on an accrual basis as a liability is incurred. Expenditure includes any VAT which cannot be fully recovered, and is reported as part of the expenditure to which it relates:

- Costs of generating funds comprise the costs associated with attracting voluntary income.
- Governance costs include those costs associated with meeting the constitutional and statutory requirements of the charity and include the costs linked to the strategic management of the charity.
- All costs are allocated between the expenditure categories of the SoFA on a basis designed to reflect the use of the resource. Costs relating to a particular activity are allocated directly, others are apportioned on an appropriate basis.

1.5. Fixed Assets

Fixed assets are stated at cost less accumulated depreciation/ Depreciation is provided at rates calculated to write off the cost less residual value of each asset over its useful economic life, as follows:

Furniture and equipment - 15% reducing balance basis

DEVIZES OPENDOORS

NOTES TO THE ACCOUNTS

FOR THE YEAR ENDED 31 OCTOBER 2021

.....Continued

2. Donations and Gifts

	2021	2020
	£	£
Grants and donations	59,812	36,623
	59,812	36,623
	59,812	36,623

3. Total Resources Expended

	Charitable Activities	Governance	Total 2021	Total 2020
	£	£	£	£
Costs Directly Allocated To Activities				
Food Purchases	787	-	787	1,363
Wages	20,037	-	20,037	13,020
Rent and premises costs	23,256	-	23,256	3,645
Support Costs Allocated to Activities				
Laundry	731	-	731	1,449
Repairs and renewals to equipment	328	-	328	833
Refuse collection	387	-	387	336
Training	470	-	470	-
Telephone charges	355	-	355	183
Insurance	392	-	392	448
Postage, stationery and sundries	1,332	-	1,332	1,177
Legal and professional fees	3,527	-	3,527	-
Fundraising	-	-	-	-
Depreciation	275	-	275	322
Accountancy	-	240	240	240
	51,877	240	52,117	23,016
	51,877	240	52,117	23,016

4. Staff Costs and Numbers

	2021	2020
	£	£
Staff costs were as follows:		
Wages	20,037	13,020
	20,037	13,020
	20,037	13,020

The average number of employees during the period was two.

DEVIZES OPENDOORS
NOTES TO THE ACCOUNTS
FOR THE YEAR ENDED 31 OCTOBER 2021

.....Continued

5. Fixed Assets

	Furniture & Equipment	
Cost or Valuation	£	
As at 1 November 2020	2,352	
Additions	-	
	<hr/>	
As at 31 October 2021	2,352	
	<hr/> <hr/>	
 Depreciation		
As at 1 November 2020	527	
Charge for the year	275	
	<hr/>	
As at 31 October 2021	802	
	<hr/> <hr/>	
 Net Book Value:		
As at 31 October 2021	1,550	
	<hr/> <hr/>	
As at 31 October 2020	1,825	
	<hr/> <hr/>	

6. Creditors: Amounts Falling Due Within One Year

	2021	2020
	£	£
Trade Creditors	-	-
Accountancy	240	240
	<hr/>	<hr/>
	240	240
	<hr/> <hr/>	<hr/> <hr/>

DEVIZES OPENDOORS
NOTES TO THE ACCOUNTS
FOR THE YEAR ENDED 31 OCTOBER 2021

.....Continued

7. Movement in Funds

	Balance at 01.11.2020 £	Incoming Resources £	Resources Expended £	Transfers £	Balance at 31.10.2021
Unrestricted Funds:-					
General Fund	34,107	46,346	(38,651)	-	41,802
Restricted Funds:-					
DSMS	-	13,466	(13,466)	-	-
Total Funds	<u>34,107</u>	<u>59,812</u>	<u>(52,117)</u>	<u>-</u>	<u>41,802</u>

8. Analysis of Net Assets between Funds

	General Fund £	Restricted Funds £	Total £
Fixed Assets	1,550	-	1,550
Current Assets	40,492	-	40,492
Current Liabilities	(240)	-	(240)
	<u>41,802</u>	<u>-</u>	<u>41,802</u>

9. Trustee Remuneration and Related Party Transactions

None of the trustees received any remuneration during the year.

No trustee or other person related to the charity had any personal interest in any contract or transaction entered into by the charity during the year.