

SPRINGWELL COMMUNITY HUB

England & Wales · Charity number 1171744

Details

Status Registered

Legal form CIO

Registered 2017-02-22

Register [View on the Charity Commission register](#)

Contact

Address Lanchester Avenue
Springwell
Gateshead
Tyne & Wear
NE9 7AL

Phone 01914870169

Activities

Objects: TO FURTHER OR BENEFIT THE RESIDENTS OF SPRINGWELL, GATESHEAD AND THE NEIGHBOURHOOD, WITHOUT DISTINCTION OF SEX, SEXUAL ORIENTATION, RACE OR OF POLITICAL, RELIGIOUS OR OTHER OPINIONS BY ASSOCIATING TOGETHER THE SAID RESIDENTS AND THE LOCAL AUTHORITIES, VOLUNTARY AND OTHER ORGANISATIONS IN A COMMON EFFORT TO ADVANCE EDUCATION AND TO PROVIDE FACILITIES IN THE INTERESTS OF SOCIAL WELFARE FOR RECREATION AND LEISURE TIME OCCUPATION WITH THE OBJECTIVE OF IMPROVING THE CONDITIONS OF LIFE FOR THE RESIDENTS. IN FURTHERANCE OF THESE OBJECTS BUT NOT OTHERWISE, THE TRUSTEES SHALL HAVE POWER: TO ESTABLISH OR SECURE THE ESTABLISHMENT OF A COMMUNITY CENTRE AND TO MAINTAIN OR MANAGE OR CO-OPERATE WITH ANY STATUTORY AUTHORITY IN THE MAINTENANCE AND MANAGEMENT OF SUCH A CENTRE FOR ACTIVITIES PROMOTED BY THE CHARITY IN FURTHERANCE OF THE ABOVE OBJECTS.

Activities: We are a community centre providing activities to the local community for all ages in a highly deprived area of Gateshead.

Classification

- **How:** Provides Buildings/facilities/open Space, Provides Advocacy/advice/information
- **What:** General Charitable Purposes, Education/training, Disability, Arts/culture/heritage/science, Recreation
- **Who:** Children/young People, Elderly/old People, People With Disabilities

Geography

- Gateshead

Finances

| Period end | Income | Expenditure | Assets | Employees |
|------------|---------|-------------|--------|-----------|
| 2025-03-31 | £92,017 | £72,465 | - | - |
| 2024-03-31 | £65,550 | £41,041 | - | - |
| 2023-03-31 | £17,743 | £32,700 | - | - |
| 2022-03-31 | £24,399 | £17,297 | - | - |
| 2021-03-31 | £26,344 | £22,818 | - | - |

Trustees

| Name | Role | Appointed |
|--------------------|-------|------------|
| LISA LOAN | Chair | 2019-09-26 |
| Danielle Gardner | | 2023-10-30 |
| JOHN DARREN GIBSON | | 2017-01-05 |
| LOUISE LAMBERT | | 2019-09-26 |
| Natalie Storey | | 2023-10-30 |
| Shellie Simpson | | 2023-10-30 |

SPRINGWELL COMMUNITY HUB

England & Wales - Charity number 1171744

Accounts

Charity report January 2025 - January 2026

SPRINGWELL COMMUNITY HUB
Springwell Community Centre
Lanchester Avenue
Gateshead
NE9 7AL

ANNUAL REPORT: JANUARY 2025 - 2026

The aims of Springwell Community Hub are to provide a safe environment for the Springwell Estate community where they can meet, find friendship, and receive help and support with a wide range of problems and enquiries.

Springwell Community Hub is situated within a highly deprived area of Gateshead in the county of Tyne & Wear.

We provide activities, events, and educational and vocational opportunities to all who engage with the center. Taking each area of our charitable work, we provide activities to help us achieve our mission. Specifically:

Responsible for planning / organizing and coordinating the daily professional operations of the community hub. Our community Center is located in the top 10% deprived areas of the UK. Our estate has an estimated population of 1681 living in 662 residences, 488 are council rented properties. 43% of these households are on low income, 26% in fuel poverty and 37% on out of work benefits and 12% suffer with overcrowding. 11.3% of the community are from a minority / ethnic background the Gateshead average is 5.9%

Unites the community:

A place that people can connect and socialize, a multi purpose hub that offers different things for different people. A place where the community can work together, come together and be valued for their own individuality. We have a number of residents from the youngest to the oldest attending the building. We also make a number of home visits to some of the residents that we know are isolated or suffering depression. These individuals are known to us and we keep in contact on a regular basis.

Provides volunteer opportunities:

An opportunity to give something back and to do great things. A way of getting work experience and supporting a good cause. As part of our commitment to the community we have Safeguarding trained staff (Level 3). The trained staff have a vast amount of experience working with vulnerable children and adults and have strong links to the local authorities Safeguarding team. We have updated our safeguarding policy and this was adopted by the trustees. We also have our own safeguarding training for all trustees due in Spring 2026

Support for community projects:

Springwell Hub has been working on a number of community based projects such as engaging with community clean ups and improving garden spaces. It's all about the inside and the outside of the centre and how it's all brought together. Our centre is now open every morning for a cuppa and toast. We are building a regular time table so we can offer other charities to come in and meet our community and offer their services.

Combating loneliness:

Our centre is a vital place to visit for older members of the community or for people that are feeling isolated. Statistics show that 1 in 5 of the population feel lonely always or often. Having a place to visit on a regular basis is vital. It provides a routine, something to look forward to and new opportunities. 5% of the pensioners on our estate are living alone, Gateshead high is 24%. In January 2026 we introduced a coffee morning for anyone from the community. This is a way for us to support the community to combat loneliness and provide a safe, warm and welcome space. Cake and Bake sessions are making cakes for the cafe to sell and raise funds. Will be starting in January 2026.

Positively impacts the lives of younger people:

Youths need access to a safe space to visit and take part in new activities. We provide in partnership with Youth Focus NE a youth club that is designed to bring the children of the estate together for activities and events surrounding knife crime. This session was set up after the fatal stabbing of one of our young people from the estate. We have also created a 2nd junior youth club that is ran by the parents and members of the community. We continue to hold a range of classes and events such as Dance, Gym, physical, creative or social activities arranged for the young people. These programmes offer countless opportunities for the young people to make friends and learn new skills. Giving the younger generation a healthy outlet for their energy will help us towards preventing anti-social behavior and nurture the individuals most positive attributes instead. In partnership with Gateshead Council The Department for Education and Dance Fusion Extreme we provide a HAF School Holiday programme for the younger children from the estate. This is usually 3 -4 days per week over all of the school holidays where the children come and access activities and events with a hot meal.

Of the children living on the estate 38% are living in child poverty, this could be significantly more now due to the cost of living crisis. Domestic abuse affecting children 155 with high risk domestic abuse victims 26. Domestic related crimes 34 Gateshead high is 49. Victims of crime 71 with a Gateshead high of 116 with total crime 113 Gateshead low 6 and Gateshead high 138. Young people are living in and around abuse and violence on a daily basis.

Promotes healthy living:

Offering healthy activities, dance classes and fitness classes tailored to various age groups that encourage the whole community of different age groups to come out, engage and get healthy. Our community hub puts socializing at the forefront of all we do to make fitness fun. We are in the process of applying for grants so we can include nutritional health by offering courses in cookery, food handling and holiday activities where children can get a regular meal when schools are closed. 46% of the adults on the estate smoke, highest in Gateshead. 50% carry excess weight at age 6 and 28% in reception class. Alcohol related hospital admissions 3848 over half of the total Gateshead admissions of 6869. Women drink over 3 units per day 29%, Gateshead high is 39%. Men drink over 4 units per day, 47%,

Gateshead high is 52%. Depression is 9% which is a Gateshead high. Unpaid carers 5% and the Gateshead high is 6%.

Creativity and culture:

Arts and crafts classes and cultural activities are key to engaging new members from the community. The more options available the more people will come along. We are creating a culture of wellbeing across the social, mental and physical health of the community while linking with other social services and facilities will make a huge difference. Art classes are in the early stages of development.

Share valuable information:

What's on - We have created a website, facebook and whatsapp group where we provide valuable information on events, programmes and other activities going on in the centre and the community. Advertising classes, groups, events and activities all community information can be found here. Our website shows the centres activities where guides, brochures, flyers, newsletters, social media posts and a bulletin board are accessible. Also a link where other services, organisations and operators can advertise and promote their events and stay connected with what's going on within our community.

Offer educational opportunities:

We now have a refugee project that is based in our building and delivering a range of activities and training opportunities to the refugee community. These opportunities are available to anyone, not just the refugees.

One of our main projects in 2025 was to create an adult education programme, this is mainly for the refugee population on our estate but is open to all the community. This project was established in August 2024 with government funding from the UKSPF fund. When funding finished we continued to support this group and continue the great work that had already been achieved. Based on the great foundations we have now established a core group who attend the centre for GCSE, life skills, training and advice while also creating a community space for refugees to engage with other members of the community. Springwell Estate has the largest population of refugees in Gateshead. Refugee students can also choose from a menu of online qualifications to enhance their personal education portfolio. All students will be encouraged to join further education groups to continue their journey.

Springwell Community Hub is a safe place to learn a new skill and further an individual's education is a fantastic resource. 40% of the Springwell estate have no qualifications, 30% of the children are persistently absent from school. 57% have good development at age 5 with 31% requiring early help. 46% of children are classed as vulnerable. Every Sunday Springwell Community Hub hosts a GCSE booster group where children from all over Gateshead attend classes in Maths, English and Science. Qualified tutors deliver lessons to a number of children aged 11 - 16.

Our centre continues to host a Special Needs college during school term time where students come and litter ouch tidy the garden area and enjoy the cafe space to socialize. This partnership allows the students to gain valuable experience and work experience and attend coffee mornings to develop their social skills. This group also help develop our garden

area all in conjunction with the community. This project demonstrates the impact that community centres have on every life stage of the community from the infants right through to the adult education and activities for the elderly.

Provide unique and much needed facilities:

Hire of the centre for family activities, birthdays and events continue but at a reduced level due to the uptake in other groups wanting access to the hall. Twice a month we continue to host **Reed in Partnership** and their Diabetes Awareness Programme, this is very popular and we are looking to add a 3rd group in February 2026. Hire of the venue is invaluable for people who want to organise social events and activities and need a base in which to do this. We are also a Polling Station and provide the local authority with a centre where the community can come and vote in local and general elections. Funding from The **Ballenger Trust** has again funded the centre and the money has been used to keep the building operational as we continue to have roof problems, boiler issues, increases in gas and electricity and the cost of compliance checks. With the extra groups attending the wear and tear on the building has increased.

The National Lottery Community Fund has awarded Springwell Community Hub with funding to support the increase in utilities costs (Gas Water Electric) and a portion of the funding is to decorate and renew areas in the centre including the cafe, kitchen, toilets and hall. New flooring in the cafe, kitchen and toilets. This is now complete and has vastly improved the feel of the building.

Springwell Community Hub website developed by a member of the community to promote and support the centre. Our website shows the community what we are doing and when. We have a timetable that shows when groups and activities are on with relevant contact details. This is a huge development for us as we now have a focus point to demonstrate what we can offer. www.springwellcommunityhub.co.uk We have been adding new activities to the timetable and this will be reflected on the web page as soon as groups have confirmed.

Springwell Community Hub has appointed a member of our volunteers to open up the centre for the regular cafe sessions and one off events plus to also monitor the heating system. Our groups continue to constantly turn off the heating or turn the heating up and then leave the building. The knock on effect is a very cold building in the morning or an extremely hot building. This problem has led to a huge increase in our energy use and this is not sustainable. Our member of staff works out much cheaper than continuing with our current situation.

Springwell Community Hub have had an energy performance assessment carried out on the building to assess the energy use and to put forward solutions. We have now started to apply for grants to support the removal of old windows, fluorescent lights and to install solar panels, along side an app controlled thermostat that will control the heating remotely.

Our junior Youth Club continues to develop and is full to capacity every week. This group continues to run alongside our Youth Focus NE youth club. Youth Focus continues to work

with a number of hard to reach children from our estate and guides them towards activities that promote positive outcomes.

Springwell Community Hub has developed strong links with **Connected Voice** for advice, guidance and signposting. Their service is excellent as they can offer a number of services from training to legal advice to advertising. We are using this service more and more as the Springwell Hub offer develops.

Lisa Loan / Louise Lambert / John Gibson / Natalie Story / Shellie Simpson / Kayleigh Newton / Danielle Gradner all continue as trustees of the Springwell Community Hub. We are actively looking to add a few more members to our board to give us a more diversity.

Safeguarding training: Lisa Loan, Designated Safeguarding Lead. John Gibson Safeguarding. All trustees are to complete a safeguarding course and update DBS certificates Spring 2026. Updated safeguarding policy updated and accepted by the trustees September 2025. All trustees are aware of our recording and reporting process if a safeguarding issue is raised.

Banking and Signatories

Lisa Loan (chair) and John Gibson continue as joint signatories on the Springwell Community Hub bank account. We will be looking to move our account to a different bank as our current one is not offering us a good service.

We are pleased to report that we remain financially viable. Our accounts are independently reviewed overseen and prepared by Hurren and Jubb accountants Ltd

Activities: Cafe- Cuppa and Toast / Junior Youth Club / Youth Focus Youth club / Cake Baking reducing isolation and mental health support / Warm space / Bingo (financial support from our local councillors) HAF project / Dance Fusion Extreme dance school / Refugee Support and Education / EMZ's Hair and Beauty (Community Hair Salon) Wellness sessions / Reed in Partnership (Diabetes Prevention Project)

Grants (secured)

Ballenger Trust £10,000

Events:

Macmillan Coffee morning

Birthday parties

Memorial

HAF activities (Easter / Summer / Christmas school holidays)

Room rents:

Youth Focus, knife crime awareness youth club

Wellness services

Refugee Education and Support services

EMZ's Hair and Beauty

Cedars College (work experience)

Slimming World (TBC)
Dance Fusion Extreme
The Bread and Butter Thing (TBC)
Junior Youth Club
Babminton
GCSE Booster Groups
Education and Employment project
Reed in Partnership - Diabetes Prevention Programme
Karate
Table Tennis

Management, activities, legalities, cleaning and security of the Springwell Community Hub are managed by 19 plus cic. A monthly management fee is paid to cover the above requirements.

We continue to meet our financial obligations to the Council, together with all necessary expenses incurred in order to maintain the operation of the Centre for the community. All accounts, including bank statements are available for inspection on request if required.

L.Loan
Chair of Trustees
January 2026



CHARITY COMMISSION
FOR ENGLAND AND WALES

Charity Name
springwell community hub

No (if any)
1171744

CC16a

Receipts and payments accounts

| | | | |
|------------------------|---------------------------------|----|-------------------------------|
| For the period from | Period start date 01/04/2024 | To | Period end date 31/03/2025 |
|------------------------|---------------------------------|----|-------------------------------|

Section A Receipts and payments

| | Unrestricted funds to the nearest £ | Restricted funds to the nearest £ | Endowment funds to the nearest £ | Total funds to the nearest £ | Last year to the nearest £ |
|---|---|---|--|---------------------------------|-------------------------------|
| A1 Receipts | | | | | |
| room rent | 36,873 | - | - | 36,873 | 20,995 |
| grant income | - | 55,144 | - | 55,144 | 43,195 |
| donations | - | - | - | - | 500 |
| misc income | - | - | - | - | 50 |
| | - | - | - | - | - |
| | - | - | - | - | - |
| | - | - | - | - | - |
| | - | - | - | - | - |
| Sub total (Gross income for AR) | 36,873 | 55,144 | - | 92,017 | 64,740 |
| A2 Asset and investment sales, (see table). | | | | | |
| | - | - | - | - | - |
| | - | - | - | - | - |
| Sub total | - | - | - | - | - |
| Total receipts | 36,873 | 55,144 | - | 92,017 | 64,740 |
| A3 Payments | | | | | |
| rent and rates | 5,139 | 509 | - | 5,648 | 1,705 |
| telephone | 459 | - | - | 459 | 460 |
| insurance | 935 | - | - | 935 | 550 |
| accountancy fees | 1,288 | - | - | 1,288 | 1,288 |
| transport costs | - | - | - | - | 689 |
| heat and light | 3,289 | 8,632 | - | 11,921 | 14,612 |
| salaries | 11,821 | - | - | 11,821 | - |
| print, post and stationery | 134 | - | - | 134 | - |
| repairs and maintenance | 16,442 | 4,597 | - | 21,039 | 2,966 |
| charitable donations | - | - | - | - | - |
| licences and subscriptions | 1,144 | - | - | 1,144 | 443 |
| equipment hire | - | - | - | - | 316 |
| sundry expenses | 565 | - | - | 565 | 594 |
| admin costs | 1,875 | 9,057 | - | 10,932 | 10,743 |
| cleaning | 1,682 | - | - | 1,682 | 2,619 |
| Sub total | 44,773 | 22,795 | - | 67,568 | 36,985 |
| A4 Asset and investment purchases. (see table) | | | | | |
| loan 19 plus c.i.c. | | - | - | - | - |
| computers and other equipment | - | 4,897 | - | 4,897 | 3,246 |
| Sub total | - | 4,897 | - | 4,897 | 3,246 |
| Total payments | 44,773 | 27,692 | - | 72,465 | 40,231 |
| Net of receipts/(payments) | - 7,900 | 27,452 | - | 19,552 | 24,509 |
| A5 Transfers between funds | - | - | - | - | - |
| A6 Cash funds last year end | 27,326 | - | - | 27,326 | 2,817 |
| Cash funds this year end | 19,426 | 27,452 | - | 46,878 | 27,326 |

Section B Statement of assets and liabilities at the end of the period

| Categories | Details | Unrestricted funds to nearest £ | Restricted funds to nearest £ | Endowment funds to nearest £ |
|--|-------------------------|---------------------------------|-------------------------------|------------------------------|
| B1 Cash funds | funds at bank | 19,426 | 27,452 | - |
| | | - | - | - |
| | | - | - | - |
| | Total cash funds | 19,426 | 27,452 | - |
| (agree balances with receipts and payments account(s)) | | OK | OK | OK |

| Categories | Details | Unrestricted funds to nearest £ | Restricted funds to nearest £ | Endowment funds to nearest £ |
|---------------------------------|---------|---------------------------------|-------------------------------|------------------------------|
| B2 Other monetary assets | | - | - | - |
| | | - | - | - |
| | | - | - | - |
| | | - | - | - |
| | | - | - | - |
| | | - | - | - |

| Categories | Details | Fund to which asset belongs | Cost (optional) | Current value (optional) |
|-----------------------------|---------|-----------------------------|-----------------|--------------------------|
| B3 Investment assets | | | - | - |
| | | | - | - |
| | | | - | - |
| | | | - | - |
| | | | - | - |

| Categories | Details | Fund to which asset belongs | Cost (optional) | Current value (optional) |
|---|-------------------------------|-----------------------------|-----------------|--------------------------|
| B4 Assets retained for the charity's own use | computers and other equipment | | 9,155 | - |
| | | | - | - |
| | | | - | - |
| | | | - | - |
| | | | - | - |
| | | | - | - |
| | | | - | - |
| | | | - | - |
| | | | - | - |

| Categories | Details | Fund to which liability relates | Amount due (optional) | When due (optional) |
|-----------------------|---------|---------------------------------|-----------------------|---------------------|
| B5 Liabilities | | | - | |
| | | | - | |
| | | | - | |
| | | | - | |
| | | | - | |

Signed by one or two trustees on behalf of all the trustees

| | | |
|-----------|------------|------------------|
| Signature | Print Name | Date of approval |
| | | |
| | | |

Independent Examiner's Report to the Trustees of Springwell Community Hub

Charity Name: Springwell Community Hub

Charity Number: 1171744

Report of the Independent Examiner

I report to the trustees on my examination of the accounts of Springwell Community Hub for the year ended 31 March 2025.

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011.

I have carried out an independent examination of the accounts in accordance with Section 145 of the Charities Act 2011 and confirm that I have followed the Directions given by the Charity Commission under section 145(5)(b) of the Act.

My examination was carried out in accordance with the Independent Examination of Charity Accounts (CC32). An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records.

It also includes consideration of any unusual items or disclosures in the accounts and the seeking of explanations from you as trustees concerning such matters.

My role is to state whether any material matters have come to my attention which give me cause to believe that:

1. Accounting records were not properly kept,
2. The accounts do not accord with those records, or
3. The accounts do not comply with the applicable accounting requirements of the Charities Act 2011.

Independent Examiner's Statement

In the course of my examination, no material matters have come to my attention which give me cause to believe that the accounting records were not properly kept, the accounts do not agree with the underlying records, or the accounts fail to comply with the relevant statutory requirements.

I have found no issues of concern, and I am satisfied that the accounts have been prepared in accordance with the Charities Act 2011 and comply with the Commission's requirements.

Independent Examiner:

Name: Shaun Jubb ACA

Qualification: Associate Chartered Accountant (ACA)

Address: Unit 2-4 Protection House, Albion Road, North Shields, Tyne & Wear, NE30 2RH

Signature: _____

Date: _____

3/2/2026

SPRINGWELL COMMUNITY HUB

England & Wales - Charity number 1171744

Accounts

Charity report January 2024 - January 2025

SPRINGWELL COMMUNITY HUB
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Support for community projects:

Springwell Hub has been working on a number of community based projects such as engaging with community clean ups and improving garden spaces. It's all about the inside and the outside of the centre and how it's all brought together. Our building is used by a Special Needs College on a regular basis, we work quite closely with them to engage the community and the centre plus part of their curriculum involves meeting / working with the community and we regularly have coffee mornings and pop up shop events where the community come in and are served by the students.

Combating loneliness:

Our centre is a vital place to visit for older members of the community or for people that are feeling isolated. Statistics show that 1 in 5 of the population feel lonely always or often. Having a place to visit on a regular basis is vital. It provides a routine, something to look forward to and new opportunities. 5% of the pensioners on our estate are living alone, Gateshead high is 24%. In December 2023 we introduced a Cake and Bake session for residents to attend and make cakes with one of our volunteers. This session is open to all and is part of our Warm Space project.

Positively impacts the lives of younger people:

Youths need access to a safe space to visit and take part in new activities. We provide in partnership with Youth Focus NE a youth club that is designed to bring the children of the estate together for activities and events surrounding knife crime. This session was set up after the fatal stabbing of one of our young people from the estate. We have a range of classes and events such as Dance, Gym, physical, creative or social activities arranged for the young people. This is a programme that offers countless opportunities for the young people to make friends and learn new skills. Giving the younger generation a healthy outlet for their energy will help us towards preventing anti-social behavior and nurture the individuals most positive attributes instead. In partnership with Gateshead Council The Department for Education and Dance Fusion Extreme we provide a HAF School Holiday programme for the younger children from the estate. This is usually 3 -4 days per week over the school holidays where the children come and access activities and events with a hot meal.

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Springwell Community Hub is a safe place to learn a new skill and further an individual's education is a fantastic resource. 40% of the Springwell estate have no qualifications, 30% of the children are persistently absent from school. 57% have good development at age 5 with 31% requiring early help. 46% of children are classed as vulnerable. Every Sunday Springwell Community Hub hosts a GCSE booster group where children from all over Gateshead attend classes in Maths, English and Science. Qualified tutors deliver lessons to a number of children aged 11 - 16.

Our centre continues to host a Special Needs college during term time putting our building to good use during our most quiet time. This partnership allows the students to gain valuable experience and work experience by hosting coffee mornings, arranging events, creating pop up shops and gardening all in conjunction with the community. This project demonstrates the impact that community centres have on every life stage of the community from the infants right through to the adult education and activities for the elderly. Working with the college and the community we have been funded by **The National Garden Scheme** to develop our

community garden area and use the facilities to encourage the students and local community to see the physical and mental benefits of gardening and the fulfillment gardening can bring. We also secured funding from **Tesco** to develop another garden area, part of the community hub grounds. With the funding and a donation of block paving from **Travis Perkins Building Supplies** our project is slowly coming together but due to the weather and a shortage of volunteers we have fallen behind with this project.

Sport England Springwell Community Hub was awarded £15,000 by sport England to replace the flooring so we can offer a wider range of activities. This funding is also to create storage space and fund new groups that are looking to start up. We have established a Badminton group, Table Tennis, Line dancing and Karate. We are also discussing a new boxing club with personal training. Dance Fusion Extreme continue to use the centre for their dance school and are really happy with the new flooring.

Hire of the centre for family activities, birthdays and events continue but at a reduced level due to the uptake in other groups wanting access to the hall. Twice a month **Reed in Partnership** attends the building to host their Diabetes Awareness Programme, this is very popular and we are looking to add a 3rd group in February 2025. Hire of the venue is invaluable for people who want to organise social events and activities and need a base in which to do this. We are also a Polling Station and provide the local authority with a centre where the community can come and vote in local and general elections. Funding from **The Ballenger Trust** has been used to keep the building operational as we have had roof problems, boiler issues, increase in gas and electricity. With the extra groups attending the wear and tear on the building has increased.

The National Lottery Community Fund has awarded Springwell Community Hub with funding to support the increase in utilities costs (Gas Water Electric) and a portion of the funding is to decorate and renew areas in the centre including the cafe, kitchen, toilets and hall. New flooring in the cafe, kitchen and toilets. New cupboards and worktops in the kitchen and all rooms painted.

Springwell Community Hub now has a website developed by a member of the community to promote and support the centre. Our website shows the community what we are doing and when. We have a timetable that shows when groups and activities are on with relevant contact details. This is a huge development for us as we now have a focus point to demonstrate what we can offer. www.springwellcommunityhub.co.uk

Springwell Community Hub has appointed a member of staff to open up the centre for one off events and to also monitor the heating system. Our groups constantly turn off the heating or turn the heating up and then leave the building. The knock on effect is a very cold building in the morning or an extremely hot building. This problem has led to a huge increase in our energy use and this is not sustainable. Our member of staff works out much cheaper than continuing with our current situation. We have also appointed a member of staff to manage our junior youth club. We are looking to develop a second digital youth club for a different demographic so we can offer a variety of activities to the children from the estate. These 2 clubs have received funding from **Asda, The Barbour Trust** and **Gateshead Council**. This funding is to provide equipment and staff to create a fun, safe and entertaining youth club.

These groups run alongside our Youth Focus NE youth club. Youth Focus works with a number of hard to reach children from our estate and guides them towards activities that promote positive outcomes.

Springwell Community Hub has developed strong links with **Connected Voice** for advice, guidance and signposting. Their service is excellent as they can offer a number of services from training to legal advice to advertising.

Lisa Loan / Louise Lambert / John Gibson / Natalie Story / Shellie Simpson / Kayleigh Newton / Danielle Gradner all continue as trustees of the Springwell Community Hub. We are actively looking to add a few more members to our board to give us a more diversity.

Safeguarding training: Lisa Loan / John Gibson Level 3 Designated Safeguarding Leads. All trustees are to complete a safeguarding course and update DBS certificates Spring 2025. Updated safeguarding policy updated and accepted by the trustees September 2024. All trustees are aware of our recording and reporting process if a safeguarding issue is raised.

Banking and Signatories

Lisa Loan (chair) and John Gibson continue as joint signatories on the Springwell Community Hub bank account. We will be looking to move our account to a different bank as our current one is not offering us a good service.

We are pleased to report that we remain financially viable. Our accounts are independently reviewed overseen and prepared by Hurren and Jubb accountants Ltd

Activities (New) Cedars College / Youth Focus Youth club / Cake Baking reducing isolation and mental health support / Warm space / Bingo (financial support from our local councillors)
Activities (Continue) HAF project, Dance Fusion Extreme dance school / refugee support / EMZ's Hair and Beauty (Community Hair Salon)

Events:

Macmillan Coffee morning

Birthday parties

Vigil and memorial events for Thomaz Olashk (Victim of knife crime)

HAF activities (Easter / Summer / Christmas school holidays)

Room rents:

Youth Focus, knife crime awareness youth club

EMZ's Hair and Beauty

Cedars College

Dance Fusion Extreme

Line Dancing

Junior Youth Club

Babminton

GCSE Booster Groups

Education and Employment project

Reed in Partnership - Diabetes Prevention Programme

Karate
Table Tennis
Yoga

Management, activities, legalities, cleaning and security of the Springwell Community Hub are managed by 19 plus cic. A monthly management fee is paid to cover the above requirements.

We are pleased to report that we remain financially viable. Our accounts are independently prepared and overseen by R. A. Hurren Accountants Ltd. Our volunteer Accountant continues to advise on general financial matters.

We continue to meet our financial obligations to the Council, together with all necessary expenses incurred in order to maintain the operation of the Centre for the community. All accounts, including bank statements are available for inspection on request if required.

L.Loan
Chair of Trustees
January 2025

SPRINGWELL COMMUNITY HUB

England & Wales - Charity number 1171744

Accounts

Charity report January 2023 - January 2024

SPRINGWELL COMMUNITY HUB
Springwell Community Centre
Lanchester Avenue
Gateshead
NE9 7AL

ANNUAL REPORT: JANUARY 2023 - 2024

The aims of Springwell Community Hub are to provide a safe environment for the Springwell Estate community where they can meet, find friendship, and receive help and support with a wide range of problems and enquiries.

Springwell Community Hub is situated within a highly deprived area of Gateshead in the county of Tyne & Wear.

We provide activities, events, and educational and vocational opportunities to all who engage with the center. Taking each area of our charitable work, we provide activities to help us achieve our mission. Specifically:

Responsible for planning / organizing and coordinating the daily professional operations of the community hub. Our community Center is located in the top 10% deprived areas of the UK. Our estate has an estimated population of 1681 living in 662 residences, 488 are council rented properties. 43% of these households are on low income, 26% in fuel poverty and 37% on out of work benefits and 12% suffer with overcrowding. 11. 3% of the community are from a minority / ethnic background the Gateshead average is 5.9%

Unites the community:

A place that people can connect and socialize, a multi purpose hub that offers different things for different people. A place where the community can work together, come together and be valued for their own individuality. We have a number of residents from the youngest to the oldest attending the building. We also make a number of home visits to some of the residents that we know are isolated or suffering depression. These individuals are known to us and we keep in contact on a regular basis.

Provides volunteer opportunities:

An opportunity to give something back and to do great things. A way of getting work experience and supporting a good cause. As part of our commitment to the community we have Safeguarding trained staff (Level 3). The trained staff have a vast amount of experience working with vulnerable children and adults and have strong links to the local authorities Safeguarding team. We have updated our safeguarding policy and this was adopted by the trustees. We also have our own safeguarding training for all trustees due in Spring 2024.

Support for community projects:

Springwell Hub has been working on a number of community based projects such as engaging with community clean ups and improving garden spaces. It's all about the inside and the outside of the centre and how it's all brought together. Our building is used by a Special Needs College on a regular basis, we work quite closely with them to engage the community and the centre plus part of their curriculum involves meeting / working with the community and we regularly have coffee mornings and pop up shop events where the community come in and are served by the students.

Combating loneliness:

Our centre is a vital place to visit for older members of the community or for people that are feeling isolated. Statistics show that 1 in 5 of the population feel lonely always or often. Having a place to visit on a regular basis is vital. It provides a routine, something to look forward to and new opportunities. 5% of the pensioners on our estate are living alone, Gateshead high is 24%. In December 2023 we introduced a Cake and Bake session for residents to attend and make cakes with one of our volunteers. This session is open to all and is part of our Warm Space project.

Positively impacts the lives of younger people:

Youths need access to a safe space to visit and take part in new activities. We provide in partnership with Youth Focus NE a youth club that is designed to bring the children of the estate together for activities and events surrounding knife crime. This session was set up after the fatal stabbing of one of our young people from the estate. We have a range of classes and events such as Dance, Gym, physical, creative or social activities arranged for the young people. This is a programme that offers countless opportunities for the young people to make friends and learn new skills. Giving the younger generation a healthy outlet for their energy will help us towards preventing anti-social behavior and nurture the individuals most positive attributes instead. In partnership with Gateshead Council The Department for Education and Dance Fusion Extreme we provide a HAF School Holiday programme for the younger children from the estate. This is usually 3 -4 days per week over the school holidays where the children come and access activities and events with a hot meal.

Of the children living on the estate 38% are living in child poverty, this could be significantly more now due to the cost of living crisis. Domestic abuse affecting children 155 with high risk domestic abuse victims 26. Domestic related crimes 34 Gateshead high is 49. Victims of crime 71 with a Gateshead high of 116 with total crime 113 Gateshead low 6 and Gateshead high 138. Young people are living in and around abuse and violence on a daily basis.

Promotes healthy living:

Offering healthy activities, dance classes and fitness classes tailored to various age groups that encourage the whole community of different age groups to come out, engage and get healthy. Our community hub puts socializing at the forefront of all we do to make fitness fun. We are in the process of applying for grants so we can include nutritional health by offering courses in cookery, food handling and holiday activities where children can get a regular meal when schools are closed. 46% of the adults on the estate smoke, highest in Gateshead. 50% carry excess weight at age 6 and 28% in reception class. Alcohol related hospital admissions 3848 over half of the total Gateshead admissions of 6869. Women drink over 3 units per day 29%, Gateshead high is 39%. Men drink over 4 units per day, 47%,

Gateshead high is 52%. Depression is 9% which is a Gateshead high. Unpaid carers 5% and the Gateshead high is 6%.

Creativity and culture:

Arts and crafts classes and cultural activities are key to engaging new members from the community. The more options available the more people will come along. We will be creating a culture of wellbeing across the social, mental and physical health of the community while linking with other social services and facilities will make a huge difference. Art classes are in the early stages of development.

Share valuable information:

What's on - provide valuable information on events, programmes and other activities going on in the centre and the community. Advertising classes, groups, events and activities all community information can be found here. We are looking to create a website for our centre where guides, brochures, flyers, newsletters, social media posts and a bulletin board will easily be accessible. Also a link where other services, organisations and operators can advertise and promote their events and stay connected with what's going on within our community.

Offer educational opportunities:

One of our main projects for 2024 is to create an adult education programme, this is mainly for the refugee population on our estate but is open to all the community. We will establish the centre as a venue for GCSE, skills, training and advice while also creating a community space for refugees to engage with other members of the community. Springwell Estate has the largest population of refugees in Gateshead. We will be working with this group and a number of departments from the council to establish routes into employment or self employment.

We plan to offer basic adult education opportunities as well as developmental opportunities such as dance or crafts. A safe place to learn a new skill and further an individual's education is a fantastic resource. 40% of the Springwell estate have no qualifications, 30% of the children are persistently absent from school. 57% have good development at age 5 with 31% requiring early help. 46% of children are classed as vulnerable.

Our centre hosts a Special Needs college during term time putting our building to good use during our quiet time. This partnership allows the students to gain valuable experience and work experience by hosting coffee mornings, arranging events, creating pop up shops and gardening all in conjunction with the community. This project demonstrates the impact that community centres have on every life stage of the community from the infants right through to the adult education and activities for the elderly.

Provide unique and much needed facilities:

Hire of the centre for family activities, birthdays and events continue and this is at a reasonable rate due to the financial crisis. Other groups and organisations are able to rent a space on a more regular basis. This service is invaluable for people who want to organise social events and activities and need a base in which to do this. We are also a Polling Station and provide the local authority with a centre where the community can come and vote in local and general elections.

In 2023 Springwell appointed new trustees as a number of members resigned.
New Trustees: Natalie Story / Shellie Simpson / Kayleigh Newton / Danielle Gradner

Resignations: Malcolm Graham / Marian Baker / Brian Turnbull / Eric Baker / Glenn Turnbull

Safeguarding training: Lisa Loan / John Gibson Level 3 Designated Safeguarding Leads. All trustees are to complete a safeguarding course Spring 2024.

Updated safeguarding policy updated and accepted by the trustees September 2023. All trustees are aware of our recording and reporting process if a safeguarding issue is raised.

Banking and Signatories

Due to the resignation of Eric Baker, Springwell Community Hub has removed Eric Baker from the Charity bank account and replaced him with Lisa Loan (chair).

We are pleased to report that we remain financially viable. Our accounts are independently reviewed overseen and prepared by Hurren and Jubb accountants Ltd

Activities (New) Cedars College / Youth Focus Youth club / Cake Baking reducing isolation and mental health support / Warm space / Bingo (financial support from our local councillors)
Activities (Continue) HAF project, Dance Fusion Extreme dance school / refugee support / EMZ's Hair and Beauty (Community Hair Salon)

Grants (secured)

£9,800 The National Lottery (Utilities and maintenance) May 2023
£10,000 Ballinger Trust (December 2023) Unrestricted funds December 2023
£1,000 Ballinger Trust (December 2023) New cooker December 2023
£2000 Gateshead Council Warm Space Grant December 2023
£500 Suez (December 2023)
Pool table (Donated July 2023)

Events:

Macmillan Coffee morning and Springwell estate clean up event
Birthday parties
Vigil and memorial events for Thomaz Olashk (Victim of knife crime)
HAF activities (Easter / Summer / Christmas school holidays)

Room rents:

Youth Focus, knife crime awareness youth club
EMZ's Hair and Beauty
Cedars College
Dance Fusion Extreme

Management, activities, legalities, cleaning and security of the Springwell Community Hub are managed by 19 plus cic. A monthly management fee is paid to cover the above requirements.

We are pleased to report that we remain financially viable. Our accounts are independently prepared and overseen by R. A. Hurren Accountants Ltd. Our volunteer Accountant continues to advise on general financial matters.

We continue to meet our financial obligations to the Council, together with all necessary expenses incurred in order to maintain the operation of the Centre for the community. All accounts, including bank statements are available for inspection on request if required.

L.Loan
Chair of Trustees
January 2024



CHARITY COMMISSION
FOR ENGLAND AND WALES

Charity Name
springwell community hub

No (if any)
1171744

CC16a

Receipts and payments accounts

| | | | |
|---------------------|---------------------------------|----|-------------------------------|
| For the period from | Period start date 01/04/2022 | To | Period end date 31/03/2023 |
|---------------------|---------------------------------|----|-------------------------------|

Section A Receipts and payments

| | Unrestricted funds to the nearest £ | Restricted funds to the nearest £ | Endowment funds to the nearest £ | Total funds to the nearest £ | Last year to the nearest £ |
|---|---|--------------------------------------|-------------------------------------|---------------------------------|-------------------------------|
| A1 Receipts | | | | | |
| room rent | 9,460 | - | - | 9,460 | 6,399 |
| grant income | 8,283 | - | - | 8,283 | 18,000 |
| | - | - | - | - | - |
| | - | - | - | - | - |
| | - | - | - | - | - |
| | - | - | - | - | - |
| | - | - | - | - | - |
| Sub total (Gross income for AR) | 17,743 | - | - | 17,743 | 24,399 |
| A2 Asset and investment sales, (see table). | | | | | |
| | - | - | - | - | - |
| | - | - | - | - | - |
| Sub total | - | - | - | - | - |
| Total receipts | 17,743 | - | - | 17,743 | 24,399 |
| A3 Payments | | | | | |
| rent and rates | 6,892 | - | - | 6,892 | 2,879 |
| telephone | 399 | - | - | 399 | 450 |
| insurance | 488 | - | - | 488 | 505 |
| accountancy fees | 1,192 | - | - | 1,192 | 1,252 |
| heat and light | 7,394 | - | - | 7,394 | 2,396 |
| print, post and stationery | 590 | - | - | 590 | 344 |
| repairs and maintenance | 13,761 | - | - | 13,761 | 6,871 |
| charitable donations | - | - | - | - | 400 |
| licences | 258 | - | - | 258 | 222 |
| equipment hire | 580 | - | - | 580 | 580 |
| sundry expenses | 1,146 | - | - | 1,146 | 259 |
| cleaning | - | - | - | - | 289 |
| Sub total | 32,700 | - | - | 32,700 | 16,447 |
| A4 Asset and investment purchases. (see table) | | | | | |
| loan 19 plus c.i.c. | - | - | - | - | - |
| computers and other equipment | - | - | - | - | 850 |
| Sub total | - | - | - | - | 850 |
| Total payments | 32,700 | - | - | 32,700 | 17,297 |
| Net of receipts/(payments) | - 14,957 | - | - | - 14,957 | 7,102 |
| A5 Transfers between funds | - | - | - | - | - |
| A6 Cash funds last year end | 17,774 | - | - | 17,774 | 10,672 |
| Cash funds this year end | 2,817 | - | - | 2,817 | 17,774 |

Section B Statement of assets and liabilities at the end of the period

| Categories | Details | Unrestricted funds to nearest £ | Restricted funds to nearest £ | Endowment funds to nearest £ |
|----------------------|--|---------------------------------|-------------------------------|------------------------------|
| B1 Cash funds | funds at bank | 2,817 | - | - |
| | | - | - | - |
| | | - | - | - |
| | Total cash funds | 2,817 | - | - |
| | (agree balances with receipts and payments account(s)) | OK | OK | OK |

| | Details | Unrestricted funds to nearest £ | Restricted funds to nearest £ | Endowment funds to nearest £ |
|---------------------------------|---------|---------------------------------|-------------------------------|------------------------------|
| B2 Other monetary assets | | - | - | - |
| | | - | - | - |
| | | - | - | - |
| | | - | - | - |
| | | - | - | - |
| | | - | - | - |

| | Details | Fund to which asset belongs | Cost (optional) | Current value (optional) |
|-----------------------------|---------|-----------------------------|-----------------|--------------------------|
| B3 Investment assets | | | - | - |
| | | | - | - |
| | | | - | - |
| | | | - | - |
| | | | - | - |

| | Details | Fund to which asset belongs | Cost (optional) | Current value (optional) |
|---|-------------------------------|-----------------------------|-----------------|--------------------------|
| B4 Assets retained for the charity's own use | computers and other equipment | | 4,258 | - |
| | | | - | - |
| | | | - | - |
| | | | - | - |
| | | | - | - |
| | | | - | - |
| | | | - | - |
| | | | - | - |

| | Details | Fund to which liability relates | Amount due (optional) | When due (optional) |
|-----------------------|---------|---------------------------------|-----------------------|---------------------|
| B5 Liabilities | | | - | |
| | | | - | |
| | | | - | |
| | | | - | |
| | | | - | |

Signed by one or two trustees on behalf of all the trustees

| Signature | Print Name | Date of approval |
|-----------|------------|------------------|
| | | |
| | | |

SPRINGWELL COMMUNITY HUB

England & Wales - Charity number 1171744

Accounts



SPRINGWELL COMMUNITY HUB

**Springwell Community Centre
Lanchester Avenue
Gateshead NE9 7AL**

SPRINGWELL COMMUNITY HUB - CIO REGISTERED CHARITY NO. 1171744

ANNUAL REPORT : JUNE 2021-JUNE 2022

The aims of Springwell Community Hub continue to be to provide a safe environment for the Springwell Estate community where they can meet, find friendship, and receive help and support covering a wide range of problems and enquiries if needed.

Springwell Community Hub is situated within a highly deprived area of Gateshead in the county of Tyne & Wear. The scope of our provision is to offer activities, events, and educational and vocational opportunities to all who visit or contact the centre.

We have had yet another challenging year which we can attribute in large part to the lasting impact that Covid-19 has had. We have still been unable to offer many of our services, and even in some cases where we have attempted to re-introduce activities, many people, especially the older members of the community, have been reticent about coming into the centre. We know from personal reports, that many of these people are feeling safer at home, and that they don't want to make the effort to come out. Many have lost friends in the pandemic and don't wish to start in a new group with unfamiliar people. When we are able to operate on a broader basis, we will be focusing more effort in persuading people to join us. This should help to relieve some of the problems of loneliness and mental health issues that many local people experience. A round up of the year follows.

Covid-19

Fortunately, we appear to have passed the peak of this pandemic. However, we remain vigilant, and we are maintaining high standards at all times, with the ongoing provision of hand sanitizing stations, and appropriate reminder signage placed around the building. We have also undertaken deep cleaning of the building. This was especially important before and after the centre was used as a Polling Station in local

elections. We also engaged the services of a specialist cleaning company to carry out this process on one occasion.

Hardship/Poverty/Distress

Sadly, our Community Café did not re-open after the pandemic. Whilst we canvassed for opinions on re-opening the initiative, many people were hesitant about coming into the centre and there was little enthusiasm for the service.

- 2 -

A short-term provision of breakfast and lunchtime snacks was trialled. However, this was not well supported, and the decision was taken to close the café for the time being, given that it must be economically viable to make it work. We will pursue this option again in the future as we judge it is important to offer low cost, healthy option meals and drinks to residents on the estate. This is especially true during school holidays when families can struggle with providing meals.

Fareshare

We have been working with Fareshare for a prolonged period, paying them a monthly fee in return for the provision of a weekly delivery of food. However, this has been cancelled due to rising costs and the fact that demand fell off during this time. We are hoping to re-start this service again in the future. Prior to start up, we will advertise the service on social media networks and by using our local 'bush telegraph' communicators.

Drop-in Sessions

Whilst there are no in-house drop in sessions currently, people have still been able to leave messages at the centre. Some direct support has been provided or alternative helpful contacts have been given out. This work has been carried out by two volunteer Trustees.

Education

We have maintained our initiative with those experiencing difficulty working in a usual school environment. During this time, we have also continued providing access to a laptop for a number of vulnerable and disadvantaged children/young people who do not have access to this technology so that they can more easily complete homework and online study.

Springwell Community Garden

We have been lucky enough to be able to receive the services of the Community Payback initiative. Their help has enabled us to keep on top of the large garden at the rear of the estate. Fortunately we now also have two local volunteers who are helping out at the site. We were able to express our thanks to the team and their organiser when she paid us a visit earlier in the year. In July a member of the Local Authority also

paid a visit to check on the work that was being carried out. We are also grateful for the donation of gardening equipment that we have received, to aid our horticultural efforts.

Activities

During this period, the following activities took place. Dancing was able to be introduced most easily. With careful monitoring of Covid compliance instructions, groups were able to come together to re-start their programmes. Sessions were held on a weekly basis. These have now increased and we hold multiple sessions on different evenings.

- 3 -

The Easter holidays saw a programme of activities which included meals for children. This was funded by the award of a grant from the Local Authority and was greatly subscribed to. Feedback was very positive from both the children and parents alike.

In May, a Council backed initiative held a 'Dr. Bike' session. This was held outside and children were able to bring their bikes to the Centre to be fixed. Also in May, we held our first Baby Fitness class. This was also run by the Local Authority. In August we held a successful Table Top Sale. This was followed by a meeting in October with a local councillor to discuss other potential future uses that could be introduced to the centre. Anything which is deemed appropriate will be added to any future development plans. December saw a range of Christmas related events. There were two children's parties, one including a disco, and we also held a cinema night. These were greatly appreciated by the local community. Surestart was also able to be re-started.

Ethnic Diversity Programme/Involvement

Our ESOL (English as a Second Language) project re-started on November 25. Members of the Syrian community were also able to hold a small party during December which saw many other local people in attendance. Members of this community also took part in the re-decoration of part of the centre.

Trustees

We have held Trustees meetings in June and November and several of the Trustees see each other at the centre on a regular basis. No new appointments have been made during this time, but one of our Trustees has resigned owing to work commitments and being unable to devote time to her commitment to the Centre. We thank Mrs. Laura Binney for her contribution during her time as Trustee and wish her well in her new studies/employment.

Centre Maintenance

During this period of disruption, we have still maintained the building to ensure continuing health & safety standards are met. We have had regular visits to check water quality, gas boiler safety, and electrical compliance. We have also had our alarm system checked and serviced. To ensure emergency medical help is available, we have also had the Centre's defibrillator checked. During this quieter time, we have carried out some re-decorating. As noted above, a team from our Syrian refugee community re-painted our internal doors. Although a reduced fee was charged for this service, it also provided an opportunity for them to feel included in the community effort.

Finance

Our accounts remain independently prepared and overseen by Hurren & Jubb Accountants Ltd. (North Shields). Our volunteer Accountant continues in his role as adviser to the Centre for consultation and advice on general financial matters.

- 4 -

The Centre remains in a positive financial position. Over the past year, we have received grants to help with post Covid operation and also to enable us to hold Easter activities for children.

We continue to meet our financial obligations to the Council, together with all necessary expenses incurred, in order to maintain the operation of the Centre for the community. All accounts, including bank statements are available for inspection on request if required.

We remain positive that we will be able to grow the activities of the centre to bring it back to pre-pandemic level use. It remains disappointing that we have regressed somewhat, but we will be working on a new plan of action to re-build for the future of the centre and the future of the local community.

Trustees

E. W. Baker
Vice-Chair,
January 25, 2023



CHARITY COMMISSION
FOR ENGLAND AND WALES

| | |
|---|-------------------------------|
| Charity Name springwell community hub | No (if any) 1171744 |
|---|-------------------------------|

Receipts and payments accounts

| | | | |
|---------------------|-------------------------------|----|------------------------------|
| For the period from | Period start date 4/1/2021 | To | Period end date 3/31/2022 |
|---------------------|-------------------------------|----|------------------------------|

Section A Receipts and payments

| | Unrestricted funds to the nearest £ | Restricted funds to the nearest £ | Endowment funds to the nearest £ | Total funds to the nearest £ |
|---|---|--------------------------------------|-------------------------------------|---------------------------------|
| A1 Receipts | | | | |
| room rent | 6,399 | - | - | 6,399 |
| grant income | 18,000 | - | - | 18,000 |
| | - | - | - | - |
| | - | - | - | - |
| | - | - | - | - |
| | - | - | - | - |
| | - | - | - | - |
| Sub total (Gross income for AR) | 24,399 | - | - | 24,399 |
| A2 Asset and investment sales, (see table). | | | | |
| | - | - | - | - |
| | - | - | - | - |
| Sub total | - | - | - | - |
| Total receipts | 24,399 | - | - | 24,399 |
| A3 Payments | | | | |
| rent and rates | 2,879 | - | - | 2,879 |
| telephone | 450 | - | - | 450 |
| insurance | 505 | - | - | 505 |
| accountancy fees | 1,252 | - | - | 1,252 |
| heat and light | 2,396 | - | - | 2,396 |
| print, post and stationery | 344 | - | - | 344 |
| repairs and maintenance | 6,871 | - | - | 6,871 |
| charitable donations | 400 | - | - | 400 |
| licences | 222 | - | - | 222 |
| equipment hire | 580 | - | - | 580 |
| sundry expenses | 259 | - | - | 259 |
| cleaning | 289 | - | - | 289 |
| Sub total | 16,447 | - | - | 16,447 |
| A4 Asset and investment purchases, (see table) | | | | |
| loan 19 plus c.i.c. | | - | - | - |
| computers and other equipment | 850 | - | - | 850 |
| Sub total | 850 | - | - | 850 |
| Total payments | 17,297 | - | - | 17,297 |
| Net of receipts/(payments) | 7,102 | - | - | 7,102 |
| A5 Transfers between funds | - | - | - | - |
| A6 Cash funds last year end | 10,672 | - | - | 10,672 |
| Cash funds this year end | 17,774 | - | - | 17,774 |

Section B Statement of assets and liabilities at the end of the period

| Categories | Details | Unrestricted funds to nearest £ | Restricted funds to nearest £ |
|----------------------|--|------------------------------------|----------------------------------|
| B1 Cash funds | funds at bank | 17,774 | - |
| | | - | - |
| | | - | - |
| | Total cash funds | 17,774 | - |
| | (agree balances with receipts and payments account(s)) | OK | OK |

| Categories | Details | Unrestricted funds to nearest £ | Restricted funds to nearest £ |
|---------------------------------|---------|------------------------------------|----------------------------------|
| B2 Other monetary assets | | - | - |
| | | - | - |
| | | - | - |
| | | - | - |
| | | - | - |
| | | - | - |

| Categories | Details | Fund to which asset belongs | Cost (optional) |
|-----------------------------|---------|-----------------------------|-----------------|
| B3 Investment assets | | | - |
| | | | - |
| | | | - |
| | | | - |
| | | | - |

| Categories | Details | Fund to which asset belongs | Cost (optional) |
|---|-------------------------------|-----------------------------|-----------------|
| B4 Assets retained for the charity's own use | computers and other equipment | | 4,258 |
| | | | - |
| | | | - |
| | | | - |
| | | | - |
| | | | - |
| | | | - |
| | | | - |
| | | | - |

| Categories | Details | Fund to which liability relates | Amount due (optional) |
|-----------------------|---------|---------------------------------|-----------------------|
| B5 Liabilities | | | - |
| | | | - |
| | | | - |
| | | | - |
| | | | - |

Signed by one or two trustees on behalf of all the trustees

| | |
|-----------|------------|
| Signature | Print Name |
| | |
| | |

CC16a

**Last year
to the nearest £**

| |
|---------------|
| 11,186 |
| 15,431 |
| - |
| - |
| - |
| - |
| - |
| - |
| 26,617 |

| |
|---|
| - |
| - |
| - |

| |
|---------------|
| 26,617 |
|---------------|

| |
|---------------|
| 5,362 |
| 467 |
| 441 |
| 1,152 |
| 4,407 |
| 319 |
| 9,406 |
| 400 |
| 216 |
| 580 |
| |
| 68 |
| 22,818 |

| |
|------------|
| 139 |
| 229 |
| 368 |

| |
|---------------|
| 23,186 |
|---------------|

| |
|---------------|
| 3,431 |
| - |
| 7,241 |
| 10,672 |



Endowment funds
to nearest £

| |
|---|
| - |
| - |
| - |
| - |

OK

Endowment funds
to nearest £

| |
|---|
| - |
| - |
| - |
| - |
| - |
| - |

Current value (optional)

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Current value (optional)

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When due (optional)

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Date of approval

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| |

SPRINGWELL COMMUNITY HUB

England & Wales - Charity number 1171744

Accounts



SPRINGWELL COMMUNITY HUB

Springwell Community Centre
Lanchester Avenue
Gateshead NE9 7AL

SPRINGWELL COMMUNITY HUB - CIO REGISTERED CHARITY NO. 1171744

ANNUAL REPORT : JUNE 2020-JUNE 2021

The aims of Springwell Community Hub are to provide a safe environment for the Springwell Estate community where they can meet, find friendship, and receive help and support with a wide range of problems and enquiries.

Springwell Community Hub is situated within a highly deprived area of Gateshead in the county of Tyne & Wear.

We provide activities, events, and educational and vocational opportunities to all who engage with the centre.

This year has, again, been challenging not least because of the impact of Covid-19. We know that there are many people in the local area and beyond who have been struggling with issues such as isolation, poverty and physical and mental health challenges and have relied on the Centre in the past for support to help alleviate some of these issues. Because of the continuing circumstances which have necessitated either the closure or part closure of the community centre, we have been unable to provide many of our vital services and activities. The following is a resume of the year 2021-2022.

Relief of Poverty

Our Community Café previously operated to provide low cost, healthy option meals and drinks to residents on the estate. This initiative is especially needed during school holiday periods.

Unfortunately, we were forced to close the community centre for a large portion of the year. This included the community café which has always been regarded as a lifeline to many residents on the estate - both from a physical and mental point of view. During a small part of the year, we did provide hot drinks, but we were unable to provide hot meals as we did not have any staff to maintain this service. In partnership with Fareshare, for a short period of time, we were initially able to provide a weekly market. When restrictions were increased, the market ceased, but we were still able to provide food parcels for those experiencing hardship and financial difficulties.

Hardship & Distress

As well as the weekly Fareshare market that continued as long as we were able, unfortunately, all other drop-in sessions and facilities were cancelled.

Relief of Loneliness

We continued to be contacted by phone from some residents and we were able to provide a measure of support to those in distress or to direct them to the relevant service for further help. The centre was being run for most of the year by two of the Trustees on a voluntary basis and therefore at no cost to the Charity.

The relief of loneliness has been of major concern to the Trustees who are only too aware of the level of this problem on the estate, both from first-hand experience talking to local people and from testimony received from other residents.

Advancement of Education

This is a major element of the work carried out at the Community Hub. A great deal of work is done with permanently excluded school pupils to help get them back on track and back into mainstream education.

This has been another major hit due to Covid. During part of the time, we were closed but were able to work with pupils on-line. They were provided with on-line tutorials and were given the use of Community Centre computers to help them with their studies. We continued working in the centre with vulnerable pupils, not only during term time, but also during the holidays.

Springwell Community Garden

Again, unfortunately, all of our work at the community garden came to a standstill. It was closed for a short period of time and then re-opened with work carried out by the Community Payback Service. Work that we had carried out to foster engagement in this activity by the community was lost, and unfortunately, we have not been able to re-engage local residents' interest in this to date. The area is quite large and requires a great deal of work. We are hoping to re-start this project when the restrictions are lifted but will probably require the services of the Payback Team in the near future to help keep on top of the project. We are grateful to them for the level of support that they have given us.

Ethnic Minority Engagement/Refugee Programme

By no means surprising, this again has had to be curtailed because of Covid and has had a major impact on the ability of our refugee community to integrate and learn new skills etc. ESOL (English as a second language) did manage to continue on-line, but no social gatherings for integration and sharing were able to take place.

Activities

During this period, most of the activities became more and more limited. We lost our fitness instructor as he took his business to on-line only.

Dancing was also seriously affected by the pandemic as classes were frequently (and limited in numbers). Individuals suffered Covid which led to more and more cancellations until restrictions were in place. On advice from Public Health, we also cancelled all of our large gatherings, including parties, etc. for Christmas 2020. This was a source of great disappointment to the local community as these had always formed part of the local celebrations.

Appointment of Trustees

Contact with Trustees has mainly been by phone, with some very short face-to-face meetings with Mrs. Lisa Loan, the new Chair. Again, the appointment of local Trustees also appears to have waned, with local residents seeming to be unwilling to take on this role.

Covid-19

As the seriousness of the Covid-19 outbreak continued, the centre continued with its strategy to deal with the emergency. We continued to prepare the building and visitors via the following steps:

1. Ensured buildings were still Covid secure.
2. Provided hand sanitisers.
3. Created sanitising stations with appropriate and relevant signage.
4. Provided floor markers and door signage for social distancing.

Fortunately, we are pleased to report that we had no issues raised relating to adherence to these measures.

Finance

Our accounts remain independently prepared and overseen by Hurren & Jubb Accountants Ltd. (previously R. A. Hurren Accountants Ltd.). Our volunteer Accountant continues to advise on general financial matters.

We continue to meet our financial obligations to the Council, together with all necessary expenses incurred in order to maintain the operation of the Centre for the community. All accounts, including bank statements are available for inspection on request if required.

Some Positives

During this period of disruption and challenging times, whilst only working with vulnerable children, and a very limited skeleton staff, we have used the time positively to make the centre more user-friendly. The following are areas that we have specifically addressed:

Outside Lighting

New lights were installed to improve security of the building and importantly, personal security. Residents have commented favourably on the improvement.

Fencing

This has been installed around the site perimeter. It is now a safer place for children to play. This initiative was made possible via a grant of £7500 from SUEZ.

Windows

New double glazing has been installed to replace old frames. This has helped with both heating bills and provided better ventilation, especially in the kitchen area.

New Entrance

A hairdressing salon operates out of the centre. A separate entrance was installed so that clients no longer have to walk through the main body of the centre to access this service. It is better for the salon, but importantly, greatly improves safeguarding for younger or vulnerable members who use the centre.

Repairs & Maintenance

Work has been carried out on the roof and skylights to prevent leaks and potential damage to the centre. The boiler required maintenance, and this has been carried out. Water temperature and emergency lighting has continued to be checked during this time on a monthly basis. The fire alarm system is checked on a weekly basis. The Centre's defibrillator is also checked regularly.

Covid

We have kept up to date with any adaptations required to ensure that we were Covid compliant.

Building Adaptations

We created a small meeting room for anyone requiring a private discussion.

New carpets were fitted.

A new reception area was fitted with temporary screening.

A new medical room was set up with a new medical bed. A new sink was installed.

Training

This quieter period has allowed senior staff to update training. This has included all aspects of safeguarding, fire marshalling and first aid.

This has been a very challenging period. There have been many disappointments and setbacks relating to the positive work that had been achieved. However, we remain steadfast in our belief and are optimistic that we can re-build on the foundations which we have already laid and can make a real difference to the future of the community in which we work.

E. W. Baker
Vice-Chair, Trustees
January 24, 2022



Receipts and payments account

| | | |
|---------------------|---------------------------------|----|
| For the period from | Period start date 04/01/2020 | To |
|---------------------|---------------------------------|----|

Section A Receipts and payments

| | Unrestricted funds to the nearest £ | Restricted funds to the nearest £ | Endowment funds to the nearest £ |
|---|--|--------------------------------------|-------------------------------------|
| A1 Receipts | | | |
| room rent | 11,186 | - | - |
| grant income | 15,431 | - | - |
| sundry income | - | - | - |
| | - | - | - |
| | - | - | - |
| | - | - | - |
| | - | - | - |
| | - | - | - |
| Sub total (Gross income for AR) | 26,617 | - | - |
| A2 Asset and investment sales, (see table). | | | |
| | - | - | - |
| | - | - | - |
| Sub total | - | - | - |
| Total receipts | 26,617 | - | - |
| A3 Payments | | | |
| management fees | - | - | - |
| rent and rates | 5,362 | - | - |
| telephone | 467 | - | - |
| insurance | 441 | - | - |
| accountancy fees | 1,152 | - | - |
| heat and light | 4,407 | - | - |
| print, post and stationery | 319 | - | - |
| repairs and maintenance | 9,406 | - | - |
| charitable donations | 400 | - | - |
| licences | 216 | - | - |
| equipment hire | 580 | - | - |
| sundry expenses | - | - | - |
| cleaning | 68 | - | - |
| | - | - | - |
| | - | - | - |
| | - | - | - |
| Sub total | 22,818 | - | - |
| A4 Asset and investment purchases, (see table) | | | |
| loan 19 plus c.i.c. | 139 | - | - |
| equipment | 229 | - | - |
| Sub total | 368 | - | - |

| | | | |
|------------------------------------|---------------|----------|----------|
| | | | |
| Total payments | 23,186 | - | - |
| Net of receipts/(payments) | 3,431 | - | - |
| A5 Transfers between funds | - | - | - |
| A6 Cash funds last year end | 7,241 | - | - |
| Cash funds this year end | 10,672 | - | - |

Section B Statement of assets and liabilities at the end of

| Categories | Details | Unrestricted funds to nearest £ |
|----------------------|--|------------------------------------|
| B1 Cash funds | funds at bank | 10,672 |
| | | - |
| | | - |
| | Total cash funds | 10,672 |
| | (agree balances with receipts and payments account(s)) | OK |

| Categories | Details | Unrestricted funds to nearest £ |
|---------------------------------|---------|------------------------------------|
| B2 Other monetary assets | | - |
| | | - |
| | | - |
| | | - |
| | | - |
| | | - |

| Categories | Details | Fund to which asset belongs |
|-----------------------------|---------|-----------------------------|
| B3 Investment assets | | |
| | | |
| | | |
| | | |
| | | |

| Categories | Details | Fund to which asset belongs |
|---|-------------------------------|-----------------------------|
| B4 Assets retained for the charity's own use | computers and other equipment | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |

| Categories | Details | Fund to which liability relates |
|-----------------------|---------|---------------------------------|
| B5 Liabilities | | |
| | | |

Signed by one or two trustees on behalf of all the trustees

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| |
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| |
| |
| |

Signature

Print Name

| |
|----------|
| J Gibson |
| |

| |
|----------|
| J Gibson |
| |

o (if any)
171744

ounts

Period end date
03/31/2021

CC16a

1



Total funds

Last year

to the nearest £

to the nearest £

| | |
|--------|--------|
| 11,186 | 16,344 |
| 15,431 | 10,000 |
| - | - |
| - | - |
| - | - |
| - | - |
| - | - |
| - | - |
| 26,617 | 26,344 |

| | |
|---|---|
| - | |
| - | - |
| - | - |

| | |
|--------|--------|
| 26,617 | 26,344 |
|--------|--------|

| | |
|--------|--------|
| - | - |
| 5,362 | 4,018 |
| 467 | 442 |
| 441 | 422 |
| 1,152 | 1,548 |
| 4,407 | 3,299 |
| 319 | 921 |
| 9,406 | 3,824 |
| 400 | 833 |
| 216 | 366 |
| 580 | - |
| - | 2,125 |
| 68 | 1,698 |
| - | - |
| - | - |
| - | - |
| 22,818 | 19,496 |

| | |
|-----|-------|
| 139 | 1,000 |
| 229 | |
| 368 | 1,000 |

| | |
|---------------|---------------|
| 23,186 | 20,496 |
| 3,431 | 5,848 |
| - | - |
| 7,241 | 1,393 |
| 10,672 | 7,241 |

the period

Restricted funds

to nearest £

| |
|---|
| - |
| - |
| - |
| - |

OK

Endowment funds

to nearest £

| |
|---|
| - |
| - |
| - |
| - |

OK

Restricted funds

to nearest £

| |
|---|
| - |
| - |
| - |
| - |
| - |
| - |

Endowment funds

to nearest £

| |
|---|
| - |
| - |
| - |
| - |
| - |
| - |

Cost (optional)

| |
|---|
| - |
| - |
| - |
| - |
| - |

Current value (optional)

| |
|---|
| - |
| - |
| - |
| - |
| - |

Cost (optional)

| |
|-------|
| 3,408 |
| - |
| - |
| - |
| - |
| - |
| - |
| - |
| - |

Current value (optional)

| |
|---|
| - |
| - |
| - |
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| - |

Amount due (optional)

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| - |
|---|

When due (optional)

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| - |
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|---|--|
| - | |
| - | |
| - | |

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|------|------------------|
| lame | Date of approval |
| son | 01/27/2022 |
| | |



Receipts and payments account

| | | |
|---------------------|---------------------------------|----|
| For the period from | Period start date 04/01/2020 | To |
|---------------------|---------------------------------|----|

Section A Receipts and payments

| | Unrestricted funds to the nearest £ | Restricted funds to the nearest £ | Endowment funds to the nearest £ |
|---|--|--------------------------------------|-------------------------------------|
| A1 Receipts | | | |
| room rent | 11,186 | - | - |
| grant income | 15,431 | - | - |
| sundry income | - | - | - |
| | - | - | - |
| | - | - | - |
| | - | - | - |
| | - | - | - |
| | - | - | - |
| Sub total (Gross income for AR) | 26,617 | - | - |
| A2 Asset and investment sales, (see table). | | | |
| | - | - | - |
| | - | - | - |
| Sub total | - | - | - |
| Total receipts | 26,617 | - | - |
| A3 Payments | | | |
| management fees | - | - | - |
| rent and rates | 5,362 | - | - |
| telephone | 467 | - | - |
| insurance | 441 | - | - |
| accountancy fees | 1,152 | - | - |
| heat and light | 4,407 | - | - |
| print, post and stationery | 319 | - | - |
| repairs and maintenance | 9,406 | - | - |
| charitable donations | 400 | - | - |
| licences | 216 | - | - |
| equipment hire | 580 | - | - |
| sundry expenses | - | - | - |
| cleaning | 68 | - | - |
| | - | - | - |
| | - | - | - |
| | - | - | - |
| Sub total | 22,818 | - | - |
| A4 Asset and investment purchases, (see table) | | | |
| loan 19 plus c.i.c. | 139 | - | - |
| equipment | 229 | - | - |
| Sub total | 368 | - | - |

| | | | |
|------------------------------------|---------------|----------|----------|
| | | | |
| Total payments | 23,186 | - | - |
| Net of receipts/(payments) | 3,431 | - | - |
| A5 Transfers between funds | - | - | - |
| A6 Cash funds last year end | 7,241 | - | - |
| Cash funds this year end | 10,672 | - | - |

Section B Statement of assets and liabilities at the end of

| Categories | Details | Unrestricted funds to nearest £ |
|---|--|--|
| B1 Cash funds | funds at bank | 10,672 |
| | | - |
| | | - |
| | Total cash funds | 10,672 |
| | (agree balances with receipts and payments account(s)) | OK |
| B2 Other monetary assets | Details | Unrestricted funds to nearest £ |
| | | - |
| | | - |
| | | - |
| | | - |
| | | - |
| B3 Investment assets | Details | Fund to which asset belongs |
| | | |
| | | |
| | | |
| | | |
| B4 Assets retained for the charity's own use | Details | Fund to which asset belongs |
| | computers and other equipment | |
| | | |
| | | |
| | | |
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| | | |
| B5 Liabilities | Details | Fund to which liability relates |
| | | |

Signed by one or two trustees on behalf of all the trustees

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| |
| |
| |

Signature

Print Name

| |
|----------|
| J Gibson |
| |

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|----------|
| J Gibson |
| |

o (if any)
171744

ounts

Period end date
03/31/2021

CC16a

1



Total funds

Last year

to the nearest £

to the nearest £

| | |
|--------|--------|
| 11,186 | 16,344 |
| 15,431 | 10,000 |
| - | - |
| - | - |
| - | - |
| - | - |
| - | - |
| - | - |
| 26,617 | 26,344 |

| | |
|--------|--------|
| - | |
| - | - |
| - | - |
| 26,617 | 26,344 |

| | |
|--------|--------|
| - | - |
| 5,362 | 4,018 |
| 467 | 442 |
| 441 | 422 |
| 1,152 | 1,548 |
| 4,407 | 3,299 |
| 319 | 921 |
| 9,406 | 3,824 |
| 400 | 833 |
| 216 | 366 |
| 580 | - |
| - | 2,125 |
| 68 | 1,698 |
| - | - |
| - | - |
| - | - |
| 22,818 | 19,496 |

| | |
|-----|-------|
| 139 | 1,000 |
| 229 | |
| 368 | 1,000 |

| | |
|---------------|---------------|
| 23,186 | 20,496 |
| 3,431 | 5,848 |
| - | - |
| 7,241 | 1,393 |
| 10,672 | 7,241 |

the period

Restricted funds

to nearest £

| |
|---|
| - |
| - |
| - |
| - |

OK

Endowment funds

to nearest £

| |
|---|
| - |
| - |
| - |
| - |

OK

Restricted funds

to nearest £

| |
|---|
| - |
| - |
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| - |
| - |
| - |

Endowment funds

to nearest £

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| - |
| - |
| - |
| - |
| - |
| - |

Cost (optional)

| |
|---|
| - |
| - |
| - |
| - |
| - |

Current value (optional)

| |
|---|
| - |
| - |
| - |
| - |
| - |

Cost (optional)

| |
|-------|
| 3,408 |
| - |
| - |
| - |
| - |
| - |
| - |
| - |
| - |

Current value (optional)

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|---|
| - |
| - |
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Amount due (optional)

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| - |
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When due (optional)

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| lame | Date of approval |
| son | 01/27/2022 |
| | |