

Registered Charity Number: 1171718

Charitable Incorporated Organisation

TIDAL FAMILY SUPPORT

**TRUSTEES ANNUAL REPORT AND
RECEIPTS AND PAYMENTS ACCOUNT**

FOR THE YEAR ENDED

31 JULY 2023

**TIDAL FAMILY SUPPORT CIO
RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR ENDED 31 JULY 2023**

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**TIDAL FAMILY SUPPORT CIO
RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR ENDED 31 JULY 2023**

TRUSTEES' ANNUAL REPORT

REFERENCE AND ADMINISTRATION DETAILS

The principal address of the charity is:

Roman House, Rink Road, Ryde, Isle of Wight, PO33 1LP

Names of the trustees who managed the charity during the year were:

Trustees:

Zoe Findon (Chair)

Emily Arnold (appointed 13 October 2022) (Treasurer)

Helen Smallwood (Secretary)

Sharon Armitage

Emma Jelly

Fiona Bindley (resigned 29 November 2022)

Brian Lewis (resigned 29 November 2022)

Julia Lilley (appointed 4 October 2023)

Graham Steele (resigned 7 September 2023)

Charity Name – Tidal

Website: www.tidalfamilysupport.org.uk

OBJECTIVES

The charitable objectives of the charity as set out in the constitution are:

1. To ensure safe contact between children and their non-resident parent and where applicable extended family. Both in the centre and the wider community.
2. To provide support services for parents going through separation and divorce, by offering tools and solutions to manage the difficult transitions that accompany divorce and separation and where possible reduce the need to go to court.
3. To implement the correct policies and procedures as outlined by our Accrediting Body, The National Association of Child Contact Centres (NACCC) as we are an enhanced accredited member, the only one on the Island.
4. Our contact services aims are to promote beneficial relationships between sibling groups, or children and their adult relatives. Whilst mitigating risks relating to their parents' mental health problems, drug and alcohol misuse and learning difficulties. Without our service such contact would not be possible or affordable locally. We have considerable experience promoting contact for children who have experienced trauma as a consequence of exposure to domestic abuse within their family.

Our trustees have a direct impact on the charity and perform a multitude of tasks that benefit the well-run centre and the families. These include overall control of finances and working closely with the centre manager to ensure best practice.

TIDAL FAMILY SUPPORT CIO

RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR ENDED 31 JULY 2023

TRUSTEES' ANNUAL REPORT (continued)

STRUCTURE, GOVERNANCE AND MANAGEMENT

The Charity is registered as a Charitable Incorporated Organisation (CIO) under charity number 1171718 and was registered with the Charity Commission on 21 February 2017.

The day to day running of the centre is operationally managed by Melanie Lewis with Carla Larkin Cook forming an experienced senior leadership team.

The Centre Manager Melanie Lewis reports on a regular basis directly to the Chair of Trustees and works alongside the Treasurer to manage cash flow.

The staff team are made of 1 full time paid, 4 part time paid and 10 volunteers. Recruitment of trustees when required is through local networking and professional recommendation. The trustees are responsible for the overall plan of the year, encapsulating both finances and business methods.

ACTIVITIES AND ACHIEVEMENTS

During 2022 and into 2023 the Trustees have continuously ensured controls are in place throughout, processes and efficiency is achieved to allow the team to deliver services and the charity to be resilient and not dependent on one individual.

One of the areas the board of trustees provides expertise and local community knowledge is about this group of children who have experienced family breakdown. We are advised by our local family justice board and designated family district judge, that our contact services are essential to the progression of legal proceedings for separated parents. However, there is no statutory core funding for the services we provide. It has been identified by both our current service users, as well as a range of multi-agency professionals in the local area, that our contact centre services are vital to safeguard the children we support.

As our value to the community and the quality of the services we provide has been recognised on the Island we have taken on contracts with the IWCC and Barnardo's.

42% of our parents using Tidal Family Support have substance misuse issues, we support these families to have safe contact with their child/children in the Centre, without our Centre these contacts would not have taken place.

50% of the parents we support have been identified as having multiple and complex needs.

80% of our parents have experienced or are experiencing Domestic Abuse, the impact of Drugs/Alcohol misuse on the family and or suffer poor mental health.

We are also able to offer families wrap around services in addition to the already established contact services, these are:

- Parenting support sessions
- Therapeutic/counselling sessions for both parents and children
- Cost of Living support and where necessary sign posting to other support services

This allows families to access multiple services in one place and prevents them from having to tell their story to multiple different support agencies. Building trust and rapport with our families has broken down barriers, enabling us to have a direct impact on their emotional wellbeing.

We utilise our Chamber of Commerce on the Isle of Wight, which also provides access to cost effective HR support, and allows us to explore corporate welfare sponsorship, primarily through services. An example of this is the preferential terms we are receiving from Wightfibre and PC Consultants.

**TIDAL FAMILY SUPPORT CIO
RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR ENDED 31 JULY 2023**

TRUSTEES' ANNUAL REPORT (continued)

PLANS FOR FUTURE PERIODS

Tidal Family Support continues to take on more projects that are funded by IWCC and other public agencies. Focusing on delivering core services ensures that Tidal can meet objectives of key contracts and grants.

One of the key objectives for the following year will be to find a ready source of information about the grants that are available.

Tidal also started to look at the technology it is utilising and look forward to moving to the cloud in the next financial year.

FINANCIAL REVIEW AND RESERVES POLICY

The charity had an income of £157,100 over the last financial year as specified and is eligible for final independent examination by our appointed Accountant Kevin Cooper of Moore's. We are able to prepare a simple annual report and cover the range of activities which we undertake to further our aims of the charity.

Building on last year's financial improvement, the new accounting practices implemented by Tidal last year have much improved the efficiency of reporting and tracking spend against grants. The new set-up has also allowed Tidal to reduce debtors (Parent Outstanding payments) considerably.


Tidal have already begun the process to secure Lottery funding beyond the initial 2 year period and are working with The National Lottery to achieve this.

New grants and funding streams continue to be applied for, and won, to provide the sustainability and longevity that the centre needs to remain successfully operational. At the same time a recruitment drive for additional volunteer staff is continuing. The improved management processes have been designed to support both grant applications and facilitate reporting returns to funders.

Our current balance in the bank meets the required levels as a CIO.

In conclusion to the report, the charity is in a stronger position than previous years and we look forward to continuing the running of the charity.


Zoe Findon – Chair of Trustees


2nd May 2024
Dated

**TIDAL FAMILY SUPPORT CIO
RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR ENDED 31 JULY 2023**

INDEPENDENT ACCOUNTANTS' REPORT TO THE TRUSTEES OF TIDAL FAMILY SUPPORT CIO

I report to the charity trustees on my examination of the receipts and payments accounts of the charity for the period ended 31 July 2023, which are set out on pages 5 to 7.

Responsibilities and basis of report

As the charity's trustees you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act'). I report in respect of my examination of the charity's accounts carried out under section 145 of the Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the charity as required by section 130 of the Act; or
2. the accounts do not accord with those records.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report to enable a proper understanding of the accounts to be reached.



Kevin R Cooper BA FCA DChA
For and on behalf of
Moore (South) LLP
Chartered Accountants
9 St John's Place
Newport
Isle of Wight
PO30 1LH

Dated 2 May 2024

**TIDAL FAMILY SUPPORT CIO
RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR ENDED 31 JULY 2023**

RECEIPTS AND PAYMENTS ACCOUNT

	Unrestricted Funds 31 July 2023 £	Restricted Funds 31 July 2023 £	Total Year ended 31 July 2023 £	Unrestricted Funds 31 July 2022 £	Restricted Funds 31 July 2022 £	Total Period ended 31 July 2022 £
RECEIPTS (Income)						
Grants and donations						
Individuals	726	-	726	3,040	-	3,040
Corporate and organisations	3,703	-	3,703	14,162	-	14,162
Grants	<u>10,400</u>	<u>58,348</u>	<u>68,748</u>	<u>23,196</u>	<u>42,500</u>	<u>65,696</u>
	14,829	58,348	73,177	40,398	42,500	82,898
Income from Charitable Activities						
Supervised and supported contact fees	49,745	-	49,745	30,695	-	30,695
Handover and referrals	3,665	-	3,665	1,941	-	1,941
Counselling	160	-	160	50	-	50
Other activities	<u>18,662</u>	<u>-</u>	<u>18,662</u>	<u>9,298</u>	<u>-</u>	<u>9,298</u>
	72,232	-	72,232	41,984	-	41,984
Other income	<u>11,691</u>	<u>-</u>	<u>11,691</u>	<u>9,250</u>	<u>-</u>	<u>9,250</u>
TOTAL RECEIPTS	<u>98,752</u> =====	<u>58,348</u> =====	<u>157,100</u> =====	<u>91,632</u> =====	<u>42,500</u> =====	<u>134,132</u> =====
PAYMENTS (Expenditure)						
Fundraising						
Fundraising expenses	<u>-</u> -	<u>-</u> -	<u>-</u> -	<u>-</u> -	<u>-</u> -	<u>-</u> -
Direct Charitable Activities						
Centre staff costs and contractor costs	-	23,220	23,220	19,490	-	19,490
Office staff	-	16,893	16,893	9,925	-	9,925
Activity costs	282	797	1,079	1,004	65	1,069
Purchases	66	605	671	233	69	302
Training	4,260	-	4,260	1,450	-	1,450
Rent / lease of Centre	16,500	-	16,500	15,600	-	15,600
Rates	-	-	-	1,332	-	1,332
Repairs and maintenance of Centre	1,033	83	1,116	1,855	-	1,855
Equipment purchases	3,238	72	3,310	10,332	-	10,332
Establishment costs, heat and light	2,890	-	2,890	1,858	-	1,858
Travel and accommodation	<u>251</u>	<u>1,186</u>	<u>1,437</u>	<u>984</u>	<u>20</u>	<u>1,004</u>
C/fwd	28,520	42,856	71,376	64,063	154	64,217

TIDAL FAMILY SUPPORT CIO
RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR ENDED 31 JULY 2023

RECEIPTS AND PAYMENTS ACCOUNT (continued...)


	Unrestricted Funds 31 July 2023	Restricted Funds 31 July 2023	Total Year ended 31 July 2023	Unrestricted Funds 31 July 2022	Restricted Funds 31 July 2022	Total Period ended 31 July 2022
	£	£	£	£	£	£
B/fwd	28,520	42,856	71,376	64,063	154	64,217
Support Costs						
Support staff	17,225	24,965	42,190	15,399	4,060	19,459
Telephone and IT costs	818	10	828	7,036	-	7,036
Insurance	1,398	-	1,398	1,225	-	1,225
Bank and card charges	259	-	259	28	-	28
Memberships and subscriptions	902	68	970	3,648	-	3,648
Advertising and promotion	2,075	-	2,075	1,881	-	1,881
Other expenditure	7,014	76	7,090	3,566	-	3,566
Loan repayment	7,700	-	7,700	-	-	-
	65,911	67,975	133,886	96,846	4,214	101,060
Governance						
Legal and professional	<u>16,972</u>	<u>338</u>	<u>17,310</u>	<u>3,145</u>	<u>-</u>	<u>3,145</u>
TOTAL PAYMENTS	<u>82,883</u> =====	<u>68,313</u> =====	<u>151,196</u> =====	<u>99,991</u> =====	<u>4,214</u> =====	<u>104,205</u> =====
NET SURPLUS/(DEFICIT) OF INCOME OVER EXPENSES	15,869	(9,965)	5,904	(8,359)	38,286	29,927
Transfer between funds	-	-	-	-	-	-
Cash funds at 1 August 2022	<u>11,441</u>	<u>38,286</u>	<u>49,727</u>	<u>19,800</u>	<u>-</u>	<u>19,800</u>
Cash funds at 31 July 2023	<u>27,310</u> =====	<u>28,321</u> =====	<u>55,631</u> =====	<u>11,441</u> =====	<u>38,286</u> =====	<u>49,727</u> =====

TIDAL FAMILY SUPPORT CIO
RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR ENDED 31 JULY 2023

STATEMENT OF ASSETS AND LIABILITIES

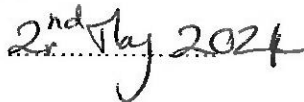
	Unrestricted Funds 31 July 2023	Restricted Funds 31 July 2023	Total Year ended 31 July 2023	Unrestricted Funds 31 July 2022	Restricted Funds 31 July 2022	Total Period ended 31 July 2022
	£	£	£	£	£	£
BANK AND CASH FUNDS						
Bank accounts	26,014	28,321	54,335	11,270	38,286	49,556
Cash in hand	<u>1,296</u>	<u>-</u>	<u>1,296</u>	<u>171</u>	<u>-</u>	<u>171</u>
	<u>27,310</u>	<u>28,321</u>	<u>55,631</u>	<u>11,441</u>	<u>38,286</u>	<u>49,727</u>
	=====	=====	=====	=====	=====	=====
OTHER ASSETS						
Contact fees due	<u>5,335</u>	<u>-</u>	<u>5,335</u>	<u>1,190</u>	<u>-</u>	<u>1,190</u>
	=====	=====	=====	=====	=====	=====
OTHER LIABILITIES						
Supplier accounts due	-	-	-	2,790	-	2,790
Accruals	<u>2,500</u>	<u>-</u>	<u>2,500</u>	<u>1,200</u>	<u>-</u>	<u>1,200</u>
Other liabilities	<u>-</u>	<u>-</u>	<u>-</u>	<u>8,710</u>	<u>-</u>	<u>8,710</u>
	<u>2,500</u>	<u>-</u>	<u>2,500</u>	<u>12,700</u>	<u>-</u>	<u>12,700</u>
	=====	=====	=====	=====	=====	=====

These receipts and payment accounts were approved by the Trustees and signed on their behalf.

Signed: 

Name: Zoe Findon,

Role: Chair of Trustees

Dated:  2nd July 2024