

Registered Charity Number: 1171718

Charitable Incorporated Organisation

TIDAL FAMILY SUPPORT

**TRUSTEES ANNUAL REPORT AND
RECEIPTS AND PAYMENTS ACCOUNT**

FOR THE YEAR ENDED

31 JULY 2022

**TIDAL FAMILY SUPPORT CIO
RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR ENDED 31 JULY 2022**

CONTENTS	PAGE
Trustees' Annual Report	1-3
Independent Accountants Report	4
Receipts and Payments Account	5-6
Statement of Assets and Liabilities	7

**TIDAL FAMILY SUPPORT CIO
RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR ENDED 31 JULY 2022**

TRUSTEES' ANNUAL REPORT

REFERENCE AND ADMINISTRATION DETAILS

The principal address of the charity is:-
Roman House, Rink Road, Ryde, Isle of Wight, PO33 1LP

Names of the trustees who managed the charity during the year were:

Zoe Findon (Chair) (appointed 25 March 2022)
Sharon Armitage
Emily Arnold (appointed 13 October 2022) (Treasurer)
Fiona Bindley (resigned 29 November 2022)
Emma Jelly
Brian Lewis (resigned 29 November 2022)
Helen Mary Smallwood (Secretary)
Graham Steele (appointed 16 March 2022) (2nd Chair)
Stephen Bindley (resigned 17 January 2022)

Charity Name – Tidal

Website: www.tidalfamilysupport.org.uk

OBJECTIVES

The charitable objectives of the charity as set out in the constitution are:

1. To ensure safe contact between children and their non-resident parent and where applicable extended family. Both in the centre and the wider community.
2. To provide support services for parents going through separation and divorce, by offering tools and solutions to manage the difficult transitions that accompany divorce and separation and where possible reduce the need to go to court.
3. To implement the correct policies and procedures as outlined by our accrediting body The National Association of Child Contact Centres (NACCC) as we are an enhanced accredited member, the only one on the Island.

Our contact services aims are to promote beneficial relationships between sibling groups, or children and their adult relatives. Whilst mitigating risks relating to their parents mental health problems, drug and alcohol misuse and learning difficulties. Without our service such contact would not be possible or affordable locally.

We have considerable experience promoting contact for children who have experienced trauma as a consequence of exposure to domestic abuse within their family.

STRUCTURE, GOVERNANCE AND MANAGEMENT

The Charity is registered as a Charitable Incorporated Organisation (CIO) under charity number 1171718 and was registered with the Charity Commission on 21 February 2017.

The day to day running of the centre is operationally managed by Melanie Lewis, who reports on a regular basis directly to Zoe Findon, the Chair of Trustees, and works alongside Emily Arnold, Treasurer and Trustee to manage cashflow. Tidal now has 6 paid employees and 10 volunteers and a board of Trustees. The demand for our service has seen a significant increase as a direct result of the COVID 19 pandemic from 2021 to 2022. This has resulted in an increase of 64% more families accessing our services. The trustees are responsible for the overall strategic plan and detailed annual plans, encapsulating both finances and business methods.

The charity's income continues to grow year on year and has been very pleased to be able to start employing staff full time rather than wholly relying on volunteers. Our trustees have a direct impact on the charity and perform a multitude of tasks that benefit the well-run centre and the families. These include overall control of finances and working closely with the centre manager to ensure best practice.

TIDAL FAMILY SUPPORT CIO RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR ENDED 31 JULY 2022

TRUSTEES' ANNUAL REPORT (continued)

ACTIVITIES AND ACHIEVEMENTS

During 2022 / 2023 the Trustees have sought to ensure controls are in place throughout, processes and efficiency is achieved to allow the team to deliver services and the charity to be resilient and not dependent on one individual.

One of the areas the board of trustees provides expertise and local community knowledge is about this group of children who have experienced family breakdown. We are advised by our local family justice board and designated family district judge, that our contact services are essential to the progression of legal proceedings for separated parents. However, there is no statutory core funding for the services we provide. It has been identified by both our current service users, as well as a range of multi-agency professionals in the local area, that our contact centre services are vital to safeguard the children we support.

As our value to the community and the quality of the services we provide has been recognised on the Island and in 2022 we have taken on contracts with the IWCC and Barnardo's.

We utilise our Chamber of Commerce membership on the Isle of Wight, which also provides access to cost effective HR support, and allows us to explore corporate welfare sponsorship, primarily through services. An example of this is the preferential terms we are receiving from Wightfibre and PC Consultants.

This year Tidal are a nominee for the Community Impact Award (Awards in May), the application and nomination very much demonstrate how well respected the vital work Tidal does.

On a strategic level, Tidal Family Support is taking on more projects that are funded by IWCC and other public agencies. Focussing on delivering core services ensures that Tidal can meet objectives of key contracts and grants.

We continue to partner with venues to provide a variety of experiences and locations for our contacts. This year, the Wildheart Sanctuary has been the venue for several of our events, broadening their service user base, to include families who otherwise would not be able to afford to attend.

PLANS FOR FUTURE PERIODS

Tidal Family Support are continuing to develop skills and use the current core team to help more families. By providing holistic support for the whole family within the intended outcome of effective co-parenting and reducing the likelihood of returning to family court. At the same time of mitigating the impact on the children caused by separation and enabling them to have aspirations for their futures. It is our plan to recruit more volunteers to further grow and develop the provision on the Isle of Wight.

FINANCIAL REVIEW AND RESERVES POLICY

Building on last year's financial improvement, Tidal has continued to implement improved accounting practices to support both reporting and control. Helping parents keep on top of payments, ensures that contact can be maintained, and income stream is preserved. Keeping an eye on the economic environment we have worked with the National Lottery to secure additional funding, covering funds already awarded to cover staff costs. Controls are in place to ensure that this, and other, grant funding and is being spent appropriately e.g., Lottery funding is covering staff costs for 2 years.

The charity has recently benefited from Wightfibre Connected Communities programme and receive phone and broadband at massive discount.

New grants, contracts and funding streams continue to be applied for, and won, to provide the sustainability and longevity that the centre needs to remain successfully operational. At the same time a recruitment drive for additional volunteer staff is continuing. The improved management processes have been designed to support both grant applications and facilitate reporting returns to funders.

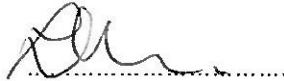
Our accounts show that the financial picture continues to improve. The year to 31 July 2022 saw income generated of £134,132 (long period to 31 July 2021 - £118,284), and incurred expenditure of £104,205 (long period to 31 July 2021 - £106,080). The surplus of £29,927 was mainly in respect of ongoing project funding. The Charity closed the period with closing cash funds of £49,727 (2021 - £19,800), which will be used to progress the projects of the Charity.

**TIDAL FAMILY SUPPORT CIO
RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR ENDED 31 JULY 2022**

TRUSTEES' ANNUAL REPORT (continued)

Tidal Family Support is a relatively young charity, and needs to generate surpluses to accumulate reserves to provide for the long term of the Charity. Trustees have a reserves policy of holding reserves equivalent to six months ongoing expenditure to provide for the continuation of the service and allow for the fluctuation of income. The charity is working on improving the level of reserves to meet the stated policy.

This report was approved by the Board of Trustees and signed on their behalf:



Zoe Findon – Chair of Trustees

16th July 2023
Dated

**TIDAL FAMILY SUPPORT CIO
RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR ENDED 31 JULY 2022**

INDEPENDENT ACCOUNTANTS' REPORT TO THE TRUSTEES OF TIDAL FAMILY SUPPORT CIO

I report to the charity trustees on my examination of the receipts and payments accounts of the charity for the period ended 31 July 2022, which are set out on pages 5 to 7.

Responsibilities and basis of report

As the charity's trustees you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act'). I report in respect of my examination of the charity's accounts carried out under section 145 of the Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the charity as required by section 130 of the Act; or
2. the accounts do not accord with those records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Moore (South) LLP

Kevin R Cooper BA FCA DChA
For and on behalf of
Moore (South) LLP
Chartered Accountants
9 St John's Place
Newport
Isle of Wight
PO30 1LH

Dated *17 May 2023*

**TIDAL FAMILY SUPPORT CIO
RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR ENDED 31 JULY 2022**

RECEIPTS AND PAYMENTS ACCOUNT

	Unrestricted Funds 31 July 2022	Restricted Funds 31 July 2022	Total Year ended 31 July 2022	Unrestricted Funds 31 July 2021	Restricted Funds 31 July 2021	Total Period ended 31 July 2021
	£	£	£	£	£	£
RECEIPTS (Income)						
Notes						
Grants and donations						
Individuals	3,040	-	3,040	827	-	827
Corporate and organisations	14,162	-	14,162	18,575	-	18,575
Grants	<u>23,196</u>	<u>42,500</u>	<u>65,696</u>	<u>57,383</u>	<u>10,000</u>	<u>67,383</u>
	40,398	42,500	82,898	76,785	10,000	86,785
Income from Charitable Activities						
Supervised and supported contact fees	30,695	-	30,695	22,233	-	22,233
Handover and referrals	1,941	-	1,941	3,015	-	3,015
Counselling	50	-	50	80	-	80
Other activities	<u>9,298</u>	<u>-</u>	<u>9,298</u>	<u>1,707</u>	<u>-</u>	<u>1,707</u>
	41,984	-	41,984	27,035	-	27,035
Other income	<u>9,250</u>	<u>-</u>	<u>9,250</u>	<u>4,464</u>	<u>-</u>	<u>4,464</u>
TOTAL RECEIPTS	<u>91,632</u>	<u>42,500</u>	<u>134,132</u>	<u>108,284</u>	<u>10,000</u>	<u>118,284</u>
	=====	=====	=====	=====	=====	=====
PAYMENTS (Expenditure)						
Fundraising						
Fundraising expenses	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>
	-	-	-	-	-	-
Direct Charitable Activities						
Centre staff costs and contractor costs	19,490	-	19,490	13,986	17,000	30,986
Office staff	9,925	-	9,925	13,915	-	13,915
Activity costs	1,004	65	1,069	1,821	-	1,821
Purchases	233	69	302	166	-	166
Training	1,450	-	1,450	323	-	323
Rent / lease of Centre	15,600	-	15,600	17,671	-	17,671
Rates	1,332	-	1,332	-	-	-
Repairs and maintenance of Centre	1,855	-	1,855	7,572	-	7,572
Equipment purchases	10,332	-	10,332	2,985	-	2,985
Establishment costs, heat and light	1,858	-	1,858	515	-	515
Travel and accommodation	<u>984</u>	<u>20</u>	<u>1,004</u>	<u>492</u>	<u>-</u>	<u>492</u>
C/fwd	64,063	154	64,217	76,446	17,000	76,446

TIDAL FAMILY SUPPORT CIO
RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR ENDED 31 JULY 2022

RECEIPTS AND PAYMENTS ACCOUNT (continued...)

	Unrestricted Funds 31 July 2022	Restricted Funds 31 July 2022	Total Year ended 31 July 2022	Unrestricted Funds 31 July 2021	Restricted Funds 31 July 2021	Total Period ended 31 July 2021
	£	£	£	£	£	£
B/fwd	64,063	154	64,217	76,446	17,000	76,446
Support Costs						
Support staff	15,399	4,060	19,459	16,016	-	16,016
Telephone and IT costs	7,036	-	7,036	4,212	-	4,212
Insurance	1,225	-	1,225	1,622	-	1,622
Bank and card charges	28	-	28	245	-	245
Memberships and subscriptions	3,648	-	3,648	480	-	480
Advertising and promotion	1,881	-	1,881	189	-	189
Other expenditure	<u>3,566</u>	<u>-</u>	<u>3,566</u>	<u>2,899</u>	<u>-</u>	<u>2,899</u>
	96,846	4,214	101,060	25,663	-	25,663
Governance						
Legal and professional	<u>3,145</u>	<u>-</u>	<u>3,145</u>	<u>3,971</u>	<u>-</u>	<u>3,971</u>
TOTAL PAYMENTS	<u>99,991</u> =====	<u>4,214</u> =====	<u>104,205</u> =====	<u>89,080</u> =====	<u>17,000</u> =====	<u>106,080</u> =====
NET SURPLUS/(DEFICIT) OF INCOME OVER EXPENSES	(8,359)	38,286	29,927	19,204	(7,000)	12,204
Transfer between funds	-	-	-	-	-	-
Cash funds at 1 August 2021	<u>19,800</u>	<u>-</u>	<u>19,800</u>	<u>596</u>	<u>7,000</u>	<u>7,596</u>
Cash funds at 31 July 2022	<u>11,441</u> =====	<u>38,286</u> =====	<u>49,727</u> =====	<u>19,800</u> =====	<u>-</u> =====	<u>19,800</u> =====

**TIDAL FAMILY SUPPORT CIO
RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR ENDED 31 JULY 2022**

STATEMENT OF ASSETS AND LIABILITIES

	Unrestricted Funds 31 July 2022	Restricted Funds 31 July 2022	Total Year ended 31 July 2022	Unrestricted Funds 31 July 2021	Restricted Funds 31 July 2021	Total Period ended 31 July 2021
	£	£	£	£	£	£
BANK AND CASH FUNDS						
Bank accounts	11,270	38,286	49,556	19,750	-	19,750
Cash in hand	<u>171</u>	<u>-</u>	<u>171</u>	<u>50</u>	<u>-</u>	<u>50</u>
	11,441	38,286	49,727	19,800	-	19,800
	=====	=====	=====	=====	=====	=====
OTHER ASSETS						
Fee payments due	<u>-</u>	<u>-</u>	<u>-</u>	<u>3,970</u>	<u>-</u>	<u>3,970</u>
OTHER LIABILITIES						
PAYE due	-	-	-	2,289	-	2,289
Supplier accounts due	2,790	-	2,790	4,148	-	4,148
Accruals	1,200	-	1,200			
Other liabilities	<u>8,710</u>	<u>-</u>	<u>8,710</u>	<u>600</u>	<u>-</u>	<u>600</u>
	12,700	-	12,700	7,037	-	7,037
	=====	=====	=====	=====	=====	=====

These receipts and payment accounts were approved by the Trustees on 16/5/23 and signed on their behalf.

Signed: 

Name: Emily Arnold

Role: Treasurer