

Tidal Family Support

England & Wales · Charity number 1171718

Details

Other names	JIGSAW FAMILY SUPPORT, ISLE OF WIGHT SEPARATED FAMILIES
Status	Registered
Legal form	CIO
Registered	2017-02-21
Register	View on the Charity Commission register

Contact

Address	Roman House Rink Road Ryde Isle Of Wight PO33 1LP
Phone	01983639793
Email	info@tidalfamilysupport.org.uk
Website	www.tidalfamilysupport.org.uk

Activities

Objects: THE OBJECTS OF THE CIO ARE:TO PROMOTE THE CARE AND UPBRINGING OF CHILDREN OF SEPARATED FAMILIES FOR THE PUBLIC BENEFIT BY:A) PROVIDING A SAFE, SECURE AND NEUTRAL LOCATION WHERE SUCH CHILDREN CAN SPEND TIME WITH THE PARENT THEY NO LONGER LIVE WITH, OR OTHER FAMILY MEMBERS THEY WOULD NOT OTHERWISE SEE;B) PROVIDING THE HIGHEST QUALITY, CHILD FOCUSED SERVICE FOR THE BENEFIT OF THE CHILDREN OF SEPARATED FAMILIES;C) FACILITATING THE CONTACT ARRANGEMENTS IN WAYS WHICH ARE IN THE BEST INTERESTS OF THE CHILDREN; ANDD) PROVIDING FAMILY OR ONE TO ONE COUNSELLING, MEDIATION, PARENTING COURSES AND SUCH OTHER SUPPORT SERVICES DESIGNED TO MANAGE THE DIFFICULT TRANSITIONS THAT ACCOMPANY SEPARATION AND DIVORCE.

Activities: Tidal Family Support is a community based, not for profit, child-focused charity that works with families who are directly impacted by separation or divorce. We are the only centre Enhanced accredited by the NACCC on the Isle of Wight. We provide a comprehensive range of child contact services, a wrap around family support service, counselling and signposting to other agencies.

Classification

- **How:** Provides Human Resources, Provides Buildings/facilities/open Space, Provides Services, Provides Advocacy/advice/information, Other Charitable Activities
- **What:** General Charitable Purposes, Education/training, The Advancement Of Health Or Saving Of Lives, The Prevention Or Relief Of Poverty, Human Rights/religious Or Racial Harmony/equality Or Diversity, Other Charitable Purposes
- **Who:** Children/young People, People With Disabilities, Other Charities Or Voluntary Bodies, Other Defined Groups, The General Public/mankind

Geography

- Essex
- Hampshire
- Isle Of Wight
- Portsmouth City
- Southampton City
- Throughout London

Finances

Period end	Income	Expenditure	Assets	Employees
2024-07-31	£165,344	£158,328	-	-
2023-07-31	£157,100	£151,196	-	-
2022-07-31	£134,132	£104,205	-	-
2021-07-31	£118,284	£106,080	-	-
2020-01-31	£61,547	£64,747	-	-

Trustees

Name	Role	Appointed
Catherine Cousins		2025-05-19
Christopher O'Neil		2025-10-01
Leigh Ryan		2024-06-06
Sharon Armitage		2021-06-02

Tidal Family Support

England & Wales - Charity number 1171718

Accounts

Registered Charity Number: 1171718

Charitable Incorporated Organisation

TIDAL FAMILY SUPPORT

**TRUSTEES ANNUAL REPORT AND
RECEIPTS AND PAYMENTS ACCOUNT**

FOR THE YEAR ENDED

31 JULY 2024

**TIDAL FAMILY SUPPORT CIO
RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR ENDED 31 JULY 2024**

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**TIDAL FAMILY SUPPORT CIO
RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR ENDED 31 JULY 2024**

TRUSTEES' ANNUAL REPORT

REFERENCE AND ADMINISTRATION DETAILS

The principal address of the charity is:
Roman House, Rink Road, Ryde, Isle of Wight, PO33 1LP

Names of the trustees who managed the charity during the year were:

Trustees:

Leigh Ryan (Chair) (appointed 06 June 2024)
Zoe Findon (Chair) (resigned 06 June 2024)
Helen Smallwood (Secretary)
Sharon Armitage
Julia Lilley (appointed 4 October 2023)
Graham Steele (resigned 7 September 2023)
Emma Jelly (resigned 06 June 2024)
Emily Arnold (resigned 06 June 2024)

Charity Name – Tidal

Website: www.tidalfamilysupport.org.uk

OBJECTIVES

The charitable objectives of the charity as set out in the constitution are:

1. To ensure safe contact between children and their non-resident parent and where applicable extended family. Both in the centre and the wider community.
2. To provide support services for parents going through separation and divorce, by offering tools and solutions to manage the difficult transitions that accompany divorce and separation and where possible reduce the need to go to court.
3. To implement the correct policies and procedures as outlined by our Accrediting Body, The National Association of Child Contact Centres (NACCC) as we are an enhanced accredited member, the sole one on the Island.
4. Our contact services aims are to promote beneficial relationships between sibling groups, or children and their adult relatives. Whilst mitigating risks relating to their parents' mental health problems, drug and alcohol misuse and learning difficulties. Without our service such contact would not be possible or affordable locally. We have considerable experience promoting contact for children who have experienced trauma as a consequence of exposure to domestic abuse within their family.

Our trustees have a direct impact on the charity and perform a multitude of tasks that benefit the well-run centre and the families. These include overall control of finances and working closely with the centre manager to ensure best practice.

**TIDAL FAMILY SUPPORT CIO
RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR ENDED 31 JULY 2024**

TRUSTEES' ANNUAL REPORT (continued)

STRUCTURE, GOVERNANCE AND MANAGEMENT

The Charity is registered as a Charitable Incorporated Organisation (CIO) under charity number 1171718 and was registered with the Charity Commission on 21 February 2017.

The day-to-day running of the centre is operationally managed by Melanie Lewis with Carla Larkin Cook forming an experienced senior leadership team.

The Centre Manager Melanie Lewis reports on a regular basis directly to the Chair of Trustees and works alongside the Treasurer to manage cash flow.

The colleagues are (31.7.24) 2 full time paid, 4 part time paid and 11 volunteers. Recruitment of trustees when required is through local networking and professional recommendation. The trustees are responsible for the overall plan of the year, encapsulating both finances and business methods.

ACTIVITIES AND ACHIEVEMENTS

In October 2023, Tidal's headquarters were severely flooded due to excessive rainwater, the flood barriers on Simeon Recreation Ground were not actioned. This proved a very challenging time for the Charity but with the dedication and hard work of Melanie, Carla, staff members, volunteers and Trustees they were able to continue offering a lifeline for local families and children in a temporary base. Tidal's headquarters were made usable by April 2024 after six months of hard work. The clients and staff now have a safe, welcoming and refurbished centre to use.

During 2023 and into 2024 the Trustees have continuously ensured controls are in place throughout, processes and efficiency is achieved to allow the team to deliver services and the charity to be resilient and not dependent on one individual.

One of the areas the board of trustees provides expertise and local community knowledge is about this group of children who have experienced family breakdown. We are advised by our local family justice board and designated family district judge, that our contact services are essential to the progression of legal proceedings for separated parents. However, there is no statutory core funding for the services we provide. It has been identified by both our current service users, as well as a range of multi-agency professionals in the local area, that our contact centre services are vital to safeguard the children we support.

As our value to the community and the quality of the services we provide has been recognised on the Island we have taken on contracts with the IWCC and Barnardo's.

42% of our parents using Tidal Family Support have substance misuse issues, we support these families to have safe contact with their child/children in the Centre, without our Centre these contacts would not have taken place.

60% of the parents we support have been identified as having multiple and complex needs.

89% of our parents have experienced or are experiencing Domestic Abuse, the impact of Drugs/Alcohol misuse on the family and or suffer poor mental health.

We are also able to offer families wrap around services in addition to the already established contact services, these are:

- Parenting support sessions
- Therapeutic/counselling sessions for both parents and children
- Cost of Living support and where necessary sign posting to other support services

This allows families to access multiple services in one place and prevents them from having to tell their story to multiple different support agencies. Building trust and rapport with our families has broken down barriers, enabling us to have a direct impact on their emotional wellbeing.

We utilise our Chamber of Commerce on the Isle of Wight, which also provides access to cost effective HR support, and allows us to explore corporate welfare sponsorship, primarily through services. An example of this is the preferential terms we are receiving from Wightfibre and PC Consultants.

**TIDAL FAMILY SUPPORT CIO
RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR ENDED 31 JULY 2024**

TRUSTEES' ANNUAL REPORT (continued)

PLANS FOR FUTURE PERIODS

Tidal Family Support continues to take on more projects that are funded by IWCC and other public agencies. Focusing on delivering core services ensures that Tidal can meet objectives of key contracts and grants.

One of the key objectives for the following year will be to find a ready source of information about the grants that are available.

Tidal also started to look at the technology it is utilising and look forward to moving to the cloud in the next financial year.

FINANCIAL REVIEW AND RESERVES POLICY

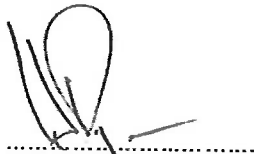
The charity has ongoing grant projects which continue for a three year period. We are able to prepare a simple annual report and cover the range of activities which we undertake to further our aims of the charity.

Building on the charity's continued financial improvement, together with ongoing improved accounting systems and practices implemented by Tidal last year, have much improved the efficiency of reporting and tracking spend against grants. The new set-up has also allowed Tidal to reduce debtors (Parent Outstanding payments) considerably.

Tidal have successfully secured three extra years of Lottery funding beyond the initial 2-year period from The National Lottery.

New grants and funding streams continue to be applied for, and won, to provide the sustainability and longevity that the centre needs to remain successfully operational. At the same time a recruitment drive for additional volunteer staff is continuing. The improved management processes have been designed to support both grant applications and facilitate reporting returns to funders.

In conclusion to the report, the charity is in a stronger position than previous years and we look forward to continuing the running and expansion of the charity.



.....
Leigh Ryan – Chair of Trustees

25th April 25 .
Dated

**TIDAL FAMILY SUPPORT CIO
RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR ENDED 31 JULY 2024**

INDEPENDENT ACCOUNTANTS' REPORT TO THE TRUSTEES OF TIDAL FAMILY SUPPORT CIO

I report to the charity trustees on my examination of the receipts and payments accounts of the charity for the period ended 31 July 2024, which are set out on pages 5 to 7.

Responsibilities and basis of report

As the charity's trustees you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act'). I report in respect of my examination of the charity's accounts carried out under section 145 of the Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the charity as required by section 130 of the Act; or
2. the accounts do not accord with those records.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report to enable a proper understanding of the accounts to be reached.

Moore (South) LLP

Kevin R Cooper BA FCA DChA
For and on behalf of
Moore (South) LLP
Chartered Accountants
9 St John's Place
Newport
Isle of Wight
PO30 1LH

Dated *6 May 2025*

**TIDAL FAMILY SUPPORT CIO
RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR ENDED 31 JULY 2024**

RECEIPTS AND PAYMENTS ACCOUNT

	Unrestricted Funds 31 July 2024	Restricted Funds 31 July 2024	Total Year ended 31 July 2024	Unrestricted Funds 31 July 2023	Restricted Funds 31 July 2023	Total Year ended 31 July 2023
	£	£	£	£	£	£
RECEIPTS (Income)						
Grants and donations						
Individuals	2,332	-	2,332	726	-	726
Corporate and organisations	2,380	-	2,380	3,703	-	3,703
Grants	<u>4,750</u>	<u>63,544</u>	<u>68,294</u>	<u>10,400</u>	<u>58,348</u>	<u>68,748</u>
	9,462	63,544	73,006	14,829	58,348	73,177
Income from Charitable Activities						
Supervised and supported contact fees	51,687	-	51,687	49,745	-	49,745
Handover and referrals	4,633	-	4,633	3,665	-	3,665
Counselling	220	-	220	160	-	160
Room Hire	1,010	-	1,010	11,691	-	11,691
Insurance claim	28,557	-	28,557	-	-	-
Other activities	<u>6,231</u>	<u>-</u>	<u>6,231</u>	<u>18,662</u>	<u>-</u>	<u>18,662</u>
	92,338	-	92,338	83,923	-	83,923
TOTAL RECEIPTS	<u>101,800</u>	<u>63,544</u>	<u>165,344</u>	<u>98,752</u>	<u>58,348</u>	<u>157,100</u>
PAYMENTS (Expenditure)						
Fundraising						
Fundraising expenses	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>
Direct Charitable Activities						
Centre staff costs and contractor costs	4,627	24,238	28,865	-	23,220	23,220
Office staff	-	17,201	17,201	-	16,893	16,893
Activity costs	560	259	819	282	797	1,079
Purchases	397	624	1,021	66	605	671
Training	454	-	454	4,260	-	4,260
Rent / lease of Centre	12,000	-	12,000	16,500	-	16,500
Additional rent due to flooding	14,040	-	14,040	-	-	-
Rates	35	-	35	-	-	-
Repairs and maintenance of Centre	4,599	188	4,787	1,033	83	1,116
Equipment purchases	13,149	-	13,149	3,238	72	3,310
Establishment costs, heat and light	2,114	-	2,114	2,890	-	2,890
Travel and accommodation	<u>104</u>	<u>1,396</u>	<u>1,500</u>	<u>251</u>	<u>1,186</u>	<u>1,437</u>
C/fwd	52,079	43,906	95,985	28,520	42,856	71,376

**TIDAL FAMILY SUPPORT CIO
RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR ENDED 31 JULY 2024**

RECEIPTS AND PAYMENTS ACCOUNT (continued...)

	Unrestricted Funds 31 July 2024	Restricted Funds 31 July 2024	Total Year ended 31 July 2024	Unrestricted Funds 31 July 2023	Restricted Funds 31 July 2023	Total Year ended 31 July 2023
	£	£	£	£	£	£
B/fwd	52,079	43,906	95,985	28,520	42,856	71,376
Support Costs						
Support staff	18,072	20,272	38,344	17,225	24,965	42,190
Telephone and IT costs	1,840	-	1,840	818	10	828
Insurance	2,938	-	2,938	1,398	-	1,398
Bank and card charges	10	-	10	259	-	259
Memberships and subscriptions	3,054	-	3,054	902	68	970
Advertising and promotion	1,995	-	1,995	2,075	-	2,075
Other expenditure	3,945	113	4,058	7,014	76	7,090
Bookkeeping	1,440	-	1,440	-	-	-
Professional fees	1,287	-	1,287	-	-	-
Loan repayment	-	-	-	7,700	-	7,700
	86,660	64,291	150,951	65,911	67,975	133,886
Governance						
Accountancy	2,742	-	2,742	6,612	-	6,612
Legal and professional	4,635	-	4,635	10,360	338	10,698
TOTAL PAYMENTS	94,037 =====	64,291 =====	158,328 =====	82,883 =====	68,313 =====	151,196 =====
NET SURPLUS/(DEFICIT) OF INCOME OVER EXPENSES	7,763	(747)	7,016	15,669	(9,965)	5,904
Transfer between funds	-	-	-	-	-	-
Cash funds at 1 August 2023	<u>27,310</u>	<u>28,321</u>	<u>55,631</u>	<u>11,441</u>	<u>38,286</u>	<u>49,727</u>
Cash funds at 31 July 2024	<u>35,073</u> =====	<u>27,574</u> =====	<u>62,647</u> =====	<u>27,310</u> =====	<u>28,321</u> =====	<u>55,631</u> =====

**TIDAL FAMILY SUPPORT CIO
RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR ENDED 31 JULY 2024**

STATEMENT OF ASSETS AND LIABILITIES

	Unrestricted Funds 31 July 2024	Restricted Funds 31 July 2024	Total Year ended 31 July 2024	Unrestricted Funds 31 July 2023	Restricted Funds 31 July 2023	Total Year ended 31 July 2023
	£	£	£	£	£	£
BANK AND CASH FUNDS						
Bank accounts	33,854	27,574	61,428	26,014	28,321	54,335
Cash in hand	<u>1,219</u>	<u>-</u>	<u>1,219</u>	<u>1,296</u>	<u>-</u>	<u>1,296</u>
	<u>35,073</u>	<u>27,574</u>	<u>62,647</u>	<u>27,310</u>	<u>28,321</u>	<u>55,631</u>
OTHER ASSETS						
Contact fees due	<u>12,170</u>	<u>-</u>	<u>12,170</u>	<u>5,335</u>	<u>-</u>	<u>5,335</u>
OTHER LIABILITIES						
Supplier accounts due	442	-	442	-	-	-
Accruals	2,550	-	2,550	2,500	-	2,500
Other liabilities	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>
	<u>2,992</u>	<u>-</u>	<u>2,992</u>	<u>2,500</u>	<u>-</u>	<u>2,500</u>
RESTRICTED FUNDS						
2024 Fund Movement		B/fwd	Income	Expenditure	C/fwd	
		£	£	£	£	
HIWCF		-	2,544	(1,357)	1,187	
The National Lottery		27,301	60,000	(60,914)	26,387	
Wight Aid		1,020	1,000	(2,020)	-	
Total restricted funds		<u>28,321</u>	<u>63,544</u>	<u>(64,291)</u>	<u>27,574</u>	

These receipts and payment accounts were approved by the Trustees and signed on their behalf.

Signed: 

Name: Leigh Ryan,

Role: Chair of Trustees

Dated: 25th April 25

Tidal Family Support

England & Wales - Charity number 1171718

Accounts

Registered Charity Number: 1171718

Charitable Incorporated Organisation

TIDAL FAMILY SUPPORT

**TRUSTEES ANNUAL REPORT AND
RECEIPTS AND PAYMENTS ACCOUNT**

FOR THE YEAR ENDED

31 JULY 2023

**TIDAL FAMILY SUPPORT CIO
RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR ENDED 31 JULY 2023**

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**TIDAL FAMILY SUPPORT CIO
RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR ENDED 31 JULY 2023**

TRUSTEES' ANNUAL REPORT

REFERENCE AND ADMINISTRATION DETAILS

The principal address of the charity is:

Roman House, Rink Road, Ryde, Isle of Wight, PO33 1LP

Names of the trustees who managed the charity during the year were:

Trustees:

Zoe Findon (Chair)

Emily Arnold (appointed 13 October 2022) (Treasurer)

Helen Smallwood (Secretary)

Sharon Armitage

Emma Jelly

Fiona Bindley (resigned 29 November 2022)

Brian Lewis (resigned 29 November 2022)

Julia Lilley (appointed 4 October 2023)

Graham Steele (resigned 7 September 2023)

Charity Name – Tidal

Website: www.tidalfamilysupport.org.uk

OBJECTIVES

The charitable objectives of the charity as set out in the constitution are:

1. To ensure safe contact between children and their non-resident parent and where applicable extended family. Both in the centre and the wider community.
2. To provide support services for parents going through separation and divorce, by offering tools and solutions to manage the difficult transitions that accompany divorce and separation and where possible reduce the need to go to court.
3. To implement the correct policies and procedures as outlined by our Accrediting Body, The National Association of Child Contact Centres (NACCC) as we are an enhanced accredited member, the only one on the Island.
4. Our contact services aims are to promote beneficial relationships between sibling groups, or children and their adult relatives. Whilst mitigating risks relating to their parents' mental health problems, drug and alcohol misuse and learning difficulties. Without our service such contact would not be possible or affordable locally. We have considerable experience promoting contact for children who have experienced trauma as a consequence of exposure to domestic abuse within their family.

Our trustees have a direct impact on the charity and perform a multitude of tasks that benefit the well-run centre and the families. These include overall control of finances and working closely with the centre manager to ensure best practice.

TIDAL FAMILY SUPPORT CIO RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR ENDED 31 JULY 2023

TRUSTEES' ANNUAL REPORT (continued)

STRUCTURE, GOVERNANCE AND MANAGEMENT

The Charity is registered as a Charitable Incorporated Organisation (CIO) under charity number 1171718 and was registered with the Charity Commission on 21 February 2017.

The day to day running of the centre is operationally managed by Melanie Lewis with Carla Larkin Cook forming an experienced senior leadership team.

The Centre Manager Melanie Lewis reports on a regular basis directly to the Chair of Trustees and works alongside the Treasurer to manage cash flow.

The staff team are made of 1 full time paid, 4 part time paid and 10 volunteers. Recruitment of trustees when required is through local networking and professional recommendation. The trustees are responsible for the overall plan of the year, encapsulating both finances and business methods.

ACTIVITIES AND ACHIEVEMENTS

During 2022 and into 2023 the Trustees have continuously ensured controls are in place throughout, processes and efficiency is achieved to allow the team to deliver services and the charity to be resilient and not dependent on one individual.

One of the areas the board of trustees provides expertise and local community knowledge is about this group of children who have experienced family breakdown. We are advised by our local family justice board and designated family district judge, that our contact services are essential to the progression of legal proceedings for separated parents. However, there is no statutory core funding for the services we provide. It has been identified by both our current service users, as well as a range of multi-agency professionals in the local area, that our contact centre services are vital to safeguard the children we support.

As our value to the community and the quality of the services we provide has been recognised on the Island we have taken on contracts with the IWCC and Barnardo's.

42% of our parents using Tidal Family Support have substance misuse issues, we support these families to have safe contact with their child/children in the Centre, without our Centre these contacts would not have taken place.

50% of the parents we support have been identified as having multiple and complex needs.

80% of our parents have experienced or are experiencing Domestic Abuse, the impact of Drugs/Alcohol misuse on the family and or suffer poor mental health.

We are also able to offer families wrap around services in addition to the already established contact services, these are:

- Parenting support sessions
- Therapeutic/counselling sessions for both parents and children
- Cost of Living support and where necessary sign posting to other support services

This allows families to access multiple services in one place and prevents them from having to tell their story to multiple different support agencies. Building trust and rapport with our families has broken down barriers, enabling us to have a direct impact on their emotional wellbeing.

We utilise our Chamber of Commerce on the Isle of Wight, which also provides access to cost effective HR support, and allows us to explore corporate welfare sponsorship, primarily through services. An example of this is the preferential terms we are receiving from Wightfibre and PC Consultants.

**TIDAL FAMILY SUPPORT CIO
RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR ENDED 31 JULY 2023**

TRUSTEES' ANNUAL REPORT (continued)

PLANS FOR FUTURE PERIODS

Tidal Family Support continues to take on more projects that are funded by IWCC and other public agencies. Focusing on delivering core services ensures that Tidal can meet objectives of key contracts and grants.

One of the key objectives for the following year will be to find a ready source of information about the grants that are available.

Tidal also started to look at the technology it is utilising and look forward to moving to the cloud in the next financial year.

FINANCIAL REVIEW AND RESERVES POLICY

The charity had an income of £157,100 over the last financial year as specified and is eligible for final independent examination by our appointed Accountant Kevin Cooper of Moore's. We are able to prepare a simple annual report and cover the range of activities which we undertake to further our aims of the charity.

Building on last year's financial improvement, the new accounting practices implemented by Tidal last year have much improved the efficiency of reporting and tracking spend against grants. The new set-up has also allowed Tidal to reduce debtors (Parent Outstanding payments) considerably.

Tidal have already begun the process to secure Lottery funding beyond the initial 2 year period and are working with The National Lottery to achieve this.

New grants and funding streams continue to be applied for, and won, to provide the sustainability and longevity that the centre needs to remain successfully operational. At the same time a recruitment drive for additional volunteer staff is continuing. The improved management processes have been designed to support both grant applications and facilitate reporting returns to funders.

Our current balance in the bank meets the required levels as a CIO.

In conclusion to the report, the charity is in a stronger position than previous years and we look forward to continuing the running of the charity.


.....
Zoe Findon – Chair of Trustees


.....
Dated

**TIDAL FAMILY SUPPORT CIO
RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR ENDED 31 JULY 2023**

INDEPENDENT ACCOUNTANTS' REPORT TO THE TRUSTEES OF TIDAL FAMILY SUPPORT CIO

I report to the charity trustees on my examination of the receipts and payments accounts of the charity for the period ended 31 July 2023, which are set out on pages 5 to 7.

Responsibilities and basis of report

As the charity's trustees you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act'). I report in respect of my examination of the charity's accounts carried out under section 145 of the Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the charity as required by section 130 of the Act; or
2. the accounts do not accord with those records.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report to enable a proper understanding of the accounts to be reached.



Kevin R Cooper BA FCA DChA
For and on behalf of
Moore (South) LLP
Chartered Accountants
9 St John's Place
Newport
Isle of Wight
PO30 1LH

Dated 2 May 2024

**TIDAL FAMILY SUPPORT CIO
RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR ENDED 31 JULY 2023**

RECEIPTS AND PAYMENTS ACCOUNT

	Unrestricted Funds 31 July 2023 £	Restricted Funds 31 July 2023 £	Total Year ended 31 July 2023 £	Unrestricted Funds 31 July 2022 £	Restricted Funds 31 July 2022 £	Total Period ended 31 July 2022 £
RECEIPTS (Income)						
Grants and donations						
Individuals	726	-	726	3,040	-	3,040
Corporate and organisations	3,703	-	3,703	14,162	-	14,162
Grants	<u>10,400</u>	<u>58,348</u>	<u>68,748</u>	<u>23,196</u>	<u>42,500</u>	<u>65,696</u>
	14,829	58,348	73,177	40,398	42,500	82,898
Income from Charitable Activities						
Supervised and supported contact fees	49,745	-	49,745	30,695	-	30,695
Handover and referrals	3,665	-	3,665	1,941	-	1,941
Counselling	160	-	160	50	-	50
Other activities	<u>18,662</u>	<u>-</u>	<u>18,662</u>	<u>9,298</u>	<u>-</u>	<u>9,298</u>
	72,232	-	72,232	41,984	-	41,984
Other income	<u>11,691</u>	<u>-</u>	<u>11,691</u>	<u>9,250</u>	<u>-</u>	<u>9,250</u>
TOTAL RECEIPTS	<u>98,752</u> =====	<u>58,348</u> =====	<u>157,100</u> =====	<u>91,632</u> =====	<u>42,500</u> =====	<u>134,132</u> =====
PAYMENTS (Expenditure)						
Fundraising						
Fundraising expenses	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>
Direct Charitable Activities						
Centre staff costs and contractor costs	-	23,220	23,220	19,490	-	19,490
Office staff	-	16,893	16,893	9,925	-	9,925
Activity costs	282	797	1,079	1,004	65	1,069
Purchases	66	605	671	233	69	302
Training	4,260	-	4,260	1,450	-	1,450
Rent / lease of Centre	16,500	-	16,500	15,600	-	15,600
Rates	-	-	-	1,332	-	1,332
Repairs and maintenance of Centre	1,033	83	1,116	1,855	-	1,855
Equipment purchases	3,238	72	3,310	10,332	-	10,332
Establishment costs, heat and light	2,890	-	2,890	1,858	-	1,858
Travel and accommodation	<u>251</u>	<u>1,186</u>	<u>1,437</u>	<u>984</u>	<u>20</u>	<u>1,004</u>
C/fwd	28,520	42,856	71,376	64,063	154	64,217

**TIDAL FAMILY SUPPORT CIO
RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR ENDED 31 JULY 2023**

RECEIPTS AND PAYMENTS ACCOUNT (continued...)

	Unrestricted Funds 31 July 2023	Restricted Funds 31 July 2023	Total Year ended 31 July 2023	Unrestricted Funds 31 July 2022	Restricted Funds 31 July 2022	Total Period ended 31 July 2022
	£	£	£	£	£	£
B/fwd	28,520	42,856	71,376	64,063	154	64,217
Support Costs						
Support staff	17,225	24,965	42,190	15,399	4,060	19,459
Telephone and IT costs	818	10	828	7,036	-	7,036
Insurance	1,398	-	1,398	1,225	-	1,225
Bank and card charges	259	-	259	28	-	28
Memberships and subscriptions	902	68	970	3,648	-	3,648
Advertising and promotion	2,075	-	2,075	1,881	-	1,881
Other expenditure	7,014	76	7,090	3,566	-	3,566
Loan repayment	7,700	-	7,700	-	-	-
	65,911	67,975	133,886	96,846	4,214	101,060
Governance						
Legal and professional	<u>16,972</u>	<u>338</u>	<u>17,310</u>	<u>3,145</u>	<u>-</u>	<u>3,145</u>
TOTAL PAYMENTS	<u>82,883</u> =====	<u>68,313</u> =====	<u>151,196</u> =====	<u>99,991</u> =====	<u>4,214</u> =====	<u>104,205</u> =====
NET SURPLUS/(DEFICIT) OF INCOME OVER EXPENSES	15,869	(9,965)	5,904	(8,359)	38,286	29,927
Transfer between funds	-	-	-	-	-	-
Cash funds at 1 August 2022	<u>11,441</u>	<u>38,286</u>	<u>49,727</u>	<u>19,800</u>	<u>-</u>	<u>19,800</u>
Cash funds at 31 July 2023	<u>27,310</u> =====	<u>28,321</u> =====	<u>55,631</u> =====	<u>11,441</u> =====	<u>38,286</u> =====	<u>49,727</u> =====

**TIDAL FAMILY SUPPORT CIO
RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR ENDED 31 JULY 2023**

STATEMENT OF ASSETS AND LIABILITIES

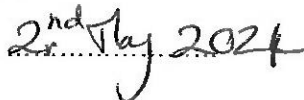
	Unrestricted Funds 31 July 2023	Restricted Funds 31 July 2023	Total Year ended 31 July 2023	Unrestricted Funds 31 July 2022	Restricted Funds 31 July 2022	Total Period ended 31 July 2022
	£	£	£	£	£	£
BANK AND CASH FUNDS						
Bank accounts	26,014	28,321	54,335	11,270	38,286	49,556
Cash in hand	<u>1,296</u>	<u>-</u>	<u>1,296</u>	<u>171</u>	<u>-</u>	<u>171</u>
	<u>27,310</u>	<u>28,321</u>	<u>55,631</u>	<u>11,441</u>	<u>38,286</u>	<u>49,727</u>
OTHER ASSETS						
Contact fees due	<u>5,335</u>	<u>-</u>	<u>5,335</u>	<u>1,190</u>	<u>-</u>	<u>1,190</u>
OTHER LIABILITIES						
Supplier accounts due	-	-	-	2,790	-	2,790
Accruals	2,500	-	2,500	1,200	-	1,200
Other liabilities	<u>-</u>	<u>-</u>	<u>-</u>	<u>8,710</u>	<u>-</u>	<u>8,710</u>
	<u>2,500</u>	<u>-</u>	<u>2,500</u>	<u>12,700</u>	<u>-</u>	<u>12,700</u>

These receipts and payment accounts were approved by the Trustees and signed on their behalf.

Signed: 

Name: Zoe Findon,

Role: Chair of Trustees

Dated: 

Tidal Family Support

England & Wales - Charity number 1171718

Accounts

Registered Charity Number: 1171718

Charitable Incorporated Organisation

TIDAL FAMILY SUPPORT

**TRUSTEES ANNUAL REPORT AND
RECEIPTS AND PAYMENTS ACCOUNT**

FOR THE YEAR ENDED

31 JULY 2022

**TIDAL FAMILY SUPPORT CIO
RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR ENDED 31 JULY 2022**

CONTENTS	PAGE
Trustees' Annual Report	1-3
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**TIDAL FAMILY SUPPORT CIO
RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR ENDED 31 JULY 2022**

TRUSTEES' ANNUAL REPORT

REFERENCE AND ADMINISTRATION DETAILS

The principal address of the charity is:-
Roman House, Rink Road, Ryde, Isle of Wight, PO33 1LP

Names of the trustees who managed the charity during the year were:

Zoe Findon (Chair) (appointed 25 March 2022)
Sharon Armitage
Emily Arnold (appointed 13 October 2022) (Treasurer)
Fiona Bindley (resigned 29 November 2022)
Emma Jelly
Brian Lewis (resigned 29 November 2022)
Helen Mary Smallwood (Secretary)
Graham Steele (appointed 16 March 2022) (2nd Chair)
Stephen Bindley (resigned 17 January 2022)

Charity Name – Tidal

Website: www.tidalfamilysupport.org.uk

OBJECTIVES

The charitable objectives of the charity as set out in the constitution are:

1. To ensure safe contact between children and their non-resident parent and where applicable extended family. Both in the centre and the wider community.
2. To provide support services for parents going through separation and divorce, by offering tools and solutions to manage the difficult transitions that accompany divorce and separation and where possible reduce the need to go to court.
3. To implement the correct policies and procedures as outlined by our accrediting body The National Association of Child Contact Centres (NACCC) as we are an enhanced accredited member, the only one on the Island.

Our contact services aims are to promote beneficial relationships between sibling groups, or children and their adult relatives. Whilst mitigating risks relating to their parents mental health problems, drug and alcohol misuse and learning difficulties. Without our service such contact would not be possible or affordable locally.

We have considerable experience promoting contact for children who have experienced trauma as a consequence of exposure to domestic abuse within their family.

STRUCTURE, GOVERNANCE AND MANAGEMENT

The Charity is registered as a Charitable Incorporated Organisation (CIO) under charity number 1171718 and was registered with the Charity Commission on 21 February 2017.

The day to day running of the centre is operationally managed by Melanie Lewis, who reports on a regular basis directly to Zoe Findon, the Chair of Trustees, and works alongside Emily Arnold, Treasurer and Trustee to manage cashflow. Tidal now has 6 paid employees and 10 volunteers and a board of Trustees. The demand for our service has seen a significant increase as a direct result of the COVID 19 pandemic from 2021 to 2022. This has resulted in an increase of 64% more families accessing our services. The trustees are responsible for the overall strategic plan and detailed annual plans, encapsulating both finances and business methods.

The charity's income continues to grow year on year and has been very pleased to be able to start employing staff full time rather than wholly relying on volunteers. Our trustees have a direct impact on the charity and perform a multitude of tasks that benefit the well-run centre and the families. These include overall control of finances and working closely with the centre manager to ensure best practice.

TIDAL FAMILY SUPPORT CIO RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR ENDED 31 JULY 2022

TRUSTEES' ANNUAL REPORT (continued)

ACTIVITIES AND ACHIEVEMENTS

During 2022 / 2023 the Trustees have sought to ensure controls are in place throughout, processes and efficiency is achieved to allow the team to deliver services and the charity to be resilient and not dependent on one individual.

One of the areas the board of trustees provides expertise and local community knowledge is about this group of children who have experienced family breakdown. We are advised by our local family justice board and designated family district judge, that our contact services are essential to the progression of legal proceedings for separated parents. However, there is no statutory core funding for the services we provide. It has been identified by both our current service users, as well as a range of multi-agency professionals in the local area, that our contact centre services are vital to safeguard the children we support.

As our value to the community and the quality of the services we provide has been recognised on the Island and in 2022 we have taken on contracts with the IWCC and Barnardo's.

We utilise our Chamber of Commerce membership on the Isle of Wight, which also provides access to cost effective HR support, and allows us to explore corporate welfare sponsorship, primarily through services. An example of this is the preferential terms we are receiving from Wightfibre and PC Consultants.

This year Tidal are a nominee for the Community Impact Award (Awards in May), the application and nomination very much demonstrate how well respected the vital work Tidal does.

On a strategic level, Tidal Family Support is taking on more projects that are funded by IWCC and other public agencies. Focussing on delivering core services ensures that Tidal can meet objectives of key contracts and grants.

We continue to partner with venues to provide a variety of experiences and locations for our contacts. This year, the Wildheart Sanctuary has been the venue for several of our events, broadening their service user base, to include families who otherwise would not be able to afford to attend.

PLANS FOR FUTURE PERIODS

Tidal Family Support are continuing to develop skills and use the current core team to help more families. By providing holistic support for the whole family within the intended outcome of effective co-parenting and reducing the likelihood of returning to family court. At the same time of mitigating the impact on the children caused by separation and enabling them to have aspirations for their futures. It is our plan to recruit more volunteers to further grow and develop the provision on the Isle of Wight.

FINANCIAL REVIEW AND RESERVES POLICY

Building on last year's financial improvement, Tidal has continued to implement improved accounting practices to support both reporting and control. Helping parents keep on top of payments, ensures that contact can be maintained, and income stream is preserved. Keeping an eye on the economic environment we have worked with the National Lottery to secure additional funding, covering funds already awarded to cover staff costs. Controls are in place to ensure that this, and other, grant funding and is being spent appropriately e.g., Lottery funding is covering staff costs for 2 years.

The charity has recently benefited from Wightfibre Connected Communities programme and receive phone and broadband at massive discount.

New grants, contracts and funding streams continue to be applied for, and won, to provide the sustainability and longevity that the centre needs to remain successfully operational. At the same time a recruitment drive for additional volunteer staff is continuing. The improved management processes have been designed to support both grant applications and facilitate reporting returns to funders.

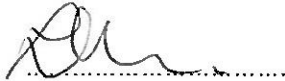
Our accounts show that the financial picture continues to improve. The year to 31 July 2022 saw income generated of £134,132 (long period to 31 July 2021 - £118,284), and incurred expenditure of £104,205 (long period to 31 July 2021 - £106,080). The surplus of £29,927 was mainly in respect of ongoing project funding. The Charity closed the period with closing cash funds of £49,727 (2021 - £19,800), which will be used to progress the projects of the Charity.

**TIDAL FAMILY SUPPORT CIO
RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR ENDED 31 JULY 2022**

TRUSTEES' ANNUAL REPORT (continued)

Tidal Family Support is a relatively young charity, and needs to generate surpluses to accumulate reserves to provide for the long term of the Charity. Trustees have a reserves policy of holding reserves equivalent to six months ongoing expenditure to provide for the continuation of the service and allow for the fluctuation of income. The charity is working on improving the level of reserves to meet the stated policy.

This report was approved by the Board of Trustees and signed on their behalf:



Zoe Findon – Chair of Trustees

16th July 2023

Dated

**TIDAL FAMILY SUPPORT CIO
RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR ENDED 31 JULY 2022**

INDEPENDENT ACCOUNTANTS' REPORT TO THE TRUSTEES OF TIDAL FAMILY SUPPORT CIO

I report to the charity trustees on my examination of the receipts and payments accounts of the charity for the period ended 31 July 2022, which are set out on pages 5 to 7.

Responsibilities and basis of report

As the charity's trustees you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act'). I report in respect of my examination of the charity's accounts carried out under section 145 of the Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the charity as required by section 130 of the Act; or
2. the accounts do not accord with those records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Moore (South) LLP

Kevin R Cooper BA FCA DChA
For and on behalf of
Moore (South) LLP
Chartered Accountants
9 St John's Place
Newport
Isle of Wight
PO30 1LH

Dated *17 May 2023*

**TIDAL FAMILY SUPPORT CIO
RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR ENDED 31 JULY 2022**

RECEIPTS AND PAYMENTS ACCOUNT

	Unrestricted Funds 31 July 2022	Restricted Funds 31 July 2022	Total Year ended 31 July 2022	Unrestricted Funds 31 July 2021	Restricted Funds 31 July 2021	Total Period ended 31 July 2021
	£	£	£	£	£	£
RECEIPTS (Income)						
Notes						
Grants and donations						
Individuals	3,040	-	3,040	827	-	827
Corporate and organisations	14,162	-	14,162	18,575	-	18,575
Grants	<u>23,196</u>	<u>42,500</u>	<u>65,696</u>	<u>57,383</u>	<u>10,000</u>	<u>67,383</u>
	40,398	42,500	82,898	76,785	10,000	86,785
Income from Charitable Activities						
Supervised and supported contact fees	30,695	-	30,695	22,233	-	22,233
Handover and referrals	1,941	-	1,941	3,015	-	3,015
Counselling	50	-	50	80	-	80
Other activities	<u>9,298</u>	<u>-</u>	<u>9,298</u>	<u>1,707</u>	<u>-</u>	<u>1,707</u>
	41,984	-	41,984	27,035	-	27,035
Other income	<u>9,250</u>	<u>-</u>	<u>9,250</u>	<u>4,464</u>	<u>-</u>	<u>4,464</u>
TOTAL RECEIPTS	<u>91,632</u>	<u>42,500</u>	<u>134,132</u>	<u>108,284</u>	<u>10,000</u>	<u>118,284</u>
	=====	=====	=====	=====	=====	=====
PAYMENTS (Expenditure)						
Fundraising						
Fundraising expenses	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>
	-	-	-	-	-	-
Direct Charitable Activities						
Centre staff costs and contractor costs	19,490	-	19,490	13,986	17,000	30,986
Office staff	9,925	-	9,925	13,915	-	13,915
Activity costs	1,004	65	1,069	1,821	-	1,821
Purchases	233	69	302	166	-	166
Training	1,450	-	1,450	323	-	323
Rent / lease of Centre	15,600	-	15,600	17,671	-	17,671
Rates	1,332	-	1,332	-	-	-
Repairs and maintenance of Centre	1,855	-	1,855	7,572	-	7,572
Equipment purchases	10,332	-	10,332	2,985	-	2,985
Establishment costs, heat and light	1,858	-	1,858	515	-	515
Travel and accommodation	<u>984</u>	<u>20</u>	<u>1,004</u>	<u>492</u>	<u>-</u>	<u>492</u>
C/fwd	64,063	154	64,217	76,446	17,000	76,446

**TIDAL FAMILY SUPPORT CIO
RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR ENDED 31 JULY 2022**

RECEIPTS AND PAYMENTS ACCOUNT (continued...)

	Unrestricted Funds 31 July 2022	Restricted Funds 31 July 2022	Total Year ended 31 July 2022	Unrestricted Funds 31 July 2021	Restricted Funds 31 July 2021	Total Period ended 31 July 2021
	£	£	£	£	£	£
B/fwd	64,063	154	64,217	76,446	17,000	76,446
Support Costs						
Support staff	15,399	4,060	19,459	16,016	-	16,016
Telephone and IT costs	7,036	-	7,036	4,212	-	4,212
Insurance	1,225	-	1,225	1,622	-	1,622
Bank and card charges	28	-	28	245	-	245
Memberships and subscriptions	3,648	-	3,648	480	-	480
Advertising and promotion	1,881	-	1,881	189	-	189
Other expenditure	<u>3,566</u>	<u>-</u>	<u>3,566</u>	<u>2,899</u>	<u>-</u>	<u>2,899</u>
	96,846	4,214	101,060	25,663	-	25,663
Governance						
Legal and professional	<u>3,145</u>	<u>-</u>	<u>3,145</u>	<u>3,971</u>	<u>-</u>	<u>3,971</u>
TOTAL PAYMENTS	99,991 =====	4,214 =====	104,205 =====	89,080 =====	17,000 =====	106,080 =====
NET SURPLUS/(DEFICIT) OF INCOME OVER EXPENSES	(8,359)	38,286	29,927	19,204	(7,000)	12,204
Transfer between funds	-	-	-	-	-	-
Cash funds at 1 August 2021	<u>19,800</u>	<u>-</u>	<u>19,800</u>	<u>596</u>	<u>7,000</u>	<u>7,596</u>
Cash funds at 31 July 2022	11,441 =====	38,286 =====	49,727 =====	19,800 =====	- =====	19,800 =====

**TIDAL FAMILY SUPPORT CIO
RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR ENDED 31 JULY 2022**

STATEMENT OF ASSETS AND LIABILITIES

	Unrestricted Funds 31 July 2022	Restricted Funds 31 July 2022	Total Year ended 31 July 2022	Unrestricted Funds 31 July 2021	Restricted Funds 31 July 2021	Total Period ended 31 July 2021
	£	£	£	£	£	£
BANK AND CASH FUNDS						
Bank accounts	11,270	38,286	49,556	19,750	-	19,750
Cash in hand	<u>171</u>	<u>-</u>	<u>171</u>	<u>50</u>	<u>-</u>	<u>50</u>
	<u>11,441</u>	<u>38,286</u>	<u>49,727</u>	<u>19,800</u>	<u>-</u>	<u>19,800</u>
	=====	=====	=====	=====	=====	=====
OTHER ASSETS						
Fee payments due	<u>-</u>	<u>-</u>	<u>-</u>	<u>3,970</u>	<u>-</u>	<u>3,970</u>
OTHER LIABILITIES						
PAYE due	-	-	-	2,289	-	2,289
Supplier accounts due	2,790	-	2,790	4,148	-	4,148
Accruals	1,200	-	1,200	-	-	-
Other liabilities	<u>8,710</u>	<u>-</u>	<u>8,710</u>	<u>600</u>	<u>-</u>	<u>600</u>
	<u>12,700</u>	<u>-</u>	<u>12,700</u>	<u>7,037</u>	<u>-</u>	<u>7,037</u>
	=====	=====	=====	=====	=====	=====

These receipts and payment accounts were approved by the Trustees on 16/5/23 and signed on their behalf.

Signed: 

Name: Emily Arnold

Role: Treasurer

Tidal Family Support

England & Wales - Charity number 1171718

Accounts

Jigsaw Family Support CIO
Charity Number 1171718

Annual Accounts for year ended 31st January 2020

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Notes - Analysis of Income	6
Notes - Resources Expended	7

Jigsaw Family Support CIO

Charity Number 1171718

**Administrative & Legal information for the Year Ending 31st January
2020**

Charity Name: Jigsaw Family Support

Charity Registration Number: 1171718

Registered Address: Roman House, Rink Road, Ryde, Island of Wight,
PO33 1LP

Trustees: Alex Tana (Chairperson), David Breach and Karen Lucioni.

Bookkeeping & Annual Accounts preparation: South Island
Accountancy Ltd

Independent Examiner: David Simms B.A A.C.M.A. Office 1, Rill Farm,
Canteen Road, Whiteley Bank, Isle of Wight, PO38 3AF

Bank: Lloyds Bank, Union Street, Ryde, Isle of Wight

Jigsaw Family Support CIO
Charity Number 1171718

Independent Examiners Report

INDEPENDENT EXAMINER'S REPORT

I report on the financial statements of Jigsaw Family Support for the year ended 31st January 2020, which are set out on pages 1-7.

Respective responsibilities

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144 of the Charities Act 2011 and that an independent examination is needed.

Basis of Independent Examiner's report

It is my responsibility to:

- Examine the accounts under section 145 of the Charities Act,
- To follow the procedures laid down in the general directions given by the Charity Commission (under section 145(a)(b) of the Charities Act, and
- To state whether particular matters have come to my attention

Independent Examiner's statement

My examination was carried out in accordance with general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair' view and the report is limited to those matters set out in the statement below.

In connection with my examination, no material matters have come to my attention (other than that disclosed below*) which gives me cause to believe that in, any material respect:

- The accounting records not kept in accordance with section 130 of the Charities Act; or
- The accounts did not accord with the accounting records; or
- The accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have come across no other matter in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

 Date 

David Simms B.A A.C.M.A

Office 1 Rill Farm
Canteen Road
Whiteley Bank
Isle of Wight
PO383AF

Jigsaw Family Support CIO
Charity Number 1171718

Statement of Financial Activities
For the Year Ended 31st January 2020

	Notes	Unrestricted Funds 31/01/2020	Restricted Funds 31/01/2020	Total Funds 31/01/2020
Income				
Donations		7,863		7,863
Grants		7,805	10,000	17,805
		<u>15,668</u>	<u>10,000</u>	<u>25,668</u>
Income from Charitable Activities		19,030		19,030
Income from other Trading Activities				
Fundraising		10,222		10,222
Charity Shop Sales		6,627		6,627
		<u>51,547</u>	<u>10,000</u>	<u>61,547</u>
Expenditure				
Cost of Raising Funds		126		126
Charitable Activities		737		737
Other		60,884	3,000	63,884
Total Expenditure		<u>61,747</u>	<u>3,000</u>	<u>64,747</u>
Net Income(Expenditure)		<u>-10,200</u>	<u>7,000</u>	<u>-3,200</u>
Other Recognised Gains		0	0	0
Net Movement of Funds		<u>-10,200</u>	<u>7,000</u>	<u>-3,200</u>
Reconciliation of Funds				
Total Funds Brought Forward		<u>10,796</u>		<u>10,796</u>
Total Funds Carried Forward		<u>596</u>	<u>7,000</u>	<u>7,596</u>

Statement of Assets and Liabilities
 For the Year Ended 31st January 2020

	Unrestricted Funds 31/01/2020	Restricted Income Funds 31/01/2020	Total this year 31/01/2020
Current Assets			
Current Account - Lloyds	96	7,000	7,096
Cash in hand	500		500
Total Current Assets	596	7,000	7,596
Total Net Assets	<u>596</u>	<u>7,000</u>	<u>7,596</u>
Funds of the Charity			
Restricted income funds			
Unrestricted funds	596	7,000	7,596
Total Funds	<u>596</u>	<u>7,000</u>	<u>7,596</u>

Signed by one or two trustees on behalf of all the trustees

Signature

Print Name



ALEX TAVA

Trustee

DAVID BRAEH

Trustee

Notes to the Accounts for the year ended 31st January 2020

1.1 Basis of accounting

The financial statements have been prepared in accordance with the Charities Act 1993 Section 42(3), using the Receipts and Payments basis available to small charities.

Accounting Policies

2.2 INCOME

Recognition of These are included in the Statement of Financial Activities (SoFA) when
All voluntary giving is included for the period in which it is given
All other income is generally recognised when it is receivable.

Grants and Donations Grants and donations are only included in the SoFA when the general income recognition criteria are met.
In the case of performance related grants, income must only be recognised to the extent that the charity has provided the specified goods or services as entitlement to the grant only occurs when the performance related conditions are met.

Government grants The charity has not received any government grants in the reporting period.

Tax reclaims on Donations and gifts Gift aid receivable is included in income when there is a valid declaration from the donor. Any Gift Aid recovered on a donation is considered to be part of that gift and is treated as an addition to the same fund as the initial donation unless the donor or terms of the appeal specify otherwise.

Support costs The charity has incurred expenditure on support costs.

Volunteer help The support received from volunteers is intangible costs and is not included within the financial statements as this voluntary contribution to charity is incalculable.

Taxation The Charity is potentially exempt from taxation in respect of income to the extent that such income and gains are applied exclusively to charitable purposes. No provision for taxation has been made in these financial statements.

2.3 EXPENDITURE AND LIABILITIES

Resources Expended Resources expended are recognised in the period in which they were incurred and include any attributable VAT which cannot be recovered. They are allocated to the particular activity to

they relate.

Liability recognition Liabilities are recognised where it is more likely than not that there is a legal or constructive obligation that can be measured with reasonable certainty.

Governance and support costs Support costs have been allocated between governance costs and other support. Governance costs comprise all costs involving public accountability of the charity and its compliance with regulation and good practice.

2.4 ASSETS

Tangible Fixed Assets These are capitalised if they can be used for more than one year and cost at least £500. They are valued at cost. Assets have been depreciated using the Straight Line method over a period of five years.

2.5 TRUSTEE REMUNERATION

None of the trustees have been paid any remuneration or received any other benefits from an employment with the charity or a related entity.

Trustees' expenses No trustees have been reimbursed for out of pocket expenses .

Notes to the Accounts for the Year Ended 31st January 2020 - Continued
Analysis of Income

Analysis of Income		Unrestricted Funds	Restricted Funds	Total Funds
Donations and Legacies	Donations - Individual	2,500		2,500
	Donations - Organisations	<u>5,363</u>		<u>5,363</u>
		7,863	<u>0</u>	<u>7,863</u>
Grants	Grants - Unrestricted	7,805		7,805
	Restricted Grants		<u>10,000</u>	<u>10,000</u>
		<u>7,805</u>	10,000	<u>17,805</u>
Charitable Activities	Project Service Income			
	C100 Fee	100		100
	Consultation with Tina	300		300
	Form Completion	310		310
	Handover Fee	1,550		1,550
	Playgroup	100		100
	Referral Fee	175		175
	Room Hire	4,175		4,175
	Sample Collection	350		350
	Supervised Contact	5,120		5,120
	Supported Contact	<u>6,850</u>		<u>6,850</u>
	19,030	<u>0</u>	<u>19,030</u>	
Other Trading Activities	Fundraising	10,222		10,222
	Charity Shop Income	<u>6,627</u>		<u>6,627</u>
		16,849	<u>0</u>	<u>16,849</u>
Total	<u>51,547</u>	<u>10,000</u>	<u>61,547</u>	

Notes to the Accounts for the Year Ended 31st January 2020 - Continued
Analysis of Resources Expended

		Unrestricted Funds	Restricted Funds	Total Funds
cost of Sales				
Expenditure on raising funds	Fund Raising Expenses	126		126
	Promotional Expenses			0
		<u>126</u>	<u>0</u>	<u>126</u>
Expenditure on charitable activities				
Expenditure on charitable activities	Direct Project Expenditure			
	Childrens' Play Equipment	101		101
	Childrens' Activity Sessions	7		7
	Support Worker Costs	<u>629</u>		<u>629</u>
		<u>737</u>	<u>0</u>	<u>737</u>
Governance Costs				
Governance Costs	Accountancy Fees			0
	Legal and Professional Costs	<u>311</u>		<u>311</u>
	Total Governance Costs	<u>311</u>	<u>0</u>	<u>311</u>
Office/Administrative Expenses				
Office/Administrative Expenses	Advertising/Promotional	217		217
	Bank Charges	421		421
	Clothing Branded			0
	Insurances	457		457
	Ipad on contract			0
	Mobile Phone			0
	Networking			0
	Phone Costs	5,259		5,259
	Photocopier Rental	412		412
	Printing Postage and Stationery	549		549
	Refreshments	129		129
	Software/Computer Costs	931		931
	Subscriptions	894		894
	Training and Development	168		168
	Travel and Accommodation	285		285
	Website Hosting	<u>207</u>		<u>207</u>
		<u>9,929</u>	<u>0</u>	<u>9,929</u>
Premises				
Premises	Premises Expenditure - Offices			
	Business Rates Roman House	0		0
	CCTV & Security	509		509
	Cleaning	385		385
	Electricity	1,790		1,790
	Equipment expenses (low value)	69		69
	Gas			0
	Repairs and maintenance (Premises)	651		651
	Water Cooler			0
		<u>3,404</u>	<u>0</u>	<u>3,404</u>
	Rent or Lease of Buildings			
	Rent/Lease of Centre	14,400		14,400
	Rent/Lease of Storage Unit 6	<u>3,251</u>		<u>3,251</u>
	<u>17,651</u>	<u>0</u>	<u>17,651</u>	
Charity Shop				
Charity Shop	Shop Expenditure			
	Maintenance	316		316
	Cleaning			0
	Electricity	460		460
	Gas			0
	Equipment			0
	Promotional	106		106
Rent	<u>280</u>		<u>280</u>	
	<u>1,162</u>	<u>0</u>	<u>1,162</u>	
Staffing Costs				
Staffing Costs	Staff & Volunteer Costs			
	Office Staffing Costs	28,072	3,000	31,072
	Staff Welfare	184		184
	Volunteer Gratuity			0
	Volunteer Travel Expenses			0
	<u>28,256</u>	<u>3,000</u>	<u>31,256</u>	
Other Expenditure				
Other Expenditure	Uncategorised expenses	<u>171</u>		<u>171</u>
		<u>171</u>	<u>0</u>	<u>171</u>
Total Expenditure		<u><u>61,747</u></u>	<u><u>3,000</u></u>	<u><u>64,747</u></u>