

HUDDERSFIELD SAMARITANS

England & Wales · Charity number 1171206

Details

Status Registered

Legal form CIO

Registered 2017-01-19

Register [View on the Charity Commission register](#)

Contact

Address Samaritans
14 New North Parade
Huddersfield
HD1 5JP

Phone 01484 240698

Email huddersfield.director@samaritans.org

Website <https://www.samaritans.org/branches/huddersfield/>

Activities

Objects: THE OBJECTS OF THE CHARITY ARE: 3.1 TO ENABLE PERSONS IN HUDDERSFIELD AND THE SURROUNDING AREA AS WELL AS ELSEWHERE WHO ARE EXPERIENCING FEELINGS OF DISTRESS OR DESPAIR, INCLUDING THOSE WHO MAY BE AT RISK OF SUICIDE, TO RECEIVE CONFIDENTIAL EMOTIONAL SUPPORT AT ANY TIME OF THE DAY OR NIGHT IN ORDER TO IMPROVE THEIR EMOTIONAL HEALTH AND TO REDUCE THE INCIDENCE OF SUICIDE; 3.2 TO PROMOTE A BETTER UNDERSTANDING IN SOCIETY OF SUICIDE, SUICIDAL BEHAVIOUR AND THE VALUE OF EXPRESSING FEELINGS WHICH MAY OTHERWISE LEAD TO SUICIDE OR IMPAIRED EMOTIONAL HEALTH; AND 3.3 TO COLLABORATE WITH AND SUPPORT SAMARITANS CENTRAL CHARITY AND ITS AFFILIATED BRANCHES IN FULFILLING THESE OBJECTS.

Activities: TO ENABLE PERSONS EXPERIENCING DISTRESS/DESPAIR, INCLUDING THOSE AT RISK OF SUICIDE, TO RECEIVE CONFIDENTIAL EMOTIONAL SUPPORT AT ANY TIME TO IMPROVE THEIR EMOTIONAL HEALTH & REDUCE THE INCIDENCE OF SUICIDE; TO PROMOTE A BETTER UNDERSTANDING OF SUICIDAL BEHAVIOUR & THE VALUE OF EXPRESSING FEELINGS WHICH LEAD TO SUICIDE; TO SUPPORT SAMARITANS CENTRAL CHARITY IN FULFILLING THESE OBJECTS.

Classification

- **How:** Provides Services, Provides Advocacy/advice/information
- **What:** Education/training, The Advancement Of Health Or Saving Of Lives
- **Who:** The General Public/mankind

Geography

- **Area of benefit:** HUDDERSFIELD AND THE SURROUNDING AREA
- Kirklees

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£59,922	£135,727	-	-
2024-03-31	£92,026	£114,727	-	-
2023-03-31	£71,131	£106,053	-	-
2022-03-31	£83,333	£77,202	-	-
2021-03-31	£54,529	£65,979	-	-

Trustees

Name	Role	Appointed
ALISON JANE CHOWN		2020-07-25
Amy Louise Freear Prout		2022-10-15
Dr Krishna Isukapalli		2025-10-18
Esther McNeil		2024-11-30
Fameeda Ahmed		2020-07-25
Glennys Ruth Scrivener		2022-10-15
Professor Joseph Bernard Sweeney		2023-10-28
Richard William Longbottom		2025-10-18
Samantha Hirst		2025-10-18
Shafena Mahmud		2025-10-18

Linked charities

- HUDDERSFIELD SAMARITANS (1171206-1)

HUDDERSFIELD SAMARITANS

England & Wales - Charity number 1171206

Accounts



HUDDERSFIELD SAMARITANS ANNUAL REPORT 2024-2025

14 NEW NORTH PARADE, HUDDERSFIELD, HD1 5JP

CHARITY NUMBER: 1171206

DIRECTOR'S REPORT

It seems a very long time now since I stepped down from being the director of Huddersfield Samaritans. I am now settled in my new roles within the branch and the organisation as a whole and the leadership of Clare and Shagufta is the new norm. It has been a huge privilege to have had the opportunity to lead the branch and work with such amazing people: shop volunteers, listening volunteers, support volunteers and trustees. It is an honour to see so many people supporting each other and working to care for people that they have never - and most probably will - never meet. In whatever role they are doing, the volunteers at Huddersfield Samaritans are there for whoever needs support often in their darkest moments. The mix of new, experienced and very experienced volunteers combining forces is what our organisation is all about. It might be a wonderful interaction with a person who comes into our incredible shop, a conversation in the very early morning with a person who has not spoken to anyone for days and making them feel heard, or spending hours ensuring the accounts are ready for our auditors. Being a director of a Samaritans branch allows you to see this wonderful commitment filled with kindness and commitment.

In that last year of my directorship, the main change was to the new duty room. We had guidance that the old main duty room needed to be updated, and the trustees helped to ensure that this huge project came together, and it is sometimes hard to imagine what it was like before. The whole team who worked on this were amazing. The suggestions and feedback really helped shape the new space and Glennys and Mark ensured that every detail was managed with patience and care. We recognise that there were things we couldn't achieve in terms of all the suggestions but hope that our listening volunteers are comfortable in their new room.

The Samaritans shop continues to be the backbone of our organisation and anyone who visits it can see that it is at the heart of Marsh. It is not just a place people come into buy things but a place where the community feels welcomed. The window displays continue to attract comments from people passing by and draw many into see what else we have to offer. Emma continues to do an amazing job and is now supported in her role by Kath as associate manager. They have supported our team there with all the extra training and DBS that needed to be carried out, and I really thank everyone for their patience and hard work.

As well as the amazing fundraising that comes from the shop, we also want to recognise the support we receive from Network Rail for the donations and Huddersfield Station Transpennine Express for allowing us to use their "hub" for training. Thank you also to the Huddersfield War Memorial Trust who continue to support us. It was also wonderful to receive the donation from the collection carried out at the Golden Wedding of two of our former volunteers Graham and Vanessa.

Our listening volunteers continue to offer an incredible support to so many callers via phones, online chat, emails and through our wonderful outreach team. The newish 5-7am shifts are offering a level of support at a time when there is limited coverage

nationally as does our Saturday evening team. We continue to work to increase our nighttime commitment, and this is something that we are looking at going forward. Thank you to all our listening team.

Finally thank you to everyone who is supporting in other ways. We have a great team of support volunteers who go out into the community to raise awareness about our service alongside many of our listening volunteers. The Recruitment and Selection Team continues to work hard interviewing and getting new volunteers ready for training. Our training team, like the recruitment team, have seen new faces join and bring new dynamics to the existing group. Our skills practice volunteers put their dramatic abilities to great use. Amy alongside the rest of the leadership team has been working very hard to embed our Equity, Diversity and Inclusion values, which were already strong, into all our practices. I would like to formally thank Belinda, our regional director, for her support during the most testing times. Thank you as always to my amazing predecessors: Loretta, Christine, Michael and Mary for their support and ideas. I hope I can be as helpful to Clare and Shagufta as you have been to me. Finally thank you again to all the deputy directors and trustees who were part of the leadership team during my tenure - your work and commitment is amazing.

Richard Woffenden

Treasurers Report

Our accounts for year ending 31/03/2025 have been approved by our independent examiners.

As anticipated, we have had a big spend on the branch this year with the refurbishment of the duty room which has resulted in a deficit of £87.2k, last year's deficit was £22.7k. Our donations this year were £4949, part of which was from the sale of The Felix & Bolt books and a generous donation from Huddersfield Pétanque Club where we were their charity of the year.

The shop turnover was £45455 which was down only by £711 on last year. They returned a profit of £ 10467 which despite much higher wages and utility bills, in this climate is a credit to all the hard-working volunteers.

The trustees are very mindful that we have a diminishing bank balance, and we all need to put our thinking caps on to try and push for ways of fundraising to bring in some much-needed income.

I would like to take this opportunity to thank Matt Saward for all his help with the accounts over the past years, which should not go unnoticed and to Sarah Hutton assisting with the pesky spreadsheets!

Glennys Scrivener
Treasurer

INCOME & EXPENDITURE – APRIL 2024 TO MARCH 2025

<u>INCOME</u>	THIS YEAR 2025 £	LAST YEAR 2024 £	CHANGE Better/Worse £
Shop Income	53,987	55,922	-1,935
Donations	4,949	35,251	-30,302
Fundraising	133	0	133
Investment Interest	153	853	-700
TOTAL INCOME	59,222	92,026	-32,804

<u>EXPENDITURE</u>	THIS YEAR 2025 £	LAST YEAR 2024 £	CHANGE Better/Worse £
Shop Rent	14,800	14,782	-18
Shop Rates	538	900	362
Shop Fittings and Repairs	1,895	9,462	7,567
Shop Utilities	6,319	5,824	-495
Shop Sundry Expenses	1,035	1,727	692
Shop Payroll	20,868	12,050	-8,818
Audit A/cs	200	200	0
Bank Charges	263	1,636	1,373
Branch Contribution	1,611	1,513	-98
Building Repairs & Maintenance	51,634	7,867	-43,767
Catering Supplies	273	298	25
Cleaning	7,643	7,676	33
Depreciation	11,177	11,286	109
Insurance	1,551	1,880	329
Misc Expenses	499	460	-39
Office Fittings and Equipment	2,394	3,964	1,570
Printing, Postage and Stationery	0	1,093	1,093
Publicity	0	1,858	1,858
Rates	1,144	1,913	769
Software	594	277	-317
Telephones-all	2,191	2,553	362
Training	969	534	-435
Utilities	7,547	6,970	-577
Volunteer Expenses	2,787	5,390	2,603
Outreach events	7,803	8,710	907
Donations	1,670	7,000	5,330

Subscriptions		35	35	0
Recoverable VAT		-1,481	-3,130	-1,649
TOTAL EXPENDITURE		145,959	114,727	-31,232

SURPLUS/(DEFICIT) FOR THE YEAR	-86,737	-22,701	-64,036
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Shop Report

A bit of highs and lows this year.

Our annual takings are unfortunately a touch on the unhealthy side, which is unusual for us as it's the first time that we are down in income. Although, this being said, in comparison to other charity shops this is still a plus, as several have had to shut and other shops are struggling.

Donations are flowing as fast as Niagara Falls, but unfortunately, we now can't afford Duracell batteries to recharge our bodies, so we've had to resort to the pound shop ones.

This has resulted in 2 heart attacks, 1 pacemaker fitted, 5 broken bones, 2 hip transplants, 8 weak bladders (donations of Tena's welcome) and 14 meltdowns!

On a plus note, we've had a couple of new volunteers start and several children did their works experience from school with us.

We also shared in the visit from our local MP, Harpreet Uppal. This was a lovely occasion for us to meet and show her around and tell her a little bit about what we do.

Some amazing news is that we took part in "The Marshian Arts Trail". This took months of planning and lots of hard work from everyone involved. They were so impressed with how positive and supportive we were at the shop, that they have included us in their film presentation. This is the moment that Kath and myself have earned an Oscar for our interview. Signed photos will be available for a £1 donation!

Most of all I would like to thank everyone in our team for their continued hard work and support.

Thank you, we are blessed to have each and every one of you.

Emma Shop Manager

HUDDERSFIELD SAMARITANS ANNUAL REPORT



Trustees who have served

Esther McNeil
Appointed 30/11/2024

Joe Sweeney
Appointed 28/10/2023

Christine Pickavance
Appointed 15/10/2022

Matthew Seward
Appointed 15/10/2022

Amy Freear
Appointed 15/10/2022

Glennys Scrivener
Appointed 15/10/2022

Mahin Hamidi
Appointed 15/10/2022

Alison Chown
Appointed 25/07/2020

Fameeda Ahmed
Appointed 25/07/2020

Building Maintenance Report

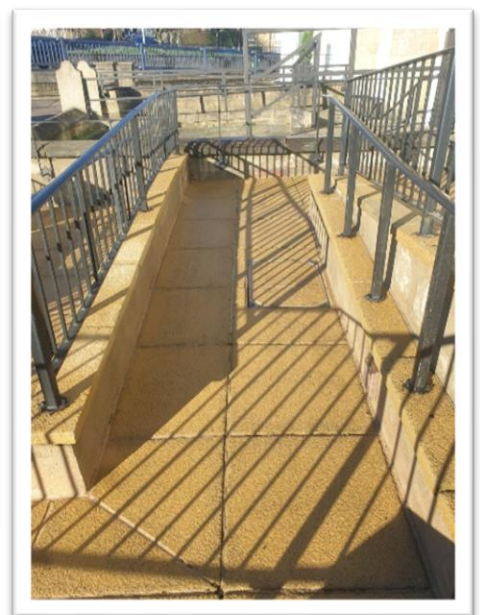
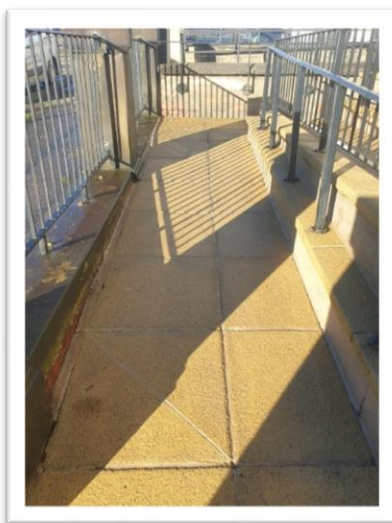
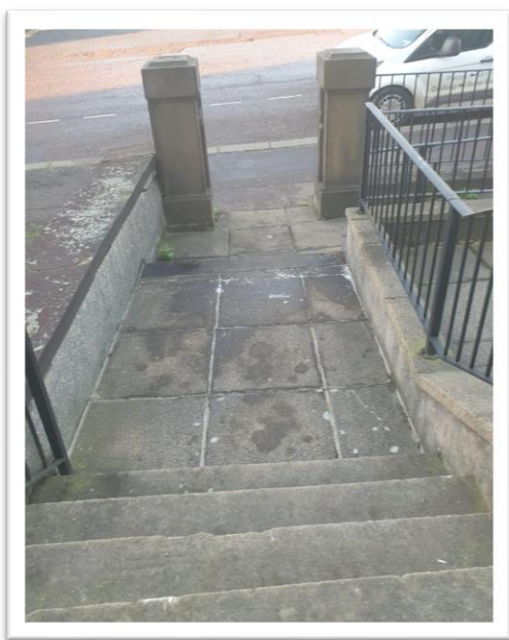
Well, what a year has been had at the branch! We had the Big Refurbishment of the duty that I have to say went on forever, but we got there in the end, and we have our new Duty Room 1 that is fit for the standard that is required by Central Office, and it was officially reopened in June 2025 by our local MP Harpreet Uppal.

I would like to thank everyone for their patience during the disruption, and we managed, with only a few hiccups, to use the other rooms in the building to keep us available for our callers.

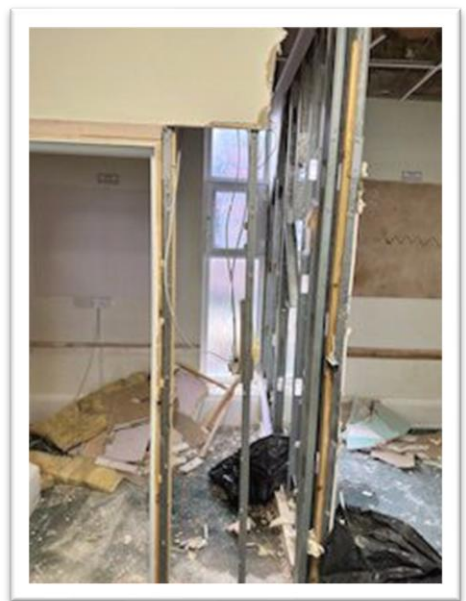
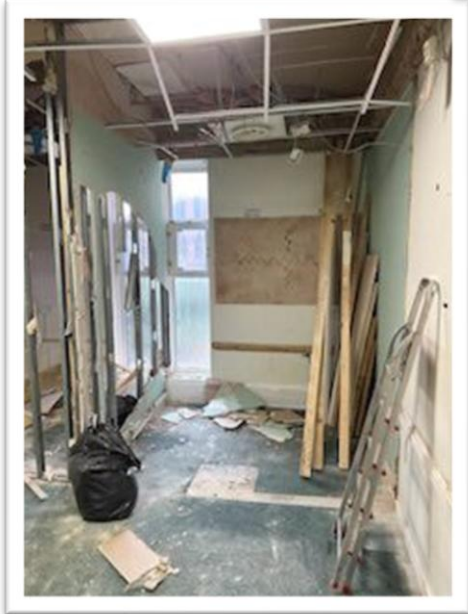
Ben kindly made a fabulous set of cubby holes for outside the duty room so that everyone has a cubby to keep their headphones in.

I have managed to rope in my husband Mark in becoming a support volunteer to help with day-to-day maintenance at the branch and the shop, changing lightbulbs, assisting with fire alarm testing, refitting shelves and fixing items that seem to spontaneously break through no fault of their own!

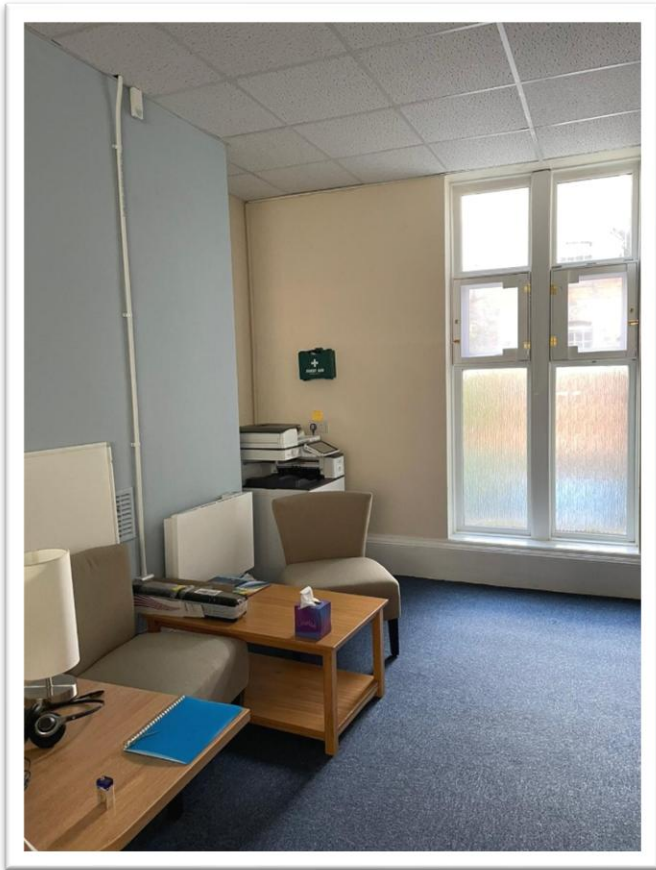
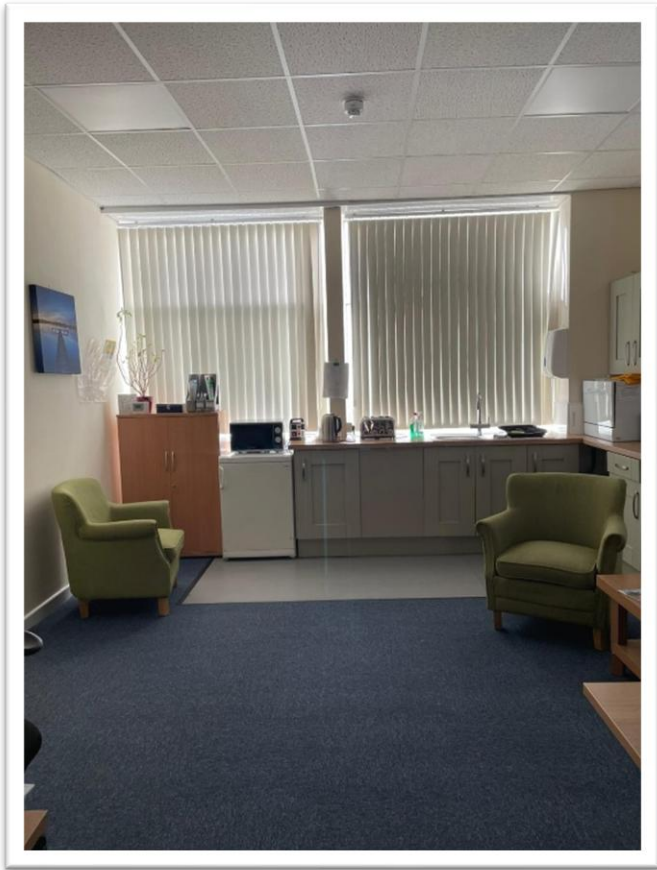
Glennys Trustee



HUDDERSFIELD SAMARITANS ANNUAL REPORT



HUDDERSFIELD SAMARITANS ANNUAL REPORT



Recruitment and Selection Report

Last year's pattern of hybrid interviews has continued and works well for potential Samaritans and for interviewers. We continue to have a mix of Listening and Support volunteers helping with Recruitment.

The system introduced last year of managing recruitment of shop volunteers directly by the shop is working well.

In the year April to April, the numbers selected for training were:

10 for May
12 for October
13 for March

While the pattern of reduced applications is continuing, our numbers are up in terms of people signing up for training.

R & S has continued to be supported by the regular team, but we are always happy to train new volunteers, either at regional level or online. We have a good induction system, which allows volunteers to observe interviews before taking a more active role.

Thanks go, as usual, to our willing band of volunteers, which has comprised

Alison
Christine
Emma
Loretta
Margaret
Mary
Richard
Michael

Training Team Report

Another busy year for the training team. Unfortunately, though we haven't managed to run 3 Core groups this year. Our biggest change however was my appointment as Co Director which in turn meant that I had to step back from my Training DD role, the role I have truly loved and hope I can go back one day.

Happily, Carol 1407 agreed to take on the role and lucky for me has been happy for me to support and stay involved with the training of our new volunteers. I wish her and the team much success.

At the back of 2024 we ran our training from the Mission where we started out with 12 trainees and then in Spring 25, we were back to the Railway station with a group

of 13 trainees. Thank you to Rich 1413 for all his help in supporting us to run at the Railway station in their fabulous facility.

The team this year have done a wonderful job ensuring the new trainees have had the best experience whilst training and for all their help I am eternally grateful. It is with sadness that Julie 1440 left Samaritans and the training team she has been an absolute asset and rock of the team and will be missed.

My thanks go to Carol 1407, Emma 1480 and support volunteer Rachel for all their help.

A big thank you to everyone who has helped with Skills practice we really could not manage without their support and acting skills!!!

Thanks also to Richard 1124 for tirelessly supporting the embedded training and welcome to Helen 1483 who is now working with Richard delivering the embedded sessions

We are currently on with a small group of trainees and have welcomed Diane to the team and we are training back in Branch for the 1st time since Covid due to the temporary closure of the Railway Station.

We look forward to a busy year next year as we look to future proof our branch!!

Clare 1409
Co Director

Huddersfield Samaritans Outreach Report

Hello everyone!

2025 has been another excellent year for the Team. Below is a list of all the events and meetings we have been involved with this year so far.

Monday 20th January

We attended Huddersfield Train Station for Brew Monday. This was popular as ever and well attended. Most commuters did not know we flipped Blue to Brew!

Tuesday 12th February

We met with Huddersfield Lunch Club at the Masonic Rooms and gave a PowerPoint presentation on our work at the Samaritans and a small segment on recruitment. The gathering was very interested in our work as was born out in the Q &A afterwards.

HUDDERSFIELD SAMARITANS ANNUAL REPORT

Tuesday 4th March

I met with Huddersfield Town FC Foundation to explore how our Branch could help their staff which visit a Ladies Prison to promote "Life after Lock Up".

Although, we have not directly supported them as yet, the offer still stands.

Thursday 6th March

We met with Huddersfield Pétanque Club and gave a small talk on the Samaritans and to receive a donation from them.

Tuesday 11th March

We attended an evening networking event with the Rural Men's Health Team.

Friday 14th March

We attended a Health Service/Housing Community event at Huddersfield Town FC, along with other charities.

Tuesday 18th March

The Outreach Team organised and attended the Small Talk Saves Lives at Huddersfield Train Station in conjunction with Trans Pennine Express. This proved extremely popular.

Tuesday 26th March

We attended an on-line meeting with Kirklees Council where we promoted our services.

Our vital work at local train stations has not been as busy this year due to the Trans Pennine Upgrade. It is hoped that we will commence supporting Trans Pennine and Network Rail soon.

As ever, I would like to thank everyone who has taken part in the events this year, giving up your precious spare time to ensure Huddersfield Samaritans continue to have an immense and positive impact on our community.

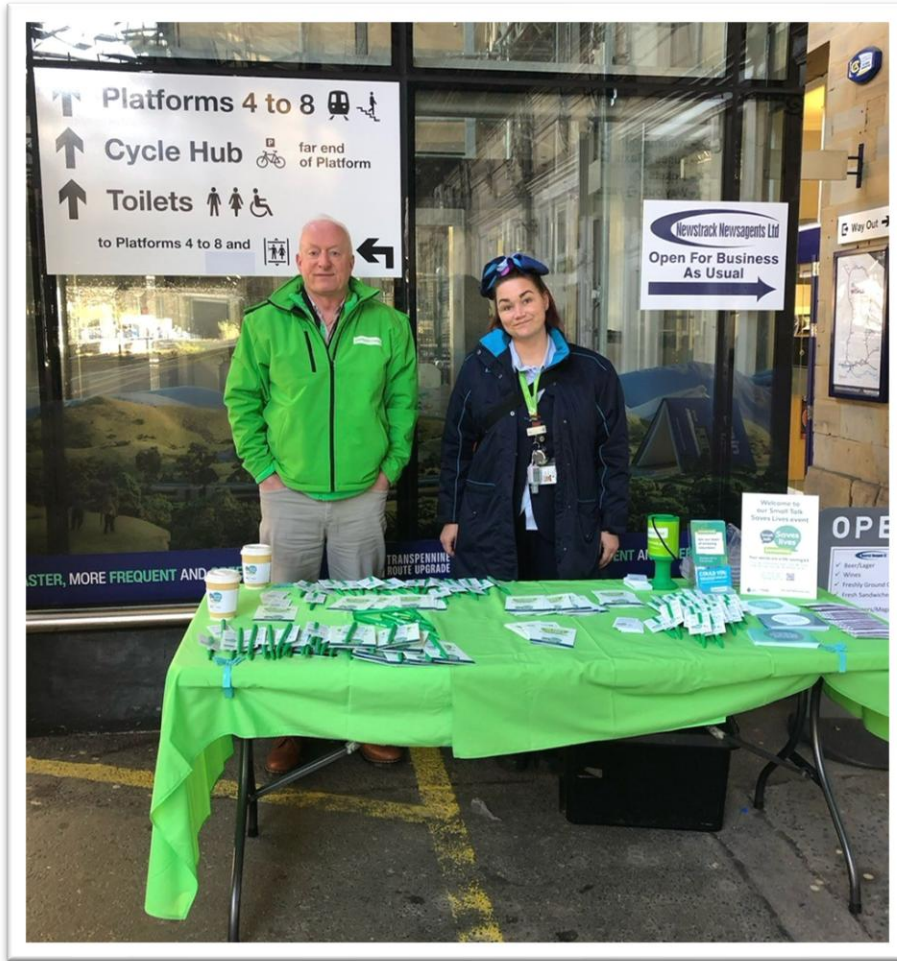
I need and wish to give special thanks to both Judith and Glennys for their invaluable help in the organising of all that we do; without them, it would have so much more difficult.

Finally, anyone wishing to join our team, you would be more than welcome!
Best wishes and many thanks.

Neil1462 DD for Outreach







THANKYOU FOR YOUR SUPPORT

Huddersfield War Memorial Trust
Huddersfield Pétanque Club
Huddersfield Ladies Lunch Club
Felix & Bolt - Transpennie Express
Donations of behalf of Punch running the Glasgow Half
Marathon
Outreach donations

HUDDERSFIELD SAMARITANS
14 NEW NORTH PARADE
HUDDERSFIELD
HD1 5JP

REGISTERED CHARITY NUMBER 1171206
HUDDERSFIELD SAMARTIANS SHOP
114 WESTBOURNE ROAD
MARSH
HUDDERSFIELD
HD1 4LF

IN MEMORIAM

Bryan Cooke 8/10/1931 – 08/06/2025

Bryan started working for Huddersfield Corporation in 1947 (aged 15) and was offered early retirement by Kirklees in 1981. Having attended many (of the then, annual) Book Sales, it had always struck him that the books might sell better if they were sorted by subject and so, in 1983, he offered his services to Huddersfield Samaritans.

Initially at St Peter's Street, then Trinity Street, and finally at New North Parade, he spent many, many hours deep down in the basement, sorting the books so they were always ready for the next Book Sale.

Back problems eventually forced Bryan to stop his book sorting - but not until 2018, at the age of 86(!), after 35 years of continuous service to Samaritans.

He really loved books, maps & local history, as well as being part of our little community - and one of his lasting pleasures was reminiscing about the many Samaritans he had met in his long stint with us.

HUDDERSFIELD SAMARITANS

HUDDERSFIELD SAMARITANS - INCOME & EXPENDITURE APRIL 2024- MARC

THIS YEAR	LAST YEAR
2025	2024
£	£

INCOME

Shop Income		53,987	55,922
Donations		4,949	35,251
Fundraising		133	0
Investment Interest		153	853

TOTAL INCOME

59,222	92,026
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<u>Expenditure</u>			
Shop Rent		14,800	14,782
Shop Rates		538	900
Shop Fittings and Repairs		1,895	9,462
Shop Utilities		6,319	5,824
Shop Sundry Expenses		1,035	1,727
Shop Payroll		20,868	12,050
Audit A/cs		200	200
Bank Charges		263	1,636
Branch Contribution		1,611	1,513
Building Repairs & Maintenance		51,634	7,867
Catering Supplies		273	298
Cleaning		7,643	7,676
Depreciation		11,177	11,286
Insurance		1,551	1,880
Misc Expenses		499	460
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Printing, Postage and Stationery		0	1,093
Publicity		0	1,858
Rates		1,144	1,913
Software		594	277
Telephones-all		2,191	2,553
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Treasurer

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Depreciation		11,177	11,286	109
Insurance		1,551	1,880	329
Misc Expenses		499	460	-39
Office Fittings and Equipment		2,394	3,964	1,570
Printing, Postage and Stationery		0	1,093	1,093
Publicity		0	1,858	1,858
Rates		1,144	1,913	769
Software		594	277	-317
Telephones-all		2,191	2,553	362
Training		969	534	-435
Utilities		7,547	6,970	-577
Volunteer Expenses		2,787	5,390	2,603
Outreach events		7,803	8,710	907
Donations		1,670	7,000	5,330

Subscriptions		35	35	0
Recoverable VAT		-1,481	-3,130	-1,649
TOTAL EXPENDITURE		145,959	114,727	-31,232

SURPLUS/(DEFICIT) FOR THE YEAR	-86,737	-22,701	-64,036
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Shop Report

A bit of highs and lows this year.

Our annual takings are unfortunately a touch on the unhealthy side, which is unusual for us as it's the first time that we are down in income. Although, this being said, in comparison to other charity shops this is still a plus, as several have had to shut and other shops are struggling.

Donations are flowing as fast as Niagara Falls, but unfortunately, we now can't afford Duracell batteries to recharge our bodies, so we've had to resort to the pound shop ones.

This has resulted in 2 heart attacks, 1 pacemaker fitted, 5 broken bones, 2 hip transplants, 8 weak bladders (donations of Tena's welcome) and 14 meltdowns!

On a plus note, we've had a couple of new volunteers start and several children did their works experience from school with us.

We also shared in the visit from our local MP, Harpreet Uppal. This was a lovely occasion for us to meet and show her around and tell her a little bit about what we do.

Some amazing news is that we took part in "The Marshian Arts Trail". This took months of planning and lots of hard work from everyone involved. They were so impressed with how positive and supportive we were at the shop, that they have included us in their film presentation. This is the moment that Kath and myself have earned an Oscar for our interview. Signed photos will be available for a £1 donation!

Most of all I would like to thank everyone in our team for their continued hard work and support.

Thank you, we are blessed to have each and every one of you.

Emma Shop Manager

HUDDERSFIELD SAMARITANS ANNUAL REPORT



Trustees who have served

Esther McNeil
Appointed 30/11/2024

Joe Sweeney
Appointed 28/10/2023

Christine Pickavance
Appointed 15/10/2022

Matthew Seward
Appointed 15/10/2022

Amy Freear
Appointed 15/10/2022

Glennys Scrivener
Appointed 15/10/2022

Mahin Hamidi
Appointed 15/10/2022

Alison Chown
Appointed 25/07/2020

Fameeda Ahmed
Appointed 25/07/2020

Building Maintenance Report

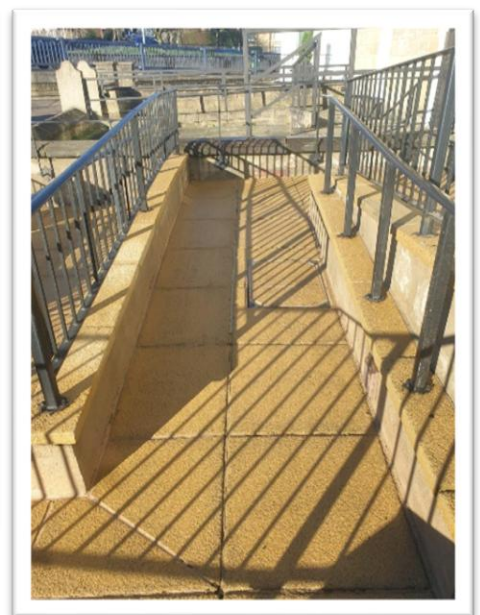
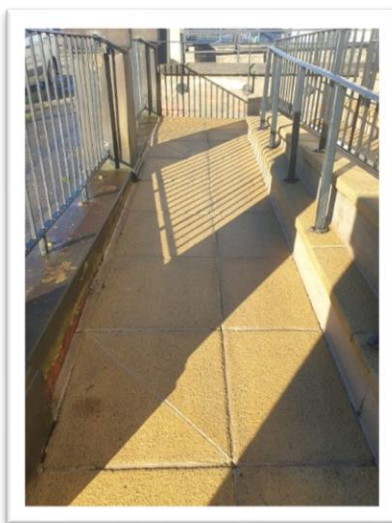
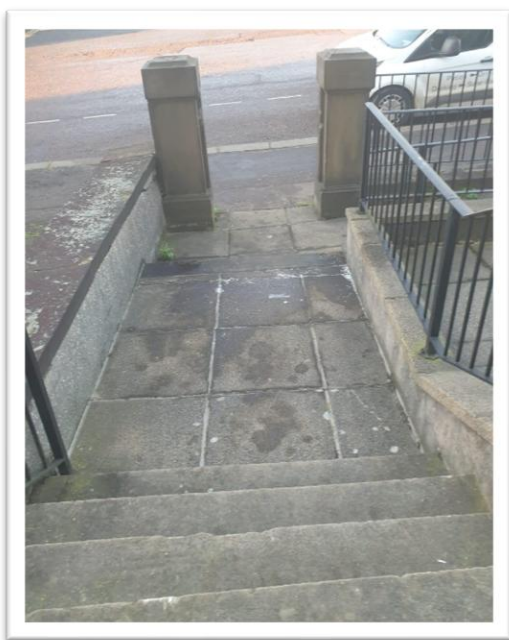
Well, what a year has been had at the branch! We had the Big Refurbishment of the duty that I have to say went on forever, but we got there in the end, and we have our new Duty Room 1 that is fit for the standard that is required by Central Office, and it was officially reopened in June 2025 by our local MP Harpreet Uppal.

I would like to thank everyone for their patience during the disruption, and we managed, with only a few hiccups, to use the other rooms in the building to keep us available for our callers.

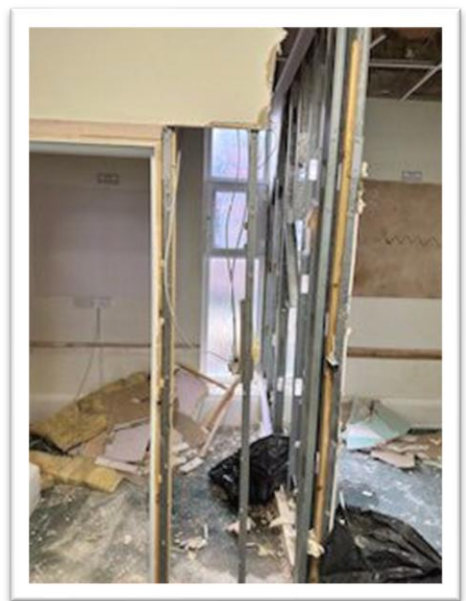
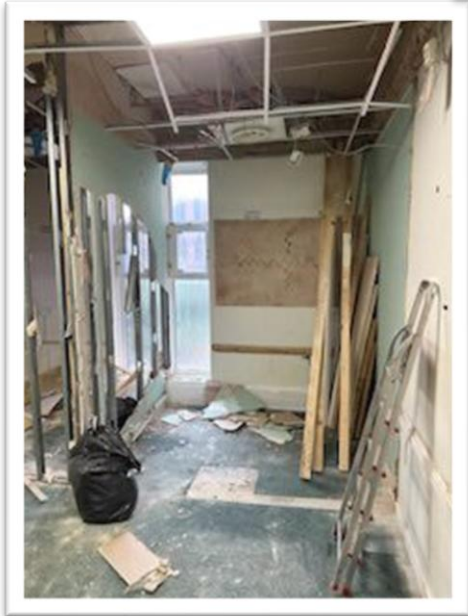
Ben kindly made a fabulous set of cubby holes for outside the duty room so that everyone has a cubby to keep their headphones in.

I have managed to rope in my husband Mark in becoming a support volunteer to help with day-to-day maintenance at the branch and the shop, changing lightbulbs, assisting with fire alarm testing, refitting shelves and fixing items that seem to spontaneously break through no fault of their own!

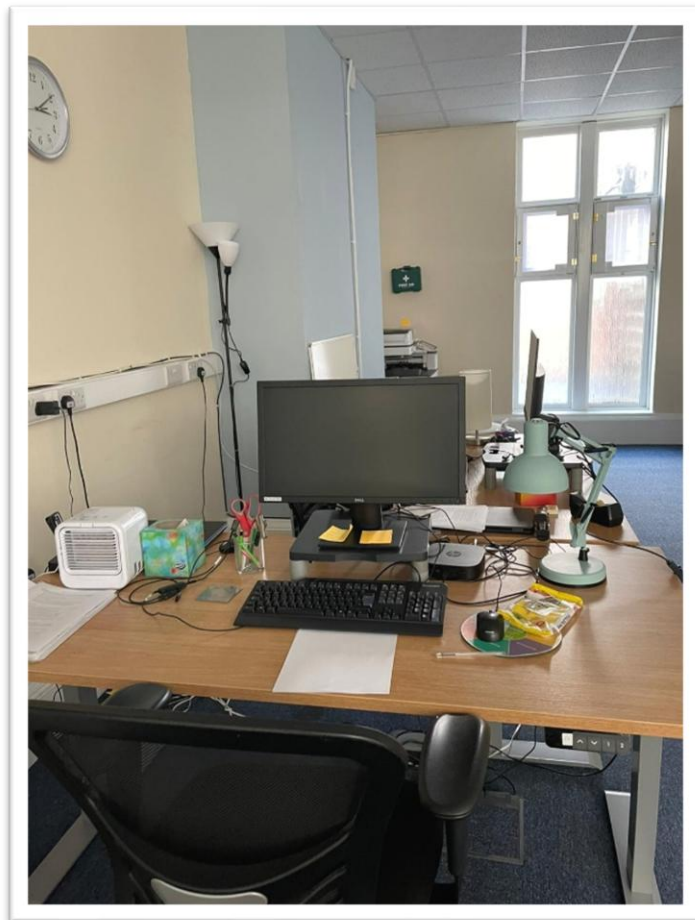
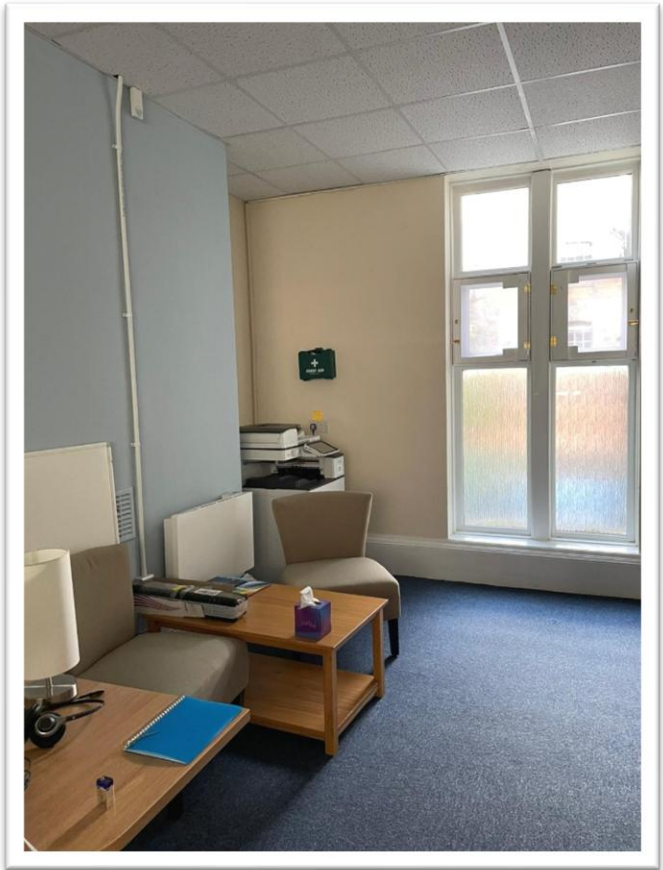
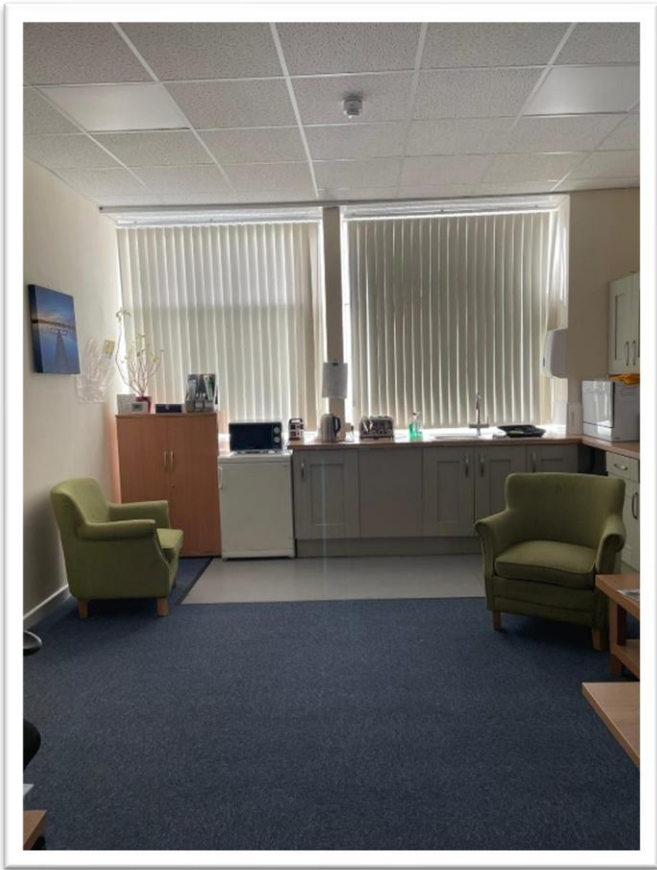
Glennys Trustee



HUDDERSFIELD SAMARITANS ANNUAL REPORT



HUDDERSFIELD SAMARITANS ANNUAL REPORT



Recruitment and Selection Report

Last year's pattern of hybrid interviews has continued and works well for potential Samaritans and for interviewers. We continue to have a mix of Listening and Support volunteers helping with Recruitment.

The system introduced last year of managing recruitment of shop volunteers directly by the shop is working well.

In the year April to April, the numbers selected for training were:

10 for May
12 for October
13 for March

While the pattern of reduced applications is continuing, our numbers are up in terms of people signing up for training.

R & S has continued to be supported by the regular team, but we are always happy to train new volunteers, either at regional level or online. We have a good induction system, which allows volunteers to observe interviews before taking a more active role.

Thanks go, as usual, to our willing band of volunteers, which has comprised

Alison
Christine
Emma
Loretta
Margaret
Mary
Richard
Michael

Training Team Report

Another busy year for the training team. Unfortunately, though we haven't managed to run 3 Core groups this year. Our biggest change however was my appointment as Co Director which in turn meant that I had to step back from my Training DD role, the role I have truly loved and hope I can go back one day.

Happily, Carol 1407 agreed to take on the role and lucky for me has been happy for me to support and stay involved with the training of our new volunteers. I wish her and the team much success.

At the back of 2024 we ran our training from the Mission where we started out with 12 trainees and then in Spring 25, we were back to the Railway station with a group

of 13 trainees. Thank you to Rich 1413 for all his help in supporting us to run at the Railway station in their fabulous facility.

The team this year have done a wonderful job ensuring the new trainees have had the best experience whilst training and for all their help I am eternally grateful. It is with sadness that Julie 1440 left Samaritans and the training team she has been an absolute asset and rock of the team and will be missed.

My thanks go to Carol 1407, Emma 1480 and support volunteer Rachel for all their help.

A big thank you to everyone who has helped with Skills practice we really could not manage without their support and acting skills!!!

Thanks also to Richard 1124 for tirelessly supporting the embedded training and welcome to Helen 1483 who is now working with Richard delivering the embedded sessions

We are currently on with a small group of trainees and have welcomed Diane to the team and we are training back in Branch for the 1st time since Covid due to the temporary closure of the Railway Station.

We look forward to a busy year next year as we look to future proof our branch!!

Clare 1409
Co Director

Huddersfield Samaritans Outreach Report

Hello everyone!

2025 has been another excellent year for the Team. Below is a list of all the events and meetings we have been involved with this year so far.

Monday 20th January

We attended Huddersfield Train Station for Brew Monday. This was popular as ever and well attended. Most commuters did not know we flipped Blue to Brew!

Tuesday 12th February

We met with Huddersfield Lunch Club at the Masonic Rooms and gave a PowerPoint presentation on our work at the Samaritans and a small segment on recruitment. The gathering was very interested in our work as was born out in the Q &A afterwards.

HUDDERSFIELD SAMARITANS ANNUAL REPORT

Tuesday 4th March

I met with Huddersfield Town FC Foundation to explore how our Branch could help their staff which visit a Ladies Prison to promote "Life after Lock Up".

Although, we have not directly supported them as yet, the offer still stands.

Thursday 6th March

We met with Huddersfield Pétanque Club and gave a small talk on the Samaritans and to receive a donation from them.

Tuesday 11th March

We attended an evening networking event with the Rural Men's Health Team.

Friday 14th March

We attended a Health Service/Housing Community event at Huddersfield Town FC, along with other charities.

Tuesday 18th March

The Outreach Team organised and attended the Small Talk Saves Lives at Huddersfield Train Station in conjunction with Trans Pennine Express. This proved extremely popular.

Tuesday 26th March

We attended an on-line meeting with Kirklees Council where we promoted our services.

Our vital work at local train stations has not been as busy this year due to the Trans Pennine Upgrade. It is hoped that we will commence supporting Trans Pennine and Network Rail soon.

As ever, I would like to thank everyone who has taken part in the events this year, giving up your precious spare time to ensure Huddersfield Samaritans continue to have an immense and positive impact on our community.

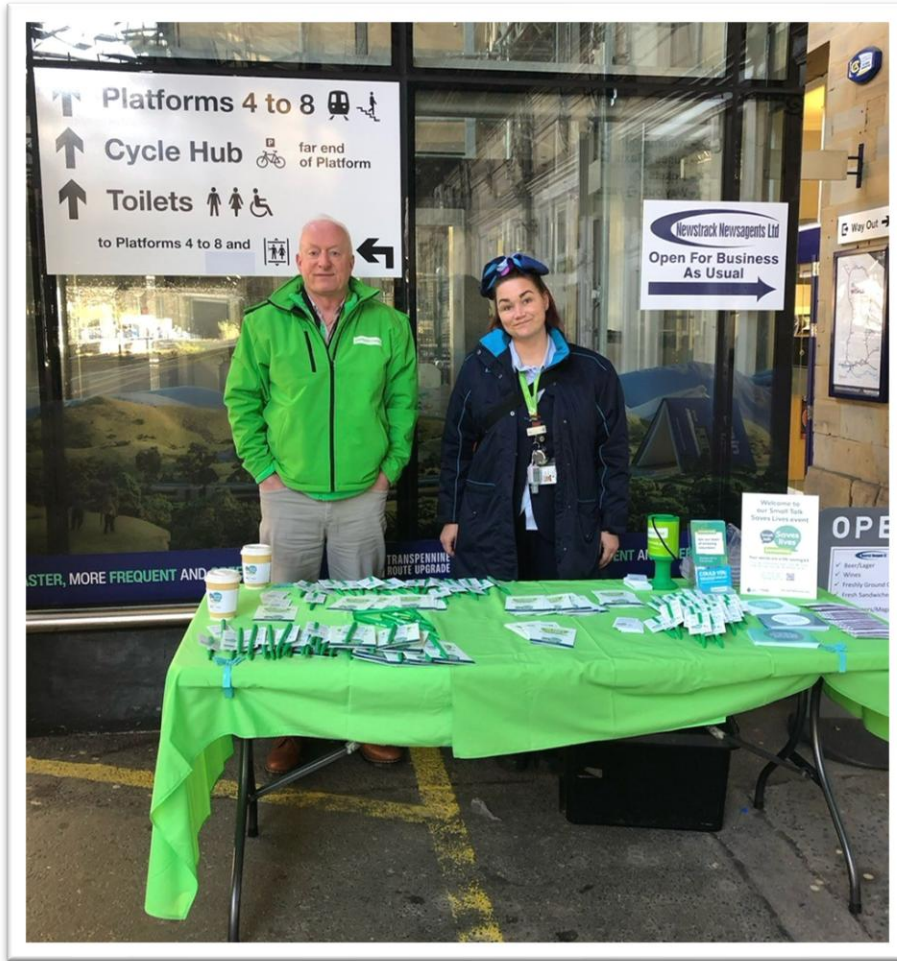
I need and wish to give special thanks to both Judith and Glennys for their invaluable help in the organising of all that we do; without them, it would have so much more difficult.

Finally, anyone wishing to join our team, you would be more than welcome!
Best wishes and many thanks.

Neil1462 DD for Outreach







THANKYOU FOR YOUR SUPPORT

Huddersfield War Memorial Trust
Huddersfield Pétanque Club
Huddersfield Ladies Lunch Club
Felix & Bolt - Transpennie Express
Donations of behalf of Punch running the Glasgow Half
Marathon
Outreach donations

HUDDERSFIELD SAMARITANS
14 NEW NORTH PARADE
HUDDERSFIELD
HD1 5JP

REGISTERED CHARITY NUMBER 1171206
HUDDERSFIELD SAMARTIANS SHOP
114 WESTBOURNE ROAD
MARSH
HUDDERSFIELD
HD1 4LF

IN MEMORIAM

Bryan Cooke 8/10/1931 – 08/06/2025

Bryan started working for Huddersfield Corporation in 1947 (aged 15) and was offered early retirement by Kirklees in 1981. Having attended many (of the then, annual) Book Sales, it had always struck him that the books might sell better if they were sorted by subject and so, in 1983, he offered his services to Huddersfield Samaritans.

Initially at St Peter's Street, then Trinity Street, and finally at New North Parade, he spent many, many hours deep down in the basement, sorting the books so they were always ready for the next Book Sale.

Back problems eventually forced Bryan to stop his book sorting - but not until 2018, at the age of 86(!), after 35 years of continuous service to Samaritans.

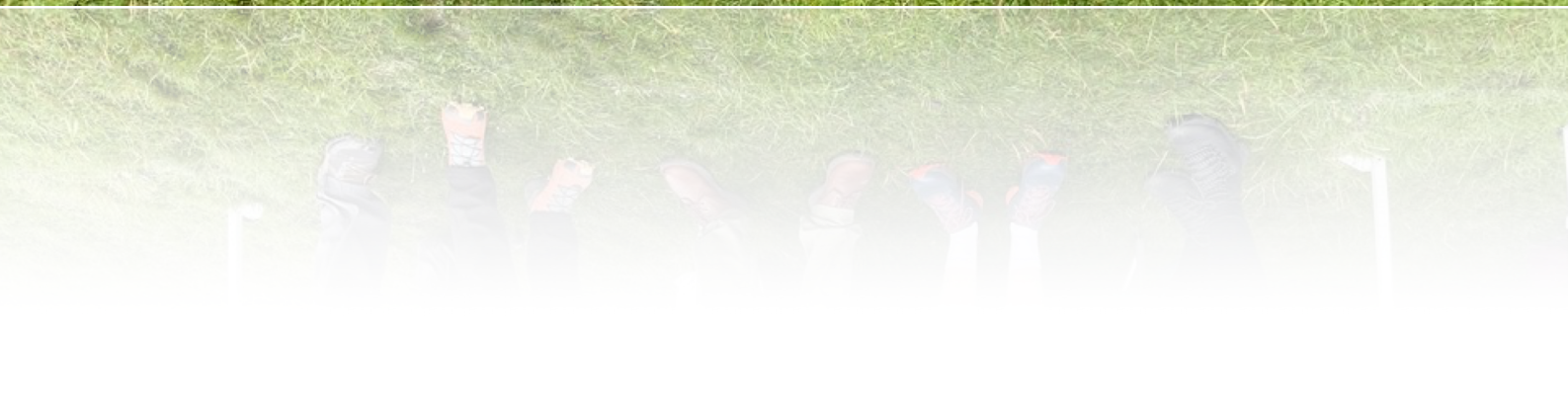
He really loved books, maps & local history, as well as being part of our little community - and one of his lasting pleasures was reminiscing about the many Samaritans he had met in his long stint with us.

HUDDERSFIELD SAMARITANS

England & Wales - Charity number 1171206

Accounts

HUDDERSFIELD SAMARITANS ANNUAL REPORT 2022/23



**HUDDERSFIELD SAMARITANS,
14, NEW NORTH PARADE,
HUDDERSFIELD HD1 5JP
REGISTERED CHARITY 1171206**

**HUDDERSFIELD SAMARITANS SHOP
144, WESTBOURNE ROAD, MARSH,
HUDDERSFIELD HD1 4LF**

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Shop Volunteers Completing Their First Aid At Work Course

“To provide the best service possible, recruiting and retaining more volunteers who continue to reflect our community. We aim to be a branch always there for our callers and to provide support and raise awareness in our local environments, whilst maintaining our inclusive and supportive culture.”

Huddersfield Branch Vision

DIRECTOR'S REPORT

This year saw our quality monitoring visit take place when the wider organisation comes in order to see what is happening in the branch. It was a very supportive visit and it helped us to shape our plans for the coming years. While it was a virtual visit, the quality mentors were able to hear from our volunteers and look through all that we have been doing over the last two years. We want to thank everyone who helped with the process and particularly our mentors Andy Donnell and Samantha Walters. Carmen Penfold, who has been our regional support for the last few years was an amazing support with the process and I would particularly like to thank her for her constant help with the process and with supporting the branch in general.

This year Michael George finished his time as regional director and the branch would like to express how proud we are of all his hard work for the regional as well as his amazing contribution to our branch.

Sadly we are saying goodbye to some of our volunteers this year who are stepping down after a long period of service at the branch. Our Thursday team of Ruth and Graham have been amazing volunteers and added so much to the branch; Ruth as one of the best email writers I have ever seen and Graham as a fantastic trainer and mentor. Thank you to them both for everything.

We are also very proud of some of our longest serving volunteers. We will recognise many of these at the AGM but it is important to recognise the tremendous service of Brenda and Sally at the shop who have worked there for 25 years and Margaret who has also been with us for 20 years. Without the team at the shop, we could never carry out our listening service. At the branch, we are also marking the 20 years service of Ian, who has been an amazing listening volunteer as well as a great supporter of other volunteers.

Once again, I would like to thank everyone for the hard work they do in so many ways that allows us to support people at their lowest points.

Richard Woffenden, Director

TREASURER'S REPORT

BALANCE SHEET

For the year ended 31 March 2023

	<u>2023</u>		<u>2022</u>	
	£	£	£	£
FIXED ASSETS				
Tangible Fixed Assets		196,320		212,545
CURRENT ASSETS				
Cash at bank and in hand	154,662		173,358	
Prepayments and Accrued Income	1,330		1,330	
LIABILITIES: Amounts falling due within one year	10,486		10,486	
		145,506		164,202
NET ASSETS		341,826		376,747
FUNDS				
Unrestricted income funds		341,826		376,748
		0		-2

The accounts for the year ending 31st March 2023 have been seen and approved by our nominated independent examiner. Income for the year was £71k, down approx. £10k against 2022. Donations fell by £17k, mainly due to a large one-off contribution in 2022. This was partly offset by increased shop takings compared to the previous year.

Shop costs increased by £9k, up to £32k. Rent, wages and significantly higher utility costs were all factors in the increase.

Other costs of £74k in the year were up by £20k compared to the previous year. The main factors of the increase were:

- Building Repairs and Maintenance – up £6k.
- Branch Contribution – up £3k.
- Higher Utility/Building Costs (including Insurance) – up £6k.
- Donation to Regional Samaritans – up £3k.

Overall, this left a net deficit for the year of £35k. This deficit was noted and will continue to be monitored by the trustees, although conscious efforts were made this year to invest in building and maintenance, such as spending on the new shop fire alarm system. Unrestricted funds at the year-end were £342k, including cash balances of £155k and fixed assets of £196k. Reserves held are healthy, and still well above the minimum set out in our reserves policy.

Matthew Saward, Treasurer

TRUSTEES WHO HAVE SERVED

Director	Richard Woffenden
Vice Director	Fameeda Ahmed
Secretary	Cath Horn
Treasurer	Matthew Saward
Trustee	Alison Chown
Trustee	Cecile Gennevieve
Trustee	Richard Holliday
Trustee	Clare Townend
Trustee	Tim Varga
Trustee	Christine Pickavance
Trustee	Glennys Scrivener
Trustee	Amy Freear

SHOP REPORT

The shop has been very busy as usual and we are slowly trying to get our shop takings back up.

The till takings have gone from -15% in June to -8% in August to -5% in September, we are aiming by the end of the year to get us back to a plus, even though last year's takings were epic... we still want to smash our record!

Even better news is that our book sales which John kindly does for us is up by 8% compared to last year.

And brace yourselves ... our eBay sales which Richard does is up by 129%!!!

All this combined means our 6 months sales total for 2022 was £30,170 and for 2023 is £29,732 which now means we are only -1.4% down.



We have had a few new volunteers start this year and would like to welcome them to our lovely team.

Our Duke of Edinburgh Award students have done well too and have completed their bronze certificate by helping in the shop, so well done to them.

We have also had a deep clean and move around in the shop ready for winter, giving it a fresh new look.

I would like to thank our volunteers again for all their hard work and commitment and for making it such a great place for everyone to work in.

Thank you.

Emma Bowker, Shop Manager

RECRUITMENT & SELECTION REPORT

This year, we have returned to a more normal way of working.

Last year's pattern of hybrid interviews has continued and works well for potential Samaritans and for interviewers. We continue to have a mix of Listening and Support volunteers helping with Recruitment.

We have reduced the waiting list significantly and are planning to move towards offering interviews on a more regular basis in order to capitalise on the keenness of applicants! However, there has been a drop in the number of applications in certain areas of Yorkshire and Humberside. We are considering how else we might reach out to potential volunteers, via Outreach and specific events in the community.

In the year April to April, the numbers selected for training were:

7 for February

3 through the national on-line training

14 for May

10 for October

R & S has continued to be supported by the regular team, but we are always happy to train new volunteers, either at regional level or online. We have a good induction system, which allows volunteers to observe interviews before taking a more active role.

Thanks go, as usual, to our willing band of volunteers:

Alison

Christine

Loretta

Margaret

Mary

Richard

Joanna

Michael

Sophie.

We are looking forward to welcoming Emma and Kath from the shop to the team shortly.

Please do drop me an e-mail or a message if you would be interested in joining the team. Support and Listening volunteers both welcome.

We are looking forward to another productive year.

Loretta Gibbons

Deputy Director- Recruitment & Selection



Repairs To The Shop Roof

BUILDING MAINTENANCE 2023

Both the shop and branch buildings have benefited from roof work. The shop roof had deteriorated with blocked gutters and loose slates, also the skylights had started leaking. We have had the skylights removed, and all the other issues resolved. The fire risk assessment highlighted the need to improve the fire alarm. Our contractors have extended the existing wiring, to install an addressable system which if needed can be changed to suit our requirements as time goes by. We had wanted to make some changes to the front entrance, in order to make the shop more accessible, unfortunately after discussions with the council this has not been possible.

Meanwhile at the branch, we carried out repairs to the roof at the front and the rear of the building. Internally we are looking at improvements to the fire doors. These have been surveyed and measured, so the work can take place shortly. This also applies to the shop. The work should take place in the next 12 months.

Effort has been made to make better use of the branch building. Duty room 2 has now been in use for some months, and the basement has been decorated, making it more useable for interviewing and a quiet comfortable space. The basement's kitchen has also had shelves installed, to store outreach materials. Alongside these headline activities, a program of checking and maintenance continues in the background, allowing us to resolve issues before they become problems.

Tim Varga, Trustee - Premises and Building



ROOF MAINTAINANCE AT THE BRANCH

TRAINING REPORT

The team has been really busy this year we completed a group after the AGM last year and we have had 2 more sessions in 2023 and now on the final one for the year.

The New Year brought some tweaks from Central Office to the training so it's always a challenge to absorb them and update our sessions ready to do the first cohort of the year.

We continued to provide training in the excellent training facilities in the Railway station thanks very much to Rich Holliday for his support and organising this it really is much appreciated by the team

I feel I have lots of thanks to give :

Firstly to Mark Jackson and Sam Eccles who have both worked with the training team since I became Deputy Director. Both have had to step down this year: Mark, unfortunately due to work commitments and the difficulty of travelling from Bolton

and secondly Sam again due to his crazy work schedule. We are eternally grateful for the support they have given the training team and we really do miss them. I can only hope when time allows they can return as Samaritans .

Next my thanks go out to Natalie and Alastair who have stepped down from their roles working with the embedded training. Thank you for all your hard work and time; it really is much appreciated. Our wonderful branch Director and the equally wonderful Shagufta are now the Embedding team and support all our new Samaritans on their journey to becoming a full number.

The skills practice team — or should I say Oscar nominees!! — has also grown this year big thanks to Rich, Shagufta, Richard W., Jan, Kay, Tim, Diane, and Michelle as well as Neil and Annette who have joined most recently recently. They are a great source of support to the new trainees and we are exceptionally grateful to them giving up their time to support.

Thanks also to our mentors who have supported all the new volunteers through those early learning shifts I am sure they like me feel a sense of pride when a mentee flies the nest and moves on to doing shifts as a probationary volunteer (P) and then as a full number.

Finally to Julie and Carol who have given up many Tuesday evenings and latterly Thursday evenings plus all the extra time we put in to deliver the best training we can, I really could not do this role without their continued support.

We look forward to 3 more groups completing their training in 2024.

If anyone would like to join the skills practice team or indeed our training team please get in touch.

Clare 1409, Deputy Director for Training

ON GOING MENTORING REPORT

In January this year we restarted Ongoing Mentoring for existing listening volunteers. Previously known as Peer Mentoring, the programme was suspended during the covid years.

Training was run once a month by Rich 1413 and myself, alternating between evening and weekend sessions, to ensure all volunteers were able to attend the updated training for Mentors.

Within the last 10 months almost all full volunteers, (new volunteers are exempt for the first 12 months) have undertaken a full 4 hour shift, where they have been listened to/ observed by a colleague. The new core competency checklist has been standardised for new and existing volunteers, creating consistency and continuity.

Feedback from volunteers has been heartening. Face to face training and working with people other than their shift partners and regular leaders, has been an enjoyable experience, with most appreciating the chance to review their skills and bask in the positive reinforcement of their colleagues.

Shagufta 985

Deputy Director Volunteer Development

OUTREACH REPORT

Thanks to all the brilliant support from our volunteers, Huddersfield's outreach programme has gone from strength to strength in the last year. We have continued to attend at our old favourite events such as the local shows like Honley and Emley, reached out to new different and more diverse members of our local community, going to new events such as the Food and Lifestyle Festival at Savile Town and further deepened relationships across the community and with local partners. Most importantly we have touched the lives of hundreds of people in this work, whether that's from providing in person emotional support or spreading the word of what we do by distributing thousands of pens, leaflets and lollipops!

Just some of this year's activity:

- o Smash Food Store Almondbury – we regularly attended this food bank and are on hand to offer emotional support to anybody that needs it
- o Post-vention work at Slaithwaite and Mirfield train station – when very sadly there were fatalities at these stations we were able to follow up soon afterwards to provide support at the location
- o Little Deer Wood Christmas Fayre – we had a stand at this event in Mirfield
- o Brew Monday at Huddersfield Railway station and Dewsbury - our annual event with Network Rail where we share a cuppa and a chat with commuters whilst sharing the word about what we do
- o Huddersfield Pride
- o Great Health and Wellbeing Festival in Batley
- o The Great Yorkshire Show
- o Emley Show
- o Yorkshire Agricultural Machinery Show – a huge event with 11,000 farmers attending – we were able to tell as many as we could about Samaritans and as an added bonus more than one of us got to fulfil our dreams of riding on a tractor!
- o Probation service and Foundation UK outreach presentations – following direct requests we met with two local organisations who work with ex-offenders and presented about the work we do and how we may be able to help both then team themselves and their service users
- o Honley show – this gave some of our volunteers the opportunity to hear first-hand from some members of the public how Samaritans had helped them in the past
- o Young Farmers' Rally in Thirsk – another great day with Sams from other branches cementing relationships and raising awareness as part of the Rural Outreach initiative

- o Kirklees Suicide Memorial & Bereavement Quilt Roadshow- we had a stand at a number of locations this quilt toured Kirklees
- o Saville Town Family Fun Day
- o Kirklees College – letting students and staff know about the work we do

And that's to name but a few! We have more support volunteers than any other branch helping out with Outreach, which means we get to meet more people, spread the word and provide support. Thank you so much to everyone, we make a great team!

Michelle 1438 – Outreach Deputy Director



A BIT OF MUD AT EMLEY SHOW



SUPPORTING THE KIRKLEES SUICIDE MEMORIAL QUILT ROADSHOW

**Special Thanks to
TransPennine Express**

Huddersfield War Memorial Trust

Huddersfield Train Station

**Eye Clinic Staff at Calderdale Royal
Hospital and Acre Mills Outpatients**



HUDDERSFIELD SAMARITANS

England & Wales - Charity number 1171206

Accounts

HUDDERSFIELD SAMARITANS ANNUAL REPORT 2021/22



**HUDDERSFIELD SAMARITANS,
14, NEW NORTH PARADE,
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REGISTERED CHARITY 1171206**

**HUDDERSFIELD SAMARITANS SHOP
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DIRECTOR'S REPORT

This year has been a year of change as we have started to form a new normality after the pandemic. Mary, our former director, who had guided us through the pandemic and ensured that we were all safe on shifts, had to step down early from her role as director. I stepped in to the role as acting director at last year's AGM and with a new team of deputy directors and a new trustee committee, comprising of experienced and new people. We worked hard to build on Mary's work but trying not to commit to anything that would become an obstacle to the new director.

In the end, I was selected as the new director and I want to thank the volunteers who worked on the selection process led by Mat. At this point, our long serving secretary Ann stepped down after decades of amazing service to the branch. Sophie, our vice director, stepped down as she came to the end of her term as a trustee. Sophie had done so much work guiding the branch through transitions. We are immensely grateful for all her work and are so happy that she is staying with us as a listening volunteer and member of the volunteer care team. Three former listening volunteers, Cath, Christine and Glennys came aboard as co-opted trustees to bring some vital

experience to the team. The hard work of the trustees and deputy directors cannot be stressed enough. I want to thank Alison, Cath, Christine, Clare, Fam, Glennys, Leonie, Loretta, Michelle, Rich, Richard 1404, Shagufta, and Tim. Additionally, Sue's dedication to supporting our volunteers through her amazing team is appreciated by all of us.

This year, as you can read in the report, the team at our shop have been working amazingly hard. Emma, supported by Kath, have steered the shop very effectively dealing with lots of different challenges throughout the year. It was wonderful to have some of our shop volunteers at last year's AGM and are looking forward to seeing even more of the team this year. We hope as we get more social events going throughout the coming year that shop volunteers, listening volunteers and support volunteers will be able to get together so can all get to know each other.

It has been great to see many of our support volunteers out in the community as part of the outreach team. As you will read in Michelle's report, we have leapt at the chance of getting out in Kirklees and hope to continue this in the coming year as we develop plans to work with the Gypsy and Roma community with our colleagues at LeedsGate, consolidate our efforts to support the Ukrainian community, and help local groups who are preparing to support the people of Kirklees with the cost of living crisis.

One of the biggest challenges to us at Huddersfield Samaritans is increasing the number of volunteers. This will be a major focus of the next couple of years as we aim to support more people who need someone to listen. We are trying hard to increase our night time availability at Huddersfield to contribute to the national 24/7 commitment. Thank you to everyone who has stepped up and done more night shifts this year.

Finally thank you to all our volunteers. You are totally amazing in the support you give to people who are feeling isolated and need a listening ear. Whether you are raising money to facilitate this at the shop, selling books, supporting efforts to make people more aware of our service by going out into the community, ensuring the charity can function as a trustee, looking after the buildings, listening on the phone, responding to emails or supporting people through online chat - you are saving lives and making people feel less alone.

Richard Woffenden, Director

TREASURER'S REPORT

Income

This financial year was largely a recovery of operations following post-pandemic impacts. The performance financially has been strong even in such operating circumstances. The overall position for 2021/2022 shows a surplus of £6,100 in comparison to the previous year, which was a deficit of -£11,400. The increase in surplus of £17,500 was due to increase in overall income of £28,800. Shop takings were up by £26,400 (96.4%) from the previous year. However the previous financial year was during the pandemic therefore not a like-for-like comparison.



We received a generous donation of £26,500 from Network Rail linked to Felix the Huddersfield Station cat. This contributed to the overall increase in donations of £19,000. Overall income was up by £28,800 which was due to the shop takings this year being nearly twice 2020/2021 and the

one off donation we received.

Expenses

Shop expenses have increased by 17.7% this is mainly due to rent and utilities increasing back to expected levels. During the previous year, we received a temporary reduction in rent of £2,800 due to the pandemic. Shop operations being closed due to the pandemic resulted in utilities being lower last year. All other shop expenses have been consistent from last to this year.

Fameeda Ahmed, Treasurer

HUDDERSFIELD SAMARITANS**STATEMENT OF FINANCIAL ACTIVITIES****For the year ended 31 March 2022**

	2022	2021
	Unrestricted funds	Unrestricted funds
	£	£
INCOME AND EXPENDITURE		
<u>Incoming Resources</u>		
Donations and Fundraising	26,751	7,193
Incoming Resources from Operating Activities	53,908	27,445
Covid funding	2,667	19,872
Investment Income	7	20
Total Incoming Resources	83,333.13	54,529
<u>Resources Expended</u>		
Direct Charitable Expenditure	4,853	3,378
Fundraising Costs	22,545	19,151
Management and Administration	49,804	41,154
Total Resources Expended	77,202	65,979
NET INCOMING RESOURCES FOR THE YEAR	6,131	(11,449)
Balance brought forward	370,617	382,066
BALANCE CARRIED FORWARD	376,748	370,617

TRUSTEES WHO HAVE SERVED

Director	Richard Woffenden	(Acting from October 2021 until May 2022)
Vice Director	Sophie Millington	Until May 2022
Secretary	Ann Hunter	Cath Horn (Co-opted and Acting Secretary from May 2022)
Treasurer	Fameeda Ahmed	
Trustee	Alison Chown	
Trustee	Cecile Gennevieve	
Trustee	Richard Holliday	
Trustee	Clare Townend	
Trustee	Tim Varga	
Trustee	Christine Pickavance	Co-opted May 2022
Trustee	Glennys Scrivener	Co-opted May 2022





SHOP REPORT

We have had another good year at the shop. All the hard work from everyone is paying off. We are up an amazing 18% on our shop takings which is brilliant!!

We still have plenty of stock left from when covid hit and everyone had a clear out, in fact one of our attic rooms is still full and this will hopefully see us through for quite some time.

Our shop windows have been eye catching again, we now have our halloween display attracting the locals. The shop floor has been continually praised for how nice it always looks and we now have our changing room back after the covid restrictions have eased.

All in all its been a good year!

Emma Bowker, Shop Manager

RECRUITMENT & SELECTION REPORT

This year, we have returned to a more normal way of working in Recruitment and Selection. After a year of interviewing entirely by Zoom, we are now running a hybrid system, mainly interviewing by Zoom but also offering interviews in the branch. The advantage of this is that we can better suit the needs of interviewers and applicants alike.

In another step towards “normality”, we have recruited for three training groups this calendar year and so have reduced the waiting list significantly.

In the year April to April, the numbers selected for training were:

12 for April

10 for January

(14 for April 2022)

R & S has continued to be supported by the regular team, but we are always happy to train new volunteers, either at regional level or online. We have a good induction system, which allows volunteers to observe interviews before taking a more active role.

Thanks go, as usual, to our willing band of volunteers, which has comprised

Alison

Christine

Clare

Loretta

Margaret

Mary

Richard

Joanna

Michael

Sophie.

Please do drop me an e-mail if you would be interested in joining the team.

We are looking forward to another productive year.

Loretta Gibbons

Deputy Director- Recruitment & Selection



TRAINING REPORT

2021/22 was again undoubtedly another exceptional year for the Huddersfield training team

The team saw many changes not least the departure of Stuart not only from the training team but also Samaritans and Punch taking a step back as Deputy Director of training - big shoes to fill and we need to express our gratitude and thanks for a job well done by Punch for many years.

A fresh start for the team in me being asked to take on the role of DD for training and starting to build a new team but also the great news we could re start face to face core training. A couple of weeks before we were due to start with our first group we were notified of an updated programme for core training but with a week's grace we managed to get our heads round the programme with 12 new volunteers.

I welcomed Julie and Sam to join me to form a new Core training team and later in the year Mark 1423. Julie, Sam and Mark are such naturals and we have really enjoyed working together as a team. Natalie and Alastair have continued to do sterling work with the embedded training and I am grateful and thankful to them for simply just getting on with it and giving me the time to settle into my new role.

Another first for us was delivering the training in a new venue The Mission, the room there has been wonderful still allowing us to social distance in the early months of the year. We have so far completed core training with 2 groups of new Samaritans and although covid has still at times provided its challenges I think we are getting to grips with the updated training modules. October sees us starting with a new cohort and Carol 1406 joining us as another trainer.

I also want to say a big thank you for our skills practice team: Michael, Michelle, Jan, Rich, Kay, Richard, Terry and Shagufta thank you so much for your support it really is much appreciated and we look forward to working with you again. Thank you to Julie, Sam, Mark, Natalie and Alastair you have been fantastic giving up more of your time to do this role . I look forward to us training our next group and beyond.

Clare 1409, Deputy Director for Training

CONTINUOUS DEVELOPMENT REPORT

Although we are considerably less hampered by restrictions than we were this time last year, the trend of rolling out training via SamsHome has continued and there have been additional modules to complete this year, including a Safeguarding update, GDPR and Applying our Key Policies.

We held our first whole branch face-to-face training since before Covid at last year's AGM, with a module on ending calls. Further virtual and in-person training has also been offered for specific roles in the Branch, such as Leader, Mentor, ESOS/ESOB to enable people to support Outreach activities.

As we now have a regular, weekly Online Chat shift and are looking to expand when we can offer this, volunteers are encouraged to complete the Online Chat Digital Topic, as well as undertaking skills' practice with a fellow volunteer. If you'd like to get a head start on this, feel free. On completion of the online topic, please let Amy or Alison know, as they are leading the rollout of Online Chat and co-ordinating skills' practice.

Other recently uploaded courses which you might find of interest include: Making Prison Calls Better, Self-Harm and Mental Health.

Please feel free to browse the packages available and to complete any which take your interest; also to suggest any areas in which you would be interested in completing training. Likewise, if you feel that you would like to help deliver training, please get in touch. You would be most welcome.

Loretta Gibbons/Cecile Gennevieve

Deputy Directors – Continuous Development

To access the training area, go to SamsHome and click Online Tools. Under the section we use on shift (E-mail, E-log and Link), you will find Learning. The section My Learning suggests packages which might be appropriate to any roles you hold within Samaritans. The Learning Catalogue then has a list of everything available.

OUTREACH REPORT

September 2021 saw the long-awaited return of our rich outreach programme, which had almost completely stopped during the pandemic. To begin we ran events at Huddersfield train and bus stations aimed mostly of raising awareness of our work amongst commuters. The simple act of handing out Samaritans-branded pens and cards means that thousands of local people know how to contact us when they feel the need to talk.

We have been very busy since and a wide range of activity followed, including:



- o **Honley Show** – this gave some of our volunteers the opportunity to hear first-hand from some members of the public how Samaritans had helped them in the past.
- o **Happy Tails** in Lindley – our first presence at a fun local dog (and well-behaved owner) event.
- o **Memorial Event** at Upper Batley High School - this was organised by the West Yorkshire Suicide Bereavement Service. It gave us an opportunity to meet other organisations that share our aim to reduce instances of suicide.

o **Brew Monday** at Huddersfield Railway station and Bradford Interchange - our flagship annual event in coordination with Network Rail. As ever, our tea bags and chat proved incredibly popular amongst commuters.



o **Mental Health Awareness Event at Wilton Park** in Batley organised by Kim Leadbeater MP - our contact details now feature in a leaflet distributed locally, which aims to inform people about the work of organisations that can help them when they are struggling mentally.

o **Young Farmers' Rally** in Thirsk – another great day cementing relationships and raising awareness. Our new little Samaritan's mascot – Josh's dog - even made an appearance and got lots of attention from attendees and volunteers.

- o **The Great Yorkshire Show** –with around 100,000 visitors we took advantage of the opportunity to talk to lots of people about the Samaritans. We were there with other branches from across the region – a fabulous joint effort.

- o **Emley Show** – the sun shone for us and the 10,000 plus visitors. We even got a few potential volunteer enquiries.

- o **Let's Unite Family Fun Day** in Saville Town – A wonderful day when we met some amazing people including Brilliant Reads and the amazing calligrapher Qalam Tracings, who donated two beautiful pieces of calligraphy that are now proudly displayed on our branch wall.

- o **Sarah Millican** at Huddersfield Town. Sarah is a great supporter of the Samaritans and allows all branches the opportunity to fundraise when she is in their town. We were delighted to raise a total of £835 for our branch on the night.

- o **'A Sam's Cafe'** via Zoom with Halifax-based charity Happy Days, an organisation which supports homeless men. It was privilege to hear our guests talking about their past struggles with violence and addiction, and how homelessness has affected their mental health.

- o **Refugee and Asylum Seeker Outreach** at Brian Jackson House – Working alongside Kirklees Council to support displaced people. This is now changing from Mondays to taking place on Saturday mornings.

We are delighted that the Outreach Team has continued to grow and we would like to pass on sincere thanks to each and every one of the volunteers who have taken part in outreach events. You are all brilliant and we couldn't do it without you.

Cecile 1430 – Outreach DD until May 2022

Michelle 1438 – Outreach DD from May 2022



**Special Thanks to First Transpennine,
the audience of Sarah Millican at
Huddersfield Town Hall, the
Huddersfield War Memorial Trust and
Huddersfield Train Station for their
financial support.**

HUDDERSFIELD SAMARITANS
STATEMENT OF FINANCIAL ACTIVITIES
For the year ended 31 March 2022

	<u>Note</u>	<u>2022</u> <u>Unrestricted funds</u> £	<u>2021</u> <u>Unrestricted funds</u> £
INCOME AND EXPENDITURE			
<u>Incoming Resources</u>			
Donations and Fundraising	7	26,751	7,193
Incoming Resources from Operating Activities	8	53,908	27,445
Covid funding		2,667	19,872
Investment Income	9	7	20
Total Incoming Resources		83,333.13	54,529
<u>Resources Expended</u>			
Direct Charitable Expenditure	10	4,853	3,378
Fundraising Costs	11	22,545	19,151
Management and Administration	12	49,804	41,154
Total Resources Expended		77,202	65,979
NET INCOMING RESOURCES FOR THE YEAR		6,131	(11,449)
Balance brought forward		370,617	382,066
BALANCE CARRIED FORWARD		376,748	370,617

HUDDERSFIELD SAMARITANS

BALANCE SHEET

For the year ended 31 March 2022

	<u>Note</u>	<u>2022</u> Unrestricted funds	£	£	<u>2021</u> Unrestricted funds	£	£
FIXED ASSETS							
Tangible Fixed Assets	1 and 2			212,545		220,768	
CURRENT ASSETS							
Cash at bank and in hand	3		173,358		159,005		
Prepayments and Accrued Income	4		1,330		1,330		
LIABILITIES: Amounts falling due within one year	5		10,486		10,486		
				<hr/>		<hr/>	
				164,202		149,849	
NET ASSETS				<hr/>		<hr/>	
				376,747		370,617	
				<hr/>		<hr/>	
FUNDS							
Unrestricted income funds	6			376,748		370,617	
				<hr/>		<hr/>	

1

These accounts, together with the Trustees Report, were approved by the Board of Trustees on the below date and signed on its behalf by:

.....
Sophie Millington
Vice Director

.....
Richard Woffenden
Branch Director

HUDDERSFIELD SAMARITANS

FINANCIAL STATEMENTS

For the year ended 31 March 2022

Independent Examiners' Report to the Trustees of The Samaritans, Huddersfield for the Year Ended 31 March 2022.

RESPECTIVE RESPONSIBILITIES OF TRUSTEES AND EXAMINER

The charity's trustees are responsible for the preparation of the accounts.

The charity's trustees consider that an audit is not required for this year (under section 43(2) of the Charities Act 1993 (the Act), as amended by s.28 of the Charities Act 2006) and that an independent examination is needed.

It is my responsibility to:

- examine the accounts (under section 43(3)(a) of the Act, as amended),
- to follow the procedures laid down in the General Directions given by the Charity Commission (under section 43(7)(b) of the Act, as amended), and
- to state whether particular matters have come to my attention

BASIS OF INDEPENDENT EXAMINER'S STATEMENT

My examination was carried out in accordance with General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently I do not express an audit opinion on the view given by the accounts.

INDEPENDENT EXAMINER'S STATEMENT

In the course of my examination, no matter has come to my attention

1. which gives me reasonable cause to believe that in, any material respect, the trustees have not met the requirements to ensure that:
 - proper accounting records are kept (in accordance with section 41 of the Act); and
 - accounts are prepared which agree with the accounting records and comply with the accounting requirements of the Act; or
2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

.....

Richard Atkinson ACA
Holly Cottage
Brockwood Court
Walton
Wakefield
WF2 6RU

HUDDERSFIELD SAMARITANS

England & Wales - Charity number 1171206

Accounts



ANNUAL REPORT FOR HUDDERSFIELD SAMARITANS 2020-2021

Huddersfield Samaritans

14 New North Parade
Huddersfield HD1 5JP

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DIRECTOR'S REPORT

2020/2021 has probably been one of the most challenging years for Huddersfield Samaritans. During March 2020, we went into the first of three national lockdowns for coronavirus and were still covered by the third one a year later. As Samaritans, we were designated as an essential service, carrying on providing telephone and email support throughout the year.

We needed to make big changes to the way we volunteered - cleaning before and after each shift, putting an hour between shifts to maintain social distancing and keeping shifts to two volunteers only for social distancing. Many volunteers needed to shield and continued to be shift leaders and joined the volunteer support team to support each other.

It was a difficult year for us all. No-one was unaffected by Covid, and we found ourselves supporting callers who were having a difficult and distressing time. Despite this, we switched to online, zoom training for recruitment, training, skills practice and meetings. Huddersfield Samaritans continued to grow, and 26 new Samaritans joined the branch.

This progress would not have been possible without the hard work, flexibility and creativity of all the volunteers.

This Annual Report gives me the opportunity to say "thank you" to all Huddersfield Samaritans volunteers for the part they played in keeping the branch running and growing.

Mary Simpson, Director



FINANCIAL REPORT

Income

This was a difficult year for us globally, not just for our charity, due to the pandemic.

Overall, income increased by 4.6% due to the government's Covid funding. We received 19.8k, which was a considerable help. Although the shop income dropped dramatically by 23.4k, the net loss was 11.4k in comparison to the previous year of 30.7k. Therefore, overall, we were in better position due to the funding and increase in donations.

Expenses

Due to the shop being closed, there was a drop in expenses such as rates, utilities and sundry expenses. Also, we were given a temporary reduction in rent of 2.8k. This contributed to the overall drop in shop expenses by 4.9k for the year. Volunteer expenses have fallen by 50%, due to periods during which we were closed.

Due to the lockdown for most of the year, as well as social distancing, it was not possible to do any fundraising. Therefore, we will look into this option in the near future.

Fameeda Ahmed, Treasurer

HUDDERSFIELD SAMARITANS
STATEMENT OF FINANCIAL ACTIVITIES

For the year ended 31 March 2021

	2021	2020
	Unrestricted funds	Unrestricted funds
	£	£
INCOME AND EXPENDITURE		
Incoming Resources		
Donations and Fundraising	7,193	1,055
Incoming Resources from Operating Activities	27,445	50,872
Covid funding	19,872	
Investment Income	20	93
Total Incoming Resources	54,529.43	52,020
Resources Expended		
Direct Charitable Expenditure	5,673	10,886
Fundraising Costs	19,151	24,096
Management and Administration	41,154	47,728
Total Resources Expended	65,979	82,710
NET INCOMING RESOURCES FOR THE YEAR	(11,449)	(30,690)
Balance brought forward	382,066	412,756
BALANCE CARRIED FORWARD	370,617	382,066

TRUSTEES WHO HAVE SERVED

Director	Mary Simpson
Vice- Director	Sophie Millington
Secretary	Ann Hunter
Treasurer	Fameeda Ahmed
Trustee	Pancham Bansal
Trustee	Alison Chown
Trustee	Cécile Genneviève
Trustee	Margaret Robb-Webb
Trustee	Clare Townend
Trustee	Tim Varga
Trustee	Richard Woffenden



CALLER SUPPORT REPORT

During 2020 – 2021 Caller Support was relatively quiet but kept volunteers informed about callers who may need extra support or callers of concern who were misusing the service. Most of the information that needed to be communicated to volunteers moved online. The use of eLog continued to be an effective way to highlight calls and emails which volunteers felt needed looking at in more detail. The withdrawal of the SMS service last year saw an increase in the number of e-mails received. We did not support any assigned e-mail callers during the year.

The pandemic continued to impact Samaritans as an Organisation, callers and volunteers alike. A trend began to emerge where some calls tended to be longer and the content more intense. There was an increase in the number of prison calls as prisoners spent longer periods of time locked in their cells and more Samaritans phones were placed in cells.

Claudine recently went on sabbatical, but the work of Caller Support could not continue without her hard work and support.

Alison Chown
Deputy Director, Caller Support



RECRUITMENT AND SELECTION REPORT

This time last year, I commented about the challenging nature of the year and hoped that the year 2020 – 21 would prove less so ... well, didn't we all?

Recruitment and Selection has moved entirely to interviewing by Zoom this year. The team has been extremely supportive and has continued to show a can-do attitude, even where the technology has thrown up challenges. Our thanks go to Richard 1404, who has helped with technical issues from time to time. It is helpful to know that we can call on him if needed.

Covid has again affected training and had a knock-on effect on R & S, so we have recruited volunteers for two cohorts once again this year.

The Branch Management Tool was made available to us in November and applications have been hosted and managed through the BMT since then. This means that potential volunteers' details appear on the BMT, and we can automate the interview, reference and DBS process to a much greater extent. Recently, we have also been able to see which branches are training when, which presents the option of volunteers being able to attend training at a different branch or to catch up on modules missed. Central Office are keen to take our feedback through the Helpdesk to keep improving the BMT. One unintended consequence of the BMT going live has been that new applicants have been able to take cancelled interviews and "jump the queue". We have since developed a slightly different way of allocating interviews so that this is unlikely to happen again.

Along with the release of the BMT came a dedicated Samaritans' e-mail address for R & S, something of a mixed blessing in the first few months. A great deal of work was needed to transfer all volunteer details across to the new address, but we are now at a stage where the old address has been, to all intents and purposes, retired.

Numbers selected for training were:

9 for September (2 selected on our behalf by Wakefield branch)
and 13 for January.

In addition, we were able to fast-track the applications of 2 previous volunteers to get them back on shift more quickly.

It is becoming much more difficult to track the number of applications we receive since the arrival of the BMT, as applications are periodically removed from the system when they are withdrawn. However, we have a long waiting list and one of the challenges has been to manage the expectations of newer potential volunteers, whilst ensuring that earlier applicants are offered the first interviews available. However, we feel that interest in volunteering has revived somewhat, after last year's reduced numbers.

R & S has continued to be supported by the regular team, but we are always happy to train new volunteers, either at regional level or online. We have a good induction system, which allows volunteers to observe interviews before taking a more active role. All members of the team have undertaken training this year as the process has continued to be refined.

Thanks go, as usual, to our willing band of volunteers, which has comprised

Alison

Chris

Christine

Clare

Loretta

Margaret

Mary

Richard

Sophie

Please do drop me an e-mail if you would be interested in joining the team.

We are looking forward to another productive year.

Loretta Gibbons
Deputy Director- Recruitment & Selection

TRAINING REPORT

2020 / 21 was undoubtedly an exceptional year for both Huddersfield Samaritans and the training team and was defined by the pandemic. The pandemic took hold just as our January 2020 intake had finished Core, delivered by Stuart and Clare, and were about to begin mentoring. The intake was healthy with 10 out of 12 starters completing Core and raring to go on the phones. With the first lockdown coming into effect, we decided to put the mentoring on ice. Fortunately, the trainees were understanding of the situation, and Leonie and I kept in regular contact throughout.

At the same time, the Autumn 2019 intake were part way through Embedded training. Natalie and Jayne were able to adapt the last two sessions to deliver them via Zoom. This was an important step for us as it showed what capabilities we had for delivering training online. Just as importantly it allowed the Autumn intake to graduate on time.

With the uncertainty surrounding the pandemic, our usual Spring intake for 2020 was cancelled. We did however manage to get some of the January trainees through mentoring after the first lockdown eased at the end of June. This was a real boon for us as numbers had started to become critical due to people self-isolating.

We decided to plan and go ahead with an intake for Autumn 2020 to be delivered online. At the time, we were still waiting for Central Office to confirm the format and number of sessions, but they pulled out all the stops on and we had a course to deliver.

I have to say a massive thank you to Stuart and Clare for their brainstorming and problem solving, which mitigated many of the issues we may have encountered delivering Core online for the first time.

There were obvious disadvantages of delivering training online: some of the soft skills and signals you pick up are lost as well as some of the group bonding. I was very impressed however with the group devising its own social framework, organising Zoom get togethers' and so forth. I think this made the sessions a lot easier for both us and the trainees. There have also been some unexpected upsides to delivering the training online, especially for the skills practitioners not having to trudge into the office every evening. It may be something we have to look at integrating for future intakes.

The autumn intake completed Core just as the winter lockdown hit, meaning another delay in starting mentoring. Much work went on in the background, especially by Leonie, Richard and Tim, to create a second duty room and for mentoring to recommence.

Embedded training saw a change of trainers with the delightful Jayne leaving Samaritans and being replaced by the highly able Alastair. The Embedded team really delivered two training courses as the previous intake had been split due to self-isolating as well as other reasons. They did a magnificent job without airing any discontent.

In many ways Embedded training is even more difficult to deliver online compared to Core. Whereas Core is very much a classroom-based course, Embedded takes a holistic approach, allowing new Samaritans to share their experiences and feedback to each other. Being able to deliver the shared

learning experience on Zoom was not easy, and a real testament to Nat and Al's abilities to interact with the group.

Unfortunately, the lockdowns had a knock-on effect, meaning we decided to cancel the January 2021 intake. Therefore, the next intake was after the start of the next financial year.

As always, I cannot thank my trainers enough – Clare, Stuart, Nat and Alastair, for the work they do, especially this year of all years. So much dedication and work goes on in the background to make everything possible. Also thank you to all the skills practitioners: the level of feedback required has certainly gone up a notch and this has been reflected in their level of professionalism. Finally, thank you to the rest of the directorate, especially Recruitment & Selection and Trainee Care, without whose close cooperation the whole thing would never fly.

Pancham Bansal
Deputy Director, Training

CONTINUOUS DEVELOPMENT (FORMERLY ONGOING TRAINING) REPORT

The first thing to say is that OGT is no more! It is now known as Continuous Development (more below).

As we are still unable to meet face-to-face for training, most training has had to take place via the online modules hosted on SamsHome. Last summer, all volunteers were asked to complete the package "Refreshing our Core Skills", followed by a module on Safeguarding. Virtual training has also been offered for specific roles in the Branch, such as Leader, Mentor and R & S Training.

The age-old model of 5 hours' face-to-face training has now been changed and, moving forward, volunteers will be freer to self-select modules from SamsHome. In addition, the plan is to offer 2 sets of face-to-face training at the branch, including an element of skills' practice. Recent suggestions have been to run a module on Ending Calls and another on the importance of Feedback. As we look forward to society opening once more and Outreach resuming, there will be a need to run another ESOS/ESOB course, as anyone supporting Outreach needs to have completed this training first.

It's also worth highlighting that, as we move towards supporting Online Chat, volunteers will need to have completed the Online Chat Digital Topic, as well as having undertaken skills' practice with a fellow volunteer. If you'd like to get a head start on this, feel free. On completion of the online topic, please let Amy or Alison know, as they are leading the rollout of Online Chat and coordinating skills' practice.

Other recently uploaded courses which you might find of interest include: Making Prison Calls Better, Self-Harm and Mental Health.

Please feel free to browse the packages available and to complete any which take your interest; also, to suggest any areas in which you would be interested in completing training. Likewise, if you feel that you would like to help deliver training, please get in touch. You would be most welcome.

To access the training area, go to SamsHome and click Online Tools. Under the section we use on shift (E-mail, E-log and Link), you will find Learning. The section My Learning suggests packages which might be appropriate to any roles you hold within Samaritans. The Learning Catalogue then has a list of everything available.

Loretta Gibbons, Deputy Director, Continuous Development

BUILDINGS REPORT

Maintenance activities have continued throughout lockdown when possible. I was pleased to be able to do some Covid related projects, which occupied me a bit when I was stuck at home.

Branch

The services testing has been brought up to date. Risk assessments for water, fire, and asbestos, were all completed. A few issues arising from the fire assessment are being addressed, mainly a new fire alarm. On the electrical side, the emergency lights are now up to standard, and the five-yearly inspection was completed without any issues.



The escape chair was serviced, a training session is still required for this. The lift has been serviced. A bit of plumbing was required on one of the toilet sinks, when the waste fell to pieces and the tap also failed. Assorted small issues have been addressed as they arose: stuck locks, wayward coat hooks, tidying the cellar area, hedge trimming and drain unblocking.

I did some work to improve our Covid compliance; I installed some screens in the duty room for bug free ventilation, sourced a couple of see-through barriers for training and constructed some foot-operated hand sanitizer dispensers.

I was inspecting the ceilings, due to noise being transmitted from the corridor to the duty room and discovered that we require some remedial repairs on the old ceilings. This will be addressed once an architect has inspected to inform us of the requirements.

A roof leak was the major work carried out, which involved a large lorry with a lift on it parked in next door's car park. This was completed without problem and the leak is repaired.

For the next year, as well as the routine maintenance, I would like to get the fire alarm changed and the ceiling repairs resolved.

Shop

Electrical maintenance has been completed and the emergency lights brought up to standard. Some lights in the cellar were changed, also some other electrical work was carried out to improve things: a light in the storage area and a new one in the sorting room.

The supply for the fire alarm was brought up to standard, this was highlighted during the routine fire alarm testing. We are continuing with Keybury to maintain the alarm for another year.

The water leak at the shop front, although improved, is still causing an issue: further work is to be done. There is some roof work required at present and I am in the process of getting quotes.

To allow us to open when the first lockdown lifted, I constructed a Covid screen for the till area, this nicely complimented the excellent work of Emma and Kath, moving the shop around.

As with the branch, a few small jobs have been carried out, loose floorboards and the replacement of a toilet seat being the highlights.



In the next year, I would like to get the fire risk assessment done and get rid of the leaks.

Tim Varga, Buildings Maintenance



SHOP REPORT

It's been a very unusual year for us this time.

We've not known if we are coming or going, opening or closing, back open and then locked back down!

We have triumphed through the piles (well, mountains!) of never-ending donations, to point where, at the end of some shifts, we have literally collapsed on the (highly sanitised) floor.

Our hands have aged by 10 years due to the copious amounts of hand sanitiser we have had to use.

Even with all this going on, we have somehow managed, by what only can be described as just short of a miracle, to actually be 6.4 % up on profit on last year's figures!!

We have also had six new volunteers start and a lot of our old volunteers have now started to return.

The whole shop layout has had to be completely changed around to accommodate the new restrictions, such as a one-way system, protective screens, quarantine areas and the changing room has now been removed, but it looks and works really well.

There have even been a few occasions where we have had queues down the road, with customers eager to grab a bargain, so much so that we have had to have volunteers on the door acting like bouncers, to limit the amount of people we can have safely in the shop at any one time.

Our window displays have been spectacular, especially our Christmas display which ended up a local, social media hit. It was wonderful, it cheered up so many people in the area.

Here are some photos of the shop including some of our volunteers.



Shop Poem

Here's a little poem I wrote
Whilst going crazy, yet trying to stay afloat

It's been a very difficult year
I'm sure we've all shed a tear

We're open, then we're closed
Such a problem this has posed

Running piles of donations up the stairs
Whilst chanting our weight loss prayers

The mountains of stock that keep pouring in
Some days we don't know where to bloody begin

Summer stock to go upstairs, now it's back downstairs, oh... the endless rotation
It's a good job we've got team motivation

The shop is now full of deals
From pots and pans, to skirts and heels

Yet through it all we've kept a smile
Hoping it will be back to normal in a while

Emma Bowker, Shop Manager



HUDDERSFIELD SAMARITANS
STATEMENT OF FINANCIAL ACTIVITIES

For the year ended 31 March 2021

	<u>Note</u>	<u>2021</u> <u>Unrestricted funds</u> £	<u>2020</u> <u>Unrestricted funds</u> £
INCOME AND EXPENDITURE			
<u>Incoming Resources</u>			
Donations and Fundraising	7	7,193	1,055
Incoming Resources from Operating Activities	8	27,445	50,872
Covid funding		19,872	
Investment Income	9	19	93
Total Incoming Resources		54,529	52,020
<u>Resources Expended</u>			
Direct Charitable Expenditure	10	5,673	10,886
Fundraising Costs	11	19,151	24,096
Management and Administration	12	41,154	47,728
Total Resources Expended		65,979	82,710
NET INCOMING RESOURCES FOR THE YEAR		(11,450)	(30,690)
Balance brought forward		382,066	412,756
BALANCE CARRIED FORWARD		370,617	382,066

HUDDERSFIELD SAMARITANS**FINANCIAL STATEMENTS****For the year ended 31 March 2021**

Independent Examiners' Report to the Trustees of The Samaritans, Huddersfield for the Year Ended 31 March 2021

RESPECTIVE RESPONSIBILITIES OF TRUSTEES AND EXAMINER

The charity's trustees are responsible for the preparation of the accounts.

The charity's trustees consider that an audit is not required for this year (under section 43(2) of the Charities Act 1993 (the Act), as amended by s.28 of the Charities Act 2006) and that an independent examination is needed.

It is my responsibility to:

- examine the accounts (under section 43(3)(a) of the Act, as amended),
- to follow the procedures laid down in the General Directions given by the Charity Commission (under section 43(7)(b) of the Act, as amended), and
- to state whether particular matters have come to my attention

BASIS OF INDEPENDENT EXAMINER'S STATEMENT

My examination was carried out in accordance with General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently I do not express an audit opinion on the view given by the accounts.

INDEPENDENT EXAMINER'S STATEMENT

In the course of my examination, no matter has come to my attention

1. which gives me reasonable cause to believe that in, any material respect, the trustees have not met the requirements to ensure that:
 - proper accounting records are kept (in accordance with section 41 of the Act); and
 - accounts are prepared which agree with the accounting records and comply with the accounting requirements of the Act; or
2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.



Richard Atkinson ACA
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