



St George's
Hospital
Charity



ANNUAL REPORT AND FINANCIAL STATEMENTS 2020-2021



CONTENTS

4	REVIEW OF THE YEAR FROM OUR CHAIR OF TRUSTEES AND CEO
5	SUPPORTING STATEMENT FROM ST GEORGE'S UNIVERSITY HOSPITALS NHS FOUNDATION TRUST
6	INTRODUCING ST GEORGE'S HOSPITAL CHARITY
8	OUR YEAR AT A GLANCE
10	OUR IMPACT RESPONDING TO COVID-19 IMPROVING PATIENT AND FAMILY EXPERIENCE FUNDING RESEARCH AND MEDICAL EQUIPMENT SUPPORTING NHS STAFF
30	RAISING MONEY
36	THANK YOU
38	FUTURE PLANS
40	STRUCTURE, GOVERNANCE AND MANAGEMENT
44	RISKS AND RESERVES
48	REFERENCE AND ADMINISTRATIVE DETAILS
49	STATEMENT OF TRUSTEES' RESPONSIBILITIES
50	FINANCIAL REVIEW
52	INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF ST GEORGE'S HOSPITAL CHARITY
55	STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 MARCH 2021
56	BALANCE SHEET
57	STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 31 MARCH 2021
58	NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021

REVIEW OF THE YEAR FROM THE CEO AND CHAIR OF TRUSTEES

Our support for staff, patients, their families, and the wider community served by St George's Hospitals NHS Foundation Trust has been brought into sharp focus this year and our work has never been more important.

The last twelve months has been dominated by the greatest health emergency in the history of the NHS. The outbreak of coronavirus changed all of our lives and the way the Trust and the Charity operate. Our hospital colleagues rose to the challenge, transforming services at pace to deal with the rapidly spreading virus, saving countless lives, whilst continuing to provide excellent care for patients needing treatment for other reasons. The compassion, dedication and kindness shown by staff at this hugely challenging time continues to inspire us.

The pressure on frontline staff was extraordinary and across the country people demonstrated the strength of their support for the NHS. In the same way, our local community responded with an outpouring of generosity and donations, recognising the remarkable treatment and outstanding care given at our hospitals. As a result, we are very proud that we have had our most successful year to date raising £3,794,363, double our previous record, and awarding £3,137,373 in grants, another record.

We have delivered thousands of care packages for all our NHS workers – including cleaning, catering, clinical and clerical staff – who all risked their lives by coming to work and keeping our hospitals open. It was all hands on deck as we installed new donated furniture into five staff wellbeing hubs and used donations to buy iPads for COVID-19 patients to connect with loved ones.

At the beginning of 2020 we set ourselves an ambitious three-year strategy. In addition to responding to COVID-19 we also continued with our regular work helping improve the hospital experience for patients and their families. Some highlights include funding innovative equipment for women and children's services, opening a new Wudu Wash facility for Muslim patients at the Spiritual Care Centre, and the growth of our lively arts programme.

None of this would be possible without the generous support of our donors, fundraisers, charitable trusts and foundations, local businesses and individuals who have amazed and delighted us with the imaginative ways they have raised money, even during lockdown. Fundraising also continues to be a wonderful way for us to connect with local communities, who in turn give the Charity incredible support. We hope you will enjoy reading more of their stories in the coming pages.

It is important that we also pay tribute to our dedicated and skilful Charity team, who have worked incredibly hard this year, responding proactively to the crisis, whilst adapting to the challenges of working from home.

Certainly the NHS can never be taken for granted and, we hope, there is now a greater understanding of the crucial role that NHS charities like ours play in supporting our hospitals, their patients, and connections with local communities. Perhaps we have also learned that not all decisions need to take months and that sometimes a little 'out-of-the-box' creative thinking can deliver surprisingly effective solutions.

As our attention moves away from emergency response and we learn to live with coronavirus, we hope we can take some of this agility and ingenuity with us. It will be a challenge but we know we have the support of our community. In the coming year, we are looking forward to more transformational projects for the Trust, including launching our exciting Children's Appeal, expanding our arts programme, and developing new community connections.

This Annual Report sets out to explain our activity and impact, but it is also a celebration of our NHS staff, a salute to our local communities and massive thank you to our many supporters. Your support continues to help us in our commitment to deliver better care and healthier lives for patients, staff and the communities served by our hospitals, but as ever there is still more we can do.

Anna Walker CB
Chair

Amerjit Chohan
Chief Executive Officer

SUPPORTING STATEMENT FROM THE CHIEF EXECUTIVE AT ST GEORGE'S UNIVERSITY HOSPITALS NHS FOUNDATION TRUST

Throughout this challenging and extraordinary year, St George's Hospital Charity has been by our side. The generosity of local people and businesses has been overwhelming, and we are truly grateful for the support we've received. Knowing that there is so much support from our local community means a lot to our staff, and it has helped to keep them going at an extremely difficult time.

The wellbeing hubs and care packages funded by our Charity have enabled staff to take some much needed time for themselves, and look after their own health and wellbeing. Our patients have also benefitted from the Charity's ability to respond quickly to fast moving events – from the provision of iPads to ensure families could stay in-touch with their loved ones, to supporting our younger patients with a safe space to play in the fresh air.

On behalf of everyone at St George's, I would like to say a huge thank you to the Charity and every single person who has generously supported us this year.

Jacqueline Totterdell

Chief Executive at St George's University Hospitals
NHS Foundation Trust



INTRODUCING ST GEORGE'S HOSPITAL CHARITY

Our purpose is to support St George's Hospital and Queen Mary's Hospital to improve the experience of patients, families, staff and the wider community served by both hospitals, beyond that achieved by routine NHS funding.

THE CHARITY'S OBJECTS ARE TO:

- Further any charitable purpose or purposes relating to the general or any specific purposes of the Foundation Trust or the purposes of the health service.
- To promote, protect, preserve and advance all or any aspects of the health of the public.
- To advance and promote knowledge and education in health care, including by engaging in and supporting health related research (and the dissemination of the useful results) including at St George's, University of London.

Underpinning all our activity is our organisational commitment to deliver better care and healthier lives and our determination to put patients first, be collaborative, to listen, make an impact and be responsive.

We work in partnership with St George's University Hospitals NHS Foundation Trust, St George's, University of London and our local community to fund major improvements to hospital facilities, research and medical equipment, schemes that make a real difference to the experience of patients, families and staff, as well as projects within the community that support the reduction of health inequalities and preventable hospital admissions.



OUR ACTIVITY CAN BE DIVIDED INTO THREE KEY AREAS:

GRANTS

We fund ideas and projects, above and beyond routine NHS funding to enable outstanding care to improve the lives of patients, their families, staff and those in the wider community. Our grants support: patient and family experience; staff development and welfare; research and transformation; capital projects and infrastructure; community welfare and medical equipment.

ARTS

Enabling arts and culture to thrive in our hospitals provides opportunities for everyone connected with the Trust to engage in creative activities and enjoy cultural experiences. Throughout the year we work with experienced artists, cultural organisations and our healthcare colleagues to offer a range of activities including creative workshops, live music, theatre performances and art exhibitions.

FUNDRAISING

The work that we do to support our hospitals and make a difference to patients and staff is underpinned by our ability to raise valuable funds from our fantastic supporters. We generate income through a diverse range of fundraising activities including major gifts, corporate partners, trusts and foundations, legacies, and community and events. Thank you to everyone who has supported us in the past year.

OUR YEAR AT A GLANCE

In a year dominated by COVID-19, we've gone above and beyond to support staff, patients and the wider community. And despite all the restrictions of lockdown, we've raised more money than ever before.



£1,903,393
DONATIONS COMMITTED TO
RESPONDING TO COVID-19

£3,137,373
AWARDED IN GRANTS



£465,366
WORTH OF GIFTS IN KIND
DONATED TO SUPPORT
STAFF AND PATIENTS

5,100 
ARTS ACTIVITIES
DISTRIBUTED TO
PATIENTS



150
IPADS FOR
PATIENTS ON WARDS



13,000
MILES RUN OR
CYCLED IN TOTAL
BY OUR VIRTUAL
FUNDRAISERS



£3,794,363
RAISED THIS YEAR,
MORE THAN EVER BEFORE

12,000
INDIVIDUAL CARE PACKAGES
DISTRIBUTED FOR STAFF



4,000
STAFF CARE PACKAGES
DELIVERED DIRECTLY
TO WARDS AND OFFICES

50,000
FREE HOT MEALS FOR STAFF



OPENED **5** WELLBEING HUBS FOR
STAFF TO TAKE SOME TIME OUT

OUR YEAR AT A GLANCE



OUR NHS TRUST, UNIVERSITY AND LOCAL COMMUNITY



2 HOSPITALS
4 HEALTH CENTRES
1 THERAPY CENTRE

3.5
MILLION PEOPLE
SERVED



**ONE OF LONDON'S
LARGEST CHILDREN'S
HOSPITALS**



**MAJOR CENTRE
FOR CANCER
SERVICES AND
NEUROSCIENCES**



ONE OF FOUR
MAJOR TRAUMA CENTRES
IN LONDON, AND HOME
TO HYPER ACUTE
STROKE AND HEART
ATTACK CENTRES

9,000
MEMBERS
OF STAFF



**ONE OF THE COUNTRY'S
PRINCIPAL TEACHING
HOSPITALS**

OUR IMPACT

Coronavirus brought the importance of the NHS into sharp focus in 2020, and much of our efforts went into supporting staff, patients and families as we coped with this alarming pandemic.

However, while all services had to adapt to deal with a rapidly spreading global health emergency, much of the day-to-day work, crucial to our community, continued across our hospitals, and so did our support.

In this section we will describe the many different ways we have supported staff, patients, families and communities of St George's Trust during this extremely challenging year. We will explain how our funding has supported St George's Trust in the following ways:

RESPONDING TO COVID-19

IMPROVING PATIENT AND FAMILY EXPERIENCE

FUNDING RESEARCH AND MEDICAL EQUIPMENT

SUPPORTING NHS STAFF



OUR IMPACT

RESPONDING TO COVID-19

As the impact of the coronavirus was felt across St George's Trust in early 2020, we immediately launched our own emergency St George's Coronavirus Appeal. The incredible generosity of our own fundraising community, alongside the amazing support we received from NHS Charities Together, has enabled us to award £1,903,393 of funding to support our hospital staff, patients and the wider community in a variety of different ways during this extraordinary time.

ST GEORGE'S CORONAVIRUS APPEAL

In March 2020, we launched St George's Coronavirus Appeal to help NHS staff and improve the patient experience during the height of the COVID-19 pandemic. At the time we had no idea how long the virus would last and the twists and turns it would take along the way but we knew our hospitals would need additional support.

A total of £602,551 has been raised in just 12 months and we have used this to support both staff and patients in many different ways, from funding technology to creating wellbeing hubs for staff to take time out.

In addition to financial donations towards the Coronavirus Appeal, we also received a fantastic £465,366 worth of gifts in kind from hundreds of businesses and community groups, including food, toiletries, kitchen appliances and furniture.



£602,551
HAS BEEN RAISED
IN JUST 12 MONTHS

THE LAST FEW MONTHS HAVE BEEN UNPRECEDENTED AND SOME OF THE MOST CHALLENGING TIMES WE HAVE SEEN. WHAT HAS STOOD OUT FOR ME IS THE KINDNESS AND SUPPORT OF PEOPLE AND ORGANISATIONS IN OUR LOCAL COMMUNITY AND BEYOND.

Linda Smith
Matron



OUR IMPACT RESPONDING TO COVID-19**EMERGENCY RESPONSE GRANTS**

Our first step was to launch Emergency Response Grants to respond quickly to the rapidly changing needs of the Trust and its staff. We worked closely with our hospital colleagues to identify areas of greatest need, awarding grants totalling £357,621.

As the pandemic required staff to work away from their usual teams in highly pressured circumstances, we put a lot of funding towards improving facilities and supporting team morale. This included extra equipment like microwaves and kettles for staff spaces, technology for therapies teams to deliver online training and virtual exercise groups. We also launched a podcast to record the experiences of hospital staff, enabling those working on the frontline to tell their stories in their own words, collecting personal testimonies for generations to come.

NHS CHARITIES TOGETHER

Thanks to the incredible generosity of the public, including the amazing efforts of Captain Sir Tom Moore and thousands of others, we were awarded £1.15million from NHS Charities Together towards our Coronavirus Appeal. We are using this money to respond to the pandemic and provide services over and above the usual NHS provision.

Urgent response	£98,000
Urgent response second wave	£50,000
Supporting BAME communities	£50,000
Community Partnerships	£757,406
COVID-19 Recovery	£198,000

**SUPPORTING STAFF** HOT MEALS

Due to the risk of spreading infection, staff were unable to leave their wards in their PPE during the peaks of the pandemic. To keep them nourished and able to continue with their vital work we provided 50,000 hot meals to wards and departments.



50,000
FREE HOT MEALS
FOR STAFF

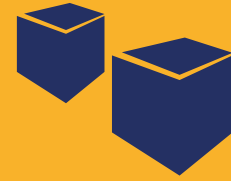
OUR IMPACT RESPONDING TO COVID-19

SUPPORTING STAFF STAFF CARE PACKAGES

To let our wonderful NHS workers know how much they were appreciated, our volunteers packed and distributed thousands of care packages to staff throughout the Trust. These included food, toiletries and household products donated by individuals and organisations as part of our Coronavirus Appeal.

We received some amazing donations of toiletries including 500 First Class travel toiletries from British Airways, 460 luxury skin care products from Clarins and hand creams from Arbonne. We also received loads of generous food donations including snacks from Peabody's Coffee, breakfast bars from Kind, drinks from Lucozade and Innocent, homemade cookies from A Little Nibble, crisps from Platino and water from Get More Vits. The Wisser Collective sent homemade goodies and everyone appreciated the fresh fruit from Harvest for Heroes. We also want to thank all the incredible people in the community who went out to collect donations.

Care packages were given out daily, with more than 4,000 distributed in total. We were delighted to help put a smile on the faces of staff who were working long and difficult days and we were gratified to receive lots of appreciation for our efforts.



12,000
INDIVIDUAL CARE
PACKAGES DISTRIBUTED
FOR STAFF



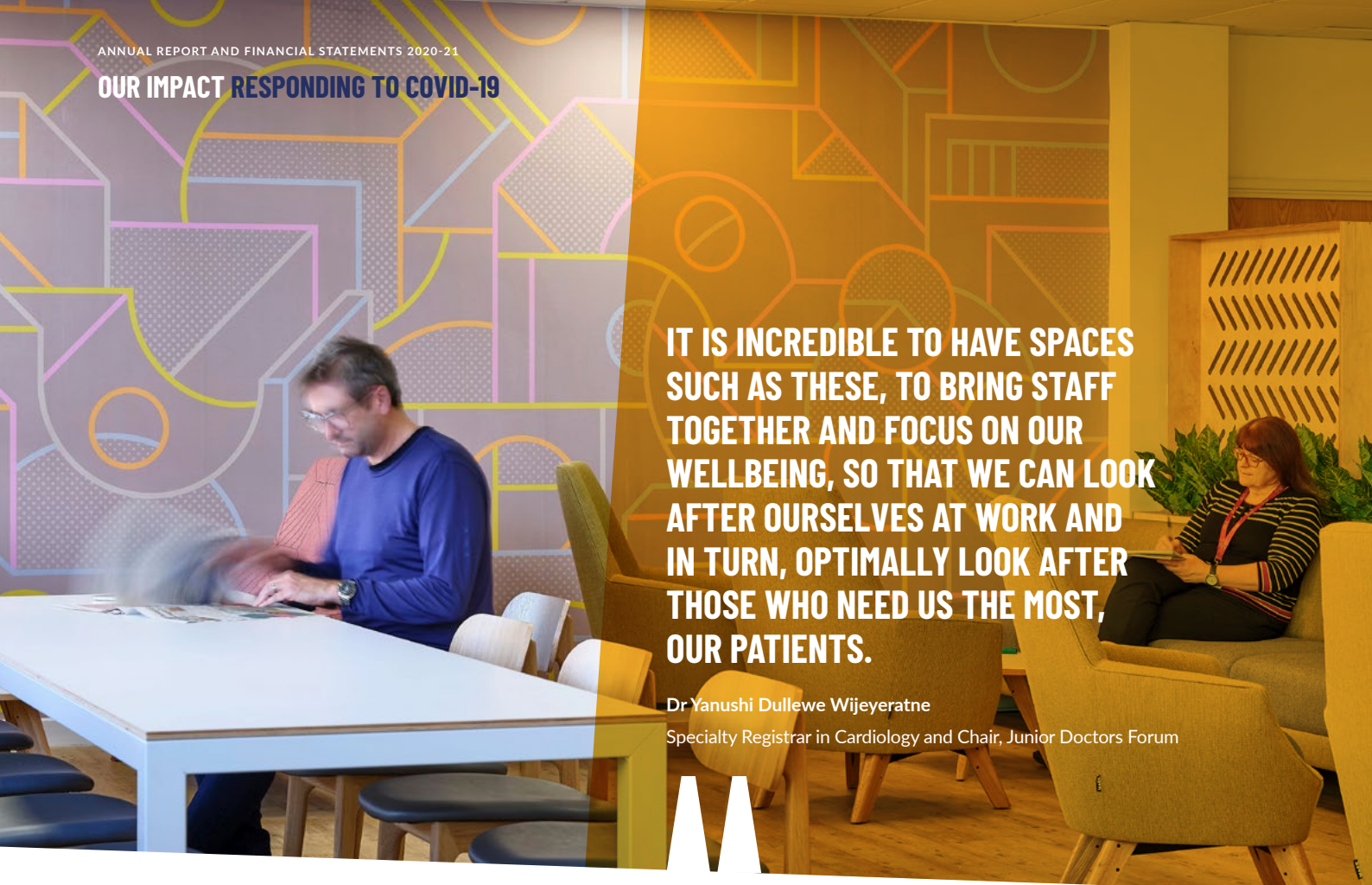
4,000
STAFF CARE PACKAGES
DELIVERED DIRECTLY
TO WARDS AND OFFICES

THIS IS A VERY CHALLENGING TIME FOR EVERYONE SO HAVING A LITTLE GOODIE BAG CHEERED UP SO MANY OF US AND TOUCHED A LOT OF HEARTS. WHEN I HANDED OUR CLEANING LADY HER BAG OF GOODIES AND AN EASTER EGG SHE WAS OVERWHELMED.

Rooba Kauppayamootoo
Sister Paediatric Outpatients



OUR IMPACT RESPONDING TO COVID-19



IT IS INCREDIBLE TO HAVE SPACES SUCH AS THESE, TO BRING STAFF TOGETHER AND FOCUS ON OUR WELLBEING, SO THAT WE CAN LOOK AFTER OURSELVES AT WORK AND IN TURN, OPTIMALLY LOOK AFTER THOSE WHO NEED US THE MOST, OUR PATIENTS.

Dr Yanushi Dullewe Wijeyeratne

Specialty Registrar in Cardiology and Chair, Junior Doctors Forum

SUPPORTING STAFF STAFF WELLBEING HUBS

To give staff somewhere to take a much needed break from clinical spaces during the pandemic, we created five fully furnished wellbeing hubs at St George's Hospital. These were places where staff could sit and relax, make a hot drink or grab a nourishing meal from a well-stocked fridge, with access to TVs, self-massage tools and more.

The hubs were generously funded by the many supporters of our St George's Coronavirus Appeal and some incredible donations. Special thanks to Breather who donated furniture, rugs and interior decorations, Umbrella Furniture who offered a huge discount on sofas and armchairs, SHB Real Estate for many microwaves and Tefal and Nespresso for the crucial kettles and coffee machines. We can't forget Fit Out UK who helped us to transport all these amazing donations.

We were also delighted to welcome airline crew into our wellbeing hubs to provide a 'first-class experience', serving teas and coffees to staff. This was part of Project Wingman, where airline crew who had been furloughed, grounded or made redundant, came together to support NHS staff during the pandemic.

OPENED **5** WELLBEING HUBS FOR STAFF TO TAKE SOME TIME OUT

The wellbeing hubs proved so popular that two still remain in place and in November we funded an additional permanent staff area at the rear of the hospital restaurant. This stylish space was designed by award-winning interior design studio Hart Miller and features a joyful and calming artwork by local artist, Supermundane.

Jo Hunter, St George's Divisional Director of Nursing and Governance, encouraged nurses to use the space. She said: "I was very impressed with the wellbeing hub, what a transformation! It was lovely to meet the airline staff who were so friendly and attentive — you feel you have stepped away from your work place when you are greeted by air crew; the only downside was I wasn't flying anywhere! Most of us have had to adapt very quickly to a highly pressurised and often emotional way of working. I can't thank the teams involved enough in making this real for us, I genuinely felt like I wasn't in the hospital anymore!"

OUR IMPACT RESPONDING TO COVID-19

SUPPORTING STAFF LOOKING AFTER HOSPITAL STAFF

Over the coming months the COVID-19 Recovery grant of £198,000 and £50,000 of Urgent Response second wave funding from NHS Charities Together will be used to provide practical and emotional support for staff, designed to bring long-term health and recovery.

Projects include:

- Free health and wellbeing classes
- Outdoor relaxation areas for staff to take time out
- Cycle storage to support staff cycling to work to avoid public transport
- New shower block for staff working long shifts
- New furniture and electrical goods to enhance staff areas
- Outdoor gym equipment



NOW MORE THAN EVER, IT'S IMPORTANT THAT STAFF ALLOW THEMSELVES SOME TIME TO REST, RELAX AND UNWIND. WITH SOME OF THE ACTIVITIES TAKING PLACE ONLINE AND FACE-TO-FACE, WE HOPE THERE WILL BE SOMETHING FOR EVERYONE TO ENJOY.

Rhia Gohel
Health and Wellbeing Lead at St George's

SUPPORTING STAFF COLOURFUL FACE COVERINGS AND SCRUBS

Photo gift company, Photobox, donated 9,000 face coverings for staff branded in St George's Hospital Charity colours. Nicola, a Respiratory Nurse Specialist, told us: "The reusable masks are fab and amazing quality; they are perfect for staff to protect themselves and others while outside the hospital, such as when travelling to and from work."

We also supported The Scrubbery, a local scrubs sewing initiative in South West London, to supply St George's with 1,000 scrubs, 800 scrub hats and 800 head bands, made by volunteers from the local community.



SUPPORTING STAFF TEAM THANK YOU AWARDS

To shine a light on the extraordinary work happening across our hospitals, we invited nominations for individual teams for their superb efforts in responding to the pandemic – and rewarded them with recognition and vouchers as team prizes.

We awarded 95 teams working across a wide range of areas including Palliative Care, Intensive Care, Assistive Technology and Professional Support and Development. Our virology labs came under particular pressure and Catherine Cosgrove nominated the SWLP Virology Lab team for "an astonishing feat in upscaling the COVID-19 tests to 1,000 a day; dealing with the enormous number of queries with professionalism and enabling the safe running of the hospital with swift turnaround of patient and staff tests".



95
AWARDS GIVEN TO TEAMS WORKING ACROSS A WIDE RANGE OF AREAS

OUR IMPACT RESPONDING TO COVID-19**SUPPORTING PATIENTS** IPADS

So far we have donated 150 iPads to the Trust. These are being used by clinicians for virtual consultations and by patients to speak to loved ones who are unable to visit.

We also funded mobile device management software, so that the Trust ICT team could integrate this new resource with existing systems and manage ongoing maintenance.

Family member Mehreen told us: "When my uncle was in St George's ICU with COVID-19 we weren't able to visit him, but we were able to see him via iPads paid for by the Charity. Seeing him and speaking to him, whether he could hear us not, brought us some relief during a terrible time. It gave us comfort to see him make progress with our own eyes and, when things took a turn for the worst, prepared us for the unimaginable. Without the use of the iPad, we wouldn't have had the opportunity to say goodbye."

W

WHEN MY UNCLE WAS IN ST GEORGE'S ICU WITH COVID-19 WE WEREN'T ABLE TO VISIT HIM, BUT WE WERE ABLE TO SEE HIM VIA IPADS PAID FOR BY THE CHARITY. SEEING HIM AND SPEAKING TO HIM, WHETHER HE COULD HEAR US NOT, BROUGHT US SOME RELIEF DURING A TERRIBLE TIME.

Mehreen
Family member

SUPPORTING PATIENTS SUPPORT FOR MATERNITY WARDS

With the uncertainty of COVID-19 and restrictions imposed on Maternity services, we provided beds for partners staying on our delivery suite to ensure they

were well rested and able to offer better support to their partner, improving the whole family experience.

OUR IMPACT RESPONDING TO COVID-19

SUPPORTING OUR LOCAL COMMUNITY COMMUNITY PARTNERSHIPS

With funding of over £750,000 from NHS Charities Together, we are working with existing integrated care partnerships across southwest London to fund innovative and exciting collaborative community projects. We combined forces with the boroughs of Croydon, Kingston and Richmond, Merton, Sutton and Wandsworth which cover a total population of 1.7million.

Working in this way means charities like ours can reduce pressure on the NHS by providing wrap-around care for people in the community. We are supporting a variety of programmes across the boroughs.

CROYDON

In this area the focus is on reducing isolation and improving the mental health of young people, parent carers, children bereaved by COVID-19, and high-risk families.

KINGSTON AND RICHMOND

Community mental health champions will support people with rising health and social risks who are not normally on the radar of traditional health and care services.

MERTON

Community groups will co-produce education materials to help improve maternal and newborn health outcomes and those at risk of, or living with, diabetes.

SUTTON

A pilot project supporting people with poor mental health and those at risk of alcohol related hospital admissions.

WANDSWORTH

The focus in this area is on reducing ethnic inequalities in access, experience and outcome of mental health care. This programme will be activated through training in faith, community and voluntary services and by opening a health and wellbeing hub based at a Black-Afro-Caribbean church.

SUPPORTING OUR LOCAL COMMUNITY LOOKING AFTER BLACK, ASIAN AND MINORITY ETHNIC COMMUNITIES

In the light of a Public Health Report in June 2020 showing the disproportionate toll COVID-19 had taken on minority ethnic communities, NHS Charities Together awarded £50,000 to St George's Hospital Charity for a community-led health and wellbeing project in partnership with South West London Clinical Commissioning Group.

The money is being used to invest in Black, Asian and minority ethnic communities to reduce health inequalities through the expansion of a successful community-led health clinic pilot. The project, set up by Wandsworth

Community Empowerment Network, South West London Health and Care Partnership and six local places of worship, brings together faith leaders and members of the local South Asian, African Caribbean and black African communities in Wandsworth and Merton to help shape the design and delivery of a programme that will help improve the health outcomes for those more at risk of developing Type 2 Diabetes and Hypertension.

This co-produced approach should ensure the project is more culturally-adapted so that it resonates with participants.

OUR IMPACT

IMPROVING PATIENT AND FAMILY EXPERIENCE

Many patients undergoing treatment in hospital find the experience isolating and frightening. To ease anxiety and ensure patients and their families have a positive experience of being in hospital we've awarded £209,802 of funding to support a variety of initiatives. These important projects make a real-life impact when it's most needed.

CHILD-FRIENDLY PLAY SPACE

In November 2020, we were very excited to open the new and improved Children's Garden near the Children's Outpatients Centre, generously supported by the Leus Family Foundation. The garden provides a distraction from the hospital environment, allowing children to relax and reduce stress and explore fears around illness.

The garden was re-designed to be more accessible, provide new play equipment and seating areas for fun and education, and improve play surfaces to make them more child friendly and easy to explore. This included purchasing a hillock and slide to complement the existing play equipment, laying artificial turf and bright child friendly play surfaces, and creating new planting areas to promote a closer link with nature. Re-zoning the garden also made it more accessible for wheelchairs, children with limited mobility and pushchairs, with raised flowerbeds, a new wider entrance, and easy to explore surfaces. These changes will also ensure that the garden and play equipment can be used all year. The garden will be used for paediatric inpatients and outpatients,

THIS GARDEN WILL LIFT SPIRITS AND HOPEFULLY PROVIDE MOMENTS OF JOY AND RELAXATION IN BETWEEN TREATMENT. IT IS PROBABLY NEEDED MORE THAN EVER, AS THE CORONAVIRUS PLACES ADDED RESTRICTIONS AND PRESSURES ON ALL.

Leus Family Foundation



OUR IMPACT IMPROVING PATIENT AND FAMILY EXPERIENCE

including the Play Team, Paediatric Psychology team and hospital school run by Wandsworth Council.

We are also grateful for the support of volunteer Robin Newman, and his team from Gardens and Leaves for their work and to The Playground Company for their donation of a seating area.



WE LOOK FORWARD TO GIVING MANY MORE FAMILIES THE OPPORTUNITY TO EXPERIENCE THE POSITIVE BENEFITS OF THIS BRIGHT AND WELCOMING GARDEN.

Sue Affleck
Head Nurse of Children's Services



COMFORT KITS FOR CANCER PATIENTS

Working in partnership with Macmillan Cancer Support, we have developed and funded a kit for patients receiving cancer treatment across St George's. These comfort kits are handed to patients on their first visit.

The kit includes:

- **Hard candy** to take away the metallic taste caused by chemotherapy
- **Lip balm, hand cream and reusable water bottle** to improve hydration
- **Hand sanitiser** to keep hands clean
- **Plastic cutlery** for patients who want to avoid the metallic taste of metal cutlery
- **Mindfulness Puzzle Book** to fill the time during treatment

PICK-ME-UP TREATS

We distributed patient care boxes to 40 wards across St George's and Queen Mary's Hospitals. With the help of donors, supporters and the Covid Response Volunteer Group, we pulled together a variety of treats to give patients a little 'pick-me-up' while they were unable to receive visitors during the pandemic. The care boxes included snacks, drinks, toiletries and activities.

The care boxes also proved useful for families of young children in hospital. Stevi Bourke, Ward Clerk in the Paediatric Intensive Care Unit said: "Having these essential and luxury items to hand on the unit, not only brightens patients time in hospital but also prevents family members from having to leave their loved ones as every moment counts."



THE PATIENT CARE BOX HAS BEEN A GIFT AND ALSO A LIFESAVER FOR OUR FAMILIES WITH CHILDREN IN INTENSIVE CARE

Stevi Bourke, Ward Clerk
Paediatric Intensive Care

OUR IMPACT IMPROVING PATIENT AND FAMILY EXPERIENCE**BIRTH KITS FOR PARENTS-TO-BE**

We purchased ten antenatal education kits to enable maternity teams to deliver key information for pregnant women and their partners at St George's Hospital. The kits include model dolls and breast feeding aids and are used to help parents stay healthy during pregnancy, prepare for their baby's birth and provide information about how to look after the baby after the birth.

Maria Brown, Lead Midwife/Matron at St George's Hospital, says: "These new teaching aids will help parents-to-be feel more reassured about what to expect — especially during the pandemic — and can also support partners to feel more involved with the pregnancy."

SUPPORTING SOCIAL SERVICES

People are admitted to hospital in all kinds of different circumstances which mean they might be unprepared when it's time to leave. To help patients leave with dignity and respect, we fund Wandsworth social services to buy essentials like food, toiletries and clothes for people who live alone and might not have friends or relatives nearby who can help them.

As well as day-to-day essentials, the funds can also be used for one-off purchases which might be essential for discharge — for example to buy a fridge to store insulin for a diabetic patient.

Between August 2020 — March 2021, we helped 28 patients in this small but important way.

MULTI-FAITH APPROACH

To support Muslim patients, we've funded female and male Wudu Wash facilities which offer a private, safe and dignified area away from the general public and close to the Spiritual Care Centre. The project got the green light after consultation with the local community and the Trust's chaplaincy and Iman.

We are so grateful to the incredible community who came together, donated and fundraised over £16,000 that enabled this project and other improvements to the Prayer Facilities to go ahead.



OUR IMPACT IMPROVING PATIENT AND FAMILY EXPERIENCE

ARTS AT ST GEORGE'S

Arts play a vital role in hospital — helping patients feel less isolated, lifting spirits, and celebrating NHS staff. Throughout this challenging and disorientating year our arts programme has offered much needed respite and optimism.



GETTING CREATIVE

We distributed thousands of puzzle books, mindful colouring books and Boredom Buster newspapers packed with fun activities and cheerful news. For younger patients we teamed up with Wandsworth Council Arts Service to distribute award-winning Create & Learn Play kits.



VIRTUAL PERFORMANCES

Unable to bring our bedside musicians and artists on site, we switched online and shared performances remotely via YouTube. In addition, we brought one-to-one activities directly to patient's bedsides, via Zoom.



DAMIEN HIRST BUTTERFLY RAINBOW

We were delighted to be chosen to receive a limited edition print of Damien Hirst's Butterfly Rainbow, which he created to show support for the NHS during the coronavirus crisis. This stunning artwork, which is made up of bands of coloured butterfly wings, is a welcome addition to our collection of more than 800 works of art which are located around St George's Hospital, creating spaces that are engaging, welcoming and compassionate.

OUR IMPACT

FUNDING RESEARCH AND MEDICAL EQUIPMENT

As medical science continues to develop at pace, we are able to support our hospitals by funding innovative research, investing in cutting-edge technology and developing and attracting world-class expertise. Our goal is to improve outcomes for patients and this year we were able to provide £428,659 of support towards research and £474,778 towards medical equipment.

SAFETY CABINET FOR COVID-19 RESEARCH

To enable St George's, University of London to continue to play its part in the worldwide effort investigating the biology of coronavirus, St George's Hospital Charity has purchased a Class 1 Microbiological Safety Cabinet (MSC) for the Jenner Wing of St George's University. The infectious nature of COVID-19 and its respiratory route of transmission means this bespoke Cabinet is required for research to be conducted safely.

To date, the University has played a key role investigating the virus and researchers have been involved in running four major trials for three different COVID-19 vaccines in the UK. The new cabinet was commissioned in June 2020 and research began straight away with nine staff and a PhD student producing a diverse range of data to lay the molecular and cellular basis for novel therapeutics and contribute to clinical trials.

THIS NEW EQUIPMENT IS ENABLING INVESTIGATORS AT ST GEORGE'S UNIVERSITY AND ST GEORGE'S HOSPITAL TO ADDRESS CRUCIAL ASPECTS OF SARS-COV-2 AND COVID-19, WITH EXPERIMENTAL APPROACHES THAT INVOLVE WORKING WITH LIVE VIRUS AND INFECTIVE SAMPLES. A DIVERSE RANGE OF PROJECTS HAS BEEN RAPIDLY DEVELOPED, MANY OF WHICH ARE SUSTAINABLE AND WILL DEVELOP INTO LONG-TERM LINES OF RESEARCH.

Dr Elisabetta Groppelli
Virologist and Lecturer in Global Health
at St George's, University of London



OUR IMPACT FUNDING RESEARCH AND MEDICAL EQUIPMENT

FUNDING RESEARCH INTO LYMPHOEDEMA

We are very pleased to be funding the St George's Hospital Lymphoedema clinic with an innovative study in collaboration with KiActiv, experts in wearable technology for the management of long-term health conditions. The aim of the research is to demonstrate how patients can be encouraged to move more at home and carry out every day activities with the benefit of supportive messages and information sent via a digital wristband.

KiActiv has run a similar programme for successfully treating diabetes and the goal is to provide factual evidence to generate future NHS funding from commissioners for managing this condition.

SAVING SIGHT IN PREMATURE BABIES

Babies at risk for Retinopathy of Prematurity (ROP) — a condition that can lead to permanent sight loss — will now receive more advanced treatment at St George's Hospital after the purchase of new technology to identify retinal damage.

We have joined forces with Moorfields Eye Charity and charity, First Touch, to fund new retinal imaging equipment which delivers moving images of a baby's retina. These images will help relieve parental anxiety, as doctors will be able to show them images of their baby's retina, and the baby will be less distressed as the images can be shared between experts without the baby having to travel between hospitals.

NEW SURGERY FOR UNBORN BABIES

St George's Hospital can now offer highly effective Fetal Surgery for unborn babies with congenital diaphragmatic hernia (CDH). This treatment was previously only available in three European hospitals.

The Charity has provided funds for equipment which will enable staff at St George's who are already trained in this field to provide surgery on unborn babies at short notice. As a result, outcomes for patients will improve and St George's is likely to become a national centre for treatment of this condition. Channel 4's documentary series 'Baby Surgeons' which aired in spring 2021, shone a light on the wonderful work of the Fetal Surgery team at St George's.

CENTRAL MONITORING FOR HIGH DEPENDENCY MATERNITY UNIT

As a regional specialist centre, each year St George's Hospital provides care for over 200 pregnant women with underlying medical disorders. While the hospital already offers world-class care in its high-dependency unit (HDU), we were pleased to provide a grant for a new central monitoring unit.

Its innovative technology delivers patient's observations such as heart rate, blood pressure, ECG and oxygen saturations, to a central point outside the HDU and immediately alerts midwives and doctors if a patient's condition deteriorates.

STRENGTHENING LINKS BETWEEN RESEARCH AND CLINICAL SUPPORT

St George's Hospital Charity is jointly funding two postdoctoral fellowships at St George's University, in partnership with the Rosetrees Trust. Our ambition is to attract world class experts in neurosciences, cardiovascular disease, infection, genetics and genomics.



2
POSTDOCTORAL FELLOWSHIPS
JOINTLY FUNDED BY
ST GEORGE'S HOSPITAL CHARITY

The Fellows will undertake research which will directly benefit patients and deliver lectures to heighten the reputation of both the University and the Trust.

OUR IMPACT

SUPPORTING NHS STAFF

In 2020/21, showing NHS staff how much they matter has felt more important than ever. During the pandemic we awarded £120,738 to support new and innovative ways to sustain staff – with our focus firmly on wellbeing and mental health.



£120,738

AWARDED TO SUPPORT NEW AND
INNOVATIVE WAYS TO SUSTAIN STAFF

HOSPITALS ARE ALL ABOUT IMPROVING PEOPLE'S HEALTH AND WELLBEING AND WE WANT TO DEMONSTRATE THE REALLY IMPORTANT ROLE THAT LANDSCAPE CAN PLAY IN THAT. ABOVE ALL, WE WANT PEOPLE TO FEEL THEY ARE IN A GARDEN – TO TAKE A DEEP BREATH, RELAX, AND TO FEEL SOME INTERACTION WITH THE NATURAL WORLD.

John Wyer
Chief Executive Bowles & Wyer

NEW GARDENS AND OUTSIDE SPACES

The outside space near the Atkinson Morley Wing has been transformed into a beautiful new garden as part of a major project for 2020/21. We were delighted to work with award-winning garden designers, Bowles & Wyer, who waived their fees and have completely altered the area with new planting, walkways and furniture. The result is a wonderful peaceful spot for staff and patients to sit, away from the hustle and bustle of hospital life.

ITV's 'Lorraine' show filmed the entire process and the makeover was launched by Dr Hilary Jones – ITV's resident doctor. He took the opportunity to speak to staff about the importance of outside space for health and wellbeing during his visit.

The garden, which has been jointly funded by the Trust, St George's Hospital Charity, and NHS Charities Together,



OUR IMPACT SUPPORTING NHS STAFF

was featured as part of the TV show's mental health campaign You Care We Care, helping hospitals introduce wellness areas for staff across the UK.

It was officially opened by Lorraine Kelly in December when she took the opportunity to thank staff for the treatment she received at St George's following a horse riding accident in 2012.

With the support of a £5,000 donation from the Uspire Group, we have also transformed a featureless and unused outside space at St Georges Hospital into a green and pleasant Wellbeing Courtyard for therapy staff.

The area is equipped with moveable furniture suitable for all seasons, soft furnishings and potted plants.

As well as being a safe space for patient physio and rehabilitation classes, staff morale has been boosted by having access to this sunny spot. It provides a welcome break from busy wards and stuffy offices, and staff have been delighted to use this shared space for happy occasions such as celebrating birthdays, holding leaving lunches and hosting other team events, during these difficult and challenging times.

Chris Cleaver, a specialised musculoskeletal therapist says: 'We are delighted that the Charity was able to share our vision in creating this space. It has already improved staff wellbeing and the environment will also improve patient care all year-round.'



I HOPE EVERYONE WHO WORKS AT ST GEORGE'S WILL ENJOY THIS GARDEN, IT'S LIKE A LITTLE SANCTUARY. IT'S SOMEWHERE FOR STAFF TO COME JUST TO BREATHE AND TAKE CARE OF THEMSELVES.

Lorraine Kelly



£25,000
SPENT TO TRANSFORM
THE ATKINSON MORLEY
WELLBEING GARDEN

OUR IMPACT SUPPORTING NHS STAFF**CYCLING SUCCESS**

To support staff by helping them avoid parking charges, stay off public transport while COVID-19 remains a risk, and reduce their environmental footprint, we have funded the St George's Bicycle User Group (BUG).

Led by enthusiastic staff cyclists, this keen collective aims to address the barriers that prevent staff being able to travel safely to and from work by bike and scooters. Funding will go towards purchasing kit such as bike locks and helmets which have been placed in stores at both St George's and Queen Mary's Hospitals for BUG members to access.

RUNNING BENEFITS

Following great feedback from keen runners, we are continuing to fund the weekly running staff club. Not only have the sessions proved beneficial for the physical and mental health of Trust staff, they also allowed people to meet in a sociable setting, while socially distancing.

With so many activities limited this year, staff have told us that learning to run or becoming a more accomplished runner through the club has been a source of great joy and comfort for many.

Anna Woodcock, a Cardiac Rehabilitation Nurse Specialist says: "I have thoroughly enjoyed my sessions with Nick Bester — who runs the club — they are fun and have been a great opportunity to get fit and meet like-minded people in the Trust. They have helped me rediscover my enjoyment of running which had dwindled following redeployment during the peaks of COVID-19 and a subsequent struggle with my mental health."

**MAKING A DIFFERENCE AT CHRISTMAS**

Every year we support staff working at Christmas with a few treats such as gifts, festive food and Christmas lights and decorations inside and outside our hospitals. In this especially challenging year, the local community, families, staff and well-wishers came together to support our Clause for the Cause Campaign to fundraise for some of the extra little things which can make a big difference to staff morale.

Leanne Saddler, General Manager of Outpatients, says: "To provide the best patient care, we need a happy and healthy workforce so staff wellbeing and morale is a top priority. It's been a difficult year for everyone but tokens of gratitude and appreciation go such a long way and keep spirits high. Christmas donations help staff to feel appreciated while they are busy looking after our patients and their colleagues."

Linda Smith, Matron of Acute/Specialist Medicine says: "The support of the local community and St George's Hospital Charity has been phenomenal this year. The daily food parcels and care packages sent to the wards, especially the COVID-19 wards where it was difficult for staff to leave, were well received. On behalf of our patients and staff, we would like to thank anyone who supported the Christmas campaign for your kindness and generosity at this time of year."

OUR IMPACT SUPPORTING NHS STAFF

THE TWINKLING LIGHTS ALWAYS PUT A SMILE ON MY FACE WHEN I LEAVE, I HOPE THEY'RE STAYING LONG TERM.

Member of staff

SPECIAL SPARKLE

For an extra sprinkling of Christmas magic this year, we installed a canopy of rainbow lights at the entrance of Grosvenor Wing. These twinkling illuminations lifted the spirits of staff and patients alike.

A member of staff said: "A few twinkling lights at the end of a difficult day, a new sparkly canopy at the entrance, thank you!"

W

I DISCOVERED THESE BEAUTIFUL TWINKLING LIGHTS OUTSIDE THE ENTRANCE. FOR A FEW MINUTES SPENT OFF THE WARD, I REFLECTED ON HOPE, BEAUTY, COLOUR AND A BRIGHTER FUTURE

Patient

2020 - YEAR OF THE NURSE AND MIDWIFE

In celebration of the World Health Organisation Year of the Nurse and Midwife, we funded vouchers for every nurse and midwife at St George's NHS Trust and profiled a nurse or midwife in a blog post on our website each month. This seemed like the perfect year to say thank you and to showcase our nurses and midwives' diverse talents and expertise.

CREATIVE FIX

There is a wealth of research showing that arts and culture can support patients, staff and visitors health and wellbeing and at St George's Hospital Charity we believe that enabling art and culture to thrive in hospitals is vital to our work.

We are delighted to have relaunched the St George's Staff Arts Club which offers many benefits to members including free and discounted tickets to cultural events, theatre performances, gigs and exhibitions (both online and in London as restrictions ease) as well as the chance to participate in workshops and events from singing and drawing to dance and photography.

OUR IMPACT SUPPORTING NHS STAFF**FEEL-GOOD SINGING**

Our Staff Arts Club offer has teamed up with OnSong to offer online workplace singing and choirs. We're delighted to be bringing this joyful activity to hardworking NHS staff and pleased that it is proving popular across departments.

Singing has been shown to lift mental health and leave people feeling happier, less stressed and energised. For staff feeling isolated by the pandemic, the choirs have proved a welcome social boost.

PORTRAITS OF DEDICATION

During 2020, our arts team worked with St George's staff member Del Francis to create a photographic exhibition to honour St George's frontline staff for their commitment in the coronavirus crisis. The stunning portraits make up an extraordinary exhibition entitled 'Portraits to a Life of Dedication'.

The photographs have been exhibited online and at outside spaces across St George's Hospital, as well as featuring on ITV London News and BBC Radio London.



**EVERYONE WHO CAME ALONG
THOUGHT IT WAS IMPORTANT
TO TAKE PART – TO LET
THE PUBLIC KNOW THAT
BEHIND THEIR PROFESSIONAL
APPEARANCE WAS A HUMAN
BEING WITH THE SAME
CONCERNS, WORRIES, HIGHS
AND LOWS THAT WE ALL FEEL.**

Del Francis
Photographer



OUR IMPACT SUPPORTING NHS STAFF



RAISING MONEY

We are so grateful to our amazing fundraisers who have raised more money than ever — £3,794,363 — in this most difficult of years. We have received incredible support from individuals, groups and organisations — and have been delighted by the innovative ways people have found to fundraise during lockdown. We have really appreciated the warmth and generosity we have felt from our local communities.

Community and events	£889,000
Trusts and foundations	£223,000
Legacies	£391,995
Major gifts and corporate donors	£203,887
Gifts in kind	£465,366
General fundraising	£1,406,854
Total fundraised income	£3,794,363



£3,794,363
RAISED THIS YEAR, MORE
THAN EVER BEFORE



RAISING MONEY

LET'S HEAR IT FOR THE KIDS

So many children have taken part in fundraisers this year and they never fail to impress us with their imagination and drive. Some wanted to say thank you for treatment they, or a relative, have received in one of our hospitals, while others just wanted to show support for the NHS.

They are all amazing, so to all the virtual mountain climbers, artists, runners, netball players, cyclists and cricket-kit-wearing kids, we say a huge **Thank You!**

- Nathan wore his cricket kit from 11am to 6pm every day while home schooling from April until September
- A group of cousins climbed the virtual equivalent of Everest on their home treadmill
- Charlotte and Freya scored 1,000 netball goals in 30 days
- Three-year old Bea climbed a virtual Big Ben (42 times up her home staircase) "to give the hospital money to help look after the poorly people with the bad bug."
- Joe Clapson and his daughters Alexa, 4 and Roxana, 2 (who were both born at St George's Hospital) painted their Wendy house like a rainbow in support of St George's and the NHS
- Seven-year old Alexander clocked up 100k cycling around his local area of Merton Park in a 'virtual Ride London' fundraising challenge



RAISING MONEY

LOCAL GOALS...

We're really excited about a new partnership with Tooting and Mitcham Football Club which is now advertising its support for us around the pitch and on its team kit.

Chair of Tooting and Mitcham United FC, Caroline McRoyall said: "It is thanks to the generosity of our supporters that this opportunity has arisen to bring both organisations closer together and we look forward to working in partnership over the season."

...AND BIG LOVE

Laughter is a great tonic, so it's a thrill to have been a beneficiary once more of the Big Love Big Laughs comedy performances organised by Stephen K Amos and Jo Caulfield and hosted by the Comedy Store online in December 2020. Performances from the 2018 and 2019 Big Love Big Laughs shows were compiled into an online show, featuring a stellar line up of comedians including Tom Allen, Graham Norton, Jo Caulfield and Stephen K Amos. Over the past three years, Big Love Big Laughs has raised nearly £50,000 for St George's Hospital Charity and charity partner Royal Trinity Hospital and we're incredibly grateful to Stephen and Jo for all their fundraising efforts.



RAISING MONEY

FUNDRAISING FASHION

Inspired by the astonishing support from the public for the NHS this year, we teamed up with influential artist Adam Bridgland and Jealous Gallery to create a range of T-Shirts which we sold online. We were lucky to receive 100% of the profit from the sales of these colourful and collectible tees which feature inspirational slogans and bold imagery designed to encourage a positive outlook.

Artist, Adam Bridgland, says: "I was honoured to create work for such an important charity and one that is close to my heart. In the current difficult climate, the need for a creative response has become even greater. This is my thank you and a form of escape to those at St George's, the NHS and beyond."



SETTING THE TREND WITH STARBUCKS

We were the first NHS Charity to partner with Starbucks on a local level to find new ways to thank NHS staff by offering access to warm and comfortable spaces, encouraging employee fundraising and increasing connections with our local community. This 'community twinning' approach with Starbucks now looks set to benefit hospitals all over the country.

Molly Simpson, Events and Community Fundraising Manager at St George's Hospital Charity says: "As a proud member of NHS Charities Together, we are so excited to be one of the first NHS Charities to partner with local Starbucks branches in South West London.

We want to thank Starbucks and their partners for their amazing support."

RAISING MONEY

CLAUS FOR THE CAUSE

The festive season is a challenging time to be in hospital — whether you're a patient or a member of staff — and the second coronavirus wave put our hospitals under tremendous pressure. However, we still managed to deliver heaps of seasonal joy through our 'Claus for the Cause' campaign. Plenty of goodwill and determination meant our virtual auction, Santa Hat Day, festive greetings card sales and donations through our new virtual shop 'Gifts for George's', helped us beat last year's total to raise £22,335. All the money went straight back into supporting staff working during the festive period and patients staying in our hospitals throughout December.



RAISING MONEY



TRUSTS AND FOUNDATIONS

This year we are grateful to have received incredible support from trusts and foundations who play a vital role in our work, particularly throughout the pandemic. We are especially grateful to The Wimbledon Foundation and the Bellinger Donnay Charitable Trust who supported our Coronavirus Appeal enabling us to support frontline staff, patients and their families in these difficult times. We continued our support for other urgent projects across our hospitals and are grateful to trusts and foundations who supported the renal service and Young Onset Dementia support group.

VIRTUAL CHALLENGE EVENTS

We held virtual events in replacement of cancelled mass participation events for Ride London, London to Brighton and London Marathon and were delighted that three paediatric consultants still did the cycle down to Brighton!

We held a meet up in the park for Ride London, where our cyclists could have a refreshment following their 100-mile cycle and for the London Marathon our fundraisers ran their own 26.2 miles in their local area on marathon day!

In total we had 21 people take part in our virtual challenge events.



13,000
MILES RAN OR CYCLED
IN TOTAL BY OUR
VIRTUAL FUNDRAISERS,
RAISING £16,447

NEW GROUP TO BOOST FUNDRAISING

In 2020, to help us secure more donations from new and existing supporters, we set up a Development Advisory Group (DAG) to work in partnership with our fundraising team. This dynamic panel of supporters committed to making a substantial difference, is chaired by trustee Michael Rappolt. He says: "We are so grateful for the enthusiasm, support and commitment shown by the members of DAG who give their time voluntarily to support St George's Hospital at this challenging time. We believe they will make a huge contribution to the soon to be launched Children's Appeal."

THANK YOU!

Fundraising is only half the story when it comes to our supporters, so we want to extend our gratitude to everyone who has found all kinds of ways to encourage staff and patients through this extraordinary year.

As well as donations and fundraising challenges, local restaurants and retailers have delivered food packages, thoughtful individuals have collected and handed over toiletries and children have cheered us up with arts and craft and so many beautiful rainbows.

And let's not forget our resilient Covid Response volunteers who have worked through PPE and social distancing to ensure the donations and gifts reach the people who need them most.



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A HUGE THANKS TO EVERY SINGLE PERSON WHO HAS DONATED TO US – IT HAS MADE SUCH AN INCREDIBLE DIFFERENCE TO STAFF MORALE AND BROUGHT SMILES TO THOUSANDS OF PEOPLE'S FACES! YOU HAVE MADE US ALL FEEL SO SUPPORTED AND APPRECIATED. THANK YOU!

Leanne Saddler
General Manager Outpatients



THANK YOU!

OUR GRATITUDE RUNS BOTH WAYS; FROM OUR STAFF TO SUPPORTERS...

Ellie Atkins, Paediatric Clinical Psychologist said "The silver lining in this coronavirus cloud has been the humanity and kindness of people who were previously strangers, but have come together in positive collective action. That is something I will never forget and everyone who works in the NHS will always be grateful for. The NHS has been around, supporting people through every aspect of their life from birth to death for a long time now, and the recognition through the gifts and the crafting and volunteering is something that will leave a lasting legacy in all our hearts."

Suhaylah Bauhadoor, Young Adult Worker said "Thank you for making us feel valued and for giving us the opportunity to pamper ourselves with the complimentary face masks, creams and essential oils. I have personally seen the positivity that the Staff Wellbeing Boxes and Care Packages have brought."

...AND FROM OUR SUPPORTERS TO STAFF

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**ABSOLUTE
HEROES ON OUR
DOORSTEPS.
WORDS ARE
NOT ENOUGH TO
EXPRESS OUR
GRATITUDE.**

Member of the
local community

W

**THANK YOU
FOR EVERYTHING
YOU DO. DURING
THIS CRISIS BUT
ALSO ALWAYS.**

Member of the
local community



W

**FOREVER
GRATEFUL FOR
YOUR DEVOTION,
EMPATHY AND
HARD WORK
FOR THE LOCAL
COMMUNITY.**

Member of our
local community

FUTURE PLANS

As we enter the second year of our Strategic Plan (2020-2023) we will continue to improve the experience of patients, families, staff and the wider community served by St George's hospitals, helping us to achieve our vision of better care and healthier lives, by focusing on the following areas:

IMPROVING PATIENT AND FAMILY EXPERIENCE

SUPPORTING NHS STAFF

SUPPORTING OUR COMMUNITY

ENHANCING RESEARCH AND INNOVATION

STRENGTHENING OUR INFRASTRUCTURE

INCREASING OUR PROFILE

IMPROVING PATIENT AND FAMILY EXPERIENCE

- Launch a new £5m + major appeal to support children's services focused on improving the hospital environment to reflect the outstanding care offered by St George's paediatric staff. Our Development Advisory Group will play a key role in supporting the appeal.
- Continue to support key services across the Trust such as Cardiac, Neuro and Cancer.
- Continue to bring high-quality arts and creativity into our hospitals and community services, helping improve the experience of being in hospital.
- Continue to fund our gardens and outdoor areas as we know how important access to green spaces are for patient and staff wellbeing.
- We will continue to support all those impacted by COVID-19 wherever and by whatever means we can.



FUTURE PLANS

SUPPORTING NHS STAFF

- Our Thank You Appeal will continue to celebrate, support and acknowledge the incredible work of our NHS staff. Funds raised for the appeal help to support staff as well as the Trust's most urgent needs.
- Extend our support of the diversity and inclusion staff networks.
- Increase the number of arts and creative opportunities offered through Staff Arts Club, supporting the mental health and wellbeing of NHS staff.

SUPPORTING OUR COMMUNITY

- We will continue to monitor the six community partnership projects already underway (see page 17). We will be talking to them and other stakeholders to identify other areas where we can support projects which help the community's health and wellbeing, leaving our hard pressed hospitals to concentrate on the things that only they can do.

ENHANCING RESEARCH AND INNOVATION

- Working with our Hayler Legacy Committee, the Trust and the University, we will support research into neuro-intensive care arising from the very generous legacy of local resident, Mr EJ Hayler, in memory of his wife who was cared for by the unit.
- Extend our fundraising for Lymphoedema research together with generous support from Gemma Levine, enabling colleagues within the world leading Lymphoedema service at St George's to further knowledge and understanding of this long-term condition.
- We also plan to explore with other clinicians where the charity can help them and their departments.

STRENGTHENING OUR INFRASTRUCTURE

- We will undertake a detailed review of our systems, enabling us to improve operational efficiency, effectiveness and productivity.

INCREASING OUR PROFILE

- We will continue to improve how we communicate with our supporters and stakeholders, including launching a new website and growing our digital presence.



STRUCTURE, GOVERNANCE AND MANAGEMENT

Legal structure and governing documents

St George's Hospital Charity (Charity number 1171195) is a Company Limited by Guarantee (Company number 10565339). In 2017 it was incorporated with full independence from the Department of Health and is governed by the Memorandum and Articles of Association, as amended by a scheme dated 27 March 2017. Member liability is capped at £1.

The charitable objects are as follows:

- To further any charitable purpose or purposes relating to the general or any specific purposes of the Foundation Trust or the purposes of the Health Service;
- To promote, protect, preserve and advance all or any aspects of the health of the public; and
- To advance and promote knowledge and education in healthcare, including by engaging in and supporting health related research (and the dissemination of the useful results) including at St George's, University of London.

The principle purpose of the Charity is to support St George's University Hospitals NHS Foundation Trust in its delivery of care to patients at St George's and Queen Mary's Hospitals and in the wider communities they serve.

The Charity owns all the shares in a dormant company, St. George's Trading Limited (Company Number 3481144). The issued share capital of the company is £5. This company is being retained as it might be used to facilitate future trading activities, the profits from which would be donated to the Charity.

Trustees' appointment

The volunteer Board of Trustees consists of a Chair and nine Trustees, chosen for their skills and experience. At the end of 31 March 2021, there were eight Trustees (2019/20: nine) and during the year one Trustee retired. Since the year end, two new Trustees had been appointed. Trustees are appointed to serve for a period of four years. They can be reappointed, but no Trustee may serve for longer than ten years. The Trustees are the Directors of the Charitable Company for the purposes of company law.

A skills audit was carried out during 2020/21. This will form part of the annual cycle of activity.

All new Trustees are given appropriate induction into their responsibilities as a trustee, as laid down in the Charity Commission's guidelines. Each member of the Board receives an annual appraisal and the Chair's performance is in turn evaluated by fellow Trustees. Members of the Board have individual areas of expertise.

All Trustees give of their time freely and no Trustee remuneration was paid during the year nor were any expenses claimed by Trustees.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Trustees' responsibilities

The Board of Trustees meets at least five times per year, including a strategic Away Day, and is responsible for governance of the Charity. It agrees strategic plans for fundraising, grants and Arts St George's, reviews and discusses the major risks the Charity is exposed to and also discusses and approves operating plans and budgets. There is a review of progress against corporate objectives and financial performance at every meeting. The Senior Leadership Team is invited to attend all meetings of the Trustees and other managers are invited to attend for presentations and discussions of specific relevant topics. While most of the business of the Charity is conducted at the scheduled Trustee meetings, there are occasional ad-hoc meetings to deal with matters of special interest as the need arises.

The Board has established a series of Committees so that much of the detailed governance work can be conducted by the group of Trustees on the:

- Finance Committee
- Fundraising and Communications Committee
- Grants Committee
- Remuneration and Nominations Committee

A meetings register is recorded at every Board and Committee meeting. Trustee attendance at the 2020/21 Board and Committee meetings can be seen below:

	Board	Finance Committee	Fundraising and Communications Committee	Grants Committee	Remuneration and Nominations Committee
Anna Walker	4/4	4/4	3/3	3/3	5/5
Schellion Horn	4/4		3/3		
Katie Mantell	4/4		3/3		
Anthony Marshall (retired 26 June 2020)		1/1			
Zeynep Meric Smith	3/4		3/3		2/5
Mike Rappolt	4/4	3/4		3/3	
Paul Sarfaty	4/4	4/4			5/5
Sarah Wilton (appointed 1 April 2020)	4/4	4/4			4/4
Timothy Wright	4/4			2/3	

STRUCTURE, GOVERNANCE AND MANAGEMENT

In addition the Board is supported by four advisory groups, which must include at least one Trustee but may also include advisers who can provide additional expert advice. Advisory groups currently in existence are:

- **Arts Advisory Group** advises on the arts programme at St George's Hospital Charity. This includes the participatory arts programme, the art collection, commissioning, temporary exhibitions, and Trust staff engagement.
- **Medical Advisory Group** to support and advise the Charity's Board of Trustees concerning grant giving activities with special reference to assessing medical applications for funding.
- **Development Advisory Group** to support the charity with its fundraising and to identify, solicit and acquire significant gifts and/or donations. It will also help to raise the Charity's profile locally and nationally. Fundraising strategy and priorities remain the responsibility of the Charity's Board of Trustees.
- **Hayler Legacy Committee** to support and advise the Charity's Board of Trustees to enable it to distribute the bequest by Mr Hayler, to monitor its appropriate use and to report back to the Board on its impact. This is its only purpose.

Terms of reference and membership of the Advisory Groups are approved by the Board of Trustees. We would like to thank all those who give their time and expertise so generously.

Charity Governance Code

The Board of Trustees considers the Charity to have sound governance arrangements in place. The Board has assessed its governance against the Charity Commission Governance Code and is pleased to report high levels of compliance against suggested standards. It will continue to monitor these and act where there are gaps. An area of continued focus for the Board is consideration of Trustee and staff skills and diversity during the recruitment process and the need to develop relations with a wide range of stakeholders.

Day to Day Management

Responsibility for day to day management and administration of the Charity is delegated to the Chief Executive and the Senior Leadership Team. The Chief Executive reports to the Trustees and leads the Senior Leadership Team, comprising of seven posts shown on page 48.

Fundraising Governance

As a fundraising charity, we rely upon the generosity of our donors to help raise funds for St George's Hospital, Queen Mary's Hospital and the communities they serve. Therefore, we are acutely aware of how important it is to maintain the trust of our supporters. We know that it matters not just how the money they give is spent, but also how we go about raising funds.

The number of volunteers operating their own fundraising activities for our benefit continues to increase and the regulations around the management of volunteers from the Fundraising Regulator and the Code of Fundraising Practice means we are obliged to extend different levels of governance to each type of volunteer. This can mean that in order to protect volunteers who are fundraising in our name we need to provide more guidance than in previous years to be compliant.

Protecting and motivating volunteers are key priorities and the guidance from the Regulator is helpful.

Complaints

- The Charity records complaints received from the public as required by the Fundraising Regulator. This covers feedback that we receive from those with whom we have direct fundraising contact, those who observe something taking place in our name with which they are unhappy, or occasionally where supporters feel we did not meet the standards they expected.
- Our approach to complaints is that we assess the complaint, escalate it if required to a senior staff member, assess what we could have done better or differently, change our practices or procedures in light of the learning, respond to the complainant and report this to our Trustees at quarterly intervals.

We take complaints and/or feedback seriously and are satisfied that our processes are responsive, speedy in being resolved, and transparent. During 2020/21 the Charity did not receive any complaints.

We also receive requests via the Fundraising Preference Service through which members of the public can ask for contact from any charity to be suppressed. Together with the changes to data privacy, including the General Data Protection Regulations that came into force in May 2018, we endeavour to communicate only with people who wish to hear from us and whose details we are permitted to hold.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Our supporter commitment

Our commitment to our supporters is that their desire to assist the Charity will be matched by our staff's professionalism and knowledge. Our staff will guide supporters through the choices available to them, will advise on when specific support is possible towards specific items, and be intermediaries between the wishes of the supporter and the departments within the hospitals. This guidance ensures that fundraising is compliant with governance and regulatory requirements.

Data protection and information governance

Following the Charity's implementation of the General Data Protection Regulation (GDPR) policies in 2018, we are committed to ensuring continuing compliance. Our data privacy policy is available on the Charity's website. Our fundraising and marketing materials include data protection statements to ensure the Charity's practices are as clear as possible for donors and supporters. In addition, we have developed and implemented procedures to allow the Charity's donors and supporters to choose when and how they wish to be contacted by us.

Any queries are welcome as we continue to ensure supporter data is protected. We neither buy nor sell lists of supporter data.

Data that we share with third party providers is protected by formal agreements stating the terms under which this is shared, but above all it is made clear that the data is only to be used for the purposes of recording supporters who are donating to the Charity through an intermediary.

RISKS AND RESERVES

Risk Management

The Board regularly reviews and discusses the major risks to which St George's Hospital Charity is exposed, as detailed on a strategic risk register. The Senior Leadership Team and individual Sub-Committees of the Board are responsible for operational risk management and identification of the main strategic or emerging risks to be considered by the Board. The Risk Management Policy adopts best practice and is updated as part of the annual business planning cycle. The Charity's risk management methodology identifies key risks, any existing mitigating controls, additional actions to be implemented and assigns a risk rating to each risk, based on impact, probability and assurance. Where appropriate, systems and procedures have been established to manage risks, and these are regularly reviewed. Regular extended assurance reviews provide independent assurance to management and Trustees that the Charity's risk management, governance and internal control processes are operating effectively.

The key risks faced by the Charity during 2020/21 and the management actions taken to mitigate either the likelihood of a risk occurring or its possible impact are shown as follows:

Reputation Risk

- Risk that stakeholders perceive that the Charity is not meeting its charitable objects or that its service is not valuable or of high quality

Mitigation: Pro-active engagement with St George's University Hospitals Foundation Trust teams and other stakeholders to identify projects to be funded. Ensuring Charity staff have the skills and support they need to fulfil their roles. Annual Report and digital platforms include explanations of activities and how funds have been spent.

Governance Risk

- The Board of Trustees has the right skill set to oversee the Charity's activities. Processes are in place to ensure we meet our statutory, regulatory and ethical obligations

Mitigation: The Charity has implemented a trustee skills audit and an annual review of the Charity Governance Code, which was last reviewed in May 2021. Two new Trustees have recently been recruited with a view to help fill any skills/diversity gaps. Regular reviews of our obligations (including using internal and external audit) to ensure they are being met.

External Risks

- Continuing uncertainty around the global pandemic and potential for further outbreaks, may impact the Charity in a number of ways:

- Continuing interruption to business operations means that staff are not able to access systems or premises

Major incident policy implemented at the beginning of the COVID-19 virus outbreak and implementation of systems review.

- Risk to fundraising income generation due to a change in the fundraising landscape, resulting in 2021/22 corporate objectives for income growth not being met

Mitigation: Increased focus on alternative fundraising channels such as via digital methods and to seize opportunities to seek alternative sources of income.

- Fall in investment values and potential returns

Mitigation: Managed by careful portfolio construction and increased communication with our investment managers.

RISKS AND RESERVES

Meeting the Public Benefit Test

The Trustees confirm they have referred to the guidance issued by the Charity Commission on public benefit when reviewing the Charity's strategic aims and objectives, when setting the grant giving policy for the year and in planning future activities. The Charity is dedicated to ensuring that their support, through grant giving, is for the benefit of the patients, families, staff and the wider community served by the Trust.

Going Concern

The Trustees have reviewed the financial position of the Charity, including forecast cash flows, liquidity position and existing and potential funding commitments for the next two years. The Charity's fundraising streams are well diversified and therefore a drop in any one channel would not adversely affect the ability to meet existing financial commitments. The Trustees will only agree to commit to fund charitable activities and other capital projects when they are confident that these obligations can be met. As a consequence, the Trustees believe that there are adequate resources to continue in operation for the foreseeable future. Having regard to the impact of COVID-19 during and since the year end, the Trustees are satisfied that this is still the situation. Despite the challenges and uncertainty encountered during the pandemic, financial year 2020/21 has been a positive year for the Charity, having seen net assets grow by approximately 20%. Therefore, the Trustees are optimistic looking ahead at the Charity's plans for raising sustainable fundraising income. Accordingly the trustees consider it appropriate to prepare the financial statements on a going concern basis.

Investment Policy and performance

The investment policy of the charity is medium risk, with the Trustees' first priority being to preserve capital in order to meet existing commitments and to generate income to meet operating expenditure as well as to increase our ability to make more grants available to the Trust and the communities we serve.

The Charity's investments are managed by Investec Wealth & Investment, a reputable funds management company, which follows strict guidelines in line with the Charity's moral and ethical policy, which is not to invest directly in companies categorised by ethical screening as falling within the categories of alcohol manufacture, alcohol retail, opioid manufacture, armaments and tobacco manufacture. Environmental, Social and Governance considerations (ESG) are generally embedded within the investment philosophy and process, with continuous monitoring of ESG.

The performance of the investment manager is closely monitored by the Trustees involving a requirement to provide quarterly reports on income and capital. The investment manager meets annually with the Board and annually with the Finance Sub-committee and more frequently when required. The portfolio is broadly split between short-term fixed income bonds, equities and investments in alternative assets. The Trustees consider this appropriate given the current short-term nature of the Charity's commitments and intentions to award funds to the Trust.

A policy of total return is pursued but with a slight bias towards income and performance, measured against a bespoke benchmark. The medium term total return target is CPI plus 3.5%. Over the past 5 years, an annualised total return of 8.3% has been achieved, compared with the benchmark of 7.0%. Over the year to 31 March 2021,

RISKS AND RESERVES

reflecting the recovery of the unprecedented impact of the coronavirus on global investment markets, the gross return was 21.4% compared with the benchmark of 17.9%. Following meetings with the Charity's investment advisers, since year-end, no change to the Investment Policy is proposed at present, but the Policy is being kept under regular review by the Trustees. Reflecting the changed conditions in investment markets, the total return target is likely to be revised later in the year.

Reserves Policy

The Trustees review the Charity's reserves policy and the level of free reserves required on an annual basis, in line with Charity Commission guidance. They recognise the need to ensure that the reserves held enable financial stability, are adequate to meet working capital requirements and can safeguard the Charity's current commitments against fluctuation in income levels and volatility in the financial markets. In particular, the Trustees wish to ensure that sufficient unrestricted reserves are available to guarantee that operations can continue over the short-term and that financial commitments to the Trust can be met.

The balance of general reserves at 31 March 2021 was £3.9m (2020: £3.6m). The Trustees have reviewed the minimum level of reserves required to meet the higher of operating liabilities of the Charity, should it suffer a major downturn in its income, or to affect a managed cessation of activities and to provide adequate cover for contingent liabilities. They have assessed this to be in the range of £3.5m to £4.0m, taking into account future market volatility. Therefore, the Trustees believe that the current level of reserves at 31 March 2021 to be appropriate.

The Charity has various funds available to finance its activities:

Endowment fund

The Charity holds one endowment fund, which has been granted in order to generate funds to support a specific charitable purpose. At 31 March 2021, the value of the endowment fund was £233k (2020: £185k).

Restricted funds

Restricted funds consist of the unexpended balance of income received where the donor has defined what the money must be used for, or in response to a specific appeal or fundraising event. At 31 March 2021, the value of restricted funds was £6.9m (2020: £5.9m).

Unrestricted funds

Unrestricted funds are expendable at the discretion of the Trustees for general charitable purpose relating to the following:

General funds (Free reserves)

These are funds available for general use. They are held at a level to cushion the effects of the economic cycle and to provide a reasonable level of investment income within Charity Commission guidelines, in accordance with the Reserves Policy described above. At 31 March 2021, the value of general funds was £3.9m (2020: £3.6m).

Designated funds

Designated funds are funds held where the donor has expressed a preference as to how the funds are to be spent but have allowed the trustees discretion to use for general purposes. At 31 March 2021, the value of designated funds was £3.7m (2020: £2.8m). Designated funds comprise the following:

Special purpose funds

Designated special purpose funds have been donated for a specific usage within the Charity's objects, where the donor has allowed funds to be designated at the discretion of the Trustees in accordance with Charity Commission requirements. At 31 March 2021, the value of designated special purpose funds was £2.7m (2020: £1.7m).

Fixed asset funds (tangible and intangible)

The Charity owns fixed assets, most of which form part of the Arts Collection. This collection is made up of a selection of fine art and sculptures displayed in wards and corridors and in the grounds around the hospitals and University as part of our Arts Therapy programme, making an important contribution to the quality of patient experience.

RISKS AND RESERVES

As these assets serve a charitable purpose and are not held as investments, they cannot be easily converted into funds for day-to-day use. Therefore, the Trustees have decided that reserves equating to the value of the fixed assets should be placed in a designated fund. If a decision is made to dispose of any of the collections, the attributable value is transferred from the fixed asset fund.

Strategic fund

The strategic fund was established in 2013/14 having been designated by the Trustees to provide for the costs of developing the Charity's infrastructure to meet its strategic objectives. The fund was fully utilised and closed as at 31 March 2020.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered address

St George's Hospital Charity
St George's Hospital
Blackshaw Road
London
SW17 0QT

Charity number 1171195
Company number 10565339
Registered in England and Wales

Trustees

Anna Walker (Chair)
Sarah Wilton (Treasurer) (appointed 1 April 2020)
Georgina Greenspan (appointed 1 June 2021)
Schellion Horn
Renuka Jeyarah-Dent (appointed 1 June 2021)
Anthony Marshall (Treasurer) (retired 26 June 2020)
Katie Mantell
Zeynep Meric-Smith
Michael Rappolt
Paul Sarfaty
Timothy Wright

Senior Leadership Team

Amerjit Chohan Chief Executive Officer
Sally Barney Head of Fundraising (to October 2020)
Deborah Brayshaw Communications and Marketing Manager (to March 2021)
Clem Brohier Director of Finance and Operations (from June 2021)
Chris Chikwendu Finance Manager
Helena Copsey Arts Manager
Vivien Gunn Head of Grants
Arati Patel Director of Finance and Operations (to July 2021)
Sarah McCullough Director of Fundraising (from June 2021)

Professional Advisors

Investment Managers and Advisors
Investec Wealth and Investment Ltd
2 Gresham Street
London EC2V 7QN

Bank
National Westminster Bank PLC
282 London Road
Mitcham
London CR4 2ZP

Independent Auditor
Moore Kingston Smith LLP
Devonshire House
60 Goswell Road
London EC1M 7AD

Solicitors
Withers LLP
16 Old Bailey
London EC4M 7EG

STATEMENT OF TRUSTEES' RESPONSIBILITIES

The Trustees (who are also the Directors for the purposes of company law) are responsible for preparing the Trustees' annual report (including the strategic report) and the financial statements, in accordance with applicable law and regulations. In preparing this report, the trustees have taken advantage of the small companies' exemptions provided in part 15 of the Companies Act 2006 in preparing the directors' report and from the requirement to prepare a strategic report.

Company law requires the Trustees to prepare financial statements for each financial year. Under that law, the Trustees have prepared the financial statements in accordance with FRS 102 'The Financial Reporting Standard Applicable in the UK and Republic of Ireland' (United Kingdom Generally Accepted Accounting Practice) and applicable law.

Under company law, the Trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the Charity, including income and expenditure for that period. In preparing these financial statements, the Trustees are required to:

- Select suitable accounting policies and then apply them consistently;
- Observe the methods and principles in the 'Accounting and Reporting by Charities: Statement of Recommended Practice 2015' ('Charities SORP');
- Make judgments and estimates that are reasonable and prudent;
- State whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Charity will continue in business.

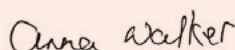
The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the Charity's transactions, and to disclose with reasonable accuracy at any time the financial position of the Charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The Trustees are responsible for the maintenance and integrity of the Charity and financial information included on the Charity's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

In so far as the trustees are aware at the time of approving our trustees' annual report:

- there is no relevant information, being information needed by the auditor in connection with preparing their report, of which the Charity's auditor is unaware, and
- the Trustees, having made enquiries of fellow directors and the Charity's auditor that they ought to have individually taken, have each taken all steps that he/she is obliged to take as a director in order to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information.

By order of the Trustees



Anna Walker

Chair

Thursday, 29 July 2021

FINANCIAL REVIEW

OVERVIEW

The year of the global pandemic 2020/21 has been an exceptional one. Despite the economic and operational challenges that the pandemic has brought, the Charity has delivered sound performance from operational activities. The net assets of the Charity at 31 March 2021 were £15.0m (2019/20: £12.7m), an increase of £2.3m. This is mainly owing to the recovery of investment markets since the initial outbreak of Covid-19, resulting in a £2.4m gain (2019/20: £1.3m loss) in the value of the Charity's investment portfolio in 2020/21.

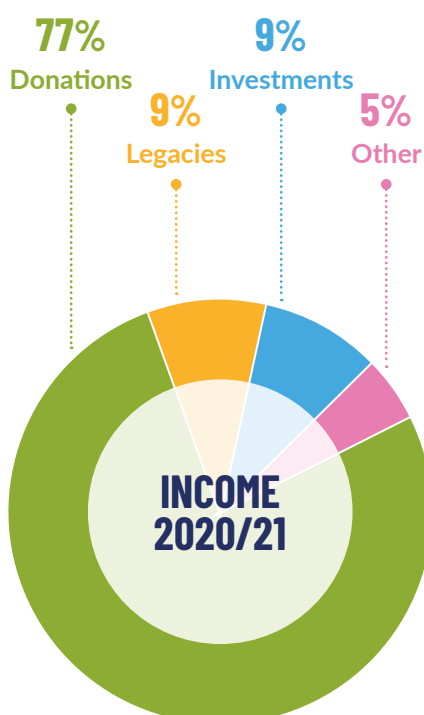
The principal funding sources of the Charity of the last three years are shown below:

Funding Sources 2020/21

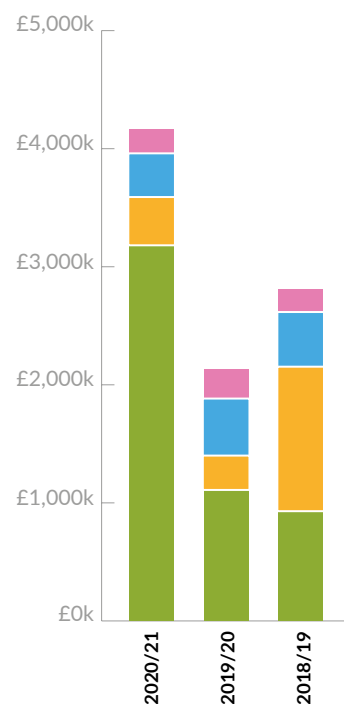
Fundraising activities	2020/21 £'000	2019/20 £'000	2018/19 £'000
Donations	3,190	1,118	938
Legacies	392	274	1,207
Other	212	262	198
Sub Total	3,794	1,654	2,342
Investments	370	483	463
Total	4,164	2,137	2,805

Income

In the year to 31 March 2021, total income from fundraising and the investment portfolio was £4.2m (2019/20: £2.1m). Total income has increased 50%, from £2.8m to £4.2m, over the three year period ending 31 March 2021. The Charity was proactive and agile in its fundraising efforts with the pandemic causing a switch in focus to a COVID-19 Appeal and fundraising through digital platforms. This contributed to the large increase in income, mainly due to exceptional income of £1.2m from NHS Charities Together ('NHSCT'), £603,000 from the COVID-19 Appeal and £465,000 from gifts in kind.



Income over three years



FINANCIAL REVIEW

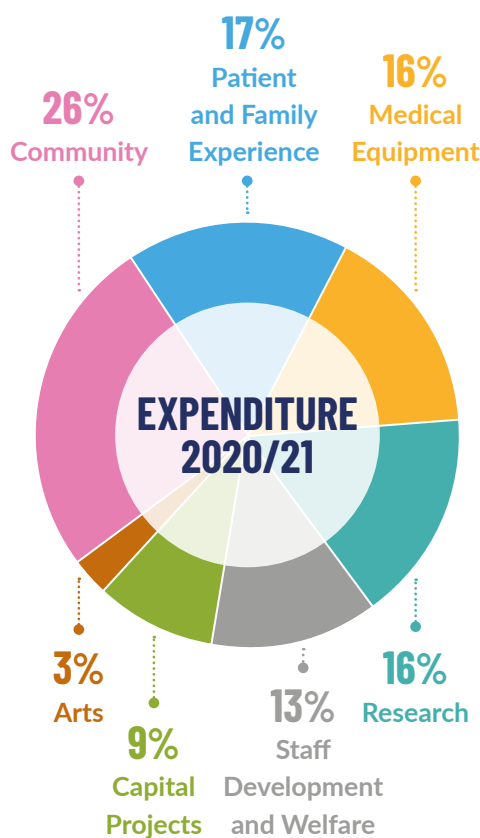
Charitable activities 2020/21

Type of activity	Grants awarded 2020/21 £'000	Grants Retracted* 2020/21 £'000	Other costs** 2020/21 £'000	Total 2020/21 £'000	Total 2019/20 £'000	Total 2018/19 £'000
Arts	84	-	14	98	-	-
Capital Projects	288	-	46	334	272	146
Community	812	-	130	943	-	-
Medical Equipment	506	(17)	78	567	348	741
Patient and Family Experience	568	(53)	82	597	745	691
Research	489	-	78	567	434	451
Staff Development and Welfare	390	-	63	453	319	359
Total	3,137	(70)	492	3,559	2,118	2,388

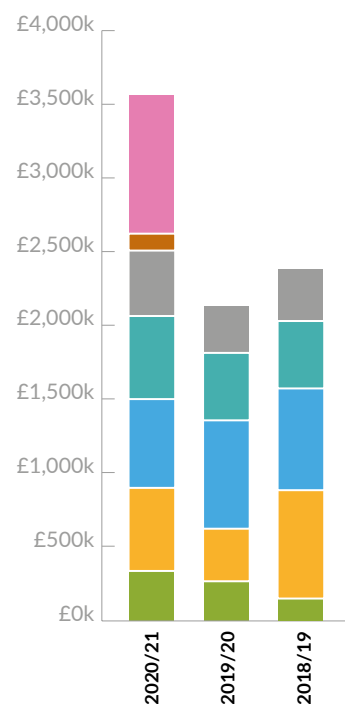
Expenditure

Total expenditure for the year was £4.2m (2019/20: £2.8m). Of this £3.6m (2019/20: £2.1m) has been spent, or committed to, charitable activities. Total Covid-related grants awarded totalled £1.4m, including £1.1m of grants from NHSCT awards. These grant awards were exceptional, being due to the events of the pandemic, and enabled the Charity to award grants to the Trust and to communities where Covid-19 has hit the hardest. Total grants awarded in 2020/21 are shown on this page.

The total cost of raising funds is £0.6m (2019/20: £0.7m) a decrease of £0.1m mainly due to the cancellation of fundraising events, which have resulted in no associated costs.



Charitable expenditure over three years



* Grants retracted include balances accrued in previous years and now not owing by the Charity as well as return of grants previously awarded that have not been fully used.

** Other costs are the allocation of costs incurred by the Charity to support and facilitate these charitable activities.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF ST GEORGE'S HOSPITAL CHARITY

Opinion

We have audited the financial statements of St George's Hospital Charity ('the company') for the year ended 31 March 2021 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS 102 'The Financial Reporting Standard Applicable in the UK and Republic of Ireland' (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2021 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs(UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF ST GEORGE'S HOSPITAL CHARITY

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' annual report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the trustees' annual report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the company and its environment obtained in the course of the audit, we have not identified material misstatements in the trustees' annual report.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to take advantage of the small companies exemption from preparing a Strategic Report.

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement set out on page 49, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below.

Explanation as to what extent the audit was considered capable of detecting irregularities, including fraud

The objectives of our audit in respect of fraud, are; to identify and assess the risks of material misstatement of the financial statements due to fraud; to obtain sufficient appropriate audit evidence regarding the assessed risks of material misstatement due to fraud, through designing and implementing appropriate responses to those assessed risks; and to respond appropriately to instances of fraud or suspected fraud identified during the audit. However, the primary responsibility for the prevention and detection of fraud rests with both management and those charged with governance of the charitable company.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF ST GEORGE'S HOSPITAL CHARITY

Our approach was as follows:

- We obtained an understanding of the legal and regulatory requirements applicable to the charitable company and considered that the most significant are the Companies Act 2006, the Charities Act 2011, the Charity SORP, and UK financial reporting standards as issued by the Financial Reporting Council.
- We obtained an understanding of how the charitable company complies with these requirements by discussions with management and those charged with governance.
- We assessed the risk of material misstatement of the financial statements, including the risk of material misstatement due to fraud and how it might occur, by holding discussions with management and those charged with governance.
- We inquired of management and those charged with governance as to any known instances of non-compliance or suspected non-compliance with laws and regulations.
- Based on this understanding, we designed specific appropriate audit procedures to identify instances of non-compliance with laws and regulations. This included making enquiries of management and those charged with governance and obtaining additional corroborative evidence as required.

As part of an audit in accordance with ISAs (UK) we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

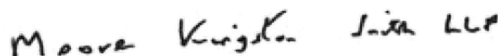
- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purposes of expressing an opinion on the effectiveness of the charitable company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the trustees.

- Conclude on the appropriateness of the trustees' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the charitable company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the charitable company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to any party other than the charitable company and charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Neil Finlayson

(Senior Statutory Auditor)

for and on behalf of Moore Kingston Smith LLP,
Statutory Auditor

Devonshire House
60 Goswell Road
London
EC1M 7AD

1 September 2021

STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 MARCH 2021

	Notes	Unrestricted Funds £'000	Restricted Funds £'000	Endowment Funds £'000	Total 2021 £'000	Total 2020 £'000
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INCOME AND ENDOWMENTS:

Donations and legacies	2.1	2,624	958	-	3,582	1,392
Charitable activities	2.2	30	167	-	197	212
Other trading activities	2.3	15	-	-	15	50
Investment income	2.4	203	167	-	370	483
Total Income and Endowments		2,872	1,292	-	4,164	2,137

EXPENDITURE ON:

Raising funds	3.1	619	-	-	619	706
Charitable activities	3.2	2,336	1,223	-	3,559	2,118
Total Expenditure		2,955	1,223	-	4,178	2,824

Net gains/(losses) on investments		1,195	1,153	36	2,384	(1,321)
Net Income/(Expenditure)		1,112	1,222	36	2,370	(2,008)

Transfers between funds	14	233	(245)	12	-	-
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Net movement in funds		1,345	977	48	2,370	(2,008)
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RECONCILIATION OF FUNDS:

Fund balances brought forward at 1 April		6,594	5,887	185	12,666	14,674
Fund balances carried forward at 31 March		7,939	6,864	233	15,036	12,666

Notes 1 to 18 form part of these accounts.

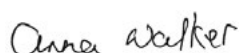
All income relates to continuing activities.

There is no material difference between the net income of the year and the historical cost equivalents.

BALANCE SHEET AS AT 31 MARCH 2021

	Notes	31 March 2021 £'000	31 March 2020 £'000
FIXED ASSETS:			
Tangible fixed assets	7	1,274	1,274
Intangible fixed assets	8	4	7
Investments	9	15,233	13,132
Total Fixed Assets		16,511	14,413
CURRENT ASSETS:			
Stock		12	-
Debtors: amounts falling due within one year	10	475	344
Cash at bank and in hand		1,785	345
Total Current Assets		2,272	689
LIABILITIES:			
Creditors: amounts falling due within one year	11	3,747	2,436
Net Current Liabilities		(1,475)	(1,747)
Total Assets Less Current Liabilities		15,036	12,666
Total net assets		15,036	12,666
THE FUNDS OF THE CHARITY:			
Endowment Funds	14.1	233	185
Funds:			
Restricted	14.2	6,864	5,887
Unrestricted			
<i>General</i>	14.3	3,948	3,575
<i>Designated</i>	14.3	3,728	2,756
<i>Revaluation Reserve</i>		263	263
Total Funds		15,036	12,666

The financial statements on pages 55-74 were approved by the Board of Trustees on 29 July 2021 and signed on its behalf by



Anna Walker
Chair

STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 31 MARCH 2021

	Total 2021 £'000	Total 2020 £'000
CASH FLOWS FROM OPERATING ACTIVITIES:		
Net income / (expenditure) for the financial year	2,370	(2,008)
Adjustments for:		
Amortisation of intangible assets	4	24
(Gains) / Losses on investments	(2,384)	1,321
Dividends and interest from investments	(370)	(483)
(Increase) / Decrease in debtors	(132)	20
Increase in stock	(12)	-
Increase in creditors	1,311	279
Net cash provided by / (used in) operating activities	787	(847)
CASH FLOWS FROM INVESTING ACTIVITIES:		
Proceeds from sale of investments	2,477	1,573
Purchase of investments	(2,194)	(1,109)
Dividends and interest from investments	370	483
Net cash provided by investing activities	653	947
Change in cash and cash equivalents in the reporting period	1,440	100
Cash and cash equivalents at beginning of reporting period	345	245
Cash and cash equivalents at end of year	1,785	345

The Charity has no net debt and accordingly no net debt note is presented.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021

1. Accounting Policies

1.1. BASIS OF PREPARATION AND ASSESSMENT OF GOING CONCERN:

The financial statements are prepared in accordance with the Charities Act 2011, the 'Accounting and Reporting by Charities: Statement of Recommended Practice 2015' ('Charities SORP') published in July 2014, applicable accounting and reporting standards in the United Kingdom, including Financial Reporting Standard 102, 'The Financial Reporting Standard applicable in the United Kingdom and the Republic of Ireland' ('FRS 102'), and the Companies Act 2006. The particular accounting policies adopted by the Board of Trustees are applied consistently year on year and are described herein.

The financial statements are prepared on a 'going concern' basis, under the historical cost convention as modified by the revaluation of investments and the art collections measured at fair value.

The Charity meets the definition of a public benefit entity under FRS 102.

The accounts have been presented in pounds sterling and are rounded to the nearest £1,000.

1.1.1. Going concern

The Charity meets its day-to-day working capital requirements through its bank facilities. The Charity's forecasts and projections, taking account of possible changes in performance, show that the Charity should be able to operate within the level of its current facilities. The Trustees have a reasonable expectation that the Charity has adequate resources to continue in operational existence for the foreseeable future.

The Trustees have reviewed the financial position of the Charity, including forecast cash flows, liquidity position and existing and potential funding commitments for the next two years. The Charity's fundraising streams are well diversified and therefore a drop in any one channel would not adversely affect the ability to meet existing financial commitments. The Trustees will only agree to commit to fund charitable activities and other capital projects when they are confident that these obligations can be met. As a consequence, the Trustees believe that there are adequate resources to continue in operation for the foreseeable future. Having regard to the impact of COVID-19 during and since the year end, the Trustees are satisfied that this is still the situation. Despite the challenges and uncertainty encountered during the pandemic, financial year 2020/21 has been a positive year for the Charity having seen net assets grow by approximately 20%. Therefore, the Trustees are optimistic looking ahead at the Charity's plans for raising sustainable fundraising income. Accordingly the trustees consider it appropriate to prepare the financial statements on a going concern basis.

1.1.2. Critical accounting judgements and estimation uncertainty

In the application of the Charity's accounting policies, Trustees are required to make judgements, estimates and assumptions about the carrying value of assets and liabilities that are not apparent from other sources. The estimates and underlying assumptions are based on historical experience and other factors that are considered relevant. Actual results may differ from these estimates. The estimates and underlying assumptions are continually reviewed. Revisions to accounting estimates are recognised in the period to which they relate. The key sources of estimation are summarised below:

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021

- Legacies – where the Charity has received notifications from executors of a legacy, an estimate is made for the value of the legacy due. There is estimation uncertainty on the accrued legacy income of £78,000 (2019/20: £227,000) due to the judgemental nature of determining the exact amount to include.

1.2. ACCOUNTING POLICIES:

1.2.1. Income recognition

Income, including legacies, is recognised in the statement of financial activities when all of the conditions for receipt have been met: there is entitlement to the funds, any performance conditions attached to the grants have been met, it is probable the funds will be received and the funds can be reliably measured. Gifts in kind are recognised at their value to the Charity when received and an equivalent amount is included in the appropriate category of expenditure.

1.2.2. Expenditure recognition

The financial statements are prepared in accordance with the accruals concept. All expenditure is recognised once there is a legal or constructive obligation to make payment to a third party.

Expenditure on raising funds

Expenditure on raising funds includes the cost of generating voluntary income and the cost of managing the Charity's investment portfolios, shown as investment management costs.

Expenditure on charitable activities

Expenditure on charitable activities includes all costs incurred in undertaking activities that further its charitable aims for the benefit of its beneficiaries, including those support costs and costs relating to the governance of the Charity apportioned to its charitable activities.

Charitable activities consist of grants payable to third parties in furtherance of the charitable objectives. They are accounted for on an accruals basis where the conditions for their payment have been met or where a third party has a reasonable expectation that they will receive the grant. Contributions to the NHS Trust's capital programme are recognised on the same basis.

The Charity's policy is that if a grant is not spent within 2 years then it will be written back.

1.2.3. Allocation and apportionment of costs and income

Support costs, which include governance costs, relate to those functions that assist the work of the Charity but are not directly undertaking charitable activities or fundraising. These costs are apportioned between the cost of raising funds and expenditure on charitable activities based mainly on the estimated proportion of staff time engaged in these activities. Investment income and gains and losses are apportioned to each fund on the basis of the average balances of the underlying assets.

1.2.4. Fund accounting

Unrestricted funds are those funds which are available for use at the discretion of the Trustees in furtherance of the general objectives of the Charity. They are divided between General funds, where there are no constraints on how the Trustees may use these funds, and Designated funds where funds have been set aside by the Trustees, who need to have due regard for donors' wishes.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the Charity for specific purposes.

The Charity holds one endowment fund, in which the capital is held in perpetuity, where any related investment gains or losses generated may be used to support a specific charitable purpose.

1.2.5. Fixed assets

Intangible assets

Intangible assets are measured at cost less accumulated amortisation and any accumulated impairment losses.

Amortisation is charged so as to allocate the cost of intangibles less their residual values over their estimated useful lives, using the straight-line method. Software development costs are amortised over 4 years to match their useful economic life.

Tangible assets

The only tangible fixed assets currently held by the Charity are works of art. These are not depreciated but are included at estimated market value based on valuations made every five years, with impairment reviews undertaken as necessary in accordance with the Statement

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021

of Recommended Practice 2015. The latest valuation was completed for the year ended 31 March 2018 by Tim Ritchie and Associates Ltd, Fine Arts Valuers and Consultants. The assets were revalued to their fair value, which was assessed as the retail replacement value for purchased artworks and the open market value for heritage items. Any works of art purchased subsequently are included at cost until the next valuation. Donations of works of art received are included at a valuation provided by the Arts Manager and then revalued in accordance with the above policy. The Trustees are satisfied that the valuation at 31 March 2021 is not materially different to the 31 March 2018 valuation figure.

1.2.6. Fixed asset investments

Investments are included at closing mid-market value at the balance sheet date. Any realised and unrealised gains and losses on revaluation are combined in 'net gains and losses on investments' within the Statement of Financial Activities. Income from investments is included in the year in which it is received by the investment managers. Cash held by the investment managers for the purpose of reinvestment is included in fixed asset investments.

1.2.7. Debtors

Trade and other debtors are recognised at the settlement amount due and prepayments are valued at the amount prepaid.

1.2.8. Cash at bank and in hand

Cash at bank includes amounts paid in before the year end but credited to the bank account after the year end.

1.2.9. Liabilities

Liabilities include amounts owing to third party creditors and accruals, and constructive obligations to one of the beneficiary organisations in the form of an agreement to pay a grant.

Creditors and provisions are normally recognised at their settlement amount.

1.2.10. Financial instruments

Basic financial instruments are recognised at transaction value and subsequently measured at settlement value. The Charity does not hold any bank loans at the year end.

1.2.11. Subsidiary company

The Charity owns all the shares in a dormant company, St. George's Trading Limited (Company Number 3481144). The issued share capital of the company is £5. This company is being retained as it might be used to facilitate future trading activities, the profits from which would be donated to the Charity.

1.2.12. Pension contributions

Employees are members of a defined contribution pension scheme. Contributions are chargeable to the Statement of Financial Activities in the period to which they relate.

1.2.13. Taxation

St George's Hospital Charity, as a registered Charity, is exempt from income tax under part 10 of the Income Tax Act 2007 or Section 256 of the Taxation of the Chargeable Gains Act 1992, to the extent that surpluses are applied to its charitable purposes.

The Charity is not registered for Value Added Tax. Any irrecoverable Value Added Tax is charged to the Statement of Financial Activities as a cost against the activity for which the expenditure was incurred, or capitalised as part of the related asset, where appropriate.

1.2.14. Revaluation reserve

The revaluation reserve contains the gains made by the Charity arising from increases in the fair value of its tangible fixed assets. The balance is reduced when assets with accumulated gains are revalued downwards or impaired, or when the assets are lost or disposed of.

The reserve contains only revaluation gains accumulated since 1 April 2016, the date of transition to FRS 102, as the Charity elected to use transition provision permitted by section 35 of FRS 102 to use fair value as at 31 March 2016 determined under old UK GAAP as the deemed cost on transition.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021

2. Income

	Unrestricted Funds £'000	Restricted Funds £'000	Endowment Funds £'000	Total at 31 March 2021 £'000	Total at 31 March 2020 £'000
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2.1. DONATIONS AND LEGACIES:

Direct gifts from individuals and trusts	1,430	388	-	1,818	468
Legacies	25	367	-	392	274
Community fundraising	1,155	192	-	1,347	612
Corporate, campaigns, events and other income	14	11	-	25	38
Total income from donations and legacies	2,624	958	-	3,582	1,392

Direct gifts income includes £1.2m from NHS Charities Together (registered charity number 1186569).

Additionally, a £75,000 transfer of funds from the Lymphoedema Research Fund (registered charity number 1099654) has been included within Direct gifts. This has been reported as restricted funds and is to be used for funding research into lymphoedema and lymphatic disorders.

The Charity has been notified of four legacies (2019/20: six) with a potential value to the Charity of about £78,000 (2019/20: £227,000). These have been included in these Accounts because they meet the legacy income criteria, as defined in the accounting policy, note 1.2.1.

Income from Community fundraising includes £465,000 (2019/20: £22,000) of gifts in kind for the COVID-19 appeal.

2.2. CHARITABLE ACTIVITIES:

Grants	30	167	-	197	212
Total income from charitable activities	30	167	-	197	212

2.3. OTHER TRADING ACTIVITIES:

Course fees, sponsorship and other income	15	-	-	15	50
Total income from other trading activities	15	-	-	15	50

2.4. INVESTMENT INCOME:

Dividends and interest receivable	203	167	-	370	483
Total income from investments	203	167	-	370	483

Total income and endowments	2,872	1,292	-	4,164	2,137
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3. Expenditure

	Direct costs £'000	Allocated support costs £'000	Total at 31 March 2021 £'000	Total at 31 March 2020 £'000
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3.1. RAISING FUNDS:

Donations, legacies and grants	331	227	558	642
Investment management costs	61	-	61	64
Total cost of raising funds	392	227	619	706

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021

3. Expenditure (continued)

	Direct costs £'000	Other adjustments £'000	Allocated support costs £'000	Total at 31 March 2021 £'000	Total at 31 March 2020 £'000
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3.2. CHARITABLE ACTIVITIES:

Arts	84	-	14	98	-
Capital projects	288	-	46	334	272
Community	812	-	131	943	-
Medical equipment	506	(17)	78	567	348
Patient and family experience	568	(53)	82	597	319
Research	489	-	78	567	745
Staff development and welfare	390	-	63	453	434
Total charitable activities	3,137	(70)	492	3,559	2,118

Other adjustments include balances accrued in previous years that are now not owing by the Charity, as well as the return of grants previously awarded that have not been fully used.

	Staff costs £'000	IT and communications £'000	Other £'000	Total at 31 March 2021 £'000	Total at 31 March 2020 £'000
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3.3. ALLOCATED SUPPORT COSTS:

Cost of raising funds	143	8	76	227	279
Arts	9	-	5	14	-
Capital projects	29	2	15	46	63
Community	83	5	43	131	-
Medical equipment	49	3	26	78	81
Patient and family experience	52	3	27	82	73
Research	49	3	26	78	185
Staff development and welfare	39	3	21	63	100
Total allocated support costs	453	27	239	719	781

Allocated support costs include the costs of the following departments: Finance, Information Technology, Human Resources, Administration and Business Support. Total support costs have been apportioned over other resources expended on the basis of staff time.

A proportion of support costs were allocated to the Cost of raising funds, which was apportioned on the basis of staff time spent supporting this activity, in line with FRS 102.

	Total at 31 March 2021 £'000	Total at 31 March 2020 £'000
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3.4. GOVERNANCE COSTS (INCLUSIVE OF VAT):

Auditors remuneration for audit services	14	14
Indemnity insurance for trustee liability	1	1
Internal audit	11	5
Annual report	12	-

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021

4. Grant Funded Activities

Grant funded activities includes charitable activities as set below.

	Total at 31 March 2021 £'000	Total at 31 March 2020 £'000
NAME OF RECIPIENT:		
St. George's University Hospitals NHS Foundation Trust	1,982	1,275
St. George's, University of London	343	490
Communities	812	-
Total	3,137	1,765

5. Analysis of staff numbers, staff costs and remuneration of key management personnel

	2021		2020	
	No. of staff	FTE	No. of staff	FTE

5.1 STAFF NUMBERS:

The * FTE average number of employees is split as follows:

Fundraising	7	6	8	7
Management and administration	8	8	8	7
Total	15	14	16	14

*FTE = full time equivalent

5.2 ANALYSIS OF STAFF COSTS

	Total at 31 March 2021 £'000	Total at 31 March 2020 £'000
Salaries and wages	641	668
Social security costs	64	56
Pension costs	32	35
Ex-gratia and redundancy	32	28
Total emoluments of employees	769	787

Salaries and wages includes £32,000 (2019/20: £28,000) ex-gratia payment to a senior executive.

All members of staff are enrolled in a defined contribution pension scheme that is compliant with auto-enrolment.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021

5.3 KEY MANAGEMENT PERSONNEL (continued)

The Senior Leadership Team consists of the 7 posts shown on page 48.

The total remuneration for these posts in 2020/21 was £447,000 (2019/20: £496,000).

The following number of senior employees received emoluments falling within the following range:

	2021 Number of Staff	2020 Number of Staff
£60,000 - £69,999	2	1
£90,000 - £99,999	1	1

6. Trustees expenses and remuneration

None of the Trustees received any remuneration from the Charity during the current financial year (2019/20: £nil). No Trustees were reimbursed for expenses incurred while carrying out their responsibilities for the Charity during the year (2019/20 - £nil).

7. Tangible fixed assets

				31 March 2021 £'000	31 March 2020 £'000
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HERITAGE ASSETS - Cost and Valuation:

Net Book Value at 1 April and 31 March				1,274	1,274
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7.1 FIVE YEAR FINANCIAL SUMMARY OF HERITAGE ASSETS TRANSACTIONS

	2020/21 £'000	2019/20 £'000	2018/19 £'000	2017/18 £'000	2016/17 £'000
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ADDITIONS:

Purchases	-	-	-	35	-
Donations	-	-	21	-	28
Revaluation	-	-	-	263	-
Total Additions	-	-	21	298	28

DISPOSALS:

Carry value	-	-	-	-	5
Sales proceeds	-	-	-	-	3

The artworks are held entirely in pursuance of the charitable objects of the Charity – for the benefit of patients and staff in St George's University Hospitals NHS Foundation Trust and also the staff and students at St George's, University of London. In accordance with our accounting policy depreciation has not been charged.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021

8. Intangible fixed assets

				31 March 2021 £'000	31 March 2020 £'000
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COST:

Balance as at 1 April and 31 March				155	155
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ACCUMULATED DEPRECIATION:

Balance as at 1 April				(148)	(124)
Charge in the year				(4)	(24)
Balance as at 31 March				(152)	(148)
Net Book Value at 31 March				3	7

9. Fixed asset investments

				Total 31 March 2021 £'000	Total 31 March 2020 £'000
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9.1 MOVEMENT IN FIXED ASSET INVESTMENTS:

Market value at 1 April				13,132	14,917
Less:					
Disposal proceeds				(2,477)	(1,573)
Add:					
Acquisitions at cost				2,188	1,160
Net cash reinvested/(withdrawn)				6	(51)
Net gain/(loss) on revaluation				2,384	(1,321)
Market value at 31 March				15,233	13,132
Historic cost at 31 March				11,145	11,195

9.2 MARKET VALUE:

Investments assets in the UK				11,042	10,074
Investments assets outside the UK				4,191	3,058
Total fixed asset investments				15,233	13,132

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021

9.3 INVESTMENT PORTFOLIO

	31 March 2021		31 March 2020	
	Total £'000	Total %	Total £'000	Total %
Fixed interest bonds	2,209	14.5	2,512	19.1
UK equities	6,505	42.7	5,165	39.3
Overseas equities	3,581	23.5	2,527	19.2
Property and alternative assets	2,938	19.3	2,928	22.3
Total	15,233	100.0	13,132	100.0

9.4. INVESTMENT POWERS

The Charity Commission Scheme dated 18 August 1998 gives the Charity unrestricted investment powers to manage its own portfolio.

10. Debtors

				31 March 2021 £'000	31 March 2020 £'000
Accrued income				463	328
Other debtors				12	16
Total debtors falling due within one year				475	344

11. Creditors: amounts falling due within one year

				31 March 2021 £'000	31 March 2020 £'000
Trade creditors				103	114
Grant creditors				3,347	2,121
Deferred income				76	-
Other creditors				221	201
Total Creditors falling due within one year				3,747	2,436

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021

12. Grants awarded

			Notes	31 March 2021 £'000	31 March 2020 £'000
Outstanding liabilities at 1 April				2,121	1,742
Awarded during the year			4	3,137	1,765
Paid during the year				(1,841)	(1,236)
Adjustments in the year			3	(70)	(149)
Outstanding liabilities at 31 March			11	3,347	2,121
Grant amounts falling due within one year				3,347	2,121
Total			11	3,347	2,121

Liabilities for grants awarded represent the unpaid balance on grants awarded by the Charity as at the balance sheet date. They relate to current activities funded by the Charity to which it is firmly committed. Adjustments in the year relate to grants retracted.

13. Analysis of net assets between funds

	Unrestricted		Restricted	Endowment	31 March 2021	31 March 2020
	General £'000	Designated £'000	£'000	£'000	Total funds £'000	Total funds £'000

FUND BALANCES AT 31 MARCH 2021 ARE REPRESENTED BY:

Tangible and intangible fixed assets	-	1,278	-	-	1,278	1,281
Investments	5,355	2,690	6,955	233	15,233	13,132
Current assets and liabilities	(1,408)	24	(91)	-	(1,475)	(1,747)
Total net assets	3,948	3,991	6,864	233	15,036	12,666

13. Analysis of net assets between funds - comparative figures at 31 March 2020

	Unrestricted		Restricted	Endowment	31 March 2020	31 March 2019
	General £'000	Designated £'000	£'000	£'000	Total funds £'000	Total funds £'000

FUND BALANCES AT 31 MARCH 2020 ARE REPRESENTED BY:

Tangible and intangible fixed assets	(24)	1,305	-	-	1,281	1,305
Investments	5,126	1,714	6,107	185	13,132	14,917
Current assets and liabilities	(1,527)	-	(220)	-	(1,747)	(1,548)
Total net assets	3,575	3,019	5,887	185	12,666	14,674

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021

14. Charity funds

	Balance 31 March 2020 £'000	Income £'000	Expenditure £'000	Transfers between Funds £'000	Gains and losses £'000	Balance 31 March 2021 £'000
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14.1 ENDOWMENT FUNDS:

William A Amanet Bequest	185	-	-	12	36	233
Total endowment funds	185	-	-	12	36	233

14.2 RESTRICTED FUNDS:

Special Purpose Funds:						
Cancer and oncology	349	66	31	21	68	473
Cardiology	213	167	178	11	46	259
Children and women	422	45	45	26	83	531
Community and nursing	377	34	48	23	67	453
Medical	342	94	34	27	64	493
Neurosciences	79	5	5	5	15	99
Research	1,197	319	558	74	203	1,235
Surgical and ICU	344	82	47	21	70	470
Therapy and rehabilitation	40	3	5	3	9	50
Total Special Purpose Funds	3,363	815	951	211	625	4,063
Other, including legacies	2,524	477	272	(456)	528	2,801
Total restricted funds	5,887	1,292	1,223	(245)	1,153	6,864

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021

14. Charity funds (continued)

	Balance 31 March 2020 £'000	Income £'000	Expenditure £'000	Transfers between Funds £'000	Gains and losses £'000	Balance 31 March 2021 £'000
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14.3 UNRESTRICTED FUNDS:

General funds	3,575	204	816	129	856	3,948
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DESIGNATED FUNDS - SPECIAL PURPOSE FUNDS:

Cancer and oncology	115	9	7	7	23	147
Cardiology	106	39	13	6	25	163
Children and women	118	43	28	9	30	172
Community and nursing	194	8	10	10	23	225
COVID-19 appeal and NHSCT funding	41	2,223	1,935	-	-	329
Medical	489	58	48	31	93	623
Neurosciences	138	37	12	10	33	206
Research	370	22	56	21	60	417
Surgical and ICU	142	25	13	10	32	196
Thank You appeal	-	204	13	-	20	211
Therapy and rehabilitation	1	-	-	-	-	1
Total Special Purpose Funds	1,714	2,668	2,135	104	339	2,690

Other designated funds:

Fixed asset funds	1,042	-	4	-	-	1,038
Total Other Designated Funds	1,042	-	4	-	-	1,038

Revaluation reserve	263	-	-	-	-	263
Total unrestricted funds	6,594	2,872	2,955	233	1,195	7,939
Total funds	12,666	4,164	4,178	-	2,384	15,036

The fixed asset fund represents the value of general funds invested in the art collections which are not, by nature of fixed assets, readily available for use for other purposes.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021

14. Charity funds - comparative figures at 31 March 2020 (continued)

	Balance 31 March 2019 £'000	Income £'000	Expenditure £'000	Transfers between Funds £'000	Gains and losses £'000	Balance 31 March 2020 £'000
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14.1 ENDOWMENT FUNDS:

William A Amanet Bequest	218	11	18	-	(26)	185
Total endowment funds	218	11	18	-	(26)	185

14.2 RESTRICTED FUNDS:

Special Purpose Funds:						
Cancer and oncology	405	26	35	-	(47)	349
Cardiology	107	187	57	-	(24)	213
Children and women	487	98	104	-	(59)	422
Community and nursing	477	55	87	(17)	(51)	377
Medical	657	32	287	-	(60)	342
Neurosciences	93	10	13	-	(11)	79
Research	1,372	267	280	-	(162)	1,197
Surgical and ICU	383	97	89	-	(47)	344
Therapy and rehabilitation	45	9	8	-	(6)	40
Total Special Purpose Funds	4,026	781	960	(17)	(467)	3,363
Other, including legacies	2,734	434	634	(10)	-	2,524
Total restricted funds	6,760	1,215	1,594	(27)	(467)	5,887

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021

14. Charity funds - comparative figures at 31 March 2020 (continued)

	Balance 31 March 2019 £'000	Income £'000	Expenditure £'000	Transfers between Funds £'000	Gains and losses £'000	Balance 31 March 2020 £'000
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14.3 UNRESTRICTED FUNDS:

General funds	4,358	488	689	16	(598)	3,575
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DESIGNATED FUNDS - SPECIAL PURPOSE FUNDS:

Cancer and oncology	126	16	11	-	(16)	115
Cardiology	119	37	34	-	(16)	106
Children and women	122	56	41	-	(19)	118
Community and nursing	289	22	95	-	(22)	194
COVID-19 Appeal	-	49	8	-	-	41
Medical	597	124	163	-	(68)	489
Neurosciences	148	34	23	-	(21)	138
Research	421	67	73	-	(45)	370
Surgical and ICU	174	18	28	-	(22)	142
Therapy and rehabilitation	1	-	-	-	-	1
Total Special Purpose Funds	1,997	423	476	-	(229)	1,714

Other designated funds:

Fixed asset funds	1,042	-	-	-	-	1,042
Strategic fund	36	-	47	11	-	-
Total Other Designated Funds	1,078	-	47	11	-	1,042

Revaluation reserve	263	-	-	-	-	263
Total unrestricted funds	7,696	911	1,212	27	(827)	6,594
Total funds	14,673	2,137	2,824	-	(1,320)	12,666

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021

14. Charity funds (continued)

ENDOWMENT FUNDS:

Name of fund	Description of the nature and purpose of each fund
William A Amanet Bequest	Capital in perpetuity bequests for specific research purposes.

RESTRICTED FUNDS:

Details of funds	Description of the nature and purpose of each fund
Cancer and oncology	To support development of cancer and oncology treatments.
Cardiology	To support all areas of the cardiology department to benefit patients.
Children and women	To provide funds for family support and children's play services.
Community and nursing	To support community services including Queen Mary's Hospital.
Medical	To support all areas of medicine not under the other directorates.
Neuroscience	To advance neurosciences at St George's Hospital.
Research	To fund medical research projects.
Surgical and ICU	To support patients' experience and staff development for surgical and ICU.
Therapy and rehabilitation	To support the therapy treatments and rehabilitation of patients.

Unrestricted and designated funds

The Fixed asset fund includes the value of general funds invested in the art collection and other assets of the Charity which are not, by nature of fixed assets, readily available for use for other purposes. The Revaluation reserve represents the increase in the value of the art collection at the last formal valuation. The Strategic fund represents amounts designated for the replacement or refurbishment of assets belonging to the Charity and for the development of the Charity; the fund was fully utilised and closed during the prior year.

Transfers between funds represent:

- Where subsequent instructions are received from a donor restricting income that was originally received with no restrictions.
- Where two restricted funds have a common purpose, transfers may be made to support an individual project which matches their restriction.
- Where there has been a change in policy to prior year allocations of support costs, investment income and investment gains or losses.

15. Commitments, liabilities and provisions

The Charity does not have any other commitments, liabilities or provisions requiring disclosure other than those included in the financial statements (2019/20: £nil).

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021

16. Related party transactions

During the year none of the Trustees or members of the key management staff or parties related to them has been involved in any material transactions with St. George's Hospital Charity. Board members (and other senior staff) take decisions on both policy and financial matters, but do not seek to benefit personally from such decisions. Declarations of personal interest have been made in both capacities and are available to be inspected by the public. There were no transactions with other entities in which either Trustees or senior employees of the Charity hold positions of authority other than as described below.

Related party	Connected party	Relationship	2021 £'000	2020 £'000	Details of transaction
St George's University Hospitals NHS Foundation Trust	Timothy Wright and Sarah Wilton	Timothy Wright currently serves as a Non-Executive Director for St George's University Hospitals Foundation Trust	1,982	1,275	Grants made to St George's Hospital
		Sarah Wilton served as a Non-Executive Director for St George's University Hospitals Foundation Trust until 31 January 2020	1,878	1,783	St George's Hospital Creditors outstanding
St George's, University of London	Sarah Wilton	Sarah Wilton currently serves as an Independent Member of the Council of St George's, University of London (appointed 1 October 2020)	343	490	Grants made to St George's University of London
			722	399	St George's University of London Creditors outstanding
Paul's Cancer Support Centre	Sarah Wilton	Sarah Wilton served as a Trustee of Paul's Cancer Support Centre until 11 May 2021	5	-	Grants awarded to Paul's Cancer Support Centre
NHS Charities Together	Amerjit Chohan, Chief Executive	Amerjit Chohan currently serves as a Trustee on the Board of NHS Charities Together	1,155	-	Direct gifts received from NHS Charities Together
St George's Trading Limited	The Charity owns all the shares in a dormant company, St. George's Trading Limited (Company Number 3481144). The issued share capital of the company is £5. This company is being retained as it might be used to facilitate future trading activities, the profits from which would be donated to the Charity.				

The total amount of donations received from related parties, without conditions, was £7,149 (2019/20: £418).

17. Contingent asset

In 2019/20, the Becht Family Charitable Trust awarded a grant of £1.25m to the Charity for the Advanced Ventricular Arrhythmia Training and Research programme. The receipt of grant funding will be released annually over seven years, with each tranche being contingent on meeting milestones and a report being submitted and approved by the Board of the Becht Family Charitable Trust. Income will be recognised on their approval of each tranche. So far, the Charity has received £300,000 of which £150,000 was received in 2020/21 (2019/20: £150,000).

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021

18. Comparative Statement of Financial Activities for the year ended 31 March 2020

	Unrestricted Funds £'000	Restricted Funds £'000	Endowment Funds £'000	Total 2020 £'000	Total 2019 £'000
INCOME AND ENDOWMENTS:					
Donations and legacies	596	796	-	1,392	2,144
Charitable activities	4	208	-	212	118
Other trading activities	37	13	-	50	80
Investment income	274	198	11	483	463
Total Income and Endowments	911	1,215	11	2,137	2,805
EXPENDITURE ON:					
Raising funds	706	-	-	706	605
Charitable activities	506	1,594	18	2,118	2,388
Total Expenditure	1,212	1,594	18	2,824	2,993
Net (losses)/gains on investments	(828)	(467)	(26)	(1,321)	639
Net (Expenditure)/Income	(1,128)	(846)	(33)	(2,008)	451
Transfers between funds	27	(27)	-	-	-
Net movement in funds	(1,102)	(873)	(33)	(2,008)	451
RECONCILIATION OF FUNDS:					
Fund balances brought forward at 1 April	7,696	6,760	218	14,674	14,223
Fund balances carried forward at 31 March	6,594	5,887	185	12,666	14,674

www.stgeorghospitalcharity.org.uk

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