

SAMARITANS OF MAIDSTONE AND WEALD

England & Wales · Charity number 1171193

Details

Status Registered

Legal form CIO

Registered 2017-01-19

Register [View on the Charity Commission register](#)

Contact

Address The Samaritans
48 Grecian Street
Maidstone
ME14 2TS

Phone 01622674444

Email maidstone.sams@gmail.com

Website www.samaritans.org/maidstone

Activities

Objects: TO ENABLE PERSONS IN MAIDSTONE AND THE WEALD OF KENT AND THE SURROUNDING AREA AS WELL AS ELSEWHERE WHO ARE EXPERIENCING FEELINGS OF DISTRESS OR DESPAIR, INCLUDING THOSE WHO MAY BE AT RISK OF SUICIDE, TO RECEIVE CONFIDENTIAL EMOTIONAL SUPPORT AT ANY TIME OF THE DAY OR NIGHT IN ORDER TO IMPROVE THEIR EMOTIONAL HEALTH AND TO REDUCE THE INCIDENCE OF SUICIDE; TO PROMOTE A BETTER UNDERSTANDING IN SOCIETY OF SUICIDE, SUICIDAL BEHAVIOUR AND THE VALUE OF EXPRESSING FEELINGS WHICH MAY OTHERWISE LEAD TO SUICIDE OR IMPAIRED EMOTIONAL HEALTH; AND TO COLLABORATE WITH AND SUPPORT SAMARITANS CENTRAL CHARITY AND ITS AFFILIATED BRANCHES IN FULFILLING THESE OBJECTS.

Activities: TO ENABLE PERSONS IN MAIDSTONE AND THE WEALD OF KENT AND THE SURROUNDING AREA AS WELL AS ELSEWHERE WHO ARE EXPERIENCING FEELINGS OF DISTRESS OR DESPAIR, INCLUDING THOSE WHO MAY BE AT RISK OF SUICIDE, TO RECEIVE CONFIDENTIAL EMOTIONAL SUPPORT AT ANY TIME OF THE DAY OR NIGHT IN ORDER TO IMPROVE THEIR EMOTIONAL HEALTH AND TO REDUCE THE INCIDENCE OF SUICIDE; TO PROMOTE A BETTER UNDERSTANDING.

Classification

- **How:** Provides Services
- **What:** Education/training, The Advancement Of Health Or Saving Of Lives
- **Who:** The General Public/mankind

Geography

- Kent

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£18,406	£32,107	-	-
2024-03-31	£15,186	£21,723	-	-
2023-03-31	£14,517	£22,959	-	-
2022-03-31	£28,031	£16,810	-	-
2021-03-31	£22,300	£22,646	-	-

Trustees

Name	Role	Appointed
Angela Barlow		2025-11-21
Darren Garth Wallond		2025-02-17
Heather Jane Thornhill Edwards		2025-11-21
Hilary Janet Adams		2020-04-28
Pamela Cuerden		2022-10-07
ROSS EDWARD ROBERT GILL		2025-08-12
Susan Louise Christmas		2025-08-12

Linked charities

- THE SAMARITANS OF MAIDSTONE AND WEALD (1171193-1)

SAMARITANS OF MAIDSTONE AND WEALD

England & Wales - Charity number 1171193

Accounts



Trustees' Annual Report for the period

From	Period start date			To	Period end date		
	Day 1	Month Apri	Year 2024		Day 31	Month March	Year 2025

Section A Reference and administration details

Charity name

Other names charity is known by

Registered charity number (if any)

Charity's principal address

48 Grecian Street	
Maidstone	
Kent	
Postcode	ME14 2TS

Names of the charity trustees who manage the charity

	Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
1	Ross Gill	Director	1.4.24 – 8.11.24	
2	Julian Smith	Trustee		
3	Hilary Adams	Treasurer		
4	Stephen Carr	Director	8.11.24 – 24.2.25	
5	Pamela Cuerden	Trustee		
6	Christine Ansell	Trustee		
7	Eva Jolly	Trustee	1.4.24 – 17.3.25	
8	Darren Wallond	Trustee	17.2.25 – 31.3.25	
9	Suman Dann	Trustee	17.2.25 – 31.3.25	
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Names of the trustees for the charity, if any, (for example, any custodian trustees)

Name	Dates acted if not for whole year

Names and addresses of advisers (Optional information)

Type of adviser	Name	Address
Bank	Natwest	3 High Street, Maidstone, Kent ME14 1HJ

Name of chief executive or names of senior staff members (Optional information)

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Section B Structure, governance and management

Description of the charity's trusts

Type of governing document (eg. trust deed, constitution)	CIO – Association adopted 19 January 2017
How the charity is constituted (eg. trust, association, company)	Charitable Incorporated Organisation
Trustee selection methods (eg. appointed by, elected by)	Elected by members of charity

Additional governance issues (Optional information)

<p>You may choose to include additional information, where relevant, about:</p> <ul style="list-style-type: none"> • policies and procedures adopted for the induction and training of trustees; • the charity's organisational structure and any wider network with which the charity works; • relationship with any related parties; • trustees' consideration of major risks and the system and procedures to manage them. 	<p>Samaritans Maidstone and Weald is affiliated to the central Samaritans charity (registration number 219432) as a local branch. This means that we are committed to providing a consistent service in line with Samaritans' Mission, Vision and Values and its policy and governance framework, via an agreed Operating Agreement, alongside 201 local branches across the UK and Ireland.</p> <p>Our processes for recruitment, training, volunteer support and quality assurance are consistent with that agreed by the central charity. Our constitution, operating structure and key systems are materially the same as those which governs all affiliated branches. This provides us with the strength of both a locally-based, volunteer-run branch and the scale and capacity of a national charity. Along with all other branches, we participate in a collaborative Quality Review process, with the involvement of senior volunteers from other branches.</p> <p>Training is provided for all trustees, as well as for all other roles with specific responsibilities in the Branch. We also receive advice on governance matters and safeguarding from the central charity.</p> <p>The Trustees maintain a risk register which is regularly reviewed and acted upon. The risk register takes account of all forms of risk, including those relating physical and building risks, financial risks, and risks associated with the delivery our emotional support service. In addition, the Trustees provide an annual checklist to confirm compliance with financial and governance procedures, health and safety, etc. to the central charity.</p>
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*“Our **vision** is that fewer people die by suicide. We’re here every day and night of the year for anyone struggling to cope. We make sure people have somewhere to turn and support when they need it most. We work with communities to let people know we’re here for them and we campaign to make suicide prevention a priority.”*

As part of the wider Samaritans movement across the UK and Ireland, Samaritans Maidstone and Weald contributes to a unique listening service, helping people to explore their feelings, alleviate distress and reduce the risk of suicide. Each year, volunteers in Maidstone respond to around 15,000 telephone calls – a crucial contribution to around three million calls across the organisation, the equivalent of some 400 per hour. In addition, we respond annually to around 1,000 emails. Our service makes a real difference: one call in every four is about suicidal thoughts and feelings, and our most recent organisation-wide impact report demonstrates that people report a significant reduction in distress as a result of calling Samaritans.

In addition, Samaritans Maidstone and Weald is active outside the Branch. In particular, we support Listener schemes at Maidstone and East Sutton Park prisons, training and supporting prisoners to provide emotional support to fellow prisoners who are struggling to cope. We also deliver outreach activities, promoting Samaritans services in conjunction with Network Rail; and offering talks to a range of external organisations.

In this period April 2024 to March 2025, we have been through some turmoil whilst we appointed a new Branch Director. This caused some instability which we are now coming out the other side of and enables us to reset and look forward.

We currently have 94 active volunteers of which 82 are listening volunteers and 12 are support volunteers. This is slightly reduced from last year and is likely indicative of the turmoil and instability we have been experiencing. We are seeing growth of new volunteers again.

We celebrated our 50th anniversary in October 2025. The afternoon tea saw volunteers past and present come together to reminisce. It was a wonderful reminder of our rich history and all the change our volunteers have experienced through those 50 years as the nature and ways of ensuring we are there for our callers has changed and continue to do so.

Beyond Maidstone, the Branch plays an active role in the South East Region, working together with our neighbouring branches. In addition, some volunteers at Maidstone are also volunteers with the Email Hub, established to provide greater capacity to support those who choose to contact us in writing.

Beyond these roles, many volunteers take on a number of roles across the branch, including as duty leaders, members of the training and recruitment teams, mentors to new volunteers, members of the prison team, outreach, fundraising and volunteer support teams, and many more. As an organisation which is volunteer-led and, at local level, entirely staffed by volunteers, the contribution of so many people to making the branch work effectively is vital.

As we look forward into 2025 and 2026 Looking forward since, we have just welcomed 9 new volunteers who have completed Core Development and are commencing their time as mentees. There is a key objective on how we recruit, training and support, building our base of supporters, hidden callers and mentors to be able to support our new volunteers as we were supported when we joined.

In the next few years, there are many opportunities to grow and improve how we meet the support of our callers and our volunteers. This is further enhanced by the question of Future Proofing which has been asked by Samaritans as a whole, and how we evolve within the changes that will come with that as they become clearer.

Section D Achievements and performance

We must acknowledge and resolve the shortfall in income vs expenditure. Fundraising will be a key factor. This is particularly important as we prepare to move premises and scale our branch to meet the opportunities that are coming as we embark on Pathfinders as part of South East region.

Meeting the opportunities of Pathfinders will require all of our volunteers supporting the recruitment, training and onboarding of new volunteers in lots of ways and adapting to new ways of interacting with our callers, who remain the central focus. Working with the regional branches to find new ways of working so that all callers are answered within 5 minutes. This will be challenging at times and will require acceptance of change and adaptability.

We owe great thanks to our volunteers and donors and to all those involved in the wider Samaritans movement. It is through the commitment of our volunteers and the generosity of all those who contribute to us that we continue to grow as a Branch and as a vital service to the public. Thank you.

“There are in this world, in every country, people who seem to be ‘ordinary’, but who turn out to be extraordinary. They give their total attention. They listen and listen and listen, without interrupting. They do not preach. They have nothing to sell. We call them Samaritans.”

- Chad Varah, Founder of Samaritans

Section E Financial review

Brief statement of the charity's policy on reserves

The Charity aims to keep enough funds in reserve to keep the branch running for 18 months. We have maintained this reserve throughout the year.

Details of any funds materially in deficit

none

Further financial review details (Optional information)

You **may choose** to include additional information, where relevant about:

- the charity's principal sources of funds (including any fundraising);
- how expenditure has supported the key objectives of the charity;
- investment policy and objectives including any ethical investment policy adopted.

The great majority of our funds are from public fundraising and the generosity of those who wish to donate to our charity. This includes income from charitable fundraising events and grants from trusts, church and community groups and other bodies. We also receive funds through a service level agreement with HM Prison Service to deliver the Listener service at HMP Maidstone and HMP East Sutton Park.


This income enables us to operate a service providing emotional support for those experiencing distress or despair, including thoughts of suicide. In practical terms, our principal expenditure relates to telephone and IT costs, the maintenance of our building (which we own freehold), fundraising and outreach expenses and administrative costs.

We rely on the significant non-financial contribution of volunteer hours: all those involved in delivering the Samaritans service do so on a voluntary basis. We also make a contribution from our funds to the operation of the Samaritans Central Charity, which provides us with a wide range of central services as well as our overall policy framework.

Section F**Other optional information****Section G****Declaration**

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)		
Full name(s)	Angela Barlow	
Position (eg Secretary, Chair, etc)	Trustee, Branch Director	
Date	14/11/25	



CHARITY COMMISSION
FOR ENGLAND AND WALES

Samaritans of Maidstone and Weald

No (if any)
1171193

Receipts and payments accounts

CC16a

For the period from	Period start date 01-Apr-24	To	Period end date 31-Mar-25
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Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
Fundraising	1,314		-	1,314	723
Donations	9,713		-	9,713	4,528
Grants	4,079	2,300	-	6,379	8,408
Other income	1,000		-	1,000	1,527
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
Sub total (Gross income for AR)	16,106	2,300	-	18,406	15,186
A2 Asset and investment sales, (see table).					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	16,106	2,300	-	18,406	15,186
A3 Payments					
Charitable activities	7,227		-	7,227	9,607
Light, heat and utilities	4,908	-	-	4,908	3,364
Property repairs and maintenance	10,463	2,631	-	13,094	2,060
Publicity/ Outreach costs	-	267	-	267	-
Telephone and internet	2,193	-	-	2,193	2,437
Insurance	1,163	-	-	1,163	1,000
National contribution	3,255	-	-	3,255	3,255
Sub total	29,209	2,898	-	32,107	21,723
A4 Asset and investment purchases, (see table)					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	29,209	2,898	-	32,107	21,723
Net of receipts/(payments)	- 13,103	- 598	-	- 13,701	- 6,537
A5 Transfers between funds	-	-	-	-	-
A6 Cash funds last year end	49,241	7,003	-	56,244	62,781
Cash funds this year end	36,138	6,405	-	42,543	56,244

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	Nat West Bank	36,138	6,405	-
		-	-	-
		-	-	-
	Total cash funds	36,138	6,405	-
	(agree balances with receipts and payments account(s))	OK	OK	OK

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-

Categories	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B3 Investment assets			-	-
			-	-
			-	-
			-	-
			-	-

Categories	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B4 Assets retained for the charity's own use	Freehold Property		9,250	-
	Computer Equipment		4,403	-
	Equipment		1,120	-
			-	-
			-	-
			-	-
			-	-
			-	-

Categories	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
B5 Liabilities			-	
			-	
			-	
			-	
			-	

Signed by one or two trustees on behalf of all the trustees

Signature	Print Name	Date of approval
Patricia Cadman	Patricia Cadman	

SAMARITANS OF MAIDSTONE AND WEALD

England & Wales - Charity number 1171193

Accounts



Trustees' Annual Report for the period

From	Period start date			To	Period end date		
	Day 1	Month Apri	Year 2023		Day 31	Month March	Year 2024

Section A Reference and administration details

Charity name

Other names charity is known by

Registered charity number (if any)

Charity's principal address

48 Grecian Street	
Maidstone	
Kent	
Postcode	ME14 2TS

Names of the charity trustees who manage the charity

	Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
1	Ross Gill	Director		
2	Julian Smith	Trustee		
3	Hilary Adams	Treasurer		
4	Stephen Carr	Trustee	01.04.23 – 04.11.23	
5	Pamela Cuerden	Trustee		
6	Christine Ansell	Trustee		
7	Eva Jolly	Trustee		
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Names of the trustees for the charity, if any, (for example, any custodian trustees)

Name	Dates acted if not for whole year

Names and addresses of advisers (Optional information)

Type of adviser	Name	Address
Bank	Natwest	3 High Street, Maidstone, Kent ME14 1HJ

Name of chief executive or names of senior staff members (Optional information)

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Section B Structure, governance and management

Description of the charity's trusts

Type of governing document (eg. trust deed, constitution)	CIO – Association adopted 19 January 2017
How the charity is constituted (eg. trust, association, company)	Charitable Incorporated Organisation
Trustee selection methods (eg. appointed by, elected by)	Elected by members of charity

Additional governance issues (Optional information)

<p>You may choose to include additional information, where relevant, about:</p> <ul style="list-style-type: none"> • policies and procedures adopted for the induction and training of trustees; • the charity's organisational structure and any wider network with which the charity works; • relationship with any related parties; • trustees' consideration of major risks and the system and procedures to manage them. 	<p>Samaritans Maidstone and Weald is affiliated to the central Samaritans charity (registration number 219432) as a local branch. This means that we are committed to providing a consistent service in line with Samaritans' Mission, Vision and Values and its policy and governance framework, via an agreed Operating Agreement, alongside 201 local branches across the UK and Ireland.</p> <p>Our processes for recruitment, training, volunteer support and quality assurance are consistent with that agreed by the central charity. Our constitution, operating structure and key systems are materially the same as those which governs other affiliated branches. This provides us with the strength of both a locally-based, volunteer-run branch and the scale and capacity of a national charity. Along with all other branches, we participate in a collaborative Quality Review process, with the involvement of senior volunteers from other branches.</p> <p>Training is provided for all trustees, as well as for all other roles with specific responsibilities in the Branch. We also receive advice on governance matters and safeguarding from the central charity.</p> <p>The Trustees maintain a risk register which is regularly reviewed and acted upon. The risk register takes account of all forms of risk, including those relating physical and building risks, financial risks, and risks associated with the delivery our emotional support service. In addition, the Trustees provide an annual checklist to confirm compliance with financial and governance procedures, health and safety, etc. to the central charity.</p>
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*“Our **vision** is that fewer people die by suicide. We’re here every day and night of the year for anyone struggling to cope. We make sure people have somewhere to turn and support when they need it most. We work with communities to let people know we’re here for them and we campaign to make suicide prevention a priority.”*

As part of the wider Samaritans movement across the UK and Ireland, Samaritans Maidstone and Weald contributes to a unique listening service, helping people to explore their feelings, alleviate distress and reduce the risk of suicide. Each year, volunteers in Maidstone respond to around 15,000 telephone calls – a crucial contribution to around three million calls across the organisation, the equivalent of some 400 per hour. In addition, we respond annually to around 1,000 emails. Our service makes a real difference: one call in every four is about suicidal thoughts and feelings, and our most recent organisation-wide impact report demonstrates that people report a significant reduction in distress as a result of calling Samaritans.

In addition, Samaritans Maidstone and Weald is active outside the Branch. In particular, we support Listener schemes at Maidstone and East Sutton Park prisons, training and supporting prisoners to provide emotional support to fellow prisoners who are struggling to cope. We also deliver outreach activities, promoting Samaritans services in conjunction with Network Rail; and offering talks to a range of external organisations.

During the year, we have made continued efforts to improve our availability and the services we are able to offer our callers. It is vital that we are open for as much of the time as possible, and our team of rota secretaries does an amazing job in ensuring that we are there when we are needed. In 2023/24, work took place across the organisation to strengthen the resilience of our telephone service, with significant improvements in technology planned for 2024/25.

All this activity is only possible because of the commitment and dedication of our team of volunteers. Currently, there are 114 members of Samaritans Maidstone and Weald, including ‘listening’ volunteers and others who provide a wide range of essential support services. Our volunteers are at the heart of the service and volunteer support is a top priority for the Branch. We also continued to recruit, train and welcome new volunteers to the Branch. We are very grateful to the Blackthorn Medical Practice for the use of their facilities for training.

Beyond Maidstone, the Branch plays an active role in the South East Region, working together with our neighbouring branches. In addition, some volunteers at Maidstone are also volunteers with the Email Hub, established to provide greater capacity to support those who choose to contact us in writing.

At 31 March 2024, the Branch management consisted of Ross 687 (Director) and Marion 922 (Vice-Director), with John 1092, Heidi 1102, Rita 1126, Tara 1032N and Trish 701 as Deputy Directors. The Trustees of the Charity were Annie 885 Eva 1078, Gerry 869, Hilary 27N, Pamela 616N and Ross 687.

Beyond these roles, many volunteers take on a number of roles across the branch, including as duty leaders, members of the training and recruitment teams, mentors to new volunteers, members of the prison, outreach, fundraising and volunteer support teams, and many more. As an organisation which is volunteer-led and, at local level, entirely staffed by volunteers, the contribution of so many people to making the branch work effectively is vital.

In June 2023, we held an open day at the Branch, linked with the ‘Big Help Out’ volunteering initiative during the weekend of the Coronation. This was an opportunity to thank volunteers, as well as raise awareness in the community, and we were delighted to welcome the Mayor of Maidstone, Cllr Derek Mortimer, to the Branch.

In November, we also celebrated 70 years since Chad Varah established the first Samaritans service. Since then, we have expanded to over 200 branches across the UK and Ireland, with a wider range of ways in which people can contact us, and a telephone system that maximises the ability of people to get through

Section D Achievements and performance

when they need us. As technology changes the ways in which people access services – and the ways in which people want to volunteer, we need to continue to adapt, locally and together with the wider Samaritans movement. Looking to the future, we want to build on this, expanding our availability and capacity and strengthening our work outside the branch, in prisons and in the wider community.

We owe great thanks to our volunteers and donors and to all those involved in the wider Samaritans movement. It is through the commitment of our volunteers and the generosity of all those who contribute to us that we continue to grow as a Branch and as a vital service to the public. Thank you.

“There are in this world, in every country, people who seem to be ‘ordinary’, but who turn out to be extraordinary. They give their total attention. They listen and listen and listen, without interrupting. They do not preach. They have nothing to sell. We call them Samaritans.”

- Chad Varah, Founder of Samaritans

Section E Financial review

Brief statement of the charity’s policy on reserves

The Charity aims to keep enough funds in reserve to keep the branch running for 18 months. We have maintained this reserve throughout the year.

Details of any funds materially in deficit

none

Further financial review details (Optional information)

You **may choose** to include additional information, where relevant about:

- the charity’s principal sources of funds (including any fundraising);
- how expenditure has supported the key objectives of the charity;
- investment policy and objectives including any ethical investment policy adopted.

The great majority of our funds are from public fundraising and the generosity of those who wish to donate to our charity. This includes income from charitable fundraising events and grants from trusts, church and community groups and other bodies. We also receive funds through a service level agreement with HM Prison Service to deliver the Listener service at HMP Maidstone and HMP East Sutton Park.

This income enables us to operate a service providing emotional support for those experiencing distress or despair, including thoughts of suicide. In practical terms, our principal expenditure relates to telephone and IT costs, the maintenance of our building (which we own freehold), fundraising and outreach expenses and administrative costs.

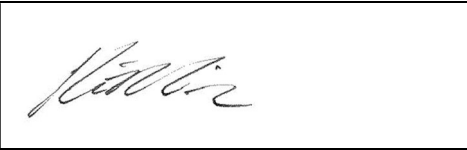
We rely on the significant non-financial contribution of volunteer hours: all those involved in delivering the Samaritans service do so on a voluntary basis. We also make a contribution from our funds to the operation of the Samaritans Central Charity, which provides us with a wide range of central services as well as our overall policy framework.

Section F Other optional information

Section G Declaration

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)		
Full name(s)	Ross Gill	
Position (eg Secretary, Chair, etc)	Director	
Date	05.12.24	



CHARITY COMMISSION
FOR ENGLAND AND WALES

Samaritans of Maidstone and Weald No (if any)
1171193

CC16a

Receipts and payments accounts

For the period from 01-Apr-23 To 31-Mar-24

Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
Fundraising	723		-	723	1,294
Donations	4,528		-	4,528	8,232
Grants	8,408		-	8,408	3,512
Other income	1,527		-	1,527	1,479
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
Sub total (Gross income for AR)	15,186	-	-	15,186	14,517
A2 Asset and investment sales, (see table).					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	15,186	-	-	15,186	14,517
A3 Payments					
Charitable activities	7,999	157	-	8,156	5,055
Light, heat and utilities	3,364	-	-	3,364	1,987
Property repairs and maintenance	-	2,060	-	2,060	5,013
Publicity costs	-	-	-	-	74
Telephone and internet	2,437	-	-	2,437	2,394
Insurance	1,000	-	-	1,000	930
Branch administration	1,451	-	-	1,451	1,420
National contribution	3,255	-	-	3,255	6,086
Sub total	19,506	2,217	-	21,723	22,959
A4 Asset and investment purchases, (see table)					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	19,506	2,217	-	21,723	22,959
Net of receipts/(payments)	- 4,320	- 2,217	-	- 6,537	- 8,442
A5 Transfers between funds	-	-	-	-	-
A6 Cash funds last year end	53,561	9,220	-	62,781	71,223
Cash funds this year end	49,241	7,003	-	56,244	62,781

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	Nat West Bank	49,241	7,003	-
		-	-	-
		-	-	-
	Total cash funds	49,241	7,003	-
	(agree balances with receipts and payments account(s))	OK	OK	OK
B2 Other monetary assets	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
B3 Investment assets	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
			-	-
			-	-
			-	-
			-	-
B4 Assets retained for the charity's own use	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
	Freehold Property		9,250	-
	Computer Equipment		4,403	-
	Equipment		1,120	-
			-	-
			-	-
			-	-
			-	-
B5 Liabilities	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
			-	
			-	
			-	
			-	
Signed by one or two trustees on behalf of all the trustees	Signature	Print Name	Date of approval	
	Ross Gill	Ross Gill	5.12.24	

SAMARITANS OF MAIDSTONE AND WEALD

England & Wales - Charity number 1171193

Accounts



Trustees' Annual Report for the period

	Period start date				Period end date		
	Day 1	Month Apri	Year 2022		Day 31	Month March	Year 2023

From **To**

Section A Reference and administration details

Charity name

Other names charity is known by

Registered charity number (if any)

Charity's principal address

48 Grecian Street
Maidstone
Kent
Postcode ME14 2TS

Names of the charity trustees who manage the charity

	Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
1	Ross Gill	Director		
2	Julian Smith	Trustee		
3	Hilary Adams	Treasurer		
4	Stephen Carr	Trustee		
5	Pamela Cuerden	Trustee	7.10.22	
6	Christine Ansell	Trustee	7.10.22	
7	Eva Jolly	Trustee		
8				
9				
10				
11				
12				
13				
14				
15				
16				
17				
18				
19				
20				

Names of the trustees for the charity, if any, (for example, any custodian trustees)

Name	Dates acted if not for whole year

Names and addresses of advisers (Optional information)

Type of adviser	Name	Address
Bank	Natwest	3 High Street, Maidstone, Kent ME14 1HJ

Name of chief executive or names of senior staff members (Optional information)

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Section B Structure, governance and management

Description of the charity’s trusts

Type of governing document (eg. trust deed, constitution)	CIO – Association adopted 19 January 2017
How the charity is constituted (eg. trust, association, company)	Charitable Incorporated Organisation
Trustee selection methods (eg. appointed by, elected by)	Elected by members of charity

Additional governance issues (Optional information)

You **may choose** to include additional information, where relevant, about:

- policies and procedures adopted for the induction and training of trustees;
- the charity’s organisational structure and any wider network with which the charity works;
- relationship with any related parties;
- trustees’ consideration of major risks and the system and procedures to manage them.

Samaritans Maidstone and Weald is affiliated to the central Samaritans charity (registration number 219432) as a local branch. This means that we are committed to providing a consistent service in line with Samaritans’ Mission, Vision and Values and its policy and governance framework, via an agreed Operating Agreement, alongside 201 local branches across the UK and Ireland.

The training and support that we provide to our volunteers is consistent with that agreed by the central charity, and our constitution and operating structure are materially the same as that which governs other affiliated branches. This provides us with the strength of both a locally-based, volunteer-run branch and the scale and capacity of a national charity.

Training is provided for all trustees, as well as for all other roles with specific responsibilities in the Branch. We also receive advice on governance matters from the central charity. In the past year, all volunteers (including Trustees) have received further safeguarding training, in line with best practice.

The Trustees maintain a risk register which is considered and acted on if necessary at each Trustee meeting. The risk register takes account of all forms of risk, including those relating physical and building risks, financial risks, and risks associated with the delivery our emotional support service.

*“Our **vision** is that fewer people die by suicide. We’re here every day and night of the year for anyone struggling to cope. We make sure people have somewhere to turn and support when they need it most. We work with communities to let people know we’re here for them and we campaign to make suicide prevention a priority.”*

As part of the wider Samaritans movement across the UK and Ireland, Samaritans Maidstone and Weald contributes to a unique listening service, helping people to explore their feelings, alleviate distress and reduce the risk of suicide. In the year ending March 2023, volunteers in Maidstone responded to around 15,000 telephone calls – a crucial contribution to around three million calls across the organisation, the equivalent of some 400 per hour. In addition, we responded to over 1,000 emails. Our service makes a real difference: one call in every four is about suicidal thoughts and feelings, and our most recent organisation-wide impact report demonstrates that people report a significant reduction in distress as a result of calling Samaritans.

In addition, Samaritans Maidstone and Weald is active outside the Branch. In 2022/23, we supported Listener schemes at Maidstone and East Sutton Park prisons, training and supporting prisoners to provide emotional support to fellow prisoners who are struggling to cope. We also continued to deliver outreach activities, promoting Samaritans services in conjunction with Network Rail; and offering talks to a range of external organisations.

During the year, we have made continued efforts to improve our availability and the services we are able to offer our callers. It is vital that we are open for as much of the time as possible, and our team of rota secretaries does an amazing job in ensuring that we are there when we are needed.

All this activity is only possible because of the commitment and dedication of our team of volunteers. Currently, there are 115 members of Samaritans Maidstone and Weald, including ‘listening’ volunteers and others who provide a wide range of essential support services. Our volunteers are at the heart of the service and volunteer support is a top priority for the Branch. We also continued to recruit, train and welcome new volunteers to the Branch – and after a period in which we had to deliver our training online, we were able in 2022 to deliver the majority in person. We are very grateful to the Blackthorn Medical Practice for the use of their facilities for training.

Beyond Maidstone, the Branch played an active role in the South East Region, working together with our neighbouring branches. In addition, we have volunteers at Maidstone who are part of the national Festivals Branch and the Email Hub, established to provide greater capacity to support those who choose to contact us in writing.

In Samaritans, most roles have a three year term. In 2022/23, Jess 910, Fran 1015, Rose 1020, Celia 23N and Lisa 1022 stood down as Deputy Directors for Training, Prisons, Outreach, Rota and Recruitment respectively. All gave a huge amount of time to their roles and to the success of the Branch, and their support is very much appreciated. At 31 March 2023, the Branch management consisted of Ross 687 (Director) and Marion 922 (Vice-Director), with Annie 885, James 1038, John 1092, Heidi 1102, Luke 1042, Trish 701 and Will 828 as Deputy Directors. The Trustees of the Charity were Eva 1078, Gerry 869, Hilary 27N, James 1038, Pamela 616N and Ross 687. Beyond these roles, many volunteers took on a number of roles across the branch, including as duty leaders, members of the training and recruitment teams, mentors to new volunteers, members of the prison, outreach, fundraising and volunteer support teams, and many more. As an organisation which is volunteer-led and, at local level, entirely staffed by volunteers, the contribution of so many people to making the branch work effectively is vital.

In 2023 it is 70 years since Chad Varah established the first Samaritans service. Since then, we have expanded to over 200 branches across the UK and Ireland, with a wider range of ways in which people can contact us, and a telephone system that maximises the ability of people to get through when they need us. Looking to the future, we want to expand our availability, through additional volunteer recruitment and new ways of managing the rota. We also hope to further develop our support for our Listeners in prisons, and to offer a new programme of talks in schools.

We owe great thanks to our volunteers and donors and to all those involved in the wider Samaritans movement. It is through the commitment of our volunteers and the generosity of all those who contribute to us that we continue to grow as a Branch and as a vital service to the public. Thank you.

“There are in this world, in every country, people who seem to be ‘ordinary’, but who turn out to be extraordinary. They give their total attention. They listen and listen and listen, without interrupting. They do not preach. They have nothing to sell. We call them Samaritans.”

- Chad Varah, Founder of Samaritans

Section E

Financial review

Brief statement of the charity's policy on reserves

The Charity aims to keep enough funds in reserve to keep the branch running for 18 months. We have maintained this reserve throughout the year.

Details of any funds materially in deficit

none

Further financial review details (Optional information)

You **may choose** to include additional information, where relevant about:

- the charity's principal sources of funds (including any fundraising);
- how expenditure has supported the key objectives of the charity;
- investment policy and objectives including any ethical investment policy adopted.

The great majority of our funds are from public fundraising and the generosity of those who wish to donate to our charity. This includes income from charitable fundraising events and grants from trusts, church and community groups and other bodies. We also receive funds through a service level agreement with HM Prison Service to deliver the Listener service at HMP Maidstone and HMP East Sutton Park.

This income enables us to operate a service providing emotional support for those experiencing distress or despair, including thoughts of suicide. In practical terms, our principal expenditure relates to telephone and IT costs, the maintenance of our building (which we own freehold), fundraising and outreach expenses and administrative costs.

We rely on the significant non-financial contribution of volunteer hours: all those involved in delivering the Samaritans service do so on a voluntary basis. We also make a contribution from our funds to the operation of the Samaritans Central Charity, which provides us with a wide range of central services as well as our overall policy framework.

Section F**Other optional information**

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Section G**Declaration**

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)	Ross Gill	
---------------------	-----------	--

Full name(s)	Ross Gill	
---------------------	-----------	--

Position (eg Secretary, Chair, etc)	Director	
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Date	6.10.23
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CHARITY COMMISSION
FOR ENGLAND AND WALES

Samaritans of Maidstone and Weald

No (if any)

1171193

Receipts and payments accounts

CC16a

For the period from	Period start date 1-Apr-22	To	Period end date 31-Mar-23
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Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
Fundraising	1,294		-	1,294	887
Donations	7,512	720	-	8,232	21,030
Grants	3,512		-	3,512	4,911
Other income	1,479		-	1,479	1,203
			-	-	-
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
Sub total (Gross income for AR)	13,797	720	-	14,517	28,031
A2 Asset and investment sales, (see table).					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	13,797	720	-	14,517	28,031
A3 Payments					
Charitable activities	5,055	-	-	5,055	5,973
Light, heat and utilities	1,987	-	-	1,987	2,524
Property repairs and maintenance	4,293	720	-	5,013	878
Fundraising expenses	-	-	-	-	259
Publicity costs	74	-	-	74	261
Telephone and internet	2,394	-	-	2,394	2,052
Insurance	930	-	-	930	774
Branch administration	1,420	-	-	1,420	1,688
National contribution	6,086	-	-	6,086	2,401
Sub total	22,239	720	-	22,959	16,810
A4 Asset and investment purchases, (see table)					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total payments	22,239	720	-	22,959	16,810
Net of receipts/(payments)	- 8,442	-	-	- 8,442	11,221
A5 Transfers between funds	-	-	-	-	-
A6 Cash funds last year end	62,003	9,220	-	71,223	60,002
Cash funds this year end	53,561	9,220	-	62,781	71,223

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds		53,561	9,220	-
		-	-	-
		-	-	-
	Total cash funds	53,561	9,220	-
	(agree balances with receipts and payments account(s))	OK	OK	OK

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-

Categories	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B3 Investment assets			-	-
			-	-
			-	-
			-	-
			-	-

Categories	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B4 Assets retained for the charity's own use	Freehold Property		9,250	-
	Computer Equipment		4,403	-
	Equipment		1,120	-
			-	-
			-	-
			-	-
			-	-
			-	-
			-	-

Categories	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
B5 Liabilities			-	
			-	
			-	
			-	
			-	

Signed by one or two trustees on behalf of all the trustees	Signature	Print Name	Date of approval
	Ross Gill	Ross Gill	

	Direct	Admin	
Branchsna	82	82	
Catering	50	50	
Cleaning	1,205		1,205
Housekeep	140	140	
Photocopi	512	512	
Software	700	700	
PPS	150	150	
Training	232	232	
Travel	2,724	2,724	
Vol gifts	411	411	
Vol supp	54	54	
Just giving	180		180
Subs	35		35
	6,475	5,055	1,420

SAMARITANS OF MAIDSTONE AND WEALD

England & Wales - Charity number 1171193

Accounts



Trustees' Annual Report for the period

		Period start date			Period end date		
From	Day	Month	Year	To	Day	Month	Year
	1	April	2021		31	March	2022

Section A Reference and administration details

Charity name

Samaritans of Maidstone and the Weald

Other names charity is known by

None

Registered charity number (if any)

1171193

Charity's principal address

48 Grecian Street
 Maidstone
 Kent
 Postcode ME14 2TS

Names of the charity trustees who manage the charity

	Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
1	Marcus Whiteley	Director	Resigned 22 October	
2	Julian Smith	Trustee		
3	Hilary Adams	Treasurer		
4	Stephen Carr	Trustee		
5	Ross Gill	Director	Appointed 22 October	
6	Michelle Boniface	Trustee	Resigned 22 October	
7	Jane Edwards	Trustee	Co-opted 1 January	
8	Eva Jolly	Trustee	Elected 22 October	
9				
10				
11				
12				
13				
14				
15				
16				
17				
18				
19				
20				

Names of the trustees for the charity, if any, (for example, any custodian trustees)

Name	Dates acted if not for whole year

Names and addresses of advisers (Optional information)

Type of adviser	Name	Address
Bank	Natwest	3 High Street, Maidstone, Kent ME14 1HJ

Name of chief executive or names of senior staff members (Optional information)

--

Section B Structure, governance and management

Description of the charity's trusts

Type of governing document <small>(eg. trust deed, constitution)</small>	CIO – Association adopted 19 January 2017
How the charity is constituted <small>(eg. trust, association, company)</small>	Charitable Incorporated Organisation
Trustee selection methods <small>(eg. appointed by, elected by)</small>	Elected by members of charity

Additional governance issues (Optional information)

<p>You may choose to include additional information, where relevant, about:</p> <ul style="list-style-type: none"> • policies and procedures adopted for the induction and training of trustees; • the charity's organisational structure and any wider network with which the charity works; • relationship with any related parties; • trustees' consideration of major risks and the system and procedures to manage them. 	<p>Samaritans Maidstone and Weald is affiliated to the central Samaritans charity (registration number 219432) as a local branch. This means that we are committed to providing a consistent service in line with Samaritans' Mission, Vision and Values and its policy and governance framework, via an agreed Operating Agreement, alongside 201 local branches across the UK and Ireland.</p> <p>The training and support that we provide to our volunteers is consistent with that agreed by the central charity, and our constitution and operating structure are materially the same as that which governs other affiliated branches. This provides us with the strength of both a locally-based, volunteer-run branch and the scale and capacity of a national charity.</p> <p>Training is provided for all trustees, as well as for all other roles with specific responsibilities in the Branch. We also receive advice on governance matters from the central charity. In the past year, all volunteers (including Trustees) have received further safeguarding training, in line with best practice.</p> <p>The Trustees maintain a risk register which is considered and acted on if necessary at each Trustee meeting. The risk register takes account of all forms of risk, including those relating physical and building risks, financial risks, and risks associated with the delivery our emotional support service.</p>
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Summary of the main achievements of the charity during the year

*“Our **vision** is that fewer people die by suicide. We’re here every day and night of the year for anyone struggling to cope. We make sure people have somewhere to turn and support when they need it most. We work with communities to let people know we’re here for them and we campaign to make suicide prevention a priority.”*

As part of the wider Samaritans movement across the UK and Ireland, Samaritans Maidstone and Weald contributes to a unique listening service, helping people to explore their feelings, alleviate distress and reduce the risk of suicide. In the year ending March 2022, volunteers in Maidstone responded to around 15,000 telephone calls – a crucial contribution to around three million calls across the organisation, the equivalent of some 400 per hour. In addition, we responded to over 1,000 emails. Our service makes a real difference: one call in every four is about suicidal thoughts and feelings, and our most recent organisation-wide impact report demonstrates that people report a significant reduction in distress as a result of calling Samaritans.

In addition, Samaritans Maidstone and Weald is active outside the Branch. In 2021/22, we supported Listener schemes at Maidstone and East Sutton Park prisons, training and supporting prisoners to provide emotional support to fellow prisoners who are struggling to cope. We also continued to deliver outreach activities, working with Samaritans’ Step by Step schools service to support schools affected by death from suicide; promoting Samaritans services in conjunction with Network Rail; and delivering listening skills training to external organisations.

All our activity in 2021/22 was delivered in the context of the gradual relaxation of Covid-19 restrictions. The pandemic had a major impact on callers to Samaritans: at the height of the crisis, about a fifth of calls involved worries linked with coronavirus. But it also impacted on the operations of the branch, as we implemented social distancing and adapted to online training. During 2021/22, we were able to return to greater ‘in-person’ interaction, with our first post-pandemic face-to-face AGM taking place in October and a return to greater activity outside the Branch.

During the year, we have made continued efforts to improve our availability and the services we are able to offer our callers. It is vital that we are open for as much of the time as possible, and our team of rota secretaries does an amazing job in ensuring that we are there when we are needed. In 2021/22, a national ‘hub’ was also established to support email contacts to Samaritans, supplementing the support we offer in the Branch.

All this activity is only possible because of the commitment and dedication of our team of volunteers. Currently, there are 127 members of Samaritans Maidstone and Weald, including ‘listening’ volunteers and others who provide a wide range of essential support services. Our volunteers are at the heart of the service: volunteer support is a top priority for the Branch, and in 2021/22, we launched a programme of social events and meetings to bring the branch “back together” after the Covid crisis. We also continued to recruit, train and welcome new volunteers to the Branch.

Beyond Maidstone, the Branch played an active role in the South East Region, working together with our neighbouring branches. In particular,

volunteers at Maidstone continued to support the establishment of a new branch at Sevenoaks, which over the course of 2021/22 grew rapidly and enjoyed great success.

The Branch saw some changes in management in 2021/22. Following the AGM in October, Ross 687 and Marion 922 became Director and Vice-Director respectively, with Annie 885, Celia 23N, Fran 1015, Freya 1021, James 1038, Jess 910, Lisa 1022, Rose 1020 and Trish 701 as Deputy Directors. The Trustees of the Charity were Amy 892, Eva 1078, Gerry 869, James 1038 and Ross 687.

Looking to the future, Samaritans developed a new Strategy over the course of 2021/22, *Tackling Suicide Together*. Our mission and vision remain the same, but we are also focused on improving access to our service and ensuring that more people are able to reach us – especially those who have a higher risk of suicide. Alongside our new Strategy, we will also be investing further in the fabric of our branch in Grecian Street following a commitment made by Trustees in 2021/22, and we hope to introduce online chat as a new channel of communication, expanding our reach.

We owe great thanks to our volunteers and donors and to all those involved in the wider Samaritans movement. It is through the commitment of our volunteers and the generosity of all those who contribute to us that we continue to grow as a Branch, able to deliver our new Strategy and support our callers now and into the future. Thank you.

“There are in this world, in every country, people who seem to be ‘ordinary’, but who turn out to be extraordinary. They give their total attention. They listen and listen and listen, without interrupting. They do not preach. They have nothing to sell. We call them Samaritans.”

- Chad Varah, Founder of Samaritans

Section E

Financial review

Brief statement of the charity's policy on reserves

The Charity aims to keep enough funds in reserve to keep the branch running for 18 months. We have maintained this reserve throughout the year.

Details of any funds materially in deficit

none

Further financial review details (Optional information)

You **may choose** to include additional information, where relevant about:

- the charity's principal sources of funds (including any fundraising);
- how expenditure has supported the key objectives of the charity;
- investment policy and objectives including any ethical investment policy adopted.

The great majority of our funds are from public fundraising and the generosity of those who wish to donate to our charity. This includes income from charitable fundraising events and grants from trusts, church and community groups and other bodies. We also receive funds through a service level agreement with HM Prison Service to deliver the Listener service at HMP Maidstone and HMP East Sutton Park.

This income enables us to operate a service providing emotional support for those experiencing distress or despair, including thoughts of suicide. In practical terms, our principal expenditure relates to telephone and IT costs, the maintenance of our building (which we own freehold), fundraising and outreach expenses and administrative costs.

We rely on the significant non-financial contribution of volunteer hours: all those involved in delivering the Samaritans service do so on a voluntary basis. We also make a contribution from our funds to the operation of the Samaritans Central Charity, which provides us with a wide range of central services as well as our overall policy framework.

Section F

Other optional information

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Section G

Declaration

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)	Ross Gill	
Full name(s)	Ross Gill	
Position (eg Secretary, Chair, etc)	Director	
Date	7.10.22	



CHARITY COMMISSION
FOR ENGLAND AND WALES

Samaritans of Maidstone and Weald

No (if any)
1171193

Receipts and payments accounts

CC16a

For the period from	Period start date 01-Apr-21	To	Period end date 31-Mar-22
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Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
Fundraising	887		-	887	256
Donations	16,658	4,372	-	21,030	7,940
Grants	4,911		-	4,911	13,941
Other income	1,203		-	1,203	163
	-		-	-	-
	-		-	-	-
	-		-	-	-
Sub total (Gross income for AR)	23,659	4,372	-	28,031	22,300
A2 Asset and investment sales, (see table).					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	23,659	4,372	-	28,031	22,300
A3 Payments					
Charitable activities	5,973	-	-	5,973	5,148
Light, heat and utilities	2,524	-	-	2,524	2,931
Property repairs and maintenance	878	-	-	878	3,409
Fundraising expenses	259	-	-	259	
Publicity costs	261	-	-	261	48
Telephone and internet	2,052	-	-	2,052	2,025
Insurance	774	-	-	774	721
Branch administration	1,688	-	-	1,688	1,385
National contribution	2,401	-	-	2,401	3,315
Sub total	16,810	-	-	16,810	18,982
A4 Asset and investment purchases, (see table)					
Computer equipment	-	-	-	-	3,664
	-	-	-	-	-
Sub total	-	-	-	-	3,664
Total payments	16,810	-	-	16,810	22,646
Net of receipts/(payments)	6,849	4,372	-	11,221	- 346
A5 Transfers between funds	-	-	-	-	-
A6 Cash funds last year end	55,154	4,848	-	60,002	60,348
Cash funds this year end	62,003	9,220	-	71,223	60,002

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds		62,003	9,220	-
		-	-	-
		-	-	-
	Total cash funds	62,003	9,220	-
	(agree balances with receipts and payments account(s))	OK	OK	OK

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B2 Other monetary assets		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-

Categories	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B3 Investment assets			-	-
			-	-
			-	-
			-	-
			-	-

Categories	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
B4 Assets retained for the charity's own use	Freehold Property		9,250	-
	Computer Equipment		4,403	-
	Equipment		1,120	-
			-	-
			-	-
			-	-
			-	-
			-	-

Categories	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
B5 Liabilities			-	
			-	
			-	
			-	
			-	

Signed by one or two trustees on behalf of all the trustees	Signature	Print Name		Date of approval
	Ross Gill	Ross Gill		13.7.22



Section A

Independent Examiner's Report

**Report to the trustees/
members of**

Charity Name
Samaritans of Maidstone and Weald

**On accounts for the year
ended**

31 March 2022

**Charity no
(if any)**

1171193

Set out on pages

1 to 5

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 31/03/2022.

**Responsibilities and
basis of report**

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

**Independent
examiner's statement**

I have completed my examination. I confirm that no material matters have come to my attention in connection with the which gives me cause to believe that in, any material respect:

- the accounting records were not kept in accordance with section 130 of the Charities Act; or
- the accounts did not accord with the accounting records; or
- the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signed:

Date:

12th October 2022

Name:

Ben Cuddington F.C.A.

**Relevant professional
qualification(s) or body
(if any):**

Association of Chartered Accountants in England and Wales

Address:

EMR Centre, New Road

East Malling

Kent ME19 6BJ

SAMARITANS OF MAIDSTONE AND WEALD

England & Wales - Charity number 1171193

Accounts



Trustees' Annual Report for the period

		Period start date			Period end date		
From	Day	Month	Year	To	Day	Month	Year
	1	April	2020		31	March	2021

Section A Reference and administration details

Charity name

Samaritans of Maidstone and the Weald

Other names charity is known by

None

Registered charity number (if any)

1171193

Charity's principal address

48 Grecian Street
 Maidstone
 Kent
Postcode ME14 2TS

Names of the charity trustees who manage the charity

	Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
1	Marcus Whiteley	Director		
2	Julian Smith	Trustee		
3	Hilary Adams	Treasurer		
4	Stephen Carr	Trustee		
5				
6				
7				
8				
9				
10				
11				
12				
13				
14				
15				
16				
17				
18				
19				
20				

Names of the trustees for the charity, if any, (for example, any custodian trustees)

Name	Dates acted if not for whole year

Names and addresses of advisers (Optional information)

Type of adviser	Name	Address
Bank	Natwest	3 High Street, Maidstone, Kent ME14 1HJ

Name of chief executive or names of senior staff members (Optional information)

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Section B Structure, governance and management

Description of the charity's trusts

Type of governing document (eg. trust deed, constitution)	CIO – Association adopted 19 January 2017
How the charity is constituted (eg. trust, association, company)	Charitable Incorporated Organisation
Trustee selection methods (eg. appointed by, elected by)	Elected by members of charity

Additional governance issues (Optional information)

<p>You may choose to include additional information, where relevant, about:</p> <ul style="list-style-type: none"> • policies and procedures adopted for the induction and training of trustees; • the charity's organisational structure and any wider network with which the charity works; • relationship with any related parties; • trustees' consideration of major risks and the system and procedures to manage them. 	<p>Affiliated to Samaritans Central Charity and work to their policies and protocols</p> <p>Risk register which is considered and acted on if necessary at each meeting of trustees</p> <p>Focus on further Safeguarding training for all of the branch which has been completed</p>
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Section D Achievements and performance

Summary of the main achievements of the charity during the year

The major achievement has been to ensure that we have maintained some stringent cleaning protocols and process which have enabled our branch to remain both open and operational during all of the COVID lockdowns . We have a number of nervous volunteers and have ensured that our processes have allowed our volunteers to feel safe in undertaking their shifts.

We have also had to have some robust processes in looking out for our volunteers and ensuring that they are ok and not too isolated when having to remain at home. This has helped to ensure we have had very few volunteers leaving our branch and no instances of any cross infection from anyone working in the branch.

At the same time we have continued in recruiting and training new volunteers through on line mechanisms and have used this to undertake training and keep in touch with all of our volunteers

Section E

Financial review

Brief statement of the charity's policy on reserves

The Charity aims to keep enough funds in reserve to keep the branch running for 18 months. We have maintained this reserve throughout the year.

Details of any funds materially in deficit

none

Further financial review details (Optional information)

You **may choose** to include additional information, where relevant about:

- the charity's principal sources of funds (including any fundraising);
- how expenditure has supported the key objectives of the charity;
- investment policy and objectives including any ethical investment policy adopted.

All of our sources of funds are entirely from fundraising and the generosity of those who wish to donate to our charity .

This has enabled us to continue to operate as a charity, assist volunteers who have not transportation to get into the branch . We have not really had the ability due to COVID to be actively aligning with other organisations to open up the awareness of what we do as a charity.

We have invested in keeping our building maintained , clean and operational and there have been some important investments in accordance with Health and Safety concerns

Section F

Other optional information

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Section G

Declaration

The trustees declare that they have approved the trustees' report above.

Signed on behalf of the charity's trustees

Signature(s)		
Full name(s)	Marcus Geoffrey Lee Whiteley	
Position (eg Secretary, Chair, etc)	Director	
Date	16 September 2021	



CHARITY COMMISSION
FOR ENGLAND AND WALES

Charity Name	No (if any)
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Receipts and payments accounts

CC16a

For the period from	Period start date	To	Period end date
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Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
A1 Receipts					
Fundraising	256		-	256	14,276
Donations	7,940		-	7,940	15,334
Grants	5,041	8,900	-	13,941	
Other income	163		-	163	1,577
Sponsorship			-	-	169
	-	-	-	-	-
	-	-	-	-	-
	-	-	-	-	-
Sub total (Gross income for AR)	13,400	8,900	-	22,300	31,356
A2 Asset and investment sales, (see table).					
	-	-	-	-	-
	-	-	-	-	-
Sub total	-	-	-	-	-
Total receipts	13,400	8,900	-	22,300	31,356
A3 Payments					
Charitable activities	5,148	-	-	5,148	5,184
Light, heat and utilities	2,931	-	-	2,931	2,903
Property repairs and maintenance	3,021	388	-	3,409	3,195
Fundraising expenses	-	-	-	-	863
Publicity costs	48	-	-	48	745
Telephonr and internet	2,025	-	-	2,025	3,482
Insurance	721	-	-	721	40
Branch administration	1,385	-	-	1,385	1,178
Conference	-	-	-	-	1,040
National contribution	3,315	-	-	3,315	2,085
Sub total	18,594	388	-	18,982	20,715
A4 Asset and investment purchases, (see table)					
Computer equipment	-	3,664	-	3,664	720
Desks	-	-	-	-	400
Sub total	-	3,664	-	3,664	1,120
Total payments	18,594	4,052	-	22,646	21,835
Net of receipts/(payments)	- 5,194	4,848	-	- 346	9,521
A5 Transfers between funds	2,696	- 2,696	-	-	-
A6 Cash funds last year end	57,652	2,696	-	60,348	50,827
Cash funds this year end	55,154	4,848	-	60,002	60,348

Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
B1 Cash funds	Bank	55,154	4,848	-
		-	-	-
		-	-	-
	Total cash funds	55,154	4,848	-
	(agree balances with receipts and payments account(s))	OK	OK	OK
B2 Other monetary assets	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
		-	-	-
		-	-	-
		-	-	-
		-	-	-
		-	-	-
B3 Investment assets	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
			-	-
			-	-
			-	-
			-	-
B4 Assets retained for the charity's own use	Details	Fund to which asset belongs	Cost (optional)	Current value (optional)
	Freehold Property	Unrestricted	-	-
	Computer equipment	Unrestricted	-	-
	Equipment	Unrestricted	-	-
			-	-
			-	-
			-	-
			-	-
B5 Liabilities	Details	Fund to which liability relates	Amount due (optional)	When due (optional)
			-	
			-	
			-	
			-	
Signed by one or two trustees on behalf of all the trustees	Signature	Print Name	Date of approval	
		Hilary Adams	16.9.21	