

HEALTHWATCH SALFORD

England & Wales · Charity number 1171170

Details

Status	Registered
Legal form	Charitable company
Company number	09563358
Registered	2017-01-18
Register	View on the Charity Commission register

Contact

Address	Healthwatch Salford C/O Salford CVS The Old Town Hall 5 Irwell Place Eccles Salford
Phone	01619600316
Email	info@healthwatchsalford.co.uk
Website	www.healthwatchsalford.co.uk

Activities

Objects: THE ADVANCEMENT OF HEALTH AND THE RELIEF OF THOSE IN NEED BY REASON OF YOUTH, AGE, ILL-HEALTH, DISABILITY OR FINANCIAL HARDSHIP BY:(A) PROVIDING INFORMATION AND ADVICE TO THE GENERAL PUBLIC ABOUT LOCAL HEALTH AND SOCIAL CARE SERVICES;(B) MAKING THE VIEWS AND EXPERIENCES OF MEMBERS OF THE GENERAL PUBLIC KNOWN TO HEALTH AND SOCIAL CARE PROVIDERS;(C) ENABLING LOCAL PEOPLE TO HAVE A VOICE IN THE DEVELOPMENT, DELIVERY AND EQUALITY OF ACCESS TO LOCAL HEALTH AND CARE SERVICES AND FACILITIES AND;(D) PROVIDING TRAINING ENABLING THE DEVELOPMENT OF SKILLS FOR VOLUNTEERS AND THE WIDER COMMUNITY IN UNDERSTANDING, SCRUTINIZING, REVIEWING AND MONITORING LOCAL HEALTH AND CARE SERVICES AND FACILITIES

Activities: Healthwatch Salford is the independent consumer champion for health and social care in Salford. We exist to ensure that the people of Salford, their voices and experiences, are at the heart of health and social care provision. Our dedicated team of staff and volunteers listen to what people like about local health and care services, and what could be improved.

Classification

- **How:** Provides Advocacy/advice/information, Sponsors Or Undertakes Research, Acts As An Umbrella Or Resource Body
- **What:** The Advancement Of Health Or Saving Of Lives, Economic/community Development/employment
- **Who:** Children/young People, Elderly/old People, People With Disabilities, People Of A Particular Ethnic Or Racial Origin, Other Charities Or Voluntary Bodies, The General Public/mankind

Geography

- Salford City

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£176,405	£203,043	-	-
2024-03-31	£196,111	£223,464	-	-
2023-03-31	£223,126	£209,458	-	-
2022-03-31	£175,520	£208,012	-	-
2021-03-31	£191,520	£157,470	-	-

Trustees

Name	Role	Appointed
Corinne Emily Bolland		2025-07-29
Ian John James		2024-03-15
Jennifer-Anne Smith		2025-07-29
Marie Angelina Lowther		2025-09-30
Stephen Ralph Hands		2026-03-17
Yen Siang Tan		2022-11-02
Zachary James Wilde		2024-05-07

Accounts

HEALTHWATCH SALFORD
(A company limited by guarantee)

UNAUDITED

TRUSTEES' REPORT AND FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2025

HEALTHWATCH SALFORD
(A company limited by guarantee)

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HEALTHWATCH SALFORD
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**REFERENCE AND ADMINISTRATIVE DETAILS OF THE COMPANY, ITS TRUSTEES AND ADVISERS
FOR THE YEAR ENDED 31 MARCH 2025**

Trustees	Philip Morgan, Chair Julhas Ahmed, Vice Chair Waqar-Un-Nisa Khan, Non-Exec Yen Siang Tan, Non-Exec Ian James, Managing Director Zachary Wilde, Non-Exec Jennifer Anne Smith, Non-Exec and new chair (appointed 29 July 2025) Corinne Emily Bolland, Non-Exec (appointed 29 July 2025) Marie Lowther, Trustee (appointed 30 September 2025)
Company registered number	09563358
Charity registered number	1171170
Registered office	The Old Town Hall Irwell Place Eccles Manchester M30 0FN
Company secretary	Samantha Cook
Chief executive officer	Samantha Cook
Accountants	Crowe U.K. LLP Chartered Accountants 3rd Floor 56 Peter St Manchester M2 3NQ

HEALTHWATCH SALFORD
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TRUSTEES' REPORT
FOR THE YEAR ENDED 31 MARCH 2025

The Trustees present their annual report together with the financial statements of the Company for the 1st April 2024 to 31st March 2025. The Annual report serves the purposes of both a Trustees' report and a directors' report under company law. The Trustees confirm that the Annual report and financial statements of the charitable company comply with the current statutory requirements, the requirements of the charitable company's governing document and the provisions of the Statement of Recommended Practice (SORP) applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) (effective 1 January 2019).

Since the Company qualifies as small under section 382 of the Companies Act 2006, the Strategic report required of medium and large companies under the Companies Act 2006 (Strategic Report and Directors' Report) Regulations 2013 has been omitted.

Objectives and activities

a. Policies and objectives

Healthwatch Salford's aim is to ensure local people are at the heart of the planning and delivery of health and social care services in Salford.

In setting objectives and planning for activities, the Trustees have given due consideration to general guidance published by the Charity Commission relating to public benefit, including the guidance 'Public benefit: running a charity (PB2)'.

b. Strategies for achieving objectives

For 2024/2025 year, Healthwatch Salford entered into their new contract. This new contract is for 5 years with the option of an additional 2 years. The organisational strategy has been refreshed and updated to align with this new contract. The refreshed strategy builds on the previous one by ensuring we continue to align to our vision statement of health and care system that is accessible and equitable for everyone.

The strategic objectives are:

1. Seeking the views of people on their experience of needing or using health, public health and social care services.
2. Seeking the views of people whose voice and views are seldom heard and reducing the multiple barriers that some people face in being heard, we will then use their views to bring about improvements.
3. Acting on what we hear to bring about improvements in health and social care policy and practice.
4. Healthwatch Salford is a strong and well-governed organisation that uses its resources for the greatest impact.

Healthwatch Salford's work plan aligns with our strategic objectives, ensuring we continue to be a values-led organisation, and with a focus for each quarter, by utilising feedback from the people of Salford to inform our decisions on our project focus. As in previous years, projects/priorities will cover multiple special delivery functions (SDF) to offer a holistic approach, from public engagement, service redesign, statutory functions, advice, information, signposting and reporting to ensure feedback and best practice is shared locally, regionally (Greater Manchester) and nationally.

HEALTHWATCH SALFORD
(A company limited by guarantee)

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2025

Objectives and activities (continued)

c. Activities undertaken to achieve objectives

- We heard from 2198 people this year about their experiences of health and social care in Salford via our multiple forms of engagement.
- 3289 people came to us for clear advice and signposting information about topics such as mental health and the cost of living crisis, via our feedback and signposting service and by visiting the advice pages on our website.
- We published 5 reports about the improvements people would like to see to health and social care services in Salford. All of our reports are available to view on our website – paper copies can be provided on request.
- 29 volunteers helped us to carry out our work. In total, they contributed 225 hours of their time to support our work.
- Face to face engagement (including our newly established Health Fair) with the public continued to be a priority as well as continuing the Silent Voices group working with our deaf champions from the d/Deaf community in Salford. We are proactive member of the Healthwatch in Greater Manchester network, contributing to GM reports in addition to local ones.

d. Main activities undertaken to further the Company's purposes for the public benefit

Healthwatch Salford's main statutory functions and activities are to:

1. Obtain the views of people about their needs and experience of local health and social care services. Local Healthwatch make these views known to those involved in the commissioning and scrutiny of care services.
2. Make reports and make recommendations about how those services could or should be improved.
3. Promote and support the involvement of people in the monitoring, commissioning and provision of local health and social care services.
4. Provide information and advice to the public about accessing health and social care services and the options available to them.
5. Make the views and experiences of people known to Healthwatch England, helping us to carry out our role as national champion.
6. Make recommendations to Healthwatch England to advise the CQC to carry out special reviews or investigations into areas of concern.

Achievements and performance

HEALTHWATCH SALFORD
(A company limited by guarantee)

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2025

Achievements and performance (continued)

a. Main achievements of the Company

The work of Healthwatch Salford continues to be supported by Salford City Council. Healthwatch Salford continue to be an independent organisation. We report quarterly to commissioners on the work we undertake in line with contract requirements. During the year, the organisation made a deficit of £26,638 which is lower than budgeted (2024: deficit of £27,353) which has resulted in a sum carried forward of £59,765 (2024 surplus: £86,403).

Healthwatch Salford retained its investors in Diversity accreditation this year. Healthwatch Salford is an accredited Living Wage employer. Healthwatch Salford is an accredited Living Hours Employer. Healthwatch Salford is an accredited supporter of the GM Good Employment Standards Charter. Healthwatch Salford has achieved accredited Mindful Employer status. Healthwatch Salford is a supporter of the 'Bee Seen Get Screened' cancer campaign.

HEALTHWATCH SALFORD
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TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2025

Financial review

a. Going concern

After making appropriate enquiries, the Trustees have a cautious expectation that the Company has adequate resources to continue in operational existence for the foreseeable future. For this reason, they continue to adopt the going concern basis in preparing the financial statements. The future of the healthwatch network is currently uncertain, due to references in the Governments new 10 year plan for the NHS and linked DASH report. Proposals have been made to abolish the network - for this to happen, it will need to be passed through parliament. No timescales have been set, but its likely to not happen before 2027.

b. Reserves policy

The Trustees are aware of the balance to be sought between having a reasonable amount in reserves to ensure the good running of Healthwatch Salford and fulfilling our aims and objectives. The target level of reserves is currently defined as six months' worth of running costs which equates to £100,000 (2024: £90,000) which would allow Healthwatch Salford the opportunity, if necessary, to wind down its statutory function and mitigate a shortfall in income without adversely affecting activities.

As of 31 March 2025, free reserves stood at £65,687 (2024: £86,403). The Trustees are aware this does not fall within our target level of reserves and will be revisiting the reserves policy later on in the financial year. This will also be highlighted on our risk register with measures agreed to mitigate it.

Our main contract value has not increased in line with inflation and hasn't done so for the previous 8 years. Ensuring our operational spend remains within this continues to be a challenge. This is a key area of focus for us, and we have been in discussions with commissioners for some time about this, highlighting the organisational risk it poses. We continue to explore creative ways of increasing our revenues to supplement this without impacting on our contracted work - although this is a challenge with limited resources.

No staff left during this reporting period, however, 2 will leave in the next accounting period. No plans have been agreed yet on whether they are to be replaced.

Structure, governance and management

a. Constitution

Healthwatch Salford is registered as a charitable company limited by guarantee and was set up by a Memorandum of Association.

b. Methods of appointment or election of Trustees

The management of the Company is the responsibility of the Trustees who are elected and co opted under the terms of the Memorandum of Association.

Ensuring our Trustees are diverse and reflect the population of Salford is a priority for our organisation. During this financial year, Philip Morgan advised he would be stepping down as the chair of Healthwatch Salford. The cChief Officer and board undertokk a thorough recruitment process and Jennifer-Anne Smith will be appointed the new chair with effect from 1st September 2025.

HEALTHWATCH SALFORD
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TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2025

Statement of Trustees' responsibilities

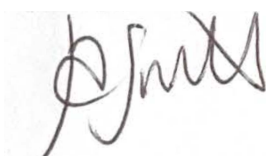
The Trustees (who are also the directors of the Company for the purposes of company law) are responsible for preparing the Trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial . Under company law, the Trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the Company and of its incoming resources and application of resources, including its income and expenditure, for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles of the Charities SORP (FRS 102);
- make judgments and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards (FRS 102) have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Company will continue in business.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the Company's transactions and disclose with reasonable accuracy at any time the financial position of the Company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the Company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Approved by order of the members of the board of Trustees on 25 November 2025 and signed on their behalf by:



J A Smith
(Chair of Trustees)

HEALTHWATCH SALFORD
(A company limited by guarantee)

**INDEPENDENT EXAMINER'S REPORT
FOR THE YEAR ENDED 31 MARCH 2025**

Independent Examiner's Report to the Trustees of Healthwatch Salford ('the Company')

I report to the charity Trustees on my examination of the accounts of the Company for the year ended 31 March 2025.

Responsibilities and Basis of Report

As the Trustees of the Company (and its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of the Company's accounts carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent Examiner's Statement

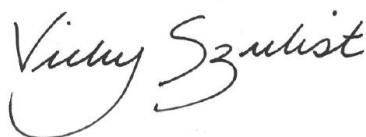
I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities [applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)].

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

This report is made solely to the Company's Trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. My work has been undertaken so that I might state to the Company's Trustees those matters I am required to state to them in an Independent examiner's report and for no other purpose. To the fullest extent permitted by law, I do not accept or assume responsibility to anyone other than the Company and the Company's Trustees as a body, for my work or for this report.

Signed:



Dated: 23rd December 2025

Vicky Szulist
For and on behalf of Crowe UK LLP

HEALTHWATCH SALFORD
(A company limited by guarantee)

**STATEMENT OF FINANCIAL ACTIVITIES (INCORPORATING INCOME AND EXPENDITURE ACCOUNT)
FOR THE YEAR ENDED 31 MARCH 2025**

	Note	Unrestricted funds 2025 £	Total funds 2025 £	Total funds 2024 £
Income from:				
Charitable activities	4	176,405	176,405	187,499
Other income	5	-	-	8,612
Total income		176,405	176,405	196,111
Expenditure on:				
Charitable activities	6	203,043	203,043	223,464
Total expenditure		203,043	203,043	223,464
Net movement in funds		(26,638)	(26,638)	(27,353)
Reconciliation of funds:				
Total funds brought forward		86,403	86,403	113,756
Net movement in funds		(26,638)	(26,638)	(27,353)
Total funds carried forward		59,765	59,765	86,403

The Statement of Financial Activities includes all gains and losses recognised in the year.

The notes on pages 11 to 20 form part of these financial statements.

HEALTHWATCH SALFORD
(A company limited by guarantee)
REGISTERED NUMBER: 09563358

BALANCE SHEET
AS AT 31 MARCH 2025

	Note	2025 £	2024 £
Fixed assets			
Tangible assets	11	-	238
		<u>-</u>	<u>238</u>
Current assets			
Debtors	12	-	84
Cash at bank and in hand		70,753	96,504
		<u>70,753</u>	<u>96,588</u>
Current liabilities			
Creditors: amounts falling due within one year	13	(10,988)	(10,423)
		<u>59,765</u>	<u>86,165</u>
Net current assets			
		<u>59,765</u>	<u>86,403</u>
Total net assets		<u><u>59,765</u></u>	<u><u>86,403</u></u>
Charity funds			
Restricted funds	14	-	-
Unrestricted funds	14	59,765	86,403
		<u>59,765</u>	<u>86,403</u>
Total funds		<u><u>59,765</u></u>	<u><u>86,403</u></u>

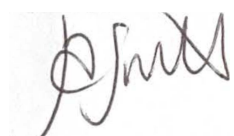
The Company was entitled to exemption from audit under section 477 of the Companies Act 2006.

The members have not required the company to obtain an audit for the year in question in accordance with section 476 of Companies Act 2006.

The Trustees acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and preparation of financial statements.

The financial statements have been prepared in accordance with the provisions applicable to entities subject to the small companies regime.

The financial statements were approved and authorised for issue by the Trustees on 25 November 2025 and signed on their behalf by:



HEALTHWATCH SALFORD
(A company limited by guarantee)
REGISTERED NUMBER: 09563358

BALANCE SHEET (CONTINUED)
AS AT 31 MARCH 2025

The notes on pages 11 to 20 form part of these financial statements.

HEALTHWATCH SALFORD
(A company limited by guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025

1. General information

Healthwatch Salford is a company limited by guarantee (Reg. No: 09563358), incorporated in England and Wales and is registered with the Charities Commission (Charity No: 1171170). The registered office can be found on page 1. The members of the company are the Trustees named on page 1. In the event of Healthwatch Salford being wound up, the liability in respect of the guarantee is limited to £1 per member of the company.

2. Accounting policies

2.1 Basis of preparation of financial statements

The financial statements have been prepared in accordance with the Charities SORP (FRS 102) - Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Healthwatch Salford meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy.

2.2 Going concern

Funding from the local council is reviewed on an annual basis and has been secured until March 2027. The Trustees are satisfied that the charitable company has sufficient resources to continue operations for the foreseeable future and the financial statements have been prepared on a going concern basis.

2.3 Income

All income is recognised once the Company has entitlement to the income, it is probable that the income will be received and the amount of income receivable can be measured reliably.

Other income is recognised in the period in which it is receivable and to the extent the goods have been provided or on completion of the service.

2.4 Expenditure

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is classified by activity. The costs of each activity are made up of the total of direct costs and shared costs, including support costs involved in undertaking each activity. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs which contribute to more than one activity and support costs which are not attributable to a single activity are apportioned between those activities on a basis consistent with the use of resources. Central staff costs are allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use.

Expenditure on charitable activities is incurred on directly undertaking the activities which further the Company's objectives, as well as any associated support costs.

HEALTHWATCH SALFORD
(A company limited by guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025

2. Accounting policies (continued)

2.4 Expenditure (continued)

All expenditure is inclusive of irrecoverable VAT.

2.5 Tangible fixed assets and depreciation

Tangible fixed assets costing £NIL or more are capitalised and recognised when future economic benefits are probable and the cost or value of the asset can be measured reliably.

Tangible fixed assets are initially recognised at cost. After recognition, under the cost model, tangible fixed assets are measured at cost less accumulated depreciation and any accumulated impairment losses. All costs incurred to bring a tangible fixed asset into its intended working condition should be included in the measurement of cost.

Depreciation is charged so as to allocate the cost of tangible fixed assets less their residual value over their estimated useful lives, .

Depreciation is provided on the following basis:

Computer equipment	- 33.3% straight line
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2.6 Debtors

Trade and other debtors are recognised at the settlement amount after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

2.7 Cash at bank and in hand

Cash at bank and in hand includes cash and short-term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

2.8 Liabilities and provisions

Liabilities are recognised when there is an obligation at the Balance sheet date as a result of a past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably.

Liabilities are recognised at the amount that the Company anticipates it will pay to settle the debt or the amount it has received as advanced payments for the goods or services it must provide.

Provisions are measured at the best estimate of the amounts required to settle the obligation. Where the effect of the time value of money is material, the provision is based on the present value of those amounts, discounted at the pre-tax discount rate that reflects the risks specific to the liability. The unwinding of the discount is recognised in the Statement of financial activities as a finance cost.

2.9 Financial instruments

The Company only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

HEALTHWATCH SALFORD
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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025**

2. Accounting policies (continued)

2.10 Pensions

The Company operates a defined contribution pension scheme and the pension charge represents the amounts payable by the Company to the fund in respect of the year.

2.11 Fund accounting

General funds are unrestricted funds which are available for use at the discretion of the Trustees in furtherance of the general objectives of the Company and which have not been designated for other purposes.

3. Critical accounting estimates and areas of judgment

Estimates and judgments are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

Critical accounting estimates and assumptions:

The Trustees consider that there are currently no significant estimates or areas of judgemental uncertainty.

4. Income from charitable activities

	Unrestricted funds 2025 £	Total funds 2025 £
Enabling communities to be heard	176,405	176,405
	<i>Unrestricted funds 2024 £</i>	<i>Total funds 2024 £</i>
Enabling communities to be heard	187,499	187,499

HEALTHWATCH SALFORD
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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025**

5. Other incoming resources

		Total funds 2025 £
	<i>Unrestricted funds 2024 £</i>	<i>Total funds 2024 £</i>
Engagement work	8,612	8,612
	<u>8,612</u>	<u>8,612</u>

6. Analysis of expenditure on charitable activities

Summary by fund type

	Unrestricted funds 2025 £	Total 2025 £
Enabling communities to be heard	203,043	203,043
	<u>203,043</u>	<u>203,043</u>

	<i>Unrestricted funds 2024 £</i>	<i>Total 2024 £</i>
Enabling communities to be heard	223,464	223,464
	<u>223,464</u>	<u>223,464</u>

HEALTHWATCH SALFORD
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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025**

7. Analysis of expenditure by activities

	Activities undertaken directly 2025 £	Support costs 2025 £	Total funds 2025 £
Enabling communities to be heard	26,109	176,934	203,043

	<i>Activities undertaken directly 2024 £</i>	<i>Support costs 2024 £</i>	<i>Total funds 2024 £</i>
Enabling communities to be heard	33,115	190,349	223,464

Analysis of support costs

	Enabling communitie s to b 2025 £	Total funds 2025 £
Staff costs	151,774	151,774
Depreciation	238	238
Carriage Costs	91	91
Staff Development	783	783
Rent	4,318	4,318
Communication	4,766	4,766
Licences & Subscriptions	5,210	5,210
Accountancy Fees	8,338	8,338
Insurance	1,295	1,295
Bank Charges	121	121
	176,934	176,934

HEALTHWATCH SALFORD
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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025**

7. Analysis of expenditure by activities (continued)

Analysis of support costs (continued)

	<i>Enabling communities to b 2024 £</i>	<i>Total funds 2024 £</i>
Staff costs	162,012	162,012
Depreciation	1,763	1,763
Carriage Costs	452	452
Staff Development	235	235
Rent	7,200	7,200
Communication	4,040	4,040
Professional Fees	1,800	1,800
Licences & Subscriptions	3,029	3,029
Accountancy Fees	8,449	8,449
Insurance	1,243	1,243
Bank Charges	126	126
	<u>190,349</u>	<u>190,349</u>

8. Independent examiner's remuneration

	2025 £	2024 £
Fees payable to the Company's independent examiner for the independent examination of the Company's annual accounts	<u>1,800</u>	<u>1,500</u>

9. Staff costs

	2025 £	2024 £
Wages and salaries	141,205	150,298
Social security costs	7,056	7,817
Contribution to defined contribution pension schemes	3,513	3,897
	<u>151,774</u>	<u>162,012</u>

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025

HEALTHWATCH SALFORD
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**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025**

11. Tangible fixed assets (continued)

	Computer equipment £
Net book value	
At 31 March 2025	-
<i>At 31 March 2024</i>	<i>238</i>

12. Debtors

	2025 £	2024 £
Due within one year		
Prepayments and accrued income	-	84
	-	84

13. Creditors: Amounts falling due within one year

	2025 £	2024 £
Other taxation and social security	2,746	3,414
Other creditors	7,726	4,693
Accruals and deferred income	516	2,316
	10,988	10,423

HEALTHWATCH SALFORD
(A company limited by guarantee)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025**

14. Statement of funds

Statement of funds - current year

	Balance at 1 April 2024 £	Income £	Expenditure £	Balance at 31 March 2025 £
Unrestricted funds				
Reserves	86,403	176,405	(203,043)	59,765

Statement of funds - prior year

	Balance at 1 April 2023 £	Income £	Expenditure £	Balance at 31 March 2024 £
Unrestricted funds				
Reserves	113,756	196,111	(219,901)	89,966
Unallocated amounts	-	-	(3,563)	(3,563)
	113,756	196,111	(223,464)	86,403

15. Analysis of net assets between funds

Analysis of net assets between funds - current year

	Unrestricted funds 2025 £	Total funds 2025 £
Current assets	70,753	70,753
Creditors due within one year	(10,988)	(10,988)
Total	59,765	59,765

HEALTHWATCH SALFORD
(A company limited by guarantee)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025**

15. Analysis of net assets between funds (continued)

Analysis of net assets between funds - prior year

	<i>Unrestricted funds 2024 £</i>	<i>Total funds 2024 £</i>
Tangible fixed assets	238	238
Current assets	96,588	96,588
Creditors due within one year	(10,423)	(10,423)
Total	<u>86,403</u>	<u>86,403</u>

16. Pension commitments

The Charitable Company operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the Charitable Company in an independently administered fund. The pension cost charge represents contributions payable by the Charitable Company to the fund and amounted to £279 (2024 - £341) were payable to the fund at the balance sheet date and are included in creditors.

17. Related party transactions

The Company has not entered into any related party transaction during the year, nor are there any outstanding balances owing between related parties and the Company at 31 March 2025.

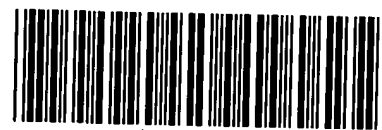
Accounts

Registered number: 09563358
Charity number: 1171170

HEALTHWATCH SALFORD
(A company limited by guarantee)

UNAUDITED
TRUSTEES' REPORT AND FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024

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HEALTHWATCH SALFORD
(A company limited by guarantee)

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HEALTHWATCH SALFORD
(A company limited by guarantee)

**REFERENCE AND ADMINISTRATIVE DETAILS OF THE COMPANY, ITS TRUSTEES AND ADVISERS
FOR THE YEAR ENDED 31 MARCH 2024**

Trustees	Philip Morgan, Chair Julhas Ahmed, Vice Chair Rimpy Batta, Vice Chair (resigned 20 March 2024) Waqar-Un-Nisa Khan, Non-Exec Yen Siang Tan, Non-Exec Ian James (appointed 15 March 2024) Zachary Wilde (appointed 7 May 2024)
Company registered number	09563358
Charity registered number	1171170
Registered office	The Old Town Hall Irwell Place Eccles Manchester M30 0FN
Company secretary	Samantha Cook
Chief executive officer	Samantha Cook
Accountants	Crowe U.K. LLP Chartered Accountants 3rd Floor 56 Peter St Manchester M2 3NQ

HEALTHWATCH SALFORD
(A company limited by guarantee)

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Objectives and activities (continued)

TRUSTEES' REPORT
FOR THE YEAR ENDED 31 MARCH 2024

The Trustees present their annual report together with the financial statements of the Company for the 1 April 2023 to 31 March 2024. The Annual report serves the purposes of both a Trustees' report and a directors' report under company law. The Trustees confirm that the Annual report and financial statements of the charitable company comply with the current statutory requirements, the requirements of the charitable company's governing document and the provisions of the Statement of Recommended Practice (SORP) applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) (effective 1 January 2019).

Since the Company qualifies as small under section 382 of the Companies Act 2006, the Strategic report required of medium and large companies under the Companies Act 2006 (Strategic Report and Directors' Report) Regulations 2013 has been omitted.

Objectives and activities

a. Policies and objectives

Healthwatch Salford's aim is to ensure local people are at the heart of the planning and delivery of health and social care services in Salford.

In setting objectives and planning for activities, the Trustees have given due consideration to general guidance published by the Charity Commission relating to public benefit, including the guidance 'Public benefit: running a charity (PB2)'.

b. Strategies for achieving objectives

For 2023/2024 year, Healthwatch Salford successfully re-tendered for their contract. This new contract is for 5 years with the option of an additional 2 years. The organisational strategy has been refreshed and updated to align with this new contract. The refreshed strategy builds on the previous one by ensuring we continue to align to our vision statement of health and care system that is accessible and equitable for everyone.

The strategic objectives are:

1. Seeking the views of people on their experience of needing or using health, public health and social care services.
2. Seeking the views of people whose voice and views are seldom heard and reducing the multiple barriers that some people face in being heard, we will then use their views to bring about improvements.
3. Acting on what we hear to bring about improvements in health and social care policy and practice.
4. Healthwatch Salford is a strong and well-governed organisation that uses its resources for the greatest impact.

HEALTHWATCH SALFORD
(A company limited by guarantee)

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Objectives and activities (continued)

Healthwatch Salford's 'A Plan for The Year 2024/2025' aligns with our strategic objectives, ensuring we continue to be a values-led organisation, and with a focus for each quarter, by utilising feedback from the people of Salford to inform our decisions on our project focus. As in previous years, projects/priorities will cover multiple special delivery functions (SDF) to offer a holistic approach, from public engagement, service redesign, statutory functions, advice, information, signposting and reporting to ensure feedback and best practice is shared locally, regionally (Greater Manchester) and nationally.

c. Activities undertaken to achieve objectives

- We heard from 2113 people this year about their experiences of health and social care in Salford via our multiple forms of engagement.
- 3062 people came to us for clear advice and signposting information about topics such as mental health and the cost of living crisis, via our feedback and signposting service and by visiting the advice pages on our website.
- We published 4 reports about the improvements people would like to see to health and social care services in Salford. All of our reports are available to view on our website – paper copies can be provided on request.
- 16 volunteers helped us to carry out our work. In total, they contributed 225 hours of their time to support our work.
- Face to face engagement (including our newly established Health Fair) with the public continued to be a priority as well as continuing the Silent Voices group working with our deaf champions from the d/Deaf community in Salford.

d. Main activities undertaken to further the Company's purposes for the public benefit

Healthwatch Salford's main statutory functions and activities are to:

1. Obtain the views of people about their needs and experience of local health and social care services. Local Healthwatch make these views known to those involved in the commissioning and scrutiny of care services.
2. Make reports and make recommendations about how those services could or should be improved.
3. Promote and support the involvement of people in the monitoring, commissioning and provision of local health and social care services.
4. Provide information and advice to the public about accessing health and social care services and the options available to them.
5. Make the views and experiences of people known to Healthwatch England, helping us to carry out our role as national champion.
6. Make recommendations to Healthwatch England to advise the CQC to carry out special reviews or investigations into areas of concern.

HEALTHWATCH SALFORD
(A company limited by guarantee)

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Objectives and activities (continued)

Achievements and performance

a. Main achievements of the Company

The work of Healthwatch Salford continues to be supported by Salford City Council. Further evidenced by the awarding of our new contract following a robust tendering process. Healthwatch Salford continue to be an independent organisation. During the year, the organisation made a deficit of £27,353 (2023: surplus of £13,668) which has resulted in a sum carried forward of £86,403 (2023: £113,756).

Healthwatch Salford has been recognised by the National Centre for Diversity in being a top 100 most inclusive workplaces 2023. Healthwatch Salford is an accredited Living Wage employer. Healthwatch Salford is an accredited Living Hours Employer. Healthwatch Salford is an accredited supporter of the GM Good Employment Standards Charter. Healthwatch Salford has achieved accredited Mindful Employer status again.

HEALTHWATCH SALFORD
(A company limited by guarantee)

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Financial review

a. Going concern

After making appropriate enquiries, the Trustees have a reasonable expectation that the Company has adequate resources to continue in operational existence for the foreseeable future. For this reason, they continue to adopt the going concern basis in preparing the financial statements. Further details regarding the adoption of the going concern basis can be found in the accounting policies.

b. Reserves policy

The Trustees are aware of the balance to be sought between having a reasonable amount in reserves to ensure the good running of Healthwatch Salford and fulfilling our aims and objectives. The target level of reserves is currently defined as six months' worth of running costs which equates to £90,000 (2023: £90,000) which would allow Healthwatch Salford the opportunity, if necessary, to wind down its statutory function and mitigate a shortfall in income without adversely affecting activities.

As of 31 March 2024, free reserves stood at £86,403 (2023: £113,756). The Trustees are aware this does not fall within our target level of reserves and will be revisiting the reserves policy later on in the financial year. This will also be highlighted on our risk register with measures agreed to mitigate it.

Our main contract value has not increased in line with inflation and hasn't done so for the previous 7 years. Ensuring our operational spend remains within this continues to be a challenge. This is a key area of focus for us, and we are in discussions with commissioners about the potential impact of this not increasing. We continue to explore creative ways of increasing our revenue to supplement this without impacting on our contracted work.

We have two staff vacancies that were filled part way through the accounting year. However, one of these members of staff has since left and The Trustees made the decision not to replace that vacancy.

Structure, governance and management

a. Constitution

Healthwatch Salford is registered as a charitable company limited by guarantee and was set up by a Memorandum of Association.

b. Methods of appointment or election of Trustees

The management of the Company is the responsibility of the Trustees who are elected and co opted under the terms of the Memorandum of Association.

Ensuring our Trustees are diverse and reflect the population of Salford is a priority for our organisation.

HEALTHWATCH SALFORD
(A company limited by guarantee)

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2024

Statement of Trustees' responsibilities

The Trustees (who are also the directors of the Company for the purposes of company law) are responsible for preparing the Trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial . Under company law, the Trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the Company and of its incoming resources and application of resources, including its income and expenditure, for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles of the Charities SORP (FRS 102);
- make judgments and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards (FRS 102) have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Company will continue in business.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the Company's transactions and disclose with reasonable accuracy at any time the financial position of the Company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the Company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Approved by order of the members of the board of Trustees on 11 September 2024 and signed on their behalf by:



Philip Morgan

HEALTHWATCH SALFORD
(A company limited by guarantee)

**INDEPENDENT EXAMINER'S REPORT
FOR THE YEAR ENDED 31 MARCH 2024**

Independent Examiner's Report to the Trustees of Healthwatch Salford ('the Company')

I report to the charity Trustees on my examination of the accounts of the Company for the year ended 31 March 2024.

Responsibilities and Basis of Report

As the Trustees of the Company (and its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of the Company's accounts carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent Examiner's Statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities [applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)].

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

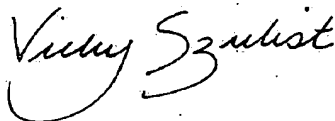
This report is made solely to the Company's Trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. My work has been undertaken so that I might state to the Company's Trustees those matters I am required to state to them in an Independent examiner's report and for no other purpose. To the fullest extent permitted by law, I do not accept or assume responsibility to anyone

HEALTHWATCH SALFORD
(A company limited by guarantee)

**INDEPENDENT EXAMINER'S REPORT
FOR THE YEAR ENDED 31 MARCH 2024**

other than the Company and the Company's Trustees as a body, for my work or for this report.

Signed:



Dated:

20th December 2024

Vicky Szulist ACA
For and on behalf of Crowe UK LLP

HEALTHWATCH SALFORD
(A company limited by guarantee)

**STATEMENT OF FINANCIAL ACTIVITIES (INCORPORATING INCOME AND EXPENDITURE ACCOUNT)
FOR THE YEAR ENDED 31 MARCH 2024**

	Note	Unrestricted funds 2024 £	Total funds 2024 £	Total funds 2023 £
Income from:				
Charitable activities	4	187,499	187,499	166,520
Other income	5	8,612	8,612	56,606
Total income		196,111	196,111	223,126
Expenditure on:				
Charitable activities	6	223,464	223,464	209,458
Total expenditure		223,464	223,464	209,458
Net movement in funds		(27,353)	(27,353)	13,668
Reconciliation of funds:				
Total funds brought forward		113,756	113,756	100,088
Net movement in funds		(27,353)	(27,353)	13,668
Total funds carried forward		86,403	86,403	113,756

The Statement of Financial Activities includes all gains and losses recognised in the year.

The notes on pages 9 to 18 form part of these financial statements.

HEALTHWATCH SALFORD
(A company limited by guarantee)
REGISTERED NUMBER: 09563358

BALANCE SHEET
AS AT 31 MARCH 2024

	Note	2024 £	2023 £
Fixed assets			
Tangible assets	11	238	2,001
		<u>238</u>	<u>2,001</u>
Current assets			
Debtors	12	84	2,325
Cash at bank and in hand		96,504	119,905
		<u>96,588</u>	<u>122,230</u>
Creditors: amounts falling due within one year	13	(10,423)	(10,475)
Net current assets		<u>86,165</u>	<u>111,755</u>
Total net assets		<u><u>86,403</u></u>	<u><u>113,756</u></u>
Charity funds			
Restricted funds	14	-	-
Unrestricted funds	14	86,403	113,756
Total funds		<u><u>86,403</u></u>	<u><u>113,756</u></u>

The Company was entitled to exemption from audit under section 477 of the Companies Act 2006.

The members have not required the company to obtain an audit for the year in question in accordance with section 476 of Companies Act 2006.

The Trustees acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and preparation of financial statements.

The financial statements have been prepared in accordance with the provisions applicable to entities subject to the small companies regime.

The financial statements were approved and authorised for issue by the Trustees on 11 September 2024 and signed on their behalf by:

HEALTHWATCH SALFORD
(A company limited by guarantee)
REGISTERED NUMBER: 09563358

BALANCE SHEET
AS AT 31 MARCH 2024

P M

Philip Morgan

The notes on pages 9 to 18 form part of these financial statements.

HEALTHWATCH SALFORD
(A company limited by guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024

1. General information

Healthwatch Salford is a company limited by guarantee (Reg. No: 09563358), incorporated in England and Wales and is registered with the Charities Commission (Charity No: 1171170). The registered office can be found on page 1. The members of the company are the Trustees named on page 1. In the event of Healthwatch Salford being wound up, the liability in respect of the guarantee is limited to £1 per member of the company.

2. Accounting policies

2.1 Basis of preparation of financial statements

The financial statements have been prepared in accordance with the Charities SORP (FRS 102) - Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Healthwatch Salford meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy.

2.2 Going concern

Funding from the local council is reviewed on an annual basis and has been secured until March 2024. At the time of producing this, due to Procurement Laws, the Healthwatch Salford contract has been put out to tender. The Trustees are satisfied that the charitable company has sufficient resources to continue operations for the foreseeable future and the financial statements have been prepared on a going concern basis.

2.3 Income

All income is recognised once the Company has entitlement to the income, it is probable that the income will be received and the amount of income receivable can be measured reliably.

Other income is recognised in the period in which it is receivable and to the extent the goods have been provided or on completion of the service.

2.4 Expenditure

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is classified by activity. The costs of each activity are made up of the total of direct costs and shared costs, including support costs involved in undertaking each activity. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs which contribute to more than one activity and support costs which are not attributable to a single activity are apportioned between those activities on a basis consistent with the use of resources. Central staff costs are allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use.

Expenditure on charitable activities is incurred on directly undertaking the activities which further the Company's objectives, as well as any associated support costs.

HEALTHWATCH SALFORD
(A company limited by guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024

HEALTHWATCH SALFORD
(A company limited by guarantee)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024**

2. Accounting policies (continued)

2.4 Expenditure (continued)

All expenditure is inclusive of irrecoverable VAT.

2.5 Tangible fixed assets and depreciation

Tangible fixed assets costing £NIL or more are capitalised and recognised when future economic benefits are probable and the cost or value of the asset can be measured reliably.

Tangible fixed assets are initially recognised at cost. After recognition, under the cost model, tangible fixed assets are measured at cost less accumulated depreciation and any accumulated impairment losses. All costs incurred to bring a tangible fixed asset into its intended working condition should be included in the measurement of cost.

Depreciation is charged so as to allocate the cost of tangible fixed assets less their residual value over their estimated useful lives.

Depreciation is provided on the following basis:

Computer equipment	- 33.3% straight line
--------------------	-----------------------

2.6 Debtors

Trade and other debtors are recognised at the settlement amount after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

2.7 Cash at bank and in hand

Cash at bank and in hand includes cash and short-term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

2.8 Liabilities and provisions

Liabilities are recognised when there is an obligation at the Balance sheet date as a result of a past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably.

Liabilities are recognised at the amount that the Company anticipates it will pay to settle the debt or the amount it has received as advanced payments for the goods or services it must provide.

Provisions are measured at the best estimate of the amounts required to settle the obligation. Where the effect of the time value of money is material, the provision is based on the present value of those amounts, discounted at the pre-tax discount rate that reflects the risks specific to the liability. The unwinding of the discount is recognised in the Statement of financial activities as a finance cost.

2.9 Financial instruments

The Company only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and

HEALTHWATCH SALFORD
(A company limited by guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024

2. Accounting policies (continued)

2.4 Expenditure (continued)

subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

HEALTHWATCH SALFORD
(A company limited by guarantee)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024**

2. Accounting policies (continued)

2.10 Pensions

The Company operates a defined contribution pension scheme and the pension charge represents the amounts payable by the Company to the fund in respect of the year.

2.11 Fund accounting

General funds are unrestricted funds which are available for use at the discretion of the Trustees in furtherance of the general objectives of the Company and which have not been designated for other purposes.

3. Critical accounting estimates and areas of judgment

Estimates and judgments are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

Critical accounting estimates and assumptions:

The Trustees consider that there are currently no significant estimates or areas of judgemental uncertainty.

4. Income from charitable activities

	Unrestricted funds 2024 £	Total funds 2024 £
Enabling communities to be heard	<u>187,499</u>	<u>187,499</u>
	<i>Unrestricted funds 2023 £</i>	<i>Total funds 2023 £</i>
Enabling communities to be heard	<u>166,520</u>	<u>166,520</u>

HEALTHWATCH SALFORD
(A company limited by guarantee)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024**

5. Other incoming resources

	Unrestricted funds 2024 £	Total funds 2024 £
Engagement work	<u>8,612</u>	<u>8,612</u>

	<i>Unrestricted funds 2023 £</i>	<i>Total funds 2023 £</i>
Engagement work	<u>56,606</u>	<u>56,606</u>

6. Analysis of expenditure on charitable activities

Summary by fund type

	Unrestricted funds 2024 £	Total 2024 £
Enabling communities to be heard	<u>223,464</u>	<u>223,464</u>

	<i>Unrestricted funds 2023 £</i>	<i>Total 2023 £</i>
Enabling communities to be heard	<u>209,458</u>	<u>209,458</u>

HEALTHWATCH SALFORD
(A company limited by guarantee)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024**

7. Analysis of expenditure by activities

	Activities undertaken directly 2024 £	Support costs 2024 £	Total funds 2024 £
Enabling communities to be heard	<u>33,115</u>	<u>190,349</u>	<u>223,464</u>

	Activities undertaken directly 2023 £	Support costs 2023 £	Total funds 2023 £
Enabling communities to be heard	<u>35,610</u>	<u>173,848</u>	<u>209,458</u>

Analysis of support costs

	Enabling communitie s to b 2024 £	Total funds 2024 £
Staff costs	162,012	162,012
Depreciation	1,763	1,763
Carriage Costs	452	452
Staff Development	235	235
Rent	7,200	7,200
Communication	4,040	4,040
Professional Fees	1,800	1,800
Licences & Subscriptions	3,029	3,029
Accountancy Fees	8,449	8,449

HEALTHWATCH SALFORD
(A company limited by guarantee)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024**

Insurance	1,243	1,243
Bank Charges	126	126
	<u>190,349</u>	<u>190,349</u>

	<i>Enabling communities to b 2023 £</i>	<i>Total funds 2023 £</i>
Staff costs	145,021	145,021
Depreciation	2,771	2,771
Carriage Costs	741	741
Staff Development	61	61
Rent	7,200	7,200
Communication	5,018	5,018
Professional Fees	3,289	3,289
Licences & Subscriptions	830	830
Accountancy Fees	7,788	7,788
Insurance	1,009	1,009
Bank Charges	120	120
	<u>173,848</u>	<u>173,848</u>

8. Independent examiner's remuneration

	2024 £	2023 £
Fees payable to the Company's independent examiner for the independent examination of the Company's annual accounts	<u>1,500</u>	<u>1,430</u>

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024

	2024 £	2023 £
Wages and salaries	150,298	134,295
Social security costs	7,817	7,016
Contribution to defined contribution pension schemes	3,897	3,710
	<u>162,012</u>	<u>145,021</u>

	2024 No.	2023 No.
Average number of employees	7	6

The key management personnel of the charity comprises the trustees and the chief executive as listed on page 1. The total amount of employee benefits (including employer pension contributions) received by key management personnel was £34,416 (2023: £30,507).

		2024 £	2023 £
Philip Morgan	Remuneration	5,133	4,889

HEALTHWATCH SALFORD
(A company limited by guarantee)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024**

11. Tangible fixed assets

	Computer equipment £
Cost or valuation	
At 1 April 2023	8,312
At 31 March 2024	8,312
Depreciation	
At 1 April 2023	6,311
Charge for the year	1,763
At 31 March 2024	8,074
Net book value	
At 31 March 2024	238
At 31 March 2023	2,001

HEALTHWATCH SALFORD
(A company limited by guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024

12. Debtors

	2024 £	2023 £
Due within one year		
Prepayments and accrued income	84	2,325
	<u>84</u>	<u>2,325</u>

13. Creditors: Amounts falling due within one year

	2024 £	2023 £
Trade creditors	-	2,042
Other taxation and social security	3,414	3,117
Other creditors	4,693	3,600
Accruals and deferred income	2,316	1,716
	<u>10,423</u>	<u>10,475</u>

HEALTHWATCH SALFORD
(A company limited by guarantee)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024**

15. Analysis of net assets between funds (continued)

14. Statement of funds

Statement of funds - current year

	Balance at 1 April 2023 £	Income £	Expenditure £	Balance at 31 March 2024 £
Unrestricted funds				
Reserves	113,756	196,111	(219,901)	89,966
Unallocated amounts	-	-	(3,563)	(3,563)
	<u>113,756</u>	<u>196,111</u>	<u>(223,464)</u>	<u>86,403</u>

Statement of funds - prior year

	Balance at 1 April 2022 £	Income £	Expenditure £	Balance at 31 March 2023 £
Unrestricted funds				
Reserves	<u>100,088</u>	<u>223,126</u>	<u>(209,458)</u>	<u>113,756</u>

15. Analysis of net assets between funds

Analysis of net assets between funds - current period

	Unrestricted funds 2024 £	Total funds 2024 £
Tangible fixed assets	238	238
Current assets	96,588	96,588
Creditors due within one year	(10,423)	(10,423)
Total	<u>86,403</u>	<u>86,403</u>

HEALTHWATCH SALFORD
(A company limited by guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2024

15. Analysis of net assets between funds (continued)

Analysis of net assets between funds - prior period

	<i>Unrestricted funds 2023 £</i>	<i>Total funds 2023 £</i>
Tangible fixed assets	2,001	2,001
Current assets	122,230	122,230
Creditors due within one year	(10,475)	(10,475)
Total	<u>113,756</u>	<u>113,756</u>

16. Pension commitments

The Charitable Company operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the Charitable Company in an independently administered fund. The pension cost charge represents contributions payable by the Charitable Company to the fund and amounted to £341 (2023 - £319) were payable to the fund at the balance sheet date and are included in creditors.

17. Related party transactions

The Company has not entered into any related party transaction during the year, nor are there any outstanding balances owing between related parties and the Company at 31 March 2024.

Accounts

HEALTHWATCH SALFORD
(A company limited by guarantee)

UNAUDITED

TRUSTEES' REPORT AND FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2023

HEALTHWATCH SALFORD
(A company limited by guarantee)

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HEALTHWATCH SALFORD
(A company limited by guarantee)

**REFERENCE AND ADMINISTRATIVE DETAILS OF THE COMPANY, ITS TRUSTEES AND ADVISERS
FOR THE YEAR ENDED 31 MARCH 2023**

Trustees	Philip Morgan, Chair Samantha Cook, Non-Exec (resigned 17 June 2022) Rimpy Batta, Vice Chair Waqar-Un-Nisa Khan, Non-Exec Julhas Ahmed, Non-Exec Yen Siang Tan, Non-Exec (appointed 2 November 2022) Jacqueline Leigh, Non-Exec (resigned 17 August 2022)
Company registered number	09563358
Charity registered number	1171170
Registered office	The Old Town Hall Irwell Place Eccles Manchester M30 0FN
Company secretary	Samantha Cook
Chief executive officer	Samantha Cook (appointed 20 June 2022)
Accountants	Crowe U.K. LLP Chartered Accountants 3rd floor The Lexicon Mount Street Manchester M2 5NT

HEALTHWATCH SALFORD
(A company limited by guarantee)

TRUSTEES' REPORT
FOR THE YEAR ENDED 31 MARCH 2023

The Trustees present their annual report together with the financial statements of the Company for the year 1 April 2022 to 31 March 2023. The Annual report serves the purposes of both a Trustees' report and a directors' report under company law. The Trustees confirm that the Annual report and financial statements of the charitable company comply with the current statutory requirements, the requirements of the charitable company's governing document and the provisions of the Statement of Recommended Practice (SORP) applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) (effective 1 January 2019).

Since the Company qualifies as small under section 382 of the Companies Act 2006, the Strategic report required of medium and large companies under the Companies Act 2006 (Strategic Report and Directors' Report) Regulations 2013 has been omitted.

Objectives and activities

a. Policies and objectives

Healthwatch Salford's aim is to ensure local people are at the heart of the planning and delivery of health and social care services in Salford.

In setting objectives and planning for activities, the Trustees have given due consideration to general guidance published by the Charity Commission relating to public benefit, including the guidance 'Public benefit: running a charity (PB2)'.

b. Strategies for achieving objectives

Healthwatch Salford's strategy 2021 - 2024 sets out the organisations strategic objectives aligned to our vision statement of health and care system that is accessible and equitable for everyone.

The strategic objectives are;

1. Seeking the views of people on their experience of needing or using health, public health and social care services.
2. Seeking the views of people whose voice and views are seldom heard and reduce the multiple barriers that some people face in being heard, we will then use their views to bring about improvements.
3. Acting on what we hear to bring about improvements in health and care policy and practice.
4. A sustainable and high performing organisation.

Healthwatch Salford's 'A Plan for The Year 2023/2024' continues to build on and inform the actions agreed to achieve our strategic objectives. The plan focuses on embedding Healthwatch Salford into the communities of Salford raising awareness, thus ensuring the voice of the Salford people continues to be at the heart of everything we do. As in previous years, projects/priorities will cover multiple special delivery functions (SDF) to offer a holistic approach, from public engagement, service redesign, statutory functions, advice, information, signposting and reporting to ensure feedback and best practice is be shared locally, regionally (Greater Manchester) and nationally.

HEALTHWATCH SALFORD
(A company limited by guarantee)

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2023

Objectives and activities (continued)

c. Activities undertaken to achieve objectives

- We heard from 1923 people this year about their experiences of health and social care in Salford via our surveys and our projects.
- 3183 people came to us for clear advice and signposting information about topics such as mental health and the cost-of-living crisis, via our feedback and signposting service and by visiting the advice pages on our website.
- We published 10 reports about the improvements people would like to see to health and social care services in Salford. All of our reports are available to view on our website – paper copies can be requested from the office.
- 28 volunteers helped us to carry out our work. In total, they contributed 240 hours of their time to support our work.
- Face to face engagement with the public continued to be a priority as well as continuing the Silent Voices group working with our deaf champions from the d/Deaf community in Salford.

d. Main activities undertaken to further the Company's purposes for the public benefit

Healthwatch Salford's main statutory functions and activities are to:

1. Obtain the views of people about their needs and experience of local health and social care services. Local Healthwatch make these views known to those involved in the commissioning and scrutiny of care services.
2. Make reports and make recommendations about how those services could or should be improved.
3. Promote and support the involvement of people in the monitoring, commissioning and provision of local health and social care services.
4. Provide information and advice to the public about accessing health and social care services and the options available to them.
5. Make the views and experiences of people known to Healthwatch England, helping us to carry out our role as national champion.
6. Make recommendations to Healthwatch England to advise the CQC to carry out special reviews or investigations into areas of concern.

Achievements and performance

a. Main achievements of the Company

The work of Healthwatch Salford continues to be supported by Salford City Council. Healthwatch Salford continue to be an independent organisation. During the year, the organisation made a surplus of £13,668 (2022: deficit of £32,492) which has resulted in a sum carried forward of £113,756 (2022: £100,088). Healthwatch Salford has been recognised by the National Centre for Diversity in being a top 100 most inclusive workplaces 2021. Healthwatch Salford is an accredited Living Wage employer.

HEALTHWATCH SALFORD
(A company limited by guarantee)

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2023

Financial review

a. Going concern

After making appropriate enquiries, the Trustees have a reasonable expectation that the Company has adequate resources to continue in operational existence for the foreseeable future. For this reason, they continue to adopt the going concern basis in preparing the financial statements. Further details regarding the adoption of the going concern basis can be found in the accounting policies.

b. Reserves policy

The Trustees are aware of the balance to be sought between having a reasonable amount in reserves to ensure the good running of Healthwatch Salford, and fulfilling our aims and objectives. The target level of reserves is defined as six months worth of running costs which equates to £90,000 (2022: £90,000) which would allow Healthwatch Salford the opportunity, if necessary, to wind down its statutory function and mitigate a shortfall in income without adversely affecting activities. As at 31 March 2023, free reserves stood at £113,756 (2022: £100,088), above target. The Trustees have filled staff vacancies and expect free reserves to continue to reduce closer to the target level due to inflationary pressures.

Structure, governance and management

a. Constitution

Healthwatch Salford is registered as a charitable company limited by guarantee and was set up by a Memorandum of Association.

b. Methods of appointment or election of Trustees

The management of the Company is the responsibility of the Trustees who are elected and co-opted under the terms of the Memorandum of Association.

HEALTHWATCH SALFORD
(A company limited by guarantee)

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2023

Statement of Trustees' responsibilities

The Trustees (who are also the directors of the Company for the purposes of company law) are responsible for preparing the Trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year. Under company law, the Trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the Company and of its incoming resources and application of resources, including its income and expenditure, for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles of the Charities SORP (FRS 102);
- make judgments and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards (FRS 102) have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Company will continue in business.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the Company's transactions and disclose with reasonable accuracy at any time the financial position of the Company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the Company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Approved by order of the members of the board of Trustees on
and signed on their behalf by:

Philip Morgan
(Trustee)

HEALTHWATCH SALFORD
(A company limited by guarantee)

INDEPENDENT EXAMINER'S REPORT
FOR THE YEAR ENDED 31 MARCH 2023

Independent Examiner's Report to the Trustees of Healthwatch Salford ('the Company')

I report to the charity Trustees on my examination of the accounts of the Company for the year ended 31 March 2023.

Responsibilities and Basis of Report

As the Trustees of the Company (and its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of the Company's accounts carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent Examiner's Statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities [applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)].

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

This report is made solely to the Company's Trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. My work has been undertaken so that I might state to the Company's Trustees those matters I am required to state to them in an Independent examiner's report and for no other purpose. To the fullest extent permitted by law, I do not accept or assume responsibility to anyone other than the Company and the Company's Trustees as a body, for my work or for this report.

Signed:

Dated:

HEALTHWATCH SALFORD
(A company limited by guarantee)

**STATEMENT OF FINANCIAL ACTIVITIES (INCORPORATING INCOME AND EXPENDITURE ACCOUNT)
FOR THE YEAR ENDED 31 MARCH 2023**

	Note	Unrestricted funds 2023 £	Total funds 2023 £	Total funds 2022 £
Income from:				
Charitable activities	4	166,520	166,520	175,520
Other income	5	56,606	56,606	-
Total income		223,126	223,126	175,520
Expenditure on:				
Charitable activities	6	209,458	209,458	208,012
Total expenditure		209,458	209,458	208,012
Net movement in funds		13,668	13,668	(32,492)
Reconciliation of funds:				
Total funds brought forward		100,088	100,088	132,580
Net movement in funds		13,668	13,668	(32,492)
Total funds carried forward		113,756	113,756	100,088

The Statement of Financial Activities includes all gains and losses recognised in the year.

The notes on pages 9 to 18 form part of these financial statements.

HEALTHWATCH SALFORD
(A company limited by guarantee)
REGISTERED NUMBER: 09563358

BALANCE SHEET
AS AT 31 MARCH 2023

	Note	2023 £	2022 £
Fixed assets			
Tangible assets	11	2,001	2,184
		<u>2,001</u>	<u>2,184</u>
Current assets			
Debtors	12	2,325	2,419
Cash at bank and in hand		119,905	109,111
		<u>122,230</u>	<u>111,530</u>
Creditors: amounts falling due within one year	13	(10,475)	(13,626)
Net current assets		<u>111,755</u>	<u>97,904</u>
Total net assets		<u><u>113,756</u></u>	<u><u>100,088</u></u>
Charity funds			
Restricted funds	14	-	-
Unrestricted funds	14	113,756	100,088
Total funds		<u><u>113,756</u></u>	<u><u>100,088</u></u>

The Company was entitled to exemption from audit under section 477 of the Companies Act 2006.

The members have not required the company to obtain an audit for the year in question in accordance with section 476 of Companies Act 2006.

The Trustees acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and preparation of financial statements.

The financial statements have been prepared in accordance with the provisions applicable to entities subject to the small companies regime.

The financial statements were approved and authorised for issue by the Trustees on and signed on their behalf by:

Philip Morgan

The notes on pages 9 to 18 form part of these financial statements.

HEALTHWATCH SALFORD
(A company limited by guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023

1. General information

Healthwatch Salford is a company limited by guarantee (Reg. No: 09563358), incorporated in England and Wales and is registered with the Charities Commission (Charity No: 1171170). The registered office can be found on page 1. The members of the company are the Trustees named on page 1. In the event of Healthwatch Salford being wound up, the liability in respect of the guarantee is limited to £1 per member of the company.

2. Accounting policies

2.1 Basis of preparation of financial statements

The financial statements have been prepared in accordance with the Charities SORP (FRS 102) - Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Healthwatch Salford meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy.

2.2 Going concern

Funding from the local council is reviewed on an annual basis and has been secured until March 2024. At the time of producing this, due to Procurement Laws, the Healthwatch Salford contract has been put out to tender. The Trustees are satisfied that the charitable company has sufficient resources to continue operations for the foreseeable future and the financial statements have been prepared on a going concern basis.

2.3 Income

All income is recognised once the Company has entitlement to the income, it is probable that the income will be received and the amount of income receivable can be measured reliably.

2.4 Expenditure

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is classified by activity. The costs of each activity are made up of the total of direct costs and shared costs, including support costs involved in undertaking each activity. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs which contribute to more than one activity and support costs which are not attributable to a single activity are apportioned between those activities on a basis consistent with the use of resources. Central staff costs are allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use.

Expenditure on charitable activities is incurred on directly undertaking the activities which further the Company's objectives, as well as any associated support costs.

All expenditure is inclusive of irrecoverable VAT.

HEALTHWATCH SALFORD
(A company limited by guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023

2. Accounting policies (continued)

2.5 Tangible fixed assets and depreciation

Tangible fixed assets costing £NIL or more are capitalised and recognised when future economic benefits are probable and the cost or value of the asset can be measured reliably.

Tangible fixed assets are initially recognised at cost. After recognition, under the cost model, tangible fixed assets are measured at cost less accumulated depreciation and any accumulated impairment losses. All costs incurred to bring a tangible fixed asset into its intended working condition should be included in the measurement of cost.

Depreciation is charged so as to allocate the cost of tangible fixed assets less their residual value over their estimated useful lives, .

Depreciation is provided on the following basis:

Computer equipment	- 33.3% straight line
--------------------	-----------------------

2.6 Debtors

Trade and other debtors are recognised at the settlement amount after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

2.7 Cash at bank and in hand

Cash at bank and in hand includes cash and short-term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

2.8 Liabilities and provisions

Liabilities are recognised when there is an obligation at the Balance sheet date as a result of a past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably.

Liabilities are recognised at the amount that the Company anticipates it will pay to settle the debt or the amount it has received as advanced payments for the goods or services it must provide.

Provisions are measured at the best estimate of the amounts required to settle the obligation. Where the effect of the time value of money is material, the provision is based on the present value of those amounts, discounted at the pre-tax discount rate that reflects the risks specific to the liability. The unwinding of the discount is recognised in the Statement of financial activities as a finance cost.

2.9 Financial instruments

The Company only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

HEALTHWATCH SALFORD
(A company limited by guarantee)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023**

2. Accounting policies (continued)

2.10 Pensions

The Company operates a defined contribution pension scheme and the pension charge represents the amounts payable by the Company to the fund in respect of the year.

2.11 Fund accounting

General funds are unrestricted funds which are available for use at the discretion of the Trustees in furtherance of the general objectives of the Company and which have not been designated for other purposes.

3. Critical accounting estimates and areas of judgment

Estimates and judgments are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

Critical accounting estimates and assumptions:

The Trustees consider that there are currently no significant estimates or areas of judgemental uncertainty.

4. Income from charitable activities

	Unrestricted funds 2023 £	Total funds 2023 £
Enabling communities to be heard	166,520	166,520
	<i>Unrestricted funds 2022 £</i>	<i>Total funds 2022 £</i>
Enabling communities to be heard	175,520	175,520

HEALTHWATCH SALFORD
(A company limited by guarantee)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023**

5. Other incoming resources

	Unrestricted funds 2023 £	Total funds 2023 £	<i>Total funds 2022 £</i>
Engagement work	56,606	56,606	-

6. Analysis of expenditure on charitable activities

Summary by fund type

	Unrestricted funds 2023 £	Total 2023 £
Enabling communities to be heard	209,458	209,458

	<i>Unrestricted funds 2022 £</i>	<i>Total 2022 £</i>
Enabling communities to be heard	208,012	208,012

7. Analysis of expenditure by activities

	Activities undertaken directly 2023 £	Support costs 2023 £	Total funds 2023 £
Enabling communities to be heard	35,610	173,848	209,458

HEALTHWATCH SALFORD
(A company limited by guarantee)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023**

7. Analysis of expenditure by activities (continued)

	<i>Activities undertaken directly 2022 £</i>	<i>Support costs 2022 £</i>	<i>Total funds 2022 £</i>
Enabling communities to be heard	27,903	180,109	208,012

Analysis of support costs

	Enabling communities to be heard 2023 £	Total funds 2023 £
Staff costs	145,021	145,021
Depreciation	2,771	2,771
Carriage Costs	741	741
Staff Development	61	61
Rent	7,200	7,200
Communication	5,018	5,018
Professional Fees	3,289	3,289
Licences & Subscriptions	830	830
Accountancy Fees	7,788	7,788
Insurance	1,009	1,009
Bank Charges	120	120
	<u>173,848</u>	<u>173,848</u>

HEALTHWATCH SALFORD
(A company limited by guarantee)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023**

7. Analysis of expenditure by activities (continued)

Analysis of support costs (continued)

	<i>Enabling communities to b 2022 £</i>	<i>Total funds 2022 £</i>
Staff costs	155,145	155,145
Depreciation	2,584	2,584
Carriage Costs	277	277
Staff Development	1,843	1,843
Rent	7,200	7,200
Communication	3,372	3,372
Professional Fees	1,476	1,476
Licences & Subscriptions	120	120
Accountancy Fees	7,028	7,028
Insurance	914	914
Bank Charges	150	150
	<u>180,109</u>	<u>180,109</u>

8. Independent examiner's remuneration

	2023 £	2022 £
Fees payable to the Company's independent examiner for the independent examination of the Company's annual accounts	<u>1,430</u>	<u>1,300</u>

9. Staff costs

	2023 £	2022 £
Wages and salaries	134,295	143,192
Social security costs	7,016	8,856
Contribution to defined contribution pension schemes	3,710	3,097
	<u>145,021</u>	<u>155,145</u>

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023

HEALTHWATCH SALFORD
(A company limited by guarantee)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023**

11. Tangible fixed assets (continued)

	Computer equipment £
Net book value	
At 31 March 2023	2,001
At 31 March 2022	2,184

12. Debtors

	2023 £	2022 £
Due within one year		
Other debtors	-	750
Prepayments and accrued income	2,325	1,669
	2,325	2,419

13. Creditors: Amounts falling due within one year

	2023 £	2022 £
Trade creditors	2,042	3,769
Other taxation and social security	3,117	3,538
Other creditors	3,600	3,600
Accruals and deferred income	1,716	2,719
	10,475	13,626

HEALTHWATCH SALFORD
(A company limited by guarantee)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023**

14. Statement of funds

Statement of funds - current year

	Balance at 1 April 2022 £	Income £	Expenditure £	Balance at 31 March 2023 £
Unrestricted funds				
Reserves	100,088	223,126	(209,458)	113,756

Statement of funds - prior year

	<i>Balance at 1 April 2021 £</i>	<i>Income £</i>	<i>Expenditure £</i>	<i>Balance at 31 March 2022 £</i>
Unrestricted funds				
Reserves	132,580	175,520	(208,012)	100,088

15. Analysis of net assets between funds

Analysis of net assets between funds - current year

	Unrestricted funds 2023 £	Total funds 2023 £
Tangible fixed assets	2,001	2,001
Current assets	122,230	122,230
Creditors due within one year	(10,475)	(10,475)
Total	113,756	113,756

HEALTHWATCH SALFORD
(A company limited by guarantee)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2023**

15. Analysis of net assets between funds (continued)

Analysis of net assets between funds - prior year

	<i>Unrestricted funds 2022 £</i>	<i>Total funds 2022 £</i>
Tangible fixed assets	2,184	2,184
Current assets	111,530	111,530
Creditors due within one year	(13,626)	(13,626)
Total	<u>100,088</u>	<u>100,088</u>

16. Pension commitments

The Charitable Company operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the Charitable Company in an independently administered fund. The pension cost charge represents contributions payable by the Charitable Company to the fund and amounted to £319 (2022 - £485) were payable to the fund at the balance sheet date and are included in creditors.

17. Related party transactions

The Company has not entered into any related party transaction during the year, nor are there any outstanding balances owing between related parties and the Company at 31 March 2023.

Accounts

HEALTHWATCH SALFORD
(A company limited by guarantee)

UNAUDITED

TRUSTEES' REPORT AND FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2022

HEALTHWATCH SALFORD
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HEALTHWATCH SALFORD
(A company limited by guarantee)

**REFERENCE AND ADMINISTRATIVE DETAILS OF THE COMPANY, ITS TRUSTEES AND ADVISERS
FOR THE YEAR ENDED 31 MARCH 2022**

Trustees	Philip Morgan, Chair Samantha Cook, Non-Exec (resigned 17 June 2022) Alex Leach, Non-Exec (resigned 22 February 2022) Rimpy Batta, Non-Exec (appointed 28 April 2021) Waqar-Un-Nisa Khan, Non-Exec (appointed 1 July 2021) Julhas Ahmed, Non-Exec Kate Simpson (resigned 27 October 2021) Jacquie Booth (appointed 28 April 2021, resigned 28 September 2021) Jacqueline Leigh, Non-Exec (resigned 17 August 2022)
Company registered number	09563358
Charity registered number	1171170
Registered office	The Old Town Hall Irwell Place Eccles Manchester M30 0FN
Company secretary	Samantha Cook (appointed 20 June 2022) Alex Leach (resigned 22 February 2022)
Chief executive officer	Samantha Cook (appointed 20 June 2022) Alex Leach (resigned 22 February 2022)
Accountants	Crowe U.K. LLP Chartered Accountants 3rd floor The Lexicon Mount Street Manchester M2 5NT

HEALTHWATCH SALFORD
(A company limited by guarantee)

TRUSTEES' REPORT
FOR THE YEAR ENDED 31 MARCH 2022

The Trustees present their annual report together with the financial statements of the Company for the 1 April 2021 to 31 March 2022. The Annual report serves the purposes of both a Trustees' report and a directors' report under company law. The Trustees confirm that the Annual report and financial statements of the charitable company comply with the current statutory requirements, the requirements of the charitable company's governing document and the provisions of the Statement of Recommended Practice (SORP) applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) (effective 1 January 2019).

Since the Company qualifies as small under section 382 of the Companies Act 2006, the Strategic report required of medium and large companies under the Companies Act 2006 (Strategic Report and Directors' Report) Regulations 2013 has been omitted.

Objectives and activities

a. Policies and objectives

Healthwatch Salford's aim is to ensure local people are at the heart of the planning and delivery of health and social care services in Salford.

In setting objectives and planning for activities, the Trustees have given due consideration to general guidance published by the Charity Commission relating to public benefit, including the guidance 'Public benefit: running a charity (PB2)'.

b. Strategies for achieving objectives

Healthwatch Salford's strategy 2021 – 2024 sets out the organisation strategic objectives aligned to our vision statement of a health and care system that is accessible and equitable for everyone.

The strategic objectives are;

1. Seeking the views of people on their experience of needing or using health, public health and social care services.
2. Seeking the views of people whose voice and views are seldom heard and reduce the multiple barriers that some people face in being heard, we will then use their views to bring about improvements.
3. Acting on what we hear to bring about improvements in the health and care policy and practice.
4. A sustainable and high performing organisation.

Healthwatch Salford's business plan 2022 – 2023 continues to inform the actions agreed to achieve our strategic objectives. The plan informs how the workstreams will cover multiple special delivery functions (SDF) to offer a more holistic approach, from patient engagement, service redesign, service inspections and signposting to how reporting and best practice will be shared locally, regionally and nationally.

HEALTHWATCH SALFORD
(A company limited by guarantee)

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2022

Objectives and activities (continued)

c. Activities undertaken to achieve objectives

- We heard from 1,152 people this year about their experiences of health and social care in Salford via our surveys and our projects.
- 1,627 people came to us for clear advice and signposting information about topics such as mental health and COVID-19, via our feedback and signposting service and by visiting the advice pages on our website.
- We published 5 reports about the improvements people would like to see to health and social care services. All of our reports are available to view on our website – paper copies can be requested from the office.
- 28 volunteers helped us to carry out our work. In total, they contributed 176 hours of their time to support our work.
- Face to face engagement with the public started again including the introduction of a Libraries Listening Tour across Salford.

d. Main activities undertaken to further the Company's purposes for the public benefit

Healthwatch Salford's main statutory functions and activities are to:

1. Obtain the views of people about their needs and experience of local health and social care services. Local Healthwatch make these views known to those involved in the commissioning and scrutiny of care services.
2. Make reports and make recommendations about how those services could or should be improved.
3. Promote and support the involvement of people in the monitoring, commissioning and provision of local health and social care services.
4. Provide information and advice to the public about accessing health and social care services and the options available to them.
5. Make the views and experiences of people known to Healthwatch England, helping us to carry out our role as national champion.
6. Make recommendations to Healthwatch England to advise the CQC to carry out special reviews or investigations into areas of concern.

Achievements and performance

a. Main achievements of the Company

The work of Healthwatch Salford continues to be supported by Salford City Council. Healthwatch Salford continue to be an independent organisation. During the year, the organisation made a deficit of £32,492 (2021: £34,050) which has resulted in a sum carried forward of £100,088 (2021: £132,580). Healthwatch Salford has been recognised by the National Centre for Diversity in being a top 100 most inclusive workplaces 2021. Healthwatch Salford is an accredited Living Wage employer.

HEALTHWATCH SALFORD
(A company limited by guarantee)

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2022

Financial review

a. Going concern

After making appropriate enquiries, the Trustees have a reasonable expectation that the Company has adequate resources to continue in operational existence for the foreseeable future. For this reason, they continue to adopt the going concern basis in preparing the financial statements. Further details regarding the adoption of the going concern basis can be found in the accounting policies.

b. Reserves policy

The Trustees are aware of the balance to be sought between having a reasonable amount in reserves to ensure the good running of Healthwatch Salford, and fulfilling our aims and objectives. The target level of reserves is defined as six months worth of running costs which equates to £90,000 (2021: 83,000) which would allow Healthwatch Salford the opportunity, if necessary, to wind down its statutory function and mitigate a shortfall in income without adversely affecting activities. As at 31 March 2022, free reserves stood at £100,088 (2021: £132,580), above target. The Trustees have replaced staff vacancies and expect free reserves to continue to reduce closer to the target level due to inflationary pressures.

Structure, governance and management

a. Constitution

Healthwatch Salford is registered as a charitable company limited by guarantee and was set up by a Memorandum of Association.

b. Methods of appointment or election of Trustees

The management of the Company is the responsibility of the Trustees who are elected and co-opted under the terms of the Memorandum of Association.

HEALTHWATCH SALFORD
(A company limited by guarantee)

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2022

Statement of Trustees' responsibilities

The Trustees (who are also the directors of the Company for the purposes of company law) are responsible for preparing the Trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year. Under company law, the Trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the Company and of its incoming resources and application of resources, including its income and expenditure, for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles of the Charities SORP (FRS 102);
- make judgments and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards (FRS 102) have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Company will continue in business.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the Company's transactions and disclose with reasonable accuracy at any time the financial position of the Company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the Company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Approved by order of the members of the board of Trustees on
and signed on their behalf by:



26/10/22

Philip Morgan
Chair

HEALTHWATCH SALFORD
(A company limited by guarantee)

**INDEPENDENT EXAMINER'S REPORT
FOR THE YEAR ENDED 31 MARCH 2022**

Independent Examiner's Report to the Trustees of Healthwatch Salford ('the Company')

I report to the charity Trustees on my examination of the accounts of the Company for the year ended 31 March 2022.

Responsibilities and Basis of Report

As the Trustees of the Company (and its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of the Company's accounts carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent Examiner's Statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

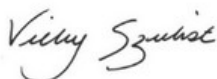
1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

This report is made solely to the Company's Trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. My work has been undertaken so that I might state to the Company's Trustees those matters I am required to state to them in an Independent examiner's report and for no other purpose. To the fullest extent permitted by law, I do not accept or assume responsibility to anyone other than the Company and the Company's Trustees as a body, for my work or for this report.

Signed:

Vicky Szulist ACA



Dated: 28 October 2022

Crowe UK LLP
3rd Floor
The Lexicon
Mount Street
Manchester
M2 5NT

HEALTHWATCH SALFORD
(A company limited by guarantee)

**STATEMENT OF FINANCIAL ACTIVITIES (INCORPORATING INCOME AND EXPENDITURE ACCOUNT)
FOR THE YEAR ENDED 31 MARCH 2022**

	Note	Unrestricted funds 2022 £	Total funds 2022 £	Total funds 2021 £
Income from:				
Charitable activities	5	175,520	175,520	166,520
Other income	6	-	-	25,000
Total income		175,520	175,520	191,520
Expenditure on:				
Charitable activities	7	208,012	208,012	157,470
Total expenditure		208,012	208,012	157,470
Net movement in funds		(32,492)	(32,492)	34,050
Reconciliation of funds:				
Total funds brought forward		132,580	132,580	98,530
Net movement in funds		(32,492)	(32,492)	34,050
Total funds carried forward		100,088	100,088	132,580

The Statement of Financial Activities includes all gains and losses recognised in the year.

The notes on pages 9 to 18 form part of these financial statements.

HEALTHWATCH SALFORD
(A company limited by guarantee)
REGISTERED NUMBER: 09563358

BALANCE SHEET
AS AT 31 MARCH 2022

	Note	2022 £	2021 £
Fixed assets			
Tangible assets	12	2,184	2,067
		<u>2,184</u>	<u>2,067</u>
Current assets			
Debtors	13	2,419	2,958
Cash at bank and in hand		109,111	135,339
		<u>111,530</u>	<u>138,297</u>
Creditors: amounts falling due within one year	14	(13,626)	(7,784)
Net current assets		<u>97,904</u>	<u>130,513</u>
Total net assets		<u><u>100,088</u></u>	<u><u>132,580</u></u>
Charity funds			
Restricted funds	15	-	-
Unrestricted funds	15	100,088	132,580
Total funds		<u><u>100,088</u></u>	<u><u>132,580</u></u>

The Company was entitled to exemption from audit under section 477 of the Companies Act 2006.

The members have not required the company to obtain an audit for the year in question in accordance with section 476 of Companies Act 2006.

The Trustees acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and preparation of financial statements.

The financial statements have been prepared in accordance with the provisions applicable to entities subject to the small companies regime.

The financial statements were approved and authorised for issue by the Trustees on 26.10.22 and signed on their behalf by:



Philip Morgan
Chair

The notes on pages 9 to 18 form part of these financial statements.

HEALTHWATCH SALFORD
(A company limited by guarantee)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022**

1. General information

Healthwatch Salford is a company limited by guarantee (Reg. No: 09563358), incorporated in England and Wales and is registered with the Charities Commission (Charity No: 1171170). The registered office can be found on page 1. The members of the company are the Trustees named on page . In the event of the being wound up, the liability in respect of the guarantee is limited to £1 per member of the company.

2. Accounting policies

2.1 Basis of preparation of financial statements

The financial statements have been prepared in accordance with the Charities SORP (FRS 102) - Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Healthwatch Salford meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy.

2.2 Going concern

Funding from the local council is reviewed on an annual basis has been secured until at least March 2023 but the total funding lasts until March 2025. On this basis, the trustees are satisfied that the charitable company has sufficient resources to continue operations for the foreseeable future and the financial statements have been prepared on a going concern basis. COVID-19 has affected the delivery of the work carried out at Healthwatch Salford but with funding for the next financial year being secured from the council and the reserves being strong, this has no impact on the going concern basis of the financial statements.

2.3 Income

All income is recognised once the Charitable Company has entitlement to the income, it is probable that the income will be received and the amount of income receivable can be measured reliably.

Other income is recognised in the period in which it is receivable and to the extent the goods have been provided or on completion of the service.

2.4 Expenditure

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is classified by activity. The costs of each activity are made up of the total of direct costs and shared costs, including support costs involved in undertaking each activity. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs which contribute to more than one activity and support costs which are not attributable to a single activity are apportioned between those activities on a basis consistent with the use of resources. Central staff costs are allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use.

HEALTHWATCH SALFORD
(A company limited by guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022

2. Accounting policies (continued)

2.4 Expenditure (continued)

Expenditure on charitable activities is incurred on directly undertaking the activities which further the Company's objectives, as well as any associated support costs.

All expenditure is inclusive of irrecoverable VAT.

2.5 Tangible fixed assets and depreciation

Tangible fixed assets costing £500 or more are capitalised and recognised when future economic benefits are probable and the cost or value of the asset can be measured reliably.

Tangible fixed assets are initially recognised at cost. After recognition, under the cost model, tangible fixed assets are measured at cost less accumulated depreciation and any accumulated impairment losses. All costs incurred to bring a tangible fixed asset into its intended working condition should be included in the measurement of cost.

Depreciation is charged so as to allocate the cost of tangible fixed assets less their residual value over their estimated useful lives, using the straight-line method.

Depreciation is provided on the following basis:

Computer equipment	- 33.3% straight line
--------------------	-----------------------

2.6 Debtors

Trade and other debtors are recognised at the settlement amount after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

2.7 Cash at bank and in hand

Cash at bank and in hand includes cash and short-term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

2.8 Liabilities and provisions

Liabilities are recognised when there is an obligation at the Balance sheet date as a result of a past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably.

Liabilities are recognised at the amount that the Company anticipates it will pay to settle the debt or the amount it has received as advanced payments for the goods or services it must provide.

Provisions are measured at the best estimate of the amounts required to settle the obligation. Where the effect of the time value of money is material, the provision is based on the present value of those amounts, discounted at the pre-tax discount rate that reflects the risks specific to the liability. The unwinding of the discount is recognised in the Statement of financial activities as a finance cost.

HEALTHWATCH SALFORD
(A company limited by guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022

2. Accounting policies (continued)

2.9 Financial instruments

The Company only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

2.10 Pensions

The Company operates a defined contribution pension scheme and the pension charge represents the amounts payable by the Company to the fund in respect of the year.

2.11 Fund accounting

General funds are unrestricted funds which are available for use at the discretion of the Trustees in furtherance of the general objectives of the Company and which have not been designated for other purposes.

3. Critical accounting estimates and areas of judgment

Estimates and judgments are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

Critical accounting estimates and assumptions:

The Company makes estimates and assumptions concerning the future. The resulting accounting estimates and assumptions will, by definition, seldom equal the related actual results. The estimates and assumptions that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year are discussed below.

4. Critical accounting estimates and areas of judgment

Estimates and judgments are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

Critical accounting estimates and assumptions:

The Company makes estimates and assumptions concerning the future. The resulting accounting estimates and assumptions will, by definition, seldom equal the related actual results. The estimates and assumptions that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year are discussed below.

HEALTHWATCH SALFORD
(A company limited by guarantee)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022**

5. Income from charitable activities

	Unrestricted funds 2022 £	Total funds 2022 £
Enabling communities to be heard	175,520	175,520

	<i>Unrestricted funds 2021 £</i>	<i>Total funds 2021 £</i>
Enabling communities to be heard	166,520	166,520

6. Other incoming resources

		Total funds 2022 £
	<i>Unrestricted funds 2021 £</i>	<i>Total funds 2021 £</i>
Engagement work	25,000	25,000

HEALTHWATCH SALFORD
(A company limited by guarantee)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022**

7. Analysis of expenditure on charitable activities

Summary by fund type

	Unrestricted funds 2022 £	Total funds 2022 £
Enabling communities to be heard	208,012	208,012

	<i>Unrestricted funds 2021 £</i>	<i>Total funds 2021 £</i>
Enabling communities to be heard	157,470	157,470

8. Analysis of expenditure by activities

	Activities undertaken directly 2022 £	Support costs 2022 £	Total funds 2022 £
Enabling communities to be heard	27,903	180,109	208,012

	<i>Activities undertaken directly 2021 £</i>	<i>Support costs 2021 £</i>	<i>Total funds 2021 £</i>
Enabling communities to be heard	18,267	139,203	157,470

HEALTHWATCH SALFORD
(A company limited by guarantee)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022**

8. Analysis of expenditure by activities (continued)

Analysis of support costs

	Enabling communitie s 2022 £	Total funds 2022 £
Staff costs	155,145	155,145
Depreciation	2,584	2,584
Carriage Costs	277	277
Staff Development	1,843	1,843
Rent	7,200	7,200
Communication	3,372	3,372
Professional Fees	1,476	1,476
Licences & Subscriptions	120	120
Accountancy Fees	7,028	7,028
Insurance	914	914
Bank Charges	150	150
	<u>180,109</u>	<u>180,109</u>
	<u><u>180,109</u></u>	<u><u>180,109</u></u>
	<i>Enabling communities 2021 £</i>	<i>Total funds 2021 £</i>
Staff costs	103,543	103,543
Depreciation	395	395
Carriage Costs	312	312
Staff Development	1,843	1,843
Rent	7,200	7,200
Communication	2,539	2,539
Professional Fees	17,453	17,453
Licences & Subscriptions	107	107
Accountancy Fees	5,388	5,388
Insurance	279	279
Bank Charges	144	144
	<u>139,203</u>	<u>139,203</u>
	<u><u>139,203</u></u>	<u><u>139,203</u></u>

HEALTHWATCH SALFORD
(A company limited by guarantee)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022**

8. Analysis of expenditure by activities (continued)

Analysis of support costs (continued)

9. Independent examiner's remuneration

	2022 £	2021 £
Fees payable to the Company's independent examiner for the independent examination of the Company's annual accounts	1,300	1,230

10. Staff costs

	2022 £	2021 £
Wages and salaries	143,192	96,668
Social security costs	8,856	4,244
Contribution to defined contribution pension schemes	3,097	2,631
	<u>155,145</u>	<u>103,543</u>

The average number of persons employed by the Company during the year was as follows:

	2022 No.	2021 No.
Average number of employees	<u>7</u>	<u>5</u>

No employee received remuneration amounting to more than £60,000 in either year.

The key management personnel of the charity comprises the trustees and the chief executive as listed on page 1. The total amount of employee benefits (including employer pension contributions) received by key management personnel was £39,517 (2021: £33,886).

11. Trustees' remuneration and expenses

	2022 £	2021 £
Philip Morgan	4,747	4,700

During the year ended 31 March 2022, expenses totalling £NIL were reimbursed or paid directly to Trustee (2021 - £25 to one Trustee). Expenses in 2021 reimbursed were for travel and postage costs.

HEALTHWATCH SALFORD
(A company limited by guarantee)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022**

12. Tangible fixed assets

	Computer equipment £
Cost or valuation	
At 1 April 2021	3,023
Additions	2,701
At 31 March 2022	<u>5,724</u>
Depreciation	
At 1 April 2021	956
Charge for the year	2,584
At 31 March 2022	<u>3,540</u>
Net book value	
At 31 March 2022	<u><u>2,184</u></u>
At 31 March 2021	<u><u>2,067</u></u>

13. Debtors

	2022 £	2021 £
Due within one year		
Other debtors	750	750
Prepayments and accrued income	1,669	2,208
	<u>2,419</u>	<u>2,958</u>

14. Creditors: Amounts falling due within one year

	2022 £	2021 £
Trade creditors	3,769	983
Other taxation and social security	3,538	3,594
Other creditors	3,600	488

HEALTHWATCH SALFORD
(A company limited by guarantee)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022**

14. Creditors: Amounts falling due within one year (continued)

	2022 £	2021 £
Accruals and deferred income	2,719	2,719
	<u>13,626</u>	<u>7,784</u>

15. Statement of funds

Statement of funds - current year

	Balance at 1 April 2021 £	Income £	Expenditure £	Balance at 31 March 2022 £
Unrestricted funds				
Reserves	<u>132,580</u>	<u>175,520</u>	<u>(208,012)</u>	<u>100,088</u>

Statement of funds - prior year

	Balance at 1 April 2020 £	Income £	Expenditure £	Balance at 31 March 2021 £
Unrestricted funds				
Reserves	<u>98,530</u>	<u>191,520</u>	<u>(157,470)</u>	<u>132,580</u>

HEALTHWATCH SALFORD
(A company limited by guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2022

16. Analysis of net assets between funds

Analysis of net assets between funds - current year

	Unrestricted funds 2022 £	Total funds 2022 £
Tangible fixed assets	2,184	2,184
Current assets	111,530	111,530
Creditors due within one year	(13,626)	(13,626)
Total	<u>100,088</u>	<u>100,088</u>

Analysis of net assets between funds - prior year

	<i>Unrestricted funds 2021 £</i>	<i>Total funds 2021 £</i>
Tangible fixed assets	2,067	2,067
Current assets	138,297	138,297
Creditors due within one year	(7,784)	(7,784)
Total	<u>132,580</u>	<u>132,580</u>

17. Pension commitments

The Charitable Company operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the Charitable Company in an independently administered fund. The pension cost charge represents contributions payable by the Charitable Company to the fund and amounted to £485 (2021 - £2,631) were payable to the fund at the balance sheet date and are included in creditors

18. Related party transactions

The Company has not entered into any related party transaction during the year, nor are there any outstanding balances owing between related parties and the Company at 31 March 2022.

Accounts

HEALTHWATCH SALFORD
(A company limited by guarantee)

UNAUDITED
TRUSTEES' REPORT AND FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021



HEALTHWATCH SALFORD
(A company limited by guarantee)

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HEALTHWATCH SALFORD
(A company limited by guarantee)

**REFERENCE AND ADMINISTRATIVE DETAILS OF THE COMPANY, ITS TRUSTEES AND ADVISERS
FOR THE YEAR ENDED 31 MARCH 2021**

Trustees	Philip Morgan, Chair Samantha Cook, Non-Exec Kate Simpson, Non-Exec David Backhouse, Non-Exec (deceased 3 September 2020) Julhas Ahmed, Non-Exec Jacqueline Leigh, Non-Exec
Company registered number	09563358
Charity registered number	1171170
Registered office	The Old Town Hall Irwell Place Eccles Manchester M30 0FN
Company secretary	Delana Lawson (resigned 12 June 2020) Alex Leach (appointed 5 August 2020)
Chief executive officer	Delana Lawson (resigned 12 June 2020) Alex Leach (appointed 5 August 2020)
Accountants	Crowe U.K. LLP Chartered Accountants 3rd floor The Lexicon Mount Street Manchester M2 5NT

HEALTHWATCH SALFORD
(A company limited by guarantee)

TRUSTEES' REPORT
FOR THE YEAR ENDED 31 MARCH 2021

The Trustees present their annual report together with the financial statements of the Company for the year 1 April 2020 to 31 March 2021. The Annual report serves the purposes of both a Trustees' report and a directors' report under company law. The Trustees confirm that the Annual report and financial statements of the charitable company comply with the current statutory requirements, the requirements of the charitable company's governing document and the provisions of the Statement of Recommended Practice (SORP) applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) (effective 1 January 2019).

Since the Company qualifies as small under section 382 of the Companies Act 2006, the Strategic report required of medium and large companies under the Companies Act 2006 (Strategic Report and Directors' Report) Regulations 2013 has been omitted.

Objectives and activities

a. Policies and objectives

Healthwatch Salford's aim is to ensure local people are at the heart of the planning and delivery of health and social care services in Salford.

In setting objectives and planning for activities, the Trustees have given due consideration to general guidance published by the Charity Commission relating to public benefit, including the guidance 'Public benefit: running a charity (PB2)'.

In setting objectives and planning for activities, the Trustees have given due consideration to general guidance published by the Charity Commission relating to public benefit, including the guidance 'Public benefit: running a charity (PB2)'.

b. Strategies for achieving objectives

Healthwatch Salford's strategy 2021 – 2024 sets out the organisation strategic objectives aligned to our vision statement of a health and care system that is accessible and equitable for everyone.

The strategic objectives are;

1. Seeking the views of people on their experience of needing or using health, public health and social care services.
2. Seeking the views of people whose voice and views are seldom heard and reduce the multiple barriers that some people face in being heard, we will then use their views to bring about improvements.
3. Acting on what we hear to bring about improvements in the health and care policy and practice.
4. A sustainable and high performing organisation.

Healthwatch Salford's business plan 2021 – 2022 informs the actions agreed to achieve our strategic objectives. The plan informs how the workstreams will cover multiple special delivery functions (SDF) to offer a more holistic approach, from patient engagement, service redesign, service inspections and signposting to how reporting and best practice will be shared locally, regionally and nationally.

HEALTHWATCH SALFORD
(A company limited by guarantee)

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2021

Objectives and activities (continued)

c. Activities undertaken to achieve objectives

We heard from 1525 people this year about their experiences of health and social care in Salford via our surveys and our feedback service.

We provided advice and information to 1820 people this year via our feedback signposting service and our website's advice and information pages.

We engaged with and supported 162 people during the COVID-19 pandemic this year with issues such as accessing the COVID-19 vaccine or for advice on where to receive support whilst shielding.

We published 7 reports about the improvements people would like to see to health and social care services. All of our reports are available for you to view on our website.

15 support articles have been uploaded onto our website providing information and advice about health and social care in Salford.

21 volunteers helped us to carry out our work. In total, they contributed 140 hours of their time to support our work.

d. Main activities undertaken to further the Company's purposes for the public benefit

Healthwatch Salford's main statutory functions and activities are to:

1. Obtain the views of people about their needs and experience of local health and social care services. Local Healthwatch make these views known to those involved in the commissioning and scrutiny of care services.
2. Make reports and make recommendations about how those services could or should be improved.
3. Promote and support the involvement of people in the monitoring, commissioning and provision of local health and social care services.
4. Provide information and advice to the public about accessing health and social care services and the options available to them.
5. Make the views and experiences of people known to Healthwatch England, helping us to carry out our role as national champion.
6. Make recommendations to Healthwatch England to advise the CQC to carry out special reviews or investigations into areas of concern.

Achievements and performance

a. Main achievements of the Company

The work of Healthwatch Salford continues to be supported by Salford City Council. Healthwatch Salford continue to be an independent organisation. During the year, the organisation made a surplus of £xx,xxx which has resulted in a sum carried forward of £xxx,xxx (2020: 98,529). Healthwatch Salford have been recognised by the National Centre for Diversity in being a top 100 most inclusive workplaces 2021. Healthwatch Salford have been highly commended in the Healthwatch England network awards 2020 for the impact made with partners.

HEALTHWATCH SALFORD
(A company limited by guarantee)

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2021

Financial review

a. Going concern

After making appropriate enquiries, the Trustees have a reasonable expectation that the Company has adequate resources to continue in operational existence for the foreseeable future. For this reason, they continue to adopt the going concern basis in preparing the financial statements. Further details regarding the adoption of the going concern basis can be found in the accounting policies.

b. Reserves policy

The Trustees are aware of the balance to be sought between having a reasonable amount in reserves to ensure the good running of Healthwatch Salford, and fulfilling our aims and objectives. The target level of reserves is defined as six months worth of running costs which equates to £83,000 which would allow Healthwatch Salford the opportunity, if necessary, to wind down its statutory function and mitigate a shortfall in income without adversely affecting activities. As at 31 March 2021, free reserves stood at £132,580, above target. The Trustees have replaced staff vacancies and expect free reserves to reduce closer to the target level.

Structure, governance and management

a. Constitution

Healthwatch Salford is registered as a charitable company limited by guarantee and was set up by a Memorandum of Association.

b. Methods of appointment or election of Trustees

The management of the Company is the responsibility of the Trustees who are elected and co-opted under the terms of the Memorandum of Association.

HEALTHWATCH SALFORD
(A company limited by guarantee)

TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2021

Statement of Trustees' responsibilities

The Trustees (who are also the directors of the Company for the purposes of company law) are responsible for preparing the Trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year. Under company law, the Trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the Company and of its incoming resources and application of resources, including its income and expenditure, for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles of the Charities SORP (FRS 102);
- make judgments and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards (FRS 102) have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Company will continue in business.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the Company's transactions and disclose with reasonable accuracy at any time the financial position of the Company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the Company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Approved by order of the members of the board of Trustees on
15 September 2021 and signed on their behalf by:



Philip Morgan
(Trustee)

HEALTHWATCH SALFORD
(A company limited by guarantee)

INDEPENDENT EXAMINER'S REPORT
FOR THE YEAR ENDED 31 MARCH 2021

Independent Examiner's Report to the Trustees of Healthwatch Salford ('the Company')

I report to the charity Trustees on my examination of the accounts of the Company for the year ended 31 March 2021.

Responsibilities and Basis of Report

As the Trustees of the Company (and its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of the Company's accounts carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent Examiner's Statement

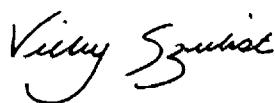
I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities [applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)].

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

This report is made solely to the Company's Trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. My work has been undertaken so that I might state to the Company's Trustees those matters I am required to state to them in an Independent examiner's report and for no other purpose. To the fullest extent permitted by law, I do not accept or assume responsibility to anyone other than the Company and the Company's Trustees as a body, for my work or for this report.

Signed:



Dated: 31st October 2021

HEALTHWATCH SALFORD
(A company limited by guarantee)

**STATEMENT OF FINANCIAL ACTIVITIES (INCORPORATING INCOME AND EXPENDITURE ACCOUNT)
FOR THE YEAR ENDED 31 MARCH 2021**

	Note	Unrestricted funds 2021 £	Total funds 2021 £	Total funds 2020 £
Income from:				
Charitable activities	4	166,520	166,520	166,520
Other income	5	25,000	25,000	2,990
Total income		191,520	191,520	169,510
Expenditure on:				
Charitable activities	6	157,470	157,470	152,947
Total expenditure		157,470	157,470	152,947
Net movement in funds		34,050	34,050	16,563
Reconciliation of funds:				
Total funds brought forward		98,530	98,530	81,967
Net movement in funds		34,050	34,050	16,563
Total funds carried forward		132,580	132,580	98,530

The Statement of Financial Activities includes all gains and losses recognised in the year.

The notes on pages 10 to 20 form part of these financial statements.

HEALTHWATCH SALFORD
(A company limited by guarantee)
REGISTERED NUMBER: 09563358

BALANCE SHEET
AS AT 31 MARCH 2021

	Note	2021 £	2020 £
Fixed assets			
Tangible assets	11	2,067	624
		<u>2,067</u>	<u>624</u>
Current assets			
Debtors	12	2,958	1,364
Cash at bank and in hand		135,339	108,135
		<u>138,297</u>	<u>109,499</u>
Creditors: amounts falling due within one year	13	(7,784)	(11,593)
Net current assets		<u>130,513</u>	<u>97,906</u>
Total assets less current liabilities		<u>132,580</u>	<u>98,530</u>
Net assets excluding pension asset		<u>132,580</u>	<u>98,530</u>
Total net assets		<u><u>132,580</u></u>	<u><u>98,530</u></u>

HEALTHWATCH SALFORD
(A company limited by guarantee)
REGISTERED NUMBER: 09563358

BALANCE SHEET (CONTINUED)
AS AT 31 MARCH 2021

	Note	2021 £	2020 £
Charity funds			
Restricted funds	15	-	-
Unrestricted funds	15	132,580	98,530
Total funds		<u>132,580</u>	<u>98,530</u>

The Company was entitled to exemption from audit under section 477 of the Companies Act 2006.

The members have not required the company to obtain an audit for the year in question in accordance with section 476 of Companies Act 2006.

The Trustees acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and preparation of financial statements.

The financial statements have been prepared in accordance with the provisions applicable to entities subject to the small companies regime.

The financial statements were approved and authorised for issue by the Trustees on 15 September 2021 and signed on their behalf by:



Philip Morgan

Trustee

The notes on pages 10 to 20 form part of these financial statements.

HEALTHWATCH SALFORD
(A company limited by guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021

1. General information

Healthwatch Salford is a company limited by guarantee (Reg. No: 09563358), incorporated in England and Wales and is registered with the Charities Commission (Charity No: 1171170). The registered office can be found on page 1. The members of the company are the Trustees named on page . In the event of the being wound up, the liability in respect of the guarantee is limited to £1 per member of the company.

2. Accounting policies

2.1 Basis of preparation of financial statements

The financial statements have been prepared in accordance with the Charities SORP (FRS 102) - Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Healthwatch Salford meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy.

2.2 Going concern

Funding from the local council is reviewed on an annual basis has been secured until at least March 2021. On this basis, the trustees are satisfied that the charitable company has sufficient resources to continue operations for the foreseeable future and the financial statements have been prepared on a going concern basis. COVID-19 has affected the delivery of the work carried out at Healthwatch Salford but with funding for the next financial year being secured from the council and the reserves being strong, this has no impact on the going concern basis of the financial statements.

2.3 Income

All income is recognised once the Charitable Company has entitlement to the income, it is probable that the income will be received and the amount of income receivable can be measured reliably.

Other income is recognised in the period in which it is receivable and to the extent the goods have been provided or on completion of the service.

2.4 Expenditure

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is classified by activity. The costs of each activity are made up of the total of direct costs and shared costs, including support costs involved in undertaking each activity. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs which contribute to more than one activity and support costs which are not attributable to a single activity are apportioned between those activities on a basis consistent with the use of resources. Central staff costs are allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use.

Expenditure on charitable activities is incurred on directly undertaking the activities which further the Company's objectives, as well as any associated support costs.

HEALTHWATCH SALFORD
(A company limited by guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021

2. Accounting policies (continued)

2.4 Expenditure (continued)

All expenditure is inclusive of irrecoverable VAT.

2.5 Tangible fixed assets and depreciation

Tangible fixed assets costing £500 or more are capitalised and recognised when future economic benefits are probable and the cost or value of the asset can be measured reliably.

Tangible fixed assets are initially recognised at cost. After recognition, under the cost model, tangible fixed assets are measured at cost less accumulated depreciation and any accumulated impairment losses. All costs incurred to bring a tangible fixed asset into its intended working condition should be included in the measurement of cost.

Depreciation is charged so as to allocate the cost of tangible fixed assets less their residual value over their estimated useful lives, using the straight-line method.

Depreciation is provided on the following basis:

Computer equipment	- 33.3% straight line
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2.6 Debtors

Trade and other debtors are recognised at the settlement amount after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

2.7 Cash at bank and in hand

Cash at bank and in hand includes cash and short-term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

2.8 Liabilities and provisions

Liabilities are recognised when there is an obligation at the Balance sheet date as a result of a past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably.

Liabilities are recognised at the amount that the Company anticipates it will pay to settle the debt or the amount it has received as advanced payments for the goods or services it must provide.

Provisions are measured at the best estimate of the amounts required to settle the obligation. Where the effect of the time value of money is material, the provision is based on the present value of those amounts, discounted at the pre-tax discount rate that reflects the risks specific to the liability. The unwinding of the discount is recognised in the Statement of financial activities as a finance cost.

HEALTHWATCH SALFORD
(A company limited by guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021

2. Accounting policies (continued)

2.9 Financial instruments

The Company only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

2.10 Pensions

The Company operates a defined contribution pension scheme and the pension charge represents the amounts payable by the Company to the fund in respect of the year.

2.11 Fund accounting

General funds are unrestricted funds which are available for use at the discretion of the Trustees in furtherance of the general objectives of the Company and which have not been designated for other purposes.

3. Critical accounting estimates and areas of judgment

Estimates and judgments are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

Critical accounting estimates and assumptions:

The Trustees do not consider that there are any critical accounting estimates and assumptions.

The Company makes estimates and assumptions concerning the future. The resulting accounting estimates and assumptions will, by definition, seldom equal the related actual results. The estimates and assumptions that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year are discussed below.

The Trustees do not consider there to be any estimates and assumptions concerning the future.

4. Income from charitable activities

	Unrestricted funds 2021 £	Total funds 2021 £
Enabling communities to be heard	166,520	166,520

HEALTHWATCH SALFORD
(A company limited by guarantee)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021**

4. Income from charitable activities (continued)

	<i>Unrestricted funds 2020 £</i>	<i>Total funds 2020 £</i>
Enabling communities to be heard	166,520	166,520

5. Other incoming resources

	Unrestricted funds 2021 £	Total funds 2021 £
Engagement work	25,000	25,000

	<i>Unrestricted funds 2020 £</i>	<i>Total funds 2020 £</i>
Engagement work	2,990	2,990

6. Analysis of expenditure on charitable activities

Summary by fund type

	Unrestricted funds 2021 £	Total funds 2021 £
Enabling communities to be heard	157,470	157,470

HEALTHWATCH SALFORD
(A company limited by guarantee)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021**

6. Analysis of expenditure on charitable activities (continued)

Summary by fund type (continued)

	<i>Unrestricted funds 2020 £</i>	<i>Total funds 2020 £</i>
Enabling communities to be heard	152,947	152,947

7. Analysis of expenditure by activities

	Activities undertaken directly 2021 £	Support costs 2021 £	Total funds 2021 £
Enabling communities to be heard	18,267	139,203	157,470

	<i>Activities undertaken directly 2020 £</i>	<i>Support costs 2020 £</i>	<i>Total funds 2020 £</i>
Enabling communities to be heard	22,316	130,631	152,947

HEALTHWATCH SALFORD
(A company limited by guarantee)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021**

7. Analysis of expenditure by activities (continued)

Analysis of support costs

	Enabling communities 2021 £	Total funds 2021 £
Staff costs	103,543	103,543
Depreciation	395	395
Carriage Costs	312	312
Staff Development	1,843	1,843
Rent	7,200	7,200
Communication	2,539	2,539
Professional Fees	17,453	17,453
Licences & Subscriptions	107	107
Accountancy Fees	5,388	5,388
Insurance	279	279
Bank Charges	144	144
	<u>139,203</u>	<u>139,203</u>

	<i>Enabling communities 2020 £</i>	<i>Total funds 2020 £</i>
Staff costs	105,778	105,778
Depreciation	187	187
Carriage Costs	312	312
Staff Development	6,283	6,283
Rent	7,200	7,200
Communication	2,213	2,213
Professional Fees	1,440	1,440
Licences & Subscriptions	543	543
Accountancy Fees	5,649	5,649
Insurance	827	827
Bank Charges	151	151
Sundry Expenses	48	48
	<u>130,631</u>	<u>130,631</u>

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021**Analysis of support costs (continued)**

	2021 £	2020 £
Fees payable to the Company's independent examiner for the independent examination of the Company's annual accounts	1,230	1,200

	2021 £	2020 £
Wages and salaries	96,668	97,307
Social security costs	4,244	5,701
Contribution to defined contribution pension schemes	2,631	2,770
	<u>103,543</u>	<u>105,778</u>

	2021 No.	2020 No.
Average number of employees	5	5

The key management personnel of the charity comprises the trustees and the chief executive as listed on page 1. The total amount of employee benefits (including employer pension contributions) received by key management personnel was £33,886 (2020: £40,844).

		2021 £	2020 £
Philip Morgan	Remuneration	4,700	4,622

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HEALTHWATCH SALFORD
(A company limited by guarantee)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021**

11. Tangible fixed assets

	Computer equipment £
Cost or valuation	
At 1 April 2020	1,185
Additions	1,838
At 31 March 2021	<u>3,023</u>
Depreciation	
At 1 April 2020	561
Charge for the year	395
At 31 March 2021	<u>956</u>
Net book value	
At 31 March 2021	<u><u>2,067</u></u>
At 31 March 2020	<u><u>624</u></u>

12. Debtors

	2021 £	2020 £
Due within one year		
Other debtors	750	-
Prepayments and accrued income	2,208	1,364
	<u>2,958</u>	<u>1,364</u>

13. Creditors: Amounts falling due within one year

	2021 £	2020 £
Trade creditors	983	5,572
Other taxation and social security	3,594	3,070
Other creditors	488	1,544

HEALTHWATCH SALFORD
(A company limited by guarantee)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021**

13. Creditors: Amounts falling due within one year (continued)

	2021	2020
	£	£
Accruals and deferred income	2,719	1,407
	<u>7,784</u>	<u>11,593</u>

14. Financial instruments

	2021	2020
	£	£
Financial assets		
Financial assets measured at amortised cost	<u>135,339</u>	<u>108,135</u>
	2021	2020
	£	£
Financial liabilities		
Financial liabilities measured at amortised cost	<u>4,190</u>	<u>8,523</u>

Financial assets measured at amortised cost comprise cash at bank, trade and other debtors.

Financial liabilities measured at amortised cost comprise trade and other creditors and accruals.

HEALTHWATCH SALFORD
(A company limited by guarantee)

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021**

15. Statement of funds

Statement of funds - current year

	Balance at 1 April 2020 £	Income £	Expenditure £	Balance at 31 March 2021 £
Unrestricted funds				
Reserves	98,530	191,520	(157,470)	132,580

Statement of funds - prior year

	Balance at 1 April 2019 £	Income £	Expenditure £	Balance at 31 March 2020 £
Unrestricted funds				
Reserves	81,967	169,510	(152,947)	98,530

16. Analysis of net assets between funds

Analysis of net assets between funds - current year

	Unrestricted funds 2021 £	Total funds 2021 £
Tangible fixed assets	2,067	2,067
Current assets	138,297	138,297
Creditors due within one year	(7,784)	(7,784)
Total	132,580	132,580

HEALTHWATCH SALFORD
(A company limited by guarantee)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021

16. Analysis of net assets between funds (continued)

Analysis of net assets between funds - prior year

	<i>Unrestricted funds 2020 £</i>	<i>Total funds 2020 £</i>
Tangible fixed assets	624	624
Current assets	109,499	109,499
Creditors due within one year	(11,593)	(11,593)
Total	<u>98,530</u>	<u>98,530</u>

17. Pension commitments

The Charitable Company operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the Charitable Company in an independently administered fund. The pension cost charge represents contributions payable by the Charitable Company to the fund and amounted to £2,631 (2020 - £2,771) were payable to the fund at the balance sheet date and are included in creditors

18. Related party transactions

The Company has not entered into any related party transaction during the year, nor are there any outstanding balances owing between related parties and the Company at 31 March 2021.