

Championing what matters to you

Healthwatch North Yorkshire
Annual Report 2021-22



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Message from our CEO

Reflecting on the last year and looking ahead to our future at Healthwatch North Yorkshire.

Firstly, I would like to thank our staff, volunteers and board members who have worked incredibly hard to make the last year an eventful year for us all. Alongside this, I would like to thank all the people across North Yorkshire who have shared their health and social care experiences with us, for example over the phone, by email, via our website, at our outdoor events or by taking part in our surveys and focus groups.

Without your insight we wouldn't have been able to make change happen and champion what matters to you.

Our relationships across health and social care have also been important to us and we have strived to continue building these across the system to ensure we play an instrumental role in bringing public insight and opinions to the forefront of decision making.

I would like to thank these colleagues for their cooperation, including those in; NHS Hospital Trusts (Acute & Mental Health), Clinical Commissioning Groups, North Yorkshire County Council, Primary Care, the Health & Care Partnerships in Humber & North Yorkshire and in West Yorkshire (including Craven), as well as those working in the Community Voluntary Sector.

I hope you enjoy reading our Annual Report for 2021-22 which provides a summary of the many things we have undertaken, achieved and will continue to champion over the coming year.

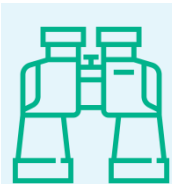


Ashley Green, Chief Executive Officer
Healthwatch North Yorkshire

About us

Your health and social care champion

Healthwatch North Yorkshire is your local health and social care champion. From Whitby to Craven and everywhere in between, we make sure NHS and social care leaders hear your voice and use your feedback to improve care. We can also help you to find reliable and trustworthy information and advice.



Our vision

A world where we can all get the health and care we need.



Our mission

To make sure people’s experiences help make health and care better.



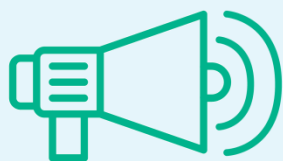
Our values

- Listening to people and making sure their voices are heard.
- Including everyone in the conversation – especially those who don’t always have their voice heard.
- Analysing different people’s experiences to learn how to improve care.
- Acting on feedback and driving change.
- Partnering with care providers, Government, and the voluntary sector – serving as the public’s independent advocate.

Our year in review

Find out how we have engaged and supported people.

Reaching out



3,304 people

shared their experiences of health and social care services with us, helping to raise awareness of issues and improve care.

76,207 visits to our website

from people who came to us for advice and information about topics such as COVID-19 and NHS dentistry.

Making a difference to care



We published

8 reports and briefings

about people's experiences and the improvements they would like to see.

Health and care that works for you



We're lucky to have

80

outstanding volunteers, who gave up **157 days** to make care better for our community.

We're funded by our local authority. In 2021-22 we received:

£167,459

Which is the same as the previous year.

We currently employ

5 staff

who help us carry out this work.

How we've made a difference throughout the year

These are some of the projects we worked on from April 2021 to March 2022.

Spring



We worked collaboratively across the county with partner organisations in for example Selby, Scarborough and Craven to hear from local people about their health and care concerns.



We updated our website to ensure we provided clear, consistent, and engaging content and added new accessibility features to make our website more accessible and user friendly to all.

Summer



When people struggled to access an NHS dentist, we called for radical reform of dental provision in our report. We also facilitated several focus groups to hear what people would want from their NHS dental practice.



We began to hear from young people about their experiences, including working in partnership with colleges and university to help steer our future work to influence improvements in young people's health and wellbeing.

Autumn



We worked in partnership with Healthwatch York to speak with care homes to find out what they thought the impact of mandatory COVID-19 vaccinations would have on their staff and services.



We developed a network of both organisations and individuals who share feedback with us on a regular basis and keep us informed of timely local health and social care issues.

Winter



We looked at the innovative ways care homes adapted their services during the pandemic. Our report highlighted the ways care homes worked to keep their residents safe and how these changes had a positive long-term effect.



We highlighted people's experiences of GP appointments and whilst there was much positive feedback, there were still some concerns about long waiting times to book appointments and a mixed response to using digital support.

Listening to your experiences

Services can't make improvements without hearing your views. That's why over the last year we have made listening to feedback from all areas of the community a priority. This allows us to understand the full picture and provide feedback to services to help them improve. We've heard from people who have completed our surveys, participated in our focus groups, contacted us by phone, spoken to us at outdoor events and contacted us by social media.



Understanding the real-time health and care issues

We set up our networks of organisations and individuals to give people the opportunity to share their experiences of health and social care services with us by completing a regular survey focused on a set topic.

We published our COVID-19 report (Sep 2021) followed by two pulse reports, and one pulse briefing in the year. Our first pulse report (Nov 2021) focused on *Delays to Treatment* and our first pulse briefing (Dec 2021) focused on *Access to GP Appointments*.

Our second pulse report (Feb 2022) focused on public experiences of *Mental Health and Well-Being*, as mental health was raised as the biggest issue of concern in our first pulse report.



61% of respondents

told us that they had experienced mental health or well-being issues in the past 12 months.

The key issues identified in our pulse report focusing on *Mental Health and Well-Being* included:

- Around 60% of the sample had experienced mental health issues, particularly anxiety and stress, exacerbated by COVID-19.
- Most people went to their GP as their first port of call regarding mental health. However, people had a mixed experience of seeing their GP.
- 53% of the sample did not seek any support.
- Some people found the support offered useful once they managed to access it, but there were several barriers that prevented people from accessing help, including long waiting times, staff attitudes, the stigma around mental health and impersonal care.
- A supportive network of family and friends, exercise and being in nature, a positive home or work environment and routine all helped to contribute towards positive mental health and well-being.

What difference did this make

We shared the report widely with stakeholders involved in the delivery and commissioning of mental health services. An example of the feedback we received can be seen below.



“Some really helpful information here and I think information that is vital to the mental health community transformation work. I am going to raise it at the co-creation programme board and ask how we can better use this information to inform our services.”

Sally Smith, Tees, Esk and Wear Valley NHS Foundation Trust



Call for radical reform of access to NHS dentistry

Thanks to people sharing their experiences of being unable to access an NHS dentist, we produced a report to highlight the key issues people across North Yorkshire are facing.

In August 2020, we published a report reviewing all public feedback we received from May 2020 to May 2021. The report included a review of 176 pieces feedback and signposting requests.

NHS dentistry has been a major area of concern for people across North Yorkshire and this report called for major, radical reform to the way that dentistry is commissioned. The lack of access to and availability to NHS dentistry has severely effected people, and it prompted an unprecedented response.

One of the main issues we heard was the lack of access to NHS dentists across North Yorkshire, and it is unsurprising that 83.5% of feedback we received relating to NHS dentistry was negative. Two other main issues we heard were related to long waiting times and concerns for children's oral health.



"COVID-19 has had a massive impact on how we can provide services. It means more time is required between patients – we must leave the room empty between patients for a deep clean. The PPE that we wear is time-consuming to put on and take off, as well as been exhausting to work with. This report by Healthwatch North Yorkshire demonstrates the need for improvements in the number and availability of NHS dentists."

- **Zafran Majid, Dental Practice Manager.**



What difference did this make

Due to our call for change, NHS England invited us to be a part of their procurement panel for new dental services in North Yorkshire where we have contributed to the review of public and patient engagement and accessibility to services.

The findings presented in the report contributed to the establishment of a new dental working group in the former West Yorkshire and Harrogate Health and Care Partnership, and to the work of the North Yorkshire County Council Health Scrutiny Board.

Additionally, due to our report and ongoing pressure by us and our Healthwatch colleagues in the region, we were invited to join a new Humber & North Yorkshire local dental network. Alongside this our report and public insight has helped to shape the development of a new NHS dental strategy for Yorkshire & Humber.

Three ways we have made a difference for the community

Throughout our work we gather information about health and social care by speaking to people about their experiences.

Working in partnership to hear more voices



We frequently work in partnership with other organisations to understand and amplify what is important to members of the public.

We supported North Yorkshire CCG to facilitate public events where people could have their questions answered on the provision of stroke services across the county. Alongside this we undertook a joint survey to hear from people who had experienced stroke care both at hospital and in the community to feed into the future delivery of stroke services. Additionally, we asked for public feedback on stroke services that we shared with the CCG, North Yorkshire County Council and the York & Scarborough NHS Hospitals Trust.

Getting services to involve the public



NHS England and NHS Improvement (NHSE&I) requested Healthwatch North Yorkshire's help in conducting public engagement as part of the procurement of NHS dentistry in the Scarborough and Robin Hoods Bay areas.

Working with NHSE&I we held three focus groups and undertook two surveys to ask for members of the public in Scarborough and Robin Hoods Bay to share their views with us on accessing NHS dentistry.

We heard from over 240 people, and we used the feedback to let NHS England and NHS Improvement know what local people wanted from NHS dental services in the areas.

Improving care over time



Change takes time. We often work behind the scenes with health and care services to consistently raise issues and push for changes.

Our volunteers (including trustees) have been involved in several local NHS projects to ensure that Healthwatch and the voice of local people are included in the development of new services. These include the redevelopment of Whitby Hospital which has been undergoing rapid transformation to ensure it meets the needs of the local community. Plus, the development of Catterick Integrated Care Campus in Richmondshire to support both the MoD personal and local population.

Advice and information

Healthwatch North Yorkshire is here for you. In times of worry or stress, we can provide confidential support and free information to help you understand your options and get the help you need.

This year we helped people by:

- Providing up to date information on COVID-19 and the vaccination programme
- Signposting people to relevant organisations
- Supporting the promotion of the NHS app
- Sharing public feedback with health and care providers across North Yorkshire to ensure people in North Yorkshire were heard



Making sure service users are listened to and understood

Over the past year we have received lots of feedback from members of the public who shared their experiences of getting COVID-19 vaccine.

We frequently signposted members of the public to people they could speak with about the vaccine, and the places they could go to have the COVID-19 vaccination.

We also built connections with those people organising the roll out of the vaccination and we regularly got in touch to share feedback or ask for further advice and information.

In one instance, we raised a concern about disabled access to the *Chain Lane Vaccination* centre in Knaresborough on behalf of the Ripon Disability Forum. The issues were noted, and the NHS service committed to providing clearer accessibility information, particularly for electric wheelchair users.



Dealing with the issues at hand

We provide monthly updates to our NHS Trusts and health and care providers to ensure they receive the latest feedback and issues that we have gathered.

Our updates include all the feedback we have heard directly via people getting in touch, at engagement events, focus groups, comments on surveys and indirectly via Care Opinion (another place that captures patient feedback).

All information is anonymous and shared by location and issue.

Pleasingly, those organisations that we send our updates to all respond to let us know what actions they have or are taking as a result of the feedback. Often issues and complaints are raised with teams, and actions agreed to deal with the specific issues.



Volunteers

We're supported by a team of amazing volunteers who are the heart of Healthwatch North Yorkshire. Thanks to their efforts in the community, we're able to understand what is working and what needs improving in the NHS and social care.

This year our volunteers:

- Helped gather experiences from people across North Yorkshire which informed our COVID-19 intelligence briefings.
- Attended public engagement events and spoke with members of the public.
- Raised awareness of our work by sharing our reports with their networks.
- Facilitated our focus groups and interviewed participants – making notes, and ensuring we had rich content for our reports.
- Attended meetings for Healthwatch North Yorkshire and fed back any key information to the team.





Patrick

"If you are thinking of volunteering, I would recommend Healthwatch North Yorkshire. You can contribute as much or little as you want whilst contributing to the local communities. You will also meet brilliant health and social care professionals and have engaging debates and discussions. But more importantly, you will be able to influence change for the better."



Shaun

"I volunteer for Healthwatch North Yorkshire because I like the concept of *"taking the nation's pulse"* by talking to patients about their health and social care experiences. By talking to people and gathering these experiences we can highlight health inequalities that would only become apparent after long periods or harmful incidents."



Agnes

"I became a trustee of Healthwatch North Yorkshire because as a parent of a child with a hearing impairment we have benefited for several years from the support and care of the NHS, and I wanted to give something back. Being a trustee has allowed me to see the importance that Healthwatch has in improving local care."



Do you feel inspired?

We are always on the lookout for new volunteers, so please get in touch today.



www.healthwatchnorthyorkshire.co.uk

[01423 788 128](tel:01423788128)

admin@hwny.co.uk

Finance and future priorities

To help us carry out our work we receive funding from our local authority under the Health and Social Care Act 2012.

Income		Expenditure	
Funding received from local authority	£167,459	Staff costs	£146,160
Additional funding	£17,600	Operational costs	£12,773
		Support and administration	£11,611
Total income	£185,059	Total expenditure	£170,544

Our priorities for 2022–23

1. **Work with partners across social care, including care homes, to listen to those people delivering & receiving care to support service improvements.** Including our enter & view programme and exploring the impact of workforce shortages on people and services.
2. **Listen to and gather the views of younger people to ensure they help to influence the design, delivery & commissioning of services they receive.** Involving, for example younger people, mental health providers and educational colleges.
3. **Listen to & gather the views & experiences of people to ensure they help to improve the provision & delivery of health & care services.** Prioritising work around NHS dental provision, helping people to receive the right health information for their needs, and ensuring that people have improved access and understanding of continence services.
4. **Work with key stakeholders & organisations to support & influence improvements in health & care services.** Including working with the newly established Integrated Care Systems in Humber & North Yorkshire and West Yorkshire (includes Craven).

Next steps

The pandemic has shone a stark light on the impact of existing inequalities when using health and care services, highlighting the importance of championing the voices of those who all too often go unheard.

Over the coming years, our goal is to help reduce these inequalities by making sure your voice is heard, and decision makers reduce the barriers you face, regardless of whether that’s because of where you live, income or race.

Statutory statement

About us

Healthwatch England, 2 Redman Place, Stratford, E20 1JQ.

Healthwatch North Yorkshire uses the Healthwatch Trademark when undertaking our statutory activities as covered by the licence agreement.



The way we work

Our Healthwatch board consists of 7 trustees who work on a voluntary basis to provide direction, oversight and scrutiny of our activities. Our board ensures that decisions about priority areas of work reflect the concerns and interests of our diverse local community. Through 2021/22 the board met ten times and made decisions on matters such as the recruitment of new trustees, our work with the new ICSs, and agreeing work priorities, such as working with care homes and younger people. The board also provided support and direction to the CEO and team.

We ensure wider public involvement in deciding our work priorities. This includes for example speaking with and involving our volunteers, using the feedback and issues that we have received to help shape our decisions. Listening to our partners and stakeholders in health and social care, as well as considering the opinions and concerns of those people and communities who are seldom heard or unrepresented.

Methods and systems used across the year's work to obtain people's views and experience.

We use a wide range of approaches to ensure that as many people as possible can provide us with insight about their experience of health and care services. During 2021/22 we have been available by phone, by email, provided a web-form on our website, attended virtual meetings of community groups and forums, provided our own virtual activities and engaged with the public through social media, outdoor events and community networks.

We ensure that this annual report is made available to as many members of the public and partner organisations as possible. We will publish it on our website, promote it across our engagement networks, share it on social media and with our volunteers, and promote it via our newsletters.

Responses to our reports and recommendations

We received much feedback and praise from health and social care providers, managers and commissioners about the reports and briefings that we shared with them. On the majority of occasions our findings and recommendations have been discussed and acted upon and have helped to influence service changes.

This year, due to the COVID-19 pandemic, we did not make use of our Enter and View powers. Consequently, no recommendations or other actions resulted from this area of activity. We will, however, be undertaking Enter and Views in the coming year.

Health and Wellbeing Board

Healthwatch North Yorkshire is represented on the North Yorkshire Health and Wellbeing Board by Ashley Green, Chief Executive Officer. During 2021/22 our representative has effectively carried out this role by contributing to discussions around strategic priorities and public involvement. Ashley has brought public insight and issues to the Board, including the effect that a lack of NHS dentists is having on the oral health of people in North Yorkshire.

2021-2022 Outcomes

Projects, Reports and Briefings	Impact
NHS dentistry in North Yorkshire: A review of public feedback 2020 – 2021 (Aug 2021).	<ol style="list-style-type: none">1. We received an increased media interest as a result of this report, including interviews with BBC radio York and Greatest Hits Yorkshire.2. We were invited to join the procurement process for new NHS services. This involved joining the procurement panel, with a focus on engagement and accessibility.3. The findings contributed to the establishment of a dental working group for West Yorkshire and Harrogate Health and Care Partnership.4. The findings contributed to the work of North Yorkshire County Council Health Scrutiny Board.5. We were invited to join a newly established Humber and North Yorkshire NHSE dental network.
Covid-19 in North Yorkshire April – July 2021 (Sep 2021).	<ol style="list-style-type: none">1. This report was shared with key stakeholders across the county, including the North Yorkshire County Council Covid outbreak advisory group.2. The Vale of York CCG used the findings on GP services to contribute to their primary care development.
Mandatory vaccinations in Care Homes – Briefing (Sep 2021).	<ol style="list-style-type: none">1. This briefing was welcomed by North Yorkshire County Council and supported their ongoing work around care home provision and development.2. We had significant media coverage and were interviewed on Yorkshire Coast News radio station.

Project / Activity Area	Impact
Public engagement in Scarborough and Robin Hood's Bay (Sep 2021).	<ol style="list-style-type: none"> 1. NHSE&I acted upon the public views we gathered on dentistry, for example in the provision of preventative dentistry for future commissioning of services.
Pulse report: public delays to treatment (Nov 2021).	<ol style="list-style-type: none"> 1. The report contributed to discussions within the Humber and North Yorkshire Health and Care partnership to improve waiting times and support people manage their health.
Pulse briefing: the public experiences of GP appointments (Dec 2021).	<ol style="list-style-type: none"> 1. This briefing led to discussions with North Yorkshire CCG and Vale of York CCG to explore wider engagement with the public around primary care provision and health professional access. 2. Our insight supported digital media campaigns by both the CCG's. 3. The briefing was shared and discussed at the Humber Coast and Vale digital inclusion partnership.
Care home's and COVID-19: lessons from an unprecedented time (Jan 2022).	<ol style="list-style-type: none"> 1. The report received praise from the North Yorkshire County Council and from the Independent Care group. 2. It was used as a tool to contribute to positive stories to attract and retrain social care staff and it was shared across the care sector to promote good practice.
Being healthy: ideas and reflections from Scarborough (Jan 2022).	<ol style="list-style-type: none"> 1. This report acted to support future work by the Healthier Communities programme in Scarborough by identifying public need and service development. 2. The report was presented and discussed at the NHS Scarborough and Ryedale Partnership Board.
Pulse report: the public experience of mental health and well-being (Feb 2022).	<ol style="list-style-type: none"> 1. We were interviewed by BBC Look North and local Greatest Hits Radio Yorkshire. 2. The report was discussed with Tees, Esk and Wear Valley NHS Foundation Trust (who deliver mental health services across the county), and the findings contributed to the community mental health transformation programme.



healthwatch

North Yorkshire

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 HealthwatchNY

 Healthwatch North Yorkshire

CHARITY REGISTRATION NUMBER: 1171152

Healthwatch North Yorkshire
Unaudited Financial Statements
31 March 2022

IAN CRISOP ACCOUNTANCY
Chartered accountants
Unit 1, Borough House Business Centre,
5 Borough Road, Richmond,
North Yorkshire
DL10 4SX

Healthwatch North Yorkshire

Financial Statements

Year ended 31 March 2022

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Healthwatch North Yorkshire

Trustees' Annual Report

Year ended 31 March 2022

The trustees present their report and the unaudited financial statements of the charity for the year ended 31 March 2022.

Reference and administrative details

Registered charity name	Healthwatch North Yorkshire
Charity registration number	1171152
Principal office	Jesmond House 33 Victoria Avenue Harrogate North Yorkshire

The trustees

J Bromfield	
R Peacock	
A F Crutchard	
P Southgate	
J Cunningham	
L Adams	(Appointed 11 February 2022)
L V Wolstenholme	(Appointed 11 February 2022)

Independent examiner	Mr R I Crisop FCA Unit 1, Borough House Business Centre, 5 Borough Road, Richmond, North Yorkshire DL10 4SX
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Structure, governance and management

The charity is a Charitable Incorporated Organisation (CIO) registered with the Charity Commission on 17th January 2017. The charity is managed by the board of trustees. Trustees are appointed for a term of 3 years.

New trustees receive an induction and briefing on their legal obligations under charitable law and the content of the constitution as well as management committee papers to familiarise themselves with their role and responsibilities.

Funding is granted through a grant from North Yorkshire County Council and earned income for time limited projects.

Healthwatch North Yorkshire

Trustees' Annual Report *(continued)*

Year ended 31 March 2022

Objectives and activities

The objects of the charity are:

- providing information and advice to the general public about local health and social care services;
- making the views and experiences of members of the general public known to health and social care providers and commissioners;
- enabling local people to have a voice in the development, delivery, improvement and equality of access to local health and care services and facilities; and
- providing training and the development of skills for volunteers and the wider community in understanding, scrutinising, reviewing and monitoring local health and care services and facilities.

Trustees have considered the Charity Commission's guidance on public benefit and believe that Healthwatch North Yorkshire meets the public benefit requirements in delivering the activities that contribute to the objects of the charity. The achievements are set out in this report detailing how we deliver our charitable objects and who the beneficiaries are.

Achievements and performance

This report highlights the key achievements of the charity in this year of operation and how it has met its charitable objectives.

Providing information and advice to the general public about local health and social care services

We engaged with a diverse wide range of voluntary organisations reaching older people, families and children, mental health users, veterans and carers. We engaged with the public via market stall events, fayres, summer shows and public sector consultation events.

Making the views and experiences of members of the general public known to health and social care providers and commissioners

Healthwatch North Yorkshire is a member of North Yorkshire Health & Wellbeing Board directly feeding back views and experiences to commissioners in health and social care. We have worked closely with local health and social care providers attending meetings at a strategic level and operational level. Our trustees, staff and volunteers attended public consultation events to hear public opinion and ensure those opinions are heard.

Enabling local people to have a voice in the development, delivery, improvement and equality of access to local health and care services and facilities

Providing training and the development of skills for volunteers and the wider community in understanding, scrutinising, reviewing and monitoring local health and care services and facilities

Healthwatch North Yorkshire

Trustees' Annual Report *(continued)*

Year ended 31 March 2022

Financial review

The trustees are satisfied with the financial position of the charity.

Reserves policy

Healthwatch North Yorkshire will work towards ensuring unrestricted funds are equivalent to 3 months running costs. This is to ensure we can provide financial stability and the means for the development of our required activities. The Board will annually review the amount of reserves that are required to ensure that they are adequate to fulfill our continuing obligations.

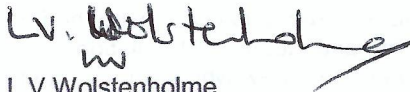
The trustees' annual report was approved on 16 January 2023 and signed on behalf of the board of trustees by:



J Bromfield
Trustee



L Adams
Trustee



L V Wolstenholme
Trustee

Healthwatch North Yorkshire

Independent Examiner's Report to the Trustees of Healthwatch North Yorkshire **Year ended 31 March 2022**

I report to the trustees on my examination of the financial statements of Healthwatch North Yorkshire ('the charity') for the year ended 31 March 2022.

Responsibilities and basis of report

As the trustees of the charity you are responsible for the preparation of the financial statements in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the charity's financial statements carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the charity as required by section 130 of the Act; or
2. the financial statements do not accord with those records; or
3. the financial statements do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Mr R I Crisop FCA
Independent Examiner

Unit 1, Borough House Business Centre,
5 Borough Road, Richmond,
North Yorkshire
DL10 4SX

16 January 2023

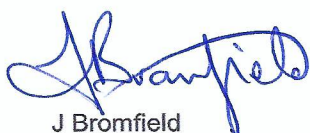
Healthwatch North Yorkshire

Statement of Financial Position

31 March 2022

	Note	2022 £	£	2021 £
Fixed assets				
Tangible fixed assets	11		3,060	5,757
Current assets				
Debtors	12	—		1,167
Cash at bank and in hand		<u>152,604</u>		<u>135,807</u>
		<u>152,604</u>		<u>136,974</u>
Creditors: amounts falling due within one year	13	<u>636</u>		<u>636</u>
Net current assets			<u>151,968</u>	<u>136,338</u>
Total assets less current liabilities			<u>155,028</u>	<u>142,095</u>
Net assets			<u>155,028</u>	<u>142,095</u>
Funds of the charity				
Unrestricted funds			<u>155,028</u>	<u>142,095</u>
Total charity funds	15		<u>155,028</u>	<u>142,095</u>

These financial statements were approved by the board of trustees and authorised for issue on 16 January 2023, and are signed on behalf of the board by:



J Bromfield
Trustee

L Adams
Trustee




L V Wolstenholme
Trustee

The notes on pages 7 to 13 form part of these financial statements.

Healthwatch North Yorkshire

Statement of Financial Activities

Year ended 31 March 2022

		2022		2021
	Note	Unrestricted funds £	Total funds £	Total funds £
Income and endowments				
Donations and legacies	4	185,059	185,059	167,459
Total income		<u>185,059</u>	<u>185,059</u>	<u>167,459</u>
Expenditure				
Expenditure on charitable activities	5,6	172,126	172,126	135,004
Total expenditure		<u>172,126</u>	<u>172,126</u>	<u>135,004</u>
Net income and net movement in funds		<u>12,933</u>	<u>12,933</u>	<u>32,455</u>
Reconciliation of funds				
Total funds brought forward		142,095	142,095	109,640
Total funds carried forward		<u>155,028</u>	<u>155,028</u>	<u>142,095</u>

The statement of financial activities includes all gains and losses recognised in the year.
All income and expenditure derive from continuing activities.

The notes on pages 7 to 13 form part of these financial statements.

Healthwatch North Yorkshire

Notes to the Financial Statements

Year ended 31 March 2022

1. General information

The charity is a public benefit entity and a registered charity in England and Wales and is unincorporated. The address of the principal office is Jesmond House, 33 Victoria Avenue, Harrogate North Yorkshire, HG1 5QE.

2. Statement of compliance

These financial statements have been prepared in compliance with FRS 102, 'The Financial Reporting Standard applicable in the UK and the Republic of Ireland', the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (Charities SORP (FRS 102)) and the Charities Act 2011.

3. Accounting policies

Basis of preparation

The financial statements have been prepared on the historical cost basis, as modified by the revaluation of certain financial assets and liabilities and investment properties measured at fair value through income or expenditure.

The financial statements are prepared in sterling, which is the functional currency of the entity.

Going concern

There are no material uncertainties about the charity's ability to continue.

Judgements and key sources of estimation uncertainty

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the amounts reported. These estimates and judgements are continually reviewed and are based on experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

Fund accounting

Unrestricted funds are available for use at the discretion of the trustees to further any of the charity's purposes.

Designated funds are unrestricted funds earmarked by the trustees for particular future project or commitment.

Restricted funds are subjected to restrictions on their expenditure declared by the donor or through the terms of an appeal, and fall into one of two sub-classes: restricted income funds or endowment funds.

Healthwatch North Yorkshire

Notes to the Financial Statements *(continued)*

Year ended 31 March 2022

3. Accounting policies *(continued)*

Incoming resources

All incoming resources are included in the statement of financial activities when entitlement has passed to the charity; it is probable that the economic benefits associated with the transaction will flow to the charity and the amount can be reliably measured. The following specific policies are applied to particular categories of income:

- income from donations or grants is recognised when there is evidence of entitlement to the gift, receipt is probable and its amount can be measured reliably.
- legacy income is recognised when receipt is probable and entitlement is established.
- income from donated goods is measured at the fair value of the goods unless this is impractical to measure reliably, in which case the value is derived from the cost to the donor or the estimated resale value. Donated facilities and services are recognised in the accounts when received if the value can be reliably measured. No amounts are included for the contribution of general volunteers.
- income from contracts for the supply of services is recognised with the delivery of the contracted service. This is classified as unrestricted funds unless there is a contractual requirement for it to be spent on a particular purpose and returned if unspent, in which case it may be regarded as restricted.

Resources expended

Expenditure is recognised on an accruals basis as a liability is incurred. Expenditure includes any VAT which cannot be fully recovered, and is classified under headings of the statement of financial activities to which it relates:

- expenditure on raising funds includes the costs of all fundraising activities, events, non-charitable trading activities, and the sale of donated goods.
- expenditure on charitable activities includes all costs incurred by a charity in undertaking activities that further its charitable aims for the benefit of its beneficiaries, including those support costs and costs relating to the governance of the charity apportioned to charitable activities.
- other expenditure includes all expenditure that is neither related to raising funds for the charity nor part of its expenditure on charitable activities.

All costs are allocated to expenditure categories reflecting the use of the resource. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs are apportioned between the activities they contribute to on a reasonable, justifiable and consistent basis.

Tangible assets

Tangible assets are initially recorded at cost, and subsequently stated at cost less any accumulated depreciation and impairment losses. Any tangible assets carried at revalued amounts are recorded at the fair value at the date of revaluation less any subsequent accumulated depreciation and subsequent accumulated impairment losses.

Healthwatch North Yorkshire

Notes to the Financial Statements *(continued)*

Year ended 31 March 2022

3. Accounting policies *(continued)*

Tangible assets *(continued)*

An increase in the carrying amount of an asset as a result of a revaluation, is recognised in other recognised gains and losses, unless it reverses a charge for impairment that has previously been recognised as expenditure within the statement of financial activities. A decrease in the carrying amount of an asset as a result of revaluation, is recognised in other recognised gains and losses, except to which it offsets any previous revaluation gain, in which case the loss is shown within other recognised gains and losses on the statement of financial activities.

Depreciation

Depreciation is calculated so as to write off the cost or valuation of an asset, less its residual value, over the useful economic life of that asset as follows:

Fixtures, equipment etc. - 20% straight line

Impairment of fixed assets

A review for indicators of impairment is carried out at each reporting date, with the recoverable amount being estimated where such indicators exist. Where the carrying value exceeds the recoverable amount, the asset is impaired accordingly. Prior impairments are also reviewed for possible reversal at each reporting date.

For the purposes of impairment testing, when it is not possible to estimate the recoverable amount of an individual asset, an estimate is made of the recoverable amount of the cash-generating unit to which the asset belongs. The cash-generating unit is the smallest identifiable group of assets that includes the asset and generates cash inflows that largely independent of the cash inflows from other assets or groups of assets.

For impairment testing of goodwill, the goodwill acquired in a business combination is, from the acquisition date, allocated to each of the cash-generating units that are expected to benefit from the synergies of the combination, irrespective of whether other assets or liabilities of the charity are assigned to those units.

Financial instruments

A financial asset or a financial liability is recognised only when the charity becomes a party to the contractual provisions of the instrument.

Basic financial instruments are initially recognised at the amount receivable or payable including any related transaction costs.

Current assets and current liabilities are subsequently measured at the cash or other consideration expected to be paid or received and not discounted.

Debt instruments are subsequently measured at amortised cost.

Where investments in shares are publicly traded or their fair value can otherwise be measured reliably, the investment is subsequently measured at fair value with changes in fair value recognised in income and expenditure. All other such investments are subsequently measured at cost less impairment.

Healthwatch North Yorkshire

Notes to the Financial Statements *(continued)*

Year ended 31 March 2022

3. Accounting policies *(continued)*

Financial instruments *(continued)*

Other financial instruments, including derivatives, are initially recognised at fair value, unless payment for an asset is deferred beyond normal business terms or financed at a rate of interest that is not a market rate, in which case the asset is measured at the present value of the future payments discounted at a market rate of interest for a similar debt instrument.

Other financial instruments are subsequently measured at fair value, with any changes recognised in the statement of financial activities, with the exception of hedging instruments in a designated hedging relationship.

Financial assets that are measured at cost or amortised cost are reviewed for objective evidence of impairment at the end of each reporting date. If there is objective evidence of impairment, an impairment loss is recognised under the appropriate heading in the statement of financial activities in which the initial gain was recognised.

For all equity instruments regardless of significance, and other financial assets that are individually significant, these are assessed individually for impairment. Other financial assets are either assessed individually or grouped on the basis of similar credit risk characteristics.

Any reversals of impairment are recognised immediately, to the extent that the reversal does not result in a carrying amount of the financial asset that exceeds what the carrying amount would have been had the impairment not previously been recognised.

Defined contribution plans

Contributions to defined contribution plans are recognised as an expense in the period in which the related service is provided. Prepaid contributions are recognised as an asset to the extent that the prepayment will lead to a reduction in future payments or a cash refund.

When contributions are not expected to be settled wholly within 12 months of the end of the reporting date in which the employees render the related service, the liability is measured on a discounted present value basis. The unwinding of the discount is recognised as an expense in the period in which it arises.

4. Donations and legacies

	Unrestricted Funds £	Total Funds 2022 £	Unrestricted Funds £	Total Funds 2021 £
Grants				
NYCC service grant	167,459	167,459	167,459	167,459
Other grants	17,600	17,600	—	—
	<u>185,059</u>	<u>185,059</u>	<u>167,459</u>	<u>167,459</u>

5. Expenditure on charitable activities by fund type

	Unrestricted Funds £	Total Funds 2022 £	Unrestricted Funds £	Total Funds 2021 £
Charitable activity	<u>172,126</u>	<u>172,126</u>	<u>135,004</u>	<u>135,004</u>

Healthwatch North Yorkshire

Notes to the Financial Statements *(continued)*

Year ended 31 March 2022

6. Expenditure on charitable activities by activity type

	Activities undertaken directly £	Total funds 2022 £	Total fund 2021 £
Charitable activity	<u>172,126</u>	<u>172,126</u>	<u>135,004</u>

7. Net income

Net income is stated after charging/(crediting):

	2022 £	2021 £
Depreciation of tangible fixed assets	<u>2,697</u>	<u>2,697</u>

8. Independent examination fees

	2022 £	2021 £
Fees payable to the independent examiner for: Independent examination of the financial statements	<u>660</u>	<u>636</u>

9. Staff costs

The average head count of employees during the year was 5 (2021: 5).

No employee received employee benefits of more than £60,000 during the year (2021: Nil).

10. Trustee remuneration and expenses

No remuneration or other benefits from employment with the charity or a related entity were received by the trustees.

11. Tangible fixed assets

	Equipment £	Total £
Cost		
At 1 April 2021 and 31 March 2022	<u>14,207</u>	<u>14,207</u>
Depreciation		
At 1 April 2021	8,450	8,450
Charge for the year	<u>2,697</u>	<u>2,697</u>
At 31 March 2022	<u>11,147</u>	<u>11,147</u>
Carrying amount		
At 31 March 2022	<u>3,060</u>	<u>3,060</u>
At 31 March 2021	<u>5,757</u>	<u>5,757</u>

Healthwatch North Yorkshire

Notes to the Financial Statements *(continued)*

Year ended 31 March 2022

12. Debtors

	2022	2021
	£	£
Prepayments and accrued income	<u>—</u>	<u>1,167</u>

13. Creditors: amounts falling due within one year

	2022	2021
	£	£
Accruals and deferred income	<u>636</u>	<u>636</u>

14. Pensions and other post retirement benefits

Defined contribution plans

The amount recognised in income or expenditure as an expense in relation to defined contribution plans was £3,184 (2021: £1,854).

15. Analysis of charitable funds

Unrestricted funds

	At 1 April 2021	Income	Expenditure	At 31 March 2022
	£	£	£	£
General funds	<u>142,095</u>	<u>185,059</u>	<u>(172,126)</u>	<u>155,028</u>

	At 1 April 2020	Income	Expenditure	At 31 March 2021
	£	£	£	£
General funds	<u>109,640</u>	<u>167,459</u>	<u>(135,004)</u>	<u>142,095</u>

Healthwatch North Yorkshire

Notes to the Financial Statements *(continued)*

Year ended 31 March 2022

16. Analysis of net assets between funds

	Unrestricted Funds	Total Funds
	£	£
Tangible fixed assets	3,060	3,060
Current assets	152,604	152,604
Creditors less than 1 year	(636)	(636)
Net assets	155,028	155,028

	Unrestricted Funds	Total Funds
	£	£
Tangible fixed assets	5,757	5,757
Current assets	136,974	136,974
Creditors less than 1 year	(636)	(636)
Net assets	142,095	142,095

Healthwatch North Yorkshire

Management Information

Year ended 31 March 2022

The following pages do not form part of the financial statements.

Healthwatch North Yorkshire

Detailed Statement of Financial Activities

Year ended 31 March 2022

	2022 £	2021 £
Income and endowments		
Donations and legacies		
NYCC service grant	167,459	167,459
Other grants	17,600	—
	<u>185,059</u>	<u>167,459</u>
Total income	<u>185,059</u>	<u>167,459</u>
Expenditure		
Expenditure on charitable activities		
Wages/salaries inc fees	140,922	113,915
Pension costs	3,184	1,854
Subs & publications	1,902	643
Sundry expenses	176	150
Insurance	1,503	1,067
Staff travel and expenses	3,581	2,279
Repairs and software maintenance	6,556	3,718
Volunteer travel expenses	72	73
Legal, professional and consultancy fees	2,407	5,271
Trustees expenses	560	436
Office rent, broadband and phone	3,341	1,687
Depreciation	2,697	2,697
Bank charges	96	69
Printing, stationery and postage	3,306	317
Marketing and publicity	353	165
Room hire and hospitality	1,470	663
	<u>172,126</u>	<u>135,004</u>
Total expenditure	<u>172,126</u>	<u>135,004</u>
Net income	<u>12,933</u>	<u>32,455</u>

Healthwatch North Yorkshire

Notes to the Detailed Statement of Financial Activities

Year ended 31 March 2022

	2022 £	2021 £
Expenditure on charitable activities		
Activity type 1		
<i>Activities undertaken directly</i>		
Wages/salaries inc fees	140,922	113,915
Pension costs	3,184	1,854
Subs & publications	1,902	643
Sundry expenses	176	150
Insurance	1,503	1,067
Staff travel and expenses	3,581	2,279
Repairs and software maintenance	6,556	3,718
Volunteer travel expenses	72	73
Legal, professional and consultancy fees	2,407	5,271
Trustees expenses	560	436
Office rent, broadband and phone	3,341	1,687
Depreciation	2,697	2,697
Bank charges	96	69
Printing, stationery and postage	3,306	317
Marketing and publicity	353	165
Room hire and hospitality	1,470	663
	<u>172,126</u>	<u>135,004</u>
Expenditure on charitable activities	<u>172,126</u>	<u>135,004</u>

CHARITY REGISTRATION NUMBER: 1171152

Healthwatch North Yorkshire
Unaudited Financial Statements
31 March 2022

IAN CRISOP ACCOUNTANCY
Chartered accountants
Unit 1, Borough House Business Centre,
5 Borough Road, Richmond,
North Yorkshire
DL10 4SX

Healthwatch North Yorkshire

Financial Statements

Year ended 31 March 2022

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Trustees' annual report	1
Independent examiner's report to the trustees	4
Statement of financial activities	5
Statement of financial position	6
Notes to the financial statements	7
The following pages do not form part of the financial statements	
Detailed statement of financial activities	15
Notes to the detailed statement of financial activities	16

Healthwatch North Yorkshire

Trustees' Annual Report

Year ended 31 March 2022

The trustees present their report and the unaudited financial statements of the charity for the year ended 31 March 2022.

Reference and administrative details

Registered charity name	Healthwatch North Yorkshire
Charity registration number	1171152
Principal office	Jesmond House 33 Victoria Avenue Harrogate North Yorkshire

The trustees

J Bromfield	
R Peacock	
A F Crutchard	
P Southgate	
J Cunningham	
L Adams	(Appointed 11 February 2022)
L V Wolstenholme	(Appointed 11 February 2022)

Independent examiner	Mr R I Crisop FCA Unit 1, Borough House Business Centre, 5 Borough Road, Richmond, North Yorkshire DL10 4SX
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Structure, governance and management

The charity is a Charitable Incorporated Organisation (CIO) registered with the Charity Commission on 17th January 2017. The charity is managed by the board of trustees. Trustees are appointed for a term of 3 years.

New trustees receive an induction and briefing on their legal obligations under charitable law and the content of the constitution as well as management committee papers to familiarise themselves with their role and responsibilities.

Funding is granted through a grant from North Yorkshire County Council and earned income for time limited projects.

Healthwatch North Yorkshire

Trustees' Annual Report *(continued)*

Year ended 31 March 2022

Objectives and activities

The objects of the charity are:

- providing information and advice to the general public about local health and social care services;
- making the views and experiences of members of the general public known to health and social care providers and commissioners;
- enabling local people to have a voice in the development, delivery, improvement and equality of access to local health and care services and facilities; and
- providing training and the development of skills for volunteers and the wider community in understanding, scrutinising, reviewing and monitoring local health and care services and facilities.

Trustees have considered the Charity Commission's guidance on public benefit and believe that Healthwatch North Yorkshire meets the public benefit requirements in delivering the activities that contribute to the objects of the charity. The achievements are set out in this report detailing how we deliver our charitable objects and who the beneficiaries are.

Achievements and performance

This report highlights the key achievements of the charity in this year of operation and how it has met its charitable objectives.

Providing information and advice to the general public about local health and social care services

We engaged with a diverse wide range of voluntary organisations reaching older people, families and children, mental health users, veterans and carers. We engaged with the public via market stall events, fayres, summer shows and public sector consultation events.

Making the views and experiences of members of the general public known to health and social care providers and commissioners

Healthwatch North Yorkshire is a member of North Yorkshire Health & Wellbeing Board directly feeding back views and experiences to commissioners in health and social care. We have worked closely with local health and social care providers attending meetings at a strategic level and operational level. Our trustees, staff and volunteers attended public consultation events to hear public opinion and ensure those opinions are heard.

Enabling local people to have a voice in the development, delivery, improvement and equality of access to local health and care services and facilities

Providing training and the development of skills for volunteers and the wider community in understanding, scrutinising, reviewing and monitoring local health and care services and facilities

Healthwatch North Yorkshire

Trustees' Annual Report *(continued)*

Year ended 31 March 2022

Financial review

The trustees are satisfied with the financial position of the charity.

Reserves policy

Healthwatch North Yorkshire will work towards ensuring unrestricted funds are equivalent to 3 months running costs. This is to ensure we can provide financial stability and the means for the development of our required activities. The Board will annually review the amount of reserves that are required to ensure that they are adequate to fulfill our continuing obligations.

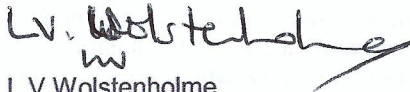
The trustees' annual report was approved on 16 January 2023 and signed on behalf of the board of trustees by:



J Bromfield
Trustee



L Adams
Trustee



L V Wolstenholme
Trustee

Healthwatch North Yorkshire

Independent Examiner's Report to the Trustees of Healthwatch North Yorkshire **Year ended 31 March 2022**

I report to the trustees on my examination of the financial statements of Healthwatch North Yorkshire ('the charity') for the year ended 31 March 2022.

Responsibilities and basis of report

As the trustees of the charity you are responsible for the preparation of the financial statements in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the charity's financial statements carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the charity as required by section 130 of the Act; or
2. the financial statements do not accord with those records; or
3. the financial statements do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Mr R I Crisop FCA
Independent Examiner

Unit 1, Borough House Business Centre,
5 Borough Road, Richmond,
North Yorkshire
DL10 4SX

16 January 2023

Healthwatch North Yorkshire

Statement of Financial Position

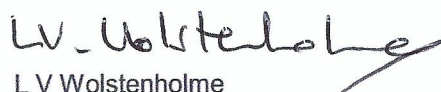
31 March 2022

	Note	2022 £	£	2021 £
Fixed assets				
Tangible fixed assets	11		3,060	5,757
Current assets				
Debtors	12	—		1,167
Cash at bank and in hand		<u>152,604</u>		<u>135,807</u>
		<u>152,604</u>		<u>136,974</u>
Creditors: amounts falling due within one year	13	<u>636</u>		<u>636</u>
Net current assets			<u>151,968</u>	<u>136,338</u>
Total assets less current liabilities			<u>155,028</u>	<u>142,095</u>
Net assets			<u>155,028</u>	<u>142,095</u>
Funds of the charity				
Unrestricted funds			<u>155,028</u>	<u>142,095</u>
Total charity funds	15		<u>155,028</u>	<u>142,095</u>

These financial statements were approved by the board of trustees and authorised for issue on 16 January 2023, and are signed on behalf of the board by:


J Bromfield
Trustee


L Adams
Trustee


L V Wolstenholme
Trustee

The notes on pages 7 to 13 form part of these financial statements.

Healthwatch North Yorkshire

Statement of Financial Activities

Year ended 31 March 2022

		2022		2021
	Note	Unrestricted funds £	Total funds £	Total funds £
Income and endowments				
Donations and legacies	4	185,059	185,059	167,459
Total income		<u>185,059</u>	<u>185,059</u>	<u>167,459</u>
Expenditure				
Expenditure on charitable activities	5,6	172,126	172,126	135,004
Total expenditure		<u>172,126</u>	<u>172,126</u>	<u>135,004</u>
Net income and net movement in funds		<u>12,933</u>	<u>12,933</u>	<u>32,455</u>
Reconciliation of funds				
Total funds brought forward		142,095	142,095	109,640
Total funds carried forward		<u>155,028</u>	<u>155,028</u>	<u>142,095</u>

The statement of financial activities includes all gains and losses recognised in the year.
All income and expenditure derive from continuing activities.

The notes on pages 7 to 13 form part of these financial statements.

Healthwatch North Yorkshire

Notes to the Financial Statements

Year ended 31 March 2022

1. General information

The charity is a public benefit entity and a registered charity in England and Wales and is unincorporated. The address of the principal office is Jesmond House, 33 Victoria Avenue, Harrogate North Yorkshire, HG1 5QE.

2. Statement of compliance

These financial statements have been prepared in compliance with FRS 102, 'The Financial Reporting Standard applicable in the UK and the Republic of Ireland', the Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (Charities SORP (FRS 102)) and the Charities Act 2011.

3. Accounting policies

Basis of preparation

The financial statements have been prepared on the historical cost basis, as modified by the revaluation of certain financial assets and liabilities and investment properties measured at fair value through income or expenditure.

The financial statements are prepared in sterling, which is the functional currency of the entity.

Going concern

There are no material uncertainties about the charity's ability to continue.

Judgements and key sources of estimation uncertainty

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the amounts reported. These estimates and judgements are continually reviewed and are based on experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

Fund accounting

Unrestricted funds are available for use at the discretion of the trustees to further any of the charity's purposes.

Designated funds are unrestricted funds earmarked by the trustees for particular future project or commitment.

Restricted funds are subjected to restrictions on their expenditure declared by the donor or through the terms of an appeal, and fall into one of two sub-classes: restricted income funds or endowment funds.

Healthwatch North Yorkshire

Notes to the Financial Statements *(continued)*

Year ended 31 March 2022

3. Accounting policies *(continued)*

Incoming resources

All incoming resources are included in the statement of financial activities when entitlement has passed to the charity; it is probable that the economic benefits associated with the transaction will flow to the charity and the amount can be reliably measured. The following specific policies are applied to particular categories of income:

- income from donations or grants is recognised when there is evidence of entitlement to the gift, receipt is probable and its amount can be measured reliably.
- legacy income is recognised when receipt is probable and entitlement is established.
- income from donated goods is measured at the fair value of the goods unless this is impractical to measure reliably, in which case the value is derived from the cost to the donor or the estimated resale value. Donated facilities and services are recognised in the accounts when received if the value can be reliably measured. No amounts are included for the contribution of general volunteers.
- income from contracts for the supply of services is recognised with the delivery of the contracted service. This is classified as unrestricted funds unless there is a contractual requirement for it to be spent on a particular purpose and returned if unspent, in which case it may be regarded as restricted.

Resources expended

Expenditure is recognised on an accruals basis as a liability is incurred. Expenditure includes any VAT which cannot be fully recovered, and is classified under headings of the statement of financial activities to which it relates:

- expenditure on raising funds includes the costs of all fundraising activities, events, non-charitable trading activities, and the sale of donated goods.
- expenditure on charitable activities includes all costs incurred by a charity in undertaking activities that further its charitable aims for the benefit of its beneficiaries, including those support costs and costs relating to the governance of the charity apportioned to charitable activities.
- other expenditure includes all expenditure that is neither related to raising funds for the charity nor part of its expenditure on charitable activities.

All costs are allocated to expenditure categories reflecting the use of the resource. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs are apportioned between the activities they contribute to on a reasonable, justifiable and consistent basis.

Tangible assets

Tangible assets are initially recorded at cost, and subsequently stated at cost less any accumulated depreciation and impairment losses. Any tangible assets carried at revalued amounts are recorded at the fair value at the date of revaluation less any subsequent accumulated depreciation and subsequent accumulated impairment losses.

Healthwatch North Yorkshire

Notes to the Financial Statements *(continued)*

Year ended 31 March 2022

3. Accounting policies *(continued)*

Tangible assets *(continued)*

An increase in the carrying amount of an asset as a result of a revaluation, is recognised in other recognised gains and losses, unless it reverses a charge for impairment that has previously been recognised as expenditure within the statement of financial activities. A decrease in the carrying amount of an asset as a result of revaluation, is recognised in other recognised gains and losses, except to which it offsets any previous revaluation gain, in which case the loss is shown within other recognised gains and losses on the statement of financial activities.

Depreciation

Depreciation is calculated so as to write off the cost or valuation of an asset, less its residual value, over the useful economic life of that asset as follows:

Fixtures, equipment etc. - 20% straight line

Impairment of fixed assets

A review for indicators of impairment is carried out at each reporting date, with the recoverable amount being estimated where such indicators exist. Where the carrying value exceeds the recoverable amount, the asset is impaired accordingly. Prior impairments are also reviewed for possible reversal at each reporting date.

For the purposes of impairment testing, when it is not possible to estimate the recoverable amount of an individual asset, an estimate is made of the recoverable amount of the cash-generating unit to which the asset belongs. The cash-generating unit is the smallest identifiable group of assets that includes the asset and generates cash inflows that largely independent of the cash inflows from other assets or groups of assets.

For impairment testing of goodwill, the goodwill acquired in a business combination is, from the acquisition date, allocated to each of the cash-generating units that are expected to benefit from the synergies of the combination, irrespective of whether other assets or liabilities of the charity are assigned to those units.

Financial instruments

A financial asset or a financial liability is recognised only when the charity becomes a party to the contractual provisions of the instrument.

Basic financial instruments are initially recognised at the amount receivable or payable including any related transaction costs.

Current assets and current liabilities are subsequently measured at the cash or other consideration expected to be paid or received and not discounted.

Debt instruments are subsequently measured at amortised cost.

Where investments in shares are publicly traded or their fair value can otherwise be measured reliably, the investment is subsequently measured at fair value with changes in fair value recognised in income and expenditure. All other such investments are subsequently measured at cost less impairment.

Healthwatch North Yorkshire

Notes to the Financial Statements *(continued)*

Year ended 31 March 2022

3. Accounting policies *(continued)*

Financial instruments *(continued)*

Other financial instruments, including derivatives, are initially recognised at fair value, unless payment for an asset is deferred beyond normal business terms or financed at a rate of interest that is not a market rate, in which case the asset is measured at the present value of the future payments discounted at a market rate of interest for a similar debt instrument.

Other financial instruments are subsequently measured at fair value, with any changes recognised in the statement of financial activities, with the exception of hedging instruments in a designated hedging relationship.

Financial assets that are measured at cost or amortised cost are reviewed for objective evidence of impairment at the end of each reporting date. If there is objective evidence of impairment, an impairment loss is recognised under the appropriate heading in the statement of financial activities in which the initial gain was recognised.

For all equity instruments regardless of significance, and other financial assets that are individually significant, these are assessed individually for impairment. Other financial assets are either assessed individually or grouped on the basis of similar credit risk characteristics.

Any reversals of impairment are recognised immediately, to the extent that the reversal does not result in a carrying amount of the financial asset that exceeds what the carrying amount would have been had the impairment not previously been recognised.

Defined contribution plans

Contributions to defined contribution plans are recognised as an expense in the period in which the related service is provided. Prepaid contributions are recognised as an asset to the extent that the prepayment will lead to a reduction in future payments or a cash refund.

When contributions are not expected to be settled wholly within 12 months of the end of the reporting date in which the employees render the related service, the liability is measured on a discounted present value basis. The unwinding of the discount is recognised as an expense in the period in which it arises.

4. Donations and legacies

	Unrestricted Funds £	Total Funds 2022 £	Unrestricted Funds £	Total Funds 2021 £
Grants				
NYCC service grant	167,459	167,459	167,459	167,459
Other grants	17,600	17,600	—	—
	<u>185,059</u>	<u>185,059</u>	<u>167,459</u>	<u>167,459</u>

5. Expenditure on charitable activities by fund type

	Unrestricted Funds £	Total Funds 2022 £	Unrestricted Funds £	Total Funds 2021 £
Charitable activity	<u>172,126</u>	<u>172,126</u>	<u>135,004</u>	<u>135,004</u>

Healthwatch North Yorkshire

Notes to the Financial Statements *(continued)*

Year ended 31 March 2022

6. Expenditure on charitable activities by activity type

	Activities undertaken directly £	Total funds 2022 £	Total fund 2021 £
Charitable activity	<u>172,126</u>	<u>172,126</u>	<u>135,004</u>

7. Net income

Net income is stated after charging/(crediting):

	2022 £	2021 £
Depreciation of tangible fixed assets	<u>2,697</u>	<u>2,697</u>

8. Independent examination fees

	2022 £	2021 £
Fees payable to the independent examiner for: Independent examination of the financial statements	<u>660</u>	<u>636</u>

9. Staff costs

The average head count of employees during the year was 5 (2021: 5).

No employee received employee benefits of more than £60,000 during the year (2021: Nil).

10. Trustee remuneration and expenses

No remuneration or other benefits from employment with the charity or a related entity were received by the trustees.

11. Tangible fixed assets

	Equipment £	Total £
Cost		
At 1 April 2021 and 31 March 2022	<u>14,207</u>	<u>14,207</u>
Depreciation		
At 1 April 2021	8,450	8,450
Charge for the year	<u>2,697</u>	<u>2,697</u>
At 31 March 2022	<u>11,147</u>	<u>11,147</u>
Carrying amount		
At 31 March 2022	<u>3,060</u>	<u>3,060</u>
At 31 March 2021	<u>5,757</u>	<u>5,757</u>

Healthwatch North Yorkshire

Notes to the Financial Statements *(continued)*

Year ended 31 March 2022

12. Debtors

	2022	2021
	£	£
Prepayments and accrued income	<u>—</u>	<u>1,167</u>

13. Creditors: amounts falling due within one year

	2022	2021
	£	£
Accruals and deferred income	<u>636</u>	<u>636</u>

14. Pensions and other post retirement benefits

Defined contribution plans

The amount recognised in income or expenditure as an expense in relation to defined contribution plans was £3,184 (2021: £1,854).

15. Analysis of charitable funds

Unrestricted funds

	At 1 April 2021 £	Income £	Expenditure £	At 31 March 2022 £
General funds	<u>142,095</u>	<u>185,059</u>	<u>(172,126)</u>	<u>155,028</u>

	At 1 April 2020 £	Income £	Expenditure £	At 31 March 2021 £
General funds	<u>109,640</u>	<u>167,459</u>	<u>(135,004)</u>	<u>142,095</u>

Healthwatch North Yorkshire

Notes to the Financial Statements *(continued)*

Year ended 31 March 2022

16. Analysis of net assets between funds

	Unrestricted Funds	Total Funds
	2022	
	£	£
Tangible fixed assets	3,060	3,060
Current assets	152,604	152,604
Creditors less than 1 year	(636)	(636)
Net assets	155,028	155,028

	Unrestricted Funds	Total Funds
	2021	
	£	£
Tangible fixed assets	5,757	5,757
Current assets	136,974	136,974
Creditors less than 1 year	(636)	(636)
Net assets	142,095	142,095

Healthwatch North Yorkshire

Management Information

Year ended 31 March 2022

The following pages do not form part of the financial statements.

Healthwatch North Yorkshire

Detailed Statement of Financial Activities

Year ended 31 March 2022

	2022 £	2021 £
Income and endowments		
Donations and legacies		
NYCC service grant	167,459	167,459
Other grants	17,600	—
	<u>185,059</u>	<u>167,459</u>
 Total income	 <u><u>185,059</u></u>	 <u><u>167,459</u></u>
 Expenditure		
Expenditure on charitable activities		
Wages/salaries inc fees	140,922	113,915
Pension costs	3,184	1,854
Subs & publications	1,902	643
Sundry expenses	176	150
Insurance	1,503	1,067
Staff travel and expenses	3,581	2,279
Repairs and software maintenance	6,556	3,718
Volunteer travel expenses	72	73
Legal, professional and consultancy fees	2,407	5,271
Trustees expenses	560	436
Office rent, broadband and phone	3,341	1,687
Depreciation	2,697	2,697
Bank charges	96	69
Printing, stationery and postage	3,306	317
Marketing and publicity	353	165
Room hire and hospitality	1,470	663
	<u>172,126</u>	<u>135,004</u>
 Total expenditure	 <u><u>172,126</u></u>	 <u><u>135,004</u></u>
 Net income	 <u><u>12,933</u></u>	 <u><u>32,455</u></u>

Healthwatch North Yorkshire

Notes to the Detailed Statement of Financial Activities

Year ended 31 March 2022

	2022 £	2021 £
Expenditure on charitable activities		
Activity type 1		
<i>Activities undertaken directly</i>		
Wages/salaries inc fees	140,922	113,915
Pension costs	3,184	1,854
Subs & publications	1,902	643
Sundry expenses	176	150
Insurance	1,503	1,067
Staff travel and expenses	3,581	2,279
Repairs and software maintenance	6,556	3,718
Volunteer travel expenses	72	73
Legal, professional and consultancy fees	2,407	5,271
Trustees expenses	560	436
Office rent, broadband and phone	3,341	1,687
Depreciation	2,697	2,697
Bank charges	96	69
Printing, stationery and postage	3,306	317
Marketing and publicity	353	165
Room hire and hospitality	1,470	663
	<u>172,126</u>	<u>135,004</u>
Expenditure on charitable activities	<u>172,126</u>	<u>135,004</u>