

# LEVELS

England & Wales · Charity number 1170752

## Details

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**Status** Registered

**Legal form** CIO

**Registered** 2016-12-14

**Register** [View on the Charity Commission register](#)

## Contact

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**Address** Levels (Hull Churches Housing Ass.)  
Studio 701  
17 Princess Street  
Hull  
HU2 8BJ

**Phone** 01482210842

**Email** [Levels@hullchurcheshousing.org.uk](mailto:Levels@hullchurcheshousing.org.uk)

## Activities

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**Objects:** THE OBJECTS OF THE CIO ARE TO PROMOTE FOR THE BENEFIT OF THE PUBLIC, WITHOUT DISTINCTION OF SEX, SEXUAL ORIENTATION, RACE OR OF POLITICAL, RELIGIOUS OR OTHER OPINIONS:(1) THE DEVELOPMENT OF THE CAPACITIES AND SKILLS OF THE INHABITANTS OF THE ECONOMICALLY AND SOCIALLY DISADVANTAGED COMMUNITIES OF THE CITY OF KINGSTON UPON HULL [AND THE EAST RIDING OF YORKSHIRE] WITH A HIGH PERCENTAGE OF SOCIAL HOUSING (THE AREA OF BENEFIT) AND IN PARTICULAR, [BUT NOT EXCLUSIVELY] INDIVIDUALS ARE WHO TENANTS OF HULL CHURCHES HOUSING ASSOCIATION (TENANTS OF HCHA) IN SUCH A WAY THAT THEY ARE BETTER ABLE TO IDENTIFY, AND HELP MEET, THEIR NEEDS, AND TO PARTICIPATE MORE FULLY IN SOCIETY; AND(2) TO PROMOTE SOCIAL INCLUSION BY PREVENTING PEOPLE LIVING IN THE AREA OF BENEFIT AND IN PARTICULAR, [BUT NOT EXCLUSIVELY] INDIVIDUALS WHO ARE TENANTS OF HCHA FROM BECOMING SOCIALLY EXCLUDED, RELIEVING THE NEEDS OF THOSE PEOPLE LIVING IN THE AREA OF BENEFIT AND IN PARTICULAR, [BUT NOT EXCLUSIVELY] INDIVIDUALS WHO ARE TENANTS OF HCHA WHO ARE SOCIALLY EXCLUDED AND ASSISTING THEM TO INTEGRATE INTO SOCIETY IN SUCH WAYS AS THE TRUSTEES OF THE CIO SHALL THINK FIT; ANDFOR THE PURPOSE OF THIS CLAUSE 'SOCIALLY EXCLUDED' MEANS BEING EXCLUDED FROM SOCIETY, OR PART OF SOCIETY, AS A RESULT OF BEING A MEMBER OF AN ECONOMICALLY AND SOCIALLY DEPRIVED COMMUNITY.(3) THE RELIEF OF UNEMPLOYMENT AMONGST INDIVIDUALS LIVING IN THE AREA OF BENEFIT AND IN PARTICULAR, [BUT NOT EXCLUSIVELY] INDIVIDUALS WHO ARE TENANTS OF HCHA IN SUCH WAYS AS THE TRUSTEES OF THE CIO SHALL THINK FIT INCLUDING, BUT NOT LIMITED TO THE PROVISION OF EDUCATION, TRAINING, RE-TRAINING, VOLUNTEERING AND WORK EXPERIENCE OPPORTUNITIES AND ASSISTANCE TO FIND EMPLOYMENT; AND(4) TO PROVIDE OR ASSIST IN THE PROVISION OF FACILITIES IN THE INTERESTS OF SOCIAL WELFARE FOR RECREATION OR OTHER LEISURE TIME OCCUPATION OF INDIVIDUALS LIVING IN THE AREA OF BENEFIT AND IN PARTICULAR, [BUT NOT EXCLUSIVELY] INDIVIDUALS WHO ARE TENANTS OF HCHA WHO HAVE NEED OF SUCH FACILITIES BY REASON OF THEIR YOUTH, AGE INFIRMITY OR DISABILITY, FINANCIAL HARDSHIP OR SOCIAL CIRCUMSTANCES WITH THE OBJECT OF IMPROVING THEIR CONDITIONS OF LIFE.

**Activities:** "LEVELS" was established as a CIO in 2016 by Hull Churches Housing Association, for the provision of additional community development activities. It provides the hub for social cohesion,community development and prevention of social isolation, to improve the quality of life for tenants of Hull Churches Housing Association and local residents throughout the city of Kingston upon Hull.

## Classification

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- **How:** Provides Buildings/facilities/open Space, Provides Services, Provides Advocacy/advice/information
- **What:** Economic/community Development/employment, Recreation
- **Who:** Children/young People, Elderly/old People, People With Disabilities, The General Public/mankind

## Geography

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- East Riding Of Yorkshire
- Kingston Upon Hull City

## Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£3,000	£208	-	-
2024-03-31	£335	£1,417	-	-
2023-03-31	£4,939	£3,619	-	-
2022-03-31	£109	£2,324	-	-
2021-03-31	£16	£107	-	-

## Trustees

Name	Role	Appointed
<b>Petronella van der Zande</b>	Chair	2016-12-12
Karen Michelle Tozer		2024-01-31
Kial-Leigh Sigsworth		2024-01-29
Tia Scutt		2022-08-03

**LEVELS**

England & Wales - Charity number 1170752

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# Accounts

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# Levels

## Annual Report

### 2025



LIVING  
ENGAGING  
VOLUNTEERING  
EMPOWERING  
LEARNING  
SOCIALISING

# Welcome to Levels' Annual Report for 2025

2025 has been a quiet year for Levels. Not because we wanted it to be, but because priority of compliance with the many regulatory changes in the Social Housing sector has taken up much of the time staff would normally volunteer. Levels' focus during the year has therefore come mainly from the dedicated staff and volunteers at the Shed Project Hull.

Our plans for 2025 included combining this constituted group and its charitable objectives into Levels-CIO to make the most of our joint assets, volunteers and fundraising experience. The Shed and Levels continue making Levels a more proactive and buzzing charity at Hull Churches' old warehouse on West Dock Street, where Groundwork and The Shed continue to do amazing community support work.

Together with our local population, we improve health and wellbeing and tackle the health outcomes gap within the city.

Events remain resident-led and asset-based, and our grassroots community development, together with a huge range of partnerships with other voluntary organisations, ensures that our communities continue to benefit from all the city has to offer.

We continue to play an active role in the Voluntary and community sector to support co-production and co-design processes, enabling those with lived experience to make the most impact to service development, commissioning, and review.

This Annual Report captures just some of the extraordinary work accomplished by both Levels CIO and The Shed. You can read about these accomplishments and more in this report.

During 2026 we are hoping to strengthen our collaboration with The Shed Hull by formalising joint policies and processes and implementing a new fundraising strategy.

We are also hoping to expand membership so that Hull Churches Housing Association is no longer the only voting member which will open up even more opportunities for joint working and fundraising for projects and events and making the most of our combined knowledge, experience, and valuable resources to help even more people in the city of Hull.

We want to thank all the people, volunteers, and Board members that are so committed to making a real difference, along with the incredible partners, funders, and donors for their support in making our work possible.

Petra van der Zande  
Chair

# Highlights of 2025



## January

Another year for our successful project at the Shed where we prevent leftover paint going to waste. We took donation of 1735 litres of viable domestic or craft paint to Community RePaint Hull and Humber. We process it and make it available at affordable prices to schools, community organisations, and local people struggling with the cost-of-living crisis.

Community RePaint based at The Shed also diverted 4329 litres of paint in 2025, enabling 696 people to benefit from access to affordable paint.

## April

Thanks to kind donations from local supermarkets, enabling our support staff at supported sites to deliver several bitesize Easter activities. Children were able to participate in a range of crafting and cooking events, helping develop both their healthy eating habits and social skills.



## July



A tenant who has been attending the Shed for the last year has benefitted tremendously from the services at The Shed. Since attending they have learnt woodworking techniques that have enabled them to make items to decorate their home. They have also worked with the team to help inform the development of the Meat Buying Club and have gone on to become a Community Commissioner with Hull's second Poverty Truth commission enabling those with lived experience of poverty to work alongside Civic Commissioners to deliver systemic change for the city and the lives of those impacted by poverty. The Hull Poverty Truth Commission Evaluation Report, completed in July 2024, highlights the commission's impact and the ongoing cultural shift towards involving people who experience poverty in decision-making processes.

## October

Throughout the year, The Shed offers taster sessions where people can have a go at trying something new. From woodwork sessions offered by Groundwork to sewing skills offered by Levels, the Shed has something for everyone. Many of these sessions are kindly financed through grants from several supporting partner organisations.

At The Shed, these amazing creative workshops resulted in people learning new skills, making friends and creating some amazing Halloween decorations.



## December

Groundwork Yorkshire have announced the launch of a new community-led Meat Buying Club in Hull. In partnership with Nick Robins Butchers, an established Hesse Road business, Springhead Park Golf Club, Levels-CIO and Hull Churches Housing Association, the club offers a sustainable alternative to supermarket shopping. By pooling collective buying power, the club provides significant savings on essential meat products without compromising on quality.

While many bulk-buy schemes cater to large families, the Meat Buying Club is specifically designed to support smaller households that often miss out on supermarket volume discounts. It offers affordable weekly meat packs that come with:

- A weekly meal planner
- Money-saving tips for reducing food costs
- A food budgeting sheet
- A shopping list with ingredients and step-by-step instructions for preparing meals

## Placing a value on Community Development

In real monetary terms, the services we deliver continue to appear insignificant, however, as has become customary, we continue to assess and measure also how we improve the lives of the people we support in terms of added Social Value. The ability of Levels-CIO, to create social value stems from bringing together, and coordinating activities, events and support that are already embedded in our communities, so that they can make better use of available resources and become better accessible to more people. Compared to 2024, we continued to see an increase in Social Return on Investment. This is mainly due to continued collaboration with The Shed, and a continuing increase of 11% in available volunteering hours.

Many of Levels' activities are provided in line with a time-banking principle, thus reducing the need for high monetary investment. The key to this principle is nothing more than a group of people (our communities) and partner organisations contributing to service provision in exchange for services they may need, such as volunteering or providing training and knowledge sharing.

We feel we can be very proud of our achievement, and our success is mainly attributed to the commitment and loyalty of our many partnership organisations and volunteers, including Hull Churches Housing Association, who provide employer supported volunteering.

Levels-CIO continues to use HACT's Social Value Calculator to provide a basic assessment of the actual social value delivered through our activities. Our Social Return on Investment Ratio for 2025 is £88.49 for every £1 invested.

Activity	Overall budget	Overall social impact	Analysis of benefit	
			Budget : social impact	Net benefit
<b>TOTALS:</b>	£ 10,763	£ 952,402	1 : 88.49	£ 941,639
Cooking up a Community	£ 500	£ 72,098	1 : 144.2	£ 71,598
Online events	£ 500	£ 182,588	1 : 365.18	£ 182,088
Sewing club/ Taster Sessions The Shed	£ 8,163	£ 573,374	1 : 70.24	£ 565,211
Mental Health Awareness Training	£ 300	£ 3,184	1 : 10.61	£ 2,884
Dementia Awareness training	£ 300	£ 9,553	1 : 31.84	£ 9,253
Tooled-up	£ 500	£ 95,642	1 : 191.28	£ 95,142
VSCE Assembly activities	£ 500	£ 15,962	1 : 31.92	£ 15,462

Fig 1. HACT Social Value Calculator – results overview 2025

- To calculate investment and SROI, the average hourly rate for volunteering is set at £13.65/hour in line with the UK Annual Survey of Hours and Earnings (2024) and reflects more than 500 volunteer hours provided/ exchanged through above mentioned 'timebank' principle.
- For transparency of accounting, 'timebank' credits are not expressed in monetary value in Levels' balance sheet and accounts below.

## ‘Levels’ Annual Report for the period

<b>From</b>		Period start date			<b>To</b>			Period end date		
	Day 1st	Month April	Year 2023		Day 31st	Month March	Year 2024			

### Section A Reference and administration details

<b>Charity name</b>	Levels	
<b>Other names charity is known by</b>	NA	
<b>Registered charity number (if any)</b>	1170752	
<b>Charity's principal address</b>	Studio 701	
	17 Princess Street	
	Hull	
	<b>Postcode</b>	HU2 8BJ

#### Names of the charity trustees who manage the charity

Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
Petra van de Zande	Chair		Elaine Morgan (on behalf of HCHA as the only voting member)
Kial- Leigh Sigsworth	Secretary		Elaine Morgan (on behalf of HCHA as the only voting member)
Tia Scutt	Treasurer		Elaine Morgan (on behalf of HCHA as the only voting member)
Karen Tozer			Elaine Morgan (on behalf of HCHA as the only voting member)

### Section B Structure, governance and management

#### Description of the charity’s trusts

Type of governing document	Constitution
How the charity is constituted	Charitable Incorporated Organisation (CIO)
Trustee selection methods	Elected by members of management committee

1. The development of the capacities and skills of the inhabitants of the economically and socially disadvantaged communities of the City of Kingston upon Hull and the East Riding of Yorkshire with a high percentage of social housing (“the Area of Benefit”) and in particular, but not exclusively individuals who are tenants of Hull Churches Housing Association (“Tenants of HCHA”) in such a way that they are better able to identify, and help meet, their needs, and to participate more fully in society; and
2. To promote social inclusion by preventing people living in the Area of Benefit and in particular, but not exclusively individuals who are Tenants of HCHA from becoming socially excluded, relieving the needs of those people living in the Area of Benefit and in particular, but not exclusively individuals who are Tenants of HCHA who are socially excluded and assisting them to integrate into society in such ways as the Trustees of the CIO shall think fit; and

For the purpose of this clause 3(2) “socially excluded” means being excluded from the society, or part of society, as a result of being a member of an economically and socially deprived community.

3. The relief of unemployment amongst individuals living in the Area of Benefit and in particular, but not exclusively individuals who are Tenants of HCHA in such ways as the Trustees of the CIO shall think fit including, but not limited to the provision of education, training, re- training, volunteering and work experience opportunities and assistance to find employment; and
4. To provide or assist in the provision of facilities in the interests of social welfare for recreation or other leisure time occupation of individuals living in the Area of Benefit and in particular, but not exclusively individuals who are Tenants of HCHA who have need of such facilities by reason of their youth, age, infirmity or disability, financial hardship or social circumstances with the object of improving their conditions of life.

### **Summary of the main activities undertaken in 2025**

During 2024, our focus has been on strengthening the collaboration between ‘The Shed’ and Levels CIO, with the aim of combining projects, events and activities, rather than duplicating. Levels-CIO, has at its disposal means of fundraising, not currently available to The Shed as an unincorporated community group. In addition, both benefit from more formalised collaboration as a registered independent charity, in terms of adopting the values and principles set out in Levels’ constitution, and the ability for both groups to make best use of assets and resources available to them such as additional community spaces, the generous contribution of volunteers, and formally adopting the same sets of policies and processes to assist the valuable work we do for our communities.

Increasingly we see increasing complexity of people’s mental health and wellbeing issues that require a more holistic approach. Levels and The Shed jointly aim to provide such a holistic solution through offering support in navigating the services ‘out there’, signposting, and providing advocacy whilst providing skills development and prevention of social isolation through a range of social, health and wellbeing activities that also support people keeping cost of living down.

This includes upcycling and re-use projects, improving DIY and ‘healthy food on a budget’ skills, expanding the number of warm spaces, and providing green energy advice to reduce participants’ energy bills.

We continue our work with VCSE assembly and infrastructure organisations, local councils and the Integrated Care Board, which links to the direction of travel Hull Churches Housing Association has also taken in focusing on placed-based health and wellbeing provision in an effort to close the health inequality gaps in our city.

## Supporting Organisations and Grant Support for this period

- Hull Food Partnership
- Butterfly Dementia Care
- Integrated Care Partnership
- Neighbourhood Network Hull
- Asda Supermarket
- Groundworks Hull
- Hull Champions
- Forum - CIO
- Hull City Council
- Morrisons Supermarket

Our thanks and appreciation also go to tenants, customers and staff of Hull Churches Housing Association, the amazing volunteers at Groundwork Hull and the Shed project, Supporting and Membership Organisations' staff and volunteers from Older People Partnership Group and Groundwork Hull, who have given their time freely in support of the Charity's objectives and events throughout the past year.

## Section D Achievements and performance

### Summary of the main achievements of the charity during the year

- Through therapeutic crafting activities, Levels and The Shed have supported 131 community members to gain new skills, address loneliness, improve mental and physical wellbeing and access the right community services.
- 6 training sessions on GDPR and Data Protection provided to grassroots VCS organisations.
- Participating in a project to share mental health first aiders across VCSE organisations and providing mental health awareness training.
- 3 training sessions provided on Social Return on Investment and the use of social value calculators.
- Participated in 6 city-wide social inclusion, diversity and combatting health inequality events.

### Brief statement of the charity's policy on reserves

We follow the recommendation in the Charity Commission guidance RS3 which states our Reserves Policy must quantify and explain the purpose of any designated funds, along with the likely timing of that expenditure. Additionally, that the amount of any funds held as designated funds is appropriate to the purpose or use for which the funds have been designated.

### Details of any funds materially in deficit - NA

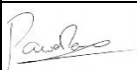

### Further financial review details

See attached Statement of Financial Position.

## Section G Declaration

The trustees declare that they have approved the Chairs report above.

### Signed on behalf of the charity's trustees

Full Name	Signature	Position
Petra van der Zande		Chair
Tia Scutt		Treasurer

Date: 26 January 2025

<b>LEVELS</b>				
<b>Total Receipts &amp; Payments for the year ending 31/03/2025</b>				
	<b>Unrestricted</b>	<b>Restricted</b>	<b>Total</b>	<b>Previous Year</b>
<b>Receipt</b>				
Donations	0.00	0.00	0.00	235.65
Grant Income	0.00	3,000.00	3,000.00	0.00
Contracts	0.00	0.00	0.00	0.00
Sundry Income	0.00	0.00	0.00	100.00
	<b>0.00</b>	<b>3,000.00</b>	<b>3,000.00</b>	<b>335.65</b>
<b>Payments</b>				
Bank Charges	(167.37)	0.00	(167.37)	(184.93)
Charitable Expenditure	0.00	0.00	0.00	(1,232.50)
Indirect Staff Costs	0.00	0.00	0.00	0.00
IT & Communications	(40.32)	0.00	(40.32)	0.00
Marketing & Recruitment	0.00	0.00	0.00	0.00
Rates & Rent	0.00	0.00	0.00	0.00
Salaries & N.I.	0.00	0.00	0.00	0.00
Stationery	0.00	0.00	0.00	0.00
Subscriptions	0.00	0.00	0.00	0.00
Sundry Items	0.00	0.00	0.00	0.00
Training	0.00	0.00	0.00	0.00
Travel & Subsistence	0.00	0.00	0.00	0.00
	<b>(207.69)</b>	<b>0.00</b>	<b>(207.69)</b>	<b>(1,417.43)</b>
<b>Net receipts / (payments)</b>	<b>(207.69)</b>	<b>3,000.00</b>	<b>2,792.31</b>	<b>(1,081.78)</b>
Balance Brought Forward	1,300.00	1,262.56	2,562.56	3,644.34
Transfers between Funds	1,057.54	(1,057.54)	0.00	0.00
<b>Balance Carried Forward</b>	<b>2,149.85</b>	<b>3,205.02</b>	<b>5,354.87</b>	<b>2,562.56</b>
Made up of:				
Bank	5,264.87			
Cash	90.00			
	<b>5,354.87</b>			
Check:	0.00			

**LEVELS**

England & Wales - Charity number 1170752

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# Accounts

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# Levels Annual Report 2024



# Welcome to Levels' Annual Report for 2024

Our central focus during the year was on Collaboration with the Shed Project Hull.

We worked in partnership with many of our amazing primary care and public health colleagues, however, our plans for 2024 included combining this constituted group and its charitable objectives into Levels-CIO to make the most of our joint assets, volunteers and fundraising experience. Together, or and with our local population, we improve health and wellbeing and tackle the health outcomes gap within the city.

As we continued to support and introduce a range of facilitated community peer support groups to our communal hubs at our supported housing sites, we also increased our attention on making Levels a more proactive and buzzing charity at Hull Churches' old warehouse on West Dock Street, where Groundwork and The Shed do amazing community support work. Levels and the Shed already jointly provide a huge variety of free activities, and wellbeing opportunities, alongside engagement and education events, and it made sense to join projects under one registered charity - Levels.

Our methods remain resident-led, asset-based, grassroots community development and, together with a huge range of partnerships with other voluntary organisations, we ensure that our communities benefit from all the city has to offer.

We continue to play an active role in the VCSE Assembly to support co-production and co-design processes, enabling those with lived experience to make the most impact to service development, commissioning, and review.

This Annual Report captures just some of the extraordinary work accomplished by both Levels CIO and The Shed. You can read about these accomplishments and more in this report.

During 2025 we are hoping to strengthen our collaboration with 'The Shed' project and formalising policies and processes. We will continue to recruit Shed project volunteers onto Levels' Board and make the most of our combined knowledge, experience, and valuable resources to help even more people in the city of Hull.

We want to thank all the people, volunteers, and Board members that are so committed to making a real difference, along with the incredible partners, funders, and donors for their support in making our work possible.

Petra van der Zande  
Chair

# Highlights of 2024

## January

In January, we opened an additional warm space for tenants at St Barnabas Court in Hull connected to the national 'Warm Welcome' campaign. The warm space also offers a small foodbank through our Fairshare membership, and our tenancy services navigator holds a weekly drop in there.

Tenants can also use the warm space at The Shed in the heart of the St Andrews and Docklands ward - the most deprived ward in the city - enabling 87 participants to access the warm space, free hot refreshments, providing opportunities to gain the skills and confidence to make hats, draft excluders, and blankets.



## April

In April we delivered a Bitesize advanced woodwork course. Enabling participants to increase their confidence and skills. From April to December 8 Taster Days enabling those new to crafting the opportunity to participate, in a range of crafting and making. This year thanks to a donation from KCOM we have been able to expand our sewing room with the addition of 5 new sewing machines.



## July

Once again, Levels took part in Global pride using online platforms to broadcast Pride events, including musical performances, speeches and more to represent LGBTQI+ people in our communities in a massive celebration of equality and diversity.



## August

Another successful project at the Shed is where we prevent leftover paint going to waste. We take donations of viable domestic or craft paint to Community RePaint Hull and Humber. We will process it and make it available at affordable prices to schools, community organisations, and local people struggling with the cost-of-living crisis.

Community RePaint based at The Shed has also diverted 1073.05 litres of paint between April 2024 and December 2024, enabling 542 people to benefit from access to affordable paint.



## October

During October, thanks to our many supporters, we raised enough money to ensure every child in our supported housing had a pumpkin to carve for Halloween. Supported families enjoyed the morning in fancy dress playing Halloween bingo, facepainting, musical statues and colouring whilst listening to scary stories and spooky music.

In the meantime, at The Shed, some amazing creative workshops resulting in people learning new skills, making friends and creating some amazing Halloween decorations.



## December

In December we were fortunate to receive a grant of the Integrated Partnership Board. To start a 14-week project 'Get Crafty' at The Shed which we will start in January. Workshops and taster sessions enable people to learn soft and hard crafts in a supportive environment.

In 2023-24, our taster sessions provided 72 participants with the space, support and opportunity to learn therapeutic crafting techniques, a recognised invaluable tool for each to manage their mental wellbeing more effectively.

# Placing a value on Community Development

In real monetary terms, the services we deliver continue to appear insignificant, however, as has become customary, we continue to assess and measure also how we improve the lives of the people we support in terms of added Social Value. The ability of Levels-CIO, to create social value stems from bringing together, and coordinating activities, events and support that are already embedded in our communities, so that they can make better use of available resources and become better accessible to more people. Due to our increased collaboration with The Shed, and combining our resources, we have seen a significant increase in attendance at workshops and support sessions, been able to provide more one-to-one support to individuals with mental health issues, and seen a staggering increase in available volunteering hours, rising from 220 to 1265.

Many of Levels' activities are provided in line with a time-banking principle, thus reducing the need for high monetary investment. The key to this principle is nothing more than a group of people (our communities) and partner organisations contributing to service provision in exchange for services they may need, such as volunteering or providing training and knowledge sharing.

We feel we can be very proud of our achievement, and our success is mainly attributed to the commitment and loyalty of our many partnership organisations and volunteers, including Hull Churches Housing Association, who provide employer supported volunteering.

Levels continues to use HACT's Social Value Calculator to provide a basic assessment of the actual social value delivered through our activities. Our Social Return on Investment Ratio for 2024 is £54.24 for every £1 invested.

Activity	Overall budget	Overall social impact	Analysis of benefit	
			Budget : social impact	Net benefit
<b>TOTALS:</b>	£ 23,382	£ 1,268,282	1 : 54.24	£ 1,244,900
Cooking up a Community	£ 1,000	£ 79,833	1 : 79.83	£ 78,833
Online events	£ 500	£ 82,270	1 : 164.54	£ 81,770
Older people partnership	£ 1,500	£ 109,702	1 : 73.13	£ 108,202
Walking Group	£ 200	£ 143,451	1 : 717.26	£ 143,251
Cancer Champion Training	£ 300	£ 5,573	1 : 18.58	£ 5,273
Mental Health Awareness Training	£ 300	£ 9,553	1 : 31.84	£ 9,253
Tooled-up	£ 500	£ 98,638	1 : 197.28	£ 98,138
The Shed	£ 16,482	£ 513,263	1 : 31.14	£ 496,781
Winter Warmth	£ 2,600	£ 225,998	1 : 86.92	£ 223,398

Fig 1. HACT Social Value Calculator – results overview 2024

- To calculate investment and SROI, the average hourly rate for volunteering is set at £13.65/hour in line with the UK Annual Survey of Hours and Earnings (2024) and reflects 1265 volunteer hours provided/ exchanged through above mentioned 'timebank' principle.
- For transparency of accounting, 'timebank' credits are not expressed in monetary value in Levels' balance sheet and accounts below.

## ‘Levels’ Annual Report for the period

		Period start date			Period end date			
<b>From</b>		Day 1st	Month April	Year 2023	<b>To</b>	Day 31st	Month March	Year 2024

### Section A Reference and administration details

<b>Charity name</b>	Levels		
<b>Other names charity is known by</b>	NA		
<b>Registered charity number (if any)</b>	1170752		
<b>Charity's principal address</b>	Studio 701		
	17 Princess Street		
	Hull		
	<b>Postcode</b>	HU2 8BJ	

#### Names of the charity trustees who manage the charity

Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
Petra van de Zande	Chair		
Kial Leigh Sigsworth	Secretary	August 2023 - present	Elaine Morgan (on behalf of HCHA as the only voting member)
Tia Scutt	Treasurer		
Karen Tozer		August 2023 - present	Elaine Morgan (on behalf of HCHA as the only voting member)

### Section B Structure, governance and management

#### Description of the charity’s trusts

Type of governing document	Constitution
How the charity is constituted	Charitable Incorporated Organisation (CIO)
Trustee selection methods	Elected by members of management committee

1. The development of the capacities and skills of the inhabitants of the economically and socially disadvantaged communities of the City of Kingston upon Hull and the East Riding of Yorkshire with a high percentage of social housing (“the Area of Benefit”) and in particular, but not exclusively individuals who are tenants of Hull Churches Housing Association (“Tenants of HCHA”) in such a way that they are better able to identify, and help meet, their needs, and to participate more fully in society; and
2. To promote social inclusion by preventing people living in the Area of Benefit and in particular, but not exclusively individuals who are Tenants of HCHA from becoming socially excluded, relieving the needs of those people living in the Area of Benefit and in particular, but not exclusively individuals who are Tenants of HCHA who are socially excluded and assisting them to integrate into society in such ways as the Trustees of the CIO shall think fit; and

For the purpose of this clause 3(2) “socially excluded” means being excluded from the society, or part of society, as a result of being a member of an economically and socially deprived community.

3. The relief of unemployment amongst individuals living in the Area of Benefit and in particular, but not exclusively individuals who are Tenants of HCHA in such ways as the Trustees of the CIO shall think fit including, but not limited to the provision of education, training, re- training, volunteering and work experience opportunities and assistance to find employment; and
4. To provide or assist in the provision of facilities in the interests of social welfare for recreation or other leisure time occupation of individuals living in the Area of Benefit and in particular, but not exclusively individuals who are Tenants of HCHA who have need of such facilities by reason of their youth, age, infirmity or disability, financial hardship or social circumstances with the object of improving their conditions of life.

### **Summary of the main activities undertaken in 2024**

During 2024, our focus has been on strengthening the collaboration between ‘The Shed’ and Levels CIO, with the aim of combining projects, events and activities, rather than duplicating. Levels-CIO, has at its disposal means of fundraising, not currently available to The Shed as an unincorporated community group. In addition, both benefit from more formalised collaboration as a registered independent charity, in terms of adopting the values and principles set out in Levels’ constitution, and the ability for both groups to make best use of assets and resources available to them such as additional community spaces, the generous contribution of volunteers, and formally adopting the same sets of policies and processes to assist the valuable work we do for our communities.

Increasingly we see increasing complexity of people’s mental health and wellbeing issues that require a more holistic approach. Levels and The Shed jointly aim to provide such a holistic solution through offering support in navigating the services ‘out there’, signposting, and providing advocacy whilst providing skills development and prevention of social isolation through a range of social, health and wellbeing activities that also support people keeping cost of living down.

This includes upcycling and re-use projects, improving DIY and ‘healthy food on a budget’ skills, expanding the number of warm spaces, and providing green energy advice to reduce participants’ energy bills.

We continue our work with VCSE assembly and infrastructure organisations, local councils and the Integrated Care Board, which links to the direction of travel Hull Churches Housing Association has also taken in focusing on placed-based health and wellbeing provision in an effort to close the health inequality gaps in our city.

## Supporting Organisations and Grant Support for this period

- OPP-HER Partnership Organisations
- Butterfly Dementia Care
- Integrated Care Partnership
- Neighbourhood Network Hull
- Groundworks Hull
- Hull Champions
- Forum - CIO
- Hull City Council

Our thanks and appreciation also go to tenants, customers and staff of Hull Churches Housing Association, the amazing volunteers at Groundwork Hull and the Shed project, Supporting and Membership Organisations' staff and volunteers from Older People Partnership Group and Groundwork Hull, who have given their time freely in support of the Charity's objectives and events throughout the past year.

## Section D Achievements and performance

### Summary of the main achievements of the charity during the year

- Through therapeutic crafting activities from crochet to carpentry, Levels and The Shed have supported 109 community members to gain new skills, address loneliness, improve mental and physical wellbeing and access the right community services.
- 4 training sessions on GDPR and Data Protection provided to grassroots VCS organisations.
- Participating in a project to share mental health first aiders across VCSE organisations and providing mental health awareness training.
- 4 training sessions provided on Social Return on Investment and the use of social value calculators.
- Participated in 7 city-wide social inclusion, diversity and combatting health inequality events.

### Brief statement of the charity's policy on reserves

We follow the recommendation in the Charity Commission guidance RS3 which states our Reserves Policy must quantify and explain the purpose of any designated funds, along with the likely timing of that expenditure. Additionally, that the amount of any funds held as designated funds is appropriate to the purpose or use for which the funds have been designated.

### Details of any funds materially in deficit

NA



### Further financial review details

See attached Statement of Financial Position.

## Section G Declaration

The trustees declare that they have approved the Chairs report above.

### Signed on behalf of the charity's trustees

Full Name	Signature	Position
Petra van der Zande		Chair
Tia Scutt		Treasurer

Date: 26 January 2024

# Balance at a Glance

## LEVELS

Ending Balance: £2,472.56

Lloyds Account Number: 77855168

Sort Code: 30-65-22

Date	Ref	Details	Fund	Category	Money In	Money Out	Balance
			Unrestricted	Balance Brought Forward	£3,554.34		£3,554.34
4/3/2023	395089448	Service Charges	Unrestricted	Bank Charges		£15.00	£3,539.34
4/6/2023	CD7724	Amazon	RF - WW	Charitable Expenditure		£156.80	£3,382.54
4/11/2023	CD7724	Amazon	RF - WW	Charitable Expenditure		£139.96	£3,242.58
4/11/2023	CD7724	Amazon	RF - WW	Charitable Expenditure		£202.92	£3,039.66
4/12/2023	CD7724	Amazon	RF - WW	Charitable Expenditure		£32.48	£3,007.18
4/18/2023	CD7724	Amazon	RF - WW	Charitable Expenditure		£13.99	£2,993.19
4/24/2023	9887698398754353	Amazon Smile	Unrestricted	Donations	£5.00		£2,998.19
5/2/2023	397487434	Service Charges	Unrestricted	Bank Charges		£15.74	£2,982.45
3/11/2023	500006	Cheque Deposit	Unrestricted	Donations	£13.75		£2,996.20
5/19/2023	9553749349574760	Amazon Smile	Unrestricted	Donations	£16.90		£3,013.10
6/2/2023	399855330	Service Charges	Unrestricted	Bank Charges		£16.85	£2,996.25
7/3/2023	402042528	Service Charges	Unrestricted	Bank Charges		£16.97	£2,979.28
8/1/2023	404873832	Service Charges	Unrestricted	Bank Charges		£15.00	£2,964.28
8/3/2023	RP18104339	Lloyds Compensation	Unrestricted	Sundry Income	£100.00		£3,064.28
9/1/2023	412145636	Service Charges	Unrestricted	Bank Charges		£15.00	£3,049.28
10/3/2023	409755708	Service Charges	Unrestricted	Bank Charges		£15.00	£3,034.28
10/31/2023	412154635	Service Charges	Unrestricted	Bank Charges		£15.00	£3,019.28
12/4/2023	414644855	Service Charges	Unrestricted	Bank Charges		£15.00	£3,004.28
12/8/2023	BACS	HCC Training CVS	Unrestricted	Donations	£200.00		£3,204.28
1/2/2024	417135895	Service Charges	Unrestricted	Bank Charges		£15.37	£3,188.91
2/8/2024	419543820	Service Charges	Unrestricted	Bank Charges		£15.00	£3,173.91
3/4/2024	421969643	Service Charges	Unrestricted	Bank Charges		£15.00	£3,158.91
3/27/2024	4000000013232585542	Clear intercompany account	RF - WW	Charitable Expenditure		£82.99	£3,075.92
3/27/2024	4000000013232585542	Clear intercompany account	Unrestricted	Charitable Expenditure		£603.36	£2,472.56

## LEVELS

### Total Receipts & Payments for the year ending 31/03/2024

	Unrestricted	Restricted	Total	Previous Year
<b>Receipt</b>				
Donations	235.65	0.00	235.65	125.24
Grant Income	0.00	0.00	0.00	4,813.00
Contracts	0.00	0.00	0.00	0.00
Sundry Income	100.00	0.00	100.00	0.00
	<b>335.65</b>	<b>0.00</b>	<b>335.65</b>	<b>4,938.24</b>
<b>Payments</b>				
Bank Charges	(184.93)	0.00	(184.93)	(185.73)
Charitable Expenditure	(603.36)	(629.14)	(1,232.50)	(3,432.78)
Indirect Staff Costs	0.00	0.00	0.00	0.00
IT & Communications	0.00	0.00	0.00	0.00
Marketing & Recruitment	0.00	0.00	0.00	0.00
Rates & Rent	0.00	0.00	0.00	0.00
Salaries & N.I.	0.00	0.00	0.00	0.00
Stationery	0.00	0.00	0.00	0.00
Subscriptions	0.00	0.00	0.00	0.00
Sundry Items	0.00	0.00	0.00	0.00
Training	0.00	0.00	0.00	0.00
Travel & Subsistence	0.00	0.00	0.00	0.00
	<b>(788.29)</b>	<b>(629.14)</b>	<b>(1,417.43)</b>	<b>(3,618.51)</b>
<b>Net receipts / (payments)</b>	<b>(452.64)</b>	<b>(629.14)</b>	<b>(1,081.78)</b>	<b>1,319.73</b>
Balance Brought Forward	1,752.64	1,891.70	3,644.34	2,324.61
<b>Balance Carried Forward</b>	<b>1,300.00</b>	<b>1,262.56</b>	<b>2,562.56</b>	<b>3,644.34</b>
Made up of:				
Bank	2472.56			
Cash	90			
	<b>2562.56</b>			
Check:	0.00			

**LEVELS**

England & Wales - Charity number 1170752

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# Accounts

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# Levels

## Annual Report

### 2023



# Welcome to Levels' Annual Report for 2023

Our central focus during the year was on improving wellbeing, reducing isolation, and supporting healthier lifestyles across all age groups. We worked both in partnership with our amazing primary care and public health colleagues, and together, for and with our local population to improve health and wellbeing and tackle the health outcomes gap within the city.

We also continued to support and introduce a range of facilitated community peer support groups to bring together people experiencing mental health issues. We jointly provided a huge variety of free exercise groups, activities, and wellbeing opportunities, alongside engagement and education events.

Our methods remain resident-led, asset-based, grassroots community development and, together with a huge range of partnerships with other voluntary organisations, ensure that our communities benefit from all the city has to offer.

Equally important is the ongoing work with our partner Groundwork and in particular 'The Shed' project that runs from the old workshop and offices at West Dock Street. Our plans for 2024 include combining this constituted group and its charitable objectives into Levels-CIO in order the most of our joint assets, volunteers and fundraising experience.

We continue to play an active role in the VCSE Assembly to support co-production and co-design processes; enabling those with the experience to make the most impact to service development, commissioning, and review.

This Annual Report captures just some of the extraordinary work accomplished by the CIO and its partners over the past year. You can read about these accomplishments and more in this report.

During 2024 we are hoping to strengthen our collaboration with 'The Shed' project by updating our constitution and incorporating the two Boards so that we can make the most of our combined knowledge, experience, and valuable resources to help even more people in the city of Hull.

We want to thank all the people, volunteers, and Board members that are so committed to making a real difference, along with the incredible partners, funders, and donors for their support in making our work possible.

# Highlights of 2023

## April

In April, we played a big role in our infrastructure's Forum setting up the VCSE Assembly and 'Connect Hull Website- an exciting new development for the city.

Operating on the principles of inclusivity and collaboration, the Assembly brings a range of opportunities for VCSE organisations to be involved in, including service delivery opportunities and access to commissioning and grants available to the sector.

As part of this new assembly, Forum-CIO and CVS Hull also introduced a brand-new website called 'Sector Connect Hull, a one-stop-shop for information, advice and support for the people of Hull, in which Levels-CIO plays a pivotal role.



## July

Once again, Levels took part in Global pride using online platforms to broadcast Pride events, including musical performances, speeches and more to represent LGBTQI+ people in our communities in a massive celebration of equality and diversity.



## November

During November we teamed up with Hull CVS and partners across the Voluntary, Community and Social Enterprise (VCSE) sector to shine a light on loneliness at the Be Connected Loneliness Conference.

It brought together likeminded individuals (staff and volunteers) to explore the factors that lead to loneliness and some of the amazing solutions to this wicked issue being delivered by VCSE groups in our area.



## December

'The Shed' started Winter Crafts in the warm space at West Dock Street, where Levels also supports a range of fun crafts to help keep you warm this winter. Thanks also to Ideal Heating and Hull City Council for supporting us to be able to provide additional essential items for winter.

One of our volunteers attended special training on the Affordable Warmth and Energy Saving Community Grant, funded by the Department of Work and Pensions (Household Support Fund) to help people apply for an additional £90 financial support over the winter months.

# Placing a value on Community Development

In real monetary terms, the services we deliver continue to appear insignificant, however, as has become customary, we continue to assess and measure also how we improve the lives of the people we support in terms of added Social Value. The ability of Levels-CIO, to create social value stems from bringing together, and coordinating activities, events and support that are already embedded in our communities, so that they can make better use of available resources and become better accessible to more people. Compared to 2022, we have seen a slight increase in Social Return on Investment. This is mainly due to increased collaboration with partner organisations, particularly The Shed project, which has seen a significant increase in HCHA tenants attending their workshops and support sessions.

Many of Levels' activities are provided in line with a time-banking principle, thus reducing the need for high monetary investment. The key to this principle is nothing more than a group of people (our communities) and partner organisations contributing to service provision in exchange for services they may need, such as volunteering or providing training and knowledge sharing.

We feel we can be very proud of our achievement, and our success is mainly attributed to the commitment and loyalty of our many partnership organisations and volunteers, including Hull Churches Housing Association, who provide employer supported volunteering.

Levels uses HACT's Social Value Calculator to provide a basic assessment of the actual social value delivered through our activities. Our Social Return on Investment Ratio for 2023 is £84.11 for every £1 invested.

Activity	Overall budget	Overall social impact	Analysis of benefit	
			Budget : social impact	Net benefit
<b>TOTALS:</b>	<b>£9,550</b>	<b>£803,257</b>	<b>1 : 84.11</b>	<b>£793,707</b>
Cooking up a Community	£2,000	£79,833	1 : 39.92	£77,833
Online events	£1,500	£82,270	1 : 54.85	£80,770
Older people partnership	£1,500	£109,702	1 : 73.13	£108,202
Walking Group	£200	£143,451	1 : 717.26	£143,251
Cancer Champion Training	£300	£3,184	1 : 10.61	£2,884
Mental Health Awareness Training	£200	£9,553	1 : 47.77	£9,353
Tooled-up	£500	£98,638	1 : 197.28	£98,138
The Shed	£750	£107,946	1 : 143.93	£107,196
Winter Warmth	£2,600	£168,677	1 : 64.88	£166,077

Fig 1. HACT Social Value Calculator – results overview 2023

- To calculate investment and SROI, the average hourly rate for volunteering is set at £13.65/hour in line with the UK Annual Survey of Hours and Earnings (2023) and reflects 220 volunteer hours provided/ exchanged through above mentioned 'timebank' principle.
- For transparency of accounting, 'timebank' credits are not expressed in monetary value in Levels' balance sheet and accounts below.

‘Levels’ Annual Report for the period							
From	Period start date			To	Period end date		
	Day 1st	Month April	Year 2022		Day 31st	Month March	Year 2023

## Section A Reference and administration details

Charity name	Levels
Other names charity is known by	NA
Registered charity number (if any)	1170752
Charity's principal address	Studio 701
	17 Princess Street
	Hull
	Postcode HU2 8BJ

### Names of the charity trustees who manage the charity

Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
Petra van de Zande	Chair		
Kial Leigh Sigsworth	Secretary	August 2023 - present	
Tia Scutt	Treasurer	August 2023 - present	

## Section B Structure, governance and management

### Description of the charity's trusts

Type of governing document	Constitution
How the charity is constituted	Charitable Incorporated Organisation (CIO)
Trustee selection methods	Elected by members of management committee

## Section C

## Objectives and activities

The development of the capacities and skills of the inhabitants of the economically and socially disadvantaged communities of the City of Kingston upon Hull and the East Riding of Yorkshire with a high percentage of social housing (“the Area of Benefit”) and in particular, but not exclusively individuals who are tenants of Hull Churches Housing Association (“Tenants of HCHA”) in such a way that they are better able to identify, and help meet, their needs, and to participate more fully in society; and

2. To promote social inclusion by preventing people living in the Area of Benefit and in particular, but not exclusively individuals who are Tenants of HCHA from becoming socially excluded, relieving the needs of those people living in the Area of Benefit and in particular, but not exclusively individuals who are Tenants of HCHA who are socially excluded and assisting them to integrate into society in such ways as the Trustees of the CIO shall think fit; and

For the purpose of this clause 3(2) “socially excluded” means being excluded from the society, or part of society, as a result of being a member of an economically and socially deprived community.

3. The relief of unemployment amongst individuals living in the Area of Benefit and in particular, but not exclusively individuals who are Tenants of HCHA in such ways as the Trustees of the CIO shall think fit including, but not limited to the provision of education, training, re-training, volunteering and work experience opportunities and assistance to find employment; and
4. To provide or assist in the provision of facilities in the interests of social welfare for recreation or other leisure time occupation of individuals living in the Area of Benefit and in particular, but not exclusively individuals who are Tenants of HCHA who have need of such facilities by reason of their youth, age, infirmity or disability, financial hardship or social circumstances with the object of improving their conditions of life.

### Summary of the main activities undertaken in 2023

We have increased focus on working with community navigators, which links to the direction of travel Hull Churches Housing Association has also taken at a time where the cost-of-living crisis continues to affect us all.

The focus of our work remains on bringing together the signposting, advocacy and navigation to services that are ‘out there’ and helping people navigate their way in finding the support that suits them.

We focus on upcycling and re-use projects, improving DIY and ‘eating on a budget’ skills. We are in the process of expanding the number of warm spaces, winter warmth grant applications and green energy advice to reduce energy bills.

## **Supporting Organisations and Grant Support for this period**

OPP-HER Partnership Organisations  
Hull Food Partnership  
Neighbourhood Network Hull  
Groundworks Hull – The Shed project  
Hull ICP – Hull Champions  
Forum - CIO  
Hull City Council

Our thanks and appreciation also go to tenants, customers and staff of Hull Churches Housing Association, the Supporting and Membership Organisations' staff and volunteers from Older People Partnership Group and Groundwork Hull, who have given their time freely in support of the Charity's objectives and events throughout the past year.

## **Section D Achievements and performance**

### **Summary of the main achievements of the charity during the year**

- 80 community residents supported to access the right community services.
- 8 training sessions on GDPR and Data Protection provided to grassroots VCS organisations.
- 2 community groups provided with support and advice to becoming constituted.
- Participated in 14 partnership Health and Wellbeing events aimed at combatting mental health decline including access to mental health awareness training.
- 6 training session provided on Social Return on Investment and the use of social value calculators.
- Co-produced the community impact strategy with Forum-CIO and Hull's VCSE assembly.
- Participated in 8 city-wide social inclusion and health inequality events.

### Brief statement of the charity's policy on reserves

We follow the recommendation in the Charity Commission guidance RS3 which states our Reserves Policy must quantify and explain the purpose of any designated funds, along with the likely timing of that expenditure. Additionally, that the amount of any funds held as designated funds is appropriate to the purpose or use for which the funds have been designated.

### Details of any funds materially in deficit

NA



### Further financial review details

See attached Statement of Financial Position.

## Section G Declaration

The trustees declare that they have approved the Chairs report above.

Signed on behalf of the charity's trustees

Full Name	Signature	Position
Petra van der Zande		Chair
Tia Scutt		Treasurer

Date: 26 January 2024

# Balance at a Glance

## LEVELS

**Ending Balance:**  
£3,554.34

**Lloyds Account Number: 77855168**

**Sort Code: 30-65-22**

Date	Ref	Details	Fund	Category	Money In	Money Out	Balance
				Balance Brought Forward			
			Unrestricted		£2,234.61		£2,234.61
04/04/2022	366627518	Service Charges	Unrestricted	Bank Charges		£16.17	£2,218.44
03/05/2022	368962611	Service Charges	Unrestricted	Bank Charges		£15.74	£2,202.70
09/05/2022	4583365474687353	Amazon Smile	Unrestricted	Donations	£5.00		£2,207.70
31/05/2022	371308245	Service Charges	Unrestricted	Bank Charges		£15.37	£2,192.33
04/07/2022	373666444	Service Charges	Unrestricted	Bank Charges		£15.00	£2,177.33
08/07/2022	3602500909212200N	Rank Foundation - Hull Activity Grant	RF - Activity	Grant Income	£813.00		£2,990.33
				Charitable			
19/07/2022	CD 7724	SP Vegepod	RF - Activity	Expenditure		£870.30	£2,120.03
02/08/2022	376032758	Service Charges	Unrestricted	Bank Charges		£15.37	£2,104.66
02/10/2022	378382796	Service Charges	Unrestricted	Bank Charges		£15.37	£2,089.29
03/10/2022	380761245	Service Charges	Unrestricted	Bank Charges		£15.00	£2,074.29
01/11/2022	383125990	Service Charges	Unrestricted	Bank Charges		£15.00	£2,059.29
10/11/2022	500005	Paypal Giving	Unrestricted	Donations	£105.00		£2,164.29
15/11/2022	9486395674867670	Amazon Smile	Unrestricted	Donations	£9.25		£2,173.54
05/12/2022	385496221	Service Charges	Unrestricted	Bank Charges		£15.00	£2,158.54
15/12/2022	608301	Winter Warmth Grant	RF - Activity	Grant Income	£4,000.00		£6,158.54
03/01/2023	387872941	Service Charges	Unrestricted	Bank Charges		£16.97	£6,141.57
31/01/2023	95874353348899487	Amazon Smile	Unrestricted	Donations	£5.99		£6,147.56
31/01/2023	390247547	Service Charges	Unrestricted	Bank Charges		£15.37	£6,132.19
06/03/2023	392652696	Service Charges	Unrestricted	Bank Charges		£15.37	£6,116.82
				Charitable			
28/03/2023	CD 7724	Winter Warmth Grant	RF - Activity	Expenditure		£2,562.48	£3,554.34

## LEVELS

### Total Receipts & Payments for the year ending 31/03/2023

	Unrestricted	Restricted	Total	Previous Year
<b>Receipt</b>				
Donations	125.24	0.00	125.24	109.53
Grant Income	0.00	4,813.00	4,813.00	0.00
Contracts	0.00	0.00	0.00	0.00
	<b>125.24</b>	<b>4,813.00</b>	<b>4,938.24</b>	<b>109.53</b>
<b>Payments</b>				
Bank Charges	(185.73)	0.00	(185.73)	(184.25)
Charitable Expenditure	0.00	(3,432.78)	(3,432.78)	(899.99)
Indirect Staff Costs	0.00	0.00	0.00	0.00
IT & Communications	0.00	0.00	0.00	(20.16)
Marketing & Recruitment	0.00	0.00	0.00	0.00
Rates & Rent	0.00	0.00	0.00	0.00
Salaries & N.I.	0.00	0.00	0.00	0.00
Stationery	0.00	0.00	0.00	0.00
Subscriptions	0.00	0.00	0.00	0.00
Sundry Items	0.00	0.00	0.00	0.00
Training	0.00	0.00	0.00	0.00
Travel & Subsistence	0.00	0.00	0.00	0.00
	<b>(185.73)</b>	<b>(3,432.78)</b>	<b>(3,618.51)</b>	<b>(1,104.40)</b>
<b>Net receipts / (payments)</b>	<b>(60.49)</b>	1,380.22	1,319.73	<b>(994.87)</b>
Balance Brought Forward	1,813.13	511.48	2,324.61	2,808.00
<b>Balance Carried Forward</b>	<b>1,752.64</b>	<b>1,891.70</b>	<b>3,644.34</b>	<b>1,813.13</b>
Made up of:				
Bank	3554.34			
Cash	90			
	<b>3644.34</b>			

**LEVELS**

England & Wales - Charity number 1170752

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# Accounts

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# Levels

## Annual Report

### 2022



LIVING  
ENGAGING  
VOLUNTEERING  
EMPOWERING  
LEARNING  
SOCIALISING

# Welcome to Level's Annual Report for 2022

In 2022, Levels-CIO, like the rest of the world, began to emerge from the pandemic. While successfully bringing people back to in-person events and activities, we continued to grow our network of voluntary and community sector partners. There still remain many uncertainties on the horizon in economic outlook, impacting demand for our charities' services and the communities we serve.

We have challenged ourselves to deliver programs that support people during the current cost-of-living crisis, as well as are excited to see plans coming back to life from before the pandemic. The people we work with continue to inspire us and encourage us to keep striving to expand our reach across Hull Churches Housing Association's residents and employees.

Technology continues to be critically important to sustain new norms and expectations for hybrid skills development and employability initiatives, as well as many health and wellbeing initiatives, including those that combat social isolation and support an increasing number of people struggling with mental health issues.

We continued work on key partnership initiatives that support the voluntary and community sector infrastructure through our work with Forum, Ervas, Humberside Police, Hull Champions, primary schools, Local Authorities and local public and private sector organisations.

Several new initiatives launched or are in the process of being developed. We are working closely with the Alzheimer's society to establish dementia champions' in our communities, with Hull Champions on cancer champions' training and with Groundwork Hull on projects providing green spaces and support groups for men.

At a time where the cost-of-living crisis is affecting us all, the focus of our work is on bringing together all the support that is 'out there' and helping people navigate their way in finding what suits them.

We focus on upcycling and re-use projects, improving DIY and 'eating on a budget' skills, winter warmth and green energy advice

As part of a planned office space 'overhaul' and looking at how best to make use of our now hybrid way of working at Hull Churches Housing Association's main office, we are hoping to establish an easily accessible information hub where we can offer both digital and physical access to relevant information from our many partners about the excellent work that is going on in terms of skills and training events provided and support offered, community collaboration, learning and professional growth.

This Annual Report captures just some of the extraordinary work accomplished by the CIO and its partners over the past year. You can read about these accomplishments and more in this report.

We want to thank all the people, volunteers, and Board members that are so committed to making a real difference, along with the incredible partners, funders, and donors for their support in making our work possible.

# Highlights of 2022

## April

In April, we joined forces with Hull to Ukraine in making care packages for Ukrainian refugees in Poland. On the back of this action, we expanded our collaboration with Forum, Hull City Council and other VCS organisations in a coordinated effort to provide accommodation, emotional support, and practical help for those coming over to the UK.



## June

Once again, Levels took part in Global Pride using **online** platforms to broadcast **Pride** events, including musical performances, speeches and more to represent LGBTQI+ people in our communities in a massive celebration of equality and diversity.

Fortunately, this year we were also able to be represented in person at Pride in Hull.





## September

We continue to work closely with 'The Shed', who make the best use of the old workshop at West Dock Street. September saw the first results of the sewing workshop, some of which will be sold off to continue raising the funds needed to continue this excellent DIY skills building project.

## October

During October, Levels' Board members took part in the Dementia UK '100-kilometer Dog Walking Challenge'.

Whereas we didn't raise the money for our own charity, it strengthened our partnership with Dementia Care UK and allowed for free dementia champions' training for our members.

We also benefit from a direct link with their local dementia care nurses for advice and support to tenants affected by dementia.



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## December

In December we received a Winter Warmth Grant in recognition of our commitment and dedication to combat rising energy prices and the impact of the cost-of-living crisis in the city.

We are distributing 40 winter clothing 20 bedding parcels, 15 microwaves and 20 slow cookers to those in our communities who are most in need.

# Placing a value on Community Development

In real monetary terms, the services we deliver continue to appear insignificant, however, as has become customary, we continue to assess and measure also how we improve the lives of the people we support in terms of added Social Value.

The ability of Levels-CIO, to create social value stems from bringing together, and coordinating activities, events and support that are already embedded in our communities, so that they can make better use of available resources and become better accessible to more people.

Compared to 2021, we have seen a substantial increase in Social Return on Investment. This is mainly due to a return to in-person activities and events and increased collaboration with partner organisations. Many of our activities are provided in line with a time-banking principle, thus reducing the need for high monetary investment. The key to this principle is nothing more than a group of people (our communities) and partner organisations contributing to service provision in exchange for services they may need, such as volunteering or providing training/knowledge sharing.

We feel we can be very proud of our achievement, and our success is mainly attributed to the commitment and loyalty of our many partnership organisations and volunteers, including Hull Churches Housing Association, who provide employer supported volunteering.

Levels uses HACT's Social Value Calculator to provide a basic assessment of the actual social value delivered through our activities. Our Social Return on Investment Ratio for 2022 is £82.75 for every £1 invested.

Activity	Overall budget	Overall social impact	Analysis of benefit	
			Budget : social impact	Net benefit
<b>TOTALS:</b>	£ 5,500	£ 455,104	1 : 82.75	£ 449,604
Cooking up a Community	£ 2,500	£ 86,132	1 : 34.45	£ 83,632
Involvement in fundraising	£ 750	£ 21,626	1 : 28.84	£ 20,876
Older people partnership	£ 500	£ 84,472	1 : 168.94	£ 83,972
'The Shed' involvement	£ 500	£ 134,071	1 : 268.14	£ 133,571
Hull Champions Partnership	£ 1,250	£ 128,803	1 : 103.04	£ 127,553

Fig 1. HACT Social Value Calculator – results overview 2021

- For the purpose of calculating investment and SROI, the average hourly rate for volunteering is set at £23.26/hour in line with UK Annual Survey of Hours and Earnings (2022) and reflects 236 volunteer hours. These hours are provided/ exchanged through above mentioned 'timebank' principle, where time, knowledge and experience are exchanged freely between partnership organisations and community members.
- For transparency of accounting, 'timebank' credits are not expressed in monetary value in Levels' balance sheet and accounts below.

<b>'Levels' Annual Report for the period</b>							
<b>From</b>	Period start date			<b>To</b>	Period end date		
	Day 1st	Month April	Year 2021		Day 31st	Month March	Year 2022

**Section A Reference and administration details**

<b>Charity name</b>	Levels
<b>Other names charity is known by</b>	NA
<b>Registered charity number (if any)</b>	1170752
<b>Charity's principal address</b>	Studio 701
	17 Princess Street
	Hull
	<b>Postcode</b> HU2 8BJ

**Names of the charity trustees who manage the charity**

Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
Petra van de Zande	Chair		
Linda Johnson	Secretary		
Richard Davies	Treasurer		
Lincoln Ahenkorah - Marfo			

## Section B Structure, governance and management

### Description of the charity's trusts

Type of governing document	Constitution
How the charity is constituted	Charitable Incorporated Organisation (CIO)
Trustee selection methods	Elected by members of management committee

## Section C Objectives and activities

The development of the capacities and skills of the inhabitants of the economically and socially disadvantaged communities of the City of Kingston upon Hull and the East Riding of Yorkshire with a high percentage of social housing ("the Area of Benefit") and in particular, but not exclusively individuals who are tenants of Hull Churches Housing Association ("Tenants of HCHA") in such a way that they are better able to identify, and help meet, their needs, and to participate more fully in society; and

2. To promote social inclusion by preventing people living in the Area of Benefit and in particular, but not exclusively individuals who are Tenants of HCHA from becoming socially excluded, relieving the needs of those people living in the Area of Benefit and in particular, but not exclusively individuals who are Tenants of HCHA who are socially excluded and assisting them to integrate into society in such ways as the Trustees of the CIO shall think fit; and

For the purpose of this clause 3(2) "socially excluded" means being excluded from the society, or part of society, as a result of being a member of an economically and socially deprived community.

3. The relief of unemployment amongst individuals living in the Area of Benefit and in particular, but not exclusively individuals who are Tenants of HCHA in such ways as the Trustees of the CIO shall think fit including, but not limited to the provision of education, training, re-training, volunteering and work experience opportunities and assistance to find employment; and
4. To provide or assist in the provision of facilities in the interests of social welfare for recreation or other leisure time occupation of individuals living in the Area of Benefit and in particular, but not exclusively individuals who are Tenants of HCHA who have need of such facilities by reason of their youth, age, infirmity or disability, financial hardship or social circumstances with the object of improving their conditions of life.

### **Summary of the main activities undertaken in 2022**

At a time where the cost-of-living crisis is affecting us all, the focus of our work is on bringing together all the support that is 'out there' and helping people navigate their way in finding what suits them.

We focus on upcycling and re-use projects, improving DIY and 'eating on a budget' skills, winter warmth and green energy advice.

## Supporting Organisations and Grant Support for this period

OPP-HER Partnership Organisations  
Hull Food Partnership  
Neighbourhood Network Hull  
Groundworks Hull  
Hull ICP – Hull Champions  
Forum  
Hull City Council

Our thanks and appreciation also go to tenants, customers and staff of Hull Churches Housing Association, the Supporting and Membership Organisations' staff and volunteers from Older People Partnership Group and Groundwork Hull, who have given their time freely in support of the Charity's objectives and events throughout the past year.

## Section D Achievements and performance

### Summary of the main achievements of the charity during the year

- 80 community residents supported to access the right community services
- 12 training sessions on GDPR and Data Protection provided to grassroots VCS organisations
- 4 community groups provided with support and advice to becoming constituted
- Participated in 16 partnership Health and Wellbeing events aimed at combatting mental health decline
- Participated in 12 city-wide social inclusion and health inequality events

### Brief statement of the charity's policy on reserves

We follow the recommendation in the Charity Commission guidance RS3 which states our Reserves Policy must quantify and explain the purpose of any designated funds, along with the likely timing of that expenditure. Additionally, that the amount of any funds held as designated funds is appropriate to the purpose or use for which the funds have been designated.

### Details of any funds materially in deficit

NA

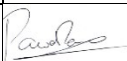

### Further financial review details

See attached Statement of Financial Position.

## Section G Declaration

The trustees declare that they have approved the Chairs report above.

Signed on behalf of the charity's trustees

Full Name	Signature	Position
Petra van der Zande		Chair
Richard Davies		Treasurer

Date: 13<sup>th</sup> January 2023

# Balance at a glance

## LEVELS

Ending Balance: £2,234.61

Lloyds Account Number: 77855168

Sort Code: 30-65-22

Date	Ref	Details	Fund	Category	Money In	Money Out	Balance
				Balance Brought Forward	£2,729.48		£2,729.48
06/04/2021	337065457	Service Charges	Unrestricted	Bank Charges		£15.00	£2,714.48
04/05/2021	340017898	Service Charges	Unrestricted	Bank Charges		£15.80	£2,698.68
24/05/2021	7345496683354697	Amazon Smile	Unrestricted	Donations	£6.99		£2,705.67
01/06/2021	342122092	Service Charges	Unrestricted	Bank Charges		£15.00	£2,690.67
05/07/2021	345190210	Service Charges	Unrestricted	Bank Charges		£15.37	£2,675.30
02/08/2021	347778865	Service Charges	Unrestricted	Bank Charges		£15.00	£2,660.30
17/08/2021	5969466753958936	Amazon Smile	Unrestricted	Donations	£7.56		£2,667.86
31/08/2021	349993186	Service Charges	Unrestricted	Bank Charges		£15.00	£2,652.86
10/09/2021	PPRD00000000A88AE	PayPal Giving Fund Authentication Code	Unrestricted	Donations	£0.01		£2,652.87
04/10/2021	352361890	Service Charges	Unrestricted	Bank Charges		£15.37	£2,637.50
20/10/2021	500004	Donation	Unrestricted	Donations	£76.25		£2,713.75
02/11/2021	354739376	Service Charges	Unrestricted	Bank Charges		£15.37	£2,698.38
03/12/2021	357146226	Service Charges	Unrestricted	Bank Charges		£16.60	£2,681.78
06/12/2021	560006	Rooted In Hull Ltd HFP Grant	HFP Grant	Charitable Expenditure	£500.00		£3,181.78
13/12/2021	4388833398885783	Amazon Smile	Unrestricted	Donations	£6.52		£3,188.30
04/01/2022	359562858	Service Charges	Unrestricted	Bank Charges		£15.37	£3,172.93
01/02/2022	361926707	Service Charges	Unrestricted	Bank Charges		£15.37	£3,157.56
10/02/2022	000007	Fridge Freezer for BEN011	Unrestricted	Charitable Expenditure		£399.99	£2,757.57
23/02/2022	9593388645583795	Amazon Smile	Unrestricted	Donations	£12.20		£2,769.77
07/03/2022	364290316	Service Charges	Unrestricted	Bank Charges		£15.00	£2,754.77
31/03/2022	BP003	levels.org & co.uk domin names	Unrestricted	IT & Communications		£20.16	£2,734.61
31/03/2022	BP004	Donations to HCHA for Hull to Ukraine	Unrestricted	Charitable Expenditure		£500.00	£2,234.61



## LEVELS

### Total Receipts & Payments for the year ending 31/03/2022

	Unrestricted	Restricted	Total	Previous Year
<b>Receipt</b>				
Donations	109.53	0.00	109.53	0.00
Grant Income	0.00	0.00	0.00	0.00
Contracts	0.00	0.00	0.00	0.00
	<b>109.53</b>	<b>0.00</b>	<b>109.53</b>	<b>0.00</b>
<b>Payments</b>				
Bank Charges	(184.25)	0.00	(184.25)	(82.82)
Charitable Expenditure	(899.99)	500.00	(399.99)	(8.69)
Indirect Staff Costs	0.00	0.00	0.00	(927.50)
IT & Communications	(20.16)	0.00	(20.16)	(40.32)
Marketing & Recruitment	0.00	0.00	0.00	0.00
Rates & Rent	0.00	0.00	0.00	0.00
Salaries & N.I.	0.00	0.00	0.00	0.00
Stationery	0.00	0.00	0.00	0.00
Subscriptions	0.00	0.00	0.00	0.00
Sundry Items	0.00	0.00	0.00	0.00
Training	0.00	0.00	0.00	0.00
Travel & Subsistence	0.00	0.00	0.00	0.00
	<b>(1,104.40)</b>	<b>500.00</b>	<b>(604.40)</b>	<b>(1,059.33)</b>
<b>Net receipts / (payments)</b>	<b>(994.87)</b>	<b>500.00</b>	<b>(494.87)</b>	<b>(1,059.33)</b>
Balance Brought Forward	2,808.00	11.48	2,819.48	3,878.81
<b>Balance Carried Forward</b>	<b>1,813.13</b>	<b>511.48</b>	<b>2,324.61</b>	<b>2,819.48</b>
Made up of:				
Bank	2234.61			
Cash	90			
	<b>2324.61</b>			
Check:	0.00			

Accounts Prepared by: Lee Westmoreland

Date: 31<sup>st</sup> March 2022

Accounts Approved by: Richard Davies

Date: 13<sup>th</sup> January 2023

## **LEVELS**

England & Wales - Charity number 1170752

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# **Accounts**

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# Levels

## Annual Report

### 2021



# Welcome to Level's Annual Report for 2021

## A YEAR OF PIVOTING

We couldn't have imagined a situation that would see our face-to-face work stopped for 18 months and counting.

We've spent the last 5 years advocating for communities to be involved in co-designing services and community development events and providing direct support to older people, families with complex needs, and children.

We were just starting to fight for sustainable and increased funding, always making the case for individuals who would otherwise be isolated, when we got abruptly stopped in our tracks and had to adapt our ways of working. Levels was never set up to work in isolation, it is meant to function within communities and networks of support.

We have, once again adapted to our new working environment, with training and encouragement and the continued support from many partner organisations to continually improve and expand the reach of our virtual presence.

As an organisation, we are still emerging from the challenges brought about by the impact of the pandemic, which has disproportionately affected individuals and communities that already face disadvantage and inequality.

This makes our work mobilising practical community action against social isolation and poverty more important than ever before.

The fact that we still exist tells us that the years of advocacy, networking and mutual support within our sector have paid off.

Despite the circumstances, we have continued to coordinate and deliver some wonderful projects and initiatives to ensure members of our communities had the support they needed during this challenging time.

This review highlights some of our projects that helped communities during the pandemic. It also illustrates how we found new ways to deliver services, introducing distance learning and creating a new online presence with new ways to share information.

As always, there is a silver lining, and we are immensely grateful for it. Our core support networks remain intact, and the larger Community and Voluntary Sector has enthusiastically embraced us, our virtual networking and events programming.

We have been able to take the time we needed, early in the pandemic, to learn the necessary skills to engage with our stakeholders online.

We would like to take the opportunity to thank our partners and board members for their support and patience through what has been a challenging time for everyone. We have really valued the understanding and cooperation they have shown and continue to show as we work through new and ongoing challenges.

Petra van der Zande

Chairperson

# Highlights of 2021

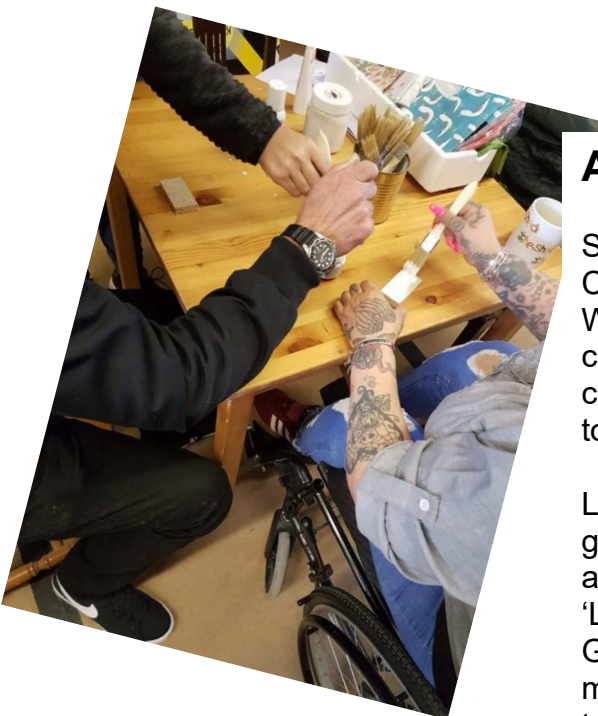


## April

In April, on behalf of our partner Groundworks, we launched our 'Tooled-up' campaign, where we collect, repair, and redistribute old DIY tools to those wanting to explore new hobbies. The aim of the project is to give unwanted and forgotten tools a new lease of life and many more years of good use in hobbies and craft activities.

## June

Once again, Levels took part in Global Pride using **online** platforms to broadcast **Pride** events, including musical performances, speeches and more to represent LGBTQI+ people in our communities in a massive celebration of equality and diversity.



## August

Saw the official launch of the 'Shed Project' in Hull Churches Housing Association's old workshop. Working with the local communities, Groundwork creates a community space for people to connect, converse, create and pass on skills and knowledge to others.

Levels' volunteers are members of the working group to help set up the workshop and social areas. The project has started off with a weekly 'Ladies that Lunch' group organised by Groundwork Hull, making decoupage fridge magnets and is attended by Hull Churches HA tenants.



## September

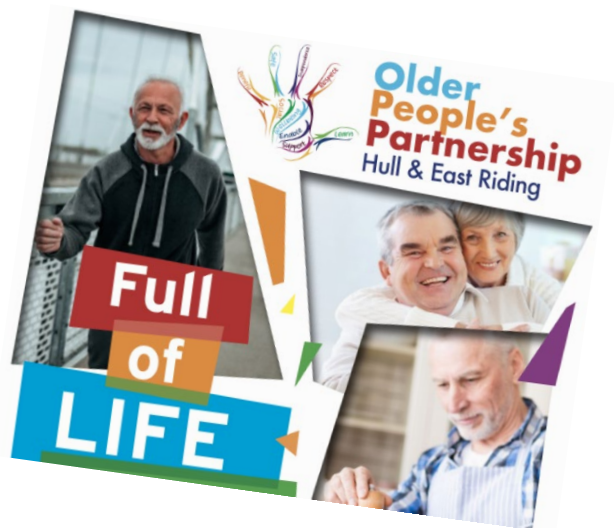
Following on from our successful 'Tooled-up' project, we started a similar campaign for gardening tools. To get us in the mood, 2 of our Board members got involved in facilitating 'Down-to-Earth' workshops, including one on building birdboxes and one on creating bee feeder areas.

Down-to-Earth is one of our partners in providing training and development activities, volunteering opportunities and improved employability skills to tenants.

## October

Since 2014, Levels, as part of the Older People's Partnership Hull & East Riding have celebrated International Older Peoples Day on the **1st of October** by organising a week-long celebration for older people and their carers across Hull and East Riding Villages.

The annual celebration was hosted across 3 local locations as well as online. It was a fantastic event with lots of entertainment, social activity & information on local services.



## November

In December we received a Food Partnership Hull Award in recognition of our commitment and dedication to combat food inequality in the city. There was also an added bonus of a £500 grant for the purchase of 2 chest freezers, allowing for even more activity and involvement in our 'Cooking-up-a-Community' project.



This Photo by Unknown Author is licensed under [CC BY](#)

# Placing a value on Community Development

Assessment and evaluation of our projects and activities is a key priority for us.

In real monetary terms, the services we deliver seems insignificant, however when assessing and measuring how we improve the lives of the people we support, we show tremendous impact. The ability of Levels, as a very small charity in its infancy, to create the added value stems from offering support that is embedded in our communities, through volunteering and sharing knowledge and expertise.

As a charity working for the benefit of Hull Churches Housing Association's tenants and their environs, Levels has adopted use of the HACT Social Value Calculator.

The calculator provides a basic assessment of the actual value delivered through our activities in terms of social impact. As a result, we are able to provide a ratio of how many pounds we generate in social value, for the amount of money invested. Our Social Return on Investment Ratio for 2021 is £69.03 for every £1 invested.

Activity	Overall budget	Overall social impact	Analysis of benefit	
			Budget : social impact	Net benefit
<b>TOTALS:</b>	£ 8,100	£ 526,633	1 : 65.02	£ 518,533
Cooking up a Community	£ 2,000	£ 79,833	1 : 39.92	£ 77,833
Online events	£ 1,500	£ 82,270	1 : 54.85	£ 80,770
Older people partnership	£ 1,500	£ 109,702	1 : 73.13	£ 108,202
Walking Group	£ 200	£ 143,451	1 : 717.26	£ 143,251
Cancer Champion Training	£ 200	£ 3,184	1 : 15.92	£ 2,984
Dementia Awareness training	£ 200	£ 9,553	1 : 47.77	£ 9,353
Tooled-up	£ 2,500	£ 98,638	1 : 39.46	£ 96,138

HACT Social Value Calculator – results overview 2021

- Compared to 2020, we have seen a small decline in Social Return on Investment. This is mainly due to a slight increase in hourly rate of volunteering and the fact that many of our services, activities and resources must be provided in line with Covid19 restrictions. We feel we can still be very proud of our achievement and our success is mainly attributed to the commitment and loyalty of our many partnership organisations, including Hull Churches Housing Association, who provide employer supported volunteering.
- For the purpose of calculating investment ad SROI, the average hourly rate for volunteering is set at £19.96/hour in line with UK Annual Survey of Hours and Earnings (2020) and the above overview (fig.1) reflects 340 volunteer hours. These hours are provided/ exchanged through a 'timebank' principle, where time, knowledge and experience are exchanged freely between partnership organisations.
- For transparency of accounting, 'timebank' credits are not expressed in monetary value in Levels' balance sheet and accounts below.

‘Levels’ Annual Report for the period						
From	Period start date			To	Period end date	
	Day 17th	Month June	Year 2020		Day 17th	Month May

## Section A Reference and administration details

<b>Charity name</b>	Levels
<b>Other names charity is known by</b>	NA
<b>Registered charity number (if any)</b>	1170752
<b>Charity's principal address</b>	Studio 701 17 Princess Street Hull <b>Postcode</b> HU2 8BJ

### Names of the charity trustees who manage the charity

Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
1 Petra van de Zande	Chair		
2 Linda Johnson	Secretary		
3 Richard Davies	Treasurer		
4 Lincoln Marfoy			
5			
6			
7			
8			

## Section B Structure, governance and management

### Description of the charity's trusts

Type of governing document	Constitution
How the charity is constituted	Charitable Incorporated Organisation (CIO)
Trustee selection methods	Elected by members of management committee

## Section C Objectives and activities

The development of the capacities and skills of the inhabitants of the economically and socially disadvantaged communities of the City of Kingston upon Hull and the East Riding of Yorkshire with a high percentage of social housing ("the Area of Benefit") and in particular, but not exclusively individuals who are tenants of Hull Churches Housing Association ("Tenants of HCHA") in such a way that they are better able to identify, and help meet, their needs, and to participate more fully in society; and

2. To promote social inclusion by preventing people living in the Area of Benefit and in particular, but not exclusively individuals who are Tenants of HCHA from becoming socially excluded, relieving the needs of those people living in the Area of Benefit and in particular, but not exclusively individuals who are Tenants of HCHA who are socially excluded and assisting them to integrate into society in such ways as the Trustees of the CIO shall think fit; and

For the purpose of this clause 3(2) "socially excluded" means being excluded from the society, or part of society, as a result of being a member of an economically and socially deprived community.

3. The relief of unemployment amongst individuals living in the Area of Benefit and in particular, but not exclusively individuals who are Tenants of HCHA in such ways as the Trustees of the CIO shall think fit including, but not limited to the provision of education, training, re-training, volunteering and work experience opportunities and assistance to find employment; and
4. To provide or assist in the provision of facilities in the interests of social welfare for recreation or other leisure time occupation of individuals living in the Area of Benefit and in particular, but not exclusively individuals who are Tenants of HCHA who have need of such facilities by reason of their youth, age, infirmity or disability, financial hardship or social circumstances with the object of improving their conditions of life.

## **Summary of the main activities undertaken in 2021**

2021 has been no less challenging than the previous year. However, we were better set up and able to adapt rapidly and to provide events and activities online.

Local communities are at the heart of everything we do and delivering a successful service depends on how well we understand the needs of our tenants. It became clear very early on that we needed the resources and expertise of our partnership organisations in terms of providing technology and digital support. We were also fortunate to be able to call on the knowledge and expertise of our Board members for this.

We continue to be active in Hull's Voluntary and Community Sector Liaison group, the Older People Partnership- Hull and East Riding and CCG's Hull 2020 Champions group. The lived realities of the people and communities with whom we speak reaffirm for the need to amplify our voice – speaking about the impact of local policies and practices on some of the most vulnerable groups in society, so in addition we have become an active member of NorthBank Forum, allowing for even better integration in and collaboration with Hull's communities and the Community and voluntary Sector.

Our ambition for 2022 remains to extend our fundraising activities. We have made strong foundations but there are still challenges ahead. Our plans to focus on providing training in writing bid and grant funding applications for Hull Churches Housing Association's support workers and housing management staff were once again put on hold during 2021 but are most certainly not off the agenda.

## **Supporting Organisations and Grant Support for this period**

OPP-HER  
Hull Food Partnership  
Neighbourhood Network Hull  
Groundworks Hull  
Hull Clinical Commissioning Group – Hull2020 Champions  
Asda  
North Bank Forum

Our thanks and appreciation also go to tenants, customers and staff of Hull Churches Housing Association, the Supporting and Membership Organisations' staff and volunteers from Older People Partnership Group and Groundwork Hull, who have given their time freely in support of the Charity's objectives and events throughout the past year.

## **Section D Achievements and performance**

### **Summary of the main achievements of the charity during the year**

- In February we received the Hull2020 Champions' award in recognition of our commitment and dedication to the partnership. There was also an Individual award for one of our Support Workers.
- In April we celebrated with the Hull2020 Champions as they welcomed their 100th member to the partnership. For Levels it meant 10 minutes of fame as we were invited to talk about the work with do with 'Burnsy' (David Burns) on radio Humberside.
- In July one of our support workers attended the Cancer Champion programme. Having conversations around cancer aren't always the nicest or easiest. The Cancer Champion Programme aims to get the conversation about cancer into our communities.
- Increased support for our 'Community Investment projects'
- As part of Older people's week in October, we worked with Hull's Older People's Partnership to put together and support a programme of fun activities, entertainment and information events

### **Brief statement of the charity's policy on reserves**

We follow the recommendation in the Charity Commission guidance RS3 which states our Reserves Policy must quantify and explain the purpose of any designated funds, along with the likely timing of that expenditure. Additionally, that the amount of any funds held as designated funds is appropriate to the purpose or use for which the funds have been designated.

### **Details of any funds materially in deficit**

**NA**

### **Further financial review details**



See attached Statement of Financial Position.

## Section G

## Declaration

The trustees declare that they have approved the Chairs report above.

Signed on behalf of the charity's trustees

Full Name	Signature	Position
Petra van der Zande		Chair
Richard Davies		Treasurer

Date: 20<sup>th</sup> January 2021

# Balance at a glance

## LEVELS

Lloyds Account Number: 77855168

Sort Code: 30-65-22

Date	Ref	Details	Fund	Category	Money In	Money Out	Balance
			Unrestricted	Balance Brought Forward	£2,729.48		£2,729.48
06/04/2021	337065457	Service Charges	Unrestricted	Bank Charges		£15.00	£2,714.48
04/05/2021	340017898	Service Charges	Unrestricted	Bank Charges		£15.80	£2,698.68
24/05/2021	7345496683354697	Amazon Smile	Unrestricted	Donations	£6.99		£2,705.67
01/06//2021	342122092	Service Charges	Unrestricted	Bank Charges		£15.00	£2,690.67
05/07/2021	345190210	Service Charges	Unrestricted	Bank Charges		£15.37	£2,675.30
02/08/2021	347778865	Service Charges	Unrestricted	Bank Charges		£15.00	£2,660.30
17/08/2021	5969466753958936	Amazon Smile	Unrestricted	Donations	£7.56		£2,667.86
31/08/2021	349993186	Service Charges	Unrestricted	Bank Charges		£15.00	£2,652.86
10/09/2021	PPRD00000000A88AE	PayPal Giving Fund Authentication Code	Unrestricted	Donations	£0.01		£2,652.87
04/10/2021	352361890	Service Charges	Unrestricted	Bank Charges		£15.37	£2,637.50

## LEVELS

### Total Receipts & Payments for the year ending 31/03/2022

	Unrestricted	Restricted	Total	Previous Year
<b>Receipt</b>				
Donations	14.56	14.56	0.00	0.00
Grant Income	0.00	14.56	14.56	0.00
Contracts	0.00	0.00	0.00	0.00
	<u>14.56</u>	<u>0.00</u>	<u>14.56</u>	<u>0.00</u>
<b>Payments</b>				
Bank Charges	(106.54)	0.00	(106.54)	(82.82)
Charitable Expenditure	0.00	0.00	0.00	(8.69)
Indirect Staff Costs	0.00	0.00	0.00	(927.50)
IT & Communications	0.00	0.00	0.00	(40.32)
Marketing & Recruitment	0.00	0.00	0.00	0.00
Rates & Rent	0.00	0.00	0.00	0.00
Salaries & N.I.	0.00	0.00	0.00	0.00
Stationery	0.00	0.00	0.00	0.00
Subscriptions	0.00	0.00	0.00	0.00
Sundry Items	0.00	0.00	0.00	0.00
Training	0.00	0.00	0.00	0.00
Travel & Subsistence	0.00	0.00	0.00	0.00
	<u>(106.54)</u>	<u>0.00</u>	<u>(106.54)</u>	<u>(1,059.33)</u>
<b>Net receipts / (payments)</b>	<b>(91.98)</b>	<b>0.00</b>	<b>(91.98)</b>	<b>(1,059.33)</b>
Balance Brought Forward	2,808.00	11.48	2,819.48	3,878.81
<b>Balance Carried Forward</b>	<u><b>2,716.02</b></u>	<u><b>11.48</b></u>	<u><b>2,727.50</b></u>	<u><b>2,819.48</b></u>
Made up of:				
Bank	2637.5			
Cash	90			
	<u><b>2727.5</b></u>			
Check:	0.00			

Accounts Prepared by: Tia Scutt

Date: 25.05.2021

Accounts Approved by:

Date: