

SAMARITANS OF WIGAN

England & Wales · Charity number 1170589

Details

Status Registered

Legal form CIO

Registered 2016-12-06

Register [View on the Charity Commission register](#)

Contact

Address The Samaritans
73 Dicconson Street
Wigan
WN1 2AT

Phone 01942 367453

Email wigan.director@samaritans.org

Website <http://www.samaritans.org/branches/samaritans-wigan>

Activities

Objects: THE OBJECTS OF THE CHARITY ARE:1) TO ENABLE PERSONS IN WIGAN AND THE SURROUNDING AREA AS WELL AS ELSEWHERE WHO ARE EXPERIENCING FEELINGS OF DISTRESS OR DESPAIR, INCLUDING THOSE WHO MAY BE AT RISK OF SUICIDE, TO RECEIVE CONFIDENTIAL EMOTIONAL SUPPORT AT ANY TIME OF THE DAY OR NIGHT IN ORDER TO IMPROVE THEIR EMOTIONAL HEALTH AND TO REDUCE THE INCIDENCE OF SUICIDE;2) TO PROMOTE A BETTER UNDERSTANDING IN SOCIETY OF SUICIDE, SUICIDAL BEHAVIOUR AND THE VALUE OF EXPRESSING FEELINGS WHICH MAY OTHERWISE LEAD TO SUICIDE OR IMPAIRED EMOTIONAL HEALTH; AND3) TO COLLABORATE WITH AND SUPPORT SAMARITANS CENTRAL CHARITY AND ITS AFFILIATED BRANCHES IN FULFILLING THESE OBJECTS.

Activities: Being available 24 hours a day to provide emotional support to people who are experiencing feelings of emotional distress or despair, including those which may lead to suicidal thoughts or behaviour.

Classification

- **How:** Provides Services
- **What:** Education/training, The Advancement Of Health Or Saving Of Lives
- **Who:** The General Public/mankind

Geography

- Wigan

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£37,015	£26,047	-	-
2024-03-31	£18,351	£21,113	-	-
2023-03-31	£15,952	£22,474	-	-
2022-03-31	£23,700	£24,797	-	-
2021-03-31	£31,822	£19,555	-	-

Trustees

Name	Role	Appointed
Christopher Maj	Chair	2025-01-23
ANNICK MORRIS		2021-05-27
Ann Marie Sandelands		2020-09-29
JOSEPH McGLONE		2024-11-28
KATH KEARY		2025-11-13
Pauline Westwood		2023-11-28
RUTH DEAN		2021-11-25

Linked charities

- THE SAMARITANS OF WIGAN (1170589-1)

SAMARITANS OF WIGAN

England & Wales - Charity number 1170589

Accounts

Samaritans of Wigan

Trustees Annual Report and
Unaudited Financial Statements

For the Year 1 April 2024 to 31 March 2025

Samaritans of Wigan

For the Year 1 April 2024 to 31 March 2025

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Samaritans of Wigan

Reference and Administrative Details

For the Year 1 April 2024 to 31 March 2025

The Trustees Christopher Maj (Director) (appointed January 2025)
Ruth Dean
Dawn Jones
Joseph McGlone (Treasurer) (appointed November 2024)
Annick Morris (Secretary)
Ann Marie Sandelands
Pauline Westwood

Charity number: 1170589

Registered Office: 73 Dicconson Street
Wigan
WN1 2AT

Independent Examiner M H C Lunt BCom MCom FCA
Chartered Accountant
Ashburn, Woodhart Lane, Eccleston
Chorley, Lancashire PR7 5TB

Honorary Legal Adviser P Leppard BA, MA, BPTC
40 Newton Road, Billinge, Wigan, WN5 7LA

Bankers Santander
Bootle
Merseyside
L30 4GB

Lloyds TSB Bank Plc.,
7 Carter St,
Uttoxeter,
Staffordshire
ST14 8HD

Redwood Bank Limited
The Nexus Building,
Broadway,
Letchworth Garden City,
SG6 3TA

Samaritans of Wigan
Trustees Annual Report
For 1 April 2024 to 31 March 2025

The trustees present their report with the financial statements of the charity for the year ended 31 March 2025. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

Objectives and Activities

The objects of the charity are:

- 1) to enable persons in Wigan and the surrounding area as well as elsewhere who are experiencing feelings of distress or despair, including those who may be at risk of suicide, to receive confidential emotional support at any time of the day or night in order to improve their emotional health and to reduce the incidence of suicide;
- 2) to promote a better understanding in society of suicide, suicidal behaviour and the value of expressing feelings which may otherwise lead to suicide or impaired emotional health; and
- 3) to collaborate with and support Samaritans Central Charity and its affiliated branches in fulfilling these objects.

Callers contact Samaritans in a variety of ways and volunteers at Wigan branch deal with communications by telephone and email. Face to face callers are welcomed into the branch when possible. Calls made by telephone to the national number can be received at any one of over 200 branches.

The trustees have complied with the duty set out in Section 4 of the Charities Act 2011 and in planning their activities have paid due regard to public benefit guidance published by the Charity Commission.

Achievements and Performance

The following milestones outline the widespread Wigan Samaritans Branch (Branch) activity for the year ended 31 March 2025 and demonstrate the energies and enthusiasm of Branch members in maintaining service delivery and engaging with the local community and active participation of local Suicide Prevention Strategy.

Branch Maintenance. As a result of the generous Wigan Mayor's Charity donation we were able to replace windows in the Branch Office and upgrade the alarm system. We have had a number of false starts and no shows for the upgrading of the electricity meter.

Fundraising - the following chronological events have raised valuable Branch funds during the year:

- Wigan Mayor's Charity raised a wonderful £18,675 for the Branch (17th December 2024)
- Aileen and her colleagues at Cheshire Chord sang for us at Westhoughton (8th March 2025) and generated £1,300.
- Sally's eternal presence at Shevington Fete raised £436 (June 2024)
- Haigh Hall Crazy Golf raised £260 (24th August) thanks to Annick's endeavours.
- Enormous thanks to Sheena's wife Naomi who ran the Manchester marathon (concluding 2 further challenges) on behalf of the Branch raising £1,300.

Volunteer Development. Branch volunteers attended the North West Conference (July 2024) demonstrating our commitment to regional Samaritans.

The Listening Centre went live in November 2024 replacing the previous operating system.

The transition of Branch Directorship took place in February /March 2025. The Branch trustees wish to acknowledge the energy and guidance Ruth provided during her period as Director. The re launch of 'On Going Mentoring' (annual requirement) was successfully introduced in February /March 2025.
New trainee Interviewing and Mentor training took place in February/March 2025.

Training - the Branch continues to maintain volunteer succession against a changing volunteer landscape with New Volunteer Training that continues to be delivered twice a year (Spring and Autumn) to maintain and bolster listening volunteer numbers at the Branch.
Thanks to all involved in recruitment and training for their hard work during the year.

Outreach - is an essential component of the Branch and engagement with the local community The following is a summary of activity:

The trustees continues to be active members of the 'Wigan Suicide Prevention Group' with quarterly meetings, a valuable source of connection with voluntary/statutory groups engaged with Suicide Prevention locally.

Standish Xmas market (28th Nov 2024).

St Helens Rugby Stadium (27th February 2025) - awareness to the building trade.

X2 online presentation to the COOP food retail group.

X2 online presentations to Human Resources company Tori.

Hindley Prison. Thanks to Pauline/Mabel/Penny we continue to train and provide weekly support and supervision for the Prison Listener's scheme. Supported by our canine volunteer Jaxon who has proven to be a big hit with prisoners, especially those who are difficult to reach by human contact alone.

Please speak with Pauline or Penny if you would like to bolster their valuable outreach activities.

Wigan North West Station. In addition to our annual awareness presence in January each year (Blue Monday initiative) , we have now established a weekly two-hour session at the station. This has been particularly valued by rail staff and its users. Our frequent presence has made a notable impact upon rail users and public around the station.

Financial Review

The Statements of Financial Activities and Financial Position, together with the notes, for the year ended 31 March 2025 are given on pages 7 to 11.

The finances of 'Samaritans of Wigan' (the 'Charity') are administered by the Branch Leadership Team, which includes the trustees of the Charity.

The surplus for 2025 was £10,968 (2024 deficit £2,762) which is a significant improvement.

Statement of Financial Activities.

Income.

The total income for the year was £37,015 (2024 £18,351). This is a significant increase.

The main reason for the increase was a donation from the Mayor of Wigan Charity Fund of £18,675. This has made a major change to the finances of the Charity and will ensure our future in the medium term.

We are also grateful for other donations. This support is very much appreciated from both our regular donors and new donors. It is encouraging to know that the services we provide are appreciated and backed up by financial support.

Fund raising income increased and fund-raising expenditure decreased and thus the net figure was a healthy increase on 2024. Our thanks go to all those who participated in the fund-raising events.

The Charity participates in a partnership between the Samaritans Central Charity and the National Offender Management Service. The Charity receives a grant for its work in a local prison and the grant was approximately the same as last year.

The charity shop surplus – income less expenditure – was £1.546 (2024 £383) and the reason for this was an increase in takings while costs were controlled. Our thanks go to the shop manager and all the shop volunteers for their dedicated work throughout the year.

Interest received depends on the amount in the bank balances and the rate of interest. The fall in interest received is attributed to the fall in interest rates.

Expenditure.

The total expenditure for the year was £26.047 (2024 £21,113). However, the increase in expenditure has a positive explanation.

The telephone expenditure is reduced due to a change in the way the telephone is used which has reduced our expenditure with BT.

More has been spent on publicity and recruitment which is the sign of a healthy charity promoting its services and ensuring it can maintain its level of service.

Energy costs have increased which was inevitable given the state of the world energy crisis.

Repairs and renewals have increased as the premises have been improved to bring them to a level suitable to provide our services.

The Charity affiliation fee to the central charity Samaritans has increased based on a formula which combines income with working capital – both of which have increased.

Statement of Financial Position. (SOFA)

The SOFA shows that tangible fixed assets are unchanged from last year and these comprise just the long leasehold property which is the office for the Charity.

There was £65,823 in the bank accounts and £7,366 owing to creditors leaving a net cash balance available of £58,457 (2024 £47,489.)

The Charity was solvent at 31 March 2025 as assets exceeded liabilities and there was sufficient cash to meet short term liabilities.

In the short term, say four years, any future deficits, as incurred in 2024, can be met from the bank balance. The Trustees plan to ensure that the Charity, on a year-by-year basis, can raise sufficient income to meet its expenditure.

The Charity seeks to maintain a level of reserves sufficient to allow it to maintain the infrastructure necessary for it to carry on its operations, to provide a buffer against variations in cash flow and to allow for such contingencies as might reasonably be expected to arise.

Structure, Governance and Management

The governing body of the Samaritans Central Charity (SCC) is the Board of Trustees. There is a network of over 200 branches in the UK and the Republic of Ireland. Samaritans of Wigan ("the Charity") is an affiliated branch of SCC, The Charity is a charitable incorporated organisation (CIO) and is managed by a Board of Trustees and a Branch Leadership Team, who are responsible for its general management.

The trustees who served during the year are shown on page 2.

The CIO is linked to a previous charity, 'The Samaritans of Wigan', (the old Charity) which became a dormant charity and its registered number is 1170589-1. The CIO is the trustee of the old Charity and this role is carried out by the Director of the Charity. As a linked charity, separate accounts for the old Charity are no longer prepared.

Risk Management

The trustees have considered the principal risks to which the organisation is exposed and have developed strategies to mitigate the effects of these where possible.

Trustees Responsibility Statement

The trustees are responsible for keeping accounting records, which disclose with reasonable accuracy the financial position of the charity. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Samaritans of Wigan
Statement of Financial Activities
Period 1st April 2024 to 31 March 2025

<i>notes</i>	<u>2025</u> Unrestricted Funds £	<u>2024</u> Total Funds £
INCOME		
<u>Voluntary Income</u>		
Donations	23,993	6,319
Activities for Generating Funds		
Fund raising	3,015	2,232
National Offender Management Service Grant	1,921	2,129
Charity shop receipts	7,291	5,794
Interest received	795	1,877
TOTAL INCOME	37,015	18,351
EXPENDITURE		
Cost of Generating Funds		
Fundraising expenses	82	1,205
Charity shop expenses	5,745	5,411
Charitable expenditure		
Telephone	2,574	3,870
Conference ,training, recruitment	990	864
Travel expenses	160	3
Publicity and recruitment	621	0
Waste and water	873	754
Heat and light	3,523	2,663
Cleaning and household	1,522	1,014
Stationery and postage	261	67
Insurance	1,442	1,431
Repairs and renewals	4,373	1,539
Sundry	472	195
Branch affiliation fee to Samaritans	3,368	2,073
Bank charges	43	24
Depreciation	-	-
TOTAL EXPENDITURE	26,047	21,113
Net income / (expenditure) for the year	10,968	(2,762)
Funds 1 April 2024	76,889	79,651
Funds 31 March 2025	87,857	76,889

CONTINUING OPERATIONS

All income and expenditure has arisen from continuing activities.

The notes on pages 9 to 11 form part of these accounts

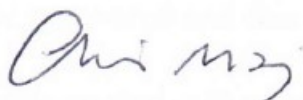
Statement of Financial Position
At 31 March 2025

	<u>notes</u>	<u>2025</u>	<u>2024</u>
		£	£
TANGIBLE FIXED ASSETS	<i>note 4</i>	29,400	29,400
 CURRENT ASSETS			
Bank - current accounts		13,672	11,546
Bank - deposit accounts		52,151	43,997
		65,823	55,543
 CREDITORS : AMOUNTS FALLING DUE WITHIN ONE YEAR			
Contribution to Samaritans		(3,368)	(2,125)
Other creditors		(1,441)	(3,303)
Deferred income NOMS Grant		(2,037)	(2,039)
Accruals		(520)	(587)
		(7,366)	(8,054)
 NET CURRENT ASSETS		58,457	47,489
 NET ASSETS		87,857	76,889
 REPRESENTED BY			
 RESERVES UNRESTRICTED			
General reserve	<i>note 5</i>	58,458	47,490
Capital reserve	<i>note 5</i>	29,399	29,399
		87,857	76,889

Approved by the Board of Trustees on 13 November 2025 and agreed and signed on its behalf by:

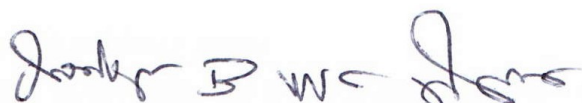
DIRECTOR

Christopher Maj



TREASURER

Joseph McGlone



The notes on pages 9 to 11 form part of these accounts

Samaritans of Wigan
Notes to the Financial Statements
For the Year 1 April 2024 to 31 March 2025

1. Accounting Policies

Basis of preparing the financial statements

‘The Samaritans of Wigan’, a dormant charity with registration number, 1170589-1, is linked to ‘Samaritans of Wigan’ (the Charity). As a linked charity, separate accounts are not required although a summary of its assets and activities is set out in Note 7 below.

Accounting convention

The financial statements of the charity, which is a public interest entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Charities Act 2011. The financial statements have been prepared under the historical cost convention.

Fund accounting

Unrestricted funds are available for use at the discretion of the trustees in furtherance of the objectives of the charity.

Restricted funds are subjected to restrictions on their expenditure imposed by the donor or through the terms of an appeal.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably. Donated services and facilities are included at the value to the charity where this can be quantified. The value of services provided by volunteers has not been included in these accounts.

Expenditure

Expenditure is recognised on an accrual basis as a liability is incurred. Expenditure includes any VAT which cannot be recovered and this is reported as part of the expenditure to which it relates.

Cost of generating funds comprise the costs associated with attracting fund raising and shop sales.

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Management and administration costs include those costs associated with meeting the constitutional and statutory requirements of the charity and include costs linked to the strategic management of the charity.

Samaritans of Wigan
Notes to the Financial Statements
For the Year 1 April 2024 to 31 March 2025

1. Accounting Policies (continued)

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life. Minor additions costing less than £500 are not capitalised.

Long leasehold land	- nil, but subject to impairment test
Long leasehold property	- nil, based on high residual value, but subject to impairment test
Fixtures and fittings	- 15% on cost
Office equipment	- 25% on cost

As the long leasehold property is maintained in a state of repair such that its estimated residual value is not less than its original cost, the annual charge for depreciation is considered to be nil.

2 Trustees' Remuneration.

No remuneration was paid to any trustees in the year. (2024 nil).

3 Management and administration cost

There are no material management and administration costs.

4 Tangible Fixed Assets

	<u>Long</u>		<u>Furniture</u>	
	<u>Leasehold</u>	Office	&	<u>Total</u>
	<u>Property</u>	Equipment	Fittings	
<u>Cost</u>	£	£		£
At 1 April 2024	29,400	-	-	29,400
At 31 March 2025	29,400	-	-	29,400
 <u>Depreciation</u>				
At 1 April 2024	-	-	-	-
At 31 March 2025	-	-	-	-
 <u>Net Book Value</u>				
	-	-	-	-
	29,400			29,400
At 31 March 2025	<u>0</u>	<u>-</u>	<u>-</u>	<u>0</u>
	29,400			29,400
At 31 March 2024	<u>0</u>	<u>-</u>	<u>-</u>	<u>0</u>

5 Unrestricted Reserves

	<u>Genera</u>	<u>Capital</u>	<u>Total</u>
	l	£	£
1 April 2024	47,490	29,399	76,889
Surplus/ (deficit) for the year	10,968	-	10,968
Depreciation transfer	'-	'-	-
At 31 March 2025	<u>58,458</u>	<u>29,399</u>	<u>87,857</u>

The capital reserve is a designated reserve set up to reflect the funds tied up in fixed assets.

6 Related Parties

The charity is controlled by the trustees.

There were no related party transactions for the year ended 31 March 2025.

7 Linked Charity

'The Samaritans of Wigan', registration number 1170589-1, is a dormant charity linked to the Charity.

At 31 March 2025, the old Charity had assets of £20, represented by cash at bank. (2024 £20).

**Independent Examiner's Report to the
Trustees of Samaritans of Wigan on the
Unaudited Financial Statements for the Year 1 April 2024 to 31 March 2025**

Independent examiner's report to the trustees of Samaritans of Wigan.

I report to the charity trustees on my examination of the accounts of Samaritans of Wigan for the year ended 31 March 2025.

Responsibilities and basis of report.

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the Trust's accounts carried out under section 145 of the Act and in carrying out my examination I have followed all applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement.

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the Trust as required by section 130 of the Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signature

Date: 13 November 2025

A handwritten signature in black ink that reads "MHC Lunt". The signature is written in a cursive style and is underlined with a single horizontal stroke.

M H C Lunt BCom MCom FCA
Chartered Accountant

Ashburn
Woodhart Lane
Eccleston
Chorley
Lancashire
PR7 5TB

SAMARITANS OF WIGAN

England & Wales - Charity number 1170589

Accounts

Samaritans of Wigan

Trustees Annual Report and
Unaudited Financial Statements

For the Year 1 April 2023 to 31 March 2024

Samaritans of Wigan

For the Year 1 April 2023 to 31 March 2024

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Samaritans of Wigan

Reference and Administrative Details

For the Year 1 April 2023 to 31 March 2024

The Trustees	Ruth Dean (Director) Darren Keith Appanah (Treasurer) Barbara Ashby (resigned 2023) Dawn Jones (appointed 2023) Annick Morris (Secretary) Elizabeth Ann Roberts (resigned 2023) Ann Marie Sandelands Pauline Westwood (appointed 2023)
Charity number:	1170589
Registered Office:	73 Dicconson Street Wigan WN1 2AT
Independent Examiner	M H C Lunt BCom MCom FCA <i>Chartered Accountant</i> Ashburn, Woodhart Lane, Eccleston Chorley, Lancashire PR7 5TB
Honorary Legal Adviser	P Leppard BA, MA, BPTC 40 Newton Road, Billinge, Wigan, WN5 7LA
Bankers	Santander Bootle Merseyside L30 4GB Lloyds TSB Bank Plc., 7 Carter St, Uttoxeter, Staffordshire ST14 8HD Redwood Bank Limited The Nexus Building, Broadway, Letchworth Garden City, SG6 3TA

Samaritans of Wigan
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Achievements and Performance

Volunteer Profile

At the beginning of the year covered in this report, 1st April 2023, there were 80 volunteers on the Three rings data base. At the year end this had dropped down to 62. This was as a result of some volunteers who had not made contact or signed onto Three rings in a 12-month period being closed. We had new volunteers join us via in-house training and were joined by a fully trained volunteer from another branch. Thank you to everyone who has continued to offer our callers their support.

Recruitment

In March we had a new Deputy director for Recruitment and eight new Samaritans were selected.

Training

This year we only completed one round of Core Development. As we had a small team of trainers, with three out of four working full time, it was felt that we should give ourselves more time to prepare and restart later in the year. At the end of January we started with eight: one failed to attend the first session; one left after completing Core feeling the time was not right for him; two others are still being processed and we have four full volunteers.

Finding enough people to help with skills practice sessions and mentoring proved challenging, but thanks are expressed for those who did support the trainers.

Training for Mentoring, being a Leader and offering emotional support for those outside of the branch (Outreach) were also completed as required. Increasing the number of Leaders and Mentors remains also a priority.

Due to various issues, we have not completed on-going training within this year and it remains a priority for the next year. On-going Mentoring will be started later in the year.

Rota

At the end of the last year Wigan Branch was at the bottom of the Regional table for night hours; however, the figures for January/February 2024 show improvement.

Stephen Klein the Regional Capacity Officer said,

'The night hours stats for January/February show a marked improvement up to 50 minutes per Active Listening Volunteer (ALV) in the night hours so far this quarter, more than double the average over the last two years and only 20 minutes off our regional target of 70 minutes per ALV per quarter.'

We started at 13 mins per volunteer and our improvement was measured at 108%. It was also noted that only 22 volunteers did any 'night shifts.

The rota has continued to fluctuate in general, struggling at times.

Fundraising

We started this year without any Deputy Director for Fundraising and all efforts were completed by whosoever volunteered to take part.

We were invited to be one of the Mayor of Wigan's Charities which was an honour as the Borough has many worthy causes that could have been supported by him and his team and we are grateful for his support. Manleigh was the other beneficiary, and they organised a ball at Leigh Sports Village and four volunteers attended to add their support. A second ball organised by the Mayor's Charity was also arranged which was held in April 2024.

We were asked to attend the Wigan Armed Forces Day alongside Manleigh which was very worthwhile and a fun day.

Wigan Samaritans organised a Quiz which was held in the Leigh area in November and whilst we did not raise a substantial amount of money, we did raise our profile in an area of our 'patch that we have not ventured into often and added our contribution to the Mayor's fund.

We attended Shevington Fete, and Sally must be mentioned for the amount of work she puts in to make this a success every year. Thank you, Sally.

Publicity

There was no Deputy in place to drive our publicity in the local and national arena. It is disappointing that we could not do more to raise our profile whilst linked to the Mayor for his year in office.

Outreach

Our contribution to outreach has come mainly from our links with the public health team at Wigan Council. We are included on the suicide awareness meetings and they always make sure we are aware of any local issues.

Due to the value our volunteers have seen in attending Wigan North Western Station to provide post incident support, for a short spell after a particularly difficult time, they have continued to attend every week. The feedback from the station and others linked to this has been really positive and our volunteers should be proud of what they have achieved.

A target for the future is to become more involved with the Veterans Hub in Wigan

Prison

A new Branch Prison Support Officer (BPSO) took up her post on 1st March 2023 and has expanded the role from monthly support meetings to every week and has undertaken training for new Listeners throughout the last year. Prisons continue to be challenging places and an ever-changing population adds to the problems a BPSO faces. There are also more volunteers going into the prison to support training and the Listeners with their work.

Volunteer Support

After a false start with Leaders being asked to provide a 'buddy' support system for all volunteers the Deputy Director for volunteers has undertaken to provide the support via a group of other volunteers, who will call a small group, to check up on the person, talk through any difficulties and offer support. This appears to be working effectively.

Overall, my second year has been challenging. It is disappointing to see the membership fall but I am grateful for the support I have had from volunteers.

Financial Review

The Statements of Financial Activities and Financial Position, together with the notes, for the year ended 31 March 2024 are given on pages 7 to 11.

The finances of 'Samaritans of Wigan' (the 'Charity') are administered by the Branch Leadership Team, which includes the trustees of the Charity.

The deficit for 2024 was £2,762 (2023 deficit £6,522) which is a significant improvement.

Income.

The total income for the year was £18,351 (2023 £15,952). This is a significant increase.

Donations increased by about 50% - an increase of £2,089. This support is very much appreciated from both our regular donors and new donors. It is encouraging to know that the services we provide are appreciated and backed up by financial support.

Fund raising income increased but so did fund raising expenditure and the net figure was a decrease from last year.

The Charity participates in a partnership between the Samaritans Central Charity and the National Offender Management Service. The Charity receives a grant for its work in a local prison and the grant increased by £542 – approximately an extra 33%.

The charity shop surplus – income less expenditure – was less than last year. This is not surprising given the difficult trading situation in Wigan town centre.

Interest received increased due to the rise in interest rates.

Expenditure.

The total expenditure for the year was £21,113 (2023 £22,474). This is a welcome reduction given recent levels of high inflation.

This overall decrease is partly due to a reduction in charity shop expenses.

However, this decrease is partly offset by an increase in fund raising expenses and telephone expenses.

Statement of Financial Position. (SOFA)

The SOFA shows that tangible fixed assets are unchanged from last year and these comprise just the long leasehold property which is the office for the Charity.

There was £55,543 in the bank accounts and £8,054 owing to creditors leaving a net cash balance available of £47,489. The Charity was solvent at 31 March 2024 as assets exceeded liabilities and there was sufficient cash to meet short term liabilities.

In the short term, say four years, any deficits can be met from the bank balance; in the longer term, this is not sustainable. The Branch Leadership Team plan to ensure that the Wigan Branch, on a year-by-year basis, can raise sufficient income to meet its expenditure.

The Charity seeks to maintain a level of reserves sufficient to allow it to maintain the infrastructure necessary for it to carry on its operations, to provide a buffer against variations in cash flow and to allow for such contingencies as might reasonably be expected to arise.

Structure, Governance and Management

The governing body of the Samaritans Central Charity (SCC) is the Board of Trustees. There is a network of over 200 branches in the UK and the Republic of Ireland. Samaritans of Wigan ("the Charity") is an affiliated branch of SCC, The Charity is a charitable incorporated organisation (CIO) and is managed by a Board of Trustees and a Branch Leadership Team, who are responsible for its general management.

The trustees who served during the year are shown on page 2.

The CIO is linked to a previous charity, 'The Samaritans of Wigan', (the old Charity) which became a dormant charity and its registered number is 1170589-1. The CIO is the trustee of the old Charity and this role is carried out by the Director of the Charity. As a linked charity, separate accounts for the old Charity are no longer prepared.

Risk Management

The trustees have considered the principal risks to which the organisation is exposed and have developed strategies to mitigate the effects of these where possible.

Trustees Responsibility Statement

The trustees are responsible for keeping accounting records, which disclose with reasonable accuracy the financial position of the charity. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Samaritans of Wigan
Statement of Financial Activities
Period 1st April 2023 to 31 March 2024

	<u>2024</u>	<u>2023</u>
<u>notes</u>	<u>Unrestricted</u>	<u>Total</u>
	<u>Fund</u>	<u>Funds</u>
	£	£
INCOME		
<u>Voluntary Income</u>		
Donations	6,319	4,230
Fund raising	2,232	1,563
National Offender Management Service Grant	2,129	1,587
Charity shop receipts <i>note 2</i>	5,794	7,594
Interest received	1,877	978
TOTAL INCOME	18,351	15,952
EXPENDITURE		
Cost of Generating Funds		
Fundraising expenses	1,205	198
Charity shop expenses <i>note 2</i>	5,411	6,577
Charitable expenditure		
Telephone	3,870	2,808
Conference, training, recruitment	864	1,762
Travel expenses	3	390
Waste and water	754	834
Heat and light	2,663	2,324
Cleaning and household	1,014	1,240
Stationery and postage	67	265
Insurance	1,431	1,360
Repairs and renewals	1,539	1,992
Sundry	195	284
Branch affiliation fee to Samaritans	2,073	1,924
Bank charges	24	27
Depreciation	-	489
TOTAL EXPENDITURE	21,113	22,474
Net income / (expenditure) for the year	(2,762)	(6,522)
Funds 1 April 2023	79,651	86,173
Funds 31 March 2024	76,889	79,651

CONTINUING OPERATIONS

All income and expenditure has arisen from continuing activities.

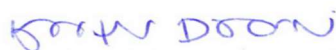
The notes on pages 9 to 11 form part of these accounts

Samaritans of Wigan
Statement of Financial Position
At 31 March 2024

	<u>notes</u>	<u>2024</u>	<u>2023</u>
		£	£
TANGIBLE FIXED ASSETS	<i>note 5</i>	29,400	29,400
 CURRENT ASSETS			
Bank - current account		11,546	6,650
Bank - deposit account		43,997	47,674
		55,543	54,324
 CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR			
Contribution to Samaritans		(2,125)	(1,924)
Other creditors		(3,303)	(1,469)
Deferred income NOMS grant		(2,039)	-
Accruals		(587)	(680)
		(8,054)	(4,073)
 NET CURRENT ASSETS		 47,489	 50,251
 NET ASSETS		 76,889	 79,651
 REPRESENTED BY			
 RESERVES UNRESTRICTED			
General reserve	<i>note 6</i>	47,490	50,252
Capital reserve	<i>note 6</i>	29,399	29,399
		76,889	79,651

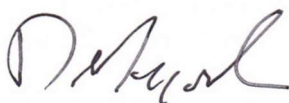
Approved by the Board of Trustees on 18 October 2024 and agreed and signed on its behalf by:

DIRECTOR



Ruth Dean

TREASURER



Keith Appanah

The notes on pages 9 to 11 form part of these accounts

Samaritans of Wigan
Notes to the Financial Statements
For the Year 1 April 2023 to 31 March 2024

1. Accounting Policies

Basis of preparing the financial statements

'The Samaritans of Wigan', a dormant charity with registration number, 1170589-1, is linked to 'Samaritans of Wigan' (the Charity). As a linked charity, separate accounts are not required although a summary of its assets and activities is set out in Note 9 below.

Accounting convention

The financial statements of the charity, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Charities Act 2011. The financial statements have been prepared under the historical cost convention.

Fund accounting

Unrestricted funds are available for use at the discretion of the trustees in furtherance of the objectives of the charity.

Restricted funds are subjected to restrictions on their expenditure imposed by the donor or through the terms of an appeal.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably. Donated services and facilities are included at the value to the charity where this can be quantified. The value of services provided by volunteers has not been included in these accounts.

Expenditure

Expenditure is recognised on an accrual basis as a liability is incurred. Expenditure includes any VAT which cannot be recovered and this is reported as part of the expenditure to which it relates.

Cost of generating funds comprise the costs associated with attracting voluntary income and shop sales.

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Management and administration costs include those costs associated with meeting the constitutional and statutory requirements of the charity and include costs linked to the strategic management of the charity.

Samaritans of Wigan
Notes to the Financial Statements
For the Year 1 April 2023 to 31 March 2024

1. Accounting Policies (continued)

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life. Minor additions costing less than £500 are not capitalised.

Long leasehold land	- nil, but subject to impairment test
Long leasehold property	- nil, based on high residual value, but subject to impairment test
Fixtures and fittings	- 15% on cost
Office equipment	- 25% on cost

As the long leasehold property is maintained in a state of repair such that its estimated residual value is not less than its original cost, the annual charge for depreciation is considered to be nil.

2 Shop surplus / (deficit)

	<u>2024</u>	<u>2023</u>
	£	£
Receipts	5,794	7,594
Payments		
Rent and water	4,621	5,639
Telephone	271	304
Repairs and renewals	191	81
Light and heat	328	548
Other		5
Total expenses	5,411	6,577
Surplus / (deficit)	383	1,017

3 Trustees' Remuneration.

No remuneration was paid to any trustees in the year. (2023 nil).

4. Management and administration cost

There are no material management and administration costs.

Samaritans of Wigan
Notes to the Financial Statements
For the Year 1 April 2020 to 31 March 2022

5 Tangible Fixed Assets

	<u>Long</u> <u>Leasehold</u> <u>Property</u>	Office Equipment <u>Equipment</u>	<u>Furniture &</u> <u>Fittings</u>	<u>Total</u>
<u>Cost</u>	£	£		£
At 1 April 2023	29,400	1,132	4,891	35,423
Additions	-	-	-	-
Written off	-	(1,132)	(4,891)	(6,023)
At 31 March 2024	29,400	-	-	29,400
<u>Depreciation</u>				
At 1 April 2023	-	1,132	4,891	6,023
Charge for the year	-	-	-	-
Written off	-	(1,132)	(4,891)	(6,023)
At 31 March 2024	-	-	-	-
<u>Net Book Value</u>				
At 31 March 2024	29,400	-	-	29,400
At 31 March 2023	29,400	-	-	29,400

6 Unrestricted Reserves

	<u>General</u>	<u>Capital</u>	<u>Total</u>
	£	£	£
1 April 2023	50,252	29,399	79,651
Surplus/ (deficit) for the year	(2,762)	-	(2,762)
Depreciation transfer	'-	'-	-
At 31 March 2024	47,490	29,399	76,889

The capital reserve is a designated reserve set up to reflect the funds tied up in fixed assets.

7 Related Parties

The charity is controlled by the trustees.

There were no related party transactions for the year ended 31 March 2024.

8 Linked Charity

‘The Samaritans of Wigan’, registration number 1170589-1, is a dormant charity linked to the Charity.

At 31 March 2024, the old Charity had assets of £20, represented by cash at bank. (2022 £20).

**Independent Examiner's Report to the
Trustees of Samaritans of Wigan on the
Unaudited Financial Statements for the Year 1 April 2023 to 31 March 2024**

Independent examiner's report to the trustees of Samaritans of Wigan.

I report to the charity trustees on my examination of the accounts of Samaritans of Wigan for the year ended 31 March 2024.

Responsibilities and basis of report.

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the Trust's accounts carried out under section 145 of the Act and in carrying out my examination I have followed all applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement.

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the Trust as required by section 130 of the Act;
or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signature

Date: 18 October 2024



M H C Lunt BCom MCom FCA
Chartered Accountant

Ashburn
Woodhart Lane
Ecclestone
Chorley
Lancashire
PR7 5TB

SAMARITANS OF WIGAN

England & Wales - Charity number 1170589

Accounts

Samaritans of Wigan

Trustees Annual Report and
Unaudited Financial Statements

For the Year 1 April 2022 to 31 March 2023

Samaritans of Wigan

For the Year 1 April 2022 to 31 March 2023

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Samaritans of Wigan

Reference and Administrative Details

For the Year 1 April 2022 to 31 March 2023

The Trustees	Ruth Dean (Director) Darren Keith Appanah (appointed 2022) Barbara Ashby Mark Jonathan Bridgeman (resigned 2021) Annick Morris (Secretary) Elizabeth Ann Roberts (Treasurer) Ann Marie Sandelands
Charity number:	1170589
Registered Office:	73 Dicconson Street Wigan WN1 2AT
Independent Examiner	M H C Lunt BCom MCom FCA Chartered Accountant Ashburn, Woodhart Lane, Eccleston Chorley, Lancashire PR7 5TB
Honorary Legal Adviser	P Leppard A, MA, BPTC 40 Newton Road, Billinge, Wigan, WN5 7LA
Bankers	Santander Bootle Merseyside L30 4GB Lloyds TSB Bank Plc., 7 Carter St, Uttoxeter, Staffordshire ST14 8HD Redwood Bank Limited The Nexus Building, Broadway, Letchworth Garden City, SG6 3TA

Samaritans of Wigan Trustees Annual Report For 1 April 2022 to 31 March 2023

The trustees present their report with the financial statements of the charity for the year March 2023. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

Objectives and Activities

The objects of the charity are:

- 1) to enable persons in Wigan and the surrounding area as well as elsewhere who are experiencing feelings of distress or despair, including those who may be at risk of suicide, to receive confidential emotional support at any time of the day or night in order to improve their emotional health and reduce the incidence of suicide;
- 2) to promote a better understanding in society of suicide, suicidal behaviour and the value of expressing feelings which may otherwise lead to suicide or impaired emotional health; and
- 3) to collaborate with and support Samaritans Central Charity and its affiliated branches in achieving these objects.

Callers contact Samaritans in a variety of ways and volunteers at Wigan branch deal with communications by telephone and email. Face to face callers are welcomed into the branch where possible. Calls made by telephone to the national number can be received at any one of our branches.

The trustees have complied with the duty set out in Section 4 of the Charities Act 2011 and in planning their activities have paid due regard to public benefit guidance published by the Charity Commission.

Achievements and Performance

Volunteer Profile

At the beginning of the report period in April 2022 there were 89 Volunteers on the 3 ring base. At the end of the period this had reduced slightly to 80. There have been various reasons for this, some moving away, some not having signed in for over 2 years, some with changing commitments. Thank you to all who have been valuable volunteers and supported out callers.

Recruitment

A new Deputy for Recruitment and a new team, with support from our experienced Volunteers. First job was to address the long waiting list and check that everyone who was waiting was considering volunteering, this reduced the list considerably and it now sits at a more manageable level. 18 New Samaritans have been selected.

Training

A new Deputy and a small team have taken 18 New Samaritans through Core Development onto Embedded Development which is about to complete for all.

Training Session for all in Applying Our Key Principles mandatory training.

Training now included a large amount of extra support from volunteers completing Skills for Life with New Samaritans Leader and Mentor training has been undertaken during this period.

Rota

Stephen Klein who is the Regional Capacity Improvement Officer visited in June 2022 and us about the hours of Need Initiative. We were told our shifts should be made up of 70% daytime duties 6am - 10pm

20% twilight shifts 10pm - 2am

10% night shift 2am-6am

We started off well but have slipped back in the Regional ratings to lowest performing branch. Work is on-going to improve our figures.

Partnerships and Outreach

There is no Deputy identified for this role. Over the last 12 months we have strengthened our relationship to the local authority. Jo Norton and Ian Riding from Wigan Public Health came to talk to us at our AGM and are putting on a sponsored 10k and Wigan Samaritans will be one of the beneficiaries. Volunteers from the Branch have attended the Baton of Hope Rally in Manchester alongside other regional branches and linked charities.

We are regular attenders of the Wigan Suicide Prevention Panel Links to Network Rail have gone from strength to strength. We were asked to attend after a suicide on the station earlier in the year and this has led to us attending on a more regular basis. Dave Brown of the Network has distributed literature around Wigan Town Centre raising awareness of our work.

Fundraising

No Deputy for fundraising. Between March 2022 and March 2023, we attended 3 events. Shevington Fete, a Community Day in Wigan town centre and Wigan Pride. All events were supported well by the public and we were able to spread the word about who we are and what we do.

Publicity

No Deputy in this role. One of our Volunteers appeared on Sky News interviewed by Kay Egan who was in the town to highlight the Cost-of-Living Crisis. Our Twitter account is in need of a revamp and this work is on-going. Attendance at fundraising events and meetings also raises our profile. There have been no requests for talks in this period.

Volunteer Support

A new Deputy and a small team instigated a Branch Review and the results were mostly positive. The aim of the review was to establish the strengths and weaknesses within the branch and to formulate a plan for the next couple of years. This is on-going. The disappointing result was that no one came forward with an offer to take on another role. Deputy continues to support the volunteers and is a vital part of the Leadership Team.

Conclusion

This Report covers the first year of me being the Director and it has been a good chance to look back and see what has happened. There are clearly still areas that need attention and good work can only do my best, but will always have the needs of the Branch as a priority.

Financial Review

The Statements of Financial Activities and Financial Position, together with the notes, for the period ended 31 March 2023 are given on pages 7 to 11.

The finances of 'Samaritans of Wigan' (the 'Charity') are administered by the Branch Leadership Team, which includes the trustees of the Charity.

The deficit for 2023 was £6,522 (2022 deficit £1,098).

Income

Income from donations has decreased. The current economic situation has hit many people and organisations financially and a decrease is to be expected.

The charity shop made a profit of £1,017 which was gratifying given the state of retail sales in Wigan.

Fundraising net income is approximately the same as last year. Fundraising was adversely affected in the pandemic lockdown and it is not surprising that it will take time to recover to pre pandemic levels.

The Wigan Branch provides a service to the National Offender Management Service, which is a contract negotiated by the national Samaritans charity. If there is a surplus at the national level on this contract, then the national Samaritans charity makes a discretionary payment to participating branches. A payment was received in the financial year of £1,587.

The Samaritans of Wigan rely exclusively on voluntary donations, fundraising and the charity shop - there is no direct central government funding.

Expenditure

Total expenditure was £22,474.

This is less than last year. In 2022 the expenditure on repairs and renewals was considerably more than 2023 as last year's accounts included expenditure from grants specifically for repair purpose.

The charity shop expenses are more than last year mainly due to more paid in the year. This reflects various changes to the rental agreement during the lockdown years which delayed rental payments until the current period.

Volunteers give their money as well as time, as many do not claim the travel expenses they are entitled to. The total amount claimed was only £390 for the year- approximately £1.50 per week covering all volunteers.

The Branch pays a contribution to the national Samaritans charity for the services it provides. This has reduced this year. The amount due is based on a formula and the contribution is based on the inputs to that formula.

There are no salaries paid to any of the volunteers and trustees.

In the short term, say four years, any deficits can be met from the bank balance; in the long term, this is not sustainable. The Branch Leadership Team plan to ensure that the Wigan Branch, on a year-by-year basis, can raise sufficient income to meet its expenditure.

The Charity seeks to maintain a level of reserves sufficient to allow it to maintain the infrastructure necessary for it to carry on its operations, to provide a buffer against variations in cash flow and to allow for such contingencies as might reasonably be expected to arise.

The Wigan Branch was solvent at 31 March 2023 as assets exceeded liabilities and there was sufficient cash to meet short term liabilities.

Structure, Governance and Management

The governing body of the Samaritans Central Charity (SCC) is the Board of Trustees. The network of over 200 branches in the UK and the Republic of Ireland. Samaritans of Wigan Charity") is an affiliated branch of SCC, The Charity is an incorporated organisation (CIO) managed by a Board of Trustees and a Branch Leadership Team, who are responsible for the day-to-day management.

The trustees who served during the year are shown on page 2.

The CIO is linked to a previous charity, 'The Samaritans of Wigan', (the old Charity) which became a dormant charity and its registered number is 1170589-1. The CIO is the trustee of the Charity and this role is carried out by the Director of the Charity. As a linked charity, separate accounts for the old Charity are no longer prepared.

Risk Management

The trustees have considered the principal risks to which the organisation is exposed and have developed strategies to mitigate the effects of these where possible.

Trustees Responsibility Statement

The trustees are responsible for keeping accounting records, which disclose with reasonable accuracy the financial position of the charity. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Samaritans of Wigan
Statement of Financial Activities
Period 1st April 2022 to 31 March 2023

	<u>2023</u>	<u>2022</u>
	<u>Unrestricted</u>	<u>Total</u>
<u>notes</u>	<u>Fund</u>	<u>Funds</u>
	£	£

INCOME

Voluntary Income

Donations	4,230	7,712
Government Retail Grants re Covid	-	2,667
Pears Foundation / DCMS Grant	-	2,735
Activities for Generating Funds		
Fund raising	1,563	1,413
National Offender Management Service Grant	1,587	-
Charity shop receipts note 2	7,594	8,740
Interest received	978	433
TOTAL INCOME	15,952	23,700

EXPENDITURE

Cost of Generating Funds		
Fundraising expenses	198	160
Charity shop expenses note 2	6,577	4,938
Charitable expenditure		
Telephone	2,808	2,845
Conference ,training, recruitment	1,762	1,540
Travel expenses	390	181
Waste and water	834	693
Heat and light	2,324	2,781
Cleaning and household	1,240	1,243
Stationery and postage	265	127
Insurance	1,360	1,248
Repairs and renewals	1,992	5,765
Sundry	284	123
Branch affiliation fee to Samaritans	1,924	2,380
Bank charges	27	40
Depreciation	489	734
TOTAL EXPENDITURE	22,474	24,798

Net income / (expenditure) for the year	(6,522)	(1,098)
Funds 1 April 2022	86,173	87,271
Funds 31 March 2023	79,651	86,173

CONTINUING OPERATIONS

All income and expenditure has arisen from continuing activities.

The notes on pages 9 to 11 form part of these accounts

Samaritans of Wigan
Statement of Financial Position
At 31 March 2023

	<u>notes</u>	<u>2023</u>	<u>2022</u>
		£	£
TANGIBLE FIXED ASSETS	note 5	29,400	29,889
CURRENT ASSETS			
Debtors		-	266
Bank - current account		6,650	7,727
Bank - deposit account		47,674	52,588
		<u>54,324</u>	<u>60,581</u>
CREDITORS : AMOUNTS FALLING DUE WITHIN ONE YEAR			
Contribution to Samaritans		(1,924)	(2,380)
Other creditors		(1,469)	(1,249)
Accruals		(680)	(668)
		<u>(4,073)</u>	<u>(4,297)</u>
NET CURRENT ASSETS		50,251	56,284
NET ASSETS		<u>79,651</u>	<u>86,173</u>
REPRESENTED BY			
RESERVES			
UNRESTRICTED			
General reserve	note 7	50,252	56,285
Capital reserve	note 7	29,399	29,888
		<u>79,651</u>	<u>86,173</u>

Approved by the Board of Trustees on 17 August 2023 and agreed and signed on its behalf

Director

Ruth Dean

Ruth Dean

Treasurer

Elizabeth Roberts

E. Roberts

The notes on pages 9 to 11 form part of these accounts

Samaritans of Wigan
Notes to the Financial Statements
For the Year 1 April 2022 to 31 March 2023

1. Accounting Policies

Basis of preparing the financial statements

'The Samaritans of Wigan', a dormant charity with registration number, 1170589-1, is linked to 'Samaritans of Wigan' (the Charity). As a linked charity, separate accounts are not required although a summary of its assets and activities is set out in Note 9 below.

Accounting convention

The financial statements of the charity, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Charities Act 2011. The financial statements have been prepared under the historical cost convention.

Fund accounting

Unrestricted funds are available for use at the discretion of the trustees in furtherance of the objectives of the charity.

Restricted funds are subjected to restrictions on their expenditure imposed by the donor or the terms of an appeal.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured. Donated services and facilities are included at the value to the charity where this can be measured. The value of services provided by volunteers has not been included in these accounts.

Expenditure

Expenditure is recognised on an accrual basis as a liability is incurred. Expenditure includes VAT which cannot be recovered and this is reported as part of the expenditure to which it relates.

Cost of generating funds comprise the costs associated with attracting voluntary income and sales.

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services. It includes both costs that can be allocated directly to such activities and those of an indirect nature necessary to support them.

Management and administration costs include those costs associated with meeting the operational and statutory requirements of the charity and include costs linked to the strategic management of the charity.

Samaritans of Wigan
Notes to the Financial Statements
For the Year 1 April 2022 to 31 March 2023

1. Accounting Policies (continued)

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life. Minor additions costing less than £500 are not capitalised.

Long leasehold land - nil, but subject to impairment test

Long leasehold property - nil, based on high residual value, but subject to impairment test

Fixtures and fittings - 15% on cost

Office equipment - 25% on cost

As the long leasehold property is maintained in a state of repair such that its estimated value is not less than its original cost, the annual charge for depreciation is considered

2 Shop surplus / (deficit)

	2023	2022
	£	£
Receipts	7,594	8,740
Rent and water	5,639	3,607
Telephone	304	270
Repairs and renewals	81	397
Light and heat	548	381
Cleaning	-	-
Other	5	283
Total expenses	6,577	4,938
Surplus / (deficit)	1,017	3,802

3 Trustees' Remuneration.

No remuneration was paid to any trustees in the year. (2022 nil).

4. Management and administration cost

There are no material management and administration costs.

Samaritans of Wigan
Notes to the Financial Statements
For the Year 1 April 2020 to 31 March 2022

5 Tangible Fixed Assets

<u>Cost</u>	<u>Long Leasehold Property</u> £	<u>Office Equipment</u> £	<u>Furniture & Fittings</u> £	<u>Total</u> £
At 1 April 2022	29,400	1,132	4,891	35,423
Additions	-	-	-	-
At 31 March 2023	<u>29,400</u>	<u>1,132</u>	<u>4,891</u>	<u>35,423</u>
 <u>Depreciation</u>				
At 1 April 2022		1,132	4,402	5,534
Charge for the year		-	489	489
At 31 March 2023		<u>1,132</u>	<u>4,891</u>	<u>6,023</u>
 <u>Net Book Value</u>				
At 31 March 2023	<u>29,400</u>	<u>-</u>	<u>-</u>	<u>29,400</u>
At 31 March 2022	<u>29,400</u>	<u>-</u>	<u>489</u>	<u>29,889</u>

6 Debtors

Debtors are all payable within one year.

7 Unrestricted Reserves

Unrestricted Reserves

	<u>General</u> £	<u>Capital</u> £	<u>Total</u> £
1 April 2022	56,285	29,888	86,173
Surplus/ (deficit) for the year	(6,522)	-	(6,522)
Depreciation transfer	489	(489)	-
At 31 March 2023	<u>50,252</u>	<u>29,399</u>	<u>79,651</u>

The capital reserve is a designated reserve set up to reflect the funds tied up in fixed assets.

8. Related parties

The charity is controlled by the trustees.

There were no related party transactions for the year ended 31 March 2023.

9 Linked Charity

'The Samaritans of Wigan', registration number 1170589-1, is a dormant charity linked to the Samaritans of Wigan Charity.

At 31 March 2023, the old Charity had assets of £20, represented by cash at bank. (2022)

Independent Examiner's Report to the
Trustees of Samaritans of Wigan on the
Unaudited Financial Statements for the Year 1 April 2022 to 31 March 2023

Independent examiner's report to the trustees of Samaritans of Wigan.

I report to the charity trustees on my examination of the accounts of Samaritans of Wigan for the year ended 31 March 2023.

Responsibilities and basis of report.

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the Trust's accounts carried out under section 145(5) of the Act and in carrying out my examination I have followed all applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement.

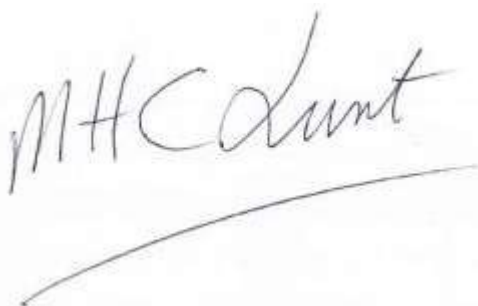
I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the Trust as required by section 130 of the Act;
or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than the requirement that the accounts give a true and fair view which is not a matter considered in connection with an independent examination.

I have no concerns and have come across no other matters in connection with the examination which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signature

Date: 17 August 2023



Ashburn
Woodhart Lane
Eccleston
Chorley
Lancashire
PR7 5TB

M H C Lunt BCom MCom FCA
Chartered Accountant

SAMARITANS OF WIGAN

England & Wales - Charity number 1170589

Accounts

Samaritans of Wigan

Trustees Annual Report and
Unaudited Financial Statements

For the Year 1 April 2021 to 31 March 2022

Samaritans of Wigan

For the Year 1 April 2021 to 31 March 2022

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Samaritans of Wigan

Reference and Administrative Details

For the Year 1 April 2021 to 31 March 2022

The Trustees	Ruth Dean (Director) Barbara Ashby Mark Jonathan Bridgeman Linda Kellie (resigned 2022) Paul Anthony Kelly (resigned 2021) Annick Morris (Secretary) Elizabeth Ann Roberts (Treasurer) Ann Marie Sandelands
Charity number:	1170589
Registered Office:	73 Dicconson Street Wigan WN1 2AT
Independent Examiner	M H C Lunt BCom MCom FCA <i>Chartered Accountant</i> Ashburn, Woodhart Lane, Eccleston Chorley, Lancashire PR7 5TB
Honorary Legal Adviser	P Leppard BA, MA, BPTC 40 Newton Road, Billinge, Wigan, WN5 7LA
Bankers	Santander Bootle Merseyside L30 4GB Lloyds TSB Bank Plc, 7 Carter St, Uttoxeter, Staffordshire ST14 8HD Redwood Bank Limited The Nexus Building, Broadway, Letchworth Garden City, SG6 3TA

Samaritans of Wigan
Trustees Annual Report
For 1 April 2021 to 31 March 2022

The trustees present their report with the financial statements of the charity for the year ended 31 March 2022. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

Objectives and Activities

The objects of the charity are:

- 1) to enable persons in Wigan and the surrounding area as well as elsewhere who are experiencing feelings of distress or despair, including those who may be at risk of suicide, to receive confidential emotional support at any time of the day or night in order to improve their emotional health and to reduce the incidence of suicide;
- 2) to promote a better understanding in society of suicide, suicidal behaviour and the value of expressing feelings which may otherwise lead to suicide or impaired emotional health; and
- 3) to collaborate with and support Samaritans Central Charity and its affiliated branches in fulfilling these objects.

Callers contact Samaritans in a variety of ways and volunteers at Wigan branch deal with communications by telephone and email. Face to face callers are welcomed into the branch when possible. Calls made by telephone to the national number can be received at any one of over 200 branches.

The trustees have complied with the duty set out in Section 4 of the Charities Act 2011 and in planning their activities have paid due regard to public benefit guidance published by the Charity Commission.

Achievements and Performance

In February this year, I became the Director of Samaritans of Wigan. I should start by thanking Linda for handing over the Branch in good order. There had been some feedback from volunteers via the working party and this mainly centred around issues left over from the pandemic and the changes that had to be made to keep the branch open.

Volunteers said they had felt unsupported and disconnected and there also a desire to get together socially. I hoped that introducing a Leader Group buddy scheme would help to make everyone more involved, but this has been slow to start having the desired effect. Jean made a start on 'social events' and there have been several walks and a meal was organised. Going forward, I would like to expand the support offered to individuals and the social side of the branch.

In March we worked with Dave Brown from the Network Rail Partnership, to raise the profile of the issues with Wigan North Western Station. This work will continue and as a branch we will continue to offer support to the staff and service users.

In April I attended the Regional Conference with a great bunch of volunteers, some new first timers and some who had been in the branch for many years. Everyone felt it was a positive experience and hopefully as a branch we can continue to offer volunteers old and new the chance to get involved with the wider organisation.

During the summer we attended several events in Wigan. Sally worked hard to make sure we had a presence at Shevington Fete. We attended the Community Day, with a bottle tombola and what a fantastic day we had at Wigan Pride, possibly the hottest day of the year, full of joy and colour. It is so important to get ourselves out on show, so that people know that we are here, and we are worthy

of supporting. Massive thanks to everyone who helped at one of the events and in some cases all the events. It was good to be involved in the local community after being shut away due to Covid. We re-visited our core value with some on-going training in September. We followed this up with our 50th Birthday Celebration in September and invited many former volunteers. It seemed like it was a lovely way to mark our important milestone. Some volunteers were interviewed by the local press and Wigan council are going to plant a tree (cherry blossom) in Mesnes Park to mark 50 years of Samaritans in Wigan.

As we head towards the end of the year, we have some mandatory training to complete as a branch to embed the Applying Our Key Policies.

We have sent Samaritan Volunteers to support staff at the railway station after a suicide. The Prison Team have been allowed back into the prison and have trained new Listeners.

We have trained 13 new volunteers this year.

As a Branch we need to become a branch with a fundraising culture if we want to stay strong going forward. I would like to see us strengthen our links with the railway station and hope that more volunteers will complete the 'Emotional Support in Other Settings' (ESOS) training for working outside of the branch. That we can become more visible in our local community and that more volunteers are prepared to take on a role and become more involved.

I came to this role not knowing what to expect, and at times it has been challenging, but I am grateful for all the wonderful listening volunteers and support volunteers who make this all worthwhile.

Financial Review

The Statements of Financial Activities and Financial Position, together with the notes, for the year ended 31 March 2022 are given on pages 7 to 11.

The finances of 'Samaritans of Wigan' (the 'Charity') are administered by the Branch Leadership Team, which includes the trustees of the Charity.

The deficit for 2022 was £1,097 (2021 surplus £12,267).

Income

Income from donations has increased for the third year in a row. The pandemic has hit many people and organisations financially, and it is gratifying that so many people and organisations value the work of the Samaritans and have given generously.

The charity shop was closed for part of financial year 2021. The government gave a retail grant to compensate for the forced closure and this amounted to £2,667. This was a one-off grant relating to financial year 2021 but received this year.

The branch was successful in bidding for a Pears Foundation / Department of Digital, Culture, Media and Sport (DCMS) grant, which was designed to help with additional expenditure due to COVID 19 and to refurbish / expand facilities to cope with the extra demand on resources. The grant of £2,735 was received and spent in this financial year and thus has no impact on the deficit for the year.

Fundraising net income has decreased, as would be expected, since opportunities to raise funds have been adversely affected by the pandemic.

The Wigan Branch provides a service to the National Offender Management Service, which is a contract negotiated by the national Samaritans charity. The expenses for the scheme are reimbursed. If there is a surplus at the national level on this contract, then the national Samaritans charity makes a payment to participating branches. No payment was received in 2022 and no accrual was made in the accounts. However a payment was received in August 2022 which will appear in the financial statements 2023.

COVID 19 pandemic restrictions for non-essential shops were lifted in April 2021 and the charity shop was allowed to re-open. It was closed for much of financial year 2021. The charity shop made a surplus of £3,802 in the year. However, the charity shop is rented, and the landlord gave a discount on the rent. This discount has now expired, and the full rent is due in financial year 2023.

The Samaritans of Wigan rely exclusively on voluntary donations, fundraising and the charity shop – there is no direct central government funding.

Expenditure

Total expenditure is slightly less than last year.

The charity shop expenses are less than last year, mainly due to the decrease in rent, as explained above.

The COVID 19 restrictions prevented volunteers attending training course in financial year 2021, so it is encouraging to see that training expenditure has increased. All volunteers undergo regular training to enhance their skills and this is part of their commitment to the branch.

Volunteers give their money as well as time, as many do not claim the travel expenses to which they are entitled. The total amount claimed was only £181 for the year- less than £4 per week.

The repairs and renewals expenditure is less than last year. One reason for this is that in financial year 2021 the Branch received a Pears / DCMS grant for repairs and renewals expenditure of £5,191. This year the grant was £2,735 and thus repairs and renewals expenditure is reduced. In addition, the Branch has had significant expenditure on its operations room.

The Branch pays a contribution to the national Samaritans charity for the services it provides. This has increased this year. The amount due is based on a formula and the contribution will vary based on the inputs to that formula.

There are no salaries paid to any of the volunteers and trustees.

In the short term, say four years, any deficits can be met from the bank balance; in the longer term, this is not sustainable. The Branch Leadership Team plan to ensure that the Wigan Branch, on a year-by-year basis, can raise sufficient income to meet its expenditure.

The Charity seeks to maintain a level of reserves sufficient to allow it to maintain the infrastructure necessary for it to carry on its operations, to provide a buffer against variations in cash flow and to allow for such contingencies as might reasonably be expected to arise.

The Wigan Branch was solvent at 31 March 2022 as assets exceeded liabilities and there was sufficient cash to meet short term liabilities.

Structure, Governance and Management

The governing body of the Samaritans Central Charity (SCC) is the Board of Trustees. There is a network of over 200 branches in the UK and the Republic of Ireland. Samaritans of Wigan ("the Charity") is an affiliated branch of SCC, The Charity is an incorporated organisation (CIO) and is managed by a Board of Trustees and a Branch Leadership Team, who are responsible for its general management.

The trustees who served during the year are shown on page 2.

The CIO is linked to a previous charity, 'The Samaritans of Wigan', (the old Charity) which became a dormant charity and its registered number is 1170589-1. The CIO is the trustee of the old Charity and this role is carried out by the Director of the Charity. As a linked charity, separate accounts for the old Charity are no longer prepared.

Risk Management

The trustees have considered the principal risks to which the organisation is exposed and have developed strategies to mitigate the effects of these where possible.

Trustees Responsibility Statement

The trustees are responsible for keeping accounting records, which disclose with reasonable accuracy the financial position of the charity. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Samaritans of Wigan
Statement of Financial Activities
Period 1st April 2021 to 31 March 2022

	<u>Unrestricte</u> <u>d</u> <u>Fund</u> £	<u>Restricted</u> <u>Fund</u> £	<u>2022</u> <u>Total</u> <u>Funds</u> £	<u>2021</u> <u>Total</u> <u>Funds</u> £
<u>notes</u>				
INCOME				
<u>Voluntary Income</u>				
Donations	7,712	-	7,712	6,249
Government Retail Grants re Covid	2,667	-	2,667	20,669
Pears Foundation / DCMS Grant	-	2,735	2,735	6,147
Activities for Generating Funds				
Fund raising	1,413	-	1,413	1,626
National Offender Management Service Grant	-	-	-	2,426
Charity shop receipts	8,740	-	8,740	721
Interest received	433	-	433	581
TOTAL INCOME	20,965	2,735	23,700	38,419
EXPENDITURE				
Cost of Generating Funds				
Fundraising expenses	160	-	160	75
Charity shop expenses	4,938	-	4,938	6,597
Charitable expenditure				
Telephone	2,845	-	2,845	3,090
Conference ,training, recruitment	1,540	-	1,540	144
Travel expenses	181	-	181	85
Waste and water	693	-	693	676
Heat and light	2,780	-	2,780	2,772
Cleaning and household	1,243	-	1,243	1,563
Stationery and postage	127	-	127	587
Insurance	1,248	-	1,248	1,088
Repairs and renewals	3,030	2,735	5,765	6,946
Sundry	123	-	123	-
Branch affiliation fee to Samaritans	2,380	-	2,380	1,615
Bank charges	40	-	40	86
Depreciation	734	-	734	828
TOTAL EXPENDITURE	22,062	2,735	24,797	26,152
Net income / (expenditure) for the year	(1,097)	-	(1,097)	12,267
Funds 1 April 2021	87,271	-	87,271	75,004
Funds 31 March 2022	86,174	-	86,174	87,271

CONTINUING OPERATIONS

All income and expenditure has arisen from continuing activities.

The notes on pages 9 to 11 form part of these accounts.

Samaritans of Wigan
Statement of Financial Position
At 31 March 2022

	<u>notes</u>	<u>2022</u>	<u>2021</u>
		£	£
TANGIBLE FIXED ASSETS	<i>note 5</i>	29,889	30,623
CURRENT ASSETS			
Debtors	266		4,244
Bank - current account	7,727		6,865
Bank - deposit account	52,588		49,067
	60,581		60,176
CREDITORS : AMOUNTS FALLING DUE WITHIN ONE YEAR			
Contribution to Samaritans	(2,380)		(1,615)
Other creditors	(1,248)		(1,280)
Accruals	(668)		(633)
	(4,296)		(3,528)
NET CURRENT ASSETS		56,285	56,648
NET ASSETS		86,174	87,271
REPRESENTED BY			
RESERVES UNRESTRICTED			
General reserve	<i>note 7</i>	56,285	56,648
Capital reserve	<i>note 7</i>	29,889	30,623
		86,174	87,271

Approved by the Board of Trustees on 9 November 2022 and signed on its behalf by:

Director

Ruth Dean

Treasurer

E. Roberts

The notes on pages 9 to 11 form part of these accounts.

Samaritans of Wigan
Notes to the Financial Statements
For the Year 1 April 2021 to 31 March 2022

1. Accounting Policies

Basis of preparing the financial statements

'The Samaritans of Wigan', a dormant charity with registration number, 1170589-1, is linked to 'Samaritans of Wigan' (the Charity). As a linked charity, separate accounts are not required although a summary of its assets and activities is set out in Note 9 below.

Accounting convention

The financial statements of the charity, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Charities Act 2011. The financial statements have been prepared under the historical cost convention.

Fund accounting

Unrestricted funds are available for use at the discretion of the trustees in furtherance of the objectives of the charity.

Restricted funds are subjected to restrictions on their expenditure imposed by the donor or through the terms of an appeal.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably. Donated services and facilities are included at the value to the charity where this can be quantified. The value of services provided by volunteers has not been included in these accounts.

Expenditure

Expenditure is recognised on an accrual basis as a liability is incurred. Expenditure includes any VAT which cannot be recovered and this is reported as part of the expenditure to which it relates.

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Costs of generating funds comprise the costs associated with attracting voluntary income.

Management and administration costs include those costs associated with meeting the constitutional and statutory requirements of the charity and include costs linked to the strategic management of the charity.

Samaritans of Wigan
Notes to the Financial Statements
For the Year 1 April 2021 to 31 March 2022

1. Accounting Policies (continued)

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life. Minor additions costing less than £500 are not capitalised.

Long leasehold land	- nil, but subject to impairment test
Long leasehold property	- nil, based on high residual value, but subject to impairment test
Fixtures and fittings	- 15% on cost
Office equipment	- 25% on cost

As the long leasehold property is maintained in a state of repair such that its estimated residual value is not less than its original cost, the annual charge for depreciation is considered to be nil.

2 Shop surplus / (deficit)

	<u>2022</u>	<u>2021</u>
	£	£
Receipts	8,740	721
Rent and water	3,607	5,597
Telephone	270	264
Repairs and renewals	397	408
Light and heat	381	139
Cleaning	-	77
Other	283	112
Total expenses	4,938	6,597
Surplus / (deficit)	3,802	(5,876)

3 Trustees' Remuneration.

No remuneration was paid to any trustees in the year. (2021 nil).

4. Management and administration cost

There are no material management and administration costs.

Samaritans of Wigan
Notes to the Financial Statements
For the Year 1 April 2020 to 31 March 2021

5 Tangible Fixed Assets

	<u>Long</u>			
	<u>Leasehold</u>	<u>Office</u>	<u>Furniture</u>	<u>Total</u>
	<u>Property</u>	<u>Equipment</u>	<u>&</u>	
		<u>Equipment</u>	<u>Fittings</u>	
<u>Cost</u>	£	£		£
At 1 April 2021	29,400	1,132	4,891	35,423
Additions	-	-	-	-
At 31 March 2022	<u>29,400</u>	<u>1,132</u>	<u>4,891</u>	<u>35,423</u>
 <u>Depreciation</u>				
At 1 April 2021	:	1,132	3,668	4,800
Charge for the year	:	-	734	734
At 31 March 2022	:	<u>1,132</u>	<u>4,402</u>	<u>5,534</u>
 <u>Net Book Value</u>				
At 31 March 2022	<u>29,400</u>	-	<u>489</u>	<u>29,889</u>
At 31 March 2021	<u>29,400</u>	-	<u>1,223</u>	<u>30,623</u>

6 Debtors

Debtors are all payable within one year.

7 Unrestricted Reserves

	<u>General</u>	<u>Capital</u>	<u>Total</u>
	£	£	£
1 April 2021	56,648	30,623	87,271
Surplus/ (deficit) for the year	(1,097)	-	(1,097)
Depreciation transfer	734	(734)	-
At 31 March 2022	<u>56,285</u>	<u>29,889</u>	<u>86,174</u>

The capital reserve is a designated reserve set up to reflect the funds tied up in fixed assets.

8. Related parties

The charity is controlled by the trustees.

There were no related party transactions for the year ended 31 March 2022.

9 Linked Charity

‘The Samaritans of Wigan’, registration number 1170589-1, is a dormant charity linked to the Charity.

At 31 March 2022, the old Charity had assets of £20, represented by cash at bank. (2021 £20).

**Independent Examiner's Report to the
Trustees of Samaritans of Wigan on the
Unaudited Financial Statements for the Year 1 April 2021 to 31 March 2022**

Independent examiner's report to the trustees of Samaritans of Wigan.

I report to the charity trustees on my examination of the accounts of Samaritans of Wigan for the year ended 31 March 2022.

Responsibilities and basis of report.

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the Trust's accounts carried out under section 145 of the Act and in carrying out my examination I have followed all applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement.

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the Trust as required by section 130 of the Act;
or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signature

Date: 9 November 2022



Ashburn
Woodhart Lane
Eccleston
Chorley
Lancashire
PR7 5TB

M H C Lunt BCom MCom FCA
Chartered Accountant

SAMARITANS OF WIGAN

England & Wales - Charity number 1170589

Accounts

Samaritans of Wigan

Trustees Annual Report and
Unaudited Financial Statements

For the Year 1 April 2020 to 31 March 2021

Samaritans of Wigan

For the Year 1 April 2020 to 31 March 2021

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Samaritans of Wigan

Reference and Administrative Details

For the Year 1 April 2020 to 31 March 2021

The Trustees

Linda Kellie - Director

Barbara Ashby
Mark Jonathan Bridgeman
Mabel Cowan (resigned 2021)
Anthony Halsall (resigned 2021)
Paul Anthony Kelly
Elizabeth Ann Roberts
Jessica Robinson (resigned 2021)
Ann Marie Sandelands (appointed 2021)

Charity number: 1170589

Registered Office: 73 Dicconson Street
Wigan
WN1 2AT

Independent Examiner M H C Lunt BCom MCom FCA
Chartered Accountant
Ashburn, Woodhart Lane, Eccleston
Chorley, Lancashire PR7 5TB

Honorary Legal Adviser P Leppard BA, MA, BPTC
40 Newton Road, Billinge, Wigan, WN5 7LA

Bankers Santander
Bootle
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L30 4GB

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7 Carter St,
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Staffordshire
ST14 8HD

Redwood Bank Limited
The Nexus Building,
Broadway,
Letchworth Garden City,
SG6 3TA

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Trustees Annual Report
For 1 April 2020 to 31 March 2021

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The objects of the charity are:

- 1) to enable persons in Wigan and the surrounding area as well as elsewhere who are experiencing feelings of distress or despair, including those who may be at risk of suicide, to receive confidential emotional support at any time of the day or night in order to improve their emotional health and to reduce the incidence of suicide;
- 2) to promote a better understanding in society of suicide, suicidal behaviour and the value of expressing feelings which may otherwise lead to suicide or impaired emotional health; and
- 3) to collaborate with and support Samaritans Central Charity and its affiliated branches in fulfilling these objects.

Callers contact Samaritans in a variety of ways and volunteers at Wigan branch deal with communications by telephone and email. Face to face callers are welcomed into the branch when possible. Calls made by telephone to the national number can be received at any one of over 200 branches.

The trustees have complied with the duty set out in Section 4 of the Charities Act 2011 and in planning their activities have paid due regard to public benefit guidance published by the Charity Commission.

Achievements and Performance

Before you begin to read this annual report, I feel it prudent to remind you that it pertains to the year end March 2021.

Volunteer profile

At the start of the reporting period the branch had circa 60 volunteers. The number of active volunteers throughout this period has fluctuated greatly due to the Covid-19 pandemic which continued throughout the year. At one point we had only 24 active volunteers. Support volunteers were unable to continue to support the branch due to shop closure. We had only four volunteers who resigned from the branch, throughout the reporting period.

Volunteer Support

During the reporting period regular zoom socials have been hosted by the Deputy Director for Volunteer support. Open to all Branch volunteers regardless of their status throughout. These have been held every couple of weeks, the socials have given volunteers a chance to catch up with each other and have been popular with a small number of volunteers. All Volunteers have receive contact on a monthly basis in order to check on their well-being and offer support where indicated. The Deputy Director has attended Regional Volunteer Deputy meetings in order to share good practice.

Recruitment

During the reporting period 173 applications were received to become Listening Volunteers and 4 as Support Volunteers. Unfortunately, due to covid restrictions we were unable to offer any interviews during this period, additionally training was not available for new Potential Volunteers until the previous training group were able to complete their training.

All Potential Volunteers were contacted on receipt of their applications and provided with branch information. Throughout various lockdowns they were regularly emailed to update them on the current situation and to thank them for their patience. A Zoom licence was purchased in preparation for remote interviews reliant on recommencement of training.

Training

In March 2020, Wigan Samaritans embarked on a new journey with 9 New Samaritans. It would be the first time we implemented Core Development. A massive change to how we had previously delivered training. 5 online sessions that the New Sams did at home and 5 session that were completed in a group. We managed to get 2 of the face-to-face session done before all training was suspended due to a worldwide pandemic. Covid arrived and training stopped.

Central Office worked hard to rewrite the modules to account for a different world and all sessions became available online and could be delivered over webinars. We first had to teach ourselves and were supported in this by the Lancaster Branch who shared their knowledge with us, and we were able to get the 5 remaining Volunteers from the original 9 through to the end of a long process. We learnt a lot from that initial cohort and have been able to use our new knowledge to prepare another group who are currently in the mentoring stage. We have relied on a larger pool of volunteers who have come forward to offer valuable skills practice and been buddies to New Samaritans. It has been good to see the branch pull together in a difficult time. The current number of active mentors stands at 15.

Ongoing Mentoring and Ongoing Training have not taken place due to the Pandemic.

Partnerships and Outreach

There has been no activity in this area due to the pandemic, the only exception being Her Majesty Prison Hindley. We were very fortunate through this difficult period to have a Branch Volunteer who took on the vacant role of Branch Prison Support Officer, with her management we were able to arrange telephone support on a weekly basis to existing Prison Listeners and also begin to plan for the next training programme on the lifting of restrictions.

Fundraising

Due to the pandemic like most businesses in the town the Samaritans charity shop has had periods of closure throughout the year.

We are in the process of discussing the potential of negotiating a new lease with the landlord which will ascertain if it is feasible to take on a short lease while we are in these uncertain times.

The shop has seen reduced footfall due to the reconfiguration of the town centre, and the impact of Covid 19 in March, and finished the year with a large deficit.

Due to the pandemic, there has been reduced opportunity to actively fundraise by Branch Volunteers, however a variety of virtual events have taken place, including, but not exclusively, a Christmas Choir, Scarecrow trail, and quizzes additionally a calendar has been produced of lockdown pictures of Wigan all proceeds donated to the branch.

Finance

Our financial statements show an end of year surplus. We are grateful to have received several donations. For full detail please see pages 8 to 12

Quality Assurance/Safeguarding

In order to ensure compliance with safeguarding policies and Covid 19 guidelines, the Branch has been slightly reconfigured ensuring that listeners are working within an open environment.

We remain compliant with our operating framework. Our Trustees and Honorary Advisors, both legal and financial, continue to ensure good governance.

Our Disclosure and Barring process continues to be actively managed to ensure compliance.

Publicity

Due to the pandemic, there has been no activity in this area.

Branch Technology

A new IT system has been introduced across Samaritans; this has made a considerable improvement for consistent delivery of service to our callers

Health and Safety

We have remained compliant with all requirements in this area

Conclusion

To conclude, the Branch has worked hard to remain open throughout, and offer a first-class service, albeit on a reduced rota.

I would like to thank all volunteers for their continued loyalty, however a special thank you to those who have come into the Branch in order to continue to actively listen to callers during this very difficult period.

Financial Review

The Statements of Financial Activities and Financial Position, together with the notes, for the year ended 31 March 2021 are given on pages 8 to 12.

The finances of 'Samaritans of Wigan' (the 'Charity') are administered by the Branch Leadership Team, which includes the trustees of the Charity.

The financial statements in this report are for the year ended 31st March 2021.

The net income for 2021 was £12,267, but this requires some explanation (2020 deficit £7,800).

The coronavirus (covid 19) pandemic has had a major impact on people's lives and their finances. This has affected The Samaritans by increasing the number of phone calls and the cash flow. With regards to the Wigan Branch, there have been two significant effects on income. First, central and local government have made grants available for those sectors forced to close their businesses under government regulations. This applied to the retail sector, and because the Branch had a charity shop, Wigan Samaritans were eligible for grants totalling £20,669. Second, the branch was successful in bidding for a Pears Foundation / Department of Digital, Culture, Media and Sport (DCMS) grant, which was to help with additional expenditure due to covid 19 and to refurbish / expand facilities to cope with the extra demand on resources. The grant of £6,147 was received and spent in this financial year.

The government grant has affected the surplus for the year as follows. If there had been no pandemic, no government grants and the charity shop had traded as in 2020, then the surplus of £12,267 would have been a deficit of at least £2,266. This deficit would have increased due to additional expenditure which would normally be spent, for example conference expenditure and additional light and heat for the premises.

Income

Income from donations has increased for the second year in a row. The pandemic has hit many people and organisations financially, and it is gratifying that so many people and organisations value the work of the Samaritans and have given generously.

Fundraising net income has decreased, as would be expected, since opportunities to raise funds have been adversely affected by the pandemic.

However, the income from the National Offender Management Service, which is a contract negotiated by the Samaritan Central Charity, has increased, based on the participation of the Branch in the scheme.

The Samaritans of Wigan rely exclusively on voluntary donations, fundraising and the charity shop – there is no direct central government funding.

Expenditure

Total expenditure, excluding the Pears Foundation / DCMS grant, has decreased, as might be expected, based on the impact of the pandemic on fixed and variable costs.

Volunteers give their money as well as time, as many do not claim the travel expenses to which they are entitled. The Branch was closed for part of the year, and so it would be expected that travel expenses would decrease, but the amount claimed was only £85 for the year.

The Branch pays a contribution to the Samaritans Central Charity for the services it provides.

The central Charity has recognised that individual branches need support and it has revised the contribution calculation this year to the advantage of branches. The contribution has reduced to £1,615 from £2,657 last year.

There are no salaries paid to any of the volunteers and trustees.

In the short term, say four years, any deficits can be met from the bank balance; in the longer term, this is not sustainable. The Branch Leadership Team plan to ensure that the Charity, on a year by year basis, can raise sufficient income to meet its expenditure.

The Charity seeks to maintain a level of reserves sufficient to allow it to maintain the infrastructure necessary for it to carry on its operations, to provide a buffer against variations in cash flow and to allow for such contingencies as might reasonably be expected to arise.

The coronavirus (covid 19) pandemic has continued after the year end. This will have an impact on fundraising and will necessitate extra costs in the year to 31 March 2022. However, in April 2021 the Charity received a further 'Retail, Hospitality and Leisure' grant because of the forced closure of the charity shop. In addition, the Branch was successful in a second bid to the Pears Foundation/ DCMS and the grant was received in June 2021.

Structure, Governance and Management

The governing body of the Samaritans Central Charity (SCC) is the Board of Trustees. There is a network of over 200 branches in the UK and the Republic of Ireland. Samaritans of Wigan ("the Charity") is an affiliated branch of SCC, The Charity is an incorporated organisation (CIO) and is managed by a Board of Trustees and a Branch Leadership Team, who are responsible for its general management.

The trustees who served during the year are shown on page 2.

The CIO is linked to a previous charity, 'The Samaritans of Wigan', (the old Charity) which became a dormant charity and its registered number is 1170589-1. The CIO is the trustee of the old Charity and this role is carried out by the Director of the Charity. As a linked charity, separate accounts for the old Charity will no longer be prepared.

Risk Management

The trustees have considered the principal risks to which the organisation is exposed and have developed strategies to mitigate the effects of these where possible.

Trustees Responsibility Statement

The trustees are responsible for keeping accounting records, which disclose with reasonable accuracy the financial position of the charity. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Samaritans of Wigan
Statement of Financial Activities
Period 1st April 2020 to 31 March 2021

	<u>Unrestricted</u> <u>Fund</u> £	<u>Restricted</u> <u>Fund</u> £	<u>2021</u> <u>Total</u> <u>Funds</u> £	<u>2020</u> <u>Total</u> <u>Funds</u> £
INCOME				
<u>Voluntary Income</u>				
Donations	6,249	-	6,249	4,284
Government Retail Grants re Covid	20,669	-	20,669	-
Pears Foundation / DCMS Grant	-	6,147	6,147	-
Activities for Generating Funds				
Fundraising	1,626	-	1,626	2,770
National Offender Management Service Grant	2,426	-	2,426	1,314
Charity shop surplus / (deficit) <i>note 2</i>	(5,876)	-	(5,876)	260
Interest received	581	-	581	229
TOTAL INCOME	25,675	6,147	31,822	8,857
EXPENDITURE				
Cost of Generating Funds				
Fundraising expenses	75	-	75	458
Charitable expenditure				
Publicity	-	-	-	229
Telephone	3,090	-	3,090	3,217
Conference ,training, recruitment	-	144	144	967
Travel expenses	85	-	85	848
Waste and water	676	-	676	505
Heat and light	2,772	-	2,772	2,356
Cleaning and household	751	812	1,563	1,392
Stationery and postage	587	-	587	422
Insurance	1,088	-	1,088	1,020
Repairs and renewals	1,755	5,191	6,946	1,212
Sundry	-	-	-	43
Branch affiliation fee to Samaritans	1,615	-	1,615	2,657
Professional and legal fees	-	-	-	220
Bank charges	86	-	86	94
Depreciation	828	-	828	1,017
TOTAL EXPENDITURE	13,408	6,147	19,555	16,657
Net income / (expenditure) for the year	12,267	-	12,267	(7,800)
Funds 1 April 2020	75,004	-	75,004	82,804
Funds 31 March 2021	87,271	-	87,271	75,004

CONTINUING OPERATIONS

All income and expenditure has arisen from continuing activities.

The notes on pages 10 to 12 form part of these accounts.

Samaritans of Wigan
Statement of Financial Position
At 31 March 2021

	<u>notes</u>	<u>2021</u>	<u>2020</u>
		£	£
TANGIBLE FIXED ASSETS	<i>note 5</i>	30,623	31,451
CURRENT ASSETS			
Debtors		4,244	3,610
Bank - current account		6,865	4,508
Bank - deposit account		49,067	40,043
		<u>60,176</u>	<u>48,161</u>
CREDITORS : AMOUNTS FALLING DUE WITHIN ONE YEAR			
Contribution to Samaritans		(1,615)	(2,761)
Other creditors		(1,280)	(1,020)
Accruals		(633)	(827)
		<u>(3,528)</u>	<u>(4,608)</u>
NET CURRENT ASSETS		56,648	43,553
NET ASSETS		<u>87,271</u>	<u>75,004</u>
REPRESENTED BY			
RESERVES UNRESTRICTED			
General reserve	<i>note 7</i>	56,648	43,553
Capital reserve	<i>note 7</i>	30,623	31,451
		<u>87,271</u>	<u>75,004</u>

Approved by the Board of Trustees on 14 October 2021 and signed on its behalf by:

Director
L Kellie

Treasurer
E Roberts

The notes on pages 10 to 12 form part of these accounts.

Samaritans of Wigan
Notes to the Financial Statements
For the Year 1 April 2020 to 31 March 2021

1. Accounting Policies

Basis of preparing the financial statements

'The Samaritans of Wigan', a dormant charity with registration number, 1170589-1, is linked to 'Samaritans of Wigan' (the Charity). As a linked charity, separate accounts are not required although a summary of its assets and activities is set out in Note 9 below.

Accounting convention

The financial statements of the charity, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Charities Act 2011. The financial statements have been prepared under the historical cost convention.

Fund accounting

Unrestricted funds are available for use at the discretion of the trustees in furtherance of the objectives of the charity.

Restricted funds are subjected to restrictions on their expenditure imposed by the donor or through the terms of an appeal.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably. Donated services and facilities are included at the value to the charity where this can be quantified. The value of services provided by volunteers has not been included in these accounts.

Expenditure

Expenditure is recognised on an accrual basis as a liability is incurred. Expenditure includes any VAT which cannot be fully recovered and this is reported as part of the expenditure to which it relates.

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Costs of generating funds comprise the costs associated with attracting voluntary income.

Management and administration costs include those costs associated with meeting the constitutional and statutory requirements of the charity and include costs linked to the strategic management of the charity.

Samaritans of Wigan
Notes to the Financial Statements
For the Year 1 April 2020 to 31 March 2021

1. Accounting Policies (continued)

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life. Minor additions costing less than £500 are not capitalised.

Long leasehold land	- nil, but subject to impairment test
Long leasehold property	- nil, based on high residual value, but subject to impairment test
Fixtures and fittings	- 15% on cost
Office equipment	- 25% on cost

As the long leasehold property is maintained in a state of repair such that its estimated residual value is not less than its original cost, the annual charge for depreciation is considered to be nil.

2 Shop Expenses

	<u>2021</u>	<u>2020</u>
	£	£
Receipts	721	7,315
Rent ,rates and water	5597	5,732
Telephone	264	382
Repairs amd renewals	408	71
Light and heat	139	423
Cleaning	77	-
Printing and stationery	-	30
Travel expenses	-	196
Other	112	221
Total expenses	<u>6,597</u>	<u>7,055</u>
Surplus / (deficit)	<u>(5,876)</u>	<u>260</u>

3 Trustees' Remuneration.

No remuneration was paid to any trustees in the year. (2020 nil).

4. Management and administration cost

There are no material management and administration costs.

Samaritans of Wigan
Notes to the Financial Statements
For the Year 1 April 2020 to 31 March 2021

5 Tangible Fixed Assets

	<u>Long</u>		<u>Office</u>	<u>Furniture</u>	
	<u>Leasehold</u>		<u>Equipment</u>	<u>&</u>	<u>Total</u>
	<u>Property</u>		<u>Equipment</u>	<u>Fittings</u>	
<u>Cost</u>	£		£		£
At 1 April 2020	29,400		1,132	4,891	35,423
Additions	-		-	-	-
At 31 March 2021	<u>29,400</u>		<u>1,132</u>	<u>4,891</u>	<u>35,423</u>
 <u>Depreciation</u>					
At 1 April 2020			1,037	2,935	3,972
Charge for the year			<u>95</u>	<u>733</u>	<u>828</u>
At 31 March 2021			<u>1,132</u>	<u>3,668</u>	<u>4,800</u>
 <u>Net Book Value</u>					
At 31 March 2021	<u>29,400</u>		-	<u>1,223</u>	<u>30,623</u>
At 31 March 2020	<u>29,400</u>		<u>95</u>	<u>1,956</u>	<u>31,451</u>

6 Debtors

Debtors are all payable within one year.

7 Unrestricted Reserves

	<u>General</u>	<u>Capital</u>	<u>Total</u>
	£	£	£
1 April 2020	43,553	31,451	75,004
Surplus/ (deficit) for the year	12,267	-	12,267
Depreciation transfer	828	(828)	-
At 31 March 2021	<u>56,648</u>	<u>30,623</u>	<u>87,271</u>

The capital reserve is a designated reserve set up to reflect the funds tied up in fixed assets.

8. Related parties

The charity is controlled by the trustees.

There were no related party transactions for the year ended 31 March 2021.

9 Linked Charity

‘The Samaritans of Wigan’, registration number 1170589-1, is a dormant charity linked to the Charity.

At 31 March 2021, the old Charity had assets of £20, represented by cash at bank. (2020 £20).

**Independent Examiner's Report to the
Trustees of Samaritans of Wigan on the
Unaudited Financial Statements for the Year 1 April 2020 to 31 March 2021**

Independent examiner's report to the trustees of Samaritans of Wigan.

I report to the charity trustees on my examination of the accounts of Samaritans of Wigan for the year ended 31 March 2021.

Responsibilities and basis of report.

As the charity trustees of the Trust you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the Trust's accounts carried out under section 145 of the Act and in carrying out my examination I have followed all applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement.

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the Trust as required by section 130 of the Act;
or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signature

Date: 14 October 2021

M H C Lunt BCom MCom FCA
Chartered Accountant

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