

SAMARITANS

Tamworth

Annual Report 2024-25



Introduction

Background

This report has been written in the spring of 2025 as report on progress in the financial year 2024/25 and in preparation for our AGM in October 2025.

About Tamworth Samaritans

The Samaritans provides confidential emotional support through a listening service 24 hours a day by telephone, email and online chat through a network of over 200 branches in the UK and Republic of Ireland and also in a range of outreach settings. The vision of Samaritans is that fewer people will die by suicide each year and the service is for anyone who feels they need support and someone to talk to, whatever they are facing.

Tamworth Samaritans is one such branch providing this service, as an independent charity and affiliate branch of central Samaritans. Tamworth Samaritans volunteers respond to callers via email and telephone and deliver outreach and awareness events and activities. As at 31st March 2025, Tamworth Samaritans consists of 96 volunteers and currently is governed by a team of seven Trustees. Two of the Trustees are Branch Co-Directors elected to run the branch in the autumn of 2023, with a three year term beginning on 1st December 2023. The Trustees are supported by a wider

team of Deputy Directors selected by the Co-Directors who have responsibility for different areas of the branch's operations (mentoring, shift leaders, rota, training, recruitment, volunteer care, outreach). Individual volunteers also take responsibility for specific tasks to support the running of the charity, including IT support, health and safety, first aid, purchasing, DBS checking, etc.

We aim to formally welcome an additional Trustee (Treasurer) on board at the AGM in October 2025.

The whole Branch Leadership Team meets on a monthly basis, with additional Trustee meetings taking place every other month. Trustees and DDs lead separate team meetings as required.

In the year 1st April 2024 – 31st March 2025, Tamworth Samaritans supported 745 emails, 8,937 telephone callers, totalling 9,682 callers in need.



Administrative details

Directorship

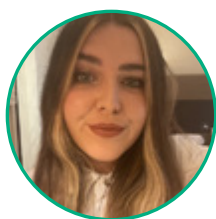
The Branch Co-Directors are Megan Hubbard and Shannen Sawyer (term start date 01/12/23).

Trustees

The Trustees in office as of 31st March 2025 were:



Megan Hubbard



Shannen Sawyer



Linda Bird



Mark Emly



David Tickle



Trudi Thomas

We extend our thanks to Kevin Redfern for his hard work as Trustee for Fundraising and Publicity. Kevin has since stepped down from this role.

Further, Steve Richards is acting in capacity as Treasurer and will be nominated as a Trustee at the AGM.

Registered Address

Manor House, Lichfield Street, Tamworth, Staffordshire, B79 7QF.
Tamworth Samaritans is a registered charity with the Charity Commission, 1170514.

Thanks to our supporters

We are extremely grateful to all of our supporters, whether it is in-kind or financial support. Every donation we receive helps us to sustain our branch and therefore provide vital services to people in emotional distress. Thanks for recent support go to:

Central Co-Op, and the Central Co-Op Support Centre Lichfield
Stretton Co-Op stores and Lichfield Marks Walk Co-op
The National Lottery
Lea Marston Golf Club
Briers Waste Management
Masonic Hall
Ashley Bayliss, Barry Davies, Ben Phillips, Pete Dunnill, Dave Hamilton, Ashley Millward, Kristian Jeffrey, Katie Pearce, Lloyd Answermoz; under the coordination of Chris533

Customers of Asda Tamworth
Customers of Waitrose Lichfield
Lichfield District Council
Tamworth Borough Council
Paypal Giving Fund
Lemon Zest Events
Staffordshire Mediation
Estate of Stella Sanders
Dosthill WI
Cathy8 and the Open Garden scheme
Bill and John Smith and all of the friends and family of Al Smith
Carol554 (stone painting)
All volunteers who took part in, or sponsored, the January reset.

Everyone who has made a personal contribution, raised funds through sponsorship, encouraged donations through friends, family and colleagues, or selected Tamworth Samaritans as the chosen charity in memory of a loved one. Thank you!

Co-Directors Report

What a brilliant year we have had at Tamworth Samaritans as we have continued through our directorship period. There are always so many people we want to thank for the support we are given! We are very grateful to have the support of a dedicated, knowledgeable and hard-working Branch Leadership Team, without whom we could not do this role. We are also thankful for all volunteers in our branch who make Tamworth Samaritans what it is. There are so many volunteers who take on that little bit (or a lot!) extra to keep our branch running in order to support our callers and we are lucky to have 80+ volunteers answering calls to those in need alongside a team of brilliant support volunteers.

We have had many successes as a branch over the past year, not limited to the number of callers we support. Earlier in the year we completed the Volunteer Voice Survey, and over all we received exceptionally positive results from our volunteers at Tamworth Samaritans which was a huge success for us. Fundraising-wise, we have been very lucky to have been recipients of some very generous donations and we have engaged in some really exciting awareness and outreach activities including riding the trains and having a presence at Tamworth Football Club.

It was a pleasure to welcome the CEO of Samaritans, Julie Bentley, to our branch in October 2024. That month also saw the beginning of the central charity's partnership with Central Co-op which led

to some new events and opportunities for us. We've also supported some big central changes with the introduction of the Listening Centre and making sure everyone had a new DBS check completed in line with the central charity's new guidance. These changes ultimately help us to deliver an even more effective service.

We hope you enjoy reading the updates from the rest of the Branch Leadership Team which will hopefully give you a sense of the great work of our branch over the past year. We are looking forward to continuing to lead the branch up until December 2026; at the end of Tamworth Samaritans' 50th year!

We'd like to finish with our final thank you to everyone – thank you financial supporters, in-kind supporters, or both; for your much-valued contributions to keeping Tamworth Samaritans going and supporting over 9,000 callers in need by phone and email each year. This could not be achieved without our fabulous volunteers who make Tamworth Samaritans an absolutely fantastic friendly charity and a team we are so proud of.

We are lucky to have 80+ volunteers answering calls



Deputy Director Reports



**Rota Management
Ed294**

The Rota Secretary team has continued to carry out its principal task week in week out: to try to fill shifts with listening volunteers, so that shifts remain open and callers can be supported. We have also now taken on the task of finding Shift Leaders for all shifts. This is greatly aided by Julie 522 being a Shift Leader as well as a rota secretary: she has convenient access to the Leaders WhatsApp Group.

Julie is now officially deputy Deputy Director for Rotas. The rest of the team is Alex 474, Jan 498 and Richard 441. Erica 464 was part of the team, but now concentrates more on Prison work; we thank her for all her work with us.

I work closely with Sue 88, DD for Volunteer Care, and we meet regularly to exchange

information. I also worked closely with Charley 484 when she was DD for Shift Leaders; together we developed updated protocols for managing shifts and proposals for adding new experimental shifts.

Overnight shifts (Thursday/Friday and Friday/Saturday) were temporarily shortened from four and a half hours to four from June 2024, and this arrangement was made permanent six months later after a survey of volunteer views. In the autumn, Tuesday shifts were amended to start half an hour later and then the now 22:00 shift was extended by an hour to form a new overnight shift, so that the branch now has five overnight shifts.

Overnight shift times are among those times of higher need, when caller numbers are nationally proportionally higher than listener numbers. Information on levels of need (high/medium/lower) had been added to shifts on the Three Rings rotas in early summer.

In March this year three more experimental daytime shifts were added to the rota. These are at medium need times, in a further attempt to provide relatively higher need shifts. Inevitably these extra shifts have led temporarily to more shifts being closed: we will review the rota after a few months of their inclusion. It is planned to add one more overnight shift (Sunday/Monday) on an experimental basis when listener and Shift Leader numbers allow.



**Recruitment
Simon477**

Over the past year, we've made great strides in improving our branch recruiting processes and outcomes. Since Simon477 has been leading the team we have re-launched our information sessions, which were very well received. This refresh made a noticeable difference, with interviews running much more smoothly and an overall better experience for both candidates and interviewers. We also made a clearer process with ensuring potential volunteers were supported with any reasonable adjustments where required.

As a result of these improvements, we recruited 11 volunteers during the spring 2025 intake, compared with 6 in the autumn cohort — a fantastic increase that reflects the stronger processes now in place.



**We recruited 11
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the autumn cohort**

Alongside this, with support from Jemma494, we have successfully cleansed the Branch Management Tool. This has significantly reduced the waiting list for new volunteers and has meant potential volunteers are being contacted more regularly and efficiently about their attendance at information sessions.

We have also been delighted to welcome Beth502, Carol544, Helen495, and Sarah510 to the recruiting team. Their help with running information sessions and interviews has made a huge difference and strengthened our recruiting capability.

Thank you to everyone who has supported this work – your efforts have made a real impact!





Deputy Director Reports



Training
Niki455



We have welcomed new members to the training team, though are still quite a small team to cover a lot of Branch Training, so we always welcome volunteers who wish to join; please get in touch!

Alongside our Branch EDI Lead Steven 524, I have helped to develop our approach for this year's focus on raising the profile of, and everybody's understanding of, EDI and its importance in what we do at Samaritans. As part of our Branch meeting in June we will use the time to complement the mandatory online training.

In the past year two cohorts have received Core Training. Our biggest cohort to date completed their training in March. Embedding training runs concurrently.

We trialled doing Skills Practice differently for the Spring 25 cohort which proved successful. New Samaritans received brief oral feedback, then more comprehensive written feedback. We continue to look for willing Skills Practice volunteers to help support our new volunteers on their maiden Skills Practices.

A number of our volunteers have taken the opportunity to take part in different regional training opportunities which is excellent and supports our branch greatly.

We trialled doing Skills Practice differently for the Spring 25 cohort which proved successful



Mentoring
Katy271

I have the honour of leading a team of Samaritans who are trained to fulfil one of the most rewarding roles at Tamworth Samaritans; that of being a Mentor.

At the time of writing this report we have a Mentoring Team consisting of around:

- 32 New Samaritan Mentors, although not all are active/available for current or upcoming cohorts
 - 13 of these colleagues also act as Lead Mentors, helping us to be safe and secure in the skills of our Probationers before they become Full Samaritans
 - 17 of our Mentors are able to fulfil the demands of being Ongoing Mentors to our existing Samaritans
 - 4 colleagues are actively progressing their skills to become Mentors and 1 further volunteer is keen to progress
- The support of these experienced colleagues is invaluable for New Samaritans after they complete the CORE Development programme and for

Probationers who are sufficiently skilled to potentially progress to Full Samaritan status. There is additional tailored support for those Samaritans who are returning to duty after a period of leave. This year the Mentor Team team have expanded their offering to include the annual requirement for each of us to undertake a period of Ongoing Mentoring, aiming to ensure that each of us know our practice to be safe, secure, supported and effective.

Since the last AGM on 30th October 2024 to 30th April 2025 we have collectively supported 5 New Samaritans, signed off 6 Probationers as Full Samaritans and supported the return to duty for 4 experienced Samaritans. The Ongoing Mentoring is allowing each of us to be assured that our practice is supported, safe, effective and positive with the annual activity having been completed for 19 of our colleagues to date.

We are now actively working with the 11 New Samaritans, who graduated from Core Development in Spring 2025. We will all be working to help them experience, embed and be secure in the skills, awareness and application of policies and build trust in other branch colleagues. The Ongoing Mentoring is allowing each of us to be assured that our practice is supported, safe, effective and positive with the annual activity having been completed for 19 of our colleagues to date.

I look forward to another period in which we work together to ensure that all volunteers feel fully supported and that our skills, aspirations and influence are passed on a part of a very rich and valuable offering for our callers, colleagues and our community.

Deputy Director Reports



Outreach
Richard441

We are reaching out to Tamworth and Lichfield Schools in order to promote our service

This year has seen an increase in outreach in the Tamworth and Lichfield area. We have developed closer links with Lichfield Council, attending presentations with the housing and homelessness departments which were very well received.

We have developed links with the Central Co-op, attending their partnership launch with Samaritans and being invited to talk at and be present at the Men’s Voices Day and Women’s Voices Day.

In Tamworth we have attended fairs in the park and four community hub events in different wards around Tamworth listening to the public and other services. The outreach team have an increasing number of volunteers who have been trained in face to face conversations.

We are reaching out to Tamworth and Lichfield Schools in order to promote our service and work alongside teachers and young people. Currently we have South Staffs College interested in us working with them.

We continue to overlap and support Partnerships including Network Rail, joining them on the rail network.

The outreach team and are always on the look out for opportunities to listen to callers from vulnerable communities. We have been invited to participate along side Age Concern in one of their community tea shops in Sutton Coldfield and we are still aiming to have a team out on the canal networks after an initial meeting with the chaplain for the area.



Volunteer Care
Sue88

There are 9 members of the team and each one of us has a group of volunteers we check in with regularly

The role of the Volunteer Care Team is to be supportive to all volunteers on rota and on leave and who are Support volunteers. Presently there are 9 members of the team and each one of us has a group of volunteers we check in with regularly.

The team can be contacted if volunteers have ideas, suggestions and comments on how their experience and journey with our branch could be improved or changed. We are also there if volunteers have personal issues they need support with.

We can guide volunteers towards the right person they need to contact or just be available for a chat if a volunteer

needs to talk. The team send cards to volunteers who are unwell, off rota or had a bereavement. We also send Thank you cards when volunteers step down from being a volunteer. We arrange volunteer events such as Christmas get togethers, pub meet ups etc. Our volunteers are our greatest resource and we hope to ensure volunteers feel supported, appreciated and happy in branch.



Trustee Reports



Trustee for Governance and Compliance
- Trudi493

As Trustee for Governance and Compliance, my focus is on fostering a culture of accountability and best practices within our organization. By championing key areas such as Safeguarding, Data Protection, Health and Safety, Asset Management, and Risk Management, I aim to ensure the safety, wellbeing, and trust of both our volunteers and the wider community. Each initiative I undertake is guided by the shared vision of maintaining a resilient and welcoming environment for all.

Risk Management Procedure

As Trustee for Governance and Compliance, implementing an effective Risk Management Procedure has been a cornerstone of my efforts to promote safety and wellbeing within our organization. This procedure ensures that potential risks to our volunteers, members of the public, and

the charity's reputation are proactively identified, assessed, and addressed.

By embedding this practice into our operations, we are not only safeguarding those who rely on us but also fostering a culture of accountability and preparedness.

The Risk Management Procedure includes:

- Comprehensive Risk Assessments: For every external event, we conduct detailed evaluations to pinpoint potential hazards and determine mitigation strategies.

- Event Information Packages: These packages are designed to provide clear guidance and essential resources for our teams, ensuring smooth execution and effective communication.

- Regular Monitoring and Review: To maintain its effectiveness, the procedure undergoes ongoing evaluation and refinement, adapting to new challenges and feedback from volunteers.

I am proud to report that this initiative is now fully operational and has been instrumental in enhancing the safety and efficiency of our events. Its success reflects the collaborative efforts of our team and a shared commitment to excellence. Moving forward, I aim to continue refining this procedure, ensuring it remains a robust foundation for safeguarding our volunteers and the wider community.

Data Protection Initiatives

As part of my responsibilities, I have prioritized Data Protection to ensure our organization remains compliant with

the UK GDPR rules and regulations. Recognising the importance of safeguarding the personal information of our volunteers and service users, I have embarked on a critical project to develop a comprehensive Record of Processing Activities (RoPA).

This initiative is designed to provide a clear and concise framework for documenting how we handle, store, and process data. By doing so, we aim to demonstrate accountability and uphold the highest standards of transparency and trust. While this project is ongoing, substantial progress has been made, including the identification and categorization of key data processing activities.

Looking ahead, my focus is on collaborating with the Branch Leadership Team to finalize this document in the coming months. Once completed, the RoPA will not only ensure our compliance but also serve as a valuable resource for maintaining best practices in data protection across the branch. I am confident that this initiative will significantly enhance our organization's ability to protect sensitive information and adapt to evolving regulatory requirements.

Branch Continuity Planning

To ensure the resilience and ongoing functionality of our branch, I have been developing a comprehensive Branch Continuity Plan. This plan is designed to prepare for unforeseen circumstances that could disrupt our operations, protecting both the vital services we provide to our callers and the wellbeing of our volunteers. While certain challenges, such as technical failures, extreme weather events, or unexpected staff shortages, may be beyond our control, it is essential that we are prepared to respond swiftly and effectively. The Branch Continuity Plan outlines clear strategies and protocols for mitigating risks, maintaining core services,

and safeguarding the reputation of both the branch and the wider charity.

Key elements of the plan include:

- Risk Assessment: Identifying potential threats and their impact on our operations.

- Crisis Response Framework: Defining roles, responsibilities, and communication channels to ensure a coordinated approach during disruptions.

- Service Prioritization: Establishing which services must remain operational under all circumstances to minimize the impact on callers.

- Training and Awareness: Equipping our volunteers and staff with the knowledge and tools needed to implement the plan effectively.

This plan not only reinforces our commitment to operational excellence but also reflects our proactive approach to addressing challenges head-on. By fostering a culture of preparedness, we aim to maintain the trust of our community and continue delivering meaningful support, regardless of the circumstances.

In my role as Trustee for Governance and Compliance, I remain dedicated to maintaining an environment that prioritizes safety, transparency, and resilience. The progress we have achieved in key areas such as risk management and data protection demonstrates our commitment to upholding the highest standards of accountability. Moving forward, I am eager to build upon these foundations, address emerging challenges, and continue supporting the Branch Leadership Team in delivering a safe, inclusive, and welcoming space for all. Together, we can ensure the ongoing success and positive impact of our branch within the community.

Trustee Reports



Trustee for Partnership - Dave161

Tamworth Borough Council

We regularly have volunteers go to Tamworth Borough Council and Support Staffordshire events include regular VCSE (Voluntary Community Social Enterprise) forums which are often held at the Sacred Heart Church Centre.

HMP/YOI Swinfen Hall

We currently have 12 Listeners at the prison; most of whom were trained last year. Our team of 4 volunteers regularly visit to support the Listeners either on their wings or at the prison Bistro. They are

looking forward to the Listener family day in May which we are helping to organise. We have a relatively new BPSO (Branch Prison Support Officer) in Erica 464 who enthusiastically leads our team.

Network Rail

We've had a busy year supporting Network Rail (and vice versa), our regular events being Brew Monday and Small Talk Saves Lives campaigns at which we held awareness events at both Tamworth and Nuneaton stations. Both were well supported by our volunteers.

We were also asked to support Network Rail events at both London Euston and Liverpool Lime Street stations where we operated alongside Network Rail staff. We also talked to passengers on the trains and at stations on the way to and from Tamworth.

On a more sombre note we were asked to offer Postvention support at Tamworth Station following several serious incidents in the locality.



Trustee for Premises and Resources - Mark423

As a BLT we are always extremely keen that our volunteers feel very supported and valued. An important part of this is to ensure that the premises in which we volunteer, engage with our callers and interact with each other, feel comfortable, welcoming and safe. Therefore, over this last year we have looked to continue

We have a wonderful team of volunteers who help maintain an oversight of our premises and resources

to make improvements and respond to suggestions/reflections that have come from our team of volunteers. This is in addition to undertaking all the necessary safety checks such as electrical, fire and water quality that need to take place.

Hopefully volunteers have enjoyed the benefits of the new boiler, the extra space in the training and meeting room, the re-organised quiet/debrief room and the new display boards. In addition, the feedback from volunteers which was shared with the landlord has led to investigation of the signing in book, the new intercom system and the grit box for the pathway.

We have a wonderful team of volunteers who help maintain an oversight of our premises and resources. Thank you so much to them for everything they do, it is hugely appreciated. They are, Rachel481 who ensures that all our refreshments are kept stocked up and who responds to specific requests; Chris357 who oversees all our IT equipment and systems and links in with Central Samaritans, John361 who monitors our health and safety, Christine520 who looks after our First Aid and Cathy8 who provides the lovely flowers.



Trustee Reports



Branch Secretary
- Linda460

My role is made much easier by all our great volunteers who help keep the branch tidy, organised and compliant. Volunteers help in numerous ways including by making sure we have stocks of the paperwork we all need, by populating and maintaining notice and information boards to keep us up to date, by shredding information which has reached its disposal date and by provide dedicated administrative support to areas such as finance, training and recruitment.

Over the last 12 months we have changed how we manage our governance meetings so that we can monitor the decisions we take and the actions needed to put what we decide into practice. Our electronic file system has been reviewed and restructured and we continue to work to make key documents available to volunteers.

Prioritisation of investment, by our Co-Directors, in Samaritans branded clothing and promotional material, for use during a variety of events, has been welcomed by volunteers and our partners at these events. This proactive approach helps to raise awareness of Samaritans services and attract and inform potential volunteers. The effective use and organisation of these assets continues to be a priority.

The branch also held a Branch meeting and its AGM, both of which were well attended and gave volunteers the chance to hear from our Co-Directors, Deputy Directors, Regional Officers and some of our partner organisations. We also had the chance to ask questions of the Branch Leadership Team and to chat with each other.

Over the next 12 months I look forward to working with, and supporting, members of the leadership team and their teams. I am keen to make sure volunteers have the information and administrative processes around them, so they feel well supported as they deliver our services to our callers.



Shift Leaders Team



Charley484 stepped down as Deputy Director for Leaders during this reporting period, but before her departure made great developments in developing the shift leader role including:

- Setting in motion clear guidance and parameters for debriefing and contacting leaders, which we've now developed into a protocol.
- Creating a whatsapp group for shift leaders to share updates and top tips and to support each other to problem solve.
- Promoting the importance of the shift leader role

Listening shifts cannot operate without a shift leader and we are so grateful to our shift leader team. Due to their commitment, a shift never closes due to not having a leader in place. We have a team of 13 shift leaders at the time of writing and whilst we would love more volunteers to join the team, our current shift leader team are dedicated, supportive, and make such a difference to our branch!

Fundraising



We said goodbye to Kevin529 as Trustee for Fundraising and Publicity right as the end of the financial year closed and we have thanked Kevin for all he has done in this capacity. Kevin was able to build the Fundraising and Publicity team and strategy and objectives were put in place to not only raise funds for the branch but to also ensure that we had a good process for creating thank you letters and for developing our publicity.

It is hard to know where to start with writing this update, as we have been so very lucky with fundraising in this reporting period! We have received some very generous donations from charities, businesses and wills, and from the hard work of some of our own volunteers, raising funds for us in a number of ways. Some volunteers have additionally donated funds through their companies and through their connections. A full list of funders appears on page 5.

We have also raised funds together as a team including festive bucket collections at Asda and Waitrose with our very own in-house Santa! These events are great for raising awareness as well as raising funds; the bright green clothing (funded through our National Lottery grant) really helps us to stand out! Toward the end of the period, we had a brilliant fundraising quiz event organised by the Smith family in memory of Al243; it was a lovely event to remember Al.

As we move into 2025-26 we look to grow on the successes of 2024-25 as we enter into our 50th year in 2026!

Financial Report



Nominee Trustee - Treasurer
- Steve550

Overview of financial report

This is the financial report for Tamworth Samaritans for the accounting period 1st April 2024 to 31st March 2025. The report highlights the financial performance of branch and purpose is to inform members, stakeholders and the charity commission of our financial position.



Key highlights of financial performance

	2024-25	2023-24
Income received	£81,660	£23,788
<i>267% increase compared to last year</i>		
Breakdown:		
Grants		£12,039
Donations & legacies	£79,961	£11,749
Expenses	£37,741	£32,822
<i>15% increase compared to last year</i>		

Income statement

The income of £81,660 that was received (compared to £23,788 in the previous year) is made up in the main of £79,961 from donations, legacies, and £1,118 in interest. We are delighted that this an increase in income from last year. Grants were received from Tamworth Borough Council and HMP Swinfen. For clarity, the income also includes a £2,500 invoice to Tamworth BC for the grant for financial year 25-26. The expenses of £37,769 (compared to £32,822 in the previous year) consist of administration costs running costs and costs of premises.

It should be noted that a payment of £1,000 was made to Walsall Samaritans; a central Samaritans branch. This was toward their fundraising campaign for their new building given the state of disrepair of their current building and was agreed by Trustees in support of a fellow Samaritans branch with aims and objectives that are

the same as ours. The total expenses costs increased by 15% year on year. Last year's costs were admin costs of £11,982, running costs of £8,255 and premises costs of £12,586.

In summary the branch had a brilliant year for fundraising, gaining £43,891 this year for reserves in comparison to a loss of £8,952 in the year ending 31st March 2024 which is a great achievement.

The balance of our bank accounts as of 31st March 2025 increased to £138,971 from £96,230. The surplus cash has been deposited in fixed-term accounts to earn interest income. Our reserves are continually being monitored to make sure we are earning interest on our funds as well as having sufficient funds at hand to operate.



Financial Report

The net assets stand at £143,302, an increase from last year (£100,412). Please note our annual contribution to Central Samaritans has not yet been calculated. In summary, the balance sheet shows that Tamworth Samaritans holds enough funds to maintain the operation of branch for 36 months without aiding further donations as at today's expenses.

The fiscal year has seen significant and generous donations, for which we are extremely grateful. We also acknowledge the extremely hard work of our fundraising and publicity team and all of our volunteers who have contributed in various ways to our fundraising.

A reserve policy will continue to review our investments, and a budgeting system will be put in place in the coming financial year to bring some clarity to our spending. As the new treasurer of the branch since February this year I would like to thank everyone for their kind welcome and support whilst I get up to speed with everything. I would like to say a special thank you to the finance team who work very hard to keep the accounts up to date and make sure everyone is paid as soon as possible. I look forward to a long relationship with the branch.

Balance sheet		
	2024-25	2023-24
Net assets	£143,302	£100,412
Fixed assets		
Tangible assets	£4,331	£4,331
Current assets		
Debtors	£0	£250
Short Term investments	£0	£2,485
Other current assets	£0	£4,705
Cash at bank and in hand	£138,971	£95,230
Creditors		
Trading creditors	£0	£6,590
Other creditors	£0	£0
Funds & Reserves		
Restricted funds	£1,560	£1,296
Unrestricted general funds	£141,302	£99,116

Funding

Tamworth Samaritans is an independent charity entirely dependent on funding from donations and grants.

Our volunteers all play a role in raising funds and we are always grateful for any donation, no matter the size. Should anyone wish to make a donation or discuss partnership ideas please contact us Tamworth.director@samaritans.org.

www.samaritans.org/tamworth
X: @SamaritansTam



Independent Examiner's Report to the Trustees of Tamworth Samaritans.

I report to the charity trustees on my examination of the accounts of Tamworth Samaritans for the year ended 31/03/2025 which are set out on the Report to Management.

Responsibilities and basis of report

As the charity's trustees you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 (the Act).

I report in respect of my examination of the charity's accounts carried out under section 145 of the Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

An independent examination includes a review of the accounting records kept by the CIO and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently I do not express an audit opinion on the accounts.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. Accounting records were not kept in respect of the charity as required by section 130 of the Act, or
2. The accounts do not accord with those records.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signed:



Michael J. Rudd FCA CTA

On behalf of FOTAS Ltd

Suite D, Astor House,

282 Lichfield Road,

Sutton Coldfield,

West Midlands

B74 2UG

27/08/2025.

Tamworth Samaritans
 Charity Commission for England and Wales, No. 1170514
Balance Sheet - Comparative
 As at March 31, 2025

	31 Mar 2025	31 Mar 2024
Fixed Assets		
Tangible Assets	4,331	4,331
Current Assets		
Debtors		250
Short Term Investments		2,485
Other Current Assets		4,705
Cash At Bank And In Hand	138,971	95,230
Creditors		
Trading Creditors	-	6,590
Other Creditors		
Net Assets	143,302	100,412
Funds & Reserves		
Restricted Funds	1,560	1,296
Unrestricted General Funds	141,742	99,116
Funds Provided	143,302	100,412

Tamworth Samaritans
Income & Expense - Detail

As at March 31, 2025

Income

Income and Endowments

Donations and Legacies	79,961
Investments	127
Other Income and Resources	388
Other Trading Activities	66
Interest Received	1,118

Total Income	81,560
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Expenses

Expenditure

Charitable Activities	37,741
Raising Funds	28

Total Expenses	37,769
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Operating Profit/(Loss)	43,891
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Other Expenses

Samaritans Walsall	1,000
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Total Other Income/(Expenses)	1,000
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Net Profit/(Loss)	42,891
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SAMARITANS

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