

TELFORD SAMARITANS

England & Wales · Charity number 1170489

Details

Status Registered

Legal form CIO

Registered 2016-11-30

Register [View on the Charity Commission register](#)

Contact

Address The Samaritans
115 King Street
Wellington
Telford
TF1 1NU

Phone 01952984612

Email branch@telfordsamaritans.org

Website www.samaritans.org/branches/telford/

Activities

Objects: TO ENABLE PERSONS IN TELFORD AND THE SURROUNDING AREA AS WELL AS ELSEWHERE WHO ARE EXPERIENCING FEELINGS OF DISTRESS OR DESPAIR, INCLUDING THOSE WHO MAY BE AT RISK OF SUICIDE, TO RECEIVE CONFIDENTIAL EMOTIONAL SUPPORT AT ANY TIME OF THE DAY OR NIGHT IN ORDER TO IMPROVE THEIR EMOTIONAL HEALTH AND TO REDUCE THE INCIDENCE OF SUICIDE; TO PROMOTE A BETTER UNDERSTANDING IN SOCIETY OF SUICIDE, SUICIDE BEHAVIOUR AND THE VALUE OF EXPRESSING FEELINGS WHICH MAY OTHERWISE LEAD TO SUICIDE OR IMPAIRED EMOTIONAL HEALTH; AND TO COLLABORATE WITH AND SUPPORT SAMARITANS CENTRAL CHARITY AND ITS AFFILIATED BRANCHES IN FULFILLING THESE OBJECTS.

Activities: We are a branch of the national charity, Samaritans, whose aims is that fewer people die by suicide. Samaritans provide a listening service 24/7, so people can always talk to a Samaritans volunteer (whether by phone, email, text or in person) when they're in emotional distress.

Classification

- **How:** Provides Services, Provides Advocacy/advice/information
- **What:** Education/training, The Advancement Of Health Or Saving Of Lives
- **Who:** The General Public/mankind

Geography

- Telford & Wrekin

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£65,690	£79,800	-	-
2024-03-31	£62,023	£78,172	-	-
2023-03-31	£47,338	£61,631	-	-
2022-03-31	£72,194	£85,430	-	-
2021-03-31	£70,385	£51,867	-	-

Trustees

Name	Role	Appointed
ANDREW ADAMS		2025-09-01
Deborah Ann Taylor		2023-12-14
Julie Menary		2022-09-26
Kirsty Slow		2023-09-11
Lisa Marie Brittain		2023-09-11
Lyndsey Bissell		2024-09-02
Sarah Louise Stevenson		2024-09-02
Sian Gould		2025-09-01

Linked charities

- SAMARITANS OF TELFORD (1170489-1)

TELFORD SAMARITANS

England & Wales - Charity number 1170489

Accounts



e-Innovation Centre
Priorslee
Telford
TF2 9FT

Tel: 01952 890150

Email: info@clearaccountancy.co.uk

Website: www.clearaccountancy.co.uk

Telford Samaritans
115 King Street
Wellington
Telford
Shropshire
TF1 1NU

23rd September 2025

Dear Julie,

RE: Accounts to 31st March 2025

I have pleasure in enclosing the accounts for the year ended 31st March 2025, as prepared from the information at our disposal. Please read through the enclosed document and, if in agreement, and have approval from the board, please can you sign where indicated.

If you have any queries please feel free to contact me.

Yours sincerely,

A handwritten signature in black ink, appearing to read "Amy Clews", is written over a thin horizontal line.

Amy Clews FCCA

For and on behalf of Clear Accountancy Services Limited

TELFORD SAMARITANS

REGISTERED CHARITY NUMBER 1170489

ANNUAL REPORT AND STATEMENT OF ACCOUNTS

FOR THE YEAR ENDED 31 MARCH 2025

TELFORD SAMARITANS

ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2025

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TELFORD SAMARITANS

REFERENCE AND ADMINISTRATIVE DETAILS

CHARITY NUMBER 1170489

PRINCIPAL ADDRESS 115 King Street
Wellington
Telford
Shropshire
TF1 1NU

TRUSTEES

<u>31 March 2025 - AGM 2nd September 2024</u>		<u>Appointed:</u>	<u>Resigned:</u>
Andrew Adams		20/08/2018	09/09/2024
Julie Menery	Director - <i>app 07/12/2023</i>	26/09/2022	
Shannon Rogers		26/09/2022	24/01/2025
Gill Lewis		11/09/2023	
Lisa Marie Brittain	Vice Director	11/09/2023	
Kirsty Slow		11/09/2023	
Deborah Ann Taylor	Secretary	14/12/2023	
Lyndsey Bissell		02/09/2024	
Sarah Louise Stevenson		02/09/2024	

INDEPENDENT EXAMINER B.Talbot FCCA
Clear Accountancy Services
e-Innovation Centre
Priorslee
Telford
TF2 9FT

<u>BANKERS</u>	Lloyds Bank plc 113 The Borders Telford Centre Telford Shropshire TF3 4JE	TSB Bank plc 8 Walker Street Wellington Telford Shropshire TF1 1BE
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TELFORD SAMARITANS

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2025

The Trustees present their annual report and financial statements of the charity for the year ended 31st March 2025. The accounts have been prepared in accordance with the accounting policies set out in note 1 to the accounts and comply with the charity's governing document, the Charities Act 2011 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities in the UK and Republic of Ireland (FRS 102)" (as amended for the accounting periods commencing from 1 January 2019).

OBJECTIVES AND ACTIVITIES

To work for the assistance of persons who are suicidal, despairing or in distress by providing a service primarily intended for the benefit of persons in the Telford and surrounding area (but without specific limitations as to area) to enable such persons to receive immediate help, compassion and befriending from members of the charity selected and prepared for the purpose working under direction; and also where appropriate, in accordance with Samaritan procedure, referral to persons having specialist or professional skills and to support the company and aid in the establishment and support of probationary branches and the support of recognised branches of Samaritans.

TRUSTEES AND ORGANISATIONAL MATTERS

The charity trustees during the year are shown in the reference and administrative section. The Trustees comprise both ordinary and ex-officio members.

The collective body of the trustees is known as the Business Leadership Team.

The trustees attend regular branch committee meetings throughout the year to discuss the charity; it's objectives; financial position and future projections.

The conduct of the branch committee meetings and the rules governing how trustees make decisions are set out in the constitution.

RISK MANAGEMENT

The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure that appropriate controls are in place to provide reasonable assurance against fraud and error.

RESERVES

Unrestricted funds are used for the general purposes of the charity.

The level of reserves is monitored and reviewed at the regular trustees meetings.

TELFORD SAMARITANS

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2025

It's hard to believe how much we've achieved this year. Sometimes I look back and wonder how we managed to fit it all in, but we did, and we did it together.

From a training perspective, we've welcomed eleven new volunteers, ten of whom are still with us. Three completed their training online, and two of those have continued. We've had two volunteers transfer in from other branches, and one preparing to transfer out. Looking ahead, we have at least five new starters joining us in October, and that number may grow as interviews continue. Embedding has completed for one group, and another is due in September.

We've added three new mentors, with two more stepping up in November. We've welcomed two new leaders and three new members to the training team. Five more volunteers are now Outreach-trained, which is fantastic. It's inspiring to see so many of you taking on additional responsibilities.

We currently have 90 volunteers, including 61 listening volunteers (probationers included) and 29 support volunteers, including our incredible shop team. These support volunteers also cover trustee duties, marketing, fundraising, social media, and admin. Each and every one of you plays a vital role in keeping our branch running and supporting our callers.

I want to give a huge thank you to our recruitment and training team, now 12 strong. You've put in countless hours holding information evenings, embedding new volunteers, and managing mandatory training. And let's not forget the work around the OGM.

Between April 2024 and March 2025, our listening volunteers spent 3,386 hours supporting callers. We answered nearly 12,500 phone calls, that's 12,000 moments where someone felt heard, supported and less alone. We also responded to over 1,200 emails. That's a powerful testament to your dedication and compassion.

The shop has seen changes this year, but the one constant is the incredible dedication of our 26 shop volunteers. One volunteer is also leading efforts to increase shop volunteer numbers so we can extend opening hours. We'll be doing a leaflet drop with posters. This initiative has paused slightly due to the Future Proofing news.

Outreach has gone from strength to strength. The team has grown to 11, demonstrating tireless efforts contacting groups. We've visited Leek Building Society for listening training, supported MIND Calm Café, and continued our work at Stoke Heath Prison—navigating some very difficult incidents this year. This work shows that we're not just a service but a presence, a voice and often a lifeline.

TELFORD SAMARITANS

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2025

We've also been active in the community; Wrekin Raiders Ice Hockey Awards, Brew Monday at Telford Train Station, Wellington Summer Fayre, Lawley Summerfest, Bucket shakes at AFC Telford, Smallwoods Teddy Bear Picnic, Talks for Cranston, a domestic violence group, SPAG meetings, Lawley Coffee Mornings, Abraham Darby

We've had amazing support from external volunteers—painting, moving furniture, and more. Another 12 Capgemini volunteers are coming soon to help with renovations. Huge thanks to those involved for coordinating.

Renovations have been moving forward: new windows, painting, reorganising rooms, and more.

This year marked our 50th anniversary. We celebrated with an open day full of refreshments, community spirit, and delicious cakes. It was wonderful to welcome past and present volunteers, the High Sheriff, the Mayor, the Police, and the Wrekin Raiders. Thank you to everyone who helped prepare, it was a huge team effort.

On September 27th, we have the Regional Conference, and it's fantastic to see so many of you attending. Jay Broome will be performing his song live, written especially for us. It's already on Spotify, Prime, and Apple Music for 99p, we receive a portion of each sale.

Future Proofing; It's an unsettling time, and the leaked press coverage caused concern, especially around remote listening and branch closures.

Criteria mentioned around branch closures during the webinars were; Our impact in the community, Our potential for expansion, Strength of our leadership, Coverage of hours of need.

None of this is confirmed, but we'll be reaching out to our community partners for statements of support. We know our branch can expand, we have the space, and our renovations reflect that. We're adjusting our rota to better serve callers during late hours.

This year we've all had calls that have left us speechless, moments when the call has finished where we have sat there thinking about the courage it takes to reach out. It's those moments that I feel proud not just of what we do but of who we are and for the support we offer each other. That's what makes us a true family and community.

I cannot begin to express how thankful I am for the help you all provide me in this role. It's hard to believe I'm already speaking at our second AGM. Thank you to our shop volunteers, who dedicate their time to provide essential funding. Thank you to our listening volunteers, who tirelessly answer calls and assist behind the scenes. And thank you to our support volunteers, leaders, mentors, team leaders, deputy directors, and trustees.

Thank you all, for your time, your energy and your heart. Let's keep showing up, lets keep making a difference.

Julie Menery
Director

TELFORD SAMARITANS

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2025

STATEMENT OF RESPONSIBILITIES OF TRUSTEES

The trustees are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards including Financial Reporting Standard 102: The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).


The law applicable to charities in England and Wales requires the trustees to prepare financial statements for each financial year that give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources of the charity for that year.

In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principals in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The Trustees are responsible for keeping sufficient accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Charities Act 2011, the Charity (Accounts and Reports) Regulations 2008 and the provisions of the constitution. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Signed on Behalf of the Trustees

Signed by:

4251EA851202432...
Julie Menery

08-10-2025 | 23:41:08 BST

Dated

INDEPENDENT EXAMINERS REPORT TO THE TRUSTEES OF

TELFORD SAMARITANS

I report to the trustees, in accordance with the terms of our engagement letter dated 23 August 2024, on my examination of the accounts of the above charity ("the Trust") for the year ended 31st March 2025.

RESPONSIBILITIES AND BASIS OF REPORT

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act") and applicable regulations. The trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 and that an independent examination is needed..

It is my responsibility to:

- 1) examine the accounts under section 145 of the Charities Act 2011;
- 2) follow the procedures laid down in the general Directions given by the Charity Commission under section 145(5)(b) of the Charities Act 2011;
- 3) state whether particular matters have come to my attention.

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

The examination included a review of the accounting records kept by the Charity and a comparison of the accounts presented with these records. It also included consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as Trustees, concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the statements below.

INDEPENDENT EXAMINER'S STATEMENT

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- 1) the accounting records were not kept in accordance with section 130 of the Charities Act 2011; or
- 2) the accounts did not accord with the accounting records; or
- 3) the accounts did not comply with the applicable requirements of the Charities Act 2011.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signed by:

Barry Talbot

783FD1A2A0F74C9.....

Mr B Talbot FCCA

09-10-2025 | 06:46:39 BST

.....

Date:

Chartered Certified Accountant
Clear Accountancy Services
e-Innovation Centre
Priorslee
Telford
TF2 9FT

TELFORD SAMARITANS

STATEMENT OF FINANCIAL ACTIVITIES

	Note	Unrestricted Funds 2024-25	Restricted Funds 2024-25	Total Funds 2024-25	2023-24
Incoming Resources:					
Incoming resources from generated funds					
Voluntary income	2a	13,253		13,253	16,255
Other trading activities	2b	48,672		48,672	41,759
Investment income and interest	2c	-	-	-	-
Income resources from charitable activities					
Activities in furtherance of charity's objectives	2d	3,766	-	3,766	4,009
Total Incoming Resources		65,690	0	65,690	62,023
Resources Expended					
Cost of charitable activities	3	74,088	5,162	79,250	77,622
Governance costs	4	550	-	550	550
Total Resources Expended		74,638	5,162	79,800	78,172
Net (Resources Expended) / Incoming Resources before transfers		(8,948)	(5,162)	(14,110)	(16,149)
Transfers between Funds		-	-	-	-
Net (Resources Expended) / Incoming resources for the year (expenditure)/Income		(8,948)	(5,162)	(14,110)	(16,149)
Total funds at 31st March 2024		169,189	131,712	300,901	317,050
Total funds at 31st March 2025		160,241	126,550	286,791	300,901

The statement of financial activities includes all gains and losses recognised in the year.
All income resources and resources expended derive from continuing activities.

TELFORD SAMARITANS
BALANCE SHEET AS AT 31 MARCH 2025

	Note	2025		2024	
		£	£	£	£
Fixed Assets					
Tangible Fixed Assets	5		173,827		180,342
Current Assets					
Debtors and Prepayments	6	-		-	
Cash at bank and in hand		112,964		120,559	
		112,964		120,559	
Creditors					
- Amounts falling due within one year	7	-		-	
Net Current Assets			112,964		120,559
Net Assets			286,791		300,901
 Funds					
Unrestricted Funds			160,241		169,189
Restricted Funds			126,550		131,712
Total Funds			286,791		300,901

Approved by the Board of Trustees on
Date

and signed on their behalf by:

JULIE MENERY
DIRECTOR

DATED

The notes on pages 9 to 14 form part of these Financial Statements

TELFORD SAMARITANS

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

1. Principal Accounting Policies

a) Basis of Accounting

These accounts have been prepared in accordance with FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland", the statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (Charities SORP (FRS 102) and the Charities Act 2011.

The accounts are prepared in sterling, which is the fundamental currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The accounts have been prepared under the historical cost convention. The principal accounting policies are set out below.

The trustees consider the charity to be a going concern and have considered a period of twelve months from the date of approval of the financial statements.

b) Incoming Resources

All incoming resources are included in the Statement of Financial Activities when the charity is legally entitled to the income and the amount can be quantified with reasonable accuracy.

c) Resources Expended

Expenditure is accounted for on an actual basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to headings they have been allocated to activities on a basis consistent with the use of resources.

d) Taxation

No provision has been made for Corporation Tax as the charity is exempt from tax on its charitable activities.

TELFORD SAMARITANS

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

e) Tangible Fixed Assets

Depreciation is provided to write off costs of each asset over its estimated useful life at the following rates per annum:

Freehold Property	2% straight line
Improvements to Property	2% straight line
Fixtures and Fittings	25% straight line
Shop Equipment	25% straight line
Shop Leasehold Improvements	10% straight line

f) Fund Accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

TELFORD SAMARITANS

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

	Unrestricted 2025	Restricted 2025	Total 2025	2024
2. Incoming Resources				
a) Voluntary Income				
Donations and Legacies	13,253	-	13,253	16,255
	<u>13,253</u>	<u>-</u>	<u>13,253</u>	<u>16,255</u>
b) Other trading activities				
Shop Income	48,672	-	48,672	41,759
	<u>48,672</u>	<u>-</u>	<u>48,672</u>	<u>41,759</u>
c) Investment Income				
Interest	-	-	-	-
	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>
d) Activities in furtherance of charity's objectives				
Fund Raising	2,355		2,355	-
Gift Income			-	-
Other Income	1,411		1,411	4,009
	<u>3,766</u>	<u>-</u>	<u>3,766</u>	<u>4,009</u>
TOTAL INCOME			<u><u>65,690</u></u>	<u><u>62,023</u></u>
3. Costs of charitable activities				
Direct and support costs allocated				
Volunteer expenses	9,824		9,824	7,872
Volunteer training	-		-	-
Volunteers' taxis	-		-	-
Shop Rent	12,000		12,000	12,000
Shop Wages	2,092		2,092	-
Samaritans visit & AGM Expenses	-		-	-
Telephone, lighting & heating	8,344		8,344	13,835
Adverts and Publicity	4,106		4,106	483
Directors expenses	-		-	-
Water rates	814		814	1,269
Insurances	2,753		2,753	4,811
Property Maintenance, Cleaning & Repairs	15,619		15,619	13,016
Contribution to Central Office	2,028		2,028	3,836
Printing, stationery & postage	18		18	437
Sundry expenses	8,524		8,524	8,588
Depreciation	7,968	5,162	13,129	11,475
	<u>74,088</u>	<u>5,162</u>	<u>79,250</u>	<u>77,622</u>
4. Governance costs				
Independent Examiners Fees	550		550	550
Legal & Professional Fees	-		-	-
	<u>550</u>		<u>550</u>	<u>550</u>
TOTAL EXPENDITURE			<u><u>79,800</u></u>	<u><u>78,172</u></u>

TELFORD SAMARITANS

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

5. Tangible Fixed Assets

	Freehold Property	Property Improves	Fixtures & Fittings	Shop Equip	Shop Leasehold Improves	Office Equip	Total
	£	£	£	£	£	£	£
Cost							
At 31 March 2024	50,000	258,230	10,832	9,431	30,078	10,332	368,903
Additions	-	-	-	6,455	-	160	6,615
Disposals	-	-	-	-	-	-	-
At 31 March 2025	50,000	258,230	10,832	15,886	30,078	10,492	375,518
Depreciation							
At 31 March 2024	25,250	126,519	10,832	8,050	8,785	9,126	188,562
Charge for Period	1,000	5,162	-	2,958	3,008	1,002	13,129
Disposals	-	-	-	-	-	-	-
At 31 March 2025	26,250	131,681	10,832	11,008	11,793	10,128	201,691
Net Book Value							
At 31 March 2025	23,750	126,550	-	4,878	18,285	364	173,827
At 31 March 2024	24,750	131,711	-	1,381	21,293	1,206	180,341

6. Debtors

<u>2024-25</u>	<u>2023-24</u>
£	£
-	-

7. Creditors - amounts falling due within one year

<u>2024-25</u>	<u>2023-24</u>
£	£
-	-

TELFORD SAMARITANS

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

8. Analysis of Net Assets between funds

	Restricted Funds	Designated Funds	General Funds	Total
	£	£	£	£
Tangible fixed assets	126,550	-	47,277	173,827
Current assets	-	-	-	-
Current liabilities	-	-	-	-
	126,550	-	47,277	173,827

8a. Unrestricted Fund

	Balance 31/03/2024	Incoming	Outgoing	Transfers	Balance 31/03/2025
	£	£	£	£	£
General Fund	169,189	65,690	(74,638)	-	160,241

8b. Restricted Fund

	Balance 31/03/2024	Incoming	Outgoing	Transfers	Balance 31/03/2025
	£	£	£	£	£
	131,712	-	(5,162)	-	126,550

8c. Purpose of restricted funds

Restricted funds relate to Freehold property improvements

9. Trustees' Remuneration and Expenses

There were no trustees' remuneration or other benefits for the period ended 31 March 2025 nor for the year ended 31 March 2024.

Trustees were reimbursed out of pocket expenses properly incurred on behalf of the charity.

TELFORD SAMARITANS

INCOME & EXPENDITURE ACCOUNT FOR THE YEAR ENDED 31 MARCH 2025

	<u>Branch</u>	<u>Shop</u>	<u>Total</u>
<u>INCOME:</u>			
Charitable activities	1,240		1,240
Donations and legacies	10,810	120	10,930
Gift Aid	539	1,785	2,323
Fund Raising Funds	1,115		1,115
Grant	750		750
Shop Sales		48,672	48,672
Uncategorised Income	661		661
		-	
	15,114	50,576	65,690
<u>EXPENDITURE:</u>			
Independent Examiners' Fees	550		550
Advertising & Promotional	3,869	236	4,106
Cleaning	2,252	1,624	3,876
Computer Costs	923	825	1,748
Electricity & Gas	4,369	2,266	6,635
Maintenance, Cleaning & Repairs, Equipment Hire	4,305	2,530	6,834
Finance Costs	116	2,475	2,591
Insurances	2,753		2,753
Office/General Admin Expenses	56	268	324
Other Professional Services	35	0	35
Payroll Expenses		2,092	2,092
Phone Costs	1,709		1,709
Printing, Postage & Stationery		18	18
Repairs and Maintenance	1,011	2,150	3,161
Rent		12,000	12,000
Subscriptions			0
General Office Contribution	2,028		2,028
Sundries			-
Travel & Accommodation	209	297	505
Volunteer Expenses	7,628	2,196	9,824
Water Charges	518	297	814
Fund Raising	69		69
Shop Charitable Contributions	5,000		5,000
	37,397	29,273	66,671
Cash Surplus / (Deficit)	(22,283)	21,303	(980)
<u>Depreciation Charges:</u>			
On restricted funds (buildings)	(5,162)		(5,162)
On unrestricted funds	(7,968)		(7,968)
Total Surplus / (Deficit)	(35,412)	21,303	(14,110)

TELFORD SAMARITANS

England & Wales - Charity number 1170489

Accounts

TELFORD SAMARITANS

REGISTERED CHARITY NUMBER 1170489

ANNUAL REPORT AND STATEMENT OF ACCOUNTS

FOR THE YEAR ENDED 31 MARCH 2024

TELFORD SAMARITANS

ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2024

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TELFORD SAMARITANS

REFERENCE AND ADMINISTRATIVE DETAILS

CHARITY NUMBER 1170489

PRINCIPAL ADDRESS 115 King Street
Wellington
Telford
Shropshire
TF1 1NU

TRUSTEES

<u>31 March 2024 - AGM 9 September 2024</u>		<u>Appointed:</u>	<u>Resigned:</u>
Nicola Adams	Director	07/12/2020	06/12/2023
Anne Tuckley		07/12/2020	11/09/2023
Nicola Clements		07/12/2020	06/12/2023
Andrew Adams		20/08/2018	
Mary Stringer		20/08/2018	06/12/2023
Laura Reeves		07/12/2020	06/12/2023
Julie Menery	Director - <i>app 07/12/2023</i>	26/09/2022	
Shannon Rogers		26/09/2022	
Gill Lewis		11/09/2023	
Lisa Marie Brittain	Vice Director	11/09/2023	
Kirsty Slow		11/09/2023	
Deborah Ann Taylor	Secretary	14/12/2023	

INDEPENDENT EXAMINER B.Talbot FCCA
Clear Accountancy Services
e-Innovation Centre
Priorslee
Telford
TF2 9FT

<u>BANKERS</u>	Lloyds Bank plc 113 The Borders Telford Centre Telford Shropshire TF3 4JE	TSB Bank plc 8 Walker Street Wellington Telford Shropshire TF1 1BE
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TELFORD SAMARITANS

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2024

The Trustees present their annual report and financial statements of the charity for the year ended 31st March 2024. The accounts have been prepared in accordance with the accounting policies set out in note 1 to the accounts and comply with the charity's governing document, the Charities Act 2011 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities in the UK and Republic of Ireland (FRS 102)" (as amended for the accounting periods commencing from 1 January 2019).

OBJECTIVES AND ACTIVITIES

To work for the assistance of persons who are suicidal, despairing or in distress by providing a service primarily intended for the benefit of persons in the Telford and surrounding area (but without specific limitations as to area) to enable such persons to receive immediate help, compassion and befriending from members of the charity selected and prepared for the purpose working under direction; and also where appropriate, in accordance with Samaritan procedure, referral to persons having specialist or professional skills and to support the company and aid in the establishment and support of probationary branches and the support of recognised branches of Samaritans.

TRUSTEES AND ORGANISATIONAL MATTERS

The charity trustees during the year are shown in the reference and administrative section. The Trustees comprise both ordinary and ex-officio members.

The collective body of the trustees is known as the Business Leadership Team.

The trustees attend regular branch committee meetings throughout the year to discuss the charity; it's objectives; financial position and future projections.

The conduct of the branch committee meetings and the rules governing how trustees make decisions are set out in the constitution.

RISK MANAGEMENT

The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure that appropriate controls are in place to provide reasonable assurance against fraud and error.

RESERVES

Unrestricted funds are used for the general purposes of the charity.

The level of reserves is monitored and reviewed at the regular trustees meetings.

TELFORD SAMARITANS

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2024

Since our last AGM, we've been active across several areas, and I want to acknowledge the incredible dedication and hard work of our shop volunteers. Their commitment continues to inspire me.

However, we've faced a few challenges in maintaining the shop. From replacing a smashed shop window to repairing a leak upstairs that caused a roof hole, as well as dealing with issues related to lighting, flooring, and air conditioning. Through it all, the team has been fantastic. A special thanks to Anne, the committee, and Debbie, our secretary and premises manager, who have been working diligently to tackle these challenges.

We currently have about 76 volunteers, including 51 listening volunteers (probationers included) and over 30 support volunteers handling various roles such as trustee duties, IT, marketing, social media, and admin. I want to extend my heartfelt thanks to each one of you for your contributions in keeping the branch running, and to those who support you in your efforts.

Between April 2023 and March 2024, we had an average of 47 listening volunteers on shift monthly. Collectively, they spent 3,413 hours supporting callers, which included 2,183 hours answering over 9,000 phone calls and responding to more than 1,200 emails. This is an incredible achievement, reflecting our ongoing commitment to helping those most in need. We've also worked closely with regional capacity officers, and Gill has been instrumental in introducing different shifts at peak times to ensure we meet the growing demand.

Since December, we've focused on expanding outreach into the community. We now have a team of five volunteers ready to begin school outreach this month, eight volunteers dedicated to our outreach group, and four volunteers regularly attending Stoke Heath Prison.

We've also increased our information evenings, resulting in the recruitment of 13 new volunteers, along with one former volunteer rejoining and three new support volunteers. We have raised awareness of our work through events in Lawley, Wellington, and Southwater, the last of which supported Mental Health Awareness Day. Our next event is scheduled for November in Newport, giving us further opportunities to highlight our services and raise funds.

This year, we've been fortunate to have support from external volunteers as well. A team from Capgemini helped paint the shop kitchen and moved large stock items, while Muller is sending 18 volunteers in October to assist with branch painting and other tasks.

Turning to our building project, I want to thank Shannon for her dedication. Unfortunately, the costs for our original plans exceeded our estimates, making it no longer feasible. As a result, we've decided to pause the project and will regroup in October to discuss smaller, more manageable renovation ideas that can address our immediate needs.

TELFORD SAMARITANS

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2024

In closing, I want to express my deep appreciation to everyone involved: from our shop volunteers, who provide essential funding, to our listening volunteers, who tirelessly answer calls and assist behind the scenes, and to our support volunteers, leaders, mentors, team leaders, deputy directors, and trustees. I also want to extend special thanks to Lisa 306, my Vice Director, who has been my sounding board and pillar of support throughout this journey.

I have been director since December 7th, and I am incredibly grateful for the overwhelming support I've received from all of you. It has been an intense learning experience, and I'm proud of how we've come together as a team here in Telford. Thank you all for making this possible.

Julie Menery
Director

TELFORD SAMARITANS

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2024

STATEMENT OF RESPONSIBILITIES OF TRUSTEES

The trustees are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards including Financial Reporting Standard 102: The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

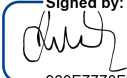
The law applicable to charities in England and Wales requires the trustees to prepare financial statements for each financial year that give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources of the charity for that year.

In preparing these accounts, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principals in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the accounts; and
- prepare the accounts on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The Trustees are responsible for keeping sufficient accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the accounts comply with the Charities Act 2011, the Charity (Accounts and Reports) Regulations 2008 and the provisions of the constitution. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Signed on Behalf of the Trustees

Signed by:

960E7770F9B64C9...

Julie Menery

28-10-2024 | 15:27:58 GMT

Dated

INDEPENDENT EXAMINERS REPORT TO THE TRUSTEES OF

TELFORD SAMARITANS

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 31st March 2024.

RESPONSIBILITIES AND BASIS OF REPORT

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

The examination included a review of the accounting records kept by the Charity and a comparison of the accounts presented with these records. It also included consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as Trustees, concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the statements below.

INDEPENDENT EXAMINER'S STATEMENT

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- 1) the accounting records were not kept in accordance with section 130 of the Charities Act; or
- 2) the accounts did not accord with the accounting records; or
- 3) the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signed by:

.....783FD1A2A0F74C9.....

Mr B Talbot FCCA

28-10-2024 | 17:57:24 GMT
.....

Date:

Chartered Certified Accountant
Clear Accountancy Services
e-Innovation Centre
Priorslee
Telford
TF2 9FT

TELFORD SAMARITANS

STATEMENT OF FINANCIAL ACTIVITIES

	Note	Unrestricted Funds 2023-24	Restricted Funds 2023-24	Total Funds 2023-24	2022-23
Incoming Resources:					
Incoming resources from generated funds					
Voluntary income	2a	16,255		16,255	3,661
Other trading activities	2b	41,759		41,759	41,920
Investment income and interest	2c	-	-	-	-
Income resources from charitable activities					
Activities in furtherance of charity's objectives	2d	4,009	-	4,009	1,758
Total Incoming Resources		62,023	0	62,023	47,338
Resources Expended					
Cost of charitable activities	3	72,460	5,162	77,622	66,282
Governance costs	4	550	-	550	510
Total Resources Expended		73,010	5,162	78,172	66,792
Net (Resources Expended) / Incoming Resources before transfers		(10,988)	(5,162)	(16,149)	(19,454)
Transfers between Funds		-	-	-	-
Net (Resources Expended) / Incoming resources for the year (expenditure)/Income		(10,988)	(5,162)	(16,149)	(19,454)
Total funds at 31st March 2023		180,177	136,873	317,050	336,504
Total funds at 31st March 2024		169,189	131,712	300,901	317,050

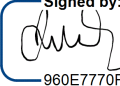
The statement of financial activities includes all gains and losses recognised in the year.
All income resources and resources expended derive from continuing activities.

TELFORD SAMARITANS
BALANCE SHEET AS AT 31 MARCH 2024

	Note	2024		2023	
		£	£	£	£
Fixed Assets					
Tangible Fixed Assets	5		180,342		190,065
Current Assets					
Debtors and Prepayments	6	-		-	
Cash at bank and in hand		120,559		126,985	
		<u>120,559</u>		<u>126,985</u>	
Creditors					
- Amounts falling due within one year	7	-		-	
Net Current Assets			120,559		126,985
Net Assets			<u><u>300,901</u></u>		<u><u>317,050</u></u>
Funds					
Unrestricted Funds			169,189		180,177
Restricted Funds			131,712		136,873
Total Funds			<u><u>300,901</u></u>		<u><u>317,050</u></u>

Approved by the Board of Trustees on
Date

and signed on their behalf by:

Signed by:

 960E7770F9B64C9...
JULIE MENERY
DIRECTOR

28-10-2024 | 15:27:58 GMT

DATED

The notes on pages 9 to 14 form part of these Financial Statements

TELFORD SAMARITANS

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024

1. Principal Accounting Policies

a) Basis of Accounting

These accounts have been prepared in accordance with FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland", the statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (Charities SORP (FRS 102) and the Charities Act 2011.

The accounts are prepared in sterling, which is the fundamental currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The accounts have been prepared under the historical cost convention. The principal accounting policies are set out below.

The trustees consider the charity to be a going concern and have considered a period of twelve months from the date of approval of the financial statements.

b) Incoming Resources

All incoming resources are included in the Statement of Financial Activities when the charity is legally entitled to the income and the amount can be quantified with reasonable accuracy.

c) Resources Expended

Expenditure is accounted for on an actual basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to headings they have been allocated to activities on a basis consistent with the use of resources.

d) Taxation

No provision has been made for Corporation Tax as the charity is exempt from tax on its charitable activities.

TELFORD SAMARITANS

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024

e) Tangible Fixed Assets

Depreciation is provided to write off costs of each asset over its estimated useful life at the following rates:

Freehold Property	2% straight line
Improvements to Property	2% straight line
Fixtures and Fittings	25% straight line
Shop Equipment	25% straight line
Shop Leasehold Improvements	10% straight line

f) Fund Accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

TELFORD SAMARITANS

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024

	Unrestricted 2024	Restricted 2024	Total 2024	2023
2. Incoming Resources				
a) Voluntary Income				
Donations and Legacies	16,255	-	16,255	3,661
	<u>16,255</u>	<u>-</u>	<u>16,255</u>	<u>3,661</u>
b) Other trading activities				
Shop Income	41,759	-	41,759	41,920
	<u>41,759</u>	<u>-</u>	<u>41,759</u>	<u>41,920</u>
c) Investment Income				
Interest	-	-	-	-
	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>
d) Activities in furtherance of charity's objectives				
Fund Raising	-	-	-	-
Gift Income	-	-	-	-
Other Income	4,009	-	4,009	1,758
	<u>4,009</u>	<u>-</u>	<u>4,009</u>	<u>1,758</u>
TOTAL INCOME			<u>62,023</u>	<u>47,338</u>
3. Costs of charitable activities				
Direct and support costs allocated				
Volunteer expenses	7,872	-	7,872	4,924
Volunteer training	-	-	-	-
Volunteers' taxis	-	-	-	-
Shop Rent	12,000	-	12,000	12,000
Samaritans visit & AGM Expenses	-	-	-	-
Telephone, lighting & heating	13,835	-	13,835	12,599
Adverts and Publicity	483	-	483	1,546
Directors expenses	-	-	-	-
Water rates	1,269	-	1,269	632
Insurances	4,811	-	4,811	1,507
Property Maintenance, Cleaning & Repairs	13,016	-	13,016	13,165
Contribution to Central Office	3,836	-	3,836	2,055
Printing, stationery & postage	437	-	437	118
Sundry expenses	8,588	-	8,588	6,521
Depreciation	6,314	5,162	11,475	11,216
	<u>72,460</u>	<u>5,162</u>	<u>77,622</u>	<u>66,282</u>
4. Governance costs				
Independent Examiners Fees	550	-	550	510
Legal & Professional Fees	-	-	-	-
	<u>550</u>	<u>-</u>	<u>550</u>	<u>510</u>
TOTAL EXPENDITURE			<u>78,172</u>	<u>66,792</u>

TELFORD SAMARITANS

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024

5. Tangible Fixed Assets

	Freehold Property	Property Improves	Fixtures & Fittings	Shop Equip	Shop Leasehold Improves	Office Equip	Total
	£	£	£	£	£	£	£
Cost							
At 31 March 2023	50,000	258,230	10,832	9,357	28,888	9,844	367,152
Additions	-	-	-	74	1,190	488	1,752
Disposals	-	-	-	-	-	-	-
At 31 March 2024	<u>50,000</u>	<u>258,230</u>	<u>10,832</u>	<u>9,431</u>	<u>30,078</u>	<u>10,332</u>	<u>368,904</u>
Depreciation							
At 31 March 2023	24,250	121,357	10,832	6,706	5,777	8,164	177,086
Charge for Period	1,000	5,162	-	1,344	3,008	962	11,475
Disposals	-	-	-	-	-	-	-
At 31 March 2024	<u>25,250</u>	<u>126,519</u>	<u>10,832</u>	<u>8,050</u>	<u>8,785</u>	<u>9,126</u>	<u>188,562</u>
Net Book Value							
At 31 March 2024	<u>24,750</u>	<u>131,712</u>	-	<u>1,381</u>	<u>21,293</u>	<u>1,206</u>	<u>180,342</u>
At 31 March 2023	<u>25,750</u>	<u>136,873</u>	-	<u>2,651</u>	<u>23,111</u>	<u>1,680</u>	<u>190,066</u>

6. Debtors

<u>2023-24</u>	<u>2022-23</u>
£	£
-	-

7. Creditors - amounts falling due within one year

<u>2023-24</u>	<u>2022-23</u>
£	£
-	-

TELFORD SAMARITANS

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2024

8. Analysis of Net Assets between funds

	Restricted Funds	Designated Funds	General Funds	Total
	£	£	£	£
Tangible fixed assets	131,712	-	48,631	180,342
Current assets	-	-	-	-
Current liabilities	-	-	-	-
	131,712	-	48,631	180,342

8a. Unrestricted Fund

	Balance 31/03/2023	Incoming	Outgoing	Transfers	Balance 31/03/2024
	£	£	£	£	£
General Fund	180,177	62,023	(73,010)	-	169,189

8b. Restricted Fund

	Balance 31/03/2023	Incoming	Outgoing	Transfers	Balance 31/03/2024
	£	£	£	£	£
	136,874	-	(5,162)	-	131,712

8c. Purpose of restricted funds

Restricted funds relate to Freehold property improvements

9. Trustees' Remuneration and Expenses

There were no trustees' remuneration or other benefits for the period ended 31 March 2024 nor for the year ended 31 March 2023

Trustees were reimbursed out of pocket expenses properly incurred on behalf of the charity.

TELFORD SAMARITANS

INCOME & EXPENDITURE ACCOUNT FOR THE YEAR ENDED 31 MARCH 2024

	<u>Branch</u>	<u>Shop</u>	<u>Total</u>
<u>INCOME:</u>			
Charitable activities			-
Donations and legacies	15,839		15,839
Gift Aid Donation from Volunteer	416		416
HMPPS Grant	2,190		2,190
Shop Sales		41,759	41,759
Uncategorised Income	1,486	333	1,819
			-
	19,931	42,092	62,023
<u>EXPENDITURE:</u>			
Independent Examiners' Fees	550		550
Advertising & Promotional	96	387	483
Cleaning	3,313	1,899	5,211
Computer Costs	818	658	1,476
Electricity & Gas	7,911	4,267	12,178
Maintenance, Cleaning & Repairs, Equipment Hire	3,404	2,924	6,328
Finance Costs	95	2,412	2,507
Insurances	3,241	1,570	4,811
Office/General Admin Expenses		154	154
Other Professional Services	1,840	1,846	3,686
Phone Costs	1,658		1,658
Printing, Postage & Stationery	129	308	437
Refreshments	120		120
Rent		12,000	12,000
Subscriptions	1,914		1,914
General Office Contribution	3,836		3,836
Sundries			-
Travel & Accommodation	81	115	196
Volunteer Expenses	6,709	1,163	7,872
Water Charges	1,046	223	1,269
Fund Raising		10	10
Shop Charitable Contributions			-
	36,761	29,935	66,696
Cash Surplus / (Deficit)	(16,830)	12,156	(4,674)
<u>Depreciation Charges:</u>			
On restricted funds (buildings)	(5,162)		(5,162)
On unrestricted funds	(6,314)		(6,314)
Total Surplus / (Deficit)	(28,305)	12,156	(16,149)

TELFORD SAMARITANS

England & Wales - Charity number 1170489

Accounts

TELFORD SAMARITANS

REGISTERED CHARITY NUMBER 1170489

ANNUAL REPORT AND STATEMENT OF ACCOUNTS

FOR THE YEAR ENDED 31 MARCH 2023

TELFORD SAMARITANS

ACCOUNTS FOR THE YEAR ENDED 31st MARCH 2023

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Notes to the Accounts	9 - 14

TELFORD SAMARITANS

REFERENCE AND ADMINISTRATIVE DETAILS

CHARITY NUMBER 1170489

PRINCIPAL ADDRESS 115 King Street
Wellington
Telford
Shropshire
TF1 1NU

TRUSTEES

<u>31 March 2023 - AGM 11 September 2023</u>		<u>Appointed:</u>	<u>Resigned:</u>
Nicola Adams	Director	07/12/2020	
Eve Booth		07/09/2017	31/03/2023
Anne Tuckley		07/12/2020	
Nicola Clements	Secretary	07/12/2020	
Andrew Adams		20/08/2018	
Mary Stringer	Vice Director	20/08/2018	
Laura Reeves		07/12/2020	
Heather Clewer		26/09/2022	07/03/2023
Julie Menery		26/09/2022	
Shannon Rogers		26/09/2022	

INDEPENDENT EXAMINER B.Talbot FCCA
Clear Accountancy Services
e-Innovation Centre
Priorslee
Telford
TF2 9FT

<u>BANKERS</u>	Lloyds Bank plc 113 The Borders Telford Centre Telford Shropshire TF3 4JE	TSB Bank plc 8 Walker Street Wellington Telford Shropshire TF1 1BE
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TELFORD SAMARITANS

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31ST MARCH 2023

The Trustees present their annual report and financial statements of the charity for the year ended 31st March 2023. The accounts have been prepared in accordance with the accounting policies set out in note 1 to the accounts and comply with the charity's governing document, the Charities Act 2011 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities in the UK and Republic of Ireland (FRS 102)" (as amended for the accounting periods commencing from 1 January 2019).

OBJECTIVES AND ACTIVITIES

To work for the assistance of persons who are suicidal, despairing or in distress by providing a service primarily intended for the benefit of persons in the Telford and surrounding area (but without specific limitations as to area) to enable such persons to receive immediate help, compassion and befriending from members of the charity selected and prepared for the purpose working under direction; and also where appropriate, in accordance with Samaritan procedure, referral to persons having specialist or professional skills and to support the company and aid in the establishment and support of probationary branches and the support of recognised branches of Samaritans

TRUSTEES AND ORGANISATIONAL MATTERS

The charity trustees during the year are shown in the reference and administrative section. The Trustees comprise both ordinary and ex-officio members.

The collective body of the trustees is known as the Business Leadership Team.

The trustees attend regular branch committee meetings throughout the year to discuss the charity; its objectives; financial position and future projections.

The conduct of the branch committee meetings and the rules governing how trustees make decisions are set out in the constitution.

RISK MANAGEMENT

The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure that appropriate controls are in place to provide reasonable assurance against fraud and error.

RESERVES

Unrestricted funds are used for the general purposes of the charity.

The level of reserves is monitored and reviewed at the regular trustees meetings.

TELFORD SAMARITANS

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31ST MARCH 2023

The last 12 months have seen us make some significant changes in our shift pattern at the branch and we have finally been able to put in progress the plan to update the building to make it fully accessible.

Although this report will focus primarily on the year from April 2022 to March 2023, I will make some mention of more recent changes and challenges as well.

As is always the way, we have had a number of new volunteers join both the branch and the shop and two of these volunteers have joined us from other branches. Welcome to everyone.

We are now fully settled in our charity shop in Crown St, Wellington and all the volunteers, led by Anne 214, have done an amazing job at making the most of our new space. We have had some challenges in 2023 relating to the shutters but these now seem to be resolved. Having a wheelchair no longer prevents volunteers from working upstairs in the shop. The new lift mentioned last year, has allowed us to welcome volunteers with different levels of mobility, which is great news.

Again, the shop has supported the branch with its running costs, and we have had to invest in making the shop a safe place for volunteers to be. The shop still managed to make a significant profit for the branch of £15,793 for the year ending March 2023. It is hard to put into words the level of gratitude we have to everyone who supports the shop – customers, donators and shop volunteers. Particular thanks go to Anne and the committee for managing the shop and supporting the volunteers.

Our volunteer numbers have remained steady at around 60 listening volunteers, including probationers and over 30 support volunteers undertaking a range of roles from trustee roles, working in the shop and providing IT, marketing and social media support. Thank you to each and every one of you for everything you do to keep the branch running and thank you too to all those who support you in your volunteering.

In the year from April 2022 to March 2023, we had on average 53 listening volunteers on shift every month. They spent 3413 hours supporting callers, which consisted of 2274 hours answering 10656 phone calls and responding to 1768 emails. That is an incredible achievement and demonstrates our ongoing commitment to supporting the most vulnerable and those in most need of our support. We continue to recruit and select our new volunteers and train our new and existing volunteers in a mix of face to face and online activities and I would like to thank the teams of volunteers involved in all these activities.

TELFORD SAMARITANS

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31ST MARCH 2023

The biggest achievement of this year however has been the move to achieving an average 10% coverage of night hours. As you may remember from last year's AGM, our speaker explained how a comparatively small increase in the number of volunteers doing night shifts (2-6am) could have a significantly large impact on the number of unanswered calls during these hours. As a branch we have increased our average number of night hours from 2% in Q3 and Q4 of 2022 to just over 10% across Q1 and Q2 of 2023. This is an amazing achievement for everyone. Volunteers who are not able to do night shifts have contributed by doing more day shifts, enabling those of us who are able to do twilight (10-2am) and night (2-6am) shifts to pick these up. The Leadership Team have led the way, with several members being the first to sign up to these shifts and encourage others to try them out as well as working hard to ensure that the new agreement is as equitable as it can be, and that volunteers have things like a bedroom and breakfast foods are provided. Thank you to each and every one of you who has worked to make this possible for us as a branch so that we can be there when our callers need us the most.

The other thing which I need to mention is the building project. Thanks go to Shannon 294 and her team, Alex 311 and Sara, for their work with the architect, Nicholas Hatton from Lett & Sweetland Architects in Worcester. The plans have been agreed to move our training room upstairs and the Ops Room downstairs, with fully accessible toilet and new kitchen facilities, making the branch accessible to all. Next steps will be shared with the branch when they are available.

Our branch and those who support us are part of a larger team – none of us can do what we do for our callers without the support of everyone else. This is our shop volunteers who help provide much needed funds to keep the lights and the kettle on; our listening volunteers who answer the phones and also help with the many tasks it takes to keep the branch open; our specialist support volunteers who do a range of other roles and to those who take on senior volunteering roles such as leaders, mentors, rota secretaries, team leaders, deputy directors and trustees. As this will be my last AGM as Branch Director, I want to say an extra thank you to you all for your support in the past nearly three years. I wouldn't have been able to do it without any of you, but my biggest thanks have to go to Andy, my husband, who has supported me all the way, through the ups and downs, frustrations and achievements and without whose confidence in me initially I would not have said yes to the role.

Nicky 32
Director

TELFORD SAMARITANS

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31ST MARCH 2023

STATEMENT OF RESPONSIBILITIES OF TRUSTEES

The trustees are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards including Financial Reporting Standard 102: The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

The law applicable to charities in England and Wales requires the trustees to prepare financial statements for each financial year that give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources of the charity for that year. In preparing these accounts, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principals in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the accounts; and
- prepare the accounts on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The Trustees are responsible for keeping sufficient accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the accounts comply with the Charities Act 2011, the Charity (Accounts and Reports) Regulations 2008 and the provisions of the constitution. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Signed on Behalf of the Trustees



**NICOLA ADAMS
DIRECTOR**

DATED

20/11/23

INDEPENDENT EXAMINERS REPORT TO THE TRUSTEES OF

TELFORD SAMARITANS

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 31st March 2023.

RESPONSIBILITIES AND BASIS OF REPORT

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

The examination included a review of the accounting records kept by the Charity and a comparison of the accounts presented with these records. It also included consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as Trustees, concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the statements below.

INDEPENDENT EXAMINER'S STATEMENT

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- 1) the accounting records were not kept in accordance with section 130 of the Charities Act; or
- 2) the accounts did not accord with the accounting records; or
- 3) the accounts did not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.


.....
Mr B Talbot FCCA

5-12-2023
.....
Date:

Chartered Certified Accountant
Clear Accountancy Services
e-Innovation Centre
Priorslee
Telford
TF2 9FT

TELFORD SAMARITANS

STATEMENT OF FINANCIAL ACTIVITIES

	Note	Unrestricted Funds 2022-23	Restricted Funds 2022-23	Total Funds 2022-23	2021-22
Incoming Resources:					
Incoming resources from generated funds					
Voluntary income	2a	3,661		3,661	30,787
Other trading activities	2b	41,920		41,920	36,587
Investment income and interest	2c	-	-	-	-
Income resources from charitable activities					
Activities in furtherance of charity's objectives	2d	1,758	-	1,758	4,819
Total Incoming Resources		47,338	0	47,338	72,194
Resources Expended					
Cost of charitable activities	3	61,121	5,162	66,282	80,236
Governance costs	4	510	-	510	5,194
Total Resources Expended		61,631	5,162	66,792	85,430
Net (Resources Expended) / Incoming Resources before transfers		(14,293)	(5,162)	(19,454)	(13,237)
Transfers between Funds		-	-	-	-
Net (Resources Expended) / Incoming resources for the year (expenditure)/Income		(14,293)	(5,162)	(19,454)	(13,237)
Total funds at 31st March 2022		194,469	142,035	336,504	349,741
Total funds at 31st March 2023		180,177	136,873	317,050	336,504

The statement of financial activities includes all gains and losses recognised in the year.
All income resources and resources expended derive from continuing activities.

TELFORD SAMARITANS
BALANCE SHEET AS AT 31 MARCH 2023

	Note	2023		2022	
		£	£	£	£
Fixed Assets					
Tangible Fixed Assets			190,065		201,281
Current Assets					
Debtors and Prepayments			0		0
Cash at bank and in hand			126,985		135,223
			<u>126,985</u>		<u>135,223</u>
Creditors					
- Amounts falling due within one year			0		0
			<u>0</u>		<u>0</u>
Net Current Assets			126,985		135,223
Net Assets			<u><u>£317,050</u></u>		<u><u>£336,504</u></u>
 Funds					
Unrestricted Funds			180,177		194,469
Restricted Funds			136,873		142,035
Total Funds			<u><u>£317,050</u></u>		<u><u>£336,504</u></u>

Approved by the Board of Trustees on
Date

and signed on their behalf by:

NICOLA ADAMS
DIRECTOR

DATED

The notes on pages 6 to 9 form part of these Financial Statements

TELFORD SAMARITANS

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2023

1. Principal Accounting Policies

a) Basis of Accounting

These accounts have been prepared in accordance with FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland", the statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (Charities SORP (FRS 102) and the Charities Act 2011.

The accounts are prepared in sterling, which is the fundamental currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The accounts have been prepared under the historical cost convention. The principal accounting policies are set out below.

The trustees consider the charity to be a going concern and have considered a period of twelve months from the date of approval of the financial statements.

b) Incoming Resources

All incoming resources are included in the Statement of Financial Activities when the charity is legally entitled to the income and the amount can be quantified with reasonable accuracy.

c) Resources Expended

Expenditure is accounted for on an actual basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to headings they have been allocated to activities on a basis consistent with the use of resources.

d) Taxation

No provision has been made for Corporation Tax as the charity is exempt from tax on its charitable activities.

e) Tangible Fixed Assets

Depreciation is provided to write off costs of each asset over its estimated useful life at the following rates:

Freehold Property	2% straight line
Improvements to Property	2% straight line
Fixtures and Fittings	25% straight line
Shop Equipment	25% straight line
Shop Leasehold Improvements	10% straight line

f) Fund Accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

TELFORD SAMARITANS

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2023

	Unrestricted 2023	Restricted 2023	Total 2023	2022
2. Incoming Resources				
a) Voluntary Income				
Donations and Legacies	3,661	0	3,661	30,787
	3,661	0	3,661	30,787
b) Other trading activities				
Shop Income	41,920	0	41,920	36,587
	41,920	0	41,920	36,587
c) Investment Income				
Interest	0	0	0	0
	0	0	0	0
d) Activities in furtherance of charity's objectives				
Fund Raising	0		0	0
Gift Income			0	0
Other Income	1,758		1,758	4,819
	1,758	0	1,758	4,819
TOTAL INCOME			<u>47,338</u>	<u>72,194</u>
3. Costs of charitable activities				
Direct and support costs allocated				
Volunteer expenses	4,924		4,924	1,972
Volunteer training	0		0	0
Volunteers' taxis	0		0	0
Shop Rent	12,000		12,000	19,491
Samaritans visit & AGM Expenses	0		0	0
Telephone, lighting & heating	12,599		12,599	8,257
Adverts and Publicity	1,546		1,546	1,562
Directors expenses	0		0	0
Water rates	632		632	645
Insurances	1,507		1,507	4,780
Property Maintenance, Cleaning & Repairs	13,165		13,165	11,676
Contribution to Central Office	2,055		2,055	11,352
Printing, stationery & postage	118		118	815
Sundry expenses	6,521		6,521	6,582
Depreciation	6,054	5,162	11,216	13,103
	61,121	5,162	66,282	80,236
4. Governance costs				
Independent Examiners Fees	510		510	510
Legal & Professional Fees	-		0	4,684
	510		510	5,194
TOTAL EXPENDITURE			<u>66,792</u>	<u>85,430</u>

TELFORD SAMARITANS

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2023

5. Tangible Fixed Assets

	Freehold Property	Property Improves	Fixtures & Fittings	Shop Equip	Shop Leasehold Improves	Office Equip	Total
	£	£	£	£	£	£	£
Cost							
At 31 March 2022	50,000	258,230	10,832	9,357	28,888	9,844	367,152
Additions	-	-	-	-	-	-	-
Disposals	-	-	-	-	-	-	-
At 31 March 2023	50,000	258,230	10,832	9,357	28,888	9,844	367,152
Depreciation							
At 31 March 2022	23,250	116,196	10,832	5,380	2,888	7,324	165,870
Charge for Period	1,000	5,162	-	1,326	2,889	840	11,216
Disposals	-	-	-	-	-	-	-
At 31 March 2023	24,250	121,357	10,832	6,706	5,777	8,164	177,086
Net Book Value							
At 31 March 2023	25,750	136,873	-	2,651	23,111	1,680	190,066
At 31 March 2022	26,750	142,035	-	3,977	26,000	2,520	201,281

6. Debtors

	<u>2022-23</u> £	<u>2021-22</u> £
Prepayments	-	-

7. Creditors - amounts falling due within one year

	<u>2022-23</u> £	<u>2021-22</u> £
	-	-

TELFORD SAMARITANS

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2023

8. Analysis of Net Assets between funds

	Restricted Funds	Designated Funds	General Funds	Total
	£	£	£	£
Tangible fixed assets	136,873	-	53,192	190,065
Current assets	-	-	-	-
Current liabilities	-	-	-	-
	136,873	-	53,192	190,065

8a. Unrestricted Fund

	Balance 31/03/2022	Incoming	Outgoing	Transfers	Balance 31/03/2023
	£	£	£	£	£
General Fund	194,469	47,338	(61,631)	-	180,177

8b. Restricted Fund

	Balance	Incoming	Outgoing	Transfers	Balance
	44,651	£	£	£	45,016
	£	£	£	£	£
	142,035	-	(5,162)	-	136,874

8c. Purpose of restricted funds

Restricted funds relate to Freehold property improvements

9. Trustees' Remuneration and Expenses

There were no trustees' remuneration or other benefits for the period ended 31 March 2023 nor for the year ended 31 March 2022

Trustees were reimbursed out of pocket expenses properly incurred on behalf of the charity.

TELFORD SAMARITANS

INCOME & EXPENDITURE ACCOUNT FOR THE YEAR ENDED 31/03/2023

	<u>Branch</u>	<u>Shop</u>	<u>Total</u>
<u>INCOME:</u>			
Charitable Activities			0
Donations	3,037		3,037
Gift Aid Donations from Volunteers	392	232	624
HMPPS Grant	1,758		1,758
Sales of Products			0
Shop Sales		41,920	41,920
Social Events Contribution			0
	5,186	42,152	47,338
<u>EXPENDITURE:</u>			
Independent Examiners' Fees	510		510
Advertising & Promotional	1,520	26	1,546
Cleaning	3,026	1,646	4,672
Computer Costs	1,272	2,704	3,976
Electricity & Gas	7,092	4,011	11,103
Maintenance, Cleaning & Repairs, Equipment Hire	3,401	1,116	4,517
Finance Costs	97	608	705
Insurances	56	1,451	1,507
Office/General Admin Expenses		344	344
Other Professional Services	220	97	317
Phone Costs	1,496		1,496
Printing, Postage & Stationery	24	94	118
Refreshments	397	21	418
Rent		12,000	12,000
Subscriptions	1,595		1,595
General Office Contribution	2,055		2,055
Sundries	339	1,973	2,312
Travel & Accommodation	830		830
Volunteer Expenses	4,655	269	4,924
Waste			0
Water Charges	632		632
	29,218	26,358	55,576
Cash Surplus / (Deficit)	(24,032)	15,793	(8,238)
<u>Depreciation Charges:</u>			
On restricted funds (buildings)	(5,162)		(5,162)
On unrestricted funds	(6,054)		(6,054)
Total Surplus / (Deficit)	(35,248)	15,793	(19,454)

TELFORD SAMARITANS

England & Wales - Charity number 1170489

Accounts

TELFORD SAMARITANS

REGISTERED CHARITY NUMBER 1170489

ANNUAL REPORT AND STATEMENT OF ACCOUNTS

FOR THE YEAR ENDED 31ST MARCH 2022

TELFORD SAMARITANS

ACCOUNTS FOR THE YEAR ENDED 31st MARCH 2022

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TELFORD SAMARITANS

REFERENCE AND ADMINISTRATIVE DETAILS

CHARITY NUMBER 1170489

PRINCIPAL ADDRESS 115 King Street
Wellington
Telford
Shropshire
TF1 1NU

TRUSTEES

<u>31 March 2021 - AGM 27 September 2021</u>		Appointed:	Resigned:
Nicola Adams	Director	07/12/2020	
Eve Booth		07/09/2017	
Anne Tuckley		07/12/2020	
Nicola Clements	Secretary	07/12/2020	
Kate Griffith		20/08/2018	27/09/2021
Andrew Adams		20/08/2018	
Mary Stringer	Vice Director	20/08/2018	
Laura Reeves		07/12/2020	
Philip Davies		27/09/2021	19/02/2022

INDEPENDENT EXAMINER B.Talbot FCCA
e-Innovation Centre
Priorslee
Telford
TF2 9FT

<u>BANKERS</u>	Lloyds Bank plc 113 The Borders Telford Centre Telford Shropshire TF3 4JE	TSB Bank plc 8 Walker Street Wellington Telford Shropshire TF1 1BE
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TELFORD SAMARITANS

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31ST MARCH 2022

The Trustees present their annual report and financial statements of the charity for the year ended 31st March 2022. The accounts have been prepared in accordance with the accounting policies set out in note 1 to the accounts and comply with the charity's governing document, the Charities Act 2011 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities in the UK and Republic of Ireland (FRS 102)" (as amended for the accounting periods commencing from 1 January 2016).

OBJECTIVES AND ACTIVITIES

To work for the assistance of persons who are suicidal, despairing or in distress by providing a service primarily intended for the benefit of persons in the Telford and surrounding area (but without specific limitations as to area) to enable such persons to receive immediate help, compassion and befriending from members of the charity selected and prepared for the purpose working under direction; and also where appropriate, in accordance with Samaritan procedure, referral to persons having specialist or professional skills and to support the company and aid in the establishment and support of probationary branches and the support of recognised branches of Samaritans

TRUSTEES AND ORGANISATIONAL MATTERS

The charity trustees during the year are shown in the reference and administrative section. The Trustees comprise both ordinary and ex-officio members.

The collective body of the trustees is known as the Business Leadership Team.

The trustees attend regular branch committee meetings throughout the year to discuss the charity; it's objectives; financial position and future projections.

The conduct of the branch committee meetings and the rules governing how trustees make decisions are set out in the constitution.

RISK MANAGEMENT

The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure that appropriate controls are in place to provide reasonable assurance against fraud and error.

RESERVES

Unrestricted funds are used for the general purposes of the charity.

The level of reserves is monitored and reviewed at the regular trustees meetings.

TELFORD SAMARITANS

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31ST MARCH 2022

It has been an interesting and challenging year since we were together at the AGM in September 2021.

The working practices we implemented during Covid have eased, although we are still mindful of good practices to reduce the likelihood of spreading Covid within our volunteer base – I would like to thank all of our volunteers for their commitment to this and care for our fellow volunteers in both the branch and the shop.

Although this report will focus primarily on the year from April 2021 to March 2022, I will make some mention of more recent changes and challenges as well.

Almost all our volunteers have returned from shielding, and although some have also stood down due to personal circumstances, many have also returned. In the same period we have had a number of volunteers leave us and join us in a variety of roles and 2 of these volunteers have joined us from other branches. Welcome to everyone.

As many of you will know, we moved into a new shop in Crown St Wellington, just along the street from our old one, where our lease had run out, in May of 2021. The new shop is light and bright with a much more customer friendly layout and lots of storage upstairs. It is always beautifully decorated (thanks so much to all the volunteers whose creativity always gets lots of positive comments from the public) and as mentioned last year, we were able to gain a £10,000 lottery grant (40% of the cost), we were able to install a lift which makes the shop accessible to volunteers with mobility issues as well as making moving stock much easier.

The new shop has gone from strength to strength. In spite of the costs of leaving the old shop, and making the new shop suitable, the shop reported a small profit, which given the challenges faced, is amazing. Although this properly belongs in next year's report, I did just want to mention that between May and July 2022 the Shop made a profit of £8,443. This is great news, and I and all the Trustees wish to pass on their congratulations to Anne 214 and all the volunteers who have made this possible.

We currently have a total of 64 listening volunteers including probationers and 36 support volunteers undertaking a range of roles from trustee roles, working in the shop and providing IT, marketing and social media support. Thank you to each and every one of you for everything you do to keep the branch running and thank you too to all those who support you in your volunteering.

TELFORD SAMARITANS

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31ST MARCH 2022

In the year from April 2021 to March 2022, our 64 listening volunteers spent 2255 hours taking 10,754 contacts and responded to 1,867 emails over 934 hours. That is an incredible achievement and demonstrates our ongoing commitment to supporting the most vulnerable and those in most need of our support. We have returned to face to face training as well and volunteers now do a mix of online and face to face development activities.

We have continued with online social activities and look forward to more face to face activities.

I am always torn at this point because I want to highlight the amazing support so many people give to fellow volunteers through a wide variety of roles, the additional hours alongside shifts that people do, and a blanket 'thank you' doesn't feel adequate, but if I listed everyone this would take too long, so I will just have to say, as I did last year, a huge and heartfelt thanks to everyone who makes the work we do possible. None of this would be possible without you, so thank you.

Nicky 32
Director

TELFORD SAMARITANS

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31ST MARCH 2022

STATEMENT OF RESPONSIBILITIES OF TRUSTEES

The trustees are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards including Financial Reporting Standard 102: The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

The law applicable to charities in England and Wales requires the trustees to prepare financial statements for each financial year that give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources of the charity for that year. In preparing these accounts, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principals in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the accounts; and
- prepare the accounts on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The Trustees are responsible for keeping sufficient accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the accounts comply with the Charities Act 2011, the Charity (Accounts and Reports) Regulations 2008 and the provisions of the constitution. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Signed on Behalf of the Trustees



**NICOLA ADAMS
DIRECTOR**

DATED 19 September 2022

INDEPENDENT EXAMINERS REPORT TO THE TRUSTEES OF TELFORD SAMARITANS

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 31st March 2021.

Responsibilities and basis of report

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination. I have followed all the applicable directions given by the Charity Commission under section 145(5)(b) of the Act.

The examination included a review of the accounting records kept by the Charity and a comparison of the accounts presented with these records. It also included consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as Trustees, concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the statements below.

Independent Examiner's Statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe in, any material respect:

- 1.) the accounting records were not kept in accordance with section 130 of the Charities Act; or
- 2.) the accounts did not accord with the accounting records; or
- 3.) the accounts did not comply with the applicable requirements set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a "true and fair" view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this respect in order to enable a proper understanding of the accounts to be reached.

Mr B Talbot FCCA

Date:

Chartered Certified Accountant

**e-Innovation Centre
Priorslee
Telford
TF2 9FT**

TELFORD SAMARITANS

STATEMENT OF FINANCIAL ACTIVITIES

	Note	Unrestricted Funds 2021-22	Restricted Funds 2021-22	Total Funds 2021-22	2020-21
Incoming Resources:					
Incoming resources from generated funds					
Voluntary income	2a	30,787		30,787	6,379
Other trading activities	2b	36,587		36,587	62,182
Investment income and interest	2c	-	-	-	0
Income resources from charitable activities					
Activities in furtherance of charity's objectives	2d	4,819	-	4,819	1,824
Total Incoming Resources		72,194	-	72,194	70,385
Resources Expended					
Cost of charitable activities	3	75,074	5,162	80,236	49,482
Governance costs	4	5,194		5,194	2,385
Total Resources Expended		80,268	5,162	85,430	51,867
Net (Resources Expended) / Incoming Resources before transfers		(8,075)	(5,162)	(13,237)	18,518
Transfers between Funds		5,828	(5,828)	0	0
Net (Resources Expended) / Incoming resources for the year (expenditure)/Income		(2,247)	(10,990)	(13,237)	18,518
Total funds at 31st March 2021		196,716	153,025	349,741	331,223
Total funds at 31st March 2022		194,469	142,035	336,504	349,741

The statement of financial activities includes all gains and losses recognised in the year.
All income resources and resources expended derive from continuing activities.

TELFORD SAMARITANS
BALANCE SHEET AS AT 31 MARCH 2022

	Note	2022		2021	
		£	£	£	£
Fixed Assets					
Tangible Fixed Assets	5		201,281		168,756
Current Assets					
Debtors and Prepayments	6	-		-	
Cash at bank and in hand		135,223		183,985	
		135,223		183,985	
Creditors					
- Amounts falling due within one year	7	-		3,000	
Net Current Assets			135,223		180,985
Net Assets			336,504		349,741
 Funds					
Unrestricted Funds			194,469		196,716
Restricted Funds			142,035		153,025
Total Funds			336,504		349,741

Approved by the Board of Trustees on
Date

and signed on their behalf by:



NICOLA ADAMS
DIRECTOR

19 September 2022

DATED

TELFORD SAMARITANS

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2022

1. Principal Accounting Policies

a) Basis of Accounting

These accounts have been prepared in accordance with FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland", the statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (Charities SORP (FRS 102) and the Charities Act 2011.

The accounts are prepared in sterling, which is the fundamental currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The accounts have been prepared under the historical cost convention. The principal accounting policies are set out below.

The trustees consider the charity to be a going concern and have considered a period of twelve months from the date of approval of the financial statements.

b) Incoming Resources

All incoming resources are included in the Statement of Financial Activities when the charity is legally entitled to the income and the amount can be quantified with reasonable accuracy.

c) Resources Expended

Expenditure is accounted for on an actual basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to headings they have been allocated to activities on a basis consistent with the use of resources.

d) Taxation

No provision has been made for Corporation Tax as the charity is exempt from tax on its charitable activities.

e) Tangible Fixed Assets

Depreciation is provided to write off costs of each asset over its estimated useful life at the following rates:

Freehold Property	2% straight line
Improvements to Property	2% straight line
Fixtures and Fittings	25% straight line
Shop Equipment	25% straight line
Shop Leasehold Improvements	10% straight line

f) Fund Accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

TELFORD SAMARITANS

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2022

	Unrestricted 2022	Restricted 2022	Total 2022	Total 2021
2. Incoming Resources				
a) Voluntary Income				
Donations and Legacies	30,787	-	30,787	6,379
	<u>30,787</u>	<u>-</u>	<u>30,787</u>	<u>6,379</u>
b) Other trading activities				
Shop Income	36,587	-	36,587	62,182
	<u>36,587</u>	<u>-</u>	<u>36,587</u>	<u>62,182</u>
c) Investment Income				
Interest	-	-	-	-
	-	-	-	-
d) Activities in furtherance of charity's objectives				
Fund Raising	-		-	22
Gift Income			-	-
Other Income	4,819		4,819	1,802
	<u>4,819</u>	<u>-</u>	<u>4,819</u>	<u>1,824</u>
3. Costs of charitable activities				
Direct and support costs allocated				
Volunteer expenses	1,972		1,972	2,762
Volunteer training	-		-	-
Volunteers' taxis	-		-	-
Shop Rent	19,491		19,491	12,000
Samaritans visit & AGM Expenses	-		-	-
Telephone, lighting & heating	8,257		8,257	5,680
Adverts and Publicity	1,562		1,562	882
Directors expenses	-		-	-
Water rates	645		645	694
Insurances	4,780		4,780	2,619
Property Maintenance, Cleaning & Repairs	11,676		11,676	10,050
Contribution to Central Office	11,352		11,352	5,832
Printing, stationery & postage	815		815	58
Sundry expenses	6,582		6,582	2,276
Depreciation	7,941	5,162	13,103	6,629
	<u>75,075</u>	<u>5,162</u>	<u>80,236</u>	<u>49,482</u>
4. Governance costs				
Independent Examiners Fees	510		510	510
Legal & Professional Fees	4,684		4,684	1,875
	<u>5,194</u>		<u>5,194</u>	<u>2,385</u>

TELFORD SAMARITANS

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2022

5. Tangible Fixed Assets

	Freehold Property £	Property Improves £	Fixtures & Fittings £	Shop Equip £	Shop Leasehold Improves	Office Equip £	Total £
Cost							
At 31 March 2021	50,000	250,153	10,832	4,055	-	6,484	321,524
Additions	-	8,077	-	5,302	28,888	3,360	45,628
Disposals	-	-	-	-	-	-	-
At 31 March 2022	50,000	258,230	10,832	9,357	28,888	9,844	367,152
Depreciation							
At 31 March 2021	22,250	111,034	10,693	2,307	-	6,484	152,768
Charge for Period	1,000	5,162	139	3,074	2,889	840	13,103
Disposals	-	-	-	-	-	-	-
At 31 March 2022	23,250	116,196	10,832	5,380	2,889	7,324	165,871
Net Book Value							
At 31 March 2022	26,750	142,035	- 0	3,977	25,999	2,520	201,281
At 31 March 2021	27,750	139,119	139	1,748	-	-	168,756

6. Debtors

	<u>2021-22</u> £	<u>2020-21</u> £
Prepayments	-	-

7. Creditors - amounts falling due within one year

	<u>2021-22</u> £	<u>2020-21</u> £
Accruals	-	3,000

TELFORD SAMARITANS

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2022

8. Analysis of Net Assets between funds

	Restricted Funds £	Designated Funds £	General Funds £	Total £
Tangible fixed assets	142,035	-	59,246	201,281
Current assets	-	-	135,223	135,223
Current liabilities	-	-	-	-
	142,035	-	194,469	336,504

8a. Unrestricted Fund

	Balance 31/03/2021 £	Incoming £	Outgoing £	Transfers £	Balance 31/03/2022 £
General Fund	196,716	72,194	- 80,268	5,828	194,469
	196,716	72,194	- 80,268	5,828	194,469

8b. Restricted Fund

	Balance 31/03/2021 £	Incoming £	Outgoing £	Transfers £	Balance 31/03/2022 £
	153,025	-	- 5,162	- 5,828	142,035
	153,025	-	- 5,162	- 5,828	142,035

8c. Purpose of restricted funds

Restricted funds relate to Freehold property improvements

9. Trustees' Remuneration and Expenses

There were no trustees' remuneration or other benefits for the period ended 31 March 2022 nor for the year ended 31 March 2021

Trustees were reimbursed out of pocket expenses properly incurred on behalf of the charity.

TELFORD SAMARITANS

INCOME & EXPENDITURE ACCOUNT FOR THE YEAR ENDED 31/03/2022

	<u>Branch</u>	<u>Shop</u>	Restricted <u>Income</u>	<u>Total</u>
INCOME:				
Charitable Activities				0
Restricted Legacy				0
Donations	30,363	228		30,591
Government Covid Business Grants				0
Gift Aid Donations from Volunteers	196			196
HMPPS Grant	4,819			4,819
Sales of Products				0
Shop Sales		36,587		36,587
Social Events Contribution				0
	35,378	36,815	0	72,194
EXPENDITURE:				
Independent Examiners' Fees	510			510
Advertising & Promotional	1,562			1,562
Advertising & Promotional - Special Projects	0			0
Cleaning	3,157	1,322		4,479
Computer Costs	1,361	247		1,608
Electricity & Gas	3,814	2,761		6,575
Maintenance, Cleaning & Repairs, Equipment Hire	2,932	2,657		5,589
Finance Costs	95	1,127		1,223
Insurances	3,471	1,309		4,780
Office/General Admin Expenses	20	309		329
Other Professional Services	755	3,929		4,684
Phone Costs	1,682			1,682
Printing, Postage & Stationery	624	192		815
Refreshments	241	22		263
Rent	0	19,491		19,491
Subscriptions	1,500			1,500
General Office Contribution	11,352			11,352
Sundries	732	2,535		3,267
Travel & Accommodation				0
Volunteer Expenses	1,910	62		1,972
Waste				0
Water Charges	499	147		645
	36,216	36,112	0	72,327
Cash Surplus / (Deficit)	(837)	704	0	(134)
<u>Depreciation Charges:</u>				
On restricted funds (buildings)	(5,162)			(5,162)
On unrestricted funds	(7,941)			(7,941)
Total Surplus / (Deficit)	(13,940)	704	0	(13,237)

TELFORD SAMARITANS

England & Wales - Charity number 1170489

Accounts

TELFORD SAMARITANS

REGISTERED CHARITY NUMBER 1170489

ANNUAL REPORT AND STATEMENT OF ACCOUNTS

FOR THE YEAR ENDED 31ST MARCH 2021

TELFORD SAMARITANS

ACCOUNTS FOR THE YEAR ENDED 31ST MARCH 2021

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TELFORD SAMARITANS

REFERENCE AND ADMINISTRATIVE DETAILS

CHARITY NUMBER 1170489

PRINCIPAL ADDRESS 115 King Street
Wellington
Telford
Shropshire
TF1 1NU

TRUSTEES

31 March 2020 - AGM 7 September 2020

		Appointed:	Resigned:
David Lewis	Director	01/08/2017	07/12/2020
Nicola Adams	Director	07/12/2020	
Susan Askin		30/11/2016	07/09/2020
Mick Carr	Vice Director	30/11/2016	07/12/2020
Eve Booth		07/09/2017	
Anne Tuckley		07/12/2020	
Cindy Berford	Secretary	20/08/2018	07/12/2020
Nicola Clements	Secretary	07/12/2020	
Kate Griffith		20/08/2018	
Andrew Adams		20/08/2018	
Mary Stringer	Vice Director	20/08/2018	
Laura Reeves		07/12/2020	

INDEPENDENT EXAMINER

B Talbot FCCA
e-Innovation Centre
Priorslee
Telford
TF2 9FT

BANKERS

Lloyds Bank plc 113 The Borders Telford Centre Telford Shropshire TF3 4JE	TSB Bank plc 8 Walker Street Wellington Telford Shropshire TF1 1BE
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TELFORD SAMARITANS

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31ST MARCH 2021

The Trustees present their annual report and financial statements of the charity for the year ended 31st March 2021. The accounts have been prepared in accordance with the accounting policies set out in note 1 to the accounts and comply with the charity's governing document, the Charities Act 2011 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities in the UK and Republic of Ireland (FRS 102)" (as amended for the accounting periods commencing from 1 January 2016).

OBJECTIVES AND ACTIVITIES

To work for the assistance of persons who are suicidal, despairing or in distress by providing a service primarily intended for the benefit of persons in the Telford and surrounding area (but without specific limitations as to area) to enable such persons to receive immediate help, compassion and befriending from members of the charity selected and prepared for the purpose working under direction; and also where appropriate, in accordance with Samaritan procedure, referral to persons having specialist or professional skills and to support the company and aid in the establishment and support of probationary branches and the support of recognised branches of Samaritans

TRUSTEES AND ORGANISATIONAL MATTERS

The charity trustees during the year are shown in the reference and administrative section. The Trustees comprise both ordinary and ex-officio members.

The collective body of the trustees is known as the Business Leadership Team.

The trustees attend regular branch committee meetings throughout the year to discuss the charity; its objectives; financial position and future projections.

The conduct of the branch committee meetings and the rules governing how trustees make decisions are set out in the constitution.

RISK MANAGEMENT

The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure that appropriate controls are in place to provide reasonable assurance against fraud and error.

RESERVES

Unrestricted funds are used for the general purposes of the charity.

The level of reserves is monitored and reviewed at the regular trustees meetings.

TELFORD SAMARITANS

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31ST MARCH 2021

Director's Report

David said at the last AGM he hoped that it would be a unique experience, but as we all know Covid has continued to challenge all that we do, both in and outside of Samaritans.

The different ways of working we had to adopt in March 2020 have been in place since then, with only a recent easing as it has become clear that vaccination has allowed us to return to some semblance of normality. This report will focus primarily on the year to end of March 2021.

The year got off to a difficult start with the shop being closed for the first of three times in total. In spite of this, and with the support T&W council we have managed to maintain the revenue at a similar level which has allowed to continue to support the work the branch does on a day-to-day basis. We ended the year in a good position; in addition to the shop income we also received a number of donations from a variety of sources including the Rotary Club of Ironbridge, Lady Forester and a gift from the estate of a former volunteer. There were plans at the end of 2019 to invest monies from an earlier legacy and other sources into making improvements in the branch for the benefit of volunteers. Covid prevented this from happening in 2020 and the first half of 2021 but plans are now afoot to address this.

David and his Leadership Team steered the branch very well through the first months of the pandemic and ensured that when I took over in December the branch was in very good shape considering the challenges undertaken. A significant number of volunteers shielded for part or all of the period to March 2021 and beyond and contributed significantly to the service either through supporting the NHS line or other tasks from home such as leader shifts. The level of commitment shown by all volunteers in this difficult time has been outstanding and I can only pass on my thanks and admiration – along I am sure with yours.

The vast majority of our volunteers have returned now from shielding and we have also welcomed a new cohort of Samaritans who successfully completed the new Core Training online at the end of 2020 and are now full members of the branch. A further cohort started in the Spring of 2021. This means at the end of July 2021 we now have 62 active listening volunteers including our New Samaritans and a further 33 volunteers who support the branch in a variety of other ways including shop and trustee roles.

Our 54 listening volunteers spent nearly 2,296 hours taking 10,515 phone calls and replied to 2551 emails over the year from April 2020 to March 2021. This is a credit to their commitment to supporting those who have been most vulnerable during the pandemic and lockdowns. They were supported in this work in many different ways by our 42 support volunteers. Thank you to all of our volunteers for everything they did for callers over this period.

(Continued overleaf)

TELFORD SAMARITANS

REPORT OF THE TRUSTEES (CONTINUED) FOR THE YEAR ENDED 31ST MARCH 2021

In spite of Covid, we have managed to run a programme of online social activities with our fellow volunteers at Walsall Branch. We had a fascinating talk by Junior Smart about his work with ex-offenders and another interesting talk from the Coroner. This provided all our volunteers with an opportunity to get together albeit online...and in spite of the ubiquitous technical challenges of using Zoom!

Perhaps our most challenging activity this year has been the relocation of our charity shop in Wellington. The shop has only moved about 100 yards but the new location attracts a much higher footfall and the shop itself is light, bright and open, allowing us to present a more appealing experience to our customers. The whole of the shop team has done an amazing job of finding a new shop and fitting it out as well as closing down and making good the old premises. My personal thanks to the whole team but particularly to Anne 214, Gail and the shop committee for this huge undertaking. I would also like to thank Andy, the Treasurer, for securing a Community Lottery grant of £10,000 to pay for two thirds of the installation of a lift to make the new shop accessible to all.

Finally, I would just like to thank everyone who makes the work we do possible. Those of you who have supported us financially throughout a difficult year; those of you who support the work of the branch in other ways, no matter how small; those of you who raise money in the shop or elsewhere; everyone who has contact with all our callers, in the branch or outside. And last but not least to those who support every one of us and make it possible for to support our callers in the way we do.

Nicky 32
Director

TELFORD SAMARITANS

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31ST MARCH 2021

STATEMENT OF RESPONSIBILITIES OF TRUSTEES

The trustees are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards including Financial Reporting Standard 102: The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

The law applicable to charities in England and Wales requires the trustees to prepare financial statements for each financial year that give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources of the charity for that year. In preparing these accounts, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principals in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the accounts; and
- prepare the accounts on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The Trustees are responsible for keeping sufficient accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the accounts comply with the Charities Act 2011, the Charity (Accounts and Reports) Regulations 2008 and the provisions of the constitution. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Signed on Behalf of the Trustees



**NICOLA ADAMS
DIRECTOR**

DATED 21 September 2021

INDEPENDENT EXAMINERS REPORT TO THE TRUSTEES OF TELFORD SAMARITANS

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 31st March 2021.

Responsibilities and basis of report

As the charity's trustees, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination. I have followed all the applicable directions given by the Charity Commission under section 145(5)(b) of the Act.

The examination included a review of the accounting records kept by the Charity and a comparison of the accounts presented with these records. It also included consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as Trustees, concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the statements below.

Independent Examiner's Statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe in, any material respect:

- 1.) the accounting records were not kept in accordance with section 130 of the Charities Act; or
- 2.) the accounts did not accord with the accounting records; or
- 3.) the accounts did not comply with the applicable requirements set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a "true and fair" view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this respect in order to enable a proper understanding of the accounts to be reached.



Mr B Talbot FCCA

Date: 21/09/21

Chartered Certified Accountant

e-Innovation Centre
Priorslee
Telford
TF2 9FT

TELFORD SAMARITANS

STATEMENT OF FINANCIAL ACTIVITIES

	Note	Unrestricted Funds 2020-21	Restricted Funds 2020-21	Total Funds 2020-21	Total Funds 2019-20
Incoming Resources:					
Incoming resources from generated funds					
Voluntary income	2a	6,379		6,379	49,296
Other trading activities	2b	62,182		62,182	41,544
Investment income and interest	2c	-	-	-	-
Income resources from charitable activities					
Activities in furtherance of charity's objectives	2d	1,824	-	1,824	4,729
Total Incoming Resources		70,385	0	70,385	95,569
Resources Expended					
Cost of charitable activities	3	44,482	5,000	49,482	56,531
Governance costs	4	2,385	-	2,385	817
Total Resources Expended		46,867	5,000	51,867	57,348
Net (Resources Expended) / Incoming Resources before transfers		23,518	(5,000)	18,518	38,221
Transfers between Funds		-	-	-	-
Net (Resources Expended) / Incoming resources for the year (expenditure)/Income		23,518	(5,000)	18,518	38,221
Total funds at 31st March 2020		173,198	158,025	331,223	292,829
Total funds at 31st March 2021		196,716	153,025	349,741	331,050

The statement of financial activities includes all gains and losses recognised in the year.
All income resources and resources expended derive from continuing activities.

TELFORD SAMARITANS
BALANCE SHEET AS AT 31 MARCH 2021

	Note	2021		2020	
		£	£	£	£
Fixed Assets					
Tangible Fixed Assets	5		168,756		175,385
Current Assets					
Debtors and Prepayments	6	0		0	
Cash at bank and in hand		<u>183,985</u>		<u>155,838</u>	
		183,985		155,838	
Creditors					
- Amounts falling due within one year	7		<u>3,000</u>		<u>0</u>
Net Current Assets			180,985		155,838
Net Assets			<u><u>£349,741</u></u>		<u><u>£331,223</u></u>
Funds					
Unrestricted Funds			196,716		173,198
Restricted Funds			153,025		158,025
Total Funds			<u><u>£349,741</u></u>		<u><u>£331,223</u></u>

Approved by the Board of Trustees on
Date

and signed on their behalf by:



NICOLA ADAMS
DIRECTOR

DATED 21 September 2021

The notes on pages 9 to 12 form part of these Financial Statements

TELFORD SAMARITANS

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021

1. Principal Accounting Policies

a) Basis of Accounting

These accounts have been prepared in accordance with FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland", the statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (Charities SORP (FRS 102) and the Charities Act 2011.

The accounts are prepared in sterling, which is the fundamental currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The accounts have been prepared under the historical cost convention. The principal accounting policies are set out below.

The trustees consider the charity to be a going concern and have considered a period of twelve months from the date of approval of the financial statements.

b) Incoming Resources

All incoming resources are included in the Statement of Financial Activities when the charity is legally entitled to the income and the amount can be quantified with reasonable accuracy.

c) Resources Expended

Expenditure is accounted for on an actual basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to headings they have been allocated to activities on a basis consistent with the use of resources.

d) Taxation

No provision has been made for Corporation Tax as the charity is exempt from tax on its charitable activities.

e) Tangible Fixed Assets

Depreciation is provided to write off costs of each asset over its estimated useful life at the following rates:

Freehold Property	2% straight line
Improvements to Property	2% straight line
Fixtures and Fittings	25% straight line
Shop Equipment	25% straight line

f) Fund Accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

TELFORD SAMARITANS

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021

	Unrestricted 2021	Restricted 2021	Total 2021	Total 2020
2. Incoming Resources				
a) Voluntary Income				
Donations and Legacies	6,379	0	6,379	49,296
	<u>6,379</u>	<u>0</u>	<u>6,379</u>	<u>49,296</u>
b) Other trading activities				
Shop Income	62,182	0	62,182	41,544
	<u>62,182</u>	<u>0</u>	<u>62,182</u>	<u>41,544</u>
c) Investment Income				
Interest	0	0	0	0
	0	0	0	0
d) Activities in furtherance of charity's objectives				
Fund Raising	22		22	(106)
Gift Income			0	0
Other Income	1,802		1,802	4,835
	<u>1,824</u>	<u>0</u>	<u>1,824</u>	<u>4,729</u>
3. Costs of charitable activities				
Direct and support costs allocated				
Volunteer expenses	2,762		2,762	3,676
Volunteer training	0		0	0
Volunteers' taxis	0		0	40
Shop Rent	12,000		12,000	12,000
Samaritans visit & AGM Expenses	0		0	95
Telephone, lighting & heating	5,680		5,680	6,754
Adverts and Publicity	882		882	7,613
Directors expenses	0		0	0
Water rates	694		694	780
Insurances	2,619		2,619	2,589
Property Maintenance, Cleaning & Repairs	10,050		10,050	6,568
Contribution to Central Office	5,832		5,832	4,943
Printing, stationery & postage	58		58	2,140
Sundry expenses	2,276		2,276	2,318
Depreciation	1,629	5,000	6,629	7,015
	<u>44,482</u>	<u>5,000</u>	<u>49,482</u>	<u>56,531</u>
4. Governance costs				
Independent Examiners Fees	510		510	510
Legal & Professional Fees	1,875		1,875	307
	<u>2,385</u>		<u>2,385</u>	<u>817</u>

TELFORD SAMARITANS

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021

5. Tangible Fixed Assets

	Freehold Property £	Property Improves £	Fixtures & Fittings £	Shop Equip £	Office Equip £	Total £
Cost						
At 31 March 2020	50,000	250,153	10,832	4,055	6,484	321,524
Additions	-	-	-	-	-	-
Disposals	-	-	-	-	-	-
At 31 March 2021	<u>50,000</u>	<u>250,153</u>	<u>10,832</u>	<u>4,055</u>	<u>6,484</u>	<u>321,524</u>
Depreciation						
At 31 March 2020	21,250	106,034	10,647	1,724	6,484	146,139
Charge for Period	1,000	5,000	46	583	-	6,629
Disposals	-	-	-	-	-	-
At 31 March 2021	<u>22,250</u>	<u>111,034</u>	<u>10,693</u>	<u>2,307</u>	<u>6,484</u>	<u>152,768</u>
Net Book Value						
At 31 March 2021	<u>27,750</u>	<u>139,119</u>	<u>139</u>	<u>1,748</u>	<u>0</u>	<u>168,756</u>
At 31 March 2020	<u>28,750</u>	<u>144,119</u>	<u>185</u>	<u>2,331</u>	<u>0</u>	<u>175,385</u>

6. Debtors

	<u>2020-21</u> £	<u>2019-20</u> £
Prepayments	<u>0</u>	<u>0</u>

7. Creditors - amounts falling due within one year

	<u>2020-21</u> £	<u>2019-20</u> £
Accruals	<u>3,000</u>	<u>-</u>

TELFORD SAMARITANS

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021

8. Analysis of Net Assets between funds

	Restricted Funds £	Designated Funds £	General Funds £	Total £
Tangible fixed assets	139,119	0	29,637	168,756
Current assets	0	0	180,985	180,985
Current liabilities	0	0	0	0
	<u>139,119</u>	<u>0</u>	<u>210,622</u>	<u>349,741</u>

8a. Unrestricted Fund

	Balance 31/03/2020 £	Incoming £	Outgoing £	Transfers £	Balance 31/03/2021 £
General Fund	173,198	70,385 -	46,867	0	196,716
	<u>173,198</u>	<u>70,385 -</u>	<u>46,867</u>	<u>0</u>	<u>196,716</u>

8b. Restricted Fund

	Balance 31/03/2020 £	Incoming £	Outgoing £	Transfers £	Balance 31/03/2021 £
	158,025	0 -	5,000	0	153,025
	<u>158,025</u>	<u>0 -</u>	<u>5,000</u>	<u>0</u>	<u>153,025</u>

8c. Purpose of restricted funds

Restricted funds relate to Freehold property improvements

9. Trustees' Remuneration and Expenses

There were no trustees' remuneration or other benefits for the period ended 31 March 2021 nor for the year ended 31 March 2020

Trustees were reimbursed out of pocket expenses properly incurred on behalf of the charity.

10. Post Balance Sheet Events

Covid-19 resulted in the temporary closing of the Charity's shop on 17 March 2020. This being our primary source of income, the charity has had to rely upon its reserves, on top of the Government Retail Grant of £25,000. It is the Trustees' duty to protect the Charity's finances at all times.

TELFORD SAMARITANS
INCOME & EXPENDITURE ACCOUNT FOR THE YEAR ENDED 31/03/2021

	Branch	Shop	Restricted Income	Total
INCOME:				
Charitable Activities	85	0	0	85
Restricted Legacy -	0	0	0	0
Donations	6,049	87	0	6,136
Government Covid Business Grants	0	49,143	0	49,143
Gift Aid Donations from Volunteers	113	0	0	113
HMPPS Grant	1,763	0	0	1,763
Sales of Products	22	0	0	22
Shop Sales	0	13,084	0	13,084
Social Events Contribution	39	0	0	39
	8,071	62,314	0	70,385
EXPENDITURE:				
Independent Examiners' Fees	510	0	0	510
Advertising & Promotional	2,263	119	0	2,382
Advertising & Promotional - Special Projects	0	0	0	0
Cleaning	2,394	82	0	2,476
Computer Costs	1,048	193	0	1,241
Electricity & Gas	2,756	1,142	0	3,898
Maintenance, Cleaning & Repairs, Equipment Hire	3,484	289	0	3,773
Finance Costs	98	235	0	333
Insurances	1,571	1,048	0	2,619
Office/General Admin Expenses	0	0	0	0
Other Professional Services	1,083	792	0	1,875
Phone Costs	1,762	20	0	1,782
Printing, Postage & Stationery	57	1	0	58
Refreshments	57	90	0	147
Rent, includes £3,000 leaving cost	0	12,000	0	12,000
Subscriptions	300	280	0	580
General Office Contribution	5,832	0	0	5,832
Sundries	1,007	738	0	1,745
Travel & Accommodation	0	0	0	0
Volunteer Expenses	2,762	0	0	2,762
Waste	531	0	0	531
Water Charges	500	194	0	694
	28,015	17,223	0	45,238
Cash Surplus / (Deficit)	(19,944)	45,091	0	25,147
Depreciation Charges:				
On restricted funds (buildings)	(5,000)	0	0	(5,000)
On unrestricted funds	(1,045)	(5,621)	0	(6,666)
Total Surplus / (Deficit)	(25,990)	44,508	0	18,518