

**REGISTERED CHARITY NUMBER: 1170483**

**Report of the Trustees and  
Unaudited Financial Statements for the  
Year Ended 31 March 2024  
for  
Samaritans of Kingston Upon Hull**

# **Samaritans of Kingston Upon Hull**

## **Contents of the Report and Financial Statements for the Year Ended 31 March 2024**

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**Samaritans of Kingston Upon Hull  
Legal and Administrative Information  
for the year ended 31 March 2024**

The Trustees have pleasure in presenting their report together with the financial statements of the charity for the year ended 31 March 2024.

<b>Charity Name:</b>	Samaritans of Kingston Upon Hull
<b>Charity Registration Number:</b>	1170483
<b>Registered Office and Operational address:</b>	75 Spring Bank, Hull East Yorkshire HU3 1AG

**Trustees**

The trustees who served the charity during the period were as follows:

		Appointment	Resignation
	Graham Davison	30/11/2016	19/09/2023
	Nicholas Mitchell	19/09/2019	
	Anthony Rheinberg	19/09/2019	
	Ian McPhee	20/04/2022	
	Lisa Horsley	06/09/2022	19/09/2023
	Michael Skues	19/09/2023	
	Ailegh Farrar	19/09/2023	
		Director	
		Treasurer	
Secretary	Michael Skues	19/09/2023	
Bankers	Barclays Bank plc Leicester LE87 2BB		
	Cambridge & Counties Bank Charnwood Court, New Walk Leicester LE1 6TE		
Solicitors	Graham & Rosen 8 Parliament Square Hull HU1 2BB		
Independent Examiner	Try Lunn & Co Chartered Accountants Roland House Princes Dock Street HULL HU1 2LD		

**Samaritans of Kingston Upon Hull  
Trustees Annual Report  
for the year ended 31 March 2024**

**OBJECTIVES AND ACTIVITIES**

The Charity's object and principal activities are to provide confidential emotional support 24 hours a day to those who are experiencing feelings of distress or despair, including those feelings which may lead to suicide. Ultimately our goal is to reduce the number of suicides.

The support offered is primarily via telephone although we continue to develop webchat and take occasional face to face calls outside the branch when at outreach events. Since Covid we have not taken face to face calls in branch due to more complicated safety parameters.

Our charitable work is wholly dependent upon our fabulous volunteers. Whilst numbers go up and down, during any normal year we can count on a core of around 60 volunteers who donate on average 3 hours of their time on a weekly basis. During this year the numbers of "active"\* volunteers fluctuated, but that is to be anticipated as the nature of volunteering means there are always leavers and new starters. In general, over the year the number of active volunteers was 56 – about the same as the previous year. (\* Active volunteers = those volunteers doing at least 1 shift in a given month)

Since the last report the year has seen a more stabilised picture following the pandemic. Shifts have returned to normal and more and more activities, such as training and meetings are being conducted back in branch.

***VOLUNTEERING TODAY***

Looking back on the last year we can see a more consistent and settled picture since the disruption of the Covid pandemic. However, we find the environment of volunteering has changed meaning a greater turnover of volunteers and a different view on attitudes to volunteering. What Samaritans volunteers do has always been pretty amazing in terms of the time people commit to the branch but with more and more pressures from outside we have seen that it is volunteering that is often the area that is dropped fastest when things get tough. We have lost a number of good volunteers to the pressures of work, family life, illness and what might be called "burn out".

On the positive side we have taken more calls this year, trained a huge number of new volunteers, undertaken more Outreach and built up the Samaritan community within branch which was lost when we couldn't see each other during the pandemic.

There can be no doubt that the Covid pandemic changed the nature of volunteering and seriously disrupted the branch. Away from the obvious reduction in shifts and active volunteers during the pandemic we have found the nature of what we do has evolved in different ways.

Our callers need us more than ever with continued referrals from the NHS, stretched mental health resources and the impact of the cost-of-living crisis. Again, there is a feeling that callers have also been impacted negatively from the after effect of Covid and its effect on working practices such as working from home and increased loneliness.

**ACHIEVEMENTS AND PERFORMANCE**

Our primary concern is to be there for our callers. Our volunteers remain committed to being available on shifts each week – often at anti-social times. We mentioned in the previous report the new "Self-Sign Up" system for volunteers, which has been popular as it increases flexibility. The system is good as it allows volunteers greater ability to manage their volunteering into their normal lives, but it does cause issues. By not having pre booked shifts it can be difficult to manage the rota and ensure full cover. If a volunteer begins to miss shifts it can be difficult for them to get back into doing shifts. The more regular pattern that the set shift brought is easily broken. Ultimately, we are dependent on the good will of our volunteers to make sure shifts are covered.

To help increase more flexibility and help volunteers plan we have trialled and brought in new ways of doing things. These include a review for every volunteer with their Volunteer carer; an additional telephone line allowing for 3 people to be on shift taking calls at once and a new point system that recognises all the different types of contribution to the branch and the anti-social times of some of our shifts.

We are not alone with these challenges, and we find that we favour well when compared to other branches in our region in terms of the numbers of shifts we do per volunteer and the amount of time and dedication given by our volunteers. Over this period the branch answered 12,283 calls vs 11,300 calls over the same period last year, a 9% increase. This translates into 3,345 hours on the phone with callers.



**Samaritans of Kingston Upon Hull  
Trustees Annual Report - continued  
for the year ended 31 March 2024**

**ACHIEVEMENTS AND PERFORMANCE - continued**

On average our volunteers took 219 calls each in the year or 60 hours in total on the phone. Average call length was 16 minutes.

Of course, there is anything but an “average” call at Samaritans and we find calls can last well over an hour or as little as a few minutes depending on the caller’s circumstances.

*NIGHT SHIFTS ON TARGET, BUT TWILIGHTS LOWER THAN PLANNED*

As a branch we agree to cover an agreed number of Night and Twilight shifts. Nationally Nights are measured as shifts taking place from 2am to 6am and Twilights 10pm to 2am. Night shifts are always a concern as we are unable to answer around 50% of calls at certain times in the night. As a branch our record on night shifts remains solid and to plan. However, Twilights were down to 17.9% of all shift’s vs a plan of 20%.

In addition to taking calls, we continue to trial “Webchat” and had 71 conversations in the year. Webchat is likely to grow in the future and is seen as an important alternative to the phone or emails. In last year’s report we mentioned that emails had been taken away from branches into a dedicated hub. However, it is likely that branches will have the opportunity to start taking emails again in the next few months to ensure demand is covered.

During the year we ran three training courses for new Samaritans and trained 30 new volunteers. The quality of new Samaritans has remained as high as ever, though we have seen fluctuations in the number of potential volunteers applying to be a Samaritan. We believe this is a reflection of the ending of the pandemic and people having less free time available. We have started promoting Volunteering more actively in the year and have been able to fill all our courses.

Mentoring remains crucial to new Samaritans development and the Mentoring team have been very active and professional in mentoring new volunteers coming through as well as helping volunteers who had a break to resume taking calls. It is equally important that we maintain and improve the quality of all our Listeners and to that end every Samaritan has undergone Ongoing Mentoring during the year.

In the Autumn we began working closely with HMP Hull on setting up a Listening Service for the prison. Under this scheme it is the prisoners who take on the “Listener” role under the rules and direction of Samaritans. The scheme has proven challenging and although we managed to train a number of new Listeners, we have found that the turnover of prisoners has meant we were unable to keep many Listeners on the scheme. Hull is a remand prison and turnover is high.

We also found that the prison was very stretched in terms of staff, and we didn’t receive the support we needed from them or from the Central Samaritan office. It was decided after consultation with Region and Central to hand the scheme over to the Bridlington branch to run. They have the expertise and experience that we haven’t got. On a positive note, we established a relationship with the prison which has led to a Listening Scheme.

*CORE STRATEGY*

The branch leadership team and trustees have 5 key areas they concentrate on to ensure they fulfil the objectives of the charity

1. Providing the best possible service for our callers
2. Supporting our volunteers so they can flourish to the best of their ability
3. Building our presence in the local community to increase awareness and collaborate with other local organisations
4. Provide financial stability for the charity
5. Building and maintaining a safe and resilient infrastructure to work in

*PROVIDING THE BEST POSSIBLE SERVICE FOR OUR CALLERS*

From the moment a new recruit starts at Samaritans they are taken through our core values, and these become the foundations in everything we do. The training programme provided by Central is tried and tested and works extremely well in bringing everyone up to a similar level of expertise. It is enjoyable but rigorous; fulfilling but often demanding and takes volunteers out of their comfort zone. But the key aim is to ensure that all callers will be given the same consistent treatment when they call although each and every Samaritan will bring their individual personality into the calls.

**Samaritans of Kingston Upon Hull  
Trustees Annual Report - continued  
for the year ended 31 March 2024**

**ACHIEVEMENTS AND PERFORMANCE - continued**

*PROVIDING THE BEST POSSIBLE SERVICE FOR OUR CALLERS - continued*

Following training it is the Mentoring expertise that builds the confidence and expertise of each Samaritan. Mentoring is very supportive and requires around 36 Core Competencies to be proven before a Newbie Samaritan can move onto the next level. Mentoring is undertaken over a minimum of 8 initial shifts but can go on as long as is deemed necessary to ensure the Newbie can safely take calls on their own.

Ongoing mentoring once a year keeps the standards of every Samaritan at a consistent level.

As a branch we commit to covering Twilight and Night shifts as it is at these times that the Samaritans organisation as a whole struggles to meet demand the most. New Samaritans agree to book onto at least 6-night shifts (1 to 4 am or 4 to 7am) a year and are encouraged to sign up for Twilights (10pm to 1am) as well.

*SUPPORTING OUR VOLUNTEERS SO THEY CAN FLOURISH TO THE BEST OF THEIR ABILITY*

Volunteers are the lifeblood of Samaritans. It is a very fulfilling role to have but it is also demanding. Being a Samaritan has been likened to “extreme volunteering”. A Samaritan doesn’t know what any call is going to be like until they pick up the phone.

It is because of this that we want to provide the very best support and resources for our volunteers. We want to keep volunteers who have had a lot of time invested in them during training and mentoring, so they can mature and flourish in the role for the long term.

All Samaritans have a Duty Leader when they are taking calls to whom they offload every call at the end of the shift. The Duty Leader is there for them if they need help or advice during the call. Samaritans have a volunteer support person they can talk to. And everyone in the branch from shift partners right the way up to the Director are available to talk through any concerns they have. It is testament to the commitment of volunteers that shifts are hardly ever closed due to the lack of a Duty Leader.

In Hull the building which we operate from on Spring Bank has not been fully modernised since we bought it in 1974. It is the nature of Samaritans that they tend to think of other people’s comfort before themselves. Following a generous donation from a benefactor we have established a Fundraising team who have been applying for grants to allow us to completely refurbish the Operating Room where we take our calls and the training room in the basement. We are hopeful that we will have enough resources to begin improvements in 2024. This will have the effect of supporting our volunteers, improving retention, providing the best service for our callers and establishing an even stronger footing for our branch in the future.

*BUILDING OUR PRESENCE IN THE LOCAL COMMUNITY TO INCREASE AWARENESS AND COLLABORATE WITH OTHER LOCAL ORGANISATIONS*

Our place in the local community is very important even though the calls we take are part of a national network. We have been increasing our local links and activities during the last year in order to increase awareness of what we do, attract new volunteers and to begin dovetailing with other charities and local organisations to provide a stronger local suicide prevention strategy for the region.

During the year we engaged in a multitude of Outreach activities including a renewed monthly visit to the Local approved Premises, continued visits to Hull university and more engagement with Network Rail and the British Transport Police at the station. We have maintained links to the Humber Bridge team as well. We joined Bridlington Branch in July for the Driffield show and received a lot of interest from the public and potential volunteers. During Mental Health week we attended sessions at Cranswick Foods and later in the year engaged with BAE systems in Brough. We ran events at Rooted – a local community garden in Hull and attended the conference for Loneliness at the university. Other activities included a walk over the Humber Bridge on 24/7, Reuban’s voice and the establishment of a monthly session at the Hull Paragon station wellbeing hub.

Earlier in the year we began working closer with Hull council and became part of the Hull City Council’s Mental Health Development Group’s integrated suicide prevention initiative. We also engaged with the local Peel Street project and attended 2 events.

**Samaritans of Kingston Upon Hull  
Trustees Annual Report - continued  
for the year ended 31 March 2024**

**ACHIEVEMENTS AND PERFORMANCE - continued**

*PROVIDE FINANCIAL STABILITY FOR THE CHARITY*

As a separate affiliated charity to the central Samaritans charity, we have to provide all our own funding. We target to maintain a minimum of 1.5 years funds as recommended by the charities commission.

During the year we have been lucky to receive funds from a number of organisations including Sir James Reckitt Charity, Charles and Elsie Sykes, The Matthew Good Foundation, a Grant from LNER for Outreach, donations from Timloc who chose Hull Samaritans as their charity of the year and a very generous donation of £20,000 from an anonymous benefactor.

We are fortunate to have a strong fundraising team which is split into 2 main activities - raising money from grant applications or organising and engaging in local fundraising events such as Carol Singing, sponsored events and many other creative activities. Two stand out occasions need mentioning - a concert organised by one of our volunteers at Lowgate Church which was attended by 70 people and helped fundraise and increase awareness of what we do; and a bucket collection at the 2 Sarah Millican concerts in March which collected over £2,300 in 2 nights.

*BUILDING AND MAINTAINING A SAFE AND RESILIENT INFRASTRUCTURE TO WORK IN*

Our premises from which we operate is an old 3 story Victorian building with basement and takes a lot of looking after and maintenance. We are fortunate to own the building and have plenty of space to carry out our activities in and it includes a car park where volunteers can safely leave their cars.

During the year we had to replace 3 flat roofs and provide additional security following 2 attempted break ins. The premises now has additional lighting and more CCTV cameras, and we hope this will deter further break ins.

The solar panels that were added to the building last year are now generating electricity for us and helping to keep down energy costs. The addition of battery storage means we can store lower cost electricity from the grid.

**PUBLIC BENEFIT**

Having regard to the activities and achievements of the Charity during the year as reported above, the Trustees are of the opinion that it has fulfilled its charitable purposes of providing confidential emotional support 24 hours a day to those who are experiencing feelings of distress or despair, including those, which may lead to suicide.

**PUBLIC BENEFIT CONFIRMATION**

The Trustees confirm that they have complied with the duty in section 17(5) of the Charities Act 2011 with regard to public benefit guidance published by the Charity Commission.

**FINANCIAL REVIEW**

We were pleased to appoint a new treasurer in December. Ailegh replaces Graham who has been treasurer for a number of years. The trustees would like to thank Graham for all his work on Finance and as a Trustee and appreciate that he is continuing to look after the building and health and safety.

Following a successful year of active fundraising and generous donations the charity continues to plan and develop its services. Total income received for the year was £56,169 (2023 - £23,927). This included Grant income of £17,597 (2023 - £10,599) and donations of £25,226 (2023 - £5,249). Total expenditure for the year amounted to £42,689 (2023 - £45,358).

Overall, a surplus of £13,480 was realised in the year (2023 - £21,431 deficit).

**Samaritans of Kingston Upon Hull  
Trustees Annual Report - continued  
for the year ended 31 March 2024**

**PRINCIPAL FUNDING SOURCES**

The Charity's principal funding sources continues to be reliance on donations and fundraising activities. The charity continues to seek funding from a broader base of funders for its future needs.

**INVESTMENT POLICY**

The charity's investment policy is regularly kept under review. The Trustees have decided to hold the general reserves on deposit with Cambridge and Counties Bank. The majority of charity funding is dependent on voluntary donations and fundraising. Most of the funds will be spent over the short to medium term providing services to beneficiaries.

**RESERVES POLICY**

The Trustees have established a policy whereby the unrestricted funds not committed or invested in tangible fixed assets held by the charity, should equate to a minimum of 18 months' reserves in order to avert major crises in service provision. The reserves are needed to support working capital requirements of the charity and the Trustees are confident that at this level they would be able to continue their current charitable activities in the event of a significant drop in funding.

Unrestricted funds not committed or invested in tangible fixed assets are £60,167 of which an amount of £20,000 is designated for a future branch refurbishment leaving a balance of £40,167. The 2024/25 budget, agreed by the trustees, forecasts a total expenditure for the forthcoming year of £35,947. The level of unrestricted reserves which are not earmarked is, therefore, 1.1 years of expenditure. This represents a lower level of the target range that they are committed to achieving. The trustees are confident that this will not impact activities due to the strong fundraising and grant application process mentioned above.

The Trustees will continue to monitor existing activities and expenditure against their annual business plan to ensure funding is available to maintain operations at an acceptable standard.

**GOING CONCERN**

The board of trustees consider that there are no material uncertainties about the ability to continue as a going concern.

**PLANS FOR THE FUTURE**

The charity plans to continue the activities outlined above in the forthcoming years subject to satisfactory funding arrangements and active volunteer participation.

**STRUCTURE, GOVERNANCE AND MANAGEMENT**

*LEGAL STRUCTURE*

The Samaritans of Hull was set up as a registered charity in July 1969. Its governing document was a Constitution, which establishes the objects and powers of the charity, which was amended in March 2013. The charity was constituted as an unincorporated organisation.

In November 2016, the charity was converted to a Charitable Incorporated Organisation (CIO), under a new constitution. Its registered number is 1170483. The year ended 31 March 2018 was the first period as a CIO. All income and expenditure which passed through the previous charity now goes through the CIO. As part of the conversion to the CIO the original charity remains for the purpose of historic legacy arrangements. to the CIO the original charity remains for the purpose of historic legacy arrangements.

*BRANCH LEADERSHIP TEAM (BLT)*

This comprises the Trustee Board and the volunteers with delegated areas of responsibility.

The minimum number of Trustees shall be 3 and the maximum 13. Most of the Trustees are familiar with the practical work of the charity having been volunteers for several years.

**Samaritans of Kingston Upon Hull  
Trustees Annual Report - continued  
for the year ended 31 March 2024**

*TRUSTEE INDUCTION AND TRAINING*

New trustees are required to complete Samaritans specific online Trustee training.

A pack is prepared drawing information from the various Charity Commission publications signposted through the Commissions guide "the Essential Trustee" as a follow up to these sessions. This pack is distributed to all new and existing trustees.

*ORGANISATIONAL STRUCTURE*

The Charity has a BLT of up to 13 members who normally meet monthly to review finances, fundraising and activities and are responsible for the strategic direction and policy of the charity. At present, the BLT has 12 members from a variety of backgrounds relevant to the work of the charity.

At the BLT meetings, the trustees regularly conduct a review of the major risks to which the charity is exposed. The charity's risk register is periodically updated.

*MANAGEMENT OF RISKS, SYSTEMS AND PROCEDURES*

The provision of service is the responsibility of the trustees. A system of delegation is in place with day-to-day responsibility resting with the Director.

Where appropriate, systems or procedures have been established to mitigate the risks the charity faces. Heavy reliance is currently placed on donations and fundraising events and has led to the development of a funding strategy to seek out new methods and funders for charitable activities undertaken.

Internal control risks are minimised by the implementation of authorisation procedures for all transactions. Procedures are in place to ensure compliance with health and safety of staff, volunteers, and service users.

The charity is an equal opportunities organisation and is committed to a working environment that is free from any form of discrimination on the grounds of colour, race, ethnicity, religion, sex, sexual orientation, or disability. The charity will make reasonable adjustment to meet the needs of staff or volunteers who are or become disabled. As an employer we comply with the Living Wage Foundation recommendations.

Volunteers are an important resource in undertaking our work. All listening volunteers, and all support volunteers who handle cash or deal with finance, serving with the charity have a DBS check carried out prior to commencement of work or trusteeship. All non-DBS checked volunteers and all staff sign a confidentiality agreement. All our trustees give their time freely and no remuneration or expenses were paid to them in the year.

### **STATEMENT OF TRUSTEES RESPONSIBILITIES**

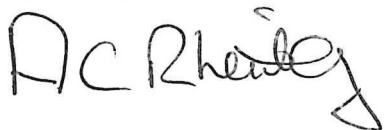
The trustees are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

The law applicable to charities in England & Wales requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources of the charity for that period. In preparing these financial statements, the trustees are required to:

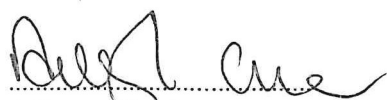
- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Charities Act 2011, the Charities (Accounts and Reports) Regulations 2008 and the provisions of the trust deed. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Approved by the trustees on 09/07/2024 and were signed on their behalf by:



.....  
A C Rheinberg – Director & Trustee



.....  
A Farrar - Trustee

Date 09/07/2024



## **Samaritans of Kingston Upon Hull**

### **INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF SAMARITANS OF KINGSTON UPON HULL**

I report to the charity trustees on my examination of the accounts of the charity for the year ended 31 March 2024 which are set out on pages twelve to sixteen.

#### **Responsibilities and basis of report**

As the charity's trustees you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the charity's accounts carried out under section 145 of the Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

#### **Independent examiner's statement**

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the charity as required by section 130 of the Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



ANDREW EWART FCA FCCA  
Try Lunn & Co  
Chartered Accountants  
Roland House  
Princes Dock Street  
HULL HU1 2LD

Date: 12 July 2024

**Samaritans of Kingston Upon Hull  
Receipts and Payments Account for the  
Year Ended 31 March 2024**

<b>RECEIPTS</b>	<b>Note</b>	<b>2024</b>	<b>2023</b>
<b>Income receipts from:</b>		<b>£</b>	<b>£</b>
Donations & Legacies	<b>2</b>	<u>25,226</u>	<u>5,249</u>
Grants	<b>3</b>	<u>17,597</u>	<u>10,599</u>
Fundraising Activities	<b>4</b>	<u>9,750</u>	<u>5,706</u>
Investment Income	<b>5</b>	<u>2,062</u>	<u>1,102</u>
<b>Other Receipts</b>			
Gift Aid		892	750
Head Office – Sams Prisons		500	-
Other		<u>142</u>	<u>521</u>
<b>TOTAL RECEIPTS</b>		<u>56,169</u>	<u>23,927</u>
<b>PAYMENTS</b>		<b>2024</b>	<b>2023</b>
		<b>£</b>	<b>£</b>
Direct Charitable Expenditure	<b>8</b>	13,208	10,656
Other Expenditure	<b>9</b>	16,892	17,017
Other Payments	<b>10</b>	<u>12,589</u>	<u>17,685</u>
<b>TOTAL PAYMENTS</b>		<u>42,689</u>	<u>45,358</u>
<b>Net Receipts/(Payments) for the Year</b>		<u>£</u> <u>13,480</u>	<u>£</u> <u>(21,431)</u>
<b>Cash at Bank at 1<sup>st</sup> April 2023</b>		<u>£</u> <u>49,622</u>	<u>£</u> <u>71,052</u>
<b>Cash at Bank at 31<sup>st</sup> March 2024</b>		<u>£</u> <u>63,102</u>	<u>£</u> <u>49,622</u>

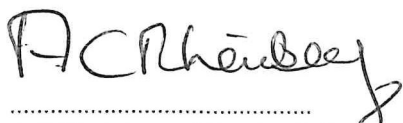
The notes form part of these financial statements.

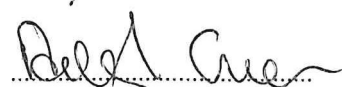


**Samaritans of Kingston Upon Hull**  
**Statement of Assets and Liabilities**  
**as at 31 March 2024**

<b>FIXED ASSETS:</b>	<b>Unrestricted funds £</b>	<b>Restricted funds £</b>	<b>2024 £</b>	<b>2023 £</b>
Tangible Fixed Assets at net realisable value	107,860	-	<u>107,860</u>	<u>109,027</u>
 <b>MONETARY ASSETS</b>			<b>2024 £</b>	<b>2023 £</b>
Barclays Bank 1	1,949		1,949	2,293
Barclays Bank 2	17,000		17,000	2,000
Cambridge & Counties Bank	44,153		<u>44,153</u>	<u>45,329</u>
			<u>63,102</u>	<u>49,622</u>
 <b>LIABILITIES</b>			<b>2024 £</b>	<b>2023 £</b>
Independent Examiners Fee	708	-	708	660
NBC (New Business Contribution)	2,227	-	<u>2,227</u>	<u>957</u>

The financial statements were approved by the trustees on 09/07/2024 and were signed on their behalf by:

  
 .....  
 A C Rheinberg - Director & Trustee

  
 .....  
 A Farrar - Trustee

The notes form part of these financial statements.

**Samaritans of Kingston Upon Hull**  
**Notes to the Accounts**  
**for the Year Ended 31 March 2024**

**1. ACCOUNTING POLICIES**

- i. Income is recognised at the time of receipt.
- ii. Expenditure is recognised at the time of payment.
- iii. Expenditure on fixed assets is written off at the time of payment.
- iv. The financial statements have been prepared using Receipts and Payments under s133 of the Charities Act 2011 and comply with the Charities (Accounts and Reports) Regulation 2008.
- v. In November 2016, the charity was converted to a Charitable Incorporated Organisation (CIO), under a new constitution. Its registered number is 1170483. The year ended 31 March 2018 was the first period as a CIO. All income and expenditure which passed through the previous charity now goes through the CIO.

<b>2. Donations and Legacies</b>	<b>2024</b>	<b>2023</b>
	<b>£</b>	<b>£</b>
Donations	25,226	5,249
	<u>25,226</u>	<u>5,249</u>

<b>3. Grants</b>	<b>Unrestricted</b>	<b>Restricted</b>	<b>2024</b>	<b>2023</b>
	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>
Sir James Reckitt Trust	7,500	-	7,500	7,500
Matthew Good Foundation	3,000	-	3,000	-
LNER Outreach	-	5,000	5,000	-
Charles and Elsie Sykes	-	2,000	2,000	-
Hull Business Energy Efficiency Scheme (HBEE's)	-	97	97	3,099
	<u>10,500</u>	<u>7,097</u>	<u>17,597</u>	<u>10,599</u>

<b>4. Funding Activities</b>	<b>2024</b>	<b>2023</b>
	<b>£</b>	<b>£</b>
Fundraising events	9,750	5,706
	<u>9,750</u>	<u>5,706</u>

<b>5. Investment Income</b>	<b>2024</b>	<b>2023</b>
	<b>£</b>	<b>£</b>
Cambridge & Counties Bank	2,062	1,102
	<u>2,062</u>	<u>1,102</u>

**6. Restricted Funds**

Included in the funds held at 31 March 2024, an amount of £nil (2023 - £nil) was held for restricted purposes.

**Samaritans of Kingston Upon Hull**  
**Notes to the Accounts – continued**  
**for the Year Ended 31 March 2024**

**7. Unrestricted Funds**

Included in the funds held at 31 March 2024, is an amount of £20,000 (2023 - £nil) for a future branch refurbishment project.

<b>8. Direct Charitable Expenditure</b>	<b>2024</b>	<b>2023</b>
	<b>£</b>	<b>£</b>
Staff & Volunteer costs	4,384	3,918
Training	111	538
Health & Safety	840	948
Telephone costs	2,426	2,298
Administration/IT	841	644
Fundraising	89	-
NBC (New Business Contribution)	957	1,412
Outreach	3,560	897
	<u>13,208</u>	<u>10,656</u>

<b>9. Other Expenditure</b>	<b>2024</b>	<b>2023</b>
	<b>£</b>	<b>£</b>
Utilities, Insurance & Council Tax	7,008	7,479
AGM	254	30
Publicity	155	-
Maintenance & Repairs	8,815	8,908
Independent Examiner's Fees	660	600
	<u>16,892</u>	<u>17,017</u>

<b>10. Other Payments</b>	<b>2024</b>	<b>2023</b>
	<b>£</b>	<b>£</b>
Fire Risk Assessment and remediation	1,318	-
Flat roof renovations	7,260	-
New Television	3,656	-
Laptop	355	-
Solar panels	-	13,495
Basement wall cavity insulation	-	815
LED light conversion	-	395
Face-to-face room upgrade	-	2,620
Property valuation	-	360
	<u>12,589</u>	<u>17,685</u>

**11. Transactions with Trustees**

No remuneration or expenses were paid to trustees during the year ended 31 March 2024 and 31 March 2023.

**12. Related Party Transactions**

There were no related party transactions during the year.

**Samaritans of Kingston Upon Hull**  
**Notes to the Accounts – continued**  
**for the Year Ended 31 March 2024**

**13. Contingencies**

The trustees have confirmed there were no contingent liabilities to be disclosed at 31 March 2024.

**14. Capital Commitments**

The trustees have confirmed there were no capital commitments at 31 March 2024.