

REGISTERED CHARITY NUMBER: 1170483

**Report of the Trustees and
Unaudited Financial Statements for the
Year Ended 31 March 2022
for
Samaritans of Kingston Upon Hull**

Samaritans of Kingston Upon Hull

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Samaritans of Kingston Upon Hull

The trustees have pleasure in presenting their report together with the financial statements of the charity for the year ended 31 March 2022.

Legal and Administrative Information for the year ended 31 March 2022

Charity Name:	Samaritans of Kingston Upon Hull
Charity Registration Number:	1170483
Registered Office and Operational address:	75 Spring Bank, Hull East Yorkshire HU3 1AG

Trustees

The trustees who served the charity during the period were as follows:

		Appointment	Resignation
	Graham Davison	Treasurer 30/11/2016	
	Robert Carlisle	Director 27/09/2017	
	Leigh Glossop	Secretary 27/09/2017	15/06/2021
	Nicholas Mitchell	19/09/2019	
	Anthony Rheinberg	19/09/2019	
	Claire Martin	25/08/2020	
Secretary	Charlotte Howe McCartin	15/06/2021	
Bankers	Barclays Bank plc Leicester LE87 2BB		
	Cambridge & Counties Bank Charnwood Court, New Walk Leicester LE1 6TE		
Solicitors	Graham & Rosen 8 Parliament Square Hull HU1 2BB		
Independent Examiner	Try Lunn & Co Chartered Accountants Roland House Princes Dock Street HULL HU1 2LD		

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Trustees Annual Report for the year ended 31 March 2022

OBJECTIVES AND ACTIVITIES

The Charity's object and principal activities are to provide confidential emotional support 24 hours a day to those who are experiencing feelings of distress or despair, including those feelings which may lead to suicide.

During normal times support is offered via telephone, email and face to face callers. However, the Face-to-Face service still remains suspended following the pandemic.

Our charitable work is wholly dependent upon our fabulous volunteers. Whilst numbers go up and down, during any normal year we can count on a core of 60 to 70 volunteers who donate on average 3 hours of their time on a weekly basis. During this year the numbers of "active" volunteers fluctuated, largely because of the impact of the pandemic, however there has been an improvement on the previous year with the impact of lock downs and the pandemic easing.

The pandemic has continued to impact how we function – recruitment and training remained online. Numbers in the branch remain reduced, but shifts have largely returned to normal with the installation of the ventilation system ending the need to have intervals between shifts.

THE CONTINUED IMPACT OF CORONAVIRUS (COVID-19)

The charity has continued to be impacted by the coronavirus pandemic, although as the year progressed the branch returned to a greater sense of normality. Confidence increased with the installation of the ventilation system that safely accommodates the 2 to 3 people who are typically in the branch during a 3-hour shift.

Volunteers exercise a high degree of responsibility and always pull out of shifts if they are tested positive. This has meant that the stability of regular shifts has been interrupted during the year with many 2 person shifts having to close.

In line with Samaritans National Policy, we are currently not receiving face to face callers and during the year we have had to run classroom training and interviews on line away from the branch. This has just started to change with a new classroom-based training module that started in branch in March, facilitated by a new ventilation system in the training room. Currently we await a decision on the future of Face-to-Face calls.

For our callers, increased Mental health problems have been evident during the pandemic and many of the services available nationally are stretched. We have found this has had a huge impact on our callers.

ACHIEVEMENTS AND PERFORMANCE

Our primary concern is to be there for our callers. Our volunteers remain committed to being available on shifts each week – often at anti-social times. During the year we moved from a formal planned rota shift programme to a self-sign-up system in line with the majority of Samaritan branches. This gives our volunteers more flexibility in planning their shifts around busy lives but it has meant that we are closing more shifts than we used to. However, we remain a reliable branch within the Yorkshire and Humberside Region and on a recent "night shift and twilight hours" review, initiated by the central charity, Hull was seen as delivering higher coverage than many branches and well within the proportion of expected shifts delivered.

During the year we ran another three training events for new Samaritans – these were all online, although the most recent training is now back in branch as previously stated. The quality of new Samaritans has remained as high as ever and we have been conscious of the fact that new Samaritans have had a different experience training away from the branch and their integration is all the more important.

Mentoring remains crucial to new Samaritans development and the Mentoring team have settled into Mentoring at a distance from mentees and observing safe conditions.

During the year we responded to 11,269 telephone calls for emotional support and 954 emails.

Outreach resumed in the year with a special new focus on the University where we have regularly had a stall in the student union from September, aimed at increasing awareness of the service we offer.

The year 2021 has been the 60th anniversary of a Samaritans branch in Hull. To celebrate this a group of volunteers produced a book of written work and art and photography focusing on the word "Listen". The book was very well received and has sold over 400 copies through outlets such as Waterstones in Hull, via other Samaritans branches and via friends and families. The book was publicised by both the CEO and Chairman of Samaritans. We are very grateful to Smith and Nephew for kindly

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covering the production costs. The culmination of our celebrations ended with a 60th birthday party and buildings in the city floodlit in green in November.

Special thanks should go to the Sir James Reckitt Charity for their generous donation of £6000. Also, thanks to the Samaritans Central Charity for helping to arrange the £6,000 Pears/DCMS grant for our ground floor Ventilation system.

This has been another challenging year for the branch but the future is looking brighter with the commitment shown by the volunteers being as impressive as ever.

PUBLIC BENEFIT

Having regard to the activities and achievements of the Charity during the year as reported above, the Trustees are of the opinion that it has fulfilled its charitable purposes of providing confidential emotional support 24 hours a day to those who are experiencing feelings of distress or despair, including those, which may lead to suicide.

PUBLIC BENEFIT CONFIRMATION

The Trustees confirm that they have complied with the duty in section 17(5) of the Charities Act 2011 with regard to public benefit guidance published by the Charity Commission.

FINANCIAL REVIEW

Following a further year of active fundraising and generous donations the charity continues to plan and develop its services. Total income of £32,137 (2021 £30,917) was received in the year. Grant income of £12,000 (2021 £16,913) and donations of £8,681 (2021 £6,759). Total expenditure for the year amounted to £44,485 (2021 £30,430). Overall, a deficit of £12,348 was realised in the year. (2021 £487 surplus).

PRINCIPAL FUNDING SOURCES

The Charity's principal funding sources continues to be reliance on donations and fundraising activities. The charity continues to seek funding from a broader base of funders for its future needs.

INVESTMENT POLICY

The charity's investment policy is regularly kept under review. The Trustees have decided to hold the general reserves on deposit with Cambridge and Counties Bank. The majority of charity funding is dependent on voluntary donations and fundraising. Most of the funds will be spent over the short to medium term providing services to beneficiaries.

RESERVES POLICY

The Trustees have established a policy whereby the unrestricted funds not committed or invested in tangible fixed assets held by the charity, should equate to a minimum of 18 months' reserves in order to avert major crises in service provision. The reserves are needed to support working capital requirements of the charity and the Trustees are confident that at this level they would be able to continue their current charitable activities in the event of a significant drop in funding.

At the end of the year, the charity's net assets stood at £165,899 (2021 £169,421)

Total Expenditure for the forthcoming year is £37,750 including a £10,750 contingency for the Face 2Face room and a solar PV system to reduce our fuel costs. The level of unrestricted Reserves represents just under 2 years of expenditure. The Trustees are aware that this figure represents a higher level of the target range that they are committed to achieving and continue to give thanks for all the donations received during the year, which has enabled them to continue operations.

The Trustees will continue to monitor existing activities and expenditure against their annual business plan to ensure funding is available to maintain operations at an acceptable standard.

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GOING CONCERN

The board of trustees consider that there are no material uncertainties in relation to the charity's ability to continue as a going concern. In holding this view, the trustees have, in addition to the normal considerations, reflected on the impact on the charity of the covid-19 pandemic. Whilst there was an impact on the charity caused by the pandemic, beginning in March 2020, the charity responded to the challenges it faced. As the 2021/22 year progressed the branch returned to a greater sense of normality. The charity continues to be cautious in what it is doing. It is the trustees view that the charity has, and will continue to have sufficient reserves and any future challenges faced by covid-19 will be resolved without undue financial harm being done to the charity.

PLANS FOR THE FUTURE

The charity plans to continue the activities outlined above in the forthcoming years subject to satisfactory funding arrangements and active volunteer participation.

STRUCTURE, GOVERNANCE AND MANAGEMENT

LEGAL STRUCTURE

The Samaritans of Hull was set up as a registered charity in July 1969. Its governing document was a constitution, which establishes the objects and powers of the charity, which was amended in March 2013. The charity was constituted as an unincorporated organisation.

In November 2016 the charity was converted to a Charitable Incorporated Organisation (CIO), under a new constitution. Its registered number is 1170483. The year ended 31 March 2018 was the first period as a CIO. All income and expenditure which passed through the previous charity now goes through the CIO. As part of the conversion to the CIO the original charity remains for the purpose of historic legacy arrangements.

BRANCH LEADERSHIP TEAM (BLT)

This comprises the Trustee Board and the volunteers with delegated areas of responsibility.

The minimum number of Trustees shall be 3 and the maximum 13. Most of the Trustees are familiar with the practical work of the charity having been volunteers for several years.

TRUSTEE INDUCTION AND TRAINING

New trustees are required to complete Samaritans specific online Trustee training.

A pack is prepared drawing information from the various Charity Commission publications signposted through the Commissions guide "the Essential Trustee" as a follow up to these sessions. This pack is distributed to all new and existing trustees

ORGANISATIONAL STRUCTURE

The Charity has a BLT of up to 13 members who normally meet monthly to review finances, fundraising and activities and are responsible for the strategic direction and policy of the charity. At present, the BLT has 4 trustee members from a variety of backgrounds relevant to the work of the charity.

At the BLT meetings, the trustees regularly conduct a review of the major risks to which the charity is exposed. The charity's risk register is periodically updated.

MANAGEMENT OF RISKS, SYSTEMS AND PROCEDURES

The provision of service is the responsibility of the trustees. A system of delegation is in place with day-to-day responsibility resting with the Director.

Where appropriate, systems or procedures have been established to mitigate the risks the charity faces. Heavy reliance is currently placed on donations and fundraising events and has led to the development of a funding strategy to seek out new methods and funders for charitable activities undertaken.

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Internal control risks are minimised by the implementation of authorisation procedures for all transactions. Procedures are in place to ensure compliance with health and safety of staff, volunteers, and service users.

The charity is an equal opportunities organisation and is committed to a working environment that is free from any form of discrimination on the grounds of colour, race, ethnicity, religion, sex, sexual orientation or disability. The charity will make reasonable adjustment to meet the needs of staff or volunteers who are or become disabled.

Volunteers are an important resource in undertaking our work. All listening volunteers, and all support volunteers who handle cash or deal with finance, serving with the charity have a DBS check carried out prior to commencement of work or trusteeship. All non-DBS checked volunteers and all staff sign a confidentiality agreement. All our trustees give their time freely and no remuneration or expenses were paid to them in the year.

STATEMENT OF TRUSTEES RESPONSIBILITIES

The trustees are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

The law applicable to charities in England & Wales requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources of the charity for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP 2015 (FRS 102);
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Charities Act 2011, the Charities (Accounts and Reports) Regulations 2008 and the provisions of the trust deed. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Approved by the trustees on ...12/07/2022 and were signed on their behalf by:


G Davison - Trustee


A C Rheinberg – Director & Trustee

Date...12.7.22

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INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF SAMARITANS OF KINGSTON UPON HULL

I report to the charity trustees on my examination of the accounts of the charity for the year ended 31 March 2022 which are set out on pages nine to twelve.

Responsibilities and basis of report

As the charity's trustees you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

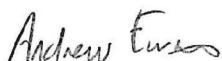
I report in respect of my examination of the charity's accounts carried out under section 145 of the Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the charity as required by section 130 of the Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



ANDREW EWART FCA FCCA
Try Lunn & Co
Chartered Accountants
Roland House
Princes Dock Street
HULL HU1 2LD

Date: 12 July 2022

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**Receipts and Payments Account for the
Year Ended 31 March 2022**

RECEIPTS	Note	2022	2021
Income receipts from:		£	£
Donations & Legacies	2	<u>8,681</u>	<u>6,759</u>
Grants	3	<u>12,000</u>	<u>16,913</u>
Fundraising Activities	4	<u>6,471</u>	<u>5,406</u>
Investment Income	5	<u>687</u>	<u>871</u>
Other Receipts			
Gift Aid		454	748
Listen		3,182	-
Other		<u>662</u>	<u>220</u>
TOTAL RECEIPTS		<u>32,137</u>	<u>30,917</u>
PAYMENTS		2022	2021
		£	£
Direct Charitable Expenditure	7	12,298	13,009
Other Expenditure	8	12,994	10,865
Other Payments	9	<u>19,193</u>	<u>6,556</u>
TOTAL PAYMENTS		<u>44,485</u>	<u>30,430</u>
Net Receipts / (Payments) for the Year		£ (12,348)	£ 487
Cash at Bank at 1st April 2021		£ 83,400	£ 82,913
Cash at Bank at 31st March 2022		£ <u>71,052</u>	£ <u>83,400</u>

The notes form part of these financial statements.

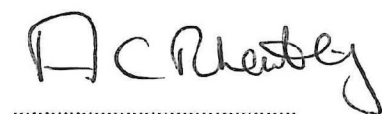
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**Statement of Assets and Liabilities
as at 31 March 2022**

FIXED ASSETS:	Unrestricted funds £	Restricted funds £	2022 £	2021 £
Tangible Fixed Assets at net realisable value	97,055	-	<u>97,055</u>	<u>90,680</u>
MONETARY ASSETS			2022 £	2021 £
Barclays Bank 1	4,054		4,054	4,881
Barclays Bank 2	100		100	8,500
Cambridge & Counties Bank	66,898		<u>66,898</u>	<u>70,019</u>
			<u>71,052</u>	<u>83,400</u>
LIABILITIES			2022 £	2021 £
Independent Examiners Fee	600	-	600	570
NBC (New Business Contribution)	1,608	-	<u>1,608</u>	<u>4,089</u>

The financial statements were approved by the trustees on 12/07/2022 and were signed on their behalf by:


.....
G Davison - Trustee


.....
A C Rheinberg - Director & Trustee

The notes form part of these financial statements.

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Notes to the Accounts for the Year Ended 31 March 2022

1. ACCOUNTING POLICIES

- i. Income is recognised at the time of receipt
- ii. Expenditure is recognised at the time of payment
- iii. Expenditure on fixed assets is written off at the time of payment
- iv. The financial statements have been prepared using Receipts and Payments under s133 of the Charities Act 2011 and comply with the Charities (Accounts and Reports) Regulation 2008.
- v. In November 2016 the charity was converted to a Charitable Incorporated Organisation (CIO), under a new constitution. Its registered number is 1170483. The year ended 31 March 2018 was the first period as a CIO. All income and expenditure which passed through the previous charity now goes through the CIO.

2. Donations and Legacies			2022	2021
			£	£
Donations			8,681	6,759
Legacy			-	-
			<u>8,681</u>	<u>6,759</u>
3. Grants	Unrestricted	Restricted	2022	2021
	£	£	£	£
Sir James Reckitt Trust	6,000	-	6,000	6,000
Smith and Nephew	-	-	-	2,600
Humberside Rotary Charity	-	-	-	1,243
COVID grant	-	-	-	6,883
Furlough	-	-	-	187
Pears Foundation/DCMS	-	6,000	6,000	-
	<u>6,000</u>	<u>6,000</u>	<u>12,000</u>	<u>16,913</u>
4. Funding Activities			2022	2021
			£	£
Fundraising events			6,471	5,406
			<u>6,471</u>	<u>5,406</u>
5. Investment Income			2022	2021
			£	£
Cambridge & Counties Bank			687	871
			<u>687</u>	<u>871</u>

6. Restricted Funds

Included in the funds held at 31 March 2022, an amount of £nil (2021 - £2,600) was held for restricted purposes.

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Notes to the Accounts – continued for the Year Ended 31 March 2022

7. Direct Charitable Expenditure	2022	2021
	£	£
Staff & Volunteer costs	3,832	4,228
Training	101	268
Health & Safety	1,258	1,007
Telephone costs	2,062	2,838
Administration/IT	674	400
Fundraising	70	450
NBC (New Business Contribution)	3,074	3,702
Outreach	1,227	116
	<u>12,298</u>	<u>13,009</u>
8. Other Expenditure	2022	2021
	£	£
Utilities, Insurance & Council Tax	5,285	5,189
AGM	371	-
Publicity	89	71
Maintenance & Repairs	6,679	5,065
Independent Examiner's Fees	570	540
	<u>12,994</u>	<u>10,865</u>
9. Other Payments	2022	2021
	£	£
Property refurbishment/repairs	-	604
Covid costs	-	5,952
Fire Risk Assessment	2,940	-
Face-to-face room upgrade	3,695	-
Heating, ventilation and air conditioning	9,042	-
'Listen' book costs	3,516	-
	<u>19,193</u>	<u>6,556</u>
10. Transactions with Trustees		
No remuneration or expenses were paid to trustees during the year ended 31 March 2022 or for the period ended 31 March 2021.		
11. Related Party Transactions		
There were no related party transactions during the year.		
12. Contingencies		
The trustees have confirmed there were no contingent liabilities to be disclosed at 31 March 2022.		
13. Capital Commitments		
The trustees have confirmed there were no capital commitments at 31 March 2022.		