

Report of the Trustees and
Unaudited Financial Statements for the Year Ended 31 March 2021
for
Samaritans of Leatherhead, Epsom &
Dorking

Contents of the Financial Statements
for the Year Ended 31 March 2021

	Page
Report of the Trustees	1 to 4
Independent Examiner's Report	5
Statement of Financial Activities	6
Balance Sheet	7
Notes to the Financial Statements	8 to 12
Detailed Statement of Financial Activities	13

Samaritans of Leatherhead, Epsom & Dorking is one of 201 Samaritans branches across the UK that provide confidential emotional support to those in distress or despair. The Leatherhead branch is an independent charity registered with the charity commission and an affiliated branch of the main UK and Irish Samaritans charity. The branch secured approval from the national Samaritans charity trustees to change our name from Leatherhead & Mid Surrey Samaritans to Samaritans of Leatherhead, Epsom and Dorking on the 28th March 2020.

The Charity offers six main services to the community:

1. Emotional support by telephone, email, online chat or in person from our Centre at 7 Church Road Leatherhead;
2. Training, support and guidance at Her Majesty's Prison (HMP), Downview through delivery of the Listener Scheme
3. Emotional wellbeing talks to pupils attending local Schools
4. Talks and visits to local groups in the community
5. Assistance to the wider Samaritans organisation
6. Partnerships with local organisations including Surrey & Borders NHS, Surrey CC and Surrey police

Because of social distancing regulations to protect against Covid transmission, services involving face-to-face meetings with the public were suspended in March 2020. We hope to resume face to face meetings with the public later this year.

Our services support Samaritans' Vision, Mission and Values:

The Vision

Samaritans vision is that fewer people die by suicide.

The Mission

We work to achieve this vision by making it our mission to alleviate emotional distress and reduce the incidence of suicidal feelings and behaviour

We do this by:

- Providing emotional support to people who are experiencing feelings of emotional distress or despair, including those which may lead to suicide
- Reaching out to high-risk groups and communities to reduce the risk of suicide
- Working in partnership with other organisations, agencies and experts
- Influencing public policy and raising awareness of the challenges of reducing suicide

The Values

We are committed to the following values:

Listening, because exploring feelings alleviates distress and helps people to reach a better understanding of their situation and the options open to them.

Confidentiality, because if people feel safe, they are more likely to be open about their feelings.

People making their own decisions, wherever possible, because we believe that people have the right to find their own solution and telling people what to do takes responsibility away from them.

Being non-judgemental because we want people to be able to talk to us without fear of prejudice or rejection.

Report of the Trustees
for the Year Ended 31 March 2021

Human contact, because giving people time, undivided attention and empathy meets a fundamental emotional need and reduces distress and despair.

Structure and Governance

Trustees are elected annually by the Charity's membership, and work within a framework of policies for branches developed by Samaritans nationally. Policies developed specifically for the branch include a policy that the Treasurer should provide Trustees with regular reports on the charity's reserves, with the aim that these should fall between a minimum of one and a maximum of two year's running costs

Service Delivery

Our services during the last past financial year were developed quickly and effectively to take into account the effects of the Covid-19 pandemic on our callers, our volunteers and our outreach services:

Callers

Whilst some of our callers suffered illness through infection by the Covid virus of themselves or of loved ones, nearly everyone felt the effects of the various stages of lockdown imposed on society. It is too soon to know for certain what the impact of the pandemic has been on suicide rates in the UK and Republic of Ireland. Nationally over the past year, of the 2.3 million times that Samaritans have supported people who were struggling to cope, coronavirus was specifically mentioned in one in five of those conversations. Our volunteers also told us it is affecting all callers in some way, even if it is not the direct reason for their call.

Coronavirus has affected the lives of people contacting Samaritans in many ways. The national survey found that:

Concerns about coronavirus in contacts to Samaritans peaked in April 2020 and have generally mirrored the timing of UK lockdowns, with coronavirus a more common concern in times of tighter restrictions.

Since restrictions began, there was a 12 per cent increase in calls between the hours of 2am and 6am, compared to the previous year.

Calls about coronavirus lasted an average of 24 minutes, which was 40 per cent longer than other calls (average of 17 minutes).

The knock-on effects of coronavirus also affected people's wellbeing in many ways. The survey found that:

Mental ill health was the most common concern during the year since restrictions began, and increased slightly compared to last year. The mental health of people with pre-existing mental health conditions appears to have been affected most.

Contacts about loneliness and isolation were most strongly linked to coronavirus, being more than twice as likely to be about coronavirus than other contacts. The protracted nature of restrictions appears to have had a cumulative effect on people's feelings of loneliness.

Contacts about family concerns were 50 per cent more likely to involve specific concerns about coronavirus, with people's concerns ranging from worries about being separated from loved ones to the negative impact of living in close quarters.

Finance and work concerns were strongly associated with concerns about the pandemic, with concerns about potential and actual job loss strongly linked to fears about the future.

Volunteers

Covid clearly also impacted our volunteers. In our branch at the peak we had 25 volunteers isolating at home either because of experiencing Covid symptoms, contact with someone with symptoms or because of shielding. None of our volunteers were hospitalised due to Covid. However, we were able to continue recruitment and training of new volunteers throughout the year and the number of extra duties taken on by our volunteers increased dramatically. These combined to deliver more listening duties enabling us to respond to more phone calls and emails from the public through the "Covid" year than in the previous year 2019/20. At year-end, we had grown to 147 branch volunteers with 121 active Listening volunteers taking calls this month. We believe that both numbers are higher than at any time in our history, a huge achievement by the whole branch in such difficult circumstances.

Outreach

Samaritans of Leatherhead, Epsom &
Dorking

Report of the Trustees
for the Year Ended 31 March 2021

Outreach

Our outreach services were affected most by Covid measures with school and other external talks still suspended at the time of writing, and our Listener service at HMP Downview severely limited and only returning to near-normal in May 2021.

Services Delivered

The total number of contacts answered by our volunteers in 2020/21 (excluding 'snaps' where no conversation took place) was 15,648 of which 10,931 were phone calls and 4,564 were emails. All figures were an increase over the previous year's figures. Online Chat began pilot service in October and delivered 66 responses in the last five months. There were 3,113 snaps during the year and Misuse of Service calls continued at the relatively low level of around 80 nuisance calls per month thanks to the actions of our barring service.

Our thanks to all of our branch volunteers for the time and care that they have committed to the well-being of our callers and fellow volunteers. We would also like to express a huge thank you to the family members who supported our volunteers as they came into the centre at a time when many may have preferred they stay in the safety of their home. Thank you, we all tried our best to keep the centre a safe place for all.

Financial Report

Financially, the charity is in a healthy position, during the year we were extremely fortunate to benefit from three sizable donations, from a legacy, ExxonMobil and Premium Credit.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The charity is controlled by its governing document, a deed of trust and constitutes an unincorporated charity.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Charity number

1170460

Principal address

7 Church Road
Leatherhead
Surrey
KT22 8AT

Trustees

P Beaumont
V Craig
K Haynes
J Tullett
C Dixon
I Hutchinson (resigned 24.7.20)
A Harrison

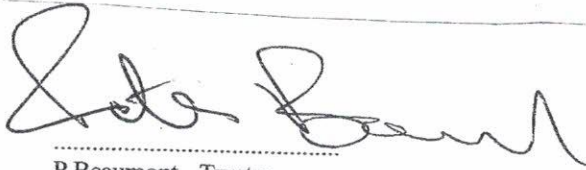
Independent Examiner

Paul Tiller

Samaritans of Leatherhead, Epsom &
Dorking

Report of the Trustees
for the Year Ended 31 March 2021

Approved by order of the board of trustees on and signed on its behalf by:

A handwritten signature in black ink, appearing to read 'P Beaumont', written over a horizontal line.

P Beaumont - Trustee

30 July 2021

Independent Examiner's Report to the Trustees of
Samaritans of Leatherhead, Epsom &
Dorking

Independent examiner's report to the trustees of Samaritans of Leatherhead, Epsom & Dorking

I report to the charity trustees on my examination of the accounts of Samaritans of Leatherhead, Epsom & Dorking (the Trust) for the year ended 31 March 2021.

Responsibilities and basis of report

As the charity trustees of the Trust you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

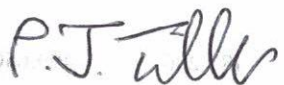
I report in respect of my examination of the Trust's accounts carried out under section 145 of the Act and in carrying out my examination I have followed all applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the Trust as required by section 130 of the Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Paul Tiller

Date: 29/7/21

Statement of Financial Activities
for the Year Ended 31 March 2021

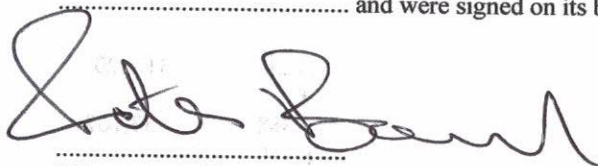
	Notes	Unrestricted funds £	Restricted funds £	31.3.21 Total funds £	31.3.20 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	16,387	9,142	25,529	35,334
Investment income	3	31	-	31	128
Total		16,418	9,142	25,560	35,462
EXPENDITURE ON					
Raising funds	4	-	-	-	28,157
Charitable activities					
Support costs		22,315	5,744	28,059	19,749
Total		22,315	5,744	28,059	47,906
NET INCOME/(EXPENDITURE)		(5,897)	3,398	(2,499)	(12,444)
RECONCILIATION OF FUNDS					
Total funds brought forward		487,206	-	487,206	499,650
TOTAL FUNDS CARRIED FORWARD		481,309	3,398	484,707	487,206

Samaritans of Leatherhead, Epsom & Dorking

Balance Sheet
31 March 2021

	Notes	Unrestricted funds £	Restricted funds £	31.3.21 Total funds £	31.3.20 Total funds £
FIXED ASSETS					
Tangible assets	7	462,464	-	462,464	462,464
CURRENT ASSETS					
Debtors: amounts falling due within one year	8	-	-	-	1,964
Cash at bank		18,846	3,397	22,243	24,338
		18,846	3,397	22,243	26,302
CREDITORS					
Amounts falling due within one year	9	-	-	-	(1,560)
NET CURRENT ASSETS		18,846	3,397	22,243	24,742
TOTAL ASSETS LESS CURRENT LIABILITIES		481,310	3,397	484,707	487,206
NET ASSETS		481,310	3,397	484,707	487,206
FUNDS	10				
Unrestricted funds				481,310	487,206
Restricted funds				3,397	-
TOTAL FUNDS				484,707	487,206

The financial statements were approved by the Board of Trustees and authorised for issue on and were signed on its behalf by:



P Beaumont - Trustee

20 July 2021

The notes form part of these financial statements

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charity, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Charities Act 2011. The financial statements have been prepared under the historical cost convention.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Taxation

The charity is exempt from tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

2. DONATIONS AND LEGACIES

	31.3.21	31.3.20
	£	£
Donations	16,388	33,167
Pears Grant	8,159	-
Listener Scheme Funding	982	2,167
	<u>25,529</u>	<u>35,334</u>

Notes to the Financial Statements - continued
for the Year Ended 31 March 2021

3. INVESTMENT INCOME

	31.3.21	31.3.20
	£	£
Deposit account interest	<u>31</u>	<u>128</u>

4. RAISING FUNDS

Refurbishment of duty room

	31.3.21	31.3.20
	£	£
Refurbishment of duty room	<u>-</u>	<u>28,157</u>

5. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2021 nor for the year ended 31 March 2020.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2021 nor for the year ended 31 March 2020.

6. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted funds £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	33,167	2,167	35,334
Investment income	<u>128</u>	<u>-</u>	<u>128</u>
Total	33,295	2,167	35,462
EXPENDITURE ON			
Raising funds	28,157	-	28,157
Charitable activities			
Support costs	17,582	2,167	19,749
Total	<u>45,739</u>	<u>2,167</u>	<u>47,906</u>
NET INCOME/(EXPENDITURE)	(12,444)	-	(12,444)
RECONCILIATION OF FUNDS			
Total funds brought forward	499,650	-	499,650
TOTAL FUNDS CARRIED FORWARD	<u>487,206</u>	<u>-</u>	<u>487,206</u>

Notes to the Financial Statements - continued
for the Year Ended 31 March 2021

7. TANGIBLE FIXED ASSETS

	Freehold property £
COST	
At 1 April 2020 and 31 March 2021	462,464
NET BOOK VALUE	
At 31 March 2021	462,464
At 31 March 2020	462,464

8. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.21	31.3.20
	£	£
Other debtors	-	1,964

9. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.21	31.3.20
	£	£
Other creditors	-	1,560

10. MOVEMENT IN FUNDS

	At 1.4.20	Net movement in funds	At
	£	£	31.3.21
Unrestricted funds			£
General fund	487,206	(5,896)	481,310
Restricted funds			
Pears grant	-	3,397	3,397
TOTAL FUNDS	487,206	(2,499)	484,707

Net movement in funds, included in the above are as follows:

	Incoming resources	Resources expended	Movement in funds
	£	£	£
Unrestricted funds			
General fund	16,418	(22,314)	(5,896)
Restricted funds			
Listener Scheme Funding	982	(982)	-
Pears grant	8,160	(4,763)	3,397
	9,142	(5,745)	3,397
TOTAL FUNDS	25,560	(28,059)	(2,499)

Notes to the Financial Statements - continued
for the Year Ended 31 March 2021

10. MOVEMENT IN FUNDS - continued

Comparatives for movement in funds

	At 1.4.19 £	Net movement in funds £	At 31.3.20 £
Unrestricted funds			
General fund	499,650	(12,444)	487,206
TOTAL FUNDS	<u>499,650</u>	<u>(12,444)</u>	<u>487,206</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	33,295	(45,739)	(12,444)
Restricted funds			
Listener Scheme Funding	2,167	(2,167)	-
TOTAL FUNDS	<u>35,462</u>	<u>(47,906)</u>	<u>(12,444)</u>

A current year 12 months and prior year 12 months combined position is as follows:

	At 1.4.19 £	Net movement in funds £	At 31.3.21 £
Unrestricted funds			
General fund	499,650	(18,340)	481,310
Restricted funds			
Pears grant	-	3,397	3,397
TOTAL FUNDS	<u>499,650</u>	<u>(14,943)</u>	<u>484,707</u>

Notes to the Financial Statements - continued
for the Year Ended 31 March 2021

10. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	49,713	(68,053)	(18,340)
Restricted funds			
Listener Scheme Funding	3,149	(3,149)	-
Pears grant	8,160	(4,763)	3,397
	<u>11,309</u>	<u>(7,912)</u>	<u>3,397</u>
TOTAL FUNDS	<u>61,022</u>	<u>(75,965)</u>	<u>(14,943)</u>

11. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2021.

Samaritans of Leatherhead, Epsom &
Dorking

Detailed Statement of Financial Activities
for the Year Ended 31 March 2021

	31.3.21 £	31.3.20 £
INCOME AND ENDOWMENTS		
Donations and legacies		
Donations	16,388	33,167
Pears Grant	8,159	-
Listener Scheme Funding	<u>982</u>	<u>2,167</u>
	25,529	35,334
Investment income		
Deposit account interest	<u>31</u>	<u>128</u>
Total incoming resources	25,560	35,462
EXPENDITURE		
Refurbishment of duty room		
Refurbishment of duty room	-	28,157
Support costs		
Other		
Rates and water	1,087	707
Light and heat	1,711	1,824
Telephone	896	1,936
Postage and stationery	221	17
Volunteer training and support costs	94	548
Volunteer care and travel costs	5,707	8,145
Outreach expenses	1,006	2,167
Advertising and publicity	66	-
Branch affiliation fee/BREF	(1,021)	1,021
Computer system BERTIE	2,080	-
Bank charges	69	61
Repairs and Renewals	6,885	1,132
house keeping	2,143	1,187
Insurance	2,317	969
Legal costs	35	35
Costs covered by Pears grant	<u>4,763</u>	<u>-</u>
	<u>28,059</u>	<u>19,749</u>
Total resources expended	<u>28,059</u>	<u>47,906</u>
Net expenditure	<u>(2,499)</u>	<u>(12,444)</u>

This page does not form part of the statutory financial statements