

Samaritans of Leatherhead, Epsom and Dorking

England & Wales · Charity number 1170460

Details

Other names	SAMARITANS OF LEATHERHEAD AND MID-SURREY
Status	Registered
Legal form	CIO
Registered	2016-11-29
Register	View on the Charity Commission register

Contact

Address	The Samaritans 7 Church Road Leatherhead KT22 8AT
Phone	0330 094 5717
Email	LEATHERHEAD.DIRECTOR@SAMARITANS.ORG
Website	https://www.samaritans.org/branches/leatherhead/

Activities

Objects: TO ENABLE PERSONS IN LEATHERHEAD, EPSOM AND DORKING AND TGHE SURROUNDING AREA AS WELL AS ELSEWHERE WHO ARE EXPERIENCING FEELINGS OF DISTRESS OR DESPAIR, INCLUDING THOSE WHO MAY BE AT RISK OF SUICIDE, TO RECEIVE CONFIDENTIAL EMOTIONAL SUPPORT AT ANY TIME OF THE DAY OR NIGHT IN ORDER TO IMPROVE THEIR EMOTIONAL HEALTH AND TO REDUCE THE INCIDENCE OF SUICIDE;TO PROMOTE A BETTER UNDERSTANDING IN SOCIETY OF SUICIDE, SUICIDAL BEHAVIOUR AND TGHE VALUE OF EXPRESSING FEELINGS WHICH MAY OTHERWISE LEAD TO SUICIDE OR IMPAIRED EMOTIONAL HEALTH; ANDTO COLLABORATE WITH AND SUPPORT SAMARITANS CENTRAL CHARITY AND ITS AFFILIATED BRANCHES IN FULFILLING THESE OBJECTS.

Activities: Providing emotional support for those in distress or despair by phone, email, text or face to face at the branch in Leatherhead. Outreach work includes talks to local community groups and schools, as well as supporting the Listener Scheme at HMP Downview.

Classification

- **How:** Provides Services, Provides Advocacy/advice/information
- **What:** Education/training, The Advancement Of Health Or Saving Of Lives
- **Who:** The General Public/mankind

Geography

- Surrey

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£44,539	£21,725	-	-
2024-03-31	£16,735	£26,111	-	-
2023-03-31	£11,595	£23,354	-	-
2022-03-31	£32,307	£17,821	-	-
2021-03-31	£25,560	£28,059	-	-

Trustees

Name	Role	Appointed
Christopher Duke		2024-10-03
Graeme Cooper		2024-01-23
Jackie Tullett		2019-09-26
Susan Fox		2021-09-15
Susan Walsom		2022-09-14

Linked charities

- THE SAMARITANS LEATHERHEAD AND MID-SURREY BRANCH (1170460-1)

Samaritans of Leatherhead, Epsom and Dorking

England & Wales - Charity number 1170460

Accounts

Report of the Trustees and
Unaudited Financial Statements for the Year Ended 31 March 2025
for
Samaritans of Leatherhead, Epsom &
Dorking

Samaritans of Leatherhead, Epsom &
Dorking

Contents of the Financial Statements
for the Year Ended 31 March 2025

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The trustees present their report with the financial statements of the charity for the year ended 31 March 2025. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

Samaritans of Leatherhead, Epsom & Dorking is one of over 200 Samaritans branches across the UK that provide confidential emotional support to those in distress or despair. The Leatherhead branch is an independent charity registered with the charity commission and an affiliated branch of the main UK and Irish Samaritans charity.

The Charity offers six main services to the community:

1. Emotional support by telephone, email and online chat from our Centre at 7 Church Road Leatherhead
2. Training, support and guidance at Her Majesty's Prison (HMP), Downview through delivery of the Listener Scheme
3. Emotional wellbeing talks to pupils attending local Schools
4. Talks and visits to local groups in the community
5. Assistance to the wider Samaritans organisation
6. Partnerships with local charities and other organisations

Face-to-face emotional support at the branch was suspended in March 2020 because of the COVID epidemic. Demand for this service had been declining for many years, and the Trustees have decided not to reintroduce it for the time being, though the position is being kept under review.

Our services support the Vision, Mission and Values of Samaritans nationally:

Our Vision

Our vision is that fewer people die by suicide.

To achieve this, we believe Samaritans has a crucial role to play in:

- Reducing the risk factors that make some people more likely to take their own lives.
- Ensuring that people who are at increased risk of suicide are supported.
- Making it less likely that people who do experience suicidal thoughts act on them.
- Reducing the likelihood that people will develop suicidal thoughts.

Our Mission

We're here every day and night of the year for anyone struggling to cope. We make sure people have somewhere to turn and support when they need it most. We work with communities to let people know we're here for them and we campaign to make suicide prevention a priority.

Our Values

Our support services adapt to the changing environment, but the values at the core of our listening service remain constant:

- Listening
- Exploring feelings alleviates distress and helps people to reach a better understanding of their situation and the options open to them.
- Confidentiality

If people feel safe, they are more likely to be open about their feelings.

- Non-judgemental

We want people to be able to talk to us without fear of prejudice or rejection.

- People making their own decisions

We believe that people have the right to find their own solution and that telling people what to do takes responsibility away from them.

- Human contact

Giving people time, undivided attention and empathy meets a fundamental emotional need and reduces distress and despair.

SERVICE DELIVERY

The total number of contacts answered by our volunteers in 2024/25 where callers sought emotional support was 14,044, a small increase on the previous year. We increased the number of phone calls to 13,087, compared to 12,339 in 2024/24, 12,074 in 2022/23 and 11,389 in 2021/22, but the number of emails was reduced from 811 to 582, reflecting changes in the way the national email service is delivered. We responded to 375 webchat calls, about the same as the previous year.

Maintaining the safety of our callers, our volunteers and their families remained our top priority.

Since the pandemic we have been able to increase our numbers of branch volunteers, and at year-end, we had 126. We were able to continue recruitment and training of new volunteers throughout the year, with over twenty new volunteers successfully completing their initial training during the year. We take part in local recruitment events and are targeting specific groups to increase awareness of the opportunities.

We have a continuing programme of training and development for experienced volunteers to ensure the continuing quality of our service. This included peer mentoring, policy update events, and contributions from external speakers. We encourage volunteers to undertake specialist training to answer webchat calls and training to offer emotional support when this is sought at local events outside of our branch.

We maintain contact with local secondary schools and have been able to speak to a number of pupil groups about our work. We continue our efforts to develop sustainable links with schools in our area.

A team of Samaritans from the branch continues to provide support and training for prisoners at HMP Downview who are trained as Listeners to provide a 24-hour Samaritans service to their fellow prisoners.

Last year we participated in many local and national events aimed at raising awareness of Samaritans. Teams of volunteers distributed Samaritans branded items and leaflets at local railway stations on "Brew Monday" in January, a Wellbeing Wonderland event at a local school, a local concert, events at Epsom and Ashted Libraries, the Love Me Love My Mind Festival in Epsom and Mindfest in Dorking. We have participated in several local village fetes and given talks to groups ranging from Unilever to local Women's Institutes, while on World Suicide Prevention Day we were both at Epsom Racecourse and at an event organised by Mindshare. Our programme to engage the local community continues to develop and expand.

Our thanks go to all our branch volunteers for the time and care that they have committed to the well-being of our callers and fellow volunteers.

FINANCIAL REVIEW

We have benefitted in the past from some generous donations, which allowed us to build up our reserves and invest in improvements to our building and arrangements for our volunteers. Although there have been fluctuations in income over the last three years, and some significant increases in costs, renewed efforts at fund-raising have allowed us to rebuild our reserves to ensure they remain above the minimum (12 months costs) specified in our Financial Policy.

We are particularly grateful to those who attended our very successful Quiz Night in 2024, and to those volunteers and their families who have raised significant funds in sponsored events. We are also grateful to those bodies who have made generous grants available, in particular Stones Throw Business Solutions and Mole Valley District Council.

We remain relatively secure financially, but like other charities, need to ensure that much effort is put into raising sufficient funds to cover our costs. The Trustees are determined to continue and increase these efforts in 2025/6 and future years, and to maintain reserves at the higher end of our target range.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The charity is controlled by its governing document, a deed of trust, and constitutes an unincorporated charity.

Samaritans of Leatherhead, Epsom &
Dorking

Report of the Trustees
for the Year Ended 31 March 2025

Trustees are elected annually by the Charity's membership, and work within a framework of policies for branches developed by Samaritans nationally. Policies developed specifically for the branch include a policy that the Treasurer should provide Trustees with regular reports on the charity's reserves, with the aim that these should fall between a minimum of one and a maximum of two year's running costs.

FINANCIAL REVIEW

Financial Report

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STRUCTURE, GOVERNANCE AND MANAGEMENT

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Charity number

1170460

Principal address

7 Church Road
Leatherhead
Surrey
KT22 8AT

Trustees

J Tullett
C Dixon
K Wastell (resigned 1.1.25)
S Fox
D Millar (resigned 3.10.24)
S Walsom
C Boon
G Cooper
S M Endean (resigned 22.7.24)
T Padden-Evans (resigned 23.4.24)
K Valentine (appointed 3.10.24)
M Hammick (appointed 1.1.25)
G Grace (appointed 28.1.25)
C Duke

Independent Examiner

Kate Haynes
Kate Haynes Ltd
129 Woodlands Road
Little Bookham
Leatherhead
Surrey
KT23 4HN

Approved by order of the board of trustees on and signed on its behalf by:

.....
M Hammick - Trustee

Independent Examiner's Report to the Trustees of
Samaritans of Leatherhead, Epsom &
Dorking

Independent examiner's report to the trustees of Samaritans of Leatherhead, Epsom & Dorking

I report to the charity trustees on my examination of the accounts of Samaritans of Leatherhead, Epsom & Dorking (the Trust) for the year ended 31 March 2025.

Responsibilities and basis of report

As the charity trustees of the Trust you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the Trust's accounts carried out under Section 145 of the Act and in carrying out my examination I have followed all applicable Directions given by the Charity Commission under Section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the Trust as required by Section 130 of the Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Kate Haynes

Date:

Samaritans of Leatherhead, Epsom &
Dorking

Statement of Financial Activities
for the Year Ended 31 March 2025

	Notes	Unrestricted funds £	Restricted funds £	31.3.25 Total funds £	31.3.24 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	38,833	5,546	44,379	16,587
Investment income	3	<u>161</u>	<u>-</u>	<u>161</u>	<u>148</u>
Total		<u>38,994</u>	<u>5,546</u>	<u>44,540</u>	<u>16,735</u>
 EXPENDITURE ON					
Charitable activities					
Support costs		<u>21,727</u>	<u>-</u>	<u>21,727</u>	<u>26,111</u>
 NET INCOME/(EXPENDITURE)		17,267	5,546	22,813	(9,376)
 RECONCILIATION OF FUNDS					
Total funds brought forward		<u>478,058</u>	<u>-</u>	<u>478,058</u>	<u>487,434</u>
 TOTAL FUNDS CARRIED FORWARD		<u><u>495,325</u></u>	<u><u>5,546</u></u>	<u><u>500,871</u></u>	<u><u>478,058</u></u>

The notes form part of these financial statements

Samaritans of Leatherhead, Epsom &
Dorking

Balance Sheet
31 March 2025

	Notes	Unrestricted funds £	Restricted funds £	31.3.25 Total funds £	31.3.24 Total funds £
FIXED ASSETS					
Tangible assets	6	462,464	-	462,464	462,464
CURRENT ASSETS					
Debtors: amounts falling due within one year	7	717	-	717	-
Cash at bank		<u>33,629</u>	<u>5,546</u>	<u>39,175</u>	<u>16,282</u>
		34,346	5,546	39,892	16,282
CREDITORS					
Amounts falling due within one year	8	(1,485)	-	(1,485)	(688)
NET CURRENT ASSETS		<u>32,861</u>	<u>5,546</u>	<u>38,407</u>	<u>15,594</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		<u>495,325</u>	<u>5,546</u>	<u>500,871</u>	<u>478,058</u>
NET ASSETS		<u>495,325</u>	<u>5,546</u>	<u>500,871</u>	<u>478,058</u>
FUNDS	9				
Unrestricted funds				495,325	478,058
Restricted funds				<u>5,546</u>	<u>-</u>
TOTAL FUNDS				<u>500,871</u>	<u>478,058</u>

The financial statements were approved by the Board of Trustees and authorised for issue on and were signed on its behalf by:

.....
M Hammick - Trustee

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charity, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Charities Act 2011. The financial statements have been prepared under the historical cost convention.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure. It is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Taxation

The charity is exempt from tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

2. DONATIONS AND LEGACIES

	31.3.25	31.3.24
	£	£
Gifts	1	-
Donations	42,339	14,548
Listener Scheme Funding	<u>2,039</u>	<u>2,039</u>
	<u>44,379</u>	<u>16,587</u>

3. INVESTMENT INCOME

	31.3.25	31.3.24
	£	£
Deposit account interest	<u>161</u>	<u>148</u>

4. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2025 nor for the year ended 31 March 2024.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2025 nor for the year ended 31 March 2024.

5. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted funds £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	14,548	2,039	16,587
Investment income	<u>148</u>	<u>-</u>	<u>148</u>
Total	<u>14,696</u>	<u>2,039</u>	<u>16,735</u>
EXPENDITURE ON			
Charitable activities			
Support costs	<u>24,072</u>	<u>2,039</u>	<u>26,111</u>
NET INCOME/(EXPENDITURE)	(9,376)	-	(9,376)
RECONCILIATION OF FUNDS			
Total funds brought forward	<u>487,434</u>	<u>-</u>	<u>487,434</u>
TOTAL FUNDS CARRIED FORWARD	<u>478,058</u>	<u>-</u>	<u>478,058</u>

6. TANGIBLE FIXED ASSETS

	Freehold property £
COST	
At 1 April 2024 and 31 March 2025	<u>462,464</u>
NET BOOK VALUE	
At 31 March 2025	<u>462,464</u>
At 31 March 2024	<u>462,464</u>

7. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.25 £	31.3.24 £
Other debtors	<u>717</u>	<u>-</u>

8. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.25 £	31.3.24 £
Other creditors	<u>1,485</u>	<u>688</u>

9. MOVEMENT IN FUNDS

	At 1.4.24 £	Net movement in funds £	At 31.3.25 £
Unrestricted funds			
General fund	478,058	17,267	495,325
Restricted funds			
Disabled access	-	5,546	5,546
TOTAL FUNDS	<u>478,058</u>	<u>22,813</u>	<u>500,871</u>

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	38,994	(21,727)	17,267
Restricted funds			
Disabled access	5,546	-	5,546
TOTAL FUNDS	<u>44,540</u>	<u>(21,727)</u>	<u>22,813</u>

Comparatives for movement in funds

	At 1.4.23 £	Net movement in funds £	At 31.3.24 £
Unrestricted funds			
General fund	487,434	(9,376)	478,058
TOTAL FUNDS	<u>487,434</u>	<u>(9,376)</u>	<u>478,058</u>

9. MOVEMENT IN FUNDS - continued

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	14,696	(24,072)	(9,376)
Restricted funds			
Listener Scheme Funding	2,039	(2,039)	-
	<u> </u>	<u> </u>	<u> </u>
TOTAL FUNDS	<u>16,735</u>	<u>(26,111)</u>	<u>(9,376)</u>

A current year 12 months and prior year 12 months combined position is as follows:

	At 1.4.23 £	Net movement in funds £	At 31.3.25 £
Unrestricted funds			
General fund	487,434	7,891	495,325
Restricted funds			
Disabled access	-	5,546	5,546
	<u> </u>	<u> </u>	<u> </u>
TOTAL FUNDS	<u>487,434</u>	<u>13,437</u>	<u>500,871</u>

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	53,690	(45,799)	7,891
Restricted funds			
Listener Scheme Funding	2,039	(2,039)	-
Disabled access	<u>5,546</u>	<u>-</u>	<u>5,546</u>
	<u>7,585</u>	<u>(2,039)</u>	<u>5,546</u>
TOTAL FUNDS	<u>61,275</u>	<u>(47,838)</u>	<u>13,437</u>

10. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2025.

Samaritans of Leatherhead, Epsom &
Dorking

Detailed Statement of Financial Activities
for the Year Ended 31 March 2025

	31.3.25 £	31.3.24 £
INCOME AND ENDOWMENTS		
Donations and legacies		
Gifts	1	-
Donations	42,339	14,548
Listener Scheme Funding	<u>2,039</u>	<u>2,039</u>
	44,379	16,587
Investment income		
Deposit account interest	<u>161</u>	<u>148</u>
Total incoming resources	44,540	16,735
EXPENDITURE		
Support costs		
Other		
Rates	998	1,024
Water Light and heat	1,787	3,688
Telephone	1,036	3,080
Postage and stationery	-	48
Volunteer care and travel costs	8,971	3,252
Outreach expenses	-	2,039
Advertising and publicity	435	684
Directors' operating expenses	790	-
Branch affiliation fee/NBC	1,592	451
Computer costs	174	444
Repairs and Renewals	1,114	2,313
house keeping	2,925	2,353
Insurance	1,746	3,263
Legal costs	-	35
Hire of facilities	159	237
CCTV	<u>-</u>	<u>3,200</u>
	<u>21,727</u>	<u>26,111</u>
Total resources expended	<u>21,727</u>	<u>26,111</u>
Net income/(expenditure)	<u><u>22,813</u></u>	<u><u>(9,376)</u></u>

Samaritans of Leatherhead, Epsom and Dorking

England & Wales - Charity number 1170460

Accounts

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Samaritans of Leatherhead, Epsom & Dorking

Report of the Trustees
for the Year Ended 31 March 2024

The trustees present their report with the financial statements of the charity for the year ended 31 March 2024. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

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The Charity offers six main services to the community:

1. Emotional support by telephone, email, online chat or in person from our Centre at 7 Church Road Leatherhead
2. Training, support and guidance at Her Majesty's Prison (HMP), Downview through delivery of the Listener Scheme
3. Emotional wellbeing talks to pupils attending local Schools
4. Talks and visits to local groups in the community
5. Assistance to the wider Samaritans organisation
6. Partnerships with local organisations including Surrey & Borders NHS, Surrey CC and Surrey police

Face-to-face emotional support at the branch was suspended in March 2020 because of the COVID epidemic. Demand for this service has been declining for many years, and the Trustees have decided not to reintroduce it for the time being, though the position is being kept under review.

Our services support the Vision, Mission and Values of Samaritans nationally:

Our Vision

Our vision is that fewer people die by suicide.

To achieve this, we believe Samaritans has a crucial role to play in:

Reducing the risk factors that make some people more likely to take their own lives.

Ensuring that people who are at increased risk of suicide are supported.

Making it less likely that people who do experience suicidal thoughts act on them.

Reducing the likelihood that people will develop suicidal thoughts.

Our Mission

We're here every day and night of the year for anyone struggling to cope. We make sure people have somewhere to turn and support when they need it most. We work with communities to let people know we're here for them and we campaign to make suicide prevention a priority.

Our Values

Our support services adapt to the changing environment, but the values at the core of our listening service remain constant:

Listening

Exploring feelings alleviates distress and helps people to reach a better understanding of their situation and the options open to them.

Confidentiality

If people feel safe, they are more likely to be open about their feelings.

Non-judgemental

We want people to be able to talk to us without fear of prejudice or rejection. People making their own decisions wherever possible

People making their own decisions

Samaritans of Leatherhead, Epsom & Dorking

Report of the Trustees
for the Year Ended 31 March 2024

We believe that people have the right to find their own solution and that telling people what to do takes responsibility away from them.

Human contact

Giving people time, undivided attention and empathy meets a fundamental emotional need and reduces distress and despair.

SERVICE DELIVERY

The total number of contacts answered by our volunteers in 2023/24 where callers sought emotional support was 13,529, a figure very similar to the previous year. We increased the number of phone calls to 12,339, compared to 12,074 in 2023/4 and 11,389 in 2021/22, but the number of emails was reduced from 1,386 to 811, reflecting changes in the way the national email service is delivered. Although our webchat service is still being piloted after its introduction in 2020/21, we were able to increase the numbers of support calls from 118 to 378.

Maintaining the safety of our callers, our volunteers and their families remained our top priority.

At year-end, we had 119 branch volunteers. Although slightly fewer than 2022, this figure still represents a substantial increase of 15-20% on numbers which were typical before the pandemic. The number of those leaving the branch has fallen, and fewer have been seeking to take significant periods of absence.

We were able to continue recruitment and training of new volunteers throughout the year, though there has been some reduction in applications and in those progressing to training over the last year, more obviously from early 2023. We are taking part in local recruitment events and targeting specific groups to increase awareness of the opportunities.

We have a continuing programme of training and development for existing volunteers to ensure the continuing quality of our service. We are very grateful for the contributions from a number of external speakers.

Awareness packs designed to encourage those in need to call us and also to improve recruitment have been distributed to over forty Churches, Community Hubs, Sports Clubs, School Staff Rooms, GP surgeries and others. This continues and has presented opportunities to extend our outreach services in partnership with other local organisations.

We maintain contact with local secondary schools, and have been able to speak to a number of pupil groups about our work. We continue our efforts to develop sustainable links with schools in our area.

A team of Samaritans from the branch continues to provide support and training for prisoners at HMP Downview who are trained as Listeners to provide a 24 hour Samaritans service to their fellow prisoners.

Last year we were also able to participate in numerous local and national events. Teams of our volunteers were available, for example, on Epsom and Leatherhead stations on "Brew Monday" in January, in events at Epsom and Ashted Libraries and at the Love Me Love My Mind Festival in Epsom and Mindfest in Dorking. We have participated in several local village fetes and given talks to groups ranging from Leatherhead Football Club to local Women's Institutes. Our programme to engage the local community continues to develop and expand.

Our thanks go to all our branch volunteers for the time and care that they have committed to the well-being of our callers and fellow volunteers.

FINANCIAL REVIEW

Financial Report

We have benefitted in the past from some generous donations, which allowed us to build up our reserves and invest in improvements to our building and arrangements for our volunteers. But there has been a drop in income over the last two years, and some significant increases in costs.

We remain relatively secure financially, but like other charities, need to ensure that much effort is put into raising sufficient funds to cover our costs. The Trustees are determined to continue these efforts in 2024/5 and future years.

Samaritans of Leatherhead, Epsom &
Dorking

Report of the Trustees
for the Year Ended 31 March 2024

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The charity is controlled by its governing document, a deed of trust, and constitutes an unincorporated charity.

Trustees are elected annually by the Charity's membership, and work within a framework of policies for branches developed by Samaritans nationally. Policies developed specifically for the branch include a policy that the Treasurer should provide Trustees with regular reports on the charity's reserves, with the aim that these should fall between a minimum of one and a maximum of two year's running costs.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Charity number

1170460

Principal address

7 Church Road
Leatherhead
Surrey
KT22 8AT

Trustees

K Haynes
J Tullett
C Dixon
A Harrison (resigned 14.9.23)
K Wastell
S Fox
D Millar
S Walsom
C Boon
G Cooper (appointed 23.1.24)
S M Endean (appointed 14.9.23)
T Padden-Evans (appointed 14.9.23)

Independent Examiner

Paul Tiller
Kate Haynes Ltd
129 Woodlands Road
Little Bookham
Leatherhead
Surrey
KT23 4HN

Approved by order of the board of trustees on and signed on its behalf by:

.....

K Wastell - Trustee

Independent Examiner's Report to the Trustees of
Samaritans of Leatherhead, Epsom &
Dorking

Independent examiner's report to the trustees of Samaritans of Leatherhead, Epsom & Dorking

I report to the charity trustees on my examination of the accounts of Samaritans of Leatherhead, Epsom & Dorking (the Trust) for the year ended 31 March 2024.

Responsibilities and basis of report

As the charity trustees of the Trust you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the Trust's accounts carried out under Section 145 of the Act and in carrying out my examination I have followed all applicable Directions given by the Charity Commission under Section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the Trust as required by Section 130 of the Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Paul Tiller

Date:

Samaritans of Leatherhead, Epsom &
Dorking

Statement of Financial Activities
for the Year Ended 31 March 2024

	Notes	Unrestricted funds £	Restricted funds £	31.3.24 Total funds £	31.3.23 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	14,548	2,039	16,587	11,532
Investment income	3	<u>148</u>	<u>-</u>	<u>148</u>	<u>63</u>
Total		<u>14,696</u>	<u>2,039</u>	<u>16,735</u>	<u>11,595</u>
 EXPENDITURE ON					
Charitable activities					
Support costs		<u>24,072</u>	<u>2,039</u>	<u>26,111</u>	<u>23,354</u>
 NET INCOME/(EXPENDITURE)		(9,376)	-	(9,376)	(11,759)
 RECONCILIATION OF FUNDS					
Total funds brought forward		<u>487,434</u>	<u>-</u>	<u>487,434</u>	<u>499,193</u>
 TOTAL FUNDS CARRIED FORWARD		<u><u>478,058</u></u>	<u><u>-</u></u>	<u><u>478,058</u></u>	<u><u>487,434</u></u>

The notes form part of these financial statements

Samaritans of Leatherhead, Epsom &
Dorking

Balance Sheet
31 March 2024

	Notes	Unrestricted funds £	Restricted funds £	31.3.24 Total funds £	31.3.23 Total funds £
FIXED ASSETS					
Tangible assets	6	462,464	-	462,464	462,464
CURRENT ASSETS					
Debtors: amounts falling due within one year	7	-	-	-	2,190
Cash at bank		<u>16,282</u>	<u>-</u>	<u>16,282</u>	<u>24,059</u>
		16,282	-	16,282	26,249
CREDITORS					
Amounts falling due within one year	8	(688)	-	(688)	(1,279)
NET CURRENT ASSETS		<u>15,594</u>	<u>-</u>	<u>15,594</u>	<u>24,970</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		<u>478,058</u>	<u>-</u>	<u>478,058</u>	<u>487,434</u>
NET ASSETS		<u>478,058</u>	<u>-</u>	<u>478,058</u>	<u>487,434</u>
FUNDS	9				
Unrestricted funds				<u>478,058</u>	<u>487,434</u>
TOTAL FUNDS				<u>478,058</u>	<u>487,434</u>

The financial statements were approved by the Board of Trustees and authorised for issue on
and were signed on its behalf by:

.....
K Wastell - Trustee

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charity, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Charities Act 2011. The financial statements have been prepared under the historical cost convention.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure. It is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Taxation

The charity is exempt from tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

2. DONATIONS AND LEGACIES

	31.3.24	31.3.23
	£	£
Donations	14,548	9,342
Listener Scheme Funding	<u>2,039</u>	<u>2,190</u>
	<u>16,587</u>	<u>11,532</u>

Notes to the Financial Statements - continued
for the Year Ended 31 March 2024

3. INVESTMENT INCOME

	31.3.24	31.3.23
	£	£
Deposit account interest	<u>148</u>	<u>63</u>

4. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2024 nor for the year ended 31 March 2023.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2024 nor for the year ended 31 March 2023.

5. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted funds £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	9,342	2,190	11,532
Investment income	<u>63</u>	<u>-</u>	<u>63</u>
Total	<u>9,405</u>	<u>2,190</u>	<u>11,595</u>
 EXPENDITURE ON			
Charitable activities			
Support costs	<u>21,164</u>	<u>2,190</u>	<u>23,354</u>
 NET INCOME/(EXPENDITURE)	(11,759)	-	(11,759)
 RECONCILIATION OF FUNDS			
Total funds brought forward	<u>499,193</u>	<u>-</u>	<u>499,193</u>
 TOTAL FUNDS CARRIED FORWARD	<u>487,434</u>	<u>-</u>	<u>487,434</u>

6. TANGIBLE FIXED ASSETS

	Freehold property £
COST	
At 1 April 2023 and 31 March 2024	<u>462,464</u>
NET BOOK VALUE	
At 31 March 2024	<u>462,464</u>
At 31 March 2023	<u>462,464</u>

7. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.24 £	31.3.23 £
Other debtors	<u>-</u>	<u>2,190</u>

8. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.24 £	31.3.23 £
Other creditors	<u>688</u>	<u>1,279</u>

9. MOVEMENT IN FUNDS

	At 1.4.23 £	Net movement in funds £	At 31.3.24 £
Unrestricted funds			
General fund	487,434	(9,376)	478,058
	<u>487,434</u>	<u>(9,376)</u>	<u>478,058</u>
TOTAL FUNDS			
	<u>487,434</u>	<u>(9,376)</u>	<u>478,058</u>

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	14,696	(24,072)	(9,376)
Restricted funds			
Listener Scheme Funding	2,039	(2,039)	-
	<u>16,735</u>	<u>(26,111)</u>	<u>(9,376)</u>
TOTAL FUNDS			
	<u>16,735</u>	<u>(26,111)</u>	<u>(9,376)</u>

Notes to the Financial Statements - continued
for the Year Ended 31 March 2024

9. MOVEMENT IN FUNDS - continued

Comparatives for movement in funds

	At 1.4.22 £	Net movement in funds £	At 31.3.23 £
Unrestricted funds			
General fund	499,193	(11,759)	487,434
TOTAL FUNDS	<u>499,193</u>	<u>(11,759)</u>	<u>487,434</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	9,405	(21,164)	(11,759)
Restricted funds			
Listener Scheme Funding	2,190	(2,190)	-
TOTAL FUNDS	<u>11,595</u>	<u>(23,354)</u>	<u>(11,759)</u>

A current year 12 months and prior year 12 months combined position is as follows:

	At 1.4.22 £	Net movement in funds £	At 31.3.24 £
Unrestricted funds			
General fund	499,193	(21,135)	478,058
TOTAL FUNDS	<u>499,193</u>	<u>(21,135)</u>	<u>478,058</u>

9. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	24,101	(45,236)	(21,135)
Restricted funds			
Listener Scheme Funding	4,229	(4,229)	-
	_____	_____	_____
TOTAL FUNDS	<u><u>28,330</u></u>	<u><u>(49,465)</u></u>	<u><u>(21,135)</u></u>

10. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2024.

Samaritans of Leatherhead, Epsom &
Dorking

Detailed Statement of Financial Activities
for the Year Ended 31 March 2024

	31.3.24 £	31.3.23 £
INCOME AND ENDOWMENTS		
Donations and legacies		
Donations	14,548	9,342
Listener Scheme Funding	<u>2,039</u>	<u>2,190</u>
	16,587	11,532
Investment income		
Deposit account interest	<u>148</u>	<u>63</u>
Total incoming resources	16,735	11,595
EXPENDITURE		
Support costs		
Other		
Rates and water	1,024	1,168
Light and heat	3,688	2,623
Telephone	3,080	3,485
Postage and stationery	48	201
Volunteer training and support costs	9	203
Volunteer care and travel costs	3,243	3,468
Outreach expenses	2,039	2,190
Advertising and publicity	684	762
Branch affiliation fee/BREF	451	376
Computer costs	444	822
Repairs and Renewals	2,313	6,103
house keeping	2,353	1,829
Insurance	3,263	-
Legal costs	35	35
Hire of facilities	237	89
CCTV	<u>3,200</u>	<u>-</u>
	<u>26,111</u>	<u>23,354</u>
Total resources expended	<u>26,111</u>	<u>23,354</u>
Net expenditure	<u>(9,376)</u>	<u>(11,759)</u>

Accounts

REGISTERED CHARITY NUMBER: 1170460

Report of the Trustees and
Unaudited Financial Statements for the Year Ended 31 March 2023
for
Samaritans of Leatherhead, Epsom &
Dorking

Samaritans of Leatherhead, Epsom &
Dorking

Contents of the Financial Statements
for the Year Ended 31 March 2023

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Balance Sheet	6
Notes to the Financial Statements	7 to 11
Detailed Statement of Financial Activities	12

Samaritans of Leatherhead, Epsom & Dorking

Report of the Trustees
for the Year Ended 31 March 2023

Samaritans of Leatherhead, Epsom & Dorking is one of over 200 Samaritans branches across the UK that provide confidential emotional support to those in distress or despair. The Leatherhead branch is an independent charity registered with the charity commission and an affiliated branch of the main UK and Irish Samaritans charity.

The Charity offers six main services to the community:

1. Emotional support by telephone, email, online chat or in person from our Centre at 7 Church Road Leatherhead
2. Training, support and guidance at Her Majesty's Prison (HMP), Downview through delivery of the Listener Scheme
3. Emotional wellbeing talks to pupils attending local Schools
4. Talks and visits to local groups in the community
5. Assistance to the wider Samaritans organisation
6. Partnerships with local organisations including Surrey & Borders NHS, Surrey CC and Surrey police

Because of the need to protect against Covid transmission, services involving face-to-face meetings with the public were suspended in March 2020. They have now re-introduced, with the exception of face-to-face emotional support at the branch. Demand for this service has been declining for many years, and the Trustees have decided not to reintroduce it for the time being, though the position will be kept under review.

Our services support Samaritans' Vision, Mission and Values:

Our Vision

Our vision is that fewer people die by suicide.

To achieve this, we believe Samaritans has a crucial role to play in:

- Reducing the risk factors that make some people more likely to take their own lives.
- Ensuring that people who are at increased risk of suicide are supported.
- Making it less likely that people who do experience suicidal thoughts act on them.
- Reducing the likelihood that people will develop suicidal thoughts.

Our Mission

We're here every day and night of the year for anyone struggling to cope. We make sure people have somewhere to turn and support when they need it most. We work with communities to let people know we're here for them and we campaign to make suicide prevention a priority.

Our Values

Our support services adapt to the changing environment, but the values at the core of our listening service remain constant:

Listening

Exploring feelings alleviates distress and helps people to reach a better understanding of their situation and the options open to them.

Confidentiality

If people feel safe, they are more likely to be open about their feelings.

Non-judgemental

We want people to be able to talk to us without fear of prejudice or rejection. People making their own decisions wherever possible. We believe that people have the right to find their own solution and that telling people what to do takes responsibility away from them.

Human contact

Giving people time, undivided attention and empathy meets a fundamental emotional need and reduces distress and despair.

SERVICE DELIVERY

The total number of contacts answered by our volunteers in 2022/23 where callers sought emotional support was 13,578, a figure very similar to the previous year. We increased the number of phone calls to 12,074, compared to 11,389 in 2021/22, but the number of emails was reduced from 2,175 to 1,386, reflecting some changes in the way the national email service is delivered. Our webchat service is still being piloted after its introduction in 2020/21, and we responded to 118 requests for support by this means.

Maintaining the safety of our callers, our volunteers and their families remained our top priority.

At year-end, we had 119 branch volunteers. Although slightly fewer than 2022, this figure still represents a substantial increase of 15-20% on numbers which were typical before the pandemic. The number of those leaving the branch has fallen, and fewer have been seeking to take significant periods of absence.

We were able to continue recruitment and training of new volunteers throughout the year, though there has been some reduction in applications and in those progressing to training over the last year, more obviously from early 2023. We are taking part in local recruitment events and targeting specific groups to increase awareness of the opportunities.

We have a continuing programme of training and development for existing volunteers to ensure the continuing quality of our service. We are very grateful for the contributions from a number of external speakers, who have talked to volunteers on subjects ranging from prison to safeguarding.

Awareness packs designed to encourage those in need to call us and also to improve recruitment have been distributed to over 30 Churches, Community Hubs, Sports Clubs, School Staff Rooms, GP surgeries and others. This continues and has presented opportunities to extend our outreach services in partnership with other local organisations.

Following the pandemic, we were able to resume delivering talks to schools in the Spring of 2022, while the Listener service at HMP Downview has now returned to near normal.

Last year we were also able to participate in several local and national events. For example teams of our volunteers were on Epsom and Leatherhead stations on "Brew Monday" in January, and in February we took part in a "Time to Talk" at Epsom Library. We are steadily building up this programme.

Our thanks go to all our branch volunteers for the time and care that they have committed to the well-being of our callers and fellow volunteers

FINANCIAL REPORT

Financially, the charity remains in a relatively healthy position, and we were able to fund several improvements to our building to enhance its environmental sustainability and arrangements for our volunteers. During the year we were extremely fortunate to benefit from a generous donation from Leatherhead Rotary Club. Like other charities, we face significant increases in the costs of services alongside increased difficulty in raising funds. These challenges will require continuing effort in 2023/4.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The charity is controlled by its governing document, a deed of trust, and constitutes an unincorporated charity.

Trustees are elected annually by the Charity's membership, and work within a framework of policies for branches developed by Samaritans nationally. Policies developed specifically for the branch include a policy that the Treasurer should provide Trustees with regular reports on the charity's reserves, with the aim that these should fall between a minimum of one and a maximum of two year's running costs.

Samaritans of Leatherhead, Epsom &
Dorking

Report of the Trustees
for the Year Ended 31 March 2023

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Charity number

1170460

Principal address

7 Church Road
Leatherhead
Surrey
KT22 8AT

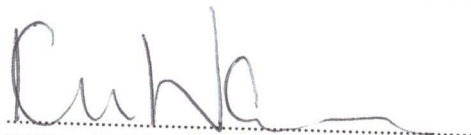
Trustees

V Craig (resigned 14.9.22)
K Haynes
J Tullett
C Dixon
A Harrison
K Wastell
S Fox
D Millar (appointed 14.9.22)
S Walsom (appointed 14.9.22)
C Boon (appointed 14.9.22)

Independent Examiner

Paul Tiller

Approved by order of the board of trustees on 14th September 23 and signed on its behalf by:



K Wastell - Trustee

Independent Examiner's Report to the Trustees of
Samaritans of Leatherhead, Epsom &
Dorking

Independent examiner's report to the trustees of Samaritans of Leatherhead, Epsom & Dorking

I report to the charity trustees on my examination of the accounts of Samaritans of Leatherhead, Epsom & Dorking (the Trust) for the year ended 31 March 2023.

Responsibilities and basis of report

As the charity trustees of the Trust you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the Trust's accounts carried out under Section 145 of the Act and in carrying out my examination I have followed all applicable Directions given by the Charity Commission under Section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the Trust as required by Section 130 of the Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Paul Tiller

P. J. Tiller

Date:

14/9/23

Samaritans of Leatherhead, Epsom & Dorking

Statement of Financial Activities
for the Year Ended 31 March 2023

	Notes	Unrestricted funds £	Restricted funds £	31.3.23 Total funds £	31.3.22 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	9,342	2,190	11,532	32,304
Investment income	3	<u>63</u>	<u>-</u>	<u>63</u>	<u>3</u>
Total		<u>9,405</u>	<u>2,190</u>	<u>11,595</u>	<u>32,307</u>
EXPENDITURE ON					
Raising funds	4	465	-	465	-
Charitable activities					
Support costs		<u>20,699</u>	<u>2,190</u>	<u>22,889</u>	<u>17,821</u>
Total		<u>21,164</u>	<u>2,190</u>	<u>23,354</u>	<u>17,821</u>
NET INCOME/(EXPENDITURE)		(11,759)	-	(11,759)	14,486
RECONCILIATION OF FUNDS					
Total funds brought forward		<u>499,193</u>	<u>-</u>	<u>499,193</u>	<u>484,707</u>
TOTAL FUNDS CARRIED FORWARD		<u><u>487,434</u></u>	<u><u>-</u></u>	<u><u>487,434</u></u>	<u><u>499,193</u></u>

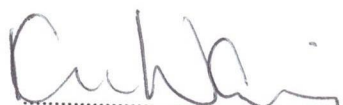
The notes form part of these financial statements

Samaritans of Leatherhead, Epsom & Dorking

Balance Sheet
31 March 2023

	Notes	Unrestricted funds £	Restricted funds £	31.3.23 Total funds £	31.3.22 Total funds £
FIXED ASSETS					
Tangible assets	7	462,464	-	462,464	462,464
CURRENT ASSETS					
Debtors: amounts falling due within one year	8	2,190	-	2,190	-
Cash at bank		<u>24,059</u>	<u>-</u>	<u>24,059</u>	<u>38,936</u>
		26,249	-	26,249	38,936
CREDITORS					
Amounts falling due within one year	9	(1,279)	-	(1,279)	(2,207)
NET CURRENT ASSETS		<u>24,970</u>	<u>-</u>	<u>24,970</u>	<u>36,729</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		<u>487,434</u>	<u>-</u>	<u>487,434</u>	<u>499,193</u>
NET ASSETS		<u>487,434</u>	<u>-</u>	<u>487,434</u>	<u>499,193</u>
FUNDS	10				
Unrestricted funds				<u>487,434</u>	<u>499,193</u>
TOTAL FUNDS				<u>487,434</u>	<u>499,193</u>

The financial statements were approved by the Board of Trustees and authorised for issue on 14/9/23 and were signed on its behalf by:


K Wastell - Trustee

The notes form part of these financial statements

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charity, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Charities Act 2011. The financial statements have been prepared under the historical cost convention.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure. It is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Taxation

The charity is exempt from tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

2. DONATIONS AND LEGACIES

	31.3.23	31.3.22
Donations	£	£
Listener Scheme Funding	9,342	29,539
	<u>2,190</u>	<u>2,765</u>
	<u>11,532</u>	<u>32,304</u>

3. INVESTMENT INCOME

	31.3.23	31.3.22
Deposit account interest	£	£
	<u>63</u>	<u>3</u>

4. RAISING FUNDS

Refurbishment of duty room

	31.3.23	31.3.22
Support costs	£	£
	<u>465</u>	<u>-</u>

5. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2023 nor for the year ended 31 March 2022.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2023 nor for the year ended 31 March 2022.

6. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted funds £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	30,897	1,407	32,304
Investment income	<u>3</u>	<u>-</u>	<u>3</u>
Total	<u>30,900</u>	<u>1,407</u>	<u>32,307</u>
EXPENDITURE ON			
Charitable activities			
Support costs	<u>13,017</u>	<u>4,804</u>	<u>17,821</u>
NET INCOME/(EXPENDITURE)	17,883	(3,397)	14,486
RECONCILIATION OF FUNDS			
Total funds brought forward	481,310	3,397	484,707
TOTAL FUNDS CARRIED FORWARD	<u>499,193</u>	<u>-</u>	<u>499,193</u>

7. TANGIBLE FIXED ASSETS

	Freehold property £
COST	
At 1 April 2022 and 31 March 2023	<u>462,464</u>
NET BOOK VALUE	
At 31 March 2023	<u>462,464</u>
At 31 March 2022	<u>462,464</u>

8. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.23	31.3.22
Other debtors	£	£
	<u>2,190</u>	<u>-</u>

9. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.23	31.3.22
Other creditors	£	£
	<u>1,279</u>	<u>2,207</u>

10. MOVEMENT IN FUNDS

	At 1.4.22	Net movement in funds	At 31.3.23
Unrestricted funds	£	£	£
General fund	499,193	(11,759)	487,434
TOTAL FUNDS	<u>499,193</u>	<u>(11,759)</u>	<u>487,434</u>

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	9,405	(21,164)	(11,759)
Restricted funds			
Listener Scheme Funding	2,190	(2,190)	-
TOTAL FUNDS	<u>11,595</u>	<u>(23,354)</u>	<u>(11,759)</u>

Notes to the Financial Statements - continued
for the Year Ended 31 March 2023

10. MOVEMENT IN FUNDS - continued

Comparatives for movement in funds

	At 1.4.21 £	Net movement in funds £	At 31.3.22 £
Unrestricted funds			
General fund	481,310	17,883	499,193
Restricted funds			
Pears grant	3,397	(3,397)	-
TOTAL FUNDS	<u>484,707</u>	<u>14,486</u>	<u>499,193</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	30,900	(13,017)	17,883
Restricted funds			
Listener Scheme Funding	1,407	(1,407)	-
Pears grant	-	(3,397)	(3,397)
TOTAL FUNDS	<u>1,407</u>	<u>(4,804)</u>	<u>(3,397)</u>
	<u>32,307</u>	<u>(17,821)</u>	<u>14,486</u>

A current year 12 months and prior year 12 months combined position is as follows:

	At 1.4.21 £	Net movement in funds £	At 31.3.23 £
Unrestricted funds			
General fund	481,310	6,124	487,434
Restricted funds			
Pears grant	3,397	(3,397)	-
TOTAL FUNDS	<u>484,707</u>	<u>2,727</u>	<u>487,434</u>

10. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	40,305	(34,181)	6,124
Restricted funds			
Listener Scheme Funding	3,597	(3,597)	-
Pears grant	-	(3,397)	(3,397)
	<u>3,597</u>	<u>(6,994)</u>	<u>(3,397)</u>
TOTAL FUNDS	<u>43,902</u>	<u>(41,175)</u>	<u>2,727</u>

11. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2023.

Samaritans of Leatherhead, Epsom & Dorking

Detailed Statement of Financial Activities
for the Year Ended 31 March 2023

	31.3.23 £	31.3.22 £
INCOME AND ENDOWMENTS		
Donations and legacies		
Donations		
Listener Scheme Funding	9,342	29,539
	<u>2,190</u>	<u>2,765</u>
	11,532	32,304
Investment income		
Deposit account interest		
	<u>63</u>	<u>3</u>
Total incoming resources	11,595	32,307
EXPENDITURE		
Support costs		
Other		
Rates and water	1,168	640
Light and heat	2,623	1,273
Telephone	3,485	478
Postage and stationery	201	203
Volunteer training and support costs	203	130
Volunteer care and travel costs	3,468	1,457
Outreach expenses	2,190	1,407
Advertising and publicity	762	-
Branch affiliation fee/BREF	376	2,121
Computer software	822	-
Bank charges	-	133
Repairs and Renewals	6,103	1,810
house keeping	<u>1,829</u>	<u>1,577</u>
Insurance	-	2,695
Legal costs	35	-
Costs covered by Pears grant	-	3,397
Hire of facilities	<u>89</u>	<u>500</u>
	<u>23,354</u>	<u>17,821</u>
Total resources expended	<u>23,354</u>	<u>17,821</u>
Net (expenditure)/income	<u>(11,759)</u>	<u>14,486</u>

This page does not form part of the statutory financial statements

Samaritans of Leatherhead, Epsom and Dorking

England & Wales - Charity number 1170460

Accounts

REGISTERED CHARITY NUMBER: 1170460

Report of the Trustees and
Unaudited Financial Statements for the Year Ended 31 March 2022
for
Samaritans of Leatherhead, Epsom &
Dorking

Samaritans of Leatherhead, Epsom &
Dorking

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for the Year Ended 31 March 2022

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Samaritans of Leatherhead, Epsom & Dorking

Report of the Trustees
for the Year Ended 31 March 2022

Samaritans of Leatherhead, Epsom & Dorking is one of over 200 Samaritans branches across the UK that provide confidential emotional support to those in distress or despair. The Leatherhead branch is an independent charity registered with the charity commission and an affiliated branch of the main UK and Irish Samaritans charity.

The Charity offers six main services to the community:

1. Emotional support by telephone, email, online chat or in person from our Centre at 7 Church Road Leatherhead
2. Training, support and guidance at Her Majesty's Prison (HMP), Downview through delivery of the Listener Scheme
3. Emotional wellbeing talks to pupils attending local Schools
4. Talks and visits to local groups in the community
5. Assistance to the wider Samaritans organisation
6. Partnerships with local organisations including Surrey & Borders NHS, Surrey CC and Surrey police

Because of the need to protect against Covid transmission, services involving face-to-face meetings with the public were suspended in March 2020. They are now being gradually re-introduced.

Our services support Samaritans' Vision, Mission and Values:

Our Vision

Our vision is that fewer people die by suicide.

To achieve this, we believe Samaritans has a crucial role to play in:

"Reducing the risk factors that make some people more likely to take their own lives.

"Ensuring that people who are at increased risk of suicide are supported.

"Making it less likely that people who do experience suicidal thoughts act on them.

"Reducing the likelihood that people will develop suicidal thoughts.

Our Mission

We're here every day and night of the year for anyone struggling to cope. We make sure people have somewhere to turn and support when they need it most. We work with communities to let people know we're here for them and we campaign to make suicide prevention a priority.

Our Values

Our support services adapt to the changing environment, but the values at the core of our listening service remain constant:

Listening

Exploring feelings alleviates distress and helps people to reach a better understanding of their situation and the options open to them.

Confidentiality

If people feel safe, they are more likely to be open about their feelings.

Non-judgemental

We want people to be able to talk to us without fear of prejudice or rejection. People making their own decisions wherever possible

People making their own decisions

We believe it that people have the right to find their own solution and that telling people what to do takes responsibility away from them.

Human contact

Giving people time, undivided attention and empathy meets a fundamental emotional need and reduces distress and despair.

SERVICE DELIVERY

Our services during the last past financial year continued to take into account the effects of the Covid-19 pandemic on our callers, our volunteers and our outreach services, though we were able to ease many of the restrictions as the year progressed. Maintaining the safety of our callers, our volunteers and their families remained our top priority.

Report of the Trustees
for the Year Ended 31 March 2022

Despite COVID, we were able to continue recruitment and training of new volunteers throughout the year, though not at the rate experienced in the previous year. Some of our more longstanding volunteers who had had to isolate during the pandemic decided not to return, and at year-end, we had 122 branch volunteers. Although fewer than 2021, this figure still represents an increase on those we experienced before that unusual year.

The total number of contacts answered by our volunteers in 2021/22 where callers sought emotional support was 13,680 of which 11,389 were phone calls, 2175 were emails and 116 were by webchat. We responded to more phone calls than in previous years, but the number of emails was less. Our webchat service is still being piloted after its introduction in 2020/21.

Our outreach services had to be suspended during lockdown, but we were able to start delivering talks to schools again in the Spring of 2022, while the Listener service at HMP Downview has now returned to near normal. Last year we were also able to participate in several national events, for example a team of our volunteers was on Epsom station on "Brew Monday" in January.

Our thanks go to all our branch volunteers for the time and care that they have committed to the well-being of our callers and fellow volunteers.

FINANCIAL REPORT

Financially, the charity is in a healthy position. During the year we were extremely fortunate to benefit from donations and significant legacies, including one for £19,809 which meant that we escaped the potential consequences of the inevitable restrictions on public-facing fund raising. In Spring 2021 we were able to undertake some refurbishment of the branch.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The charity is controlled by its governing document, a deed of trust, and constitutes an unincorporated charity.

Trustees are elected annually by the Charity's membership, and work within a framework of policies for branches developed by Samaritans nationally. Policies developed specifically for the branch include a policy that the Treasurer should provide Trustees with regular reports on the charity's reserves, with the aim that these should fall between a minimum of one and a maximum of two year's running costs.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Charity number

1170460

Principal address

7 Church Road
Leatherhead
Surrey
KT22 8AT

Trustees

P Beaumont (resigned 06.12.21)
V Craig
K Haynes
J Tullett
C Dixon
A Harrison
K Wastell (appointed 06.12.21)
S Fox (appointed 15.9.21)

Samaritans of Leatherhead, Epsom &
Dorking

Report of the Trustees
for the Year Ended 31 March 2022

REFERENCE AND ADMINISTRATIVE DETAILS

Independent Examiner

Paul Tiller

Approved by order of the board of trustees on 5/9/2022 and signed on its behalf by:

A handwritten signature in black ink, appearing to be 'K Wastell', written over a dotted line.

K Wastell - Trustee

Independent Examiner's Report to the Trustees of
Samaritans of Leatherhead, Epsom &
Dorking

Independent examiner's report to the trustees of Samaritans of Leatherhead, Epsom & Dorking

I report to the charity trustees on my examination of the accounts of Samaritans of Leatherhead, Epsom & Dorking (the Trust) for the year ended 31 March 2022.

Responsibilities and basis of report

As the charity trustees of the Trust you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the Trust's accounts carried out under section 145 of the Act and in carrying out my examination I have followed all applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

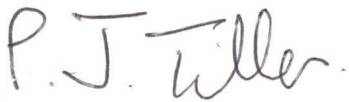
Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the Trust as required by section 130 of the Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Paul Tiller



Date:

11.9.2022.

Samaritans of Leatherhead, Epsom &
Dorking

Statement of Financial Activities
for the Year Ended 31 March 2022

	Notes	Unrestricted funds £	Restricted funds £	31.3.22 Total funds £	31.3.21 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	30,897	1,407	32,304	25,529
Investment income	3	<u>3</u>	<u>-</u>	<u>3</u>	<u>31</u>
Total		30,900	1,407	32,307	25,560
 EXPENDITURE ON					
Charitable activities					
Support costs		13,017	4,804	17,821	28,059
		<u>13,017</u>	<u>4,804</u>	<u>17,821</u>	<u>28,059</u>
NET INCOME/(EXPENDITURE)		17,883	(3,397)	14,486	(2,499)
 RECONCILIATION OF FUNDS					
Total funds brought forward		481,310	3,397	484,707	487,206
		<u>481,310</u>	<u>3,397</u>	<u>484,707</u>	<u>487,206</u>
TOTAL FUNDS CARRIED FORWARD		<u>499,193</u>	<u>-</u>	<u>499,193</u>	<u>484,707</u>

The notes form part of these financial statements

Samaritans of Leatherhead, Epsom &
Dorking

Balance Sheet
31 March 2022

	Notes	Unrestricted funds £	Restricted funds £	31.3.22 Total funds £	31.3.21 Total funds £
FIXED ASSETS					
Tangible assets	6	462,464	-	462,464	462,464
CURRENT ASSETS					
Cash at bank		38,936	-	38,936	22,243
CREDITORS					
Amounts falling due within one year	7	(2,207)	-	(2,207)	-
NET CURRENT ASSETS		<u>36,729</u>	<u>-</u>	<u>36,729</u>	<u>22,243</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		<u>499,193</u>	<u>-</u>	<u>499,193</u>	<u>484,707</u>
NET ASSETS		<u>499,193</u>	<u>-</u>	<u>499,193</u>	<u>484,707</u>
FUNDS	8				
Unrestricted funds				499,193	481,310
Restricted funds				-	3,397
TOTAL FUNDS				<u>499,193</u>	<u>484,707</u>

The financial statements were approved by the Board of Trustees and authorised for issue on 5/9/2022 and were signed on its behalf by:


K Wastell - Trustee

The notes form part of these financial statements

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charity, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Charities Act 2011. The financial statements have been prepared under the historical cost convention.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure. It is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Taxation

The charity is exempt from tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

2. DONATIONS AND LEGACIES

	31.3.22	31.3.21
	£	£
Donations	29,539	16,388
Pears Grant	-	8,159
Listener Scheme Funding	<u>2,765</u>	<u>982</u>
	<u>32,304</u>	<u>25,529</u>

3. INVESTMENT INCOME

	31.3.22	31.3.21
	£	£
Deposit account interest	<u>3</u>	<u>31</u>

4. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2022 nor for the year ended 31 March 2021.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2022 nor for the year ended 31 March 2021.

5. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted funds £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	16,387	9,142	25,529
Investment income	<u>31</u>	<u>-</u>	<u>31</u>
Total	16,418	9,142	25,560
 EXPENDITURE ON			
Charitable activities			
Support costs	<u>22,315</u>	<u>5,744</u>	<u>28,059</u>
 NET INCOME/(EXPENDITURE)	(5,897)	3,398	(2,499)
 RECONCILIATION OF FUNDS			
Total funds brought forward	<u>487,206</u>	<u>-</u>	<u>487,206</u>
 TOTAL FUNDS CARRIED FORWARD	<u>481,309</u>	<u>3,398</u>	<u>484,707</u>

6. TANGIBLE FIXED ASSETS

	Freehold property £
COST	
At 1 April 2021 and 31 March 2022	<u>462,464</u>
NET BOOK VALUE	
At 31 March 2022	<u>462,464</u>
At 31 March 2021	<u>462,464</u>

7. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.22 £	31.3.21 £
Other creditors	<u>2,207</u>	<u>-</u>

8. MOVEMENT IN FUNDS

	At 1.4.21 £	Net movement in funds £	At 31.3.22 £
Unrestricted funds			
General fund	481,310	17,883	499,193
Restricted funds			
Pears grant	3,397	(3,397)	-
TOTAL FUNDS	<u>484,707</u>	<u>14,486</u>	<u>499,193</u>

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	30,900	(13,017)	17,883
Restricted funds			
Listener Scheme Funding	1,407	(1,407)	-
Pears grant	-	(3,397)	(3,397)
	<u>1,407</u>	<u>(4,804)</u>	<u>(3,397)</u>
TOTAL FUNDS	<u>32,307</u>	<u>(17,821)</u>	<u>14,486</u>

8. MOVEMENT IN FUNDS - continued

Comparatives for movement in funds

	At 1.4.20 £	Net movement in funds £	At 31.3.21 £
Unrestricted funds			
General fund	487,206	(5,896)	481,310
Restricted funds			
Pears grant	-	3,397	3,397
TOTAL FUNDS	<u>487,206</u>	<u>(2,499)</u>	<u>484,707</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	16,418	(22,314)	(5,896)
Restricted funds			
Listener Scheme Funding	982	(982)	-
Pears grant	<u>8,160</u>	<u>(4,763)</u>	<u>3,397</u>
	<u>9,142</u>	<u>(5,745)</u>	<u>3,397</u>
TOTAL FUNDS	<u>25,560</u>	<u>(28,059)</u>	<u>(2,499)</u>

A current year 12 months and prior year 12 months combined position is as follows:

	At 1.4.20 £	Net movement in funds £	At 31.3.22 £
Unrestricted funds			
General fund	487,206	11,987	499,193
TOTAL FUNDS	<u>487,206</u>	<u>11,987</u>	<u>499,193</u>

8. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	47,318	(35,331)	11,987
Restricted funds			
Listener Scheme Funding	2,389	(2,389)	-
Pears grant	<u>8,160</u>	<u>(8,160)</u>	<u>-</u>
	<u>10,549</u>	<u>(10,549)</u>	<u>-</u>
TOTAL FUNDS	<u><u>57,867</u></u>	<u><u>(45,880)</u></u>	<u><u>11,987</u></u>

9. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2022.

Samaritans of Leatherhead, Epsom &
Dorking

Detailed Statement of Financial Activities
for the Year Ended 31 March 2022

	31.3.22 £	31.3.21 £
INCOME AND ENDOWMENTS		
Donations and legacies		
Donations	29,539	16,388
Pears Grant	-	8,159
Listener Scheme Funding	<u>2,765</u>	<u>982</u>
	32,304	25,529
Investment income		
Deposit account interest	<u>3</u>	<u>31</u>
Total incoming resources	32,307	25,560
EXPENDITURE		
Support costs		
Other		
Rates and water	640	1,087
Light and heat	1,273	1,711
Telephone	478	896
Postage and stationery	203	221
Volunteer training and support costs	130	94
Volunteer care and travel costs	1,457	5,707
Outreach expenses	1,407	1,006
Advertising and publicity	-	66
Branch affiliation fee/BREF	2,121	(1,021)
Computer system BERTIE	-	2,080
Bank charges	133	69
Repairs and Renewals	1,810	6,885
house keeping	1,577	2,143
Insurance	2,695	2,317
Legal costs	-	35
Costs covered by Pears grant	3,397	4,763
Hire of facilities	<u>500</u>	<u>-</u>
	<u>17,821</u>	<u>28,059</u>
Total resources expended	<u>17,821</u>	<u>28,059</u>
Net income/(expenditure)	<u>14,486</u>	<u>(2,499)</u>

This page does not form part of the statutory financial statements

Accounts

Report of the Trustees and
Unaudited Financial Statements for the Year Ended 31 March 2021
for
Samaritans of Leatherhead, Epsom &
Dorking

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for the Year Ended 31 March 2021

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Samaritans of Leatherhead, Epsom & Dorking

Report of the Trustees for the Year Ended 31 March 2021

Samaritans of Leatherhead, Epsom & Dorking is one of 201 Samaritans branches across the UK that provide confidential emotional support to those in distress or despair. The Leatherhead branch is an independent charity registered with the charity commission and an affiliated branch of the main UK and Irish Samaritans charity. The branch secured approval from the national Samaritans charity trustees to change our name from Leatherhead & Mid Surrey Samaritans to Samaritans of Leatherhead, Epsom and Dorking on the 28th March 2020.

The Charity offers six main services to the community:

1. Emotional support by telephone, email, online chat or in person from our Centre at 7 Church Road Leatherhead;
2. Training, support and guidance at Her Majesty's Prison (HMP), Downview through delivery of the Listener Scheme
3. Emotional wellbeing talks to pupils attending local Schools
4. Talks and visits to local groups in the community
5. Assistance to the wider Samaritans organisation
6. Partnerships with local organisations including Surrey & Borders NHS, Surrey CC and Surrey police

Because of social distancing regulations to protect against Covid transmission, services involving face-to-face meetings with the public were suspended in March 2020. We hope to resume face to face meetings with the public later this year.

Our services support Samaritans' Vision, Mission and Values:

The Vision

Samaritans vision is that fewer people die by suicide.

The Mission

We work to achieve this vision by making it our mission to alleviate emotional distress and reduce the incidence of suicidal feelings and behaviour

We do this by:

- Providing emotional support to people who are experiencing feelings of emotional distress or despair, including those which may lead to suicide
- Reaching out to high-risk groups and communities to reduce the risk of suicide
- Working in partnership with other organisations, agencies and experts
- Influencing public policy and raising awareness of the challenges of reducing suicide

The Values

We are committed to the following values:

Listening, because exploring feelings alleviates distress and helps people to reach a better understanding of their situation and the options open to them.

Confidentiality, because if people feel safe, they are more likely to be open about their feelings.

People making their own decisions, wherever possible, because we believe that people have the right to find their own solution and telling people what to do takes responsibility away from them.

Being non-judgemental because we want people to be able to talk to us without fear of prejudice or rejection.

Report of the Trustees
for the Year Ended 31 March 2021

Human contact, because giving people time, undivided attention and empathy meets a fundamental emotional need and reduces distress and despair.

Structure and Governance

Trustees are elected annually by the Charity's membership, and work within a framework of policies for branches developed by Samaritans nationally. Policies developed specifically for the branch include a policy that the Treasurer should provide Trustees with regular reports on the charity's reserves, with the aim that these should fall between a minimum of one and a maximum of two year's running costs

Service Delivery

Our services during the last past financial year were developed quickly and effectively to take into account the effects of the Covid-19 pandemic on our callers, our volunteers and our outreach services:

Callers

Whilst some of our callers suffered illness through infection by the Covid virus of themselves or of loved ones, nearly everyone felt the effects of the various stages of lockdown imposed on society. It is too soon to know for certain what the impact of the pandemic has been on suicide rates in the UK and Republic of Ireland. Nationally over the past year, of the 2.3 million times that Samaritans have supported people who were struggling to cope, coronavirus was specifically mentioned in one in five of those conversations. Our volunteers also told us it is affecting all callers in some way, even if it is not the direct reason for their call.

Coronavirus has affected the lives of people contacting Samaritans in many ways. The national survey found that:

Concerns about coronavirus in contacts to Samaritans peaked in April 2020 and have generally mirrored the timing of UK lockdowns, with coronavirus a more common concern in times of tighter restrictions.

Since restrictions began, there was a 12 per cent increase in calls between the hours of 2am and 6am, compared to the previous year.

Calls about coronavirus lasted an average of 24 minutes, which was 40 per cent longer than other calls (average of 17 minutes).

The knock-on effects of coronavirus also affected people's wellbeing in many ways. The survey found that:

Mental ill health was the most common concern during the year since restrictions began, and increased slightly compared to last year. The mental health of people with pre-existing mental health conditions appears to have been affected most.

Contacts about loneliness and isolation were most strongly linked to coronavirus, being more than twice as likely to be about coronavirus than other contacts. The protracted nature of restrictions appears to have had a cumulative effect on people's feelings of loneliness.

Contacts about family concerns were 50 per cent more likely to involve specific concerns about coronavirus, with people's concerns ranging from worries about being separated from loved ones to the negative impact of living in close quarters.

Finance and work concerns were strongly associated with concerns about the pandemic, with concerns about potential and actual job loss strongly linked to fears about the future.

Volunteers

Covid clearly also impacted our volunteers. In our branch at the peak we had 25 volunteers isolating at home either because of experiencing Covid symptoms, contact with someone with symptoms or because of shielding. None of our volunteers were hospitalised due to Covid. However, we were able to continue recruitment and training of new volunteers throughout the year and the number of extra duties taken on by our volunteers increased dramatically. These combined to deliver more listening duties enabling us to respond to more phone calls and emails from the public through the "Covid" year than in the previous year 2019/20. At year-end, we had grown to 147 branch volunteers with 121 active Listening volunteers taking calls this month. We believe that both numbers are higher than at any time in our history, a huge achievement by the whole branch in such difficult circumstances.

Outreach

Samaritans of Leatherhead, Epsom &
Dorking

Report of the Trustees
for the Year Ended 31 March 2021

Outreach

Our outreach services were affected most by Covid measures with school and other external talks still suspended at the time of writing, and our Listener service at HMP Downview severely limited and only returning to near-normal in May 2021.

Services Delivered

The total number of contacts answered by our volunteers in 2020/21 (excluding 'snaps' where no conversation took place) was 15,648 of which 10,931 were phone calls and 4,564 were emails. All figures were an increase over the previous year's figures. Online Chat began pilot service in October and delivered 66 responses in the last five months. There were 3,113 snaps during the year and Misuse of Service calls continued at the relatively low level of around 80 nuisance calls per month thanks to the actions of our barring service.

Our thanks to all of our branch volunteers for the time and care that they have committed to the well-being of our callers and fellow volunteers. We would also like to express a huge thank you to the family members who supported our volunteers as they came into the centre at a time when many may have preferred they stay in the safety of their home. Thank you, we all tried our best to keep the centre a safe place for all.

Financial Report

Financially, the charity is in a healthy position, during the year we were extremely fortunate to benefit from three sizable donations, from a legacy, ExxonMobil and Premium Credit.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The charity is controlled by its governing document, a deed of trust and constitutes an unincorporated charity.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Charity number

1170460

Principal address

7 Church Road
Leatherhead
Surrey
KT22 8AT

Trustees

P Beaumont
V Craig
K Haynes
J Tullett
C Dixon
I Hutchinson (resigned 24.7.20)
A Harrison

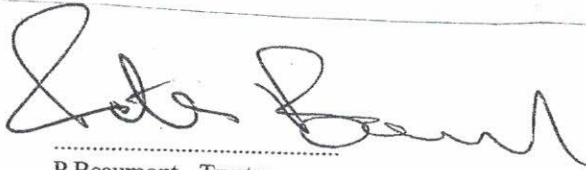
Independent Examiner

Paul Tiller

Samaritans of Leatherhead, Epsom &
Dorking

Report of the Trustees
for the Year Ended 31 March 2021

Approved by order of the board of trustees on and signed on its behalf by:

A handwritten signature in black ink, appearing to read 'P Beaumont', written over a horizontal line.

P Beaumont - Trustee

30 July 2021

Independent Examiner's Report to the Trustees of
Samaritans of Leatherhead, Epsom &
Dorking

Independent examiner's report to the trustees of Samaritans of Leatherhead, Epsom & Dorking

I report to the charity trustees on my examination of the accounts of Samaritans of Leatherhead, Epsom & Dorking (the Trust) for the year ended 31 March 2021.

Responsibilities and basis of report

As the charity trustees of the Trust you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

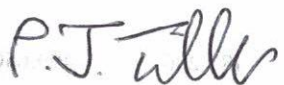
I report in respect of my examination of the Trust's accounts carried out under section 145 of the Act and in carrying out my examination I have followed all applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the Trust as required by section 130 of the Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Paul Tiller

Date: 29/7/21

Statement of Financial Activities
for the Year Ended 31 March 2021

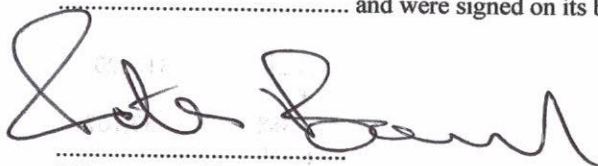
	Notes	Unrestricted funds £	Restricted funds £	31.3.21 Total funds £	31.3.20 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	16,387	9,142	25,529	35,334
Investment income	3	31	-	31	128
Total		16,418	9,142	25,560	35,462
EXPENDITURE ON					
Raising funds	4	-	-	-	28,157
Charitable activities					
Support costs		22,315	5,744	28,059	19,749
Total		22,315	5,744	28,059	47,906
NET INCOME/(EXPENDITURE)		(5,897)	3,398	(2,499)	(12,444)
RECONCILIATION OF FUNDS					
Total funds brought forward		487,206	-	487,206	499,650
TOTAL FUNDS CARRIED FORWARD		481,309	3,398	484,707	487,206

Samaritans of Leatherhead, Epsom & Dorking

Balance Sheet
31 March 2021

	Notes	Unrestricted funds £	Restricted funds £	31.3.21 Total funds £	31.3.20 Total funds £
FIXED ASSETS					
Tangible assets	7	462,464	-	462,464	462,464
CURRENT ASSETS					
Debtors: amounts falling due within one year	8	-	-	-	1,964
Cash at bank		18,846	3,397	22,243	24,338
		18,846	3,397	22,243	26,302
CREDITORS					
Amounts falling due within one year	9	-	-	-	(1,560)
NET CURRENT ASSETS		18,846	3,397	22,243	24,742
TOTAL ASSETS LESS CURRENT LIABILITIES		481,310	3,397	484,707	487,206
NET ASSETS		481,310	3,397	484,707	487,206
FUNDS					
Unrestricted funds	10			481,310	487,206
Restricted funds				3,397	-
TOTAL FUNDS				484,707	487,206

The financial statements were approved by the Board of Trustees and authorised for issue on and were signed on its behalf by:



P Beaumont - Trustee

20 July 2021

The notes form part of these financial statements

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charity, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Charities Act 2011. The financial statements have been prepared under the historical cost convention.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Taxation

The charity is exempt from tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

2. DONATIONS AND LEGACIES

	31.3.21	31.3.20
	£	£
Donations	16,388	33,167
Pears Grant	8,159	-
Listener Scheme Funding	982	2,167
	<u>25,529</u>	<u>35,334</u>

Notes to the Financial Statements - continued
for the Year Ended 31 March 2021

3. INVESTMENT INCOME

	31.3.21	31.3.20
	£	£
Deposit account interest	<u>31</u>	<u>128</u>

4. RAISING FUNDS

Refurbishment of duty room

	31.3.21	31.3.20
	£	£
Refurbishment of duty room	<u>-</u>	<u>28,157</u>

5. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2021 nor for the year ended 31 March 2020.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2021 nor for the year ended 31 March 2020.

6. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted funds £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	33,167	2,167	35,334
Investment income	<u>128</u>	<u>-</u>	<u>128</u>
Total	33,295	2,167	35,462
EXPENDITURE ON			
Raising funds	28,157	-	28,157
Charitable activities			
Support costs	17,582	2,167	19,749
Total	<u>45,739</u>	<u>2,167</u>	<u>47,906</u>
NET INCOME/(EXPENDITURE)	(12,444)	-	(12,444)
RECONCILIATION OF FUNDS			
Total funds brought forward	499,650	-	499,650
TOTAL FUNDS CARRIED FORWARD	<u>487,206</u>	<u>-</u>	<u>487,206</u>

Notes to the Financial Statements - continued
for the Year Ended 31 March 2021

7. TANGIBLE FIXED ASSETS

	Freehold property £
COST	
At 1 April 2020 and 31 March 2021	462,464
NET BOOK VALUE	
At 31 March 2021	462,464
At 31 March 2020	462,464

8. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.21	31.3.20
	£	£
Other debtors	-	1,964

9. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.21	31.3.20
	£	£
Other creditors	-	1,560

10. MOVEMENT IN FUNDS

	At 1.4.20	Net movement in funds	At 31.3.21
	£	£	£
Unrestricted funds			
General fund	487,206	(5,896)	481,310
Restricted funds			
Pears grant	-	3,397	3,397
TOTAL FUNDS	487,206	(2,499)	484,707

Net movement in funds, included in the above are as follows:

	Incoming resources	Resources expended	Movement in funds
	£	£	£
Unrestricted funds			
General fund	16,418	(22,314)	(5,896)
Restricted funds			
Listener Scheme Funding	982	(982)	-
Pears grant	8,160	(4,763)	3,397
	9,142	(5,745)	3,397
TOTAL FUNDS	25,560	(28,059)	(2,499)

Notes to the Financial Statements - continued
for the Year Ended 31 March 2021

10. MOVEMENT IN FUNDS - continued

Comparatives for movement in funds

	At 1.4.19 £	Net movement in funds £	At 31.3.20 £
Unrestricted funds			
General fund	499,650	(12,444)	487,206
TOTAL FUNDS	<u>499,650</u>	<u>(12,444)</u>	<u>487,206</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	33,295	(45,739)	(12,444)
Restricted funds			
Listener Scheme Funding	2,167	(2,167)	-
TOTAL FUNDS	<u>35,462</u>	<u>(47,906)</u>	<u>(12,444)</u>

A current year 12 months and prior year 12 months combined position is as follows:

	At 1.4.19 £	Net movement in funds £	At 31.3.21 £
Unrestricted funds			
General fund	499,650	(18,340)	481,310
Restricted funds			
Pears grant	-	3,397	3,397
TOTAL FUNDS	<u>499,650</u>	<u>(14,943)</u>	<u>484,707</u>

Notes to the Financial Statements - continued
for the Year Ended 31 March 2021

10. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	49,713	(68,053)	(18,340)
Restricted funds			
Listener Scheme Funding	3,149	(3,149)	-
Pears grant	8,160	(4,763)	3,397
	<u>11,309</u>	<u>(7,912)</u>	<u>3,397</u>
TOTAL FUNDS	<u>61,022</u>	<u>(75,965)</u>	<u>(14,943)</u>

11. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2021.

Samaritans of Leatherhead, Epsom &
Dorking

Detailed Statement of Financial Activities
for the Year Ended 31 March 2021

	31.3.21 £	31.3.20 £
INCOME AND ENDOWMENTS		
Donations and legacies		
Donations	16,388	33,167
Pears Grant	8,159	-
Listener Scheme Funding	<u>982</u>	<u>2,167</u>
	25,529	35,334
Investment income		
Deposit account interest	<u>31</u>	<u>128</u>
Total incoming resources	25,560	35,462
EXPENDITURE		
Refurbishment of duty room		
Refurbishment of duty room	-	28,157
Support costs		
Other		
Rates and water	1,087	707
Light and heat	1,711	1,824
Telephone	896	1,936
Postage and stationery	221	17
Volunteer training and support costs	94	548
Volunteer care and travel costs	5,707	8,145
Outreach expenses	1,006	2,167
Advertising and publicity	66	-
Branch affiliation fee/BREF	(1,021)	1,021
Computer system BERTIE	2,080	-
Bank charges	69	61
Repairs and Renewals	6,885	1,132
house keeping	2,143	1,187
Insurance	2,317	969
Legal costs	35	35
Costs covered by Pears grant	<u>4,763</u>	<u>-</u>
	<u>28,059</u>	<u>19,749</u>
Total resources expended	<u>28,059</u>	<u>47,906</u>
Net expenditure	<u>(2,499)</u>	<u>(12,444)</u>

This page does not form part of the statutory financial statements