

**Company Registration No. CE009158 (England and Wales)**

**SAMARITANS OF SHREWSBURY**  
**A registered Charitable Incorporated Organisation under the**  
**Charities Act 2011**

**REPORT AND ACCOUNTS**  
**FOR THE YEAR ENDED 31 MARCH 2021**

**James Holyoak & Parker Limited**  
**Chartered Accountants**

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## SAMARITANS OF SHREWSBURY

### COMPANY INFORMATION

<b>Trustees</b>	G Brough	(Appointed 12 May 2021)
	S Allum (Treasurer)	(Appointed 21 August 2018)
	A Tippet (Secretary)	(Appointed 25 November 2016, Secretary from 8 August 2019)
	C Dean	(Appointed 25 November 2016)
	L Reeve (Director)	(Appointed 1 March 2021)
	S Forgie	(Appointed 22 June 2017)
	R Dunnill	(Appointed 17 March 2021)
	C Wood	(Appointed 22 June 2017 - Retired 12 May 2021)
	H McGuiness	(Appointed 1 February 2018 - Retired 1 March 2021)
	K Cates	(Appointed 25 November 2016 - Retired 12 May 2021)
<b>Secretary</b>	A Tippet	(Appointed 25 November 2016, Secretary from 8 August 2019)
<b>Company number</b>	CE009158	
<b>Charity number</b>	1170399	
<b>Accountants</b>	James Holyoak & Parker Limited 1 Knights Court Archers Way Battlefield Enterprise Park Shrewsbury Shropshire SY1 3GA	

## SAMARITANS OF SHREWSBURY

### TRUSTEES REPORT

The Trustees present their report and accounts of the charity for the period ended 31 March 2021.

#### **OBJECTIVES OF THE CHARITY**

The charity's objects as set out in its governing document are:

To enable persons in Shrewsbury, Shropshire and the surrounding area as well as elsewhere who are experiencing feelings of distress or despair, including those who may be at risk of suicide, to receive confidential emotional support at any time of the day or night in order to improve their emotional health and to reduce the incidence of suicide;

To promote a better understanding in society of suicide, suicidal behaviour and the value of expressing feelings which may otherwise lead to suicide or impaired emotional health; and

To collaborate with and support Samaritans Central Charity and its affiliated branches in fulfilling these Objects.

#### **STRUCTURE, GOVERNANCE AND MANAGEMENT**

Samaritans of Shrewsbury is a Charitable Incorporated Organisation (CIO) which was registered on 25 November 2016. The charity operates as a separate independent charity although it is recognised as an affiliated branch of the national Samaritans charity.

Samaritans of Shrewsbury operates under the model constitution for Samaritan branches.

Samaritans of Shrewsbury was formed as part of the restructuring of the national Samaritans charitable company. On 1 April 2017, the assets, liabilities and activities of Shrewsbury Samaritans were transferred to Samaritans of Shrewsbury. The transfer to the new CIO had no effect on the operations of the branch and the transaction was accounted for as a charity merger. This charity remains as the sole trustee of the old unincorporated charity and incorporates all funds held by the old charity.

New trustees of the charity are elected at The Annual General Meeting each year. The members of the charity elect the elected trustees following the nomination made. The trustees may appoint (co-opt) up to two additional trustees (co-opted trustees), so long as the total number of trustees does not exceed thirteen. The Branch Director may appoint one of the other trustees as vice-director.

All trustees receive appropriate training in their duties and responsibilities. The trustees and non-trustee Deputy Directors form the Branch Leadership Team which meets bi-monthly.

The Director is responsible for the allocation of duties within the Branch.

## SAMARITANS OF SHREWSBURY

### TRUSTEES REPORT CONTINUED

#### **PUBLIC BENEFIT**

The trustees confirm that they have complied with the requirements of section 4 of the Charities Act 2011 to have due regard to the public benefit guidance published by the Charity Commission for England and Wales.

#### **RISK MANAGEMENT**

The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

The trustees monitor risks to which the charity is exposed throughout the year and mitigate their potential impact. A risk register is used with risks classified between management, premises and equipment, operational, financial and external risks.

#### **RESERVES**

The trustees have examined the requirement for free reserves, i.e. those unrestricted funds not invested in tangible fixed assets, designated for specific purposes, or otherwise committed.

Consideration was given to the nature of the income and expenditure streams and the current composition of the reserves.

The trustees took particular account of the following:

- the inherent fluctuation in incoming funds
- the ongoing costs of running the branch-owned property
- the ongoing costs of maintaining key equipment

In view of this the Trustees consider that the branch should keep around 18 months' worth of expenditure in unrestricted reserves, trustees consider this to be around £45,000. They consider this is prudent in view of the nature of the core work of the branch.

Where specific work is planned, for instance, for building repair/ renovation, reserves may be required which would be allocated to specific purposes and, therefore, not included in free reserves. A sum of £39,000 has been designated for internal improvements to our Operations Room and training facilities.

This reserves policy will be reviewed annually, taking into account current forecasts of cash flows and income and expenditure budgets for the coming year.

## SAMARITANS OF SHREWSBURY

### TRUSTEES REPORT CONTINUED

#### FINANCIAL REVIEW

During the year we have seen an increase in receipts and overall results are receipts exceeded payments by £34,717.

Our fund-raising team worked tirelessly throughout the year to source funding.

This year we were extremely fortunate to continue to be supported by the Mayor's charity and have also been supported by other generous donors.

With the advent of the current pandemic, we did not envisage being able to raise funds through events and collections for the near future, we therefore altered our fund-raising model to focus on approaching grant making bodies. This approach proved successful in the first part of 2020/21 and has given us a degree of security for the future.

#### TRUSTEES

G Brough		(Appointed 12 May 2021)
S Allum	Treasurer	(Appointed 21 August 2018)
A Tippet	Secretary	(Appointed 25 November 2016, Secretary from 8 August 2019)
C Dean		(Appointed 25 November 2016)
L Reeve	Director	(Appointed 1 March 2021)
S Forgie		(Appointed 22 June 2017)
R Dunnill		(Appointed 17 March 2021)
C Wood		(Appointed 22 June 2017 - retired 12 May 2021)
H McGuinness		(Appointed 1 February 2018 – retired 1 March 2021)
K Cates		(Appointed 25 November 2016 – retired 12 May 2021)

Signed on behalf of the trustees



A. Tippet  
Date: 27<sup>th</sup> October 2021

## SAMARITANS OF SHREWSBURY

### TRUSTEES REPORT CONTINUED

#### **DIRECTOR'S REPORT**

#### **OUR SERVICE: AN OVERVIEW OF 19-20 AND BEYOND**

##### **2020 -2021 A CHALLENGING BUT POSITIVE YEAR**

The year 2020-2021 was exceedingly challenging due to the Covid 19 pandemic. The effect of it had far reaching consequences. Samaritans were deemed essential workers and those volunteers who were able, continued to provide a service to Callers. The regime in the branch was altered to ensure safety of the volunteers coming into branch and this entailed strict procedures around distancing, cleaning, and personal safety. Despite the limiting effects of the pandemic, we continued to provide a very good level of service to our callers and it was so heart-warming to be part of the Shrewsbury team who worked so well together.

Despite ending in challenging circumstances 2020-2021 has, in fact, been a very positive year for us. Throughout the year we built on our past experiences, strengthening our support for callers, our volunteers, our branch and expanding that support in the community. We continue to learn and adapt and as such have found new ways of working inside and outside the branch in the Covid-environment.

##### **OUR CORE SERVICE**

As always, we remain clearly focused on our core purpose:

- Listening and providing emotional support to people, whatever their situation, however and whenever they want to contact us

We had great success in training new volunteers and increased our number of listening volunteers. The transition to online training was fairly smooth and our trainers handled this very steep learning curve with aplomb and a positive approach. Our total number of volunteers continues to rise.

Our branch continues to be run entirely by volunteers who give their time and expertise so generously. We raise all our own funding from a variety of sources, and this year has seen a depletion in the wide range of volunteer-led fund-raising events due to the pandemic but have been very kindly and generously supported by donors. Our Friends group has not been able to support us this year due to the pandemic, but they remain active and will return as soon as they are able. The Mayor of Shrewsbury who chose us as his charity, extended his term and we are grateful to be the chosen charity for the foreseeable future. We are incredibly grateful for his support; not only financial, from events such as his 'fab' Beatles weekend, but especially for promoting our services so effectively.

People can contact us in the branch by telephone and email. As ever, our service is in demand across all types of contact.

In the year to 31 December 2020, we supported around 9350 branch-based contacts including calls from people suffering serious distress and despair.

40.2% were male, 52.7% female, 0.6% transgender and 6.5% gender unknown.

We were unable to continue with our regular shifts at Shrewsbury station and Oakwood Prison's Listener service due to the pandemic but are looking forward to starting them again when the guidelines allow.

**Our national Freecall number 116123 is well established and means people can call us free from any device, even a mobile with no credit, and their calls will not show up on phone bills**

## SAMARITANS OF SHREWSBURY

### TRUSTEES REPORT CONTINUED

As with many charities our volunteers have been affected by Covid-19. Regardless of whether they have been in branch or at home, our volunteers have pulled together to support one another and adapt to the current environment. We are working hard to continue training and recruit so we remain able to be there when people need us most, especially in those hours where there is less alternative support available: in the evening, night-time and early hours of the morning. We co-ordinate our branch service provision with the overall Samaritans charity, at national and regional levels, guaranteeing availability at given times, to ensure the overall service is available 24 hours a day 365 days a year.

As ever, we are absolutely indebted to our volunteers. Normally, our listening volunteers do seven shifts over two months (five day/evening, one short night and one full overnight shift) and engage actively with compulsory ongoing training and development. We have a mix of listening and support volunteers, many involved in a variety of activities, who all contribute to the successful running of our service and make our branch a friendly and supportive place to volunteer.

### **2020 AND 2021 (to July) OUTREACH WITH OUR LOCAL COMMUNITIES**

#### **OUTREACH STRATEGY**

Our Outreach Strategy is based on the Branch Development Plan which sets out the following strategic approach:

#### ***REACHING-OUT EFFECTIVELY TO COMMUNITY PARTNERS AND HIGH-RISK GROUPS***

*Outside the branch, we will use a strategic approach to join and build sustainable local networks so that the Samaritans and our callers "voices" are heard, we will build excellent working relationships and create innovative and effective local informal partnerships so that our "reach" is maximised and we will provide clearly focused emotional support to high-risk groups in order to make best use of scarce volunteer resources.*

Given the national data we now have from our central systems, we can see that our in-branch telephone and email helpline services is increasingly busy, a trend that seems set to continue – someone contacts Samaritans every seven seconds, around 5.5 million people did last year.

In addition, we know that there are subsets of the population in our communities who are at higher-than-average risk of suicidality who are "hard to reach" and that there are risky places in our communities. Shropshire and mid-Wales are particularly rural with a dispersed population with a higher proportion of aging people and older men than nationally.

All these factors make a strong case for our strategic and carefully targeted outreach strategy.

#### **NOT EVERYONE IS ABLE TO CONTACT US BY PHONE, EMAIL OR LETTER OR TO VISIT US IN PERSON.**

So, as well as doing our Samaritans listening shifts each week, we also work with local people in our many and varied local communities and we work in partnership with other great local charities and public services.

We don't charge for this work. People often give donations but for Samaritans volunteers, supporting people in need is all that matters.

In 2019, our work in the community meant 20 of our volunteers were involved in 118 events and reached out to over 12,400 people locally. In 2020, despite the pandemic, we were still able to be involved in 98 events and reached-out to nearly 6,500 people locally. (56 so far in 2021).

**THERE'S A REAL VARIETY TO WHAT WE DO BECAUSE OUR SHROPSHIRE COMMUNITIES ARE SO VARIED.**

## SAMARITANS OF SHREWSBURY

### TRUSTEES REPORT CONTINUED

**We have formal partnerships with**

- *Network Rail, the Train Companies and British Transport Police* - look for us on Shrewsbury Railway Station every month.
- *Missing People Charity and Police Forces across the UK* and we support Missing People deemed to be at very high risk.
- *Shropshire Public Health* (Under development for the autumn onwards) – as part of the Suicide Prevention agenda to target support more effectively, we're working closely with SPH to engage with a wide range of business and industrial sectors and organisations on issues of emotional and mental wellbeing including running "Having Difficult Conversations" workshops with staff during 2021-22.

**We support schools** and provide awareness raising sessions with school staff members. We work closely with our local Colleges and University to support their Student Support Services and we work with groups of students doing talks and workshops.

We also support other youth settings such as Scouts, sports clubs etc.

**Samaritans Step by Step Programme** - In addition to Loren and Richard, we have two specially trained listening volunteers who are members of the small national team of trained Samaritans Postvention Advisors. In addition to their normal shifts, they support schools, colleges, universities and other youth settings, following an unexplained/sudden death and we help Senior Leaders to review and strengthen Critical Incident Plans.

**We are part of the Shropshire Sanctuary** and work closely with Shropshire MIND, Shrewsbury Street Pastors, West Mercia Police, British Transport Police and local NHS to help sustain this work, hosted so brilliantly by Shropshire MIND.

**We're active members of:**

- **The County Emergency Volunteers Committee**, supporting our fellow volunteers and local people and communities in times of emergency.
- **Shropshire and Telford + Wrekin Mental Health Forum**, a grouping of local charities supporting people with a wide variety of mental health needs which is also attended by NHS and Council services and government departments.
- **Shropshire and Telford Suicide Prevention Strategy Group** and working hard with our fellow members to reduce suicide in the county and the huge impact it has on everyone.
- **Team Shrewsbury**, the innovative and highly effective multi-agency group that works hard to support the Town Council in making sure Shrewsbury is a great place to live, work and play! We were part of the successful effort to secure and retain Purple Flag status for the town.
- **The Armed Forces Covenant** and are a member of the Partners group, led by the Shropshire Armed Forces Hub. This shares expertise, coordinates and seeks to strengthen support for serving, reserve and ex-service people, their families and friends.



## SAMARITANS OF SHREWSBURY

### TRUSTEES REPORT CONTINUED

#### **TALKS, STATION, SHIFTS, STALLS AND LISTENING WORKSHOPS**

As well as all this, quietly, behind the scenes, we keep meeting a wide range of wonderful local people and great local charities, businesses and services, running stalls at events, holding regular station shifts and doing talks and providing workshops on listening and on supporting suicidal people (118 such events in 2019, 98 in 2020 despite COVID and 21 so far in 2021)

#### **2020 Into 2021...VERY DIFFERENT TIMES...**

Very positively, partnership work has continued apace via individual phone and video calls, conference calls, talks and workshops using various video conferencing platforms, we've been able to be part of numerous county-wide "big conversations".

**Samaritans Are Still Here!** We continue to use this message in very frequent contacts with our excellent team of Public Health England partners along with NHS and Council services and charities making sure our services are known about and communicated to local people in need including via more third-party calls where we call people at times when they really know they need us, especially in the night.

**A Shropshire Bereavement Support Service – This launched on 25 June 2020** - working with great local partners – Shropshire Public Health, Shropshire Council, NHS, Crane Counselling, CRUSE and the Hospice Bereavement Support Volunteers, this new service is designed to support anyone grieving in county whether directly through COVID-19 or through the pandemic causing them to revisit past bereavements.

**A Shropshire and Telford Bereaved by Suicide Service – launched in April 2021** – following development work, a successful business case and bid to the NHS by the Suicide Action Group in which we have played an active role, this important new service is a specialist part of the above general service. Two half-time staff have been employed to provide first point of contact and support facilitators to people bereaved by suicide (who, themselves, are at much higher risk of suicide) linking them to a wide range of services and community support across the two local authorities and maintaining that support for up to two years or longer if needed.

**Supporting People Suddenly Supporting Others on Phones/Screens** – we're offering advice and workshop support to organisations that are suddenly putting their people on phones and in front of screens to support others. This included a series of online talks, listening and suicidality workshops for charities and services across Shropshire and in Telford, with Telford branch involved in some of these.

**Close Liaison with Other Shropshire Services and Charities** – we are involved in daily phone/video meetings and conversations with great local organisations have taken place recently including, most notably:

*Designs in Mind, Oswestry* - We've adapted our Listening Workshop to work online on two occasions for their Listen and Connect workers.

*The Ark, Shrewsbury* – We were part of the planning group for a county wide World Homelessness + Mental Health Week in October

*Mayfair Centre, Church Stretton* – We've helped create and run six online Listening by Telephone Workshops for befriending volunteers with more now underway for their Compassionate Communities volunteers.

*Shropshire Rural Support* – We are working together to provide out of hours support

## SAMARITANS OF SHREWSBURY

### TRUSTEES REPORT CONTINUED

*Shropshire Public Health Education Lead* – We have been invited to work with her to explore possible new initiatives

*Alzheimer's Society Shropshire and Telford* – we have run an online learning conversation to support both their staff, volunteers and members

*Hands Together Ludlow Befrienders* – we have two online sessions booked with their volunteers

*Dual Diagnosis (Alcohol/Drugs + Mental Health) Working Group* – we're part of this multi-agency group working to build links between two pathways across Shropshire and Telford

*Improving Support for Older People* – we're part of this multi-agency group working to address gaps in provision and improve partner working across Shropshire and Telford

*Street Pastors* – We'll be running online Listening and Suicidality Workshops once they resume operations

*Shropshire Suicide Prevention Action Group* – numerous online meetings to evaluate and re-focus the development work

*Team Shrewsbury* – online meetings to continue the partnership work

*Shropshire Mental Health Partnership Board* – online meetings that are the official overview of mental health services across the county.

*Hants/Solent Councils and Samaritans* – meetings with us and our local Public Health team to share the collaborative innovative work on bereavement and suicide prevention.

**Postvention Step by Step Work** has continued though the pandemic and in 2020, we supported 10 school/college/university/other settings through very tragic circumstances with a further 16 organisations being supported so far in 2021 including a rising number in Shropshire. So, our Education, Outreach and Partnerships work develops further and we continue to learn during these continuing strange circumstances.

This has led to linking our work with the Bereaved by Suicide Service, the Bereavement Service and Shrops Educational Psychologists to provide a full and coherent support to school/college/university/other settings. This too, may become a more formal partnership in coming months and has been identified as both innovative and effective by people in other parts of the UK.

### **OUR CORE MESSAGE THROUGHOUT HAS BEEN AND REMAINS:**

You don't need to be suicidal to call Samaritans. Whatever you're going through, a Samaritan Listening Volunteer will face it with you. We're here 24 hours a day, 365 days a year.

### **WORKING TOGETHER IS BETTER!**

From all this work locally, we know that people and organisations are stronger together. That's why, as Samaritans in Shropshire and mid-Wales, we stand together with our amazing local communities and great local charities, community organisations and businesses...as well as our local hard-pressed state services.... In the face of a society which to many people, can all too often feel like a lonely and disconnected place.

## SAMARITANS OF SHREWSBURY

### TRUSTEES REPORT CONTINUED

#### FOR MORE INFORMATION/A FURTHER CONVERSATION

Please do get in touch with Loren, Pam or Richard at [richard703@samaritansofshrewsbury.org](mailto:richard703@samaritansofshrewsbury.org)

#### THE FUTURE

The future holds a range of challenges and opportunities for us. Through working together we will continue to adapt to meet the challenges and build on our relationships.

As always at Shrewsbury Branch, we see no room for complacency and we remain clearly focused on our three priority areas.

**PRIORITY #1 Recruiting and retaining volunteers** – our Samaritans volunteers are our most precious resource and also the most scarce. We always need more people as existing volunteers leave for reasons of family, work, age and illness. We are also looking to expand our current services.

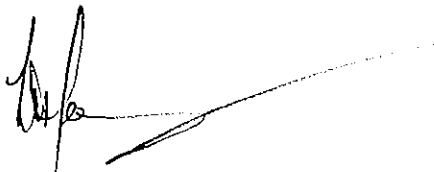
We are mindful that we are recruiting volunteers to a demanding and responsible role in a time of general uncertainty, rising retirement ages, less certain wages and pensions, and ever more challenging social, working and family lives. We are adopting new recruitment and training practices to meet the new demands and ways of working.

**PRIORITY #2 Working together internally to continually improve our support to our callers** – we work hard to support one another compassionately, during what are all now very busy shifts. We adopt new policies and practices and use ongoing and specialist training opportunities to share best practice, to build on our existing skills and to develop new ones. All this helps us maintain our outstanding levels of quality while managing the level of demand. We will continue to monitor and evaluate our effectiveness in this and improve in any ways we can. We have plans this year to improve our working space and equipment to further support our volunteers.

**PRIORITY #3 Working with partners and stakeholders, reaching out to better support people in our local communities** – recent years have seen us network more strategically in order to extend our reach and effectiveness. Our work in this area to date has helped achieve a higher profile and more effective working partnerships with charities and statutory services. This work will remain a priority not least because many people's lives are becoming harder and pressure on statutory and voluntary services grows.

In such circumstances, we need to ensure that the Samaritans service can be known, understood and used most effectively to support local people and communities. Being part of the "bigger conversation" and working closely with great local charities and services helps us to help more people in our communities.

All of this is only possible due to the generosity of everyone involved.



L Reeve

Director

Date: 27<sup>th</sup> October 2021

#### PLEASE GET IN TOUCH

If you'd like to meet us and explore ways we might support you and your charity, business or service, please email us on [enquiries@shrewsburysamaritans.org.uk](mailto:enquiries@shrewsburysamaritans.org.uk)

## **INDEPENDENT EXAMINER'S REPORT**

### **TO THE TRUSTEES OF SAMARITANS OF SHREWSBURY**

I report on the accounts of the Charity for the year ended 31 March 2021, which are set out on pages 11 to 14.

#### **Respective Responsibilities of Trustees and Examiner**

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year under section 144 of the Charities Act 2011 (the 2011 Act).

It is my responsibility to:-

- examine the accounts under section 145 of the 2011 Act
- to follow the procedures laid down in the General Directions given by the Charity Commission (under section 145(5)(b) of the 2011 Act, and
- to state whether particular matters have come to my attention.

#### **Basis of Independent Examiner's Statement**

My examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the Charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair' view and the report is limited to those matters set out in the statement below.

#### **Independent Examiner's Statement**

In connection with our examination, no matter has come to my attention:

1. which gives me reasonable cause to believe that in any material respect the requirements
  - to keep accounting records in accordance with s.130 of the Charities Act 2011 and
  - to prepare accounts which accord with the accounting records and comply with the accounting requirements of the Charities Act have not been met; or
2. to which, in our opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

**James, Holyoak & Parker Ltd**  
**1 Knights Court, Archers Way,**  
**Battlefield Enterprise Park,**  
**SHREWSBURY, SY1 3GA**



**Robert Humphreys FCA**

**Chartered Accountant**

**Date: 27<sup>th</sup> October 2021**

**SAMARITANS OF SHREWSBURY**

**RECEIPTS AND PAYMENTS ACCOUNT**

**FOR THE YEAR ENDED 31 MARCH 2021**

	<u>Note</u>	<u>2021</u> <u>Restricted</u>	<u>2021</u> <u>Unrestricted</u>	<u>Y/e</u> <u>31/3/21</u> <u>Total</u>	<u>Y/e</u> <u>31/3/20</u> <u>Total</u>
<b><u>RECEIPTS</u></b>		£	£	£	£
Grants		-	5,000	5,000	-
Shrewsbury Friends of Samaritans		-	-	-	1,750
Fundraising Events		-	8,044	8,044	2,350
Fundraising Activities		-	597	597	364
Donations & Gifts		6,859	50,373	57,232	25,762
Prison Visits		-	-	-	1,500
Gift Aid		-	6,982	6,982	4,162
		6,859	70,996	77,855	35,888
Interest Received		-	21	21	53
<b>Total Receipts</b>		6,859	71,017	77,876	35,941
<b><u>PAYMENTS</u></b>					
Direct Charitable Expenditure	5	5,973	33,423	39,396	23,002
Publicity Costs	6	-	-	-	180
Management & Administration Costs	7	109	3,654	3,763	3,095
<b>Total Payments</b>		6,082	37,077	43,159	26,277
<b>Net (payments)/receipts for the Year</b>		777	33,940	34,717	9,664
Transfer between funds		-	-	-	-
<b>Net movement in funds</b>		777	33,940	34,717	9,664
<b>Reconciliation of funds</b>					
Total cash funds brought forward		-	53,238	53,238	43,574
<b>Total cash funds carried forward</b>		777	87,178	87,955	53,238

**SAMARITANS OF SHREWSBURY**

**STATEMENT OF ASSETS & LIABILITIES**

**FOR THE YEAR ENDED 31 MARCH 2021**

		<u>2021</u>	<u>2021</u>	<u>Y/e</u> <u>31/3/21</u>	<u>Y/e</u> <u>31/3/20</u>
	<u>Note</u>	<u>Restricted</u>	<u>Unrestricted</u>	<u>Total</u>	<u>Total</u>
<b><u>MONETARY ASSETS</u></b>		£	£	£	£
Bank Current Account		777	13,778	14,555	7,247
Bank Deposit Account		-	69,886	69,886	36,085
Gift Aid Account		-	3,514	3,514	9,906
Cash Account		-	-	-	-
		<u>777</u>	<u>87,178</u>	<u>87,955</u>	<u>53,238</u>

**Assets retained for the Charity's own use**

Swan House	- Insurance valuation	Unrestricted	324,973
Office Equipment	- estimated current value	Unrestricted	7,000
		Restricted	5,000

**Liabilities**

Branch contribution to central charity	Unrestricted	3,771
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These financial statements were approved by the board of trustees and authorised for issue  
On 27<sup>th</sup> October 2021, and signed on behalf of the board by:



S Allum  
Treasurer

**SAMARITANS OF SHREWSBURY**

**NOTES TO THE ACCOUNTS**

**FOR THE YEAR ENDED 31 MARCH 2021**

**1. Trustee remuneration and expenses**

No remuneration or other benefits from employment with the charity or a related entity were received by the trustees. It is the policy of the charity to reimburse in full all expenses properly incurred by volunteers relating to its charitable activities. During the year expenses to reimburse travel costs totalling £3,420 were paid to the trustees. Of this, £2,871 was donated back to the charity after the year end.

**2. Restricted Funds**

Donations were received from West Mercia Police of £600 to be spent on extra cleaning costs and which was fully spent in the year, and £6,259 was received from Pears for costs relating to the safety and wellbeing of volunteers of which £5,482 was spent, leaving £777 to be carried forward.

**3. Non-Domestic rates**

No payment is made for Non-Domestic rates as the charity receives mandatory and discretionary charitable relief for the total charge for the year. To date the policy has been to exclude the charge and relief from the Receipts and Payments Account.

		<u>Y/e</u> <u>31/3/21</u> £	<u>Y/e</u> <u>31/3/20</u> £
<b>4. <u>PREMISES COSTS</u></b>			
Rates, Insurance, Light & Heat		5,217	2,786
Printing, Stationery & Postage		811	1,053
House Keeping including Repairs		6,040	4,865
Property Maintenance		-	-
		<u>12,068</u>	<u>8,704</u>
<b>Allocated:</b>			
Charitable Expenditure			
Management and Administration	90%	10,861	7,834
	10%	1,207	870
		<u>12,068</u>	<u>8,704</u>

**5. DIRECT CHARITABLE EXPENDITURE**

		£	£
Telephone Charges		1,971	1,950
Travel & Training Costs		18,316	11,944
Premises Overheads	4	10,861	7,834
Car Parking		350	350
IT		2,906	924
Equipment		4,992	-
		<u>39,396</u>	<u>23,002</u>

**SAMARITANS OF SHREWSBURY**

**SCHEDULE TO THE RECEIPTS & PAYMENTS ACCOUNT CONTINUED**

**FOR THE YEAR ENDED 31 MARCH 2021**

		<u>Y/e</u> <u>31/3/21</u> <u>Net</u>	<u>Y/e</u> <u>31/3/20</u> <u>Net</u>		
	<u>Note</u>				
6. <u>PUBLICITY</u>		£	£		
Advertising		-	-		
Fundraising		-	180		
		-	180		
7. <u>MANAGEMENT AND ADMINISTRATION</u>		£	£		
Branch Contribution		2,214	1,764		
Independent Examiner's Fees		342	330		
AGM Costs		-	131		
Premises Overheads	4	1,207	870		
		3,763	3,095		
8. <u>FUND RECONCILIATION</u>					
	As at 1 April 2020	Income	Expenditure & Gains/(losses)	Transfers	As at 31 March 2021
Unrestricted:					
General reserve	53,238	71,017	(37,077)	(39,000)	48,178
Designated Funds:					
Internal Improvements	-	-	-	39,000	39,000
Total unrestricted funds	53,238	71,017	(37,077)	-	87,178
Restricted funds:					
Donations (see note 2)	-	6,859	(6,082)	-	777
Total restricted funds	-	6,859	(6,082)	-	777
Total funds	53,238	77,876	(43,159)	-	87,955

The balance maintained on the Designated Fund represents the amount set aside by the charity specifically for internal improvements to the Operations room and training facilities.