

DIAL IN WORCESTERSHIRE

England & Wales · Charity number 1169394

Details

Status Registered

Legal form CIO

Registered 2016-09-28

Register [View on the Charity Commission register](#)

Contact

Address Dial in Worcestershire
Offices 8/9
Mcf Complex
60 New Road
Kidderminster
Worcestershire
DY10 1AQ

Phone 0156260241

Email admin@dialinworcestershire.org.uk

Website www.dialinworcestershire.org.uk

Activities

Objects: TO PROMOTE THE RELIEF OF DISABLED PERSONS WITHIN THE NORTH WORCESTERSHIRE AREA, TO ASSIST THOSE PERSONS TO OVERCOME THEIR DISABILITY BY THE PROVISION OF AN INFORMATION AND ADVICE SERVICE ON MATTERS AFFECTING DISABILITY

Activities: disability information advice helpline

Classification

- **How:** Provides Services, Provides Advocacy/advice/information
- **What:** General Charitable Purposes, The Prevention Or Relief Of Poverty, Economic/community Development/employment, Human Rights/religious Or Racial Harmony/equality Or Diversity
- **Who:** Children/young People, Elderly/old People, People With Disabilities

Geography

- Throughout England

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	-	-	-	-
2024-03-31	-	-	-	-
2023-03-31	-	-	-	-
2022-03-31	£95,329	£87,749	-	-
2021-03-31	£25,404	£11,492	-	-
2020-03-31	£8,000	£9,439	-	-
2019-03-31	£12,040	£14,035	-	-
2018-03-31	£14,102	£15,626	-	-

Trustees

Name	Role	Appointed
Winston Walter Davis	Chair	2016-06-30
Iain Trethewey		2018-09-18

DIAL IN WORCESTERSHIRE

England & Wales - Charity number 1169394

Accounts

DiAL
in **W**orcestershire



the **D**isability **i**nformation
& **A**dvice **L**ine for
Worcestershire

Registered Charity No. 1169394

2021 – 2022 Annual Report and Accounts

in Green Street Depot
Green Street
Kidderminster
DY10 1HA

Helpline / Office: 01562 60241
Fax: 01562 60241
Email: admin@dialinworcestershireshire.org.uk
Website: www.dialinworcestershireshire.org.uk



CHARITY INFORMATION

Established 28 September 2016 as DIAL in Worcestershire
As a Charitable Incorporated Organisation. (CIO – FOUNDATION)
Registered Charity No. 1169394

(Formally known as North Worcestershire DIAL 1996-2018)
(Former Registered Charity No. 1053933 removed 25/3/18)

Registered Office	in Green Street Depot Green Street Kidderminster DY10 1HA
Helpline / Office	01562 60241
Fax	01562 60241
Email	admin@dialinworcestershire.org.uk
Website	www.dialinworcestershire.org.uk

Trustees

Chair	Winston Davis
Vice Chair	Iain Trethewey Jim D. Smith David Wood

<u>Bankers</u>	National Westminster Bank Plc. (NatWest) 135 Bishopsgate, London EC2M 3UR
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AIMS AND OBJECTIVES

D.I.A.L. in Worcestershire's aim is to provide support & relief for those with a disability within the North Worcestershire area, enabling them to make informed decisions about their own lives, through the provision of confidential information and advice services.

The services are free although donations are always welcome.

In order to fulfil these aims and objectives of DIAL in Worcestershire are: -

- To promote the relief of persons with a disability within the Worcestershire area
- To assist people to overcome their disability by the provision of an information and advice service on matters affecting their disability (also to carers and professionals supporting individuals)
- To undertake activities which help to empower and improve the circumstances of people with a disability
- To ensure that decision making in the CIO is undertaken by Trustees with personal and/or professional experience of disability

TRUSTEES REPORT

This year has presented several challenges, including much ill health amongst the trustees. The lateness of this report reflects that.

Dial in the Park:

The year has been again located at our temporary home in Brinton Park. It has been a popular appointment venue with good parking and comfortable facilities and its semi-independent position have been enjoyed by most if not all users. Still no word has been heard about re-location but informal enquires have advised that all space at Green Street is being used by WFDC staff. It may be necessary to look for an alternative base in the future. **Rent is paid up to 26/3/22**

Kickstart

a supported employment programme for young people under 24 run by the DWP has been delivered. Two cohorts passed through the programme, with two project officers recruited from the first cohort to help deliver the second cohort.

WAN Partnership:

There have been several extensions to the WCC contract held by Citizens Advice for WAN. Partnership meetings have been held by video link and WD has been taking part in these activities where possible. He's unfortunately had to miss several meetings due to ill health.

Volunteering Successes and Challenges:

We must acknowledge the invaluable contributions made by volunteers, operationally and in governance. However, we still struggle to attract further volunteers which limits what we can take on; a situation which remains untenable in the longer term.

FINANCE REPORT

Financial Review

In the financial year we spent **£87,749.55**

Our Funds at the beginning of the year were **£14,244.63** and at the end **£21,824.21**

Notes to the Accounts

- These Accounts are prepared in accordance with the Charities Act 2011 and SORP 2006
- These Accounts are prepared on Income and Expenditure basis and all income and expenditure is included when due.
- All Fixed Assets are fully depreciated

REVENUE ACCOUNT

1st April 2021 to 31st March 2022

Details	Info & advice	Kickstart	D A	WCF	Overheads	Total	2020/21
Expenditure	£ p	£ p	£ p	£ p	£ p	£ p	£ p
Advertising/Recruitment							
Benefices Payments							
Equip & Repairs							
Insurance	1030.11	1030.11	251.77			2,311.99	1,015.23
IT		1,913.18	318.57	468.13		2,699.88	1,134.81
Stationery	39.99					39.99	
Office Expenses							
Operational Activities							
Postage							
Ink / Tonner							
Printing							
Rent	1875.00	1875.00				3,750.00	2,500.00
Salaries	13,860.00	50,123.42	1,380.00			65,363.42	7,680.00
PAYE/NI	822.68	1512.80				2,335.48	
Eveson	3,789.50					3,789.50	
WCC Public Health	2,000.00					2,000.00	
Kickstart Dispensation		3,293.69				3,293.69	
Room Hire		98.00				98.00	
Telephones	223.73		49.66	24.83		298.22	297.96
Sim Cards							144.00
Training & Trainers Fees							
Travel							
Volunteers Dispensation	461.03					461.03	20.00
Office Overheads							
Sessional worker hours			800.00	400.00		1,200.00	1,300.00
Subscriptions	107.60					107.60	
Total Expenditure	24,209.64	59,846.20	2,800.00	892.96	0	87,749.20	14,199.60

0.40

Details	Info & advice	Kickstart	DA	WCF	Overheads	Total	2020/21
Income							
Unrestricted							
Bank Interest							
Donations							
WCIL							6,000.00
Restricted							
WCC Public Health	1,000.000						
WCC Kickstart Start-up		24,000.00					
WCC Kickstart Payroll Payment		43,002.59					
WAN	10,125						7,220.00
Eveson	6,000						
Disability Action Covid-19 Grant			700.00				2,100.00
Worcestershire Community							3,600.00
Foundation Covid-19 grant							
National lottery Awards for All	10,000						
HMRC Furlong Grant	501.55						6,484.33
Total Income	27,626.55	67,002.59	700.00			95,329.14	25,404.33

STATEMENT OF FINANCIAL ACTIVITIES

For 1st April 2021 to 31st March 2022

Notes	Restricted Funds		Unrestricted Funds		Capital Assets Designated		Total		2020/2021	
	£	p	£	p	£	p	£	p	£	p
Income Resources										
Income from Generated Funds										
Voluntary Income										
Activities for Generating Funds										0.00
Bank Interest										0.00
Income Sources from Charitable Activities										25,404.33
kickstart										
WCF Covid-19 Grant										
	27,626.55									
	67,002.59									
	700.00									
Total incoming resources	95,329.14						95,329.14		25,404.33	
Resources Expended										
Cost of Generating Funds										
Charitable Activities										
Information & Advice										11,492.56
Disability Action Covid-19 Grant										2,707.04
WCF Covid-19 Grant										0.00
Kickstart										0.00
	24,209.64						24,209.64			
	892.96						892.96			
	2,800.00						2,800.00			
	59,846.20						59,846.20			
Governance										0.00
Total Resources Expended	87,749.20						87,749.20		14,199.60	
Net Incoming/outgoing resources before transfer							7,579.94		11,204.73	
Gross Transfers between Funds										
Net Movement in Funds							7,579.94		11,204.73	
Reconciliation of Funds										
Balances brought forwards at 1 st April 2021							14,244.66		3,039.90	
Balance carried forwards at 31 st March 2022							£21,824.21		14,244.66	

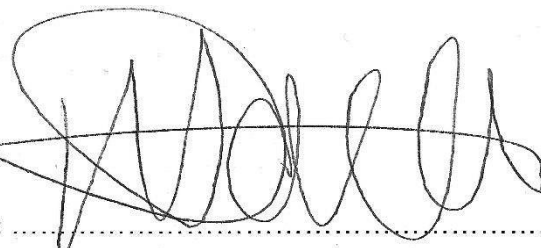
BALANCE SHEET AS AT 31st MARCH 2022

	2021-22	2020-21
Notes		
Fixed Assets		
Tangible Fixed Assets	0.00	0.00
Current Assets		
Debtors - Grants		0.00
Debtors in Advance		0.00
Short Term Deposits		0.00
Cash at Bank and In Hand	<u>£21,824.21</u>	<u>14,244.63</u>
	<u>£21,824.21</u>	<u>14,244.63</u>
Creditors		
Amounts falling due within one year	<u>0.00</u>	0.00
Grants Prepaid	<u>0.00</u>	0.00
Net Current Assets	£21,824.21	14,244.63
Net Assets	<u>£21,824.21</u>	<u>14,244.63</u>
Total Funds	<u>£21,824.21</u>	<u>14,244.63</u>

Accounts Examined by Edyta Ataman

 11/12/22

Signed by Winston Davis (chair) on behalf of the Trustees, and approved at the **Annual General Meeting** held on 29th April 2023


Signed By: (Chair)

DIAL IN WORCESTERSHIRE

England & Wales - Charity number 1169394

Accounts

DiAL
in **W**orcestershire



the **D**isability **i**nformation
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2020 – 2021 Annual Report and Accounts

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Email	admin@dialinworcestershire.org.uk
Website	www.dialinworcestershire.org.uk

Trustees

Chair	Winston Davis (WD)
Vice Chair	Iain Trethewey (IT) Jim D. Smith (JDS) David Wood (DW)

<u>Bankers</u>	National Westminster Bank Plc. (NatWest) 135 Bishopsgate, London EC2M 3UR
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AIMS AND OBJECTIVES

D.I.A.L. in Worcestershire's aim is to provide support & relief for those with a disability within the North Worcestershire area, enabling them to make informed decisions about their own lives, through the provision of confidential information and advice services.

The services are free although donations are always welcome.

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- To undertake activities which help to empower and improve the circumstances of people with a disability
- To ensure that decision making in the CIO is undertaken by Trustees with personal and/or professional experience of disability

TRUSTEES REPORT

Dial in the Park:

As with the previous report year, the significant office issues this year has been Covid19 related and the need to work from home bases with very limited use of the office for essential banking purposes.

Our information/administrator employee has been furloughed and any essential activity has been undertaken as a member of the volunteer team whose activities have sustained Dial activity in these extraordinary times.

The year has been again located at our temporary home in Brinton Park. It has been a popular appointment venue with good parking and comfortable facilities and its semi-independent position have been enjoyed by most if not all users. Still no word has been heard about re-location but informal enquires have advised that all space at Green Street is being used by WFDC staff. It may be necessary to look for an alternative base in the future. **Rent is paid up to 26/3/22**

Innovation:

Remote working, including form filling assistance over the phone has followed changes to our working practices to ensure Covid19 safety and the volunteer's identities. The website and Guide to Services have been revised to reflect the greater need and use of on-line activity.

There are two projects under development, the loan of equipment to facilitate individual to self-help on the internet, research and/or form filling. We are receiving support from the Worcestershire Community Foundation Covid19 Fund and the DLO Covid19 Fund. As well as equipment they are helping with employment costs up to mid-summer 2021. Both funders have monitoring requirements and reports will be completed for the restricted funds being provided.

Kickstart, a supported employment programme for young people under 24 run by the DWP, it has been registered for, but we have said we need to secure a better Covid19 security before commencement. It is planned to emulate other similar work we have undertaken in the past and which produced win-win-win outcomes for trainees, service users and Dial.

WAN Partnership:

There have been several extensions to the WCC contract held by Citizens Advice for WAN. Partnership meetings have been held by video link and WD has been taking part in these activities.

Volunteering Successes and Challenges:

We must acknowledge the invaluable contributions made by volunteers, operationally and in governance and several certificates have been awarded. However, we still struggle to attract further volunteers which limits what we can take on; a situation which remains untenable in the longer term.

FINANCE REPORT

Financial Review

In the financial year we spent **£14,199.60**

Our Funds at the beginning of the year were **£3,039.90** and at the end **£14,244.68**

Notes to the Accounts

- These Accounts are prepared in accordance with the Charities Act 2011 and SORP 2006
- These Accounts are prepared on Income and Expenditure basis and all income and expenditure is included when due.
- All Fixed Assets are fully depreciated

REVENUE ACCOUNT

1st April 2020 to 31st March 2021

Details	Info & advice	WCF	D A	Overheads	Total	2019/20
Expenditure	£ p	£ p	£ p	£ p	£ p	£ p
Advertising/Recruitment						
Benefices Payments						
Equip & Repairs						
Insurance	1,015.23				1,015.23	
IT	45.58	1,089.23			1,134.81	64.57
Office Expenses						
Operational Activities						
Postage						
Ink / Tonner						
Printing						
Rent	2,500.00				2,500.00	1,250.00
Salaries and NI	7,680.00				7,680.00	7,680.00
Stationery						
Subscriptions	107.60				107.60	97.60
Sundries						
Telephones	124.15	173.81			297.96	298.40
Sim Cards		144.00			144.00	
Training & Trainers Fees						
Travel						
Volunteers Expenses	20.00				20.00	46.91
Office Overheads				0.00		0.00
Sessional worker hours		1,300.00			1,300.00	
Total Expenditure	11,492.56	2,707.04			14,199.60	9,437.48

Details	Info & advice			Overheads	Total	2019/20
Income						
Unrestricted						
Bank Interest						
Donations						
WCIL	6,000.00					
Restricted						
Didymus						
WAN	7,220.00					8,000.00
Eveson						
Disability Action Covid-19 Grant (DA)	2,100.00					
Worcestershire Community	3,600.00					
Foundation Covid-19 grant (WCF)						
HMRC Furlong Grant	6,484.33					
Total Income	£25,404.33					8,000.00

STATEMENT OF FINANCIAL ACTIVITIES

For 1st April 2020 to 31st March 2021

Notes	Restricted Funds		Unrestricted Funds		Capital Assets Designated		Total		2019/2020	
	£	p	£	p	£	p	£	p	£	p
Income Resources										
Income from Generated Funds										
Voluntary Income										
Activities for Generating Funds										0.00
Bank Interest										
Income Sources from Charitable Activities	25,404.33								8,000.00	
Total incoming resources	25,404.33								8,000.00	
Resources Expended										
Cost of Generating Funds										
Charitable Activities										
Information & Advice	11,492.56								9,437.90	
Disability Action Covid-19 Grant	2,707.04								0.00	
WCF Covid-19 Grant									0.00	
									0.00	
Governance									0.00	
Total Resources Expended	14,199.60								9,437.90	
Net Incoming/outgoing resources before transfer							11,204.73		-1,437.90	
Gross Transfers between Funds										
Net Movement in Funds							11,204.73		-1,437.90	
Reconciliation of Funds										
Balances brought forwards at 1 st April 2020							3,039.90		4,477.39	
Balance carried forwards at 31 st March 2021							14,244.68		3,039.90	

BALANCE SHEET AS AT 31st MARCH 2021

2020-21

2019-20

Notes

Fixed Assets

Tangible Fixed Assets	0.00	0.00
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Current Assets

Debtors - Grants		0.00
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Debtors in Advance		0.00
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Short Term Deposits		0.00
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Cash at Bank and In Hand	14,244.68	3,039.90
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	<u>14,244.68</u>	<u>3,039.90</u>
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Creditors

Amounts falling due within one year	0.00	0.00
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Grants Prepaid	<u>0.00</u>	0.00
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Net Current Assets		3,039.90
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Net Assets	<u>14,244.68</u>	<u>3,039.90</u>
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Total Funds	<u>14,244.68</u>	<u>3,039.90</u>
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Accounts Examined by Edyta Ataman

Signed By:



Signed by Winston Davis (chair) on behalf of the Trustees, and approved at the
Annual General Meeting held on 27th October 2021

Signed By: (Chair)

