

EAST TEIGNBRIDGE COMMUNITY TRANSPORT ASSOCIATION

England & Wales · Charity number 1168994

Details

Other names	DAWLISH DISABILITY TRANSPORT, EAST TEIGNBRIDGE RING & RIDE
Status	Registered
Legal form	CIO
Registered	2016-09-01
Register	View on the Charity Commission register

Contact

Address Barton Hill Car Park
Dawlish
Devon
EX7 9QH

Phone 01626888890

Email office@etcta.co.uk

Activities

Objects: TO RELIEVE FRAIL, ELDERLY OR DISABLED PERSONS AND COMMUNITY GROUPS PRINCIPALLY WITHIN EAST TEIGNBRIDGE AND SOUTH EAST DEVON, BY THE PROVISION OF TRANSPORT SERVICES.

Activities: Provision of transport for elderly, disabled and people with special needs and community groups

Classification

- **How:** Provides Services
- **What:** Disability
- **Who:** Elderly/old People, People With Disabilities, Other Charities Or Voluntary Bodies

Geography

- Devon

Finances

Period end	Income	Expenditure	Assets	Employees
2025-03-31	£161,956	£192,115	-	-
2024-03-31	£327,573	£286,938	-	-
2023-03-31	£175,758	£197,892	-	-
2022-03-31	£218,507	£181,169	-	-
2021-03-31	£276,544	£149,520	-	-

Trustees

Name	Role	Appointed
VALERIE JEFFERY	Chair	2016-06-24
Catharine Jessiman		2023-10-17
DAVID RICHARD RUDALL		2016-06-24
JUDITH ANN ROBINS		2020-09-03
Reginald William Lake		2021-11-23
Robert Shapter Baker		2023-10-17

EAST TEIGNBRIDGE COMMUNITY TRANSPORT ASSOCIATION

England & Wales - Charity number 1168994

Accounts

Registered Charity:
East Teignbridge Community Transport Association

incorporating East Teignbridge Ring & Ride, Community Car Scheme,
Social/Wellbeing Trips and Community Bus Routes, Minibus Group Hire
and Shopmobility Hire

Trading and known as **Dawlish Community Transport**



Annual Report and Accounts

April 2024 to March 2025

Annual General Meeting held on Tuesday 22nd July 2025
at the Hope Centre, Dawlish

Registered Charity Number: 1168994

East Teignbridge Community Transport Association

Trustee Report for the year ended 31st March 2025

Councillor Anthony James, Ladies and Gentlemen

Your Trustees have met on a regular basis throughout the year and Sally continues to keep Trustees up to date with the Charity workload, writing comprehensive reports for every Trustee Meeting. We also hold General Meetings where we meet with Karen Rose of Devon County Council, the Charity and Dawlish Town Council representatives. The Trustees appreciate that people give of their free time to attend meetings and have the opportunity to ask questions and be updated on the Charity work.

Our Admin team, Sally, Fritha, Ian and Nick work tirelessly to ensure everything runs smoothly but believe me every day brings a new challenge. Then our drivers, Paul, Alan, Ian, Catharine, Nigel, Bob and Steve always go out of their way to ensure our passengers have a caring, helpful and enjoyable journey.

Our Volunteers just amaze me at being available to take our passengers to their hospital and wellbeing appointments, often at short notice and then sometimes the journey is cancelled at the last minute by the hospital or if the client is unwell on the day and unable to travel. Never a complaint and they are always cheerful. Not forgetting volunteers in the Office, Driver Assistants and others helping at fundraising events, delivering leaflets, posters and much more.

They are not carers but they care.

Again my thanks to David for all his hard work and support over the past year as our Accountant, Treasurer and Trustee. David does so much for us, often unseen, but I appreciate his personal input into our Charity as well as the work undertaken by his staff at Greenwood Accountancy.

We acknowledge Howard Almond, a Trustee to the Charity has now retired due to ill health. We thank him for his contribution during his time with us.

As Trustees we recognise the commitment and dedication of the entire team, they work incredibly hard to provide a first-class service to our passengers as well as coping with legislation and the paperwork associated with running a Charity (as well as producing this in depth Report for the meeting).

The Charity has operated without a Chairman for the past 2 years and during this period I have found myself still doing the day to day work, liaising with Sally. We desperately need new blood, and this is not for the want of trying to attract new Trustees. Therefore, for the year ahead only I have agreed to step back up officially as Chairman while we find our next person to steer the Charity forward into the future.

Councillor Anthony James, Ladies and Gentlemen, we are a successful Charity and privileged to serve our Community.

Valerie Jeffery

15th July 2025



Trustees and Representatives for the period April 2024 to March 2025

Board of Trustees:

Chairman	Vacant
Vice Chairman	Mr Reg Lake
Treasurer	Mr David Rudall
Secretary	Mrs Valerie Jeffery
Trustees	Mrs Judith Robins
	Mr Bob Baker
	Mrs Catharine Jessiman
	Mr Howard Almond (retired during period due to ill health)
Driver Representative	Mr Steve Barnes
Dawlish Town Council Rep's	Cllr Huw Weatherhead
	Cllr Anne Heywood

Staff Team:

Mrs Sally Preston	Office Manager
Mr Ian Davies	Fleet Co-ordinator, Trainer and Ring & Ride Driver
Mrs Fritha Langdell	Transport Co-ordinator
Mr Nick Cocking	Data & Volunteer Co-ord
Sally Bartley	Data & Volunteer Co-ord (now retired) and Office Support
Mr Paul Cooper	TN187 Community/Public Bus Service, Maintenance and Shopmobility
Mr Alan Heighway	TN886 Community/Public Bus Service
Mr Nigel Stoneman	Ring & Ride Bus Service
Mrs Catharine Jessiman	Ring & Ride Bus Service
Mr Bob Rees	Cover Driver for all services
Mrs Steve Barnes	Cover Driver for Ring & Ride

Acknowledging also our wonderful team of volunteers who support the Charity

For the registered Charity of East Teignbridge Community Transport Association

Trading, and better known as '**Dawlish Community Transport**' based in the Barton Hill Car Park off Barton Terrace in Dawlish; a not-for-profit charity covering the wider area of East Teignbridge

Charity Overview

Areas of Coverage by Locality include (we will cover further afield if other services are not able to and we have capacity): EX6, EX7, TQ12, TQ13, TQ14 predominately – Ashcombe, Mamhead, Powderham, Kenton, Kenn, Starcross, Dawlish, Dawlish Warren, Teignmouth, Shaldon, Bishopsteignton, Ideford and Exminster if required, with our Ring and Ride service.

Our Primary Objective has always been and continues to be supportive of people in the community, principally within the area of benefit, through the provision of transport services. Providing accessible, affordable and supported transportation to individuals and groups, who are not able to use public transport, or where no suitable public transport is available, for all age groups and abilities within our remit – in a supportive, caring, calm and safe manner.

As a **Community Transport Service** operating several services, we are an integral part of the transport provision infrastructure as a countrywide collective, here in Devon to our local community; transportation tailored to the communities' needs that enables most abilities to get to and from medical/wellbeing appointments, operating two of the more rural public bus routes (TN187 and TN886), our well known Ring and Ride minibuses for essential shopping and daily tasks, the popular social and wellbeing Tuesday trips, Group Minibus Hire (with driver) for community groups' activities and outings, a well-established Shopmobility Community Hire Service of mobility scooters, wheelchairs and supportive walking aids, and the ever increasing Community Car Scheme.

Travelling passenger numbers vary throughout the year, particularly the minibus journeys; a natural rise and decline is noted between Summer and Winter months. We do not operate within a strict eligibility criteria, without means testing or judgement yet follow a protocol of informal questioning to understand the need of every individual person, to understand how we can best assist. Each call taken by the admin team is undertaken with sensitivity, and experience, to gather as much information as possible to identify passenger need and our drivers play a key role when meeting the individual in welcoming and getting to know what works best for them and is appropriate for us; they are our eyes and ears in the community.

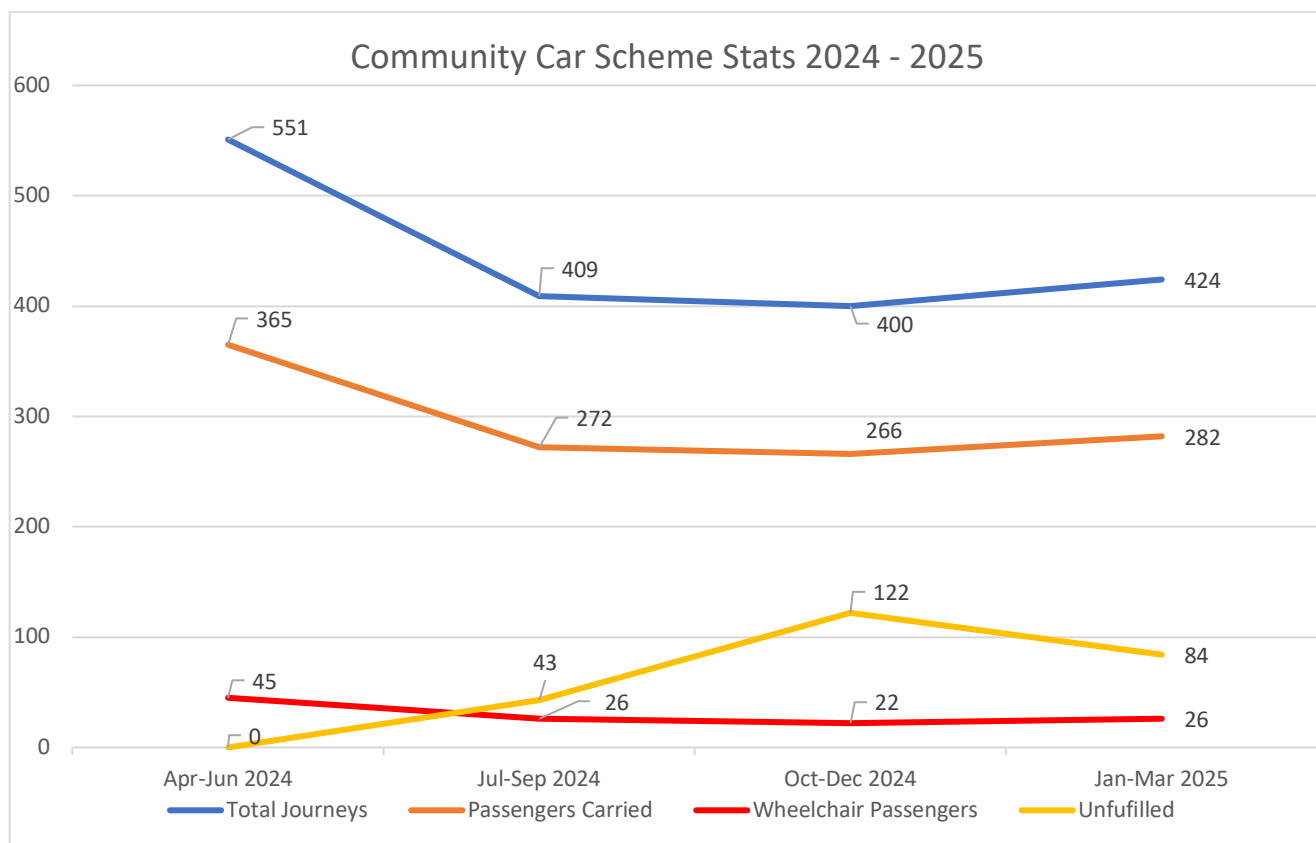
The **Community Transport Service** operates under some very tight legislation and much best practice, we are heavily reliant on volunteers to serve their community with time; time they give to enable the voluntary sector services to continue. The commitment of those on board is staggering and so highly valued, and again in such demand across all voluntary services. Times are though changing, often time is less available for individuals to commit as life demands shift, and again we reflect and monitor how we manage the wellbeing of our passengers as a moveable change in what and how we offer the provision of transportation.

Examples of the lighter side and very much more '**out of the box**' opportunities; we operate the Bingo Bus, offering transport to our passengers; enjoyed by all. Working collaboratively with Dawlish Town Council we assist South West Ambulance Service to deliver Defibrillator and CPR sessions through the year; working in partnership with many.

The **Community Car Scheme** is entirely driven by volunteers; without them it would not exist. Travelling passengers far and wide taking people to their essential medical/health and wellbeing appointments including hospital, GP, dentist, opticians etc. We support wellbeing visits and regularly carry passengers to visit family members and loved ones residing in Nursing Homes, and the heartfelt trips to the seaside or wherever it may be to spend time for those nearing end of life. Individual journey complexities as well as continual changes to appointments is reflected in the time consumed by this element of provision; insurmountable time spent organising appointments for our community folk. Our journey numbers overall may have reduced yet year on year the demand increases; there are several considering factors behind this data - the time each journey requires has increased and this has a contributory factor in all that we can do in any one day. Patient eligibility for hospital transportation shifted, the provision of hospital transport decreased, this is when we saw a significant increase in our requests, and availability of drivers fluctuates also.

Our dedicated Transport Co-ordinator navigates the journeys, the passenger requirements and the available drivers to facilitate each specialised journey. The need to train more drivers to assist wheelchair users has increased and the quota we are asked to travel increases. We are being recognised as a bespoke provision, and we excel in this element of all that we do; this is a key area of consideration for future funding.

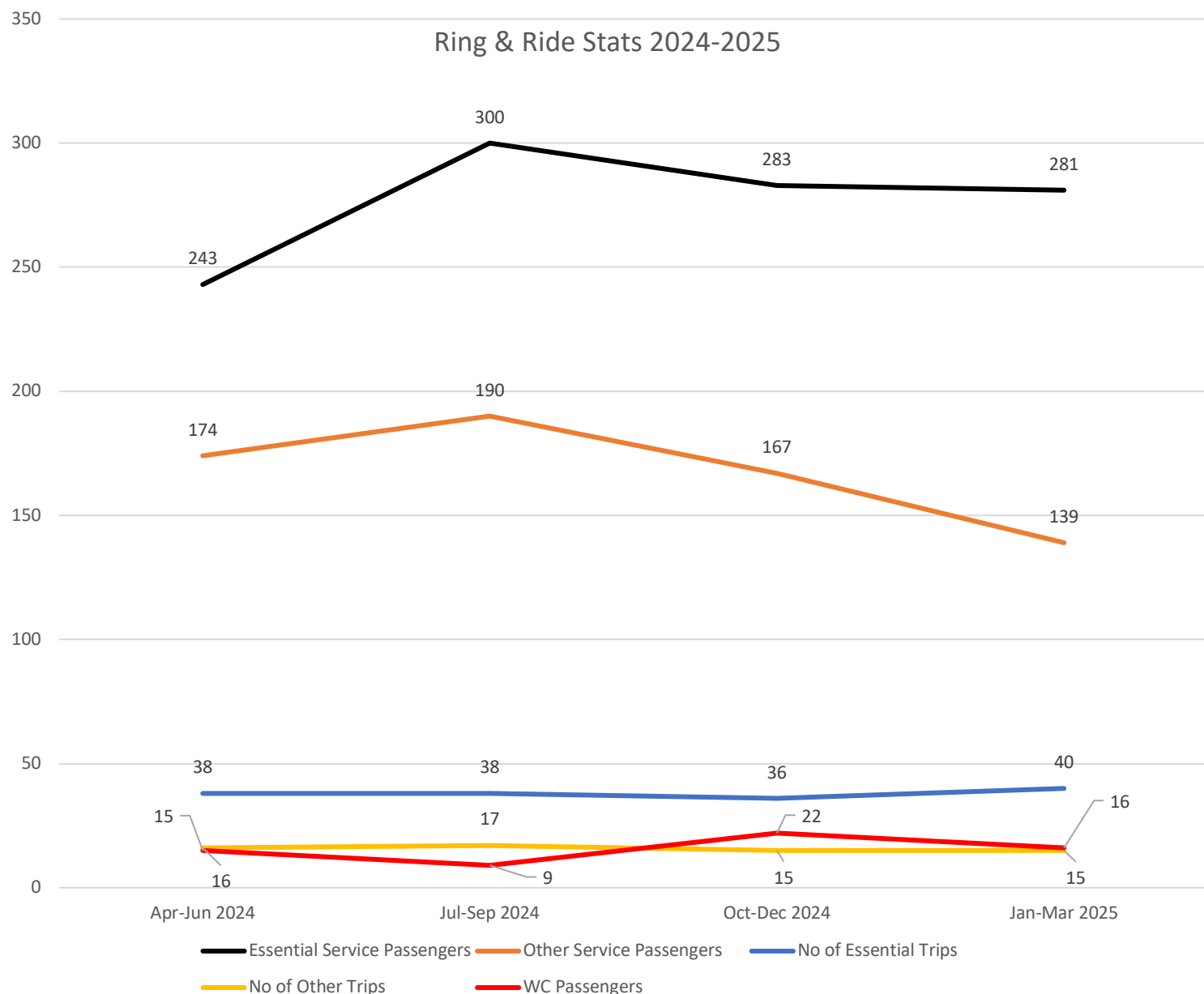
Simply putting up our fares is not the solution, with so many factors to take into consideration, yet a vital service that is relied upon for so many.



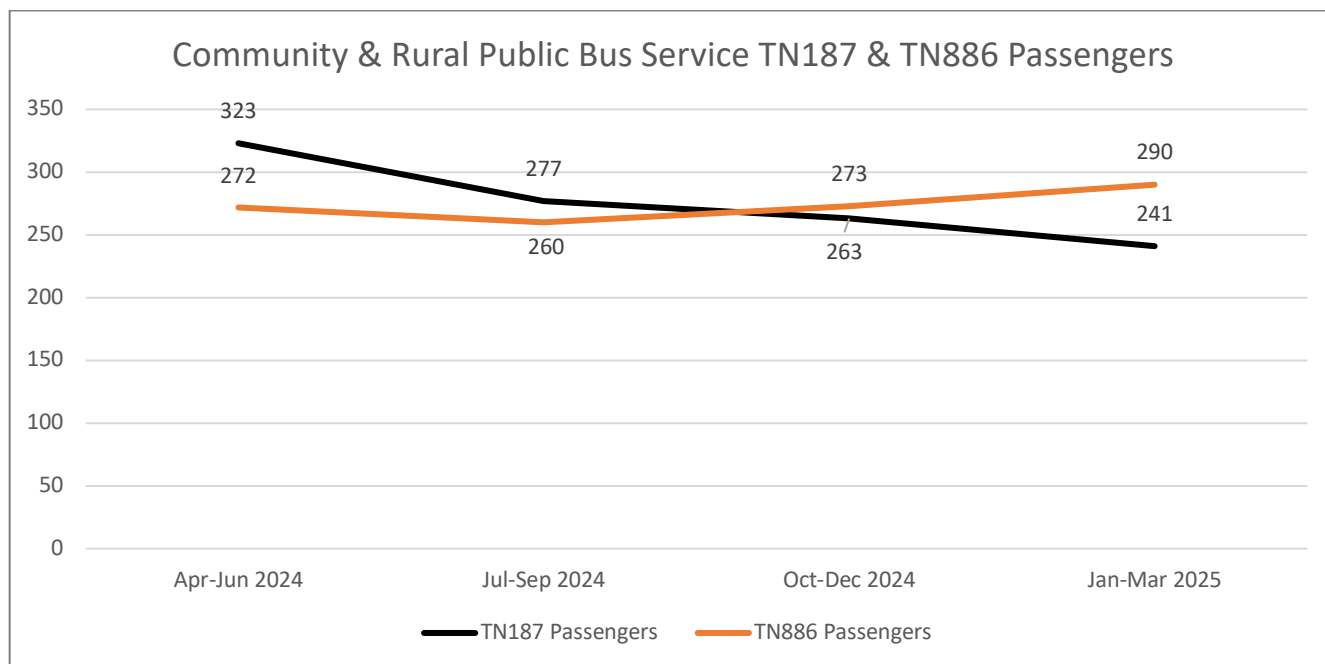
The **Ring and Ride Essential Shopping Service** (our door-to-door transport provision) enables people to do essential shopping/daily tasks such as banking and post office business. Promoting independence and inclusion. Not just a transport service, it offers company while travelling, comfort and trust, a helping hand, seeing the sights while travelling, connection and most often, friendship. Essential shopping/out and about trips enjoyed each week by passengers include our regular weekly ventures to Teignmouth, Newton Abbot and The Willows in Torquay (Morrisons, Sainsburys, Tesco, Asda, Lidl, Aldi and M&S).

The social aspect of **Ring and Ride is the Tuesday Trips** – people join us for a multitude of reasons; and we are not here to interrogate their eligibility yet share the purpose of the outings and the areas of benefit. Moreso than ever, this year we recognise a greater increase in demand and a recent survey has given us a good insight behind the data, hearing so often that people just want to get out; and that is indeed our aim to support.

Essential Shopping/Social Trips/Outings Destinations: Enjoyed each week by passengers and include our regular weekly ventures to Teignmouth, Newton Abbot and The Willows in Torquay (Morrisons, Sainsburys, Tesco, Asda, Lidl, Aldi and M&S). Our wellbeing trips are usually oversubscribed, and we are reevaluating how we might accommodate more; visiting Bernaville and Otter Nurseries, Buckfast Abbey and Butterfly Farm, Dartmouth, Sidmouth, Ashburton and Dartmoor, Occombe Farm, Exmouth, Tiverton, Ten Tors Inn for lunch, Brixham, Endsleigh Garden Centre, Trago Mills and Tavistock. Sidmouth, Donkey Sanctuary, IKEA, Dunelm, Exeter, Buckfast Abbey and the Butterfly Farm, Honiton, Cockington Court, Torquay, Darts Farm, Topsham, Trago Mills, Tavistock, Brixham, Darts Farm and Topsham, Nutwell Lodge and the Warren House Inn for lunch, Ullacombe Farm, Fermoys Garden Centre, Exeter Christmas Market and the Langstone Cliff for Christmas lunch. Mystery Trips are always popular as well as our usual monthly Bingo Bus activity.



The **Community and Rural Bus Routes** were granted further contracts to continue, a great start to the new financial year for those who rely on the TN187 Dawlish Warren minibus and the TN886, essential for the more rural communities to get to nearby towns. The majority of passengers benefit from their concessionary bus passes which confirms the age group of travellers, yet we see an increase during the holiday season of visitors to the community. An extended benefit is the vehicles can be utilised around the times required for their contractual work, leading us on to the **Minibus Hire for Group Bookings and Outings**. Popular and available to enable local groups and organisations to experience and enjoy activities outside of their usual venue. Driven by volunteers; people in our community giving their time for the benefit of others while enjoying the journey themselves.



The **Shopmobility Service Mobility providing mobility scooters, wheelchairs and walking aids** services both holiday visitors and residents in the Dawlish area. Our equipment is well maintained, we share our business with a local company for servicing and repairs and another for replacement batteries and advice. We are very aware the equipment could be put to greater use within the community, yet it requires a more central location; research has led us to this point whereby we remain based in the car park as we could not afford to lease a site that is nearer to the town; one that would flourish more so during the summer months. We have a fleet of over 20 mobility scooters, 20 wheelchairs and 10 mobility trolleys.

Mobility Scooter Shared Hire/Partnerships: Supporting Newton Abbot Shopmobility with scooter hires for Devon County Show and Teignmouth Shopmobility with hire and transportation for the Classic Car Event at Powderham, we continue to provide equipment to other service providers during the summer season.



Minibus Hire for Group Bookings/Outings

Minibuses and drivers are available for the benefit of community groups' activities and outings. We received more requests than we could fulfil yet once again achieving more than anticipated:

Dawlish Garden Society (transport assistance), 3 Nursing Home trips to Jacks Patch for lunch. Bishopsteignton Memory Café to Teignmouth Pavilions (2 minibuses) and again in November (2 buses). Home Instead Memory Café to Bernaville Nurseries.

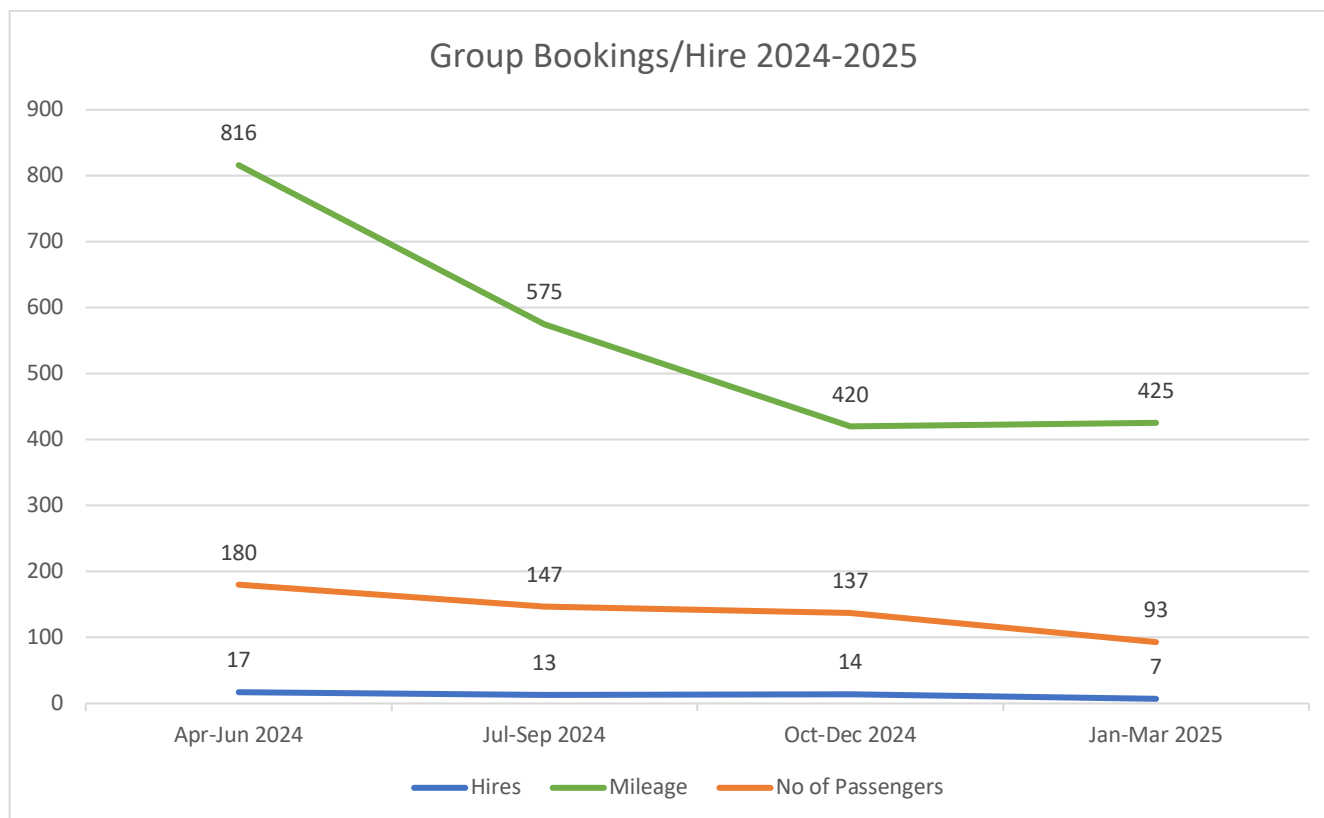
Teignmouth Gems WI to Knighthayes, Coleton Fishacre National Trust and Greenway National Trust. A Care Home trip to Coombe Cellars. Dawlish Twinning transportation to Plymouth for their annual exchange. Dawlish U3A to the Fleet Arm Museum in Yeovilton (they provided a ticket for our driver), Ashley Court and Teignmouth Golf Club for their Christmas Lunch. A bereavement Group to Dartmoor Prison and also Sidmouth. Alice Cross Centre to Sidmouth. Dawlish Town Councillors journey to Cockwood, Dawlish Water and Holcombe.

The Shaldon Hub to Sidmouth and Greendale Farm. Westcliff Primary School trip to Powderham. Dawlish Garden Society plant sale transportation. A birthday group who required wheelchair transport to Kenton Vineyard. Eden's Court Resident, Dartmouth and Endsleigh Garden Centre. Cliffden Buddies blind group dogs day out to Greenway Estate and to Cockington Court. Dawlish Ladies to Bernaville Garden Centre. Devon Communities, we assisted Dutch Students transportation for their UK residentials. Sunflower Bunch to Dartmouth & Exeter Catering College for their Christmas Lunch. Brighter Days to Exmouth. St Michael's Lodge Teignmouth to Plymouth.

Teignmouth Ladies Monday Club to Brixham, Exmouth, Endsleigh House and The Passage House Inn and the Ten Tors for lunch. Dawlish Local History Group to Ashcombe. We travelled the Hear and Now Talking Newspaper service users to their Cream Tea in Dawlish, a CVS Teignbridge day trip to Dartmoor with their Ukraine Group, Shaldon Hub Group to Totnes/Dartington and the Hand and Foot Canasta Club to Topsham/Darts Farm.

Teignmouth Adult Football Club for a game against Middlezoy nr Bridgwater and Teignmouth Ladies Rugby team to Truro for a match (the day thoroughly enjoyed by the volunteer driver also, having a free ticket for the game).

We entered our minibus into the Dawlish Carnival Procession and transported, utilised 3 minibuses to move people to/from our Teddy Bears' Picnic and transported our team to The Stars of Teignbridge event at The Pavilions, Teignmouth.



East Teignbridge/Dawlish Community Transport April 2024-March 2025:

RING AND RIDE: (Tuesday, Wednesday, Thursday & Friday)

Passengers carried	1777
Journeys	215
Essential shopping/daily tasks	152 (5042 miles)
Social/wellbeing trips – 10 trips requiring x2 buses as popular	63 (3807 miles)
Wheelchair passengers	62
Total Mileage	8849

COMMUNITY CAR SCHEME:

Passengers carried	1171
Passengers carried who required wheelchair assistance	120
Journeys to/from medical appointments/activities	1578
- Health appointments	904
- Social/wellbeing	19
Total appointments cancelled	438
- Cancelled by hospital/client	437
Alternative transport found	75
Unfulfilled (DCT unable to assist)	425
Volunteer Car driving hours (<i>exclusive of minibus volunteer drives</i>)	2389
Total Mileage	20,760

Minibus Hires for Affiliated Groups/Services/Activities 51

Passengers Travelled	557
Total Mileage	2436

13 bookings cancelled by group and 7 bookings unfulfilled as drivers were unavailable

COMMUNITY BUS ROUTE 187 (Tuesday & Thursday)

Dawlish Warren to Dawlish via Cockwood, Cofton & Sainsbury's

Operational Days	103
Route Journeys	206
Passengers	1104

COMMUNITY BUS ROUTE 886 (Wednesday & Friday):

Teignmouth to Newton Abbot via Combeinteignhead & Stokeinteignhead

Operational Days	102
Route Journeys	204
Passengers	1095
Total Mileage of both services	6458

SHOPMOBILITY Equipment Hire	200
<i>Excluding the multiple hires to various community events</i>	
Total passenger miles driven this financial year	38,311
Collective Volunteer Car & Minibus Basic Driver Hours	2645
Non-driving Volunteer Hours – admin assistance, fundraisers etc*	1182
New volunteers within reporting period	06
1745 registered users to DCT, averaging x1 new per working day	1745

We continue to average x1 new passenger every working day with an age range of 7 to 99 years.

64% of all passengers are female and 41% of all passengers use a mobility aid of some description

**Exclusive of Trustee time, DTC Reps and all those in the community informally involved throughout the year*

31/03/25

Office Manager's Report April 2024 to March 2025

Summary/Updates:

The last financial year ended on a good note, despite the horrendous arson attack to our vehicles in July 2023. We were determined to continue and not close the doors and have done exactly that. There are no words to share how challenging it has been to keep the wheels turning while trying to recover, rebuild and move forward.

We started the year with three minibuses and four cars and remained with these until we saw our replacement minibus, delayed multiple times which significantly impacted on all that we could offer to our community; yet our drivers and team went above and beyond as always to fulfil all that we could, to not only sustain services but excelling with the very popular summer group bookings for schools, clubs, affiliated groups and multiple social journeys for people to enjoy the wonderful Devon sights.

Maintaining our operations has been our key focus and looking at fundraising to replace the final vehicle lost in the fire, a bespoke built wheelchair adapted vehicle; with a purchase value of approximately £40,000. We introduced a raffle, having been gifted £100 as a first prize, leading to a Teddy Bears' Picnic in the August to celebrate our passengers we serve in the community. We planned activities and events for awareness in the community and aid our fundraising efforts.

Many might assume we are now fully recovered following the disaster, yet our efforts continue to raise enough funds for the vehicle. Although the attack had a significant impact on the Charity, the greatest was the shortfall of vehicles. Yet the merit of engagement from other services, the efforts of the team and funds gifted we are now just one vehicle away from the complement of vehicles we had post covid and then the fire. Extenuating circumstances, not underestimating how challenging it already was, it remains hard for the Charity to sustain.

Once again, we have demonstrated the benefits, demand and need of Community Transport in our locality and responded to the needs of our community to the best of our abilities. Assisting some of the most isolated, vulnerable and often very unwell people in our community. For others, they are not elderly, lonely or ill yet enjoy going out, meeting people, spending time in the company of others and living their life to the full.

Offering a wide choice of both essential shopping trips, social and wellbeing days out, minibus group bookings for other services and organisations, as well as our community car scheme offering an array of transport opportunities for people unable to access, or have no available transport, to attend their essential medical/health appointments to hospitals, GP's, dentist, physio and far more besides. Visiting loved ones in other settings such as Nursing Homes is commonplace and where possible taking people to the more social activities of lunch out with family members or a visit to the seaside, to name just a few.

Our community car scheme is also susceptible in requests to travel people who are extremely unwell, temporarily as well as terminal; our drivers are exposed to a wide group yet swathe this with respect and dignity.

Each vehicle is adapted to accommodate most abilities; enabling people to remain as independent as possible, accessing suitable transport, as cost effective as possible. Loved ones and carers often travel with the passenger yet our drivers are there, not to be carers, but to oversee and ensure every person is as safe as possible and comforted knowing they are not alone on that journey. Drives can be as short as one mile to those of many. Can you imagine living on a street not far from your surgery yet needing vehicle assistance to get there; we can do that.

Devon Access to Services (supporting Car Schemes) noted in their recent Report: Schemes in Devon provide far more than just a journey—they are a lifeline that connects people to essential services, supports their independence, and prevents social isolation. The dedication of these schemes going above and beyond, from booking appointments to providing emotional support, underscores their vital role in the well-being of Devon's residents. Through strong, though often unofficial, partnerships with health and social care organisations, these schemes contribute significantly to a holistic approach to care, making a lasting impact on the lives of those they serve.

Driving goes far beyond just driving the vehicles, most often so very rewarding and valuable. Drivers often go quietly on about their journeys yet do feedback how much they enjoy their roles. More often we hear such gratitude and appreciation from our passengers which confirms the great effort they put into all we do.

All drivers across the Charity are crucial to us, predominantly volunteers, yet a small team of staff also; they are the passenger facing group and all credit goes to them for being so earnest, whether they are available for an hour a month or several per week, paid or not; we cannot thank them enough.

Having attended several meetings over the past 12 months it's apparent there is still a recovery from the covid pandemic on many levels. For us as a Community Transport the longer-term impact has been passengers travelling and available funding in Grant form.

Last year I noted that with the national move towards partnership working for people to find the support they need in health, welfare and wellbeing. It remains essential that different sectors work together; working in partnerships is more effective. As members of many groups and organisations in support of our operations, we are very proactive and encouraging of other services across the community. A key area of focus in the next financial year is to prioritise this.

Several Sector Surveys have been undertaken; Mapping England by the Community Transport Association UK, State of the Sector Survey 2024 by Devon County Council and the Devon Access to Services annual Social Kindness and Community Car Scheme Survey (More Than a Journey), as well as two by us. There is extensive detail contained within these reports, evidencing the value, demand and necessity for the Voluntary Community Transport Sector to be supported, and to continue. If you would like further detail please do make contact with us or the appropriate organisations.

We have continued to achieve significant results in our support of assisting people and most importantly live fuller and enhanced lives.

Celebrations and Acknowledgements - reasons to be cheerful ... just a few ... We nominated our Volunteer Driver Representative, for an award as part of the Stars of Teignbridge event held last November. He came very close to winning, well done Steve Barnes. We unexpectedly heard that our organisation had also been nominated as a Charity and were invited to attend the event with Steve, as we did. Dumbfounded yet overjoyed to receive not only recognition but the overall Charity Stars of Teignbridge Award 2024 – winning all categories: Awareness and Appreciation, Power, Equality and Inclusion, Collaboration, Experimentation, Balance and Boundaries. One team, one goal - to serve the community.

Honoured to have been nominated and chosen by organisations for fundraiser events; a local company Red Rock Entertainment put on a production at the Shaftsbury Theatre in aid of DCT; The Mad Show (a secret show created and acted to a large audience within 24 hrs) – a spectacular evening, raising an estimated £1,000 for us. Also by Dawlish Friends and the Dawlish Warren Ladies Golf Club. Others assisting roll over into the next financial year report, not overlooked.

More informal times have been our community activities, embracing the community element, donning our Postman Pat outfits (the theme being Children's TV) we took part in the Dawlish Carnival Procession and held our own Teddy Bears' Picnic; for passengers of the Charity. With thanks to Dawlish Celebrates Carnival gifting us the marquee for an afternoon we were overwhelmed to spend time enjoying a fun, friendly and entertaining time with over 80 people in attendance. Our thanks go to everyone who volunteered to support, and especially to the local bands Maddy and the Chaps and Back Beach Boyz for giving their time to play for our audience. Music, raffle and a picnic was provided, and great company was enjoyed by all. An unexpected surprise was raising a sensational amount of £1,800. Following the event many people asked if we would run this event again.

Good News: We are delighted to share that the rebuild of the bus we had, known previously as Lottie, has been replicated and has now joined our fleet (4 minibuses and 4 cars) and is very much part of our everyday working. It is not electric, but automatic. We continue to monitor development of electric vehicles, particularly minibuses, and still to date we, and other services similar to ours, have not yet found a suitable WAV car or minibus that is fit for purpose to manage the Devon hills and roads we travel.

Our Bit Back ... We are often gifted items of equipment that we can't accommodate; we gift these on to other services or where appropriate offer them out to the community. A valuable side to this is being able to occasionally offer items that people may not be in a position to purchase, i.e. mobility scooters (they are costly). We were honoured to gift a mobility scooter to one of our retired drivers, a very unwell gent, and it's helping him to keep independent, get to local medical appointments, get around town and remain interacting with the community. And popping in to visit us as well. We have created our own Hub for volunteers, passers-by and welcoming people to come in to book their transport.

Grants and Funding: We are constantly observant and seek new grants and opportunities for specific funds, core as well as those more general. With the increased demand of most grants, our success rate has dropped significantly. We hear time and time again that there just are not enough funds to benefit all applicants. This is increasingly concerning.

We continue to boost our funds by offering the **Teignbridge Community Lottery** to supporters, proving really worthwhile. Reaching out to anyone who would like to sign up; great prizes for individuals and a percentage goes to all organisations signed up.

Dawlish Water Rotary Club have again donated funds to keep fares to a minimum for one of the Ring and Ride travel days; every area of support is appreciated; whether for the organisation or for those of benefit.

Training delivered this year to our Team, includes:

- CPR and Defibrillator Sessions for the community
- First Aid course completed by a member of the Admin team
- Safe Assistance for Drivers for new volunteers
- Minibus Driver Training for new minibus drivers
- Bespoke Training and Refresher Sessions specifically for our overall DCT team delivered by our qualified trainers

Community Activities/Events and Fundraising have been a real focal point and we embraced all those we could, with thanks to our volunteers and team who always get involved; the Easter Egg Trail and Easter Bunny assistance, Defibrillator Workshops, Shopmobility/The Big Help Out and Volunteer and Shopmobility Awareness event, our Wine and Water Stalls and other activities on The Lawn during summer months, our big Raffle to raise funds for the next vehicle, Postman Pat for Dawlish Carnival and the Teddy Bears' Picnic. We took part in the town Pumpkin Trail, held a Skittles and Nibbles celebration for our team, represented the Charity at the Dawlish Remembrance Service, displayed at the Christmas Tree Festival and lead the Lantern Parade. Sadly due to bad weather and changes to town events the Elves didn't have their usual fun but still helped Santa meet and greet children at the Christmas Light Switch on. Attended the celebration for Dawlish Garden Society's 165th Anniversary and joined many at a memorial Charity Bingo Night at the Dawlish Warren Golf Club and to end our year of activities we formed part of the Cost of Living Event held at the Strand Centre. We are a very proactive organisation.

Presentations and Periodic Multi-Agency/Group Meetings in the community:

Shaldon Singers Concert and Stokeinteignhead WI, Helping Dawlish Group, Southern Area Car Forum, Community Transport Network Meetings, CVS Coastal Caring Alliance, Torbay and South Devon Forum. CTA UK Events and Building Sessions, Assist AGM, ViH AGM, Dawlish Town Council Events Meetings and Grant Presentation, Annual Dawlish Civic Service, Dawlish Chamber of Trade and Commerce, Claremont Manor, Dawlish Pain Café, Coastaway, Helping Hands, Shopmobility and Teignbridge District Council Lottery, and SLA Meeting and finally a Volunteer Meeting with the new Chief Executive of Torbay and South Devon NHS Foundation Trust.

Presentations/Talks externally: A young person attending Trinity School, Henry, chose DCT as his nominated Charity to present to Teignmouth Rotary Club. We met with him and his father, showed them around and shared information, thank you Henry.

'Travelling Ted' must get his mention. Travelling most days aboard the minibus, with a story or two to tell, he's become quite an icon; just a bear, a travelling companion, yet he brings comfort for some and a talking point on the bus for others and has been the instigator of our Teddy Bears' Picnic last summer.

Reporting for Dawlish Community Transport as another year has flown; reiterating once again, we are not a new initiative yet a grounded and essential service that must remain in the community, for the community, yet requires support to continue doing what it does well.

Loneliness, isolation, lack of companionship, loss of loved ones, deprivation, the rise in cost of living all or just the want and need to be with others or out and about, all have bearing for some. Our service makes can be transformative for many and being a part of that by volunteering with us can make such a difference; giving something back to the community can mean so much – we don't just drive vehicles, it's so much more.

Transport is the often-forgotten essential link to health, social care, mental health and wellbeing. There is a growing need to support preventative healthcare initiatives and wellbeing, both for individuals and communities, not just for the transport but for the human links it creates and helps to maintain.

Case studies emphasise the countless benefits of travelling, the true-life stories are those that capture the reality. Our Admin team and drivers are blessed with hearing this time and time again.

Availability of volunteers in communities is a national problem and is definitely a concern of ours. An added concern for community services who operate larger vehicles such as minibuses carrying 9 to 16 passengers (between 3.5 and 7.5 tonne) is the current requirement on a D1 category on their licence. Driving tests passed before 01/01/97 automatically have this awarded, anyone aged 45 or under will not. This is an increasingly challenging situation in finding drivers; the more drivers we have the more we can offer to the community. We wait for either a change in legislation or the availability of different spec vehicles (refer back to vehicle availability mentioned earlier). The volunteers we do have on board work wonders.

To conclude: We bring closure to the turbulence and unrest of the last two years, although without conclusion. Yet we are moving forward and look to the future once again.

A time to reflect, review, re-evaluate and create a future of sustainability, with fresh eyes, new vision and opportunities. Our Quarterly Reports and Finance reflect the needs of the Charity, its objectives, how great it is and how essential it is by the demand; much work also goes on behind the scenes to meet best practice, the team support and overall management.

Please take a moment to read the feedback from passengers, their words. And to listen to our Driver Volunteer Representative who will say a few words this evening, and please observe the data giving an insight into our achievements.

A note from Karen Rose, Devon County Council Community Adviser: *I would like to thank everything involved with ETCTA for another successful year. Whilst there are many challenges facing the Community Transport sector, not least fundraising and recruitment, I would like to recognise the significant contribution you make to your local communities and the local transport network. Whilst Ring & Ride passenger figures across Devon in 2024/25 saw a decline in passenger numbers, ETCTA reported an increase on the previous year, bucking the trend. Your quarterly statistical returns to DCC also showed a marked increase in Private Hire use of the buses. I know that the team have worked hard to promote your services out and about in the community at meetings, events and fundraising drives and this is clearly making a difference. Thank you also for the collaborative work you have been undertaking with your neighbouring Community Transport schemes and further afield in the County. I look forward to continued partnership working with ETCTA and others in the year ahead.*

Finally, we thank all those present at the AGM and to all who read our Annual Report and most importantly our exceptional overall team who work closely together to enable the smooth running of services and without we would not receive such commendable feedback from those who travel with us. On behalf of the Charity I thank the team - Team Transport.

Please keep supporting us. Sally Preston (18/07/2025)

FAREWELLS AND THANK YOUS:

We say farewell to one of our volunteers Helen Nutley who passed away recently; only with us for a short period of time but she made a big impact.

To those lost and to those who have lost; all are in our thoughts. Also we remember and thank passengers no longer travelling and we welcome all those who joined through the year.

Special thank yous to Kathy Thornton who has now retired from her office role, with us for many years she is sorely missed, and we wish her well.

To those retired/stepped back from the team including Barry Dabrowski, Andy Hook, Bob and Heather Graham and Russell Scotting.

And to Sally-Anne, she keeps trying to retire yet we keep asking her to help out and cover annual leave and other days through the year – thank you.

Congratulations to our Admin volunteer Rowan (and wife Amy) who married recently.

Welcome to Alan and Nick who joined us during the year of this report, and to our newer volunteers who we are honoured to have as part of our team.

Our gratitude is shared to those who continue to support the schemes across the county: Karen Rose at Devon County Council (Community Transport Adviser), Tim Lamerton and Claire Stevens from Devon Access to Services (Southern Area Car Forum), CTA UK and Shopmobility. Devon County Council, Dawlish Town Council, Teignmouth Town Council and Teignbridge District Council – financial assistance in the delivery and sustainability of transport to retain community services.

Sincere thanks to the businesses and individuals who keep us operational: Cofton Motors (transferring our minibus maintenance agreement to Cofton has proved so beneficial, they now maintain our entire fleet). GM Coachworks, Courtside Conversions, Binfield Insurance Brokers, Swish Cleaning Services, Swift Print, Kameleon Signs, Loopy Parrot, Tyre tec, Prestige Smart Repairs, Incar, J Elworthy Electrical Contractors, Greenwood Accountancy, Westcountry HR, AME Solutions, Exeter Disability Centre, Cavendish, Optimise and all those who support.

To each and every group, organisation and individual for their insurmountable generosity, including yet not conclusive: Dawlish Garden Society, Cosens Institute, Yeo Valley, Cuddly Toy Gang, Trefoil, Shaldon Singers, Stokeinteignhead WI, High C's Choir, Langstone Cliff, funds from individuals including memorial funds for those passed away (G Rogers, D Cann, M Child), Dawlish Crafters who never cease to amaze us with their gifts, Dawlish Water Rotary Club again, Councillors who have contributed to our replacement vehicle fund, Dawlish Sunflower Bunch, Dawlish Warren Golf Club, Richard Hayward for designing, supplying and funding our DCT pin badges we can sell to raise funds. The local shops Curious, Corner Shop, The Old Mill Tea Room and Daisys Café for having a collection box in their shop for us. Dawlish Friends, Dawlish Warren Ladies Golf Club, Holcombe Gents RFC and Redrock Entertainment, to the local newsletters/mags for including our trip lists etc throughout the year. To the Back Beach Boyz, Maddy and the Chaps, Phil at ProSounds and Dawlish Celebrates Carnival Committee. To Bob Simpson for his photography and to Hazel our cake baker; keeping the team stocked with home baked cakes ... how can we resist.

A huge thank you to Cockwood Primary School for the beautifully painted teddy bear pictures made for our picnic in August 2024, to all the caring young people who wrote letters for us to give out to passengers and to our younger volunteers Iris, Joel, Henry and Harriet.

Acknowledging and demonstrating how fortunate we are to have the backing of our community.

FEEDBACK and SURVEY OUTCOMES:

Passenger Feedback:

"A massive thanks to you and your lovely team for all you do – not least our merry outing yesterday for our blind passengers. The driver (and Boris bus) were fantastic and all passengers were most grateful for the great door to door delivery. Our joint ages on the bus wouldn't have got much change from a grand but all felt well looked-after and appreciative. Three cheers for DCT! Until the next and thanks again 'J' (on behalf of all at Talking Newspaper)."

Research conquered success following a call from a lady who is a 24/7 carer for her husband, debilitated since a recent stroke and suffering with toothache, she needed to get him to the dentist. A step from their property prevented her from being able to get him from the house in his wheelchair so we were initially not able to assist, in a care role capacity. Conversations with alternative services providing medical assistance, and with our compassionate guidance liaising with the couple, enabled the way forward and we found a solution to assist. With a structure now in place we can support hereafter, much to the relief of the couple, and us. A thank you card was received complementing our support: "Here's a small card and donation but a very BIG thank you for the effort and support trying to resolve our dental saga. Much appreciated." P & JG

"My husband died in lockdown; I then moved to Devon; I've been here 3 years now. I came across your service as I needed to get to hospital and have since used you many times. I truly value all that you do and I enjoy popping in to book my transport just to say hello to everyone."

Survey Outcomes:

Q: What would it mean for you, if you could not use this service for the journey you are making today?

- Inconvenient, costly, miss companionship, would need to tackle poor weather, environmentally unfriendly (e.g. one person in van). Carry shopping, would need to navigate very steep hills walking.
- Would have missed out on buying birthday presents
- I have used bus more, and I would not meet people and go to other places as I do not drive and I live on my own, they help me with my heavy shopping
- I don't want to even think about that. It's a real lifeline!
- A 20 minute walk to bus stop (1 an hour), 2 buses to take me to Newton Abbot and then the same return journey all over again. Please keep it running.
- I'd be devastated! I really appreciate the friendly service
- It is the only time of the week I go out of the village and would miss meeting people on the bus
- I would be confined to my home every day with only my husband!!!
- Since I started using this service my life has changed for the better. Much happier and made new friends

Q: How could we improve this service?

- A wonderful service I would be lost without it. Impeccable drivers. Thank you
- Some way to improve the time it take to pick us up in the morning More trips/different days. Willows is always very busy on a Friday. Maybe a Monday, Tuesday or Wednesday would be less busy
- More of it. Sometimes difficult to get on list as it is quite popular
- More buses so more people can go
- None. Very Friendly and helpful and always on time, a very big help to my life

Independent Examiner's Report to the Trustees of
East Teignbridge Community Transport
Association

Independent examiner's report to the trustees of East Teignbridge Community Transport Association

I report to the charity trustees on my examination of the accounts of East Teignbridge Community Transport Association (the Trust) for the year ended 31 March 2025.

Responsibilities and basis of report

As the charity trustees of the Trust you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the Trust's accounts carried out under Section 145 of the Act and in carrying out my examination I have followed all applicable Directions given by the Charity Commission under Section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the Trust as required by Section 130 of the Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Clare Lillington FMAAT

Clare Lillington BSc (Hons) FMAAT
Raddon
Station Hill
Chudleigh
Newton Abbot
Devon
TQ13 0EE

17 December 2025

East Teignbridge Community Transport Association

Statement of Financial Activities
for the Year Ended 31 March 2025

	Notes	Unrestricted funds £	Restricted funds £	31.3.25 Total funds £	31.3.24 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies		79,291	2	79,293	237,248
Charitable activities					
Charitable		49,165	8,610	57,775	54,833
Other trading activities	2	19,407	4,878	24,285	35,145
Investment income	3	603	-	603	347
Total		<u>148,466</u>	<u>13,490</u>	<u>161,956</u>	<u>327,573</u>
EXPENDITURE ON					
Charitable activities					
Charitable		<u>187,283</u>	<u>4,832</u>	<u>192,115</u>	<u>286,938</u>
NET INCOME/(EXPENDITURE)					
Transfers between funds	9	(38,817) <u>55,604</u>	8,658 <u>(55,604)</u>	(30,159) <u>-</u>	40,635 <u>-</u>
Net movement in funds		16,787	(46,946)	(30,159)	40,635
RECONCILIATION OF FUNDS					
Total funds brought forward		334,651	111,227	445,878	405,243
TOTAL FUNDS CARRIED FORWARD		<u><u>351,438</u></u>	<u><u>64,281</u></u>	<u><u>415,719</u></u>	<u><u>445,878</u></u>

The notes form part of these financial statements

East Teignbridge Community Transport Association

Balance Sheet
31 March 2025

	Notes	Unrestricted funds £	Restricted funds £	31.3.25 Total funds £	31.3.24 Total funds £
FIXED ASSETS					
Tangible assets	6	287,701	-	287,701	246,660
CURRENT ASSETS					
Debtors	7	9,616	-	9,616	32,876
Cash at bank and in hand		55,954	64,280	120,234	168,004
		<u>65,570</u>	<u>64,280</u>	<u>129,850</u>	<u>200,880</u>
CREDITORS					
Amounts falling due within one year	8	(1,832)	-	(1,832)	(1,662)
NET CURRENT ASSETS		<u>63,738</u>	<u>64,280</u>	<u>128,018</u>	<u>199,218</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		<u>351,439</u>	<u>64,280</u>	<u>415,719</u>	<u>445,878</u>
NET ASSETS		<u>351,439</u>	<u>64,280</u>	<u>415,719</u>	<u>445,878</u>
FUNDS	9				
Unrestricted funds				351,439	334,651
Restricted funds				64,280	111,227
TOTAL FUNDS				<u>415,719</u>	<u>445,878</u>

The financial statements were approved by the Board of Trustees and authorised for issue on 30 July 2025 and were signed on its behalf by:

V Jeffery - Trustee

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charity, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Charities Act 2011. The financial statements have been prepared under the historical cost convention.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Scooters	- 20% on reducing balance
Vehicles	- 20% on reducing balance

Taxation

The charity is exempt from tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Pension costs and other post-retirement benefits

The charity operates a defined contribution pension scheme. Contributions payable to the charity's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

2. OTHER TRADING ACTIVITIES

	31.3.25	31.3.24
	£	£
Fundraising & donations	24,285	35,145
	<u> </u>	<u> </u>

3. INVESTMENT INCOME

	31.3.25	31.3.24
	£	£
Deposit account interest	603	347
	<u> </u>	<u> </u>

4. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2025 nor for the year ended 31 March 2024.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2025 nor for the year ended 31 March 2024.

5. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted funds £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	85,064	152,184	237,248
Charitable activities			
Charitable	54,833	-	54,833
Other trading activities	32,429	2,716	35,145
Investment income	347	-	347
	<u> </u>	<u> </u>	<u> </u>
Total	<u>172,673</u>	<u>154,900</u>	<u>327,573</u>
EXPENDITURE ON			
Charitable activities			
Charitable	285,546	1,392	286,938
	<u> </u>	<u> </u>	<u> </u>
NET INCOME/(EXPENDITURE)	(112,873)	153,508	40,635
Transfers between funds	42,281	(42,281)	-
	<u> </u>	<u> </u>	<u> </u>
Net movement in funds	(70,592)	111,227	40,635
RECONCILIATION OF FUNDS			
Total funds brought forward	405,243	-	405,243
	<u> </u>	<u> </u>	<u> </u>
TOTAL FUNDS CARRIED FORWARD	<u>334,651</u>	<u>111,227</u>	<u>445,878</u>

6. TANGIBLE FIXED ASSETS

	Freehold property £	Scooters £	Vehicles £	Totals £
COST				
At 1 April 2024	139,696	20,709	330,397	490,802
Additions	-	-	78,042	78,042
At 31 March 2025	<u>139,696</u>	<u>20,709</u>	<u>408,439</u>	<u>568,844</u>
DEPRECIATION				
At 1 April 2024	-	12,685	231,457	244,142
Charge for year	-	1,605	35,396	37,001
At 31 March 2025	<u>-</u>	<u>14,290</u>	<u>266,853</u>	<u>281,143</u>
NET BOOK VALUE				
At 31 March 2025	<u>139,696</u>	<u>6,419</u>	<u>141,586</u>	<u>287,701</u>
At 31 March 2024	<u>139,696</u>	<u>8,024</u>	<u>98,940</u>	<u>246,660</u>

7. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.25 £	31.3.24 £
Trade debtors	-	10,438
Prepayments	9,616	22,438
	<u>9,616</u>	<u>32,876</u>

8. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.25 £	31.3.24 £
Other creditors	1,832	1,662
	<u>1,832</u>	<u>1,662</u>

9. MOVEMENT IN FUNDS

	At 1.4.24 £	Net movement in funds £	Transfers between funds £	At 31.3.25 £
Unrestricted funds				
General fund	334,651	(38,816)	55,604	351,439
Restricted funds				
Vehicle Replenish Fund	34,835	153	-	34,988
Vehicle Fire Recovery Fund	73,797	8,279	(55,604)	26,472
Safer Security Data Storage	680	-	-	680
Shopmobility	790	1,115	-	1,905
Shed Fund	890	(890)	-	-
Lottery 25 years	235	-	-	235
	<u>111,227</u>	<u>8,657</u>	<u>(55,604)</u>	<u>64,280</u>
TOTAL FUNDS	<u>445,878</u>	<u>(30,159)</u>	<u>-</u>	<u>415,719</u>

9. MOVEMENT IN FUNDS - continued

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	148,466	(187,282)	(38,816)
Restricted funds			
Vehicle Replenish Fund	2,434	(2,281)	153
Vehicle Fire Recovery Fund	8,610	(331)	8,279
Shopmobility	2,446	(1,331)	1,115
Shed Fund	-	(890)	(890)
	<u>13,490</u>	<u>(4,833)</u>	<u>8,657</u>
TOTAL FUNDS	<u><u>161,956</u></u>	<u><u>(192,115)</u></u>	<u><u>(30,159)</u></u>

Comparatives for movement in funds

	At 1.4.23 £	Net movement in funds £	Transfers between funds £	At 31.3.24 £
Unrestricted funds				
General fund	405,243	(112,873)	42,281	334,651
Restricted funds				
Vehicle Replenish Fund	-	-	34,835	34,835
Vehicle Fire Recovery Fund	-	154,900	(81,103)	73,797
Safer Security Data Storage	-	(107)	787	680
Shopmobility	-	(675)	1,465	790
Shed Fund	-	(610)	1,500	890
Lottery 25 years	-	-	235	235
	<u>-</u>	<u>153,508</u>	<u>(42,281)</u>	<u>111,227</u>
TOTAL FUNDS	<u><u>405,243</u></u>	<u><u>40,635</u></u>	<u><u>-</u></u>	<u><u>445,878</u></u>

9. MOVEMENT IN FUNDS - continued

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	172,673	(285,546)	(112,873)
Restricted funds			
Vehicle Fire Recovery Fund	154,900	-	154,900
Safer Security Data Storage	-	(107)	(107)
Shopmobility	-	(675)	(675)
Shed Fund	-	(610)	(610)
	<u>154,900</u>	<u>(1,392)</u>	<u>153,508</u>
TOTAL FUNDS	<u>327,573</u>	<u>(286,938)</u>	<u>40,635</u>

A current year 12 months and prior year 12 months combined position is as follows:

	At 1.4.23 £	Net movement in funds £	Transfers between funds £	At 31.3.25 £
Unrestricted funds				
General fund	405,243	(151,689)	97,885	351,439
Restricted funds				
Vehicle Replenish Fund	-	153	34,835	34,988
Vehicle Fire Recovery Fund	-	163,179	(136,707)	26,472
Safer Security Data Storage	-	(107)	787	680
Shopmobility	-	440	1,465	1,905
Shed Fund	-	(1,500)	1,500	-
Lottery 25 years	-	-	235	235
	<u>-</u>	<u>162,165</u>	<u>(97,885)</u>	<u>64,280</u>
TOTAL FUNDS	<u>405,243</u>	<u>10,476</u>	<u>-</u>	<u>415,719</u>

9. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	321,139	(472,828)	(151,689)
Restricted funds			
Vehicle Replenish Fund	2,434	(2,281)	153
Vehicle Fire Recovery Fund	163,510	(331)	163,179
Safer Security Data Storage	-	(107)	(107)
Shopmobility	2,446	(2,006)	440
Shed Fund	-	(1,500)	(1,500)
	<u>168,390</u>	<u>(6,225)</u>	<u>162,165</u>
TOTAL FUNDS	<u>489,529</u>	<u>(479,053)</u>	<u>10,476</u>

10. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2025.

East Teignbridge Community Transport
Association

Detailed Statement of Financial Activities
for the Year Ended 31 March 2025

	31.3.25 £	31.3.24 £
INCOME AND ENDOWMENTS		
Donations and legacies		
Gifts	-	1
Gift aid	-	19
Grants	79,293	92,098
Insurance claims	-	145,130
	<hr/>	<hr/>
	79,293	237,248
Other trading activities		
Fundraising & donations	24,285	35,145
Investment income		
Deposit account interest	603	347
Charitable activities		
Fare & hire charges	26,306	20,344
Shopmobility income	8,825	10,687
Concessionary Fare reimburse	3,945	1,509
Car Forum	18,699	22,293
	<hr/>	<hr/>
	57,775	54,833
Total incoming resources	<hr/>	<hr/>
	161,956	327,573
EXPENDITURE		
Charitable activities		
Wages	85,191	80,490
Pensions	790	834
Rent & Rates	3,782	6,372
Light and heat	1,984	2,113
Telephone	1,611	1,383
Postage and stationery	1,210	949
Advertising	20	258
Fuel	9,793	10,956
Vehicle insurance	15,822	15,926
Vehicle maintenance	19,067	19,231
Staff travel expenses	-	56
Office cleaning	1,243	1,201
Licences, Subscriptions & Plan	5,469	9,111
Other office costs inc repair	5,407	11,164
Bank charges	1,072	957
Depn of scooters	1,605	2,006
Depn of vehicles	35,396	24,735
Loss on sale of tangible fixed assets	-	97,421
	<hr/>	<hr/>
	189,462	285,163

This page does not form part of the statutory financial statements

East Teignbridge Community Transport
Association

Detailed Statement of Financial Activities
for the Year Ended 31 March 2025

	31.3.25 £	31.3.24 £
Support costs		
Governance costs		
Auditors' remuneration	160	160
Accountancy and legal fees	2,493	1,615
	<u>2,653</u>	<u>1,775</u>
Total resources expended	<u>192,115</u>	<u>286,938</u>
Net (expenditure)/income	<u><u>(30,159)</u></u>	<u><u>40,635</u></u>

EAST TEIGNBRIDGE COMMUNITY TRANSPORT ASSOCIATION

England & Wales - Charity number 1168994

Accounts

REGISTERED COMPANY NUMBER: 10250030 (England and Wales)
REGISTERED CHARITY NUMBER: 1168994

Report of the Trustees and
Unaudited Financial Statements for the Year Ended 31 March 2024
for
East Teignbridge Community Transport
Association

Clare Lillington BSc (Hons) FMAAT
Raddon
Station Hill
Chudleigh
Newton Abbot
Devon
TQ13 0EE

East Teignbridge Community Transport
Association

Contents of the Financial Statements
for the Year Ended 31 March 2024

	Page
Reference and Administrative Details	1
Report of the Trustees	2 to 10
Independent Examiner's Report	11
Statement of Financial Activities	12
Balance Sheet	13 to 14
Notes to the Financial Statements	15 to 19
Detailed Statement of Financial Activities	20 to 21

East Teignbridge Community Transport
Association

Reference and Administrative Details
for the Year Ended 31 March 2024

TRUSTEES

Mrs V Jeffery
D R Rudall
Mrs M K Lowther (resigned 17.10.23)
Mrs L E Mayne (resigned 2.5.23)
Ms J A Robins
R W Lake - Vice Chairman
H P Almond (appointed 31.3.24)
R S Baker (appointed 17.10.23)
Ms C Jessiman (appointed 17.10.23)

REGISTERED OFFICE

5 Pellow Arcade
Teign Street
Teignmouth
Devon
TQ14 8EB

**REGISTERED COMPANY
NUMBER**

10250030 (England and Wales)

**REGISTERED CHARITY
NUMBER**

1168994

INDEPENDENT EXAMINER

Clare Lillington BSc (Hons) FMAAT
Raddon
Station Hill
Chudleigh
Newton Abbot
Devon
TQ13 0EE

East Teignbridge Community Transport
Association

Report of the Trustees
for the Year Ended 31 March 2024

Our last AGM was held on 6th July 2023 and little did we foresee the devastating fire in the early hours of Friday 14th July, the images will be in my mind forever. That night we lost 2 minibuses and 2 wheelchair accessible cars. This was later proven to be an arson attack with CID still trying to resolve the case.

It has been a very long journey but our amazing team of staff and volunteers have made huge positive steps forward and worked tirelessly ensuring our passengers could attend their health and wellbeing appointments as well as Ring and Ride.

Trustee Meetings have been held on a regular basis. We have operated without a Chairman for 18 months and I have found myself still doing the day to day work of Chairman as well as Secretary and a Volunteer. We desperately need new blood and this is not for the want of trying to attract additional Trustees.

Sally continues to keep Trustees up to date with the Charity workload, writing comprehensive reports for every Trustee Meeting. Our admin staff, Sally, Sally-Anne, Fritha and Ian work tirelessly to ensure everything runs smoothly. I appreciate this is not a normal office environment as everyone who steps over our threshold is welcomed and given undivided attention. Sally-Anne was retiring in August 2023 but continues to help as and when necessary. We appreciate all that Sally-Anne brings to Dawlish Community Transport with a genuine caring personality to everyone including me.

As Trustees we acknowledge the commitment and dedication of the entire team, our drivers both staff and volunteers and thank each and every one. They work incredibly hard to provide a first-class service to our passengers as well as coping with the legislation and paperwork associated with running a Charity.

My thanks and appreciation to Kathy and Pauline for volunteering in the Office.

Again our thanks to David Rudall for all his hard work and support over the past year. As our Accountant, Treasurer and Trustee David does so much for us, often unseen, but we appreciate his personal input into our Charity as well as the work undertaken by his staff at Greenwood Accountancy.

Ladies and Gentlemen, despite the challenging year we are a successful Charity who are privileged to serve our Community.

Valerie Jeffery
2nd July 2024

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31st March 2022. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standards applicable in the UK and Republic of Ireland (FRS102) (effective 1 January 2015).

Governing document

The charity is a charitable company limited by guarantee and has no share capital. In the event of a winding up the liability of the members is limited to £10 each and is governed by a memorandum and articles of association. The charity is also a registered charity (RCN 1168994)

OBJECTIVES AND ACTIVITIES

Objectives and aims

To relieve frail, elderly or disabled persons and community groups principally within East Teignbridge and South East Devon, by the provision of transport services.

Public benefit

The trustees are aware of and have taken note of the Charity Commission's guidance relating to public benefit.

Reserves policy

The trustees are aware of the need to maintain reasonable reserves and monitor the finances closely. The year end balance is sufficient to maintain at least three months expenses.

ACHIEVEMENT AND PERFORMANCE

Charitable activities

Office Manager Report April 2023 to March 2024

For the registered Charity of East Teignbridge Community Transport Association; trading, and better known as **'Dawlish Community Transport'** based in the Barton Hill Car Park off Barton Terrace in Dawlish; a not-for-profit charity covering the wider area of East Teignbridge.

Areas of Coverage by Locality include (we will cover further afield if other services are not able to and we have capacity): EX6, EX7, TQ12, TQ13, TQ14 predominately - Ashcombe, Mamhead, Powderham, Kenton, Kenn, Starcross, Dawlish, Teignmouth, Shaldon, Bishopsteignton, Ideford and Exminster if required, with our Ring and Ride service.

Our Primary Objective has always been and continues to be supportive of people in the community, principally within the area of benefit, through the provision of transport services. Providing accessible, affordable and supported transportation to individuals and groups, who are not able to use public transport, or where no suitable public transport is available, for all age groups and abilities within our remit - in a supportive, caring, calm and safe manner.

As a **Community Transport Service** operating several services, we are an integral part of the transport provision in the country overall, here in Devon and our local community; we play an integral role within the delivery of transportation enabling people to get to and from medical/wellbeing appointments, operating two community bus routes, our known Ring and Ride minibuses, group bookings, Shopmobility and equally essential community car scheme.

This report demonstrates how we have continued to be exemplars of community support and have responded to the needs of our community; some vulnerable and isolated, many with deteriorating health (made worse by the pandemic and the continual demand on public services) and for many whereby wellbeing is paramount; irrespective of the challenging and exhausting year we have had following the horrendous arson attack in July 2023; the first quarter of the year operating as per normal until the day we were ripped apart.

We can modestly endorse our resilience and key achievements by providing data, yet less easy is it to capture in data format the struggles during this period. We have continued to achieve significant results in our support of assisting people to attend vital appointments as well as get out and about to do their essential shopping, getting to banks, post offices and most importantly live fuller and enhanced lives.

Changing times, financial viability and challenges being an existing concern for many schemes within the sector, we as a Charity fall within the continual struggle year on year of increasing financial pressures; and the viability of the Charity has been somewhat hampered of late by the after-effects of the arson attack.

With a national move towards partnership working for people to find the support they need around not only Health but also Welfare, it is essential that different sectors work together; working in partnerships is more effective. We are members of many groups and organisations in support of our operations, and work very proactively with others, not only those directly linked to transport provision but several within the wider community; valuable for networking and sharing of information and within transport, best use of vehicles. We are just one small Charity within the wider community doing great things.

Information taken from the Devon Access to Services Devon Car Forum data of 2022-2023 shares there are over 50 community car schemes alone across Devon collectively who provided more than 115,000 journeys in that year (data for 2023-2024 is still being finalised but anticipated to be higher). 76% were to health appointments, 24% for social/wellbeing journeys (wellbeing 'need' is certainly on the increase and data will evidence this moving forward). Schemes saved the NHS an estimated £3,604,630 million - 133,935 volunteer hours for just the car driving element of the voluntary sector. Within any restructuring across NHS/services, now is the time for the voluntary sector to be recognised, for its provision of transportation, and the need for financial backing is paramount.

If, for example, NHS funded 76% of the deficit, representing the 88,319 health related journeys undertaken by the voluntary sector, almost £100k, this would help support the sectors resilience across the county, and for us, the sustainability of services in the community, for the community.

We are not a new initiative seeking new funding, yet a grounded and essential service that requires support to continue doing what it does well. Particularly since a noticeable increase in the time spent by schemes managing cancellations and rebooking of journeys; a combination of appointments being rescheduled, often at short notice, and passengers feeling unwell on the day therefore rebooking another appointment - a significant amount of time impacts on the finances of the Charity.

Having seen a substantial increase in wheelchair/mobility aid requirements we invested in two Train the Trainers (one staff and one volunteer) to deliver training to our team as well as sessions through Devon Access to Services, we have written and incorporated bespoke sessions. We understand and appreciate the enormous responsibility on volunteers to undertake such training and the journeys, and the time required by the wider team to deliver and maintain our best practice operations is sizeable - keeping people safe is our priority and imperative. We often share to users that we are not able to be carers, yet each driver cares, we are not hospital transport yet many who contact us for help are those who do not fall into the hospital transport criteria therefore rely on us to assist. Therefore, the demand on our services increases as does the responsibility of our drivers, and the financial impacts to the Charity.

Loneliness, isolation, lack of companionship, loss of loved ones, deprivation/cost of living crisis all have bearing for some.

Change of circumstances, time on their hands, the want to give something back in the community, can also play a part for many in the reasoning behind volunteers offering to drive our vehicles and/or be involved in voluntary work.

Individuals needing to work for longer to a younger retiring community, those more active and enjoying life, to family members supporting children by way of grandchild care, are many of the reasons behind our need within transport for more volunteers - resonating across the country as a shortage of volunteer capacity in more recent times.

How do we maintain all that we do when volunteers are fundamental and a key element in our delivery?

Transport is the often-forgotten essential link to health and social care. There is a growing need to support preventative healthcare initiatives and wellbeing, both for individuals and communities, not just for the transport but for the human links it creates and helps to maintain. Case studies emphasise the countless benefits of travelling in a minibus 'just' to do shopping, but true-life stories are those that capture the reality; our Admin team are blessed with hearing this time and time again.

Services offered by Community Transport are tailored to the communities' needs and include our Community Car Scheme, our Ring and Ride essential shopping trips, the popular social and wellbeing Tuesday trips, minibus hire (with driver) available for the benefit of community groups for outings and activities, the well-used Shopmobility community hire service of mobility scooters, wheelchairs and supportive walking aids and our popular monthly Bingo Bus open to our passengers. Supported by our Dawlish Town Council we now have a Defibrillator at the front of the building and share a delivery of training for its use incorporating CPR awareness by South Western Ambulance Service. We have two train the trainer team members to deliver best practice support to our drivers for the bespoke transportation within the remit of Community Transport delivered by both staff and volunteers.

We do not operate within a strict eligibility criteria, without means testing or judgement yet follow a protocol of informal questioning to understand the need of every individual person and to ascertain how we can best assist. Each call taken by the admin team is undertaken with sensitivity, and experience, to gather as much information as possible to understand the passenger need; yet our drivers are those who ascertain the full extent of need being our eyes and ears in the community.

The **Community Car Scheme** is entirely driven by volunteers, without them it couldn't exist. Travelling passengers far and wide taking people to their essential medical/health and wellbeing appointments including hospital, GP, dentist, opticians etc. We support wellbeing visits and regularly carry passengers to visit family members and loved ones residing in Nursing Homes, and the heartfelt trips to the seaside or wherever it may be to spend time for those nearing end of life. Individual journey complexities as well as continual changes to appointments is reflected in the time consumed by this element of provision; insurmountable time spent organising appointments for our community folk. It has become very noticeable now the time this consumes; requiring a dedicated Transport Co-ordinator to steer it being a key part in the safe organisation and delivery of the service.

The **Ring and Ride Essential Shopping Service** (our door-to-door transport provision) enabling people to do essential shopping/daily tasks such as banking and post office business. Promoting independence and inclusion. Not just a transport service, it offers company while travelling, comfort and trust, a helping hand, seeing the sights while travelling, connection and most often, friendship.

The social aspect of **Ring and Ride is the Tuesday Trips** - people join us for a multitude of reasons; and we are not here to interrogate their eligibility yet share the purpose of the outings and the areas of benefit. We have seen a significant increase in demand and can speculate the cause. Best practice is to re-evaluate how we manage the wellbeing of our passengers as a moveable change in what and how we offer the provision of transport to all in these changing times.

Essential Shopping/Social Trips/Outings Destinations: enjoyed by passengers include: our regular weekly ventures to Teignmouth, Newton Abbot and The Willows in Torquay (Morrisons, Sainsburys, Tesco, Asda, Lidl, Aldi and M&S) as well as the more relaxing days out; some being Otter, Bernaville and Fermoy's Nurseries, Brixham, Endsleigh Garden Centre, Donkey Sanctuary, Sidmouth, Exmouth, Dartmoor, Tavistock, Ashburton, Trago Mills, Topsham, IKEA, Dunelm, lunch trips, farm shops and centres, coastal journeys, Dartmoor and the popular mystery trips.

The **Community and Rural Bus Routes** were granted further contracts to continue, a great start to the new financial year for those who rely on the TN187 Dawlish Warren minibus and the TN886, essential for the more rural communities to get to nearby towns. The majority of passengers benefit from their concessionary bus passes which confirms the age group of travellers, yet we see an increase during the holiday season of visitors to the community. An extended benefit is the vehicles can be utilised around the times required for their contractual work, leading us on to the **Minibus Hire for Group Bookings and Outings**. Popular and available to enable local groups and organisations to experience and enjoy activities outside of their usual venue. Driven by volunteers; people in our community giving their time for the benefit of others while enjoying the journey themselves.

Group Bookings/Outings: Requests for these escalated as the year unfolded and the weather improved, and our small team of minibus drivers excelled to meet the need as best they could; until July we had a fleet of 4 minibuses to deliver the wide range of trips out, including a transport service for our local CVS running Cost of Living events locally, moving around plants and equipment for Dawlish Garden Society, trips out for Residents Associations, Clubs and Hubs, Memory Cafés and Groups, U3A, Talking Newspapers, Dawlish Dancers, Cliffden Buddies group for the Blind (dogs days out), Brownies, Gatehouse Primary School, mature students travelling from Holland to the UK for residentials and to Twinnings for their journeys overseas, even a trip to Wiltshire for a Car Club - visiting places of interest, benefit and enjoyment.

(Electric Vehicles Update: We monitor the benefits of electric vehicles and still to date we have not found a suitable WAV car or minibus to manage the Devon hills and roads we travel).

The **Shopmobility Service** providing **mobility scooters, wheelchairs and walking aids** services both holiday visitors and residents in the Dawlish area. Our equipment is well maintained, we share our business with a local company for servicing and repairs and another for replacement batteries and advice. We are very aware the equipment could be put to greater use within the community, yet it requires a more central location; research has led us to this point whereby we remain based in the car park as we could not afford to lease a site that is nearer to the town; one that would flourish more so during the summer months. We have a fleet of over 20 mobility scooters, 20 wheelchairs and 10 mobility trolleys. We continue to provide equipment to other service providers to hire out to visitors to many of the Shows and Clubs across the County during the summer season i.e. Devon County Show.

In all that we offer, we often need to share that we are not able to be carers for any person, yet we do care, and for most it is exactly what is needed; the kindness of listening and the chat on the way to an appointment, guidance for navigating around the hospitals for appointments, a little assistance with shopping bags on and off the minibus, knowing that somebody is 'just there,' to the voice at the end of the telephone or the friendly face when they call in to the office. We are very much a Hub not only for transport; a space to encourage and enhance community connectivity.

Report of the Trustees
for the Year Ended 31 March 2024

As for '**Travelling Ted**' who came on board after Lockdown with a story of his own, to travel the journeys with passengers returning to our services or to be a quiet travelling companion, sitting with or next to any new passengers feeling anxious or unsure about their first trip; he continues to jump on the minibuses and travel with his buddies on the bus. Keeping passenger's company, listened to and at times comforted, through the laughing and jokes, he's been quite troublesome at times, yet is a great in getting people to chatting to each other. He has a journal full of stories over the last year and will be the topic of conversation when we celebrate the survival of Dawlish Community Transport with friends and guests at our Teddy Bears' Picnic in August. He remains an icon and a great ambassador for us; an escalated idea that has proved very positive.

Grants and Funding: Year on year we seek additional grants from the wider community, yet many are bespoke, we do not fall within the criteria, being bespoke ourselves. Very much open to new initiatives we are a service operating and operating well; we need funds to aid what we do and do well. Never guaranteed yet we find ourselves now very much in need of the two grants we were successfully awarded again from Devon County Council and Teignbridge District Council; funds to support the objectives of the Charity overall, meeting the aims set out in our constitution. We are otherwise self-reliant to sustain the Charity through fares, charges and funds gifted by our community. This year we applied to Dawlish Town Council to support an upgrade of IT equipment and pleased to share this was accepted, as well as an unexpected additional £10,000 toward our plight to replace the burned vehicles, thank you.

Our focus for the majority of this financial year has been to survive and most funds received have been from the generosity of others, not those applied for by application. In support of our passengers experiencing financial constraints, we did however apply and were successful and able to carry over a Teignbridge Lottery Fund offering passengers discounted shopping trips where needed; with an aim to attract new passengers who might not otherwise afford such journeys. And a repeated fund from Dawlish Water Rotary Club awarded to reinstate the reduced cost of the wellbeing Tuesday trips for a period of time; both very successful and welcomed.

Community Activities/Events and Fundraising have been somewhat limited, yet we embraced those we could to show our strength and continuation:

Easter Egg Trail and Easter Bunny assistance, Luscombe Castle Charity Day, Coronation Event on The Lawn, Defibrillator Workshops, Cost of Living CVS Teignbridge events, fundraiser events taking part in community events including our Christmas Market Stall, Christmas Tree Festival, Remembrance Service, Volunteer Celebration and our forever expanding Elves parade.

Training delivered this year to our Team, includes :

- CPR and Defibrillator Sessions for the community
- First Aid and Basic Life Support for staff and volunteers
- Passenger Assistance Training for new volunteers
- Minibus Driver Training for new minibus drivers
- Bespoke Training and Refresher Sessions specifically for our overall DCT team

Presentations Delivered : Residents Associations, Ladies Guild and Women's Institute

Multi Agency/Group Meetings attended include: ShopMobilityUK online and Exeter/Teignbridge face to face, Helping Dawlish, Community Transport Networking, CTA UK online, CVS Coastal Alliance, Southern Area Car Forum, Cash Access Engagement Meeting and Dawlish Chamber of Trade and Commerce.

An overview of Dawlish Community Transport and an opportunity to thank everyone who has supported us through another year, acknowledging and demonstrating how fortunate we are to have the backing of our community:

Our local Dawlish and Teignmouth Town, Teignbridge District, Devon County Councils and Devon Access to Services - financially assisting delivery and sustainability of transport to retain community services.

Several applications were applied for to aid charitable funds for either new or the sustainability of initiatives; those successful include Teignbridge Lottery Grant and their Communities Lottery and Dawlish Water Rotary Club. Others overlap into the next financial year or were unsuccessful.

East Teignbridge Community Transport Association

Report of the Trustees
for the Year Ended 31 March 2024

We sincerely thank each and every group, organisation and every single individual for their generosity (many of whom contributed via the Just Giving and Go Fund Me fundraiser sites following the fire, set up and thanks to Peter Worsley and Kim Wigley). The list really is endless, some remain anonymous, have sadly passed away or have celebrated an event and contributed to us, but include: Dawlish Garden Society, Cosens Institute, Yeo Valley, Cuddly Toy Gang, Langstone Cliff, funds from individuals celebrations and funeral services, Dawlish Crafters, Councillors, Dawlish Warren Golf Club, Dawlish Dancers, St Gregory's Church Men's Breakfast Club, United Spiritual, Golden Bottle Trust, Galleon Pub in Starcross, Brunswick Arms, Marina Bowling, Sunflower Bunch and the groups who supported their fundraiser, High C's and the Back Beach Boyz (also gifted funds), Alice Cross Centre, The Rise Care Home, Holcombe Residents Association, Shaldon Singers, Castle Inn in Holcombe, Oakland Park Residents Association, Shaftesbury Theatre, Stokeinteignhead Village Shop, and to the group of young ladies who put on a fundraising event in our town selling all sort of items they made themselves; Kitty, Nieve, Ethan, Bethany and Megan, and to two young men Joel and Oscar for holding a lemonade stall to help. A special thanks to those who helped us with loan vehicles: GM Coachworks, Newton Abbot CTA and Courtside Conversions.

Our gratitude is shared to those who continue to support the schemes across the county; Karen Rose (note below*) at Devon County Council (Community Transport Adviser) and Tim Lamerton and Claire Stevens from Devon Access to Services; without your knowledge and expertise we would have been at a loss on many an occasion, and to our national CTA UK.

Sincere thanks to the businesses and individuals who keep us operational; Cofton Motors, Autosave, GM Coachworks, Courtside Conversions, Binfield Insurance Brokers, Swish Cleaning Services, MerryWeather (carpet cleaning), Swift Print, Kameleon Signs, Loopy Parrot, Tyre tec, Prestige Smart Repairs, Incar, J Elworthy Electrical Contractors, Greenwood Accountancy, Westcountry HR, AME Solutions, Exeter Disability Centre, Cavendish, Optimise, Paul our carpenter and his dog Rosie and to Home Instead for again gifting training sessions - and all those who support.

Thinking of and thanking our staff and volunteers no longer with us; those lost and, in our memory, and those retired/stepped back from the team: Mark Breakwell RIP, Richard Reynolds, Trevor Court, Kerry Dunn and Ruth Talbot. Farewell and thank you to passengers no longer travelling and we welcome all those who have joined us through the year.

To our exceptional overall team who work closely together to enable the smooth running of services and without we would not receive such commendable feedback from those who travel with us; below offers just an insight from passengers, and volunteers:

"Thank you so much for giving me the means to have the freedom to truly enjoy my holiday." JS

"To all in the shed in the carpark! Thank you for bringing sunshine into my life." TC (volunteer)

"After the year you've had you deserve an award for keeping going and keeping us going." CA

"My brother has Alzheimer's and is a regular user of the bus. I am making this donation as part of his birthday present. I am sorry to learn that your fleet has been so severely damaged." RS

"Please accept this donation towards a replacement minibus. In memory of my brother who recently passed away. A driver volunteer with you all. We know that he would like to help." DL

"I enclose a cheque as a donation towards the Dawlish Community Transport. The wonderful hard-working team of volunteers give so many of us a very special service." VH

"I find it difficult to put into words the horror I felt when I heard the terrible news about the destruction. It must be devastating for all who have worked so hard over many years to establish this wonderful asset to our community. It's going to make life so much more difficult for people with appointments and spoil the simple pleasures for those who enjoy a trip out. My heart goes out to you all and I hope with help and goodwill of the community you will be able to renew your wonderful work. Take care and stay strong." GA

"To all the team that keeps the wheels turning and the volunteering so rewarding. What a year .. you've performed miracles, absolute miracles." SB (volunteer)

Report of the Trustees
for the Year Ended 31 March 2024

From Karen Rose/DCC*: My sincere apologies that I won't be able to join you. I do hope you have a successful meeting, and I would be pleased to receive a copy of any reports after the meeting. Please could you extend my grateful thanks to you and the whole ETCTA team: staff, trustees and volunteers for another busy and successful year of service. I know it has been another tough one, operationally and personally for you, but you always take the trouble to respond to my emails, questions and surveys (and annoying requests for statistics etc!) and attend the CTN meetings with no complaint and always a kind comment, for which I am very grateful. It was really appreciated that you and Valerie took the time out of your busy days to meet with me in January to discuss how things were going. You know I am happy to make myself available to come to the office if and when we need to discuss anything.

Twelve months ago, I stood exactly here and endorsed the problematic challenges and situations we had experienced in recent years, never standing still or without its hurdles, yet words cannot express how difficult this last year has been. It is without doubt that without the kindness, generosity and encouragement, dedication and commitment of the Transport Team and those of our community, we would have closed the doors once and for all. Our vision for the service, sustainability and progress has been hindered yet again, but not destroyed, and as time moves forward, we will recover.

Four vehicles were lost in their entirety, two being almost new (a minibus and a fully adapted car) and one we managed to salvage and bring back into the fleet. Following lockdown when we reduced our fleet from eleven to five, we tirelessly worked to build back to nine. In the blink of an eye, we found ourselves in a desperate and devastating position being back down to five, and with the aftermath of carnage to deal with. We closed our doors for one day, only one day, and our truly amazing volunteers were back out in the community driving; dedicated to the core.

There is much that could be shared of the trials and tribulations around the journey we have travelled of late, yet it will do little to console us or understand any reasoning behind what happened in the early hours of Friday 14th July 2023, and we wouldn't wish to drag anybody else through what we have experienced in the last twelve months.

We cannot share all the detail but can reassure you that Devon and Cornwall Police and our CID Officer are still working for a conclusion to the arson attack; yet it will not bring back the vehicles nor rewind the trauma and devastation for the Charity and its community. Nobody was injured and we are wholeheartedly thankful for that. We are humbled by the overwhelming support and cannot express the extent of our gratitude to reside in such a wonderful community that we serve. Our thanks to the Fire Brigade crew who individually put themselves at risk to tackle the fire, the insurmountable number of people who phoned, gifted items from t-bags to cakes, pasties to monies. Passengers, members of the community and those further afield, to the organisations who loaned us vehicles while we unravelled a way forward and every single person who offered and gave assistance; the list is endless and we unreservedly thank everyone.

We fought and received the full value of each lost vehicle and our insurance claim enabled us to replace one minibus with another second hand Bertie (2) and to put a deposit on a new build of the second bus delivered brand new and bespoke built only 18 months prior to the fire (to be called again Lottie (2); with funds to pay for it outright - fantastic for the Charity although we await a delayed delivery date that will take us beyond September and every day that goes by is a loss to our users. Very quickly we were able to replace one of the cars, all credit to our wonderful community who raised over £16,000 in just nine weeks and soon we took receipt of a little red car; known as Eric2. Now we need to concentrate on raising funds through any Grant opportunities and wider Charity fundraising for a further £43,000 to replace the lost car. If anyone would like to come on board and assist with fundraising, please do let me know.

Before observing data relative to our services, please see below an example of the Community Transport Services collective figures for reference, for the 'Ring and Ride' Trips only, in 2023/24

There were x15 Ring & Ride schemes operating, provided by 12 different organisations.

21,379 Core Passenger journeys were made, an average of 1,425 per scheme. Including other trips provided i.e. the Wellbeing Trips (noting that not all schemes record every trip therefore this figure may be under-represented); this increases the average per scheme to 2,093 Passenger Journeys.

739 wheelchairs were carried on Core journeys and a further 213 on other trips. Some schemes report no wheelchairs carried whereas others are substantially more, possibly indicating under-reporting, therefore assumed to be higher.

Mileage for the year on Core journeys totalled 183,653 miles, an average of 12,244 miles per scheme, rising to 18,500 on average per scheme with the calculated other trips also.

East Teignbridge Community Transport Association

Report of the Trustees
for the Year Ended 31 March 2024

What a year it has been. I am beholden to our Team who have excelled on all levels - our admin team of co-ordinators, drivers, maintenance and fundraising supporters, our driver assistants, Trustees, Dawlish Town Council Reps and all those in the community who sit quietly in the background yet not unnoticed, and to our community.

Finally, we thank all those present at the AGM and those reading our Annual Report and ask you to please keep supporting us.

April 2022-March 2023:

COMMUNITY CAR SCHEME:

Passengers carried	1326
Passengers carried who required wheelchair assistance	201
Journeys to/from medical appointments/activities	2004
- Health appointments	1044
- Social/wellbeing	21
Wheelchair bound passenger journeys	260
Total appointments cancelled	615
- cancelled by hospital/client	397
- alternative transport found	82
- DCT unable to provide	136
Volunteer Car driving hours (exclusive of minibus drives)	2785 hours
Total Mileage	25,080

RING AND RIDE: (Tuesday, Wednesday, Thursday & Friday)

Passengers carried	1641
Journeys	211
- Essential shopping/daily tasks	147 (4390 miles)
- Social/wellbeing trips - 10 trips requiring x2 buses as popular	60 (4532 miles)
Wheelchair passengers	75
Total mileage	9262

COMMUNITY BUS ROUTE 187 (Tuesday & Thursday)

Dawlish Warren to Dawlish via Cockwood, Cofton & Sainsbury's	
Journeys	104
Passengers	1024

COMMUNITY BUS ROUTE 886 (Wednesday & Friday):

Teignmouth to Newton Abbot via Combeinteignhead & Stokeinteignhead	
Journeys	102
Passengers	1111

Total Mileage of both services	6458
--------------------------------	------

Minibus Hires for Affiliated Groups/Services/Activities:

Total Mileage	1309
---------------	------

SHOPMOBILITY Equipment Hire

Excluding the multiple hires to various community events	178
--	-----

Total passenger miles driven this financial year 44,597 miles

Collective Volunteer Car & Minibus Basic Driver Hours 2933

Non-driving Volunteer Hours - admin assistance, fundraisers etc* 925

*Exclusive of Trustee time, DTC Rep & all those in the community informally involved

East Teignbridge Community Transport
Association

Report of the Trustees
for the Year Ended 31 March 2024

New volunteers within reporting period*

19

Passengers active registered with DCT exceeds 1500 with an average of x1 new per working day

Sally Preston
09/07/2024

STRUCTURE, GOVERNANCE AND MANAGEMENT

Approved by order of the board of trustees on 12 July 2024 and signed on its behalf by:

Mrs V Jeffery - Trustee

Independent examiner's report to the trustees of East Teignbridge Community Transport Association ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2024.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under Section 145(5) (b) of the 2011 Act.

Independent examiner's statement

Since your charity's gross income exceeded £250,000 your examiner must be a member of a listed body. I can confirm that I am qualified to undertake the examination because I am a member of the Association of Accounting Technicians, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by Section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of Section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Clare Lillington FMAAT

Clare Lillington BSc (Hons) FMAAT
Raddon
Station Hill
Chudleigh
Newton Abbot
Devon
TQ13 0EE

12 July 2024

East Teignbridge Community Transport
Association

Statement of Financial Activities
(Incorporating an Income and Expenditure Account)
for the Year Ended 31 March 2024

	Notes	Unrestricted funds £	Restricted funds £	31.3.24 Total funds £	31.3.23 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies		85,064	152,184	237,248	71,217
Charitable activities					
General		54,833	-	54,833	84,563
Other trading activities	2	32,429	2,716	35,145	19,916
Investment income	3	347	-	347	62
Total		<u>172,673</u>	<u>154,900</u>	<u>327,573</u>	<u>175,758</u>
EXPENDITURE ON					
Raising funds		-	-	-	198
Charitable activities					
General		285,546	1,392	286,938	197,694
Total		<u>285,546</u>	<u>1,392</u>	<u>286,938</u>	<u>197,892</u>
NET INCOME/(EXPENDITURE)		(112,873)	153,508	40,635	(22,134)
Transfers between funds	11	42,281	(42,281)	-	-
Net movement in funds		(70,592)	111,227	40,635	(22,134)
RECONCILIATION OF FUNDS					
Total funds brought forward		405,243	-	405,243	427,377
TOTAL FUNDS CARRIED FORWARD		<u><u>334,651</u></u>	<u><u>111,227</u></u>	<u><u>445,878</u></u>	<u><u>405,243</u></u>

East Teignbridge Community Transport Association

Balance Sheet
31 March 2024

	Notes	Unrestricted funds £	Restricted funds £	31.3.24 Total funds £	31.3.23 Total funds £
FIXED ASSETS					
Tangible assets	8	246,660	-	246,660	294,488
CURRENT ASSETS					
Debtors	9	32,876	-	32,876	5,581
Cash at bank and in hand		56,777	111,227	168,004	106,078
		<u>89,653</u>	<u>111,227</u>	<u>200,880</u>	<u>111,659</u>
CREDITORS					
Amounts falling due within one year	10	(1,662)	-	(1,662)	(904)
NET CURRENT ASSETS		<u>87,991</u>	<u>111,227</u>	<u>199,218</u>	<u>110,755</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		<u>334,651</u>	<u>111,227</u>	<u>445,878</u>	<u>405,243</u>
NET ASSETS		<u><u>334,651</u></u>	<u><u>111,227</u></u>	<u><u>445,878</u></u>	<u><u>405,243</u></u>
FUNDS					
Unrestricted funds	11			334,651	405,243
Restricted funds				111,227	-
TOTAL FUNDS				<u><u>445,878</u></u>	<u><u>405,243</u></u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2024.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2024 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

East Teignbridge Community Transport
Association

Balance Sheet - continued
31 March 2024

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 12 July 2024 and were signed on its behalf by:

V Jeffery - Trustee

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Scooters	- 20% on reducing balance
Vehicles	- 20% on reducing balance

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

Notes to the Financial Statements - continued
for the Year Ended 31 March 2024

2. OTHER TRADING ACTIVITIES

	31.3.24	31.3.23
	£	£
Fundraising & donations	35,145	19,916
	<u> </u>	<u> </u>

3. INVESTMENT INCOME

	31.3.24	31.3.23
	£	£
Deposit account interest	347	62
	<u> </u>	<u> </u>

4. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	31.3.24	31.3.23
	£	£
Independent Examiner's fee	160	150
Depreciation - owned assets	26,741	38,699
Deficit on disposal of fixed assets	97,421	-
	<u> </u>	<u> </u>

5. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2024 nor for the year ended 31 March 2023.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2024 nor for the year ended 31 March 2023.

6. STAFF COSTS

The average monthly number of employees during the year was as follows:

	31.3.24	31.3.23
Management	1	1
Office staff	3	3
Drivers	5	5
Escort	1	1
	<u> </u>	<u> </u>
	10	10
	<u> </u>	<u> </u>

No employees received emoluments in excess of £60,000.

7. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted funds £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	71,217	-	71,217
Charitable activities			
General	84,563	-	84,563
Other trading activities	19,916	-	19,916
Investment income	62	-	62
Total	175,758	-	175,758
EXPENDITURE ON			
Raising funds	198	-	198
Charitable activities			
General	197,694	-	197,694
Total	197,892	-	197,892
NET INCOME/(EXPENDITURE)	(22,134)	-	(22,134)
RECONCILIATION OF FUNDS			
Total funds brought forward	427,377	-	427,377
TOTAL FUNDS CARRIED FORWARD	405,243	-	405,243

8. TANGIBLE FIXED ASSETS

	Freehold property £	Scooters £	Vehicles £	Totals £
COST				
At 1 April 2023	139,696	16,409	401,766	557,871
Additions	-	4,300	72,034	76,334
Disposals	-	-	(143,403)	(143,403)
At 31 March 2024	139,696	20,709	330,397	490,802
DEPRECIATION				
At 1 April 2023	-	10,679	252,704	263,383
Charge for year	-	2,006	24,735	26,741
Eliminated on disposal	-	-	(45,982)	(45,982)
At 31 March 2024	-	12,685	231,457	244,142
NET BOOK VALUE				
At 31 March 2024	139,696	8,024	98,940	246,660
At 31 March 2023	139,696	5,730	149,062	294,488

9. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.24	31.3.23
	£	£
Trade debtors	10,438	5,581
Prepayments	22,438	-
	<u>32,876</u>	<u>5,581</u>

10. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.24	31.3.23
	£	£
Other creditors	<u>1,662</u>	<u>904</u>

11. MOVEMENT IN FUNDS

	At 1.4.23 £	Net movement in funds £	Transfers between funds £	At 31.3.24 £
Unrestricted funds				
General fund	405,243	(112,873)	42,281	334,651
Restricted funds				
Vehicle Replenish Fund	-	-	34,835	34,835
Vehicle Fire Recovery Fund	-	154,900	(81,103)	73,797
Safer Security Data Storage	-	(107)	787	680
Shopmobility	-	(675)	1,465	790
Shed Fund	-	(610)	1,500	890
Lottery 25 Years	-	-	235	235
	<u>-</u>	<u>153,508</u>	<u>(42,281)</u>	<u>111,227</u>
TOTAL FUNDS	<u>405,243</u>	<u>40,635</u>	<u>-</u>	<u>445,878</u>

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	172,673	(285,546)	(112,873)
Restricted funds			
Vehicle Fire Recovery Fund	154,900	-	154,900
Safer Security Data Storage	-	(107)	(107)
Shopmobility	-	(675)	(675)
Shed Fund	-	(610)	(610)
	<u>154,900</u>	<u>(1,392)</u>	<u>153,508</u>
TOTAL FUNDS	<u>327,573</u>	<u>(286,938)</u>	<u>40,635</u>

11. MOVEMENT IN FUNDS - continued

Comparatives for movement in funds

	At 1.4.22 £	Net movement in funds £	At 31.3.23 £
Unrestricted funds			
General fund	427,377	(22,134)	405,243
TOTAL FUNDS	<u>427,377</u>	<u>(22,134)</u>	<u>405,243</u>

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	175,758	(197,892)	(22,134)
TOTAL FUNDS	<u>175,758</u>	<u>(197,892)</u>	<u>(22,134)</u>

12. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2024.

East Teignbridge Community Transport
Association

Detailed Statement of Financial Activities
for the Year Ended 31 March 2024

	31.3.24 £	31.3.23 £
INCOME AND ENDOWMENTS		
Donations and legacies		
Gift aid	19	14
Grants	92,099	71,203
Insurance claims	145,130	-
	<hr/>	<hr/>
	237,248	71,217
Other trading activities		
Fundraising & donations	35,145	19,916
Investment income		
Deposit account interest	347	62
Charitable activities		
Fares & hire charges	20,344	28,231
Shopmobility income	10,687	10,517
School contract income	-	22,735
Concessionary fare reimburse	1,509	2,896
Car forum	22,293	20,184
	<hr/>	<hr/>
	54,833	84,563
	<hr/>	<hr/>
Total incoming resources	327,573	175,758
EXPENDITURE		
Raising donations and legacies		
Fundraising expenses	-	198
Charitable activities		
Wages	80,490	84,616
Pensions	834	724
Rent & Rates	6,372	2,893
Insurance	-	2,923
Light and heat	2,113	2,278
Telephone	1,383	1,301
Postage and stationery	949	1,540
Advertising	258	2,237
Fuel	10,956	13,117
Vehicle insurance	15,926	10,848
Vehicle maintenance	19,231	15,799
Staff travel expenses	56	218
Office cleaning	1,201	1,194
Licences, subscriptions & plan	9,111	5,514
Other office costs incl repair	11,164	10,741
Bank charges	957	718
Carried forward	161,001	156,661

This page does not form part of the statutory financial statements

East Teignbridge Community Transport
Association

Detailed Statement of Financial Activities
for the Year Ended 31 March 2024

	31.3.24	31.3.23
	£	£
Charitable activities		
Brought forward	161,001	156,661
Depn of scooters	2,006	1,433
Depn of vehicles	24,735	37,266
Loss on sale of tangible fixed assets	97,421	-
	<u>285,163</u>	<u>195,360</u>
Support costs		
Governance costs		
Independent Examiner's fee	160	150
Accountancy and legal fees	1,615	2,184
	<u>1,775</u>	<u>2,334</u>
Total resources expended	<u>286,938</u>	<u>197,892</u>
Net income/(expenditure)	<u><u>40,635</u></u>	<u><u>(22,134)</u></u>

EAST TEIGNBRIDGE COMMUNITY TRANSPORT ASSOCIATION

England & Wales - Charity number 1168994

Accounts

REGISTERED COMPANY NUMBER: 10250030 (England and Wales)
REGISTERED CHARITY NUMBER: 1168994

Report of the Trustees and
Unaudited Financial Statements for the Year Ended 31 March 2023
for
East Teignbridge Community Transport
Association

Clare Lillington BSc (Hons) FMAAT
Raddon
Station Hill
Chudleigh
Newton Abbot
Devon
TQ13 0EE

East Teignbridge Community Transport
Association

Contents of the Financial Statements
for the Year Ended 31 March 2023

	Page
Reference and Administrative Details	1
Trustee Report for the Year	2
Report of the Trustees	3 to 10
Independent Examiner's Report	11
Statement of Financial Activities	12
Balance Sheet	13
Notes to the Financial Statements	14 to 18
Detailed Statement of Financial Activities	19 to 20

East Teignbridge Community Transport
Association

Reference and Administrative Details
for the Year Ended 31 March 2023

TRUSTEES	Mrs V Jeffery Chairman D R Rudall Mrs M K Lowther Mrs L E Mayne (resigned 2.5.23) Ms J A Robins N Nickless (resigned 12.11.22) R W Lake
COMPANY SECRETARY	Mrs M K Lowther
REGISTERED OFFICE	5 Pellow Arcade Teign Street Teignmouth Devon TQ14 8EB
REGISTERED COMPANY NUMBER	10250030 (England and Wales)
REGISTERED CHARITY NUMBER	1168994
INDEPENDENT EXAMINER	Clare Lillington BSc (Hons) FMAAT Raddon Station Hill Chudleigh Newton Abbot Devon TQ13 0EE

East Teignbridge Community Transport
Association

Trustee Report for the Year
for the Year Ended 31 March 2023

Looking back on the financial year to 31st March 2023 it has again been very challenging. We have made huge positive steps forward and our staff and volunteers have continued throughout this year to offer a first-class service to our passengers, going the extra mile to ensure they feel confident to travel.

It has been notable that our admin staff have had to cope with very last-minute bookings and cancellations, not only does this cause additional work but is also very frustrating for our passengers as usually this is through no fault of their own. In turn this has a 'knock on' effect on our amazing Volunteer drivers. Without them there would be no drivers for hospital, surgery and dental appointments. They are all totally committed and always cheerful. We get many messages of thanks from grateful passengers showing their appreciation and telling us of their caring approach.

Trustee Meetings have been held on a regular basis. I stood down as Chairman on 8th December 2022 but continue to be a Trustee and Volunteer. I had been Chairman for 6 years and recognise we need 'new blood'. We have upcoming new trustees joining after the AGM. Mary Lowther will be resigning at the AGM and we acknowledge with grateful thanks her years of service to the charity.

Throughout the financial year Sally has continued to keep Trustees up to date with the Charity workload, writing comprehensive reports for every Trustee meeting. Our admin staff, Sally, Sally-Anne, Fritha and Ian work tirelessly to ensure everything runs smoothly. I appreciate this is not a normal office environment as everyone who steps over our threshold is welcomed and given undivided attention. The Team remains the same as last year and we acknowledge and thank Sally for all the work she does over and above Office Manager.

Sally-Anne continues meticulously providing the figures required for the Car Scheme, BSOG and Teignbridge Council as well as coping with Shopmobility bookings which are still very challenging especially in the Summer season. Fritha predominantly operates the Car Scheme pairing the requests with a volunteer driver. Increasingly difficult due to last-minute cancellations to hospital appointments. Ian organises all our vehicle health checks, servicing and MOT's, drives for Ring and Ride and delivers training.

We acknowledge the commitment and dedication of our drivers and thank each of you - Nigel, Paul, Kerry, Catharine and Bob. Between them they cover Ring and Ride, TN187 and TN886 bus services and our popular Tuesday Trips. Paul drives TN187 twice a week but is also our anchor man, maintaining and cleaning our fleet of vehicles, also shopmobility scooter deliveries, and minor repairs alongside our volunteer Jerry.

My thanks and appreciation to Kathy and Pauline for volunteering in the Office.

Again our thanks to David Ruddall for all his hard work and support over the past year. As our Accountant, Treasurer and Trustee David does so much for us, often unseen, but we appreciate his personal input into our Charity as well as the work undertaken by his staff at Greenwood Accountancy.

Thank you to Cllr Linda Petherick who has been our representative on behalf of Dawlish Town Council at our Trustee meetings for the last two years. Linda is standing down in the coming year and we have appreciated her advice and wise counsel.

It is always difficult to attract funding for day-to-day running expenses and we are very grateful to Devon County and Dawlish Town Council for maintaining their Grants in this difficult economic climate. Our Service Level Agreement from Teignbridge Council is under review and is by no means guaranteed.

We still have vacancies for Trustees, and we are actively going out to the local community to attract new members who can bring their life skills to assist us.

Ladies and Gentlemen, we are a successful Charity who are privileged to serve our Community.

Valerie Jeffery
1st July 2023

East Teignbridge Community Transport
Association

Report of the Trustees
for the Year Ended 31 March 2023

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31st March 2022. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standards applicable in the UK and Republic of Ireland (FRS102) (effective 1 January 2015).

Governing document

The charity is a charitable company limited by guarantee and has no share capital. In the event of a winding up the liability of the members is limited to £10 each and is governed by a memorandum and articles of association. The charity is also a registered charity (RCN 1168994)

OBJECTIVES AND ACTIVITIES

Objectives and aims

To relieve frail, elderly or disabled persons and community groups principally within East Teignbridge and South East Devon, by the provision of transport services.

Public benefit

The trustees are aware of and have taken note of the Charity Commission's guidance relating to public benefit.

Reserves policy

The trustees are aware of the need to maintain reasonable reserves and monitor the finances closely. The year end balance is sufficient to maintain at least three months expenses.

ACHIEVEMENT AND PERFORMANCE

Charitable activities

Office Manager Report 2023

For the registered Charity of East Teignbridge Community Transport Association; trading, and better known as 'Dawlish Community Transport' based in the Barton Hill Car Park off Barton Terrace in Dawlish; a not-for-profit charity covering the wider area of East Teignbridge.*

Our primary objective has always been and continues to be supportive of people in the community, principally within the area of benefit, through the provision of transport services. Providing accessible, affordable and supported transportation to individuals who are not able to use public transport, or where no suitable public transport is available, for all age groups and abilities within our remit - in a supportive, caring, calm and safe manner.

Services offered by Community Transport are tailored to the communities' needs and include our Community Car Scheme, our Ring and Ride essential shopping trips, the popular social and wellbeing Tuesday trips, minibus hire (with driver) available to affiliated and community groups for outings and activities, the well-used Shopmobility community hire service of mobility scooters, wheelchairs and supportive walking aids and the more recently introduced 'Bingo Bus.'

***Areas of coverage by locality:** EX6, EX7, TQ12, TQ13, TQ14 predominately - Ashcombe, Mamhead, Powderham, Kenton, Kenn, Starcross, Dawlish, Teignmouth, Shaldon, Bishopsteignton, Ideford and Exminster if required, with our Ring and Ride service. Our Community Car Scheme can cover any of these localities if other services aren't able to and we have capacity.

Current age range of those using the overall service : 6 to 98 years for vehicle services

Summary and Updates:

The **Community Car Scheme** is entirely driven by volunteers, without them it couldn't exist. Travelling passengers far and wide taking people to their essential medical/health and wellbeing appointments including hospital, GP, dentist, opticians etc. We support wellbeing visits and regularly carry passengers to visit family members and loved ones residing in Nursing Homes, and the heartfelt trips to the seaside or wherever it may be to spend time for those nearing end of life. Individual journey complexities as well as continual changes to appointments is reflected in the time consumed by this element of provision; insurmountable time spent organising appointments for our community folk.

We are fortunate to receive contributory local grants from Devon County, Teignbridge and Dawlish Town Councils as well as Devon Access to Services for the purposes of meeting the aims set out in our constitution; supportive of operations and costings to passengers that would otherwise increase.

The **Ring and Ride service** (our door-to-door transport provision) enabling people to do essential shopping/daily tasks such as banking and post office business. Promoting independence and inclusion with community at the forefront of all that we offer, in this last year we have provided transport for children as young as 6 years to the more mature of 98 years young.

We do not operate within a strict eligibility criteria, without means testing or judgement yet follow a protocol of informal questioning to understand the need of every individual person and to ascertain how we can best assist. Each call taken by the admin team is undertaken with sensitivity, and experience, to gather as much information as possible to understand the passenger need; yet our drivers are those who ascertain the full extent of need being our eyes and ears in the community.

We will never turn any person away if they have a genuine financial restriction and we will seek to find alternative options if their needs are greater than is appropriate for the voluntary sector - be it financially or wellbeing. Not carers yet caring we can be the steadying arm, the person to chat with in the car or the member of staff or volunteer who is the voice at the end of the telephone when somebody calls for the first time having not needed to call on services for support before. Often the driver, or driver assistant on the minibus trips is the link to introduce one person to another on their first trip out.

The social aspect of **Ring and Ride is the Tuesday Trips** - people join us for various reasons; just to get out of the house, always staring at the same four walls, no longer driving or not keen or able to drive distances. To make purchases for gifts or for themselves, to take a cared-for person out for the day with the knowledge they are in safe hands. It could be mobility doesn't allow them to walk the distance to their nearest bus stop, they aren't able to manage large environment or not confident to go by themselves. To meet new people, to meet up with others they've met on similar trips, and for many it will be for reasons only known to them. But, for all, it offers the opportunity to be out in company with others and enjoy all that we have around us here in Devon.

Utilising the **Minibuses** when not in use for the trips, we take bookings for local groups and organisations for their activities. These have increased over time as people choose to go out and about together again. Taking Primary School children to events as an example; special trips out that always entertain the drivers. Driving the community buses isn't for everyone, and requires training, dedication and much patience; we are blessed with gifted and compassionate drivers who make all the difference between a drive from one destination to another, to a lovely day out. Driven by volunteers; people in our community giving their time for the benefit of others while enjoying the journey themselves.

Many **Community and Rural Bus Routes** were at risk for some time, and we were uncertain for many months whether the routes we operate would continue. Two routes servicing outreach areas and essential to those who need them. The benefit to the community was our capacity to utilise the vehicles when not contracted to the bus routes, offering them to the wider community for hire, on a not for profit basis; keeping costs as low as possible. Overjoyed recently to learn that those we operate, TN187 and TN886 community bus routes will continue.

Mobility Scooters and Wheelchairs are resources some cannot manage without; we hold a small fleet of good equipment for hire. High in demand during the holiday period many people book them to enable independence and mobility mostly, with a high turnover to holiday parks; offered with delivery and collection service.

Shoymobility Service supports our nearby Newton Abbot Community Transport to provide equipment for visitors, including Devon County, Mid Devon, Melplash Agricultural and Honiton Shows and Powderham Crash Box Club.

I feel it appropriate to reflect on the previous year as there is some overlap into this current year, one being the 'Stronger Together Project' we were immersed in, noted last year. And to reiterate how unnerving it has been navigating our way through so many months of hesitancy and indecision, to understand what the needs are within the community and how we can facilitate whilst keeping afloat and riding the storm of uncertainty.

The 'Stronger Together Project', being in its earliest stage at that point, we were unsure how it might progress. In normal circumstances we are known more so for helping those requiring transport, including the older, less able, and disabled communities, yet this project encompassed a new set of beneficiaries, open to the whole community; stemmed from a Devon County Council bid to the UK Government's Community Renewal Fund. It consumed months of dedicated work and involvement in activities and training, usually out of our remit. It proved incredibly successful and benefitted not just our local town but the wider community.

Able to initiate training and group sessions offering opportunities for people to re-engage with others and learn new skills, including our existing team of staff and volunteers. It also allowed us to train two of our team to become qualified trainers, who have since trained our newer volunteers and will deliver sessions to any new team members coming on board. An attribute to Dawlish Community Transport with expert provision to aid the delivery of a high-quality service of transportation

An outline of other training delivered across Teignbridge, many certified courses, include:

- Safe Awareness for Drivers
- Dementia Awareness
- CPR and Defibrillator Sessions
- First Aid and Basic Life Support
- Passenger Assistance Training
- Minibus Driver Training
- Chapter 8 Marshal Training
- Train the Trainer
- Online Training Courses
- Bespoke Training specifically for DCT

East Teignbridge Community Transport
Association

Report of the Trustees
for the Year Ended 31 March 2023

Circumstances led to our resignation of the **School Contract** we had delivered for several years; no longer able to honour the commitment for many reasons and it sadly led to a redundancy, a loss to the Charity, yet unavoidable.

Climbing back, we reinstated the Ring and Ride travelling days; a service that once operated five days per week, ceased during lockdown, and now back to four days per week. Monitoring demand and finance we aim to reinstate a fifth day again in the future. Successful Grant applications awarded funding from Dawlish Water Rotary Club and a Cost of Living Crisis Fund to offer passengers discounted shopping and social trips; and financed the costs for provision. Another overlap, this has just come to an end and the outcomes were so very positive.

A door-to-door marketing effort also, fliers hand delivered by volunteers, also gifted us new passengers and volunteers. Information distributed to people who were not aware of our existence beforehand. Our thanks go to David Force for co-ordinating this.

With smaller grants less available and the knowledge of knowing that Council grants will reduce, and the more substantial grants harder to access, we must focus on how the Charity continues to exist and finance.

Able once again to attend community events we involved ourselves in those we could. Spirits were lifting, interest soaring and confidence in passengers improving slowly over time we neared the end of the financial year more positive and hopeful for the future, but not without risk.

Long overdue was our annual gathering to meet socially with our full team and an opportunity to thank everyone involved.

Adding something a little different we introduced our **Bingo Bus**. Ashcombe Village Hall hold a monthly bingo, led by the Cuddly Toy Gang raising funds for local charities. We have been a main beneficiary and jumped at an opportunity to share this fun and friendly night out with passengers of Dawlish Community Transport. Word got round and it has become a very regular and popular occasion. A fun, friendly, safe and enjoyable evening out with others; with the chance of returning home with prizes and maybe having had a glass of fizzy.

Activities/Events and Fundraising:

Returning to community activities we have represented the Charity at several opportunities in our community:

- Paella Evening
- A Refreshers Fair for local charities
- Platinum Jubilee event - serving refreshments and fundraising
- A day at our local Co-op store
- Luscombe Summer Fete - a fantastic partnership developed before lockdown (with the Dawlish Garden Trust and Friends of Dawlish Hospital); we held a Summer Fete at the nearby private dwelling Luscombe Castle, rekindling our relationship we were able to return to the venue. A fantastic and positive opportunity to support the community to reconnect
- Carnival procession - our PR scooter chaperoned by walking volunteers
- Christmas Market stall
- Mayor's Spring Ball

With the support of Dawlish Town Council and the learning of the Stronger Together Project (through defibrillator training) we installed a South West Ambulance Service supported Defibrillator, sited on our building. This faces out into the Teignbridge District Council owned car park and is accessible to all and has proved its worth already.

Proud to have been Awarded the **Owl Award** (Outstanding With Loneliness) by Dawlish Town Council's Mental Wellbeing and Suicide Prevention Working Group - a Certificate of Excellence for being outstanding in our contribution of tackling loneliness.

Presentations Delivered:

Barton Surgery Patients Participation Group, and Barton Surgery Admin team, Dawlish Hospital, Dawlish Trade and Commerce, CVS Community Matters, Dawlish Ladies Guild, Torbay & South Devon NHS Foundation Trust, Sunflower Bunch, Dawlish Water Rotary Club, Dawlish Town Council and Dawlish Chamber of Trade and Commerce.

East Teignbridge Community Transport Association

Report of the Trustees
for the Year Ended 31 March 2023

Group Bookings/Outings:

Resumed during the year we supported multiple community groups including a Children's Happy Holidays Club, Devon Young Carers (groups for children who live in deprived/difficult situations and those who care for others), Brownies, Guides, a local Dance for Health group, our local CVS who support the Ukraine groups (taking them on holiday breaks), U3A, Walking Groups, local Nursing Home, Alice Cross Centre in Teignmouth, Residents Associations, a Ladies Lunch Club as well as an Over 60's Group - visiting centres of interest, benefit, enjoyment and health. Theatre visits, Finlake, Zoo, Clip & Climb, Garden Centres, Plant World, iBounce, Dartington Hall, Sidmouth, Tavistock and more

Our team, Team Transport, is nothing less than fantastic. Every member of the team, whether staff or volunteer, demonstrates a loyalty and commitment that cannot be recognised by data; but reflected by all that we achieve - our admin team and co-ordinators, drivers, maintenance and fundraising supporters, our driver assistant, Trustees, Dawlish Town Council Rep and all those in the community who are informally involved yet active on our behalf and generously give their time i.e. cake bakers, poster distribution, knitters, card makers and not forgetting our Elves and Bunnies. We don't just drive vehicles.

An overview of Dawlish Community Transport and a time to commend and wish farewell to volunteers who have stepped down and a time to thank everyone who has supported us through another year.

Not conclusive yet acknowledging and demonstrating how fortunate we are to have the backing of our community:

Our local Dawlish and Teignmouth Town Councils, Teignbridge District, Devon County Council and Devon Access to Services - financially assisting delivery and sustainability of transport to retain community services.

For the charitable funds sought and successful for new/sustainability of initiatives: Cosens Institute, Sir Hoare of the Green Bottle Trust, John Murray Charitable Trust, Barnard Kenneth Trust, 29th May 1961 Charitable Trust, Heydown Trust, Co-Op, Dawlish Water & District Rotary, NHS South West/One Devon and Teignbridge CVS.

To each and every group/organisation and individual for your generosity including: Ted Hockin and his Paella Night team at the Ship Inn in Cockwood, WI, Dawlish Garden Trust, Dawlish Ladies Guild, Salem Lodge, Yeo Valley, Cuddly Toy Gang and Ashcombe Village Hall, Langstone Cliff, the late Jennie Ashton, Dawlish Crafters, Mayor & Cllr last year Lisa Mayne, Cllr Linda Petherick, Cllr Gary Taylor, Cllr Martin Wrigley and Home Instead for gifting training sessions.

Associated members: Karen Rose at Devon County Council (Community Transport Adviser) and Tim Lamerton from Devon Access to Services - always at the end of the telephone/email; the wealth of all knowledge.

Thank you to our now retired volunteers Brian Adams, Peter Rouse, Dave Compton, Mary Lowther and Cllr Linda Petherick for your commitment, knowledge and experience.

And a very warm welcome to Catharine Jessiman who came on board as a volunteer, and still is, and since joined us as a member of staff and hopefully a Trustee. Also Howard Almond who has also joined us as a prospective Trustee.

To all our new volunteers who have come on board; without you we cannot function, thank you.

And of course, there's also 'Travelling Ted' who came on board having had a journey of his own. Find him on our Facebook page or read his life journey to find out how he came to us. His Journal is very entertaining. Welcomed and loved by passengers he has become an icon and is a great ambassador for us and a good connector for those on board of vehicles.

April 2022-March 2023:

COMMUNITY CAR SCHEME:

Passengers carried	1204
Journeys to/from medical appointments/activities	1814
- Health appointments	980
- Social/wellbeing	20
Wheelchair bound passenger journeys	260
Total appointments cancelled	418

East Teignbridge Community Transport Association

Report of the Trustees
for the Year Ended 31 March 2023

Volunteer Car driving hours (exclusive of minibus drives)	2319 hours
Total Mileage	21,250
RING AND RIDE: (Tuesday, Wednesday, Thursday & Friday)	
Passengers carried	897
Journeys	170
- Essential shopping/daily tasks	121 (3691 miles)
- Social/wellbeing trips - 10 trips requiring x2 buses as popular	49 (3932 miles)
Wheelchair passengers	63
Total mileage	7623
COMMUNITY BUS ROUTE 187 (Tuesday & Thursday)	
Dawlish Warren to Dawlish via Cockwood, Cofton & Sainsbury's	
Journeys	102
Passengers	765
COMMUNITY BUS ROUTE 886 (Wednesday & Friday):	
Teignmouth to Newton Abbot via Combeinteignhead & Stokeinteignhead	
Journeys	103
Passengers	1106
Total Mileage of both services	7381
Minibus Hires for Affiliated Groups/Services/Activities:	47
SHOPMOBILITY Equipment Hire	234
Excluding the multiple hires to various community events	
Total passenger miles driven this financial year	43,772 miles
Collective Volunteer Car & Minibus Basic Driver Hours	3548
Non-driving Volunteer Hours - admin assistance, fundraisers etc*	740
*Exclusive of Trustee time, DTC Rep & all those in the community informally involved	
New volunteers within reporting period*	19
New Passengers within reporting period* (averaging 21 new passengers per month)	258

Electric Vehicles :

At the end of another year, we are still not in a position to comfortably share there are suitable electric vehicles suitable to meet the needs of the services we provide; continually reviewed and monitored.

Sustainability of the overall service is the hardest to fund. Data alone gives little worth in reflecting the value of provision to beneficiaries but supports to validate the work carried out to meet the charities objectives. Our volunteers are predominantly the people out in the community, our 'eyes and ears.' Feedback from passengers shares the value in all that we do and below offers just an insight:

"You don't know how much you've put my mind at rest. To know you can take me to my appointment; I have been so anxious. Thank you so much."

What was most useful with the training? "Meeting other volunteers and overall presentation, thank you."

"Hearing peoples' experiences and dealing with all categories of passengers." "I am more aware of people and their needs now."

East Teignbridge Community Transport
Association

Report of the Trustees
for the Year Ended 31 March 2023

"I phoned specifically to say thank you to the service for travelling me; particularly to the really kind and helpful driver, who was very reassuring and made my journey very comfortable. The team are lovely and do a great job." KS

"I had such a lovely day yesterday, it was magical. I haven't been anywhere like that in years. I knew 90% of the people on the bus and it was great to have a good giggle." PH

"Once more I'm indebted to your excellent service. Thank you for providing hospital transport yesterday and especially thanks to Pauline for her patience and kindness. Best wishes to you all." SB

"This is to say a very big thank you for providing such a brilliant service. All of your staff and volunteers are so amazing and helpful. I want to say a special thank you to Debbie who took me to Torbay eye clinic. Unfortunately, my appointment was extended and Debbie really went out of her way to help me. Please accept the enclosed donation of £5 to help continue the marvellous service you provide." GC

"Thank you drivers and staff for your help in getting me to hospital so many times after they were cancelled." PS

Blessed with kindness and generosity we received numerous Christmas cards and gifts for the team, endorsing and celebrating the good work we do and passengers gratitude, with comments including:

"You do an amazing job, have a fabulous Christmas with your loved ones and see you in the New Year."
DP

"Many thanks for your consideration throughout the year." S&LE

"Thanking you so very much for helping us with the transport for hospital visits." D&CN

"Please buy some treats for all to enjoy with elevenses." ME - £20 donated

"Wishing you all a very Happy Christmas and a New Year filled to the brim with good fortune. Thanking you for your help and kindness." GW - a 92 year old gent who travels on our bingo bus and wellbeing trips

"You all do such a fantastic job. My husband died 15 months ago and it has been really difficult for me. There are so many people on their own like me and you are a life saver. You do cars for hospital and now I've discovered your trips out - I saw the list pinned up in the town by chance, and me and my friend tried one; we loved it. Your driver was so lovely as are all of you, I just wanted to phone to tell you how amazing you all are. I would like to book some more please." FW

"Thank you so much. 'M' took us to RD&E today. We can't drive anymore and have no relatives near. We also knew him from years ago, so it was wonderful to catch up again." Mr & Mrs N

Personally, in a role that soon became more than a job, I have seen the Charity move through some very problematic challenges and situations. We have overcome so much and reached out beyond our usual parameters to broaden our remit, experience and to develop in these changing times.

It feels all very positive yet finance, sustainability and proactiveness are paramount. Realistically looking ahead at the future of the Charity is essential. We have a remarkable team and a great infrastructure that depends on supportive people to lead the Charity forward.

Change is around us and we must adapt accordingly, reviewing and re-evaluating the overall Charity, objectives and operations with new vision.

Once again, we thank all those present at the AGM and those reading our Annual Report.

To deliver our community car scheme and to take groups out in the community we depend on volunteer drivers. To continue and to maintain services we always need more; we are so desperate now for minibus drivers in particular, no easy task but one that can be so rewarding. Please encourage anyone who might want to help and get out and about themselves, to get in touch and come and join our team.

East Teignbridge Community Transport
Association

Report of the Trustees
for the Year Ended 31 March 2023

Thank you and please keep supporting us.

Sally Preston
03-07-23

STRUCTURE, GOVERNANCE AND MANAGEMENT

Approved by order of the board of trustees on 5 July 2023 and signed on its behalf by:

Mrs V Jeffery - Trustee

Independent examiner's report to the trustees of East Teignbridge Community Transport Association ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2023.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under Section 145(5) (b) of the 2011 Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by Section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of Section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Clare Lillington FMAAT

Clare Lillington BSc (Hons) FMAAT
Raddon
Station Hill
Chudleigh
Newton Abbot
Devon
TQ13 0EE

5 July 2023

East Teignbridge Community Transport
Association

Statement of Financial Activities
(Incorporating an Income and Expenditure Account)
for the Year Ended 31 March 2023

	Notes	31.3.23 Unrestricted funds £	31.3.22 Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies		71,217	118,461
Charitable activities			
General		84,563	77,699
Other trading activities	2	19,916	22,344
Investment income	3	62	3
Total		<u>175,758</u>	<u>218,507</u>
EXPENDITURE ON			
Raising funds		198	126
Charitable activities			
General		<u>197,694</u>	<u>181,043</u>
Total		<u>197,892</u>	<u>181,169</u>
NET INCOME/(EXPENDITURE)		(22,134)	37,338
RECONCILIATION OF FUNDS			
Total funds brought forward		<u>427,377</u>	<u>390,039</u>
TOTAL FUNDS CARRIED FORWARD		<u><u>405,243</u></u>	<u><u>427,377</u></u>

The notes form part of these financial statements

East Teignbridge Community Transport Association

Balance Sheet
31 March 2023

	Notes	31.3.23 Unrestricted funds £	31.3.22 Total funds £
FIXED ASSETS			
Tangible assets	8	294,488	300,597
CURRENT ASSETS			
Debtors	9	5,581	1,949
Cash at bank and in hand		106,078	125,431
		<u>111,659</u>	<u>127,380</u>
CREDITORS			
Amounts falling due within one year	10	(904)	(600)
		<u>110,755</u>	<u>126,780</u>
NET CURRENT ASSETS			
		<u>405,243</u>	<u>427,377</u>
TOTAL ASSETS LESS CURRENT LIABILITIES			
		<u>405,243</u>	<u>427,377</u>
NET ASSETS			
		<u>405,243</u>	<u>427,377</u>
FUNDS	11		
Unrestricted funds		<u>405,243</u>	<u>427,377</u>
TOTAL FUNDS		<u>405,243</u>	<u>427,377</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2023.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2023 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 5 July 2023 and were signed on its behalf by:

V Jeffery - Trustee

The notes form part of these financial statements

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Scooters	- 20% on reducing balance
Vehicles	- 20% on reducing balance

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

Notes to the Financial Statements - continued
for the Year Ended 31 March 2023

2. OTHER TRADING ACTIVITIES

	31.3.23	31.3.22
	£	£
Fundraising & donations	19,916	22,344
	<u> </u>	<u> </u>

3. INVESTMENT INCOME

	31.3.23	31.3.22
	£	£
Deposit account interest	62	3
	<u> </u>	<u> </u>

4. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	31.3.23	31.3.22
	£	£
Independent Examiner's fee	150	150
Depreciation - owned assets	38,699	40,225
Surplus on disposal of fixed assets	-	(3,000)
	<u> </u>	<u> </u>

5. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2023 nor for the year ended 31 March 2022.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2023 nor for the year ended 31 March 2022.

6. STAFF COSTS

The average monthly number of employees during the year was as follows:

	31.3.23	31.3.22
Management	1	1
Office staff	3	2
Drivers	5	7
Escort	1	1
	<u> </u>	<u> </u>
	10	11
	<u> </u>	<u> </u>

No employees received emoluments in excess of £60,000.

7. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted funds £
INCOME AND ENDOWMENTS FROM	
Donations and legacies	118,461
Charitable activities	
General	77,699
Other trading activities	22,344
Investment income	3
Total	<u>218,507</u>
 EXPENDITURE ON	
Raising funds	126
Charitable activities	
General	181,043
Total	<u>181,169</u>
 NET INCOME	37,338
 RECONCILIATION OF FUNDS	
Total funds brought forward	390,039
 TOTAL FUNDS CARRIED FORWARD	<u><u>427,377</u></u>

8. TANGIBLE FIXED ASSETS

	Freehold property £	Scooters £	Vehicles £	Totals £
COST				
At 1 April 2022	139,696	14,284	371,301	525,281
Additions	-	2,125	30,465	32,590
At 31 March 2023	<u>139,696</u>	<u>16,409</u>	<u>401,766</u>	<u>557,871</u>
DEPRECIATION				
At 1 April 2022	-	9,246	215,438	224,684
Charge for year	-	1,433	37,266	38,699
At 31 March 2023	<u>-</u>	<u>10,679</u>	<u>252,704</u>	<u>263,383</u>
NET BOOK VALUE				
At 31 March 2023	<u>139,696</u>	<u>5,730</u>	<u>149,062</u>	<u>294,488</u>
At 31 March 2022	<u>139,696</u>	<u>5,038</u>	<u>155,863</u>	<u>300,597</u>

9. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.23	31.3.22
	£	£
Trade debtors	5,581	1,949
	<u> </u>	<u> </u>

10. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.23	31.3.22
	£	£
Other creditors	904	600
	<u> </u>	<u> </u>

11. MOVEMENT IN FUNDS

	At 1.4.22	Net movement in funds	At 31.3.23
	£	£	£
Unrestricted funds			
General fund	427,377	(22,134)	405,243
	<u> </u>	<u> </u>	<u> </u>
TOTAL FUNDS	<u>427,377</u>	<u>(22,134)</u>	<u>405,243</u>

Net movement in funds, included in the above are as follows:

	Incoming resources	Resources expended	Movement in funds
	£	£	£
Unrestricted funds			
General fund	175,758	(197,892)	(22,134)
	<u> </u>	<u> </u>	<u> </u>
TOTAL FUNDS	<u>175,758</u>	<u>(197,892)</u>	<u>(22,134)</u>

Comparatives for movement in funds

	At 1.4.21	Net movement in funds	At 31.3.22
	£	£	£
Unrestricted funds			
General fund	390,039	37,338	427,377
	<u> </u>	<u> </u>	<u> </u>
TOTAL FUNDS	<u>390,039</u>	<u>37,338</u>	<u>427,377</u>

11. MOVEMENT IN FUNDS - continued

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	218,507	(181,169)	37,338
TOTAL FUNDS	<u>218,507</u>	<u>(181,169)</u>	<u>37,338</u>

12. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2023.

East Teignbridge Community Transport
Association

Detailed Statement of Financial Activities
for the Year Ended 31 March 2023

	31.3.23 £	31.3.22 £
INCOME AND ENDOWMENTS		
Donations and legacies		
Gift aid	14	26,805
Grants	71,203	90,883
Furlough grant	-	723
Other income	-	50
	<hr/>	<hr/>
	71,217	118,461
Other trading activities		
Fundraising & donations	19,916	22,344
Investment income		
Deposit account interest	62	3
Charitable activities		
Fares & hire charges	28,231	33,769
Shopmobility income	10,517	5,557
School contract income	22,735	25,172
Concessionary fare reimburse	2,896	1,758
Car forum	20,184	11,443
	<hr/>	<hr/>
	84,563	77,699
	<hr/>	<hr/>
Total incoming resources	175,758	218,507
EXPENDITURE		
Raising donations and legacies		
Fundraising expenses	198	126
Charitable activities		
Wages	84,616	82,761
Pensions	724	586
Rent & Rates	2,893	2,320
Insurance	2,923	4,670
Light and heat	2,278	1,683
Telephone	1,301	1,852
Postage and stationery	1,540	762
Advertising	2,237	1,299
Fuel	13,117	10,683
Vehicle insurance	10,848	10,001
Vehicle maintenance	15,799	12,094
Staff travel expenses	218	18
Office cleaning	1,194	1,163
DBS checks	184	165
Hospitality	629	297
Carried forward	140,501	130,354

This page does not form part of the statutory financial statements

East Teignbridge Community Transport
Association

Detailed Statement of Financial Activities
for the Year Ended 31 March 2023

	31.3.23	31.3.22
	£	£
Charitable activities		
Brought forward	140,501	130,354
Licences, subscriptions & plan	5,514	3,746
Other office costs incl repair	9,928	2,863
Bank charges	718	534
Depn of scooters	1,433	1,259
Depn of vehicles	37,266	38,966
Loss on sale of tangible fixed assets	-	(3,000)
	<hr/>	<hr/>
	195,360	174,722
Support costs		
Governance costs		
Independent Examiner's fee	150	150
Accountancy and legal fees	2,184	6,171
	<hr/>	<hr/>
	2,334	6,321
	<hr/>	<hr/>
Total resources expended	197,892	181,169
	<hr/>	<hr/>
Net (expenditure)/income	<u>(22,134)</u>	<u>37,338</u>

EAST TEIGNBRIDGE COMMUNITY TRANSPORT ASSOCIATION

England & Wales - Charity number 1168994

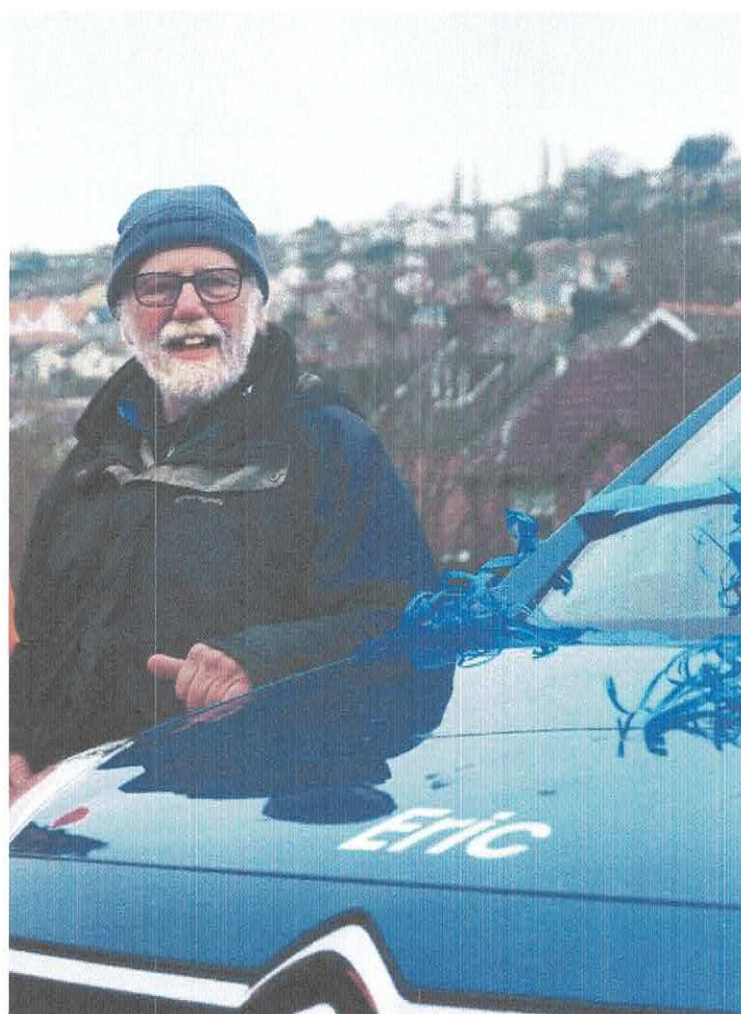
Accounts

East Teignbridge Community Transport Association
incorporating East Teignbridge Ring & Ride, Dawlish Community Car Scheme,
Private Hire and Shopmobility

Dawlish Community Transport

Annual Report and Accounts

April 2021 - March 2022



Annual General Meeting held on Thursday 17th November 2022

Registered Charity Number: 1168994
Company Number: 10250030



Dawlish Community Transport
Incorporating East Teignbridge
Ring and Ride, Community Car Scheme,
Private Hire Vehicles and Shopmobility

Barton Hill Car Park
Dawlish, Devon EX7 9QH

T. 01626 888890

E. office@etcta.co.uk

www.dawlish-mobility.co.uk

AGENDA

The Annual General Meeting of East Teignbridge Community Transport Association will be held on Tuesday 17th November 2022 at The Manor, Dawlish

1. Welcome and opening remarks by the Chairman, Mrs Valerie Jeffery
2. Apologies for Absence
3. To approve the Minutes of the last Annual General Meeting held on 23rd November 2021 by Zoom
4. To receive the Chairman's Report for 2021/2022
5. To receive the ETCTA's Office Manager's Report
6. To approve the Financial Statements for the period ended 31st March 2022
7. To elect the Independent Financial Examiner
8. Closing remarks



Dawlish Community Transport

Incorporating East Teignbridge
Ring and Ride, Community Car Scheme,
Private Hire Vehicles and Shopmobility

Barton Hill Car Park
Dawlish, Devon EX7 9QH

T. 01626 888890

E. office@etcta.co.uk

www.dawlish-mobility.co.uk

Minutes of the Annual General Meeting of East Teignbridge Community Transport Association Held via Zoom on 23rd November 2021

Present:

Valerie Jeffery	(Chairman)	Sally Preston	ETCTA staff
David Rudall	(Treasurer)	Sally Bartley	ETCTA staff
Cllr Mary Lowther	(Secretary)	Ian Davies	ETCTA staff
Cllr Val Mawhood	(Mayor)	Fritha Langdell	ETCTA staff
Cllr Lisa Mayne	(Trustee)	Kerry Dunn	ETCTA staff
Cllr Rosalind Prowse	(Trustee)	David Compton	Volunteer
Peter Large	(Trustee)		
Reg Lake	(Trustee)		
Judith Robins	(Trustee)		
Cllr Linda Petherick	(Dawlish Town Council Representative)		
Cllr John Petherick			
Noel Nickless			

Welcome:

The Chairman, Mrs Valerie Jeffery gave a warm welcome to the Mayor of Dawlish Cllr Val Mawhood, staff and volunteers.

Apologies for absence:

Apologies were received from Karen Rose DCC and Lynn Cavill.

To approve the Minutes of the last Annual General Meeting held on 3rd September 2020:

The Minutes were approved as a true and accurate record, by Judith Robins and Cllr Rosalind Prowse, and signed by the Chairman.

To receive the Chairman's Report 2020/2021:

Mrs Valerie Jeffery read her report which was tabled. She specifically wished to thank Sally, SallyAnne, and to Kathy for volunteering in the office. Also thanks to all the volunteer drivers who helped throughout the pandemic without whom we couldn't operate.

Her personal thanks to David Rudall for all his support over the last year as Accountant, Treasurer and Trustee.

Three Trustees are standing down: Peter Large, Cllr Rosalind Prowse and Lynn Cavill. The Chairman thanked them for all their contributions and support over the years.

Ros said she felt ETCTA was the most important charity she had been involved with in Dawlish reaching out to all those who are getting older and thanked the charity for "being there".

Peter as the longest standing Trustee going back to the days of Bert and Blackie wished everyone well.

Valerie thanked Ros and Peter for their wise council over the years.

To receive the Office Manager’s Report:

Sally Preston read her report which was also tabled.

To approve the Financial Statements for the year ending 31st March 2021:

David commented that this had been the most unique year ever in his working life and can’t compare it to any other – with charity income reduced, old vehicles removed because of high running costs. If the charity had not received funding to replace these vehicles, the overall future would have been very alarming. By being registered for gift aid this has been a boost to funds, but we are in no doubt running at a loss.

David presented the full Annual Accounts, and his report was approved unanimously.

To approve election of new Trustee Mr Noel Nickless:

Cllr Val Mawhood proposed Mr Noel Nickless to become a Trustee, this was seconded by Cllr Lisa Mayne and Cllr Mary Lowther, and carried forward.

To Elect:

Chairman:

Valerie Jeffery said she would stand for another six months as Chairman until the next AGM which will be held in June 2022. This was proposed by Cllr Mary Lowther and seconded by Cllr Lisa Mayne.

Vice- Chairman:

Noel Nickless proposed Reg Lake as Vice-Chairman. This was seconded by Cllr Lisa Mayne and carried unanimously.

All other Trustees:

It was proposed to elect the remaining Trustees en-block and this was agreed

Hon. Treasurer	David Rudall
Hon. Secretary	Cllr Mary Lowther
Trustee	Cllr Lisa Mayne
Trustee	Reg Lake
Trustee	Judith Robbins

To elect Driver Representative of ETCTA:

Ian Davies – proposed by Cllr Lisa Mayne and seconded by Valerie Jeffery and carried unanimously.

To elect an Independent Financial Examiner:

Clare Lillington – proposed by Cllr Mary Lowther, seconded by Valerie Jeffery and carried unanimously.

A.O.B.

Next Trustee meeting to be held at the Manor on 9th December 10.30am.

Close of Meeting:

Cllr Val Mawhood – expressed her heartfelt thanks to everyone at ETCTA, the anonymous donor, the representative of the Lottery. She said we are, in her opinion, much better than professional carer’s and we were wonderful.

Signed Chairman

Date



REGISTERED COMPANY NUMBER: 10250030 (England and Wales)
REGISTERED CHARITY NUMBER: 1168994

Report of the Trustees and
Unaudited Financial Statements for the Year Ended 31 March 2022
for
East Teignbridge Community Transport
Association

Clare Lillington BSc (Hons) FMAAT
Raddon
Station Hill
Chudleigh
Newton Abbot
Devon
TQ13 0EE

Contents of the Financial Statements
for the Year Ended 31 March 2022

	Page
Reference and Administrative Details	1
Chairman's Report	2 to 3
Report of the Trustees	4 to 9
Independent Examiner's Report	10
Statement of Financial Activities	11
Balance Sheet	12
Notes to the Financial Statements	13 to 17
Detailed Statement of Financial Activities	18 to 19

East Teignbridge Community Transport
Association

Reference and Administrative Details
for the Year Ended 31 March 2022

TRUSTEES

Mrs V Jeffery Chairman
Mrs R M Prowse (resigned 23.11.21)
D R Rudall
P W Large (resigned 23.11.21)
Mrs M K Lowther
Mrs L Cavill (resigned 23.11.21)
Mrs L E Mayne
Ms J A Robins (appointed 23.11.21)
N Nickless (appointed 23.11.21)
R W Lake (appointed 23.11.21)

COMPANY SECRETARY

Mrs M K Lowther

REGISTERED OFFICE

5 Pellow Arcade
Teign Street
Teignmouth
Devon
TQ14 8EB

**REGISTERED COMPANY
NUMBER**

10250030 (England and Wales)

**REGISTERED CHARITY
NUMBER**

1168994

INDEPENDENT EXAMINER

Clare Lillington BSc (Hons) FMAAT
Raddon
Station Hill
Chudleigh
Newton Abbot
Devon
TQ13 0EE

East Teignbridge Community Transport
Association

Chairman's Report
for the Year Ended 31 March 2022

Looking back on the financial year to 31st March 2022 it has again been very challenging recovering from Covid lockdown restrictions. We have made huge positive steps forward and our staff and volunteers have continued throughout this year to offer a first-class service to our passengers, going the extra mile to ensure they feel confident to travel.

It has been notable that our admin staff have had to cope with very last-minute bookings and cancellations. Not only does this cause additional work but is also very frustrating for our passengers, as usually this is through no fault of their own. In turn this has a 'knock on' effect on our amazing volunteer drivers. Without them there would be no drivers for hospital, surgery and dental appointments. They are all totally committed and always cheerful. We get many messages of thanks from grateful passengers showing their appreciation and telling us of their caring approach.

Trustee meetings have been held by Zoom and lately in person. Throughout the financial year Sally has continued to keep Trustees up to date with the Charity workload, writing in-depth reports for every Trustee meeting.

Our part-time admin staff, Sally, Sally-Anne, Fritha and Ian work tirelessly to ensure the wheels turn smoothly. As a volunteer in the office I appreciate this is not a normal office working environment as everyone who steps over the threshold is welcomed and given undivided attention.

I would now like to say a few words on the work they undertake on a daily basis.

Firstly Sally, without Sally there would be no Community Transport as Sally gives 110% everyday, not just in the office but representing us in the wider Community. Thank you Sally for all that you do over and above the work of Office Manager.

Sally-Anne works meticulously providing the figures required for the Car Scheme, BSOG and Teignbridge Council as well as taking group bookings. She also undertakes the shopmobility bookings which can be very challenging especially in the Summer season.

Fritha joined us last November and has embraced our Car Scheme pairing the many requests for transport with a volunteer driver.

Ian started with us as a volunteer but is now our Fleet Co-ordinator organising our vehicle health checks, servicing and MOT's, and has qualified to train our volunteer drivers as well as driving Ring and Ride once a week.

On behalf of us all I wish to thank them for their passion and hard work for our charity.

My thanks and appreciation to Kathy for volunteering in the Office.

Turning now to our Drivers who are also employed on a part-time basis.

We have two public service contracts TN187 and TN886 partially funded by Devon County Council.

Paul is our anchor man, driving the TN187 connecting people at Dawlish Warren to Dawlish via Sainsburys twice a week. Paul also does shopmobility scooter and wheelchair maintenance and delivery, cleans our fleet of vehicles and general maintenance.

Kerry drives our TN886 from Teignmouth, Shaldon through the villages to Newton Abbot also twice a week. This is a valuable service as without this service the people living in the area would have no access to public transport.

Nigel drives our Ring and Ride to Newton Abbot and The Willows and also plans and drives our popular Tuesday trips.

I must also mention Bob, who is a volunteer who never says no, and also steps up to cover the driving for any of our services when staff take annual leave or are unwell.

As you can see our drivers are committed to Community Transport and offer an outstanding service. Paul, Nigel, Kerry, Ian and Bob - thank you.

East Teignbridge Community Transport
Association

Chairman's Report
for the Year Ended 31 March 2022

My personal thanks to David for all his support over the past year. As our Accountant, Treasurer and Trustee, David does so much for us, often unseen, but I appreciate his personal input into our Charity as well as the work undertaken by his staff at Greenwood Accountancy.

Cllr Linda Petherick is the Dawlish Town Council representative at our Trustee meetings. Thank you Linda for your advice and wise counsel.

Sally is brilliant at leading local fundraising opportunities as well as finding new ways of raising our profile. It is always difficult to attract funding for day to day running expenses.

We are very grateful to Devon County and Dawlish Town Council for their Grants. We receive a grant from Teignbridge District Council, this is not automatic, and requires in depth information immediately at the end of each quarter. This is called a Service Level Agreement and is by no means guaranteed and will now be reviewed by the Council each year.

We desperately need a volunteer or trustee with the skills to look and apply for suitable grant application opportunities. Nowadays grant applications also need detailed financial information and reports to accompany an application, and this cannot be achieved by the part time admin team we employ.

Cllr Lisa Mayne has had to stand down as a Trustee due to pressure of work as Mayor of Dawlish, and I thank her for her service to the charity.

We are actively going out to the local community to attract new Trustees who can bring their life skills and experience to assist us.

Ladies and Gentlemen, we are a successful Charity and are privileged to serve our community but recognise to achieve success we must all pull together, Trustees, Staff and Volunteers.

Valerie Jeffery
10th November 2022

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31st March 2022. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standards applicable in the UK and Republic of Ireland (FRS102)(effective 1 January 2015).

Governing document

The charity is a charitable company limited by guarantee and has no share capital. In the event of a winding up the liability of the members is limited to £10 each and is governed by a memorandum and articles of association. The charity is also a registered charity (RCN 1168994)

OBJECTIVES AND ACTIVITIES

Objectives and aims

To relieve frail, elderly or disabled persons and community groups principally within East Teignbridge and South East Devon, by the provision of transport services.

Public benefit

The trustees are aware of and have taken note of the Charity Commission's guidance relating to public benefit.

Financial position

The charity raised sufficient income in the year to maintain its ongoing work. The income for the year was £218,507 (2021 £276,544) and expenditure £181,169 (2021 £149,520) which gave a surplus of £37,338 (2021 £127,024). The surplus added to the funds at the end of 2021 give £427,337 at the year end. This consists of vehicles costing £300,597 and cash at bank of £126,780.

Reserves policy

The trustees are aware of the need to maintain reasonable reserves and monitor the finances closely. The year end balance is sufficient to maintain at least three months expenses.

ACHIEVEMENT AND PERFORMANCE

Charitable activities

Office Manager Report

For the registered Charity of East Teignbridge Community Transport Association; trading, and better known as, Dawlish Community Transport, based in the Barton Hill Car Park - a not-for-profit charity covering the wider area of East Teignbridge.

Our primary objective has always been and continues to be supportive of people in the community, principally within the area of benefit, by the provision of transport services; providing accessible, affordable and supported transportation to individuals who are not able to use public transport, or where no suitable public transport is available - in a supportive, caring, calm and safe manner.

Known as the Community Car Scheme; a service offering a vehicle and volunteer driver for medical and health appointments, to hospital, GP, dentist, opticians, etc and accommodating as many social and wellbeing visits as we are able. The norm would be assisting to Day Centres, activities and visiting of relatives, to those last journeys out with loved ones for people nearing end of life, all undertaken exclusively by trained volunteers - funded by passenger contributions, community donations and a small percentage by our local grants that overall assist our entire operations.

A staffed aspect of Community Transport provision is our Ring and Ride door to door essential shopping/daily task service. Enabling independence and social contact, offering trips to nearby towns; a time when friendships develop, and trust grows; reducing isolation. A fine example is the expansion of this, our annual gathering at The Langstone Cliff Hotel when passengers come together for Christmas lunch.

Putting the essentials aside once a week, we offer the well-known Tuesday trips, a highlight for many - a leisurely day out with others, out and about in the community visiting some of the beautiful places around us.

Our group bookings element offers social opportunities for local affiliated groups to encompass a wider social element giving scope to attend further activities or events, utilising the minibuses as much as possible, driven by our trained volunteers. Our staff driving team are included in volunteers when they step into this role.

On to our community bus routes, being the TN187 and TN886 which service the more rural areas; without these, the few who use them would have no alternative in getting to central towns and wholly rely on these twice each per week.

Shopmobility (hiring of scooters and wheelchairs), a thriving service during the holiday season; with little in the winter months, yet potential to do more.

All vehicles, a fleet of cars and minibuses are converted to cater for most abilities; to support those less mobile to full adaptations and equipment to carry wheelchair passengers, mobility scooters and aids to shopping essentials - bespoke fitted with ramps, lowered steps or tail lifts.

A summary of Dawlish Community Transport under normal operations.

Coming out of Lockdown, we suspected it would be very hard moving into unknown territory still in such uncertain times, and we were not wrong; nobody expected Covid-19 and all that it entailed. This Report/AGM is once again being presented later than anticipated following a very disruptive year, yet it highlights and acknowledges the wonderful community we have around us.

We were able to part with the remaining older vehicles and welcomed replacements, dropping from 11 pre lockdown, to 5, and starting the new financial year back up to x8 (x4 cars & x4 minibuses), thanks to community contributions and overwhelming anonymous donations, as well as our first larger Lottery grant success. All services were once again active, yet the wellbeing and group minibus transportation was yet to resume for social activities. Ring and Ride was very slow to rebuild in number and days it travelled, whilst it remained under strict Government Guidance restrictions of social distancing deeming it not financially viable, with only a maximum of 8 passengers able to travel on our larger vehicles - numbers halved. Funds were drastically impacted, not only transportation revenue but monies received from other organisations/support within our community who could not offer the donations they had in the past.

East Teignbridge Community Transport Association

Report of the Trustees
for the Year Ended 31 March 2022

But hard work paid off and we had a great fleet of vehicles to provide the best services possible. Our capacity of staff and volunteers was at its lowest and it was a concern, until our two colleagues, who are now fully embedded, Ian Davies and Fritha Langdell joined us, giving us an amazing team.

We were able to pull together a short video ready to face next steps; focussing on the day-to-day operations in the best way possible as our key focus as well as the safe practice of journeys, whilst Trustees were to concentrate on new Trustee recruits. Slowly slowly we moved forward, reinstating our popular Tuesday trips and offering the Group transport back out to the community, yet unable to take back on the regular bookings i.e. weekly church bookings, with so few minibus drivers on board.

As demand rose for transport and with the need to increase our income, we were able to reduce the social distancing element yet continued wearing face coverings, lateral flow test and vehicle sanitisation; with safety of all being paramount. With a successful grant from Devon County Council between January and March we were able to continue with the Tuesday trips whilst numbers fluctuated.

Covid and illness hit the charity with three staff off in a short space of time, as well as volunteers. Absence of team members impacted on our ability to deliver/cover roles and formed part of the disruptive period. With fewer volunteers returning since the initial lockdown, it has been a difficult balance. Yet the unconditional commitment and loyalty of those on board however are reflected in the hours given to the charity; phenomenal.

Sadly, it was farewell to the remaining older minibus Ruby but a very warm welcome to Lottie in October 2021; after much research, understanding of passenger need and learning, came our new fully adapted 17-seater multi-purpose high spec minibus now on the road and serving the community. Fully equipped to transport most abilities, equipment and luggage - our automatic accessible Mercedes Sprinter.

A reason, and welcomed celebration was held in November 2021 to acknowledge our gratitude and share our additions to the charity, our thanks to the astounding anonymous donation and our successful National Lottery Community Fund grant application.

By the end of the year 2021-2022, with a level of social distancing in place, restricted travelling, funds had diminished week on week and the financial impact was evident. With travelling passenger numbers overall being significantly lower than pre-Covid our revenue was minimal. Safety of our team (staff, volunteers and passengers) remained a priority yet there was great concern how much longer this could be sustained.

During the earlier times of the pandemic, we were fortunate to be successful in receiving financial support by way of grants and this crucial time to enable us to stay afloat and continue operating, but they became minimal. Primary are the donations and financial support we receive from other community based fundraisers and individuals; yet another source of funding that was, expectedly, minimal in those challenging times. With events and activities not possible we could not fundraise, also bearing relevance to our loss of funds of almost two years.

It will take more time to determine how many passengers we may have lost during the Covid period, but with our good reputation, recognition of services and our intention to continue raising awareness within the community we remained optimistic that we would find our feet once again; but not without risk and it did not look positive for the foreseeable future.

Alterations and cancellations of many medical appointments were more evident than ever; time will identify reasons, but our suspicions would anticipate it being a reduced staffing in hospitals etc as cases rose. We also saw passengers contracting the virus and many too hesitant to travel.

We commend and thank our small yet committed team for covering, going above and beyond their main duties; we managed to sustain the services we offer, and gradually saw a small increase in passengers; those returning and several new.

Successful in becoming one of Co-Op's supported charities for another year was grasped with open arms; not only for its funding benefits but also to aid awareness of all that we do and promote the store to our passengers.

Devon County Council once again accepted a Grant application which enabled us to purchase vehicle dash cams, a few bodywork/cosmetic repairs to vehicles and additional vehicle cleaning equipment.

Grants that proved invaluable in financing equipment and our services, that otherwise would not have been possible.

East Teignbridge Community Transport Association

Report of the Trustees
for the Year Ended 31 March 2022

A special thanks must be noted to Yeo Valley; not just for this year, but for several now they have quietly contributed to our bank account; some used for specific items and some to support sustainability. You are truly remarkable.

Forever hopeful we scheduled several small fundraiser/showcase opportunities for the new year ahead, instrumental to our charity.

When an opportunity arose, we accepted and partnered with other CT organisations to deliver a Devon based pilot project; time limited and strictly budgeted, known as 'Stronger Together.' With our need to recruit more volunteers, and funds as they were, we agreed to engage in this wider community project, stemmed from a successful Devon County Council bid to the UK Government's Community Renewal Fund which led to funding of a new training initiative. Our element being smaller yet developing, was to offer new training opportunities for a wide age group, small businesses/organisations including charities, and aimed at facilitating the potential for creating new jobs, volunteering opportunities, upskilling, accredited and online training, and improve connectivity across Devon. Our charities are known particularly for helping their older, less able and disabled communities but the overall project was to encompass a new set of beneficiaries for the whole community. As a community transport service in this area, it also was an opportunity for a recruitment drive of new volunteers to the charity and the ability to offer specific courses directly related to transport. Support as a charity that could prove very beneficial in sustaining all that we do and assist us to move forward, and did.

Ian our Fleet Co-ordinator and I worked together to create a programme of activities, with support from our colleagues within our team, and a shared co-ordinator from another Community Transport within the collaboration.

With a delayed start from January to March (the end of the reporting year), the six-month delivery of services will be shared in more detail in the next report; but I can confirm we reached, and exceeded, the desired outcomes, identified and evidenced benefits and good reason for any unfulfilled successes and gaps in provision. We worked with some wonderful people in our great community and benefitted from new volunteers recruited and a new member of staff.

Such a relief - and encouraging - as we were able to take next steps in restructuring all that we do, as we began to learn and understand new trends.

Our admirable gent, the one and only, Eric Smallridge, a volunteer driver with DCT since 1993 was nominated by us for a National CTA Award and received a Special Commendation for his impressive contribution. So very sadly, due to his health, he reluctantly had to retire from his driving. Therefore, this was the perfect opportunity to acknowledge his commendable support over many years.

Farewell was also to our oldest and historic car John Boy II, and there was little question as to the new name of our next replacement car, and we welcomed our Citroen Berlingo now named Eric.

Ahead of the pandemic we knew the charity was in a very problematic position, unable to raise enough funds to replace older vehicles. Sustainability being one element with costs ever increasing; setting aside substantial sums of money for such bespoke vehicles was unachievable as the escalating repair costs of older vehicles just kept coming. A potentially irreparable cycle was emerging. But, we overcame this and now have fantastic, reliable and suitable vehicles. Saved from having to launch a community funding appeal; funds that were beyond our reach.

The Stronger Together project, community efforts, funding, volunteer and staff support has enabled our wheels to keep turning; our core objective - without wheels or our community there is no service.

Our sincere thanks to our local Dawlish and Teignmouth Town Councils, Devon County and Teignbridge District Councils. Without such funds to assist with delivery and sustainability of the services we provide; without them we would be unable to survive at this time. Invaluable contributions include Gerald's Supermarket, Dawlish Women's Institute, St Gregory's Men's Breakfast Club, Cofton Holidays, Cosens Institute, Lady's Guild, Dawlish Garden Society, Dawlish Crafters, Dawlish Water Rotary, Celia Trust, Ted Hockin/Paella Night, Anchor Inn/Quiz Night, Salem Lodge, Co-Op, Langstone Cliff, Open Daw disbursement donation, Devon Access to Services, TDC Cllr L Goodman-Bradbury, U3A - funds gifted for specific projects or for us to put to the best use where needed.

East Teignbridge Community Transport Association

Report of the Trustees
for the Year Ended 31 March 2022

To those associated with Community Transport; Karen Rose at Devon County Council (Community Transport Adviser) and Tim Lamerton from Devon Access to Services; responding to the random to crucial questions I throw at them. My knowledge and experience will never come to theirs, thank you.

We thank each and every group, organisation and individual for their support and generosity.

As shared previously, a true figure of those still able to use our services will take more time to measure; but the continual increase of new registrations shares the need for a Community Transport service in this locality, covering not only Dawlish but far wider across the East side of Teignbridge.

Actual numbers in the financial year April 2021-March 2022:

COMMUNITY CAR SCHEME:

Passengers carried	1293
Journeys to/from medical appointments/activities	1754
- Health appointments	1018
- Social/wellbeing	10
Wheelchair bound passenger journeys	245
Total appointments cancelled	908
Volunteer Car driving hours (exclusive of minibus drives)	2293
Mileage	21871

RING AND RIDE:

Passengers carried	897
Wheelchair passengers	58
Mileage	4697

TN187 and TN886:

Passengers	1572
Mileage	7413

SHOPMOBILITY Equipment Hire

Excluding the multi hires to various community events - 163
(inc. Devon County, Honiton, Melplash and Mid Devon Shows)

Minibus hires for affiliated groups/services/activities - 04

Total passenger miles driven this financial year 45,589 miles

Sustainability of the overall service is the hardest to fund, but this data and feedback evidences the beneficiaries.

Trends:

" Data included shares a common occurrence of cancellations by passenger/hospital - appointments booked but hospitals etc are re-scheduling at short notice or making alternative plans i.e. phone consultation over physical appt

" A noticeable decline in passenger mobility which is currently being monitored closely, at the time of booking and by volunteer drivers

Plaudits:

" A passenger upon hearing that our social excursions will be returning: "They're back, the trips. I've been staring at four walls for far too long; I can't wait to see people again. I don't care where we're going, I'm just glad to be going out." PP

East Teignbridge Community Transport
Association

Report of the Trustees
for the Year Ended 31 March 2022

"A response from a donated contribution of monies to DCT, from a small local business: "I am so pleased that we are able to help, even in a small way. I always feel that the smaller local charities really need outside help. For me, the fact that our friend works with you, makes it more personal. Keep up the good work." RK

" "I just want to help to keep you going; it must be so very hard for the charity" SC - a car scheme travelling passenger donated £35

" Passenger Feedback: "thank you to you all for helping me out in my time of need."

" Volunteer Feedback - "you're brilliant, DCT is brilliant. So glad to be a part."

" A £20 Christmas donation received from a regular passenger - "for the office girls and all the lovely drivers, my thanks for taking me to and from hospital appointments. Please buy some munchies to enjoy with teas and coffees." Margaret E."

" "Thank you for the wonderful journeys we have travelled on and made such a happy difference to both our lives. Looking forward to next year." Written in a Christmas card from a couple aged 89 and 95 years who travel up to x3 times per week on our Ring and Ride service. B & J.

" A donation from a near by business shared their joy in being able to support. "We are more than happy for you to spend the money on whatever you think fit, we are just pleased that we can help, even in a small way. All the very best to you and your team, you do a fantastic job."

" To all at DCT Admin team, who have mastered the art of spinning plates, juggling balls and keeping us all smiling throughout the year. Vehicle management and maintenance team, who keep the fleet in such good nick that every single one is a pleasure to drive. And to all our fellow drivers. Very best wishes for a great Christmas and New Year to you and all your families. From a driver volunteer SB.

I personally share my thanks to every member of our team of volunteers - drivers, admin, fundraising helpers and all (helping on stalls, baking cakes, the Easter Bunny run to Santa's Elves). To Cllr Linda Petherick our Council Representative, Neil Salter from Dawlish Beach Cams who produced our initial video, website and remains with us, and to all who quietly help behind the scenes, with anything and everything we ask of them. And to our staff team, who go above and beyond their paid roles and give much time voluntarily, also throwing themselves into the random missions put upon us. Welcoming our newer volunteers, we also acknowledge and wish all the very best to volunteers who have stepped down in the last year, we miss you and thank you for all you have done.

To those present at the AGM and those reading our annual report, thank you.

If you know anyone in the community who might benefit from the provision of transport or in becoming a volunteer please do pass on our details, and please continue to support us.

Sally Preston
07-11-22

STRUCTURE, GOVERNANCE AND MANAGEMENT

Approved by order of the board of trustees on 10 November 2022 and signed on its behalf by:

Mrs V Jeffery - Trustee

Independent Examiner's Report to the Trustees of
East Teignbridge Community Transport
Association

Independent examiner's report to the trustees of East Teignbridge Community Transport Association ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2022.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Clare Lillington

Clare Lillington FMAAT
FMAAT
Clare Lillington BSc (Hons) FMAAT
Raddon
Station Hill
Chudleigh
Newton Abbot
Devon
TQ13 0EE

11 November 2022

East Teignbridge Community Transport
Association

Statement of Financial Activities
(Incorporating an Income and Expenditure Account)
for the Year Ended 31 March 2022

	Notes	31.3.22 Unrestricted funds £	31.3.21 Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies		118,461	60,373
Charitable activities			
General		77,699	79,026
Other trading activities	2	22,344	137,137
Investment income	3	3	8
Total		<u>218,507</u>	<u>276,544</u>
EXPENDITURE ON			
Raising funds		126	20
Charitable activities			
General		<u>181,043</u>	<u>149,500</u>
Total		<u>181,169</u>	<u>149,520</u>
NET INCOME		37,338	127,024
RECONCILIATION OF FUNDS			
Total funds brought forward		390,039	263,015
TOTAL FUNDS CARRIED FORWARD		<u><u>427,377</u></u>	<u><u>390,039</u></u>

East Teignbridge Community Transport
Association

Balance Sheet
31 March 2022

	Notes	31.3.22 Unrestricted funds £	31.3.21 Total funds £
FIXED ASSETS			
Tangible assets	8	300,597	251,538
CURRENT ASSETS			
Debtors	9	1,949	5,011
Cash at bank and in hand		125,431	134,676
		<u>127,380</u>	<u>139,687</u>
CREDITORS			
Amounts falling due within one year	10	(600)	(1,186)
		<u>126,780</u>	<u>138,501</u>
NET CURRENT ASSETS			
		<u>427,377</u>	<u>390,039</u>
TOTAL ASSETS LESS CURRENT LIABILITIES			
		<u>427,377</u>	<u>390,039</u>
NET ASSETS			
		<u>427,377</u>	<u>390,039</u>
FUNDS	11		
Unrestricted funds		<u>427,377</u>	<u>390,039</u>
TOTAL FUNDS		<u>427,377</u>	<u>390,039</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2022.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2022 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 10 November 2022 and were signed on its behalf by:

V Jeffery - Trustee

The notes form part of these financial statements

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Scooters	- 20% on reducing balance
Vehicles	- 20% on reducing balance

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

Notes to the Financial Statements - continued
for the Year Ended 31 March 2022

2. OTHER TRADING ACTIVITIES

	31.3.22	31.3.21
	£	£
Fundraising & donations	22,344	137,137

3. INVESTMENT INCOME

	31.3.22	31.3.21
	£	£
Deposit account interest	3	8

4. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	31.3.22	31.3.21
	£	£
Independent Examiner's fee	150	150
Depreciation - owned assets	40,225	27,961
Surplus on disposal of fixed assets	(3,000)	(5,750)

5. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2022 nor for the year ended 31 March 2021.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2022 nor for the year ended 31 March 2021.

6. STAFF COSTS

The average monthly number of employees during the year was as follows:

	31.3.22	31.3.21
Management	1	1
Office staff	2	2
Drivers	7	7
Escort	1	1

No employees received emoluments in excess of £60,000.

7. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted funds £
INCOME AND ENDOWMENTS FROM	
Donations and legacies	60,373
Charitable activities	
General	79,026
Other trading activities	137,137
Investment income	8
Total	<u>276,544</u>
EXPENDITURE ON	
Raising funds	20
Charitable activities	
General	149,500
Total	<u>149,520</u>
NET INCOME	127,024
RECONCILIATION OF FUNDS	
Total funds brought forward	263,015
TOTAL FUNDS CARRIED FORWARD	<u><u>390,039</u></u>

8. TANGIBLE FIXED ASSETS

	Freehold property £	Scooters £	Vehicles £	Totals £
COST				
At 1 April 2021	139,696	14,070	282,231	435,997
Additions	-	214	89,070	89,284
	<u>139,696</u>	<u>14,284</u>	<u>371,301</u>	<u>525,281</u>
At 31 March 2022	139,696	14,284	371,301	525,281
DEPRECIATION				
At 1 April 2021	-	7,987	176,472	184,459
Charge for year	-	1,259	38,966	40,225
	<u>-</u>	<u>9,246</u>	<u>215,438</u>	<u>224,684</u>
At 31 March 2022	-	9,246	215,438	224,684
NET BOOK VALUE				
At 31 March 2022	<u>139,696</u>	<u>5,038</u>	<u>155,863</u>	<u>300,597</u>
At 31 March 2021	<u>139,696</u>	<u>6,083</u>	<u>105,759</u>	<u>251,538</u>

9. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.22	31.3.21
	£	£
Trade debtors	1,949	5,011
	<u> </u>	<u> </u>

10. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.22	31.3.21
	£	£
Trade creditors	-	546
Other creditors	600	640
	<u> </u>	<u> </u>
	<u>600</u>	<u>1,186</u>

11. MOVEMENT IN FUNDS

	At 1.4.21	Net movement in funds	At 31.3.22
	£	£	£
Unrestricted funds			
General fund	390,039	37,338	427,377
	<u> </u>	<u> </u>	<u> </u>
TOTAL FUNDS	<u>390,039</u>	<u>37,338</u>	<u>427,377</u>

Net movement in funds, included in the above are as follows:

	Incoming resources	Resources expended	Movement in funds
	£	£	£
Unrestricted funds			
General fund	218,507	(181,169)	37,338
	<u> </u>	<u> </u>	<u> </u>
TOTAL FUNDS	<u>218,507</u>	<u>(181,169)</u>	<u>37,338</u>

Comparatives for movement in funds

	At 1.4.20	Net movement in funds	At 31.3.21
	£	£	£
Unrestricted funds			
General fund	263,015	127,024	390,039
	<u> </u>	<u> </u>	<u> </u>
TOTAL FUNDS	<u>263,015</u>	<u>127,024</u>	<u>390,039</u>

11. MOVEMENT IN FUNDS - continued

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	276,544	(149,520)	127,024
	<hr/>	<hr/>	<hr/>
TOTAL FUNDS	<u>276,544</u>	<u>(149,520)</u>	<u>127,024</u>

12. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2022.

East Teignbridge Community Transport
Association

Detailed Statement of Financial Activities
for the Year Ended 31 March 2022

	31.3.22	31.3.21
	£	£
INCOME AND ENDOWMENTS		
Donations and legacies		
Gift aid	26,805	-
Grants	90,883	19,300
Furlough grant	723	10,045
Other income	50	31,028
	<hr/>	<hr/>
	118,461	60,373
Other trading activities		
Fundraising & donations	22,344	137,137
Investment income		
Deposit account interest	3	8
Charitable activities		
Fares & hire charges	33,769	30,435
Shopmobility income	5,557	3,430
School contract income	25,172	29,136
Concessionary fare reimburse	1,758	2,307
Car forum	11,443	13,718
	<hr/>	<hr/>
	77,699	79,026
Total incoming resources	218,507	276,544
EXPENDITURE		
Raising donations and legacies		
Fundraising expenses	126	20
Charitable activities		
Wages	82,761	77,687
Pensions	586	513
Rent & Rates	2,320	2,231
Insurance	4,670	1,000
Light and heat	1,683	1,259
Telephone	1,852	511
Postage and stationery	762	412
Advertising	1,299	807
Fuel	10,683	6,908
Vehicle insurance	10,001	12,302
Vehicle maintenance	12,094	13,223
Staff travel expenses	18	28
Office cleaning	1,163	705
DBS checks	165	31
Hospitality	297	96
Carried forward	130,354	117,713

This page does not form part of the statutory financial statements

East Teignbridge Community Transport
Association

Detailed Statement of Financial Activities
for the Year Ended 31 March 2022

	31.3.22 £	31.3.21 £
Charitable activities		
Brought forward	130,354	117,713
Licences, subscriptions & plan	3,746	4,397
Office/IT equip purchase & rep	-	1,388
Other office costs incl repair	2,863	1,450
Bank charges	534	432
Depn of scooters	1,259	1,521
Depn of vehicles	38,966	26,440
Loss on sale of tangible fixed assets	(3,000)	(5,750)
	<hr/>	<hr/>
	174,722	147,591
Support costs		
Governance costs		
Independent Examiner's fee	150	150
Accountancy and legal fees	6,171	1,759
	<hr/>	<hr/>
	6,321	1,909
Total resources expended	<hr/>	<hr/>
	181,169	149,520
Net income	<hr/>	<hr/>
	37,338	127,024

EAST TEIGNBRIDGE COMMUNITY TRANSPORT ASSOCIATION

England & Wales - Charity number 1168994

Accounts

REGISTERED COMPANY NUMBER: 10250030 (England and Wales)
REGISTERED CHARITY NUMBER: 1168994

Report of the Trustees and
Unaudited Financial Statements for the Year Ended 31 March 2021
for
East Teignbridge Community Transport
Association

Clare Lillington BSc (Hons) FMAAT
Raddon
Station Hill
Chudleigh
Newton Abbot
Devon
TQ13 0EE

East Teignbridge Community Transport
Association

Contents of the Financial Statements
for the Year Ended 31 March 2021

	Page
Report of the Trustees	1 to 7
Independent Examiner's Report	8
Statement of Financial Activities	9
Balance Sheet	10
Notes to the Financial Statements	11 to 15
Detailed Statement of Financial Activities	16 to 17

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31st March 2020. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standards applicable in the UK and Republic of Ireland (FRS102) (effective 1 January 2015).

The charity is a charitable company limited by guarantee and has no share capital. In the event of a winding up the liability of the members is limited to £10 each and is governed by a memorandum and articles of association. The charity is also a registered charity (RCN 1168994)

OBJECTIVES AND ACTIVITIES

Objectives and aims

To relieve frail, elderly or disabled persons and community groups principally within East Teignbridge and South East Devon, by the provision of transport services.

Significant activities

Chairman's Report

Looking back on the financial year to March 2021 it has again been very challenging with Covid restrictions and Lockdowns. In all this time we at Community Transport continued to offer a service to our clients working from the Office. Some services were unable to operate but the demand was always there for the Car Scheme with our amazing volunteers driving people to hospital. Sally and Sally-Anne worked tirelessly keeping up to date with the ever changing restrictions and recommendations.

Trustee meetings have all been held by Zoom, something we had never heard of before the pandemic. Through this Sally has continued to keep Trustees up to date with the Charity workload. Thank you Sally for all that you do including the major task of Community and Grant applications. This is over and above the work of Office Manager. Also a big thank you to Sally-Anne who has worked hard taking on additional administration tasks to see us through this difficult year and to Kathy for volunteering in the Office.

Our drivers are committed to Community Transport and offer an outstanding service. Paul, Nigel, Kerry, Bob, Dave and Ian not forgetting our School Escort Dave.

My personal thanks to David for all his support over the past year. As our Accountant, Treasurer and Trustee David does so much for us, often unseen, but I appreciate his personal input into our Charity over and above the work undertaken by his staff at Greenwood Accountancy.

We have three longstanding Trustees standing down tonight, Peter, Rosalind and Lynn. My personal thanks go to them for their wise counsel over the years of service they have given to Dawlish Community Transport.

Last year I emphasized how expensive it was to keep our aging fleet of vehicles on the road especially those approaching 12 years old needing frequent health checks on top of the normal service and MOT. It is just amazing that in this 12 month period we have had anonymous donations and Lottery Grants to enable us to upgrade our fleet.

We had a Diary of Events planned for 2020/21 but sadly none could go ahead due to Covid restrictions. Fundraising is again our most difficult challenge and also finding new ways of raising our profile. It is always difficult to attract funding for day to day running expenses and we rely and are very grateful for Grants from Devon County, Teignbridge and Dawlish Town Council.

Last but not least I must pay tribute to our amazing Volunteer drivers. Without them there would be no Dawlish Community Transport. They are committed and always cheerful. We get many messages of thanks from grateful passengers showing their appreciation and telling us of their caring attitude.

Ladies and Gentlemen, we are a successful Charity and have to look up and out to the Community we serve.

Valerie Jeffery
11th November 2021

East Teignbridge Community Transport
Association

Report of the Trustees
for the Year Ended 31 March 2021

OBJECTIVES AND ACTIVITIES

Public benefit

The trustees are aware of and have taken note of the Charity Commission's guidance relating to public benefit.

ACHIEVEMENT AND PERFORMANCE

Charitable activities

Office Manager Report

For the registered Charity of East Teignbridge Community Transport Association; trading and better known as Dawlish Community Transport, based in the Barton Hill Car Park - a not for profit Charity covering a wide area, East Teignbridge.

Our primary objective has always been and continues to be supportive of people in the community, principally within the area of benefit, by the provision of transport services; providing accessible, affordable and supported transportation to individuals who are not able to use public transport, or where no suitable transport is available - in a supportive, caring, calm and safe manner.

Known as the Community Car Scheme; a service offering a vehicle and volunteer driver for medical and health appointments (hospital, GP, dentist, opticians etc), accommodating as many social and wellbeing visits as we are able; the norm would be assisting to Day Centres, activities and visiting of relatives, to those last journeys out with loved ones for people nearing end of life, all undertaken exclusively by trained volunteers - funded by passenger contributions, community donations and a small percentage by our local grants that overall assist our entire operations.

A staffed aspect of Community Transport provision is our Ring and Ride door to door essential shopping/daily task service. Enabling independence and social contact, offering trips to nearby towns; a time when friendships develop, and trust grows; reducing isolation. A fine example is the expansion of this, our annual gathering at The Langstone Cliff Hotel when passengers come together for Christmas lunch.

Putting the essentials aside once a week, we offer the well-known Tuesday trips, a highlight for many - a leisurely day out with others, out and about in the community visiting some of the beautiful places around us.

Our group bookings element offers social opportunities for local affiliated groups to encompass a wider social element giving scope to attend further activities or events, utilising the minibuses as much as possible, driven by our trained volunteers. Our staff driving team are included in volunteers when they step into this role.

On to our community bus routes, being the TN187 and TN886 which service the more rural areas; without these, the few who use them would have no alternative in getting to central towns and wholly rely on these twice each per week.

Shopmobility (hiring of scooters and wheelchairs), flourishes in the holiday season and we struggle to fulfil all requests; a necessity for those who could not mobilise without this equipment, yet under resourced of manpower/time to achieve our aims and broaden opportunities within the local community year-round. A work in progress.

All vehicles, a fleet of cars and minibuses are converted to cater for most abilities; to support those less mobile to full adaptations and equipment to carry wheelchair passengers, mobility scooters and aids to shopping essentials - bespoke fitted with ramps, lowered steps or tail lifts.

A synopsis of Dawlish Community Transport under normal operations.

Then came Covid-19. There was little reference to the effects of the Covid-19 pandemic in the previous Report as it was just the beginning; little did we know the longevity of this virus's hold and impacts. A Report being presented far later than anticipated indicates the turbulent times over the past financial year. It will take some time to fully understand and appreciate the severity of the pandemic, and we are not by any means through it. The following information denotes just a snapshot of the tremendous commitment, dedication and loyalty of our amazing team, the value of a community working together and support available.

Lockdown - rapid decisions were made day after day and a rollercoaster of change took hold, adapting our operations and implementing changes to adhere to Government guidance, regulations, restrictions and safety precautions for all under our umbrella. Creating a sanitization/best practice process for vehicles and the team was the first task to embark upon.

Most of our services came to a standstill initially, as did most of our volunteer drivers who were advised to shield, along with all of our fundraising opportunities. But quickly we identified the need to continue the element of transportation for essential (what was to become sometimes critical) transportation to medical appointments, and very much more besides.

East Teignbridge Community Transport Association

Report of the Trustees
for the Year Ended 31 March 2021

Aside from transport we found ourselves a point of contact for many of our passengers, just wishing to chat to somebody; thanks to our good rapport with those we serve in the community. Our team stepped up and worked their way through our contacts, calling many; checking in to ensure they were managing, and sharing information of support available to them during lockdown.

A working 'bubble' was created, and we were able to support the wider community when other services were not able to operate. Also working within the Dawlish Town Council 'Helping Dawlish' initiative that soon evolved and became a lifeline for so many; humbling to be part of such a remarkable and caring group, of which continues today.

Lockdown allowed us to take stock, reflect and in respect of vehicles, make best judgement as to next steps, which resulted in the parting of several vehicles: from a fleet of 10 down to 5. Farewell to those who knew the vehicles around the town as 'Blackie, Bluey, Smokey, Bert and Rosie'. The end of an era; yet holding on to the positives, our objectives as a Charity.

The pandemic has taught us many things; most prominent is our understanding of the importance and need for Community Transport services to continue. When ambulance services were inundated, public transport limited or deemed potentially unsafe for highly vulnerable/unwell people at the time, we were equipped with very versatile vehicles, trained and experienced drivers to go above and beyond their more usual call of duty, and support the community to get to essential medical appointments. Equally essential for some were the journeys to shops, banks etc as restrictions eased enough to meet basic needs. However, levels of social distancing still in place as good practice and doing the best we can to keep people safe, numbers travelling at any one time was restricted, and still is. As services resumed it was noticeable how many were still too concerned to take a seat on a bus, and still are to date, hence less demand for our normal shopping days to increase.

Feedback from passengers and supporters has been overwhelming, heart-warming and some, heart-breaking.

Not to sadden the room or this Report but to share, in the words of a service user (passenger) the reality of the pandemic and value of transportation. There are many, below is just one:

" Chris, a local resident who broke his ankle whilst out on a lockdown walk by himself. His partner was stuck abroad, and he knew of nobody to call on. Not being an emergency in that critical time of demand on ambulances, we were contacted on his behalf and were able to assist with a wheelchair and transportation and supported him to several appointments thereafter. "You have been a lifesaver to me. For someone usually independent and able, it came as a real shock. I live alone at the moment, and it hasn't been easy. I usually travel by public transport but was unable to do this due to the accident and the current pandemic. I couldn't get a taxi or afford it each time, with so many appointments, I needed greater support. The driver was very professional, helping as best he could in the circumstances; very reassuring and supportive. Thank you." A Prompt Action Fund was able to support his journeys financially.

A more uplifting journey undertaken by a driver mid first lockdown:

" A pregnant lady asked for help to attend a hospital medical appointment, her 20-week scan. She came to Dawlish to stay with family and found herself unable to return home to Tiverton at the onset of the pandemic. Her partner was shielding so unable to attend with her. An emotional journey for the driver as well as for the passenger, as the lady returned to the vehicle with a scan photograph of her healthy unborn baby; a few tears were shared by both."

Ahead of the pandemic we knew the Charity was in a very problematic position, unable to raise enough funds to replace older vehicles. Sustainability being one element with costs ever increasing; setting aside substantial sums of money for such bespoke vehicles was unachievable as the escalating repair costs of older vehicles just kept coming. A potentially irreparable cycle was emerging.

As noted in my previous Annual Report our intention was to launch a community appeal to aid our plight in raising vehicle replacement funds; needing more than £65k for one fully adapted bespoke minibus. That was not to be as we suddenly found ourselves as good as grounded.

East Teignbridge Community Transport Association

Report of the Trustees
for the Year Ended 31 March 2021

Still hanging over us, for many many months, was also the pending outcome of the elongated Department for Transport's Judicial Review of the section 19 and 22 permit legislations: finally arriving by email on 31st December 2020. Crucial to our existence, we learned that Community Transports could continue to operate with a lesser impact than initially envisaged. Yet to be concluded with further clarification/amendments pending, but we remain optimistic.

Key to our continuation through lockdown has been Grant access to help overall. Multiple Grant funding was applied for, and blessed with some successes, we were fortunate to meet the basic needs to keep going daily. Sustainability took precedence over fundraising, and we focussed on the need of the community. With our team reduced by over 80% we continued working; our dedicated team took on adapted roles and we adjusted to a new way of operating (putting their own wellbeing in jeopardy to help others). Travelling passengers for essential medical appointments was a priority, but as important was delivering food parcels to families, meals to those alone, easter eggs to Christmas hampers to moving furniture; travelling over 750 miles around the community, and that was just our part to play as one of many in the network of 'Helping Dawlish'.

Vehicles are our assets that we cannot be without. The reduced fleet remained a great concern. Until, our calling was heard and a pre-lockdown Grant application to The Lottery Community Fund came to fruition; it was the beginning of change ... we purchased a good second-hand wheelchair accessible car in the name of 'Georgie' (seen on the front cover of our Report). Later in the year came 'Bertie' to replace the well known vehicle Bert - a further Grant success, this time from Devon County Council's Invest in Devon, combined with our existing funds and accruing donations, we bought a converted second-hand replacement x17 seater minibus.

Not relevant to this Report, but relevant to the overall outlook of the Charity today, as many are aware, astounding additional contributions have been received from the community, specifically for acquiring vehicles; one being a phenomenal sum received thanks to a community appeal by the Chair of Teignbridge District Council at the time, Councillor John Petherick. Beholden to those who have shown such overwhelming generosity it has made possible further vehicle replacements.

Community funding and charitable contributions that aid sustainability have understandably significantly reduced financial support. Evident are the current funds available at this time to operate on a daily basis, a harsh knock-on effect. Compounded by the severity of reduced passengers travelling within vehicles, due to social distancing restrictions as services resumed, has led to significant financial implications, and this continues. Nobody could have predicted or envisaged these impacts.

We remain as always so very appreciative of successful Grant applications from local Town, Parish and District Councils; Dawlish, Teignmouth, Bishopsteignton, Teignbridge and Devon County Council. Continuing to provide such valued services necessitates funds and resources that we cannot raise alone.

My personal thanks to Karen Rose at Devon County Council (Community Transport Adviser), Tim Lamerton and Jo Turnbull from Devon Access to Services who are always at the end of the telephone or email with their knowledge, experience and expertise to hand. Without doubt, through this period, they have held, and continue to hold, the Car Schemes and Community Transport services together.

Everything said, the number of new passenger registrations over the last 12 months has increased. A true figure of those still able to use our services will take some time to quantify; but the increase gives an indication of change in the community need and undoubtedly the necessity.

Actual data is listed below, significantly impacted by the pandemic, as expected.

Average numbers in the last financial year April 2020-March 2021:

Community Car Scheme only:

Passengers carried	782
Journeys to/from medical appointments/activities	1594
- Health appointments	837
- Social/wellbeing	035

East Teignbridge Community Transport Association

Report of the Trustees
for the Year Ended 31 March 2021

Wheelchair bound passenger journeys	129
Total appointment cancelled (inc. those booked pre-Covid)	755
Volunteer Car driving hours (exclusive of minibus drives)	1839 hours
Mileage	15,312
Other	
Ring and Ride passengers (08/20-03/21)	586
TN187 and TN886 total passengers	1134
Minibus hires for affiliated groups/services/activities	0
Total passenger miles driven this financial year	33,559

Below is not an exclusive list but one to show how fortunate we are to have a wide network of links in the community:

Langstone Cliff Hotel, Co-op, Friends of Dawlish Hospital, Dawlish Water Rotary Club, Rotary Club of Dawlish, Yeo Valley, Cofton Holidays, Cosens Institute, Dawlish Carnival Committee, Teignbridge District Councillor's Community Funders, Devon County Councillor's funding and the now retired John Clatworthy. To Salem Lodge 1443, Lodge of Union, Dawlish Songbirds, High C's, The National Lottery Community Fund.

We thank each and every group, organisation and individual for their support and generosity.

We share our sincere thanks to each volunteer; drivers, admin, fundraising helpers and to all who help with our anything and everything we ask of them. Our staff team who go far beyond their paid role to keep our wheels turning, thank you. To our volunteers who haven't been able to return since the pandemic and to those no longer with us.

Not within the year of this actual Report but we cannot leave unmentioned until the next, the very much loved and missed Eric Smallridge who is no longer able to drive for us, nearing 30 years of volunteer service. To Rosalind Prowse, Peter Large and Lynn Cavill who step down as Trustees. And a warm official welcome to our new staff, Ian Davies and Fritha Langdell who have joined us more recently, and Noel Nickless who joins us as a new Trustee.

To those who are here at the meeting today and those reading our report, thank you. If you can recommend us or know anyone who might like to get involved please do get in touch; and please keep supporting us.

Sally Preston

FINANCIAL REVIEW

Financial position

The charity raised sufficient income in the year to maintain its work.

Reserves policy

The trustees are aware of the need to maintain reasonable reserves and monitor the finances closely. The year end balance is sufficient to maintain at least three months expenses.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The charity is a charitable company limited by guarantee and has no share capital. In the event of a winding up the liability of the members is limited to £10 each and is governed by a memorandum and articles of association. The charity is also a registered charity (RCN 1168994)

East Teignbridge Community Transport
Association

Report of the Trustees
for the Year Ended 31 March 2021

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number
10250030 (England and Wales)

Registered Charity number
1168994

Registered office
5 Pellow Arcade
Teign Street
Teignmouth
Devon
TQ14 8EB

Trustees
Mrs V Jeffery Chairman
Mrs R M Prowse
D R Rudall
P W Large
Mrs M K Lowther
Mrs L Cavill
Mrs L E Mayne
Ms J A Robins (appointed 3.9.20)
R Lake (appointed 3.9.20)

Company Secretary
Mrs M K Lowther

Independent Examiner
Clare Lillington BSc (Hons) FMAAT
Raddon
Station Hill
Chudleigh
Newton Abbot
Devon
TQ13 0EE

Approved by order of the board of trustees on 15 September 2021 and signed on its behalf by:

Mrs V Jeffery - Trustee

Independent examiner's report to the trustees of East Teignbridge Community Transport Association ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2021.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

Independent examiner's statement

Since your charity's gross income exceeded £250,000 your examiner must be a member of a listed body. I can confirm that I am qualified to undertake the examination because I am a registered member of FMAAT which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Clare Lillington FMAAT
FMAAT
Clare Lillington BSc (Hons) FMAAT
Raddon
Station Hill
Chudleigh
Newton Abbot
Devon
TQ13 0EE

17 November 2021

East Teignbridge Community Transport
Association

Statement of Financial Activities
(Incorporating an Income and Expenditure Account)
for the Year Ended 31 March 2021

	Notes	31.3.21 Unrestricted funds £	31.3.20 Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies		60,373	48,600
Charitable activities			
General		79,026	83,383
Other trading activities	2	137,137	28,638
Investment income	3	8	16
Total		<u>276,544</u>	<u>160,637</u>
EXPENDITURE ON			
Raising funds	4	(130)	1,474
Charitable activities			
General		149,650	180,306
Total		<u>149,520</u>	<u>181,780</u>
NET INCOME/(EXPENDITURE)		<u>127,024</u>	<u>(21,143)</u>
RECONCILIATION OF FUNDS			
Total funds brought forward		263,015	284,158
TOTAL FUNDS CARRIED FORWARD		<u><u>390,039</u></u>	<u><u>263,015</u></u>

East Teignbridge Community Transport
Association

Balance Sheet
31 March 2021

	Notes	31.3.21 Unrestricted funds £	31.3.20 Total funds £
FIXED ASSETS			
Tangible assets	9	251,538	215,969
CURRENT ASSETS			
Debtors	10	5,011	6,848
Cash at bank and in hand		134,676	45,531
		<hr/>	<hr/>
		139,687	52,379
CREDITORS			
Amounts falling due within one year	11	(1,186)	(5,333)
		<hr/>	<hr/>
NET CURRENT ASSETS		138,501	47,046
		<hr/>	<hr/>
TOTAL ASSETS LESS CURRENT LIABILITIES		390,039	263,015
		<hr/>	<hr/>
NET ASSETS		390,039	263,015
		<hr/>	<hr/>
FUNDS	12		
Unrestricted funds		390,039	263,015
		<hr/>	<hr/>
TOTAL FUNDS		390,039	263,015
		<hr/>	<hr/>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2021.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2021 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 15 September 2021 and were signed on its behalf by:

V Jeffery - Trustee

The notes form part of these financial statements

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Scooters	- 20% on reducing balance
Vehicles	- 20% on reducing balance

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

Notes to the Financial Statements - continued
for the Year Ended 31 March 2021

2. OTHER TRADING ACTIVITIES

	31.3.21	31.3.20
	£	£
Fundraising & donations	137,137	28,638

3. INVESTMENT INCOME

	31.3.21	31.3.20
	£	£
Deposit account interest	8	16

4. RAISING FUNDS

Raising donations and legacies

	31.3.21	31.3.20
	£	£
Fundraising expenses	20	1,474
Support costs	(150)	-
	<u>(130)</u>	<u>1,474</u>

5. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	31.3.21	31.3.20
	£	£
Independent Examiner's fee	150	150
Depreciation - owned assets	27,961	19,067
Surplus on disposal of fixed assets	(5,750)	(50)
	<u>(5,750)</u>	<u>(50)</u>

6. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2021 nor for the year ended 31 March 2020.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2021 nor for the year ended 31 March 2020.

7. STAFF COSTS

The average monthly number of employees during the year was as follows:

	31.3.21	31.3.20
Management	1	1
Office staff	2	2
Drivers	7	7
Escort	1	1
	<u>11</u>	<u>11</u>

No employees received emoluments in excess of £60,000.

8. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted funds £
INCOME AND ENDOWMENTS FROM	
Donations and legacies	48,600
Charitable activities	
General	83,383
Other trading activities	28,638
Investment income	16
Total	<u>160,637</u>
EXPENDITURE ON	
Raising funds	1,474
Charitable activities	
General	180,306
Total	<u>181,780</u>
NET INCOME/(EXPENDITURE)	<u>(21,143)</u>
RECONCILIATION OF FUNDS	
Total funds brought forward	284,158
TOTAL FUNDS CARRIED FORWARD	<u><u>263,015</u></u>

9. TANGIBLE FIXED ASSETS

	Freehold property £	Scooters £	Vehicles £	Totals £
COST				
At 1 April 2020	139,696	13,495	219,276	372,467
Additions	-	575	62,955	63,530
At 31 March 2021	<u>139,696</u>	<u>14,070</u>	<u>282,231</u>	<u>435,997</u>
DEPRECIATION				
At 1 April 2020	-	6,466	150,032	156,498
Charge for year	-	1,521	26,440	27,961
At 31 March 2021	<u>-</u>	<u>7,987</u>	<u>176,472</u>	<u>184,459</u>
NET BOOK VALUE				
At 31 March 2021	<u>139,696</u>	<u>6,083</u>	<u>105,759</u>	<u>251,538</u>
At 31 March 2020	<u>139,696</u>	<u>7,029</u>	<u>69,244</u>	<u>215,969</u>

10. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.21	31.3.20
	£	£
Trade debtors	5,011	6,848
	<u>5,011</u>	<u>6,848</u>

11. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.21	31.3.20
	£	£
Trade creditors	546	4,994
Other creditors	640	339
	<u>1,186</u>	<u>5,333</u>

12. MOVEMENT IN FUNDS

	At 1.4.20 £	Net movement in funds £	At 31.3.21 £
Unrestricted funds			
General fund	263,015	127,024	390,039
	<u>263,015</u>	<u>127,024</u>	<u>390,039</u>
TOTAL FUNDS	<u>263,015</u>	<u>127,024</u>	<u>390,039</u>

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	276,544	(149,520)	127,024
	<u>276,544</u>	<u>(149,520)</u>	<u>127,024</u>
TOTAL FUNDS	<u>276,544</u>	<u>(149,520)</u>	<u>127,024</u>

Comparatives for movement in funds

	At 1.4.19 £	Net movement in funds £	At 31.3.20 £
Unrestricted funds			
General fund	284,158	(21,143)	263,015
	<u>284,158</u>	<u>(21,143)</u>	<u>263,015</u>
TOTAL FUNDS	<u>284,158</u>	<u>(21,143)</u>	<u>263,015</u>

12. MOVEMENT IN FUNDS - continued

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	160,637	(181,780)	(21,143)
	<hr/>	<hr/>	<hr/>
TOTAL FUNDS	<u>160,637</u>	<u>(181,780)</u>	<u>(21,143)</u>

13. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2021.

East Teignbridge Community Transport
Association

Detailed Statement of Financial Activities
for the Year Ended 31 March 2021

	31.3.21 £	31.3.20 £
INCOME AND ENDOWMENTS		
Donations and legacies		
Grants	19,300	48,600
Furlough grant	10,045	-
Other income	31,028	-
	<hr/>	<hr/>
	60,373	48,600
Other trading activities		
Fundraising & donations	137,137	28,638
Investment income		
Deposit account interest	8	16
Charitable activities		
Fares & hire charges	30,435	29,448
Shopmobility income	3,430	11,097
School contract income	29,136	25,135
Concessionary fare reimburse	2,307	2,293
Car forum	13,718	15,410
	<hr/>	<hr/>
	79,026	83,383
	<hr/>	<hr/>
Total incoming resources	276,544	160,637
EXPENDITURE		
Raising donations and legacies		
Fundraising expenses	20	1,474
Charitable activities		
Wages	77,687	81,173
Pensions	513	520
Rent & Rates	2,231	2,607
Insurance	1,000	2,630
Light and heat	1,259	1,278
Telephone	511	597
Postage and stationery	412	1,323
Advertising	807	1,671
Fuel	6,908	15,466
Vehicle insurance	12,302	12,639
Vehicle maintenance	13,223	28,415
Staff travel expenses	28	783
Office cleaning	705	938
DBS checks	31	31
Hospitality	96	246
Licences, subscriptions & plan	4,397	2,703
Carried forward	122,110	153,020

This page does not form part of the statutory financial statements

East Teignbridge Community Transport
Association

Detailed Statement of Financial Activities
for the Year Ended 31 March 2021

	31.3.21	31.3.20
	£	£
Charitable activities		
Brought forward	122,110	153,020
Office/IT equip purchase & rep	1,388	3,342
Other office costs incl repair	1,450	2,429
Bank charges	432	528
Depn of scooters	1,521	1,757
Depn of vehicles	26,440	17,310
Loss on sale of tangible fixed assets	(5,750)	(50)
	<u>147,591</u>	<u>178,336</u>
Support costs		
Governance costs		
Independent Examiner's fee	150	150
Accountancy and legal fees	1,759	1,820
	<u>1,909</u>	<u>1,970</u>
Total resources expended	<u>149,520</u>	<u>181,780</u>
Net income/(expenditure)	<u><u>127,024</u></u>	<u><u>(21,143)</u></u>